

**Town of Cary
2010 Biennial Citizen Survey
Executive Summary**

The results for the Town of Cary's 2010 Biennial Citizen Survey were very positive. The respondents gave high marks for the services provided by the Town. A total of 401 residents were surveyed and the resulting margin of error was $\pm 5\%$. The results showed a significant level of improvement from the 2008 Biennial Survey.

The Town Government staff continued to receive high marks for the service dimensions of *professionalism* (B+), *courteous* (B+), *knowledgeable* (B+), *promptness of response* (B+), and *ability to resolve issues* (B). The results reflect a slight decline from the 2008 survey. Three grades declined this year for *professionalism*, *courteous*, *knowledgeable* all from A- to B+. This was offset by grades that increased for *promptness of response* (B to B+) and *ability to resolve issues* (B- to B). The means for these two dimensions were the highest ever earned to date..

The Town continued to earn an average mark for the maintenance of streets and roads. The grade remained approximately the same as 2008 when it was a C-. The streets/roads mentioned most often as needing attention by the respondents were Kildaire Farm, Maynard, Cary Parkway, and High House. The key issue was the potholes for these streets.

The cleanliness and appearance of public areas earned very high marks. The Town earned an A- for keeping Cary *clean and forever green*. Several public areas earned high marks including *parks* (A-), *greenways* (A-), *median/roadsides* (B+), and *streets* (B+). The grades improved for three of the public areas including *greenways* (B+ to A-), *median/roadsides* (B to B+), and *streets* (B to B+). The respondents indicated Cary Parkway, Maynard Road, and Kildaire Farm Road as public areas that need attention and the problem was again potholes.

The Cary Police Department continued to earn very strong marks. All the service dimensions earned a grade of A-. These included *courteous*, *competence*, *response time*, *fairness*, and *problem solving*. The means increased for *response time* and *problem solving* with the scores representing the highest earned to date by these two dimensions. The increases resulted in the grade improving for *problem solving* (B+ to A-). The slight decrease in the mean for *courteous* (8.43 to 8.40) resulted in the grade declining from A to A-. When asked about which police district the respondent resided in, approximately 98% indicated they don't know.

The Cary Fire Department continued to earn the highest marks for any department examined in the survey. The grades were exceptional for *courteous* (A+), *fairness* (A+), *problem solving* (A+), *competence* (A+), and *response time* (A). This year, there was one grade that improved for *courteous* (A to A+) and one that declined for *response time* (A+ to A).

The Parks & Recreation Department earned continued strong marks that have improved from 2008. The grades were very high for *facility quality* (A), *overall experience* (A), *ease of registration* (A-), *program quality* (A-), *instructor quality* (A-), and *cost or amount of fee* (A-). The grades improved for *facility quality* (A- to A) and *overall experience* (A- to A) this year. The level of participation in Parks & Recreation programs increased from 32.8% in 2008 to 36.4% this year.

The respondents were positive in their rating concerning Cary as a place to live. The mean improved this year from 8.10 to 8.28 and the grade remains an A-. Most of the respondents (77.1%) perceived the quality of life as the same. However, 15.3% indicated it was better compared to only 7.5% who indicated it was worse. As for recommending Cary, the respondents indicated they would recommend Cary to others as a place to live with a mean of 8.27 on a 9-point scale and 95.0% responding on “likely” side of the scale. There was slightly less support for recommending Cary to others as a place to visit with a mean of 7.06 with 75.4% on the “likely” side. Finally, the respondents were more apt to recommend Cary to others as a place to do business with a mean of 7.64 and 86.8% on the “likely” side of the scale.

The respondents indicated what they liked best about Cary was the safety, small town feel, convenience, and family friendly aspects of the Town. What they liked least was traffic, growth issues, too many rules/regulations, and roads/streets. When the respondents were asked what is the most important issue facing Cary, the predominant concern was the high level of growth. Other important issues included school concerns and traffic/improving roads.

The respondents felt very safe in Cary again this year. The mean was 8.29 on a 9-point scale with 98.7% answering above the midpoint of 5. This mean has improved from 2008 when it was 8.09. The respondents also felt safe in their home neighborhoods (8.41 with 98.3% above the midpoint) and safe in public places around Cary (8.18 with 97.3% above the midpoint). Both of these means improved from 2008 when they were 8.29 and 8.04, respectively. Overall, there was a perception of a high degree of safety in Cary.

Cary’s municipal tax rate was perceived as “about right” by 71.1% when compared to other localities. The mean increased slightly from 3.06 to 3.10 on the 5-point scale. This year, the responses of taxes being on the “high” remained unchanged. However, the responses on the “low” side decreased while “about right” responses increased. Approximately 70% of the respondents indicated they did not support raising property taxes five cents to allow the Town to move ahead with several projects. There was more support for a three cent increase in property taxes with 42.5% indicating they would vote in favor of it. However, 57.5% would not vote for the increase. One final question asked the respondents if they favored the Town delaying projects for several years until the economy improves versus raising property taxes now by a few cents. There was overwhelming support (77.4%) for delaying the projects until the economy improves.

Several barriers to citizen involvement in local government were examined. None of the barriers earned a mean above the midpoint of 5 on the “barrier” side of the scale. The most significant barrier was *too busy, don’t have time* with mean of 4.63 on a 9-point scale. Other barriers with some degree of impact were *don’t know about opportunities* (3.84) and *timing is inconvenient* (3.73).

The major information sources used by the respondents include Cary News, word-of-mouth, Raleigh News & Observer, BUD, television, and Cary’s website (in that order). This year, the information sources that gained importance were Cary News (4th to 1st), word-of-mouth (3rd to 2nd), BUD (5th to 4th), and Cary’s website (7th to 6th). The sources that declined were Raleigh News & Observer (1st to 3rd), television (2nd to 5th), and radio (6th to 7th). The respondents were asked about their use of several social media sources that Cary may use to communicate with citizens. The means were very low for all of the social media. The most significant was Facebook with a mean of only 2.54 on a 9-point scale. In addition, the respondents were asked about their potential usage of three new internet based utility bill services. All the services garnered some degree of interest. Electronic bill presentment had

the highest mean of 5.22 on a 9-point scale with 31.4% who indicated they would frequently use the service. Online bill analysis (5.13 with 26.1% who would frequently use) and online bill comparison (4.93 with 22.4% who would frequently use) also had some level of interest. As for the 2009 Cary Community Candidate Forums on Cary TV 11, the Forums were watched (in whole or in part) by 17.0% of the respondents. This was down from 30.5% in 2008.

There have been relatively large increases in effectiveness of Cary's communication efforts with citizens. Respondents felt much more informed about government services, projects, issues, and programs that affect them this year. The mean increased from 6.09 to 6.59 this year on a 9-point scale. There were also higher levels of satisfaction with Cary making information available to citizens concerning important services, projects, issues, and programs. This year the mean increased from 6.87 to 6.95. Finally, the respondents were more satisfied with the opportunities Cary gives them to participate in the decision-making process. In this case, the mean increased from 6.36 to 6.68.

Solid Waste Services received excellent marks from the sample this year and have improved from previous years. The department earned high means for curbside garbage collection (8.58), Christmas Tree collection (8.50), curbside recycling collection (8.37), curbside yard waste collection (8.37), and curbside leaf collection (8.18). These were the highest means earned to date for all of these services.

A set of questions on storm drains revealed there were still a degree of uncertainty acceptable materials that can enter the drains. The respondents were accurate concerning rainwater from a home's gutters in that 70.1% indicated it was acceptable. There was a degree of inaccuracy for water from draining a swimming pool and grass clippings, leaves, and other natural vegetation. There were 11.6% who indicated water from a swimming pool was acceptable; however, this has improved from 17.6% in 2008. The accuracy declined slightly for grass clippings, leaves, and other natural vegetation from 8.2% in 2008 to 10.5% this year thought it was acceptable. The respondents were less accurate for the proper disposal methods for used cooking oil and grease. There were only 28.3% who responded accurately to *save it and call the Town to come and pick it up*. There was inaccuracy in the acceptable percentages for *put it your garbage cart or bin for collection* (53.0%), *pour it down the kitchen sink drain* (25.3%), *pour it out in the yard* (25.0%), and *put it in your recycling cart or bin for recycling* (14.3%).

The Town Council focus areas all earned higher means this year. Satisfaction with the overall job the Town is doing on Parks, Recreation, and Cultural Resources improved from a mean 7.46 to 7.68 with 88.8% on the "satisfied" side of the scale. In addition, satisfaction with the job the Town is doing on environmental protection improved from 7.04 to 7.67 this year with 91.4% on the "satisfied" side of the scale. The Town was perceived as effective in keeping Cary the best place to live, work, and raise a family. The mean improved significantly from 6.85 to 7.65 with 89.8% on the "effective" side of the scale. There was also a significant improvement for satisfaction with the job the Town is doing on transportation and planning & development. Transportation improved from 6.66 to 6.73 with 72.1% on the "satisfied" side of the scale and planning & development improved from 5.93 to 6.73 with 75.8% on the "satisfied" side. The Town also received slightly higher ratings was satisfaction with the job the Town is doing on downtown revitalization. The mean improved from 6.55 to 6.64 with 71.4% on the "satisfied" side. There was greater improvement for satisfaction with the job the Town is doing on school issues. The mean improved from 5.73 to 6.27 with 59.6% on the "satisfied" side.

The respondents were asked if they supported the Town seeking a change in state law that presently requires the Town to give citizen's email addresses to third parties when requested. There was overwhelming support for the Town to seek the change in state law with approximately 88% responding yes.

In conclusion, there were 9 grades that improved this year, 5 grades that declined, and 13 grades that remained unchanged. This represents an improvement in the overall service level as perceived by the respondents. The final average for the 27 graded Cary service dimensions this year was 8.23 (A-). This represents the highest overall mean the Town has earned. When using the same set of common item means, the final average in 2008 was 8.16 (A-) and in 2004 it was 7.90 (B+). Even more impressive are the gains made in the seven Town Council focus areas. The mean has improved from 6.60 in 2008 to 7.05 this year. Overall, the Town of Cary continues to receive a very good report card from its citizens.

Town of Cary

2010 Biennial Citizen Survey Report

Methodology

The Town of Cary's 2010 Biennial Citizen Survey was conducted from January 23rd through February 19th of 2010. BKL Research administered the telephone survey to 401 residents of the Town of Cary. This resulted in a $\pm 5\%$ margin of error. Both listed and unlisted telephone numbers including cell phones with Cary exchanges were included in the sampling frame and contacted using a random selection process. A minimum of four callbacks was attempted on each number not screened from the sampling frame. The potential respondents were screened with regards to Cary residence and over the age of 18. The average survey completion time was 18 to 21 minutes. The refusal rate for the survey was 15.6%. The survey instrument is included in Appendix A.

The survey consisted of 50 core questions with related subparts to several of the questions. Respondents were asked to rate the Town Government staff, Police Department, Fire Department, Parks & Recreation programs, streets/roads, perceptions of safety, quality of life, and solid waste/recycling services. The survey also examined other issues including information sources, tax rates, information dissemination, opportunities to participate in decision-making, citizen involvement barriers, social media usage, and potential internet-based services. Another series of questions examined Town Council focus areas in relation to issues such as environmental protection, schools, downtown revitalization, transportation, planning & development, and parks & recreation. The respondents were primarily asked to use a 9-point scale. There were open-ended questions examining what respondents liked best and least, streets/roads/public areas needing attention, desirability of Cary, quality of life, most important issues, informational aspects, and tax increases. Other open-ended questions asked for suggestions to improve environmental protection, Cary as a place to live, work, and raise a family, school issues, downtown revitalization, transportation, planning & development, and parks & recreation. The survey incorporated 9 demographic questions.

Demographic Characteristics of the Sample

The demographic profiles of the sample are exhibited in Figures 1-6. The age profile of the sample is illustrated in Figure 1. A large percentage of the respondents (71.6%) fell between the ages of 26 to 55 with the largest portion (30.6%) in the 36-45 year-old category. Figure 2 represents the number of years the respondents had lived in the Town of Cary. As for years of residency, 72.5% of the

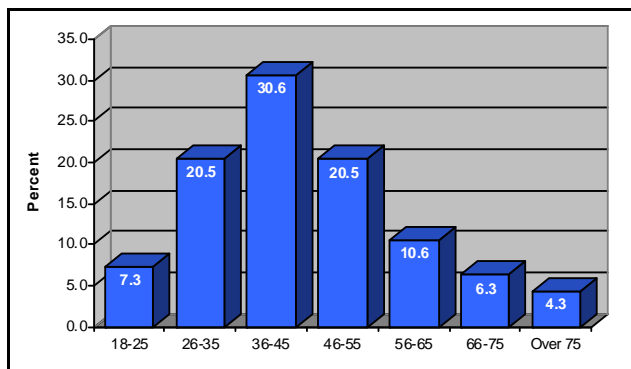


Figure 1. Sample: Age Distribution.

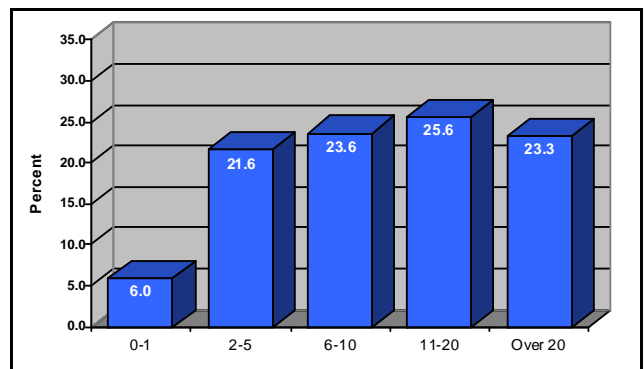


Figure 2. Sample: Years Lived in Cary.

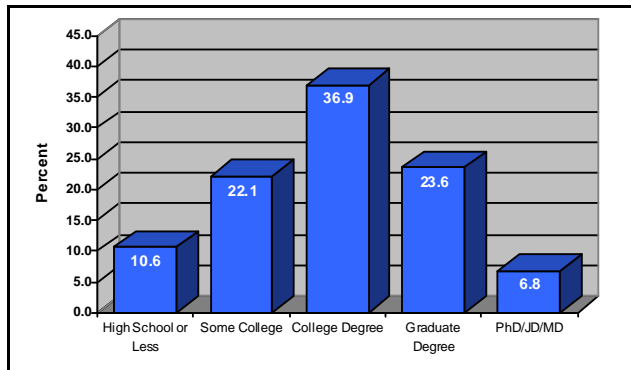


Figure 3. Sample: Educational Level.

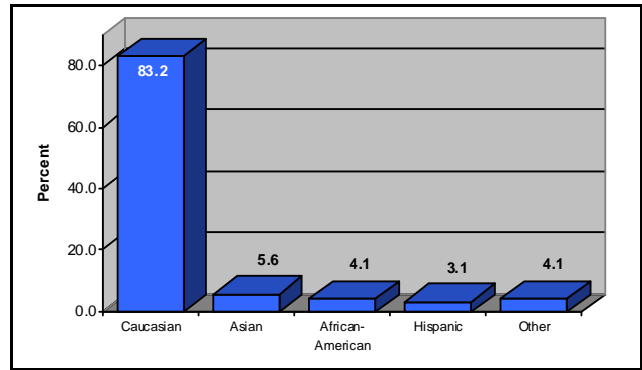


Figure 4. Sample: Race.

respondents had lived in Cary for 6 years or more. There was also a large percentage who had lived in the Town for only 2-5 years (21.6%). Figure 3 shows the sample to be a highly educated group. Most of the respondents had graduated with a college degree (67.3%) with 23.6% of those earning a graduate degree and 6.8% a PhD, JD, or MD degree. Figure 4 details the racial breakdown of the sample showing 83.2% of the respondents were Caucasian, 5.6% were Asian, 4.1% were African-American, and 3.1% were Hispanic. There were high levels of household income for the sample (Figure 5). This is illustrated in the high percentage of respondents in the over \$100,000 (37.9%) and \$70,001-\$100,000 (21.1%) income categories. In terms of gender, 54.4% of the sample were female and 45.6% were male (Figure 6). The largest percentage of the respondents (86.7%) resided in a

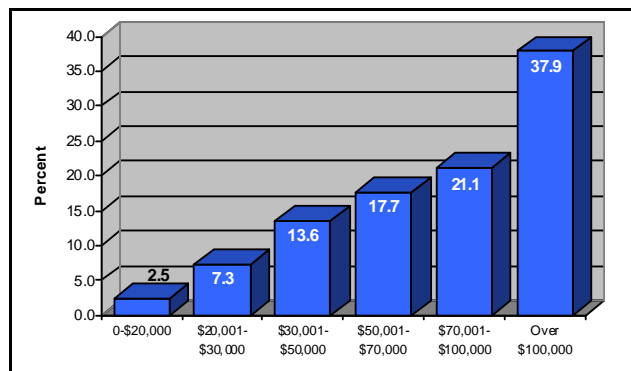


Figure 5. Sample: Income.

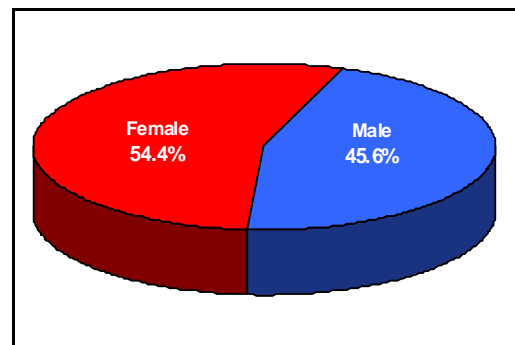


Figure 6. Sample: Gender.

single family home, 7.8% in an apartment, 4.8% in a townhouse/condominium, while 0.8% resided in a mobile home or retirement home. There were 93.7% of the respondents who indicated they were registered voters and 61.0% of those voted in the 2009 local elections. Selected crosstabulations on voter status (B449-B456) and voted in 2009 local elections (B457-B464) are included in Appendix B. Several of the means for the service dimensions in the survey were converted into grades. The mean score was changed into a percentage (using 9 as the denominator) and compared to the grading scale shown in Table 1. This was done for those questions that rated the services on the 9-point scale using the very poor (1) to excellent (9) response set. Grades tend to be easier to understand and use in goal setting for planning cycles. The respondents were also asked if they would agree to participate in a focus group session to give Cary even more insight into their citizen's opinions and attitudes. Approximately 44% of the respondents agreed to participate in a session. This reflects the citizen's strong involvement and concern for the Town.

The report will include selected crosstabulations expressly chosen by the Town for specific questions in the survey (Appendix B). It is important to exercise caution in the interpretation of crosstabulations. They will act to segment or slice up the sample size and in turn increase the margin of error for a question. It is difficult to interpret crosstabulations with small sample sizes for a specific demographic subgrouping. For that reason, sample sizes with less than 10 respondents in a subgroupings will not be discussed. Keep in mind that any of the crosstabulations with a sample size this small will have exceptionally high margins of error. As for terminology, a subgroup would be a specific breakout category in a particular group such as 18-25 age group or \$20,001-\$30,000 income level.

The percentages in the tables are rounded off to one decimal place. Due to rounding this may result in row totals that do not always add up to exactly 100.0%. The demographic recodes for the crosstabulations were age (18-25, 26-55, 56-65, over 65), education (high school/some college, college degree, PhD/JD/MD), race (Caucasian, Asian, African-American, Hispanic, Other), and years in Cary (0-1, 2-5, 6-10, over 10).

Table 1. Grading Scale.

Rating (%)	Grade
97-100	A+
94-96	A
90-93	A-
87-89	B+
84-86	B
80-83	B-
77-79	C+
74-76	C
70-73	C-
67-69	D+
64-66	D
60-63	D-
Below 60	F

Town Government Staff

The performance of the Town Government staff was assessed with a set of six items or questions. These questions were only administered to those respondents who had contact with the Town Government in the past two years. There were 26.4% (22.7% in 2008) or 105 respondents who indicated they had contact within that time frame. A 9-point grading scale from very poor (1) to excellent (9) was used to measure performance. The results of the 1998, 2000, 2002, 2004, 2006, and 2008 Cary Biennial Surveys will be included in tables throughout the report when applicable. The 2010 Biennial Survey covered more topics and was inclusive of more questions. For that reason, tables with no comparisons represent the new items to the survey and will be labeled as 10 (i.e., 2010) in the tables. The incorporation of the previous surveys facilitate comparisons between survey periods to examine trends.

The results show high ratings for the Town Government staff in 2010; although, there has been a slight decline from 2008. This year three of the means decreased resulting in the decline of three grades. However, two other means increased and their grades improved accordingly. Tables 2-6 placed in descending order of ratings indicate the grades declined for *professionalism* (A- to B+), *courteous* (A- to B+), and *knowledgeable* (A- to B+). There is a degree of concern with the larger mean decrease for *courteous* (8.35 to 7.98). On the positive side, the grades improved for *promptness of response* (B to B+) and *ability to resolve issues* (B- to B). Note the significant mean increase for *ability to resolve issues*. This is impressive due to the fact it can be a challenge for the Town staff to handle all contacts to the satisfaction of every citizen. The improved means for these two dimensions are the highest they have earned to date. Overall, the Town Government staff earned very high marks falling off slightly from 2008 with three of the five means decreasing and three grades declining. This was somewhat offset by the two means and two grades that improved.

Table 2. Town Government Staff: Professionalism.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	7.99	2.9	0.0	0.0	1.0	3.8	6.7	6.7	24.8	54.3	B+
08	8.14	0.0	0.0	2.2	0.0	4.4	4.4	11.1	18.9	58.9	A-
06	7.57	2.0	1.0	1.0	2.0	6.9	3.9	22.5	20.6	40.2	B
04	8.10	2.0	1.0	0.0	1.0	5.0	1.0	9.0	21.0	60.0	A-
02	7.55	3.0	1.0	0.0	1.0	7.9	3.0	17.8	32.7	33.7	B
00	7.73	1.2	2.3	1.2	0.0	3.5	7.0	19.8	19.8	45.3	B
98	7.32	3.2	1.6	3.2	0.8	4.0	2.4	27.0	31.7	26.2	B-

Table 3. Town Government Staff: Courteous.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	7.98	2.9	0.0	0.0	1.0	3.8	5.8	10.6	20.2	55.8	B+
08	8.35	0.0	1.1	0.0	0.0	1.1	2.3	10.2	25.0	60.2	A-
06	7.77	2.9	0.0	0.0	1.0	5.9	4.9	14.7	27.5	43.1	B
04	8.33	1.0	0.0	0.0	0.0	2.0	5.1	5.1	25.3	61.6	A-
02	7.81	3.0	0.0	1.0	0.0	6.9	1.0	8.9	35.6	43.6	B+
00	7.98	1.2	2.3	1.2	1.2	3.5	3.5	8.1	23.3	55.8	B+
98	7.63	2.4	0.8	0.0	2.4	4.0	1.6	19.8	39.7	29.4	B

Table 4. Town Government Staff: Knowledgeable.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	7.84	2.9	1.0	0.0	1.0	4.8	7.7	8.7	22.1	51.9	B+
08	8.12	0.0	0.0	0.0	2.2	5.6	2.2	12.4	22.5	55.1	A-
06	7.54	2.9	1.0	2.0	0.0	7.8	3.9	18.6	23.5	40.2	B
04	7.95	2.0	1.0	0.0	0.0	4.1	4.1	15.3	22.4	51.0	B+
02	7.44	4.0	0.0	0.0	3.0	10.1	2.0	17.2	27.3	36.4	B-
00	7.70	2.4	1.2	1.2	2.4	2.4	2.4	21.2	24.7	42.4	B
98	7.30	1.6	2.4	1.6	1.6	6.3	9.4	20.5	29.1	27.6	B-

Table 5. Town Government Staff: Promptness of Response.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	7.79	3.9	0.0	0.0	1.9	4.9	4.9	13.6	19.4	51.5	B+
08	7.75	3.5	1.2	0.0	1.2	7.1	1.2	14.1	22.4	49.4	B
06	7.27	2.9	2.0	2.0	2.0	9.8	3.9	19.6	24.5	33.3	B-
04	7.79	2.1	1.0	2.1	2.1	7.2	3.1	5.2	25.8	51.5	B+
02	7.32	4.9	1.0	0.0	1.0	8.8	1.0	21.6	35.3	26.5	B-
00	7.45	3.6	3.6	1.2	0.0	3.6	6.0	18.1	25.3	38.6	B-
98	7.26	4.8	0.0	0.8	1.6	4.0	8.0	24.0	35.2	21.6	B-

Table 6. Town Government Staff: Ability to Resolve Issues.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	7.71	4.1	1.0	0.0	4.1	3.3	7.1	6.1	22.4	52.0	B
08	7.37	6.3	1.3	2.5	0.0	11.4	2.5	8.9	17.7	49.4	B-
06	7.27	5.4	1.1	1.1	0.0	11.8	5.4	16.1	20.4	38.7	B-
04	7.15	9.4	2.1	2.1	2.1	8.3	2.1	8.3	16.7	49.0	C+
02	7.06	8.3	0.0	1.0	2.1	8.3	5.2	16.7	28.1	30.2	C+
00	7.12	5.1	5.1	1.3	1.3	3.8	6.4	23.1	16.7	37.2	C+
98	6.77	8.2	0.0	3.3	4.1	6.6	4.1	28.7	21.3	23.8	C

The respondents who gave lower marks (below 5) to any of the service dimensions were subsequently asked what they recalled about the interaction. There were only 9 comments and they are shown in Appendix C. All appear to be separate issues that were unresolved from the perspective of the respondents.

Town Government Staff Crosstabulations

The crosstabulations (Appendix B) were conducted on selected demographic variables (age, education, gender, housing type, income, race, years in Cary). Any subgroupings with sample sizes less than 10 will not be discussed in the report due to excessive margins of error. The breakdowns for contact with the Town Government are shown in Tables B1-B7. The highest levels of contact (in order) were \$70,001-\$100,000 income level (34.8%), PhD/JD/MD (34.6%), 56-65 age group

(33.3%), those with a college degree (31.3%), over \$100,000 income level (31.1%), and over 65 age group (31.0%). Note that males had more contact than females (29.3% versus 24.0%). The lowest levels of contact with the Town Government were 0-1 year residents (4.3%), Asians (9.1%), other races (12.5%), African-Americans (13.3%), and \$30,001-\$50,000 income level (14.3%). None of the 30 apartment dwellers surveyed had contact with the Town in the past two years. The crosstabulations for *professionalism* (B8-B14), *courteous* (B15-B21), *knowledgeable* (B22-B28), and *promptness of response* (B29-B35) showed high and consistent grades across all subgroups with no grades falling below a B- except in subgroups with sample size below 10. The marks were also high and consistent for *ability to resolve issues* (B36-B42) with only one lower grade given of C+ from the over \$100,000 income level. This was the only grade falling in the “C” range.

Streets and Roads

The *maintenance of streets and roads* was assessed using a same 9-point grading scale from very poor (1) to excellent (9). The results were virtually unchanged from 2008 (Table 7). This year the mean decreased very slightly from 6.61 to 6.58 with the grade remaining a C-. There were higher percentages in the “excellent” category (13.8%) this year. This continues to be one area the Town earns its lowest overall grades. However, streets and roads can be a challenging area for any municipality in a growth pattern to earn higher marks.

Table 7. How Well Cary Maintains Streets and Roads.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	6.58	2.5	2.0	2.8	7.0	12.3	10.1	27.1	22.4	13.8	C-
08	6.61	1.7	2.0	2.7	4.0	14.8	11.4	30.1	22.0	11.4	C-
06	6.55	2.0	0.7	3.7	4.5	16.9	12.9	27.0	19.4	12.9	C-
04	6.66	1.7	2.7	3.5	3.0	11.4	13.7	28.1	22.1	13.7	C
02	6.72	1.7	0.7	1.7	4.7	13.5	10.3	35.4	19.7	12.3	C
00	6.50	3.0	1.5	2.2	4.0	15.2	11.5	32.4	22.4	7.7	C-
98	6.04	2.2	2.7	4.7	9.0	15.5	17.7	27.9	15.0	5.2	D+

Streets and Roads Needing Attention

The respondents who rated the streets and roads below 5 were asked to name specific streets/roads that need more attention and the problem(s). In this case, the problem cited for most of the areas was potholes. The streets/roads mentioned most often were Kildaire Farm Road (34 times), Maynard Road (23 times), Cary Parkway (11 times), and High House Road (6 times). Other streets/roads mentioned to a lesser degree were Chatham Street (3 times), Evans Road (3 times), and Walnut Street (3 times). All the streets/roads mentioned and their problems are listed in Appendix D.

Streets and Roads Crosstabulations

The crosstabulations for streets and roads were performed on age, housing type, income, race, and years in Cary (Tables B43-B47). The grades for *maintenance of streets and roads* were mostly in the C range across subgroups. The lowest marks were given by 56-65 age group (D), \$30,001-\$50,000 income level (D), over 65 age group (D+), \$20,001-\$30,000 income level (D+), over 10 year residents (D+), and apartment dwellers (D+). One pattern that is evident is the older residents and the longer tenured residents had the most concerns about the maintenance of streets and road.

Cleanliness and Appearance of Public Areas

The cleanliness and appearance of public areas was assessed by a set of five questions. The respondents were first asked about the Town’s success at keeping Cary *clean and forever green*. This was followed by a series of four questions examining the cleanliness and appearance of several public areas including *streets, median/roadsides, parks, and greenways*. Again, the same 9-point scale from very poor (1) to excellent (9) was used.

The respondents were very positive concerning the Town’s success at keeping Cary *clean and forever green* which relates to Cary’s litter reduction and beautification efforts. This is the first year for this question in the survey. Table 8 indicates the respondents felt the Town was very effective in keeping Cary *clean and forever green* giving the Town a mean was 8.12 and the grade was an A-. Note that 40.4% of the respondents answered “excellent” to the question.

Table 8. Success at Keeping Cary Clean and Forever Green.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.12	0.0	0.5	0.0	0.3	2.3	2.3	13.3	41.1	40.4	A-

The cleanliness and appearance of several public areas also received high marks. The results shown in Tables 9-12 (placed in descending order by ratings) indicated the respondents were very satisfied with the cleanliness and appearance of *parks, greenways, median/roadsides, and streets*. The means increased for all the public areas and the grades improved for three of them. The cleanliness and appearance of *parks* and *greenways* earned the highest marks of A-. The grade for *greenways* improved from a B+ to A- this year and the grade for *parks* now borders on moving to an A. The grade for *median/roadsides* and *streets* both improved from a B to B+ this year. The mean increase for all the public areas was relatively large this year.

Overall, the cleanliness and appearance of public areas earned very high marks that continue to improve. The public areas of *parks, greenways, median/roadside, and streets* have been examined in the survey since 1998 and the latest ratings were the highest earned to date for these areas. In addition, the respondents approved of the Town’s litter reduction and beautification or *clean and forever green efforts* giving the Town an initial grade of A-.

Table 9. Cleanliness and Appearance of Parks.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.41	0.0	0.0	0.0	0.0	1.6	1.8	8.3	31.0	57.4	A-
08	8.14	0.0	0.0	0.0	0.8	1.9	1.6	15.7	38.7	41.3	A-
06	7.88	0.5	0.3	1.4	0.3	4.1	4.4	15.9	34.9	38.2	B+
04	8.03	0.8	0.0	0.3	0.3	3.4	3.4	14.1	34.7	42.9	B+
02	7.99	0.5	0.0	0.0	0.5	4.0	2.1	15.7	40.7	36.4	B+
00	7.86	0.0	0.0	0.3	0.6	2.5	5.4	21.1	40.8	29.3	B+
98	7.42	3.9	0.0	0.5	1.0	2.6	5.4	26.6	39.0	20.9	B-

Table 10. Cleanliness and Appearance of Greenways.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.34	0.0	0.3	0.0	0.0	1.3	2.4	9.0	33.8	53.3	A-
08	8.05	0.3	0.0	0.0	0.3	3.3	2.2	15.2	41.0	37.7	B+
06	7.78	0.6	0.3	1.4	0.3	4.9	4.3	17.3	37.9	32.9	B
04	7.86	0.9	0.0	0.9	0.0	3.0	6.3	17.1	36.8	35.0	B+
02	7.70	0.3	0.0	0.6	1.4	6.9	4.6	19.0	37.4	29.9	B
00	7.64	0.6	1.2	0.3	0.3	4.0	7.4	21.9	36.7	27.5	B
98	7.32	4.5	0.3	1.1	0.8	3.7	6.3	25.1	36.4	21.9	B-

Table 11. Cleanliness and Appearance of Median/Roadsides.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	7.87	0.0	0.0	0.3	0.3	2.8	6.5	19.6	39.8	30.7	B+
08	7.61	0.2	0.7	0.7	1.5	4.2	5.9	24.9	36.0	25.7	B
06	7.31	1.3	0.5	2.0	2.0	7.3	7.0	23.6	36.1	20.3	B-
04	7.48	1.0	0.3	1.5	1.0	6.3	7.3	25.6	30.3	26.8	B-
02	7.16	1.0	0.3	2.3	2.5	8.3	9.3	28.0	31.3	17.3	B-
00	7.30	1.0	1.0	0.8	0.8	5.0	11.0	29.6	34.8	16.0	B-
98	7.16	0.5	1.0	0.2	2.0	7.7	13.2	31.3	28.6	15.4	B-

Table 12. Cleanliness and Appearance of Streets.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	7.79	0.0	0.5	0.3	0.8	5.0	5.0	18.6	39.9	29.9	B+
08	7.66	0.0	0.0	0.5	1.0	5.2	4.4	27.4	37.3	24.2	B
06	7.35	0.7	0.7	1.2	1.2	9.7	6.5	22.6	37.1	20.1	B-
04	7.44	0.7	0.7	1.7	1.0	6.5	9.5	21.9	30.9	26.9	B-
02	7.28	1.5	0.0	1.0	2.0	6.5	7.7	30.8	33.3	17.2	B-
00	7.43	0.8	0.0	0.5	0.5	4.8	8.8	30.5	39.8	14.5	B-
98	7.45	0.0	0.2	0.5	1.0	4.7	10.9	29.4	34.6	18.7	B-

Public Areas Needing Attention

The respondents who gave ratings below 5 were asked to give specific examples of public areas needing more attention. There were only 7 responses and the primary issue was potholes on Cary Parkway, Maynard Road, and Kildaire Farm Road (Appendix E).

Public Areas Crosstabulations

Crosstabulations were conducted on age, gender, housing type, income, race, and years in Cary for the cleanliness and appearance of public areas. The grades were high and consistent for *clean and forever green* (Tables B48-B53), *parks* (Tables B54-B59), *greenways* (Tables B60-B65), *median/roadsides* (Tables B66-B71), and *streets* (Tables B72-B77) with no grades falling into the C range.

Police Department

The performance of the Cary Police Department was assessed with a set of nine questions. These questions were only administered to those respondents who had contact with the Police Department in the past two years. In this case, it was 29.9% (25.7% in 2008) or 121 respondents. Table 13 indicates most of the respondents had contact with an officer (81.0%), dispatcher (14.1%), or animal control (5.8%) with limited contact with a clerk (4.1%) or detective (1.7%). None of the respondents surveyed had contact with a District Commander. The results in the table represent several multiple contacts with different individuals in the Police Department by the same individual.

Table 13. Police Department: Person Contacted.

Person Contacted	Number	Percentage
Officer	98	81.0
Dispatcher	17	14.1
Animal Control	7	5.8
Clerk	5	4.1
Detective	2	1.7
District Commander	0	0.0
Not Sure	7	5.8

The Police Department was assessed on five service dimensions (*courteous, competence, response time, fairness, and problem solving*) on the same 9-point grading scale (Tables 14-18) placed in descending order of ratings). The Police continue to have an excellent profile which is approximately the same as 2008. All the service dimensions measured earned an impressive grade of A-. This year there were three means that did decrease (*courteous, competence, and fairness*). However, the mean decreases were minimal with the exception of *fairness*. The grades for these three dimensions were unchanged except for *courteous* in which the grade declined from A to A-. It is important to note the overall mean decrease for *courteous* was negligible falling only from 8.43 to 8.40 which resulted in the grade dropping slightly (A to A-). The mean decrease for *fairness* was somewhat larger falling from 8.32 to 8.19. On the positive side, there were two means that increased (*response time* and *problem solving*) this year with relatively large mean improvements. In fact, both these dimensions earned their highest mean ratings to date. This also resulted in the grade for *problem solving* improving from a B+ to A-. Overall, the Police earned very strong marks again in 2010 with all the service dimensions earning A- grades.

