# Town of Cary 2006 Biennial Citizen Survey Executive Summary

The results of 2006 Cary's Biennial Citizen Survey were positive with citizen input generally indicating high marks for the services provided by the Town of Cary. A total of 405 residents were surveyed and the resulting margin of error was  $\pm$  5%. However, there was a decrease in the overall grades from the 2004 Biennial Survey in several areas.

The Town Government staff received good marks for the service dimensions of *courteous* (B), *professionalism* (B), *knowledgeable* (B), *promptness of response* (B-), and *ability to resolve issues* (B-). An area of concern is that 4 means and associated grades declined slightly this year while only 1 mean and grade improved from 2004.

The Town earned an average mark for the maintenance of streets and roads. The grade fell from a C to a C- this year. This mean has declined in the past two consecutive survey periods. The Town earned more solid marks for the cleanliness and appearance of several public areas including *parks* (B+), *greenways* (B), *streets* (B-), and *median/roadsides* (B-). However, the means decreased slightly this year in regards to all four areas. On a positive note, only one of the grades for these public areas (*greenways*) actually declined despite the four mean decreases.

The Cary Police Department profile garnered solid grades again this year; although, the Department experienced a slight decline on the performance dimensions measured. The means for 6 of the 8 dimensions measured decreased and 4 of the grades declined. Even with the decline, all the grades remained high and two of the means did increase from 2004. The grades for the service dimensions included *competence* (B+), *courteous* (B+), *fairness* (B+), *response time* (B), and *problem solving* (B). In addition, the grades for *efficiency of the person contacted* (A-), *competence of the person contacted* (A-), and *courteousness of the person contacted* (A-) all remained high and unchanged this year; although, two of these three means decreased.

The Cary Fire Department maintained their excellent ratings in 2006 on *fairness* (A+), *courteous* (A), *response time* (A), *competence* (A), and *problem solving* (A-). The means increased for 3 of these dimensions while two decreased. As for grades, two of the grades improved and none declined indicating a degree of improvement this year.

The Parks & Recreation Department earned continued strong marks for *instructor quality* (A-), *ease of registration* (A-), *facility quality* (A-), *overall experience* (A-), *cost or amount of fee* (A-), and *program quality* (B+). However, there were declines in 4 of these while 2 of them increased. The impact of this decline was minimal in that only 1 grade decreased and the other 5 remained unchanged from 2004. One additional aspect to consider was the decline in participation from 36.0% to 26.7% this year. Overall, Parks & Recreation had very good results with a slight decline in ratings and participation from 2004.

The respondents were positive in their rating of the overall operation or management of Cary. This represented a slight drop off from 2004. The mean decreased from 7.63 to 7.27 and the grade declined from a B to a B-. The responses for Cary as an overall place to live also decreased slightly from 8.31 to 8.09 with the grade remaining unchanged and very strong at A-.

When the respondents were asked what is the most important issue facing Cary, the predominant response was high level of growth. Other important issues included traffic/roads, schools/school rezoning, and construction (in that order). The respondents were then asked what actions they would take to improve Cary if they were the Mayor, Town Manager, and Town Council all rolled into one. The primary responses were to slow down growth and development. This was followed by improving traffic/improving roads, improving schools, and better public transportation.

Most respondents (57.3%) felt that the quality of life in Cary was about the same over the past two years with a slant toward the quality of life improving (30.6% indicated somewhat or much better). However, this positive slant has decreased from 2004 when the improved percentage was 41.6%.

Cary's municipal tax rate was perceived as "about right" when compared to other localities with a leaning toward the tax rate being on the high side. This year, this leaning to the high side declined slightly. The mean declined from 3.34 in 2004 to 3.26 on a 5-point scale.

The major information sources used by the respondents include Raleigh News & Observer, television, Cary News, word-of-mouth, BUD, radio, and Cary's website (in that order). This year, Cary News and Cary's website increased in usage while word-of-mouth and radio have decreased. Two new sources examined this year, Independent Weekly and CaryNow.com, finished low in the ratings. Internet access in Town continues to grow. This year, 94.3% of the respondents had internet access (58.4% at both home and the office) with 84.2% having high-speed connections. As for the 2005 Cary Community Candidate Forums on Cary TV 11, the Forums were watched (in whole or in part) by approximately 14% of the respondents.

The respondents felt very safe in Cary again this year. The mean was 8.10 on a 9-point scale with 97.5% answering above the midpoint of 5. This mean declined slightly from 2004 when it was 8.23. Two new safety questions this year examined perceptions for feeling safe in home neighborhoods and feeling safe in public places around Cary. Both received high mean scores of 8.22 and 7.90, respectively. Overall, there was a perception of a high degree of safety in Cary.

There has been slight decline in Cary's communication efforts with citizens. Respondents felt somewhat less informed about government services, projects, issues, and programs that affect them this year. The mean declined from 6.63 to 5.78 this year on a 9-point scale. There was also somewhat less satisfaction with Cary making information available to citizens concerning important services, projects, issues, and programs. This year the mean fell from 7.15 to 6.63. Finally, the respondents were also less satisfied with the opportunities Cary gives them to participate in the decision-making process. In this case, the mean declined from 6.62 to 6.19. Keep in mind, the overall scores remain solid with high percentages of responses above the midpoint of 5.

The survey also contained a question asking the respondents if they are satisfied that Cary is achieving its goal of being the "best local government of its size in North Carolina." Overall, there was a significant reduction in support for this statement. The mean decreased from 2004 and the mark declined a full letter grade from B- to a C- this year and represents an area of concern.

Solid Waste Services received good marks from the sample this year. The curbside services experienced a small decline in ratings while the call-in services received higher ratings. Curbside garbage, recycling, and yard waste all experienced a decline in their means this year. However, the overall mean scores remain very good (all above 7.50) with high percentages on the satisfied side of the scale. The call-in services of computer recycling, used motor oil recycling, and bulky trash all improved this year. Some of them experienced a significant improvement (computer recycling and used motor oil recycling). Christmas tree and leaf collection services both received very good ratings with a slight decline for Christmas trees and slight improvement for leaf collection. Finally, the satisfaction with the Citizen Convenience Center declined somewhat this year with the mean decreasing from 8.01 to 7.48.

A set of questions on storm drains revealed there were still a degree of uncertainty acceptable materials that can enter the drains. The respondents were accurate concerning rainwater from a home's gutters in that 87.6% indicated it was acceptable. They were inaccurate regarding the runoff from sprinklers/irrigation systems (68.1%), rinse water from washing a car (49.6%), and to a lesser degree water from draining a swimming pool (28.1%). On the positive side, the respondents were more accurate in three areas this year as compared to 2004. The percentages improved for runoff from sprinklers/irrigation systems (84.5% to 68.1%), rinse water for washing a car (63.1% to 49.6%), and natural vegetation (17.5% to 6.5%). The respondents continued to be very accurate for grease/oil (1.2%) and paint (1.0%). In regards to what happens to the materials that make it into the drains, over 62% of the respondents could not identify that these materials go directly into streams and creeks. Most thought the water went into the wastewater treatment plant or they were unsure where the materials ended up.

A new set of questions this year examined the emergency preparedness of the respondents. When asked their transportation method in the event of a mandatory evacuation of Cary, almost 96% would have access to private transportation with 4.0% who would need public transportation to leave Town. A majority of the respondents (95.0%) would live with family or friends or have the financial resources to move into a motel/apartment/home in the event of an evacuation. There were 5.0% who would need to stay in an emergency shelter. As for the pet situation, most of the respondents would take their pets with them or board them in the event of an evacuation. However, there were 1.8% who would have to leave them behind since pets are not allowed in emergency shelters. The respondents were asked how many individuals in their household have medical conditions requiring daily access to life-saving medical services. In this case, 82.3% did not have anyone needing these services, while 10.3 % had 1 individual and 7.0% had 2 in the household. Approximately half (48.8%) of the households possessed a 3-day emergency kit consisting of food, water, prescriptions, flashlight, radio, and important papers. There were 45.6% who had a family emergency plan for getting together if a disaster struck during work or school. The results indicate a number of individuals would need public transportation and access to an emergency shelter. In addition, a large number of households would have individuals who would need the availability of life-saving services. Even at 1.8%, this represents a considerable number of pets left behind.

The respondents indicated a degree of support for the availability of town-wide Wi-Fi service in Cary with a mean of 5.97 on a 9-point scale with 28.3% indicating it was very important. Approximately 71% felt that the Town Government and private business should share the responsibility to build, operate, and pay for the service. The areas that Wi-Fi would increase visitation the most (in order) would be downtown Cary, Town Community Centers, Town Parks, Cary shopping centers, facilities such as Koka Booth Amphitheatre or SAS Soccer Stadium, and C-Tran.

There was a relatively high level of support for aquatic programming in Cary. The mean was 6.46 on a 9-point scale with 34.2% indicating it was very important. Approximately 63% felt that the Town Government and private business should share the responsibility to build, operate, and pay for the programs. Although, there were 20% who believed the Town Government should shoulder the responsibility alone. There was mixed support for adding 1 cent to the current property tax of 42 cents to pay for the aquatic programming. The mean was 4.67 on a 9-point scale with 33.1% indicating they were not supportive at all. The respondents indicated the most important activities (in order) to offer at a Cary aquatics facility were safety instruction, health programs, fitness lap swimming, training for swim teams, competitive swimming events, family fun activities, athletic activities, and kayaking/canoeing, or similar instruction. The respondents were then asked which of these activities they would participate in if available in Cary. The most used based on at least weekly participation (in order) would be fitness lap swimming, health programs, training for swim teams, safety instruction, family fun activities, competitive swimming events, kayaking/canoeing or similar instruction, and athletic activities.

In conclusion, there were only 3 grades that improved this year, 13 grades that declined, and 16 grades that remained unchanged. This represents a decline in the overall service level as perceived by the respondents. The final average for the Cary service dimensions this year was 7.71 (B). When using the same set of common item means, the final average in 2004 was 7.92 (B+) and in 2002 it was 7.71 (B). This represents a slight grade decline and the overall profile more approximates the one from 2002. Even though there has been a decline, the overall marks are still very good and solid with a B average. Again, the key issues appear to be controlling the high levels of growth and development, improving roads/streets, and improving the school system.

# Town of Cary 2006 Biennial Citizen Survey Report

# Methodology

The Town of Cary's 2006 Biennial Citizen Survey was conducted from January  $6^{th}$  through January  $23^{rd}$  of 2006. The survey instrument is included in Appendix A. BKL Research administered the telephone survey to 405 residents of the Town of Cary. This resulted in a  $\pm$  5% margin of error. Both listed and unlisted telephone numbers with Cary exchanges were included in the sampling frame and contacted using a random selection process. A minimum of four separate callbacks was attempted on each number not screened (eliminated) from the sampling frame. The potential respondents were screened with regards to residence in Cary and whether they were over the age of 18. The average survey completion time was between 18 and 21 minutes. The refusal rate for the survey was 31.5%.

The survey consisted of 44 core questions with related subparts to several of the questions. Respondents were asked to rate the Town Government staff, Police Department, Fire Department, Parks & Recreation, streets/roads, perceptions of safety, quality of life items, and management of Cary. The survey also examined other issues including information sources, tax rates, solid waste/recycling services, storm drain knowledge, internet access, opportunities to participate in decision-making, and achievement of Town goals. Other sections of the survey examined the Community Candidates Forums, emergency preparedness, wireless internet or Wi-Fi zones, and aquatic programming/facility. The respondents were primarily asked to use a nine-point scale with a midpoint of five. Three openended questions were included in the survey to examine additional services the Police Department could provide, the most important issue facing Cary, and actions to improve the Town of Cary. The survey also incorporated 11 demographic breakdown questions.

# **Demographic Characteristics of the Sample**

The demographic profile of the sample is exhibited in Figures 1-7 and Table 1. The age profile of the sample is illustrated in Figure 1. A large percentage of the respondents (74.4%) fell between the ages of 26 to 55 with the largest portion (32.6%) in the 36-45 year-old category. Figure 2 represents the number of years the respondents had lived in the Town of Cary. As for years of residency, 56.0% of the respondents had lived in Cary for 6 years or more. There was also a large percentage who had

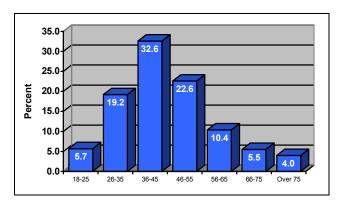


Figure 1. Sample: Age Distribution.

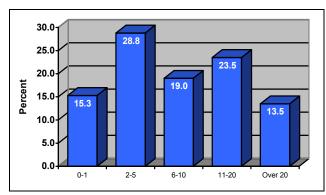
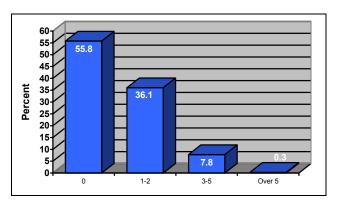


Figure 2. Sample: Years Lived in Cary



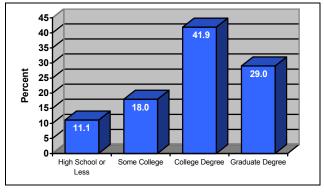


Figure 3. Sample: Children Under 18 in Household.

Figure 4. Sample: Educational Level.

lived in the Town only from 2 to 5 years (28.8%) or a year or less (15.3%). Figure 3 illustrates the number of children under the age of 18 living in the household. Approximately 56% of the sample had no children under 18 living at home, 36.1% had 1-2 children, and 7.8% had 3-5 children. The sample represented a highly educated group (Figure 4). Most of the respondents had graduated with a college degree (41.9%) or graduate degree (29.0%). Figure 5 shows the racial breakdown of the sample. Approximately 86% of the respondents were Caucasian, 5.4% were Asian, 4.1% were African-American, and 2.1% were Hispanic. There were high levels of household income for the sample. This

is illustrated in the high percentage of respondents in the \$70,001-\$100,000 (23.4%) and over \$100,000 (37.0%) income categories (Figure 6). In terms of gender, 55.9% of the sample were female and 44.1% were male (Figure 7). This is a common occurrence in telephone surveying. Females are more likely to answer the telephone in a married household. Table 1 exhibits the job classifications. Technical (21.5%), retired (16.0%), homemakers (9.7%), service (8.4%), and professionals (7.3%) were the classifications that were most represented in the sample. The sample zip codes were 27511 (39.5%), 27513 (42.9%), 27519 (16.3%), and 27560 (1.3%).

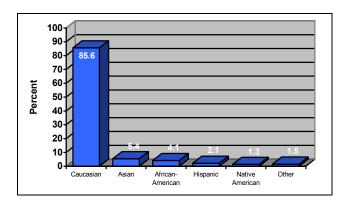


Figure 5. Sample: Race.

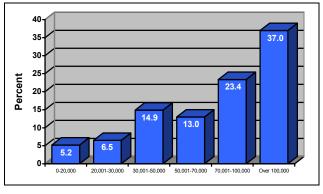


Figure 6. Sample: Income Level.

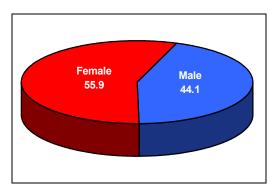


Figure 7. Sample: Gender.

Table 1.	Sample:	Job Classificatio	ns (Categories	below 0.5%	not included).

Job Classification	%	Job Classification	%
Technical	21.5	Marketing/Sales	3.7
Retired	16.0	Clerical/Support	3.4
Homemakers	9.7	Self-Employed	1.8
Service	8.4	Laborers	1.6
Professionals	7.3	Unemployed	1.3
Managers	6.5	Students	1.0
Education	5.5	Government	1.0
Retail	5.2	Business (general)	1.0
Healthcare	4.2	Nonprofit	0.5

The largest percentage of the respondents resided in single family dwellings (72.5%), 14.1% in an apartment, 11.1% in a townhouse/condominium, 1.3% in a mobile home, and 1.0% in a duplex. The respondents were also asked where they moved from to Cary. There were 54.0% who moved from another state, 40.2% moved from within North Carolina, 3.8% moved from another country, and only 2.0% were natives of Cary. The respondents came to Cary from 37 other states with the most frequently mentioned New York (28), Virginia (25), Florida (18), California (17), Ohio (12), Texas (10), Michigan (9), and Maryland (8). In addition, respondents moved to Cary from 11 other countries including Africa (3), Canada (2) and Japan (2).

Several of the means for the service dimensions in the survey were converted into grades. The mean score was changed into a percentage (using 9 as the denominator) and compared to the grading scale shown in Table 2. This was primarily done only for questions that rated services on the 9-point scale using the "very poor" to "excellent" descriptors. Grades tend to be easier to understand and use in goal setting for planning cycles. The respondents were also asked if they would agree to participate in a focus group session to give Cary even more insight into their citizen's opinions and attitudes. Approximately 49% of the respondents agreed to participate in a session. This reflects the citizen's strong involvement and concern for Cary.

The report will include selected crosstabulations specifically chosen by the Town for questions in the survey (Appendix B). It is important to exercise caution in the interpretation of crosstabulations. They will act to segment or slice up the sample

Table 2. Grading Scale.

Rating (%)	Grade
97-100	A+
94-96	A
90-93	A-
87-89	B+
84-86	В
80-83	B-
77-79	C+
74-76	С
70-73	C-
67-69	D+
64-66	D
60-63	D-
Below 60	F

size and in turn increase the margin of error for a question. For example, it is difficult to interpret crosstabulations with small sample sizes such as those for mobile homes (n=5), duplexes (n=4), Hispanics (n=8), and 27560 zip code (n=5). For that reason, these groupings will not be included in the discussion. The percentages in the tables are rounded off to one decimal place. Due to rounding this may result in row totals that do not always add up to exactly 100.0%. The demographic recodes for the crosstabulations were age (18-25, 26-55, 56-65, over 65), education (no college degree, college degree), children in household under 18 (no children, children), race (Caucasian, African-American, Asian, Hispanic, other), internet (no access, access), and years in Cary (0-1, 2-5, 6-10, over 10).

#### **Town Government**

The performance of the Town Government staff was assessed with a set of five items or questions. These questions were only administered to those respondents who had contact with the Town Government in the past two years. Approximately 25% (25% in 2004) or 103 respondents indicated they had contact within that time frame. A nine-point scale from "very poor" (1) to "excellent" (9) was used to measure performance.

The results of the 1998, 2000, 2002, and 2004 Cary Biennial Surveys will be included in tables throughout the report when applicable. The 2006 Biennial Survey covered more topics and was inclusive of more questions. For that reason, tables with no comparisons represent the new items to the survey and will be labeled as 06 in the table. The incorporation of the previous survey facilitates comparisons between survey periods to examine trends.

The results shown in Tables 3-7 indicated continued positive ratings for the Town Government staff. However, this year four of the service dimension means and grades decreased while only one increased. The tables are placed in descending order of ratings. Note that the grades decreased slightly for *courteous* (A- to B), *professionalism* (A- to B), *knowledgeable* (B+ to B), and *promptness of response* (B+ to B-), while the grade for *ability to resolve issues* increased from a C+ to a B-. These service dimensions can represent a difficult area to receive higher marks since it can be a challenge for the Town Government staff to resolve all issues to the satisfaction of every citizen. Overall, the Town Government staff continued to receive good marks from the citizens. However, there should be some degree of concern that 4 of the means and related grades decreased this year with only one service dimension showing improvement of the 5 dimensions measured.

Table 3. Town Government Staff: Courteous.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.77	2.9	0.0	0.0	1.0	5.9	4.9	14.7	27.5	43.1	В
04	8.33	1.0	0.0	0.0	0.0	2.0	5.1	5.1	25.3	61.6	A-
02	7.81	3.0	0.0	1.0	0.0	6.9	1.0	8.9	35.6	43.6	B+
00	7.98	1.2	2.3	1.2	1.2	3.5	3.5	8.1	23.3	55.8	B+
98	7.63	2.4	0.8	0.0	2.4	4.0	1.6	19.8	39.7	29.4	В

Table 4. Town Government Staff: Professionalism.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.57	2.0	1.0	1.0	2.0	6.9	3.9	22.5	20.6	40.2	В
04	8.10	2.0	1.0	0.0	1.0	5.0	1.0	9.0	21.0	60.0	A-
02	7.55	3.0	1.0	0.0	1.0	7.9	3.0	17.8	32.7	33.7	В
00	7.73	1.2	2.3	1.2	0.0	3.5	7.0	19.8	19.8	45.3	В
98	7.32	3.2	1.6	3.2	0.8	4.0	2.4	27.0	31.7	26.2	B-

Table 5. Town Government Staff: Knowledgeable.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.54	2.9	1.0	2.0	0.0	7.8	3.9	18.6	23.5	40.2	В
04	7.95	2.0	1.0	0.0	0.0	4.1	4.1	15.3	22.4	51.0	B+
02	7.44	4.0	0.0	0.0	3.0	10.1	2.0	17.2	27.3	36.4	B-
00	7.70	2.4	1.2	1.2	2.4	2.4	2.4	21.2	24.7	42.4	В
98	7.30	1.6	2.4	1.6	1.6	6.3	9.4	20.5	29.1	27.6	B-

Table 6. Town Government Staff: Promptness of Response.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.27	2.9	2.0	2.0	2.0	9.8	3.9	19.6	24.5	33.3	B-
04	7.79	2.1	1.0	2.1	2.1	7.2	3.1	5.2	25.8	51.5	B+
02	7.32	4.9	1.0	0.0	1.0	8.8	1.0	21.6	35.3	26.5	B-
00	7.45	3.6	3.6	1.2	0.0	3.6	6.0	18.1	25.3	38.6	B-
98	7.26	4.8	0.0	0.8	1.6	4.0	8.0	24.0	35.2	21.6	B-

Table 7. Town Government Staff: Ability to Resolve Issues.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.27	5.4	1.1	1.1	0.0	11.8	5.4	16.1	20.4	38.7	B-
04	7.15	9.4	2.1	2.1	2.1	8.3	2.1	8.3	16.7	49.0	C+
02	7.06	8.3	0.0	1.0	2.1	8.3	5.2	16.7	28.1	30.2	C+
00	7.12	5.1	5.1	1.3	1.3	3.8	6.4	23.1	16.7	37.2	C+
98	6.77	8.2	0.0	3.3	4.1	6.6	4.1	28.7	21.3	23.8	C

#### Town Government Crosstabulations

The crosstabulations (Appendix B) were conducted on various demographic and classification variables. The crosstabulations for contact with the Town Government are shown in Tables B1-B9. The groups with the higher levels of contact were 56-65 year olds (38.1%), those with college education (26.1%), males (30.3%), and single family households (30.2%). The upper income levels exhibited more contact including \$50,001-\$70,000 (27.5%), \$70,001-\$100,000 (23.6%), and over \$100,000 (33.3%). Respondents with internet access had significantly higher levels of contact with the Town Government compared to those without access (26.8% versus 4.3%). Caucasians (26.3%) and Asians (33.3%) were the races that demonstrated the higher levels of contact with the Town Government. Those with over 10 years in Cary had the highest levels of contact (29.1%). Finally, the zip codes all had similar levels of contact with the highest in 27519 (27.0%) and the lowest in 27560 (20.0%), but the sample size was very small at 5.

The crosstabulations for the service dimension of *courteous* are shown in Tables B10-B18. They were conducted on age, education, gender, housing type, income, internet access, race, years in Cary, and zip code for the Town Government. There were a few lower grades such as the mark from the over 65

age group (C-). However, the sample size was only 6 and precludes any valid discussion due to the limited sample size. It is important to remember the sample sizes for these crosstabulations can be restricted due to the fact only respondents who had actual contact with the Town were asked to rate the service dimensions. This is a problem with crosstabulations based on a subset within a larger breakdown. This further compounds the generalizability issue inherent in crosstabulations. Another issue with small samples is that the poor marks from only 1 or 2 individuals who have had a negative experience with the Town can dramatically pull down the overall grade for the service dimension (or vice versa). When examining these dimension grades, be cognizant of the fact that the sample sizes are generally limited for many of the groupings. For that reason, only crosstabulations with a minimum sample size of 10 or above will be shown in this report and then for exploratory purposes only.

The crosstabulations for *professionalism* and *knowledgeable* are shown in Tables B19-B27 and B28-B36, respectively. Note that all of the lower grades for these dimensions were in very small sample groups. However, several of the grades for the crosstabulations for *promptness of response* represent an area of concern. The lower marks were more numerous for this dimension among the demographic variables (Tables B37-B45). These include the 56-65 age group (C+), those with college degrees (C+), and single family households (C+). In addition, the grades from the \$50,001-\$70,000 income level (C+), over \$100,000 income level (C+), 6-10 years residents (C), and 27513 zip code (C+) were also lower. Another area of concern were four of the grades given for the *ability to resolve issues* dimension (Tables B46-B54). This dimension garnered low marks from those with college degrees (C+), females (C+), 6-10 year residents (C), and 27513 zip code (C+).

#### **Maintenance of Streets and Roads**

The *maintenance of streets and roads* was assessed using a nine-point scale from "very poor" to "excellent." The results indicated slightly above average ratings for street and road maintenance. This year, the mean dropped from 6.66 to 6.55 with the grade declining from a C to C- as a result of this decrease (Table 8). One area of concern is this represents the second straight survey period where this mean has declined slightly.

Table 8. How Well Cary Maintains Streets and Roads.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	6.55	2.0	0.7	3.7	4.5	16.9	12.9	27.0	19.4	12.9	C-
04	6.66	1.7	2.7	3.5	3.0	11.4	13.7	28.1	22.1	13.7	C
02	6.72	1.7	0.7	1.7	4.7	13.5	10.3	35.4	19.7	12.3	C
00	6.50	3.0	1.5	2.2	4.0	15.2	11.5	32.4	22.4	7.7	C-
98	6.04	2.2	2.7	4.7	9.0	15.5	17.7	27.9	15.0	5.2	D+

## Maintenance of Streets and Roads Crosstabulations

The crosstabulations were performed on housing type, years in Cary, and zip code for this question (Tables B55-B57). The grades for *maintenance of streets and roads* were generally consistent in the C range across these groupings with the only outlying lower grades coming from respondents who have lived in Cary over 10 years (D+) and the 27519 zip code (D+).

## **Cleanliness and Appearance of Public Areas**

The cleanliness and appearance of several public areas including *streets*, *median/roadsides*, *parks*, and *greenways* was assessed by a set of four questions in the survey. Again, the same nine-point scale from "very poor" to "excellent" was used.

The results shown in Tables 9-12 (placed in descending order by ratings) indicated the respondents were generally satisfied with the cleanliness and appearance of the Town's public areas. They were pleased with the *cleanliness and appearance of Town parks* (Table 9). The grade in this case remained a B+ but the mean decreased from 8.03 in 2004 to 7.88 this year. The grade for *cleanliness and appearance of greenways* declined slightly from a B+ to B this year after a small mean decrease from 7.86 to 7.78 (Table 10). The means for *cleanliness and appearance of streets* (Table 11) and *cleanliness and appearance of median/roadsides* (Table 12) both decreased slightly with the grades remaining a B- this year. Although the means remained high, the cleanliness and appearance of public areas experienced a small decline this year with 4 mean decreases and 1 grade decline within the 4 areas examined.

Table 9. Cleanliness and Appearance of Parks.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.88	0.5	0.3	1.4	0.3	4.1	4.4	15.9	34.9	38.2	B+
04	8.03	0.8	0.0	0.3	0.3	3.4	3.4	14.1	34.7	42.9	B+
02	7.99	0.5	0.0	0.0	0.5	4.0	2.1	15.7	40.7	36.4	B+
00	7.86	0.0	0.0	0.3	0.6	2.5	5.4	21.1	40.8	29.3	B+
98	7.42	3.9	0.0	0.5	1.0	2.6	5.4	26.6	39.0	20.9	B-

Table 10. Cleanliness and Appearance of Greenways.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.78	0.6	0.3	1.4	0.3	4.9	4.3	17.3	37.9	32.9	В
04	7.86	0.9	0.0	0.9	0.0	3.0	6.3	17.1	36.8	35.0	B+
02	7.70	0.3	0.0	0.6	1.4	6.9	4.6	19.0	37.4	29.9	В
00	7.64	0.6	1.2	0.3	0.3	4.0	7.4	21.9	36.7	27.5	В
98	7.32	4.5	0.3	1.1	0.8	3.7	6.3	25.1	36.4	21.9	B-

Table 11. Cleanliness and Appearance of Streets.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.35	0.7	0.7	1.2	1.2	9.7	6.5	22.6	37.1	20.1	B-
04	7.44	0.7	0.7	1.7	1.0	6.5	9.5	21.9	30.9	26.9	B-
02	7.28	1.5	0.0	1.0	2.0	6.5	7.7	30.8	33.3	17.2	B-
00	7.43	0.8	0.0	0.5	0.5	4.8	8.8	30.5	39.8	14.5	B-
98	7.45	0.0	0.2	0.5	1.0	4.7	10.9	29.4	34.6	18.7	B-

Table 12. Cleanliness and Appearance of Median/Roadsides.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.31	1.3	0.5	2.0	2.0	7.3	7.0	23.6	36.1	20.3	B-
04	7.48	1.0	0.3	1.5	1.0	6.3	7.3	25.6	30.3	26.8	B-
02	7.16	1.0	0.3	2.3	2.5	8.3	9.3	28.0	31.3	17.3	B-
00	7.30	1.0	1.0	0.8	0.8	5.0	11.0	29.6	34.8	16.0	B-
98	7.16	0.5	1.0	0.2	2.0	7.7	13.2	31.3	28.6	15.4	B-

#### **Public Areas Crosstabulations**

Crosstabulations were conducted on housing type, years in Cary and zip code for the cleanliness and appearance of public areas questions. The *cleanliness and appearance of parks* crosstabulations (Tables B58-B60) were consistent and high across groupings. The grades for *cleanliness and appearance of greenways* (Tables B61-B63) were also generally positive and consistent with the only lower marks coming from small sample size groups. However, the crosstabulations for *cleanliness and appearance of streets* (Tables B64-B66) and *cleanliness and appearance of median/roadsides* (Tables B67-B69) both received a lower grade of C+ from residents with over 10 years in Cary and the 27519 zip code.

# **Police Department**

The performance of the Cary Police Department was assessed with a set of 10 questions, including one open-ended item. These questions were only administered to those respondents who had contact with the Department in the past two years. In this case, it was approximately 32% (31% in 2004) or 129 respondents. Again, a nine-point scale from "very poor" to "excellent" was used.

The Police Department had a profile that remained very positive in 2006 though there was a small decline in the several of the means and grades. The respondents rated the performance of the Police Department (Tables 13-17 placed in descending order of ratings) very positively on *competence* (B+), *courteous* (B+), *fairness* (B+), *response time* (B) and *problem solving* (B). However, the means and grades decreased for 4 of 5 of these dimensions compared to 2004. The mean for *problem solving* did increase very slightly, but the grade remained unchanged.

Table 13. Police Department: Competence.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.99	1.7	0.0	0.8	1.7	7.5	0.8	11.7	18.3	57.5	B+
04	8.13	2.6	1.7	0.9	0.9	3.4	2.6	4.3	15.4	68.4	A-
02	8.23	0.0	0.8	0.0	1.5	3.8	3.1	10.0	20.8	60.0	A-
00	7.89	3.1	2.4	0.8	0.0	2.4	5.5	7.1	24.4	54.3	B+
98	7.62	2.2	2.2	2.2	5.5	3.9	2.8	9.4	21.5	50.3	В

Table 14. Police Department: Courteous.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.98	2.4	0.0	0.8	1.6	6.3	2.4	11.1	15.9	59.5	B+
04	8.11	3.2	2.4	0.0	1.6	3.2	0.8	4.0	15.9	69.0	A-
02	8.24	0.8	0.8	1.5	0.8	2.3	3.0	6.8	20.3	63.9	A-
00	7.95	1.5	2.3	0.8	1.5	5.3	3.0	7.6	19.7	58.3	B+
98	7.72	3.3	1.1	2.2	2.2	3.9	4.4	9.9	21.0	51.9	В

Table 15. Police Department: Fairness.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.87	1.7	0.9	0.9	2.6	6.9	1.7	11.2	19.8	54.3	B+
04	8.10	3.5	1.7	2.6	0.0	1.7	0.9	4.3	15.7	69.6	A-
02	8.18	0.8	1.6	0.8	1.6	3.1	3.1	4.7	21.1	63.3	A-
00	7.74	3.9	3.1	2.4	1.6	3.9	1.6	4.7	20.5	58.3	В
98	7.49	3.9	2.8	2.2	3.4	7.3	1.7	8.4	18.5	51.7	B-

Table 16. Police Department: Response Time.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.75	1.9	2.9	1.0	1.9	5.8	5.8	9.7	13.6	57.3	В
04	7.90	2.8	1.9	0.9	1.9	7.5	2.8	4.7	12.1	65.4	B+
02	7.99	0.0	1.7	0.9	0.0	6.1	3.5	13.9	20.9	53.0	B+
00	7.59	4.4	2.7	0.9	1.8	0.9	5.3	15.0	23.0	46.0	В
98	7.30	5.4	2.4	2.4	3.6	4.2	2.4	14.3	25.6	39.9	B-

Table 17. Police Department: Problem Solving.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.70	1.0	1.9	0.0	4.8	10.6	3.8	7.7	15.4	54.8	В
04	7.69	3.6	4.5	0.0	2.7	4.5	1.8	9.1	14.5	59.1	В
02	7.79	3.3	0.0	0.8	1.7	3.3	6.6	14.9	18.2	51.2	B+
00	7.56	4.2	4.2	0.8	0.8	2.5	4.2	14.4	19.5	49.2	В
98	7.05	6.3	1.1	5.1	3.4	7.4	4.0	14.8	18.2	39.8	C+

The officers, clerks, dispatchers, animal control, and detectives contacted were rated on three dimensions (Table 18). They were rated very high (A-) on *efficiency*, *competence*, and *courteousness* (Tables 19-21). Note there were decreases in the means for the *competence* and *courteousness* dimensions while there was a slight increase in the mean for *efficiency*. Overall, the rating for the actual person contacted remained positive and very high. An open-ended question (Appendix C) asked respondents to "list services they would like from the Cary Police Department that are not now being provided or should be provided with greater support." The most common response was to increase police patrols and visibility especially in neighborhoods (mentioned 18 times), followed by increase speed limit enforcement (mentioned 15 times), and better enforcement of traffic laws (mentioned 5 times). There were 15 comments indicating the Police are doing a good job.

Overall, although 4 of the 8 grades (including 6 of the 8 means) measured for the Police declined slightly this year; the Police Department's marks remain high. It is important to keep in mind the percentage of "excellent" responses continued to be high for all of the service dimensions.

Table 18. Police Department: Person Contacted.

Person Contacted	Number	Percentage
Officer	74	57.8
Clerk	3	2.3
Dispatcher	17	13.3
Detective	7	5.5
More than one type of contact	18	14.1
No Answer	1	0.8

Table 19. Police Department: Efficiency of Person Contacted at Department.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.08	0.9	0.9	0.9	0.9	6.3	2.7	10.8	13.5	63.1	<b>A</b> -
04	8.06	0.0	4.3	0.0	4.3	2.1	0.0	12.8	8.5	68.1	A-
02	8.25	0.0	0.0	2.0	0.0	4.1	2.0	8.2	24.5	59.2	A-
00	8.20	1.8	0.0	0.0	0.0	3.6	3.6	10.9	18.2	61.8	A-
98	7.60	6.1	0.0	2.4	1.2	6.1	2.4	4.9	29.3	47.6	В

Table 20. Police Department: Competence of Person Contacted at Department.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.11	1.8	0.9	0.9	0.9	4.5	2.7	8.0	17.0	63.4	<b>A-</b>
04	8.20	0.0	2.2	0.0	2.2	6.5	0.0	8.7	10.9	69.6	A-
02	8.25	0.0	0.0	2.0	0.0	2.0	6.1	6.1	24.5	59.2	A-
00	8.09	1.8	0.0	1.8	0.0	5.5	1.8	7.3	23.6	58.2	A-
98	7.79	3.7	0.0	2.5	1.2	4.9	3.7	7.4	24.7	51.9	B+

Table 21. Police Department: Courteousness of Person Contacted at Department.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.08	2.6	0.9	0.0	0.9	4.3	2.6	9.5	17.2	62.1	<b>A</b> -
04	8.26	2.2	2.2	0.0	0.0	2.2	0.0	10.9	10.9	71.7	A-
02	8.29	0.0	2.1	0.0	0.0	2.1	4.2	4.2	27.1	60.4	A-
00	8.04	5.5	0.0	1.8	0.0	1.8	1.8	3.6	21.8	63.6	B+
98	7.38	2.5	1.2	0.0	0.0	3.7	7.4	11.1	24.7	49.4	B-

#### Police Department Crosstabulations

The crosstabulations for contact with the Police Department are shown in Tables B70-B77. They indicated the highest level of contact (in order) were among \$20,001-\$30,000 income level (45.0%), 18-25 year olds (43.5%), \$30,001-\$50,000 income level (39.1%), those without internet access (39.1%), and African-Americans (37.5%). There was also a slightly higher level of Police contact for other races (36.4%) and 27511 zip code (35.9%).

The crosstabulations were conducted for age, education, gender, housing type, income, internet access, race, and zip code on the five service dimensions. Most of the grades were high and consistent with the few lower marks coming from small sample size groups as was the case for *competence* (Tables B78-B85). However, the Police did receive a lower mark of C+ for *courteousness* (Tables B86-B93) from apartment dwellers. The grades for *fairness* (Tables B94-B101) were generally high and consistent. *Response time* (Tables B102-B109) did receive two lower marks of C+ from apartment dwellers and the \$70,001-\$100,000 income level. In addition, the *problem solving* (Tables B110-B117) service dimension also had a lower grade from apartment dwellers (C+).

# Fire Department

The performance of the Cary Fire Department was assessed with a set of 6 questions concerning contact with the Department and their service dimensions. These questions were only administered to those respondents who had contact with the Fire Department in the past two years. In this case, it was only 9.4% (10.0% in 2004) or 38 respondents. The same nine-point scale from "very poor" to "excellent" was used to rate their performance.

The results shown in Tables 22-26 (placed in descending order of ratings) indicate that the Cary Fire Department continues to have excellent ratings that have improved since 2004. All service dimensions including *fairness* (A+), *courteous* (A), *response time* (A), *competence* (A), and *problem solving* (A-) were rated with excellent marks. The means increased for 3 of the dimensions (*fairness*, *courteous*, and *response time*) and decreased in 2 other dimensions (*competence* and *problem solving*) this year. However, grades improved for 2 of the dimensions (*fairness* and *response time*) and remained unchanged in the 3 other dimensions. In addition, a closer examination of the mean for *courteous* reveals it now borders on improving to an A+. Overall, this represents an improvement from 2004. The "excellent" percentages remained very high this year and are among the highest of any service dimensions measured.

Table 22. Fire Department: Fairness.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.71	0.0	0.0	0.0	0.0	0.0	0.0	3.2	22.6	74.2	<b>A</b> +
04	8.54	0.0	0.0	2.9	0.0	5.7	0.0	0.0	5.7	85.7	A
02	8.69	0.0	0.0	0.0	0.0	2.1	0.0	2.1	18.8	77.1	A+
00	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

Table 23. Fire Department: Courteous.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.68	0.0	0.0	0.0	0.0	0.0	0.0	8.1	16.2	75.7	A
04	8.48	2.5	2.5	0.0	0.0	2.5	0.0	0.0	5.0	87.5	A
02	8.61	0.0	1.9	0.0	0.0	1.9	0.0	1.9	13.5	80.8	A
00	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

Table 24. Fire Department: Response Time.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.50	3.1	0.0	0.0	0.0	0.0	0.0	6.3	12.5	78.1	A
04	8.40	2.9	0.0	0.0	0.0	5.7	0.0	0.0	14.3	77.1	A-
02	8.50	0.0	2.2	0.0	0.0	0.0	4.3	6.5	8.7	78.3	A
00	8.56	0.0	0.0	3.7	0.0	0.0	0.0	0.0	22.2	74.1	A

Table 25. Fire Department: Competence.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.46	2.9	0.0	0.0	0.0	2.9	0.0	2.9	14.3	77.1	A
04	8.64	0.0	0.0	0.0	0.0	8.3	0.0	0.0	2.8	88.9	A
02	8.78	0.0	0.0	0.0	0.0	0.0	0.0	2.0	18.4	79.6	A+
00	8.66	0.0	0.0	0.0	0.0	0.0	3.4	0.0	24.1	72.4	A

Table 26. Fire Department: Problem Solving.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.31	3.1	0.0	0.0	0.0	3.1	0.0	6.3	18.8	68.8	A-
04	8.39	3.0	0.0	3.0	0.0	3.0	0.0	0.0	6.1	84.8	A-
02	8.67	0.0	0.0	0.0	0.0	0.0	0.0	6.1	20.4	73.5	A
00	8.55	0.0	0.0	0.0	0.0	3.4	3.4	3.4	13.8	75.9	A

## Fire Department Crosstabulations

The crosstabulations for contact with the Fire Department are shown in Tables B118-B125. They indicate the highest levels of contact (in order) with the Department were from Asians (14.3%), African-Americans (12.5%), 27513 zip code (11.4%), \$70,001-\$100,000 (11.1%), and \$30,001-\$50,000 (10.9%). In addition, the over 65 age group (10.5%), over \$100,000 (10.5%), single family households (10.4%), and those with college degrees (10.1%) also demonstrated higher levels of contact with the Fire Department.

Crosstabulations for the service dimensions were performed on age, education, gender, housing type, income, internet access, race and zip code (Tables B126-B165). The means were generally high and consistent across groupings for *competence*, *fairness*, *courteous*, *response time*, and *problem solving*. The only lower mark among the crosstabulations was the grade of C given by 56-65 year olds for *problem solving*. In this case, the sample size was minimal at only 3.

## Parks & Recreation and Cultural Programs

There were several questions that specifically examined Parks & Recreation and Cultural programs. The survey asked respondents if they had participated in the programs, which one(s) they were involved/location, and they were asked to rate various aspects of the program including *instructor quality*, *ease of registration*, *facility quality*, *overall experience*, *cost or fee*, and *program quality*. The same nine-point scale was utilized.

The results indicated that approximately 26.7% or 108 of the respondents (36.0% in 2004) indicated someone in their household had participated in a Parks & Recreation or Cultural Program in the past two years. This represents a rather significant decline in the level of participation. The programs they participated in and location are illustrated in Appendix D. The most commonly mentioned were basketball, baseball, Lazy Days, senior center, and softball. Tables 27-32 (placed in descending order of rating) specifically examined performance dimensions related to the Parks & Recreation and Cultural programs. These tables illustrate a very similar profile from the last survey two years ago when the marks given were very good. This year 5 of the grades remained unchanged at the A- level. The only grade that declined was for *program quality* that fell slightly from an A- to B+. It is important to note there was a decrease in 4 of the means this year (*ease of registration, facility quality, overall experience*, and *program quality*) while only two of the means increased (*instructor quality* and *cost or fee*).

Table 27. Parks & Recreation: Instructor Quality.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.22	1.1	0.0	0.0	0.0	2.1	2.1	12.8	28.7	53.2	<b>A</b> -
04	8.21	0.9	0.0	0.9	0.0	2.7	1.8	14.3	22.3	57.1	A-

Table 28. Parks & Recreation: Ease of Registration.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.20	0.0	0.0	0.0	1.0	2.0	5.1	10.2	30.6	51.0	<b>A</b> -
04	8.32	0.8	0.0	0.8	0.0	2.5	3.3	7.5	21.7	63.3	A-

Table 29. Parks & Recreation: Facility Quality.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.18	0.0	0.0	0.9	0.0	1.9	4.7	13.1	29.0	50.5	<b>A</b> -
04	8.30	0.0	0.7	0.0	0.0	3.5	4.9	7.7	20.4	62.7	A-
02	8.06	0.0	0.0	0.0	0.7	4.6	3.3	17.1	28.3	46.1	A-
00	7.59	0.0	1.8	0.0	0.0	5.3	9.7	24.8	28.3	30.1	В
98	7.72	0.7	0.0	0.7	0.7	2.2	7.4	27.2	28.7	32.4	В

Table 30. Parks & Recreation: Overall Experience.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.14	0.0	0.0	0.0	0.0	0.9	6.6	14.2	34.0	44.3	<b>A</b> -
04	8.30	0.0	0.0	0.7	0.7	0.0	2.8	12.5	29.2	54.2	A-
02	8.11	0.0	0.0	0.0	2.0	3.9	1.3	13.7	32.7	46.4	A-
00	8.11	0.0	0.0	0.0	0.0	5.3	2.6	13.2	33.3	45.6	A-
98	7.88	0.7	0.0	0.0	0.7	0.7	5.8	22.6	37.2	32.1	B+

Table 31. Parks & Recreation: Cost or Amount of Fee.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.12	0.0	0.0	1.0	1.0	1.0	5.1	15.3	26.5	50.0	<b>A</b> -
04	8.10	8.0	0.0	0.0	0.8	4.0	8.0	10.4	19.2	56.8	A-
02	7.99	0.0	0.0	0.0	0.0	9.7	2.1	17.9	20.7	49.7	B+
00	8.01	0.0	0.9	0.0	0.0	4.7	6.6	10.4	33.0	44.3	B+
98	7.67	4.4	1.5	2.2	0.7	2.2	3.7	14.8	20.7	49.6	В

Table 32. Parks & Recreation: Program Quality.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	8.03	0.0	0.0	0.0	1.0	3.8	3.8	17.1	31.4	42.9	B+
04	8.36	0.0	0.0	0.0	0.7	0.7	2.9	10.7	27.9	57.1	A-
02	8.01	0.0	0.0	0.0	1.3	4.5	3.9	15.6	31.2	43.5	B+
00	7.97	0.0	0.0	0.0	0.0	4.4	6.2	15.9	35.4	38.1	B+
98	7.85	0.7	0.0	0.0	0.7	0.7	5.8	22.6	37.2	32.1	B+

Parks & Recreation Crosstabulations

The crosstabulations for participation in Parks & Recreation programs are shown in Tables B166-B173. The highest levels of participation (in order) were from the over \$100,000 incomes (33.3%), single family households (31.9%), females (30.5%), 27519 zip code (30.2%), and \$20,001-\$30,000 incomes (30.0%). There were also higher levels of participation from \$70,001-\$100,000 income level (29.2%), 26-55 age group (29.1%), Caucasians (28.7%), and those with college degrees (28.3%).

The Parks & Recreation service dimensions were crosstabulated by age, children in household under 18, education, gender, housing type, income, internet access, race, and zip code. Most of the grades for *instructor quality*, *ease of registration*, *facility quality*, *overall experience*, *cost or fee*, and *program quality* were high and consistent (Tables B174-B227). The only lower marks came from small sample size groups.

## **Overall Operation or Management of Cary**

The respondents were asked to rate the overall operation or management of the Town of Cary. The aforementioned nine-point scale from "very poor" to "excellent" was employed. The results from the total sample indicated a continued positive rating for the management of the Town of Cary (Table 33). This year there was a decrease in the mean which resulted in the grade declining from a B to a B-. On the positive side, the 2006 mean of 7.27 still represents the second highest rating since 1998.

Table 33. Overall Operation or Management of Cary.

Year	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
06	7.27	1.3	0.0	1.0	1.3	9.8	6.4	30.3	31.6	18.3	B-
04	7.63	1.0	0.3	1.5	1.0	4.4	6.2	23.7	28.6	33.2	В
02	7.11	1.0	0.5	1.3	2.5	7.6	10.2	33.0	30.2	13.7	C+
00	6.95	0.8	1.0	1.6	2.3	7.5	13.2	37.1	26.5	9.9	C+
98	6.46	1.5	1.0	2.1	5.1	14.4	20.0	31.0	17.2	7.7	C-

# Overall Operation or Management Crosstabulations

The crosstabulations for age, children in household under 18, education, gender, home type, income, race, years in Cary and zip code are shown in Tables B228-B236. The grades were generally consistent across the groupings. The only lower marks came from the over 65 age group (C), households without children (C+), and the over 10 year residents (C+).

## Cary Overall as a Place to Live

The respondents were asked to rate Cary overall as a place to live using the nine-point scale from "very undesirable" to "very desirable." Table 34 indicates that Cary was perceived as a very good place to live. Although not in a traditional grading scale format, if converted to a grade it would remain an Athis year even though the mean decreased from 8.31 to 8.09. Note the continued impressive percentages for the upper response categories of 8 (37.1%) and 9 (43.3%).

Table 34. Cary Overall as a Place to Live.

Year	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
06	8.09	0.5	0.0	0.7	0.5	2.5	2.7	12.7	37.1	43.3	<b>A</b> -
04	8.31	0.5	0.5	0.2	0.2	2.2	2.2	10.3	22.6	61.2	A-
02	7.79	0.2	0.2	0.7	1.0	5.7	4.4	22.1	27.8	37.8	B+
00	7.63	1.3	0.3	0.5	2.5	3.8	9.0	20.1	27.6	34.9	В
98	7.61	0.0	0.3	0.8	1.0	3.0	8.0	30.6	30.3	26.1	В

# Cary Overall as a Place to Live Crosstabulations

Crosstabulations were conducted on age, children in household under 18, education, gender, housing type, income, race, years in Cary and zip code (Tables B237-B245). The grades were consistent and high across the groupings with no grades lower than a B.

## Most Important Issue Facing Cary and Suggestions to Improve Cary

An open-ended question asked respondents what they feel is the most important issue facing the Town of Cary. The responses show that problems related to growth were perceived as the most important issue (Appendix E). This is evident in the number of statements concerning growth (178 comments), including the related issues of overpopulation (16 comments) and construction (13 comments). This was followed by traffic/improving roads (77), schools/school rezoning (63 comments), water concerns (14 comments), and public transportation (10 comments). The top three major issues are identical to the ones raised in the 2004 comments.

A second open-ended question asked the respondents if they could act as the Mayor, Town Manager, and Town Council all rolled into one, what one action would they take to improve Cary. The responses shown in Appendix F indicate the primary action suggested by the respondents was to work to slow down growth and development in Cary. This was mentioned 93 times this year (35 in 2004). The second most common action called for the improvement of roads/traffic mentioned 68 times (45 in 2004). Within the roads/traffic comments were numerous remarks directed at problems with stoplights and their synchronization in Town. The respondents also called for improvements to the school system in a total of 51 comments (20 in 2004). Several of the school comments focused on rezoning and Cary starting their own school system. Other suggestions include the need for better public transportation (13 comments), water concerns (11 comments), making developers pay more of the burden for development (10 comments), improving downtown Cary (8 comments), the need for more teen activities (7 comments), and maintaining greenspace/trees (7 comments).

Overall, growth/development, roads/traffic, and schools continue to be the major areas the respondents suggested the Town should focus their efforts. Note that growth and development moved from the second most important issue in 2004 to the most important issue this year switching places with traffic/roads. There was also a significant increase in the number of responses for slowing down growth and development (from 35 in 2004 to 93 this year). In addition, there was also an increase the number of comments for improving traffic/roads (from 45 in 2004 to 68 this year) and improving schools (from 20 to 51 this year).

Appendix G includes additional comments made by the respondents during the survey not in relation to any particular open-ended question. The street names and closest intersection for the respondents are shown in Appendix H.

## Quality of Life in Cary

The perception of the quality of life in Cary over the past two years was assessed with a five-point scale. The response categories were "much worse", somewhat worse", "the same", "somewhat better" and "much better" for this question.

Overall, 57.3% of respondents perceived the quality of life in Cary as "the same" over the past two years (Table 35). The mean dropped from 3.44 in 2004 to 3.24 this year. This indicates a slight drop in the perception that the quality of life is better from the last survey. Higher means indicate perceptions of an improvement in the quality of life. However, there was still a rather strong belief the quality of life has improved in the past two years. Note that 30.6% responded on the *better* side of the scale (over 3) compared to only 12.1% who responded on the *worse* side of the scale (below 3).

Table 35. Quality of Life in Cary.

Year	Mean	Much Worse 1	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
06	3.24	1.9	10.2	57.3	22.9	7.7	30.6
04	3.44	0.5	7.9	50.0	30.6	11.0	41.6
02	3.18	1.0	18.6	49.0	23.9	7.5	31.4
00	3.05	1.6	22.8	49.2	22.0	4.4	26.4

## Quality of Life Crosstabulations

The crosstabulations for age, children in household under 18, education, gender, housing type, income, race, years in Cary, and zip code are shown in Tables B246-B254. The means were generally consistent within most groupings. The predominant response was that the quality of life was "the same" this year. However, it is important to note there continued to be a higher percentage of responses on the *better* (over 3) side of the scale. In fact, there were no groupings where the percentages on the *worse* side were greater than the *better* side. The closest was for the over 65 age group that had 15.2% on the *better* side and 12.2% on the *worse* side.

#### **Information Sources**

The survey examined the respondent's usage of 15 information sources Cary employs to communicate with its citizens. A nine-point scale was used ranging from "never use" to "frequently use." The most frequently used information sources in order were Raleigh News & Observer, television, Cary News, word-of-mouth, BUD, radio, and Cary's website (Table 36). Since 2004, Cary News (6<sup>th</sup> to 3<sup>rd</sup>) and Cary's website (9<sup>th</sup> to 7<sup>th</sup>) have gained usage while word-of-mouth (3<sup>rd</sup> to 4<sup>th</sup>) and radio (4<sup>th</sup> to 6<sup>th</sup>) have declined slightly. In addition, internet e-mail with Cary slipped as a source (8<sup>th</sup> to 11<sup>th</sup>), while direct mail increased slightly (11<sup>th</sup> to 9<sup>th</sup>). The two new sources examined this year, Independently Weekly and CaryNow.com, finished 12<sup>th</sup> and 13<sup>th</sup> overall. Information sources such as the Block Leader Program and Cary's 24-hour phone service continue to have lowest usage. Tables 37-40 show all the information sources' usage in previous years.

Table 36. Most Used Information Sources in 2006 (In Order of Usage).

Information Source	Mean	Never Use	2	3	4	Average 5	6	7	8	Frequently 9	% Above 5
Raleigh News & Observer	6.10	13.1	4.1	7.5	3.9	12.1	5.9	7.7	10.1	35.6	59.3
Television	5.78	12.6	8.3	4.8	3.0	12.8	10.1	12.8	12.3	23.4	58.6
Cary News	5.40	17.9	5.9	6.4	4.9	15.6	8.2	9.0	7.7	24.6	49.5
Word-of-Mouth	5.27	9.0	10.0	7.7	6.4	19.2	11.3	15.1	12.1	9.2	47.7
BUD	5.19	23.8	5.3	4.8	5.9	8.8	7.8	12.8	10.7	20.1	51.4
Radio	4.53	20.4	13.4	10.2	7.9	9.9	8.6	8.4	7.1	14.1	38.2
Cary's Website	4.07	28.7	9.8	11.4	7.0	11.1	7.2	9.0	7.2	8.5	31.9
Parks & Rec. Program	3.75	43.0	6.3	7.2	2.9	9.5	4.3	11.5	5.7	9.7	31.2
Direct Mail	3.70	41.5	9.4	6.3	4.5	8.0	7.1	6.8	6.0	10.5	30.4
Cary TV Channel 11	3.06	46.1	10.1	9.0	4.1	13.7	3.9	4.9	3.9	4.4	17.1
Internet E-mail	2.73	58.5	7.8	6.7	2.7	6.5	3.8	5.4	2.2	6.5	17.9
Independent Weekly	2.72	54.7	12.1	5.4	3.9	6.0	3.6	6.9	5.1	2.1	17.7
CaryNow.com	2.55	64.6	4.7	6.6	2.5	5.3	2.5	5.0	5.0	3.8	16.3
24-Hour Phone Service	1.79	77.7	4.8	3.7	3.1	4.5	1.4	2.0	1.7	1.1	6.2
Block Leader Program	1.55	83.4	5.2	2.4	1.7	1.7	2.8	1.0	1.0	0.7	5.5

Table 37. Most Used Information Sources in 2004 (In Order of Usage).

Information Source	Mean	Never Use	2	3	4	Average 5	6	7	8	Frequently 9	% Above 5
Raleigh News & Observer	6.54	11.8	5.7	3.2	2.2	10.3	5.7	7.4	8.1	45.6	66.8
Television	6.49	6.9	5.0	6.2	4.7	13.2	7.2	8.4	8.4	40.0	64.0
Word-of-Mouth	5.67	9.8	4.5	6.0	6.8	17.3	14.0	15.0	13.0	13.8	55.8
Radio	5.15	19.0	8.5	9.0	6.5	12.7	5.0	8.7	4.2	26.4	44.3
BUD	5.07	24.9	8.0	6.0	4.5	8.3	3.5	12.1	11.1	21.6	48.3
Cary News	4.64	34.3	6.4	5.7	3.2	8.4	2.7	7.4	10.1	21.7	41.9
Parks & Rec. Program	3.62	43.0	7.0	6.4	4.5	11.5	4.8	9.6	4.3	8.8	27.5
Internet E-mail	3.53	50.4	5.8	4.3	4.8	5.6	5.1	5.3	4.8	13.9	29.1
Cary's Website	3.52	42.9	7.7	9.5	3.7	8.2	6.7	7.5	7.0	6.7	27.9
Cary TV Channel 11	3.37	41.3	11.3	10.3	4.9	7.9	5.6	6.9	5.6	6.2	24.3
Direct Mail	3.19	50.1	6.0	5.5	5.2	12.5	3.9	6.5	3.7	6.5	20.6
24-Hour Phone Service	1.93	74.0	6.3	3.9	4.2	3.9	1.0	3.1	0.8	2.6	7.5
Block Leader Program	1.59	82.3	4.3	3.9	1.3	3.6	1.6	1.3	0.3	1.3	4.5

Table 38. Most Used Information Sources in 2002 (In Order of Usage).

Information Source	Mean	Never Use	2	3	4	Average 5	6	7	8	Frequently 9	% Above 5
Raleigh News & Observer	6.47	12.8	2.2	4.0	2.5	13.3	5.2	10.9	8.1	41.0	65.2
Television	6.03	12.4	5.7	4.2	3.7	15.4	6.0	13.4	8.2	31.0	58.6
Word-of-Mouth	5.29	10.2	6.0	9.0	8.2	19.4	11.2	16.9	8.2	10.9	47.2
BUD	5.08	25.1	3.2	6.5	5.5	12.2	8.5	10.0	8.5	20.6	47.6
Radio	4.96	22.3	8.5	4.5	7.8	13.8	5.5	11.8	6.3	19.8	43.4
Cary News	4.56	34.0	6.7	6.7	2.0	10.8	4.2	7.6	4.2	23.9	39.9
Direct Mail	3.87	37.0	4.8	8.6	7.6	14.7	4.8	7.6	5.3	9.6	27.3
Parks & Rec. Program	3.78	40.0	5.5	8.5	5.5	11.5	5.5	7.8	6.8	9.0	29.1
Internet E-mail	3.06	56.4	5.8	5.0	4.8	6.8	2.8	5.3	3.0	10.3	21.4
Cary TV Channel 11	2.96	46.0	10.0	11.4	7.7	9.5	2.5	4.7	4.0	4.2	15.4
Cary's Website	2.98	48.6	9.4	6.7	6.2	11.4	4.5	7.2	2.0	4.0	17.7
24-Hour Phone Service	1.94	74.4	6.6	3.5	3.3	3.8	1.8	2.3	2.0	2.3	8.4
Block Leader Program	1.59	84.1	5.0	1.6	1.0	2.9	0.8	2.3	0.5	1.8	5.4

Table 39. Most Used Information Sources in 2000 (In Order of Usage).

Information Source	Mean	Never Use	2	3	4	Average 5	6	7	8	Frequently 9	% Above 5
Raleigh News & Observer	6.87	8.6	3.3	3.8	2.8	10.1	5.3	8.6	10.9	46.6	71.4
Television	6.59	7.1	4.3	4.6	4.3	10.9	8.4	13.2	10.9	36.5	69.0
Water and Sewer Bills	5.73	16.9	4.1	4.4	3.3	15.6	6.9	12.8	11.3	24.6	55.6
Word-of-Mouth	5.54	9.0	3.6	6.4	6.7	25.9	11.8	13.8	11.0	11.8	48.4
Radio	5.36	15.7	5.3	9.9	5.3	14.2	7.1	14.2	8.6	19.5	49.4
Cary News	4.78	35.2	6.8	3.8	2.3	8.1	3.8	5.1	4.6	30.4	43.9
Direct Mail	4.64	30.4	6.5	5.2	3.1	14.1	5.5	9.7	8.1	17.3	40.6
Internet E-mail	2.78	67.6	3.1	2.6	2.0	3.8	2.0	3.8	5.1	9.9	20.8
Cary TV Channel 11	2.73	52.6	9.5	9.5	4.9	8.2	5.1	4.1	2.6	3.6	15.4
Cary's Website	2.30	64.1	9.9	5.9	4.1	4.1	2.3	3.3	2.5	3.8	11.9
24-Hour Phone Service	1.91	75.6	5.4	4.9	1.0	4.6	2.8	1.5	2.1	2.1	8.5
Block Leader Program	1.66	83.8	3.8	2.7	0.8	3.0	0.5	0.8	1.3	3.2	5.8

Table 40. Most Used Information Sources in 1998 (In Order of Usage).

Information Source	Mean	Never Use	2	3	4	Average 5	6	7	8	Frequently 9	% Above 5
Raleigh News & Observer	6.70	7.5	2.8	4.0	3.8	12.0	9.5	9.8	12.5	38.3	70.1
Television	6.16	9.2	4.7	3.7	5.5	13.9	9.5	14.9	13.9	24.6	62.9
Word-of-Mouth	5.33	6.0	4.2	10.7	10.0	27.6	10.7	14.2	5.2	11.4	41.5
Cary News	5.15	28.2	5.5	5.7	4.2	8.2	3.0	7.2	9.0	28.9	48.1
Water and Sewer Bills	5.06	23.1	5.8	5.3	5.3	12.0	9.3	12.3	10.5	16.5	48.6
Radio	4.92	19.9	7.5	6.7	7.7	14.7	8.0	12.9	9.2	13.4	43.5
Direct Mail	4.08	36.7	6.5	6.7	5.2	12.2	4.5	7.5	9.0	11.7	32.7
Internet E-mail	2.06	76.3	4.2	4.0	1.7	3.2	1.0	1.7	1.5	6.2	10.4
24-Hour Phone Service	1.99	72.1	7.7	3.5	2.0	6.2	2.0	2.7	2.5	1.2	8.4
Cary TV Channel 11	1.92	69.9	10.7	4.7	2.5	5.7	1.2	2.5	1.2	1.5	6.4
Block Leader Program	1.59	82.3	5.3	3.3	1.0	3.0	2.5	0.5	1.3	1.0	5.3
Cary's Website	1.58	81.3	7.2	2.0	1.2	3.2	2.0	1.7	0.2	1.0	4.9

The respondents were also asked about their internet access availability. Table 41 indicates internet access has continued to increase and fewer respondents were without any access to the internet. This year only 5.7% of the respondents did not have any internet access compared to 9.7% in 2004. Note that 58.4% (54.5% in 2004) of the respondents had access to the internet at both home and office this year, while 34.2 (32.9% in 2004) had access only at home. Only 1.7% of the respondents had internet access only at the office this year. Table 42 indicates that 84.2% of the respondents had high speed internet access while 7.6% had dial-up access and 8.2% had both.

The survey also included a question to ascertain if the respondents watched (in part or whole) the 2005 Cary Community Candidate Forums which were cablecast on Cary TV 11 (Table 43). Approximately 14% watched some portion of the cablecasts on Cary TV 11 in 2006.

Table 41. Internet Access.

Year	At Home	At Office	Both	Neither
06	34.2	1.7	58.4	5.7
04	32.9	3.0	54.5	9.7
02	27.4	6.4	54.1	12.1
00	20.9	9.0	54.5	15.6
98	17.0	15.0	45.3	22.8

Table 42. High Speed or Dial-Up Internet Access.

Year	High Speed	Dial-Up	Both
06	84.2	7.6	8.2

Table 43. Watching 2005 Cary Community Candidate Forums on Cary TV 11.

Year	% Yes	% No
06	14.3	85.7

#### **Information Sources Crosstabulations**

Crosstabulations were conducted on age, children in household under 18, housing type, income, internet access, race, years in Cary, and zip code (Tables B255-B262). Instead of examining each grouping separately, it would be more informative to examine where each information source was most effective. To accomplish this, each source was rated either *excellent*, *very good*, *good*, or *fair* by its ranking within a grouping. If the information source finished in the 1<sup>st</sup> or 2<sup>nd</sup> spot within a group, then it rated *excellent*, 3<sup>rd</sup> or 4<sup>th</sup> rated *very good*, 5<sup>th</sup> or 6<sup>th</sup> rated *good*, and 7<sup>th</sup> and 8<sup>th</sup> rated *fair*.

The two top information sources were the News & Observer and television. The News & Observer was generally effective across every grouping. It garnered *excellent* ratings in virtually all the groupings and was the most effective source to use to disseminate information across all the groups. Similar to News & Observer in effectiveness was television. It also had mostly *excellent* ratings across

all groups indicating it finished first or second repeatedly. However, the News & Observer tended to finish first much more often than television making it the best overall source.

Cary News received *excellent* ratings in the over 65 age group and single family households. It also had a *very good* rating for reaching the 26-55 age group, households without children, higher income levels (\$50,001-\$70,000, \$70,001-\$100,000, over \$100,000), those with internet access, Caucasians, Asians, almost all years in Cary (0-1, 2-5, over 10 years), and within all the major zip codes (27511, 27513, 27519). Overall, this is a very strong information source but somewhat less effective than the News & Observer and television.

Word-of-mouth received one *excellent* rating this year in those with no internet access. It was rated *very good* for 18-25 age group, over 65 age group, households with children, apartment dwellers, townhouse/condo residents, \$20,001-\$30,000 incomes, \$30,001-\$50,000 incomes, and among 6-10 year residents. In addition, word-of-mouth received numerous *good* ratings in 15 of the other groupings. It is apparent many residents derive information secondhand from this method.

BUD was an especially strong information source for older, higher income, longer tenured residents of Cary. It earned *excellent* ratings from the 56-65 age group, \$50,001-\$70,000 incomes, \$70,001-\$100,000 incomes, other races, 6-10 year residents, and over 10 years residents. In addition, it had numerous *very good* ratings in 15 of the other groupings indicating BUD is a very effective information source.

Radio was not a broad-based primary information source. For a few groups, it did earn an *excellent* rating including the 18-25 age group and African-Americans. It also rated *very good* for apartment dwellers, \$20,001-30,000 incomes, and 0-1 year residents while it earned *good* ratings in 11 other groupings. Radio would seem to function well to reach specific target groups or as a supplement to other primary information sources.

Cary's website received no *excellent* ratings this year. It did receive *very good* ratings for African-Americans and *good* ratings for \$50,001-\$70,000 incomes, over \$100,000 incomes, and Asians. In addition, there were *fair* ratings for 26-55 age group, households with children, single family households, 2-5 years residents, 6-10 year residents, and the 27513 zip code.

The Parks & Recreation Program received no *excellent* ratings within the groups. It did receive a *very good* rating for 56-65 age group and a *good* rating for households with children, over 65 age group, \$20,001-\$30,000 incomes, other races, 6-10 year residents, over 10 year residents, and 27511 zip code. There were also *fair* ratings in 12 other groupings. In all, this source ended up being a surprising effective information source.

Direct mail did not receive any *excellent* ratings. It did receive a *very good* rating from Asians and other races. In addition, there were *good* ratings from 18-25 age group, apartment dwellers, townhouse/condo residents, 0-\$20,000 incomes, African-Americans, 0-1 year residents, and the 27519 zip code. There were also 11 *fair* ratings. Overall, an effective method to reach selected groups.

Independent Weekly did not receive any *excellent* or *very good* ratings. It was rated *good* in 56-65 year olds and apartment dwellers. There were also *fair* ratings in 18-25 year olds, households without children, and 27519 zip code.

There were no *excellent* ratings for CaryNow.com. It did receive one *very good* rating from 0-\$20,000 incomes. While there were no *good* ratings, it did earn *fair* ratings from 56-65 age group and \$50,001-\$70,000 income level.

Block Leader Program did not receive any *excellent* or *very good* ratings. It did receive a *good* rating from 0-\$20,000 income level. In addition, it earned several *fair* ratings including \$30,001-\$50,000 incomes, those without internet access, and African-Americans.

Cary TV 11, Cary 24-hour phone service, and internet e-mail with Cary did not receive any *excellent*, *very good*, or *good* ratings. However, Cary TV 11 did receive a *fair* rating in the over 65 age group and \$20,001-\$30,000 income level, while internet e-mail received a *fair* rating from 18-25 year olds.

#### **Internet Access Crosstabulations**

The internet access crosstabulations were conducted on age, children in household under 18, housing type, race, and zip code (Tables B263-B267). The groups with the least internet access (in order) were over 65 age group (29.7%), other races (20.0%), 18-25 age group (17.4%), apartment dwellers (14.3%), townhouse/condo residents (13.6%), and African-Americans (12.5%). In addition, those without children (8.6%) and 27511 zip code (7.9%) were slightly higher in percentages for lack of internet access.

#### Cary Community Candidate Forums Crosstabulations

The crosstabulations for watching the 2005 Cary Community Candidate Forums are shown in Tables B268-B273. The breakdowns were conducted on age, education, housing type, internet access, years in Cary, and zip code. The highest viewership of the Candidate Forums was from 6-10 year residents (19.7%), over 10 year residents (17.8%), those without access to the internet (17.4%), and the 27513 zip code (17.0%). The lowest viewership was from the 18-25 year olds (4.5%), 2-5 years residents (8.8%), townhouse/condo residents (9.3%), and those without college degrees (10.0%).

#### **How Safe Residents Feel in Cary**

The respondents were asked how safe they feel in the Town of Cary. A nine-point scale that ranged from "extremely unsafe" to extremely safe" was utilized. The results indicate most respondents perceived an exceptionally high degree of safety in the Town (Table 44). The mean was 8.10 with an impressive 97.5% responding above 5 including 39.4% who answered they felt "extremely safe." Overall, this represents a slight decrease in the mean from 2004 from 8.23 to 8.10. However, the percentage of respondents who answered above the midpoint of 5 remained the same at 97.5%.

The respondents were also asked how safe they feel in their home neighborhood (Table 45). The perception of safety was even higher in their neighborhoods. Note the mean was 8.22 with 97.1% answering above the midpoint of 5. Even more impressive was the 49.3% who responded with "extremely safe" to this question.

Finally, the respondents were asked about how safe they feel in public places around Cary. This would include such activities as shopping, eating out, or going to the movies (Table 46). The mean this time was 7.90 with 96.1% responding above 5 including 34.3% indicating "extremely safe." Although this mean was slightly lower than the means for safe in Cary or safe in home neighborhood, the overall perception of safety was extremely high.

Table 44. How Safe Do You Feel in Cary.

Year	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
06	8.10	0.0	0.0	0.0	0.5	2.0	2.2	17.3	38.6	39.4	97.5
04	8.23	0.0	0.0	0.2	0.2	2.0	2.2	12.2	34.0	49.1	97.5
02	7.99	0.0	0.2	0.2	0.0	4.7	2.7	17.0	37.3	37.8	94.8
00	7.93	0.3	0.0	0.0	0.3	2.0	4.0	22.5	39.0	32.0	97.5
98	7.55	0.0	0.0	1.0	0.8	2.5	8.8	30.7	37.5	18.6	95.6

Table 45. How Safe Do You Feel in Your Home Neighborhood.

Year	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
06	8.22	0.2	0.0	0.2	1.0	1.5	1.5	13.2	33.1	49.3	97.1

Table 46. How Safe Do You Feel in Public Places Around Cary (Shopping, Out to Eat, Movies).

Year	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
06	7.90	0.0	0.3	0.3	0.5	3.0	4.8	21.5	35.5	34.3	96.1

# How Safe Residents Feel in Cary Crosstabulations

Crosstabulations were conducted for age, children in household under 18, gender, housing type, income, internet access, race, years in Cary, and zip code. The breakdowns for how safe they feel in Cary (Tables B274-B282), how safe they feel in their home neighborhoods (B283-B291), and how safe they felt in public place around Cary (Tables B292-B300) were generally consistent and very high. The only group with slightly lower perceptions of safety for all of these questions was the \$20,001-\$30,000 income level. Their means for this group were 7.70 for safe in Cary, 7.70 for safe in their neighborhood, and 7.45 for safe in public places around Cary.

## **Cary Municipal Tax Rate**

The survey examined Cary's municipal tax rate of .42 per \$100 of property valuation as compared to other localities (Charlotte, Raleigh, Chapel Hill, and Durham). A five-point scale was used. The response categories were "very low", "somewhat low", "about right", "somewhat high", and "very high."

The results for the total sample are shown in Table 47. A majority (64.6%) of the respondents felt that the tax rate was "about right" in Cary. A slight skewing or slanting on the high side is to be expected because these questions are often perceived as a potential justification for a tax increase. This year it appears the skewing to the high side has decreased slightly. Note that 28.1% (30.8% in 2004) answered the rate was "somewhat high" or "very high" while 7.5% (4.4% in 2004) answered it was "somewhat low" or "very low". This was also apparent in the mean reduction from 3.34 to 3.26 this year (remember that "about right" is the midpoint at 3.00). Overall, there has been a slight decrease in the perception that taxes in Cary were on the high side with a majority of the respondents indicating the tax rate was "about right."

Table 47. Cary Municipal Tax Rate in Cary.

Year	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Above 3
06	3.26	1.9	5.6	64.6	21.2	6.9	28.1
04	3.34	0.8	3.6	64.8	21.9	8.9	30.8
02	3.20	0.5	6.3	69.5	20.4	3.3	23.7
00	3.30	0.5	3.6	66.4	24.0	5.2	29.2
98	3.13	0.5	7.3	73.7	15.9	2.5	18.4

## Cary Municipal Tax Rate Crosstabulations

Crosstabulations were conducted on age, children in household under 18, housing type, race, years in Cary, and zip code (Tables B301-B306). Most groupings felt the tax rate was "about right" with a slant toward taxes being on the high side. The groups with the highest percentage above the midpoint of 3 (in order) were 56-65 year olds (45.0%), Asians (45.0%), other races (40.0%), apartment residents (39.6%), over 65 year olds (39.4%), those living in Cary 0-1 years (38.9%), and households without children (32.3%).

## Cary's Efforts at Keeping Residents Informed and Involved in Decisions

A set of three questions examined information dissemination and opportunities for involvement in decision making by the residents. The sample was first asked how informed they feel about Town services, issues, and programs that affect them. A nine-point scale from "not informed at all" to "very well informed" was used. Table 48 indicates the respondents felt moderately well informed about matters that affect them. The mean was 5.78 with 55.0% responding above 5. The percentage above 5 or *informed* side was much greater than the percentage below 5 or *not informed* side (55.0% versus 21.5%). Overall, this represents a decline from the 2004 mean of 6.63 with 69.3% responding above 5.

The respondents were next asked their satisfaction with Cary making information available to them concerning Town services, projects, issues, and programs. A nine-point scale from "very dissatisfied" to "very satisfied" was used. Table 49 indicates a moderately high degree of satisfaction with Cary's efforts. The mean this year was 6.63 with 74.0% responding above the midpoint of 5. This represents a decline from 2004 when the mean was 7.15 with 80.0% responding above 5.

Finally, the respondents were asked to rate their satisfaction with the opportunities the Town gives them to participate in the decision-making process. The same nine-point scale from "very dissatisfied" to "very satisfied" was used. Table 50 indicates there has also been a slight decline in the mean this year for this area. The mean was 6.19 (6.62 in 2004) with 64.5% (69.0% in 2004) responding above 5.

Table 48. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them.

Year	Mean	Not Informed At All	2	3	4	Neutral 5	6	7	8	Very Well Informed	% Above 5
06	5.78	4.6	4.3	5.8	6.8	23.5	13.2	20.0	12.4	9.4	55.0
04	6.63	2.1	1.6	2.6	5.7	18.8	11.5	21.9	12.2	23.7	69.3
02	5.73	5.0	3.0	6.7	5.7	24.1	15.7	22.4	9.0	8.5	55.6

Table 49. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	6.63	2.1	1.0	0.8	2.6	19.5	13.8	28.7	19.2	12.3	74.0
04	7.15	0.8	1.0	2.1	2.1	14.1	12.6	18.7	17.4	31.3	80.0
02	6.27	2.7	1.2	2.5	7.9	22.6	11.2	24.3	15.9	11.7	63.1

Table 50. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	6.19	2.9	1.3	2.1	3.7	25.4	15.2	27.3	15.0	7.0	64.5
04	6.62	4.0	2.9	4.3	1.6	18.2	9.7	18.0	13.7	27.6	69.0
02	5.92	3.2	4.0	5.9	6.1	24.2	11.7	21.5	13.6	9.8	56.6

#### Resident Informed and Involved Crosstabulations

Crosstabulations were performed on age, children in household under 18, education, housing type, income, internet access, race, years in Cary, and zip code for this set of questions. The crosstabulations on how informed respondents felt about government projects, issues, and programs are shown in Tables B307-B315. There is a relatively high degree of consistency across groups. The groups that felt somewhat less informed (lower means) were the apartment dwellers (4.93), 0-\$20,000 incomes (5.13), 18-25 age group (5.14), and \$20,001-\$30,000 incomes (5.21).

The crosstabulations for making information available to citizens about important Town services, projects, issues, and programs are shown in Tables B316-B324. Again, the means were relatively consistent across groupings. The respondents who felt somewhat less satisfied (lower means) with Cary making information available were 0-\$20,000 incomes (5.80), apartment dwellers (6.00), and African-Americans (6.25).

Finally, the crosstabulations for opportunities for residents to participate in the decision-making process are shown in Tables B325-B333. The lowest means were the 0-\$20,000 incomes (5.31), apartment dwellers (5.50), those in Cary 0-1 year (5.74), and 18-25 age group (5.80).

# Achievement of Goal of "Best Local Government of its Size in NC"

The next question examined the goal of Cary to the best local government of its size in North Carolina. The previous nine-point scale from "very dissatisfied" to "very satisfied" was used. Table 51 indicates much less support for this statement than in 2004. The mean decreased from 7.17 in 2004 to 6.55 this year. Although this is not in a traditional grade scale format, if converted to a grade this would represent a full letter grade decline from a B- to a C- this year. This is a rather significant decline in the perceptions of the respondents.

Table 51. Achievement of Goal of Being Best Local Government of its Size in NC.

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	Grade
06	6.55	1.4	1.7	1.7	3.3	20.3	13.1	29.2	16.9	12.5	C-
04	7.17	1.6	1.9	2.1	2.7	9.6	9.9	21.3	20.0	30.9	B-
02	6.64	1.6	1.8	2.4	2.9	15.2	15.0	28.3	19.7	13.1	C

#### Best Local Government Crosstabulations

The crosstabulations on age, education, housing type, race, years in Cary, and zip code are shown in Tables B334-B339. Overall, the means were relatively consistent among the groups. The only exceptionally low means were for the over 65 age group with a mean of 6.06 (D+) and respondents in Cary 0-1 year with a mean of 6.28 which is at the low end of the C- range.

## **Solid Waste and Recycling Services**

A set of 9 questions was included in the survey to examine the respondent's satisfaction with various solid waste and recycling services. A nine-point scale from "very dissatisfied" to "very satisfied" was used to rate these services.

This set included three questions that examined the respondent's satisfaction with curbside services including curbside garbage, curbside recycling, and curbside yard waste. The curbside garbage service received a mean of 7.61 which represents a slight decline compared to 7.91 in 2004 (Table 52). However, the percentages responding above the midpoint of 5 were virtually identical (88.6% versus 89.0%). The level of satisfaction with the curbside recycling service is shown in Table 53. This year the mean was 7.56 with 87.7% responding above 5. This also represents a decline from the 2004 survey mean of 7.88 when 90.5% responded above 5. It appears a few respondents had a poor experience with curbside garbage and curbside recycling and rated these services low. This is evident in the 3.8% and 3.3% "very dissatisfied" responses for curbside garbage and recycling, respectively. This served to pull the means down this year as compared to 2004. However, the percentages above the midpoint of 5 remained very high and similar in both. A more positive response from these few individuals would have resulted in similar means to 2004. Finally, curbside yard waste service received a rating similar to 2004. The mean was 7.65 (7.72 in 2004) with 89.6% (89.4% in 2004) responding above the midpoint of 5 (Table 54).

Table 52. Satisfaction with Curbside Garbage Service (n=342).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.61	3.8	1.2	1.5	0.3	4.7	5.0	14.0	28.4	41.2	88.6
04	7.91	1.2	1.8	1.5	1.8	4.6	2.1	8.3	26.3	52.3	89.0

Table 53. Satisfaction with Curbside Recycling Service (n=332).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.56	3.3	0.9	0.6	1.2	6.3	6.9	15.1	25.3	40.4	87.7
04	7.88	1.8	0.9	1.2	0.6	4.9	5.2	12.5	20.2	52.6	90.5

Table 54. Satisfaction with Curbside Yard Waste Service (n=301).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.65	1.3	1.0	1.3	1.3	5.3	5.6	19.6	24.9	39.5	89.6
04	7.72	1.4	0.6	1.4	2.0	5.2	8.0	12.9	23.2	45.3	89.4

This section also included three questions that examined the respondent's satisfaction with several callin services including computer recycling, used motor oil recycling, and bulky trash. The means for all three improved this year. Call-in computer recycling received a mean of 7.03 (6.37 in 2004) with 74.6% (58.3% in 2004) responding above the midpoint of 5 representing a significant improvement from the last survey (Table 55). The same is true for used motor oil recycling service with a mean of 6.31 (5.82 in 2004) and 62.7% (46.1% in 2004) responding above 5 (Table 56). Finally, call-in bulky trash received good marks showing slight improvement from 2004. The mean was 7.47 (7.38 in 2004) with 84.9% (81.4% in 2004) responding above 5 (Table 57). Overall, the call-in services were judged by the respondents to have improved this year.

Table 55. Satisfaction with Call-In Computer Recycling Service (n=87).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.03	4.6	1.1	2.3	5.7	11.5	3.4	14.9	23.0	33.3	74.6
04	6.37	1.3	5.1	8.9	1.3	25.3	6.3	8.9	20.3	22.8	58.3

Table 56. Satisfaction with Call-In Used Motor Oil Recycling Service (n=75).

Y	ear	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
(	<b>)6</b>	6.31	8.0	4.0	6.7	6.7	12.0	4.0	14.7	14.7	29.3	62.7
(	)4	5.82	6.4	6.4	7.7	2.6	30.8	6.4	3.8	12.8	23.1	46.1

Table 57. Satisfaction with Call-In Bulky Trash (n=199).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.47	1.0	2.0	2.5	0.5	9.0	6.5	18.6	20.6	39.2	84.9
04	7.38	1.6	1.1	1.1	1.1	13.7	9.8	12.0	20.8	38.8	81.4

The respondents were also asked to rate Christmas tree and leaf collection services and both garnered good ratings. Table 58 shows Christmas tree collection earned a mean of 7.60 (7.70 in 2004). This slight drop in the mean is offset by the higher percentage responding above 5 this year (89.6% versus 86.7%). Leaf collection registered a slight improvement receiving a mean of 7.49 (7.40 in 2004) with 86.6% (86.1% in 2004) responding above 5 (Table 59). One final question examined the level of satisfaction for the Citizen Convenience Center (Table 60). This year there was a decrease in that level of satisfaction. The mean was 7.48 (8.01 in 2004) with 85.8% (93.0% in 2004) responding above 5.

Table 58. Satisfaction with Christmas Tree Collection Service (n=215).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.60	1.3	1.0	1.3	1.3	5.3	5.6	19.6	24.9	39.5	89.6
04	7.70	1.6	1.2	1.2	1.6	7.7	6.1	10.9	22.7	47.0	86.7

Table 59. Satisfaction with Leaf Collection Service (n=281).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.49	0.9	0.9	4.7	2.3	4.7	5.1	16.3	20.5	44.7	86.6
04	7.40	1.9	1.9	1.6	2.3	6.1	9.4	16.2	24.6	35.9	86.1

Table 60. Satisfaction with the Citizen Convenience Center (n=170).

Year	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
06	7.48	1.8	0.0	2.9	1.2	8.2	8.2	14.1	28.2	35.3	85.8
04	8.01	0.0	0.9	0.9	0.0	5.3	5.3	12.3	26.3	49.1	93.0

### **Curbside Services Crosstabulations**

Crosstabulations were conducted for housing type, income, years in Cary, and zip code for this set of questions. The crosstabulations for curbside garbage service are shown in Tables B340-B343. They were generally consistent and positive. None of the means were exceptionally low in this case. The crosstabulations for curbside recycling service also were similar (B344-B347). Finally, the crosstabulations for curbside yard waste service are shown in Tables B348-B351. The means for this question were also consistent and positive across groups.

### Call-In Services Crosstabulations

The next set of crosstabulations was for the call-in services. Since fewer residents used these services over the two-year window, the sample sizes for the breakdowns were smaller. The call-in computer recycling crosstabulations (Tables B352-B355) were generally consistent and high. The only lower means were for 6-10 year residents (5.90) and 27513 zip code (6.46). The crosstabulations for call-in used motor oil recycling were also consistent (Tables B356-B359). Just as for computer recycling, the lower means were for the 6-10 year residents (5.08) and 27513 zip code (5.50). The crosstabulations for call-in bulky trash service were also generally high and consistent (Tables B360-B363). There were slightly lower means from \$20,001-\$30,000 income level (7.14), townhouse/condo residents (7.18), and 27513 zip code (7.18).

#### Collection Services Crosstabulations

The final crosstabulations for this set were for the two collections services and the Cary Citizen Convenience Center. The breakdowns for Christmas tree collection are shown in Tables B364-B367. Most of the means were high and consistent. The only lower ones were for townhouse/condos residents (7.00) and 6-10 year residents (7.35). The leaf collection crosstabulations (Tables B368-B371) were also positive and similar. The exception was for the somewhat lower means for over \$100,000 income level (7.24), over 10 year residents (7.26), and townhouse/condo residents (7.29). Finally, the crosstabulations for the Cary Convenience Center are shown in Tables B372-B375. These means were generally high and consistent with only 6-10 year residents (7.19) and 27513 zip code (7.23) being slightly lower.

### **Storm Drains**

The next set of questions examined the respondent's knowledge of materials that are acceptable to be placed in storm drains (Table 61). Rainwater is the only acceptable material that can enter storm drains. The items the respondents deemed most acceptable for the storm drains were rainwater from a home's gutters (87.6%), runoff from sprinklers/irrigation systems (68.1%), rinse water from washing a car (49.6%), and water from draining a swimming pool (28.1%). Again, since only rainwater from a home's gutters would be correct, there is a significant degree of inaccuracy in the respondent's perceptions.

On the positive side, these numbers represent an improvement from 2004 (Table 62). In 2004, 84.5% believed runoff from a sprinkler/irrigation system was acceptable for storm drains compared to 68.1% this year. In addition in 2004, 63.1% believed rinse water from washing a car was acceptable material compared to 49.6% this year. Grass clippings, leaves, and other natural vegetation has also improved from 17.5% compared to 6.5% this year. The water from draining a swimming pool remains unchanged at 28.1%.

Overall, public knowledge of what is acceptable to go into storm drains has improved this year. Even though the numbers are better, there are still concerns about the continued higher percentages for runoff from sprinklers and irrigation systems (68.1%), rinse water from washing a car (49.6%), and water from draining a swimming pool (28.1%).

Table 61. Acceptable Materials for Storm Drains - 2006.

Materials	% Yes	% No	% Not Sure
Rainwater from a home's gutters	87.6	9.5	3.0
Runoff from sprinklers and irrigation systems	68.1	23.7	8.2
Rinse water from washing a car	49.6	39.4	11.0
Water from draining a swimming pool	28.1	55.5	16.4
Grass clippings, leaves, and other natural vegetation	6.5	89.6	4.0
Grease and oil	1.2	97.5	1.2
Paint	1.0	98.0	1.0

Table 62. Acceptable Materials for Storm Drains - 2004.

Materials	% Yes	% No	% Not Sure
Rainwater from a home's gutters	88.7	8.0	3.4
Runoff from sprinklers and irrigation systems	84.5	11.7	3.9
Rinse water from washing a car	63.1	25.3	11.6
Water from draining a swimming pool	28.1	55.7	16.2
Grass clippings, leaves, and other natural vegetation	17.5	74.0	8.5
Grease and oil	0.8	98.5	0.8
Paint	0.3	99.0	0.8

The respondents were then asked what they believed happened to the materials that make it into the storm drains (Table 63). There was a relatively high amount of uncertainty among the sample. Many respondents accurately identified that the "materials go directly into area streams and creeks" (37.6%). However, a relatively large percentage were "not sure" where the materials end up (30.1%). In addition, 29.4% inaccurately believed the "materials go into the wastewater treatment plant" and 3.0% believed "materials go into a large basin that is cleaned out by Town crews." Overall, the respondents are actually somewhat less accurate this year about what happens to the materials that make it into the storm drains. The respondents who inaccurately identified "materials go into the wastewater treatment plant" has increased from 19.3% to 29.4% this year. This year 62.4% were inaccurate in their assessments of what happens to the materials compared to 61.1% in 2004 (Table 64).

Table 63. What Happens to Materials that Make it into Storm Drains - 2006.

Year	Materials go into a large basin that is cleaned out by Town crews	Materials go to the wastewater treatment plant	Materials go directly into area streams and creeks	Not Sure
06	3.0	29.4	37.6	30.1

Table 64. What Happens to Materials that Make it into Storm Drains - 2004.

Year	Materials go into a large basin that is cleaned out by Town crews	Materials go to the wastewater treatment plant	Materials go directly into area streams and creeks	Not Sure
04	4.7	19.3	38.9	37.1

#### **Storm Drains Crosstabulations**

The crosstabulations for acceptable materials were conducted for housing type, years in Cary, and zip code (Tables B376-B378). All the groups inaccurately gave very high "yes" percentages for sprinkler/irrigation and for rinse water from washing a car. Water from swimming pools generally received "yes" percentages in the 20%-40% range. One unusually high number was the 17.5% for grass, leaves, and natural vegetation for the 27519 zip code. However, the accuracy for grease, oil, and paints were very good.

The crosstabulations for what happens to materials that make it into storm drains are shown in Tables B379-B381. The respondents who were most accurate in selecting that materials in storm drains go directly into streams and creeks were 6-10 year residents (51.3% correct), 27513 zip code (43.6% correct), and single family households (41.3% correct). In terms of inaccurate perceptions, there was a very high percentage of townhouse/condo residents (44.1%) and 27519 zip code (42.9%) respondents who believed the materials in storm drains go to a wastewater treatment plant.

## **Emergency Preparedness**

A set of six questions was included in the survey to examine the emergency preparedness of the respondents. The first question asks the respondents what transportation method they would use if government officials ordered a mandatory evacuation of Cary (Table 65). The results indicate that 95.5% of the respondents would use a private vehicle (their own or someone else's) to evacuate the area. There were 4.0% who would need to use public transportation and 0.5% who responded they would use both. This indicates the Town would need to have the ability to move 4,000-5,000 individuals with public transportation based on the population estimate of 115,000.

Table 65. Mandatory Evacuation Transportation Method.

Year	% Private	% Public	% Both Public & Private
	Vehicle	Transportation	Transportation
06	95.5	4.0	0.5

The next question examined the respondents living situation if their home were damaged or destroyed (Table 66). Most of the respondents (49.9%) would stay with family or friends in that situation while 32.0% would have the financial resources to move into a motel, apartment, or home. The results also indicate there would be 5.0% who would have to stay in an emergency shelter. This could represent 5,000-6,000 individuals who would need access to an emergency shelter. Approximately 13% of the respondents indicated they would have more than one situation (i.e., stay with friends/family or move into motel/apartment/home).

Table 66. Living Situation if Home Damaged or Destroyed.

Year	I would stay with friends or family	I would have the financial resources to move into a motel/apt./home	I would need to stay in an emergency shelter	Respondent indicated with more than one living situation
06	49.9	32.0	5.0	13.1

Another question was included in the survey to examine the respondent's pet situation if government officials ordered a mandatory evacuation of Cary (Table 67). In the sample, 44.3% of the respondents did not have pets. Of those who had pets, 90.1% indicated they would take their pets with them in the event of a mandatory evacuation. There were 3.6% who indicated they would have the financial resources to board their pets. However, there were 1.8% who would have to leave their pets behind due to the fact that pets are not allowed to stay in emergency shelters with them. This could represent a significant number of animals abandoned in the Town during an evacuation.

**Table 67. Mandatory Evacuation Pet Situation.** 

Year	I would be able to take my pets with me	I would have the financial resources to board my pets	I would leave my pets behind since pets are not allowed in emergency shelters	Respondent indicated with more than one pet situation
06	90.1	3.6	1.8	4.5

The respondents were also asked how many individuals in their households have health conditions that require daily access to life-saving medical services like oxygen, dialysis, or prescription drugs (Table 68). Of the 405 households surveyed, 17.8% had health conditions requiring daily access to life-saving medical services. Note that 10.3% of the households had 1 person requiring medical services, 7.0% had 2 people, and only 0.5% had 3 people.

Table 68. Number Living in Household with Health Conditions Requiring Daily Access to Life-Saving Medical Services.

Year	0	1	2	3
06	82.3	10.3	7.0	0.5

The final two questions examined if the respondents possessed a 3-day emergency kit (food, water, prescriptions, flashlight, radio, important papers, and contact information) and a family plan for how to get together if a disaster were to strike during work or school. The results indicate that 48.8% had a 3-day emergency kit available (Table 69). A crosstabulation of those households with individuals who require daily access to life-saving medical services crossed by possession of a 3-day emergency kit reveals a limited degree of actual preparedness (Table 70). Only 36.6% of those with 1 person in the household needing daily access to life-saving medical services had a 3-day emergency kit. In addition, 46.4% of those with 2 people in the household needing daily access to life-saving medical services had a 3-day emergency kit. As for the family emergency plan, only 45.6% of the households had the plan in place (Table 71).

Table 69. Possession of 3-Day Emergency Kit.

Year	% Yes	% No	% Don't Know
06	48.8	50.3	1.0

Table 70. Possession of 3-Day Emergency Kit by Number in Household with Health Conditions Requiring Daily Access to Life-Saving Medical Services.

Number	n	% Yes	% No	% Don't Know
1	41	36.6	63.4	0.0
2	28	46.4	46.4	7.1
3	2	100.0	0.0	0.0

Table 71. Family Emergency Plan for Getting Together if Disaster Struck During Work or School.

Year	% Yes	% No
06	45.6	54.4

## **Emergency Preparedness Crosstabulations**

The crosstabulations for mandatory evacuation transportation methods are shown in Tables B382-B386. The demographic variables age, housing type, income, race, and zip code were used in the breakdowns. The groups with the higher need (in order) for public transportations include \$20,001-\$30,000 incomes (26.3%), 0-\$20,000 incomes (25.0%), Asians (14.3%), and African-Americans (13.3%). In addition, the over 65 age group (11.1%), apartment dwellers (9.1%), and townhouse/condo residents (9.1%) also reported a somewhat higher need for public transportation.

The crosstabulations for mandatory evacuation living situation are shown in Tables B387-B391. Several groups had higher percentages for needing to stay in an emergency shelter. These include Asians (28.6%), apartment dwellers (15.4%), 0-\$20,000 incomes (13.3%), \$30,001-\$50,000 incomes (13.0%), and \$20,001-\$30,000 incomes (11.1%). In addition, other races (9.1%), over 65 age group (8.3%), and 27511 zip code (8.1%) reported a somewhat higher need for emergency shelters. One additional crosstabulation was conducted in this set that crossed living situation by evacuation transportation method (B392). The results indicate 26.7% of those respondents who would need to use public transportation for evacuation would also need to stay in an emergency shelter. In addition, there were 4.2% of the respondents with access to a private vehicle for evacuation who would need to stay in an emergency shelter.

The crosstabulations for pet situation are shown in Tables B393-B397. The highest percentages among the groups for leaving their pets behind since they are not allowed in emergency shelters were for other races (20.0%), 18-25 year olds (6.3%), 56-65 year olds (5.9%), apartment dwellers (4.5%), and \$50,001-\$70,000 income level (4.5%).

Tables B398-B399 shows the crosstabulations for housing type and zip code for number living in household with health conditions requiring life-saving medical services. The tables illustrate that a larger percentage of households with 1 person requiring the medical services was in townhouse/condos (16.3%), apartments (12.7%), 27519 zip code (11.1%), and 27513 zip code (11.0%). The larger percentage for 2 people in the household requiring the medical services was in townhouse/condos (11.6%) and 27511 zip code (11.2%).

The possession of a 3-day emergency kit crosstabulations are shown in Tables B400-B405. The lowest percentages of possession of these kits were among 18-25 year olds (14.3%), 0-\$20,001 incomes (18.8%), and African-Americans (33.3%).

Finally, the crosstabulation for having a family plan in place to get together if a disaster were to strike during work or school are shown in Tables B406-B411. The groupings with the lowest percentages for having the plans in place were 0-\$20,000 incomes (26.7%), 18-25 year olds (28.6%), \$20,001-\$30,000 incomes (31.6%), Asians (38.1%), and \$30,001-\$50,000 incomes (39.1%).

## Town-Wide Wi-Fi Service in Cary

A set of questions was included in the survey to examine the respondents support for creating Wi-Fi or an internet wireless zones where residents with wireless computers can access the internet remotely. The first question asked the respondents the importance of having town-wide Wi-Fi in Cary (Table 72). A nine-point scale was used from "not important at all" to "very important." The results indicate a degree of support for the service. The means was 5.97 and 28.3% responded with "very important" to the question. More support for the service can be seen in the 57.7% who answered above the midpoint of 5 (*important* side of the scale) compared to the 22.4% who answered below the midpoint (*not important* side of the scale). Overall, there was a measure of support for adding the service.

The respondents were next asked who was best suited to build, operate, and pay for the Wi-Fi service if it were initiated in Cary (Table 73). A very high percentage (70.9%) indicated it should be the shared responsibility of Town Government and private business. Only 10.0% felt it should be the responsibility of the Town alone.

Table 72. Importance of Town-Wide Wi-Fi Service in Cary.

Year	Mean	Not Important At All 1	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	5.97	16.3	1.0	2.3	2.8	20.3	7.3	13.8	8.3	28.3	57.7

Table 73. Who is Best Suited to Build, Operate, and Pay for Wi-Fi Service in Cary.

Year	% Town Government	% Private Business	% Shared Responsibility of Both
06	10.0	19.2	70.9

The final section in this set of questions examining various areas of the Town as potential sites for installing Wi-Fi. These sites included Town parks, Town Community Centers, facilities like Koka Booth Amphitheatre/SAS Soccer Stadium, downtown Cary, C-Tran, and Cary shopping centers. The respondents were asked what impact Wi-Fi would have on them visiting those areas (Tables 74-79). A five-point scale was used from "significantly decrease" to "significantly increase" with a midpoint of "no impact" to assess the impact on their visitation. The areas were ranked according to the combined "somewhat increase" and "significantly increase" percentages. The area most positively impacted by Wi-Fi in regards to visitation would be downtown Cary with a 34.7% combined increase percentage. This was followed by Town Community Centers (33.7%), Town parks (31.4%), Cary shopping centers (30.1%), facilities like Koka Booth Amphitheatre/SAS Soccer Stadium (26.6%), and C-Tran (25.3%).

Table 74. Impact of Wi-Fi Service on Visiting Downtown Cary.

Year	Significantly Decrease %	Somewhat Decrease	No Impact	Somewhat Increase	Significantly Increase %	Combined Increase
06	1.0	0.3	64.1	25.4	9.3	34.7

Table 75. Impact of Wi-Fi Service on Visiting Town Community Centers.

Year	Significantly Decrease %	Somewhat Decrease %	No Impact	Somewhat Increase %	Significantly Increase %	Combined Increase %
06	1.0	0.5	64.8	26.9	6.8	33.7

Table 76. Impact of Wi-Fi Service on Visiting Town Parks.

Year	Significantly Decrease %	Somewhat Decrease %	No Impact	Somewhat Increase %	Significantly Increase %	Combined Increase
06	1.0	0.5	67.1	23.9	7.5	31.4

Table 77. Impact of Wi-Fi Service on Visiting Cary Shopping Centers.

Year	Significantly Decrease %	Somewhat Decrease	No Impact	Somewhat Increase %	Significantly Increase %	Combined Increase %
06	1.0	0.8	68.1	21.1	9.0	30.1

Table 78. Impact of Wi-Fi Service on Visiting Facilities Like Koka Booth Amphitheatre or SAS Soccer Stadium.

Year	Significantly Decrease %	Somewhat Decrease %	No Impact	Somewhat Increase	Significantly Increase %	Combined Increase %
06	1.0	0.5	71.9	20.1	6.5	26.6

Table 79. Impact of Wi-Fi Service on Visiting C-Tran.

Year	Significantly Decrease %	Somewhat Decrease %	No Impact	Somewhat Increase	Significantly Increase	Combined Increase %
06	1.0	0.3	73.4	18.8	6.5	25.3

#### Town-Wide Wi-Fi Crosstabulations

The crosstabulations for Wi-Fi service were conducted on age, children in household under 18, housing type, income, race, and zip code. The importance of town-wide Wi-Fi crosstabulations are shown in Tables B412-B417. The highest level of support (largest means) came from African-Americans (7.27) and households with children (6.57). The least support (lowest means) came from 0-\$20,000 incomes (4.56), households without children (5.45), and \$20,001-\$30,000 incomes (5.47).

The crosstabulations for responsibility to build, operate, and pay for Wi-Fi service are shown in Tables B418-B423. The percentages for shared responsibility are generally high for all groupings. The highest support for the Town Government to be responsible was from the 56-65 age group (20.5%) and over 65 age group (14.7%). The highest levels of support for private business to bear the responsibility came from other races (40.0%), 0-\$20,000 income level (33.3%) and 18-25 age group (30.0%).

The crosstabulations for age, children in household under 18, housing type, income, race, and zip code for increased visitation to selected areas of Cary are shown in Tables B424-B459. The breakdowns for downtown Cary are shown in Tables B424-B429. The use of Wi-Fi service in the downtown area would result in most increased visitation (combined increase percentage) from the over \$100,000 incomes (47.4%), African-Americans (46.7%), other races (45.5%), households with children (42.0%), and \$30,001-\$50,000 incomes (41.3%).

The use of Wi-Fi service in the Town Community Centers would impact several groups with increased visits (Tables B430-B435). These include other races (45.5%), over \$100,000 incomes (43.0%), Asians (42.9%), households with children (40.8%), African-Americans (40.0%), \$30,001-\$50,000 incomes (39.1%), \$70,001-\$100,000 incomes (38.0%), and 27513 zip code (37.4%).

The Town parks visitation crosstabulations are shown in Tables B436-B441. The groupings that would have the most increased visitations would be other races (54.6%), \$30,001-\$50,000 income level (47.8%), African-Americans (46.6%), and Asians (42.9%).

The crosstabulations for Cary shopping centers are shown in Tables B442-B447. The use of Wi-Fi in shopping centers would increase visitation most from other races (54.6%), African-Americans (46.6%), Asians (42.8%), \$30,001-\$50,000 incomes (41.3%), \$50,001-\$70,000 incomes (38.5%), and over \$100,000 incomes (36.0%).

Facilities like Koka Booth Amphitheatre and SAS Soccer Stadium would also have increased visits with the use of Wi-Fi (Tables B448-B453). The largest increases would be from other races (54.6%), over \$100,000 incomes (36.8%), Asians (33.3%), 27519 zip code (33.3%), \$30,001-\$50,000 incomes (32.6%), and households with children (32.1%).

Finally, the crosstabulations for C-Tran are shown in Tables B454-B459. The highest levels of increased visits would come from the other races (45.5%), African-Americans (40.0%), \$30,001-\$50,000 incomes (32.6%), \$70,001-\$100,000 incomes (31.0%), and over \$100,000 incomes (30.7%).

## **Aquatic Programming in Cary**

A set of 5 questions examined the need for aquatic programming in Cary. The first questions asked the respondents the importance of citizens having access to aquatic programs in Cary (Table 80). The results indicate that respondents feel these programs are important. The mean was 6.46 with 65.1% responding above the midpoint of 5, including 34.2% answering "very important." Note that only 17.9% answered below the midpoint of 5. Overall, there is a relatively good level of support for citizens of Cary having access to aquatic programs.

The respondents were then asked who is best suited to build, operate, and pay for aquatic programming in Cary (Table 81). A majority of the respondents (63.2%) felt it should be a shared responsibility of both the Town Government and private business. Several of the respondents (20.1%) indicated that aquatic programming should be the sole responsibility of the Town Government and 16.7% indicated it should fall exclusively to private business.

The next question asked if the respondent would support adding 1 cent to the current 42 cents property tax in order to pay for building, operating, and providing aquatic programming in Cary (Table 82). The results to this question were not as clear cut. The mean was 4.67 with only 39.0% responding above the midpoint of 5, while 40.3% responding below 5 to this question. In addition, a very large percentage (33.1%) responded "not supportive at all" to the property tax increase. Overall, the results were mixed with a somewhat negative slant that did not support the 1 cent increase.

Table 80. Importance That Citizens Have Access to Aquatic Programs in Cary.

Year	Mean	Not Important At All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	6.46	10.8	1.8	3.0	2.3	17.1	6.3	13.8	10.8	34.2	65.1

Table 81. Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary.

Year	% Town Government	% Private Business	% Shared Responsibility of Both
06	20.1	16.7	63.2

Table 82. Support for Adding 1 Cent to the Current Property Tax of 42 Cents to Pay for Building, Operating, and Providing Aquatic Programming.

Year	Mean	Not Supportive At All	2	3	4	Neutral 5	6	7	8	Very Supportive 9	% Above 5
06	4.67	33.1	2.3	1.8	3.1	20.9	6.4	8.4	6.6	17.6	39.0

The final section in this set of questions examined how important it would be to offer various activities that would take place at an aquatic facility. A nine-point scale was used from "not important at all" to "very important." The aquatic activities examined included family fun, fitness lap swimming, health programs, training for swim teams, competitive swimming events, athletic activities, safety instruction, and kayaking/canoe or similar instruction. The activities are shown in Tables 83-90 in order of importance. The respondents felt the most important activity to offer at an aquatic facility in Cary would be safety instruction such as life guarding and swimming lessons. The mean was 6.68 with 67.0% responding above the midpoint of 5. Note the high percentage (49.1%) who answered "very important." Health programs such as water aerobics ranked second with a mean of 6.10 with 60.6% responding above 5. These were the only two activities with means above 6.00. The most important activities after safety instruction and health programs were fitness lap swimming (5.88), training for swim teams (5.64), competitive swimming events (5.53), family fun such as slides and lazy rivers (5.43), athletic activities such as water polo (5.28), and kayaking/canoeing or similar instruction (5.23).

Table 83. Importance for Cary Aquatic Facility to Offer Safety Instruction Such as Life Guarding and Swimming Lessons.

Year	Mean	Not Important At All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	6.68	17.7	0.3	0.3	0.0	14.7	2.0	5.8	10.1	49.1	67.0

Table 84. Importance for Cary Aquatic Facility to Offer Health Programs Such as Water Aerobics.

Year	Mean	Not Important At All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	6.10	19.4	0.8	1.0	0.3	17.9	6.6	9.3	12.1	32.6	60.6

Table 85. Importance for Cary Aquatic Facility to Offer Fitness Lap Swimming.

Year	Mean	Not Important At All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
06	5.88	21.2	0.0	1.3	0.3	20.7	6.3	10.1	11.1	29.0	56.5

Table 86. Importance for Cary Aquatic Facility to Offer Training for Swim Teams.

Year	Mean	Not Important At All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	5.64	22.8	1.8	1.5	1.0	21.8	4.3	8.9	9.1	28.9	51.2

Table 87. Importance for Cary Aquatic Facility to Offer Competitive Swimming Events.

Year	Mean	Not Important At All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	5.53	23.9	1.3	2.0	1.3	22.3	4.1	9.6	8.4	27.2	49.3

Table 88. Importance for Cary Aquatic Facility to Offer Family Fun Such as Slides and Lazy Rivers.

Year	Mean	Not Important At All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	5.43	24.7	1.5	2.3	2.0	21.0	5.1	10.4	5.3	27.8	48.6

Table 89. Importance for Cary Aquatic Facility to Offer Athletic Activities Such as Water Polo.

Year	Mean	Not Important At All 1	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	5.28	24.8	1.0	3.0	3.8	21.3	6.3	9.6	5.6	24.6	46.1

Table 90. Importance for Cary Aquatic Facility to Offer Kayaking, Canoeing, or Similar Instruction.

Year	Mean	Not Important At All 1	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
06	5.23	25.2	1.8	3.8	2.5	20.9	7.6	7.1	7.1	23.9	45.7

The respondents were then asked about their potential participation in the same set of aquatic activities. The response categories for the question were "daily", "several times a week", "several times a month", "several times a year", or "never". The results are shown in Tables 91-98 ranked in order by level of participation. The ranking reflects the percentages who would participate at least weekly (daily + several times a week percentages) in that activity.

Using this ranking, the activity with the most participation would be fitness lap swimming with 18.4% indicating they would participate at least weekly. This was followed by health programs such as water aerobics with 16.1% who would participate at least weekly. These two were so close, if the percentages of monthly participation were included in the calculations, then health programs would end up on top. The ranking of participation in other activities after fitness lap swimming and health programs would be training for swim teams (10.3%), safety instruction such as life guarding or swimming lessons (10.0%), family fun such as slides or lazy rivers (9.5%), competitive swimming events (9.0%), kayaking/canoeing or similar instruction (5.4%), and athletic activities like water polo (5.4%).