Table 14. Police Department: Courteous.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.40	1.7	0.8	1.7	0.8	0.8	0.0	3.4	16.8	73.9	A-
08	8.43	1.0	0.0	0.0	1.0	0.0	2.9	9.8	15.7	69.6	A
06	7.98	2.4	0.0	0.8	1.6	6.3	2.4	11.1	15.9	59.5	B+
04	8.11	3.2	2.4	0.0	1.6	3.2	0.8	4.0	15.9	69.0	A-
02	8.24	0.8	0.8	1.5	0.8	2.3	3.0	6.8	20.3	63.9	A-
00	7.95	1.5	2.3	0.8	1.5	5.3	3.0	7.6	19.7	58.3	B+
98	7.72	3.3	1.1	2.2	2.2	3.9	4.4	9.9	21.0	51.9	B

Table 15. Police Department: Competence.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.32	1.7	0.0	1.7	0.8	3.4	1.7	3.4	14.4	72.9	A-
08	8.36	1.0	0.0	0.0	0.0	1.9	3.9	8.7	19.4	65.0	A-
06	7.99	1.7	0.0	0.8	1.7	7.5	0.8	11.7	18.3	57.5	B+
04	8.13	2.6	1.7	0.9	0.9	3.4	2.6	4.3	15.4	68.4	A-
02	8.23	0.0	0.8	0.0	1.5	3.8	3.1	10.0	20.8	60.0	A-
00	7.89	3.1	2.4	0.8	0.0	2.4	5.5	7.1	24.4	54.3	B+
98	7.62	2.2	2.2	2.2	5.5	3.9	2.8	9.4	21.5	50.3	B

Table 16. Police Department: Response Time.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.31	1.1	0.0	1.1	2.1	2.1	1.1	8.4	15.8	68.4	A-
08	8.18	1.1	0.0	1.1	1.1	1.1	4.4	14.3	15.4	61.5	A-
06	7.75	1.9	2.9	1.0	1.9	5.8	5.8	9.7	13.6	57.3	B
04	7.90	2.8	1.9	0.9	1.9	7.5	2.8	4.7	12.1	65.4	B+
02	7.99	0.0	1.7	0.9	0.0	6.1	3.5	13.9	20.9	53.0	B+
00	7.59	4.4	2.7	0.9	1.8	0.9	5.3	15.0	23.0	46.0	B
98	7.30	5.4	2.4	2.4	3.6	4.2	2.4	14.3	25.6	39.9	B-

Table 17. Police Department: Fairness.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.19	3.4	1.7	0.8	0.8	2.5	0.0	4.2	15.1	71.4	A-
08	8.32	1.1	0.0	2.2	1.1	0.0	1.1	11.0	15.4	68.1	A-
06	7.87	1.7	0.9	0.9	2.6	6.9	1.7	11.2	19.8	54.3	B+
04	8.10	3.5	1.7	2.6	0.0	1.7	0.9	4.3	15.7	69.6	A-
02	8.18	0.8	1.6	0.8	1.6	3.1	3.1	4.7	21.1	63.3	A-
00	7.74	3.9	3.1	2.4	1.6	3.9	1.6	4.7	20.5	58.3	B
98	7.49	3.9	2.8	2.2	3.4	7.3	1.7	8.4	18.5	51.7	B-

Table 18. Police Department: Problem Solving.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.09	3.6	0.0	0.9	0.9	2.7	0.9	10.8	17.1	63.1	A-
08	7.83	5.6	2.2	0.0	0.0	2.2	6.7	6.7	13.5	62.9	B+
06	7.70	1.0	1.9	0.0	4.8	10.6	3.8	7.7	15.4	54.8	B
04	7.69	3.6	4.5	0.0	2.7	4.5	1.8	9.1	14.5	59.1	B
02	7.79	3.3	0.0	0.8	1.7	3.3	6.6	14.9	18.2	51.2	B+
00	7.56	4.2	4.2	0.8	0.8	2.5	4.2	14.4	19.5	49.2	B
98	7.05	6.3	1.1	5.1	3.4	7.4	4.0	14.8	18.2	39.8	C+

Knowledge of Police District

Cary divides the Town into three separate police districts as part of their GeoPolicing efforts. The respondents were asked if they knew the district they reside in. Table 19 indicates almost 98% of the respondents did not know the district they are presently in. The respondents were also asked to name either a captain or lieutenant on their district command team. Appendix F shows the responses to this question. Due to the fact most respondents did not know their district, the number of responses was limited to only five.

Table 19. Respondent Knowledge of Police District.

Year	District 1	District 2	District 3	Don't Know
10	0.2	1.0	1.0	97.8

Police Department Crosstabulations

The crosstabulations (age, education, gender, housing type, income, race, years in Cary) for contact with the Police Department are shown in Tables B78-B84 in Appendix B. The highest levels of contact (in order) was 56-65 age group (42.9%), townhouse/condo dwellers (42.1%), over 10 year residents (34.9%), and \$70,001-\$100,000 income level (34.3%). The lowest levels of Police contact was the Asians (9.1%), apartment dwellers (9.7%), 0-1 year residents (12.5%), and \$20,001-\$30,000 income level (13.0%). The same set of crosstabulations for the person contacted at the Police Department are shown in Tables B85-B91. The highest contact with police officers was \$50,001-\$70,000 income level (94.4%), those with a college degree (87.2%), and over 10 year residents (86.8%). The highest contact with clerks was for 56-65 age group (22.2%) and those with high school/some college (11.1%). The highest contact with dispatchers was over \$100,000 income level (20.0%) and females (19.7%). The highest contact with animal control was \$50,001-\$70,000 income level (11.1%), those with high school/some college (8.3%), and females (8.2%). There was limited interaction with detectives and no contact with district commanders.

The crosstabulations were conducted on the same variables on the service dimensions. The grades were generally high and consistent across the subgroups for *courteous* (Tables B92-B98), *competence* (Tables B99-B105), *response time* (Tables B106-B112), *fairness* (Tables B113-B119), and *problem solving* (B120-B126). There were no grades below B other than in a few of the small sample size subgroups (n<10).

Fire Department

The performance of the Cary Fire Department was assessed with a set of six questions concerning contact with the Department and their service dimensions. These questions were only administered to those respondents who had contact with the Fire Department in the past two years. In this case, it was 11.8% (8.4% in 2008) or 47 respondents. The same 9-point grading scale from very poor (1) to excellent (9) was used to rate their performance.

The results shown in Tables 20-24 (placed in descending order of ratings) indicate that the Fire Department continues to have superior ratings with all dimensions earning a grade of A+ with the exception of *response time* which earned an A. There was a large mean increase this year for *courteous* and the grade improved from A to A+. The grades for *fairness*, *problem solving*, and *competence* remained unchanged at the A+ level. The only concern is the decrease in mean for *response time* from 8.87 to 8.61 and the resulting decline in grade from A+ to A. Overall, the Fire Department had the highest marks for any department with four A+ grades and one grade of A. However, the decline in *response time* is an area to monitor in the future.

Table 20. Fire Department: Courteous.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.5	91.5	A+
08	8.68	0.0	2.9	0.0	0.0	0.0	2.9	0.0	2.9	91.2	A
06	8.68	0.0	0.0	0.0	0.0	0.0	0.0	8.1	16.2	75.7	A
04	8.48	2.5	2.5	0.0	0.0	2.5	0.0	0.0	5.0	87.5	A
02	8.61	0.0	1.9	0.0	0.0	1.9	0.0	1.9	13.5	80.8	A
00	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

Table 21. Fire Department: Fairness.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.4	88.6	A+
08	8.84	0.0	0.0	0.0	0.0	0.0	3.2	0.0	6.5	90.3	A+
06	8.71	0.0	0.0	0.0	0.0	0.0	0.0	3.2	22.6	74.2	A+
04	8.54	0.0	0.0	2.9	0.0	5.7	0.0	0.0	5.7	85.7	A
02	8.69	0.0	0.0	0.0	0.0	2.1	0.0	2.1	18.8	77.1	A+
00	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

Table 22. Fire Department: Problem Solving.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.86	0.0	0.0	0.0	0.0	0.0	0.0	2.3	9.1	88.6	A+
08	8.87	0.0	0.0	0.0	0.0	0.0	3.3	0.0	3.3	93.3	A+
06	8.31	3.1	0.0	0.0	0.0	3.1	0.0	6.3	18.8	68.8	A-
04	8.39	3.0	0.0	3.0	0.0	3.0	0.0	0.0	6.1	84.8	A-
02	8.67	0.0	0.0	0.0	0.0	0.0	0.0	6.1	20.4	73.5	A
00	8.55	0.0	0.0	0.0	0.0	3.4	3.4	3.4	13.8	75.9	A

Table 23. Fire Department: Competence.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.82	0.0	0.0	0.0	0.0	2.2	0.0	0.0	8.9	88.9	A+
08	8.88	0.0	0.0	0.0	0.0	0.0	3.1	0.0	3.1	93.8	A+
06	8.46	2.9	0.0	0.0	0.0	2.9	0.0	2.9	14.3	77.1	A
04	8.64	0.0	0.0	0.0	0.0	8.3	0.0	0.0	2.8	88.9	A
02	8.78	0.0	0.0	0.0	0.0	0.0	0.0	2.0	18.4	79.6	A+
00	8.66	0.0	0.0	0.0	0.0	0.0	3.4	0.0	24.1	72.4	A

Table 24. Fire Department: Response Time.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.61	2.6	0.0	0.0	0.0	0.0	2.6	0.0	10.5	84.2	A
08	8.87	0.0	0.0	0.0	0.0	0.0	3.3	0.0	3.3	93.3	A+
06	8.50	3.1	0.0	0.0	0.0	0.0	0.0	6.3	12.5	78.1	A
04	8.40	2.9	0.0	0.0	0.0	5.7	0.0	0.0	14.3	77.1	A-
02	8.50	0.0	2.2	0.0	0.0	0.0	4.3	6.5	8.7	78.3	A
00	8.56	0.0	0.0	3.7	0.0	0.0	0.0	0.0	22.2	74.1	A

Fire Department Crosstabulations

The crosstabulations for the Fire Department were conducted on age, education, gender, housing type, income, race, and years in Cary. The breakdowns for contact with the Fire Department are shown in Tables B127-B133 in Appendix B. They indicate the highest levels of contact (in order) with the Fire Department were for townhouse/condo dwellers (21.1%), \$70,001-\$100,000 income level (19.7%), and 56-65 age level (19.0%). The lowest levels of contact were for Hispanics (0.0%), \$20,001-\$30,000 (4.3%), and Asians (4.8%).

Crosstabulations for the 5 service dimensions are shown in Tables B134-B168. The means were very high and consistent across the subgroups for *courteous* (B134-B140), *fairness* (B141-B147), *problem solving* (B148-B154), *competence* (B155-B161), and *response time* (B162-B168). There were only two marks not in the A range. These were a B given by 6-10 year residents and a B+ given by over \$100,000 income level for *response time*. However, the sample size was only 6 and 10, respectively.

Parks & Recreation and Cultural Programs

A series of eight questions in the survey specifically examined Parks & Recreation and Cultural programs. Initially, the respondents were asked if they had participated in a Parks & Recreation program. They were also asked to name which program(s) they were involved with the location and to rate various aspects of the program including *program quality*, *facility quality*, *cost or fee*, *overall experience*, *ease of registration*, and *instructor quality*. The same 9-point grading scale was utilized.

The results showed that 36.4% or 146 of the respondents (32.8% in 2008) indicated someone in their household had participated in a Parks & Recreation or Cultural Program in the past two years. The programs they participated in and locations are illustrated in Appendix G. The most commonly mentioned were sports/athletics, art/art classes, baseball, basketball, tennis, concerts, senior citizen activities, and summer camps. Tables 25-30 (placed in descending order of rating) specifically examined the service dimensions related to the Parks & Recreation and Cultural programs. This year, the dimensions received continued high ratings with a level of improvement from 2008. The means increased on five dimensions (*facility quality*, *overall experience*, *ease of registration*, *program quality*, and *cost or fee*) while the other dimension (*instructor quality*) remained virtually unchanged. The mean increases were relatively large and this resulted in two of the grades improving for *facility quality* (A- to A) and *overall experience* (A- to A). Overall, Parks & Recreation earned very high marks with four A- and two A grades. These two grades represent the highest overall marks that Parks & Recreation have earned to date for these dimensions.

Table 25. Parks & Recreation: Facility Quality.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.44	0.0	0.7	0.0	0.0	1.4	2.1	8.3	22.2	65.3	A
08	8.11	0.0	0.0	1.5	0.8	3.8	0.8	15.4	27.7	50.0	A-
06	8.18	0.0	0.0	0.9	0.0	1.9	4.7	13.1	29.0	50.5	A-
04	8.30	0.0	0.7	0.0	0.0	3.5	4.9	7.7	20.4	62.7	A-
02	8.06	0.0	0.0	0.0	0.7	4.6	3.3	17.1	28.3	46.1	A-
00	7.59	0.0	1.8	0.0	0.0	5.3	9.7	24.8	28.3	30.1	B
98	7.72	0.7	0.0	0.7	0.7	2.2	7.4	27.2	28.7	32.4	B

Table 26. Parks & Recreation: Overall Experience.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.43	0.0	0.7	0.0	0.7	2.1	0.7	8.3	21.5	66.0	A
08	8.21	0.0	0.0	0.8	0.0	1.6	3.2	13.5	31.0	50.0	A-
06	8.14	0.0	0.0	0.0	0.0	0.9	6.6	14.2	34.0	44.3	A-
04	8.30	0.0	0.0	0.7	0.7	0.0	2.8	12.5	29.2	54.2	A-
02	8.11	0.0	0.0	0.0	2.0	3.9	1.3	13.7	32.7	46.4	A-
00	8.11	0.0	0.0	0.0	0.0	5.3	2.6	13.2	33.3	45.6	A-
98	7.88	0.7	0.0	0.0	0.7	0.7	5.8	22.6	37.2	32.1	B+

Table 27. Parks & Recreation: Ease of Registration.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.36	0.0	0.8	0.0	0.8	2.3	2.3	8.3	22.6	63.2	A-
08	8.26	0.0	0.0	2.7	0.0	1.8	2.7	11.8	19.1	61.8	A-
06	8.20	0.0	0.0	0.0	1.0	2.0	5.1	10.2	30.6	51.0	A-
04	8.32	0.8	0.0	0.8	0.0	2.5	3.3	7.5	21.7	63.3	A-

Table 28. Parks & Recreation: Program Quality.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.35	0.0	0.7	0.0	0.0	2.1	2.1	11.9	21.7	61.5	A-
08	8.23	0.0	0.0	0.8	0.0	2.4	1.6	15.2	27.2	52.8	A-
06	8.03	0.0	0.0	0.0	1.0	3.8	3.8	17.1	31.4	42.9	B+
04	8.36	0.0	0.0	0.0	0.7	0.7	2.9	10.7	27.9	57.1	A-
02	8.01	0.0	0.0	0.0	1.3	4.5	3.9	15.6	31.2	43.5	B+
00	7.97	0.0	0.0	0.0	0.0	4.4	6.2	15.9	35.4	38.1	B+
98	7.85	0.7	0.0	0.0	0.7	0.7	5.8	22.6	37.2	32.1	B+

Table 29. Parks & Recreation: Instructor Quality.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.30	0.9	0.9	0.0	1.7	1.7	0.9	10.4	18.3	65.2	A-
08	8.31	0.0	0.0	1.9	0.0	0.9	0.9	15.0	21.5	59.8	A-
06	8.22	1.1	0.0	0.0	0.0	2.1	2.1	12.8	28.7	53.2	A-
04	8.21	0.9	0.0	0.9	0.0	2.7	1.8	14.3	22.3	57.1	A-

Table 30. Parks & Recreation: Cost or Amount of Fee.

Year	Mean	Very Poor 1	2	3	4	Average 5	6	7	8	Excellent 9	Grade
10	8.25	0.0	0.8	0.8	0.8	1.7	3.3	10.8	21.7	60.0	A-
08	8.09	0.0	0.0	0.8	0.0	4.2	5.1	16.1	21.2	52.5	A-
06	8.12	0.0	0.0	1.0	1.0	1.0	5.1	15.3	26.5	50.0	A-
04	8.10	0.8	0.0	0.0	0.8	4.0	8.0	10.4	19.2	56.8	A-
02	7.99	0.0	0.0	0.0	0.0	9.7	2.1	17.9	20.7	49.7	B+
00	8.01	0.0	0.9	0.0	0.0	4.7	6.6	10.4	33.0	44.3	B+
98	7.67	4.4	1.5	2.2	0.7	2.2	3.7	14.8	20.7	49.6	B

Parks & Recreation Crosstabulations

The crosstabulations (age, education, gender, housing type, income, race, years in Cary) for participation in Parks & Recreation programs are shown in Tables B169-B175 in Appendix B. The highest levels of participation (in order) were for those with a PhD/JD/MD degree (51.9%), 6-10 year residents (45.7%), over \$100,000 income level (41.7%), 18-25 age group (41.4%), females (41.3%),

those with a college degree (40.7%), and \$70,001-\$100,000 income level (40.3%). The lowest levels of participation were by other races (12.5%), apartment dwellers (19.4%), 0-1 year residents (20.8%), Hispanics (25.0%), and those with high school/some college (25.4%). The crosstabulations for the service dimensions of *facility quality* (B176-B182), *overall experience* (B183-B189), *ease of registration* (B190-B196), *program quality* (B197-B203), *instructor quality* (B204-B210), and *cost or fee* (B211-B217) were generally high and consistent throughout the subgroupings. There were no grades falling beyond the B level outside of small sample size groups (n<10).

Cary Overall as a Place to Live

The respondents were asked to rate Cary overall as a place to live using a 9-point scale from very undesirable (1) to very desirable (9). Table 31 indicates that Cary was perceived as a very good place to live. Although not in a traditional grading scale format, if converted to a grade it would remain an A- again this year. However, the mean has improved from 8.10 to 8.28. This year 96.5% were on the “desirable” side of the scale (above the midpoint of 5) compared to 94.5% in 2008. It was impressive that only 0.8% of the responses were in the “undesirable” side of the scale (below 5). The mean of 8.28 is the second highest mean earned by the Town. To gather more insight into lower ratings, the respondents who answered with a rating below 5 were asked the reason for the low rating. There were only two comments and they are shown in Appendix H.

Table 31. Cary Overall as a Place to Live.

Year	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
10	8.28	0.0	0.0	0.3	0.5	2.8	0.8	12.5	30.1	53.1	A-
08	8.10	0.0	0.0	0.5	1.0	4.0	4.2	12.1	29.6	48.6	A-
06	8.09	0.5	0.0	0.7	0.5	2.5	2.7	12.7	37.1	43.3	A-
04	8.31	0.5	0.5	0.2	0.2	2.2	2.2	10.3	22.6	61.2	A-
02	7.79	0.2	0.2	0.7	1.0	5.7	4.4	22.1	27.8	37.8	B+
00	7.63	1.3	0.3	0.5	2.5	3.8	9.0	20.1	27.6	34.9	B
98	7.61	0.0	0.3	0.8	1.0	3.0	8.0	30.6	30.3	26.1	B

Cary Overall as a Place to Live Crosstabulations

Crosstabulations for Cary as a place to live were conducted on age, housing type, income, race, voter status, and years in Cary (Tables B218-B223) in Appendix B. The grades were consistent and high across all the subgroups with virtually all the grades in the A range.

Quality of Life in Cary

The perception of the quality of life in Cary over the past two years was assessed with a 5-point scale. The response categories for this question were much worse (1), somewhat worse (2), the same (3), somewhat better (4), and much better (5).

Overall, a very large percentage of the respondents (77.1%) perceived the quality of life in Cary as the same over the past two years (Table 32). This year the mean has increased from 3.01 in 2008 to 3.11. This indicates a slight increase in the perception that the quality of life is “better” from the last survey. Keep in mind, higher means indicate perceptions of an improvement in the quality of life. It is important to note the percentage on the “better” side (above the midpoint of 3) of the scale exceeded the percentage on the “worse” side (below 3) of the scale 15.3% to 7.5% (Figure 7).

These percentages were reversed in 2008 with more on the “worse” side. To gain more insight into the lower ratings, the respondents who answered with a rating below 3 were asked the reason for the low rating (Appendix I). There were only 23 comments (142 last year) and the two primary reasons for the lower quality of life ratings were growth issues (8 comments) and crime (5 comments). Other concerns mentioned were increased traffic (3 comments), road conditions (3 comments), and school issues (2 comments).

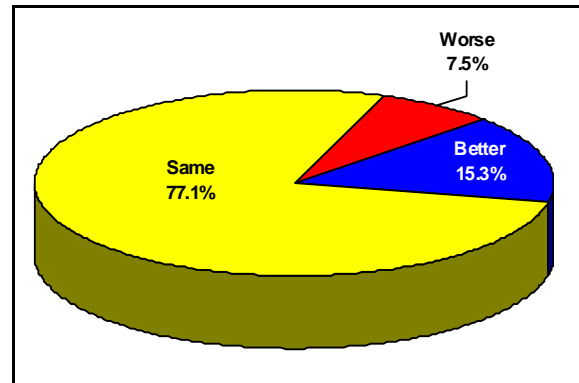


Figure 7. Quality of Life.

Table 32. Quality of Life in Cary.

Year	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
10	3.11	0.0	7.5	77.1	12.3	3.0	7.5	15.3
08	3.01	0.8	25.3	51.0	18.1	4.8	26.1	22.9
06	3.24	1.9	10.2	57.3	22.9	7.7	12.1	30.6
04	3.44	0.5	7.9	50.0	30.6	11.0	8.4	41.6
02	3.18	1.0	18.6	49.0	23.9	7.5	19.6	31.4
00	3.05	1.6	22.8	49.2	22.0	4.4	24.4	26.4

Quality of Life Crosstabulations

The crosstabulations for age, housing type, income, race, voter status, and years in Cary are shown in Tables B224-B229 in Appendix B. The subgroups with the highest means were Hispanics (3.42), 56-65 age group (3.27), 18-25 age group (3.24), \$30,001-\$50,000 income level (3.21), and those not registered to vote (3.21). The lowest means were for the African-Americans (3.00), \$20,001-\$30,000 income level (3.05), Asians (3.05), townhouse/condo dwellers (3.05), and 0-1 year residents (3.05). In the 24 crosstabulations conducted this year, the “better” percentages exceeded the “worse” percentages by 21 to 0 (with 3 the same). This highlights the shift in the perception that the quality of life has improved in the past two years.

Recommending Cary

A new set of questions asked the respondents how likely they would be to recommend Cary overall as a place to live, as a place to visit, and as a place to do business (Tables 33-35). A 9-point scale from very unlikely (1) to very likely (9) was utilized. The respondents were very likely to recommend to others Cary as a place to live. The mean was 8.27 with 95.0% of the responses on the “likely” side (above the midpoint of 5) of the scale with only 1.9% on the “unlikely” side (below 5). The respondents were somewhat less likely to recommend Cary as a place to visit. The mean was 7.06 with 75.4% on the “likely” side of the scale. This time there were 9.3% on the “unlikely” end of the scale. Finally, the respondents were more likely to recommend Cary as a place to do business than visit. The mean was 7.64 with 86.8% on the “likely” side of the scale and only 2.1% on the “unlikely” side.

Table 33. Recommending Cary as a Place to Live.

Year	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
10	8.27	1.0	0.0	0.2	0.7	3.0	2.0	9.5	22.7	60.8	95.0

Table 34. Recommending Cary as a Place to Visit.

Year	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
10	7.06	1.5	0.5	3.8	3.5	15.3	11.8	15.0	12.0	36.6	75.4

Table 35. Recommending Cary as a Place to do Business.

Year	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
10	7.64	0.3	1.0	0.8	0.0	11.3	6.0	19.5	20.8	40.5	86.8

Recommending Cary Crosstabulations

Crosstabulations for recommending Cary were conducted on age, housing type, income, race, and years in Cary (Appendix B). The crosstabulations for recommending Cary as a place to live (B230-B234) were high and relatively consistent across the subgroups. The highest means were from Asians (8.68), Hispanics (8.67), townhouse/condo dwellers (8.53), \$50,001-\$70,000 income level (8.48), and \$50,001-\$70,000 income level (8.45). The lowest means were from apartment dwellers (7.87), African-Americans (7.94), and 56-65 age group (8.05). The crosstabulations for recommending Cary as a place to visit were slightly less consistent across the subgroupings (B235-B239). The highest means were from Hispanics (8.33), townhouse/condo dwellers (7.78), and \$30,001-\$50,000 income level (7.57). The lowest means were from 18-25 age group (6.76), Caucasians (6.43), and over \$100,000 income level (6.82). The crosstabulations for recommending Cary as a place to do business are shown in Tables B240-B244. The means were generally high and consistent. The highest means were given by Hispanics (8.17), 0-1 year residents (8.00), Asians (7.91), and townhouse/condo dwellers (7.84). The lowest means were given by apartment dwellers (7.42) and 56-65 age group (7.43).

Best and Least Liked Aspects of Cary

The survey included two open-ended questions asking the respondents to tell what they liked best and least about Cary. Appendix J shows the complete list of all the comments on what the respondents liked best about Cary. The most common positive aspects were safety (56 comments), small town feel/sense of community (52 comments), convenient (50 comments), and family friendly (49 comments). Other key aspects include friendly people (34 comments), clean (28 comments), everything (28 comments), well organized/planned (26 comments), parks (25 comments), quiet (20 comments), appearance (19 comments), and quality of life/amenities (17 comments).

What the respondents liked least about Cary is shown in Appendix K. The most common negative aspects were traffic (44 comments), growth issues (29 comments), too many rules/regulations (28 comments), and roads/streets (26 comments). Other key aspects were crowded/overpopulated (17 comments), cost of living (15 comments), school issues (12 comments), high taxes (11 comments), and overdevelopment (10 comments).

Most Important Issue Facing Cary

An open-ended question asked respondents what they feel is the most important issue facing the Town of Cary (Appendix L). The responses show that problems related to growth were again perceived as the key issue just as they were last year. There were 124 comments concerning controlling growth. In addition, there were other growth-related issues of overdevelopment (17 comments), overpopulation (16 comments), and construction (4 comments). This resulted in 161 total comments on the subject. The key concern besides growth was the schools with 53 comments. The respondents mentioned reassignment and year-round schools as concerns. The third major concern was traffic/improving roads (35 comments) followed by attracting new businesses/jobs (12 comments), budgeting/spending (11 comments), and safety/crime (10 comments). The respondents mentioned other issues to a lesser degree including economic conditions (6 comments), improving downtown (6 comments), planning (6 comments), and high taxes (5 comments).

For a comparison basis, the most important issues in 2008 were growth (215 comments), traffic/improving roads (68 comments), water concerns (62 comments), and schools (60 comments). Overall, growth continues to be the most important issue but it has decreased somewhat in importance. Traffic/improving roads and school issues continue to be major issues while water concerns have fallen off dramatically.

How Safe Residents Feel in Cary

The respondents were asked how safe they feel in the Town of Cary. A 9-point scale that ranged from extremely unsafe (1) to extremely safe (9) was utilized. The results indicate the respondents perceived an exceptionally high degree of safety in the Town (Table 36). The mean was 8.29 with an impressive 98.7% responding on the “safe” side (above 5) of the scale including 46.6% who responded they felt extremely safe. Even more impressive was the fact there was 0.0% below 5 on the “unsafe” side (Figure 8). The mean has even improved from 2008 and this represents the highest mean for feeling safe overall in Cary to date.

The respondents were also asked how safe they feel in their home neighborhood (Table 37). The perception of safety was even higher in their neighborhoods with a mean of 8.41 and 98.3% responding on the “safe” side of the scale including 55.9% responding extremely safe. There was only 0.2% of the responses in the “unsafe” portion of the scale (Figure 9). The perception of safety in their home neighborhood has improved from 2008 when the mean was 8.29. This also represents the highest mean for this question to date.

Finally, the respondents were asked about how safe they feel in public places around Cary. This would include such activities as shopping, eating out, or going to the movies (Table 38). The mean was 8.18 with 97.3% responding on the “safe” side of the scale including 44.9% in the extremely safe category. There was only 0.2% in the “unsafe” range (Figure 10). This represents an improvement from 2008 when the mean was 8.04. The mean also represents the highest mean to date for safe in public places. Overall, the respondents perceived a high degree of safety in Cary, their neighborhood, and in public places.

Table 36. How Safe Do You Feel in Cary Overall.

Year	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
10	8.29	0.0	0.0	0.0	0.0	1.2	0.7	12.0	39.4	46.6	98.7
08	8.09	0.0	0.2	0.0	0.2	1.2	1.7	19.5	38.5	38.5	98.2
06	8.10	0.0	0.0	0.0	0.5	2.0	2.2	17.3	38.6	39.4	97.5
04	8.23	0.0	0.0	0.2	0.2	2.0	2.2	12.2	34.0	49.1	97.5
02	7.99	0.0	0.2	0.2	0.0	4.7	2.7	17.0	37.3	37.8	94.8
00	7.93	0.3	0.0	0.0	0.3	2.0	4.0	22.5	39.0	32.0	97.5
98	7.55	0.0	0.0	1.0	0.8	2.5	8.8	30.7	37.5	18.6	95.6

Table 37. How Safe Do You Feel in Your Home Neighborhood.

Year	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
10	8.41	0.0	0.0	0.0	0.2	1.5	1.0	7.2	34.2	55.9	98.3
08	8.29	0.0	0.0	0.0	0.0	0.7	2.7	11.1	37.3	48.1	99.2
06	8.22	0.2	0.0	0.2	1.0	1.5	1.5	13.2	33.1	49.3	97.1

Table 38. How Safe Do You Feel in Public Places Around Cary (Shopping, Out to Eat, Movies).

Year	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
10	8.18	0.0	0.0	0.0	0.2	2.5	1.0	17.0	34.4	44.9	97.3
08	8.04	0.0	0.2	0.0	0.2	1.7	2.2	20.5	38.3	36.8	97.8
06	7.90	0.0	0.3	0.3	0.5	3.0	4.8	21.5	35.5	34.3	96.1

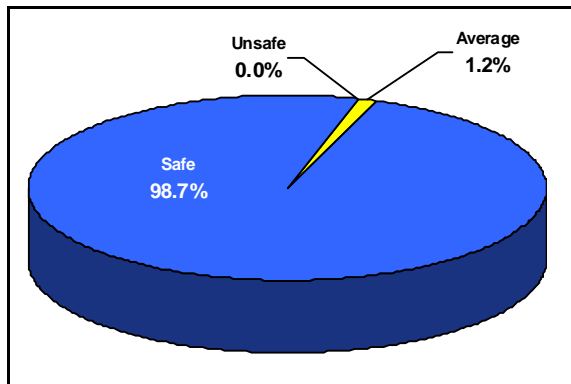


Figure 8. Safe in Cary.

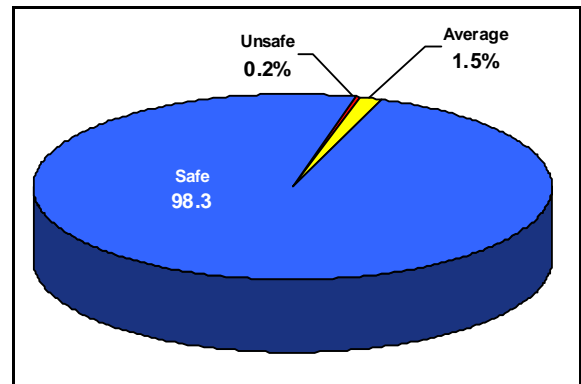


Figure 9. Safe in Neighborhood.

How Safe Residents Feel in Cary Crosstabulations

Crosstabulations for this set of questions were conducted for age, education, gender, housing type, income, race, and years in Cary. The breakdowns for how safe the respondents feel in Cary are shown in Tables B245-B251 in Appendix B. The means for the subgroups were generally high and consistent. Even the lowest perceptions of safety was relatively high for \$20,001-\$30,000 income level (8.17). The crosstabulations for how safe respondents feel in their home neighborhoods are shown in Tables B252-B258. The means were high and consistent with none of the means dropping below 8.30. Finally, the crosstabulations for how safe respondents feel in public places around Cary are shown in Tables B259-B265. The means were generally high for most of the breakdowns. The only subgroups indicating somewhat less safety in public places were the \$20,001-\$30,000 income level (8.09), \$70,001-\$100,000 income level (8.09), Asians (8.09), and over 10 year residents (8.10). Although these means are somewhat lower, they still represent high means for public area safety.

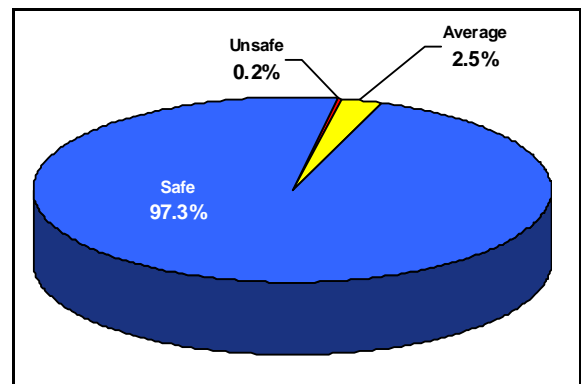


Figure 10. Safe in Public Places.

Cary Municipal Tax Rate

The survey examined Cary’s municipal tax rate of 33 cents per \$100 of property valuation as compared to other localities (Charlotte, Raleigh, and Durham). A 5-point scale was used. The response categories were very low (1), somewhat low (2), about right (3), somewhat high (4), and very high (5).

The results for the total sample are shown in Table 39. A majority (71.1%) of the respondents felt that the tax rate was “about right” in Cary. A slight skewing to the higher side is to be expected because these questions are often perceived as a potential justification for a tax increase. Although the mean has increased slightly this year, the percentage of responses on the “high” side has remained virtually unchanged (18.9% in 2008 versus 18.8% in 2010). However, there was a decrease in the percentage of respondents who felt taxes were on the “low” side from 13.2% to 10.2% (Figure 11). The end result is a shifting of “low” tax rate responses to “about right” responses. This resulted in a mean increase from 3.06 to 3.10 with a very large percentage who felt the tax rate is “about right”. The mean has increased slightly but the percentage on the “high” side remains unchanged.

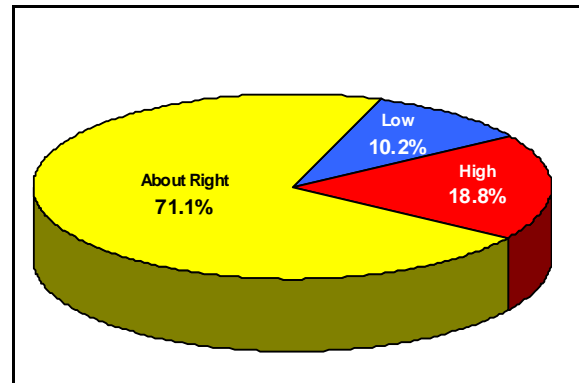


Figure 11. Municipal Tax Rate.

Table 39. Cary Municipal Tax Rate.

Year	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
10	3.10	2.3	7.9	71.1	15.5	3.3	10.2	18.8
08	3.06	2.6	10.6	68.0	16.3	2.6	13.2	18.9
06	3.26	1.9	5.6	64.6	21.2	6.9	7.5	28.1
04	3.34	0.8	3.6	64.8	21.9	8.9	4.4	30.8
02	3.20	0.5	6.3	69.5	20.4	3.3	6.8	23.7
00	3.30	0.5	3.6	66.4	24.0	5.2	4.1	29.2
98	3.13	0.5	7.3	73.7	15.9	2.5	7.8	18.4

A set of questions was included in the survey to examine the respondent’s support for raising property taxes to pay back bonds that would allow the Town to move ahead with projects to improve things like transportation, fire protection, parks & greenways, and other community facilities. The respondents were first asked if they would vote for adding five cents to the current tax rate which would equate to about \$50 added yearly to the taxes on a \$100,000 home. Table 40 indicates limited support for this tax increase with only 29.6% responding they would vote in favor of the proposal. An open-ended question asked respondents to explain their reasoning (Appendix M). The major reasons those voted against the five cent increase were taxes too high/already pay enough (69 comments), depends on the project (36 comments), economic conditions (34 comments), budget better/spend wisely (21 comments), and live on a fixed income (9 comments). The major reasons voting for were benefit the Town/needs to be done (51 comments), small increase (16 comments), depends on the project (9 comments), and use bonds (3 comments).

Table 40. Raise Current Tax Rate Five Cents.

Year	% Vote For	% Vote Against
10	29.6	70.4

The respondents were next asked if they would support adding three cents to the current tax rate which would equate to about \$30 added yearly to the taxes on a \$100,000 home. There was a higher level of support for this tax increase with 42.5% responding they would vote for this proposal but most respondents (57.5%) did not support the increase (Table 41). Again, an open-ended question asked respondents to explain their reasoning (Appendix N). The major reasons those voted against a three cent increase were taxes too high/already pay enough (61 comments), depends on the project/ need more information (24 comments), economic conditions (23 comments), budget better/spend wisely (20 comments), and live on a fixed income (9 comments). The major reasons voted for the increase were benefit the Town/needs to be done (51 comments), small increase compared to five cents (35 comments), and depends on the project (13 comments).

Table 41. Raise Current Tax Rate Three Cents.

Year	% Vote For	% Vote Against
10	42.5	57.5

One final tax related question examined whether the Town should delay projects or move forward. Due to economic conditions the Town has less revenue and has been forced to delay or cancel many building projects such as road improvements, new parks, and additional fire stations. The respondents were asked if they would prefer the Town delay these projects until economic conditions improve or move forward sooner by raising property taxes a few cents now. Table 42 shows that a majority of the respondents (77.4%) would prefer the Town delay the projects until the economy improves.

Table 42. Delay Projects for Several Years or Raise Property Taxes Now.

Year	% Delay for Several Years	% Raise Taxes
10	77.4	22.6

Cary Municipal Tax Rate Crosstabulations

Crosstabulations were conducted on age, education, housing type, income, race, voter status, voted in 2009 local elections, and years in Cary (Appendix B). As for the perceptions of the municipal tax rate (Tables B266-B273), the subgroups who perceived the tax rate on the higher side (higher means) were Hispanics (3.55), 18-25 age group (3.45), and other races (3.44). The subgroups who perceived the tax rate on the lower side (lower means) were townhouse/condo dwellers (2.95), over 65 age group (2.95), Asians (2.95), and those with PhD/JD/MD (2.96).