Table 91. How Often Respondent or Someone in Household Would Participate in Fitness Lap Swimming if Available in Cary.

Year	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never	Daily or Several Times a Week
06	2.0	16.4	12.8	12.8	56.0	18.4

Table 92. How Often Respondent or Someone in Household Would Participate in Health Programs Such as Water Aerobics if Available in Cary.

Year	Daily	Several Times	Several Times	Several Times	Never	Daily or Several
	%	a Week	a Month	a Year	%	Times a Week
06	1.0	15.1	15.9	17.4	50.6	16.1

Table 93. How Often Respondent or Someone in Household Would Participate in Training for Swim Teams if Available in Cary.

Year	Daily %	Several Times a Week	Several Times a Month	Several Times a Year	Never	Daily or Several Times a Week
06	2.3	8.0	4.9	5.7	79.2	10.3

Table 94. How Often Respondent or Someone in Household Would Participate in Safety Instruction Such as Life Guarding or Swimming Lessons if Available in Cary.

Year	Daily %	Several Times a Week	Several Times a Month	Several Times a Year	Never	Daily or Several Times a Week
06	0.5	9.5	12.3	24.9	52.8	10.0

Table 95. How Often Respondent or Someone in Household Would Participate in Family Fun Such as Slides or Lazy Rivers if Available in Cary.

Year	Daily %	Several Times a Week %	Several Times a Month	Several Times a Year %	Never %	Daily or Several Times a Week
06	0.5	9.0	15.3	19.2	56.0	9.5

Table 96. How Often Respondent or Someone in Household Would Participate in Competitive Swimming Events if Available in Cary.

Year	Daily %	Several Times a Week %	Several Times a Month	Several Times a Year	Never	Daily or Several Times a Week
06	1.8	7.2	6.4	7.2	77.3	9.0

Table 97. How Often Respondent or Someone in Household Would Participate in Kayaking, Canoeing, or Similar Instruction if Available in Cary.

Year	Daily %	Several Times a Week	Several Times a Month	Several Times a Year	Never	Daily or Several Times a Week
06	0.5	4.9	7.7	23.5	63.4	5.4

Table 98. How Often Respondent or Someone in Household Would Participate in Athletic Activities Like Water Polo if Available in Cary.

Year	Daily %	Several Times a Week %	Several Times a Month	Several Times a Year %	Never %	Daily or Several Times a Week
06	0.3	5.1	8.2	14.1	72.2	5.4

## **Aquatic Programming Crosstabulations**

The aquatic programming crosstabulations were conducted on age, children in household under 18, housing type, income, race, and zip code. The crosstabulations for importance of access to aquatic programming in Cary are shown in Tables B460-B465. The means are relatively consistent among the groups. The groups indicating the highest levels (highest means) of importance for access to aquatic programming in Cary were from the 0-\$20,000 (7.81), other races (7.73), 18-25 age group (7.24), African-Americans (7.13), \$30,001-\$50,000 incomes (6.80), and households with children (6.77). The groups that indicated the lowest levels of importance were from the over 65 age group (5.92), \$70,001-\$100,000 income level (6.14), and households with no children (6.18).

The crosstabulations for who should have the responsibility to build, operate, and pay for aquatic programming in Cary are shown in Table B466-B471. All the groupings indicated aquatic programming should be a shared responsibility. The only groups that indicated a higher percentage for Town responsibility was from the 0-\$20,000 (25.0%) and over \$100,000 income level (24.6%).

The crosstabulations for support for adding 1 cent to the current 42 cents property tax to pay for building, operating, and providing aquatic programming in Cary are shown in Tables B472-B477. The higher levels of support for adding to the current tax came from households with children (5.11) and 27513 zip code (5.07). The least support came from the over 65 age group (3.64), 27519 zip code (3.89), African-Americans (4.27), and households without children (4.34).

### Importance of Aquatic Activities Crosstabulations

The crosstabulations for the importance of the various aquatic activities are broken down by age, children in household under 18, housing type, income, race, and zip code. The breakdowns for importance for safety instruction such as life guarding and swimming lessons are shown in Tables B478-B483. The higher levels of assessed importance (in order) for this activity were from the \$20,001-\$30,000 incomes (7.94), 18-25 year olds (7.76), \$30,001-\$50,000 incomes (7.67), other races (7.60), and 0-\$20,000 incomes (7.44). In addition, there were higher means from apartment dwellers (7.36), households with children (7.30), and African-Americans (7.20).

The crosstabulations for the importance of health programs such as water aerobics are shown in Tables B484-B489. The higher means for importance (in order) of these programs came from \$20,001-\$30,000 incomes (7.33), other races (7.30), 0-\$20,000 incomes (7.25), \$30,001-\$50,000 incomes (6.83), and 18-25 year olds (6.81).

The fitness lap swimming crosstabulations for the importance of offering this activity are shown in Tables B490-B495. The higher means for importance (in order) were from \$20,001-\$30,000 incomes (7.17), other races (7.10), 0-\$20,000 incomes (6.94), \$30,001-\$50,000 incomes (6.85), 18-25 age group (6.52), apartment dwellers (6.40), and households with children (6.36).

The crosstabulations for training for swim teams are shown in Tables B496-B501. The groups indicating the most importance (in order) for this training were from \$20,001-\$30,000 incomes (7.22), 18-25 age group (6.76), 0-\$20,000 incomes (6.63), other races (6.30), \$30,001-\$50,000 incomes (6.11), and households with children (6.05), and apartment dwellers (6.00).

The competitive swimming events breakdowns are shown in Tables B502-B507. The highest means for importance (in order) were from \$20,001-\$30,000 incomes (6.94), 0-\$20,000 incomes (6.75), 18-25 age group (6.71), other races (6.30), and \$30,001-\$50,000 incomes (6.11).

The family fun activities such as slides and lazy rivers crosstabulations are shown in Tables B508-B513. The highest means for importance (in order) were from 0-\$20,000 income level (6.88), 18-25 age group (6.43), and households with children (5.99).

The crosstabulations for athletic activities like water polo are shown in Tables B514-B519. The highest levels of importance (in order) were expressed by the \$20,001-\$30,000 incomes (6.78), 0-\$20,000 incomes (6.75), 18-25 age group (6.62), \$50,001-\$70,000 incomes (5.94), and apartment dwellers (5.91).

Finally, the crosstabulations for kayaking, canoeing, or similar instruction are shown in Tables B520-B525. The highest means for importance (in order) were from 0-\$20,000 incomes (6.50), \$20,001-\$30,000 incomes (6.22), and 18-25 age group (6.05).

Overall, there was a pattern evident in the crosstabulations. The highest levels of importance for most all of these aquatic activities were given by 18-25 year olds, households with children, apartment dwellers (to some degree), African-Americans, other races, and lower income levels (0-\$20,000, \$20,001-\$30,000, \$30,001-\$50,000).

### Participation in Aquatic Activities Crosstabulations

The participation in the same set of aquatic programming activities was also broken out in a series of crosstabulations. Breakdowns were conducted on age, children in household under 18, housing type, income, race, and zip code. The first set of crosstabulations examined the participation in fitness lap swimming (B526-B531). The highest levels of participation (in order) would come from \$20,001-\$30,000 incomes (36.8%), 18-25 age group (28.6%), African Americans (26.7%), \$30,001-\$50,000 incomes (26.6%), \$50,001-\$70,000 incomes (24.3%), 27513 zip code (23.0%), and apartment dwellers (22.2%).

The crosstabulations for health programs like water aerobics are presented in Tables B532-B537. The highest levels of participation (in order) would come from African Americans (40.0%), \$50,001-\$70,000 incomes (27.0%), \$30,001-\$50,000 incomes (26.6%), and \$20,001-\$30,000 incomes (26.3%).

The crosstabulations for participation in training for swim teams are shown in Tables B538-B543. The highest levels of involvement (in order) would be from households with children (18.2%), over \$100,000 incomes (16.2%), 27513 zip code (14.4%), \$50,001-\$70,000 incomes (13.5%), African-Americans (13.4%), and 26-55 age group (13.3%).

The crosstabulations for safety instruction such as life guarding or swimming lesson are shown in Tables B544-B549. The highest levels of participation (in order) would be from African-Americans (26.7%), \$50,001-\$70,000 incomes (21.6%), other races (18.2%), households with children (17.6%), \$20,001-\$30,000 incomes (15.8%), and 18-25 age groups (14.3%).

The crosstabulations for family fun like slides or lazy river activities are shown in Tables B550-B555. The highest levels of participation (in order) would be from African-Americans (20.0%), households with children (16.9%), \$20,001-\$30,000 incomes (15.8%), \$30,001-\$50,000 incomes (15.5%), 27513 zip code (14.8%), and \$50,001-\$70,000 incomes (13.5%).

The crosstabulations for competitive swimming events are shown in Tables B556-B561. The highest levels of involvement (in order) would be from households with children (16.6%), over \$100,000 income levels (12.7%), and 27513 zip code (12.6%).

The crosstabulations for kayaking, canoeing, or similar instruction are shown in Tables B562-B567. The highest levels of participation (in order) would be from Asians (10.0%), 18-25 year olds (9.5%), other races (9.1%), over \$100,000 incomes (9.0%), \$50,001-\$70,000 incomes (8.4%), and households with children (7.6%).

Finally, the crosstabulations for athletic activities like water polo are shown in Tables B568-B573. The highest levels of participation would be from African-Americans (13.3%), \$50,001-\$70,000 income level (10.8%), over \$100,000 income levels (8.1%), and households with children (7.6%).

# Appendix A

# Town of Cary 2006 Biennial Citizen Survey

Hello, my name is and I am calling for the Town of Cary. On a regular basis Cary conducts a citizen survey so that we can improve the services that the Town offers you. You opinion is very important to Cary.	
Are you a resident of the Town of Cary?  □ Yes (Continue) □ No (Stop and thank the respondent)	
Are you over the age of 18?  □ Yes (Continue) □ No (Ask politely to speak with someone over 18)	
<ul> <li>Have you had any personal contact with any Town Government staff in the past two years?</li> <li>☐ Yes (Continue)</li> <li>☐ No (Skip to #2)</li> </ul>	
Please tell us your opinion regarding that contact with Town Government using the following point scale where 1 is very poor and 9 is excellent, 5 is average.	9-
Very Poor Average Excellent	t
1a. Promptness of response? 1 2 3 4 5 6 7 8 9	NA
1b. Professionalism? 1 2 3 4 5 6 7 8 9	NA
1c. Knowledgeable?       1       2       3       4       5       6       7       8       9         1d. Courteous?       1       2       3       4       5       6       7       8       9	NA NA
1e. Ability to resolve issues? 123456789	NA
<ol> <li>Using the same 9-point scale, how well does the Town of Cary maintain streets and roads w regard to paving, potholes, etc.? (Read scale if skipped #1)</li> </ol>	ith/
1 2 3 4 5 6 7 8 9 NA Very Poor Average Excellent	
3. Please rate the cleanliness and appearance of the following public areas, again with the san 9-point scale.	ne
Very Poor Average Excellent	t
3a. Streets? 1 2 3 4 5 6 7 8 9	NA
3b. Median and roadsides? 1 2 3 4 5 6 7 8 9	NA
3c. Parks?       1       2       3       4       5       6       7       8       9         3d. Greenways?       1       2       3       4       5       6       7       8       9	NA NA
4. Have you had any contact with the Cary Police Department in the past two years?	
☐ Yes (Continue) ☐ No (Skip to #6)	

	Usir	ng the same 9	-point scale,	please	tell us yo	our opi	nion r	egard	ling th	at cor	ntact v	vith C	ary F	olice.
					Very Po	oor			Average	)		ı	Excelle	nt
	4a.	Courteous?			1	2	3	4	5	6	7	8	9	NA
	4b.	Fairness?			1	2	3	4	5	6	7	8	9	NA
	4c.	Competence			1	2	3	4	5	6	7	8	9	NA
	4d.	Problem sol			1	2	3	4	5	6	7	8	9	NA
	4e.	Response ti	ime?		1	2	3	4	5	6	7	8	9	NA
5.	Was	the person y	ou contacted	d at the	Police?									
		Police Officer	☐ Clerk	Dis	patcher	Anim	al Contro	ol	Detec		NA	(GOTO	#6)	
	Usir	ng the same 9										(	-,	
	OSII	ig the same o	point soulc.		Very Po	oor			Average	)		ı	Excelle	nt
	5a.	Was that pe	erson courtec	us?	1	2	3	4	5	6			9	NA
	5b.		erson compet		1	2	3	4	5	6	7	8	9	NA
	5c.	Was that pe	erson efficien	t?	1	2	3	4	5	6	7	8	9	NA
6.	Plea	ase list any se	rvices vou w	ould lik	e from th	e Carv	/ Polic	e Dei	oartme	ent no	t now	being	יסום מ	vided
		rovide with gr	•			,	,					•	<i>J</i> 1 -	
_										_				
7.	Hav	e you had coı □ Yes	ntact with the (Continue)	Cary F	="	ırtmen (Skip 1		e pas	t two y	ears'	?			
			,	_			•							
		ng the same 9 contact with				o exce	llent, p	pleas	e tell u	is you	ır opir	nion re	egard	ing
	triat	Contact with	oary i lic bc	partifici	Very Po	oor			Average	)		ı	Excelle	nt
	7a.	Courteous?			1	2	3	4	5	6	7	8	9	NA
	7b.	Fairness?			1	2	3	4	5	6	7	8	9	NA
	7c.	Competence	e?		1	2	3	4	5	6	7	8	9	NA
	7d.	Problem sol			1	2	3	4	5	6	7	8	9	NA
	7e.	Response ti	ime?		1	2	3	4	5	6	7	8	9	NA
8.	Hav	e you or anyo	one in vour h	ousehol	ld particin	oated i	n a To	own o	f Carv	Park	s. Re	creation	on &	
		ural Resource									,			
		Yes (Co	ntinue)	_	☐ No	(Skip t	to #11	)						
_	Б												<i>.</i>	
9.		ase tell me wh nd where?	nich program	you or	a membe	er of yo	our ho	usen	old mo	st fre	quent	ly par	ticipa	ted
	a.	Program _				Loca	ation _							
		Program					ation _							

10. Using the 9-point scale from very poor to excellent, ple aspects of the program.										give	an ove	erall r	ating	to var	ious	
	10a. 10b. 10c. 10d. 10e. 10f.		quality amour experie registr	? it of fee? ence?	lity?	Ve	1 1 1 1 1 1 1	2 2 2 2 2 2	3 3 3 3 3	4 4 4 4 4	Average 5 5 5 5 5 5	666666	7 7 7 7 7	8 8 8 8 8	9 9 9 9 9 9 9	NA NA NA NA NA NA
11.		would you from very					or mar	nage	ement	of the	Town	of Ca	ary?	Use tl	ne 9-p	ooint
	1 2 3 4 Very Poor			5 verage	6		7	8	9 Excell	ent						
12.		would you sirable an		•		•			Use a	9-ро	int sca	ale thi	s time	e 1 is v	very	
	ι	1 Very Jndesirable	2	3	4 A	5 verage	6		7	8	9 Ver Desira					
13	What	do you fe	el is th	ne one m	ost imp	oortan	t issue	e fac	cing the	e Tov	vn of C	Cary?				
14.		could ac would yo					ger, a	nd T	own C	Counc	il all ro	olled i	nto o	ne, wh	nat on	e
15.	In the	e past two 1 Much Worse		, do you i 2 Somewhat Worse				Soi	ife in t 4 mewhat Better		own of 5 Muc Bette	h	is? (	(Read	choic	es)
16.	comn	e indicate nunicate v ently use.	vith its													is
	·	•				1	Never Use							F	requent Use	ily
	16a. 16b. 16c. 16d. 16e. 16f. 16g. 16h. 16i.	Word of The 24-h	News on vn's we e-mail mouth our Tov	ebsite with Car (friends	ry /neighb none Se	rvice	1 1 1 1 1 1 1 1 1	2 2 2 2 2 2 2 2 2 2	3 3 3 3 3 3 3 3	4 4 4 4 4 4 4	5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	666666666	7 7 7 7 7 7 7 7	8 8 8 8 8 8	9 9 9 9 9 9 9 9	

	16k. Direct 16l. The 16m. Parks	<ul><li>16k. Direct mail</li><li>16l. The Town's Block Leader Progra</li><li>16m. Parks, Recreation, and Cultural Resources Program Brochure</li></ul>						3 3 3 3	4 4 4 4	5 5 5 5	6 6 6	7 7 7 7	8 8 8	9 9 9 9	
	16n. Indep		Veekly	ocnu	re	1 1	2	3	4 4	5 5	6 6	7 7	8 8	9 9	
17.	Do you hav	e access Home	to the Inf			٥	Bot	:h		□ Ne	eithe	r (Ski <sub>l</sub>	p to #	19)	
18.	Is your inter	net acces High Sp		<b>I</b> Dia	al-up		Bot	:h							
19.	Please tell us extremely				Cary? U	se a	9-po	int sc	ale w	here 1	is ex	treme	ely un	safe and	19
	1 Extreme Unsafe		3	4	5 Average	6	,	7	8	9 Extreme Safe	ly				
20.	Specifically,	how safe	e do you	feel i	in your ho	me r	neigh	borho	ood?						
	1 Extreme Unsafe		3	4	5 Average	6	,	7	8	9 Extreme Safe	ly				
21.	How about a	-	-		-		-	ou're	shopp	oing, ou	t to	eat, o	r at th	e movie	s.
	1 Extreme Unsafe		3	4	5 Average	6	,	7	8	9 Extreme Safe	ly				
22.	Cary's muni \$100,000 w Charlotte, \$ do you feel	ill have ta 395 in Ra	ax of \$42 aleigh, \$7	0. By 722 ir	y compari n Chapel I	ison i Hill, a	the sand \$	ame l	home	will hav	ve a	tax of	f \$420	) in	d,
	1 Very Lo	w Soi	2 mewhat Low	/	3 About Right	\$		<b>4</b> hat Hig	gh	5 Very Hig	jh				
23.	Overall, how programs as informed, 5	ffecting y	ou? Use												
	1 Not At A Informe		3	4	5 Average	6	,	7	8	9 Very We Informe					

24.	. How satisfied are you with the Town of Cary making information available to citizens about important Town services, projects, issues, and programs? Use a 9-point scale where 1 is very dissatisfied and 9 is very satisfied, 5 is neutral.								ery							
	[	1 Very Dissatisfied	2	3	4	5 Neutral	6		7	8	9 Very Satisfie					
25.		the same					with	the	oppor	tunitie	es the	Towr	n give	s you	to	
	Г	1 Very Dissatisfied	2	3	4	5 Neutral	6	•	7	8	9 Very Satisfie					
26.		using the						u tha	at Car	y is a	chievii	ng its	goal	to be	"the	best
	Г	1 Very Dissatisfied	2	3	4	5 Neutral	6		7	8	9 Very Satisfie					
27.	following Town of Cary solid waste and recycling services. If you have not used any of the services respond with not applicable.															
							ery atisfied							S	Very atisfie	d
	27b. 27c. 27d. 27e. 27f. 27g.	Curbside Cary Citi: Call-in or Call-in ur Curbside Call-in b Curbside Christma Leaf coll	zen Cor ompute sed mo e garba ulky tra e yard v as tree	nveniend r recycli tor oil re ge sh vaste	ng ecyclii	nter ng	1 1 1 1 1 1 1	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	3 3 3 3 3 3 3 3	4 4 4 4 4 4 4	5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	6 6 6 6 6 6 6 6	7 7 7 7 7 7 7 7	8 8 8 8 8 8 8 8	99999999	NA NA NA NA NA NA NA
28.	grates	intereste generall t is accep	y locate	ed in the	curb	along st	reets								-	
	28a. 28b. 28c. 28d. 28e. 28f. 28g.	Paint Grease a Rainwate Water fro Rinse wa	and oil er from om drai ater froi	your ho ning you n washi	me's ur swi ng yo	mming p	ool	J	etative	e matte	er	Yes Yes Yes Yes Yes Yes Yes Yes	6 6 6	No No No No No No		NS NS NS NS NS NS

29.	materials that do make it into sto	<u> </u>	describes what happens to the										
	<ul> <li>They go into a large basin that's cleaned out regularly by Town crews</li> <li>They go to the wastewater treatment plant where they are cleaned and sanitized before going into nearby streams</li> </ul>												
	☐ They go directly into area streams and creeks☐ Not sure												
30.	Did you watch—in whole or in pacablecast this past fall on Cary T  Yes		nity Candidate Forums, which were ent access channel?										
31.	preparedness. If government of	ficials ordered a mandatory e (yours or someone else's)	few questions regarding emergency evacuation of Cary, would you have or would you need to rely on public	9									
	☐ Private Vehicle	☐ Public Transporta	ation										
32.	If your home were damaged or d  I would stay with friends or fa  I would have the financial res	amily											
	☐ I would need to stay in an en		,,,,,										
33.	situation regarding pets?	mandatory evacuation of C	ary, which would best describe you	r									
	☐ I don't have pets☐ I would be able to take my pe												
	<ul><li>I would have the financial res</li><li>I would have to leave my pet</li></ul>		llowed in emergency shelters										
34.	How many people living in your had saving medical services like oxyg												
	(rec	cord actual number)											
35.	Do you have a 3-day emergency portable radio, important papers,	•	er, prescription drugs, a flashlight, ormation?										
	☐ Yes	□ No	☐ Don't Know										
36.	Does your family have a plan in work or school?	place for how to get togethe	r if a disaster were to strike during										
	☐ Yes	□ No											

37.	Communities are creating Wi-Fi or wireless internet zones where people with portable computers can access the Internet remotely. We'd like to ask you a few questions about your opinion of wireless internet in Cary. How important is it to you that citizens have access to town wide wireless Internet service in Cary? Use a 9-point scale where 1 is not important at all and 9 is very important, 5 is neutral.										s to town-		
		1 Not At All Important	2	3	4	5 Neutral	6	7	8	9 Very Important			
38.												Cary. Do y consibility	
		Town Government	ı			Private Business				Shared Responsib			
39.	have some	on you vi	siting the	ne area.	Indic	ate if wire	eless int	tern	et acces	s would	signi	net access ficantly ind rease how	crease,
							Signification Si	•	Somewhat Increase	No Imp	act	Somewhat Decrease	Significantly Decrease
	39a.	Town pa	arks					,,,					
	39b.	Town co	mmuni										
	39c.	Facilities or SAS				phitheate	er 🗖						
	39d.				•								
	39e.				rvice)								
	39f.	Cary sh	opping	centers									
40.	activi citize	ties such ns have a	as swir access t	nming, v :o aquat	vater ic pro	aerobics,	and sa	fety	training.	How in	nport	ate in aqu ant is it to cale wher	you that
		1 Not At All Important	2	3	4	5 Neutral	6	7	8	9 Very Important			
41.		hink it sho										ming in Ca hared resp	
		☐ Town				☐ Private				☐ Shared			
		Government	:			Business				Responsib			

42.	. How supportive would you be of the Town adding 1 cent on the current property tax of 42 cents to pay for building, operating, and providing aquatics programming? Use a 9-point scale where 1 is not supportive at all and 9 is very supportive, 5 is neutral.														
	N	1 ot Supportive At All	2	3	4	5 Neutral	6		7	8	9 Ver Suppo				
43.		se tell us ho ties? Use													
													Very Important		
	43a.	Family fu lazy river		as slide	es and		1	2	3	4	5	6	7	8	9
	43b.	Fitness la		nming			1	2	3	4	5	6	7	8	9
	43c.	Health pro	ograms	like wa	ter aero	bics	1	2	3	4	5	6	7	8	9
	43d.	Training 1	for swir	n teams	S		1	2	3	4	5	6	7	8	9
	43e.	Competit	ive swi	mming	events		1	2	3	4	5	6	7	8	9
	43f.	Athletic a	ctivities	s like wa	ater pol	lo	1	2	3	4	5	6	7	8	9
	43g.	Safety ins				าร	1	2	3	4	5	6	7	8	9
	43h.	Kayaking instructio		eing, or	similar		1	2	3	4	5	6	7	8	9
44.	likely	nese same participate ral times a	e if they	were a	availabl	e in C	Cary.	Plea evera	se tell	us if s a ye	you w	ould p never	artici	oate (	
	44a.	Family fu lazy river		as slide	es and										
	44b.	Fitness la	ap swim	nming											
	44c.	Health pro	ograms	like wa	ter aero	bics									
	44d.	Training 1	for swir	n teams	S										
	44e.	Competit	ive swi	mming	events										
	44f.	Athletic a	ctivities	s like wa	ater pol	lo									
	44g.	•													
	44h.	guarding Kayaking instructio	, canoe												
That	concli	udes our q		ıs abou	t the To	own c	of Cary	/. No	ow tell	us a	little a	bout y	ourse	elf.	
45.	How	many year	s have	you live	ed in th	e tow	vn of C	cary?	?						
		□ 0-1		□ 2-5	1	<b>□</b> 6-10		1	□ 0-20		<b>□</b> 20 or r				
		<b>V</b> 1	,	_ 0	·	5 10		'	J 20	•	_0 01 1				

46.	Where did you r country?	move to Cary fr	om—from anot	ther place withi	n NC? If outsid	e NC, what state or
	<ul><li>□ Within NC</li><li>□ Other state</li><li>□ Other count</li><li>□ Native of Ca</li></ul>	ry Specify	/			
47.	Please tell me h	ow many childr	en under the s	age of 18 live in	vour household	12
Τι.	0	1-2	3-5	Over 5	r your nousenou	4:
48.	Which of the following	lowing best des	cribes where y	ou live?		
	Single family Home	☐ Apartment	Townhouse/ Condominium	Mobile home	☐ Duplex	Other
49.	Stop me when I	reach the age	group you fall i	n.		
	□ 18-25	26-35	□ 36-45	_	6-65 66-75	Over 75
50.	Please tell me ti	he last grade or	degree compl	leted in school.		
	High School or less	Some College or Technical	College Degree	Graduate Degree		
51.	May I ask your i	race?				
	Caucasian	African- American	☐ Native- American	☐ Asian	☐ Hispanic	Other
52.	What type of wo	ork do you do?				
53.	Stop me when I	reach your hou	usehold income	e level?		
	O- \$20,000	\$20,001-\$30,000	30,001-\$50,000	<b>5</b> 0,001-\$70,000	70,001-\$100,000	Over \$100,000
54.	Your street nam	ne is	ar	nd the closest i	ntersection is	
55.	By voice:	Male	☐ Female			
will a	lso be conducting concerns. Would would be compe	g focus groups d you be willing nsated for parti	to get an even to participate i cipation.	better underst	tanding of how o	ey, the Town of Cary our citizen's feelings last about an hour?
		Yes	■ No			

# Appendix B

# Crosstabulations

Due to the large number of crosstabulations they are not included in the PDF version of the report. Please contact the Town of Cary to request a copy of the crosstabulations.

## **Appendix C**

## **Additional Police Department Services**

Please list any services you would like from the Cary Police Department not now being provided or provide with greater support.

- Need to do a better job with the bike routes
- Keep solicitors out
- More patrolling
- Satellite system in neighborhoods to increase response time
- More street signs
- Great job with everything
- Need more speed bumps in neighborhoods
- Patrol more in neighborhoods
- Good job
- Watch speeding vehicles in neighborhoods
- Watch for aggressive drivers
- Not so much radar
- Crossing needed at Tanglewood and Tryon Road
- Patrol greenways
- Monitor youth and gangs
- Street lights are horrible; need better street lights
- Take care of stalkers
- Off Evans Road, child goes to West Cary- needs more traffic control at schools or lights
- More patrolling at night
- More officers needed
- Control around high school
- Police at the mall
- More officers at the mall and other highly populated areas
- Doing a good job
- More officers needed
- Need to utilize funds for teens at risk
- More patrolling
- Good job
- Great work
- Way too slow with response time
- They have good patrols and good gang control
- Worry about gangs in Cary; Raleigh and Durham gangs are visible
- Great job
- Better response time to speeders in neighborhoods
- More involvement monitoring neighborhoods and sex offenders
- They do a good job
- Arrest noisy dogs and their owners
- More visibility; more community outreach and gang awareness

- More enforcing of traffic laws
- Not very clear when investigating a situation
- Better response time
- Patrol neighborhoods more
- See more presence in neighborhoods
- Pull over drivers that are driving too slow
- Need to patrol teenagers going too fast over speed bumps; children are out playing
- They are very visible
- More speed control
- High school and college kids feel like the police are constantly watching them and pulling them over for little things
- Everything seems fine
- Very visible
- Need police seminars for residents
- Safety around schools
- Increase police patrol in evenings and mornings
- Traffic control
- More police needed
- Put cameras in police cars so they can defend their word and the people they pull over can defend themselves as well
- Neighborhood patrolling
- They patrol Maynard very well, but they do not patrol Walnut very well at all; people speed all the time over 60 mph
- Explore program with the police
- Catch more speeders on Lake Pine Road
- More speed patrol in neighborhoods
- Give warnings not tickets all the time; the speed in construction zones are too low at times of day when speeds should be higher due to the amount of people on the road; they are using them as speed traps
- Enforce speed limits always; maybe use electronic devices or cameras for speed control
- Good response time; keep it up
- More neighborhood patrol
- More visibility in public and neighborhoods
- On theft of audio and video from cars, put more effort into finding the people
- More patrolling on side streets
- Great job
- More patrolling on the border of Cary and Morrisville for speeding
- Patrol more in West Cary
- Work on the traffic; stop letting people park just anywhere
- Shorten police staff; too many officers
- They are doing a great job
- Pull more people over for speeding and running red lights (Harrison Ave. and Cary Parkway)
- More speed patrol in neighborhoods because it is a cut-thru street
- Extra patrol in neighborhoods
- Need more speed bumps in neighborhoods

## Appendix D

## **Town Parks & Recreation or Cultural Program**

Town Park & Recreation or Cultural Program attended.

• Basketball (21)

Locations: different locations, several gyms, Bond Park, Cary Park Recreation Center, Thomas Brooks, Middle Creek, Green Hope, Jones Park Community Centers, Herb Young

• Baseball (13)

Locations: different locations, Bond Park, Ritter Park, Recreation Center, Herb Young, Thomas Brooks, Middle Creek

- Lazy Days (11)
- Can't remember (8)

Locations: Community Center, Bond Park

- Senior Center (6)
- Softball (6)

Locations: Thomas Brooks Park, Bond Park, Recreation Center, Lexy Lane Park, Church, Middle Creek

Art class (4)

Locations: Jordan Hall, Bond Park

• Classes (4)

Locations: Page Walker, Jordan Hall

• Concerts (4)

Locations: used to be City Center, Regency Park, Bond Park, Community Center

• Sports (4)

Locations: Bond Park, different locations, Jordan Hall

• Soccer (3)

Location: different locations

- Spring Days (3)
- T-Ball (3)

Locations: Bond Park, Davis Drive Middle School, location n/a

• Youth theaters (3)

Locations: different locations, Page Walker, Old Cary Elementary Schools

• Camp (2)

Locations: Old Cary Elementary, Bond Park

• Computer classes (2)

Locations: Senior Center, Amphitheater, Jordan Hall

• Crafts (2)

Location: Bond Park

• Kite Day (2)

Location: Bond Park

• Recreation Programs (2)

Location: Bond Park

• Tennis (2)

Location: Tennis Center

• Volleyball (2)

Location: different locations

• Yoga (2)

Location: Bond Park

• 124 Watch me grow

Location: Bond Park

Applause

Location: Herb Young

Art shows

Locations: Page Walker, Herb Young, Cary Senior Center

Ballet classes

Location: Cary Senior Center

Bands

Location: Community Center

- Basketball Camp
- Bike safety
- Boat rental

Location: Bond Park

Cleaning

Location: Cary High School

- Creative journaling
- Dog Festival
- Easter Egg Hunt

Location: Bond Park

Fair

Location: Bond Park

Fitness programs

Location: Herb Young Community Center

Gymnastics

Location: Bond Park

- Jordan Hall
- Little league

Location: Bond Park

Music house

Location: location n/a

- Nature Center
- Picnics

Location: Bond Park

• Ping Pong

Location: Herb Young

Potterv

Location: Art Studio

Safety Programs

Location: Library

Safety Town

Location: Community Center

Seniors in Motion

Location: Bond Center

- Soccer Summer Camp
- Spending class

Locations: Page Walker, Jordan Hall

Survivor

Location: Bond Park

Tai Chi

Location: Page Walker

- Teen Council
- Walks

Location: Bond Lake

• Youth sports

Location: different locations

### Comments:

- When I call in to get information about programs, it takes forever to get answers.
- No trophies for basketball were given.
- Basketball They rotate all community centers and it's hard to have to drive that far away; maybe they can work on that.
- More advertising about the programs are needed.

## Appendix E

## **Most Important Issue Facing the Town**

What do you feel is the one most important issue facing the Town of Cary?

- Growth (178)
- Schools (63)
- Traffic (50)
- Roads (27)
- Overpopulation (16)
- Water (14)
- Construction (13)
- Public transportation (10)
- Safety/crime (7)
- Housing issues (5)
- Budget (4)
- Cost of living in Cary (4)
- Infrastructure problems (4)
- Availability of C-Tran (3)
- Control speeding (3)
- Housing construction (3)
- Spending too much money on things that are not needed (3)
- Synchronize traffic lights better (3)
- Too strict with rules (2)
- Annexation
- Better bike routes
- Too many liberals and Yankees
- Safety of pedestrians and bicycling
- More local business; everything is corporate, needs more personal
- The mayor should be kicked out and find a new qualified mayor
- More shopping convenience
- Add more street signs so people who are new to the area can find their way around town
- Need curbs and gutters
- Need to put a turn signal at the South Harrison and Chatham Street for left turn
- Maintaining revenue on the ideas they've put in place
- Maintain course
- Public awareness of what's going on
- Socio-economic
- Trash confusion (scheduling)
- Developers rule town
- Need more parks and recreation things on the west side
- Art centers and swimming center and other similar activities in Cary
- Transfer and rezoning issues
- Employment

- Accommodating people who don't make \$200,000 or more
- Dog parks, paying for leaf collection
- Connection of greenways
- Developers to kick in more money for the town
- More Parks & Recreation centers
- Environmental issues
- Sewage process to neighboring communities
- Parks
- Cleanliness
- Taking over personal property
- Teenage violence
- More signs so people can find their way easier
- Quality of life
- Revitalization of downtown
- The upkeep of older Cary
- Image of Cary; too many Hispanic people coming to Cary; newspapers blow up about drunk driving
- Downtown water runoffs
- Ernie the mayor
- Immigrants coming in

## Appendix F

## **One Action to Improve Cary**

If you could act as the Mayor, Town Manager, and Town Council all rolled into one, what one action would you take to improve Cary?

- Better school systems
- Slow down growth
- Safelight intersection borders on a scam; it's an okay program but it should be more reasonable; I went through the light when it was yellow and then it turned red when I was in the middle of the intersection; it took the picture and gave me a \$50 ticket for going through the intersection while the light was getting ready to turn red; I got a ticket for being in the intersection for .03 of a second while the light was red; the system should work differently; you should not get a ticket unless you pullout on a red light; also they should not have the ticket come from Arizona and be paid to Ohio; it should be in North Carolina.
- Improve traffic; control speeding; safety of the pedestrians and bicyclists
- Create personality throughout Cary; better community involvement
- Increase to four lanes because of the amount of traffic
- More roads for less traffic jams
- Less development and more quality
- Would change trash pickup back to the way it use to be (come up to the house to pick it up)
- Stop zoning changes
- Improve traffic
- Lower taxes
- Slow down growth until schools can meet growth
- Focus on one construction activity at a time; too much going on at once
- Limit growth
- Slow down growth
- Have own school system so schools are not so packed
- Have a plan to manage growth
- Making C-Tran easier to get on
- Limit growth; we're building up too much
- Control growth to help with the schools
- Downtown improvement; build up more family friendly activities
- Slow growth down
- Slow down building; manage what we already have
- Improve traffic
- Control aggressive driving
- I don't understand the structure of Cary; haven't lived here long enough
- Stop building apartments
- Slow growth; need more balance; more growth equals more violence, drugs, gangs, schools, etc.
- Control traffic congestion
- Remove some traffic lights
- Too many strip malls and grocery stores

- More entertainment for teens instead of having to go to Raleigh
- Limit rate of growth or make developers improve infrastructure
- Slow down growth; make sure builders pay their share
- Coming down Chatham Street next to Ashworth Drive (if coming from downtown), only turn at the light because it backs up traffic
- Slow development
- Work on water restrictions; construction; slow down some of the growth
- Stop letting so many people in
- Slow down the rapid growth
- Public awareness of what is going on
- Have a plan for growth
- Pay Cary bills online and have the payment post immediately
- Improve park quality-city appearance; limit growth
- Get a better handle on crime
- Construction appearances; they start and take over a year to finish
- Preserve old downtown; schools
- Stop spending money on stupid things
- Keep growth under control; there's no cap on growth
- Decrease development; improve transit
- Provide transportation to every street
- Control traffic
- Improve roads and traffic
- More officers; transportation
- Have developers do what they say; not so many changes
- Less development
- Slow growth
- Budget
- Improve roads
- Patch potholes; improve traffic pattern
- Start a Cary school system
- Start a Cary school system; independent school; American Tobacco Trail
- Maintain cleanliness; improve school systems
- Decrease crime rate
- It's a great place; improve streets
- Develop fees because the developers rule the town
- Doing a great job
- Manage growth and roads
- Traffic light coordination
- Work on traffic concerns
- I would change a lot of things such as funding; teens are out at odd hours of the night getting into trouble
- Hold meetings every three months
- Public schools number one priority
- Make transit service better
- Schools so that students are not over crowded and can learn better

- Have Wimax available
- Add art and swimming centers
- Balance the budget
- Creating activities for families
- Better housing; higher quality houses; sidewalks in residential areas; need much higher standards when working on homes
- Consolidate retail areas
- Roads and schools
- Rezoning issues for education
- Improve parks and recreation department
- Have developers pay for more schools, don't cut trees down; school choice program
- Bringing to the public the events with times and directions and transportation (e.g., bands)
- Improve traffic
- Traffic control
- Renovation downtown Cary (residential)
- Develop old Cary elementary school into library; affordable housing
- Develop transportation
- Construction; dealing with water problems
- Keep historical buildings not art district; cleanup Chatham Street
- Growth industry
- Build more highways; deal with the traffic problems; build more schools
- Take down some of the traffic lights; they could be timed better
- Underground transit system; too many traffic jams after work
- Crowding in schools
- Land control; the trees stop noise
- Reinstate growth restrictions; make developers pay for growth
- Slow down builders
- Limit the growth; my mail always goes to Woodwind instead of Woodland; look into the mail problems
- More stop lights
- Synchronize stop lights
- Emphasize money toward revitalizing downtown
- Infrastructure
- Build bigger schools
- Synchronize stop lights
- Add aquatic center
- Improve traffic flow
- Developers to kick in more money for the town
- Allow people to have a choice in annexation; I had to pay a \$13,000 "development fee" to be annexed when I didn't want to be
- Road structure; traffic flow
- Newcomers are not assimilated into the town; more activities for seniors
- Solve water problems
- Stop growth
- Have medium income housing

- Cut back on annexing
- Stop growth; traffic is awful
- Stop growth
- Build more schools
- Institute water recycling
- Maintain streets for traffic
- Have own school district
- Control growth
- Limit growth
- Manage growth; plan for roads and overcrowding of schools
- Growth management
- Making sure road maintenance would support traffic; keep from getting too big too fast
- Require developers to pay for schools
- Control growth
- Have a town school
- Remove speed humps and remove the smaller garbage cans
- Push for more schools in Cary
- Work on growth
- Budget
- Close the border
- Responsible growth plan; growth to accommodate the people
- Need to have own town school systems to support the residents
- Roads management
- Stop building so much
- Spend more time on schools
- Plan properly growth of business; keep same kind of buildings beside each other
- Widening of roads
- Building too much; too many vacant spaces
- Lower property taxes
- Increase the width of roads
- Slow growth
- Let parents decide where children go to school
- Better road systems; increase efficiency of roads
- Improve road systems
- Moratorium on growth
- More bike trails; traffic law enforcement
- More open communication for long term objectives for Cary
- Get roads ready before building things; the roads cannot accommodate the traffic to the areas
- Try to improve the traffic flow; roads to accommodate the traffic
- No more development until growth can be handled
- Slow down growth
- Education
- Improve the overcrowding of schools
- Keep more greenery
- Neighborhood watches

- Lower the cost of living
- Make newer residential zones
- More affordable housing
- Widen the roads; widen Kildaire to four lanes
- Increase programming for teens; revamp animal control laws
- Raise builder fees
- Find funding to fix traffic congestion
- School zoning
- Solution to schools
- Extend recycling
- Reassignment of schools
- More impact fees on developments
- After school activities
- Traffic problem; growth; construction
- Control growth
- Public transportation
- Improve homeowner's association
- Allow for more diversity in subdivision code
- Overcrowding of schools
- Improve city water
- Work with federal government for a commuter rail service
- Long-term program of water and sewage
- Build more schools
- Designing of streets
- Stop teenagers from speeding
- Allowing citizens voice to be heard over developments; developments are not keeping up with water barriers
- Slow traffic down
- Reevaluate zoning
- Have a control developments
- Traffic congestion
- Need new post office or a larger one; water shortages; curtail traffic
- Limit development
- More greenways; alternate transportations
- Accelerate plan for road development
- Widen roads (Kildaire Farms)
- Remove electric boxes (clean-up)
- Different restaurants available
- Increase public transportation
- Make developers pay more
- Clean up the area; don't have a turn light just be able to turn on green in left lane; the wait is too long in the early morning
- Build more schools
- Stricter development regulations
- Build more schools

- Increase police patrol
- Try to keep Cary a town
- Smaller class sizes in school
- Traffic; stop lights need to be fixed because they change too quickly
- Slow down growth
- Stop building the area up so much
- Traffic
- Put restrictions on developments because of water problems
- Make Cary normal so that people know where things are like Wendy's, KFC, and other restaurants and businesses; let them put signs up
- Insure property developers
- Improve downtown area
- Growth; quality of life; traffic; schools
- Construction projects are a mess and take too long to finish; should focus on one project at a time to get them done faster
- Schools over crowded
- More downtown area activities
- Better planning for Cary
- Water; roads; buses need more public transportation
- Slow growth down so we can improve what we already have
- Stop building houses and stores
- Stop growth
- Schools need improving; continue with progress on cycling facilities
- More trees and nature resources, stop cutting down all the trees
- Slow new developments and fix older developments
- Address issues that are becoming more and more serious construction, growth, older part of Cary is the worse
- Make the greenways go somewhere (i.e., stores)
- Equal enforcement of speeds; speed should be enforced the same throughout all of Cary not just on smaller streets; interstates are ignored
- Limit population; enforcing speed
- Slow down growth; the town is not keeping up with it
- More libraries books on videos and audio; schools and roads are overcrowded
- Maintain the quality of life that presently exists in Cary
- Traffic; take care of the older parts of Cary, not downtown
- Roadways and growth need to be kept up to speed with each other; improve the flow of traffic; fiber optic scheduling lights
- Slow down development; traffic
- Make sure kids attend the schools closest to them
- Cary Police tear down yard sale signs and they need to stop
- Try to budget for growth
- Slow growth; improve schools; Cary library is too dark more outside lights, feels unsafe; more respect and upkeep of older neighborhoods
- Limit growth to help match schooling and the building up of areas

- Change the image of Cary so people don't think of Cary as a rich area with more expensive things than anywhere else
- Road improvements
- Traffic lights need to be fixed; they change too quickly
- Time stoplights better
- School systems need to be separated into their own areas
- Upgrade roads and streets; schools; traffic; take care of what we already have
- Concentrate more on the growth and traffic other than the color scheme of town
- Road construction; more public transportation is needed
- Improve the old schools
- Schools; roads; water
- School districts
- Have more interaction with teenagers in a positive manner
- Add more street lights and fix shoulders on the road; slow down development
- Mass transit needed
- More neighborhood focused school
- Road conditions; traffic flow
- More teen activities
- Implement for recreational things for teens to do
- Maintaining green space
- Loosen up the requirements on garbage pickups
- Clean up people's yards
- Better streets and traffic flow
- Improve traffic and street design; add lights on the streets or safety lights or reflectors on the lines on the roads
- More schools
- Try to be on top of growth issues a little better
- Less costly activities for families; liven up downtown
- Improve taxes
- Improve school population
- Improve road infrastructure
- Infrastructure
- Improve the cost of living; too expensive here; can't afford to buy a house
- Improve school system
- Synchronize the traffic lights; cell phone restrictions while driving
- Gas is too high; add more restaurants; immigrants slow down

#### Appendix G

#### **Other Comments**

Other comments made by the respondents not for any specific question.

- The best service offered by the Town of Cary is C-Tran.
- Time Warner Cable is a monopoly and they need to do something about it; there needs to be more than one cable office serving the Cary area; water restrictions are a problem when they allow more and more growth; I can't water my flowers because of the water restrictions due to growth.
- The landscaping crews put all the leaves and grass clippings in the drains on the street curbs and it's clogging the drains; landscaping crews should get in trouble for doing this.
- I don't like rolling the garbage to the curb; it's such a hassle to have to bring the cars out of the garage to get the can out; would be easier to just be able to bring bags to the curve; leaf collection should be more times a year so leaves are all picked up at the end of the season; enforce the dog walking law.
- I think that brochures should be mailed to everyone in Cary; I live on the west side and there is not much to do here; they should bring more activities to the west side for children and parents.
- Stop cutting down all the trees; poor quality growth causing animals such as deer to come into busy areas and neighborhoods; need more sidewalks in residential areas so kids have somewhere to walk and ride bikes; stop building cheap houses and cutting corners when building them; build houses with basements and/or attics for more spacious housing.
- Disappointed that they did this survey and tried to slide in adding the aquatic center in Cary after the problem they had with the tennis center; they have a lack of completing things in a timely manner.
- You have to bring life to the downtown area of Cary; bring personality to Cary; give the town heart and personality.
- We had a lot of problems trying to dispose of the old phone book; called many places and got the run around; Cary told me to take it to a bin somewhere and then when we got there, there was no bin, so we ended up throwing it away; trash trucks would not take paint cans or construction wood and we had to take it all the way to the dump in Morrisville.
- Make greenways more known about.
- Recycling employees do a bad job because they throw the bins back on the ground hard and break them.

## Appendix H

# #54. Your street name is \_\_\_\_\_ and the closest intersection is \_\_\_\_\_?

STREET NAME	CLOSEST INTERSECTION	
Crimmons Circle	Kildaire Farm Road	
Ocala Court	Middleton Avenue	
Northwood Village Drive	Maynard Road	
East Park Street	Ryan Road	
Wilander Drive	Coorsdale Drive	
Berwick Valley Lane	Cary Parkway	
Fairgrove Way	Walker Street	
Drawbridge Lane	Chatham Street	
Glasgow Road	Kildaire Farm Road	
	Nottingham Circle	
Glen Bonnie Lane	Kildaire Farm Road	
Amesbury Lane	Cary Parkway	
Queen Elizabeth Drive	Harrison Avenue	
Halpen Drive		
Monument View Lane	President's Walk Lane	
Birdwood Court		
Lost Tree Lane	Cary Parkway	
Pellinore Court	Davis Drive	
Chestnut Street	Chatham Street	
Farmington Woods Drive	Kildaire Farm Road	
Pond Glen Way	I-40	
Silverado Trail	NC-55	
Croyeon Glen Court	Higheross	
Battersea Park Circle	High House Road	
Overview Lane	Cary Parkway	
Lost Tree Lane	Cary Parkway	
Bordeaux Lane	Christofle Lane	
Robert Street	Heater Drive	
Highland Court	High Point	
Kingston Ridge Road	Cross Road Plaza	
Winwood Drive	Brookgreen Drive	
Austin Avenue	Kildaire Farm Road	
Bay Drive	Cary Town Boulevard	
Prestwick Place	Kildaire Farm Road	
Madison Grove Place	Davis Drive	
Howland Avenue	Old Apex Road	
Manhattan Court	South West Street	
Riggsbee Farm Drive	Davis Drive	

High House Road	Summerset Road	
	High House Road	
Davis Drive	High House Road	
Evans Estate Drive	Evans Road	
Fieldbrook Court	Davis Drive	
High House Road	Chatham Street	
Maynard Road	Plantation Drive	
Davis Drive	Waldo Road Boulevard	
Cindy Street	Greenwood Circle	
Walnut Street	Maynard Road	
High House Road	Davis Drive	
Queens Ferry Road	Kildaire Farm Road	
Murphy Drive	Oakwood Heights	
Trimble Avenue	Balmoral Drive	
Chatham Street	Cary Parkway	
Davis Drive	High House Road	
Madison Avenue		
Maynard Road	Old Apex Road	
Tarbert Drive		
Lake Pine Drive	Brookgreen Drive	
Davis Drive	High House Road	
Kildaire Farm Road	Maynard Road	
Harborview	iviayilara Koad	
Cary Parkway	Kildaire Farm Road	
Briardale Avenue	Edgemore Avenue	
Evans Road		
Lake Norman Drive	Maynard Road	
Climbing Ivy Court		
Biscayne Circle		
Brigh Stone Drive		
Devimy Court		
East Clarksville Court	Com Poulous	
Tulliallan Lane	Cary Parkway	
Hemlock Street		
Moravia Lane	WLinet Ct	
Sylvia Lane	Washington Street	
Highway 64	Lake Pine Drive	
Off of Harrison Avenue	T : ( W 1 D :	
Kildaire Woods Drive	Farmington Woods Drive	
Farmington Woods Drive	Kildaire Farm Road	
Boltstone Court	Davis Drive	
Preston Grove Avenue	Cary Parkway	
Dureston	Davis Drive	
Ridge Path Way	Cary Parkway	

New Castle Court	Chatham Street	
Tiercel Court	Tryon Road	
Howland Avenue	Old Apex Road	
Windbyrne Drive		
Coorsdale Drive		
Baines Court	Cary Parkway	
Indian Elm Lane	Heritage Pine	
Bordeaux Lane	Highway 64	
Cambay Court	Cary Parkway	
Maynard Road	Walnut Street	
Littleford Lane		
Gettysburg Drive	Cary Parkway	
Tiercel Court	Windover	
White Sedge Drive	Cary Parkway	
Linville River Road	Riverwalk Circle	
Pond Glen Way	High House Road	
Crystal Brook Lane		
Woodland Drive		
High House Road	Chatham Street	
Edgemore Avenue	NC-55	
Noritake Drive	Cary Parkway	
Breckenwood Drive	Waldo Road Boulevard	
Balzac Court		
	Jules Vern Way	
North Hampton Drive	Lakewater Drive	
Spring Cove Drive  Branniff Drive	Lakewater Drive	
Swallow Hill Court		
	Cary Parkway	
Riggsbee Farm Drive	Davis Drive	
Spartacus Court	Cary Parkway	
Fetzer Court		
Waterfall Court		
Brook Arbor Drive		
Glasgow Road		
Leith Meadow Court	Kildaire Farm Road	
Selwood Place	Cary Glen Boulevard	
Dutton Court	Chatham Street	
Brookbank Hill Place	NC-55	
	Cary Parkway	
Francisca Lane	Union Street	
Walshingham Lane	Chatham Street	
Rock Creek Lane	Cary Parkway	
Indigo Drive	Maynard Road	
Marbury Court	Dynasty Drive	
Dovershire Court	Davis Drive	

Lantern Ridge Lane	Cary Glen Boulevard	
Gorecki Place	Maynard Road	
Stanley Court	Harrison Avenue	
Joel Court	High House Road	
Tweed Circle	Glasgow Road	
Malvern Hill Lane		
Fairfield Lane	High Meadow Drive	
Frontgate Drive	Cary Glen Boulevard	
Dabney Road	Cary Parkway	
Orangewood Court	Green Level Road	
Grodans Mill Road	Cary Glen Boulevard	
Climbing Ivy Court	Wrenn Drive	
Needle Park Drive	Cary Parkway	
Tryon Road	Cary Parkway	
High House Road	Maynard Road	
Harrison Avenue	Maynard Road	
Twin Oaks Place	Kildaire Farm Road	
Spartacus Court	Lochmere Drive	
Indian Wells Road	Lewis	
Kildaire Farm Road	High Meadow Drive	
Kylie Savannah Court	Kildaire Farm Road	
Briarcliff Lane	Kildaire Farm Road	
Cary Parkway	Kildaire Farm Road	
Kempwood Drive	Sudbury Drive	
Ralph Drive	Walnut Street	
	Walnut Street	
Carla Court	Maynard Road	
Dowell Drive	Kildaire Farm Road	
Bourke Place	Crimmons Circle	
Griffis Street	Maynard Road	
Cornwall Road	Kildaire Farm Road	
Maynard Road	Kildaire Farm Road	
Bristol Bay Court	Gregory Drive	
Heathridge Lane	Cary Parkway	
Bordeaux Lane	Chalon Drive	
Frontier Court	Cary Parkway	
Kalida Court	Cary Parkway	
Castalia Drive	High House Road	
Harrison Avenue	Maynard Road	
Davis Drive	Caviston Way	
Grande Harmony Place	Maynard Road	
Chatham Street	Academy Street	
Twin Oaks Place	Kildaire Farm Road	
Torrey Pines Drive	High House Road	
Torrey Times Dilve	111811 110400 1044	

Cary Parkway	High House Road	
Agassi Court	Kildaire Farm Road	
Braemar Court	Tarbert Drive	
Maynard Road	Harrison Avenue	
Muir Woods Drive	High House Road	
Thensia Court	Bayoak Drive	
Hogans Valley Way	Davis Drive	
Gatehouse Drive	Brookgreen Drive	
Chessington Court		
Silver Lining Lane	High House Road	
Annandale Drive		
Stablegate Drive	Cary Parkway	
Strass Court	Maynard Road	
Airlie Court	Bellhaven Road	
Drawbridge Lane	Chatham Street	
Avenue of the Estate	Ederlee Drive	
Luxon Place	Trappers Run Drive	
Edgemore Avenue	NC-55	
Davis Drive	High House Road	
Davis Drive	Preston Way	
High House Road	Davis Drive	
Terrastone Place	High House Road	
Spartacus Court	Cary Parkway	
Kempwood Drive	Maynard Road	
High House Road	Davis Drive	
Beech Street	Madison Avenue	
New Kent Place	Kildaire Farm Road	
Maynard Road	Walnut Street	
Wybel Lane	Glen Abbey Drive	
Regency Parkway	Kildaire Farm Road	
Pond Bluff Way	Crabtree Crossing Parkway	
Edenhurst Avenue	Cary Parkway	
Askham Drive	Sturdivant Drive	
Laurel Branch Drive	Cary Parkway	
Berstrand Court		
Preston Place	High House Road	
Langdale Place	Macarthur Drive	
Karen Court	Buck Jones Road	
	Cary Parkway	
White Oak Drive	Hemlock Street	
Fetzer Court	Cary Parkway	
Pond Glen Way	Davis Drive	
Bonnell Court	Two Creeks Road	
Planetree Lane	Two Creeks Road	
	<del>-</del>	

Spartacus Court	Walnut Street	
Waterford Forest Circle	Maynard Road	
Wheel Wright Place	Davis Drive	
Custer Trail	Kiawah Drive	
Austin Avenue	Maynard Road	
Oxcroft Street	Davis Drive	
Everett		
King Street	Maynard Road	
Chestnut Street		
Collins Walk Circle		
Rubin Court	Walnut Street	
York Street	Maynard Road	
Tealight Lane	Old Apex Road	
Gregory Drive	Maynard Road	
Sedgemoor Drive		
Cary Parkway	Old Apex Road	
	Maynard Road	
	Lake Pine Drive	
	Brookgreen Drive	
Thamesford Way		
Castalia Drive	High House Road	
Culpepper Hill Court	Harrison Avenue	
Solstice Circle	Chatham Street	
McIntosh Court	Highland Trail	
Waverly Hills Drive	NC-55	
Willingham Road	Parkside Valley	
Seabrook Avenue	Maynard Road	
Gatehouse Drive	Highland Trail	
Coral Court	Cary Parkway	
Debrock Court	Preston Village Way	
Hillview Drive	Pamlico Drive	
Flying Leaf Court		
Arlington Ridge Road	High House Road	
Ivy Lane	Walnut Street	
Kinellan Lane	Cary Parkway	
Abbott Lane	Reedy Creek Road	
Yeovil Way	Gregory Drive	
Glenngary Drive	Seabrook Avenue	
Pamlico Drive	Maynard Road	
Widen Court	Seabrook Avenue	
Playford Lane	Davis Drive	
Abbots Glen Court	Lake Pine Drive	
Ludlow Court	Cary Parkway	
Chatham Street	Maynard Road	

Carywood Drive	Evans Road	
Hampton Lee Court	Cary Parkway	
Broadgate	<del></del>	
Silverridge Court		
Cary Parkway	Harrison Avenue	
Peachtree Point	Cary Parkway	
Earl Drive	Maynard Road	
Macarthur Drive		
New Rail Drive	Stromer Drive	
Grande Classic Way	Maynard Road	
Penwood Drive	Walnut Street	
Willoughby Lane	Reedy Creek Road	
Chariot Court	Preston Village Way	
Farmington Woods Drive	Kildaire Farm Road	
Green Hope School Road	NC-55	
Byrum Street	Kildaire Farm Road	
Prestwick Place	Glasgow Road	
Gregory Drive	Maynard Road	
Waterford Forest Circle	High House Road	
Sawgrass Hill Court		
Sarabande Drive	Cary Parkway	
Skipwyth Circle	Cary Parkway	
Woodway Bluff Circle	Evans Road	
Salford Court	Cherwell Drive	
Brisbane Woods Way	Cary Parkway	
Berwick Valley Lane	Cary Parkway	
Tamworth Hill Lane	Highcroft Drive	
Oak Island Drive	Nantucket Drive	
Hilltop View Street	Cary Parkway	
Cary Parkway	Evans Road	
Lyerly Lane	Ivy Lane	
	NC-55	
Highland Trail		
Hyde Park Court	Gregory Drive	
Lake Pine Drive	Cary Parkway	
Silverado Trail	High House Road	
Maynard Road	High House Road	
Walnut Street	Ralph Drive	
Old Apex Road	Maynard Road	
High House Road	Cary Parkway	
Silverridge Court	Cary Parkway	
Thorpe Drive	Evans Road	
Chatham Street		
Maynard Road	Kildaire Farm Road	
-		

Maynard Road	High House Road	
Davis Drive	Caviston Way	
NC-55	Cary Glen Boulevard	
Abbey Lane	Ralph Drive	
Greenbriar	Kildaire Farm Road	
Davis Drive	High House	
Brisbane Woods Way	Tryon Road	
Chatham Street	Cary Parkway	
Heritage Pines Drive	Carpenter Upchurch Road	
Walnut Street	Billows Drive	
Kildaire Farm Road	Tryon Road	
Chapel Hill Road		
Cary Parkway	Evans Road	
Old Apex Road	Chatham Street	
Beaver Pine Way	Debra Drive	
Rustic Ridge Road	Cornwall Road	
Laconia Wood Place	Green Hope School Road	
Sterling Green Drive	Morrisville Parkway	
Allison Way	High Meadow Drive	
Braemar Court	Tarbert Drive	
Berwick Valley Lane	James Jackson Avenue	
Farmington Woods Drive	James Jackson Avenue	
Coatbridge Circle	Tarbert Drive	
Hampton Lee Court		
-	Cary Parkway	
Stokesay Court  Boldleaf Court	Macarthur Drive	
Kildaire Farm Road	Harrison Avenue	
Breakers Place	Tryon Road	
	Kildaire Farm Road	
Brook Arbor Drive	NC-55	
Gregory Drive	Maynard Road	
Greenwood Circle	Maynard Road	
Harrison Avenue	Maynard Road	
Barclay Valley Drive		
Academy Street	Chapel Hill Road	
Penny Road	Ederlee Drive	
High House Road	Cary Parkway	
Cary Glen Boulevard	Carpenter Fisherman	
Davis Drive	Preston Village Way	
Macarthur Drive		
High House Road	Davis Drive	
Oak Island Drive		
Rockpointe Lane	Beechtree Drive	
Cary Parkway	Harrison Avenue	
Maynard Road	High House Road	

Maynard Road		
Maynard Road	High House Road	
Ashley Glen Drive	Silvergrove Drive	
Oakmist Drive	Thorpe Drive	
Nottingham Drive	Buck Jones Road	
Duke Street	Maynard Road	
Cary Parkway	Old Apex Road	
Rigsbee Farm Drive		
Brush Stream Drive	Two Creeks Pine	
Dixon Avenue	Ridgecraft	
Cary Glen Boulevard	Frontgate Drive	
Oak Hill Loop	Beechtree Drive	
Applecross Drive	Cary Parkway	
Mayodan Drive	Abbey Lane	
NC-55	Carpenter Fire Station	
Kildaire Farm Road	Cornwall Road	
Lake Pine Drive	Cary Parkway	
Dynasty Drive	Harrison Avenue	
Ann Street	Griffis Street	
	High House Road	
Kempwood Drive	Maynard Road	
Hidden Oaks Drive	Maynard Road	
Belhaven Road	Gregory Drive	
Phauff Court	High House Road	
Westover Hills Drive	Cary Parkway	

## Appendix B

## **Town Government: Contact Crosstabulations**

Table B1. Contact with the Town Government by Age.