The crosstabulations for adding five cents to the current tax rate were conducted on age, education, gender, housing type, income, race, voter status, voted in 2009 local elections, and years in Cary (Tables B274-B282). The highest level of support (higher means) for the five cent tax increase were from PhD/JD/MD (44.4%), over \$100,000 income level (38.1%), 2-5 year residents (35.0%), \$50,001-\$70,000 income level (34.6%), and did not vote in 2009 local elections (34.5%). The least support came from apartment dwellers (24.1%), Asians (25.0%), 6-10 year residents (26.7%), and over 65 age group (26.8%).

In terms of the three cent tax increase (B283-B291), the highest level of support came from \$70,001-\$100,000 income level (55.7%), 6-10 year residents (50.6%), \$50,001-\$70,000 income level (50.0%), those with PhD/JD/MD (48.1%), over \$100,000 income level (47.9%), and those with a college degree (47.6%). The lowest level of support was from other races (23.1%), 0-1 year residents (26.1%), Hispanics (30.0%), apartment dwellers (31.0%), those with high school/some college (31.4%), and 18-25 age group (33.3%)

The crosstabulations for support for delaying Town projects or raising taxes were conducted on age, education, gender, housing type, income, race, voter status, voted in 2009 local elections, and years in Cary (B292-B300). The subgroups that supported moving forward with the projects by raising taxes were African-Americans (37.5%), townhouse/condo dwellers (36.8%), over 65 age group (28.2%), those with PhD/JD/MD (28.0%), and 2-5 year residents (27.7%). The highest level of support for delaying the projects was from \$20,001-\$30,000 income level (90.9%), 18-25 age group (89.3%), those not registered to vote (87.5%), other races (87.5%), and apartment dwellers (86.2%).

Barriers to Citizen Involvement

The survey included a new set of questions designed to examine nine barriers to the respondent’s involvement in Town government. The scaling utilized ranged from not a barrier at all (1) to very significant barrier (9). Table 43 shows that the most significant barrier type was *too busy, don’t have time* with a mean of 4.63 and 41.7 % of the responses above the midpoint of 5 on the “barriers” side. Even though it was the most important barrier, note that 50.0% of the responses were on the side of “not a barrier” (below 5). There were two other key barriers including *don’t know about the opportunities* (3.84 with 26.1% above the midpoint) and *timing is inconvenient* (3.73 with 26.7% above the midpoint). One other barrier that had some level of impact was *topics don’t interest me* (2.59 with 12.3% above the midpoint). The other potential barriers did not hinder citizen involvement and were not significant barriers included *issues don’t affect me* (2.21), *don’t understand government processes* (1.93), *waste of time – one person cannot make a difference* (1.78), *don’t feel qualified to offer input* (1.76), and *don’t have transportation* (1.25).

Table 43. Barriers to Involvement in Town Government (In Descending Order).

Barrier Type	Mean	Not a Barrier at All 1	2	3	4	Average 5	6	7	8	Very Significant Barrier 9	% Above 5
Too busy; don’t have time	4.63	29.0	6.6	9.3	5.1	8.3	6.8	7.6	8.6	18.7	41.7
Don’t know about opportunities	3.84	39.5	3.6	7.5	3.1	20.2	5.2	7.0	4.1	9.8	26.1
Timing is inconvenient	3.73	36.0	9.3	9.1	6.5	12.4	5.2	8.0	5.7	7.8	26.7
Topics don’t interest me	2.59	55.8	11.8	4.1	3.3	12.6	4.6	2.8	1.0	3.9	12.3
Issues don’t affect me	2.21	63.0	10.0	4.6	3.1	12.3	2.6	2.1	0.8	1.5	7.0
Don’t understand government processes	1.93	64.8	12.9	5.9	4.4	8.2	2.3	0.5	0.5	0.5	3.8
Waste of time; one person can’t make a difference	1.78	72.8	6.4	6.9	4.4	6.4	1.5	0.8	0.0	0.8	3.1
Don’t feel qualified to offer input	1.76	68.6	13.6	6.9	2.3	4.9	1.3	1.0	0.8	0.5	3.6
Don’t have transportation	1.25	91.0	3.9	1.5	0.5	1.8	0.0	0.0	0.5	0.8	1.3

Barriers to Involvement Crosstabulations

Crosstabulations for the barriers to involvement in Town government were conducted on age, housing type, income, race, and years in Cary shown in Tables B301-B305 of Appendix B. Instead of examining each demographic variable separately, it would be more informative to examine where each barrier type served as the highest barrier to involvement. To accomplish this, each barrier type was rated as very high, high, medium, or low barrier to involvement. If the barrier type finished in the 1st or 2nd spot within a subgroup, then it rated very high, 3rd or 4th rated high, 5th or 6th rated medium, and 7th through 9th rated low. Only subgroups with sample sizes over 10 will be considered which resulted in 21 viable subgroups.

Too busy was the most significant barrier rating very high in 19 subgroups (first in 15) and high in 2 others. *Don’t know about the opportunities* rated very high in 16 (first in 56-65 ages, townhouse/condo dwellers, \$30,001-\$50,000 income level, African-Americans) subgroups and high in 5 others. *Timing is inconvenient* rated very high in 6 subgroups (first in over 65 age group) and high in 15 others. *Topics don’t interest me* rated very high in 1 subgroup (first in \$20,001-\$30,000 income level), high in 16, medium in 3, and low in 1 subgroup. These are the only four barrier types that ranked in the very high barrier categories. *Issues don’t affect me* rated high in 1 subgroup (Asians),

medium in 15, and low in 5 subgroups. *Don't understand government processes* rated high in 1 subgroup (Hispanics), medium in 15, and low in 5 subgroups. *Waste of time – one person cannot make a difference* rated medium in 4 subgroups (26-55 age group, townhouse/condo dwellers, over \$100,000 income level, 2-5 year residents) and low in 17 others. *Don't feel qualified to offer input* rated medium in 4 subgroups (\$20,001-\$30,000 income level, apartment dwellers, 56-65 age group, other races) and low in 17 others. Finally, *don't have transportation* rated high in 2 subgroups (townhouse/condo dwellers, other races), medium in 1 subgroup, and low in 18 others.

Information Sources

The survey examined the respondent's usage of 13 information sources that Cary employs to communicate with its citizens. A 9-point scale was used that ranged from never use (1) to frequently use (9). Table 44 indicates the most frequently used information sources in order were Cary News (5.62), word-of-mouth (5.57), Raleigh News & Observer (5.54), BUD (5.47), television (5.23), and Cary's website (4.56). This represents significant changes from 2008. The media sources that moved up were Cary News from 4th to 1st, word-of-mouth from 3rd to 2nd, BUD from 5th to 4th, and Cary's website moved from 7th to 6th overall. The media sources that fell were Raleigh News & Observer from 1st to 3rd, television from 2nd to 5th, and radio from 6th to 7th. Homeowners' association was a new information source examined this year. This source had limited usage finishing 11th in the rankings; although, it was used more than the Independent Weekly and the Block Leader Program. Tables 45-50 show all the information sources' usage in previous years.

Table 44. Most Used Information Sources in 2010 (In Order of Usage).

Information Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Cary News	5.62	19.6	4.5	5.8	3.0	9.5	7.8	13.1	12.3	24.4	57.6
Word-of-mouth	5.57	9.4	3.8	7.7	9.4	14.8	14.5	16.6	12.0	11.7	54.8
Raleigh News & Observer	5.54	22.5	3.8	5.5	3.3	10.0	5.5	11.0	12.0	26.5	55.0
BUD	5.47	24.4	2.0	5.5	2.3	9.3	7.8	12.1	13.6	22.9	56.4
Television	5.23	12.1	4.5	10.1	8.8	13.1	18.3	15.3	6.5	11.3	51.4
Cary's website	4.56	26.8	7.0	6.3	5.5	13.5	11.8	8.3	9.5	11.3	40.9
Radio	3.28	28.4	21.1	12.6	11.3	9.3	5.3	5.0	2.0	5.0	17.3
Parks & Rec. Program	3.12	51.6	7.8	6.5	5.0	5.8	4.8	6.8	5.5	6.3	23.4
Cary TV Channel 11	3.12	45.8	10.3	7.8	6.8	9.3	4.0	7.6	4.0	4.3	19.9
Cary email list services	2.68	62.9	6.5	3.5	2.0	6.5	5.5	2.5	4.3	6.3	18.6
Homeowners' association	1.88	75.9	6.5	4.0	1.0	5.5	1.3	1.8	1.0	3.0	7.1
Independent Weekly	1.84	74.4	7.5	4.5	3.5	4.0	1.0	1.5	1.0	2.5	6.0
Block Leader Program	1.37	86.9	4.3	2.3	1.8	2.5	1.3	0.5	0.3	0.3	2.4

Table 45. Most Used Information Sources in 2008 (In Order of Usage).

Information Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Raleigh News & Observer	6.41	14.2	3.5	3.0	1.7	10.4	5.7	12.4	10.7	38.3	67.1
Television	5.89	13.2	3.0	7.0	5.7	11.4	11.9	11.2	10.7	25.9	59.7
Word-of-mouth	5.63	7.3	4.8	6.5	6.3	21.6	15.0	16.8	10.3	11.5	53.6
Cary News	5.33	23.1	5.2	4.2	3.5	12.9	6.7	11.9	7.2	25.1	50.9
BUD	5.02	21.9	7.0	5.5	7.2	12.7	8.5	11.9	5.2	20.1	45.7
Radio	4.09	24.1	14.4	12.4	5.2	12.2	6.0	12.4	5.2	8.0	31.6
Cary's website	3.96	28.3	10.2	9.7	7.2	14.4	10.4	9.4	5.2	5.2	30.2
Parks & Rec. Program	3.17	48.8	6.2	8.0	4.2	11.4	4.2	7.7	6.5	3.0	21.4
Cary TV Channel 11	2.67	51.1	10.4	10.4	6.5	9.4	3.2	3.0	3.2	2.7	12.1
Internet email with Cary	2.40	63.7	7.5	5.5	2.0	6.7	5.2	5.5	2.0	2.0	14.7
Blogs/Msg. Boards/Social Media	1.89	70.9	8.5	6.8	2.8	6.0	0.8	1.3	1.0	2.0	5.1
Independent Weekly	1.87	71.3	7.5	6.2	4.0	5.7	1.2	2.7	0.2	1.0	5.1
24-Hr. Phone Service	1.46	82.0	8.2	2.7	1.5	3.2	0.2	0.7	0.7	0.5	2.1
Block Leader Program	1.37	87.3	5.0	1.5	1.3	2.5	1.0	1.0	0.0	0.5	2.5

Table 46. Most Used Information Sources in 2006 (In Order of Usage).

Information Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Raleigh News & Observer	6.10	13.1	4.1	7.5	3.9	12.1	5.9	7.7	10.1	35.6	59.3
Television	5.78	12.6	8.3	4.8	3.0	12.8	10.1	12.8	12.3	23.4	58.6
Cary News	5.40	17.9	5.9	6.4	4.9	15.6	8.2	9.0	7.7	24.6	49.5
Word-of-mouth	5.27	9.0	10.0	7.7	6.4	19.2	11.3	15.1	12.1	9.2	47.7
BUD	5.19	23.8	5.3	4.8	5.9	8.8	7.8	12.8	10.7	20.1	51.4
Radio	4.53	20.4	13.4	10.2	7.9	9.9	8.6	8.4	7.1	14.1	38.2
Cary's website	4.07	28.7	9.8	11.4	7.0	11.1	7.2	9.0	7.2	8.5	31.9
Parks & Rec. Program	3.75	43.0	6.3	7.2	2.9	9.5	4.3	11.5	5.7	9.7	31.2
Direct mail	3.70	41.5	9.4	6.3	4.5	8.0	7.1	6.8	6.0	10.5	30.4
Cary TV Channel 11	3.06	46.1	10.1	9.0	4.1	13.7	3.9	4.9	3.9	4.4	17.1
Internet email with Cary	2.73	58.5	7.8	6.7	2.7	6.5	3.8	5.4	2.2	6.5	17.9
Independent Weekly	2.72	54.7	12.1	5.4	3.9	6.0	3.6	6.9	5.1	2.1	17.7
CaryNow.com	2.55	64.6	4.7	6.6	2.5	5.3	2.5	5.0	5.0	3.8	16.3
24-Hr. Phone Service	1.79	77.7	4.8	3.7	3.1	4.5	1.4	2.0	1.7	1.1	6.2
Block Leader Program	1.55	83.4	5.2	2.4	1.7	1.7	2.8	1.0	1.0	0.7	5.5

Table 47. Most Used Information Sources in 2004 (In Order of Usage).

Information Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Raleigh News & Observer	6.54	11.8	5.7	3.2	2.2	10.3	5.7	7.4	8.1	45.6	66.8
Television	6.49	6.9	5.0	6.2	4.7	13.2	7.2	8.4	8.4	40.0	64.0
Word-of-mouth	5.67	9.8	4.5	6.0	6.8	17.3	14.0	15.0	13.0	13.8	55.8
Radio	5.15	19.0	8.5	9.0	6.5	12.7	5.0	8.7	4.2	26.4	44.3
BUD	5.07	24.9	8.0	6.0	4.5	8.3	3.5	12.1	11.1	21.6	48.3
Cary News	4.64	34.3	6.4	5.7	3.2	8.4	2.7	7.4	10.1	21.7	41.9
Parks & Rec. Program	3.62	43.0	7.0	6.4	4.5	11.5	4.8	9.6	4.3	8.8	27.5
Internet email with Cary	3.53	50.4	5.8	4.3	4.8	5.6	5.1	5.3	4.8	13.9	29.1
Cary's website	3.52	42.9	7.7	9.5	3.7	8.2	6.7	7.5	7.0	6.7	27.9
Cary TV Channel 11	3.37	41.3	11.3	10.3	4.9	7.9	5.6	6.9	5.6	6.2	24.3
Direct mail	3.19	50.1	6.0	5.5	5.2	12.5	3.9	6.5	3.7	6.5	20.6
24-Hr. Phone Service	1.93	74.0	6.3	3.9	4.2	3.9	1.0	3.1	0.8	2.6	7.5
Block Leader Program	1.59	82.3	4.3	3.9	1.3	3.6	1.6	1.3	0.3	1.3	4.5

Table 48. Most Used Information Sources in 2002 (In Order of Usage).

Information Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Raleigh News & Observer	6.47	12.8	2.2	4.0	2.5	13.3	5.2	10.9	8.1	41.0	65.2
Television	6.03	12.4	5.7	4.2	3.7	15.4	6.0	13.4	8.2	31.0	58.6
Word-of-mouth	5.29	10.2	6.0	9.0	8.2	19.4	11.2	16.9	8.2	10.9	47.2
BUD	5.08	25.1	3.2	6.5	5.5	12.2	8.5	10.0	8.5	20.6	47.6
Radio	4.96	22.3	8.5	4.5	7.8	13.8	5.5	11.8	6.3	19.8	43.4
Cary News	4.56	34.0	6.7	6.7	2.0	10.8	4.2	7.6	4.2	23.9	39.9
Direct mail	3.87	37.0	4.8	8.6	7.6	14.7	4.8	7.6	5.3	9.6	27.3
Parks & Rec. Program	3.78	40.0	5.5	8.5	5.5	11.5	5.5	7.8	6.8	9.0	29.1
Internet email with Cary	3.06	56.4	5.8	5.0	4.8	6.8	2.8	5.3	3.0	10.3	21.4
Cary TV Channel 11	2.96	46.0	10.0	11.4	7.7	9.5	2.5	4.7	4.0	4.2	15.4
Cary's website	2.98	48.6	9.4	6.7	6.2	11.4	4.5	7.2	2.0	4.0	17.7
24-Hr. Phone Service	1.94	74.4	6.6	3.5	3.3	3.8	1.8	2.3	2.0	2.3	8.4
Block Leader Program	1.59	84.1	5.0	1.6	1.0	2.9	0.8	2.3	0.5	1.8	5.4

Table 49. Most Used Information Sources in 2000 (In Order of Usage).

Information Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Raleigh News & Observer	6.87	8.6	3.3	3.8	2.8	10.1	5.3	8.6	10.9	46.6	71.4
Television	6.59	7.1	4.3	4.6	4.3	10.9	8.4	13.2	10.9	36.5	69.0
Water and sewer bills	5.73	16.9	4.1	4.4	3.3	15.6	6.9	12.8	11.3	24.6	55.6
Word-of-mouth	5.54	9.0	3.6	6.4	6.7	25.9	11.8	13.8	11.0	11.8	48.4
Radio	5.36	15.7	5.3	9.9	5.3	14.2	7.1	14.2	8.6	19.5	49.4
Cary News	4.78	35.2	6.8	3.8	2.3	8.1	3.8	5.1	4.6	30.4	43.9
Direct mail	4.64	30.4	6.5	5.2	3.1	14.1	5.5	9.7	8.1	17.3	40.6
Internet email with Cary	2.78	67.6	3.1	2.6	2.0	3.8	2.0	3.8	5.1	9.9	20.8
Cary TV Channel 11	2.73	52.6	9.5	9.5	4.9	8.2	5.1	4.1	2.6	3.6	15.4
Cary's Website	2.30	64.1	9.9	5.9	4.1	4.1	2.3	3.3	2.5	3.8	11.9
24-Hr. Phone Service	1.91	75.6	5.4	4.9	1.0	4.6	2.8	1.5	2.1	2.1	8.5
Block Leader Program	1.66	83.8	3.8	2.7	0.8	3.0	0.5	0.8	1.3	3.2	5.8

Table 50. Most Used Information Sources in 1998 (In Order of Usage).

Information Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Raleigh News & Observer	6.70	7.5	2.8	4.0	3.8	12.0	9.5	9.8	12.5	38.3	70.1
Television	6.16	9.2	4.7	3.7	5.5	13.9	9.5	14.9	13.9	24.6	62.9
Word-of-mouth	5.33	6.0	4.2	10.7	10.0	27.6	10.7	14.2	5.2	11.4	41.5
Cary News	5.15	28.2	5.5	5.7	4.2	8.2	3.0	7.2	9.0	28.9	48.1
Water and sewer bills	5.06	23.1	5.8	5.3	5.3	12.0	9.3	12.3	10.5	16.5	48.6
Radio	4.92	19.9	7.5	6.7	7.7	14.7	8.0	12.9	9.2	13.4	43.5
Direct mail	4.08	36.7	6.5	6.7	5.2	12.2	4.5	7.5	9.0	11.7	32.7
Internet email with Cary	2.06	76.3	4.2	4.0	1.7	3.2	1.0	1.7	1.5	6.2	10.4
24-Hr. Phone Service	1.99	72.1	7.7	3.5	2.0	6.2	2.0	2.7	2.5	1.2	8.4
Cary TV Channel 11	1.92	69.9	10.7	4.7	2.5	5.7	1.2	2.5	1.2	1.5	6.4
Block Leader Program	1.59	82.3	5.3	3.3	1.0	3.0	2.5	0.5	1.3	1.0	5.3
Cary's Website	1.58	81.3	7.2	2.0	1.2	3.2	2.0	1.7	0.2	1.0	4.9

A new set of questions examined the respondent's usage of social media sources if Cary were to use them to communicate with its citizens. The social media sources include Facebook, YouTube, Twitter, LinkedIn, MySpace, and Flickr. There was minimal overall usage to these media sources. The highest mean was only 2.54 for Facebook with 16.6% responding above the midpoint of 5. Note that 67.8% indicated they would never use this source. There was even more limited potential usage for YouTube (1.78), Twitter (1.69), LinkedIn (1.54), MySpace (1.48), and Flickr (1.39). Overall, Facebook has the highest potential among the social media sources.

Table 51. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage).

Social Media Source	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Facebook	2.54	67.8	1.3	5.0	2.8	6.5	3.5	5.0	3.8	4.3	16.6
YouTube	1.78	77.7	4.3	5.0	3.5	3.5	1.5	1.3	1.5	1.8	6.1
Twitter	1.69	84.9	1.8	2.3	1.0	2.0	2.3	2.5	1.0	2.3	8.1
LinkedIn	1.54	86.7	2.3	2.5	0.8	3.0	0.8	1.0	1.3	1.8	4.9
MySpace	1.48	88.7	1.8	1.5	1.3	2.5	0.8	0.8	1.3	1.5	4.4
Flickr	1.39	89.0	3.0	0.8	2.3	2.3	0.5	0.5	0.5	1.3	2.8

The survey included a second set of new questions that examined the respondent's potential usage of three internet-based bill services. The services included electronic bill presentment (receiving monthly bill via email), online bill analysis (tools to help understand consumption habits), and online bill comparison (tools to compare usage to an average utility consumer). Table 52 shows the highest usage would be for electronic bill presentment with a mean of 5.22 and 51.5% of the responses above the midpoint of 5. Note that 31.4% indicated they would frequently use this service. Online bill analysis and online bill comparison also had a degree of interest from the respondents. Online bill analysis had a mean of 5.13 with 49.7% above the midpoint of 5 and 26.1% indicating they would frequently use the service. Online bill comparison had a slightly lower mean of 4.93 with 46.2% above the midpoint of 5 and 22.4% indicating they would frequently use the service.

Table 52. Potential Use of New Cary Bill Services (In Order of Usage).

Internet Bill Services	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Electronic bill presentment	5.22	33.7	1.5	2.3	1.3	9.8	5.8	7.3	7.0	31.4	51.5
Online bill analysis	5.13	31.4	1.8	3.8	2.3	11.1	6.8	8.0	8.8	26.1	49.7
Online bill comparison	4.93	32.4	3.0	3.8	2.8	11.8	6.0	7.5	10.3	22.4	46.2

The survey also included a question to ascertain if the respondents watched (in part or whole) the 2009 Cary Community Candidate Forum (Table 53). This year only 17.0% of the respondents indicated they watched the forum representing a significant decrease from 30.5% in 2008.

Table 53. Watching 2009 Cary Community Candidate Forum on Cary TV 11.

Year	% Yes	% No
10	17.0	83.0
08	30.5	69.5
06	14.3	85.7

Information Sources Crosstabulations

Crosstabulations for the information sources were conducted on age, education, housing type, income, race, voter status, and years in Cary are shown in Appendix B (Tables B306-B312). Instead of examining each demographic variable separately, it would be more informative to examine where each information source was most effective. To accomplish this, each source was rated in effectiveness as excellent, very good, good, or fair by its relative ranking within a subgroup. If the information source finished in the 1st or 2nd spot within a subgroup, then it rated excellent, 3rd or 4th rated very good, 5th or 6th rated good, and 7th and 8th rated fair. There were no ratings for 9th and beyond. Only subgroups with sample sizes over 10 will be considered. This results in 26 total subgroups used for comparisons.

The two top information sources were the Cary News and word-of-mouth. Cary News was a broad-based (impacted all 26 subgroups) and effective (ranked high within the subgroups) information source to disseminate information. It garnered 11 excellent ratings (first in over 65 age group, those with PhD/JD/MD degree, \$50,001-\$70,000 income level, over \$100,000 income level, Caucasians, Asians, registered voters), 14 very good, and 1 good rating. Word-of-mouth earned 13 excellent ratings (first in \$20,001-\$30,000 income level, \$30,001-\$50,000 income level, those with high school/some college, those with college degree, 2-5 year residents, other races), 12 very good, and 1 good rating. Both Cary News and word-of-mouth were effective and broad-based. Word-of-mouth had more excellent rankings (13 verses 11) but Cary News had more first place finishes (7 versus 6).

Another relatively strong information source was Raleigh News & Observer even though it has fallen off since 2008. This source was rated excellent in 10 subgroups (first in 56-65 age group, African-Americans), very good in 15, and good in 1 other subgroup making this source both effective and broad-based. However, it was not quite as effective as Cary News and word-of-mouth as evident in only 2 first place rankings. BUD was also a very good information source. It was excellent in 7

subgroups (first in 26-55 age group, single family households, \$70,001-\$100,000 income level, 6-10 year residents, over 10 year residents), very good in 6, good in 9, and fair in 4 others. Television was also relatively effective. It ranked excellent in 11 subgroups (first in 18-25 age group, apartment dwellers, townhouse/condo dwellers, Hispanics, those not registered to vote, and 0-1 year residents), very good in 3, and good in 12 others. Overall television was a good information source but lacks some of the broad-based appeal of the top sources due to the lower ratings in many of the subgroups. Cary News, word-of-mouth, Raleigh News & Observer, BUD, and television were the only information sources to earn rankings in the excellent category (first or second).

Cary's website was also a relatively good information source. It received 2 very good ratings (18-25 age group, Hispanics), 22 good ratings, and 2 fair ones making it somewhat broad-based with a relatively strong degree of effectiveness. Radio was less effective and not particularly broad-based. It earned only 4 good ratings (apartment dwellers, 18-25 age group, Hispanics, 0-1 year residents) and 20 fair ratings.

Parks & Recreation Program earned only 14 fair ratings in all the subgroups. Cary TV Channel 11 was somewhat surprising in that it earned 2 good ratings (townhouse/condo dwellers, over 65 age group) and 12 fair ratings. All the ranks for Cary email, homeowner's association, Independent Weekly, and Block Leader Program were below the fair category.

The crosstabulations on social media sources (Tables B313-B320) were conducted on age, education, housing type, income, race, voter status, voted in 2009 local elections, and years in Cary in Appendix B. The highest usage of Facebook were for 18-25 age group (4.48), Hispanics (4.00), African-Americans (3.53), apartment dwellers (3.20), and \$30,001-\$50,000 income level (3.00). The lowest usage was for townhouse/condo dwellers (1.21), over 65 age group (1.24), and 56-65 age group (1.81).

YouTube's highest means for usage were from Hispanics (3.00), 18-25 age group (2.21), those not registered to vote (2.08), \$30,001-\$50,000 income level (2.00), Asians (2.00), and other races (2.00). The lowest usage was from over 65 age group (1.05), (1.14), townhouse/condo dwellers (1.16), and African-Americans (1.25).

The highest usage of Twitter was from 18-25 age group (2.76), \$30,001-\$50,000 income level (2.40), apartment dwellers (2.19), Hispanics (2.00), and 6-10 year residents (1.99). The means for the lowest usage were for townhouse/condo dwellers (1.00), over 65 age group (1.21), and African-Americans (1.25).

LinkedIn's highest means for usage was from 18-25 age group (2.48), apartment dwellers (1.87), \$20,001-\$30,000 income level (1.83), and Hispanics (1.83). The lowest usage were for townhouse/condo dwellers (1.00), other races (1.06), and over 65 age group (1.07).

The highest usage of MySpace were for 18-25 age group (2.35), \$30,001-\$50,000 income level (2.26), apartment dwellers (2.16), and Hispanics (2.00). The lowest means were for over 65 age group (1.00), townhouse/condo dwellers (1.00), those with PhD/JD/MD (1.11), and 56-65 age group (1.14).

Flickr's highest means for usage was from 18-25 age group (2.21), \$20,001-\$30,000 income level (1.96), and those not registered to vote (1.80). The lowest usage was from African-Americans (1.00), other races (1.06), townhouse/condo dwellers (1.05), and over 65 age group (1.10).

The crosstabulations for potential usage of new internet based bill services were conducted on age, education, housing type, income, race, and years in Cary (Appendix B). The crosstabulations for electronic bill presentment are show in Tables B321-B326. The groups with the highest mean or highest potential usage were Asians (6.73), over \$100,000 income level (6.22), 26-55 age group (5.98), and those with PhD/JD/MD (5.93). The lowest potential usage was from over 65 age group (1.83), \$20,001-\$30,000 income level (3.26), 56-65 age group (3.86), and those with high school/some college (3.88). As for online bill analysis (B327-B332), the highest potential usage was from Asians (6.32), those with PhD/JD/MD (6.15), over \$100,000 income level (6.13), and 26-55 age group (5.85). The lowest means were from over 65 age group (2.33), \$20,001-\$30,000 income level (3.17), townhouse/condo dweller (3.58), 56-65 age group (3.83), those with high school/some college (3.84), and apartment dwellers (3.90). Finally, the highest potential usage for online bill comparison (Table B333-B338) was from over \$100,000 income level (6.02), Asians (5.73), 26-55 age group (5.65), and those with PhD/JD/MD (5.63). The lowest means were for over 65 age group (2.24), \$20,001-\$30,000 income level (2.78), townhouse/condo dwellers (3.16), apartment dwellers (3.52), 56-65 age group (3.74), and those with high school/some college (3.76).

The viewership of 2009 Cary Community Candidate Forum crosstabulations were conducted on age, education, gender, housing type, income, race, voter status, voted in 2009 local elections, and years in Cary (Tables B339-B347). The highest viewership was from over 65 age group (28.6%), \$50,001-\$70,000 income level (25.0%), voted in 2009 local elections (23.0%), \$20,001-\$30,000 income level (21.7%), and over 10 year residents (20.5%). The lowest viewership was from those not registered to vote (8.0%), did not vote in 2009 local elections (8.5%), 2-5 year residents (9.3%), apartment dwellers (9.7%), and over \$100,000 income level (10.8%).

Cary's Efforts at Keeping Residents Informed and Involved in Decisions

A set of three questions examined information dissemination and opportunities for involvement in decision making. The respondents were first asked how informed they feel about Town services, issues, and programs that affect them. A 9-point rating scale ranging from not at all informed (1) to very well informed (9) was used. Table 54 indicates the respondents felt relatively well informed about matters that affect them with a mean of 6.59. There were 69.0% on the “informed” side of the scale above 5 versus only 11.2% on the “not informed” side (Figure 12). This represents a significant improvement from 2008 when the mean was 6.09. The respondent’s comments on what projects, activities, or issues came to mind when they decided on their rating are shown in Appendix O.

The respondents were next asked their level of satisfaction with Cary making information available to them concerning Town services, projects, issues, and programs. A 9-point rating scale from very dissatisfied (1) to very satisfied (9) was used. Table 55 indicates a reasonably high degree of satisfaction with Cary’s efforts. This year the mean has improved slightly from 6.87 to 6.95. There were 75.4% was on the “satisfied” side of the scale versus only 4.6% on the “dissatisfied” side (Figure 13). The respondent’s comments on what projects, activities, or issues came to mind when they decided on their rating are shown in Appendix P.

Finally, the respondents were asked to rate their satisfaction with the opportunities the Town gives them to participate in the decision-making process. The same 9-point satisfaction rating scale was used. Table 56 indicates there has been an increase in the level of satisfaction for opportunities to participate in decision-making. The mean increased from 6.36 to 6.68 and this represents the highest mean earned to date. Note the percentage on the “satisfied” side of 67.1% significantly exceeds the “dissatisfied” side of 8.0% (Figure 14). The respondent’s comments on what projects, activities, or issues came to mind when they decided on their rating are shown in Appendix Q.

Table 54. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them.

Year	Mean	Not At All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
10	6.59	1.8	1.3	4.3	3.8	20.0	12.0	20.0	18.5	18.5	69.0
08	6.09	2.2	2.7	4.2	7.5	21.6	13.9	26.4	10.7	10.7	61.7
06	5.78	4.6	4.3	5.8	6.8	23.5	13.2	20.0	12.4	9.4	55.0
04	6.63	2.1	1.6	2.6	5.7	18.8	11.5	21.9	12.2	23.7	69.3
02	5.73	5.0	3.0	6.7	5.7	24.1	15.7	22.4	9.0	8.5	55.6

Table 55. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	6.95	0.8	0.8	2.0	1.0	20.1	11.3	22.1	18.6	23.4	75.4
08	6.87	0.7	0.0	2.7	2.7	15.9	12.9	27.1	20.4	17.4	77.8
06	6.63	2.1	1.0	0.8	2.6	19.5	13.8	28.7	19.2	12.3	74.0
04	7.15	0.8	1.0	2.1	2.1	14.1	12.6	18.7	17.4	31.3	80.0
02	6.27	2.7	1.2	2.5	7.9	22.6	11.2	24.3	15.9	11.7	63.1

Table 56. Satisfaction with Opportunities the Town Gives to Participate in the Decision Making Process.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	6.68	1.5	1.5	3.0	2.0	24.8	8.9	18.2	18.5	21.5	67.1
08	6.36	2.0	1.3	2.5	4.6	23.2	12.0	28.5	15.0	10.9	66.4
06	6.19	2.9	1.3	2.1	3.7	25.4	15.2	27.3	15.0	7.0	64.5
04	6.62	4.0	2.9	4.3	1.6	18.2	9.7	18.0	13.7	27.6	69.0
02	5.92	3.2	4.0	5.9	6.1	24.2	11.7	21.5	13.6	9.8	56.6

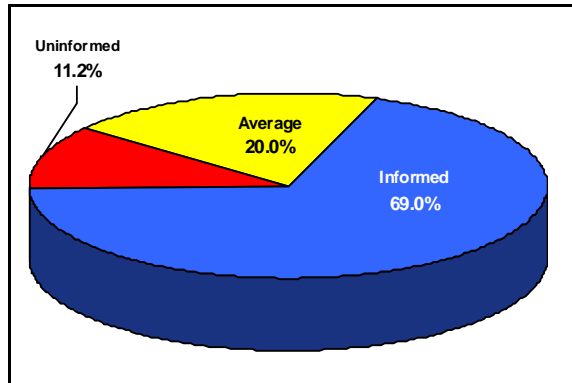


Figure 12. Informed About Government Services.

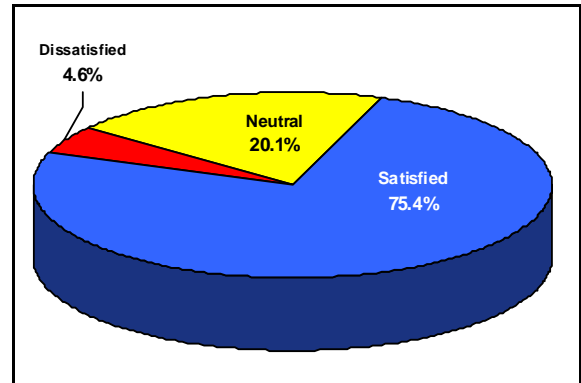


Figure 13. Cary Making Information Available.

Resident Informed and Involved Crosstabulations

Crosstabulations were performed on age, education, housing type, income, race, voter status, voted in 2009 local elections, and years in Cary (Appendix B). The crosstabulations on how informed respondents felt about government projects, issues, and programs are shown in Tables B348-B355. There is a relatively high degree of consistency across the breakdowns. Those who felt the most informed were Hispanics (7.50), African-Americans (7.13), over 65 age group (7.02), those not registered to vote (6.96), and \$50,001-\$70,000 income level (6.95). The subgroups that felt somewhat less informed (lower means) were the 56-65 age group (5.81), \$30,001-\$50,000 income level (6.26), and \$20,001-\$30,000 income level (6.35).

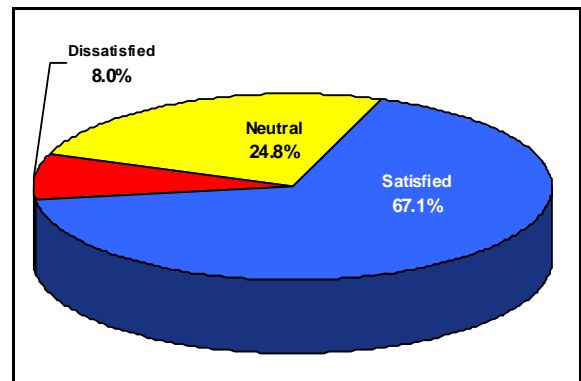


Figure 14. Opportunities to Participate in Decision Making.

The crosstabulations for making information available to citizens about important Town services, projects, issues, and programs are shown in Tables B356-B363. Again, the means were relatively consistent across groupings. The most satisfied were Hispanics (7.83), \$50,001-\$70,000 income level (7.27), over 65 age group (7.26), \$70,001-\$100,000 income level (7.22), and 0-1 year residents (7.21). The respondents somewhat less satisfied (lower means) with Cary making information available were 56-65 age group (6.45), 30,001-\$50,000 income level (6.67), and Asians (6.73).

The crosstabulations for opportunities for residents to participate in the decision-making process are shown in Tables B364-B371. The most satisfied with opportunities to participate were over 65 age group (7.44), townhouse/condo dwellers (7.26), Hispanics (7.25), \$50,001-\$70,000 income level (7.11), those with high school/some college (7.02). Those least satisfied were Asians (5.82), those with PhD/JD/MD (6.04), African-Americans (6.07), and 56-65 age group (6.19).

Solid Waste Services

A set of questions was included in the survey to examine the respondent's satisfaction with curbside solid waste services. The services examined include garbage collection, recycling collection, yard waste collection, leaf collection, and Christmas Tree collection. A 9-point scale from very dissatisfied (1) to very satisfied (9) was used to rate these collection services. The solid waste services are discussed in order of ratings highest to lowest.

The results indicate the respondents were very satisfied with curbside garbage collection. The mean improved significantly this year to 8.58 compared to the 2008 mean of 8.19 (Table 57). This year's grades represent the highest overall rating to date for curbside garbage collection. Figure 15 shows the percentages on the "satisfied" side (above 5) of the scale were very impressive at 97.6% with 0.0% on the "dissatisfied" side (below 5). As a comparison, last year the percentages were 94.6% on the "satisfied" side and 1.5% on the "dissatisfied" side. This scaling is not traditionally a grading type scale, but if this mean was converted into a grade it would be an A.

The level of satisfaction with the curbside Christmas Tree collection was also exceptionally high this year (Table 58). This year the mean improved to 8.50. This represents a significant increase from the 2006 and 2004 ratings. Data was not collected on this service in 2008. If this were to be converted into a grade the mark would also be an A. Note the very impressive numbers this year with 96.3% of the respondents were on the "satisfied" side of the scale versus 0.0% on the "dissatisfied" side (Figure 16).

Table 57. Satisfaction with Curbside Garbage Collection (n=373).

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	8.58	0.0	0.0	0.0	0.0	2.4	1.6	4.6	18.2	73.2	97.6
08	8.19	0.5	0.5	0.0	0.5	3.7	3.4	8.4	28.2	54.6	94.6
06	7.61	3.8	1.2	1.5	0.3	4.7	5.0	14.0	28.4	41.2	88.6
04	7.91	1.2	1.8	1.5	1.8	4.6	2.1	8.3	26.3	52.3	89.0

Table 58. Satisfaction with Curbside Christmas Tree Collection (n=224).

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	8.50	0.0	0.0	0.0	0.0	3.6	2.2	7.1	14.7	72.3	96.3
08	--	--	--	--	--	--	--	--	--	--	--
06	7.60	1.3	1.0	1.3	1.3	5.3	5.6	19.6	24.9	39.5	89.6
04	7.70	1.6	1.2	1.2	1.6	7.7	6.1	10.9	22.7	47.0	86.7

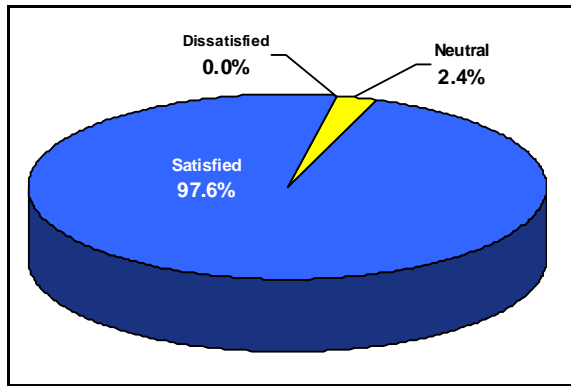


Figure 15. Curbside Garbage Satisfaction.

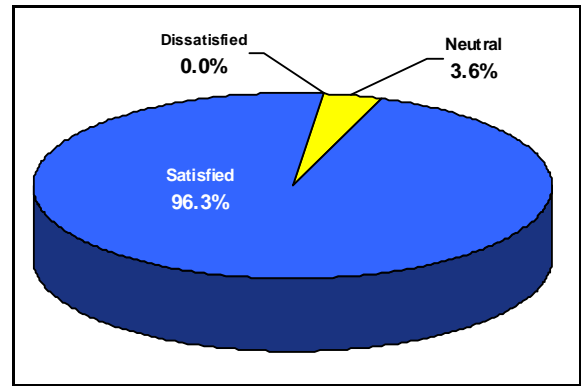


Figure 16. Curbside Christmas Tree Satisfaction.

The level of satisfaction with curbside recycling has also increased significantly. The mean improved from 7.74 to 8.37 this year (Table 59). There were 94.9% of the responses on the “satisfied” side of the scale versus only 1.3% on the “dissatisfied” side (Figure 17). If converted to a grade, then the grade for curbside recycling would have improved from a B to an A- this year. Similarly, the mean for yard waste collection improved this year. The mean improved to 8.37 compared to 7.65 in 2006 (Table 60). Data was also not collected for this service in 2008. There were 95.1% on the “satisfied” side of the scale versus 1.2% on the “dissatisfied” side (Figure 18). This would convert to a grade of A- compared to the 2006 grade of B. Also earning very good marks this year was curbside leaf collection. The mean improved to 8.18 and this represents substantial gain from 2006 when the mean was only 7.49 (Table 61). Again, data was not collected for this service in 2008. There were 94.0% on the “satisfied” side of the scale versus 2.8% on the “dissatisfied” side (Figure 19). This would represent a grade improvement from a B- to an A-. Overall, all the solid waste services earned high marks that have shown significant improvement over previous years.

Table 59. Satisfaction with Curbside Recycling (n=373).

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	8.37	0.5	0.0	0.5	0.3	3.8	2.4	7.2	17.7	67.6	94.9
08	7.74	0.8	1.6	1.3	1.9	4.3	5.1	16.7	24.7	43.5	90.0
06	7.56	3.3	0.9	0.6	1.2	6.3	6.9	15.1	25.3	40.4	87.7
04	7.88	1.8	0.9	1.2	0.6	4.9	5.2	12.5	20.2	52.6	90.5

Table 60. Satisfaction with Curbside Yard Waste Collection (n=346).

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	8.37	0.0	0.9	0.0	0.3	3.8	2.3	8.1	17.1	67.6	95.1
08	--	--	--	--	--	--	--	--	--	--	--
06	7.65	1.3	1.0	1.3	1.3	5.3	5.6	19.6	24.9	39.5	89.6
04	7.72	1.4	0.6	1.4	2.0	5.2	8.0	12.9	23.2	45.3	89.4

Table 61. Satisfaction with Curbside Leaf Collection (n=317).

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	8.18	0.3	0.0	0.9	1.6	3.2	4.4	12.0	15.8	61.8	94.0
08	--	--	--	--	--	--	--	--	--	--	--
06	7.49	0.9	0.9	4.7	2.3	4.7	5.1	16.3	20.5	44.7	86.6
04	7.40	1.9	1.9	1.6	2.3	6.1	9.4	16.2	24.6	35.9	86.1

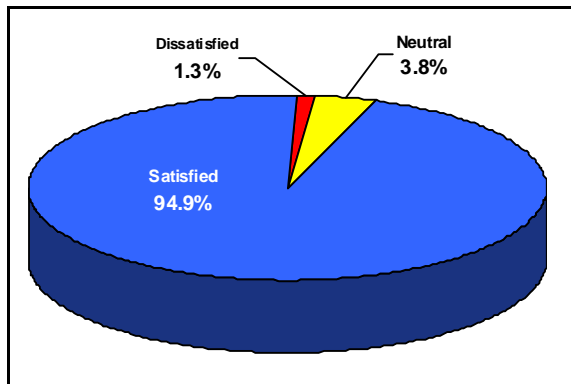


Figure 17. Curbside Recycling Satisfaction.

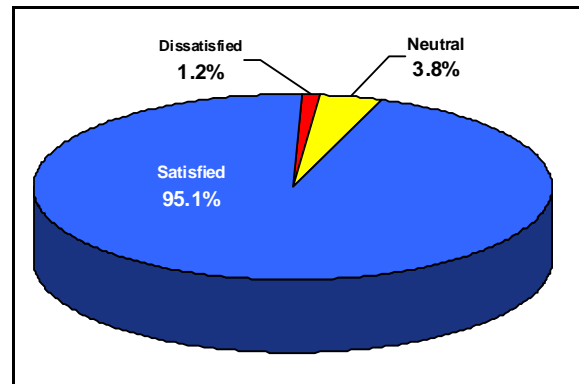


Figure 18. Curbside Yard Waste Satisfaction.

Solid Waste Services Crosstabulations

Crosstabulations were conducted for age, housing type, income, and years in Cary for the set of solid waste curbside services (Appendix B). The crosstabulations for curbside garbage collection are shown in Tables B372-B375. They were generally consistent and positive. The only subgroups with somewhat lower means were apartment dwellers (7.33) and \$30,001-\$50,000 income level (8.13). The mean for apartment dwellers was significantly lower and this pattern will continue through the other collection services. The crosstabulations for Christmas Tree collection are shown in Tables B376-B379. There were no exceptionally low means for this service with the exception of very small sample size groups. The crosstabulations for curbside recycling collection are shown in Tables B380-B383. The lowest means were for apartment dwellers (6.62), 0-1 year residents (7.71), and \$30,001-\$50,000 income level (7.87). Curbside yard waste collection crosstabulations are shown in Tables B384-B387. The only lower means were for apartment dwellers (7.30) and 0-1 year residents (7.93). Finally, the crosstabulations for curbside leaf collection are shown in Tables B388-B391. The lowest means were given by apartment dwellers (7.30), 0-1 year residents (7.40), \$30,001-\$50,000 income level (7.58), and over 65 age group (7.93).

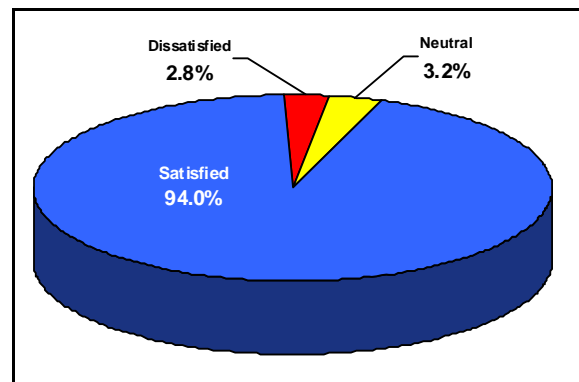


Figure 19. Curbside Leaf Satisfaction.

Storm Drains

The next set of questions examined the respondent's knowledge of materials that are acceptable to be placed in storm drains (Table 62). Rainwater is the only acceptable material that can enter storm drains. The items the respondents deemed most acceptable for the storm drains were rainwater from a home's gutters (70.1%), water from draining a swimming pool (11.6%), and grass clippings, leaves, and other natural vegetation (10.5%). Again, since only rainwater from a home's gutters would be correct, there is some degree of inaccuracy in the respondent's somewhat higher percentages for water from draining a swimming pool and grass clippings, leaves and natural vegetation. This year there has been a degree of improvement for rainwater from a home's gutters (increased from 68.6% to 70.1%) and especially for water from a swimming pool (decreased from 17.6% to 11.6%). However, there was slightly more inaccuracy for grass clippings, leaves, and other natural vegetation (increased from 8.2% to 10.5%). Grease and oil (0.5%) and paint (0.3%) remain accurately perceived as unacceptable materials. Tables 63, 64, and 65 show the results from 2004, 2006, and 2008. Overall, public knowledge of what is acceptable to go into storm drains improved again this year. The only area of concern is the continuing somewhat high percentages for water from draining a swimming pool (11.6%) and grass clippings, leaves, and other natural vegetation (10.5%).

Table 62. Acceptable Materials for Storm Drains - 2010.

Materials	% Yes	% No	% Not Sure
Rainwater from a home's gutters	70.1	23.4	6.5
Water from draining a swimming pool	11.6	66.5	21.9
Grass clippings, leaves, and other natural vegetation	10.5	83.5	6.0
Grease and oil	0.5	98.2	1.3
Paint	0.3	98.5	1.3

Table 63. Acceptable Materials for Storm Drains - 2008.

Materials	% Yes	% No	% Not Sure
Rainwater from a home's gutters	68.6	25.5	5.9
Water from draining a swimming pool	17.6	68.7	13.6
Grass clippings, leaves, and other natural vegetation	8.2	86.9	5.0
Grease and oil	0.2	98.3	1.5
Paint	0.2	98.3	1.5

Table 64. Acceptable Materials for Storm Drains - 2006.

Materials	% Yes	% No	% Not Sure
Rainwater from a home's gutters	87.6	9.5	3.0
Runoff from sprinklers and irrigation systems	68.1	23.7	8.2
Rinse water from washing a car	49.6	39.4	11.0
Water from draining a swimming pool	28.1	55.5	16.4
Grass clippings, leaves, and other natural vegetation	6.5	89.6	4.0
Grease and oil	1.2	97.5	1.2
Paint	1.0	98.0	1.0

Table 65. Acceptable Materials for Storm Drains - 2004.

Materials	% Yes	% No	% Not Sure
Rainwater from a home's gutters	88.7	8.0	3.4
Runoff from sprinklers and irrigation systems	84.5	11.7	3.9
Rinse water from washing a car	63.1	25.3	11.6
Water from draining a swimming pool	28.1	55.7	16.2
Grass clippings, leaves, and other natural vegetation	17.5	74.0	8.5
Grease and oil	0.8	98.5	0.8
Paint	0.3	99.0	0.8

Storm Drains Crosstabulations

The crosstabulations for acceptable materials to put in storm drains were conducted for age, housing type, income, and years in Cary (Tables B392-B395). The least accurate for grass, leaves, and natural vegetation was \$30,001-\$50,000 income level (18.6%) and 18-25 age group (17.2%). The 18-25 age group (31.0%), \$50,001-\$70,000 income level (21.4%), and townhouse/condo dwellers (15.8%) were the least accurate for water from a swimming pool. However, the accuracy for grease, oil, and paints were very good for all the subgroups.

Disposal of Used Cooking Oil and Grease

The survey contained a set of seven questions examining the respondent's knowledge of proper ways to dispose of used household cooking oils and grease. The respondents were given seven options for appropriate disposal. The proper way to dispose of the cooking oils and grease is to *save it and call the Town to come and pick it up*. Table 66 shows that only 28.3% of the respondents answered correctly or yes to this option. There was also inaccurate perceptions for *put it in your garbage cart or bin for collection* (53.0%), *pour it down the kitchen sink drain* (25.3%), *pour it out in the yard* (25.0%), and *put it in your recycling cart or bin for collection* (14.3%). The respondents were accurate on *flush it down the toilet* (1.3%) and *pour it down the storm drain* (0.0%).

Table 66. Proper Disposal of Used Household Cooking Oils and Grease - 2010.

Disposal Methods	% Yes	% No	% Not Sure
Put it in your garbage cart or bin for collection	53.0	41.3	5.8
Save it and call the Town to come and pick it up	28.3	59.8	12.0
Pour it down the kitchen sink drain	25.3	72.2	2.5
Pour it out in the yard	25.0	65.8	9.3
Put it in your recycling cart or bin for collection	14.3	77.0	8.8
Flush it down the toilet	1.3	97.0	1.8
Pour it down the storm drain	0.0	98.0	2.0

Disposal of Used Cooking Oil and Grease Crosstabulations

Crosstabulations (B396-B399) for disposal of used cooking oils and grease were conducted on age, housing type, income, and years in Cary (Appendix B). The least accurate (lower means) for the proper disposal method *save it and call the Town to come and pick it up* was \$20,001-\$30,000 income level (8.7%), over 65 age group (19.0%), \$30,001-\$50,000 income level (20.9%), and \$50,001-\$70,000 income level (21.4%). The least accurate (higher means) for *put it in your garbage cart for collection* was 56-65 age group (59.5%), \$70,001-\$100,000 income level (58.2%), 2-5 year residents (58.1%), and townhouse/condo dwellers (57.9%). The least accurate (higher means) for *pour it down the kitchen sink drain* was \$20,001-\$30,000 income level (47.8%), \$50,001-\$70,000 income level (42.9%), and \$30,001-\$50,000 income level (34.9%). The least accurate (higher means) for *pour it out in the yard* was \$20,001-\$30,000 income level (47.8%), \$50,001-\$70,000 income level (37.5%), and \$30,001-\$50,000 income level (34.9%). The least accurate (higher means) for *put it in your recycling cart for collection* was 0-1 year residents (33.3%), 18-25 age group (24.1%), and apartment dwellers (22.6%). The least accurate (higher means) for *flush it down the toilet* was townhouse/condo dwellers (5.3%) and \$30,001-\$50,000 income level (4.7%). Finally, all the subgroups correctly identified not to *pour it down the storm drain*.

Town Council Focus Areas

The survey included several questions examining specific focus areas of the Town Council. The respondents were asked to rate their satisfaction with the Town’s efforts in several areas including environmental protection; keeping Cary the best place to live, work, and raise a family; school issues; downtown revitalization; transportation; planning & development; and parks, recreation, & cultural issues. A 9-point scale from very dissatisfied (1) to very satisfied (9) was used for all the areas examined with the exception of a 9-point effectiveness scale used for one of the questions (effectiveness of Town Council working to keep Cary the best place to live, work, and raise a family). The aspects are listed in order of mean scores indicating higher levels of satisfaction and/or effectiveness from the respondents.

The job the Town is doing with parks, recreation, and cultural issues earned the highest rating of any of the focus areas examined this year. The respondents were asked to consider several factors in their rating including quality/quantity of existing parks, greenways, and community centers; how close these facilities are located to their home; planning for the aquatics center and performing arts center; and building new parks, community centers, greenways, and trails. Table 67 shows the very positive results from the respondents. The mean was 7.68 with 88.8% on the “satisfied” side of the scale above 5. There were only 1.6% of the responses on the “dissatisfied” side below 5 (Figure 20). The mean represents a relatively large improvement from 2008 when the mean was 7.46.

In addition, the ratings differed between those respondents who have participated in a Parks & Recreation program compared to those who have not participated. The mean for those who have participated in a program was 7.88 versus 7.56 for those who have not participated in a program. This highlights how actual experience with a program can alter the overall perceptions.

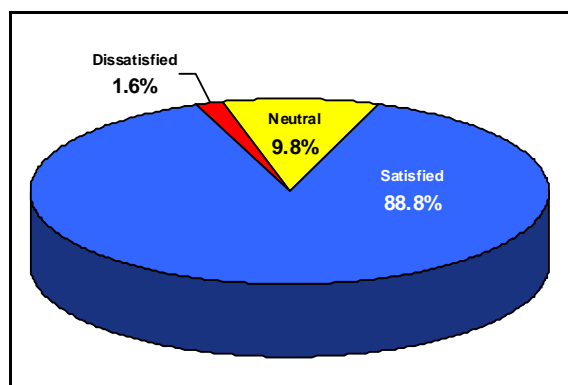


Figure 20. Satisfaction with Job Town is Doing on Parks & Recreation.

The respondents who gave the Town a rating below 5 (“dissatisfied” side) were subsequently asked what actions the Town could take to make them more satisfied with parks, recreation, and cultural resource issues. All the comments are shown in Appendix R. Due to the higher levels of satisfaction, there were only 6 comments which make it difficult to establish a theme or central issue due to the limited number of responses.

Table 67. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	7.68	0.0	0.0	0.3	1.3	9.8	4.0	21.0	31.5	32.3	88.8
08	7.46	0.0	0.2	0.0	0.7	11.4	7.7	25.9	27.9	26.1	87.6

The respondents were also satisfied with the job the Town is doing on issues related to environmental protection. They were asked to consider the Town’s environmental efforts such as recycling, open space preservation, water conservation, and erosion control. The respondents gave the Town high marks with a mean of 7.67 which has improved markedly from 7.04 in 2008 (Table 68). There were 91.4% of the responses on the “satisfied” side of the scale and only 1.8% on the “dissatisfied” side indicating a strong level of support (Figure 21). The respondents who gave the Town a rating below 5 were asked what actions the Town could take to make them more satisfied with environmental protection (Appendix S). Again, due to the higher levels of satisfaction there were only 8 comments making it difficult to establish a central theme to the comments.

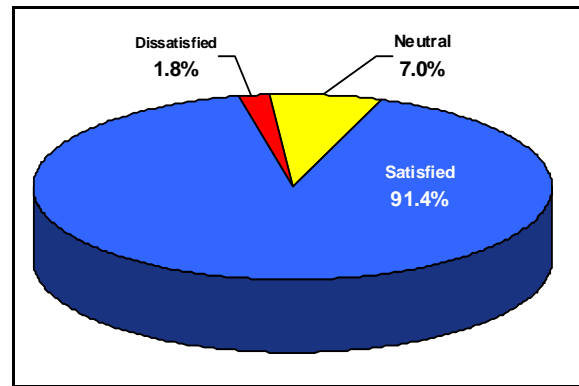


Figure 21. Satisfaction with Job Town is Doing on Environmental Protection.

Table 68. Satisfaction with the Job the Town is Doing on Environmental Protection.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	7.67	0.5	0.0	0.8	0.5	7.0	5.3	19.5	39.8	26.8	91.4
08	7.04	1.0	0.0	1.0	1.5	16.6	11.8	25.4	22.4	20.4	80.0

The next highest rated of the focus areas was how effective the Town Council was in working to keep Cary the best place to live, work, and raise a family. This question did not use the satisfaction rating scale but a 9-point effectiveness scale ranging from very ineffective (1) to very effective (9). The results were very positive and supportive of the Town Council with a mean of 7.65 (Table 69). The mean has improved significantly from 2008 when it was 6.85. There were 89.8% of the responses on the “effective” side of the scale and only 1.2% on the “ineffective” side (Figure 22). The respondents who gave the Town a rating below 5 were asked what actions the Town could take to make them more satisfied with keeping Cary the best place to live, work, and raise a family (Appendix T). There were only 4 comments given this year with no theme or focus among those comments.

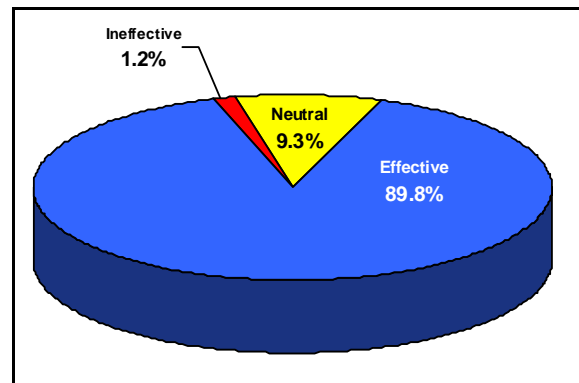


Figure 22. Effectiveness in Keeping Cary the Best Place to Live, Work, & Raise a Family.

Table 69. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family.

Year	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
10	7.65	0.3	0.3	0.3	0.3	9.3	4.3	21.1	36.1	28.3	89.8
08	6.85	1.3	0.3	0.5	2.0	19.0	12.3	28.8	20.1	15.8	77.0

The respondents indicated a somewhat higher level of satisfaction with the Town’s transportation efforts. The respondents were asked to consider issues like widening roads, offering C-Tran bus service, synchronizing signal lights, adding bike lanes/greenways/sidewalks. The mean improved slightly from 6.66 to 6.73 this year (Table 70). There were 72.1% on the “satisfied” side of the scale and 8.1% on the “dissatisfied” side (Figure 23). This represents a relatively good rating for what has been a contentious issue in the past. The respondents who gave the Town a rating below 5 were asked what actions the Town could take to make them more satisfied with transportation (Appendix U). The 31 total comments focused on issues including improving C-Tran, synchronizing lights, adding sidewalks, adding bike lanes, improving bus service, and construction concerns.

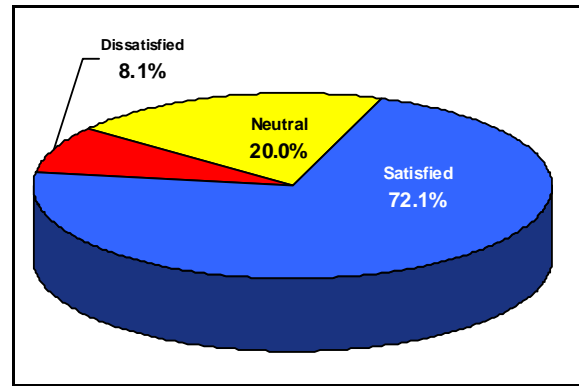


Figure 23. Satisfaction with Job Town is Doing on Transportation.

Table 70. Satisfaction with the Job the Town is Doing on Transportation.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	6.73	1.3	1.5	2.5	2.8	20.0	9.3	23.3	23.5	16.0	72.1
08	6.66	0.7	0.5	1.7	8.2	15.9	12.2	24.1	24.9	11.7	72.9

The respondents were asked to rate the job the Town is doing with planning & development. They were asked to consider issues such as developing land use plans for specific areas, ensuring new development is high quality and compatible with existing development, and making sure the infrastructure can support growth. The results show a significantly improved mean increasing from 5.93 to 6.73 this year (Table 71). There were 75.8% on the “satisfied” side of the scale and 5.1% on the “dissatisfied” side (Figure 24). The respondents who gave the Town a rating below 5 were asked what actions the Town could take to make them more satisfied with planning & development (Appendix V). There were 19 total suggestions that focused on improving planning for growth especially long-term, slowing development, planning for schools, and strictness of zoning issues.

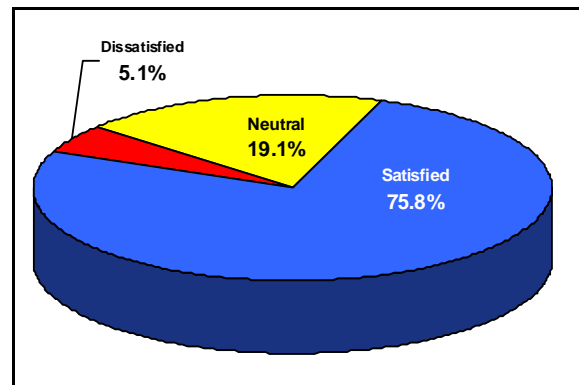


Figure 24. Satisfaction with Job Town is Doing on Planning & Development.

Table 71. Satisfaction with the Job the Town is Doing on Planning & Development.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	6.73	0.3	1.0	1.3	2.5	19.1	14.1	30.2	18.1	13.4	75.8
08	5.93	3.1	2.6	3.8	8.9	20.4	18.1	24.2	12.2	6.6	61.1

There were also positive results on the job the Town is doing with downtown revitalization. The respondents were asked to consider issues such as adding a new park, renovating old Cary Elementary into an arts space, improving parking, and creating fresh streetscape. The results indicated the respondents were generally satisfied with the Town’s downtown revitalization efforts (Table 72). The mean improved from 6.55 to 6.64 with 71.4% responding on the “satisfied” side and 7.3% on the “dissatisfied” side (Figure 25). The respondents who gave the Town a rating below 5 were asked what actions the Town could take to make them more satisfied with downtown revitalization (Appendix W). There were 26 total comments which focused on not seeing results downtown and/or speed things up. Other comments included waste of money, no charm, and need more businesses.

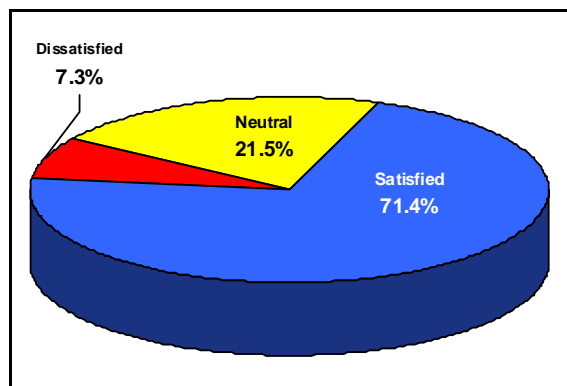


Figure 25. Satisfaction with Job Town is Doing on Downtown Revitalization.

Table 72. Satisfaction with the Job the Town is Doing on Downtown Revitalization.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	6.64	2.0	1.3	1.5	2.5	21.5	10.3	25.8	21.8	13.5	71.4
08	6.55	0.8	0.8	2.0	3.3	23.5	13.0	26.3	18.9	11.5	69.7

Finally, there was increased satisfaction with the job the Town is doing regarding school issues. Although the Wake County School Board operates Cary’s public schools, the respondents were asked to consider the Town’s efforts such as banking land for schools, placing police in schools, locating park facilities adjacent to schools, and being an advocate for Cary citizens. The results show a much higher level of satisfaction with the mean improving from 5.73 to 6.27 this year (Table 73). There were 59.6% on the “satisfied” side of the scale and 9.5% on the “dissatisfied” side with 30.9% neutral (Figure 26). The respondents who gave the Town a rating below 5 were asked what actions the Town could take to make them more satisfied with school issues (Appendix X). There were 29 total comments that focused on ending reassignments, Cary starting their own schools, and concerns for year-round schooling.

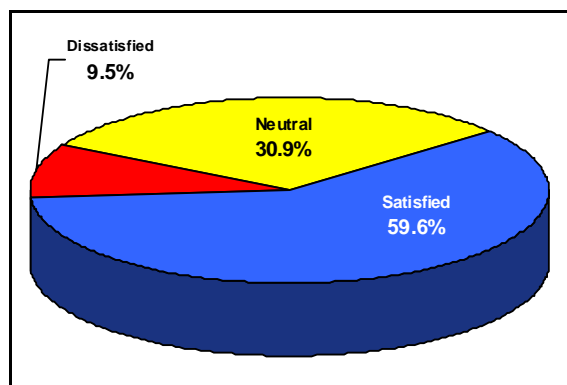


Figure 26. Satisfaction with Job Town is Doing on School Issues.

Table 73. Satisfaction with the Job the Town is Doing on School Issues Overall.

Year	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
10	6.27	2.6	1.3	2.8	2.8	30.9	10.1	19.6	19.3	10.6	59.6
08	5.73	5.2	2.2	3.0	4.9	35.6	12.1	18.6	11.5	6.8	49.0

Town Council Focus Areas Crosstabulations

The crosstabulations for the focus areas were conducted on groupings of age, education, housing type, income, voter status, voted in 2009 local elections, and years in Cary. The crosstabulations for satisfaction with the job the Town is doing with parks, recreation, and cultural programs are shown in Tables B400-B406. The subgroups showing the lowest levels of satisfaction were from 0-1 year residents (6.96), \$20,001-\$30,000 income level (7.09), 56-65 age group (7.21), and apartment dwellers (7.36). The highest level of satisfaction were from 18-25 age group (8.24), \$50,001-\$70,000 income level (8.07), and 2-5 year residents (8.00).

The crosstabulations for satisfaction with the job the Town is doing with environmental protection are shown in Tables B407-B413. The means were generally consistent and positive; however, a few areas did indicate lower levels of satisfaction. These included the 56-65 age group (7.14), those with PhD/JD/MD (7.30), and townhouse/condo dwellers (7.42). The highest levels of satisfaction were from 0-\$20,000 income level (8.13), those with high school/some college (7.93), and over 65 age group (7.86).

The crosstabulations for the effectiveness of Town Council in working to keep Cary the best place to live, work, and raise a family are shown in Tables B414-B420. The only subgroups indicating slightly lower effectiveness means were those with PhD/JD/MD (7.22), 56-65 age group (7.26), and \$20,001-\$30,000 income level (7.39). The highest means were from those not registered to vote (8.24), 18-25 age group (8.10), and \$50,001-\$70,000 income level (7.95).

The crosstabulations for satisfaction with the job the Town is doing with transportation are shown in Tables B421-B427. Although most of the means were supportive, there were several subgroups with somewhat lower levels of satisfaction including those with PhD/JD/MD (6.04), 56-65 age group (6.26), and registered voters (6.50). The highest satisfaction was from 18-25 age group (7.52), those not registered to vote (7.52), townhouse/condo dwellers (7.47), and \$30,001-\$50,000 income level (7.23).

The crosstabulations for satisfaction with the job the Town is doing with planning & development are shown in Tables B428-B434. The subgroups were generally consistent in their levels of satisfaction. The only areas demonstrating lower levels of satisfaction were those with PhD/JD/MD (6.30) and 56-65 age group (6.36). The highest means were for those not registered to vote (7.50), \$50,001-\$70,000 income level (7.41), and \$30,001-\$50,000 income level (7.16).

The crosstabulations for satisfaction with the job the Town is doing with downtown revitalization are shown in Tables B435-B441. The levels of satisfaction were generally positive and consistent for the breakdowns. The only subgroups showing lower levels of satisfaction were \$20,001-\$30,000 income level (6.17) and 56-65 age group (6.21). The highest levels of satisfaction were for 18-25 age group (7.31), \$50,001-\$70,000 income level (7.25), and townhouse/condo dwellers (7.16).

The final crosstabulations for satisfaction with the job the Town is doing with school issues are shown in Tables B442-B448. The means were generally consistent in the breakdowns. There were several subgroups showing somewhat lower satisfaction means including those with PhD/JD/MD (5.48), and over \$100,000 income level (5.96). The highest levels of satisfaction were for townhouse/condo dwellers (7.35), \$50,001-\$70,000 income level (6.87), and \$30,001-\$50,000 income level (6.81).

Email Address Privacy

The final question in the survey examined changing the state law that requires the Town to give the email addresses of Cary citizens to third parties if they ask for it and if the Town has a record of it. The respondents were asked if they would be supportive of the Town seeking a change in the state law to allow citizen email addresses to be kept private from third parties. Table 74 shows a very high level of support for Cary to seek a change in the law. There were 87.7% of the respondents in favor of changing the law with only 2.8% opposed and 9.6% not sure.

Table 74. Seek Change in State Law Regarding Email Addresses.

Year	% Yes	% No	% Not Sure
10	87.7	2.8	9.6

15. Have you had contact with the Cary Fire Department in the past two years?

- Yes (Continue) No (Skip to #17)

16. Using the same 9-point scale from very poor to excellent, please tell us your opinion regarding that contact with Cary Fire Department.

	Very Poor				Average				Excellent		
	1	2	3	4	5	6	7	8	9		
16a. Courteous?	1	2	3	4	5	6	7	8	9		
16b. Fairness?	1	2	3	4	5	6	7	8	9		
16c. Competence?	1	2	3	4	5	6	7	8	9		
16d. Problem solving?	1	2	3	4	5	6	7	8	9		
16e. Response time?	1	2	3	4	5	6	7	8	9	NA	

17. Have you or anyone in your household participated in a Town of Cary Parks, Recreation & Cultural Resources' Department Program in the past two years?

- Yes (Continue) No (Skip to #20)

18. Please tell me which program you or a member of your household most frequently participated in and where?

Program _____ Location _____
 Program _____ Location _____

19. Using the 9-point scale from very poor to excellent, please give an overall rating to various aspects of the program.

	Very Poor				Average				Excellent		
	1	2	3	4	5	6	7	8	9		
19a. Program quality?	1	2	3	4	5	6	7	8	9		
19b. Facility quality?	1	2	3	4	5	6	7	8	9		
19c. Cost or amount of fee?	1	2	3	4	5	6	7	8	9	NA	
19d. Overall experience?	1	2	3	4	5	6	7	8	9		
19e. Ease of registration?	1	2	3	4	5	6	7	8	9		
19f. Instructor or coach quality?	1	2	3	4	5	6	7	8	9	NA	

20. How would you rate Cary overall as a place to live? Use a 9-point scale this time where 1 is very undesirable and 9 is very desirable, 5 is average.

1 2 3 4 5 6 7 8 9
 Very Undesirable Average Very Desirable

(For responses below 5) Please tell us specifically what about Cary you're finding undesirable?

21. In the past two years, do you feel that the quality of life in the Town of Cary is? (Read choices)

1 2 3 4 5
 Much Worse Somewhat Worse The Same Somewhat Better Much Better

(For responses below 3) Please tell us which aspects of the quality of life in Cary seems worse?

22. What do you feel is the one most important issue facing the Town of Cary?

37. Did you watch, in whole or in part, the 2009 Cary Community Candidate Forum this past fall either on TV or on the Internet?

- Yes No

38. On a scale of 1 to 9 with 1 being very dissatisfied to 9 being very satisfied, rate your level of satisfaction with the following Town of Cary solid waste services. If you have not used any of the services respond with not applicable.

	Very Dissatisfied									Very Satisfied	
38a. Curbside recycling collection	1	2	3	4	5	6	7	8	9	NA	
38b. Curbside garbage collection	1	2	3	4	5	6	7	8	9	NA	
38c. Curbside yard waste collection	1	2	3	4	5	6	7	8	9	NA	
38d. Curbside leaf collection	1	2	3	4	5	6	7	8	9	NA	
38e. Curbside Christmas Tree collection	1	2	3	4	5	6	7	8	9	NA	

39. We're interested in learning what Cary citizens know about storm drains, those openings and grates located in the curb along streets. For each item, please tell us yes or no if it is acceptable to put it in a storm drain.

39a. Grass clippings, leaves, and other natural vegetative matter	Yes	No	NS
39b. Paint	Yes	No	NS
39c. Grease and oil	Yes	No	NS
39d. Rainwater from your home's gutters	Yes	No	NS
39e. Water from draining your swimming pool	Yes	No	NS

40. We would like to know what Cary citizens know about the proper ways to dispose of used household cooking oils and grease like you get from frying. For each of the following, please tell us yes or no if it is an acceptable way to dispose of used cooking oils and grease.

40a. Pour it down the kitchen sink drain	Yes	No	NS
40b. Flush it down the toilet	Yes	No	NS
40c. Pour it out in the yard	Yes	No	NS
40d. Save it up and call the Town to come pick it up	Yes	No	NS
40e. Put it in your recycling cart or bin for collection	Yes	No	NS
40f. Put it in your garbage cart or bin for collection	Yes	No	NS
40g. Pour it down the storm drain	Yes	No	NS

41. Over the last 10 years, Cary citizens have voted in favor of selling bonds three times even though the total property tax impact was estimated to be about 14 cents. While the Town has been able to pay back these bonds without raising property taxes so far because of growth, taxes would likely have to be raised for future bonds. With this in mind, we would like to know about how much you would be willing to pay in additional property taxes to pay back bonds that would allow the Town to move ahead with projects to improve things like transportation, fire protection, parks and greenways, and other community facilities.

41a. Adding 5 cents on the current tax rate this would mean that a homeowner with a house valued at \$100,000 would pay an additional \$50 a year in taxes. Would you vote in favor of this?

- Vote For Vote Against

Please explain.

That concludes our questions about the Town of Cary. Now tell us a little about yourself.

51. How many years have you lived in the Town of Cary?

- 0-1 2-5 6-10 11-20 More than 20

52. Which of the following best describes where you live?

- Single family home
 Apartment
 Townhouse or condominium
 Mobile home
 Duplex
 Other _____

53. Stop me when I reach the age group you fall in.

- 18-25 26-35 36-45 46-55 56-65 66-75 Over 75

54. Please tell me the last grade or degree completed in school.

- High School or less Some College or Technical Bachelors Degree Masters Degree PhD, JD, MD

55. May I ask your race?

- Caucasian African-American Native-American Asian Hispanic Other

56. Are you a registered voter?

- Yes No

57. Did you vote in the 2009 local elections this past fall?

- Yes No

58. Stop me when I reach your household income level?

- 0- \$20,000 \$20,001-\$30,000 30,001-\$50,000 50,001-\$70,000 70,001-\$100,000 Over \$100,000

59. By voice: Male Female

Thank you for participating in the survey. After we compile and analyze this survey, the Town of Cary will also be conducting focus groups to get an even better understanding of how our citizen's feelings and concerns. Would you be willing to participate in one of our sessions that will last about an hour? You would be compensated for participation.