Age	n	% Yes	% No
18-25	23	4.3	95.7
26-55	299	26.1	73.9
56-65	42	38.1	61.9
Over 65	38	15.8	84.2

**Table B2. Contact with the Town Government by Education.** 

Education	n	% Yes	% No
HS/Some College	113	22.1	77.9
College Degree	276	26.1	73.9

**Table B3. Contact with the Town Government by Gender.** 

Gender	n	% Yes	% No
Male	178	30.3	69.7
Female	226	21.2	78.8

Table B4. Contact with the Town Government by Housing Type.

Housing Type	n	% Yes	% No
Single family	288	30.2	69.8
Apartment	56	5.4	94.6
Townhouse/Condo	44	20.5	79.5
Mobile home	5	0.0	100.0
Duplex	4	25.0	75.0

**Table B5.** Contact with the Town Government by Income.

Income	n	% Yes	% No
0-\$20,000	16	12.5	87.5
\$20,001-\$30,000	20	15.0	85.0
\$30,001-\$50,000	46	17.4	82.6
\$50,001-\$70,000	40	27.5	72.5
\$70,001-\$100,000	72	23.6	76.4
Over \$100,000	114	33.3	66.7

Table B6. Contact with the Town Government by Internet Access.

Internet Access	n	% Yes	% No
Have access	381	26.8	73.2
No access	23	4.3	95.7

Table B7. Contact with the Town Government by Race.

Race	n	% Yes	% No
Caucasian	334	26.3	73.7
African-American	16	12.5	87.5
Asian	21	33.3	66.7
Hispanic	8	12.5	87.5
Other	11	9.1	90.9

Table B8. Contact with the Town Government by Years in Cary.

Years in Cary	n	% Yes	% No
0-1	61	24.6	75.4
2-5	115	22.6	77.4
6-10	76	23.7	76.3
Over 10	148	29.1	70.9

Table B9. Contact with the Town Government by Zip Code.

Zip Code	n	% Yes	% No
27511	153	24.8	75.2
27513	166	25.3	74.7
27519	63	27.0	73.0
27560	5	20.0	80.0

#### **Town Government: Courteous Crosstabulations**

Table B10. Town Government: Courteous by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
26-55	76	7.97	1.3	0.0	0.0	0.0	3.9	5.3	14.5	31.6	43.4	B+
56-65	17	7.24	5.9	0.0	0.0	0.0	17.6	5.9	17.6	5.9	47.1	B-
Over 65	6	6.33	16.7	0.0	0.0	16.7	0.0	0.0	16.7	16.7	33.3	C-

Table B11. Town Government: Courteous by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	24	8.25	0.0	0.0	0.0	4.2	4.2	4.2	4.2	16.7	66.7	A-
College Degree	72	7.60	4.2	0.0	0.0	0.0	6.9	5.6	16.7	29.2	37.5	В

Table B12. Town Government: Courteous by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	52	7.75	3.8	0.0	0.0	0.0	5.8	3.8	19.2	21.2	46.2	В
Female	49	7.78	2.0	0.0	0.0	2.0	6.1	6.1	10.2	32.7	40.8	В

Table B13. Town Government: Courteous by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	86	7.72	3.5	0.0	0.0	1.2	7.0	3.5	14.0	27.9	43.0	В
Apartment	4	7.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	C+
Townhouse/Condo	8	7.88	0.0	0.0	0.0	0.0	0.0	25.0	12.5	12.5	50.0	B+
Duplex	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B14. Town Government: Courteous by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	7.00	0.0	0.0	0.0	0.0	33.3	0.0	33.3	0.0	33.3	C+
\$20,001-\$30,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
\$30,001-\$50,000	8	8.25	0.0	0.0	0.0	0.0	0.0	12.5	0.0	37.5	50.0	A-
\$50,001-\$70,000	11	7.91	0.0	0.0	0.0	0.0	9.1	18.2	9.1	0.0	63.6	B+
\$70,001-\$100,000	17	8.35	0.0	0.0	0.0	0.0	0.0	0.0	11.8	41.2	47.1	A-
Over \$100,000	37	7.57	5.4	0.0	0.0	0.0	8.1	0.0	18.9	29.7	37.8	В

Table B15. Town Government: Courteous by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	100	7.76	3.0	0.0	0.0	1.0	6.0	5.0	14.0	28.0	43.0	В
No access	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B16. Town Government: Courteous by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	87	7.75	3.4	0.0	0.0	1.1	5.7	3.4	14.9	28.7	42.5	В
African-American	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-
Asian	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+

Table B17. Town Government: Courteous by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	15	8.27	0.0	0.0	0.0	0.0	0.0	6.7	6.7	40.0	46.7	A-
2-5	26	7.65	3.8	0.0	0.0	3.8	7.7	0.0	15.4	23.1	46.2	В
6-10	18	7.67	5.6	0.0	0.0	0.0	5.6	5.6	11.1	27.8	44.4	В
Over 10	42	7.71	2.4	0.0	0.0	0.0	7.1	7.1	16.7	26.2	40.5	В

Table B18. Town Government: Courteous by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	37	7.43	8.1	0.0	0.0	2.7	2.7	0.0	24.3	18.9	43.2	B-
27513	41	7.85	0.0	0.0	0.0	0.0	12.2	4.9	12.2	26.8	43.9	B+
27519	17	8.24	0.0	0.0	0.0	0.0	0.0	11.8	0.0	41.2	47.1	A-
27560	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+

#### **Town Government: Professionalism Crosstabulations**

Table B19. Town Government: Professionalism by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
26-55	76	7.75	1.3	0.0	1.3	1.3	3.9	5.3	23.7	21.1	42.1	В
56-65	17	7.18	0.0	5.9	0.0	0.0	23.5	0.0	17.6	11.8	41.2	B-
Over 65	6	6.00	16.7	0.0	0.0	16.7	0.0	0.0	33.3	16.7	16.7	D+

Table B20. Town Government: Professionalism by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	24	8.00	0.0	0.0	4.2	4.2	4.2	0.0	8.3	20.8	58.3	B+
College Degree	72	7.40	2.8	1.4	0.0	1.4	8.3	5.6	26.4	18.1	36.1	B-

Table B21. Town Government: Professionalism by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	52	7.54	3.8	0.0	0.0	0.0	7.7	1.9	30.8	17.3	38.5	В
Female	49	7.59	0.0	2.0	2.0	4.1	6.1	6.1	14.3	22.4	42.9	В

Table B22. Town Government: Professionalism by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	86	7.50	2.3	1.2	1.2	2.3	8.1	3.5	20.9	19.8	40.7	B-
Apartment	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	B+
Townhouse/Condo	8	7.75	0.0	0.0	0.0	0.0	0.0	12.5	37.5	12.5	37.5	В
Duplex	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B23. Town Government: Professionalism by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	7.00	0.0	0.0	0.0	0.0	33.3	0.0	33.3	0.0	33.3	C+
\$20,001-\$30,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
\$30,001-\$50,000	8	8.13	0.0	0.0	0.0	0.0	12.5	0.0	0.0	37.5	50.0	A-
\$50,001-\$70,000	11	7.46	0.0	0.0	9.1	0.0	0.0	0.0	45.5	9.1	36.4	B-
\$70,001-\$100,000	17	7.77	0.0	0.0	0.0	5.9	0.0	11.8	17.6	23.5	41.2	В
Over \$100,000	37	7.46	2.7	2.7	0.0	0.0	8.1	0.0	32.4	16.2	37.8	B-

Table B24. Town Government: Professionalism by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	100	7.56	2.0	1.0	1.0	2.0	7.0	4.0	22.0	21.0	40.0	В
No access	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B25. Town Government: Professionalism by Race.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	87	7.58	2.3	1.1	0.0	2.3	8.0	4.6	18.4	21.8	41.4	В
African-American	2	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	C+
Asian	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	28.6	14.3	57.1	A-
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	C+

Table B26. Town Government: Professionalism by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	15	8.07	0.0	0.0	0.0	0.0	0.0	0.0	33.3	26.7	40.0	A-
2-5	26	7.31	3.8	0.0	3.8	3.8	3.8	3.8	23.1	23.1	34.6	B-
6-10	18	7.39	5.6	0.0	0.0	5.6	5.6	5.6	22.2	5.6	50.0	B-
Over 10	42	7.64	0.0	2.4	0.0	0.0	11.9	4.8	16.7	23.8	40.5	В

Table B27. Town Government: Professionalism by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	37	7.30	5.4	2.7	2.7	2.7	0.0	2.7	27.0	16.2	40.5	B-
27513	41	7.85	0.0	0.0	0.0	2.4	14.6	4.9	24.4	14.6	39.0	B+
27519	17	8.24	0.0	0.0	0.0	0.0	5.9	0.0	11.8	35.3	47.1	A-
27560	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+

#### **Town Government: Knowledgeable Crosstabulations**

Table B28. Town Government: Knowledgeable by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
26-55	76	7.67	1.3	1.3	1.3	0.0	6.6	3.9	21.1	25.0	39.5	В
56-65	17	7.18	5.9	0.0	0.0	0.0	17.6	5.9	17.6	11.8	41.2	B-
Over 65	6	6.50	16.7	0.0	16.7	0.0	0.0	0.0	0.0	16.7	50.0	C-

Table B29. Town Government: Knowledgeable by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	24	8.08	0.0	0.0	4.2	0.0	0.0	8.3	8.3	25.0	54.2	A-
College Degree	72	7.33	4.2	1.4	1.4	0.0	11.1	2.8	20.8	20.8	37.5	B-

Table B30. Town Government: Knowledgeable by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	52	7.67	1.9	1.9	0.0	0.0	7.7	3.8	21.2	19.2	44.2	В
Female	49	7.39	4.1	0.0	4.1	0.0	8.2	4.1	16.3	26.5	36.7	B-

Table B31. Town Government: Knowledgeable by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	86	7.42	3.5	1.2	2.3	0.0	9.3	3.5	18.6	23.3	38.4	B-
Apartment	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	B+
Townhouse/Condo	8	8.25	0.0	0.0	0.0	0.0	0.0	12.5	12.5	12.5	62.5	A-
Duplex	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B32. Town Government: Knowledgeable by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	7.00	0.0	0.0	0.0	0.0	33.3	0.0	33.3	0.0	33.3	C+
\$20,001-\$30,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
\$30,001-\$50,000	8	8.25	0.0	0.0	0.0	0.0	0.0	12.5	0.0	37.5	50.0	A-
\$50,001-\$70,000	11	7.82	0.0	0.0	0.0	0.0	0.0	18.2	27.3	9.1	45.5	B+
\$70,001-\$100,000	17	7.77	5.9	0.0	0.0	0.0	5.9	0.0	17.6	17.6	52.9	В
Over \$100,000	37	7.38	2.7	2.7	0.0	0.0	8.1	0.0	29.7	29.7	27.0	B-

Table B33. Town Government: Knowledgeable by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	100	7.53	3.0	1.0	2.0	0.0	8.0	4.0	18.0	24.0	40.0	В
No access	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B34. Town Government: Knowledgeable by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	87	7.75	3.4	1.1	2.3	0.0	9.2	2.3	16.1	24.1	41.4	В
African-American	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	B-
Asian	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A+
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+

Table B35. Town Government: Knowledgeable by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	15	8.27	0.0	0.0	0.0	0.0	0.0	0.0	20.0	33.3	46.7	A-
2-5	26	7.46	3.8	0.0	3.8	0.0	7.7	3.8	19.2	19.2	42.3	B-
6-10	18	7.22	5.6	5.6	0.0	0.0	5.6	5.6	22.2	11.1	44.4	B-
Over 10	42	7.48	2.4	0.0	2.4	0.0	11.9	4.8	14.3	28.6	35.7	B-

Table B36. Town Government: Knowledgeable by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	37	7.46	5.4	2.7	2.7	0.0	2.7	2.7	21.6	13.5	48.6	B-
27513	41	7.34	2.4	0.0	2.4	0.0	17.1	0.0	24.4	14.6	39.0	B-
27519	17	8.06	0.0	0.0	0.0	0.0	0.0	11.8	0.0	58.8	29.4	A-
27560	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+

#### **Town Government: Promptness of Response Crosstabulations**

Table B37. Town Government: Promptness of Response by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
26-55	76	7.36	1.3	2.6	2.6	1.3	7.9	5.3	21.1	23.7	34.2	B-
56-65	17	7.06	5.9	0.0	0.0	0.0	23.5	0.0	17.6	17.6	35.3	C+
Over 65	6	6.17	16.7	0.0	0.0	16.7	0.0	0.0	16.7	33.3	16.7	D+

Table B38. Town Government: Promptness of Response by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	23	7.70	0.0	0.0	4.3	4.3	8.7	0.0	8.7	30.4	43.5	В
College Degree	73	7.07	4.1	2.7	1.4	1.4	11.0	5.5	21.9	21.9	30.1	C+

Table B39. Town Government: Promptness of Response by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	53	7.25	3.8	3.8	0.0	0.0	9.4	1.9	24.5	26.4	30.2	B-
Female	48	7.27	2.1	0.0	4.2	4.2	10.4	6.3	14.6	20.8	37.5	B-

Table B40. Town Government: Promptness of Response by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	86	7.15	3.5	2.3	2.3	2.3	10.5	3.5	19.8	23.3	32.6	C+
Apartment	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	B+
Townhouse/Condo	8	7.63	0.0	0.0	0.0	0.0	12.5	12.5	12.5	25.0	37.5	В
Duplex	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B41. Town Government: Promptness of Response by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	7.00	0.0	0.0	0.0	0.0	33.3	0.0	33.3	0.0	33.3	C+
\$20,001-\$30,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
\$30,001-\$50,000	8	8.13	0.0	0.0	0.0	0.0	12.5	0.0	0.0	37.5	50.0	A-
\$50,001-\$70,000	11	6.91	0.0	0.0	9.1	0.0	27.3	0.0	18.2	9.1	36.4	C+
\$70,001-\$100,000	16	7.69	0.0	0.0	0.0	6.3	6.3	6.3	12.5	31.3	37.5	В
Over \$100,000	38	7.08	5.3	2.6	0.0	0.0	7.9	2.6	34.2	23.7	23.7	C+

Table B42. Town Government: Promptness of Response by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	100	7.25	3.0	2.0	2.0	2.0	10.0	4.0	19.0	25.0	33.0	B-
No access	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B43. Town Government: Promptness of Response by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	87	7.29	3.4	2.3	1.1	2.3	8.0	4.6	18.4	26.4	33.3	B-
African-American	2	5.00	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	F
Asian	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	28.6	14.3	57.1	A-
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	5.00	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	0.0	F

Table B44. Town Government: Promptness of Response by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	14	7.86	0.0	0.0	0.0	0.0	7.1	0.0	28.6	28.6	35.7	B+
2-5	26	7.31	3.8	0.0	3.8	3.8	7.7	3.8	15.4	23.1	38.5	B-
6-10	18	6.83	5.6	5.6	0.0	5.6	16.7	0.0	11.1	16.7	38.9	С
Over 10	43	7.23	2.3	2.3	2.3	0.0	9.3	7.0	20.9	27.9	27.9	B-

Table B45. Town Government: Promptness of Response by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	36	7.25	8.3	0.0	2.8	2.8	0.0	5.6	22.2	16.7	41.7	B-
27513	42	6.95	0.0	4.8	2.4	2.4	19.0	2.4	21.4	19.0	28.6	C+
27519	17	7.88	0.0	0.0	0.0	0.0	11.8	0.0	5.9	52.9	29.4	B+
27560	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+

#### **Town Government: Ability to Resolve Issues Crosstabulations**

Table B46. Town Government: Ability to Resolve Issues by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
26-55	76	7.30	5.7	0.0	1.4	0.0	10.0	5.7	18.6	21.4	37.1	B-
56-65	17	7.60	0.0	0.0	0.0	0.0	26.7	0.0	13.3	6.7	53.3	В
Over 65	6	5.20	20.0	20.0	0.0	0.0	0.0	20.0	0.0	20.0	20.0	F

Table B47. Town Government: Ability to Resolve Issues by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	23	7.74	0.0	4.3	0.0	0.0	17.4	0.0	4.3	17.4	56.5	В
College Degree	64	7.08	7.8	0.0	1.6	0.0	10.9	7.8	17.2	18.8	35.9	C+

Table B48. Town Government: Ability to Resolve Issues by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	48	7.46	6.3	0.0	0.0	0.0	10.4	4.2	14.6	20.8	43.8	B-
Female	44	7.05	4.5	2.3	2.3	0.0	13.6	6.8	18.2	18.2	34.1	C+

Table B49. Town Government: Ability to Resolve Issues by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	77	7.17	6.5	1.3	1.3	0.0	14.3	2.6	15.6	18.2	40.3	B-
Apartment	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	B+
Townhouse/Condo	8	7.63	0.0	0.0	0.0	0.0	0.0	37.5	0.0	25.0	37.5	В
Duplex	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B50. Town Government: Ability to Resolve Issues by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	7.00	0.0	0.0	0.0	0.0	33.3	0.0	33.3	0.0	33.3	C+
\$20,001-\$30,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
\$30,001-\$50,000	8	8.13	0.0	0.0	0.0	0.0	12.5	0.0	0.0	37.5	50.0	A-
\$50,001-\$70,000	9	7.78	0.0	0.0	0.0	0.0	11.1	22.2	0.0	11.1	55.6	В
\$70,001-\$100,000	14	7.21	0.0	0.0	7.1	0.0	21.4	0.0	14.3	21.4	35.7	B-
Over \$100,000	34	7.18	5.9	0.0	0.0	0.0	11.8	5.9	26.5	17.6	32.4	B-

Table B51. Town Government: Ability to Resolve Issues by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	91	7.25	5.5	1.1	1.1	0.0	12.1	5.5	15.4	20.9	38.5	B-
No access	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B52. Town Government: Ability to Resolve Issues by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	79	7.20	6.3	1.3	1.3	0.0	12.7	3.8	15.2	20.3	39.2	B-
African-American	2	7.00	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	0.0	C+
Asian	7	8.14	0.0	0.0	0.0	0.0	0.0	14.3	14.3	14.3	57.1	A-
Hispanic	7	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other				-		-		-	-	-	-	-

Table B53. Town Government: Ability to Resolve Issues by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	13	8.00	0.0	0.0	0.0	0.0	0.0	15.4	15.4	23.1	46.2	B+
2-5	26	7.27	3.8	3.8	0.0	0.0	15.4	3.8	7.7	26.9	38.5	B-
6-10	16	6.69	12.5	0.0	6.3	0.0	6.3	0.0	25.0	18.8	31.3	C
Over 10	37	7.27	5.4	0.0	0.0	0.0	16.2	5.4	16.2	16.2	40.5	B-

Table B54. Town Government: Ability to Resolve Issues by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	32	7.25	6.3	3.1	0.0	0.0	9.4	6.3	18.8	9.4	46.9	B-
27513	39	7.00	7.7	0.0	2.6	0.0	15.4	5.1	12.8	20.5	35.9	C+
27519	15	7.93	0.0	0.0	0.0	0.0	13.3	0.0	6.7	40.0	40.0	B+
27560	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+

#### **Maintenance of Streets and Roads Crosstabulations**

Table B55. Maintenance of Streets and Roads by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	287	6.51	2.1	0.7	2.8	5.9	16.0	13.6	28.6	19.2	11.1	C-
Apartment	56	6.75	1.8	1.8	7.1	0.0	16.1	8.9	19.6	25.0	19.6	С
Townhouse/Condo	44	6.36	0.0	0.0	6.8	2.3	25.0	15.9	27.3	9.1	13.6	C-
Mobile home	5	6.60	20.0	0.0	0.0	0.0	0.0	0.0	20.0	40.0	20.0	C-
Duplex	4	6.75	0.0	0.0	0.0	0.0	25.0	25.0	25.0	0.0	25.0	C

Table B56. Maintenance of Streets and Roads by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	61	6.98	0.0	1.6	8.2	0.0	13.1	6.6	19.7	29.5	21.3	C+
2-5	115	6.70	0.9	0.9	2.6	3.5	15.7	13.9	27.8	23.5	11.3	C
6-10	75	6.60	1.3	0.0	1.3	6.7	14.7	14.7	33.3	18.7	9.3	C-
Over 10	147	6.20	4.1	0.7	4.1	6.1	20.4	14.3	25.2	12.2	12.9	D+

Table B57. Maintenance of Streets and Roads by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	152	6.56	3.3	1.3	2.6	3.3	20.4	9.9	21.1	23.0	15.1	C-
27513	165	6.62	0.6	0.0	4.2	5.5	14.5	14.5	30.9	16.4	13.3	C
27519	63	6.19	3.2	1.6	4.8	3.2	17.5	19.0	28.6	15.9	6.3	D+
27560	5	6.80	0.0	0.0	20.0	0.0	0.0	0.0	40.0	20.0	20.0	C

## **Cleanliness and Appearance of Parks Crosstabulations**

Table B58. Cleanliness and Appearance of Parks by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	264	7.89	0.8	0.0	1.1	0.0	3.4	4.9	16.7	36.4	36.7	B+
Apartment	50	7.86	0.0	2.0	0.0	2.0	4.0	4.0	14.0	34.0	40.0	B+
Townhouse/Condo	37	7.68	0.0	0.0	5.4	0.0	10.8	2.7	10.8	27.0	43.2	В
Mobile Home	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Duplex	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B59. Cleanliness and Appearance of Parks by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	55	8.22	0.0	0.0	0.0	0.0	3.6	3.6	7.3	38.2	47.3	A-
2-5	103	7.84	1.9	1.0	0.0	0.0	3.9	3.9	14.6	37.9	36.9	B+
6-10	69	7.99	0.0	0.0	0.0	0.0	4.3	7.2	15.9	30.4	42.0	B+
Over 10	133	7.71	0.0	0.0	3.8	0.8	4.5	3.8	19.5	33.8	33.8	В

Table B60. Cleanliness and Appearance of Parks by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	132	7.89	1.5	0.0	1.5	0.0	3.8	3.0	13.6	38.6	37.9	B+
27513	150	7.95	0.0	0.0	1.3	0.7	4.7	4.7	14.0	32.7	42.0	B+
27519	60	7.75	0.0	1.7	0.0	0.0	3.3	5.0	25.0	35.0	30.0	В
27560	4	6.50	0.0	0.0	25.0	0.0	0.0	0.0	25.0	50.0	0.0	C-

## **Cleanliness and Appearance of Greenways Crosstabulations**

Table B61. Cleanliness and Appearance of Greenways by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	251	7.79	0.8	0.0	1.2	0.0	4.0	4.4	18.3	41.4	29.9	B+
Apartment	47	7.81	0.0	2.1	0.0	0.0	8.5	2.1	14.9	34.0	38.3	B+
Townhouse/Condo	36	7.69	0.0	0.0	5.6	0.0	5.6	8.3	13.9	22.2	44.4	В
Mobile Home	2	6.50	0.0	0.0	0.0	50.0	0.0	0.0	0.0	0.0	50.0	C-
Duplex	4	7.50	0.0	0.0	0.0	0.0	25.0	0.0	0.0	50.0	25.0	B-

Table B62. Cleanliness and Appearance of Greenways by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	52	8.17	0.0	0.0	0.0	0.0	3.8	3.8	9.6	36.5	46.2	A-
2-5	104	7.72	1.9	1.0	0.0	0.0	5.8	3.8	17.3	36.5	33.7	В
6-10	65	7.82	0.0	0.0	0.0	0.0	4.6	6.2	21.5	38.5	29.2	B+
Over 10	122	7.66	0.0	0.0	4.1	0.8	4.9	4.1	17.2	39.3	29.5	В

Table B63. Cleanliness and Appearance of Greenways by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	121	7.72	1.7	0.0	1.7	0.8	5.0	4.1	13.2	42.1	31.4	В
27513	148	7.90	0.0	0.0	1.4	0.0	4.1	4.1	18.9	35.8	35.8	B+
27519	55	7.71	0.0	1.8	0.0	0.0	7.3	1.8	21.8	38.2	29.1	В
27560	5	6.80	0.0	0.0	20.0	0.0	0.0	20.0	0.0	40.0	20.0	C

## **Cleanliness and Appearance of Streets Crosstabulations**

Table B64. Cleanliness and Appearance of Streets by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	287	7.38	1.0	0.3	0.7	1.7	9.4	5.2	22.3	40.1	19.2	B-
Apartment	56	7.34	0.0	3.6	0.0	0.0	7.1	12.5	25.0	25.0	26.8	B-
Townhouse/Condo	43	7.21	0.0	0.0	4.7	0.0	11.6	9.3	20.9	34.9	18.6	B-
Mobile Home	5	6.60	0.0	0.0	20.0	0.0	20.0	0.0	0.0	40.0	20.0	C-
Duplex	4	6.25	0.0	0.0	0.0	0.0	50.0	0.0	25.0	25.0	0.0	D+

Table B65. Cleanliness and Appearance of Streets by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	61	7.61	0.0	1.6	0.0	1.6	9.8	1.6	16.4	42.6	26.2	В
2-5	114	7.40	1.8	0.0	0.0	0.0	8.8	9.6	21.9	38.6	19.3	B-
6-10	75	7.52	0.0	1.3	0.0	0.0	6.7	10.7	18.7	42.7	20.0	В
Over 10	147	7.12	0.7	0.7	3.4	2.7	12.2	4.1	25.9	31.3	19.0	C+

Table B66. Cleanliness and Appearance of Streets by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	151	7.28	1.3	1.3	2.0	1.3	11.3	3.3	19.9	39.1	20.5	B-
27513	165	7.54	0.0	0.0	0.6	0.6	7.3	9.1	24.2	34.5	23.6	В
27519	63	7.00	1.6	1.6	0.0	1.6	14.3	7.9	25.4	36.5	11.1	C+
27560	5	7.00	0.0	0.0	20.0	0.0	0.0	0.0	20.0	40.0	20.0	C+

## Cleanliness and Appearance of Median/Roadsides Crosstabulations

Table B67. Cleanliness and Appearance of Median/Roadsides by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	285	7.27	1.8	0.7	1.4	2.1	7.0	7.0	24.9	36.5	18.6	B-
Apartment	55	7.49	0.0	0.0	1.8	1.8	7.3	3.6	27.3	36.4	21.8	B-
Townhouse/Condo	43	7.42	0.0	0.0	4.7	0.0	9.3	11.6	14.0	30.2	30.2	B-
Mobile Home	5	6.80	0.0	0.0	0.0	20.0	0.0	20.0	20.0	20.0	20.0	C
Duplex	4	6.75	0.0	0.0	25.0	0.0	0.0	0.0	0.0	75.0	0.0	C

Table B68. Cleanliness and Appearance of Median/Roadsides by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	61	7.77	0.0	0.0	1.6	1.6	8.2	0.0	18.0	36.1	34.4	В
2-5	112	7.35	2.7	0.0	0.9	0.9	4.5	8.9	24.1	41.1	17.0	B-
6-10	74	7.42	0.0	1.4	1.4	0.0	6.8	9.5	21.6	41.9	17.6	B-
Over 10	147	7.05	1.4	0.7	3.4	4.1	8.8	7.5	25.9	29.3	19.0	C+

Table B69. Cleanliness and Appearance of Median/Roadsides by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	150	7.25	1.3	0.7	4.0	2.0	6.7	8.0	20.0	35.3	22.0	B-
27513	165	7.46	1.2	0.0	0.6	1.2	6.7	6.7	25.5	37.0	21.2	B-
27519	61	7.13	1.6	1.6	0.0	1.6	11.5	4.9	29.5	34.4	14.8	C+
27560	5	6.80	0.0	0.0	20.0	0.0	0.0	20.0	0.0	40.0	20.0	C

### **Police Department: Contact Crosstabulations**

Table B70. Contact with the Police Department by Age.

Age	n	% Yes	% No
18-25	23	43.5	56.5
26-55	299	32.1	67.9
56-65	42	26.2	73.8
Over 65	38	23.7	76.3

Table B71. Contact with the Police Department by Education.

Education	n	% Yes	% No
HS/Some College	113	34.5	65.5
College Degree	276	30.1	69.9

Table B72. Contact with the Police Department by Gender.

Gender	n	% Yes	% No
Male	178	31.5	68.5
Female	226	31.9	68.1

Table B73. Contact with the Police Department by Housing Type.

Housing Type	n	% Yes	% No
Single family	288	31.3	68.8
Apartment	56	30.4	69.6
Townhouse/Condo	44	34.1	65.9
Mobile home	5	40.0	60.0
Duplex	4	50.0	50.0

Table B74. Contact with the Police Department by Income.

Income	n	% Yes	% No
0-\$20,000	16	31.3	68.8
\$20,001-\$30,000	20	45.0	55.0
\$30,001-\$50,000	46	39.1	60.9
\$50,001-\$70,000	40	32.5	67.5
\$70,001-\$100,000	72	31.9	68.1
Over \$100,000	114	28.1	71.9

Table B75. Contact with the Police Department by Internet Access.

Internet Access	n	% Yes	% No
Have access	381	31.2	68.8
No access	23	39.1	60.9

Table B76. Contact with the Police Department by Race.

Race	n	% Yes	% No
Caucasian	334	31.7	68.3
African-American	16	37.5	62.5
Asian	21	19.0	81.0
Hispanic	8	25.0	75.0
Other	11	36.4	63.6

Table B77. Contact with the Police Department by Zip Code.

Zip Code	n	% Yes	% No
27511	153	35.9	64.1
27513	166	26.5	73.5
27519	63	31.7	68.3
27560	5	20.0	80.0

### **Police Department: Competence Crosstabulations**

Table B78. Police Department: Competence by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	10	7.20	0.0	0.0	0.0	0.0	30.0	0.0	20.0	20.0	30.0	B-
26-55	90	8.11	1.1	0.0	1.1	0.0	6.7	1.1	12.2	18.9	58.9	A-
56-65	10	7.60	0.0	0.0	0.0	20.0	0.0	0.0	10.0	20.0	50.0	В
Over 65	7	7.71	14.3	0.0	0.0	0.0	0.0	0.0	0.0	14.3	71.4	В

Table B79. Police Department: Competence by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	36	7.75	2.8	0.0	2.8	2.8	8.3	0.0	11.1	16.7	55.6	В
College Degree	77	8.07	1.3	0.0	0.0	1.3	7.8	0.0	13.0	19.5	57.1	A-

Table B80. Police Department: Competence by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	52	8.00	1.9	0.0	0.0	1.9	7.7	1.9	11.5	15.4	59.6	B+
Female	67	7.97	1.5	0.0	1.5	1.5	7.5	0.0	11.9	20.9	55.2	B+

Table B81. Police Department: Competence by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	86	8.05	2.3	0.0	0.0	1.2	5.8	1.2	14.0	16.3	59.3	B+
Apartment	15	7.93	0.0	0.0	0.0	0.0	13.3	0.0	6.7	40.0	40.0	B+
Townhouse/Condo	12	7.83	0.0	0.0	8.3	0.0	8.3	0.0	8.3	16.7	58.3	B+
Mobile Home	2	6.50	0.0	0.0	0.0	50.0	0.0	0.0	0.0	0.0	50.0	C-
Duplex	2	7.00	0.0	0.0	0.0	0.0	50.0	0.0	0.0	0.0	50.0	C+

Table B82. Police Department: Competence by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	5	7.40	0.0	0.0	0.0	0.0	20.0	0.0	20.0	40.0	20.0	B-
\$20,001-\$30,000	8	7.75	0.0	0.0	0.0	0.0	25.0	0.0	0.0	25.0	50.0	В
\$30,001-\$50,000	16	8.19	0.0	0.0	0.0	0.0	12.5	0.0	6.3	18.8	62.5	A-
\$50,001-\$70,000	13	8.08	0.0	0.0	7.7	0.0	0.0	0.0	15.4	15.4	61.5	A-
\$70,001-\$100,000	20	7.80	5.0	0.0	0.0	0.0	5.0	5.0	10.0	25.0	50.0	B+
Over \$100,000	30	8.03	0.0	0.0	0.0	3.3	6.7	0.0	20.0	13.3	56.7	B+

Table B83. Police Department: Competence by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	111	8.01	1.8	0.0	0.9	1.8	6.3	0.9	12.6	17.1	58.6	B+
No access	8	7.75	0.0	0.0	0.0	0.0	25.0	0.0	0.0	25.0	50.0	В

Table B84. Police Department: Competence by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	97	7.98	2.1	0.0	1.0	2.1	7.2	1.0	9.3	18.6	58.8	B+
African-American	6	7.17	0.0	0.0	0.0	0.0	16.7	0.0	50.0	16.7	16.7	B-
Asian	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+
Other	4	7.50	0.0	0.0	0.0	0.0	25.0	0.0	0.0	50.0	25.0	B-

Table B85. Police Department: Competence by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	54	7.93	3.7	0.0	1.9	1.9	5.6	1.9	7.4	14.8	63.0	B+
27513	39	7.85	0.0	0.0	0.0	2.6	12.8	0.0	12.8	25.6	46.2	B+
27519	18	7.17	0.0	0.0	0.0	0.0	5.6	0.0	22.2	16.7	55.6	B-
27560	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

## **Police Department: Courteous Crosstabulations**

Table B86. Police Department: Courteous by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	10	7.20	0.0	0.0	10.0	0.0	0.0	10.0	20.0	50.0	10.0	B-
26-55	94	8.03	2.1	0.0	0.0	0.0	8.5	2.1	12.8	13.8	60.6	B+
56-65	11	8.00	0.0	0.0	0.0	18.2	0.0	0.0	0.0	9.1	72.7	B+
Over 65	8	7.88	12.5	0.0	0.0	0.0	0.0	0.0	0.0	12.5	75.0	B+

Table B87. Police Department: Courteous by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	37	8.03	0.0	0.0	0.0	0.0	13.5	2.7	8.1	18.9	56.8	B+
College Degree	82	7.93	3.7	0.0	1.2	2.4	3.7	1.2	13.4	13.4	61.0	B+

Table B88. Police Department: Courteous by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	54	7.61	5.6	0.0	1.9	3.7	7.4	3.7	9.3	5.6	63.0	В
Female	71	8.24	0.0	0.0	0.0	0.0	5.6	1.4	12.7	23.9	56.3	A-

Table B89. Police Department: Courteous by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	88	8.05	2.3	0.0	0.0	2.3	4.5	3.4	12.5	12.5	62.5	B+
Apartment	17	7.12	5.9	0.0	5.9	0.0	11.8	0.0	11.8	35.3	29.4	C+
Townhouse/Condo	14	8.21	0.0	0.0	0.0	0.0	14.3	0.0	7.1	7.1	71.4	A-
Mobile Home	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Duplex	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B90. Police Department: Courteous by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	5	7.60	0.0	0.0	0.0	0.0	20.0	0.0	0.0	60.0	20.0	В
\$20,001-\$30,000	9	7.78	0.0	0.0	11.1	0.0	0.0	0.0	22.2	11.1	55.6	В
\$30,001-\$50,000	16	8.31	0.0	0.0	0.0	0.0	6.3	0.0	6.3	31.3	56.3	A-
\$50,001-\$70,000	13	7.62	7.7	0.0	0.0	7.7	7.7	0.0	0.0	7.7	69.2	В
\$70,001-\$100,000	22	8.05	0.0	0.0	0.0	0.0	13.6	4.5	9.1	9.1	63.6	B+
Over \$100,000	31	7.74	3.2	0.0	0.0	3.2	6.5	3.2	19.4	9.7	54.8	В

Table B91. Police Department: Courteous by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	116	7.97	2.6	0.0	0.9	1.7	6.0	2.6	11.2	14.7	60.3	B+
No access	9	8.11	0.0	0.0	0.0	0.0	11.1	0.0	11.1	22.2	55.6	B+

Table B92. Police Department: Courteous by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	103	8.07	1.9	0.0	0.0	1.0	6.8	2.9	10.7	15.5	61.2	A-
African-American	6	7.00	0.0	0.0	16.7	16.7	0.0	0.0	0.0	16.7	50.0	C+
Asian	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+
Other	4	5.25	25.0	0.0	0.0	0.0	25.0	0.0	25.0	25.0	0.0	F

Table B93. Police Department: Courteous by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	55	8.20	1.8	0.0	0.0	0.0	7.3	3.6	5.5	14.5	67.3	A-
27513	42	7.64	2.4	0.0	2.4	4.8	7.1	2.4	16.7	9.5	54.8	В
27519	19	7.74	5.3	0.0	0.0	0.0	5.3	0.0	21.1	21.1	47.4	В
27560	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

# **Police Department: Fairness Crosstabulations**

Table B94. Police Department: Fairness by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	9	7.22	0.0	0.0	0.0	0.0	22.2	0.0	22.2	44.4	11.1	B-
26-55	88	7.97	0.0	1.1	1.1	2.3	6.8	2.3	12.5	18.2	55.7	B+
56-65	9	7.33	11.1	0.0	0.0	11.1	0.0	0.0	0.0	22.2	55.6	B-
Over 65	7	7.71	14.3	0.0	0.0	0.0	0.0	0.0	0.0	14.3	71.4	В

Table B95. Police Department: Fairness by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	35	8.11	0.0	0.0	0.0	0.0	11.4	0.0	8.6	25.7	54.3	A-
College Degree	74	7.73	2.7	1.4	1.4	4.1	5.4	1.4	12.2	17.6	54.1	В

Table B96. Police Department: Fairness by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	49	7.65	4.1	0.0	2.0	4.1	6.1	4.1	8.2	16.3	55.1	В
Female	66	8.02	0.0	1.5	0.0	1.5	7.6	0.0	13.6	22.7	53.0	B+

Table B97. Police Department: Fairness by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	83	7.86	2.4	1.2	1.2	3.6	3.6	2.4	12.0	15.7	57.8	B+
Apartment	14	7.79	0.0	0.0	0.0	0.0	14.3	0.0	7.1	50.0	28.6	B+
Townhouse/Condo	12	8.00	0.0	0.0	0.0	0.0	16.7	0.0	8.3	16.7	58.3	B+
Mobile Home	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Duplex	2	7.00	0.0	0.0	0.0	0.0	50.0	0.0	0.0	0.0	50.0	C+

Table B98. Police Department: Fairness by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	5	7.60	0.0	0.0	0.0	0.0	20.0	0.0	0.0	60.0	20.0	В
\$20,001-\$30,000	8	7.75	0.0	0.0	0.0	0.0	12.5	0.0	25.0	25.0	37.5	В
\$30,001-\$50,000	16	8.13	0.0	0.0	0.0	0.0	12.5	0.0	6.3	25.0	56.3	A-
\$50,001-\$70,000	12	7.33	8.3	0.0	8.3	0.0	8.3	0.0	0.0	16.7	58.3	B-
\$70,001-\$100,000	19	7.90	0.0	0.0	0.0	0.0	10.5	5.3	15.8	21.1	47.4	B+
Over \$100,000	29	7.76	0.0	3.4	0.0	10.3	0.0	3.4	13.8	10.3	58.6	В

Table B99. Police Department: Fairness by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	107	7.90	1.9	0.9	0.9	1.9	6.5	1.9	11.2	19.6	55.1	B+
No access	8	7.50	0.0	0.0	0.0	12.5	12.5	0.0	12.5	12.5	50.0	B-

Table B100. Police Department: Fairness by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	94	7.99	1.1	1.1	0.0	3.2	6.4	2.1	8.5	20.2	57.4	B+
African-American	5	6.00	20.0	0.0	0.0	0.0	20.0	0.0	20.0	20.0	20.0	D+
Asian	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
Hispanic	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+
Other	4	5.75	0.0	0.0	25.0	0.0	25.0	0.0	25.0	25.0	0.0	D

Table B101. Police Department: Fairness by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	51	8.08	2.0	2.0	0.0	2.0	5.9	2.0	2.0	19.6	64.7	A-
27513	38	7.47	2.6	0.0	0.0	5.3	10.5	2.6	18.4	18.4	42.1	B-
27519	17	7.77	0.0	0.0	5.9	0.0	5.9	0.0	23.5	17.6	47.1	В
27560	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

## **Police Department: Response Time Crosstabulations**

Table B102. Police Department: Response Time by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	8	7.75	0.0	0.0	0.0	12.5	0.0	0.0	12.5	37.5	37.5	В
26-55	78	7.73	0.0	3.8	1.3	1.3	7.7	7.7	10.3	11.5	56.4	В
56-65	7	7.43	14.3	0.0	0.0	0.0	0.0	0.0	14.3	14.3	57.1	B-
Over 65	7	7.71	14.3	0.0	0.0	0.0	0.0	0.0	0.0	14.3	71.4	В

Table B103. Police Department: Response Time by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	31	8.07	0.0	0.0	0.0	0.0	9.7	3.2	9.7	25.8	51.6	A-
College Degree	65	7.57	3.1	4.6	1.5	3.1	4.6	6.2	9.2	6.2	61.5	В

Table B104. Police Department: Response Time by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	45	7.40	4.4	6.7	0.0	2.2	4.4	4.4	15.6	4.4	57.8	B-
Female	57	8.00	0.0	0.0	1.8	1.8	7.0	7.0	5.3	21.1	56.1	B+

Table B105. Police Department: Response Time by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	72	7.79	2.8	1.4	1.4	1.4	4.2	8.3	8.3	15.3	56.9	B+
Apartment	15	7.13	0.0	13.3	0.0	0.0	13.3	0.0	13.3	13.3	46.7	C+
Townhouse/Condo	9	8.00	0.0	0.0	0.0	11.1	11.1	0.0	0.0	0.0	77.8	B+
Mobile Home	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+
Duplex	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B106. Police Department: Response Time by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	4	6.25	0.0	0.0	0.0	25.0	25.0	0.0	0.0	50.0	0.0	D+
\$20,001-\$30,000	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	A
\$30,001-\$50,000	16	8.31	0.0	0.0	0.0	0.0	6.3	0.0	12.5	18.8	62.5	A-
\$50,001-\$70,000	10	8.00	0.0	10.0	0.0	0.0	0.0	0.0	10.0	10.0	70.0	B+
\$70,001-\$100,000	16	7.13	0.0	6.3	0.0	0.0	12.5	18.8	12.5	12.5	37.5	C+
Over \$100,000	25	7.80	4.0	4.0	4.0	0.0	0.0	8.0	0.0	12.0	68.0	B+

Table B107. Police Department: Response Time by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	95	7.76	2.1	2.1	1.1	2.1	6.3	6.3	9.5	12.6	57.9	В
No access	7	7.57	0.0	14.3	0.0	0.0	0.0	0.0	14.3	14.3	57.1	В

Table B108. Police Department: Response Time by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	82	7.76	2.4	2.4	1.2	1.2	6.1	6.1	11.0	9.8	59.8	В
African-American	4	7.75	0.0	0.0	0.0	0.0	0.0	25.0	25.0	0.0	50.0	В
Asian	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	В
Hispanic	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Other	3	7.00	0.0	0.0	0.0	0.0	33.3	0.0	0.0	66.7	0.0	C+

Table B109. Police Department: Response Time by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	43	8.00	2.3	2.3	2.3	0.0	2.3	4.7	7.0	14.0	65.1	B+
27513	35	7.49	2.9	2.9	0.0	2.9	8.6	5.7	17.1	8.6	51.4	B-
27519	16	7.44	0.0	6.3	0.0	0.0	12.5	12.5	6.3	12.5	50.0	B-
27560	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

### **Police Department: Problem Solving Crosstabulations**

Table B110. Police Department: Problem Solving by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	8	6.88	0.0	0.0	0.0	12.5	25.0	0.0	0.0	50.0	12.5	С
26-55	79	7.79	0.0	1.3	0.0	3.8	11.4	5.1	10.1	12.7	55.7	B+
56-65	7	7.14	0.0	14.3	0.0	14.3	0.0	0.0	0.0	14.3	57.1	C+
Over 65	7	7.71	14.3	0.0	0.0	0.0	0.0	0.0	0.0	14.3	71.4	В

Table B111. Police Department: Problem Solving by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	34	7.56	0.0	2.9	0.0	2.9	14.7	5.9	5.9	20.6	47.1	В
College Degree	64	7.80	1.6	1.6	0.0	4.7	9.4	1.6	9.4	12.5	59.4	B+

Table B112. Police Department: Problem Solving by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	39	7.69	2.6	0.0	0.0	7.7	7.7	5.1	5.1	15.4	56.4	В
Female	64	7.69	0.0	3.1	0.0	3.1	12.5	3.1	9.4	15.6	53.1	В

Table B113. Police Department: Problem Solving by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	77	7.81	1.3	0.0	0.0	3.9	10.4	5.2	10.4	11.7	57.1	B+
Apartment	10	7.00	0.0	10.0	0.0	10.0	10.0	0.0	0.0	40.0	30.0	C+
Townhouse/Condo	11	8.36	0.0	0.0	0.0	0.0	9.1	0.0	0.0	27.3	63.6	A-
Mobile Home	2	5.50	0.0	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	D+
Duplex	2	7.00	0.0	0.0	0.0	0.0	50.0	0.0	0.0	0.0	50.0	C+

Table B114. Police Department: Problem Solving by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	5	7.60	0.0	0.0	0.0	0.0	20.0	0.0	0.0	60.0	20.0	В
\$20,001-\$30,000	7	8.00	0.0	0.0	0.0	0.0	14.3	0.0	0.0	42.9	42.9	B+
\$30,001-\$50,000	13	7.92	0.0	0.0	0.0	7.7	7.7	0.0	7.7	23.1	53.8	B+
\$50,001-\$70,000	9	8.00	0.0	0.0	0.0	0.0	11.1	11.1	0.0	22.2	55.6	B+
\$70,001-\$100,000	19	7.74	0.0	0.0	0.0	0.0	15.8	5.3	15.8	15.8	47.4	В
Over \$100,000	26	7.62	0.0	0.0	0.0	11.5	11.5	3.8	11.5	0.0	61.5	В

Table B115. Police Department: Problem Solving by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	95	7.71	1.1	2.1	0.0	4.2	10.5	4.2	8.4	13.7	55.8	В
No access	8	7.63	0.0	0.0	0.0	12.5	12.5	0.0	0.0	25.0	50.0	В

Table B116. Police Department: Problem Solving by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	84	7.73	1.2	2.4	0.0	4.8	9.5	3.6	7.1	14.3	57.1	В
African-American	4	7.00	0.0	0.0	0.0	0.0	25.0	25.0	0.0	25.0	25.0	C+
Asian	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
Hispanic	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+
Other	3	6.67	0.0	0.0	0.0	0.0	33.3	0.0	33.3	33.3	0.0	С

Table B117. Police Department: Problem Solving by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	48	7.77	2.1	2.1	0.0	2.1	12.5	4.2	4.2	10.4	62.5	В
27513	33	7.67	0.0	0.0	0.0	9.1	6.1	6.1	12.1	21.2	45.5	В
27519	15	7.33	0.0	6.7	0.0	0.0	20.0	0.0	13.3	13.3	46.7	B-
27560	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

## **Fire Department: Contact Crosstabulations**

Table B118. Contact with the Fire Department by Age.

Age	n	% Yes	% No
18-25	23	4.3	95.7
26-55	299	9.7	90.3
56-65	42	9.5	90.5
Over 65	38	10.5	89.5

**Table B119. Contact with the Fire Department by Education.** 

Education	n	% Yes	% No
HS/Some College	113	8.8	91.2
College Degree	276	10.1	89.9

Table B120. Contact with the Fire Department by Gender.

Gender	n	% Yes	% No
Male	178	9.0	91.0
Female	226	9.7	90.3

Table B121. Contact with the Fire Department by Housing Type.

Housing Type	n	% Yes	% No
Single family	288	10.4	89.6
Apartment	56	8.9	91.1
Townhouse/Condo	44	6.8	93.2
Mobile home	5	0.0	100.0
Duplex	4	0.0	100.0

Table B122. Contact with the Fire Department by Income.

Income	n	% Yes	% No
0-\$20,000	16	6.3	93.8
\$20,001-\$30,000	20	0.0	100.0
\$30,001-\$50,000	46	10.9	89.1
\$50,001-\$70,000	40	7.5	92.5
\$70,001-\$100,000	72	11.1	88.9
Over \$100,000	114	10.5	89.5

Table B123. Contact with the Fire Department by Internet Access.

Internet Access	n	% Yes	% No
Have access	381	9.7	90.3
No access	23	4.3	95.7

Table B124. Contact with the Fire Department by Race.

Race	n	% Yes	% No
Caucasian	334	9.9	90.1
African-American	16	12.5	87.5
Asian	21	14.3	85.7
Hispanic	8	0.0	100.0
Other	11	0.0	100.0

Table B125. Contact with the Fire Department by Zip Code.

Zip Code	n	% Yes	% No
27511	153	7.8	92.2
27513	166	11.4	88.6
27519	63	9.5	90.5
27560	5	0.0	100.0

# Fire Department: Fairness Crosstabulations

Table B126. Fire Department: Fairness by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	24	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
56-65	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	B+
Over 65	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B127. Fire Department: Fairness by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+
College Degree	23	8.65	0.0	0.0	0.0	0.0	0.0	0.0	4.3	26.1	69.6	A

Table B128. Fire Department: Fairness by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	14	8.64	0.0	0.0	0.0	0.0	0.0	0.0	7.1	21.4	71.4	Α
Female	17	8.77	0.0	0.0	0.0	0.0	0.0	0.0	0.0	23.5	76.5	A+

Table B129. Fire Department: Fairness by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	23	8.74	0.0	0.0	0.0	0.0	0.0	0.0	4.3	17.4	78.3	A+
Apartment	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	A
Townhouse/Condo	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Mobile Home												
Duplex												

Table B130. Fire Department: Fairness by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
\$20,001-\$30,000				-		-	-	-	-			
\$30,001-\$50,000	4	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	A-
\$50,001-\$70,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
\$70,001-\$100,000	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Over \$100,000	10	8.70	0.0	0.0	0.0	0.0	0.0	0.0	0.0	30.0	70.0	A+

Table B131. Fire Department: Fairness by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	30	8.73	0.0	0.0	0.0	0.0	0.0	0.0	3.3	20.0	76.7	A+
No access	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B132. Fire Department: Fairness by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	27	8.74	0.0	0.0	0.0	0.0	0.0	0.0	3.7	18.5	77.8	A+
African-American	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Asian	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Hispanic												
Other	-			-								

Table B133. Fire Department: Fairness by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	10	8.70	0.0	0.0	0.0	0.0	0.0	0.0	10.0	10.0	80.0	A+
27513	17	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	29.4	70.6	A+
27519	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
27560				1								

# **Fire Department: Courteous Crosstabulations**

Table B134. Fire Department: Courteous by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	28	8.79	0.0	0.0	0.0	0.0	0.0	0.0	3.6	14.3	82.1	A+
56-65	4	7.75	0.0	0.0	0.0	0.0	0.0	0.0	50.0	25.0	25.0	В
Over 65	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+

Table B135. Fire Department: Courteous by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	10	8.60	0.0	0.0	0.0	0.0	0.0	0.0	10.0	20.0	70.0	A
College Degree	27	8.70	0.0	0.0	0.0	0.0	0.0	0.0	7.4	14.8	77.8	A+

Table B136. Fire Department: Courteous by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	16	8.63	0.0	0.0	0.0	0.0	0.0	0.0	12.5	12.5	75.0	A
Female	21	8.71	0.0	0.0	0.0	0.0	0.0	0.0	4.8	19.0	76.2	A+

Table B137. Fire Department: Courteous by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	29	8.62	0.0	0.0	0.0	0.0	0.0	0.0	10.3	17.2	72.4	Α
Apartment	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Townhouse/Condo	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Mobile Home												
Duplex												

Table B138. Fire Department: Courteous by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
\$20,001-\$30,000				-								
\$30,001-\$50,000	5	8.20	0.0	0.0	0.0	0.0	0.0	0.0	40.0	0.0	60.0	A-
\$50,001-\$70,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$70,001-\$100,000	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+
Over \$100,000	12	8.58	0.0	0.0	0.0	0.0	0.0	0.0	8.3	25.0	66.7	A

Table B139. Fire Department: Courteous by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	36	8.69	0.0	0.0	0.0	0.0	0.0	0.0	8.3	13.9	77.8	A+
No access	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B140. Fire Department: Courteous by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	32	8.66	0.0	0.0	0.0	0.0	0.0	0.0	9.4	15.6	75.0	Α
African-American	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	4	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Hispanic												
Other												

Table B141. Fire Department: Courteous by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	12	8.67	0.0	0.0	0.0	0.0	0.0	0.0	8.3	16.7	75.0	Α
27513	19	8.74	0.0	0.0	0.0	0.0	0.0	0.0	5.3	15.8	78.9	A+
27519	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	A
27560												

### **Fire Department: Response Time Crosstabulations**

Table B142. Fire Department: Response Time by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	24	8.54	4.2	0.0	0.0	0.0	0.0	0.0	0.0	12.5	83.3	Α
56-65	4	7.75	0.0	0.0	0.0	0.0	0.0	0.0	50.0	25.0	25.0	В
Over 65	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B143. Fire Department: Response Time by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	9	8.67	0.0	0.0	0.0	0.0	0.0	0.0	11.1	11.1	77.8	Α
College Degree	23	8.44	4.3	0.0	0.0	0.0	0.0	0.0	4.3	13.0	78.3	Α

Table B144. Fire Department: Response Time by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	15	8.20	6.7	0.0	0.0	0.0	0.0	0.0	6.7	13.3	73.3	A-
Female	17	8.77	0.0	0.0	0.0	0.0	0.0	0.0	5.9	11.8	82.4	A+

Table B145. Fire Department: Response Time by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	24	8.42	4.2	0.0	0.0	0.0	0.0	0.0	8.3	8.3	79.2	A
Apartment	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	A
Townhouse/Condo	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Mobile Home												
Duplex												

Table B146. Fire Department: Response Time by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
\$20,001-\$30,000				1	-			-	-			
\$30,001-\$50,000	5	8.00	0.0	0.0	0.0	0.0	0.0	0.0	40.0	20.0	40.0	B+
\$50,001-\$70,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$70,001-\$100,000	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
Over \$100,000	11	8.18	9.1	0.0	0.0	0.0	0.0	0.0	0.0	9.1	81.8	A-

Table B147. Fire Department: Response Time by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	31	8.52	3.2	0.0	0.0	0.0	0.0	0.0	6.5	9.7	80.6	Α
No access	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B148. Fire Department: Response Time by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	27	8.44	3.7	0.0	0.0	0.0	0.0	0.0	7.4	11.1	77.8	Α
African-American	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
Hispanic												
Other	-			-				1				

Table B149. Fire Department: Response Time by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	12.5	0.0	87.5	A+
27513	18	8.39	5.6	0.0	0.0	0.0	0.0	0.0	0.0	16.7	77.8	A-
27519	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	A
27560				1								

## Fire Department: Competence Crosstabulations

Table B150. Fire Department: Competence by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+-
26-55	27	8.56	3.7	0.0	0.0	0.0	0.0	0.0	0.0	14.8	81.5	A
56-65	4	7.25	0.0	0.0	0.0	0.0	25.0	0.0	25.0	25.0	25.0	B-
Over 65	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B151. Fire Department: Competence by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	9	8.56	0.0	0.0	0.0	0.0	11.1	0.0	0.0	0.0	88.9	A
College Degree	26	8.42	3.8	0.0	0.0	0.0	0.0	0.0	3.8	19.2	73.1	A

Table B152. Fire Department: Competence by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	16	8.31	6.3	0.0	0.0	0.0	0.0	0.0	6.3	6.3	81.3	A-
Female	19	8.58	0.0	0.0	0.0	0.0	5.3	0.0	0.0	21.1	73.7	A

Table B153. Fire Department: Competence by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	27	8.37	3.7	0.0	0.0	0.0	3.7	0.0	3.7	11.1	77.8	A-
Apartment	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Townhouse/Condo	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Mobile Home												
Duplex												

Table B154. Fire Department: Competence by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
\$20,001-\$30,000								0.0				
\$30,001-\$50,000	5	7.80	0.0	0.0	0.0	0.0	20.0	0.0	20.0	0.0	60.0	B+
\$50,001-\$70,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
\$70,001-\$100,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over \$100,000	12	8.08	8.3	0.0	0.0	0.0	0.0	0.0	0.0	25.0	66.7	A-

Table B155. Fire Department: Competence by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	34	8.47	2.9	0.0	0.0	0.0	2.9	0.0	2.9	11.8	79.4	A
No access	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B156. Fire Department: Competence by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	30	8.43	3.3	0.0	0.0	0.0	3.3	0.0	3.3	10.0	80.0	Α
African-American	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Asian	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Hispanic				-		-		-		-	-	
Other												

Table B157. Fire Department: Competence by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	11	8.73	0.0	0.0	0.0	0.0	0.0	0.0	9.1	9.1	81.8	A+
27513	18	8.39	5.6	0.0	0.0	0.0	0.0	0.0	0.0	16.7	77.8	A-
27519	5	8.20	0.0	0.0	0.0	0.0	20.0	0.0	0.0	0.0	80.0	A-
27560												

### Fire Department: Problem Solving Crosstabulations

Table B158. Fire Department: Problem Solving by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	25	8.40	4.0	0.0	0.0	0.0	0.0	0.0	4.0	20.0	72.0	A-
56-65	3	6.67	0.0	0.0	0.0	0.0	33.3	0.0	33.3	33.3	0.0	C
Over 65	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B159. Fire Department: Problem Solving by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	8	8.38	0.0	0.0	0.0	0.0	12.5	0.0	0.0	12.5	75.0	A-
College Degree	24	8.29	4.2	0.0	0.0	0.0	0.0	0.0	8.3	20.8	66.7	A-

Table B160. Fire Department: Problem Solving by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	14	8.00	7.1	0.0	0.0	0.0	0.0	0.0	14.3	14.3	64.3	B+
Female	18	8.56	0.0	0.0	0.0	0.0	5.6	0.0	0.0	22.2	72.2	A

Table B161. Fire Department: Problem Solving by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	24	8.25	4.2	0.0	0.0	0.0	4.2	0.0	4.2	16.7	70.8	A-
Apartment	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
Townhouse/Condo	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
Mobile Home												
Duplex												

Table B162. Fire Department: Problem Solving by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
\$20,001-\$30,000								0.0				
\$30,001-\$50,000	5	7.40	0.0	0.0	0.0	0.0	20.0	0.0	40.0	0.0	40.0	B-
\$50,001-\$70,000	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
\$70,001-\$100,000	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Over \$100,000	11	8.00	9.1	0.0	0.0	0.0	0.0	0.0	0.0	27.3	63.6	B+

Table B163. Fire Department: Problem Solving by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	31	8.32	3.2	0.0	0.0	0.0	3.2	0.0	6.5	16.1	71.0	A-
No access	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B164. Fire Department: Problem Solving by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	27	8.26	3.7	0.0	0.0	0.0	3.7	0.0	7.4	14.8	70.4	A-
African-American	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Asian	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
Hispanic												
Other	-			-		-		-		-	-	

Table B165. Fire Department: Problem Solving by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	11.1	0.0	88.9	A+
27513	17	8.12	5.9	0.0	0.0	0.0	0.0	0.0	5.9	29.4	58.8	A-
27519	5	8.20	0.0	0.0	0.0	0.0	20.0	0.0	0.0	0.0	80.0	A-
27560				1								

### Participation in Parks & Recreation Program Crosstabulations

Table B166. Participation in Parks & Recreation Program by Age.

Age	n	% Yes	% No
18-25	23	8.7	91.3
26-55	299	29.1	70.9
56-65	42	26.2	73.8
Over 65	38	21.1	78.9

Table B167. Participation in Parks & Recreation Program by Education.

Education	n	% Yes	% No
HS/Some College	113	22.1	77.9
College Degree	276	28.3	71.7

Table B168. Participation in Parks & Recreation Program by Gender.

Gender	n	% Yes	% No
Male	178	21.9	78.1
Female	226	30.5	69.5

Table B169. Participation in Parks & Recreation Program by Housing Type.

Housing Type	n	% Yes	% No
Single family	288	31.9	68.1
Apartment	56	12.5	87.5
Townhouse/Condo	44	15.9	84.1
Mobile home	5	0.0	100.0
Duplex	4	0.0	100.0

Table B170. Participation in Parks & Recreation Program by Income.

Income	n	% Yes	% No
0-\$20,000	16	18.8	81.2
\$20,001-\$30,000	20	30.0	70.0
\$30,001-\$50,000	46	13.0	87.0
\$50,001-\$70,000	40	15.0	85.0
\$70,001-\$100,000	72	29.2	70.8
Over \$100,000	114	33.3	66.7

Table B171. Contact with the Parks & Recreation Program by Internet Access.

Internet Access	n	% Yes	% No
Have access	381	27.8	72.2
No access	23	8.7	91.3

Table B172. Participation in Parks & Recreation Program by Race.

Race	n	% Yes	% No
Caucasian	334	28.7	71.3
African-American	16	12.5	87.5
Asian	21	14.3	85.7
Hispanic	8	12.5	87.5
Other	11	18.2	81.8

Table B173. Participation in Parks & Recreation Program by Zip Code.

Zip Code	n	% Yes	% No
27511	153	26.8	73.2
27513	166	25.3	74.7
27519	63	30.2	69.8
27560	5	40.0	60.0

### Parks & Recreation: Instructor Quality Crosstabulations

Table B174. Parks & Recreation: Instructor Quality by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-
26-55	76	8.26	0.0	0.0	0.0	0.0	2.6	1.3	14.5	30.3	51.3	A-
56-65	9	7.78	11.1	0.0	0.0	0.0	0.0	0.0	0.0	33.3	55.6	В
Over 65	7	8.57	0.0	0.0	0.0	0.0	0.0	14.3	0.0	0.0	85.7	A

Table B175. Parks & Recreation: Instructor Quality by Children in Household Under 18.

Children	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
No children	28	8.21	3.6	0.0	0.0	0.0	0.0	3.6	3.6	32.1	57.1	A-
Have children	65	8.25	0.0	0.0	0.0	0.0	3.1	1.5	15.4	27.7	52.3	A-

Table B176. Parks & Recreation: Instructor Quality by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	22	8.55	0.0	0.0	0.0	0.0	0.0	0.0	9.1	27.3	63.6	Α
College Degree	68	8.13	1.5	0.0	0.0	0.0	2.9	2.9	13.2	27.9	51.5	A-

Table B177. Parks & Recreation: Instructor Quality by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	33	8.12	0.0	0.0	0.0	0.0	3.0	3.0	21.2	24.2	48.5	A-
Female	61	8.28	1.6	0.0	0.0	0.0	1.6	1.6	8.2	31.1	55.7	A-

Table B178. Parks & Recreation: Instructor Quality by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	82	8.29	0.0	0.0	0.0	0.0	2.4	1.2	13.4	30.5	52.4	A-
Apartment	5	7.00	20.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	40.0	C+
Townhouse/Condo	6	8.50	0.0	0.0	0.0	0.0	0.0	16.7	0.0	0.0	83.3	Α
Mobile home				-				-	-	-	-	
Duplex												

Table B179. Parks & Recreation: Instructor Quality by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	6.00	33.3	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	D+
\$20,001-\$30,000	6	8.33	0.0	0.0	0.0	0.0	0.0	16.7	0.0	16.7	66.7	A-
\$30,001-\$50,000	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	Α
\$50,001-\$70,000	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$70,001-\$100,000	18	8.39	0.0	0.0	0.0	0.0	5.6	0.0	5.6	27.8	61.1	A-
Over \$100,000	37	8.14	0.0	0.0	0.0	0.0	2.7	2.7	10.8	45.9	37.8	A-

Table B180. Parks & Recreation: Instructor Quality by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	92	8.29	0.0	0.0	0.0	0.0	2.2	2.2	13.0	29.3	53.3	A-
No access	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	F

Table B181. Parks & Recreation: Instructor Quality by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	83	8.19	1.2	0.0	0.0	0.0	2.4	2.4	13.3	27.7	53.0	A-
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B182. Parks & Recreation: Instructor Quality by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	33	8.46	0.0	0.0	0.0	0.0	3.0	3.0	6.1	21.2	66.7	Α
27513	37	8.19	0.0	0.0	0.0	0.0	0.0	2.7	18.9	35.1	43.2	A-
27519	20	8.30	0.0	0.0	0.0	0.0	5.0	0.0	10.0	30.0	55.0	A-
27560	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

### Parks & Recreation: Ease of Registration Crosstabulations

Table B183. Parks & Recreation: Ease of Registration by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-
26-55	78	8.18	0.0	0.0	0.0	1.3	2.6	3.8	11.5	30.8	50.0	A-
56-65	10	8.30	0.0	0.0	0.0	0.0	0.0	10.0	0.0	40.0	50.0	A-
Over 65	8	8.50	0.0	0.0	0.0	0.0	0.0	12.5	0.0	12.5	75.0	A

Table B184. Parks & Recreation: Ease of Registration by Children in Household Under 18.

Children	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
No children	30	8.27	0.0	0.0	0.0	0.0	3.3	6.7	6.7	26.7	56.7	A-
Have children	67	8.19	0.0	0.0	0.0	1.5	1.5	4.5	10.4	32.8	49.3	A-

Table B185. Parks & Recreation: Ease of Registration by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	24	8.58	0.0	0.0	0.0	0.0	0.0	4.2	8.3	12.5	75.0	Α
College Degree	71	8.09	0.0	0.0	0.0	1.4	2.8	5.6	9.9	36.6	43.7	A-

Table B186. Parks & Recreation: Ease of Registration by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	36	7.97	0.0	0.0	0.0	2.8	0.0	8.3	13.9	36.1	38.9	B+
Female	62	8.34	0.0	0.0	0.0	0.0	3.2	3.2	8.1	27.4	58.1	A-

Table B187. Parks & Recreation: Ease of Registration by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	85	8.14	0.0	0.0	0.0	1.2	2.4	5.9	10.6	31.8	48.2	A-
Apartment	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Townhouse/Condo	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Mobile home				-				-	-	-	-	
Duplex												

Table B188. Parks & Recreation: Ease of Registration by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-
\$20,001-\$30,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
\$30,001-\$50,000	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	Α
\$50,001-\$70,000	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
\$70,001-\$100,000	19	8.16	0.0	0.0	0.0	0.0	0.0	5.3	15.8	36.8	42.1	A-
Over \$100,000	39	8.26	0.0	0.0	0.0	0.0	0.0	10.3	5.1	33.3	51.3	A-

Table B189. Parks & Recreation: Ease of Registration by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	96	8.20	0.0	0.0	0.0	1.0	2.1	5.2	10.4	30.2	51.0	A-
No access	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B190. Parks & Recreation: Ease of Registration by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	87	8.21	0.0	0.0	0.0	1.1	2.3	5.7	9.2	28.7	52.9	A-
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B191. Parks & Recreation: Ease of Registration by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	36	8.53	0.0	0.0	0.0	0.0	0.0	2.8	8.3	22.2	66.7	Α
27513	37	7.76	0.0	0.0	0.0	2.7	5.4	8.1	13.5	37.8	32.4	В
27519	20	8.55	0.0	0.0	0.0	0.0	0.0	0.0	5.0	35.0	60.0	Α
27560	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

### Parks & Recreation: Facility Quality Crosstabulations

Table B192. Parks & Recreation: Facility Quality by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-
26-55	86	8.20	0.0	0.0	0.0	0.0	2.3	4.7	12.8	31.4	48.8	A-
56-65	11	8.18	0.0	0.0	0.0	0.0	0.0	9.1	18.2	18.2	54.5	A-
Over 65	8	8.13	0.0	0.0	12.5	0.0	0.0	0.0	0.0	12.5	75.0	A-

Table B193. Parks & Recreation: Facility Quality by Children in Household Under 18.

Children	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
No children	36	8.03	0.0	0.0	2.8	0.0	2.8	5.6	16.7	19.4	52.8	B+
Have children	69	8.26	0.0	0.0	0.0	0.0	1.4	4.3	10.1	34.8	49.3	A-

Table B194. Parks & Recreation: Facility Quality by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	25	8.64	0.0	0.0	0.0	0.0	0.0	0.0	8.0	20.0	72.0	A
College Degree	77	8.03	0.0	0.0	1.3	0.0	2.6	6.5	13.0	33.8	42.9	B+

Table B195. Parks & Recreation: Facility Quality by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	38	7.90	0.0	0.0	0.0	0.0	2.6	7.9	26.3	23.7	39.5	B+
Female	69	8.33	0.0	0.0	1.4	0.0	1.4	2.9	5.8	31.9	56.5	A-

Table B196. Parks & Recreation: Facility Quality by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	91	8.11	0.0	0.0	1.1	0.0	2.2	5.5	12.1	33.0	46.2	A-
Apartment	7	8.57	0.0	0.0	0.0	0.0	0.0	0.0	14.3	14.3	71.4	A
Townhouse/Condo	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	14.3	0.0	85.7	A+
Mobile home												
Duplex				-				-				

Table B197. Parks & Recreation: Facility Quality by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
\$20,001-\$30,000	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	Α
\$30,001-\$50,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
\$50,001-\$70,000	6	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$70,001-\$100,000	22	8.23	0.0	0.0	0.0	0.0	4.5	4.5	4.5	36.4	50.0	A-
Over \$100,000	39	7.92	0.0	0.0	2.6	0.0	0.0	7.7	15.4	38.5	35.9	B+

Table B198. Parks & Recreation: Facility Quality by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	105	8.16	0.0	0.0	1.0	0.0	1.9	4.8	13.3	29.5	49.5	A-
No access	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B199. Parks & Recreation: Facility Quality by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	95	8.17	0.0	0.0	1.1	0.0	2.1	5.3	11.6	29.5	50.5	A-
African-American	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+
Asian	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B200. Parks & Recreation: Facility Quality by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	39	8.49	0.0	0.0	0.0	0.0	2.6	0.0	5.1	30.8	61.5	Α
27513	42	7.76	0.0	0.0	2.4	0.0	2.4	11.9	19.0	26.2	38.1	В
27519	20	8.35	0.0	0.0	0.0	0.0	0.0	0.0	15.0	35.0	50.0	A
27560	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

### Parks & Recreation: Overall Experience Crosstabulations

Table B201. Parks & Recreation: Overall Experience by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-
26-55	85	8.18	0.0	0.0	0.0	0.0	0.0	4.7	15.3	37.6	42.4	A-
56-65	11	8.00	0.0	0.0	0.0	0.0	0.0	18.2	9.1	27.3	45.5	B+
Over 65	8	8.13	0.0	0.0	0.0	0.0	12.5	12.5	0.0	0.0	75.0	A-

Table B202. Parks & Recreation: Overall Experience by Children in Household Under 18.

Children	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
No children	36	8.03	0.0	0.0	0.0	0.0	2.8	11.1	13.9	25.0	47.2	B+
Have children	69	8.22	0.0	0.0	0.0	0.0	0.0	4.3	13.0	39.1	43.5	A-

Table B203. Parks & Recreation: Overall Experience by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	25	8.56	0.0	0.0	0.0	0.0	0.0	0.0	8.0	28.0	64.0	Α
College Degree	77	8.01	0.0	0.0	0.0	0.0	1.3	9.1	15.6	35.1	39.0	B+

Table B204. Parks & Recreation: Overall Experience by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	38	8.16	0.0	0.0	0.0	0.0	0.0	5.3	15.8	36.8	42.1	A-
Female	68	8.13	0.0	0.0	0.0	0.0	1.5	7.4	13.2	32.4	45.6	A-

Table B205. Parks & Recreation: Overall Experience by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	91	8.09	0.0	0.0	0.0	0.0	1.1	6.6	15.4	36.3	40.7	A-
Apartment	7	8.29	0.0	0.0	0.0	0.0	0.0	14.3	0.0	28.6	57.1	A-
Townhouse/Condo	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+
Mobile home				-				-	-			
Duplex												

Table B206. Parks & Recreation: Overall Experience by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	7.67	0.0	0.0	0.0	0.0	0.0	33.3	0.0	33.3	33.3	В
\$20,001-\$30,000	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
\$30,001-\$50,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
\$50,001-\$70,000	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	Α
\$70,001-\$100,000	22	8.14	0.0	0.0	0.0	0.0	0.0	9.1	9.1	40.9	40.9	A-
Over \$100,000	39	8.10	0.0	0.0	0.0	0.0	2.6	2.6	15.4	41.0	38.5	A-

Table B207. Parks & Recreation: Overall Experience by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	104	8.15	0.0	0.0	0.0	0.0	1.0	5.8	14.4	34.6	44.2	A-
No access	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-

Table B208. Parks & Recreation: Overall Experience by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	94	8.14	0.0	0.0	0.0	0.0	1.1	7.4	11.7	36.2	43.6	A-
African-American	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Asian	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B209. Parks & Recreation: Overall Experience by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	39	8.33	0.0	0.0	0.0	0.0	0.0	5.1	7.7	35.9	51.3	A-
27513	42	7.98	0.0	0.0	0.0	0.0	2.4	7.1	19.0	33.3	38.1	B+
27519	20	8.30	0.0	0.0	0.0	0.0	0.0	5.0	10.0	35.0	50.0	A-
27560	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

#### Parks & Recreation: Cost or Fee Crosstabulations

Table B210. Parks & Recreation: Cost or Fee by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-
26-55	79	8.13	0.0	0.0	1.3	1.3	1.3	3.8	15.2	26.6	50.6	A-
56-65	10	7.90	0.0	0.0	0.0	0.0	0.0	20.0	10.0	30.0	40.0	B+
Over 65	7	8.57	0.0	0.0	0.0	0.0	0.0	0.0	14.3	14.3	71.4	A

Table B211. Parks & Recreation: Cost or Fee by Children in Household Under 18.

Children	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
No children	32	8.13	0.0	0.0	0.0	3.1	0.0	9.4	12.5	18.8	56.3	A-
Have children	65	8.14	0.0	0.0	1.5	0.0	1.5	3.1	15.4	30.8	47.7	A-

Table B212. Parks & Recreation: Cost or Fee by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	23	8.35	0.0	0.0	0.0	0.0	4.3	0.0	17.4	13.0	65.2	A-
College Degree	72	8.06	0.0	0.0	1.4	1.4	0.0	6.9	13.9	30.6	45.8	A-

Table B213. Parks & Recreation: Cost or Fee by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	35	8.03	0.0	0.0	0.0	0.0	0.0	8.6	20.0	31.4	40.0	B+
Female	63	8.18	0.0	0.0	1.6	1.6	1.6	3.2	12.7	23.8	55.6	A-

Table B214. Parks & Recreation: Cost or Fee by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	86	8.11	0.0	0.0	1.2	1.2	1.2	4.7	15.1	27.9	48.8	A-
Apartment	6	8.17	0.0	0.0	0.0	0.0	0.0	16.7	0.0	33.3	50.0	A-
Townhouse/Condo	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	Α
Mobile home				-				-	-			
Duplex												

Table B215. Parks & Recreation: Cost or Fee by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	7.67	0.0	0.0	0.0	0.0	0.0	33.3	0.0	33.3	33.3	В
\$20,001-\$30,000	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	Α
\$30,001-\$50,000	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	Α
\$50,001-\$70,000	4	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	A-
\$70,001-\$100,000	21	8.10	0.0	0.0	4.8	0.0	0.0	0.0	9.5	42.9	42.9	A-
Over \$100,000	37	8.05	0.0	0.0	0.0	0.0	2.7	8.1	18.9	21.6	48.6	B+

Table B216. Parks & Recreation: Cost or Fee by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	96	8.14	0.0	0.0	1.0	1.0	1.0	4.2	15.6	27.1	50.0	A-
No access	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-

Table B217. Parks & Recreation: Cost or Fee by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	89	8.17	0.0	0.0	1.1	1.1	0.0	4.5	15.7	25.8	51.7	A-
African-American												
Asian	3	8.00	0.0	0.0	0.0	0.0	0.0	33.3	0.0	0.0	66.7	B+
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	6.50	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	0.0	C-

Table B218. Parks & Recreation: Cost or Fee by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	38	8.26	0.0	0.0	2.6	0.0	0.0	2.6	13.2	23.7	57.9	A-
27513	36	7.89	0.0	0.0	0.0	2.8	2.8	8.3	13.9	33.3	38.9	B+
27519	19	8.32	0.0	0.0	0.0	0.0	0.0	0.0	21.1	26.3	52.6	A-
27560	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

### Parks & Recreation: Program Quality Crosstabulations

Table B219. Parks & Recreation: Program Quality by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-
26-55	84	8.00	0.0	0.0	0.0	1.2	3.6	3.6	16.7	35.7	39.3	B+
56-65	11	8.18	0.0	0.0	0.0	0.0	0.0	9.1	18.2	18.2	54.5	A-
Over 65	8	8.25	0.0	0.0	0.0	0.0	12.5	0.0	12.5	0.0	75.0	A-

Table B220. Parks & Recreation: Program Quality by Children in Household Under 18.

Children	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
No children	35	8.06	0.0	0.0	0.0	0.0	2.9	5.7	22.9	20.0	48.6	A-
Have children	68	8.02	0.0	0.0	0.0	1.5	4.4	2.9	13.2	38.2	39.7	B+

Table B221. Parks & Recreation: Program Quality by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	24	8.50	0.0	0.0	0.0	0.0	0.0	0.0	8.3	33.3	58.3	A
College Degree	77	7.87	0.0	0.0	0.0	1.3	5.2	5.2	19.5	31.2	37.7	B+

Table B222. Parks & Recreation: Program Quality by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	36	7.69	0.0	0.0	0.0	0.0	5.6	8.3	27.8	27.8	30.6	В
Female	69	8.20	0.0	0.0	0.0	1.4	2.9	1.4	11.6	33.3	49.3	A-

Table B223. Parks & Recreation: Program Quality by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	90	7.92	0.0	0.0	0.0	1.1	4.4	4.4	18.9	33.3	37.8	B+
Apartment	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
Townhouse/Condo	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+
Mobile home				-				-	-	-	-	
Duplex												

Table B224. Parks & Recreation: Program Quality by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
\$20,001-\$30,000	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
\$30,001-\$50,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
\$50,001-\$70,000	6	8.17	0.0	0.0	0.0	0.0	0.0	0.0	33.3	16.7	50.0	A-
\$70,001-\$100,000	21	8.10	0.0	0.0	0.0	4.8	4.8	0.0	4.8	38.1	47.6	A-
Over \$100,000	39	7.69	0.0	0.0	0.0	0.0	7.7	10.3	17.9	33.3	30.8	В

Table B225. Parks & Recreation: Program Quality by Internet Access.

Internet Access	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Have access	103	8.01	0.0	0.0	0.0	1.0	3.9	3.9	17.5	32.0	41.7	B+
No access	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B226. Parks & Recreation: Program Quality by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent <b>9</b>	Grade
Caucasian	93	8.03	0.0	0.0	0.0	0.0	4.3	4.3	18.3	30.1	43.0	B+
African-American	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	Α
Asian	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	Α
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B227. Parks & Recreation: Program Quality by Zip Code.

Zip Code	N	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	39	8.33	0.0	0.0	0.0	0.0	2.6	0.0	12.8	30.8	53.8	A-
27513	40	7.65	0.0	0.0	0.0	2.5	5.0	7.5	25.0	30.0	30.0	В
27519	20	8.30	0.0	0.0	0.0	0.0	0.0	5.0	5.0	45.0	45.0	A-
27560	2	7.00	0.0	0.0	0.0	0.0	50.0	0.0	0.0	0.0	50.0	C+

### **Overall Operation or Management of Cary Crosstabulations**

Table B228. Overall Operation or Management of Cary by Age.

Age	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
18-25	22	7.55	0.0	0.0	0.0	0.0	4.5	9.1	31.8	36.4	18.2	В
26-55	287	7.33	0.7	0.0	1.0	1.0	8.4	5.6	34.1	31.7	17.4	B-
56-65	41	7.20	0.0	0.0	0.0	4.9	14.6	12.2	14.6	31.7	22.0	B-
Over 65	37	6.73	8.1	0.0	2.7	0.0	16.2	5.4	18.9	27.0	21.6	С

Table B229. Overall Operation or Management of Cary by Children in Household Under 18.

Children	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
No children	211	7.00	2.4	0.0	1.4	1.9	12.3	6.2	27.0	31.8	17.1	C+
Have children	171	7.45	0.0	0.0	0.6	0.6	7.0	7.0	33.9	31.6	19.3	B-

Table B230. Overall Operation or Management of Cary by Education.

Education	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
HS/Some College	107	7.34	0.9	0.0	3.7	0.9	12.1	4.7	18.7	31.8	27.1	B-
College Degree	269	7.24	1.5	0.0	0.0	1.5	8.6	7.4	34.6	31.2	15.2	B-

Table B231. Overall Operation or Management of Cary by Gender.

Gender	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Male	173	7.28	1.7	0.0	0.6	1.2	8.1	6.4	32.4	32.9	16.8	B-
Female	216	7.26	0.9	0.0	1.4	1.4	11.1	6.5	28.7	30.6	19.4	B-

Table B232. Overall Operation or Management of Cary by Housing Type.

Housing Type	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Single family	281	7.25	1.4	0.0	1.1	0.7	9.3	7.5	30.2	33.5	16.4	B-
Apartment	51	7.28	2.0	0.0	0.0	3.9	7.8	5.9	31.4	25.5	23.5	B-
Townhouse/Condo	44	7.43	0.0	0.0	2.3	0.0	11.4	2.3	31.8	27.3	25.0	B-
Mobile home	3	7.00	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	33.3	C+
Duplex	4	6.75	0.0	0.0	0.0	0.0	50.0	0.0	0.0	25.0	25.0	С

Table B233. Overall Operation or Management of Cary by Income.

Income	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-\$20,000	13	7.77	0.0	0.0	0.0	0.0	7.7	0.0	23.1	46.2	23.1	В
\$20,001-\$30,000	20	7.70	0.0	0.0	0.0	0.0	0.0	10.0	35.0	30.0	25.0	В
\$30,001-\$50,000	44	7.39	0.0	0.0	0.0	2.3	11.4	4.5	29.5	31.8	20.5	B-
\$50,001-\$70,000	39	7.36	0.0	0.0	5.1	2.6	5.1	5.1	23.1	38.5	20.5	B-
\$70,001-\$100,000	68	7.49	0.0	0.0	1.5	0.0	7.4	5.9	32.4	30.9	22.1	B-
Over \$100,000	114	7.39	0.9	0.0	0.0	0.9	8.8	7.9	28.9	33.3	19.3	B-

Table B234. Overall Operation or Management of Cary by Race.

Race	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
Caucasian	321	7.22	1.2	0.0	1.2	1.6	10.6	6.2	29.9	31.5	17.8	B-
African-American	16	7.50	6.3	0.0	0.0	0.0	0.0	6.3	18.8	43.8	25.0	B-
Asian	21	7.38	0.0	0.0	0.0	0.0	9.5	9.5	33.3	28.6	19.0	B-
Hispanic	8	8.13	0.0	0.0	0.0	0.0	0.0	0.0	25.0	37.5	37.5	A-
Other	11	7.55	0.0	0.0	0.0	0.0	9.1	0.0	36.4	36.4	18.2	В

Table B235. Overall Operation or Management of Cary by Years in Cary.

Years in Cary	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
0-1	53	7.53	0.0	0.0	0.0	0.0	5.7	9.4	28.3	39.6	17.0	В
2-5	111	7.23	2.7	0.0	0.9	2.7	8.1	5.4	28.8	29.7	21.6	B-
6-10	76	7.49	0.0	0.0	0.0	0.0	9.2	5.3	35.5	27.6	22.4	B-
Over 10	145	7.09	1.4	0.0	2.1	1.4	12.4	6.9	29.0	32.4	14.5	C+

Table B236. Overall Operation or Management of Cary by Zip Code.

Zip Code	n	Mean	Very Poor	2	3	4	Average 5	6	7	8	Excellent 9	Grade
27511	146	7.26	2.1	0.0	2.1	1.4	9.6	6.2	24.0	33.6	21.2	B-
27513	160	7.26	0.6	0.0	0.6	1.9	9.4	7.5	31.9	31.9	16.3	B-
27519	61	7.28	1.6	0.0	0.0	0.0	11.5	6.6	32.8	27.9	19.7	B-
27560	5	7.60	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	0.0	В

# Cary Overall as a Place to Live Crosstabulations

Table B237. Cary Overall as a Place to Live by Age.

Age	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
18-25	23	8.17	0.0	0.0	0.0	0.0	0.0	0.0	21.7	39.1	39.1	A
26-55	298	8.17	0.0	0.0	0.3	0.7	1.7	2.7	12.1	38.6	44.0	Α
56-65	42	7.52	0.0	0.0	4.8	0.0	9.5	7.1	16.7	26.2	35.7	В
Over 65	37	7.95	5.4	0.0	0.0	0.0	2.7	0.0	8.1	35.1	48.6	B+

Table B238. Cary Overall as a Place to Live by Children in Household Under 18.

Children	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
No children	220	8.01	0.9	0.0	1.4	0.9	3.2	2.3	11.8	36.4	43.2	B+
Have children	174	8.16	0.0	0.0	0.0	0.0	1.7	3.4	14.4	37.9	42.5	A-

Table B239. Cary Overall as a Place to Live by Education.

Education	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
HS/Some College	112	8.05	0.9	0.0	1.8	0.9	4.5	1.8	9.8	29.5	50.9	B+
College Degree	275	8.08	0.4	0.0	0.4	0.4	1.8	3.3	14.2	40.0	39.6	A-

Table B240. Cary Overall as a Place to Live by Gender.

Gender	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
Male	177	8.06	0.6	0.0	0.6	0.6	2.3	2.3	14.1	39.0	40.7	A-
Female	225	8.10	0.4	0.0	0.9	0.4	2.7	3.1	11.6	35.6	45.3	A-

Table B241. Cary Overall as a Place to Live by Housing Type.

Housing Type	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
Single family	286	8.04	0.7	0.0	1.0	0.3	2.8	2.8	12.2	38.1	42.0	B+
Apartment	56	8.29	0.0	0.0	0.0	0.0	0.0	1.8	14.3	37.5	46.4	A-
Townhouse/Condo	44	8.07	0.0	0.0	0.0	2.3	4.5	2.3	11.4	34.1	45.5	A-
Mobile home	5	7.60	0.0	0.0	0.0	0.0	0.0	20.0	40.0	0.0	40.0	В
Duplex	4	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	A-

Table B242. Cary Overall as a Place to Live by Income.

_		3.5	Very Undesirable		2	_	Average		_		Very Desirable	
Income	n	Mean	1	2	3	4	5	6	7	8	9	Grade
0-\$20,000	16	8.06	0.0	0.0	0.0	0.0	6.3	0.0	6.3	56.3	31.3	A-
\$20,001-\$30,000	20	8.10	0.0	0.0	0.0	0.0	5.0	0.0	10.0	50.0	35.0	A-
\$30,001-\$50,000	46	8.13	0.0	0.0	2.2	2.2	2.2	4.3	8.7	23.9	56.5	A-
\$50,001-\$70,000	40	7.93	0.0	0.0	2.5	0.0	7.5	0.0	15.0	32.5	42.5	B+
\$70,001-\$100,000	72	8.06	0.0	0.0	0.0	0.0	1.4	2.8	18.1	44.4	33.3	A-
Over \$100,000	114	8.25	0.0	0.0	0.9	0.0	1.8	4.4	7.0	35.1	50.9	A-

Table B243. Cary Overall as a Place to Live by Race.

Race	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
Caucasian	332	8.04	0.6	0.0	0.9	0.6	2.4	3.0	12.7	38.6	41.3	B+
African-American	16	8.19	0.0	0.0	0.0	0.0	6.3	0.0	25.0	6.3	62.5	A-
Asian	21	8.33	0.0	0.0	0.0	0.0	0.0	4.8	9.5	33.3	52.4	A-
Hispanic	8	8.63	0.0	0.0	0.0	0.0	0.0	0.0	12.5	12.5	75.0	A
Other	11	8.18	0.0	0.0	0.0	0.0	9.1	0.0	0.0	45.5	45.5	A-

Table B244. Cary Overall as a Place to Live by Years in Cary.

Years in Cary	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
0-1	59	8.27	0.0	0.0	0.0	0.0	0.0	3.4	15.3	32.2	49.2	A-
2-5	114	7.94	1.8	0.0	0.9	0.9	1.8	4.4	10.5	41.2	38.6	B+
6-10	76	8.29	0.0	0.0	0.0	0.0	1.3	0.0	15.8	34.2	48.7	A-
Over 10	148	8.01	0.0	0.0	1.4	0.7	4.7	2.7	12.2	36.5	41.9	B+

Table B245. Cary Overall as a Place to Live by Zip Code.

Zip Code	n	Mean	Very Undesirable	2	3	4	Average 5	6	7	8	Very Desirable <b>9</b>	Grade
27511	151	8.04	1.3	0.0	0.7	0.0	3.3	3.3	13.2	31.8	46.4	B+
27513	166	8.16	0.0	0.0	0.0	1.2	2.4	1.2	12.7	39.8	42.8	A-
27519	63	7.98	0.0	0.0	3.2	0.0	1.6	4.8	11.1	39.7	39.7	B+
27560	5	8.20	0.0	0.0	0.0	0.0	0.0	0.0	20.0	40.0	40.0	A-

# **Quality of Life in Cary Crosstabulations**

Table B246. Quality of Life in Cary by Age.

Age	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
18-25	18	3.39	0.0	11.1	50.0	27.8	11.1	38.9
26-55	269	3.24	1.5	10.8	56.9	23.8	7.1	30.9
56-65	40	3.33	2.5	10.0	50.0	27.5	10.0	37.5
Over 65	33	3.03	6.1	6.1	72.7	9.1	6.1	15.2

Table B247. Quality of Life in Cary by Children in Household Under 18.

Children	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
No children	197	3.25	2.5	9.1	57.9	21.3	9.1	30.4
Have children	158	3.25	0.6	11.4	57.0	24.7	6.3	31.0

Table B248. Quality of Life in Cary by Education.

Education	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
HS/Some College	99	3.22	4.0	9.1	54.5	25.3	7.1	32.4
College Degree	250	3.24	1.2	10.8	58.8	21.6	7.6	29.2

Table B249. Quality of Life in Cary by Gender.

Gender	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
Male	165	3.24	3.0	10.3	56.4	20.6	9.7	30.3
Female	197	3.25	1.0	10.2	57.9	24.9	6.1	31.0

Table B250. Quality of Life in Cary by Housing Type.

Housing Type	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
Single family	260	3.19	2.3	11.5	56.5	23.8	5.8	29.6
Apartment	49	3.61	0.0	4.1	51.0	24.5	20.4	44.9
Townhouse/Condo	39	3.13	2.6	10.3	64.1	17.9	5.1	23.0
Mobile home	4	3.00	0.0	0.0	100.0	0.0	0.0	0.0
Duplex	4	3.50	0.0	0.0	75.0	0.0	25.0	25.0

Table B251. Quality of Life in Cary by Income.

Income	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
0-\$20,000	12	3.50	0.0	0.0	58.3	33.3	8.3	41.6
\$20,001-\$30,000	19	3.32	0.0	5.3	68.4	15.8	10.5	26.3
\$30,001-\$50,000	43	3.47	4.7	2.3	48.8	30.2	14.0	44.2
\$50,001-\$70,000	32	3.19	3.1	6.3	65.6	18.8	6.3	25.1
\$70,001-\$100,000	64	3.23	1.6	10.9	56.3	25.0	6.3	31.3
Over \$100,000	109	3.23	0.9	14.7	54.1	21.1	9.2	30.3

Table B252. Quality of Life in Cary by Race.

Race	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
Caucasian	301	3.19	2.3	11.6	57.5	21.6	7.0	28.6
African-American	13	3.77	0.0	0.0	38.5	46.2	15.4	61.6
Asian	19	3.58	0.0	0.0	57.9	26.3	15.8	42.1
Hispanic	6	3.00	0.0	0.0	100.0	0.0	0.0	0.0
Other	11	3.46	0.0	9.1	45.5	36.4	9.1	45.5

Table B253. Quality of Life in Cary by Years in Cary.

Years in Cary	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
0-1	34	3.35	0.0	0.0	73.5	17.6	8.8	26.4
2-5	107	3.34	0.9	8.4	57.0	23.4	10.3	33.7
6-10	74	3.24	1.4	10.8	56.8	24.3	6.8	31.1
Over 10	144	3.14	3.5	13.2	54.9	22.9	5.6	28.5

Table B254. Quality of Life in Cary by Zip Code.

Zip Code	n	Mean	Much Worse	Somewhat Worse 2	The Same	Somewhat Better 4	Much Better 5	% Above 3
27511	142	3.24	2.8	8.5	58.5	21.1	9.2	30.3
27513	146	3.22	1.4	10.3	59.6	22.6	6.2	28.8
27519	56	3.25	0.0	14.3	53.6	25.0	7.1	32.1
27560	4	3.00	0.0	25.0	50.0	25.0	0.0	25.0

# **Cary Information Source Usage Crosstabulations**

Table B255. Information Source Usage by Age (Mean).

18-25 (n=23)	26-55 (n=299)	56-65 (n=42)	Over 65 (n=38)
Television (5.61)	News & Observer (6.27)	News & Observer (6.24)	News & Observer (6.92)
Radio (5.17)	Television (5.93)	BUD (6.21)	Cary News (6.26)
News & Observer (4.83)	BUD (5.68)	Television (5.91)	Television (5.45)
Word-of-Mouth (4.83)	Cary News (5.63)	Parks & Rec. Program (4.93)	Word-of-Mouth (5.42)
Direct Mail (4.41)	Word-of-Mouth (5.54)	Word-of-Mouth (4.88)	BUD (5.24)
Parks & Rec. Program (3.91)	Radio (5.04)	Independent Weekly (4.74)	Parks & Rec. Program (4.13)
Independent Weekly (3.74)	Cary's Website (4.72)	Radio (4.62)	Direct Mail (3.90)
Internet E-mail (3.70)	Parks & Rec. Program (4.64)	CaryNow.com (4.55)	Cary TV Channel 11 (3.61)
CaryNow.com (3.65)	Direct Mail (4.57)	Direct Mail (4.19)	Independent Weekly (3.55)
Cary News (3.52)	CaryNow.com (4.12)	Block Leader Program (4.12)	Block Leader Program (3.45)
Cary's Website (3.52)	Independent Weekly (3.98)	Cary's Website (3.69)	CaryNow.com (3.42)
Cary TV Channel 11 (3.48)	Block Leader Program (3.92)	Cary News (3.56)	Radio (3.24)
Block Leader Program (3.27)	Internet E-mail (3.44)	Internet E-mail (3.55)	Cary's Website (2.66)
BUD (2.96)	Cary TV Channel 11 (3.35)	Cary TV Channel 11 (3.12)	Internet E-mail (2.13)
24-Hour Phone Service (2.57)	24-Hour Phone Service (2.89)	24-Hour Phone Service (2.81)	24-Hour Phone Service (2.42)

Table B256. Information Source Usage by Children in Household Under 18 (Mean).

No Children (n=221)	Have Children (n=175)
News & Observer (6.26)	News & Observer (6.27)
Television (5.51)	Television (6.25)
Cary News (5.31)	BUD (5.90)
BUD (5.27)	Word-of-Mouth (5.88)
Word-of-Mouth (5.09)	Cary News (5.87)
Radio (4.68)	Parks & Rec. Program (5.22)
Independent Weekly (4.38)	Radio (5.03)
Direct Mail (4.37)	Cary's Website (4.87)
CaryNow.com (4.28)	Direct Mail (4.58)
Parks & Rec. Program (4.15)	Block Leader Program (3.94)
Block Leader Program (3.88)	CaryNow.com (3.82)
Cary's Website (3.86)	Independent Weekly (3.67)
Internet E-mail (3.15)	Cary TV Channel 11 (3.59)
Cary TV Channel 11 (3.12)	Internet E-mail (3.48)
24-Hour Phone Service (2.86)	24-Hour Phone Service (2.75)

Table B257. Information Source Usage by Housing Type (Mean).

Single Family (n=288)	Apartment (n=56)	Townhouse/ Condo (n=44)	Mobile Home (n=5)	Duplex (n=4)
News & Observer (6.47)	Television (6.25)	News & Observer (5.80)	BUD (6.00)	News & Observer (4.75)
Cary News (5.94)	News & Observer (5.80)	Television (5.75)	Radio (5.60)	Television (4.75)
BUD (5.92)	Radio (5.50)	BUD (5.39)	News & Observer (5.20)	Word-of-Mouth (4.00)
Television (5.81)	Word-of-Mouth (5.07)	Word-of-Mouth (5.23)	Cary News (5.00)	BUD (4.00)
Word-of-Mouth (5.55)	Direct Mail (4.70)	Direct Mail (4.48)	Direct Mail (5.00)	Radio (3.75)
Radio (4.76)	Independent Weekly (4.66)	Cary News (4.46)	Television (4.80)	Block Leader Program (3.25)
Parks & Rec. Program (4.70)	Cary News (4.57)	Radio (4.32)	Word-of-Mouth (4.40)	CaryNow.com (3.25)
Cary's Website (4.68)	Parks & Rec. Program (4.45)	Parks & Rec. Program (4.14)	Cary's Website (4.00)	Cary News (3.00)
Direct Mail (4.39)	Block Leader Program (3.91)	Independent Weekly (3.91)	Cary TV Channel 11 (4.00)	Direct Mail (3.00)
CaryNow.com (4.28)	Cary TV Channel 11 (3.88)	CaryNow.com (3.68)	Block Leader Program (3.50)	Parks & Rec. Program (2.75)
Independent Weekly (3.99)	BUD (3.82)	Block Leader Program (3.59)	Parks & Rec. Program (3.40)	Independent Weekly (1.50)
Block Leader Program (3.90)	Cary's Website (3.66)	Cary TV Channel 11 (3.36)	Independent Weekly (3.00)	Cary's Website (1.25)
Internet E-mail (3.50)	CaryNow.com (3.64)	Cary's Website (2.89)	Internet E-mail (1.20)	Internet E-mail (1.00)
Cary TV Channel 11 (3.23)	Internet E-mail (2.82)	Internet E-mail (2.75)	CaryNow.com (1.00)	Cary TV Channel 11 (1.00)
24-Hr. Phone Service (2.80)	24-Hr. Phone Service (3.00)	24-Hr. Phone Service (2.61)	24-Hr. Phone Service (3.00)	24-Hr. Phone Service (1.00)

Table B258. Information Source Usage by Income (Mean).

0-\$20,000 (n=16)	\$20,001-\$30,000 (n=20)	\$30,001-\$50,000 (n=46)	\$50,001-\$70,000 (n=40)	\$70,001-\$100,000 (n=72)	Over \$100,000 (n=114)
Television (5.38)	Television (7.10)	News & Observer (6.70)	BUD (5.70)	BUD (6.17)	News & Observer (6.83)
News & Observer (5.31)	News & Observer (5.80)	Television (5.87)	Television (5.68)	Television (6.08)	Television (5.91)
CaryNow.com (4.75)	Radio (5.75)	Word-of-Mouth (5.24)	News & Observer (5.30)	News & Observer (5.83)	Cary News (5.90)
BUD (4.44)	Word-of-Mouth (5.50)	BUD (5.17)	Cary News (5.13)	Cary News (5.65)	BUD (5.86)
Block Leader Prog. (4.38)	Cary News (5.45)	Cary News (5.02)	Cary's Website (5.03)	Word-of-Mouth (5.53)	Word-of-Mouth (5.81)
Direct Mail (4.19)	Parks & Rec. Prog. (4.45)	Radio (4.87)	Word-of-Mouth (5.00)	Radio (5.26)	Cary's Website (5.04)
Cary News (4.13)	Direct Mail (4.20)	Direct Mail (4.24)	Radio (4.75)	Parks & Rec. Prog. (4.61)	Parks & Rec. Prog. (4.96)
Radio (4.13)	Cary TV Ch. 11 (3.70)	Block Leader Prog. (4.07)	CaryNow.com (4.28)	Direct Mail (4.58)	Radio (4.89)
Parks & Rec. Prog. (4.06)	BUD (3.40)	Parks & Rec. Prog. (4.00)	Parks & Rec. Prog. (4.13)	Cary's Website (4.33)	Direct Mail (4.65)
Independent Wkly (4.00)	Independent Wkly (3.35)	Independent Wkly (3.85)	Direct Mail (3.88)	CaryNow.com (4.21)	CaryNow.com (4.06)
Cary TV Ch. 11 (3.75)	Block Leader Prog. (2.80)	Cary's Website (3.52)	Block Leader Prog. (3.88)	Independent Wkly (4.01)	Block Leader Prog. (3.97)
Word-of-Mouth (3.63)	Cary's Website (2.45)	CaryNow.com (3.35)	Independent Wkly (3.83)	Block Leader Prog. (3.86)	Internet E-mail (3.96)
Internet E-mail (3.56)	CaryNow.com (2.45)	Cary TV Ch. 11 (2.89)	Internet E-mail (3.80)	Cary TV Ch. 11 (3.36)	Independent Wkly (3.83)
Cary's Website (3.44)	Internet E-mail (1.95)	Internet E-mail (2.33)	Cary TV Ch. 11 (2.73)	Internet E-mail (3.18)	Cary TV Ch. 11 (3.65)
24-Hr. Phone Ser. (3.63)	24-Hr. Phone Ser. (2.55)	24-Hr. Phone Ser. (2.96)	24-Hr. Phone Ser. (2.38)	24-Hr. Phone Ser. (3.04)	24-Hr. Phone Ser. (3.17)

Table B259. Information Source Usage by Internet Access (Mean)

Have Access (n=381)	No Access (n=23)
News & Observer (6.28)	News & Observer (5.96)
Television (5.85)	Word-of-Mouth (5.96)
Cary News (5.62)	Television (5.91)
BUD (5.58)	BUD (5.13)
Word-of-Mouth (5.38)	Cary News (4.61)
Radio (4.86)	Radio (4.44)
Parks & Rec. Program (4.65)	Block Leader Program (4.13)
Direct Mail (4.50)	Parks & Rec. Program (4.04)
Cary's Website (4.45)	Cary TV Channel 11 (3.87)
CaryNow.com (4.15)	Independent Weekly (3.87)
Independent Weekly (4.04)	Direct Mail (3.74)
Block Leader Program (3.89)	CaryNow.com (3.65)
Internet E-mail (3.40)	Cary's Website (2.44)
Cary TV Channel 11 (3.32)	Internet E-mail (2.44)
24-Hour Phone Service (2.82)	24-Hour Phone Service (2.78)

Table B260. Information Source Usage by Race (Mean).