- Yes Can I ask your first name _____ No

Appendix B: Crosstabulations

Town Government: Contact Crosstabulations

Table B1. Contact with the Town Government by Age.

Age	n	% Yes	% No
18-25	29	20.7	79.3
26-55	280	25.7	74.3
56-65	42	33.3	66.7
Over 65	42	31.0	69.0

Table B2. Contact with the Town Government by Education.

Education	n	% Yes	% No
HS/Some College	129	16.3	83.7
College Degree	240	31.3	68.8
PhD/JD/MD	26	34.6	65.4

Table B3. Contact with the Town Government by Gender.

Gender	n	% Yes	% No
Male	181	29.3	70.7
Female	217	24.0	76.0

Table B4. Contact with the Town Government by Housing Type.

Housing Type	n	% Yes	% No
Single Family	344	28.5	71.5
Apartment	30	0.0	100.0
Townhouse/Condo	19	26.3	73.7

Table B5. Contact with the Town Government by Income.

Income	n	% Yes	% No
0-\$20,000	8	37.5	62.5
\$20,001-\$30,000	23	17.4	82.6
\$30,001-\$50,000	42	14.3	85.7
\$50,001-\$70,000	56	25.0	75.0
\$70,001-\$100,000	66	34.8	65.2
Over \$100,000	119	31.1	68.9

**Table B6. Contact with the Town Government
by Race.**

Race	n	% Yes	% No
Caucasian	324	29.6	70.4
Asian	22	9.1	90.9
African-American	15	13.3	86.7
Hispanic	12	16.7	83.3
Other	16	12.5	87.5

**Table B7. Contact with the Town Government
by Years in Cary.**

Years in Cary	n	% Yes	% No
0-1	23	4.3	95.7
2-5	85	27.1	72.9
6-10	94	27.7	72.3
Over 10	194	28.4	71.6

Town Government: Professionalism Crosstabulations

Table B8. Town Government: Professionalism by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.83	0.0	0.0	0.0	16.7	0.0	0.0	16.7	0.0	66.7	B+
26-55	72	7.90	2.8	0.0	0.0	0.0	5.6	6.9	6.9	30.6	47.2	B+
56-65	14	8.14	7.1	0.0	0.0	0.0	0.0	0.0	7.1	14.3	71.4	A-
Over 65	13	8.39	0.0	0.0	0.0	0.0	0.0	15.4	0.0	15.4	69.2	A-

Table B9. Town Government: Professionalism by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	20	8.20	5.0	0.0	0.0	0.0	0.0	0.0	10.0	20.0	65.0	A-
College Degree	75	8.01	1.3	0.0	0.0	1.3	5.3	8.0	6.7	22.7	54.7	B+
PhD/JD/MD	10	7.40	10.0	0.0	0.0	0.0	0.0	10.0	0.0	50.0	30.0	B-

Table B10. Town Government: Professionalism by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	53	7.60	3.8	0.0	0.0	0.0	7.5	13.2	9.4	20.8	45.3	B
Female	52	8.39	1.9	0.0	0.0	1.9	0.0	0.0	3.8	28.8	63.5	A-

Table B11. Town Government: Professionalism by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	98	8.00	2.0	0.0	0.0	1.0	4.1	7.1	7.1	26.5	52.0	B+
Apartment	0	--	--	--	--	--	--	--	--	--	--	--
Townhouse/Condo	5	7.40	20.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B-

Table B12. Town Government: Professionalism by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$20,001-\$30,000	4	5.75	25.0	0.0	0.0	25.0	0.0	0.0	0.0	0.0	50.0	D
\$30,001-\$50,000	5	7.80	0.0	0.0	0.0	0.0	0.0	40.0	0.0	0.0	60.0	B+
\$50,001-\$70,000	14	8.71	0.0	0.0	0.0	0.0	0.0	7.1	0.0	7.1	85.7	A+
\$70,001-\$100,000	23	8.35	0.0	0.0	0.0	0.0	0.0	4.3	4.3	43.5	47.8	A-
Over \$100,000	38	7.50	5.3	0.0	0.0	0.0	7.9	7.9	10.5	31.6	36.8	B-

Table B13. Town Government: Professionalism by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	96	8.09	2.1	0.0	0.0	1.0	3.1	6.3	6.3	25.0	56.3	A-
Asian	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-
African-American	2	4.50	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	F
Hispanic	2	6.50	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	0.0	C-
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B14. Town Government: Professionalism by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
2-5	22	7.46	4.5	0.0	0.0	4.5	4.5	9.1	9.1	31.8	36.4	B-
6-10	26	8.35	0.0	0.0	0.0	0.0	0.0	7.7	11.5	19.2	61.5	A-
Over 10	55	8.02	3.6	0.0	0.0	0.0	5.5	5.5	3.6	23.6	58.2	B+

Town Government: Courteous Crosstabulations

Table B15. Town Government: Courteous by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.83	0.0	0.0	0.0	16.7	0.0	0.0	16.7	0.0	66.7	B+
26-55	71	7.87	2.8	0.0	0.0	0.0	5.6	5.6	12.7	25.4	47.9	B+
56-65	14	8.14	7.1	0.0	0.0	0.0	0.0	0.0	7.1	14.3	71.4	A-
Over 65	13	8.46	0.0	0.0	0.0	0.0	0.0	15.4	0.0	7.7	76.9	A

Table B16. Town Government: Courteous by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	20	8.25	5.0	0.0	0.0	0.0	0.0	0.0	10.0	15.0	70.0	A-
College Degree	74	7.97	1.4	0.0	0.0	1.4	5.4	6.8	12.2	18.9	54.1	B+
PhD/JD/MD	10	7.50	10.0	0.0	0.0	0.0	0.0	10.0	0.0	40.0	40.0	B-

Table B17. Town Government: Courteous by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	53	7.64	3.8	0.0	0.0	0.0	7.5	11.3	13.2	15.1	49.1	B
Female	51	8.33	2.0	0.0	0.0	2.0	0.0	0.0	7.8	25.5	62.7	A-

Table B18. Town Government: Courteous by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	97	7.99	2.1	0.0	0.0	1.0	4.1	6.2	11.3	21.6	53.6	B+
Apartment	0	--	--	--	--	--	--	--	--	--	--	--
Townhouse/Condo	5	7.40	20.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B-

Table B19. Town Government: Courteous by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$20,001-\$30,000	4	5.75	25.0	0.0	0.0	25.0	0.0	0.0	0.0	0.0	50.0	D
\$30,001-\$50,000	5	7.80	0.0	0.0	0.0	0.0	0.0	40.0	0.0	0.0	60.0	B+
\$50,001-\$70,000	14	8.71	0.0	0.0	0.0	0.0	0.0	7.1	0.0	7.1	85.7	A+
\$70,001-\$100,000	23	8.39	0.0	0.0	0.0	0.0	0.0	4.3	4.3	39.1	52.2	A-
Over \$100,000	38	7.45	5.3	0.0	0.0	0.0	7.9	5.3	21.1	23.7	36.8	B-

Table B20. Town Government: Courteous by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	95	8.10	2.1	0.0	0.0	1.1	3.2	5.3	9.5	21.1	57.9	A-
Asian	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-
African-American	2	4.50	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	F
Hispanic	2	6.00	0.0	0.0	0.0	0.0	50.0	0.0	50.0	0.0	0.0	D+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B21. Town Government: Courteous by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
2-5	22	7.41	4.5	0.0	0.0	4.5	4.5	9.1	13.6	27.3	36.4	B-
6-10	26	8.35	0.0	0.0	0.0	0.0	3.8	3.8	11.5	15.4	65.4	A-
Over 10	55	8.04	3.6	0.0	0.0	0.0	3.6	5.5	9.1	18.2	60.0	B+

Town Government: Knowledgeable Crosstabulations

Table B22. Town Government: Knowledgeable by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.83	0.0	0.0	0.0	16.7	0.0	0.0	16.7	0.0	66.7	B+
26-55	71	7.76	2.8	0.0	0.0	0.0	7.0	9.9	7.0	29.6	43.7	B
56-65	14	8.07	7.1	0.0	0.0	0.0	0.0	0.0	14.3	7.1	71.4	A-
Over 65	13	8.00	0.0	7.7	0.0	0.0	0.0	7.7	7.7	7.7	69.2	B+

Table B23. Town Government: Knowledgeable by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	20	8.10	5.0	0.0	0.0	0.0	0.0	0.0	20.0	10.0	65.0	A-
College Degree	74	7.84	1.4	1.4	0.0	1.4	6.8	9.5	5.4	23.0	51.4	B+
PhD/JD/MD	10	7.30	10.0	0.0	0.0	0.0	0.0	10.0	10.0	40.0	30.0	B-

Table B24. Town Government: Knowledgeable by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	53	7.43	3.8	1.9	0.0	0.0	7.5	13.2	13.2	17.0	43.4	B-
Female	51	8.26	2.0	0.0	0.0	2.0	2.0	2.0	3.9	27.5	60.8	A-

Table B25. Town Government: Knowledgeable by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	97	7.84	2.1	1.0	0.0	1.0	5.2	8.2	9.3	23.7	49.5	B+
Apartment	0	--	--	--	--	--	--	--	--	--	--	--
Townhouse/Condo	5	7.40	20.0	0.0	0.0	0.0	0.0	7.8	0.0	0.0	80.0	B-

Table B26. Town Government: Knowledgeable by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$20,001-\$30,000	4	5.75	25.0	0.0	0.0	25.0	0.0	0.0	0.0	0.0	50.0	D
\$30,001-\$50,000	5	7.00	0.0	20.0	0.0	0.0	0.0	20.0	0.0	0.0	60.0	C+
\$50,001-\$70,000	14	8.71	0.0	0.0	0.0	0.0	0.0	7.1	0.0	7.1	85.7	A+
\$70,001-\$100,000	23	8.26	0.0	0.0	0.0	0.0	0.0	8.7	4.3	39.1	47.8	A-
Over \$100,000	38	7.29	5.3	0.0	0.0	0.0	10.5	7.9	18.4	26.3	31.6	B-

Table B27. Town Government: Knowledgeable by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	95	7.93	2.1	1.1	0.0	1.1	4.2	7.4	8.4	22.1	53.7	B+
Asian	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-
African-American	2	4.50	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	F
Hispanic	2	6.50	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	0.0	C-
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B28. Town Government: Knowledgeable by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
2-5	22	7.23	4.5	0.0	0.0	4.5	9.1	13.6	4.5	31.8	31.8	B-
6-10	26	8.27	0.0	0.0	0.0	0.0	0.0	11.5	11.5	15.4	61.5	A-
Over 10	55	7.87	3.6	1.8	0.0	0.0	5.5	3.6	9.1	20.0	56.4	B+

Town Government: Promptness of Response Crosstabulations

Table B29. Town Government: Promptness of Response by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.83	0.0	0.0	0.0	16.7	0.0	0.0	16.7	0.0	66.7	B+
26-55	71	7.72	2.8	0.0	0.0	1.4	5.6	5.6	18.3	22.5	43.7	B
56-65	13	7.92	7.7	0.0	0.0	0.0	7.7	0.0	0.0	15.4	69.2	B+
Over 65	13	8.00	7.7	0.0	0.0	0.0	0.0	7.7	0.0	15.4	69.2	B+

Table B30. Town Government: Promptness of Response by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	19	7.95	5.3	0.0	0.0	0.0	5.3	0.0	10.5	21.1	57.9	B+
College Degree	74	7.81	2.7	0.0	0.0	2.7	5.4	5.4	14.9	16.2	52.7	B+
PhD/JD/MD	10	7.30	10.0	0.0	0.0	0.0	0.0	10.0	10.0	40.0	30.0	B-

Table B31. Town Government: Promptness of Response by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	51	7.31	5.9	0.0	0.0	0.0	9.8	9.8	19.6	13.7	41.2	B-
Female	52	8.25	1.9	0.0	0.0	3.8	0.0	0.0	7.7	25.0	61.5	A-

Table B32. Town Government: Promptness of Response by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	96	7.78	3.1	0.0	0.0	2.1	5.2	5.2	14.6	20.8	49.0	A-
Apartment	0	--	--	--	--	--	--	--	--	--	--	--
Townhouse/Condo	5	7.40	20.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B-

Table B33. Town Government: Promptness of Response by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$20,001-\$30,000	4	5.75	25.0	0.0	0.0	25.0	0.0	0.0	0.0	0.0	50.0	D-
\$30,001-\$50,000	5	6.80	20.0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	60.0	C
\$50,001-\$70,000	14	8.71	0.0	0.0	0.0	0.0	0.0	7.1	0.0	7.1	85.7	A+
\$70,001-\$100,000	23	8.04	0.0	0.0	0.0	4.3	0.0	4.3	17.4	26.1	47.8	B+
Over \$100,000	37	7.30	5.4	0.0	0.0	0.0	10.8	5.4	21.6	24.3	32.4	B-

Table B34. Town Government: Promptness of Response by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	94	7.88	3.2	0.0	0.0	2.1	4.3	4.3	12.8	20.2	53.2	B+
Asian	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-
African-American	2	4.50	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	F
Hispanic	2	6.00	0.0	0.0	0.0	0.0	50.0	0.0	50.0	0.0	0.0	D+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B35. Town Government: Promptness of Response by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
2-5	22	7.32	4.5	0.0	0.0	4.5	4.5	9.1	22.7	18.2	36.4	B-
6-10	26	8.19	0.0	0.0	0.0	3.8	0.0	3.8	15.4	19.2	57.7	A-
Over 10	53	7.76	5.7	0.0	0.0	0.0	7.5	3.8	9.4	18.9	54.7	B

Town Government: Ability to Resolve Issues Crosstabulations

Table B36. Town Government: Ability to Resolve Issues by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.83	0.0	0.0	0.0	16.7	0.0	0.0	16.7	0.0	66.7	B+
26-55	66	7.58	3.0	1.5	0.0	4.5	4.5	7.6	7.6	28.8	42.4	B
56-65	13	8.08	7.7	0.0	0.0	0.0	0.0	7.7	0.0	7.7	76.9	A-
Over 65	13	8.00	7.7	0.0	0.0	0.0	0.0	7.7	0.0	15.4	69.2	B+

Table B37. Town Government: Ability to Resolve Issues by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	19	8.11	5.3	0.0	0.0	0.0	0.0	5.3	5.3	21.1	63.2	A-
College Degree	69	7.65	2.9	1.4	0.0	5.8	4.3	7.2	7.2	18.8	52.2	B
PhD/JD/MD	10	7.40	10.0	0.0	0.0	0.0	0.0	10.0	0.0	50.0	30.0	B-

Table B38. Town Government: Ability to Resolve Issues by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	49	7.33	6.1	2.0	0.0	2.0	6.1	12.2	6.1	20.4	44.9	B-
Female	49	8.10	2.0	0.0	0.0	6.1	0.0	2.0	6.1	24.5	59.2	A-

Table B39. Town Government: Ability to Resolve Issues by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	91	7.70	3.3	1.1	0.0	4.4	3.3	7.7	6.6	24.2	49.5	B
Apartment	0	--	--	--	--	--	--	--	--	--	--	--
Townhouse/Condo	5	7.40	20.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B-

Table B40. Town Government: Ability to Resolve Issues by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$20,001-\$30,000	4	5.75	25.0	0.0	0.0	25.0	0.0	0.0	0.0	0.0	50.0	D
\$30,001-\$50,000	5	6.80	20.0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	60.0	C
\$50,001-\$70,000	14	8.71	0.0	0.0	0.0	0.0	0.0	7.1	0.0	7.1	85.7	A+
\$70,001-\$100,000	21	8.24	0.0	0.0	0.0	4.8	0.0	4.8	0.0	38.1	52.4	A-
Over \$100,000	35	7.00	5.7	2.9	0.0	5.7	5.7	8.6	14.3	28.6	28.6	C+

Table B41. Town Government: Ability to Resolve Issues by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	89	7.81	3.4	1.1	0.0	4.5	2.2	6.7	4.5	23.6	53.9	B+
Asian	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-
African-American	2	4.50	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	F
Hispanic	2	6.00	0.0	0.0	0.0	0.0	50.0	0.0	50.0	0.0	0.0	D+
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B42. Town Government: Ability to Resolve Issues by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
2-5	22	7.18	4.5	0.0	0.0	9.1	4.5	13.6	9.1	22.7	36.4	B-
6-10	24	8.04	0.0	0.0	0.0	8.3	0.0	4.2	8.3	25.0	54.2	B+
Over 10	51	7.78	5.9	2.0	0.0	0.0	3.9	5.9	3.9	19.6	58.8	B

Maintenance of Streets and Roads Crosstabulations

Table B43. Maintenance of Streets and Roads by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	29	7.14	0.0	0.0	3.4	0.0	13.8	10.3	27.6	24.1	20.7	C+
26-55	282	6.71	2.5	1.8	2.5	5.0	10.6	10.6	29.4	23.8	13.8	C
56-65	41	5.93	4.9	7.3	2.4	9.8	17.1	9.8	19.5	17.1	12.2	D
Over 65	41	6.05	2.4	0.0	4.9	24.4	12.2	7.3	17.1	19.5	12.2	D+

Table B44. Maintenance of Streets and Roads by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	343	6.61	2.0	1.7	2.9	6.7	12.2	10.5	28.0	22.7	13.1	C-
Apartment	31	6.32	9.7	0.0	0.0	9.7	12.9	9.7	19.4	22.6	16.1	D+
Townhouse/Condo	19	6.58	0.0	10.5	5.3	10.5	5.3	0.0	21.1	21.1	26.3	C-

Table B45. Maintenance of Streets and Roads by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	8	6.63	0.0	0.0	12.5	0.0	12.5	12.5	25.0	25.0	12.5	C
\$20,001-\$30,000	23	6.13	0.0	4.3	0.0	17.4	26.1	0.0	21.7	21.7	8.7	D+
\$30,001-\$50,000	43	5.98	11.6	4.7	2.3	9.3	9.3	4.7	20.9	23.3	14.0	D
\$50,001-\$70,000	54	6.46	1.9	1.9	7.4	9.3	13.0	5.6	22.2	22.2	16.7	C-
\$70,001-\$100,000	67	6.67	1.5	0.0	4.5	6.0	7.5	14.9	34.3	20.9	10.4	C
Over \$100,000	120	6.98	1.7	0.0	0.8	3.3	11.7	11.7	30.8	23.3	16.7	C+

Table B46. Maintenance of Streets and Roads by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	324	6.52	2.5	2.2	3.1	7.4	11.7	10.5	29.3	20.7	12.7	C-
Asian	22	7.36	0.0	0.0	0.0	4.5	9.1	9.1	18.2	40.9	18.2	B-
African-American	16	6.38	12.5	0.0	0.0	0.0	25.0	6.3	12.5	18.8	25.0	C-
Hispanic	12	7.58	0.0	0.0	0.0	8.3	0.0	0.0	33.3	33.3	25.0	B
Other	15	7.20	0.0	0.0	0.0	13.3	6.7	6.7	13.3	40.0	20.0	B-

Table B47. Maintenance of Streets and Roads by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	24	7.08	4.2	0.0	0.0	0.0	4.2	12.5	41.7	20.8	16.7	C+
2-5	85	6.95	2.4	2.4	1.2	5.9	8.2	9.4	20.0	31.8	18.8	C+
6-10	93	7.01	0.0	0.0	2.2	5.4	15.1	7.5	23.7	29.0	17.2	C+
Over 10	194	6.14	3.6	3.1	4.1	9.3	13.9	10.8	30.4	15.5	9.3	D+

Success at Keeping Cary Clean and Forever Green Crosstabulations

Table B48. Success at Keeping Cary Clean and Forever Green by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	29	8.24	0.0	0.0	0.0	0.0	3.4	0.0	10.3	41.4	44.8	A-
26-55	281	8.10	0.0	0.4	0.0	0.0	1.8	2.8	14.6	42.3	38.1	A-
56-65	42	8.10	0.0	0.0	0.0	2.4	7.1	0.0	7.1	35.7	47.6	A-
Over 65	42	8.19	0.0	2.4	0.0	0.0	0.0	2.4	9.5	38.1	47.6	A-

Table B49. Success at Keeping Cary Clean and Forever Green by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	181	8.03	0.0	1.1	0.0	0.6	3.3	1.7	14.4	39.8	39.2	B+
Female	218	8.19	0.0	0.0	0.0	0.0	1.4	2.8	12.4	42.2	41.3	A-

Table B50. Success at Keeping Cary Clean and Forever Green by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	344	8.12	0.0	0.3	0.0	0.3	2.0	2.3	14.0	41.9	39.2	A-
Apartment	31	7.97	0.0	3.2	0.0	0.0	6.5	3.2	6.5	32.3	48.4	B+
Townhouse/Condo	19	8.31	0.0	0.0	0.0	0.0	0.0	0.0	15.8	36.8	47.4	A-

Table B51. Success at Keeping Cary Clean and Forever Green by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
\$20,001-\$30,000	23	7.87	0.0	0.0	0.0	0.0	8.7	8.7	4.3	43.5	34.8	B+
\$30,001-\$50,000	43	8.23	0.0	2.3	0.0	0.0	0.0	0.0	11.6	37.2	48.8	A-
\$50,001-\$70,000	55	8.22	0.0	0.0	0.0	0.0	0.0	1.8	10.9	50.9	36.4	A-
\$70,001-\$100,000	67	8.13	0.0	0.0	0.0	1.5	0.0	3.0	13.4	43.3	38.8	A-
Over \$100,000	119	8.08	0.0	0.8	0.0	0.0	2.5	2.5	16.8	34.5	42.9	A-

Table B52. Success at Keeping Cary Clean and Forever Green by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	325	8.08	0.0	0.6	0.0	0.3	2.5	2.5	13.8	41.5	38.8	A-
Asian	22	8.23	0.0	0.0	0.0	0.0	0.0	4.5	13.6	36.4	45.5	A-
African-American	16	8.44	0.0	0.0	0.0	0.0	0.0	0.0	6.3	43.8	50.0	A
Hispanic	12	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Other	16	8.50	0.0	0.0	0.0	0.0	0.0	0.0	6.3	37.5	56.3	A

Table B53. Success at Keeping Cary Clean and Forever Green by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	24	8.50	0.0	0.0	0.0	0.0	0.0	0.0	8.3	33.3	58.3	A
2-5	86	8.37	0.0	0.0	0.0	0.0	1.2	1.2	9.3	36.0	52.3	A-
6-10	93	8.13	0.0	1.1	0.0	0.0	1.1	3.2	10.8	44.1	39.8	A-
Over 10	194	7.95	0.0	0.5	0.0	0.5	3.6	2.6	17.0	42.8	33.0	B+

Cleanliness and Appearance of Parks Crosstabulations

Table B54. Cleanliness and Appearance of Parks by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	29	8.69	0.0	0.0	0.0	0.0	0.0	0.0	0.0	31.0	69.0	A+
26-55	274	8.42	0.0	0.0	0.0	0.0	1.5	1.8	8.4	30.3	58.0	A
56-65	40	8.33	0.0	0.0	0.0	0.0	5.0	2.5	5.0	30.0	57.5	A-
Over 65	39	8.23	0.0	0.0	0.0	0.0	0.0	2.6	17.9	33.3	46.2	A-

Table B55. Cleanliness and Appearance of Parks by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	176	8.35	0.0	0.0	0.0	0.0	1.7	2.3	11.9	27.8	56.3	A-
Female	211	8.46	0.0	0.0	0.0	0.0	1.4	1.4	5.2	33.6	58.3	A

Table B56. Cleanliness and Appearance of Parks by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	333	8.41	0.0	0.0	0.0	0.0	1.5	1.8	8.1	31.8	56.8	A-
Apartment	31	8.36	0.0	0.0	0.0	0.0	3.2	3.2	9.7	22.6	61.3	A-
Townhouse/Condo	18	8.56	0.0	0.0	0.0	0.0	0.0	0.0	5.6	33.3	61.1	A

Table B57. Cleanliness and Appearance of Parks by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+
\$20,001-\$30,000	20	8.15	0.0	0.0	0.0	0.0	5.0	5.0	15.0	20.0	55.0	A-
\$30,001-\$50,000	43	8.42	0.0	0.0	0.0	0.0	2.3	0.0	7.0	34.9	55.8	A
\$50,001-\$70,000	54	8.56	0.0	0.0	0.0	0.0	0.0	0.0	5.6	33.3	61.1	A
\$70,001-\$100,000	64	8.42	0.0	0.0	0.0	0.0	1.6	1.6	9.4	28.1	59.4	A
Over \$100,000	119	8.40	0.0	0.0	0.0	0.0	0.8	0.8	10.1	33.6	54.6	A-

Table B58. Cleanliness and Appearance of Parks by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	312	8.39	0.0	0.0	0.0	0.0	1.0	2.2	9.3	32.4	55.1	A-
Asian	22	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	27.3	72.7	A+
African-American	16	8.56	0.0	0.0	0.0	0.0	0.0	0.0	6.3	31.3	62.5	A
Hispanic	12	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.3	91.7	A+
Other	16	8.56	0.0	0.0	0.0	0.0	6.3	0.0	0.0	18.8	75.0	A

Table B59. Cleanliness and Appearance of Parks by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	21	8.67	0.0	0.0	0.0	0.0	0.0	0.0	9.5	14.3	76.2	A
2-5	85	8.54	0.0	0.0	0.0	0.0	0.0	2.4	5.9	27.1	64.7	A
6-10	92	8.32	0.0	0.0	0.0	0.0	2.2	2.2	6.5	40.2	48.9	A-
Over 10	187	8.37	0.0	0.0	0.0	0.0	2.1	1.6	9.6	30.5	56.1	A-

Cleanliness and Appearance of Greenways Crosstabulations

Table B60. Cleanliness and Appearance of Greenways by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	29	8.55	0.0	0.0	0.0	0.0	3.4	0.0	3.4	24.1	69.0	A
26-55	266	8.36	0.0	0.0	0.0	0.0	0.8	2.6	9.0	35.3	52.3	A-
56-65	39	8.23	0.0	0.0	0.0	0.0	5.1	5.1	5.1	30.8	53.8	A-
Over 65	40	8.15	0.0	2.5	0.0	0.0	0.0	0.0	17.5	32.5	47.5	A-

Table B61. Cleanliness and Appearance of Greenways by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	171	8.32	0.0	0.0	0.0	0.0	1.2	1.8	12.9	32.7	51.5	A-
Female	208	8.36	0.0	0.5	0.0	0.0	1.4	2.9	5.8	34.6	54.8	A-

Table B62. Cleanliness and Appearance of Greenways by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	326	8.34	0.0	0.0	0.0	0.0	1.5	2.1	9.2	35.3	51.8	A-
Apartment	30	8.50	0.0	0.0	0.0	0.0	0.0	6.7	6.7	16.7	70.0	A
Townhouse/Condo	18	8.17	0.0	5.6	0.0	0.0	0.0	0.0	5.6	33.3	55.6	A-

Table B63. Cleanliness and Appearance of Greenways by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	8	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	A
\$20,001-\$30,000	21	8.24	0.0	0.0	0.0	0.0	0.0	9.5	9.5	28.6	52.4	A-
\$30,001-\$50,000	40	8.53	0.0	0.0	0.0	0.0	0.0	0.0	7.5	32.5	60.0	A
\$50,001-\$70,000	54	8.32	0.0	1.9	0.0	0.0	1.9	0.0	7.4	33.3	55.6	A-
\$70,001-\$100,000	61	8.34	0.0	0.0	0.0	0.0	1.6	1.6	9.8	34.4	52.5	A-
Over \$100,000	116	8.34	0.0	0.0	0.0	0.0	0.9	1.7	12.1	33.6	51.7	A-

Table B64. Cleanliness and Appearance of Greenways by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	305	8.29	0.0	0.3	0.0	0.0	1.3	2.6	10.2	35.1	50.5	A-
Asian	21	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
African-American	16	8.69	0.0	0.0	0.0	0.0	0.0	0.0	6.3	18.8	75.0	A+
Hispanic	12	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
Other	16	8.63	0.0	0.0	0.0	0.0	0.0	0.0	0.0	37.5	62.5	A

Table B65. Cleanliness and Appearance of Greenways by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	20	8.70	0.0	0.0	0.0	0.0	0.0	0.0	5.0	20.0	75.0	A+
2-5	84	8.37	0.0	1.2	0.0	0.0	0.0	3.6	8.3	27.4	59.5	A-
6-10	90	8.34	0.0	0.0	0.0	0.0	0.0	2.2	8.9	41.1	47.8	A-
Over 10	183	8.29	0.0	0.0	0.0	0.0	2.7	2.2	9.3	35.0	50.8	A-

Cleanliness and Appearance of Median/Roadsides Crosstabulations

Table B66. Cleanliness and Appearance of Median/Roadsides by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	29	8.17	0.0	0.0	0.0	0.0	0.0	10.3	3.4	44.8	41.4	A-
26-55	280	7.89	0.0	0.0	0.4	0.0	2.5	5.7	20.4	41.8	29.3	B+
56-65	42	7.74	0.0	0.0	0.0	2.4	7.1	7.1	16.7	31.0	35.7	B
Over 65	41	7.68	0.0	0.0	0.0	0.0	2.4	9.8	31.7	29.3	26.8	B

Table B67. Cleanliness and Appearance of Median/Roadsides by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	181	7.77	0.0	0.0	0.0	0.6	4.4	7.7	20.4	38.7	28.2	B
Female	216	7.96	0.0	0.0	0.5	0.0	1.4	5.6	19.0	40.7	32.9	B+

Table B68. Cleanliness and Appearance of Median/Roadsides by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	342	7.86	0.0	0.0	0.3	0.3	2.9	5.8	20.2	41.2	29.2	B+
Apartment	31	8.13	0.0	0.0	0.0	0.0	3.2	6.5	12.9	29.0	48.4	A-
Townhouse/Condo	19	7.84	0.0	0.0	0.0	0.0	0.0	21.1	10.5	31.6	36.8	B+

Table B69. Cleanliness and Appearance of Median/Roadsides by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	8	8.25	0.0	0.0	0.0	0.0	0.0	0.0	12.5	50.0	37.5	A-
\$20,001-\$30,000	23	7.52	0.0	0.0	0.0	0.0	8.7	8.7	30.4	26.1	26.1	B
\$30,001-\$50,000	42	7.91	0.0	0.0	0.0	0.0	0.0	9.5	21.4	38.1	31.0	B+
\$50,001-\$70,000	56	8.11	0.0	0.0	0.0	0.0	0.0	3.6	21.4	35.7	39.3	A-
\$70,001-\$100,000	66	7.94	0.0	0.0	1.5	0.0	3.0	6.1	9.1	48.5	31.8	B+
Over \$100,000	120	7.93	0.0	0.0	0.0	0.8	2.5	5.8	17.5	40.8	32.5	B+

Table B70. Cleanliness and Appearance of Median/Roadsides by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	322	7.84	0.0	0.0	0.3	0.3	3.1	7.1	18.9	40.7	29.5	B+
Asian	22	7.96	0.0	0.0	0.0	0.0	0.0	9.1	22.7	31.8	36.4	B+
African-American	16	8.31	0.0	0.0	0.0	0.0	0.0	0.0	25.0	18.8	56.3	A-
Hispanic	12	8.42	0.0	0.0	0.0	0.0	0.0	0.0	8.3	41.7	50.0	A
Other	16	8.06	0.0	0.0	0.0	0.0	0.0	0.0	18.8	56.3	25.0	A-

Table B71. Cleanliness and Appearance of Median/Roadsides by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	23	8.17	0.0	0.0	0.0	0.0	4.3	0.0	17.4	30.4	47.8	A-
2-5	86	7.95	0.0	0.0	1.2	0.0	2.3	5.8	16.3	38.4	36.0	B+
6-10	94	7.87	0.0	0.0	0.0	0.0	1.1	6.4	22.3	44.7	25.5	B+
Over 10	192	7.80	0.0	0.0	0.0	0.5	3.6	7.8	19.8	39.6	28.6	B+

Cleanliness and Appearance of Streets Crosstabulations

Table B72. Cleanliness and Appearance of Streets by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	29	8.00	0.0	0.0	0.0	0.0	6.9	3.4	17.2	27.6	44.8	B+
26-55	280	7.79	0.0	0.4	0.4	1.1	4.6	5.0	16.8	44.3	27.5	B+
56-65	42	7.69	0.0	2.4	0.0	0.0	7.1	4.8	21.4	28.6	35.7	B
Over 65	42	7.76	0.0	0.0	0.0	0.0	4.8	7.1	26.2	31.0	31.0	B

Table B73. Cleanliness and Appearance of Streets by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	182	7.69	0.0	0.0	0.0	0.5	7.1	4.9	22.0	40.7	24.7	B
Female	216	7.87	0.0	0.9	0.5	0.9	3.2	5.1	15.7	39.4	34.3	B+

Table B74. Cleanliness and Appearance of Streets by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	343	7.78	0.0	0.6	0.3	0.6	4.1	5.5	19.5	41.4	28.0	B
Apartment	31	7.74	0.0	0.0	0.0	3.2	16.1	3.2	6.5	22.6	48.4	B
Townhouse/Condo	19	8.05	0.0	0.0	0.0	0.0	5.3	0.0	15.8	42.1	36.8	B+

Table B75. Cleanliness and Appearance of Streets by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	8	7.75	0.0	0.0	12.5	0.0	0.0	12.5	0.0	12.5	62.5	B
\$20,001-\$30,000	23	7.87	0.0	0.0	0.0	0.0	8.7	8.7	17.4	17.4	47.8	B+
\$30,001-\$50,000	43	7.86	0.0	0.0	0.0	2.3	7.0	2.3	16.3	34.9	37.2	B+
\$50,001-\$70,000	56	8.05	0.0	0.0	0.0	0.0	0.0	5.4	17.9	42.9	33.9	B+
\$70,001-\$100,000	66	7.86	0.0	0.0	0.0	0.0	6.1	3.0	15.2	50.0	25.8	B+
Over \$100,000	120	7.77	0.0	0.8	0.0	0.8	4.2	6.7	17.5	41.7	28.3	B

Table B76. Cleanliness and Appearance of Streets by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	323	7.77	0.0	0.6	0.3	0.6	4.6	5.3	19.8	40.2	28.5	B
Asian	22	7.91	0.0	0.0	0.0	0.0	9.1	4.5	4.5	50.0	31.8	B+
African-American	16	7.88	0.0	0.0	0.0	6.3	6.3	6.3	6.3	25.0	50.0	B+
Hispanic	12	8.42	0.0	0.0	0.0	0.0	0.0	0.0	8.3	41.7	50.0	A
Other	16	8.19	0.0	0.0	0.0	0.0	0.0	0.0	18.8	43.8	37.5	A-

Table B77. Cleanliness and Appearance of Streets by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	23	8.22	0.0	0.0	0.0	0.0	4.3	4.3	8.7	30.4	52.2	A-
2-5	86	7.91	0.0	0.0	0.0	1.2	7.0	5.8	9.3	39.5	37.2	B+
6-10	94	7.80	0.0	0.0	0.0	0.0	6.4	4.3	19.1	43.6	26.6	B+
Over 10	193	7.68	0.0	1.0	0.5	1.0	3.6	5.2	23.3	39.9	25.4	B

Police Department: Contact Crosstabulations

Table B78. Contact with the Police Department by Age.

Age	n	% Yes	% No
18-25	29	20.7	79.3
26-55	283	29.0	71.0
56-65	42	42.9	57.1
Over 65	42	33.3	66.7

Table B79. Contact with the Police Department by Education.

Education	n	% Yes	% No
HS/Some College	130	26.9	73.1
College Degree	241	32.4	67.6
PhD/JD/MD	27	22.2	77.8

Table B80. Contact with the Police Department by Gender.

Gender	n	% Yes	% No
Male	183	32.8	67.2
Female	218	27.5	72.5

Table B81. Contact with the Police Department by Housing Type.

Housing Type	n	% Yes	% No
Single Family	346	31.2	68.8
Apartment	31	9.7	90.3
Townhouse/Condo	19	42.1	57.9

Table B82. Contact with the Police Department by Income.

Income	n	% Yes	% No
0-\$20,000	8	25.0	75.0
\$20,001-\$30,000	23	13.0	87.0
\$30,001-\$50,000	43	32.6	67.4
\$50,001-\$70,000	56	32.1	67.9
\$70,001-\$100,000	67	34.3	65.7
Over \$100,000	120	33.3	66.7

Table B83. Contact with the Police Department by Race.

Race	n	% Yes	% No
Caucasian	326	32.8	67.2
Asian	22	9.1	90.9
African-American	16	25.0	75.0
Hispanic	12	25.0	75.0
Other	16	18.8	81.3

Table B84. Contact with the Police Department by Years in Cary.

Years in Cary	n	% Yes	% No
0-1	24	12.5	87.5
2-5	86	27.9	72.1
6-10	94	26.6	73.4
Over 10	195	34.9	65.1

Police Department Contact Person Crosstabulations
(Percentage may total above 100.0% due to multiple contacts)

Table B85. Police Department Contact Person by Age.

Age	n	Officer	Clerk	Dispatcher	Animal Control	Detective	District Commander	Not Sure
18-25	6	100.0	0.0	0.0	0.0	0.0	0.0	0.0
26-55	83	80.7	0.0	14.5	7.2	2.4	0.0	4.8
56-65	18	83.3	22.2	16.6	5.6	0.0	0.0	5.6
Over 65	14	71.4	7.1	14.3	0.0	0.0	0.0	14.3

Table B86. Police Department Contact Person by Education.