Caucasian (n=334)	African-American (n=16)	Asian (n=21)	Hispanic (n=8)	Other (n=11)
News & Observer (6.24)	News & Observer (6.44)	Television (6.38)	Television (6.88)	Television (8.00)
Television (5.70)	Radio (6.06)	News & Observer (6.29)	News & Observer (6.50)	BUD (7.46)
Cary News (5.54)	Television (5.88)	Cary News (5.57)	BUD (5.88)	Direct Mail (7.18)
BUD (5.52)	Cary's Website (5.69)	Direct Mail (5.29)	Radio (5.50)	News & Observer (6.91)
Word-of-Mouth (5.47)	Cary News (5.31)	BUD (5.14)	Cary News (5.38)	Radio (6.64)
Radio (4.73)	Direct Mail (5.31)	Cary's Website (5.00)	Word-of-Mouth (5.00)	Parks & Rec. Program (6.09)
Parks & Rec. Program (4.58)	Parks & Rec. Program (5.31)	Word-of-Mouth (5.00)	Direct Mail (4.71)	Cary News (6.00)
Direct Mail (4.29)	Block Leader Program (4.94)	Radio (4.86)	Cary's Website (4.50)	Word-of-Mouth (5.64)
Cary's Website (4.17)	Independent Weekly (4.88)	CaryNow.com (3.29)	Parks & Rec. Program (4.25)	Independent Weekly (5.55)
CaryNow.com (4.14)	BUD (4.81)	Parks & Rec. Program (3.05)	Independent Weekly (4.13)	Block Leader Program (4.82)
Independent Weekly (4.03)	Word-of-Mouth (4.75)	Cary TV Channel 11 (2.86)	Cary TV Channel 11 (3.75)	Cary TV Channel 11 (4.46)
Block Leader Program (3.93)	Internet E-mail (3.88)	Independent Weekly (2.76)	CaryNow.com (3.25)	Internet E-mail (4.36)
Cary TV Channel 11 (3.33)	CaryNow.com (3.69)	Block Leader Program (2.62)	Block Leader Program (2.71)	CaryNow.com (4.18)
Internet E-mail (3.31)	Cary TV Channel 11 (3.25)	Internet E-mail (2.33)	Internet E-mail (2.25)	Cary's Website (4.00)
24-Hour Phone Service (2.86)	24-Hour Phone Service (3.00)	24-Hour Phone Service (1.67)	24-Hour Phone Service (1.00)	24-Hour Phone Service (4.18)

Table B261. Information Source Usage by Years in Cary (Mean).

0-1 (n=61)	2-5 (n=115)	6-10 (n=76)	Over 10 (n=148)
News & Observer (5.92)	News & Observer (6.10)	News & Observer (6.80)	News & Observer (6.30)
Television (5.89)	Television (5.80)	BUD (6.24)	BUD (5.89)
Cary News (5.61)	Cary News (5.22)	Word-of-Mouth (6.09)	Television (5.82)
Radio (5.38)	BUD (5.11)	Television (6.03)	Cary News (5.70)
Word-of-Mouth (5.38)	Word-of-Mouth (5.02)	Cary News (5.78)	Word-of-Mouth (5.44)
Direct Mail (5.08)	Radio (4.73)	Parks & Rec. Program (4.80)	Parks & Rec. Program (4.84)
Parks & Rec. Program (4.72)	Direct Mail (4.43)	Radio (4.71)	Radio (4.81)
BUD (4.69)	Cary's Website (4.17)	Cary's Website (4.53)	Direct Mail (4.43)
CaryNow.com (4.64)	Parks & Rec. Program (4.04)	Direct Mail (4.16)	CaryNow.com (4.36)
Independent Weekly (4.57)	Block Leader Program (3.75)	Independent Weekly (3.76)	Cary's Website (4.26)
Cary's Website (4.54)	CaryNow.com (3.73)	CaryNow.com (3.67)	Independent Weekly (4.25)
Block Leader Program (4.40)	Independent Weekly (3.65)	Block Leader Program (3.16)	Block Leader Program (4.13)
Cary TV Channel 11 (3.72)	Cary TV Channel 11 (3.24)	Internet E-mail (3.15)	Cary TV Channel 11 (3.44)
Internet E-mail (3.69)	Internet E-mail (3.13)	Cary TV Channel 11 (3.07)	Internet E-mail (3.42)
24-Hour Phone Service (3.18)	24-Hour Phone Service (2.75)	24-Hour Phone Service (2.34)	24-Hour Phone Service (2.98)

Table B262. Information Source Usage by Zip Code (Mean)

27511 (n=153)	27513 (n=166)	27519 (n=63)	27560 (n=5)
News & Observer (6.32)	News & Observer (6.15)	News & Observer (6.48)	News & Observer (6.40)
Television (5.54)	Television (5.96)	Television (6.10)	Cary News (6.20)
BUD (5.46)	Cary News (5.57)	BUD (6.05)	BUD (6.00)
Cary News (5.45)	BUD (5.50)	Cary News (5.65)	Cary's Website (5.00)
Word-of-Mouth (5.39)	Word-of-Mouth (5.40)	Word-of-Mouth (5.44)	Word-of-Mouth (5.00)
Parks & Rec. Program (4.86)	Radio (5.05)	Direct Mail (5.19)	Cary TV Channel 11 (4.40)
Radio (4.52)	Parks & Rec. Program (4.53)	Radio (5.11)	Television (4.00)
Direct Mail (4.37)	Cary's Website (4.50)	Independent Weekly (4.52)	Direct Mail (4.00)
CaryNow.com (4.25)	Direct Mail (4.26)	Cary's Website (4.49)	Block Leader Program (4.00)
Block Leader Program (4.15)	Independent Weekly (4.04)	Parks & Rec. Program (4.40)	Parks & Rec. Program (4.00)
Cary's Website (3.98)	CaryNow.com (3.92)	CaryNow.com (4.40)	Internet E-mail (3.80)
Independent Weekly (3.90)	Block Leader Program (3.66)	Block Leader Program (4.10)	CaryNow.com (3.40)
Cary TV Channel 11 (3.12)	Cary TV Channel 11 (3.42)	Cary TV Channel 11 (3.49)	Independent Weekly (2.60)
Internet E-mail (3.09)	Internet E-mail (3.39)	Internet E-mail (3.40)	Radio (2.40)
24-Hour Phone Service (2.82)	24-Hour Phone Service (2.83)	24-Hour Phone Service (2.86)	24-Hour Phone Service (2.20)

#### **Internet Access Crosstabulations**

Table B263. Internet Access by Age.

Age	n	Home	Office	Both	Neither
18-25	23	34.8	0.0	47.8	17.4
26-55	299	26.8	2.0	69.2	2.0
56-65	42	66.7	2.4	28.6	2.4
Over 65	37	59.5	0.0	10.8	29.7

Table B264. Internet Access by Children in Household Under 18.

Children	n	Home	Office	Both	Neither
No children	221	38.5	3.2	49.8	8.6
Have children	174	29.3	0.0	68.4	2.3

Table B265. Internet Access by Housing Type.

<b>Housing Type</b>	n	Home	Office	Both	Neither
Single family	287	38.0	0.3	59.9	1.7
Apartment	56	23.2	7.1	55.4	14.3
Townhouse/Condo	44	29.5	4.5	52.3	13.6
Mobile home	5	40.0	0.0	40.0	20.0
Duplex	4	0.0	0.0	75.0	25.0

Table B266. Internet Access by Race.

Race	n	Home	Office	Both	Neither
Caucasian	334	35.9	1.8	57.2	5.1
African-American	16	25.0	0.0	62.5	12.5
Asian	21	28.6	0.0	71.4	0.0
Hispanic	8	50.0	0.0	37.5	12.5
Other	10	10.0	10.0	60.0	20.0

Table B267. Internet Access by Zip Code.

Zip Code	n	Home	Office	Both	Neither
27511	152	35.5	2.0	54.6	7.9
27513	166	31.3	1.8	62.7	4.2
27519	63	34.9	1.6	58.7	4.8
27560	5	0.0	0.0	100.0	0.0

#### Viewership of 2005 Cary Community Candidate Forums Crosstabulations

Table B268. Viewing of 2005 Cary Community Candidate Forums by Age.

Age	n	% Yes	% No
18-25	22	4.5	95.5
26-55	296	15.5	84.5
56-65	42	14.3	85.7
Over 65	36	11.1	88.9

Table B269. Viewing of 2005 Cary Community Candidate Forums by Education.

Education	n	% Yes	% No
HS/Some College	110	10.0	90.0
College Degree	274	16.8	83.2

Table B270. Viewing of 2005 Cary Community Candidate Forums by Housing Type.

Housing Type	n	% Yes	% No
Single family	286	15.4	84.6
Apartment	55	16.4	83.6
Townhouse/Condo	43	9.3	90.7
Mobile home	4	0.0	100.0
Duplex	4	0.0	100.0

Table B271. Viewing of 2005 Cary Community
Candidate Forums by Internet Access.

Internet Access	n	% Yes	% No
Have access	375	14.1	85.9
No access	23	17.4	82.6

Table B272. Viewing of 2005 Cary Community Candidate Forums by Years in Cary.

Years in Cary	n	% Yes	% No
0-1	59	10.2	89.8
2-5	114	8.8	91.2
6-10	76	19.7	80.3
Over 10	146	17.8	82.2

Table B273. Viewing of 2005 Cary Community Candidate Forums by Zip Code.

Zip Code	n	% Yes	% No
27511	149	12.1	87.9
27513	165	17.0	83.0
27519	63	14.3	85.7
27560	5	20.0	80.0

# **How Safe Respondents Feel in Cary Crosstabulations**

Table B274. How Safe Respondents Feel in Cary by Age.

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	23	8.04	0.0	0.0	0.0	4.3	4.3	0.0	13.0	30.4	47.8	91.2
26-55	299	8.12	0.0	0.0	0.0	0.3	1.3	2.7	15.7	41.1	38.8	98.3
56-65	41	7.98	0.0	0.0	0.0	0.0	2.4	2.4	29.3	26.8	39.0	97.5
Over 65	38	8.11	0.0	0.0	0.0	0.0	2.6	0.0	21.1	36.8	39.5	97.4

Table B275. How Safe Respondents Feel in Cary by Children in Household Under 18.

Children	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
No children	221	8.13	0.0	0.0	0.0	0.5	2.3	1.4	17.2	37.6	41.2	97.4
Have children	174	8.10	0.0	0.0	0.0	0.6	0.6	3.4	17.2	40.2	37.9	98.7

Table B276. How Safe Respondents Feel in Cary by Gender.

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	177	8.17	0.0	0.0	0.0	0.0	1.7	1.7	13.6	44.1	39.0	98.4
Female	226	8.05	0.0	0.0	0.0	0.9	1.8	2.7	20.4	34.5	39.8	97.4

Table B277. How Safe Respondents Feel in Cary by Housing Type.

Housing Type	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single family	287	8.05	0.0	0.0	0.0	0.3	1.4	2.8	19.5	40.8	35.2	98.3
Apartment	56	8.43	0.0	0.0	0.0	0.0	0.0	0.0	12.5	32.1	55.4	100.0
Townhouse/Condo	44	8.25	0.0	0.0	0.0	0.0	4.5	0.0	9.1	38.6	47.7	95.4
Mobile home	5	7.21	0.0	0.0	0.0	0.0	20.0	20.0	20.0	0.0	40.0	80.0
Duplex	4	7.50	0.0	0.0	0.0	25.0	0.0	0.0	0.0	25.0	50.0	75.0

Table B278. How Safe Respondents Feel in Cary by Income.

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$20,000	16	8.31	0.0	0.0	0.0	0.0	0.0	0.0	18.8	31.3	50.0	100.0
\$20,001-\$30,000	20	7.70	0.0	0.0	0.0	0.0	10.0	0.0	25.0	40.0	25.0	90.0
\$30,001-\$50,000	46	8.09	0.0	0.0	0.0	4.3	2.2	2.2	13.0	28.3	50.0	93.5
\$50,001-\$70,000	39	8.39	0.0	0.0	0.0	0.0	0.0	0.0	12.8	35.9	51.3	100.0
\$70,001-\$100,000	72	8.10	0.0	0.0	0.0	0.0	2.8	2.8	16.7	37.5	40.3	97.3
Over \$100,000	114	8.11	0.0	0.0	0.0	0.0	0.9	3.5	14.0	46.5	35.1	99.1

Table B279. How Safe Respondents Feel in Cary by Internet Access.

Internet Access	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Have Access	380	8.10	0.0	0.0	0.0	0.3	2.1	2.4	17.4	38.9	38.9	97.6
No Access	23	8.09	0.0	0.0	0.0	4.3	0.0	0.0	17.4	34.8	43.5	95.7

Table B280. How Safe Respondents Feel in Cary by Race.

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	334	8.08	0.0	0.0	0.0	0.6	1.5	2.1	18.0	41.0	36.8	97.9
African-American	15	8.73	0.0	0.0	0.0	0.0	0.0	0.0	6.7	13.3	80.0	100.0
Asian	21	8.00	0.0	0.0	0.0	0.0	4.8	4.8	19.0	28.6	42.9	95.3
Hispanic	8	7.75	0.0	0.0	0.0	0.0	12.5	12.5	12.5	12.5	50.0	87.5
Other	11	8.55	0.0	0.0	0.0	0.0	0.0	0.0	9.1	27.3	63.6	100.0

Table B281. How Safe Respondents Feel in Cary by Years in Cary.

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	61	8.16	0.0	0.0	0.0	0.0	1.6	4.9	13.1	36.1	44.3	98.4
2-5	115	8.14	0.0	0.0	0.0	0.9	2.6	1.7	16.5	33.0	45.2	96.4
6-10	75	8.16	0.0	0.0	0.0	0.0	1.3	4.0	12.0	42.7	40.0	98.7
Over 10	148	8.01	0.0	0.0	0.0	0.7	2.0	0.7	21.6	42.6	32.4	97.3

Table B282. How Safe Respondents Feel in Cary by Zip Code.

Zip Code	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
27511	153	8.08	0.0	0.0	0.0	1.3	2.6	2.6	15.7	35.9	41.8	96.0
27513	165	8.09	0.0	0.0	0.0	0.0	1.8	1.2	20.6	38.8	37.6	98.2
27519	63	8.22	0.0	0.0	0.0	0.0	0.0	3.2	11.1	46.0	39.7	100.0
27560	5	8.20	0.0	0.0	0.0	0.0	0.0	0.0	20.0	40.0	40.0	100.0

# How Safe Respondents Feel in Home Neighborhood Crosstabulations

Table B283. How Safe Respondents Feel in Home Neighborhood by Age.

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	23	8.13	0.0	0.0	0.0	4.3	0.0	8.7	8.7	21.7	56.5	95.6
26-55	297	8.22	0.3	0.0	0.0	1.0	1.3	1.3	12.8	35.0	48.1	97.2
56-65	41	8.34	0.0	0.0	0.0	0.0	2.4	0.0	14.6	26.8	56.1	97.5
Over 65	38	8.16	0.0	0.0	2.6	0.0	0.0	0.0	18.4	31.6	47.4	97.4

Table B284. How Safe Respondents Feel in Home Neighborhood by Children in Household Under 18.

Children	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
No children	221	8.22	0.5	0.0	0.5	1.4	0.9	1.4	13.1	30.8	51.6	96.9
Have children	172	8.27	0.0	0.0	0.0	0.6	1.2	1.2	12.2	37.2	47.7	98.3

Table B285. How Safe Respondents Feel in Home Neighborhood by Gender.

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	176	8.29	0.0	0.0	0.0	0.6	1.7	1.1	11.4	35.2	50.0	97.7
Female	225	8.17	0.4	0.0	0.4	1.3	0.9	1.8	14.7	31.6	48.9	97.0

Table B286. How Safe Respondents Feel in Home Neighborhood by Housing Type.

Housing Type	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single family	285	8.27	0.0	0.0	0.0	1.1	1.1	1.1	12.3	36.1	48.4	97.9
Apartment	56	8.27	1.8	0.0	0.0	0.0	0.0	0.0	16.1	26.8	55.4	98.3
Townhouse/Condo	44	8.16	0.0	0.0	2.3	0.0	2.3	2.3	13.6	27.3	52.3	95.5
Mobile home	5	7.20	0.0	0.0	0.0	0.0	20.0	20.0	20.0	0.0	40.0	80.0
Duplex	4	7.50	0.0	0.0	0.0	25.0	0.0	0.0	0.0	25.0	50.0	75.0

Table B287. How Safe Respondents Feel in Home Neighborhood by Income.

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$20,000	16	8.44	0.0	0.0	0.0	0.0	0.0	0.0	12.5	31.3	56.3	100.0
\$20,001-\$30,000	20	7.70	0.0	0.0	5.0	0.0	0.0	0.0	40.0	20.0	35.0	95.0
\$30,001-\$50,000	46	8.09	0.0	0.0	0.0	6.5	0.0	2.2	15.2	21.7	54.3	93.4
\$50,001-\$70,000	39	8.49	0.0	0.0	0.0	0.0	0.0	0.0	15.4	20.5	64.1	100.0
\$70,001-\$100,000	71	8.25	0.0	0.0	0.0	0.0	1.4	2.8	12.7	35.2	47.9	98.6
Over \$100,000	113	8.34	0.0	0.0	0.0	0.9	2.7	0.9	3.5	41.6	50.4	96.4

Table B288. How Safe Respondents Feel in Home Neighborhood by Internet Access.

Internet Access	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Have Access	378	8.23	0.3	0.0	0.3	0.8	1.6	1.6	12.4	33.9	49.2	97.1
No Access	23	8.04	0.0	0.0	0.0	4.3	0.0	0.0	26.1	21.7	47.8	95.6

Table B289. How Safe Respondents Feel in Home Neighborhood by Race.

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	332	8.20	0.3	0.0	0.3	0.9	1.5	1.2	13.9	33.7	48.2	97.0
African-American	15	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	100.0
Asian	21	8.24	0.0	0.0	0.0	4.8	0.0	0.0	9.5	33.3	52.4	95.2
Hispanic	8	8.25	0.0	0.0	0.0	0.0	0.0	12.5	12.5	12.5	62.5	100.0
Other	11	8.46	0.0	0.0	0.0	0.0	0.0	0.0	9.1	36.4	54.5	100.0

Table B290. How Safe Respondents Feel in Home Neighborhood by Years in Cary.

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	61	8.44	0.0	0.0	0.0	0.0	1.6	0.0	8.2	32.8	57.4	98.4
2-5	113	8.19	0.0	0.0	0.0	1.8	0.0	3.5	15.9	30.1	48.7	98.2
6-10	75	8.29	0.0	0.0	0.0	1.3	2.7	1.3	8.0	33.3	53.3	95.9
Over 10	148	8.13	0.7	0.0	0.7	0.7	2.0	0.0	14.9	36.5	44.6	96.0

Table B291. How Safe Respondents Feel in Home Neighborhood by Zip Code.

Zip Code	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
27511	152	8.22	0.0	0.0	0.7	1.3	2.6	1.3	11.8	29.6	52.6	95.3
27513	165	8.27	0.0	0.0	0.0	1.2	0.6	0.6	13.9	34.5	49.1	98.1
27519	62	8.21	0.0	0.0	0.0	0.0	0.0	3.2	14.5	40.3	41.9	100.0
27560	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	100.0

# How Safe Respondents Feel in Public Places Around Cary Crosstabulations

Table B292. How Safe Respondents Feel in Public Places Around Cary by Age.

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	22	7.73	0.0	0.0	0.0	4.5	4.5	4.5	22.7	27.3	36.4	90.9
26-55	297	7.91	0.0	0.3	0.3	0.3	2.4	4.0	21.9	37.7	33.0	96.6
56-65	41	7.85	0.0	0.0	0.0	0.0	4.9	7.3	24.4	24.4	39.0	95.1
Over 65	37	7.87	0.0	0.0	0.0	0.0	5.4	8.1	16.2	35.1	35.1	94.5

Table B293. How Safe Respondents Feel in Public Places Around Cary by Children in Household Under 18.

Children	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
No children	219	7.90	0.0	0.0	0.5	0.5	3.7	5.0	22.4	30.6	37.4	95.4
Have children	172	7.91	0.0	0.6	0.0	0.6	1.7	4.1	20.9	41.3	30.8	97.1

Table B294. How Safe Respondents Feel in Public Places Around Cary by Gender.

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	176	8.05	0.0	0.0	0.0	0.0	2.3	2.8	21.0	35.8	38.1	97.7
Female	223	7.77	0.0	0.4	0.4	0.9	3.6	6.3	22.0	35.4	30.9	94.6

Table B295. How Safe Respondents Feel in Public Places Around Cary by Housing Type.

Housing Type	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single family	284	7.86	0.0	0.0	0.4	0.7	3.2	4.6	22.9	35.9	32.4	95.8
Apartment	56	8.11	0.0	1.8	0.0	0.0	0.0	0.0	19.6	37.5	41.1	98.2
Townhouse/Condo	44	7.91	0.0	0.0	0.0	0.0	4.5	9.1	18.2	27.3	40.9	95.5
Mobile home	5	7.60	0.0	0.0	0.0	0.0	0.0	20.0	20.0	40.0	20.0	100.0
Duplex	4	7.50	0.0	0.0	0.0	0.0	25.0	0.0	0.0	50.0	25.0	75.0

Table B296. How Safe Respondents Feel in Public Places Around Cary by Income.

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$20,000	16	7.88	0.0	0.0	0.0	0.0	0.0	0.0	43.8	25.0	31.3	100.0
\$20,001-\$30,000	20	7.45	0.0	0.0	0.0	5.0	10.0	0.0	20.0	50.0	15.0	85.0
\$30,001-\$50,000	46	7.85	0.0	0.0	0.0	2.2	4.3	2.2	23.9	32.6	34.8	93.5
\$50,001-\$70,000	39	8.08	0.0	0.0	0.0	0.0	5.1	5.1	20.5	15.4	53.8	94.8
\$70,001-\$100,000	71	7.86	0.0	0.0	1.4	0.0	2.8	7.0	14.1	45.1	29.6	95.8
Over \$100,000	113	7.99	0.0	0.0	0.0	0.0	2.7	3.5	20.4	38.9	34.5	97.3

Table B297. How Safe Respondents Feel in Public Places Around Cary by Internet Access.

Internet Access	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Have Access	377	7.89	0.0	0.3	0.3	0.5	2.4	5.0	22.3	35.8	33.4	96.5
No Access	22	7.96	0.0	0.0	0.0	0.0	13.6	0.0	9.1	31.8	45.5	86.4

Table B298. How Safe Respondents Feel in Public Places Around Cary by Race.

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	330	7.88	0.0	0.0	0.3	0.6	3.6	4.8	21.5	35.2	33.9	95.4
African-American	15	8.47	0.0	0.0	0.0	0.0	0.0	6.7	6.7	20.0	66.7	100.0
Asian	21	7.71	0.0	4.8	0.0	0.0	0.0	0.0	28.6	38.1	28.6	95.3
Hispanic	8	7.75	0.0	0.0	0.0	0.0	0.0	12.5	37.5	12.5	37.5	100.0
Other	11	8.00	0.0	0.0	0.0	0.0	0.0	0.0	27.3	45.5	27.3	100.0

Table B299. How Safe Respondents Feel in Public Places Around Cary by Years in Cary.

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	61	8.07	0.0	1.6	0.0	0.0	1.6	3.3	18.0	29.5	45.9	96.7
2-5	112	8.04	0.0	0.0	0.0	0.9	0.9	1.8	23.2	36.6	36.6	98.2
6-10	75	7.87	0.0	0.0	0.0	0.0	4.0	9.3	14.7	40.0	32.0	96.0
Over 10	147	7.74	0.0	0.0	0.7	0.7	4.8	4.8	25.2	34.7	29.3	94.0

Table B300. How Safe Respondents Feel in Public Places Around Cary by Zip Code.

Zip Code	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
27511	151	7.91	0.0	0.0	0.7	1.3	2.6	6.6	17.2	33.8	37.7	95.3
27513	164	7.93	0.0	0.0	0.0	0.0	4.3	3.0	22.0	36.6	34.1	95.7
27519	62	7.82	0.0	1.6	0.0	0.0	1.6	3.2	24.2	41.9	27.4	96.7
27560	5	7.60	0.0	0.0	0.0	0.0	0.0	20.0	40.0	0.0	40.0	100.0

# **Cary Municipal Tax Rate Crosstabulations**

Table B301. Cary Municipal Tax Rate by Age.

Age	n	Mean	Very Low 1	Somewhat Low 2	About Right	Somewhat High	Very High	% Above 3
18-25	19	3.32	0.0	5.3	73.7	5.3	15.8	21.1
26-55	283	3.19	2.5	6.0	66.4	19.8	5.3	25.1
56-65	40	3.45	0.0	7.5	47.5	37.5	7.5	45.0
Over 65	33	3.55	0.0	0.0	60.6	24.2	15.2	39.4

Table B302. Cary Municipal Tax Rate by Children in Household Under 18.

Children	n	Mean	Very Low	Somewhat Low 2	About Right	Somewhat High	Very High 5	% Above 3
No children	204	3.30	2.5	4.9	60.3	24.5	7.8	32.3
Have children	166	3.21	1.2	6.6	68.7	17.5	6.0	23.5

Table B303. Cary Municipal Tax Rate by Housing Type.

Housing Type	n	Mean	Very Low	Somewhat Low 2	About Right	Somewhat High	Very High	% Above 3
Single family	274	3.24	1.8	4.4	68.2	19.3	6.2	25.5
Apartment	48	3.33	2.1	8.3	50.0	33.3	6.3	39.6
Townhouse/Condo	43	3.23	2.3	7.0	62.8	20.9	7.0	27.9
Mobile home	3	4.67	0.0	0.0	0.0	33.3	66.7	100.0
Duplex	4	3.00	0.0	50.0	25.0	0.0	25.0	25.0

Table B304. Cary Municipal Tax Rate by Race.

Race	n	Mean	Very Low	Somewhat Low 2	About Right	Somewhat High	Very High 5	% Above 3
Caucasian	313	3.22	1.9	6.7	64.5	20.8	6.1	26.9
African-American	15	3.27	0.0	0.0	73.3	26.7	0.0	26.7
Asian	20	3.60	0.0	0.0	55.0	30.0	15.0	45.0
Hispanic	6	3.00	16.7	0.0	66.7	0.0	16.7	16.7
Other	10	3.60	0.0	0.0	60.0	20.0	20.0	40.0

Table B305. Cary Municipal Tax Rate by Years in Cary.

Years in Cary	n	Mean	Very Low	Somewhat Low 2	About Right	Somewhat High	Very High 5	% Above 3
0-1	54	3.44	3.7	0.0	57.4	25.9	13.0	38.9
2-5	104	3.23	1.9	10.6	58.7	20.2	8.7	28.9
6-10	76	3.25	2.6	3.9	67.1	18.4	7.9	26.3
Over 10	139	3.22	0.7	5.0	69.1	22.3	2.9	25.2

Table B306. Cary Municipal Tax Rate by Zip Code.

Zip Code	n	Mean	Very Low 1	Somewhat Low 2	About Right	Somewhat High	Very High	% Above 3
27511	140	3.26	2.9	5.7	62.1	20.7	8.6	29.3
27513	155	3.22	1.3	7.1	66.5	18.7	6.5	25.2
27519	62	3.31	1.6	1.6	67.7	22.6	6.5	29.1
27560	5	3.20	0.0	0.0	80.0	20.0	0.0	20.0

#### Cary's Efforts at Keeping Residents Informed Crosstabulations

Table B307. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Age.

Age	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
18-25	22	5.14	9.1	4.5	9.1	13.6	31.8	4.5	9.1	0.0	18.2	31.8
26-55	294	5.81	4.1	5.1	5.8	6.1	22.4	13.3	21.1	13.6	8.5	56.5
56-65	41	5.95	2.4	2.4	7.3	9.8	22.0	14.6	17.1	9.8	14.6	56.1
Over 65	35	5.63	8.6	0.0	2.9	5.7	31.4	14.3	20.0	14.3	2.9	51.5

Table B308. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Children in Household Under 18.

Children	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
No children	214	5.48	6.5	6.5	7.0	8.4	21.5	12.6	16.8	12.1	8.4	49.9
Have children	172	6.11	2.3	1.7	3.5	5.2	27.3	14.5	23.3	12.2	9.9	59.9

Table B309. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Education.

Education	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
HS/Some College	108	6.07	4.6	0.9	4.6	3.7	27.8	13.9	18.5	13.9	12.0	58.3
College Degree	273	5.66	4.4	5.9	5.9	8.1	22.3	13.6	20.5	11.0	8.4	53.5

Table B310. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Housing Type.

Housing Type	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
Single family	283	5.92	3.9	2.5	4.6	6.7	25.8	13.8	20.5	12.7	9.5	56.5
Apartment	55	4.93	9.1	12.7	10.9	10.9	16.4	9.1	10.9	10.9	9.1	40.0
Townhouse/Condo	43	5.77	4.7	7.0	4.7	4.7	20.9	14.0	23.3	14.0	7.0	58.3
Mobile home	3	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0
Duplex	4	5.50	0.0	0.0	0.0	0.0	50.0	50.0	0.0	0.0	0.0	50.0

Table B311. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Income.

Income	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
0-\$20,000	15	5.13	6.7	20.0	0.0	6.7	26.7	6.7	13.3	6.7	13.3	40.0
\$20,001-\$30,000	19	5.21	0.0	10.5	10.5	10.5	31.6	5.3	21.1	5.3	5.3	37.0
\$30,001-\$50,000	45	5.93	4.4	2.2	8.9	4.4	22.2	15.6	17.8	8.9	15.6	57.9
\$50,001-\$70,000	40	6.03	5.0	5.0	2.5	10.0	20.0	12.5	10.0	20.0	15.0	57.5
\$70,001-\$100,000	71	6.00	2.8	1.4	5.6	9.9	16.9	15.5	29.6	11.3	7.0	63.4
Over \$100,000	114	6.00	2.6	3.5	4.4	6.1	23.7	15.8	21.1	13.2	9.6	59.7

Table B312. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Internet Access.

Internet Access	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
Have Access	373	5.79	4.0	4.6	5.9	7.2	23.3	13.4	19.6	13.1	8.8	54.9
No Access	21	5.67	14.3	0.0	4.8	0.0	28.6	9.5	23.8	0.0	19.0	52.3

Table B313. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Race.

Race	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
Caucasian	326	5.76	4.6	4.3	5.8	8.0	23.0	13.8	17.8	13.2	9.5	54.3
African-American	16	5.88	0.0	6.3	0.0	6.3	37.5	6.3	31.3	6.3	6.3	50.2
Asian	21	5.48	4.8	9.5	4.8	0.0	28.6	19.0	19.0	9.5	4.8	52.3
Hispanic	8	7.00	0.0	0.0	0.0	0.0	12.5	12.5	50.0	12.5	12.5	87.5
Other	10	5.80	20.0	0.0	0.0	0.0	10.0	10.0	40.0	10.0	10.0	70.0

Table B314. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Years in Cary.

Years in Cary	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
0-1	59	5.25	8.5	11.9	6.8	11.9	13.6	6.8	18.6	11.9	10.2	47.5
2-5	111	5.87	3.6	2.7	5.4	5.4	28.8	14.4	17.1	13.5	9.0	54.0
6-10	75	6.28	1.3	1.3	2.7	2.7	21.3	24.0	28.0	9.3	9.3	70.6
Over 10	145	5.69	5.5	4.1	6.2	8.3	25.5	9.7	17.2	13.8	9.7	50.4

Table B315. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Zip Code.

Zip Code	n	Mean	Not Informed At All	2	3	4	Average 5	6	7	8	Very Well Informed	% Above 5
27511	148	5.87	3.4	4.1	5.4	6.1	24.3	14.2	20.9	12.8	8.8	56.7
27513	161	5.85	3.1	5.0	6.2	8.1	20.5	13.7	21.1	12.4	9.9	57.1
27519	63	5.64	6.3	3.2	6.3	7.9	27.0	11.1	15.9	12.7	9.5	49.2
27560	5	4.80	20.0	0.0	0.0	0.0	40.0	20.0	20.0	0.0	0.0	40.0

#### Cary's Efforts at Making Information Available to Citizens Crosstabulations

Table B316. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Age.

Age	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
18-25	21	6.48	4.8	0.0	0.0	4.8	19.0	19.0	28.6	0.0	23.8	71.4
26-55	290	6.61	2.1	1.0	1.0	2.4	19.0	13.8	29.7	20.3	10.7	74.5
56-65	40	6.70	2.5	0.0	0.0	5.0	17.5	12.5	30.0	17.5	15.0	75.0
Over 65	36	6.69	0.0	2.8	0.0	0.0	27.8	13.9	16.7	25.0	13.9	69.5

Table B317. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Children in Household Under 18.

Children	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
No children	212	6.46	3.3	1.9	0.5	2.8	20.3	16.0	25.9	16.5	12.7	71.1
Have children	169	6.78	0.6	0.0	1.2	2.4	18.9	11.8	32.0	23.1	10.1	77.0

Table B318. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Education.

Education	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	106	7.00	0.0	1.9	0.9	0.9	17.0	12.3	24.5	22.6	19.8	79.2
College Degree	269	6.45	3.0	0.7	0.7	3.3	20.8	15.2	29.0	18.2	8.9	71.3

Table B319. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	278	6.67	1.8	0.0	0.7	2.9	19.1	16.2	27.0	21.2	11.2	75.6
Apartment	53	6.00	3.8	7.5	1.9	1.9	24.5	13.2	22.6	13.2	11.3	60.3
Townhouse/Condo	44	6.96	2.3	0.0	0.0	2.3	18.2	4.5	34.1	20.5	18.2	77.3
Mobile home	3	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0
Duplex	4	7.00	0.0	0.0	0.0	0.0	25.0	0.0	50.0	0.0	25.0	75.0

Table B320. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	15	5.80	6.7	6.7	0.0	6.7	13.3	13.3	46.7	0.0	6.7	66.7
\$20,001-\$30,000	20	6.45	5.0	5.0	0.0	0.0	15.0	15.0	25.0	25.0	10.0	75.0
\$30,001-\$50,000	44	6.59	2.3	2.3	2.3	2.3	20.5	6.8	34.1	11.4	18.2	70.5
\$50,001-\$70,000	39	6.95	2.6	0.0	2.6	0.0	15.4	12.8	23.1	23.1	20.5	79.5
\$70,001-\$100,000	68	6.62	1.5	1.5	1.5	4.4	19.1	11.8	23.5	26.5	10.3	72.1
Over \$100,000	112	6.78	0.9	0.0	0.0	0.0	18.8	20.5	28.6	21.4	9.8	80.3

Table B321. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Internet Access.

Internet Access	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
Have Access	368	6.59	2.2	0.8	0.8	2.7	20.1	14.1	28.3	19.8	11.1	73.3
No Access	21	7.24	0.0	4.8	0.0	0.0	9.5	9.5	33.3	9.5	33.3	85.6

Table B322. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Race.

Race	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	321	6.65	1.9	1.2	0.6	2.8	19.3	15.3	24.9	21.2	12.8	74.2
African-American	16	6.25	6.3	0.0	0.0	0.0	25.0	12.5	43.8	0.0	12.5	68.8
Asian	21	6.43	0.0	0.0	0.0	4.8	28.6	4.8	47.6	9.5	4.8	66.7
Hispanic	8	7.13	0.0	0.0	0.0	0.0	0.0	25.0	50.0	12.5	12.5	100.0
Other	10	6.60	10.0	0.0	0.0	0.0	10.0	0.0	50.0	20.0	10.0	80.0

Table B323. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
0-1	55	6.44	0.0	5.5	1.8	3.6	18.2	14.5	30.9	10.9	14.5	70.8
2-5	113	6.66	1.8	0.0	1.8	2.7	19.5	15.9	27.4	15.9	15.0	74.2
6-10	72	6.83	1.4	0.0	0.0	1.4	18.1	13.9	31.9	20.8	12.5	79.1
Over 10	145	6.57	3.4	0.7	0.0	2.8	20.7	12.4	26.2	24.8	9.0	72.4

Table B324. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
27511	148	6.72	2.0	1.4	0.7	2.0	18.9	11.5	26.4	25.0	12.2	75.1
27513	156	6.64	1.3	1.3	0.6	1.9	21.2	14.7	28.8	17.3	12.8	73.6
27519	63	6.56	1.6	0.0	1.6	4.8	17.5	17.5	30.2	15.9	11.1	74.7
27560	5	5.40	20.0	0.0	0.0	0.0	20.0	0.0	60.0	0.0	0.0	60.0

#### Cary's Efforts at Involving Citizens in Decisions Crosstabulations

Table B325. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Age.

Age	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
18-25	20	5.80	0.0	0.0	5.0	10.0	30.0	30.0	15.0	0.0	10.0	55.0
26-55	279	6.20	2.9	1.4	2.2	3.2	24.7	15.1	29.7	14.7	6.1	65.6
56-65	39	6.33	5.1	2.6	2.6	5.1	15.4	12.8	23.1	20.5	12.8	69.2
Over 65	34	6.21	2.9	0.0	0.0	2.9	38.2	8.8	20.6	20.6	5.9	55.9

Table B326. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Children in Household Under 18.

Children	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
No children	200	6.03	4.5	1.5	3.0	3.5	27.5	15.0	23.5	13.0	8.5	60.0
Have children	166	6.36	1.2	1.2	1.2	3.6	23.5	16.3	30.1	18.1	4.8	69.3

Table B327. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Education.

Education	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
HS/Some College	101	6.43	1.0	0.0	2.0	5.0	26.7	12.9	24.8	17.8	9.9	65.4
College Degree	259	6.09	3.9	1.9	1.9	3.1	25.1	16.6	27.4	14.3	5.8	64.1

Table B328. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
Single family	269	6.34	3.0	1.1	0.7	3.7	21.6	17.5	27.9	16.7	7.8	69.9
Apartment	48	5.50	2.1	4.2	8.3	2.1	43.8	10.4	12.5	12.5	4.2	39.6
Townhouse/Condo	44	5.98	4.5	0.0	4.5	4.5	29.5	9.1	29.5	11.4	6.8	56.8
Mobile home	3	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0
Duplex	4	5.75	0.0	0.0	0.0	0.0	50.0	25.0	25.0	0.0	0.0	50.0

Table B329. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-\$20,000	13	5.31	7.7	0.0	7.7	0.0	38.5	23.1	15.4	7.7	0.0	46.2
\$20,001-\$30,000	19	6.53	0.0	0.0	0.0	0.0	31.6	15.8	26.3	21.1	5.3	68.5
\$30,001-\$50,000	44	6.23	4.5	0.0	6.8	0.0	25.0	9.1	27.3	18.2	9.1	63.7
\$50,001-\$70,000	37	6.41	2.7	0.0	0.0	5.4	21.6	18.9	27.0	13.5	10.8	70.2
\$70,001-\$100,000	67	6.24	0.0	1.5	4.5	6.0	25.4	11.9	28.4	14.9	7.5	62.7
Over \$100,000	109	6.42	1.8	2.8	0.0	2.8	18.3	16.5	35.8	15.6	6.4	74.3

Table B330. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Internet Access.

Internet Access	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
Have Access	353	6.19	3.1	1.4	2.0	4.0	24.4	15.6	27.5	15.3	6.8	65.2
No Access	20	6.10	0.0	0.0	5.0	0.0	45.0	10.0	20.0	10.0	10.0	50.0

Table B331. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Race.

Race	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Caucasian	311	6.21	3.2	1.3	2.3	3.5	24.8	15.8	25.4	16.1	7.7	65.0
African-American	14	6.21	0.0	0.0	0.0	7.1	28.6	14.3	35.7	14.3	0.0	64.3
Asian	19	6.05	0.0	5.3	0.0	0.0	36.8	5.3	42.1	10.5	0.0	57.9
Hispanic	8	6.63	0.0	0.0	0.0	0.0	25.0	12.5	50.0	0.0	12.5	75.0
Other	9	5.56	11.1	0.0	11.1	0.0	11.1	22.2	33.3	11.1	0.0	66.6

Table B332. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
0-1	50	5.74	0.0	4.0	4.0	0.0	42.0	20.0	22.0	2.0	6.0	50.0
2-5	106	6.27	1.9	0.0	1.9	4.7	22.6	20.8	28.3	13.2	6.6	68.9
6-10	71	6.16	1.4	4.2	2.8	5.6	21.1	14.1	26.8	18.3	5.6	64.8
Over 10	142	6.32	5.6	0.0	1.4	2.8	23.2	10.6	28.2	19.7	8.5	67.0

Table B333. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
27511	143	6.19	3.5	1.4	1.4	5.6	24.5	11.9	28.0	17.5	6.3	63.7
27513	148	6.33	2.0	0.7	2.7	2.7	21.6	19.6	27.7	15.5	7.4	70.2
27519	62	6.03	1.6	3.2	3.2	1.6	33.9	14.5	22.6	9.7	9.7	56.5
27560	5	5.00	20.0	0.0	0.0	0.0	40.0	0.0	40.0	0.0	0.0	40.0

#### Achievement of Goal of Being Best Local Government of Its Size in NC Crosstabulations

Table B334. Achievement of Goal of Being Best Local Government of its Size in NC by Age.

Age	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	Grade
18-25	19	6.90	0.0	0.0	0.0	0.0	21.1	15.8	31.6	15.8	15.8	C+
26-55	274	6.60	1.1	1.8	1.8	2.9	19.7	12.0	29.6	19.0	12.0	C-
56-65	33	6.49	0.0	0.0	3.0	6.1	18.2	21.2	30.3	6.1	15.2	C-
Over 65	32	6.06	6.3	3.1	0.0	6.3	25.0	9.4	25.0	12.5	12.5	D+

Table B335. Achievement of Goal of Being Best Local Government of its Size in NC by Education.

Education	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	Grade
HS/Some College	98	6.59	3.1	1.0	2.0	4.1	22.4	9.2	21.4	16.3	20.4	C-
College Degree	249	6.51	0.8	2.0	1.6	3.2	19.3	14.9	32.1	16.5	9.6	C-

Table B336. Achievement of Goal of Being Best Local Government of its Size in NC by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	Grade
Single family	263	6.49	1.9	1.9	1.9	3.8	20.2	12.9	28.1	16.0	13.3	C-
Apartment	44	6.50	0.0	2.3	2.3	4.5	22.7	9.1	29.5	20.5	9.1	C-
Townhouse/Condo	41	6.90	0.0	0.0	0.0	0.0	19.5	17.1	31.7	17.1	14.6	C+
Mobile home	3	7.33	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	0.0	B-
Duplex	4	7.25	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	0.0	B-

Table B337. Achievement of Goal of Being Best Local Government of its Size in NC by Race.

Race	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	Grade
Caucasian	300	6.51	1.3	1.7	2.0	3.7	20.3	14.3	28.0	15.7	13.0	C-
African-American	12	6.83	8.3	0.0	0.0	0.0	16.7	8.3	16.7	25.0	25.0	С
Asian	19	6.63	0.0	5.3	0.0	0.0	15.8	10.5	36.8	31.6	0.0	C
Hispanic	7	7.00	0.0	0.0	0.0	0.0	14.3	14.3	42.9	14.3	14.3	C+
Other	9	7.44	0.0	0.0	0.0	0.0	0.0	0.0	66.7	22.2	11.1	B-

Table B338. Achievement of Goal of Being Best Local Government of its Size in NC by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	Grade
0-1	46	6.28	2.2	4.3	0.0	2.2	28.3	4.3	34.8	17.4	6.5	C-
2-5	110	6.60	2.7	0.9	1.8	3.6	16.4	12.7	31.8	15.5	14.5	C-
6-10	70	6.76	0.0	1.4	1.4	2.9	15.7	20.0	22.9	22.9	12.9	С
Over 10	129	6.52	0.8	1.6	2.3	3.9	21.7	13.2	27.9	15.5	13.2	C-

Table B339. Achievement of Goal of Being Best Local Government of its Size in NC by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	Grade
27511	132	6.53	3.0	0.8	0.8	4.5	20.5	12.1	25.8	20.5	12.1	C-
27513	148	6.64	0.7	2.0	2.7	1.4	20.9	11.5	29.1	17.6	14.2	C
27519	59	6.34	0.0	3.4	1.7	6.8	16.9	15.3	39.0	6.8	10.2	C-
27560	5	6.80	0.0	0.0	0.0	0.0	20.0	20.0	40.0	0.0	20.0	C

# **Solid Waste: Curbside Garbage Service Crosstabulations**

Table B340. Satisfaction with Curbside Garbage Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	279	7.56	4.3	1.4	1.4	0.4	3.9	4.7	15.1	29.4	39.4	88.6
Apartment	16	8.06	0.0	0.0	0.0	0.0	12.5	0.0	0.0	43.8	43.8	87.6
Townhouse/Condo	35	7.71	2.9	0.0	2.9	0.0	5.7	8.6	11.4	17.1	51.4	88.5
Mobile home	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	100.0
Duplex	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	100.0

Table B341. Satisfaction with Curbside Garbage Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-\$20,000	6	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	100.0
\$20,001-\$30,000	12	7.33	8.3	0.0	0.0	0.0	0.0	16.7	8.3	33.3	33.3	91.6
\$30,001-\$50,000	33	7.82	3.0	0.0	0.0	0.0	6.1	9.1	9.1	24.2	48.5	90.9
\$50,001-\$70,000	34	7.91	0.0	0.0	0.0	0.0	8.8	2.9	23.5	17.6	47.1	91.1
\$70,001-\$100,000	65	7.68	3.1	3.1	0.0	0.0	6.2	3.1	10.8	30.8	43.1	87.8
Over \$100,000	106	7.58	4.7	1.9	0.0	0.9	2.8	3.8	16.0	32.1	37.7	89.6

Table B342. Satisfaction with Curbside Garbage Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-1	44	7.98	2.3	0.0	2.3	0.0	2.3	6.8	4.5	31.8	50.0	93.1
2-5	87	7.76	1.1	3.4	0.0	0.0	4.6	4.6	19.5	19.5	47.1	90.7
6-10	71	7.55	8.5	0.0	0.0	1.4	2.8	1.4	9.9	35.2	40.8	87.3
Over 10	136	7.43	3.7	0.7	2.9	0.0	6.6	5.9	15.4	30.1	34.6	86.0

Table B343. Satisfaction with Curbside Garbage Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
27511	133	7.62	3.0	0.8	1.5	0.0	6.8	4.5	15.8	27.1	40.6	88.0
27513	141	7.43	5.7	1.4	2.1	0.7	4.3	5.7	11.3	29.1	39.7	85.8
27519	49	8.02	0.0	2.0	0.0	0.0	0.0	6.1	16.3	32.7	42.9	98.0
27560	4	7.50	0.0	0.0	0.0	0.0	0.0	0.0	75.0	0.0	25.0	100.0

# **Solid Waste: Curbside Recycling Service Crosstabulations**

Table B344. Satisfaction with Curbside Recycling Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
Single family	272	7.52	3.3	0.7	0.7	1.5	5.5	7.7	16.5	26.5	37.5	88.2
Apartment	14	7.64	7.1	0.0	0.0	0.0	14.3	0.0	0.0	21.4	57.1	78.5
Townhouse/Condo	36	7.72	0.0	2.8	0.0	0.0	11.1	5.6	11.1	25.0	44.4	86.1
Mobile home	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
Duplex	3	6.33	33.3	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	66.7

Table B345. Satisfaction with Curbside Recycling Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	14.3	42.9	42.9	100.0
\$20,001-\$30,000	12	8.00	0.0	0.0	0.0	0.0	8.3	0.0	8.3	50.0	33.3	91.6
\$30,001-\$50,000	30	7.80	0.0	0.0	0.0	0.0	16.7	3.3	13.3	16.7	50.0	83.3
\$50,001-\$70,000	33	7.55	6.1	0.0	0.0	0.0	12.1	0.0	18.2	12.1	51.5	81.8
\$70,001-\$100,000	61	7.48	0.0	3.3	0.0	4.9	6.6	6.6	13.1	32.8	32.8	85.3
Over \$100,000	108	7.37	4.6	0.9	0.9	0.9	4.6	11.1	16.7	24.1	36.1	88.0

Table B346. Satisfaction with Curbside Recycling Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	44	7.36	9.1	0.0	0.0	2.3	4.5	6.8	11.4	18.2	47.7	84.1
2-5	81	7.80	1.2	1.2	0.0	1.2	3.7	7.4	18.5	21.0	45.7	92.6
6-10	69	7.30	5.8	1.4	1.4	1.4	5.8	5.8	13.0	30.4	34.8	84.0
Over 10	134	7.58	1.5	0.7	0.7	0.7	9.0	7.5	14.9	28.4	36.6	87.4

Table B347. Satisfaction with Curbside Recycling Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
27511	129	7.77	1.6	0.8	0.0	0.8	5.4	5.4	18.6	26.4	41.1	91.5
27513	134	7.29	5.2	1.5	0.7	1.5	8.2	6.7	12.7	28.4	35.1	82.9
27519	52	7.56	3.8	0.0	1.9	1.9	1.9	13.5	11.5	21.2	44.2	90.4
27560	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	66.7	0.0	33.3	100.0

#### Solid Waste: Curbside Yard Waste Service Crosstabulations

Table B348. Satisfaction with Curbside Yard Waste Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	253	7.63	1.2	1.2	1.6	0.8	5.5	5.9	19.8	26.1	37.9	89.7
Apartment	13	8.23	0.0	0.0	0.0	0.0	0.0	0.0	23.1	30.8	46.2	100.0
Townhouse/Condo	26	7.50	3.8	0.0	0.0	3.8	7.7	3.8	23.1	11.5	46.2	84.6
Mobile home	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
Duplex	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0

Table B349. Satisfaction with Curbside Yard Waste Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-\$20,000	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	100.0
\$20,001-\$30,000	13	7.46	7.7	0.0	0.0	0.0	0.0	0.0	30.8	30.8	30.8	92.4
\$30,001-\$50,000	25	8.20	0.0	0.0	0.0	0.0	4.0	8.0	12.0	16.0	60.0	96.0
\$50,001-\$70,000	31	8.00	0.0	0.0	0.0	0.0	9.7	3.2	16.1	19.4	51.6	90.3
\$70,001-\$100,000	60	7.78	0.0	3.3	0.0	0.0	5.0	5.0	18.3	26.7	41.7	91.7
Over \$100,000	100	7.59	2.0	0.0	1.0	1.0	5.0	7.0	22.0	29.0	33.0	91.0

Table B350. Satisfaction with Curbside Yard Waste Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-1	31	7.84	0.0	3.2	0.0	3.2	6.5	0.0	16.1	19.4	51.6	87.1
2-5	78	7.76	0.0	0.0	0.0	1.3	5.1	7.7	24.4	25.6	35.9	93.6
6-10	61	7.93	1.6	1.6	1.6	0.0	1.6	3.3	11.5	32.8	45.9	93.5
Over 10	127	7.41	2.4	0.8	2.4	1.6	7.1	6.3	22.0	21.3	36.2	85.8

Table B351. Satisfaction with Curbside Yard Waste Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
27511	120	7.78	1.7	0.8	0.0	0.8	5.8	5.0	19.2	22.5	44.2	90.9
27513	123	7.48	0.8	1.6	3.3	1.6	7.3	5.7	17.1	26.0	36.6	85.4
27519	42	7.69	2.4	0.0	0.0	0.0	0.0	9.5	26.2	31.0	31.0	97.7
27560	4	7.75	0.0	0.0	0.0	0.0	0.0	0.0	50.0	25.0	25.0	100.0

# Solid Waste: Call-In Computer Recycling Service Crosstabulations

Table B352. Satisfaction with Call-In Computer Recycling Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	74	7.10	4.1	1.4	1.4	5.4	12.2	4.1	14.9	23.0	33.8	75.8
Apartment	4	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	100.0
Townhouse/Condo	7	6.86	0.0	0.0	14.3	14.3	14.3	0.0	0.0	0.0	57.1	57.1
Mobile home	I			1					1	-	-	
Duplex	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	100.0

Table B353. Satisfaction with Call-In Computer Recycling Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
\$20,001-\$30,000	4	7.50	0.0	0.0	0.0	0.0	25.0	0.0	0.0	50.0	25.0	75.0
\$30,001-\$50,000	9	7.89	0.0	0.0	0.0	0.0	11.1	0.0	22.2	22.2	44.4	88.8
\$50,001-\$70,000	5	7.80	0.0	0.0	0.0	0.0	20.0	0.0	20.0	0.0	60.0	80.0
\$70,001-\$100,000	14	6.93	0.0	0.0	7.1	7.1	14.3	7.1	7.1	35.7	21.4	71.3
Over \$100,000	40	7.10	5.0	0.0	0.0	10.0	7.5	5.0	15.0	25.0	32.5	77.5

Table B354. Satisfaction with Call-In Computer Recycling Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-1	6	6.17	16.7	0.0	0.0	0.0	16.7	16.7	16.7	0.0	33.3	66.7
2-5	21	7.05	0.0	0.0	9.5	4.8	19.0	0.0	4.8	28.6	33.3	66.7
6-10	19	5.90	10.5	5.3	0.0	10.5	15.8	10.5	10.5	21.1	15.8	57.9
Over 10	40	7.85	0.0	0.0	0.0	5.0	5.0	0.0	22.5	25.0	42.5	90.0

Table B355. Satisfaction with Call-In Computer Recycling Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
27511	34	7.56	0.0	0.0	2.9	5.9	8.8	2.9	14.7	23.5	41.2	82.3
27513	39	6.46	10.3	2.6	2.6	5.1	15.4	0.0	15.4	20.5	28.2	64.1
27519	10	7.00	0.0	0.0	0.0	10.0	10.0	20.0	10.0	30.0	20.0	80.0
27560	1	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0

# Solid Waste: Call-In Used Motor Oil Recycling Service Crosstabulations

Table B356. Satisfaction with Call-In Used Motor Oil Recycling Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	61	6.34	6.6	4.9	6.6	6.6	13.1	3.3	16.4	11.5	31.1	62.3
Apartment	6	7.17	0.0	0.0	0.0	0.0	16.7	16.7	16.7	33.3	16.7	83.4
Townhouse/Condo	6	5.67	16.7	0.0	16.7	16.7	0.0	0.0	0.0	16.7	33.3	50.0
Mobile home				1		-		-	1		1	
Duplex	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	100.0

Table B357. Satisfaction with Call-In Used Motor Oil Recycling Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-\$20,000												
\$20,001-\$30,000	5	5.80	20.0	0.0	0.0	0.0	40.0	0.0	0.0	0.0	40.0	40.0
\$30,001-\$50,000	10	7.30	0.0	0.0	0.0	10.0	20.0	0.0	10.0	20.0	40.0	70.0
\$50,001-\$70,000	7	6.29	14.3	0.0	14.3	0.0	14.3	0.0	0.0	14.3	42.9	57.2
\$70,001-\$100,000	15	6.20	0.0	6.7	13.3	6.7	13.3	13.3	6.7	13.3	26.7	60.0
Over \$100,000	28	6.50	7.1	3.6	3.6	10.7	7.1	3.6	17.9	17.9	28.6	68.0

Table B358. Satisfaction with Call-In Used Motor Oil Recycling Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	4	6.00	25.0	0.0	0.0	0.0	0.0	25.0	0.0	25.0	25.0	75.0
2-5	19	6.26	10.5	0.0	5.3	10.5	15.8	5.3	5.3	15.8	31.6	58.0
6-10	13	5.08	15.4	7.7	7.7	7.7	15.4	7.7	23.1	0.0	15.4	46.2
Over 10	38	6.92	0.0	5.3	7.9	5.3	10.5	0.0	18.4	18.4	34.2	71.0

Table B359. Satisfaction with Call-In Used Motor Oil Recycling Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
27511	31	6.94	3.2	3.2	6.5	3.2	9.7	6.5	12.9	19.4	35.5	74.3
27513	30	5.50	16.7	3.3	10.0	6.7	16.7	0.0	13.3	6.7	26.7	46.7
27519	9	6.00	0.0	11.1	0.0	22.2	11.1	11.1	11.1	11.1	22.2	55.5
27560	1	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	100.0

# Solid Waste: Call-In Bulky Trash Service Crosstabulations

Table B360. Satisfaction with Call-In Bulky Trash Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	166	7.42	1.2	2.4	3.0	0.0	7.8	6.0	21.1	21.7	36.7	85.5
Apartment	10	8.30	0.0	0.0	0.0	0.0	0.0	10.0	0.0	40.0	50.0	90.0
Townhouse/Condo	17	7.18	0.0	0.0	0.0	5.9	29.4	5.9	5.9	5.9	47.1	64.8
Mobile home	I			-		-	-			-	-	
Duplex	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0

Table B361. Satisfaction with Call-In Bulky Trash Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-\$20,000	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	100.0
\$20,001-\$30,000	7	7.14	0.0	0.0	14.3	0.0	14.3	0.0	0.0	42.9	28.6	71.5
\$30,001-\$50,000	19	8.00	0.0	0.0	0.0	0.0	5.3	10.5	15.8	15.8	52.6	94.7
\$50,001-\$70,000	20	7.90	0.0	0.0	0.0	0.0	20.0	5.0	0.0	15.0	60.0	80.0
\$70,001-\$100,000	40	7.63	0.0	2.5	2.5	0.0	5.0	5.0	25.0	20.0	40.0	90.0
Over \$100,000	60	7.75	0.0	1.7	1.7	0.0	3.3	6.7	20.0	30.0	36.7	93.4

Table B362. Satisfaction with Call-In Bulky Trash Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	18	7.89	0.0	5.6	0.0	0.0	0.0	5.6	11.1	33.3	44.4	94.4
2-5	55	7.36	0.0	3.6	3.6	0.0	12.7	1.8	23.6	12.7	41.8	79.9
6-10	37	7.70	0.0	0.0	2.7	0.0	8.1	8.1	13.5	29.7	37.8	89.1
Over 10	86	7.35	2.3	1.2	2.3	1.2	9.3	8.1	18.6	19.8	37.2	83.7

Table B363. Satisfaction with Call-In Bulky Trash Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
27511	81	7.68	0.0	1.2	2.5	0.0	7.4	7.4	19.8	17.3	44.4	88.9
27513	74	7.18	1.4	2.7	1.4	1.4	16.2	5.4	17.6	21.6	32.4	77.0
27519	31	7.23	3.2	3.2	6.5	0.0	0.0	6.5	22.6	25.8	32.3	87.2
27560	3	7.33	0.0	0.0	0.0	0.0	0.0	33.3	33.3	0.0	33.3	100.0

# **Solid Waste: Christmas Tree Collection Service Crosstabulations**

Table B364. Satisfaction with Christmas Tree Collection Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
Single family	173	7.68	0.6	0.6	4.0	2.3	4.0	4.6	17.3	23.1	43.4	88.4
Apartment	13	7.62	0.0	0.0	7.7	0.0	7.7	7.7	15.4	7.7	53.8	84.6
Townhouse/Condo	20	7.00	0.0	5.0	5.0	5.0	10.0	10.0	15.0	10.0	40.0	75.0
Mobile home	3	7.00	0.0	0.0	33.3	0.0	0.0	0.0	0.0	0.0	66.7	66.7
Duplex	2	5.00	50.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0

Table B365. Satisfaction with Christmas Tree Collection Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-\$20,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	100.0
\$20,001-\$30,000	8	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	100.0
\$30,001-\$50,000	23	7.87	0.0	0.0	4.3	0.0	4.3	8.7	13.0	17.4	52.2	91.3
\$50,001-\$70,000	21	8.19	4.8	0.0	0.0	0.0	0.0	0.0	14.3	14.3	66.7	95.3
\$70,001-\$100,000	44	7.84	0.0	0.0	4.5	2.3	2.3	4.5	15.9	22.7	47.7	90.8
Over \$100,000	67	7.52	0.0	0.0	4.5	3.0	6.0	6.0	17.9	28.4	34.3	86.6

Table B366. Satisfaction with Christmas Tree Collection Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-1	24	8.00	0.0	0.0	8.3	0.0	4.2	4.2	8.3	4.2	70.8	87.5
2-5	53	7.85	0.0	1.9	3.8	0.0	1.9	9.4	13.2	17.0	52.8	92.4
6-10	46	7.35	2.2	0.0	6.5	4.3	6.5	0.0	17.4	26.1	37.0	80.5
Over 10	89	7.43	1.1	1.1	3.4	3.4	5.6	5.6	20.2	23.6	36.0	85.4

Table B367. Satisfaction with Christmas Tree Collection Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
27511	77	7.57	1.3	1.3	3.9	1.3	5.2	6.5	16.9	19.5	44.2	87.1
27513	88	7.44	1.1	1.1	5.7	3.4	5.7	5.7	13.6	20.5	43.2	83.0
27519	35	7.63	0.0	0.0	5.7	2.9	2.9	2.9	22.9	22.9	40.0	88.7
27560	4	7.75	0.0	0.0	0.0	0.0	0.0	0.0	50.0	25.0	25.0	100.0

#### **Solid Waste: Leaf Collection Service Crosstabulations**

Table B368. Satisfaction with Leaf Collection Service by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	236	7.47	1.3	1.3	0.8	2.1	7.2	8.5	20.8	22.5	35.6	87.4
Apartment	14	7.71	7.1	0.0	0.0	0.0	0.0	0.0	28.6	14.3	50.0	92.9
Townhouse/Condo	24	7.29	4.2	0.0	8.3	0.0	4.2	8.3	16.7	12.5	45.8	83.3
Mobile home	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
Duplex	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0

Table B369. Satisfaction with Leaf Collection Service by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied	% Above 5
0-\$20,000	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	100.0
\$20,001-\$30,000	11	7.55	9.1	0.0	0.0	0.0	0.0	0.0	27.3	18.2	45.5	91.0
\$30,001-\$50,000	25	8.04	0.0	0.0	0.0	0.0	4.0	12.0	12.0	20.0	52.0	96.0
\$50,001-\$70,000	27	7.89	0.0	0.0	0.0	3.7	11.1	3.7	11.1	14.8	55.6	85.2
\$70,001-\$100,000	57	7.81	0.0	0.0	0.0	0.0	7.0	7.0	22.8	24.6	38.6	93.0
Over \$100,000	92	7.24	2.2	2.2	0.0	3.3	8.7	9.8	18.5	26.1	29.3	83.7

Table B370. Satisfaction with Leaf Collection Service by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	27	7.96	0.0	0.0	3.7	0.0	3.7	3.7	18.5	18.5	51.9	92.6
2-5	75	7.63	1.3	0.0	0.0	2.7	5.3	9.3	21.3	21.3	38.7	90.6
6-10	55	7.58	1.8	3.6	0.0	0.0	7.3	5.5	18.2	20.0	43.6	87.3
Over 10	121	7.26	2.5	0.8	2.5	2.5	7.4	9.1	21.5	21.5	32.2	84.3

Table B371. Satisfaction with Leaf Collection Service by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
27511	116	7.42	2.6	0.0	0.9	0.9	10.3	8.6	18.1	24.1	34.5	85.3
27513	113	7.34	0.9	2.7	2.7	3.5	5.3	8.0	21.2	19.5	36.3	85.0
27519	37	7.76	2.7	0.0	0.0	0.0	0.0	10.8	24.3	21.6	40.5	97.2
27560	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	100.0

# **Solid Waste: Cary Citizen Convenience Center Crosstabulations**

Table B372. Satisfaction with Cary Citizen Convenience Center by Housing Type.

Housing Type	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
Single family	141	7.50	1.4	0.0	2.8	0.7	9.2	8.5	13.5	29.1	34.8	85.9
Apartment	9	7.89	0.0	0.0	0.0	0.0	11.1	0.0	22.2	22.2	44.4	88.8
Townhouse/Condo	15	7.47	0.0	0.0	6.7	6.7	0.0	13.3	13.3	13.3	46.7	86.6
Mobile home	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	100.0
Duplex	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	100.0

Table B373. Satisfaction with Cary Citizen Convenience Center by Income.

Income	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-\$20,000	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	100.0
\$20,001-\$30,000	7	7.86	0.0	0.0	0.0	0.0	0.0	0.0	42.9	28.6	28.6	100.0
\$30,001-\$50,000	20	7.50	0.0	0.0	10.0	0.0	10.0	5.0	5.0	25.0	45.0	80.0
\$50,001-\$70,000	16	8.00	0.0	0.0	0.0	0.0	6.3	6.3	12.5	31.3	43.8	93.9
\$70,001-\$100,000	29	7.86	0.0	0.0	0.0	0.0	6.9	6.9	13.8	37.9	34.5	93.1
Over \$100,000	61	7.54	1.6	0.0	1.6	1.6	8.2	8.2	13.1	31.1	34.4	86.8

Table B374. Satisfaction with Cary Citizen Convenience Center by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
0-1	11	7.82	9.1	0.0	0.0	0.0	0.0	0.0	9.1	27.3	54.5	90.9
2-5	35	7.46	0.0	0.0	5.7	0.0	5.7	14.3	11.4	31.4	31.4	88.5
6-10	43	7.19	2.3	0.0	0.0	2.3	16.3	11.6	14.0	23.3	30.2	79.1
Over 10	78	7.69	0.0	0.0	3.8	1.3	6.4	5.1	15.4	29.5	38.5	88.5

Table B375. Satisfaction with Cary Citizen Convenience Center by Zip Code.

Zip Code	n	Mean	Very Dissatisfied	2	3	4	Neutral 5	6	7	8	Very Satisfied <b>9</b>	% Above 5
27511	71	7.70	1.4	0.0	4.2	0.0	4.2	7.0	14.1	26.8	42.3	90.2
27513	73	7.23	2.7	0.0	2.7	1.4	12.3	8.2	16.4	24.7	31.5	80.8
27519	23	7.48	0.0	0.0	0.0	4.3	8.7	13.0	8.7	39.1	26.1	86.9
27560												

### **Acceptable Materials for Storm Drains Crosstabulations**

Table B376. Acceptable Materials for Storm Drains by Housing Type.

Materials	Single Family % Yes (n=287)	Apartment % Yes (n=55)	Townhouse/ Condo % Yes (n=44)	Mobile Home % Yes (n=5)	Duplex % Yes (n=4)
Grass, leaves, natural vegetation	5.2	10.9	6.8	0.0	50.0
Paint	0.3	3.6	0.0	0.0	25.0
Grease and oil	1.0	1.8	0.0	0.0	25.0
Rainwater from gutters	89.9	83.6	79.5	100.0	75.0
Water from swimming pool	27.9	27.3	27.3	40.0	50.0
Rinse water from washing car	51.9	48.1	43.2	40.0	50.0
Sprinkler and irrigation runoff	68.3	72.2	65.9	80.0	50.0

Table B377. Acceptable Materials for Storm Drains by Years in Cary.

Materials	0-1 % Yes (n=61)	2-5 % Yes (n=113)	6-10 % Yes (n=76)	Over 10 % Yes (n=148)
Grass, leaves, natural vegetation	9.8	11.5	5.3	2.0
Paint	3.3	1.8	0.0	0.0
Grease and oil	1.6	2.7	1.3	0.0
Rainwater from gutters	83.6	89.4	92.1	85.8
Water from swimming pool	27.9	31.9	31.6	23.6
Rinse water from washing car	49.2	49.6	57.9	46.3
Sprinkler and irrigation runoff	73.8	70.8	67.1	63.9

Table B378. Acceptable Materials for Storm Drains by Zip Code.

Materials	27511 % Yes (n=152)	27513 % Yes (n=165)	27519 % Yes (n=63)	27560 % Yes (n=5)
Grass, leaves, natural vegetation	5.2	3.7	17.5	0.0
Paint	0.7	0.6	3.2	0.0
Grease and oil	0.7	1.8	1.6	0.0
Rainwater from gutters	87.6	87.8	85.7	100.0
Water from swimming pool	34.0	21.3	33.3	0.0
Rinse water from washing car	51.3	50.0	50.8	20.0
Sprinkler and irrigation runoff	67.1	70.7	71.4	40.0

### What Happens to Materials that Make it Into Storm Drains Crosstabulations

Table B379. What Happens to Materials that Make it into Storm Drains by Housing Type.

Materials	Single Family % Yes (n=287)	Apartment % Yes (n=55)	Townhouse/ Condo % Yes (n=44)	Mobile Home % Yes (n=5)	Duplex % Yes (n=4)
They go in a large basin that is cleaned out regularly by the Town	2.4	5.4	4.5	0.0	0.0
They go to the wastewater treatment plant where they are cleaned and sanitized before going into nearby streams	30.4	23.2	44.1	0.0	25.0
They go directly into area streams and creeks	41.3	26.8	27.3	20.0	50.0
Not sure	25.9	44.6	34.1	80.0	25.0

Table B380. What Happens to Materials that Make it into Storm Drains by Years in Cary.

Materials	0-1 % Yes (n=61)	2-5 % Yes (n=113)	6-10 % Yes (n=76)	Over 10 % Yes (n=148)
They go in a large basin that is cleaned out regularly by the Town	4.9	3.5	5.3	0.7
They go to the wastewater treatment plant where they are cleaned and sanitized before going into nearby streams	19.7	36.0	27.6	29.3
They go directly into area streams and creeks	36.1	27.2	51.3	38.8
Not sure	39.3	33.3	15.8	31.3

Table B381. What Happens to Materials that Make it into Storm Drains by Zip Code.

Materials	27511 % Yes (n=152)	27513 % Yes (n=165)	27519 % Yes (n=63)	27560 % Yes (n=5)
They go in a large basin that is cleaned out regularly by the Town	2.6	1.8	7.9	0.0
They go to the wastewater treatment plant where they are cleaned and sanitized before going into nearby streams	23.0	27.3	42.9	80.0
They go directly into area streams and creeks	38.2	43.6	25.4	20.0
Not sure	36.2	27.3	23.8	0.0

## **Mandatory Evacuation Transportation Methods Crosstabulations**

Table B382. Mandatory Evacuation Transportation Methods by Age.

Age	n	% Private Vehicle	% Public Transportation	% Both Public & Private Transportation
18-25	21	95.2	4.8	0.0
26-55	299	96.0	3.3	0.7
56-65	42	97.6	2.4	0.0
Over 65	36	88.9	11.1	0.0

Table B383. Mandatory Evacuation Transportation Methods by Housing Type.

Housing Type	n	% Private Vehicle	% Public Transportation	% Both Public & Private Transportation
Single family	286	97.9	1.7	0.3
Apartment	55	89.1	9.1	1.8
Townhouse/Condo	44	90.9	9.1	0.0
Mobile home	5	80.0	20.0	0.0
Duplex	4	100.0	0.0	0.0

Table B384. Mandatory Evacuation Transportation Methods by Income.

Income	n	% Private Vehicle	% Public Transportation	% Both Public & Private Transportation
0-\$20,000	16	75.0	25.0	0.0
\$20,001-\$30,000	19	73.7	26.3	0.0
\$30,001-\$50,000	46	97.8	2.2	0.0
\$50,001-\$70,000	40	95.0	2.5	2.5
\$70,001-\$100,000	71	97.2	1.4	1.4
Over \$100,000	114	98.2	1.8	0.0

Table B385. Mandatory Evacuation Transportation Methods by Race.

Race	n	% Private Vehicle	% Public Transportation	% Both Public & Private Transportation
Caucasian	333	97.6	2.4	0.0
African-American	15	86.7	13.3	0.0
Asian	21	81.0	14.3	4.8
Hispanic	8	75.0	25.0	0.0
Other	10	80.0	10.0	10.0

Table B386. Mandatory Evacuation Transportation Methods by Zip Code.

Zip Code	n	% Private Vehicle	% Public Transportation	% Both Public & Private Transportation
27511	151	96.0	4.0	0.0
27513	165	95.8	3.6	0.6
27519	63	93.7	4.8	1.6
27560	5	100.0	0.0	0.0

#### **Mandatory Evacuation Living Situation Crosstabulations**

Table B387. Living Situation if Home Damaged or Destroyed by Age.

Age	n	I would stay with friends or family	I would have the financial resources to move into a motel/apt./home	I would need to stay in an emergency shelter	Respondent indicated with more than one living situation
18-25	21	66.7	19.0	0.0	14.3
26-55	297	49.2	34.7	5.4	10.7
56-65	41	36.6	31.7	2.4	29.2
Over 65	36	58.3	19.4	8.3	13.9

Table B388. Living Situation if Home Damaged or Destroyed by Housing Type.

Housing Type	n	I would stay with friends or family	I would have the financial resources to move into a motel/apt./home	I would need to stay in an emergency shelter	Respondent indicated with more than one living situation
Single family	285	49.5	34.7	2.5	13.4
Apartment	52	57.7	19.2	15.4	7.7
Townhouse/Condo	44	45.5	36.4	2.3	15.9
Mobile home	5	40.0	0.0	40.0	20.0
Duplex	4	50.0	25.0	25.0	0.0

Table B389. Living Situation if Home Damaged or Destroyed by Income.

Income	n	I would stay with friends or family	I would have the financial resources to move into a motel/apt./home	I would need to stay in an emergency shelter	Respondent indicated with more than one living situation
0-\$20,000	15	60.0	6.7	13.3	20.0
\$20,001-\$30,000	18	72.2	0.0	11.1	16.7
\$30,001-\$50,000	46	60.9	19.6	13.0	6.5
\$50,001-\$70,000	40	42.5	47.5	5.0	5.0
\$70,001-\$100,000	72	52.8	33.3	2.8	11.1
Over \$100,000	112	42.9	40.2	1.8	15.2

Table B390. Living Situation if Home Damaged or Destroyed by Race.

Race	n	I would stay with friends or family	I would have the financial resources to move into a motel/apt./home	I would need to stay in an emergency shelter	Respondent indicated with more than one living situation
Caucasian	330	50.6	32.7	3.3	13.3
African-American	14	42.9	28.6	7.1	21.4
Asian	21	47.6	19.0	28.6	4.8
Hispanic	8	25.0	62.5	12.5	0.0
Other	11	54.5	9.1	9.1	27.3

Table B391. Living Situation if Home Damaged or Destroyed by Zip Code.

Zip Code	n	I would stay with friends or family	I would have the financial resources to move into a motel/apt./home	I would need to stay in an emergency shelter	Respondent indicated with more than one living situation
27511	149	47.7	26.8	8.1	17.4
27513	164	53.0	34.8	1.2	10.9
27519	63	44.4	36.5	7.9	11.1
27560	4	50.0	50.0	0.0	0.0

Table B392. Living Situation if Home Damaged or Destroyed by Transportation Method.

Transportation Method	n	I would stay with friends or family	I would have the financial resources to move into a motel/apt./home	I would need to stay in an emergency shelter	Respondent indicated with more than one living situation
Private Vehicle	379	50.1	32.7	4.2	12.9
Public Transportation	15	53.3	13.3	26.7	6.7
Both	2	0.0	50.0	0.0	50.0

### **Mandatory Evacuation Pet Situation Crosstabulations**

Table B393. Mandatory Evacuation Pet Situation by Age.

Age	n	I would be able to take my pets with me	I would have the financial resources to board my pets	I would leave my pets behind since pets are not allowed in emergency shelters	Respondent indicated with more than one pet situation
18-25 (23.8% no pets)	21	87.5	6.3	6.3	0.0
26-55 (40.9% no pets)	296	90.3	4.0	1.1	4.6
56-65 (59.5% no pets)	42	88.2	0.0	5.9	5.9
Over 65 (65.8% no pets)	38	92.3	0.0	0.0	7.7

Table B394. Mandatory Evacuation Pet Situation by Housing Type.

Housing Type	n	I would be able to take my pets with me	I would have the financial resources to board my pets	I would leave my pets behind since pets are not allowed in emergency shelters	Respondent indicated with more than one pet situation
Single family (38.8 no pets)	286	89.1	4.0	1.7	5.1
Apartment (60.0% no pets)	55	90.9	0.0	4.5	4.5
Townhouse/Condo (61.4% no pets)	44	100.0	0.0	0.0	0.0
Mobile home (40.0% no pets)	5	100.0	0.0	0.0	0.0
Duplex (50.0% no pets)	4	50.0	50.0	0.0	0.0

Table B395. Mandatory Evacuation Pet Situation by Income.

Income	n	I would be able to take my pets with me	I would have the financial resources to board my pets	I would leave my pets behind since pets are not allowed in emergency shelters	Respondent indicated with more than one pet situation
0-\$20,000 (68.8% no pets)	16	100.0	0.0	0.0	0.0
\$20,001-\$30,000 (52.6% no pets)	19	100.0	0.0	0.0	0.0
\$30,001-\$50,000 (39.1% no pets)	46	96.4	3.6	0.0	0.0
\$50,001-\$70,000 (45.0% no pets)	40	95.5	0.0	4.5	0.0
\$70,001-\$100,000 (36.1% no pets)	72	89.1	2.2	2.2	6.5
Over \$100,000 (40.4% no pets)	114	80.9	8.8	1.5	8.8

Table B396. Mandatory Evacuation Pet Situation by Race.

Race	n	I would be able to take my pets with me	I would have the financial resources to board my pets	I would leave my pets behind since pets are not allowed in emergency shelters	Respondent indicated with more than one pet situation
Caucasian (41.6% no pets)	332	90.7	3.6	1.5	4.1
African-American (66.7% no pets)	15	100.0	0.0	0.0	0.0
Asian (71.4% no pets)	21	83.3	16.7	0.0	0.0
Hispanic (37.5% no pets	8	80.0	0.0	0.0	20.0
Other (54.5% no pets)	11	60.0	0.0	20.0	20.0

Table B397. Mandatory Evacuation Pet Situation by Zip Code.

Zip Code	n	I would be able to take my pets with me	I would have the financial resources to board my pets	I would leave my pets behind since pets are not allowed in emergency shelters	Respondent indicated with more than one pet situation
27511 (47.4% no pets)	152	90.0	1.3	2.5	6.3
27513 (38.7% no pets)	163	89.0	6.0	1.0	4.0
27519 (50.8% no pets)	63	93.5	3.2	3.2	0.0
27560 (60.0% no pets)	5	100.0	0.0	0.0	0.0

# Number Living in Household with Health Conditions Requiring Medical Services Crosstabulations

Table B398. Number Living in Household with Health Conditions Requiring Daily Access to Life-Saving Medical Services by Housing Type.

Number	Single Family (n=287)	Apartment (n=55) %	Townhouse/ Condo (n=43) %	Mobile Home (n=5) %	Duplex (n=4) %
0	84.7	80.0	72.1	40.0	100.0
1	8.4	12.7	16.3	40.0	0.0
2	6.3	7.3	11.6	20.0	0.0
3	0.7	0.0	0.0	0.0	0.0

Table B399. Number Living in Household with Health Conditions Requiring Daily Access to Life-Saving Medical Services by Zip Code.

Number	27511 (n=152) %	27513 (n=163) %	27519 (n=63) %	27560 (n=5) %
0	80.3	82.8	85.7	100.0
1	7.9	11.0	11.1	0.0
2	11.2	5.5	3.2	0.0
3	0.7	0.6	0.0	0.0

#### Possession of 3-Day Emergency Kit Crosstabulations

Table B400. Possession of 3-Day Emergency Kit by Age.

Age	n	% Yes	% No	% Don't Know
18-25	21	14.3	81.0	4.8
26-55	297	50.5	48.8	0.7
56-65	41	53.7	43.9	2.4
Over 65	38	47.4	52.6	0.0

Table B401. Possession of 3-Day Emergency Kit by Children in Household Under 18.

Children	n	% Yes	% No	% Don't Know
No children	218	45.4	53.2	1.4
Have children	175	52.6	46.9	0.6

Table B402. Possession of 3-Day Emergency Kit by Housing Type.

Housing Type	n	% Yes	% No	% Don't Know
Single family	287	50.2	49.1	0.7
Apartment	55	41.8	58.2	0.0
Townhouse/Condo	43	51.2	44.2	4.7
Mobile home	5	20.0	80.0	0.0
Duplex	4	75.0	25.0	0.0

Table B403. Possession of 3-Day Emergency Kit by Income.

Income	n	% Yes	% No	% Don't Know
0-\$20,000	16	18.8	75.0	6.3
\$20,001-\$30,000	19	42.1	57.9	0.0
\$30,001-\$50,000	46	45.7	52.2	2.2
\$50,001-\$70,000	40	50.0	47.5	2.5
\$70,001-\$100,000	71	50.7	47.9	1.4
Over \$100,000	113	52.2	47.8	0.0

Table B404. Possession of 3-Day Emergency Kit by Race.

Race	n	% Yes	% No	% Don't Know
Caucasian	332	50.0	49.1	0.9
African-American	15	33.3	66.7	0.0
Asian	21	61.9	38.1	0.0
Hispanic	8	25.0	62.5	12.5
Other	11	36.4	63.6	0.0

Table B405. Possession of 3-Day Emergency Kit by Zip Code.

Zip Code	n	% Yes	% No	% Don't Know
27511	151	47.0	51.7	1.3
27513	164	47.6	51.2	1.2
27519	63	50.8	49.2	0.0
27560	5	80.0	20.0	0.0

#### Family Plan in Place for a Disaster Crosstabulations

Table B406. Family Emergency Plan for Getting Together if Disaster Struck During Work or School by Age.

Age	n	% Yes	% No
18-25	21	28.6	71.4
26-55	297	47.1	52.9
56-65	40	45.0	55.0
Over 65	38	42.1	57.9

Table B407. Family Emergency Plan for Getting
Together if Disaster Struck During
Work or School by Children in
Household Under 18.

Children	n	% Yes	% No
No children	217	42.4	57.6
Have children	175	49.1	50.9

Table B408. Family Emergency Plan for Getting Together if Disaster Struck During Work or School by Housing Type.

Housing Type	n	% Yes	% No
Single family	287	47.4	52.6
Apartment	55	40.0	60.0
Townhouse/Condo	42	40.5	59.5
Mobile home	5	40.0	60.0
Duplex	4	50.0	50.0

Table B409. Family Emergency Plan for Getting
Together if Disaster Struck During
Work or School by Income.

Income	n	% Yes	% No
0-\$20,000	15	26.7	73.3
\$20,001-\$30,000	19	31.6	68.4
\$30,001-\$50,000	46	39.1	60.9
\$50,001-\$70,000	40	52.5	47.5
\$70,001-\$100,000	71	47.9	52.1
Over \$100,000	114	48.2	51.8

Table B410. Family Emergency Plan for Getting Together if Disaster Struck During Work or School by Race.

Race	n	% Yes	% No
Caucasian	331	46.2	53.8
African-American	15	40.0	60.0
Asian	21	38.1	61.9
Hispanic	8	50.0	50.0
Other	11	54.5	45.5

Table B411. Family Emergency Plan for Getting Together if Disaster Struck During Work or School by Zip Code.

Zip Code	n	% Yes	% No
27511	151	45.7	54.3
27513	163	44.8	55.2
27519	63	41.3	58.7
27560	5	100.0	0.0

#### Importance of Town-Wide Wi-Fi in Cary Crosstabulations

Table B412. Importance of Town-Wide Wi-Fi in Cary by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	5.86	14.3	0.0	0.0	4.8	28.6	4.8	23.8	0.0	23.8	52.4
26-55	297	6.18	14.8	0.7	2.7	2.7	17.2	7.1	14.5	10.4	30.0	62.0
56-65	41	5.85	17.1	2.4	0.0	4.9	22.0	7.3	12.2	2.4	31.7	53.6
Over 65	38	5.98	28.9	2.6	2.6	0.0	34.2	7.9	5.3	2.6	15.8	31.6

Table B413. Importance of Town-Wide Wi-Fi in Cary by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	218	5.45	21.6	1.8	2.3	3.2	21.1	8.7	11.5	6.0	23.9	50.1
Have children	175	6.57	10.3	0.0	2.3	2.3	18.9	5.7	16.0	11.4	33.1	66.2

Table B414. Importance of Town-Wide Wi-Fi in Cary by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Single family	287	5.98	15.3	0.7	1.7	3.5	21.6	7.3	16.0	6.3	27.5	57.1
Apartment	55	6.04	21.8	1.8	3.6	1.8	9.1	7.3	1.8	16.4	36.4	61.9
Townhouse/Condo	43	6.00	11.6	2.3	4.7	0.0	25.6	7.0	14.0	11.6	23.3	55.9
Mobile home	5	8.20	0.0	0.0	0.0	0.0	20.0	0.0	0.0	0.0	80.0	80.0
Duplex	4	4.00	50.0	0.0	0.0	0.0	0.0	25.0	0.0	25.0	0.0	50.0

Table B415. Importance of Town-Wide Wi-Fi in Cary by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	4.56	37.5	0.0	0.0	0.0	18.8	18.8	6.3	0.0	18.8	43.9
\$20,001-\$30,000	19	5.47	21.1	0.0	0.0	5.3	31.6	5.3	5.3	5.3	26.3	42.2
\$30,001-\$50,000	46	6.20	19.6	0.0	2.2	0.0	17.4	4.3	8.7	10.9	37.0	60.9
\$50,001-\$70,000	40	6.10	15.0	2.5	2.5	0.0	17.5	12.5	10.0	10.0	30.0	62.5
\$70,001-\$100,000	71	6.27	14.1	1.4	1.4	2.8	21.1	4.2	9.9	11.3	33.8	59.2
Over \$100,000	114	6.22	12.3	1.8	2.6	4.4	14.9	7.9	18.4	9.6	28.1	64.0

Table B416. Importance of Town-Wide Wi-Fi in Cary by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	332	5.80	17.2	0.9	2.1	3.3	21.7	7.2	15.4	7.8	24.4	54.8
African-American	15	7.27	13.3	0.0	0.0	0.0	6.7	6.7	6.7	6.7	60.0	80.1
Asian	21	6.29	9.5	4.8	9.5	0.0	14.3	9.5	0.0	19.0	33.3	61.8
Hispanic	8	8.50	0.0	0.0	0.0	0.0	0.0	12.5	0.0	12.5	75.0	100.0
Other	11	6.00	27.3	0.0	0.0	0.0	9.1	9.1	9.1	0.0	45.5	63.7

Table B417. Importance of Town-Wide Wi-Fi in Cary by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
27511	152	5.88	17.1	2.0	1.3	2.6	23.7	5.3	10.5	8.6	28.9	53.3
27513	163	6.01	16.6	0.0	2.5	3.1	15.3	8.6	19.6	10.4	23.9	62.5
27519	63	6.06	14.3	0.0	4.8	3.2	22.2	9.5	7.9	1.6	36.5	55.5
27560	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	100.0

#### Who is Best Suited to Build, Operate, and Pay for Wi-Fi Service Crosstabulations

Table B418. Who is Best Suited to Build, Operate, and Pay for Wi-Fi Service in Cary by Age.

Age	n	Town Government %	Private Business %	Shared Responsibility %
18-25	20	5.0	30.0	65.0
26-55	285	8.4	19.6	71.9
56-65	39	20.5	15.4	64.1
Over 65	34	14.7	11.8	73.5

Table B419. Who is Best Suited to Build, Operate, and Pay for Wi-Fi Service in Cary by Children in Household Under 18.

Children	n	Town Government %	Private Business %	Shared Responsibility %
No children	206	10.7	19.4	69.9
Have children	168	9.5	18.5	72.0

Table B420. Who is Best Suited to Build, Operate, and Pay for Wi-Fi Service in Cary by Housing Type.

Housing Type	n	Town Government %	Private Business %	Shared Responsibility %
Single family	272	10.7	19.1	70.2
Apartment	53	5.7	18.9	75.5
Townhouse/Condo	42	9.5	19.0	71.4
Mobile home	5	20.0	0.0	80.0
Duplex	4	25.0	0.0	75.0

Table B421. Who is Best Suited to Build, Operate, and Pay for Wi-Fi Service in Cary by Income.

Income	n	Town Government %	Private Business %	Shared Responsibility %
0-\$20,000	15	13.3	33.3	53.3
\$20,001-\$30,000	19	10.5	10.5	78.9
\$30,001-\$50,000	43	7.0	18.6	74.4
\$50,001-\$70,000	38	7.9	13.2	78.9
\$70,001-\$100,000	70	12.9	18.6	68.6
Over \$100,000	112	9.8	22.3	67.9

Table B422. Who is Bet Suited to Build, Operate, and Pay for Wi-Fi Service in Cary by Race.

Race	n	Town Government %	Private Business %	Shared Responsibility %
Caucasian	314	9.9	19.7	70.4
African-American	15	0.0	13.3	86.7
Asian	21	14.3	14.3	71.4
Hispanic	8	12.5	12.5	75.0
Other	10	0.0	40.0	60.0

Table B423. Who is Best Suited to Build, Operate, and Pay for Wi-Fi Service in Cary by Zip Code.

Zip Code	n	Town Government %	Private Business %	Shared Responsibility %
27511	145	12.4	13.8	73.8
27513	155	7.1	23.2	69.7
27519	60	10.0	21.7	68.3
27560	4	0.0	0.0	100.0

#### Impact of Wi-Fi Service on Frequency of Visiting Downtown Cary Crosstabulations

Table B424. Impact of Wi-Fi Service on Visiting Downtown Cary by Age.

Age	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
18-25	21	0.0	0.0	66.7	23.8	9.5	33.3
26-55	295	0.3	0.3	61.4	26.8	11.2	38.0
56-65	41	2.4	0.0	75.6	17.1	4.9	22.0
Over 65	38	5.3	0.0	68.4	26.3	0.0	26.3

Table B425. Impact of Wi-Fi Service on Visiting Downtown Cary by Children in Household Under 18.

Children	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
No children	218	1.4	0.0	69.7	22.0	6.9	28.9
Have children	174	0.6	0.6	56.9	30.5	11.5	42.0

Table B426. Impact of Wi-Fi Service on Visiting Downtown Cary by Housing Type.

Housing Type	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Single family	287	1.0	0.3	61.3	28.2	9.1	37.3
Apartment	54	1.9	0.0	70.4	18.5	9.3	27.8
Townhouse/Condo	43	0.0	0.0	69.8	18.6	11.6	30.2
Mobile home	5	0.0	0.0	60.0	40.0	0.0	40.0
Duplex	4	0.0	0.0	100.0	0.0	0.0	0.0

Table B427. Impact of Wi-Fi Service on Visiting Downtown Cary by Income.

Income	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
0-\$20,000	16	6.3	0.0	75.0	18.8	0.0	18.8
\$20,001-\$30,000	19	10.5	0.0	78.9	5.3	5.3	10.6
\$30,001-\$50,000	46	0.0	0.0	58.7	26.1	15.2	41.3
\$50,001-\$70,000	39	0.0	0.0	69.2	15.4	15.4	30.8
\$70,001-\$100,000	71	0.0	0.0	70.4	21.1	8.5	29.6
Over \$100,000	114	0.0	0.9	51.8	35.1	12.3	47.4

Table B428. Impact of Wi-Fi Service on Visiting Downtown Cary by Race.

Race	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Caucasian	330	1.2	0.3	65.5	25.2	7.9	33.1
African-American	15	0.0	0.0	53.3	26.7	20.0	46.7
Asian	21	0.0	0.0	61.9	23.8	14.3	38.1
Hispanic	8	0.0	0.0	62.5	25.0	12.5	37.5
Other	11	0.0	0.0	54.5	36.4	9.1	45.5

Table B429. Impact of Wi-Fi Service on Visiting Downtown Cary by Zip Code.

Zip Code	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
27511	151	0.0	0.7	64.2	25.8	9.3	35.1
27513	163	1.2	0.0	65.6	23.9	9.2	33.1
27519	63	1.6	0.0	61.9	30.2	6.3	36.5
27560	5	0.0	0.0	20.0	40.0	40.0	80.0

#### Impact of Wi-Fi Service on Frequency of Visiting Town Community Centers Crosstabulations

Table B430. Impact of Wi-Fi Service on Visiting Town Community Centers by Age.

Age	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
18-25	151	0.0	1.3	69.5	22.5	6.6	29.1
26-55	163	1.2	0.0	64.4	27.0	7.4	34.4
56-65	63	1.6	0.0	68.3	22.2	7.9	30.1
Over 65	5	0.0	0.0	40.0	40.0	20.0	60.0

Table B431. Impact of Wi-Fi Service on Visiting Town Community Centers by Children in Household Under 18.

Children	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
No children	218	1.4	0.0	70.6	22.5	5.5	28.0
Have children	174	0.6	1.1	57.5	32.8	8.0	40.8

Table B432. Impact of Wi-Fi Service on Visiting Town Community Centers by Housing Type.

Housing Type	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Single family	287	1.0	0.7	62.7	28.2	7.3	35.5
Apartment	54	1.9	0.0	66.7	25.9	5.6	31.5
Townhouse/Condo	43	0.0	0.0	76.7	16.3	7.0	23.3
Mobile home	5	0.0	0.0	40.0	60.0	0.0	60.0
Duplex	4	0.0	0.0	75.0	25.0	0.0	25.0

Table B433. Impact of Wi-Fi Service on Visiting Town Community Centers by Income.

Income	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
0-\$20,000	16	6.3	0.0	81.3	12.5	0.0	12.5
\$20,001-\$30,000	19	10.5	0.0	63.2	21.1	5.3	26.4
\$30,001-\$50,000	46	0.0	0.0	60.9	32.6	6.5	39.1
\$50,001-\$70,000	39	0.0	0.0	71.8	17.9	10.3	28.2
\$70,001-\$100,000	71	0.0	0.0	62.0	31.0	7.0	38.0
Over \$100,000	114	0.0	1.8	55.3	32.5	10.5	43.0

Table B434. Impact of Wi-Fi Service on Visiting Town Community Centers by Race.

Race	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Caucasian	330	1.2	0.3	67.0	26.1	5.5	31.6
African-American	15	0.0	0.0	60.0	26.7	13.3	40.0
Asian	21	0.0	0.0	57.1	28.6	14.3	42.9
Hispanic	8	0.0	0.0	37.5	50.0	12.5	62.5
Other	11	0.0	9.1	45.5	36.4	9.1	45.5

Table B435. Impact of Wi-Fi Service on Visiting Town Community Centers by Zip Code.

Zip Code	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
27511	151	0.0	0.7	69.5	23.8	6.0	29.8
27513	163	1.2	0.6	60.7	29.4	8.0	37.4
27519	63	1.6	0.0	66.7	27.0	4.8	31.8
27560	5	0.0	0.0	20.0	60.0	20.0	80.0

#### Impact of Wi-Fi Service on Frequency of Visiting Town Parks Crosstabulations

Table B436. Impact of Wi-Fi Service on Visiting Town Parks by Age.

Age	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
18-25	21	0.0	0.0	61.9	28.6	9.5	38.1
26-55	295	0.3	0.7	65.4	25.8	7.8	33.6
56-65	41	2.4	0.0	70.7	17.1	9.8	26.9
Over 65	38	5.3	0.0	76.3	15.8	2.6	18.4

Table B437. Impact of Wi-Fi Service on Visiting Town Parks by Children in Household Under 18.

Children	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
No children	218	1.4	0.5	71.1	20.2	6.9	27.1
Have children	174	0.6	0.6	62.6	28.7	7.5	36.2

Table B438. Impact of Wi-Fi Service on Visiting Town Parks by Housing Type.

Housing Type	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Single family	287	1.0	0.7	65.5	25.4	7.3	32.7
Apartment	54	1.9	0.0	63.0	24.1	11.1	35.2
Townhouse/Condo	43	0.0	0.0	81.4	14.0	4.7	18.7
Mobile home	5	0.0	0.0	60.0	40.0	0.0	40.0
Duplex	4	0.0	0.0	75.0	25.0	0.0	25.0

Table B439. Impact of Wi-Fi Service on Visiting Town Parks by Income.

Income	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
0-\$20,000	16	6.3	0.0	75.0	18.8	0.0	18.8
\$20,001-\$30,000	19	10.5	0.0	68.4	10.5	10.5	21.0
\$30,001-\$50,000	46	0.0	0.0	52.2	41.3	6.5	47.8
\$50,001-\$70,000	39	0.0	0.0	66.7	23.1	10.3	33.4
\$70,001-\$100,000	71	0.0	0.0	70.4	22.5	7.0	29.5
Over \$100,000	114	0.0	1.8	62.3	26.3	9.6	35.9

Table B440. Impact of Wi-Fi Service on Visiting Town Parks by Race.

Race	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Caucasian	330	1.2	0.6	69.4	23.0	5.8	28.8
African-American	15	0.0	0.0	53.3	33.3	13.3	46.6
Asian	21	0.0	0.0	57.1	28.6	14.3	42.9
Hispanic	8	0.0	0.0	62.5	25.0	12.5	37.5
Other	11	0.0	0.0	45.5	36.4	18.2	54.6

Table B441. Impact of Wi-Fi Service on Visiting Town Parks by Zip Code.

Zip Code	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
27511	151	0.0	1.3	69.5	22.5	6.6	29.1
27513	163	1.2	0.0	64.4	27.0	7.4	34.4
27519	63	1.6	0.0	68.3	22.2	7.9	30.1
27560	5	0.0	0.0	40.0	40.0	20.0	60.0

#### Impact of Wi-Fi Service on Frequency of Visiting Cary Shopping Centers Crosstabulations

Table B442. Impact of Wi-Fi Service on Visiting Cary Shopping Centers by Age.

Age	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
18-25	21	0.0	0.0	66.7	23.8	9.5	33.3
26-55	295	0.3	1.0	66.1	22.0	10.5	32.5
56-65	41	2.4	0.0	73.2	17.1	7.3	24.4
Over 65	38	5.3	0.0	76.3	18.4	0.0	18.4

Table B443. Impact of Wi-Fi Service on Visiting Cary Shopping Centers by Children in Household Under 18.

Children	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
No children	218	1.4	0.0	70.6	21.1	6.9	28.0
Have children	174	0.6	1.7	64.9	21.3	11.5	32.8

Table B444. Impact of Wi-Fi Service on Visiting Cary Shopping Centers by Housing Type.

Housing Type	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Single family	287	1.0	1.0	66.9	21.6	9.4	31.0
Apartment	54	1.9	0.0	66.7	22.2	9.3	31.5
Townhouse/Condo	43	0.0	0.0	72.1	18.6	9.3	27.9
Mobile home	5	0.0	0.0	60.0	40.0	0.0	40.0
Duplex	4	0.0	0.0	100.0	0.0	0.0	0.0

Table B445. Impact of Wi-Fi Service on Visiting Cary Shopping Centers by Income.

Income	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
0-\$20,000	16	6.3	0.0	81.3	12.5	0.0	12.5
\$20,001-\$30,000	19	10.5	0.0	73.7	10.5	5.3	15.8
\$30,001-\$50,000	46	0.0	0.0	58.7	30.4	10.9	41.3
\$50,001-\$70,000	39	0.0	0.0	61.5	23.1	15.4	38.5
\$70,001-\$100,000	71	0.0	1.4	69.0	22.5	7.0	29.5
Over \$100,000	114	0.0	1.8	62.3	23.7	12.3	36.0

Table B446. Impact of Wi-Fi Service on Visiting Cary Shopping Centers by Race.

Race	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Caucasian	330	1.2	0.6	70.6	19.4	8.2	27.6
African-American	15	0.0	0.0	53.3	33.3	13.3	46.6
Asian	21	0.0	0.0	57.1	33.3	9.5	42.8
Hispanic	8	0.0	0.0	62.5	25.0	12.5	37.5
Other	11	0.0	9.1	36.4	36.4	18.2	54.6

Table B447. Impact of Wi-Fi Service on Visiting Cary Shopping Centers by Zip Code.

Zip Code	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
27511	151	0.0	1.3	67.5	21.9	9.3	31.2
27513	163	1.2	0.6	69.3	20.2	8.6	28.8
27519	63	1.6	0.0	66.7	23.8	7.9	31.7
27560	5	0.0	0.0	20.0	40.0	40.0	80.0

### Impact of Wi-Fi Service on Frequency of Visiting Facilities like Koka Booth Amphitheater or SAS Soccer Stadium Crosstabulations

Table B448. Impact of Wi-Fi Service on Visiting Facilities (Amphitheater or Stadium) by Age.

Age	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
18-25	21	0.0	0.0	71.4	19.0	9.5	28.5
26-55	295	0.3	0.7	69.5	22.4	7.1	29.5
56-65	41	2.4	0.0	82.9	7.3	7.3	14.6
Over 65	38	5.3	0.0	76.3	18.4	0.0	18.4

Table B449. Impact of Wi-Fi Service on Visiting Facilities (Amphitheater or Stadium) by Children in Household Under 18.

Children	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
No children	218	1.4	0.5	75.7	17.4	5.0	22.4
Have children	174	0.6	0.6	66.7	24.1	8.0	32.1

Table B450. Impact of Wi-Fi Service on Visiting Facilities (Amphitheater or Stadium) by Housing Type.

Housing Type	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Single family	287	1.0	0.7	69.7	21.3	7.3	28.6
Apartment	54	1.9	0.0	72.2	20.4	5.6	26.0
Townhouse/Condo	43	0.0	0.0	81.4	14.0	4.7	18.7
Mobile home	5	0.0	0.0	60.0	40.0	0.0	40.0
Duplex	4	0.0	0.0	100.0	0.0	0.0	0.0

Table B451. Impact of Wi-Fi Service on Visiting Facilities (Amphitheater or Stadium) by Income.

Income	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
0-\$20,000	16	6.3	0.0	81.3	12.5	0.0	12.5
\$20,001-\$30,000	19	10.5	0.0	73.7	10.5	5.3	15.8
\$30,001-\$50,000	46	0.0	0.0	67.4	23.9	8.7	32.6
\$50,001-\$70,000	39	0.0	0.0	79.5	12.8	7.7	20.5
\$70,001-\$100,000	71	0.0	0.0	71.8	22.5	5.6	28.1
Over \$100,000	114	0.0	1.8	61.4	27.2	9.6	36.8

Table B452. Impact of Wi-Fi Service on Visiting Facilities (Amphitheater or Stadium) by Race.

Race	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Caucasian	330	1.2	0.6	73.3	19.1	5.8	24.9
African-American	15	0.0	0.0	80.0	20.0	0.0	20.0
Asian	21	0.0	0.0	66.7	23.8	9.5	33.3
Hispanic	8	0.0	0.0	50.0	37.5	12.5	50.0
Other	11	0.0	0.0	45.5	36.4	18.2	54.6

Table B453. Impact of Wi-Fi Service on Visiting Facilities (Amphitheater or Stadium) by Zip Code.

Zip Code	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
27511	151	0.0	1.3	75.5	17.9	5.3	23.2
27513	163	1.2	0.0	71.2	20.2	7.4	27.6
27519	63	1.6	0.0	65.1	27.0	6.3	33.3
27560	5	0.0	0.0	40.0	40.0	20.0	60.0

#### Impact of Wi-Fi Service on Frequency of Visiting C-Tran Crosstabulations

Table B454. Impact of Wi-Fi Service on Visiting C-Tran by Age.

Age	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
18-25	21	0.0	0.0	76.2	23.8	0.0	23.8
26-55	295	0.3	0.3	71.2	20.0	8.1	28.1
56-65	41	2.4	0.0	82.9	9.8	4.9	14.7
Over 65	38	5.3	0.0	76.3	18.4	0.0	18.4

Table B455. Impact of Wi-Fi Service on Visiting C-Tran by Children in Household Under 18.

Children	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
No children	218	1.4	0.0	74.8	18.3	5.5	23.8
Have children	174	0.6	0.6	71.3	20.1	7.5	27.6

Table B456. Impact of Wi-Fi Service on Visiting C-Tran by Housing Type.

Housing Type	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Single family	287	1.0	0.3	72.1	19.2	7.3	26.5
Apartment	54	1.9	0.0	74.1	20.4	3.7	24.1
Townhouse/Condo	43	0.0	0.0	79.1	14.0	7.0	21.0
Mobile home	5	0.0	0.0	60.0	40.0	0.0	40.0
Duplex	4	0.0	0.0	75.0	25.0	0.0	25.0

Table B457. Impact of Wi-Fi Service on Visiting C-Tran by Income.

Income	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
0-\$20,000	16	6.3	0.0	81.3	12.5	0.0	12.5
\$20,001-\$30,000	19	10.5	0.0	78.9	10.5	0.0	10.5
\$30,001-\$50,000	46	0.0	0.0	67.4	28.3	4.3	32.6
\$50,001-\$70,000	39	0.0	0.0	74.4	15.4	10.3	25.7
\$70,001-\$100,000	71	0.0	0.0	69.0	22.5	8.5	31.0
Over \$100,000	114	0.0	0.9	68.4	21.9	8.8	30.7

Table B458. Impact of Wi-Fi Service on Visiting C-Tran by Race.

Race	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
Caucasian	330	1.2	0.3	75.2	17.3	6.1	23.4
African-American	15	0.0	0.0	60.0	33.3	6.7	40.0
Asian	21	0.0	0.0	71.4	23.8	4.8	28.6
Hispanic	8	0.0	0.0	50.0	37.5	12.5	50.0
Other	11	0.0	0.0	54.5	36.4	9.1	45.5

Table B459. Impact of Wi-Fi Service on Visiting C-Tran by Zip Code.

Zip Code	n	Significantly Decrease %	Somewhat Decrease %	No Impact %	Somewhat Increase %	Significantly Increase %	Combined Increase %
27511	151	0.0	0.7	75.5	17.9	6.0	23.9
27513	163	1.2	0.0	73.0	19.0	6.7	25.7
27519	63	1.6	0.0	71.4	23.8	3.2	27.0
27560	5	0.0	0.0	40.0	20.0	40.0	60.0

#### Importance of Access to Aquatic Programs in Cary Crosstabulations

Table B460. Importance of Access to Aquatic Programs in Cary by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	7.24	0.0	0.0	9.5	0.0	19.0	4.8	9.5	9.5	47.6	71.4
26-55	296	6.49	10.5	2.0	2.4	2.7	15.5	7.4	15.2	10.8	33.4	66.8
56-65	41	6.29	12.2	2.4	4.9	2.4	14.6	4.9	14.6	12.2	31.7	63.4
Over 65	37	5.92	18.9	0.0	2.7	0.0	29.7	0.0	5.4	10.8	32.4	48.6

Table B461. Importance of Access to Aquatic Programs in Cary by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	217	6.18	12.0	2.3	3.7	2.3	21.7	5.1	12.4	9.2	31.3	58.0
Have children	175	6.77	9.7	1.1	2.3	2.3	11.4	8.0	14.9	12.6	37.7	73.2

Table B462. Importance of Access to Aquatic Programs in Cary by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Single family	288	6.40	10.8	2.1	3.1	2.8	17.0	6.3	14.2	11.5	32.3	64.3
Apartment	53	6.62	9.4	0.0	3.8	0.0	17.0	13.2	11.3	9.4	35.8	69.7
Townhouse/Condo	43	6.26	14.0	2.3	2.3	2.3	20.9	0.0	14.0	9.3	34.9	58.2
Mobile home	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	100.0
Duplex	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0

Table B463. Importance of Access to Aquatic Programs in Cary by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	7.81	0.0	0.0	0.0	0.0	18.8	0.0	12.5	18.8	50.0	81.3
\$20,001-\$30,000	18	6.56	5.6	0.0	0.0	0.0	27.8	5.6	33.3	5.6	22.2	66.7
\$30,001-\$50,000	46	6.80	6.5	0.0	6.5	0.0	17.4	10.9	10.9	4.3	43.5	69.6
\$50,001-\$70,000	39	6.59	7.7	2.6	7.7	2.6	15.4	7.7	5.1	7.7	43.6	64.1
\$70,001-\$100,000	71	6.14	14.1	1.4	1.4	4.2	18.3	7.0	15.5	8.5	29.6	60.6
Over \$100,000	114	6.25	14.0	2.6	1.8	1.8	16.7	4.4	15.8	13.2	29.8	63.2

Table B464. Importance of Access to Aquatic Programs in Cary by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
Caucasian	330	6.31	11.8	1.8	3.3	2.4	18.2	6.7	13.6	10.0	32.1	62.4
African-American	15	7.13	6.7	0.0	0.0	6.7	13.3	0.0	20.0	6.7	46.7	73.4
Asian	21	6.52	9.5	0.0	4.8	0.0	19.0	4.8	19.0	14.3	28.6	66.7
Hispanic	8	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	100.0
Other	11	7.73	0.0	0.0	0.0	0.0	9.1	18.2	9.1	18.2	45.5	91.0

Table B465. Importance of Access to Aquatic Programs in Cary by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
27511	151	6.30	14.6	1.3	1.3	2.6	16.6	5.3	16.6	7.9	33.8	63.6
27513	163	6.58	9.2	2.5	3.1	3.1	14.1	7.4	12.3	14.7	33.7	68.1
27519	63	6.38	9.5	1.6	7.9	0.0	20.6	6.3	7.9	9.5	36.5	60.2
27560	5	6.40	0.0	0.0	0.0	0.0	40.0	20.0	20.0	0.0	20.0	60.0

# Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary Crosstabulations

Table B466. Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary by Age.

Age	n	Town Government %	Private Business %	Shared Responsibility %
18-25	21	14.3	0.0	85.7
26-55	291	20.6	17.5	61.9
56-65	40	22.5	17.5	60.0
Over 65	34	17.6	17.6	64.7

Table B467. Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary by Children in Household Under 18.

Children	n	Town Government %	Private Business %	Shared Responsibility %
No children	210	18.6	17.1	64.3
Have children	173	22.5	16.2	61.3

Table B468. Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary by Housing Type.

Housing Type	n	Town Government %	Private Business %	Shared Responsibility %
Single family	282	21.3	17.0	61.7
Apartment	53	18.9	17.0	64.2
Townhouse/Condo	41	17.1	14.6	68.3
Mobile home	5	20.0	0.0	80.0
Duplex	4	0.0	0.0	100.0

Table B469. Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary by Income.

Income	n	Town Government %	Private Business %	Shared Responsibility %
0-\$20,000	16	25.0	6.3	68.8
\$20,001-\$30,000	18	22.2	16.7	61.1
\$30,001-\$50,000	45	17.8	6.7	75.6
\$50,001-\$70,000	38	13.2	18.4	68.4
\$70,001-\$100,000	69	20.3	21.7	58.0
Over \$100,000	114	24.6	20.2	55.3

Table B470. Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary by Race.

Race	n	Town Government %	Private Business %	Shared Responsibility %
Caucasian	321	20.9	17.1	62.0
African-American	15	20.0	13.3	66.7
Asian	21	19.0	19.0	61.9
Hispanic	8	37.5	12.5	50.0
Other	11	0.0	18.2	81.8

Table B471. Who is Best Suited to Build, Operate, and Pay for Aquatic Programming in Cary by Zip Code.