Education	n	Officer	Clerk	Dispatcher	Animal Control	Detective	District Commander	Not Sure
HS/Some College	36	72.2	11.1	16.7	8.3	2.8	0.0	8.3
College Degree	78	87.2	1.3	11.5	3.8	1.3	0.0	3.8
PhD/JD/MD	6	50.0	0.0	33.3	16.7	0.0	0.0	16.7

Table B87. Police Department Contact Person by Gender.

Gender	n	Officer	Clerk	Dispatcher	Animal Control	Detective	District Commander	Not Sure
Male	60	81.7	5.0	8.3	3.3	3.3	0.0	8.3
Female	61	80.3	3.3	19.7	8.2	0.0	0.0	3.3

Table B88. Police Department Contact Person by Housing Type.

Housing Type	n	Officer	Clerk	Dispatcher	Animal Control	Detective	District Commander	Not Sure
Single Family	109	82.6	4.6	13.8	5.5	1.8	0.0	4.6
Apartment	3	66.7	0.0	33.3	0.0	0.0	0.0	0.0
Townhouse/Condo	8	62.5	0.0	12.5	12.5	0.0	0.0	25.0

Table B89. Police Department Contact Person by Income.

Income	n	Officer	Clerk	Dispatcher	Animal Control	Detective	District Commander	Not Sure
0-\$20,000	2	100.0	0.0	0.0	0.0	0.0	0.0	0.0
\$20,001-\$30,000	3	100.0	33.3	0.0	0.0	0.0	0.0	0.0
\$30,001-\$50,000	15	80.0	0.0	0.0	6.7	0.0	0.0	13.3
\$50,001-\$70,000	18	94.4	0.0	11.1	11.1	0.0	0.0	5.6
\$70,001-\$100,000	23	78.3	4.3	17.4	0.0	4.3	0.0	8.7
Over \$100,000	40	75.0	2.5	20.0	7.5	2.5	0.0	2.5

Table B90. Police Department Contact Person by Race.

Race	n	Officer	Clerk	Dispatcher	Animal Control	Detective	District Commander	Not Sure
Caucasian	108	82.4	4.6	13.0	4.6	1.9	0.0	5.6
Asian	2	100.0	0.0	0.0	0.0	0.0	0.0	0.0
African-American	4	50.0	0.0	25.0	0.0	0.0	0.0	25.0
Hispanic	3	66.7	0.0	0.0	33.3	0.0	0.0	0.0
Other	3	66.7	0.0	66.7	33.3	0.0	0.0	0.0

Table B91. Police Department Contact Person by Years in Cary.

Years in Cary	n	Officer	Clerk	Dispatcher	Animal Control	Detective	District Commander	Not Sure
0-1	3	66.7	0.0	33.3	33.3	0.0	0.0	0.0
2-5	25	72.0	0.0	12.0	8.0	4.0	0.0	12.0
6-10	25	76.0	0.0	8.0	4.0	4.0	0.0	8.0
Over 10	68	86.8	7.4	16.2	4.4	0.0	0.0	2.9

Police Department: Courteous Crosstabulations

Table B92. Police Department: Courteous by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.67	0.0	16.7	0.0	0.0	0.0	0.0	0.0	16.7	66.7	B
26-55	81	8.42	1.2	0.0	2.5	1.2	1.2	0.0	2.5	17.3	74.1	A
56-65	18	8.33	5.6	0.0	0.0	0.0	0.0	0.0	5.6	11.1	77.8	A-
Over 65	14	8.64	0.0	0.0	0.0	0.0	0.0	0.0	7.1	21.4	71.4	A

Table B93. Police Department: Courteous by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	35	8.51	2.9	0.0	0.0	0.0	0.0	0.0	5.7	14.3	77.1	A
College Degree	77	8.40	0.0	1.3	2.6	1.3	1.3	0.0	2.6	18.2	72.7	A-
PhD/JD/MD	6	7.50	16.7	0.0	0.0	0.0	0.0	0.0	0.0	16.7	66.7	B-

Table B94. Police Department: Courteous by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	60	8.22	3.3	0.0	1.7	1.7	1.7	0.0	5.0	16.7	70.0	A-
Female	59	8.58	0.0	1.7	1.7	0.0	0.0	0.0	1.7	16.9	78.0	A

Table B95. Police Department: Courteous by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	107	8.47	0.9	0.9	0.9	0.9	0.9	0.0	3.7	17.8	73.8	A
Apartment	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Townhouse/Condo	8	7.25	12.5	0.0	12.5	0.0	0.0	0.0	0.0	0.0	75.0	B-

Table B96. Police Department: Courteous by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	3	6.67	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C
\$30,001-\$50,000	14	8.36	0.0	0.0	7.1	0.0	0.0	0.0	7.1	7.1	78.6	A-
\$50,001-\$70,000	18	8.17	5.6	0.0	0.0	0.0	0.0	0.0	11.1	16.7	66.7	A-
\$70,001-\$100,000	23	8.87	0.0	0.0	0.0	0.0	0.0	0.0	0.0	13.0	87.0	A+
Over \$100,000	39	8.23	2.6	0.0	2.6	2.6	0.0	0.0	2.6	23.1	66.7	A-

Table B97. Police Department: Courteous by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	106	8.60	0.0	0.9	0.9	0.9	0.9	0.0	0.9	17.0	78.3	A
Asian	2	5.00	0.0	0.0	50.0	0.0	0.0	0.0	50.0	0.0	0.0	F
African-American	4	4.75	50.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	F
Hispanic	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Other	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	B+

Table B98. Police Department: Courteous by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
2-5	24	8.17	4.2	4.2	0.0	0.0	0.0	0.0	0.0	20.8	70.8	A-
6-10	25	8.20	0.0	0.0	8.0	0.0	4.0	0.0	0.0	16.0	72.0	A-
Over 10	67	8.54	1.5	0.0	0.0	1.5	0.0	0.0	6.0	14.9	76.1	A

Police Department: Competence Crosstabulations

Table B99. Police Department: Competence by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.83	0.0	0.0	0.0	0.0	16.7	16.7	0.0	0.0	66.7	B+
26-55	80	8.36	1.3	0.0	1.3	1.3	3.8	1.3	2.5	16.3	72.5	A-
56-65	18	8.39	5.6	0.0	0.0	0.0	0.0	0.0	5.6	5.6	83.3	A-
Over 65	14	8.21	0.0	0.0	7.1	0.0	0.0	0.0	7.1	21.4	64.3	A-

Table B100. Police Department: Competence by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	35	8.43	2.9	0.0	0.0	0.0	2.9	2.9	2.9	8.6	80.0	A
College Degree	76	8.33	0.0	0.0	2.6	1.3	3.9	1.3	3.9	17.1	69.7	A-
PhD/JD/MD	6	7.50	16.7	0.0	0.0	0.0	0.0	0.0	0.0	16.7	66.7	B-

Table B101. Police Department: Competence by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	60	8.15	3.3	0.0	1.7	1.7	3.3	0.0	5.0	16.7	68.3	A-
Female	58	8.50	0.0	0.0	1.7	0.0	3.4	3.4	1.7	12.1	77.6	A

Table B102. Police Department: Competence by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	106	8.34	0.9	0.0	1.9	0.9	3.8	1.9	3.8	14.2	72.6	A-
Apartment	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Townhouse/Condo	8	7.88	12.5	0.0	0.0	0.0	0.0	0.0	0.0	12.5	75.0	B+

Table B103. Police Department: Competence by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	3	8.00	0.0	0.0	0.0	0.0	0.0	33.3	0.0	0.0	66.7	B+
\$30,001-\$50,000	14	8.29	0.0	0.0	7.1	0.0	0.0	0.0	7.1	14.3	71.4	A-
\$50,001-\$70,000	18	8.17	5.6	0.0	0.0	0.0	0.0	5.6	5.6	11.1	72.2	A-
\$70,001-\$100,000	23	8.83	0.0	0.0	0.0	0.0	0.0	0.0	4.3	8.7	87.0	A+
Over \$100,000	39	8.05	2.6	0.0	2.6	2.6	5.1	0.0	2.6	20.5	64.1	B+

Table B104. Police Department: Competence by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	105	8.53	0.0	0.0	1.0	1.0	3.8	1.0	1.9	14.3	77.1	A
Asian	2	5.00	0.0	0.0	50.0	0.0	0.0	0.0	50.0	0.0	0.0	F
African-American	4	4.75	50.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	F
Hispanic	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Other	3	7.67	0.0	0.0	0.0	0.0	0.0	33.3	0.0	33.3	33.3	B

Table B105. Police Department: Competence by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
2-5	24	8.08	4.2	0.0	0.0	0.0	4.2	4.2	4.2	20.8	62.5	A-
6-10	25	8.40	0.0	0.0	4.0	0.0	4.0	0.0	0.0	20.0	72.0	A-
Over 10	66	8.36	1.5	0.0	1.5	1.5	3.0	1.5	4.5	9.1	77.3	A-

Police Department: Response Time Crosstabulations

Table B106. Police Department: Response Time by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	70	8.31	0.0	0.0	1.4	2.9	2.9	1.4	7.1	15.7	68.6	A-
56-65	13	8.08	7.7	0.0	0.0	0.0	0.0	0.0	7.7	15.4	69.2	A-
Over 65	9	8.33	0.0	0.0	0.0	0.0	0.0	0.0	22.2	22.2	55.6	A-

Table B107. Police Department: Response Time by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	26	8.62	0.0	0.0	0.0	0.0	0.0	0.0	15.4	7.7	76.9	A
College Degree	64	8.25	0.0	0.0	1.6	3.1	3.1	1.6	6.3	20.3	64.1	A-
PhD/JD/MD	5	7.40	20.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B-

Table B108. Police Department: Response Time by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	46	8.24	2.2	0.0	0.0	4.3	0.0	0.0	10.9	15.2	67.4	A-
Female	49	8.37	0.0	0.0	2.0	0.0	4.1	2.0	6.1	16.3	69.4	A-

Table B109. Police Department: Response Time by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	87	8.36	0.0	0.0	1.1	2.3	2.3	1.1	8.0	17.2	67.8	A-
Apartment	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Townhouse/Condo	5	7.40	20.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B-

Table B110. Police Department: Response Time by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	11	8.64	0.0	0.0	0.0	0.0	0.0	0.0	18.2	0.0	81.8	A
\$50,001-\$70,000	14	8.57	0.0	0.0	0.0	0.0	0.0	0.0	14.3	14.3	71.4	A
\$70,001-\$100,000	20	8.55	0.0	0.0	0.0	5.0	0.0	0.0	0.0	20.0	75.0	A
Over \$100,000	35	7.69	2.9	0.0	2.9	2.9	5.7	2.9	11.4	22.9	48.6	B

Table B111. Police Department: Response Time by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	83	8.52	0.0	0.0	1.2	1.2	1.2	1.2	4.8	16.9	73.5	A
Asian	3	5.33	0.0	0.0	0.0	33.3	33.3	0.0	33.3	0.0	0.0	F
African-American	3	5.67	33.3	0.0	0.0	0.0	0.0	0.0	33.3	0.0	33.3	D-
Hispanic	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Other	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	B+

Table B112. Police Department: Response Time by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
2-5	22	7.91	4.5	0.0	4.5	0.0	0.0	4.5	9.1	13.6	63.6	B+
6-10	20	8.40	0.0	0.0	0.0	5.0	5.0	0.0	0.0	15.0	75.0	A-
Over 10	51	8.43	0.0	0.0	0.0	2.0	2.0	0.0	11.8	15.7	68.6	A

Police Department: Fairness Time Crosstabulations

Table B113. Police Department: Fairness by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	6.50	0.0	16.7	16.7	0.0	0.0	0.0	16.7	0.0	50.0	C-
26-55	81	8.19	3.7	1.2	0.0	1.2	3.7	0.0	2.5	17.3	70.4	A-
56-65	18	8.39	5.6	0.0	0.0	0.0	0.0	0.0	5.6	5.6	83.3	A-
Over 65	14	8.64	0.0	0.0	0.0	0.0	0.0	0.0	7.1	21.4	71.4	A

Table B114. Police Department: Fairness by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	36	8.14	5.6	0.0	2.8	0.0	0.0	0.0	8.3	8.3	75.0	A-
College Degree	76	8.25	1.3	2.6	0.0	1.3	3.9	0.0	2.6	18.4	69.7	A-
PhD/JD/MD	6	7.50	16.7	0.0	0.0	0.0	0.0	0.0	0.0	16.7	66.7	B-

Table B115. Police Department: Fairness by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	60	8.15	3.3	0.0	1.7	1.7	3.3	0.0	5.0	16.7	68.3	A-
Female	59	8.22	3.4	3.4	0.0	0.0	1.7	0.0	3.4	13.6	74.6	A-

Table B116. Police Department: Fairness by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	107	8.21	2.8	1.9	0.9	0.9	1.9	0.0	4.7	15.9	71.0	A-
Apartment	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Townhouse/Condo	8	7.50	12.5	0.0	0.0	0.0	12.5	0.0	0.0	0.0	75.0	B-

Table B117. Police Department: Fairness by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	3	6.67	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C
\$30,001-\$50,000	15	8.00	6.7	0.0	0.0	0.0	6.7	0.0	6.7	6.7	73.3	B+
\$50,001-\$70,000	18	8.22	5.6	0.0	0.0	0.0	0.0	0.0	11.1	11.1	72.2	A-
\$70,001-\$100,000	23	8.87	0.0	0.0	0.0	0.0	0.0	0.0	0.0	13.0	87.0	A+
Over \$100,000	39	7.90	5.1	2.6	0.0	2.6	2.6	0.0	2.6	23.1	61.5	B+

Table B118. Police Department: Fairness by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	106	8.40	0.9	1.9	0.9	0.9	2.8	0.0	0.9	16.0	75.5	A-
Asian	2	4.00	50.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	F
African-American	4	4.75	50.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	F
Hispanic	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	66.7	0.0	33.3	B
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-

Table B119. Police Department: Fairness by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
2-5	25	7.68	8.0	4.0	0.0	0.0	4.0	0.0	0.0	24.0	60.0	B
6-10	24	8.13	4.2	0.0	0.0	0.0	8.3	0.0	4.2	12.5	70.8	A-
Over 10	67	8.37	1.5	1.5	1.5	1.5	0.0	0.0	6.0	11.9	76.1	A-

Police Department: Problem Solving Crosstabulations

Table B120. Police Department: Problem Solving by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	6	7.50	0.0	0.0	0.0	0.0	16.7	16.7	16.7	0.0	50.0	B-
26-55	77	8.17	2.6	0.0	1.3	1.3	2.6	0.0	10.4	16.9	64.9	A-
56-65	15	8.20	6.7	0.0	0.0	0.0	0.0	0.0	6.7	13.3	73.3	A-
Over 65	13	7.77	7.7	0.0	0.0	0.0	0.0	0.0	15.4	30.8	46.2	B

Table B121. Police Department: Problem Solving by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	34	8.29	2.9	0.0	0.0	0.0	2.9	0.0	11.8	11.8	70.6	A-
College Degree	70	8.04	2.9	0.0	1.4	1.4	2.9	1.4	10.0	21.4	58.6	B+
PhD/JD/MD	6	7.33	16.7	0.0	0.0	0.0	0.0	0.0	16.7	0.0	66.7	B-

Table B122. Police Department: Problem Solving by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	57	7.88	5.3	0.0	0.0	1.8	3.5	0.0	14.0	19.3	56.1	B+
Female	54	8.32	1.9	0.0	1.9	0.0	1.9	1.9	7.4	14.8	70.4	A-

Table B123. Police Department: Problem Solving by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	101	8.11	3.0	0.0	1.0	1.0	3.0	1.0	10.9	17.8	62.4	A-
Apartment	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Townhouse/Condo	6	7.33	16.7	0.0	0.0	0.0	0.0	0.0	16.7	0.0	66.7	B-

Table B124. Police Department: Problem Solving by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	3	8.00	0.0	0.0	0.0	0.0	0.0	33.3	0.0	0.0	66.7	B+
\$30,001-\$50,000	14	8.00	7.1	0.0	0.0	0.0	0.0	0.0	14.3	14.3	64.3	B+
\$50,001-\$70,000	16	8.13	6.3	0.0	0.0	0.0	0.0	0.0	12.5	12.5	68.8	A-
\$70,001-\$100,000	21	8.71	0.0	0.0	0.0	0.0	0.0	0.0	4.8	19.0	76.2	A+
Over \$100,000	37	7.65	5.4	0.0	2.7	2.7	2.7	0.0	16.2	18.9	51.4	B

Table B125. Police Department: Problem Solving by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	98	8.31	2.0	0.0	0.0	1.0	3.1	1.0	7.1	18.4	67.3	A-
Asian	2	5.00	0.0	0.0	50.0	0.0	0.0	0.0	50.0	0.0	0.0	F
African-American	4	4.75	50.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	F
Hispanic	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	66.7	0.0	33.3	B
Other	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	66.7	0.0	33.3	B

Table B126. Police Department: Problem Solving by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
2-5	24	7.92	8.3	0.0	0.0	0.0	0.0	4.2	4.2	20.8	62.5	B+
6-10	25	8.12	0.0	0.0	4.0	0.0	4.0	0.0	16.0	16.0	60.0	A-
Over 10	60	8.13	3.3	0.0	0.0	1.7	3.3	0.0	11.7	15.0	65.0	A-

Fire Department: Contact Crosstabulations

Table B127. Contact with the Fire Department by Age.

Age	n	% Yes	% No
18-25	29	6.9	93.1
26-55	282	10.3	89.7
56-65	42	19.0	81.0
Over 65	42	16.7	83.3

Table B128. Contact with the Fire Department by Education.

Education	n	% Yes	% No
HS/Some College	130	9.2	90.8
College Degree	240	12.9	87.1
PhD/JD/MD	27	14.8	85.2

Table B129. Contact with the Fire Department by Gender.

Gender	n	% Yes	% No
Male	182	9.9	90.1
Female	218	13.3	86.7

Table B130. Contact with the Fire Department by Housing Type.

Housing Type	n	% Yes	% No
Single Family	345	11.3	88.7
Apartment	31	6.5	93.5
Townhouse/Condo	19	21.1	78.9

Table B131. Contact with the Fire Department by Income.

Income	n	% Yes	% No
0-\$20,000	8	37.5	62.5
\$20,001-\$30,000	23	4.3	95.7
\$30,001-\$50,000	43	16.3	83.7
\$50,001-\$70,000	56	14.3	85.7
\$70,001-\$100,000	66	19.7	80.3
Over \$100,000	120	9.2	90.8

Table B132. Contact with the Fire Department by Race.

Race	n	% Yes	% No
Caucasian	326	13.5	86.5
Asian	21	4.8	95.2
African-American	16	6.3	93.8
Hispanic	12	0.0	100.0
Other	16	6.3	93.8

Table B133. Contact with the Fire Department by Years in Cary.

Years in Cary	n	% Yes	% No
0-1	24	12.5	87.5
2-5	86	9.3	90.7
6-10	93	5.4	94.6
Over 10	195	15.9	84.1

Fire Department: Courteous Crosstabulations

Table B134. Fire Department: Courteous by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	29	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.3	89.7	A+
56-65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B135. Fire Department: Courteous by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	31	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	9.7	90.3	A+
PhD/JD/MD	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+

Table B136. Fire Department: Courteous by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	17	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.8	88.2	A+
Female	30	8.93	0.0	0.0	0.0	0.0	0.0	0.0	0.0	6.7	93.3	A+

Table B137. Fire Department: Courteous by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	39	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.3	89.7	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B138. Fire Department: Courteous by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+
\$50,001-\$70,000	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$70,001-\$100,000	14	8.93	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.1	92.9	A+
Over \$100,000	10	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	90.0	A+

Table B139. Fire Department: Courteous by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	44	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	9.1	90.9	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B140. Fire Department: Courteous by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
6-10	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	30	8.93	0.0	0.0	0.0	0.0	0.0	0.0	0.0	6.7	93.3	A+

Fire Department: Fairness Crosstabulations

Table B141. Fire Department: Fairness by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	27	8.85	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.8	85.2	A+
56-65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B142. Fire Department: Fairness by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	11	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	29	8.87	0.0	0.0	0.0	0.0	0.0	0.0	0.0	13.8	86.2	A+
PhD/JD/MD	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+

Table B143. Fire Department: Fairness by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	16	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+
Female	28	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.7	89.3	A+

Table B144. Fire Department: Fairness by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	36	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	13.9	86.1	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B145. Fire Department: Fairness by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+
\$50,001-\$70,000	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$70,001-\$100,000	13	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.7	92.3	A+
Over \$100,000	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	0.0	22.2	77.8	A+

Table B146. Fire Department: Fairness by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	41	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.2	87.8	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B147. Fire Department: Fairness by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
6-10	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	28	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.7	89.3	A+

Fire Department: Problem Solving Crosstabulations

Table B148. Fire Department: Problem Solving by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	27	8.82	0.0	0.0	0.0	0.0	0.0	0.0	3.7	11.1	85.2	A+
56-65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+

Table B149. Fire Department: Problem Solving by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	28	8.82	0.0	0.0	0.0	0.0	0.0	0.0	3.6	10.7	85.7	A+
PhD/JD/MD	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+

Table B150. Fire Department: Problem Solving by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	16	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+
Female	28	8.86	0.0	0.0	0.0	0.0	0.0	0.0	3.6	7.1	89.3	A+

Table B151. Fire Department: Problem Solving by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	37	8.84	0.0	0.0	0.0	0.0	0.0	0.0	2.7	10.8	86.5	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B152. Fire Department: Problem Solving by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+
\$50,001-\$70,000	7	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$70,001-\$100,000	13	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.7	92.3	A+
Over \$100,000	9	8.67	0.0	0.0	0.0	0.0	0.0	0.0	11.1	11.1	77.8	A

Table B153. Fire Department: Problem Solving by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	41	8.85	0.0	0.0	0.0	0.0	0.0	0.0	2.4	9.8	87.8	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B154. Fire Department: Problem Solving by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
6-10	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	28	8.86	0.0	0.0	0.0	0.0	0.0	0.0	3.6	7.1	89.3	A+

Fire Department: Competence Crosstabulations

Table B155. Fire Department: Competence by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	27	8.74	0.0	0.0	0.0	0.0	3.7	0.0	0.0	11.1	85.2	A+
56-65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B156. Fire Department: Competence by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	29	8.76	0.0	0.0	0.0	0.0	3.4	0.0	0.0	10.3	86.2	A+
PhD/JD/MD	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+

Table B157. Fire Department: Competence by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	16	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+
Female	29	8.79	0.0	0.0	0.0	0.0	3.4	0.0	0.0	6.9	89.7	A+

Table B158. Fire Department: Competence by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	37	8.78	0.0	0.0	0.0	0.0	2.7	0.0	0.0	10.8	86.5	A+
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B159. Fire Department: Competence by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+
\$50,001-\$70,000	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$70,001-\$100,000	13	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.7	92.3	A+
Over \$100,000	9	8.44	0.0	0.0	0.0	0.0	11.1	0.0	0.0	11.1	77.8	A

Table B160. Fire Department: Competence by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	42	8.81	0.0	0.0	0.0	0.0	2.4	0.0	0.0	9.5	88.1	A+
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B161. Fire Department: Competence by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
6-10	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	29	8.79	0.0	0.0	0.0	0.0	3.4	0.0	0.0	6.9	89.7	A+

Fire Department: Response Time Crosstabulations

Table B162. Fire Department: Response Time by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	26	8.42	3.8	0.0	0.0	0.0	0.0	3.8	0.0	15.4	76.9	A
56-65	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 65	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B163. Fire Department: Response Time by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	9	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	26	8.46	3.8	0.0	0.0	0.0	0.0	3.8	0.0	11.5	80.8	A
PhD/JD/MD	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

Table B164. Fire Department: Response Time by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	14	8.36	7.1	0.0	0.0	0.0	0.0	0.0	0.0	7.1	85.7	A-
Female	24	8.75	0.0	0.0	0.0	0.0	0.0	4.2	0.0	12.5	83.3	A+

Table B165. Fire Department: Response Time by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	32	8.53	3.1	0.0	0.0	0.0	0.0	3.1	0.0	12.5	81.3	A
Apartment	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Townhouse/Condo	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B166. Fire Department: Response Time by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$20,001-\$30,000	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$50,001-\$70,000	5	8.40	0.0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	80.0	A-
\$70,001-\$100,000	11	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	9.1	90.9	A+
Over \$100,000	10	8.00	10.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	70.0	B+

Table B167. Fire Department: Response Time by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	35	8.57	2.9	0.0	0.0	0.0	0.0	2.9	0.0	11.4	82.9	A
Asian	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
African-American	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	--	--	--	--	--	--	--	--	--	--	--	--
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B168. Fire Department: Response Time by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
6-10	6	7.67	16.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	83.3	B
Over 10	22	8.77	0.0	0.0	0.0	0.0	0.0	4.5	0.0	9.1	86.4	A+

Participation in Parks & Recreation Program Crosstabulations

Table B169. Participation in Parks & Recreation Program by Age.

Age	n	% Yes	% No
18-25	29	41.4	58.6
26-55	283	37.8	62.2
56-65	42	38.1	61.9
Over 65	42	21.4	78.6

Table B170. Participation in Parks & Recreation Program by Education.

Education	n	% Yes	% No
HS/Some College	130	25.4	74.6
College Degree	241	40.7	59.3
PhD/JD/MD	27	51.9	48.1

Table B171. Participation in Parks & Recreation Program by Gender.

Gender	n	% Yes	% No
Male	183	30.6	69.4
Female	218	41.3	58.7

Table B172. Participation in Parks & Recreation Program by Housing Type.

Housing Type	n	% Yes	% No
Single Family	346	38.2	61.8
Apartment	31	19.4	80.6
Townhouse/Condo	19	36.8	63.2

Table B173. Participation in Parks & Recreation Program by Income.

Income	n	% Yes	% No
0-\$20,000	8	0.0	100.0
\$20,001-\$30,000	23	21.7	78.3
\$30,001-\$50,000	43	32.6	67.4
\$50,001-\$70,000	56	30.4	69.6
\$70,001-\$100,000	67	40.3	59.7
Over \$100,000	120	41.7	58.3

Table B174. Participation in Parks & Recreation Program by Race.

Race	n	% Yes	% No
Caucasian	326	37.7	62.3
Asian	22	36.4	63.6
African-American	16	31.3	68.8
Hispanic	12	25.0	75.0
Other	16	12.5	87.5

Table B175. Participation in Parks & Recreation Program by Years in Cary.

Years in Cary	n	% Yes	% No
0-1	24	20.8	79.2
2-5	86	33.7	66.3
6-10	94	45.7	54.3
Over 10	195	35.4	64.6

Parks & Recreation: Facility Quality Crosstabulations

Table B176. Parks & Recreation: Facility Quality by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	106	8.33	0.0	0.9	0.0	0.0	1.9	1.9	10.4	26.4	58.5	A-
56-65	16	8.50	0.0	0.0	0.0	0.0	0.0	6.3	6.3	18.8	68.8	A
Over 65	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+

Table B177. Parks & Recreation: Facility Quality by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	33	8.73	0.0	3.0	0.0	0.0	0.0	0.0	0.0	6.1	90.9	A+
College Degree	96	8.39	0.0	0.0	0.0	0.0	1.0	2.1	11.5	28.1	57.3	A-
PhD/JD/MD	14	8.21	0.0	0.0	0.0	0.0	7.1	7.1	7.1	14.3	64.3	A-

Table B178. Parks & Recreation: Facility Quality by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	56	8.46	0.0	0.0	0.0	0.0	0.0	3.6	14.3	14.3	67.9	A
Female	88	8.43	0.0	1.1	0.0	0.0	2.3	1.1	4.5	27.3	63.6	A

Table B179. Parks & Recreation: Facility Quality by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	130	8.43	0.0	0.8	0.0	0.0	1.5	2.3	7.7	23.1	64.6	A
Apartment	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	A
Townhouse/Condo	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+

Table B180. Parks & Recreation: Facility Quality by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	0	--	--	--	--	--	--	--	--	--	--	--
\$20,001-\$30,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	14	8.14	0.0	7.1	0.0	0.0	0.0	0.0	7.1	21.4	64.3	A-
\$50,001-\$70,000	16	8.81	0.0	0.0	0.0	0.0	0.0	0.0	6.3	6.3	87.5	A+
\$70,001-\$100,000	27	8.33	0.0	0.0	0.0	0.0	0.0	3.7	14.8	25.9	55.6	A-
Over \$100,000	50	8.38	0.0	0.0	0.0	0.0	4.0	2.0	8.0	24.0	62.0	A-

Table B181. Parks & Recreation: Facility Quality by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	121	8.45	0.0	0.8	0.0	0.0	0.8	2.5	7.4	24.0	64.5	A
Asian	8	8.25	0.0	0.0	0.0	0.0	12.5	0.0	12.5	0.0	75.0	A-
African-American	5	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
Hispanic	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B182. Parks & Recreation: Facility Quality by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	28	8.36	0.0	0.0	0.0	0.0	3.6	3.6	7.1	25.0	60.7	A-
6-10	43	8.51	0.0	0.0	0.0	0.0	0.0	2.3	9.3	23.3	65.1	A
Over 10	68	8.40	0.0	1.5	0.0	0.0	1.5	1.5	8.8	22.1	64.7	A-

Parks & Recreation: Overall Experience Crosstabulations

Table B183. Parks & Recreation: Overall Experience by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	106	8.33	0.0	0.9	0.0	0.0	2.8	0.9	10.4	25.5	59.4	A-
56-65	16	8.31	0.0	0.0	0.0	6.3	0.0	0.0	6.3	25.0	62.5	A-
Over 65	8	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B184. Parks & Recreation: Overall Experience by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	33	8.61	0.0	3.0	0.0	0.0	3.0	0.0	0.0	6.1	87.9	A
College Degree	96	8.41	0.0	0.0	0.0	0.0	1.0	1.0	11.5	28.1	58.3	A-
PhD/JD/MD	14	8.07	0.0	0.0	0.0	7.1	7.1	0.0	7.1	14.3	64.3	A-

Table B185. Parks & Recreation: Overall Experience by Gender.

Gender	N	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	56	8.45	0.0	0.0	0.0	1.8	1.8	0.0	12.5	14.3	69.6	A
Female	88	8.42	0.0	1.1	0.0	0.0	2.3	1.1	5.7	26.1	63.6	A

Table B186. Parks & Recreation: Overall Experience by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	130	8.42	0.0	0.8	0.0	0.8	2.3	0.8	7.7	22.3	65.4	A
Apartment	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	A
Townhouse/Condo	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+

Table B187. Parks & Recreation: Overall Experience by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	0	--	--	--	--	--	--	--	--	--	--	--
\$20,001-\$30,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	14	8.14	0.0	7.1	0.0	0.0	0.0	0.0	7.1	21.4	64.3	A-
\$50,001-\$70,000	16	8.81	0.0	0.0	0.0	0.0	0.0	0.0	6.3	6.3	87.5	A+
\$70,001-\$100,000	27	8.19	0.0	0.0	0.0	0.0	3.7	3.7	11.1	33.3	48.1	A-
Over \$100,000	50	8.32	0.0	0.0	0.0	2.0	4.0	0.0	8.0	26.0	60.0	A-

Table B188. Parks & Recreation: Overall Experience by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	121	8.41	0.0	0.8	0.0	0.8	1.7	0.8	7.4	24.8	63.6	A-
Asian	8	8.25	0.0	0.0	0.0	0.0	12.5	0.0	12.5	0.0	75.0	A-
African-American	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	A
Hispanic	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B189. Parks & Recreation: Overall Experience by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
2-5	28	8.36	0.0	0.0	0.0	0.0	3.6	3.6	7.1	25.0	60.7	A-
6-10	43	8.51	0.0	0.0	0.0	0.0	0.0	0.0	11.6	25.6	62.8	A
Over 10	68	8.38	0.0	1.5	0.0	1.5	2.9	0.0	7.4	17.6	69.1	A-

Parks & Recreation: Ease of Registration Crosstabulations

Table B190. Parks & Recreation: Ease of Registration by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	9	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	103	8.29	0.0	1.0	0.0	0.0	2.9	2.9	9.7	24.3	59.2	A-
56-65	12	8.08	0.0	0.0	0.0	8.3	0.0	0.0	8.3	33.3	50.0	A-
Over 65	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B191. Parks & Recreation: Ease of Registration by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	27	8.37	0.0	3.7	0.0	0.0	3.7	0.0	3.7	14.8	74.1	A-
College Degree	92	8.40	0.0	0.0	0.0	0.0	1.1	3.3	9.8	26.1	59.8	A-
PhD/JD/MD	13	8.00	0.0	0.0	0.0	7.7	7.7	0.0	7.7	15.4	61.5	B+

Table B192. Parks & Recreation: Ease of Registration by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	51	8.29	0.0	0.0	0.0	2.0	2.0	3.9	11.8	17.6	62.7	A-
Female	82	8.40	0.0	1.2	0.0	0.0	2.4	1.2	6.1	25.6	63.4	A-

Table B193. Parks & Recreation: Ease of Registration by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	123	8.36	0.0	0.8	0.0	0.8	2.4	2.4	7.3	22.8	63.4	A-
Apartment	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
Townhouse/Condo	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	A

Table B194. Parks & Recreation: Ease of Registration by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	0	--	--	--	--	--	--	--	--	--	--	--
\$20,001-\$30,000	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
\$30,001-\$50,000	12	8.00	0.0	8.3	0.0	0.0	0.0	0.0	8.3	25.0	58.3	B+
\$50,001-\$70,000	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	8.3	8.3	83.3	A+
\$70,001-\$100,000	26	8.12	0.0	0.0	0.0	0.0	3.8	7.7	11.5	26.9	50.0	A-
Over \$100,000	47	8.28	0.0	0.0	0.0	2.1	4.3	0.0	10.6	23.4	59.6	A-

Table B195. Parks & Recreation: Ease of Registration by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	112	8.32	0.0	0.9	0.0	0.9	1.8	2.7	8.0	25.9	59.8	A-
Asian	7	8.14	0.0	0.0	0.0	0.0	14.3	0.0	14.3	0.0	71.4	A-
African-American	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
Hispanic	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B196. Parks & Recreation: Ease of Registration by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	24	8.21	0.0	0.0	0.0	0.0	4.2	4.2	16.7	16.7	58.3	A-
6-10	42	8.52	0.0	0.0	0.0	0.0	0.0	2.4	7.1	26.2	64.3	A
Over 10	63	8.27	0.0	1.6	0.0	1.6	3.2	1.6	6.3	23.8	61.9	A-

Parks & Recreation: Program Quality Crosstabulations

Table B197. Parks & Recreation: Program Quality by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	12	8.83	0.0	0.0	0.0	0.0	0.0	0.0	8.3	0.0	91.7	A+
26-55	105	8.25	0.0	1.0	0.0	0.0	2.9	1.9	12.4	26.7	55.2	A-
56-65	15	8.33	0.0	0.0	0.0	0.0	0.0	6.7	13.3	20.0	60.0	A-
Over 65	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	11.1	0.0	88.9	A+

Table B198. Parks & Recreation: Program Quality by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	33	8.55	0.0	3.0	0.0	0.0	3.0	0.0	3.0	6.1	84.8	A
College Degree	96	8.33	0.0	0.0	0.0	0.0	1.0	2.1	14.6	27.1	55.2	A-
PhD/JD/MD	13	8.00	0.0	0.0	0.0	0.0	7.7	7.7	15.4	15.4	53.8	B+

Table B199. Parks & Recreation: Program Quality by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	55	8.38	0.0	0.0	0.0	0.0	1.8	1.8	16.4	16.4	63.6	A-
Female	88	8.33	0.0	1.1	0.0	0.0	2.3	2.3	9.1	25.0	60.2	A-

Table B200. Parks & Recreation: Program Quality by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	130	8.35	0.0	0.8	0.0	0.0	2.3	2.3	10.8	22.3	61.5	A-
Apartment	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	A
Townhouse/Condo	6	8.33	0.0	0.0	0.0	0.0	0.0	0.0	16.7	33.3	50.0	A-

Table B201. Parks & Recreation: Program Quality by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	0	--	--	--	--	--	--	--	--	--	--	--
\$20,001-\$30,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$30,001-\$50,000	14	8.14	0.0	7.1	0.0	0.0	0.0	0.0	7.1	21.4	64.3	A-
\$50,001-\$70,000	17	8.71	0.0	0.0	0.0	0.0	0.0	0.0	11.8	5.9	82.4	A+
\$70,001-\$100,000	26	7.96	0.0	0.0	0.0	0.0	7.7	7.7	15.4	19.2	50.0	B+
Over \$100,000	49	8.27	0.0	0.0	0.0	0.0	2.0	2.0	16.3	26.5	53.1	A-

Table B202. Parks & Recreation: Program Quality by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	121	8.35	0.0	0.8	0.0	0.0	1.7	2.5	10.7	24.0	60.3	A-
Asian	8	8.00	0.0	0.0	0.0	0.0	12.5	0.0	25.0	0.0	62.5	B+
African-American	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
Hispanic	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B203. Parks & Recreation: Program Quality by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	A
2-5	27	8.22	0.0	0.0	0.0	0.0	3.7	7.4	7.4	25.9	55.6	A-
6-10	43	8.44	0.0	0.0	0.0	0.0	0.0	0.0	16.3	23.3	60.5	A
Over 10	68	8.32	0.0	1.5	0.0	0.0	2.9	1.5	11.8	17.6	64.7	A-

Parks & Recreation: Instructor Quality Crosstabulations

Table B204. Parks & Recreation: Instructor Quality by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	9	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	89	8.19	1.1	1.1	0.0	1.1	2.2	1.1	13.5	19.1	60.7	A-
56-65	9	8.11	0.0	0.0	0.0	11.1	0.0	0.0	0.0	33.3	55.6	A-
Over 65	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+

Table B205. Parks & Recreation: Instructor Quality by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	25	8.44	0.0	4.0	0.0	0.0	4.0	0.0	0.0	12.0	80.0	A
College Degree	78	8.35	0.0	0.0	0.0	1.3	1.3	1.3	15.4	19.2	61.5	A-
PhD/JD/MD	11	7.64	9.1	0.0	0.0	9.1	0.0	0.0	0.0	18.2	63.6	B

Table B206. Parks & Recreation: Instructor Quality by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	41	8.44	0.0	0.0	0.0	4.9	0.0	0.0	9.8	12.2	73.2	A
Female	74	8.22	1.4	1.4	0.0	0.0	2.7	1.4	10.8	21.6	60.8	A-

Table B207. Parks & Recreation: Instructor Quality by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	107	8.26	0.9	0.9	0.0	1.9	1.9	0.9	10.3	19.6	63.6	A-
Apartment	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	80.0	A
Townhouse/Condo	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B208. Parks & Recreation: Instructor Quality by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	0	--	--	--	--	--	--	--	--	--	--	--
\$20,001-\$30,000	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
\$30,001-\$50,000	10	8.00	0.0	10.0	0.0	0.0	0.0	0.0	10.0	10.0	70.0	B+
\$50,001-\$70,000	10	8.80	0.0	0.0	0.0	0.0	0.0	0.0	10.0	0.0	90.0	A+
\$70,001-\$100,000	21	8.00	0.0	0.0	0.0	0.0	9.5	0.0	19.0	23.8	47.6	B+
Over \$100,000	44	8.14	2.3	0.0	0.0	4.5	0.0	0.0	11.4	22.7	59.1	A-

Table B209. Parks & Recreation: Instructor Quality by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	96	8.29	0.0	1.0	0.0	2.1	2.1	1.0	11.5	18.8	63.5	A-
Asian	6	7.67	16.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	83.3	B
African-American	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Hispanic	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B210. Parks & Recreation: Instructor Quality by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
2-5	23	8.13	0.0	0.0	0.0	0.0	8.7	4.3	13.0	13.0	60.9	A-
6-10	35	8.63	0.0	0.0	0.0	0.0	0.0	0.0	8.6	20.0	71.4	A
Over 10	53	8.13	1.9	1.9	0.0	3.8	0.0	0.0	9.4	20.8	62.3	A-

Parks & Recreation: Cost or Fee Crosstabulations

Table B211. Parks & Recreation: Cost or Fee by Age.