Zip Code	n	Town Government %	Private Business %	Shared Responsibility %
27511	145	22.1	13.8	64.1
27513	161	16.8	18.6	64.6
27519	62	17.7	19.4	62.9
27560	5	40.0	20.0	40.0

# Support for Adding 1 Cent to Current Property Tax to Pay for Building, Operating, and Providing Aquatics Programming Crosstabulations

Table B472. Support for Adding 1 Cent to Property Tax to Pay for Building, Operating, and Providing Aquatics Programming in Cary by Age.

Age	n	Mean	Not Supportive at All	2	3	4	Neutral 5	6	7	8	Very Supportive	% Above 5
18-25	21	4.91	19.0	0.0	4.8	9.5	38.1	0.0	9.5	9.5	9.5	28.5
26-55	292	4.77	32.5	3.1	1.4	1.7	19.5	7.5	8.6	6.8	18.8	41.7
56-65	41	4.81	31.7	0.0	4.9	4.9	19.5	4.9	7.3	4.9	22.0	39.1
Over 65	36	3.64	50.0	0.0	0.0	5.6	19.4	2.8	8.3	5.6	8.3	25.0

Table B473. Support for Adding 1 Cent to Property Tax to Pay for Building, Operating, and Providing Aquatics Programming in Cary by Children in Household Under 18.

Children	n	Mean	Not Supportive at All	2	3	4	Neutral 5	6	7	8	Very Supportive	% Above 5
No children	214	4.34	38.8	2.3	1.9	4.2	17.3	5.6	7.9	5.6	16.4	35.5
Have children	173	5.11	26.6	2.3	1.7	1.2	23.7	7.5	9.2	8.1	19.7	44.5

Table B474. Support for Adding 1 Cent to Property Tax to Pay for Building, Operating, and Providing Aquatics Programming in Cary by Housing Type.

Housing Type	n	Mean	Not Supportive at All	2	3	4	Neutral 5	6	7	8	Very Supportive	% Above 5
Single family	286	4.69	32.5	2.4	1.7	3.1	20.3	7.7	8.4	7.0	16.8	39.9
Apartment	51	4.71	35.3	2.0	2.0	0.0	21.6	3.9	7.8	7.8	19.6	39.1
Townhouse/Condo	42	4.55	33.3	2.4	2.4	2.4	26.2	2.4	11.9	0.0	19.0	33.3
Mobile home	5	4.60	40.0	0.0	0.0	0.0	20.0	0.0	0.0	40.0	0.0	40.0
Duplex	4	7.75	0.0	0.0	0.0	25.0	0.0	0.0	0.0	0.0	75.0	75.0

Table B475. Support for Adding 1 Cent to Property Tax to Pay for Building, Operating, and Providing Aquatics Programming in Cary by Income.

Income	n	Mean	Not Supportive at All	2	3	4	Neutral 5	6	7	8	Very Supportive	% Above 5
0-\$20,000	16	4.94	31.3	0.0	0.0	0.0	31.3	6.3	6.3	0.0	25.0	37.6
\$20,001-\$30,000	18	4.83	22.2	0.0	0.0	0.0	50.0	0.0	16.7	5.6	5.6	27.9
\$30,001-\$50,000	45	4.98	28.9	4.4	0.0	2.2	22.2	6.7	6.7	6.7	22.2	42.3
\$50,001-\$70,000	38	4.97	36.8	0.0	2.6	0.0	13.2	5.3	7.9	7.9	26.3	47.4
\$70,001-\$100,000	69	4.96	29.0	1.4	0.0	5.8	18.8	10.1	10.1	7.2	17.4	44.8
Over \$100,000	113	4.70	31.0	3.5	3.5	1.8	22.1	5.3	8.0	7.1	17.7	38.1

Table B476. Support for Adding 1 Cent to Property Tax to Pay for Building, Operating, and Providing Aquatics Programming in Cary by Race.

Race	n	Mean	Not Supportive at All	2	3	4	Neutral 5	6	7	8	Very Supportive	% Above 5
Caucasian	325	4.71	32.3	2.8	1.8	3.1	20.9	5.8	8.9	6.2	18.2	39.1
African-American	15	4.27	46.7	0.0	0.0	6.7	13.3	0.0	0.0	13.3	20.0	33.3
Asian	21	4.81	33.3	0.0	0.0	0.0	19.0	14.3	14.3	4.8	14.3	47.7
Hispanic	8	5.63	12.5	0.0	0.0	0.0	37.5	25.0	0.0	12.5	12.5	50.0
Other	11	4.91	36.4	0.0	9.1	0.0	9.1	0.0	9.1	9.1	27.3	45.5

Table B477. Support for Adding 1 Cent to Property Tax to Pay for Building, Operating, and Providing Aquatics Programming in Cary by Zip Code.

Zip Code	n	Mean	Not Supportive at All	2	3	4	Neutral 5	6	7	8	Very Supportive	% Above 5
27511	148	4.72	33.1	2.7	1.4	4.7	18.2	4.1	10.1	6.8	18.9	39.9
27513	161	5.07	28.0	1.9	1.9	1.9	21.1	8.7	9.3	6.8	20.5	45.3
27519	63	3.89	39.7	3.2	3.2	0.0	30.2	6.3	3.2	6.3	7.9	23.7
27560	5	4.80	40.0	0.0	0.0	0.0	20.0	0.0	0.0	20.0	20.0	40.0

# Importance of Offering Safety Instruction Such As Life Guarding and Swimming Lessons at a Cary Aquatic Facility Crosstabulations

Table B478. Importance of Offering Safety Instruction (Life Guarding or Swimming Lessons) at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	7.76	4.8	0.0	0.0	0.0	14.3	0.0	9.5	9.5	61.9	80.9
26-55	294	6.91	15.6	0.0	0.3	0.0	13.3	2.4	5.8	10.2	52.4	70.8
56-65	41	5.85	24.4	2.4	0.0	0.0	19.5	0.0	7.3	9.8	36.6	53.7
Over 65	36	5.22	36.1	0.0	0.0	0.0	16.7	2.8	2.8	8.3	33.3	47.2

Table B479. Importance of Offering Safety Instruction (Life Guarding or Swimming Lessons) at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
No children	216	6.17	22.7	0.5	0.0	0.0	18.5	1.4	5.1	10.2	41.7	58.4
Have children	173	7.30	12.1	0.0	0.6	0.0	9.2	2.9	6.9	10.4	57.8	78.0

Table B480. Importance of Offering Safety Instruction (Life Guarding or Swimming Lessons) at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
Single family	286	6.55	19.2	0.3	0.0	0.0	14.3	2.4	7.0	10.1	46.5	66.0
Apartment	53	7.36	9.4	0.0	1.9	0.0	13.2	0.0	3.8	17.0	54.7	75.5
Townhouse/Condo	42	6.62	19.0	0.0	0.0	0.0	19.0	2.4	0.0	2.4	57.1	61.9
Mobile home	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
Duplex	4	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	100.0

Table B481. Importance of Offering Safety Instruction (Life Guarding or Swimming Lessons) at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	7.44	6.3	0.0	0.0	0.0	25.0	0.0	0.0	6.3	62.5	68.8
\$20,001-\$30,000	17	7.94	0.0	0.0	0.0	0.0	17.6	5.9	0.0	17.6	58.8	82.3
\$30,001-\$50,000	46	7.67	6.5	0.0	0.0	0.0	8.7	4.3	8.7	15.2	56.5	84.7
\$50,001-\$70,000	39	6.95	15.4	0.0	0.0	0.0	15.4	0.0	5.1	10.3	53.8	69.2
\$70,001-\$100,000	70	6.54	17.1	0.0	1.4	0.0	18.6	0.0	10.0	5.7	47.1	62.8
Over \$100,000	113	6.58	19.5	0.9	0.0	0.0	11.5	3.5	6.2	10.6	47.8	68.1

Table B482. Importance of Offering Safety Instruction (Life Guarding or Swimming Lessons) at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	328	6.57	18.9	0.3	0.0	0.0	15.2	2.4	5.5	10.4	47.3	65.6
African-American	15	7.20	13.3	0.0	0.0	0.0	13.3	0.0	0.0	20.0	53.3	73.3
Asian	21	6.57	19.0	0.0	4.8	0.0	4.8	0.0	14.3	14.3	42.9	71.5
Hispanic	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	12.5	0.0	87.5	100.0
Other	10	7.60	10.0	0.0	0.0	0.0	10.0	0.0	10.0	0.0	70.0	80.0

Table B483. Importance of Offering Safety Instruction (Life Guarding or Swimming Lessons) at a Cary Aquatic Facility by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
27511	150	6.72	18.7	0.0	0.0	0.0	13.3	0.7	6.7	10.0	50.7	68.1
27513	162	6.76	16.0	0.0	0.6	0.0	14.8	3.1	6.2	11.1	48.1	68.5
27519	62	6.44	19.4	1.6	0.0	0.0	16.1	3.2	3.2	9.7	46.8	62.9
27560	5	6.40	20.0	0.0	0.0	0.0	20.0	0.0	0.0	20.0	40.0	60.0

## Importance of Offering Health Programs Like Water Aerobics at a Cary Aquatic Facility Crosstabulations

Table B484. Importance of Offering Health Programs (Water Aerobics) at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	6.81	9.5	0.0	0.0	0.0	14.3	4.8	28.6	14.3	28.6	76.3
26-55	294	6.25	17.3	1.0	1.4	0.3	17.3	6.8	8.5	12.6	34.7	62.6
56-65	41	5.56	29.3	0.0	0.0	0.0	19.5	2.4	4.9	14.6	29.3	51.2
Over 65	37	5.16	32.4	0.0	0.0	0.0	16.2	10.8	10.8	5.4	24.3	51.3

Table B485. Importance of Offering Health Programs (Water Aerobics) at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
No children	217	5.75	23.5	0.0	0.5	0.0	21.2	5.5	11.1	10.6	27.6	54.8
Have children	173	6.49	15.0	1.7	1.7	0.6	13.3	8.1	6.9	13.9	38.7	67.6

Table B486. Importance of Offering Health Programs (Water Aerobics) at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Single family	286	5.97	21.3	0.7	0.7	0.3	18.2	5.9	9.8	11.9	31.1	58.7
Apartment	53	6.47	11.3	1.9	3.8	0.0	15.1	11.3	7.5	17.0	32.1	67.9
Townhouse/Condo	43	6.30	18.6	0.0	0.0	0.0	18.6	7.0	9.3	7.0	39.5	62.8
Mobile home	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	100.0
Duplex	4	7.50	0.0	0.0	0.0	0.0	25.0	0.0	25.0	0.0	50.0	75.0

Table B487. Importance of Offering Health Programs (Water Aerobics) at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	7.25	6.3	0.0	0.0	0.0	18.8	12.5	6.3	0.0	56.3	75.1
\$20,001-\$30,000	18	7.33	0.0	0.0	0.0	0.0	22.2	11.1	11.1	22.2	33.3	77.7
\$30,001-\$50,000	46	6.83	10.9	2.2	2.2	0.0	10.9	8.7	6.5	19.6	39.1	73.9
\$50,001-\$70,000	39	6.21	17.9	0.0	0.0	0.0	17.9	10.3	10.3	12.8	30.8	64.2
\$70,001-\$100,000	70	5.89	18.6	1.4	2.9	0.0	21.4	5.7	12.9	7.1	30.0	55.7
Over \$100,000	113	6.21	19.5	0.9	0.0	0.9	15.0	5.3	10.6	15.0	32.7	63.6

Table B488. Importance of Offering Health Programs (Water Aerobics) at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
Caucasian	329	6.02	20.7	0.6	0.6	0.0	18.2	7.3	9.1	12.2	31.3	59.9
African-American	15	6.27	20.0	0.0	0.0	0.0	20.0	0.0	6.7	20.0	33.3	60.0
Asian	21	5.81	19.0	4.8	4.8	4.8	9.5	0.0	14.3	14.3	28.6	57.2
Hispanic	8	7.38	0.0	0.0	12.5	0.0	12.5	0.0	12.5	12.5	50.0	75.0
Other	10	7.30	10.0	0.0	0.0	0.0	10.0	10.0	10.0	0.0	60.0	80.0

Table B489. Importance of Offering Health Programs (Water Aerobics) at a Cary Aquatic Facility by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
27511	151	6.20	19.9	0.0	0.0	0.0	17.2	6.0	9.9	14.6	32.5	63.0
27513	162	6.15	16.7	1.9	1.9	0.6	17.9	7.4	9.9	10.5	33.3	61.1
27519	62	5.87	22.6	0.0	1.6	0.0	19.4	8.1	4.8	11.3	32.3	56.5
27560	5	6.00	20.0	0.0	0.0	0.0	20.0	0.0	20.0	20.0	20.0	60.0

### Importance of Offering Fitness Lap Swimming at a Cary Aquatic Facility Crosstabulations

Table B490. Importance of Offering Fitness Lap Swimming at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	6.52	14.3	0.0	0.0	0.0	9.5	14.3	19.0	14.3	28.6	76.2
26-55	294	6.08	18.4	0.0	1.7	0.3	20.1	6.8	11.2	10.5	31.0	59.5
56-65	41	5.42	31.7	0.0	0.0	0.0	19.5	0.0	4.9	17.1	26.8	48.8
Over 65	37	4.70	35.1	0.0	0.0	0.0	29.7	5.4	2.7	8.1	18.9	35.1

Table B491. Importance of Offering Fitness Lap Swimming at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	217	5.48	26.3	0.0	0.0	0.0	24.4	5.5	7.8	11.5	24.4	49.2
Have children	173	6.36	15.6	0.0	2.9	0.6	15.6	6.4	13.3	11.0	34.7	65.4

Table B492. Importance of Offering Fitness Lap Swimming at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
Single family	286	5.75	23.1	0.0	1.4	0.0	21.0	6.3	8.7	11.9	27.6	54.5
Apartment	53	6.40	11.3	0.0	1.9	1.9	20.8	5.7	18.9	11.3	28.3	64.2
Townhouse/Condo	43	6.00	20.9	0.0	0.0	0.0	20.9	9.3	7.0	7.0	34.9	58.2
Mobile home	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	100.0
Duplex	4	6.50	25.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	50.0	75.0

Table B493. Importance of Offering Fitness Lap Swimming at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	6.94	6.3	0.0	0.0	0.0	25.0	18.8	0.0	0.0	50.0	68.8
\$20,001-\$30,000	18	7.17	5.6	0.0	0.0	0.0	16.7	0.0	22.2	27.8	27.8	77.8
\$30,001-\$50,000	46	6.85	8.7	0.0	4.3	2.2	8.7	8.7	17.4	13.0	37.0	76.1
\$50,001-\$70,000	39	5.95	20.5	0.0	0.0	0.0	20.5	10.3	7.7	12.8	28.2	59.0
\$70,001-\$100,000	70	5.70	20.0	0.0	2.9	0.0	27.1	4.3	11.4	8.6	25.7	50.0
Over \$100,000	113	5.97	21.2	0.0	0.9	0.0	19.5	5.3	9.7	14.2	29.2	58.4

Table B494. Importance of Offering Fitness Lap Swimming at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	329	5.78	22.8	0.0	0.9	0.0	21.0	6.1	10.0	11.9	27.4	55.4
African-American	15	6.00	20.0	0.0	0.0	6.7	20.0	0.0	6.7	13.3	33.3	53.3
Asian	21	5.95	19.0	0.0	4.8	0.0	14.3	4.8	23.8	4.8	28.6	62.0
Hispanic	8	7.13	0.0	0.0	12.5	0.0	25.0	0.0	0.0	12.5	50.0	62.5
Other	10	7.10	10.0	0.0	0.0	0.0	10.0	20.0	0.0	10.0	50.0	80.0

Table B495. Importance of Offering Fitness Lap Swimming at a Cary Aquatic Facility by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
27511	151	5.87	22.5	0.0	0.7	0.0	19.2	5.3	11.9	12.6	27.8	57.6
27513	162	6.19	16.7	0.0	2.5	0.0	19.1	7.4	11.1	11.7	31.5	61.7
27519	62	5.36	27.4	0.0	0.0	0.0	27.4	6.5	4.8	6.5	27.4	45.2
27560	5	5.60	20.0	0.0	0.0	0.0	40.0	0.0	0.0	20.0	20.0	40.0

#### Importance of Offering Training for Swim Teams at a Cary Aquatic Facility Crosstabulations

Table B496. Importance of Offering Training for Swim Teams at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	6.76	9.5	0.0	4.8	0.0	14.3	4.8	19.0	9.5	38.1	71.4
26-55	293	5.76	20.8	2.0	1.4	1.4	21.5	4.8	9.2	9.2	29.7	52.9
56-65	41	5.29	31.7	0.0	0.0	0.0	22.0	0.0	9.8	9.8	26.8	46.4
Over 65	37	4.51	37.8	2.7	2.7	0.0	21.6	5.4	0.0	8.1	21.6	35.1

Table B497. Importance of Offering Training for Swim Teams at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	217	5.30	27.2	0.9	1.4	0.9	22.6	4.6	9.7	9.7	23.0	47.0
Have children	172	6.05	18.0	2.9	1.7	1.2	19.8	4.1	7.6	8.1	36.6	56.4

Table B498. Importance of Offering Training for Swim Teams at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Single family	285	5.53	24.6	1.4	1.1	1.4	21.8	4.6	9.1	8.1	28.1	49.9
Apartment	53	6.00	15.1	3.8	3.8	0.0	20.8	3.8	9.4	17.0	26.4	56.6
Townhouse/Condo	43	5.72	23.3	0.0	2.3	0.0	23.3	4.7	7.0	7.0	32.6	51.3
Mobile home	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	80.0
Duplex	4	7.50	0.0	0.0	0.0	0.0	25.0	0.0	25.0	0.0	50.0	75.0

Table B499. Importance of Offering Training for Swim Teams at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	6.63	12.5	0.0	0.0	0.0	31.3	0.0	6.3	0.0	50.0	56.3
\$20,001-\$30,000	18	7.22	5.6	0.0	0.0	0.0	22.2	0.0	16.7	11.1	44.4	72.2
\$30,001-\$50,000	46	6.11	13.0	6.5	2.2	0.0	17.4	8.7	10.9	8.7	32.6	60.9
\$50,001-\$70,000	39	5.90	23.1	0.0	0.0	0.0	17.9	5.1	12.8	12.8	28.2	58.9
\$70,001-\$100,000	70	5.69	20.0	1.4	2.9	0.0	27.1	4.3	7.1	8.6	28.6	48.6
Over \$100,000	113	5.69	23.0	1.8	0.0	3.5	18.6	5.3	8.0	10.6	29.2	53.1

Table B500. Importance of Offering Training for Swim Teams at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	328	5.58	23.8	1.8	1.2	0.6	22.0	4.9	9.1	8.2	28.4	50.6
African-American	15	5.80	26.7	0.0	0.0	6.7	13.3	0.0	0.0	20.0	33.3	53.3
Asian	21	5.10	23.8	4.8	4.8	4.8	19.0	4.8	4.8	14.3	19.0	42.9
Hispanic	8	7.25	0.0	0.0	12.5	0.0	12.5	0.0	25.0	0.0	50.0	75.0
Other	10	6.30	20.0	0.0	0.0	0.0	20.0	0.0	10.0	10.0	40.0	60.0

Table B501. Importance of Offering Training for Swim Teams at a Cary Aquatic Facility by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
27511	151	5.67	23.2	2.0	0.7	0.7	21.9	4.6	7.9	9.3	29.8	51.6
27513	161	5.88	19.3	1.9	2.5	1.2	19.3	5.6	9.9	9.9	30.4	55.8
27519	62	5.03	29.0	1.6	1.6	1.6	27.4	1.6	8.1	4.8	24.2	38.7
27560	5	5.60	20.0	0.0	0.0	0.0	40.0	0.0	0.0	20.0	20.0	40.0

# Importance of Offering Competitive Swimming Events at a Cary Aquatic Facility Crosstabulations

Table B502. Importance of Offering Competitive Swimming Events at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	6.71	14.3	0.0	0.0	0.0	9.5	14.3	9.5	14.3	38.1	76.2
26-55	292	5.62	21.6	1.4	2.4	1.7	22.6	4.5	10.3	8.2	27.4	50.4
56-65	41	5.29	31.7	0.0	0.0	0.0	22.0	0.0	9.8	9.8	26.8	46.4
Over 65	37	4.49	37.8	2.7	2.7	0.0	24.3	0.0	5.4	5.4	21.6	32.4

Table B503. Importance of Offering Competitive Swimming Events at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	217	5.25	27.6	0.5	1.4	1.4	23.5	4.6	8.8	9.7	22.6	45.7
Have children	171	5.84	19.9	2.3	2.9	1.2	20.5	2.9	9.9	7.0	33.3	53.1

Table B504. Importance of Offering Competitive Swimming Events at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Single family	284	5.41	25.4	1.1	1.8	1.4	22.9	3.5	10.2	8.5	25.4	47.6
Apartment	53	5.93	17.0	1.9	3.8	0.0	22.6	5.7	7.5	13.2	28.3	54.7
Townhouse/Condo	43	5.67	23.3	0.0	2.3	2.3	20.9	4.7	9.3	4.7	32.6	51.3
Mobile home	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	80.0
Duplex	4	6.50	25.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	50.0	75.0

Table B505. Importance of Offering Competitive Swimming Events at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	6.75	12.5	0.0	0.0	0.0	25.0	6.3	0.0	6.3	50.0	62.6
\$20,001-\$30,000	18	6.94	11.1	0.0	0.0	0.0	16.7	5.6	11.1	11.1	44.4	72.2
\$30,001-\$50,000	46	6.11	13.0	4.3	2.2	4.3	15.2	6.5	15.2	8.7	30.4	60.8
\$50,001-\$70,000	39	5.97	20.5	0.0	0.0	0.0	23.1	5.1	10.3	10.3	30.8	56.5
\$70,001-\$100,000	70	5.51	21.4	1.4	2.9	0.0	28.6	2.9	10.0	7.1	25.7	45.7
Over \$100,000	112	5.59	23.2	0.9	2.7	2.7	17.9	5.4	11.6	8.9	26.8	52.7

Table B506. Importance of Offering Competitive Swimming Events at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	327	5.49	24.8	1.2	1.5	1.2	22.3	3.7	10.1	8.3	26.9	49.0
African-American	15	5.53	26.7	0.0	0.0	6.7	13.3	6.7	6.7	13.3	26.7	53.4
Asian	21	4.67	23.8	4.8	14.3	0.0	19.0	9.5	4.8	9.5	14.3	38.1
Hispanic	8	6.75	12.5	0.0	0.0	0.0	25.0	0.0	12.5	0.0	50.0	62.5
Other	10	6.30	20.0	0.0	0.0	0.0	20.0	0.0	10.0	10.0	40.0	60.0

Table B507. Importance of Offering Competitive Swimming Events at a Cary Aquatic Facility by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
27511	150	5.64	23.3	2.0	0.7	1.3	21.3	2.7	10.7	10.0	28.0	51.4
27513	161	5.70	21.1	1.2	3.1	1.2	20.5	5.0	11.2	8.7	28.0	52.9
27519	62	4.86	30.6	0.0	3.2	1.6	29.0	4.8	4.8	1.6	24.2	35.4
27560	5	5.60	20.0	0.0	0.0	0.0	40.0	0.0	0.0	20.0	20.0	40.0

### Importance of Offering Family Fun Activity at a Cary Aquatic Facility Crosstabulations

Table B508. Importance of Offering Family Fun Activity at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	6.43	9.5	0.0	9.5	4.8	9.5	4.8	19.0	9.5	33.3	66.6
26-55	294	5.57	23.1	2.0	1.7	2.4	20.1	5.4	9.9	5.4	29.9	50.6
56-65	41	5.05	29.3	0.0	4.9	0.0	24.4	4.9	7.3	4.9	24.4	41.5
Over 65	37	4.19	43.2	0.0	0.0	0.0	24.3	2.7	13.5	2.7	13.5	32.4

Table B509. Importance of Offering Family Fun Activity at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	217	4.92	30.0	2.3	2.3	2.8	22.1	3.2	11.1	4.1	22.1	40.5
Have children	173	5.99	19.1	0.6	2.3	1.2	19.1	7.5	9.2	6.9	34.1	57.7

Table B510. Importance of Offering Family Fun Activity at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
Single family	286	5.42	25.2	1.4	1.4	2.1	21.7	6.3	8.0	6.3	27.6	48.2
Apartment	53	5.36	20.8	3.8	7.5	0.0	18.9	3.8	17.0	5.7	22.6	49.1
Townhouse/Condo	43	5.14	30.2	0.0	2.3	4.7	20.9	0.0	11.6	0.0	30.2	41.8
Mobile home	5	8.20	0.0	0.0	0.0	0.0	0.0	0.0	40.0	0.0	60.0	100.0
Duplex	4	7.50	0.0	0.0	0.0	0.0	25.0	0.0	25.0	0.0	50.0	75.0

Table B511. Importance of Offering Family Fun Activity at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	6.88	6.3	0.0	0.0	6.3	31.3	0.0	0.0	6.3	50.0	56.3
\$20,001-\$30,000	18	5.50	16.7	5.6	5.6	0.0	27.8	5.6	5.6	5.6	27.8	44.6
\$30,001-\$50,000	46	5.80	21.7	0.0	4.3	0.0	17.4	6.5	13.0	4.3	32.6	56.4
\$50,001-\$70,000	39	5.82	17.9	2.6	2.6	0.0	23.1	2.6	17.9	5.1	28.2	53.8
\$70,001-\$100,000	70	5.56	21.4	1.4	4.3	0.0	24.3	7.1	7.1	4.3	30.0	48.5
Over \$100,000	113	5.43	24.8	1.8	0.9	3.5	19.5	7.1	9.7	4.4	28.3	49.5

Table B512. Importance of Offering Family Fun Activity at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	329	5.29	26.1	1.5	2.1	2.1	21.9	5.5	9.1	5.5	26.1	46.2
African-American	15	5.27	26.7	6.7	0.0	0.0	20.0	0.0	13.3	6.7	26.7	46.7
Asian	21	5.76	19.0	0.0	4.8	4.8	9.5	9.5	23.8	4.8	23.8	61.9
Hispanic	8	7.25	12.5	0.0	0.0	0.0	12.5	0.0	12.5	0.0	62.5	75.0
Other	10	5.70	20.0	0.0	10.0	0.0	20.0	0.0	10.0	10.0	30.0	50.0

Table B513. Importance of Offering Family Fun Activity at a Cary Aquatic Facility by Zip Code.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
27511	151	5.44	24.5	1.3	2.6	2.0	20.5	5.3	11.9	3.3	28.5	49.0
27513	162	5.50	23.5	1.9	2.5	1.9	20.4	5.6	9.9	7.4	27.2	50.1
27519	62	5.23	27.4	1.6	1.6	1.6	22.6	4.8	9.7	4.8	25.8	45.1
27560	5	6.40	20.0	0.0	0.0	0.0	20.0	0.0	0.0	20.0	40.0	60.0

## Importance of Offering Athletic Activities Like Water Polo at a Cary Aquatic Facility Crosstabulations

Table B514. Importance of Offering Athletic Activities (Water Polo) at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	6.62	14.3	0.0	0.0	4.8	14.3	4.8	9.5	9.5	42.9	66.7
26-55	293	5.37	23.2	1.4	3.1	3.4	21.5	6.8	10.6	5.1	24.9	47.4
56-65	41	5.29	29.3	0.0	2.4	0.0	19.5	4.9	9.8	9.8	24.4	48.9
Over 65	37	3.95	40.5	0.0	2.7	10.8	21.6	5.4	2.7	2.7	13.5	24.3

Table B515. Importance of Offering Athletic Activities (Water Polo) at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	217	5.07	27.6	0.5	3.7	2.8	23.5	3.7	9.7	7.8	20.7	41.9
Have children	172	5.51	22.1	1.7	2.3	4.7	18.0	9.9	9.3	2.3	29.7	51.2

Table B516. Importance of Offering Athletic Activities (Water Polo) at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Single family	285	5.15	26.0	1.4	2.5	4.2	21.4	7.4	9.5	5.3	22.5	44.7
Apartment	53	5.91	18.9	0.0	3.8	1.9	20.8	3.8	9.4	13.2	28.3	54.7
Townhouse/Condo	43	5.12	27.9	0.0	4.7	2.3	23.3	4.7	9.3	0.0	27.9	41.9
Mobile home	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	100.0
Duplex	4	7.00	0.0	0.0	25.0	0.0	0.0	0.0	25.0	0.0	50.0	75.0

Table B517. Importance of Offering Athletic Activities (Water Polo) at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
0-\$20,000	16	6.75	12.5	0.0	0.0	0.0	31.3	0.0	0.0	0.0	56.3	56.3
\$20,001-\$30,000	18	6.78	5.6	0.0	0.0	5.6	22.2	5.6	16.7	11.1	33.3	66.7
\$30,001-\$50,000	46	5.57	23.9	0.0	4.3	2.2	15.2	8.7	10.9	6.5	28.3	54.4
\$50,001-\$70,000	39	5.94	15.4	0.0	0.0	2.6	28.2	5.1	15.4	7.7	25.6	53.8
\$70,001-\$100,000	70	5.19	20.0	4.3	5.7	4.3	22.9	5.7	11.4	4.3	21.4	42.8
Over \$100,000	113	5.23	28.3	0.9	0.9	4.4	16.8	8.0	10.6	4.4	25.7	48.7

Table B518. Importance of Offering Athletic Activities (Water Polo) at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	328	5.20	26.2	0.3	2.7	4.3	22.0	6.4	8.8	5.8	23.5	44.5
African-American	15	5.20	26.7	0.0	6.7	0.0	20.0	0.0	20.0	6.7	20.0	46.7
Asian	21	5.24	23.8	4.8	9.5	0.0	9.5	4.8	19.0	4.8	23.8	52.4
Hispanic	8	6.88	0.0	12.5	0.0	0.0	12.5	25.0	0.0	0.0	50.0	75.0
Other	10	5.70	20.0	10.0	0.0	0.0	20.0	0.0	10.0	0.0	40.0	50.0

Table B519. Importance of Offering Athletic Activities (Water Polo) at a Cary Aquatic Facility by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important 9	% Above 5
27511	151	5.50	23.8	0.7	1.3	3.3	20.5	3.3	15.2	7.3	24.5	50.3
27513	161	5.14	24.2	1.9	4.3	4.3	21.1	10.6	5.0	5.0	23.6	44.2
27519	62	5.11	27.4	0.0	4.8	3.2	22.6	4.8	8.1	3.2	25.8	41.9
27560	5	6.00	20.0	0.0	0.0	0.0	20.0	0.0	20.0	20.0	20.0	60.0

## Importance of Offering Kayaking, Canoeing, or Similar Instruction at a Cary Aquatic Facility Crosstabulations

Table B520. Importance of Offering Kayaking, Canoeing or Similar Instruction at a Cary Aquatic Facility by Age.

Age	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
18-25	21	6.05	14.3	0.0	4.8	4.8	19.0	0.0	19.0	14.3	23.8	57.1
26-55	291	5.34	23.7	1.7	4.5	2.4	19.2	8.9	7.2	6.9	25.4	48.4
56-65	41	4.98	31.7	0.0	0.0	2.4	26.8	4.9	2.4	9.8	22.0	39.1
Over 65	37	4.05	37.8	5.4	2.7	2.7	24.3	5.4	5.4	0.0	16.2	27.0

Table B521. Importance of Offering Kayaking, Canoeing, or Similar Instruction at a Cary Aquatic Facility by Children in Household Under 18.

Children	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
No children	216	4.94	27.3	1.9	4.2	2.3	24.5	6.9	6.0	7.4	19.4	39.7
Have children	171	5.54	23.4	1.8	3.5	2.9	15.2	8.8	8.2	7.0	29.2	53.2

Table B522. Importance of Offering Kayaking, Canoeing, or Similar Instruction at a Cary Aquatic Facility by Housing Type.

Housing Type	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Single family	283	5.12	27.6	2.1	2.1	2.5	20.8	8.1	6.0	8.1	22.6	44.8
Apartment	53	5.42	17.0	0.0	11.3	3.8	20.8	7.5	11.3	7.5	20.8	47.1
Townhouse/Condo	43	5.26	23.3	2.3	7.0	2.3	20.9	7.0	7.0	0.0	30.2	44.2
Mobile home	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	100.0
Duplex	4	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	100.0

Table B523. Importance of Offering Kayaking, Canoeing, or Similar Instruction at a Cary Aquatic Facility by Income.

Income	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
0-\$20,000	16	6.50	12.5	0.0	0.0	6.3	25.0	6.3	0.0	0.0	50.0	56.3
\$20,001-\$30,000	18	6.22	5.6	0.0	5.6	5.6	27.8	11.1	11.1	5.6	27.8	55.6
\$30,001-\$50,000	46	5.57	17.4	2.2	6.5	0.0	21.7	8.7	15.2	6.5	21.7	52.1
\$50,001-\$70,000	39	5.64	17.9	0.0	10.3	2.6	23.1	2.6	0.0	17.9	25.6	46.1
\$70,001-\$100,000	70	5.24	24.3	1.4	4.3	1.4	21.4	7.1	14.3	2.9	22.9	47.2
Over \$100,000	112	5.32	25.9	1.8	1.8	3.6	17.0	10.7	6.3	7.1	25.9	50.0

Table B524. Importance of Offering Kayaking, Canoeing, or Similar Instruction at a Cary Aquatic Facility by Race.

Race	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
Caucasian	327	5.16	25.4	2.1	3.4	3.1	22.0	6.7	7.6	7.0	22.6	43.9
African-American	15	5.47	26.7	0.0	6.7	0.0	13.3	6.7	6.7	13.3	26.7	53.4
Asian	21	5.00	33.3	0.0	4.8	0.0	9.5	14.3	9.5	4.8	23.8	52.4
Hispanic	8	7.00	12.5	0.0	0.0	0.0	0.0	25.0	0.0	25.0	37.5	87.5
Other	10	5.30	30.0	0.0	10.0	0.0	10.0	10.0	0.0	0.0	40.0	50.0

Table B525. Importance of Offering Kayaking, Canoeing, or Similar Instruction at a Cary Aquatic Facility by Zip Code.

Zip Code	n	Mean	Not Important at All	2	3	4	Neutral 5	6	7	8	Very Important	% Above 5
27511	151	5.61	21.2	2.0	3.3	0.7	19.2	8.6	9.3	11.3	24.5	53.7
27513	160	5.11	23.8	1.9	4.4	5.6	22.5	8.1	6.3	4.4	23.1	41.9
27519	61	4.64	36.1	1.6	4.9	0.0	19.7	6.6	1.6	4.9	24.6	37.7
27560	5	6.00	20.0	0.0	0.0	0.0	20.0	0.0	20.0	20.0	20.0	60.0

### Participation in Fitness Lap Swimming if Available in Cary Crosstabulations

Table B526. Participation in Fitness Lap Swimming if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	28.6	23.8	14.3	33.3	28.6
26-55	289	2.4	18.0	14.2	13.1	52.2	20.4
56-65	41	2.4	7.3	9.8	9.8	70.7	9.7
Over 65	38	0.0	7.9	0.0	13.2	78.9	7.9

Table B527. Participation in Fitness Lap Swimming if Available in Cary by Children in Household Under 18.

Children	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	215	2.3	14.9	7.9	10.2	64.7	17.2
Have children	172	1.7	18.6	18.6	16.3	44.8	20.3

Table B528. Participation in Fitness Lap Swimming if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never	Daily or Several Times a Week %
Single family	281	2.1	16.0	11.0	12.5	58.4	18.1
Apartment	54	0.0	22.2	25.9	13.0	38.9	22.2
Townhouse/Condo	43	4.7	11.6	9.3	16.3	58.1	16.3
Mobile home	5	0.0	20.0	0.0	20.0	60.0	20.0
Duplex	4	0.0	25.0	0.0	0.0	75.0	25.0

Table B529. Participation in Fitness Lap Swimming if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	16	0.0	12.5	18.8	18.8	50.0	12.5
\$20,001-\$30,000	19	0.0	36.8	10.5	0.0	52.6	36.8
\$30,001-\$50,000	45	2.2	24.4	17.8	20.0	35.6	26.6
\$50,001-\$70,000	37	2.7	21.6	16.2	10.8	48.6	24.3
\$70,001-\$100,000	71	1.4	12.7	9.9	15.5	60.6	14.1
Over \$100,000	111	2.7	18.0	12.6	10.8	55.9	20.7

Table B530. Participation in Fitness Lap Swimming if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never	Daily or Several Times a Week %
Caucasian	325	1.8	16.3	10.5	12.9	58.5	18.1
African-American	15	0.0	26.7	20.0	13.3	40.0	26.7
Asian	20	5.0	15.0	15.0	10.0	55.0	20.0
Hispanic	8	0.0	25.0	12.5	12.5	50.0	25.0
Other	11	0.0	18.2	45.5	27.3	9.1	18.2

Table B531. Participation in Fitness Lap Swimming if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	148	1.4	15.5	10.8	14.2	58.1	16.9
27513	161	3.7	19.3	13.0	11.8	52.2	23.0
27519	62	0.0	12.9	16.1	12.9	58.1	12.9
27560	5	0.0	20.0	20.0	0.0	60.0	20.0

### Participation in Health Programs Like Water Aerobics if Available in Cary Crosstabulations

Table B532. Participation in Health Programs (Water Aerobics) if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	19.0	23.8	9.5	47.6	19.0
26-55	289	1.0	16.3	17.3	18.0	47.4	17.3
56-65	41	2.4	7.3	12.2	17.1	61.0	9.7
Over 65	38	0.0	13.2	5.3	18.4	63.2	13.2

Table B533. Participation in Health Programs (Water Aerobics) if Available in Cary by Children in Household Under 18.

Children	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	215	0.5	14.0	11.2	14.0	60.5	14.5
Have children	172	1.7	16.9	21.5	22.1	37.8	18.6

Table B534. Participation in Health Programs (Water Aerobics) if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Single family	281	1.1	14.9	16.7	18.1	49.1	16.0
Apartment	54	1.9	14.8	18.5	11.1	53.7	16.7
Townhouse/Condo	43	0.0	14.0	11.6	23.3	51.2	14.0
Mobile home	5	0.0	40.0	0.0	20.0	40.0	40.0
Duplex	4	0.0	25.0	0.0	0.0	75.0	25.0

Table B535. Participation in Health Programs (Water Aerobics) if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	16	0.0	12.5	31.3	6.3	50.0	12.5
\$20,001-\$30,000	19	0.0	26.3	15.8	10.5	47.4	26.3
\$30,001-\$50,000	45	4.4	22.2	17.8	15.6	40.0	26.6
\$50,001-\$70,000	37	2.7	24.3	16.2	21.6	35.1	27.0
\$70,001-\$100,000	71	1.4	11.3	22.5	16.9	47.9	12.7
Over \$100,000	111	0.0	15.3	11.7	18.0	55.0	15.3

Table B536. Participation in Health Programs (Water Aerobics) if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Caucasian	325	0.9	14.2	16.0	17.2	51.7	15.1
African-American	15	6.7	33.3	13.3	6.7	40.0	40.0
Asian	20	0.0	10.0	5.0	20.0	65.0	10.0
Hispanic	8	0.0	37.5	0.0	37.5	25.0	37.5
Other	11	0.0	18.2	36.4	18.2	27.3	18.2

Table B537. Participation in Health Programs (Water Aerobics) if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	148	1.4	13.5	14.2	18.2	52.7	14.9
27513	161	0.6	18.0	19.9	14.9	46.6	18.6
27519	62	0.0	12.9	9.7	24.2	53.2	12.9
27560	5	0.0	20.0	20.0	20.0	40.0	20.0

#### Participation in Training for Swim Teams if Available in Cary Crosstabulations

Table B538. Participation in Training for Swim Teams if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	4.8	4.8	4.8	85.7	4.8
26-55	287	2.8	10.5	5.2	6.3	75.3	13.3
56-65	41	2.4	0.0	7.3	2.4	87.8	2.4
Over 65	38	0.0	0.0	0.0	5.3	94.7	0.0

Table B539. Participation in Training for Swim Teams if Available in Cary by Children in Household Under 18.

Children	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	215	0.9	3.3	1.9	1.9	92.1	4.2
Have children	170	4.1	14.1	8.8	10.6	62.4	18.2

Table B540. Participation in Training for Swim Teams if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Single family	279	3.2	9.0	4.7	6.5	76.7	12.2
Apartment	54	0.0	7.4	7.4	3.7	81.5	7.4
Townhouse/Condo	43	0.0	4.7	4.7	2.3	88.4	4.7
Mobile home	5	0.0	0.0	0.0	0.0	100.0	0.0
Duplex	4	0.0	0.0	0.0	25.0	75.0	0.0

Table B541. Participation in Training for Swim Teams if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	16	0.0	0.0	12.5	12.5	75.0	0.0
\$20,001-\$30,000	19	0.0	5.3	0.0	0.0	94.7	5.3
\$30,001-\$50,000	45	4.4	2.2	6.7	4.4	82.2	6.6
\$50,001-\$70,000	37	5.4	8.1	8.1	5.4	73.0	13.5
\$70,001-\$100,000	70	2.9	10.0	4.3	8.6	74.3	12.9
Over \$100,000	111	2.7	13.5	5.4	5.4	73.0	16.2

Table B542. Participation in Training for Swim Teams if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never	Daily or Several Times a Week %
Caucasian	323	2.5	8.0	4.0	3.7	81.7	10.5
African-American	15	6.7	6.7	6.7	13.3	66.7	13.4
Asian	20	0.0	10.0	0.0	10.0	80.0	10.0
Hispanic	8	0.0	12.5	12.5	0.0	75.0	12.5
Other	11	0.0	9.1	18.2	36.4	36.4	9.1

Table B543. Participation in Training for Swim Teams if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	147	2.0	4.1	4.8	6.8	82.3	6.1
27513	160	3.1	11.3	7.5	4.4	73.8	14.4
27519	62	1.6	9.7	0.0	6.5	82.3	11.3
27560	5	0.0	20.0	0.0	0.0	80.0	20.0

## Participation in Safety Instruction Such as Life Guarding or Swimming Lessons if Available in Cary Crosstabulations

Table B544. Participation in Safety Instruction (Life Guarding or Swimming Lessons) if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	14.3	9.5	42.9	33.3	14.3
26-55	288	0.7	11.5	14.6	26.4	46.9	12.2
56-65	41	0.0	2.4	7.3	12.2	78.0	2.4
Over 65	38	0.0	0.0	2.6	18.4	78.9	0.0

Table B545. Participation in Safety Instruction (Life Guarding or Swimming Lessons) if Available in Cary by Children in Household Under 18.

Children	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	215	0.0	4.2	4.7	20.0	71.2	4.2
Have children	171	1.2	16.4	21.6	31.6	29.2	17.6

Table B546. Participation in Safety Instruction (Life Guarding or Swimming Lessons) if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Single family	280	0.7	9.6	11.4	26.4	51.8	10.3
Apartment	54	0.0	9.3	22.2	20.4	48.1	9.3
Townhouse/Condo	43	0.0	7.0	7.0	25.6	60.5	7.0
Mobile home	5	0.0	20.0	20.0	20.0	40.0	20.0
Duplex	4	0.0	25.0	0.0	0.0	75.0	25.0

Table B547. Participation in Safety Instruction (Life Guarding or Swimming Lessons) if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	16	0.0	12.5	12.5	31.3	43.8	12.5
\$20,001-\$30,000	19	0.0	15.8	10.5	15.8	57.9	15.8
\$30,001-\$50,000	45	0.0	6.7	24.4	20.0	48.9	6.7
\$50,001-\$70,000	37	0.0	21.6	13.5	16.2	48.6	21.6
\$70,001-\$100,000	71	1.4	8.5	12.7	25.4	52.1	9.9
Over \$100,000	111	0.9	9.0	12.6	26.1	51.4	9.9

Table B548. Participation in Safety Instruction (Life Guarding or Swimming Lessons) if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Caucasian	324	0.6	8.3	10.8	25.6	54.6	8.9
African-American	15	0.0	26.7	26.7	6.7	40.0	26.7
Asian	20	0.0	10.0	15.0	25.0	50.0	10.0
Hispanic	8	0.0	12.5	25.0	25.0	37.5	12.5
Other	11	0.0	18.2	18.2	36.4	27.3	18.2

Table B549. Participation in Safety Instruction (Life Guarding or Swimming Lessons) if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	148	0.7	7.4	12.8	20.3	58.8	8.1
27513	160	0.0	11.9	14.4	26.3	47.5	11.9
27519	62	1.6	8.1	6.5	33.9	50.0	9.7
27560	5	0.0	20.0	20.0	20.0	40.0	20.0

#### Participation in Family Fun Activity if Available in Cary Crosstabulations

Table B550. Participation in Family Fun Activity if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	9.5	23.8	19.0	47.6	9.5
26-55	289	0.7	11.1	18.3	21.8	48.1	11.8
56-65	41	0.0	2.4	4.9	12.2	80.5	2.4
Over 65	38	0.0	0.0	0.0	7.9	92.1	0.0

Table B551. Participation in Family Fun Activity if Available in Cary by Children in Household Under 18.

Children	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	215	0.0	3.7	8.4	11.6	76.3	3.7
Have children	172	1.2	15.7	23.8	28.5	30.8	16.9

Table B552. Participation in Family Fun Activity if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never	Daily or Several Times a Week %
Single family	282	0.7	9.2	16.3	20.9	52.8	9.9
Apartment	53	0.0	9.4	18.9	13.2	58.5	9.4
Townhouse/Condo	43	0.0	7.0	4.7	18.6	69.8	7.0
Mobile home	5	0.0	0.0	20.0	20.0	60.0	0.0
Duplex	4	0.0	25.0	0.0	0.0	75.0	25.0

Table B553. Participation in Family Fun Activity if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	15	0.0	6.7	0.0	6.7	86.7	6.7
\$20,001-\$30,000	19	0.0	15.8	5.3	10.5	68.4	15.8
\$30,001-\$50,000	45	2.2	13.3	22.2	13.3	48.9	15.5
\$50,001-\$70,000	37	2.7	10.8	16.2	21.6	48.6	13.5
\$70,001-\$100,000	71	0.0	9.9	15.5	28.2	46.5	9.9
Over \$100,000	111	0.0	7.2	19.8	22.5	50.5	7.2

Table B554. Participation in Family Fun Activity if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Caucasian	326	0.3	8.6	15.3	18.4	57.4	8.9
African-American	15	0.0	20.0	6.7	13.3	60.0	20.0
Asian	20	0.0	5.0	20.0	30.0	45.0	5.0
Hispanic	8	0.0	25.0	0.0	25.0	50.0	25.0
Other	10	0.0	10.0	20.0	20.0	50.0	10.0

Table B555. Participation in Family Fun Activity if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	148	0.7	6.1	17.6	16.9	58.8	6.8
27513	162	0.6	14.2	14.8	21.6	48.8	14.8
27519	61	0.0	3.3	13.1	19.7	63.9	3.3
27560	5	0.0	20.0	20.0	20.0	40.0	20.0

### Participation in Competitive Swimming Events if Available in Cary Crosstabulations

Table B556. Participation in Competitive Swimming Events if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	9.5	14.3	9.5	66.7	9.5
26-55	286	2.1	9.1	6.6	7.7	74.5	11.2
56-65	41	2.4	0.0	7.3	4.9	85.4	2.4
Over 65	38	0.0	0.0	0.0	5.3	94.7	0.0

Table B557. Participation in Competitive Swimming Events if Available in Cary by Children in Household Under 18.

Children	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	215	0.5	2.8	3.7	4.7	88.4	3.3
Have children	169	3.6	13.0	10.1	10.7	62.7	16.6

Table B558. Participation in Competitive Swimming Events if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never	Daily or Several Times a Week %
Single family	279	2.5	7.5	5.7	7.9	76.3	10.0
Apartment	53	0.0	5.7	11.3	7.5	75.5	5.7
Townhouse/Condo	43	0.0	7.0	7.0	2.3	83.7	7.0
Mobile home	5	0.0	0.0	0.0	20.0	80.0	0.0
Duplex	4	0.0	25.0	0.0	0.0	75.0	25.0

Table B559. Participation in Competitive Swimming Events if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	16	0.0	6.3	18.8	6.3	68.8	6.3
\$20,001-\$30,000	19	0.0	5.3	5.3	5.3	84.2	5.3
\$30,001-\$50,000	45	4.4	4.4	8.9	6.7	75.6	8.8
\$50,001-\$70,000	37	2.7	8.1	10.8	5.4	73.0	10.8
\$70,001-\$100,000	71	1.4	8.5	8.5	11.3	70.4	9.9
Over \$100,000	110	2.7	10.0	5.5	6.4	75.5	12.7

Table B560. Participation in Competitive Swimming Events if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never	Daily or Several Times a Week %
Caucasian	323	1.9	8.0	5.3	5.6	79.3	9.9
African-American	15	6.7	0.0	13.3	6.7	73.3	6.7
Asian	20	0.0	10.0	0.0	15.0	75.0	10.0
Hispanic	7	0.0	0.0	14.3	0.0	85.7	0.0
Other	11	0.0	0.0	27.3	36.4	36.4	0.0

Table B561. Participation in Competitive Swimming Events if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	147	2.0	4.1	6.1	8.2	79.6	6.1
27513	160	1.3	11.3	8.8	6.9	71.9	12.6
27519	61	3.3	3.3	3.3	6.6	83.6	6.6
27560	5	0.0	20.0	0.0	0.0	80.0	20.0

## Participation in Kayaking, Canoeing, or Similar Instruction if Available in Cary Crosstabulations

Table B562. Participation in Kayaking, Canoeing, or Similar Instruction if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	9.5	23.8	28.6	38.1	9.5
26-55	286	0.7	5.6	7.7	27.3	58.7	6.3
56-65	41	0.0	0.0	7.3	9.8	82.9	0.0
Over 65	38	0.0	2.6	0.0	7.9	89.5	2.6

Table B563. Participation in Kayaking, Canoeing, or Similar Instruction if Available in Cary by Children in Household Under 18.

Children		Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	213	0.5	3.3	4.2	17.8	74.2	3.8
Have children	171	0.6	7.0	12.3	30.4	49.7	7.6

Table B564. Participation in Kayaking, Canoeing, or Similar Instruction if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Single family	278	0.7	5.0	5.8	27.3	61.2	5.7
Apartment	54	0.0	3.7	14.8	16.7	64.8	3.7
Townhouse/Condo	43	0.0	4.7	11.6	14.0	69.8	4.7
Mobile home	5	0.0	0.0	20.0	0.0	80.0	0.0
Duplex	4	0.0	25.0	0.0	0.0	75.0	25.0

Table B565. Participation in Kayaking, Canoeing, or Similar Instruction if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	16	0.0	6.3	12.5	12.5	68.8	6.3
\$20,001-\$30,000	19	0.0	5.3	21.1	10.5	63.2	5.3
\$30,001-\$50,000	44	0.0	6.8	15.9	15.9	61.4	6.8
\$50,001-\$70,000	36	2.8	5.6	8.3	27.8	55.6	8.4
\$70,001-\$100,000	71	0.0	4.2	5.6	23.9	66.2	4.2
Over \$100,000	111	0.9	8.1	7.2	30.6	53.2	9.0

Table B566. Participation in Kayaking or Canoeing Instruction if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Caucasian	323	0.3	5.3	7.1	23.2	64.1	5.6
African-American	14	0.0	0.0	7.1	21.4	71.4	0.0
Asian	20	0.0	10.0	5.0	20.0	65.0	10.0
Hispanic	8	0.0	0.0	12.5	37.5	50.0	0.0
Other	11	9.1	0.0	27.3	27.3	36.4	9.1

Table B567. Participation in Kayaking or Canoeing Instruction if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	147	0.7	5.4	10.2	23.1	60.5	6.1
27513	160	0.0	5.0	8.1	25.0	61.9	5.0
27519	61	1.6	3.3	3.3	24.6	67.2	4.9
27560	5	0.0	20.0	0.0	20.0	60.0	20.0

### Participation in Athletic Activities Like Water Polo if Available in Cary Crosstabulations

Table B568. Participation in Athletic Activities (Water Polo) if Available in Cary by Age.

Age	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
18-25	21	0.0	4.8	23.8	19.0	52.4	4.8
26-55	287	0.3	6.3	8.0	15.3	70.0	6.6
56-65	41	0.0	0.0	9.8	4.9	85.4	0.0
Over 65	38	0.0	2.6	0.0	13.2	84.2	2.6

Table B569. Participation in Athletic Activities (Water Polo) if Available in Cary by Children in Household Under 18.

Children	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
No children	214	0.0	3.7	5.1	9.3	81.8	3.7
Have children	171	0.6	7.0	12.3	19.9	60.2	7.6

Table B570. Participation in Athletic Activities (Water Polo) if Available in Cary by Housing Type.

Housing Type	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Single family	280	0.4	4.6	8.9	14.3	71.8	5.0
Apartment	53	0.0	5.7	11.3	13.2	69.8	5.7
Townhouse/Condo	43	0.0	7.0	2.3	16.3	74.4	7.0
Mobile home	5	0.0	0.0	0.0	20.0	80.0	0.0
Duplex	4	0.0	25.0	0.0	0.0	75.0	25.0

Table B571. Participation in Athletic Activities (Water Polo) if Available in Cary by Income.

Income	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
0-\$20,000	16	0.0	6.3	6.3	18.8	68.8	6.3
\$20,001-\$30,000	19	0.0	5.3	0.0	15.8	78.9	5.3
\$30,001-\$50,000	44	0.0	6.8	6.8	15.9	70.5	6.8
\$50,001-\$70,000	37	0.0	10.8	18.9	10.8	59.5	10.8
\$70,001-\$100,000	71	0.0	4.2	8.5	15.5	71.8	4.2
Over \$100,000	111	0.9	7.2	7.2	15.3	69.4	8.1

Table B572. Participation in Athletic Activities (Water Polo) if Available in Cary by Race.

Race	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
Caucasian	323	0.3	5.3	7.1	13.9	73.4	5.6
African-American	15	0.0	13.3	13.3	6.7	66.7	13.3
Asian	20	0.0	5.0	0.0	25.0	70.0	5.0
Hispanic	8	0.0	0.0	25.0	12.5	62.5	0.0
Other	11	0.0	0.0	27.3	9.1	63.6	0.0

Table B573. Participation in Athletic Activities (Water Polo) if Available in Cary by Zip Code.

Zip Code	n	Daily %	Several Times a Week %	Several Times a Month %	Several Times a Year %	Never %	Daily or Several Times a Week %
27511	148	0.7	4.7	7.4	11.5	75.7	5.4
27513	159	0.0	6.3	9.4	15.7	68.6	6.3
27519	62	0.0	1.6	8.1	17.7	72.6	1.6
27560	5	0.0	20.0	20.0	20.0	40.0	20.0