Age	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
18-25	9	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
26-55	90	8.14	0.0	1.1	1.1	1.1	2.2	2.2	12.2	25.6	54.4	A-
56-65	11	8.09	0.0	0.0	0.0	0.0	0.0	18.2	9.1	18.2	54.5	A-
Over 65	8	8.63	0.0	0.0	0.0	0.0	0.0	0.0	12.5	12.5	75.0	A

Table B212. Parks & Recreation: Cost or Fee by Education.

Education	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
HS/Some College	27	8.44	0.0	3.7	0.0	0.0	0.0	3.7	3.7	11.1	77.8	A
College Degree	83	8.23	0.0	0.0	1.2	1.2	1.2	2.4	14.5	24.1	55.4	A-
PhD/JD/MD	9	7.89	0.0	0.0	0.0	0.0	11.1	11.1	0.0	33.3	44.4	B+

Table B213. Parks & Recreation: Cost or Fee by Gender.

Gender	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Male	42	8.14	0.0	0.0	2.4	0.0	2.4	4.8	16.7	14.3	59.5	A-
Female	78	8.31	0.0	1.3	0.0	1.3	1.3	2.6	7.7	25.6	60.3	A-

Table B214. Parks & Recreation: Cost or Fee by Housing Type.

Housing Type	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Single Family	108	8.22	0.0	0.9	0.9	0.9	1.9	3.7	10.2	22.2	59.3	A-
Apartment	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	A
Townhouse/Condo	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+

Table B215. Parks & Recreation: Cost or Fee by Income.

Income	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-\$20,000	0	--	--	--	--	--	--	--	--	--	--	--
\$20,001-\$30,000	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	A
\$30,001-\$50,000	13	8.08	0.0	7.7	0.0	0.0	0.0	7.7	7.7	0.0	76.9	A-
\$50,001-\$70,000	13	8.77	0.0	0.0	0.0	0.0	0.0	0.0	7.7	7.7	84.6	A+
\$70,001-\$100,000	20	8.00	0.0	0.0	0.0	5.0	0.0	5.0	10.0	40.0	40.0	B+
Over \$100,000	43	7.98	0.0	0.0	2.3	0.0	4.7	4.7	16.3	23.3	48.8	B+

Table B216. Parks & Recreation: Cost or Fee by Race.

Race	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
Caucasian	101	8.20	0.0	1.0	1.0	1.0	1.0	4.0	11.9	22.8	57.4	A-
Asian	7	8.29	0.0	0.0	0.0	0.0	14.3	0.0	0.0	14.3	71.4	A-
African-American	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
Hispanic	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B217. Parks & Recreation: Cost or Fee by Years in Cary.

Years in Cary	n	Mean	Very Poor 1	2	3	4	5	6	7	8	Excellent 9	Grade
0-1	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	22	8.05	0.0	0.0	0.0	4.5	0.0	4.5	22.7	13.6	54.5	B+
6-10	35	8.54	0.0	0.0	0.0	0.0	0.0	2.9	8.6	20.0	68.6	A
Over 10	58	8.09	0.0	1.7	1.7	0.0	3.4	3.4	8.6	27.6	53.4	A-

Cary Overall as a Place to Live Crosstabulations

Table B218. Cary Overall as a Place to Live by Age.

Age	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
18-25	29	8.28	0.0	0.0	0.0	0.0	3.4	0.0	13.8	31.0	51.7	A-
26-55	282	8.23	0.0	0.0	0.4	0.4	3.2	0.7	13.1	31.9	50.4	A-
56-65	41	8.42	0.0	0.0	0.0	2.4	0.0	2.4	4.9	29.3	61.0	A
Over 65	42	8.41	0.0	0.0	0.0	0.0	2.4	0.0	14.3	21.4	61.9	A-

Table B219. Cary Overall as a Place to Live by Housing Type.

Housing Type	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
Single Family	345	8.30	0.0	0.0	0.3	0.6	2.3	0.9	11.6	30.7	53.6	A-
Apartment	31	7.94	0.0	0.0	0.0	0.0	9.7	0.0	19.4	29.0	41.9	B+
Townhouse/Condo	18	8.44	0.0	0.0	0.0	0.0	0.0	0.0	16.7	22.2	61.1	A

Table B220. Cary Overall as a Place to Live by Income.

Income	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
0-\$20,000	8	8.00	0.0	0.0	0.0	0.0	12.5	0.0	25.0	0.0	62.5	B+
\$20,001-\$30,000	23	8.30	0.0	0.0	0.0	0.0	4.3	0.0	13.0	26.1	56.5	A-
\$30,001-\$50,000	43	8.30	0.0	0.0	0.0	0.0	2.3	0.0	11.6	37.2	48.8	A-
\$50,001-\$70,000	56	8.55	0.0	0.0	0.0	0.0	1.8	0.0	7.1	23.2	67.9	A
\$70,001-\$100,000	67	8.40	0.0	0.0	0.0	0.0	0.0	1.5	10.4	34.3	53.7	A-
Over \$100,000	119	8.14	0.0	0.0	0.8	0.8	3.4	0.8	16.0	28.6	49.6	A-

Table B221. Cary Overall as a Place to Live by Race.

Race	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
Caucasian	325	8.30	0.0	0.0	0.3	0.6	1.8	0.9	12.3	30.8	53.2	A-
Asian	22	8.32	0.0	0.0	0.0	0.0	4.5	0.0	9.1	31.8	54.5	A-
African-American	15	8.13	0.0	0.0	0.0	0.0	0.0	0.0	33.3	20.0	46.7	A-
Hispanic	12	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Other	16	8.25	0.0	0.0	0.0	0.0	6.3	0.0	12.5	25.0	56.3	A-

Table B222. Cary Overall as a Place to Live by Voter Status.

Voter Status	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
Registered	368	8.28	0.0	0.0	0.3	0.5	2.7	0.8	12.2	30.2	53.3	A-
Not Registered	25	8.44	0.0	0.0	0.0	0.0	0.0	0.0	12.0	32.0	56.0	A

Table B223. Cary Overall as a Place to Live by Years in Cary.

Years in Cary	n	Mean	Very Undesirable 1	2	3	4	Average 5	6	7	8	Very Desirable 9	Grade
0-1	24	8.33	0.0	0.0	0.0	0.0	0.0	0.0	20.8	25.0	54.2	A-
2-5	84	8.19	0.0	0.0	1.2	0.0	4.8	0.0	13.1	28.6	52.4	A-
6-10	94	8.20	0.0	0.0	0.0	1.1	2.1	2.1	14.9	29.8	50.0	A-
Over 10	195	8.34	0.0	0.0	0.0	0.5	2.6	0.5	9.7	31.8	54.9	A-

Quality of Life in Cary Crosstabulations

Table B224. Quality of Life in Cary by Age.

Age	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
18-25	29	3.24	0.0	3.4	69.0	27.6	0.0	3.4	27.6
26-55	281	3.08	0.0	9.3	76.5	11.4	2.8	9.3	14.2
56-65	41	3.27	0.0	0.0	80.5	12.2	7.3	0.0	19.5
Over 65	42	3.10	0.0	4.8	83.3	9.5	2.4	4.8	11.9

Table B225. Quality of Life in Cary by Housing Type.

Housing Type	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Single Family	345	3.12	0.0	7.5	75.9	13.3	3.2	7.5	16.5
Apartment	29	3.07	0.0	6.9	82.8	6.9	3.4	6.9	10.3
Townhouse/Condo	19	3.05	0.0	0.0	94.7	5.3	0.0	0.0	5.3

Table B226. Quality of Life in Cary by Income.

Income	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
0-\$20,000	8	3.00	0.0	25.0	50.0	25.0	0.0	25.0	25.0
\$20,001-\$30,000	22	3.05	0.0	13.6	72.7	9.1	4.5	13.6	13.6
\$30,001-\$50,000	42	3.21	0.0	2.4	78.6	14.3	4.8	2.4	19.1
\$50,001-\$70,000	55	3.15	0.0	5.5	80.0	9.1	5.5	5.5	14.6
\$70,001-\$100,000	67	3.12	0.0	4.5	79.1	16.4	0.0	4.5	16.4
Over \$100,000	120	3.13	0.0	8.3	72.5	16.7	2.5	8.3	19.2

Table B227. Quality of Life in Cary by Race.

Race	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Caucasian	324	3.11	0.0	7.7	76.5	12.7	3.1	7.7	15.8
Asian	22	3.05	0.0	4.5	86.4	9.1	0.0	4.5	9.1
African-American	16	3.00	0.0	6.3	87.5	6.3	0.0	6.3	6.3
Hispanic	12	3.42	0.0	0.0	66.7	25.0	8.3	0.0	33.3
Other	16	3.13	0.0	12.5	68.8	12.5	6.3	12.5	18.8

Table B228. Quality of Life in Cary by Voter Status.

Voter Status	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
Registered	368	3.11	0.0	7.6	77.2	12.2	3.0	7.6	15.2
Not Registered	24	3.21	0.0	4.2	75.0	16.7	4.2	4.2	20.9

Table B229. Quality of Life in Cary by Years in Cary.

Years in Cary	n	Mean	Much Worse 1	Somewhat Worse 2	The Same 3	Somewhat Better 4	Much Better 5	% Below 3	% Above 3
0-1	22	3.05	0.0	0.0	95.5	4.5	0.0	0.0	4.5
2-5	86	3.11	0.0	3.5	86.0	7.0	3.5	3.5	10.5
6-10	94	3.14	0.0	6.4	74.5	18.1	1.1	6.4	19.2
Over 10	194	3.10	0.0	10.8	72.2	12.9	4.1	10.8	17.0

Recommending Cary as a Place to Live Crosstabulations

Table B230. Recommending Cary as a Place to Live by Age.

Age	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
18-25	29	8.35	0.0	0.0	0.0	0.0	3.4	0.0	13.8	24.1	58.6	96.5
26-55	283	8.29	0.4	0.0	0.4	1.1	2.5	2.1	9.5	25.4	58.7	95.7
56-65	42	8.05	7.1	0.0	0.0	0.0	4.8	0.0	2.4	14.3	71.4	88.1
Over 65	42	8.31	0.0	0.0	0.0	0.0	4.8	4.8	11.9	11.9	66.7	95.3

Table B231. Recommending Cary as a Place to Live by Housing Type.

Housing Type	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
Single Family	346	8.29	1.2	0.0	0.3	0.9	2.6	2.0	8.4	22.5	62.1	95.0
Apartment	31	7.87	0.0	0.0	0.0	0.0	9.7	3.2	22.6	19.4	45.2	90.4
Townhouse/Condo	19	8.53	0.0	0.0	0.0	0.0	0.0	0.0	10.5	26.3	63.0	99.8

Table B232. Recommending Cary as a Place to Live by Income.

Income	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
0-\$20,000	8	8.00	0.0	0.0	0.0	0.0	12.5	0.0	25.0	0.0	62.5	87.5
\$20,001-\$30,000	23	8.30	0.0	0.0	0.0	0.0	4.3	8.7	8.7	8.7	69.6	95.7
\$30,001-\$50,000	43	8.30	0.0	0.0	0.0	0.0	2.3	0.0	16.3	27.9	53.5	97.7
\$50,001-\$70,000	56	8.48	0.0	0.0	0.0	0.0	3.6	1.8	5.4	21.4	67.9	96.5
\$70,001-\$100,000	67	8.45	0.0	0.0	0.0	0.0	1.5	3.0	6.0	28.4	61.2	98.6
Over \$100,000	120	8.18	0.8	0.0	0.8	2.5	1.7	2.5	10.0	23.3	58.3	94.1

Table B233. Recommending Cary as a Place to Live by Race.

Race	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
Caucasian	326	8.28	1.2	0.0	0.3	0.9	2.1	2.1	9.2	22.7	61.3	95.3
Asian	22	8.68	0.0	0.0	0.0	0.0	0.0	0.0	4.5	22.7	72.7	99.9
African-American	16	7.94	0.0	0.0	0.0	0.0	6.3	0.0	37.5	6.3	50.0	93.8
Hispanic	12	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	100.0
Other	16	8.19	0.0	0.0	0.0	0.0	6.3	6.3	6.3	25.0	56.3	93.9

Table B234. Recommending Cary as a Place to Live by Years in Cary.

Years in Cary	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
0-1	24	8.38	0.0	0.0	0.0	0.0	0.0	0.0	20.8	20.8	58.3	99.9
2-5	86	8.27	0.0	0.0	0.0	2.3	2.3	1.2	12.8	23.3	58.1	95.4
6-10	94	8.21	1.1	0.0	1.1	1.1	2.1	1.1	8.5	29.8	55.3	94.7
Over 10	195	8.29	1.5	0.0	0.0	0.0	4.1	3.1	7.2	19.0	65.1	94.4

Recommending Cary as a Place to Visit Crosstabulations

Table B235. Recommending Cary as a Place to Visit by Age.

Age	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
18-25	29	6.76	3.4	3.4	0.0	6.9	13.8	13.8	17.2	6.9	34.5	72.4
26-55	282	7.03	1.1	0.4	4.3	2.8	15.6	13.1	16.7	11.7	34.4	75.9
56-65	41	6.95	2.4	0.0	7.3	4.9	17.1	4.9	7.3	19.5	36.6	68.3
Over 65	42	7.43	2.4	0.0	0.0	4.8	14.3	9.5	9.5	9.5	50.0	78.5

Table B236. Recommending Cary as a Place to Visit by Housing Type.

Housing Type	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
Single Family	346	7.05	1.4	0.6	4.0	3.8	15.6	10.7	15.0	12.1	36.7	74.5
Apartment	30	6.87	3.3	0.0	3.3	0.0	13.3	20.0	23.3	6.7	30.0	80.0
Townhouse/Condo	18	7.78	0.0	0.0	0.0	0.0	11.1	16.7	5.6	16.7	50.0	89.0

Table B237. Recommending Cary as a Place to Visit by Income.

Income	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
0-\$20,000	7	6.43	0.0	0.0	0.0	14.3	28.6	14.3	14.3	0.0	28.6	57.2
\$20,001-\$30,000	23	7.39	4.3	0.0	0.0	4.3	13.0	13.0	4.3	4.3	56.5	78.1
\$30,001-\$50,000	42	7.57	0.0	0.0	7.1	0.0	7.1	11.9	11.9	11.9	50.0	85.7
\$50,001-\$70,000	56	7.25	0.0	1.8	5.4	1.8	12.5	7.1	21.4	7.1	42.9	78.5
\$70,001-\$100,000	67	6.96	0.0	0.0	1.5	7.5	17.9	16.4	10.4	16.4	29.9	73.1
Over \$100,000	120	6.82	1.7	0.0	6.7	5.0	15.0	13.3	15.0	10.0	33.3	71.6

Table B238. Recommending Cary as a Place to Visit by Race.

Race	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
Caucasian	324	6.43	1.9	0.6	4.0	4.0	15.1	12.7	15.1	10.5	36.1	74.4
Asian	22	7.32	0.0	0.0	0.0	0.0	13.6	18.2	22.7	13.6	31.8	86.3
African-American	16	7.31	0.0	0.0	6.3	0.0	12.5	12.5	12.5	18.8	37.5	81.3
Hispanic	12	8.33	0.0	0.0	0.0	0.0	8.3	0.0	8.3	16.7	66.7	91.7
Other	16	7.19	0.0	0.0	6.3	0.0	25.0	0.0	12.5	18.8	37.5	68.8

Table B239. Recommending Cary as a Place to Visit by Years in Cary.

Years in Cary	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
0-1	22	7.32	0.0	0.0	0.0	4.5	18.2	13.6	13.6	4.5	45.5	77.2
2-5	86	6.91	1.2	0.0	5.8	3.5	15.1	11.6	20.9	10.5	31.4	74.4
6-10	94	6.98	1.1	2.1	3.2	4.3	17.0	7.4	14.9	18.1	31.9	72.3
Over 10	195	7.12	2.1	0.0	3.6	3.1	14.4	13.8	12.8	10.3	40.0	76.9

Recommending Cary as a Place to Do Business Crosstabulations

Table B240. Recommending Cary as a Place to Do Business by Age.

Age	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
18-25	29	7.59	0.0	0.0	0.0	0.0	10.3	17.2	13.8	20.7	37.9	89.6
26-55	282	7.66	0.0	1.1	0.7	0.0	11.0	4.3	22.0	21.6	39.4	87.3
56-65	42	7.43	2.4	2.4	0.0	0.0	16.7	2.4	11.9	23.8	40.5	78.6
Over 65	42	7.64	0.0	0.0	2.4	0.0	9.5	14.3	14.3	11.9	47.6	88.1

Table B241. Recommending Cary as a Place to Do Business by Housing Type.

Housing Type	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
Single Family	345	7.65	0.3	1.2	0.9	0.0	10.7	5.5	19.1	22.0	40.3	86.9
Apartment	31	7.42	0.0	0.0	0.0	0.0	19.4	9.7	22.6	6.5	41.9	80.7
Townhouse/Condo	19	7.84	0.0	0.0	0.0	0.0	5.3	5.3	26.3	26.3	36.8	94.7

Table B242. Recommending Cary as a Place to Do Business by Income.

Income	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
0-\$20,000	8	7.75	0.0	0.0	0.0	0.0	12.5	12.5	12.5	12.5	50.0	87.5
\$20,001-\$30,000	23	7.57	0.0	0.0	0.0	0.0	21.7	4.3	17.4	8.7	47.8	78.2
\$30,001-\$50,000	42	7.79	0.0	0.0	0.0	0.0	14.3	2.4	16.7	23.8	42.9	85.8
\$50,001-\$70,000	56	7.66	0.0	0.0	3.6	0.0	8.9	8.9	17.9	14.3	46.4	87.5
\$70,001-\$100,000	67	7.79	0.0	0.0	0.0	0.0	13.4	4.5	13.4	26.9	41.8	86.6
Over \$100,000	120	7.54	0.0	1.7	0.8	0.0	9.2	7.5	25.0	20.0	35.8	88.3

Table B243. Recommending Cary as a Place to Do Business by Race.

Race	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
Caucasian	325	7.62	0.3	1.2	0.3	0.0	10.8	7.4	19.7	20.6	39.7	87.4
Asian	22	7.91	0.0	0.0	0.0	0.0	9.1	0.0	22.7	27.3	40.9	90.9
African-American	16	7.81	0.0	0.0	0.0	0.0	12.5	0.0	25.0	18.8	43.8	87.6
Hispanic	12	8.17	0.0	0.0	0.0	0.0	8.3	0.0	16.7	16.7	58.3	91.7
Other	16	7.56	0.0	0.0	12.5	0.0	6.3	0.0	12.5	18.8	50.0	81.3

Table B244. Recommending Cary as a Place to Do Business by Years in Cary.

Years in Cary	n	Mean	Very Unlikely 1	2	3	4	Neutral 5	6	7	8	Very Likely 9	% Above 5
0-1	24	8.00	0.0	0.0	0.0	0.0	4.2	4.2	25.0	20.8	45.8	95.8
2-5	85	7.72	0.0	1.2	1.2	0.0	11.8	2.4	18.8	21.2	43.5	85.9
6-10	94	7.62	0.0	1.1	0.0	0.0	10.6	9.6	21.3	17.0	40.4	88.3
Over 10	195	7.55	0.5	1.0	1.0	0.0	12.3	6.2	18.5	22.6	37.9	85.2

How Safe Respondents Feel in Cary Crosstabulations

Table B245. How Safe Respondents Feel in Cary by Age.

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	29	8.72	0.0	0.0	0.0	0.0	0.0	0.0	6.9	13.8	79.3	100.0
26-55	283	8.21	0.0	0.0	0.0	0.0	1.8	1.1	12.7	43.5	41.0	98.3
56-65	42	8.38	0.0	0.0	0.0	0.0	0.0	0.0	9.5	42.9	47.6	100.0
Over 65	42	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	100.0

Table B246. How Safe Respondents Feel in Cary by Education.

Education	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
HS/Some College	130	8.30	0.0	0.0	0.0	0.0	3.1	0.0	10.8	36.2	50.0	97.0
College Degree	241	8.28	0.0	0.0	0.0	0.0	0.4	0.8	12.9	41.9	44.0	99.6
PhD/JD/MD	27	8.33	0.0	0.0	0.0	0.0	0.0	3.7	11.1	33.3	51.9	100.0

Table B247. How Safe Respondents Feel in Cary by Gender.

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	183	8.27	0.0	0.0	0.0	0.0	1.6	0.5	13.1	38.3	46.4	98.3
Female	218	8.31	0.0	0.0	0.0	0.0	0.9	0.9	11.0	40.4	46.8	99.1

Table B248. How Safe Respondents Feel in Cary by Housing Type.

Housing Type	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single Family	346	8.28	0.0	0.0	0.0	0.0	0.9	0.9	11.8	41.9	44.5	99.1
Apartment	31	8.26	0.0	0.0	0.0	0.0	6.5	0.0	16.1	16.1	61.3	93.5
Townhouse/Condo	19	8.47	0.0	0.0	0.0	0.0	0.0	0.0	10.5	31.6	57.9	100.0

Table B249. How Safe Respondents Feel in Cary by Income.

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$20,000	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	100.0
\$20,001-\$30,000	23	8.17	0.0	0.0	0.0	0.0	4.3	0.0	17.4	30.4	47.8	95.6
\$30,001-\$50,000	43	8.33	0.0	0.0	0.0	0.0	2.3	0.0	14.0	30.2	53.5	97.7
\$50,001-\$70,000	56	8.52	0.0	0.0	0.0	0.0	1.8	0.0	7.1	26.8	64.3	98.2
\$70,001-\$100,000	67	8.30	0.0	0.0	0.0	0.0	0.0	0.0	7.5	55.2	37.3	100.0
Over \$100,000	120	8.23	0.0	0.0	0.0	0.0	0.0	1.7	15.8	40.8	41.7	100.0

Table B250. How Safe Respondents Feel in Cary by Race.

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	326	8.28	0.0	0.0	0.0	0.0	0.6	0.9	12.6	42.0	43.9	99.4
Asian	22	8.27	0.0	0.0	0.0	0.0	0.0	0.0	22.7	27.3	50.0	100.0
African-American	16	8.56	0.0	0.0	0.0	0.0	0.0	0.0	6.3	31.3	62.5	100.0
Hispanic	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	100.0
Other	16	8.38	0.0	0.0	0.0	0.0	6.3	0.0	6.3	25.0	62.5	93.8

Table B251. How Safe Respondents Feel in Cary by Years in Cary.

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	24	8.42	0.0	0.0	0.0	0.0	0.0	0.0	12.5	33.3	54.2	100.0
2-5	86	8.34	0.0	0.0	0.0	0.0	2.3	0.0	8.1	40.7	48.8	97.6
6-10	94	8.26	0.0	0.0	0.0	0.0	0.0	1.1	12.8	45.7	40.4	100.0
Over 10	195	8.28	0.0	0.0	0.0	0.0	1.5	1.0	13.3	36.4	47.7	98.4

How Safe Respondents Feel in Home Neighborhood Crosstabulations

Table B252. How Safe Respondents Feel in Home Neighborhood by Age.

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	29	8.79	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.7	79.3	100.0
26-55	283	8.36	0.0	0.0	0.0	0.4	1.8	1.1	7.4	37.5	51.9	97.9
56-65	42	8.50	0.0	0.0	0.0	0.0	0.0	2.4	4.8	33.3	59.5	100.0
Over 65	42	8.38	0.0	0.0	0.0	0.0	2.4	0.0	14.3	23.8	59.5	97.6

Table B253. How Safe Respondents Feel in Home Neighborhood by Education.

Education	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
HS/Some College	130	8.42	0.0	0.0	0.0	0.8	1.5	1.5	6.2	30.8	59.2	97.7
College Degree	241	8.39	0.0	0.0	0.0	0.0	1.2	0.8	8.3	36.5	53.1	98.7
PhD/JD/MD	27	8.48	0.0	0.0	0.0	0.0	3.7	0.0	3.7	29.6	63.0	96.3

Table B254. How Safe Respondents Feel in Home Neighborhood by Gender.

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	183	8.40	0.0	0.0	0.0	0.0	2.2	1.1	7.1	33.3	56.3	97.8
Female	218	8.42	0.0	0.0	0.0	0.5	0.9	0.9	7.3	34.9	55.5	98.6

Table B255. How Safe Respondents Feel in Home Neighborhood by Housing Type.

Housing Type	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single Family	346	8.41	0.0	0.0	0.0	0.3	1.4	0.9	6.9	35.0	55.5	98.3
Apartment	31	8.36	0.0	0.0	0.0	0.0	3.2	3.2	9.7	22.6	61.3	96.8
Townhouse/Condo	19	8.42	0.0	0.0	0.0	0.0	0.0	0.0	10.5	36.8	52.6	99.9

Table B256. How Safe Respondents Feel in Home Neighborhood by Income.

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$20,000	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	100.0
\$20,001-\$30,000	23	8.30	0.0	0.0	0.0	0.0	4.3	0.0	13.0	26.1	56.5	95.6
\$30,001-\$50,000	43	8.30	0.0	0.0	0.0	0.0	4.7	0.0	11.6	27.9	55.8	95.3
\$50,001-\$70,000	56	8.54	0.0	0.0	0.0	1.8	0.0	0.0	7.1	23.2	67.9	98.2
\$70,001-\$100,000	67	8.42	0.0	0.0	0.0	0.0	0.0	1.5	7.5	38.8	52.2	100.0
Over \$100,000	120	8.46	0.0	0.0	0.0	0.0	0.8	0.8	5.0	38.3	55.0	99.1

Table B257. How Safe Respondents Feel in Home Neighborhood by Race.

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	326	8.40	0.0	0.0	0.0	0.0	1.5	0.9	7.7	35.6	54.3	98.5
Asian	22	8.41	0.0	0.0	0.0	0.0	0.0	0.0	13.6	31.8	54.5	99.9
African-American	16	8.63	0.0	0.0	0.0	0.0	0.0	0.0	0.0	37.5	62.5	100.0
Hispanic	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	100.0
Other	16	8.44	0.0	0.0	0.0	6.3	0.0	0.0	6.3	12.5	75.0	93.8

Table B258. How Safe Respondents Feel in Home Neighborhood by Years in Cary.

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	24	8.42	0.0	0.0	0.0	0.0	0.0	4.2	8.3	29.2	58.3	100.0
2-5	86	8.45	0.0	0.0	0.0	0.0	2.3	1.2	2.3	37.2	57.0	97.7
6-10	94	8.45	0.0	0.0	0.0	0.0	1.1	0.0	7.4	36.2	55.3	98.9
Over 10	195	8.37	0.0	0.0	0.0	0.5	1.5	1.0	9.2	32.3	55.4	97.9

How Safe Respondents Feel in Public Places Around Cary Crosstabulations

Table B259. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Age.

Age	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
18-25	29	8.72	0.0	0.0	0.0	0.0	0.0	0.0	10.3	6.9	82.8	100.0
26-55	283	8.12	0.0	0.0	0.0	0.0	2.8	0.7	17.7	39.6	39.2	97.2
56-65	42	8.12	0.0	0.0	0.0	2.4	2.4	2.4	14.3	31.0	47.6	95.3
Over 65	42	8.17	0.0	0.0	0.0	0.0	2.4	2.4	21.4	23.8	50.0	97.6

Table B260. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Education.

Education	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
HS/Some College	130	8.24	0.0	0.0	0.0	0.0	3.1	2.3	14.6	27.7	52.3	96.9
College Degree	241	8.15	0.0	0.0	0.0	0.0	2.5	0.0	18.7	37.8	41.1	97.6
PhD/JD/MD	27	8.26	0.0	0.0	0.0	0.0	0.0	3.7	14.8	33.3	48.1	99.9

Table B261. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Gender.

Gender	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Male	183	8.19	0.0	0.0	0.0	0.0	3.3	0.5	16.4	33.9	45.9	96.7
Female	218	8.17	0.0	0.0	0.0	0.5	1.8	1.4	17.4	34.9	44.0	97.7

Table B262. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Housing Type.

Housing Type	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Single Family	346	8.15	0.0	0.0	0.0	0.3	2.3	0.9	17.9	35.8	42.8	97.4
Apartment	31	8.29	0.0	0.0	0.0	0.0	6.5	3.2	6.5	22.6	61.3	93.6
Townhouse/Condo	19	8.32	0.0	0.0	0.0	0.0	0.0	0.0	21.1	26.3	52.6	100.0

Table B263. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Income.

Income	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-\$20,000	8	8.63	0.0	0.0	0.0	0.0	0.0	0.0	0.0	37.5	62.5	100.0
\$20,001-\$30,000	23	8.09	0.0	0.0	0.0	0.0	4.3	0.0	26.1	21.7	47.8	95.6
\$30,001-\$50,000	43	8.26	0.0	0.0	0.0	0.0	4.7	2.3	9.3	30.2	53.5	95.3
\$50,001-\$70,000	56	8.50	0.0	0.0	0.0	0.0	1.8	0.0	10.7	21.4	66.1	98.2
\$70,001-\$100,000	67	8.09	0.0	0.0	0.0	0.0	1.5	1.5	20.9	38.8	37.3	98.5
Over \$100,000	120	8.15	0.0	0.0	0.0	0.0	2.5	0.8	16.7	39.2	40.8	97.5

Table B264. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Race.

Race	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
Caucasian	326	8.14	0.0	0.0	0.0	0.3	1.8	1.2	19.0	35.6	42.0	97.8
Asian	22	8.09	0.0	0.0	0.0	0.0	4.5	0.0	18.2	36.4	40.9	95.5
African-American	16	8.63	0.0	0.0	0.0	0.0	0.0	0.0	0.0	37.5	62.5	100.0
Hispanic	12	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	100.0
Other	16	8.38	0.0	0.0	0.0	0.0	6.3	0.0	12.5	12.5	68.8	93.8

Table B265. How Safe Respondents Feel in Public Places Around Cary (Shopping, Out to Eat, Movies) by Years in Cary.

Years in Cary	n	Mean	Extremely Unsafe 1	2	3	4	Average 5	6	7	8	Extremely Safe 9	% Above 5
0-1	24	8.33	0.0	0.0	0.0	0.0	0.0	0.0	16.7	33.3	50.0	100.0
2-5	86	8.29	0.0	0.0	0.0	0.0	2.3	1.2	10.5	37.2	48.8	97.7
6-10	94	8.18	0.0	0.0	0.0	0.0	1.1	1.1	20.2	34.0	43.6	98.9
Over 10	195	8.10	0.0	0.0	0.0	0.5	3.6	1.0	18.5	33.3	43.1	95.9

Cary Municipal Tax Rate Crosstabulations

Table B266. Cary Municipal Tax Rate by Age.

Age	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
18-25	29	3.45	0.0	0.0	72.4	10.3	17.2	0.0	27.5
26-55	277	3.07	2.2	9.0	70.8	15.9	2.2	11.2	18.1
56-65	42	3.19	2.4	4.8	66.7	23.8	2.4	7.2	26.2
Over 65	41	2.95	4.9	9.8	73.2	9.8	2.4	14.7	12.2

Table B267. Cary Municipal Tax Rate by Education.

Education	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
HS/Some College	126	3.20	0.8	6.3	68.3	21.4	3.2	7.1	24.6
College Degree	239	3.05	2.5	7.9	74.1	12.6	2.9	10.4	15.5
PhD/JD/MD	27	2.96	7.4	14.8	59.3	11.1	7.4	22.2	18.5

Table B268. Cary Municipal Tax Rate by Housing Type.

Housing Type	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
Single Family	342	3.09	2.3	8.2	70.8	15.8	2.9	10.5	18.7
Apartment	29	3.28	0.0	3.4	72.4	17.2	6.9	3.4	24.1
Townhouse/Condo	19	2.95	5.3	10.5	73.7	5.3	5.3	15.8	10.6

Table B269. Cary Municipal Tax Rate by Income.

Income	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
0-\$20,000	8	3.38	0.0	0.0	75.0	12.5	12.5	0.0	25.0
\$20,001-\$30,000	23	3.17	0.0	4.3	78.3	13.0	4.3	4.3	17.3
\$30,001-\$50,000	42	3.10	0.0	9.5	73.8	14.3	2.4	9.5	16.7
\$50,001-\$70,000	54	3.06	3.7	7.4	72.2	13.0	3.7	11.1	16.7
\$70,001-\$100,000	66	3.05	3.0	7.6	72.7	15.2	1.5	10.6	16.7
Over \$100,000	120	3.03	4.2	11.7	63.3	18.3	2.5	15.9	20.8

Table B270. Cary Municipal Tax Rate by Race.

Race	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
Caucasian	322	3.07	2.5	8.1	72.7	14.0	2.8	10.6	16.8
Asian	21	2.95	0.0	9.5	85.7	4.8	0.0	9.5	4.8
African-American	16	3.19	6.3	18.8	37.5	25.0	12.5	25.1	37.5
Hispanic	11	3.55	0.0	0.0	63.6	18.2	18.2	0.0	36.4
Other	16	3.44	0.0	0.0	56.3	43.8	0.0	0.0	43.8

Table B271. Cary Municipal Tax Rate by Voter Status.

Voter Status	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
Registered	365	3.10	2.5	8.2	69.6	16.7	3.0	10.7	19.7
Not Registered	24	3.13	0.0	4.2	87.5	0.0	8.3	4.2	8.3

Table B272. Cary Municipal Tax Rate by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
Voter	238	3.10	2.5	9.7	68.1	16.4	3.4	12.2	19.8
Nonvoter	148	3.13	2.0	5.4	75.0	14.2	3.4	7.4	17.6

Table B273. Cary Municipal Tax Rate by Years in Cary.

Years in Cary	n	Mean	Very Low 1	Somewhat Low 2	About Right 3	Somewhat High 4	Very High 5	% Below 3	% Above 3
0-1	24	3.00	4.2	0.0	87.5	8.3	0.0	4.2	8.3
2-5	82	3.01	3.7	12.2	65.9	15.9	2.4	15.9	18.3
6-10	94	3.17	1.1	3.2	76.6	16.0	3.2	4.3	19.2
Over 10	193	3.11	2.1	9.3	68.4	16.1	4.1	11.4	20.2

Support for Adding Five Cents on the Current Tax Rate for Town Projects Crosstabulations

Table B274. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Age.

Age	n	% For	% Against
18-25	27	29.6	70.4
26-55	261	30.3	69.7
56-65	38	31.6	68.4
Over 65	41	26.8	73.2

Table B275. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Education.

Education	n	% For	% Against
HS/Some College	118	28.0	72.0
College Degree	225	28.9	71.1
PhD/JD/MD	27	44.4	55.6

Table B276. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Gender.

Gender	n	% For	% Against
Male	171	29.2	70.8
Female	201	29.9	70.1

Table B277. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Housing Type.

Housing Type	n	% For	% Against
Single Family	322	30.1	69.9
Apartment	29	24.1	75.9
Townhouse/Condo	17	29.4	70.6

Table B278. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Income.

Income	n	% For	% Against
0-\$20,000	7	14.3	85.7
\$20,001-\$30,000	20	30.0	70.0
\$30,001-\$50,000	40	27.5	72.5
\$50,001-\$70,000	52	34.6	65.4
\$70,001-\$100,000	61	32.8	67.2
Over \$100,000	118	38.1	61.9

Table B279. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Race.

Race	n	% For	% Against
Caucasian	306	31.0	69.0
Asian	20	25.0	75.0
African-American	15	33.3	66.7
Hispanic	10	30.0	70.0
Other	13	7.7	92.3

Table B280. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Voter Status.

Voter Status	n	% For	% Against
Registered	346	29.8	70.2
Not Registered	21	33.3	66.7

Table B281. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Voted in 2009 Local Elections.

Voting Action	n	% For	% Against
Voter	225	27.6	72.4
Nonvoter	139	34.5	65.5

Table B282. Support for Adding Five Cents on the Current Tax Rate for Town Projects by Years in Cary.

Years in Cary	n	% For	% Against
0-1	22	27.3	72.7
2-5	80	35.0	65.0
6-10	86	26.7	73.3
Over 10	183	28.4	71.6

Support for Adding Three Cents on the Current Tax Rate for Town Projects Crosstabulations

Table B283. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Age.

Age	n	% For	% Against
18-25	27	33.3	66.7
26-55	261	44.4	55.6
56-65	38	39.5	60.5
Over 65	41	41.5	58.5

Table B284. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Education.

Education	n	% For	% Against
HS/Some College	118	31.4	68.6
College Degree	225	47.6	52.4
PhD/JD/MD	27	48.1	51.9

Table B285. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Gender.

Gender	n	% For	% Against
Male	172	39.5	60.5
Female	200	45.0	55.0

Table B286. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Housing Type.

Housing Type	n	% For	% Against
Single Family	322	44.1	55.9
Apartment	29	31.0	69.0
Townhouse/Condo	17	35.3	64.7

Table B287. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Income.

Income	n	% For	% Against
0-\$20,000	7	14.3	85.7
\$20,001-\$30,000	20	35.0	65.0
\$30,001-\$50,000	40	45.0	55.0
\$50,001-\$70,000	52	50.0	50.0
\$70,001-\$100,000	61	55.7	44.3
Over \$100,000	117	47.9	52.1

Table B288. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Race.

Race	n	% For	% Against
Caucasian	306	44.8	55.2
Asian	20	35.0	65.0
African-American	15	40.0	60.0
Hispanic	10	30.0	70.0
Other	13	23.1	76.9

Table B289. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Voter Status.

Voter Status	n	% For	% Against
Registered	346	43.1	56.9
Not Registered	21	38.1	61.9

Table B290. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Voted in 2009 Local Elections.

Voting Action	n	% For	% Against
Voter	224	42.4	57.6
Nonvoter	140	44.3	55.7

Table B291. Support for Adding Three Cents on the Current Tax Rate for Town Projects by Years in Cary.

Years in Cary	n	% For	% Against
0-1	23	26.1	73.9
2-5	80	43.8	56.3
6-10	85	50.6	49.4
Over 10	183	39.9	60.1

Support for Delaying or Raising Taxes for Town Projects Crosstabulations

Table B292. Support for Delaying or Raising Taxes for Town Projects by Age.

Age	n	% Delay Projects	% Raise Taxes
18-25	28	89.3	10.7
26-55	268	76.9	23.1
56-65	41	78.0	22.0
Over 65	39	71.8	28.2

Table B293. Support for Delaying or Raising Taxes for Town Projects by Education.

Education	n	% Delay Projects	% Raise Taxes
HS/Some College	126	82.5	17.5
College Degree	228	75.0	25.0
PhD/JD/MD	25	72.0	28.0

Table B294. Support for Delaying or Raising Taxes for Town Projects by Gender.

Gender	n	% Delay Projects	% Raise Taxes
Male	175	78.3	21.7
Female	206	76.7	23.3

Table B295. Support for Delaying or Raising Taxes for Town Projects by Housing Type.

Housing Type	n	% Delay Projects	% Raise Taxes
Single Family	329	77.5	22.5
Apartment	29	86.2	13.8
Townhouse/Condo	19	63.2	36.8

Table B296. Support for Delaying or Raising Taxes for Town Projects by Income.

Income	n	% Delay Projects	% Raise Taxes
0-\$20,000	8	75.0	25.0
\$20,001-\$30,000	22	90.9	9.1
\$30,001-\$50,000	41	82.9	17.1
\$50,001-\$70,000	51	74.5	25.5
\$70,001-\$100,000	64	73.4	26.6
Over \$100,000	115	67.8	32.2

Table B297. Support for Delaying or Raising Taxes for Town Projects by Race.

Race	n	% Delay Projects	% Raise Taxes
Caucasian	311	76.8	23.2
Asian	20	85.0	15.0
African-American	16	62.5	37.5
Hispanic	10	80.0	20.0
Other	16	87.5	12.5

Table B298. Support for Delaying or Raising Taxes for Town Projects by Voter Status.

Voter Status	n	% Delay Projects	% Raise Taxes
Registered	352	76.4	23.6
Not Registered	24	87.5	12.5

Table B299. Support for Delaying or Raising Taxes for Town Projects by Voted in 2009 Local Elections.

Voting Action	n	% Delay Projects	% Raise Taxes
Voter	229	77.3	22.7
Nonvoter	144	76.4	23.6

Table B300. Support for Delaying or Raising Taxes for Town Projects by Years in Cary.

Years in Cary	n	% Delay Projects	% Raise Taxes
0-1	21	76.2	23.8
2-5	83	72.3	27.7
6-10	89	82.0	18.0
Over 10	187	77.5	22.5

Barriers to Citizen Involvement Crosstabulations

Table B301. Barriers to Involvement in Town Government (In Descending Order) by Age (Mean).

18-25 (n=29)	26-55 (n=275)	56-65 (n=41)	Over 65 (n=39)
Too busy (4.83)	Too busy (5.00)	Don't know opportunities (4.59)	Timing inconvenient (2.56)
Don't know opportunities (4.67)	Don't know opportunities (3.86)	Too busy (4.02)	Don't know opportunities (2.28)
Timing inconvenient (4.52)	Timing inconvenient (3.84)	Timing inconvenient (3.49)	Too busy (2.21)
Topics don't interest me (3.31)	Topics don't interest me (2.49)	Topics don't interest me (2.81)	Topics don't interest me (2.13)
Issues don't affect me (2.97)	Issues don't affect me (2.20)	Don't understand process (2.27)	Don't understand process (1.72)
Don't understand process (2.45)	Waste of time (1.85)	Don't feel qualified (2.10)	Issues don't affect me (1.62)
Don't feel qualified (2.31)	Don't understand process (1.85)	Issues don't affect me (2.00)	Don't feel qualified (1.62)
Waste of time (1.83)	Don't feel qualified (1.69)	Waste of time (1.61)	Don't have transportation (1.41)
Don't have transportation (1.69)	Don't have transportation (1.18)	Don't have transportation (1.32)	Waste of time (1.31)

Table B302. Barriers to Involvement in Town Government (In Descending Order) by Housing Type (Mean).

Single Family (n=337)	Apartment (n=29)	Townhouse/Condo (n=18)
Too busy (4.74)	Too busy (4.70)	Don't know opportunities (3.83)
Don't know opportunities (3.84)	Don't know opportunities (3.72)	Too busy (2.83)
Timing inconvenient (3.83)	Timing inconvenient (3.41)	Timing inconvenient (2.50)
Topics don't interest me (2.60)	Topics don't interest me (3.07)	Don't have transportation (1.67)
Issues don't affect me (2.24)	Issues don't affect me (2.52)	Topics don't interest me (1.61)
Don't understand process (1.95)	Don't feel qualified (2.10)	Waste of time (1.33)
Waste of time (1.78)	Don't understand process (2.07)	Issues don't affect me (1.28)
Don't feel qualified (1.75)	Don't have transportation (1.72)	Don't understand process (1.22)
Don't have transportation (1.17)	Waste of time (1.72)	Don't feel qualified (1.22)

Table B303. Barriers to Involvement in Town Government (In Descending Order) by Income (Mean).

0-\$20,000 (n=8)	\$20,001-\$30,000 (n=22)	\$30,001-\$50,000 (n=42)	\$50,001-\$70,000 (n=53)	\$70,001-\$100,000 (n=63)	Over \$100,000 (n=118)
Don't feel qualified (3.00)	Topics don't interest me (3.55)	Don't know opportunities (4.21)	Too busy (3.87)	Too busy (5.08)	Too busy (5.40)
Don't know opportunities (2.88)	Don't know opportunities (3.50)	Too busy (4.21)	Timing inconvenient (3.60)	Timing inconvenient (3.97)	Timing inconvenient (4.15)
Don't understand process (2.75)	Too busy (3.50)	Timing inconvenient (3.91)	Don't know opportunities (3.55)	Don't know opportunities (3.91)	Don't know opportunities (3.90)
Too busy (2.50)	Timing inconvenient (3.09)	Topics don't interest me (2.63)	Topics don't interest me (2.04)	Topics don't interest me (2.62)	Topics don't interest me (2.25)
Timing inconvenient (2.50)	Don't understand process (2.77)	Issues don't affect me (2.17)	Don't understand process (2.00)	Issues don't affect me (2.08)	Issues don't affect me (2.09)
Topics don't interest me (2.00)	Don't feel qualified (2.55)	Don't understand process (2.00)	Issues don't affect me (1.96)	Don't understand process (1.78)	Waste of time (1.89)
Issues don't affect me (2.00)	Issues don't affect me (2.18)	Don't feel qualified (1.93)	Don't feel qualified (1.78)	Waste of time (1.68)	Don't understand process (1.73)
Don't have transportation (2.00)	Don't have transportation (1.73)	Don't have transportation (1.55)	Waste of time (1.57)	Don't feel qualified (1.64)	Don't feel qualified (1.64)
Waste of time (1.50)	Waste of time (1.64)	Waste of time (1.52)	Don't have transportation (1.23)	Don't have transportation (1.06)	Don't have transportation (1.07)

Table B304. Barriers to Involvement in Town Government (In Descending Order) by Race (Mean).

Caucasian (n=315)	Asian (n=22)	African-American (n=16)	Hispanic (n=12)	Other (n=15)
Too busy (4.55)	Too busy (5.62)	Don't know opportunities (3.94)	Too busy (5.42)	Too busy (5.00)
Don't know opportunities (3.79)	Timing inconvenient (3.73)	Too busy (3.69)	Don't know opportunities (4.33)	Don't know opportunities (4.80)
Timing inconvenient (3.77)	Don't know opportunities (3.68)	Timing inconvenient (2.69)	Timing inconvenient (3.42)	Timing inconvenient (4.73)
Topics don't interest me (2.71)	Issues don't affect me (1.68)	Topics don't interest me (2.06)	Don't understand process (2.58)	Don't have transportation (2.00)
Issues don't affect me (2.30)	Don't understand process (1.64)	Don't understand process (1.69)	Topics don't interest me (2.17)	Don't understand process (2.00)
Don't understand process (1.94)	Topics don't interest me (1.59)	Issues don't affect me (1.63)	Don't have transportation (2.17)	Don't feel qualified (2.00)
Waste of time (1.80)	Waste of time (1.59)	Waste of time (1.63)	Don't feel qualified (1.92)	Topics don't interest me (1.87)
Don't feel qualified (1.78)	Don't feel qualified (1.55)	Don't feel qualified (1.56)	Issues don't affect me (1.67)	Waste of time (1.60)
Don't have transportation (1.20)	Don't have transportation (1.09)	Don't have transportation (1.06)	Waste of time (1.42)	Issues don't affect me (1.53)

Table B305. Barriers to Involvement in Town Government (In Descending Order) by Years in Cary (Mean).

0-1 (n=24)	2-5 (n=82)	6-10 (n=91)	Over 10 (n=190)
Too busy (4.38)	Too busy (4.81)	Too busy (5.24)	Too busy (4.29)
Don't know opportunities (4.33)	Don't know opportunities (3.95)	Don't know opportunities (4.00)	Timing inconvenient (3.78)
Timing inconvenient (3.42)	Timing inconvenient (3.73)	Timing inconvenient (3.67)	Don't know opportunities (3.66)
Topics don't interest me (3.17)	Topics don't interest me (2.48)	Topics don't interest me (2.67)	Topics don't interest me (2.50)
Issues don't affect me (2.63)	Issues don't affect me (2.27)	Issues don't affect me (2.39)	Issues don't affect me (2.02)
Don't understand process (1.96)	Waste of time (1.96)	Don't understand process (2.12)	Don't understand process (1.96)
Don't feel qualified (1.88)	Don't feel qualified (1.76)	Don't feel qualified (1.87)	Don't feel qualified (1.71)
Waste of time (1.63)	Don't understand process (1.67)	Waste of time (1.84)	Waste of time (1.65)
Don't have transportation (1.58)	Don't have transportation (1.40)	Don't have transportation (1.30)	Don't have transportation (1.13)

Cary Information Source Usage Crosstabulations

Table B306. Information Source Usage by Age (Mean).

18-25 (n=29)	26-55 (n=282)	56-65 (n=41)	Over 65 (n=42)
Television (4.86)	BUD (5.71)	News & Observer (6.26)	Cary News (6.76)
Word-of-Mouth (4.55)	Word-of-Mouth (5.66)	Cary News (6.00)	News & Observer (6.31)
Cary News (4.14)	Cary News (5.58)	BUD (5.55)	Television (6.17)
Cary's Website (3.86)	News & Observer (5.49)	Word-of-Mouth (5.51)	BUD (5.88)
Radio (3.83)	Television (5.18)	Television (4.83)	Word-of-Mouth (5.86)
News & Observer (3.62)	Cary's Website (5.03)	Cary's Website (3.79)	Cary TV 11 (3.74)
Parks & Rec. Program (3.10)	Parks & Rec. Program (3.38)	Radio (3.00)	Radio (3.17)
BUD (2.69)	Radio (3.29)	Cary TV 11 (2.55)	Cary's Website (3.05)
Cary TV 11 (2.45)	Cary TV 11 (3.18)	Parks & Rec. Program (2.24)	Parks & Rec. Program (2.31)
Cary Email List (2.17)	Cary Email List (2.90)	Cary Email List (2.19)	Homeowners' Assoc. (2.24)
Independent Weekly (1.79)	Independent Weekly (1.95)	Homeowners' Assoc. (2.00)	Cary Email List (2.12)
Block Leader Program (1.41)	Homeowners' Assoc. (1.89)	Independent Weekly (1.65)	Independent Weekly (1.41)
Homeowners' Assoc. (1.21)	Block Leader Program (1.38)	Block Leader Program (1.32)	Block Leader Program (1.36)

Table B307. Information Source Usage by Education (Mean).

HS/Some College (n=130)	College Degree (n=239)	PhD/JD/MD (n=27)
Word-of-Mouth (5.33)	Word-of-Mouth (5.75)	Cary News (6.74)
Television (5.33)	Cary News (5.73)	News & Observer (6.44)
Cary News (5.29)	BUD (5.71)	BUD (5.92)
News & Observer (5.25)	News & Observer (5.62)	Word-of-Mouth (5.48)
BUD (5.00)	Television (5.21)	Television (5.19)
Cary's Website (3.54)	Cary's Website (5.05)	Cary's Website (5.19)
Radio (3.29)	Parks & Rec. Program (3.36)	Parks & Rec. Program (3.63)
Cary TV 11 (3.21)	Radio (3.29)	Radio (3.33)
Parks & Rec. Program (2.55)	Cary TV 11 (3.13)	Cary TV 11 (2.82)
Cary Email List (2.12)	Cary Email List (2.97)	Cary Email List (2.78)
Independent Weekly (1.89)	Homeowners' Assoc. (1.97)	Homeowners' Assoc. (2.30)
Homeowners' Assoc. (1.63)	Independent Weekly (1.88)	Block Leader Program (1.48)
Block Leader Program (1.53)	Block Leader Program (1.26)	Independent Weekly (1.39)

Table B308. Information Source Usage by Housing Type (Mean).

Single Family (n=344)	Apartment (n=31)	Townhouse/Condo (n=19)
BUD (5.83)	Television (5.07)	Television (6.79)
Cary News (5.78)	News & Observer (4.74)	News & Observer (5.21)
Word-of-Mouth (5.70)	Word-of-Mouth (4.52)	Cary News (5.11)
News & Observer (5.63)	Cary News (4.36)	Word-of-Mouth (4.94)
Television (5.16)	Cary's Website (3.16)	BUD (4.79)
Cary's Website (4.74)	Radio (3.10)	Cary TV 11 (3.84)
Radio (3.30)	Cary TV 11 (2.48)	Cary's Website (3.68)
Parks & Rec. Program (3.29)	BUD (2.16)	Radio (3.37)
Cary TV 11 (3.14)	Parks & Rec. Program (2.07)	Parks & Rec. Program (1.95)
Cary Email List (2.90)	Cary Email List (1.39)	Homeowners' Assoc. (1.79)
Homeowners' Assoc. (1.96)	Independent Weekly (1.32)	Independent Weekly (1.53)
Independent Weekly (1.91)	Block Leader Program (1.26)	Block Leader Program (1.42)
Block Leader Program (1.37)	Homeowners' Assoc. (1.13)	Cary Email List (1.21)

Table B309. Information Source Usage by Income (Mean).

0-\$20,000 (n=8)	\$20,001-\$30,000 (n=23)	\$30,001-\$50,000 (n=43)	\$50,001-\$70,000 (n=56)	\$70,001-\$100,000 (n=65)	Over \$100,000 (n=120)
Word-of-Mouth (6.00)	Word-of-Mouth (5.35)	Word-of-Mouth (5.59)	Cary News (6.18)	BUD (6.40)	Cary News (6.00)
Television (5.25)	Television (4.91)	Television (5.49)	News & Observer (6.14)	Word-of-Mouth (5.66)	News & Observer (5.84)
Cary News (5.25)	News & Observer (4.74)	Cary News (5.14)	Word-of-Mouth (6.00)	Cary News (5.59)	Word-of-Mouth (5.68)
BUD (5.00)	Cary News (4.26)	News & Observer (4.51)	Television (5.80)	News & Observer (5.58)	BUD (5.56)
News & Observer (4.00)	BUD (4.22)	BUD (4.21)	BUD (5.64)	Television (5.29)	Television (5.24)
Cary's Website (3.50)	Cary's Website (3.52)	Cary's Website (4.12)	Cary's Website (4.07)	Cary's Website (5.17)	Cary's Website (5.19)
Radio (3.38)	Radio (3.17)	Cary TV 11 (3.16)	Cary TV 11 (3.35)	Radio (3.54)	Parks & Rec. Program (3.34)
Cary Email List (3.00)	Cary TV 11 (2.82)	Radio (3.14)	Radio (3.07)	Parks & Rec. Program (3.32)	Radio (3.33)
Parks & Rec. Program (2.88)	Parks & Rec. Program (2.17)	Parks & Rec. Program (2.51)	Cary Email List (2.82)	Cary TV 11 (3.15)	Cary TV 11 (2.99)
Cary TV 11 (2.50)	Cary Email List (1.83)	Cary Email List (2.44)	Parks & Rec. Program (2.73)	Cary Email List (3.08)	Cary Email List (2.98)
Independent Weekly (2.50)	Block Leader Program (1.70)	Independent Weekly (1.61)	Homeowners' Assoc. (1.54)	Independent Weekly (2.00)	Homeowners' Assoc. (2.41)
Block Leader Program (2.25)	Homeowners' Assoc. (1.39)	Homeowners' Assoc. (1.37)	Independent Weekly (1.52)	Homeowners' Assoc. (1.71)	Independent Weekly (1.97)
Homeowners' Assoc. (2.00)	Independent Weekly (1.17)	Block Leader Program (1.35)	Block Leader Program (1.44)	Block Leader Program (1.33)	Block Leader Program (1.26)

Table B310. Information Source Usage by Race (Mean).

Caucasian (n=324)	Asian (n=22)	African-American (n=16)	Hispanic (n=12)	Other (n=16)
Cary News (5.73)	Cary News (5.73)	News & Observer (6.44)	Television (5.67)	Word-of-Mouth (5.63)
BUD (5.70)	BUD (5.48)	Television (6.00)	Word-of-Mouth (5.55)	Television (5.31)
Word-of-Mouth (5.65)	News & Observer (4.96)	Cary News (5.56)	News & Observer (5.41)	Cary News (5.06)
News & Observer (5.60)	Word-of-Mouth (4.95)	Word-of-Mouth (5.38)	Cary's Website (5.25)	News & Observer (4.94)
Television (5.28)	Cary's Website (4.86)	BUD (3.88)	Cary News (4.58)	Cary's Website (4.47)
Cary's Website (4.60)	Television (4.32)	Cary's Website (3.63)	Radio (4.25)	BUD (3.73)
Radio (3.32)	Parks & Rec. Program (3.82)	Radio (3.31)	BUD (4.17)	Radio (3.44)
Parks & Rec. Program (3.08)	Cary TV 11 (3.59)	Parks & Rec. Program (3.31)	Cary TV 11 (3.83)	Cary TV 11 (3.40)
Cary TV 11 (3.07)	Independent Weekly (2.77)	Cary TV 11 (3.00)	Parks & Rec. Program (3.00)	Parks & Rec. Program (2.81)
Cary Email List (2.74)	Radio (2.59)	Homeowners' Assoc. (2.06)	Cary Email List (2.33)	Cary Email List (2.69)
Homeowners' Assoc. (1.90)	Cary Email List (2.59)	Cary Email List (1.94)	Independent Weekly (2.08)	Block Leader Program (1.56)
Independent Weekly (1.83)	Homeowners' Assoc. (2.05)	Block Leader Program (1.44)	Block Leader Program (1.75)	Independent Weekly (1.44)
Block Leader Program (1.32)	Block Leader Program (1.55)	Independent Weekly (1.31)	Homeowners' Assoc. (1.42)	Homeowners' Assoc. (1.38)

Table B311. Information Source Usage by Voter Status (Mean).

Registered (n=368)	Not Registered (n=25)
Cary News (5.69)	Television (5.76)
Word-of-Mouth (5.63)	Word-of-Mouth (5.08)
BUD (5.61)	News & Observer (4.96)
News & Observer (5.59)	Cary News (4.92)
Television (5.23)	Cary's Website (4.16)
Cary's Website (4.62)	BUD (3.80)
Radio (3.28)	Radio (3.52)
Cary TV 11 (3.16)	Parks & Rec. Program (2.96)
Parks & Rec. Program (3.16)	Cary TV 11 (2.72)
Cary Email List (2.71)	Cary Email List (2.56)
Homeowners' Assoc. (1.88)	Independent Weekly (2.40)
Independent Weekly (1.82)	Homeowners' Assoc. (2.08)
Block Leader Program (1.36)	Block Leader Program (1.36)

Table B312. Information Source Usage by Years in Cary (Mean).

0-1 (n=24)	2-5 (n=86)	6-10 (n=92)	Over 10 (n=195)
Television (5.79)	Word-of-Mouth (5.69)	BUD (5.64)	BUD (6.02)
Word-of-Mouth (5.78)	Cary News (5.61)	News & Observer (5.59)	News & Observer (5.77)
Cary News (5.13)	Television (5.38)	Cary News (5.58)	Cary News (5.75)
News & Observer (5.08)	News & Observer (5.20)	Word-of-Mouth (5.39)	Word-of-Mouth (5.59)
Radio (4.00)	Cary's Website (4.85)	Television (5.07)	Television (5.22)
Cary's Website (3.92)	BUD (4.81)	Cary's Website (4.83)	Cary's Website (4.36)
BUD (3.17)	Cary TV 11 (3.43)	Parks & Rec. Program (3.59)	Radio (3.14)
Parks & Rec. Program (2.96)	Parks & Rec. Program (3.40)	Radio (3.46)	Cary TV 11 (3.05)
Cary TV 11 (2.50)	Radio (3.20)	Cary TV 11 (3.17)	Parks & Rec. Program (2.81)
Independent Weekly (2.00)	Cary Email List (2.91)	Cary Email List (2.84)	Cary Email List (2.62)
Cary Email List (1.92)	Independent Weekly (2.14)	Homeowners' Assoc. (2.26)	Homeowners' Assoc. (1.83)
Homeowners' Assoc. (1.71)	Homeowners' Assoc. (1.63)	Independent Weekly (2.22)	Independent Weekly (1.53)
Block Leader Program (1.17)	Block Leader Program (1.48)	Block Leader Program (1.43)	Block Leader Program (1.31)

Potential Social Media Source Usage Crosstabulations

Table B313. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Age (Mean).

18-25 (n=29)	26-55 (n=281)	56-65 (n=42)	Over 65 (n=42)
Facebook (4.48)	Facebook (2.67)	Facebook (1.81)	Facebook (1.24)
Twitter (2.76)	YouTube (1.88)	YouTube (1.60)	Twitter (1.21)
LinkedIn (2.48)	Twitter (1.70)	Twitter (1.44)	FlickrR (1.10)
MySpace (2.35)	LinkedIn (1.56)	LinkedIn (1.29)	LinkedIn (1.07)
YouTube (2.21)	MySpace (1.52)	MySpace (1.14)	YouTube (1.05)
FlickrR (2.21)	FlickrR (1.40)	FlickrR (1.14)	MySpace (1.00)

Table B314. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Education (Mean).

HS/Some College (n=129)	College Degree (n=241)	PhD/JD/MD (n=27)
Facebook (2.48)	Facebook (2.65)	Facebook (2.04)
YouTube (1.64)	YouTube (1.90)	YouTube (1.48)
Twitter (1.61)	Twitter (1.77)	Twitter (1.41)
MySpace (1.57)	LinkedIn (1.63)	LinkedIn (1.33)
FlickrR (1.50)	MySpace (1.48)	FlickrR (1.15)
LinkedIn (1.44)	FlickrR (1.37)	MySpace (1.11)

Table B315. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Housing Type (Mean).

Single Family (n=345)	Apartment (n=31)	Townhouse/Condo (n=19)
Facebook (2.58)	Facebook (3.20)	Facebook (1.21)
YouTube (1.82)	Twitter (2.19)	YouTube (1.16)
Twitter (1.69)	MySpace (2.16)	FlickrR (1.05)
LinkedIn (1.55)	LinkedIn (1.87)	Twitter (1.00)
MySpace (1.45)	YouTube (1.81)	MySpace (1.00)
FlickrR (1.38)	FlickrR (1.74)	LinkedIn (1.00)

Table B316. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Income (Mean).

0-\$20,000 (n=8)	\$20,001-\$30,000 (n=23)	\$30,001-\$50,000 (n=43)	\$50,001-\$70,000 (n=56)	\$70,001-\$100,000 (n=66)	Over \$100,000 (n=120)
Facebook (2.13)	Facebook (2.48)	Facebook (3.12)	Facebook (2.50)	Facebook (2.29)	Facebook (2.66)
LinkedIn (2.00)	FlickrR (1.96)	Twitter (2.40)	YouTube (1.82)	YouTube (1.64)	YouTube (1.88)
MySpace (1.88)	Twitter (1.87)	MySpace (2.26)	Twitter (1.50)	Twitter (1.50)	Twitter (1.74)
YouTube (1.88)	MySpace (1.83)	YouTube (2.00)	LinkedIn (1.23)	MySpace (1.43)	LinkedIn (1.71)
FlickrR (1.88)	LinkedIn (1.83)	LinkedIn (1.74)	MySpace (1.18)	LinkedIn (1.39)	FlickrR (1.39)
Twitter (1.63)	YouTube (1.61)	FlickrR (1.74)	FlickrR (1.13)	FlickrR (1.17)	MySpace (1.38)

Table B317. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Race (Mean).

Caucasian (n=325)	Asian (n=22)	African-American (n=16)	Hispanic (n=12)	Other (n=16)
Facebook (2.50)	Facebook (2.36)	Facebook (3.53)	Facebook (4.00)	Facebook (2.38)
YouTube (1.73)	YouTube (2.00)	MySpace (1.63)	YouTube (3.00)	YouTube (2.00)
Twitter (1.70)	Twitter (1.82)	LinkedIn (1.50)	Twitter (2.00)	Twitter (1.88)
LinkedIn (1.56)	MySpace (1.82)	Twitter (1.25)	MySpace (2.00)	MySpace (1.44)
MySpace (1.44)	Flickr (1.73)	YouTube (1.25)	LinkedIn (1.83)	LinkedIn (1.06)
Flickr (1.41)	LinkedIn (1.36)	Flickr (1.00)	Flickr (1.67)	Flickr (1.06)

Table B318. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Voter Status (Mean).

Registered (n=369)	Not Registered (n=25)
Facebook (2.56)	Facebook (2.56)
YouTube (1.78)	YouTube (2.08)
Twitter (1.69)	Twitter (1.84)
LinkedIn (1.55)	MySpace (1.80)
MySpace (1.46)	Flickr (1.80)
Flickr (1.37)	LinkedIn (1.60)

Table B319. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Voted in 2009 Local Elections (Mean).

Voter (n=238)	Nonvoter (n=153)
Facebook (2.50)	Facebook (2.70)
YouTube (1.69)	YouTube (1.96)
Twitter (1.67)	Twitter (1.75)
LinkedIn (1.50)	LinkedIn (1.63)
MySpace (1.42)	MySpace (1.59)
Flickr (1.34)	Flickr (1.50)

Table B320. Potential Use of Social Media Sources if Cary Used Them to Communication With Citizens (In Order of Usage) by Years in Cary (Mean).

0-1 (n=24)	2-5 (n=85)	6-10 (n=94)	Over 10 (n=195)
Facebook (2.50)	Facebook (2.89)	Facebook (2.62)	Facebook (2.33)
MySpace (1.75)	YouTube (1.97)	Twitter (1.99)	YouTube (1.64)
YouTube (1.75)	MySpace (1.67)	YouTube (1.86)	Twitter (1.57)
Twitter (1.63)	LinkedIn (1.58)	MySpace (1.56)	LinkedIn (1.48)
LinkedIn (1.63)	Twitter (1.55)	LinkedIn (1.54)	Flickr (1.35)
Flickr (1.17)	Flickr (1.42)	Flickr (1.43)	MySpace (1.28)

Potential Usage of Electronic Bill Presentment Crosstabulations

Table B321. Usage of Electronic Bill Presentment if Offered by Age.

Age	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
18-25	28	5.29	42.9	0.0	0.0	0.0	0.0	7.1	0.0	7.1	42.9	57.1
26-55	281	5.98	21.7	1.4	2.5	1.8	11.7	7.1	9.3	8.2	36.3	60.9
56-65	42	3.86	54.8	2.4	2.4	0.0	7.1	0.0	7.1	2.4	23.8	33.3
Over 65	42	1.83	81.0	2.4	2.4	0.0	7.1	2.4	0.0	2.4	2.4	7.2

Table B322. Usage of Electronic Bill Presentment if Offered by Education.

Education	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
HS/Some College	128	3.88	50.8	2.3	3.1	1.6	9.4	2.3	6.3	6.3	18.0	32.9
College Degree	241	5.87	25.7	0.4	1.7	1.2	10.8	7.5	7.9	7.1	37.8	60.3
PhD/JD/MD	27	5.93	22.2	7.4	3.7	0.0	3.7	7.4	3.7	11.1	40.7	62.9

Table B323. Usage of Electronic Bill Presentment if Offered by Housing Type.

Housing Type	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Single Family	344	5.39	31.4	1.5	2.6	1.2	9.9	5.2	7.8	7.3	33.1	53.4
Apartment	31	4.26	41.9	3.2	0.0	3.2	9.7	16.1	3.2	6.5	16.1	41.9
Townhouse/Condo	19	4.21	52.6	0.0	0.0	0.0	10.5	0.0	5.3	5.3	26.3	36.9

Table B324. Usage of Electronic Bill Presentment if Offered by Income.

Income	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
0-\$20,000	8	3.50	62.5	0.0	0.0	0.0	12.5	0.0	0.0	0.0	25.0	25.0
\$20,001-\$30,000	23	3.26	65.2	0.0	0.0	0.0	4.3	8.7	0.0	8.7	13.0	30.4
\$30,001-\$50,000	43	4.47	39.5	2.3	0.0	2.3	16.3	9.3	4.7	7.0	18.6	39.6
\$50,001-\$70,000	56	5.11	39.3	1.8	0.0	0.0	10.7	0.0	5.4	8.9	33.9	48.2
\$70,001-\$100,000	66	5.76	24.2	0.0	4.5	1.5	12.1	6.1	10.6	7.6	33.3	57.6
Over \$100,000	120	6.22	19.2	2.5	2.5	1.7	9.2	7.5	9.2	6.7	41.7	65.1

Table B325. Usage of Electronic Bill Presentment if Offered by Race.

Race	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Caucasian	325	5.19	34.2	1.5	2.5	0.9	9.2	6.2	7.7	6.8	31.1	51.8
Asian	22	6.73	18.2	0.0	4.5	4.5	0.0	0.0	13.6	4.5	54.5	72.6
African-American	16	5.44	31.3	0.0	0.0	0.0	12.5	12.5	0.0	18.8	25.0	56.3
Hispanic	11	4.00	45.5	0.0	0.0	0.0	27.3	9.1	0.0	0.0	18.2	27.3
Other	16	5.44	25.0	6.3	0.0	6.3	18.8	0.0	0.0	6.3	37.5	43.8

Table B326. Usage of Electronic Bill Presentment if Offered by Years in Cary.

Years in Cary	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
0-1	24	5.04	33.3	4.2	0.0	4.2	8.3	8.3	8.3	4.2	29.2	50.0
2-5	85	5.87	23.5	1.2	2.4	1.2	11.8	9.4	5.9	9.4	35.3	60.0
6-10	93	5.88	22.6	2.2	3.2	0.0	14.0	5.4	9.7	5.4	37.6	58.1
Over 10	195	4.67	43.1	1.0	2.1	1.5	7.2	4.1	6.7	7.2	27.2	45.2

Potential Usage of Online Bill Analysis Crosstabulations

Table B327. Usage of Online Bill Analysis if Offered by Age.

Age	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
18-25	28	4.50	42.9	0.0	7.1	0.0	10.7	0.0	7.1	7.1	25.0	39.2
26-55	281	5.85	18.9	2.1	4.3	3.2	13.5	8.2	9.6	9.6	30.6	58.0
56-65	42	3.83	57.1	2.4	0.0	0.0	2.4	4.8	4.8	9.5	19.0	38.1
Over 65	42	2.33	76.0	0.0	2.4	0.0	4.8	4.8	2.4	4.8	4.8	16.8

Table B328. Usage of Online Bill Analysis if Offered by Education.

Education	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
HS/Some College	128	3.84	48.4	2.3	4.7	0.8	13.3	3.9	5.5	4.7	16.4	30.5
College Degree	241	5.73	24.1	1.2	3.3	3.3	9.1	8.3	9.1	9.5	32.0	58.9
PhD/JD/MD	27	6.15	14.8	3.7	0.0	0.0	18.5	7.4	11.1	22.2	22.2	62.9

Table B329. Usage of Online Bill Analysis if Offered by Housing Type.

Housing Type	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Single Family	344	5.35	28.5	1.7	3.8	2.0	10.8	7.6	8.1	9.9	27.6	53.2
Apartment	31	3.90	48.4	0.0	0.0	6.5	12.9	3.2	12.9	3.2	12.9	32.2
Townhouse/Condo	19	3.58	47.4	5.3	10.5	0.0	15.8	0.0	0.0	0.0	21.1	21.1

Table B330. Usage of Online Bill Analysis if Offered by Income.

Income	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
0-\$20,000	8	3.50	62.5	0.0	0.0	0.0	12.5	0.0	0.0	0.0	25.0	25.0
\$20,001-\$30,000	23	3.17	65.2	0.0	0.0	0.0	8.7	0.0	8.7	8.7	8.7	26.1
\$30,001-\$50,000	43	4.61	37.2	4.7	0.0	2.3	16.3	4.7	7.0	4.7	23.3	39.7
\$50,001-\$70,000	56	4.93	30.4	1.8	5.4	3.6	16.1	5.4	8.9	3.6	25.0	42.9
\$70,001-\$100,000	66	5.67	19.7	3.0	6.1	0.0	16.7	9.1	7.6	9.1	28.8	54.6
Over \$100,000	120	6.13	20.8	0.8	2.5	2.5	7.5	5.8	11.7	15.8	32.5	65.8

Table B331. Usage of Online Bill Analysis if Offered by Race.

Race	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Caucasian	325	5.16	32.0	1.2	4.0	1.5	9.8	7.4	8.3	9.8	25.8	51.3
Asian	22	6.32	18.2	4.5	0.0	4.5	4.5	4.5	13.6	9.1	40.9	68.1
African-American	16	5.00	25.0	0.0	6.3	6.3	25.0	6.3	6.3	0.0	25.0	37.6
Hispanic	11	5.27	18.2	0.0	0.0	0.0	45.5	9.1	9.1	0.0	18.2	36.4
Other	16	4.44	31.3	12.5	0.0	12.5	12.5	0.0	0.0	6.3	25.0	31.3

Table B332. Usage of Online Bill Analysis if Offered by Years in Cary.

Years in Cary	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
0-1	24	4.50	33.3	0.0	4.2	12.5	16.7	4.2	4.2	8.3	16.7	33.4
2-5	85	5.61	21.2	3.5	3.5	1.2	15.3	9.4	9.4	9.4	27.1	55.3
6-10	93	5.42	25.8	1.1	7.5	1.1	12.9	6.5	5.4	11.8	28.0	51.7
Over 10	195	4.88	37.9	1.5	2.1	2.1	7.7	6.2	9.2	7.2	26.2	48.8

Potential Usage of Online Bill Comparison Crosstabulations

Table B333. Usage of Online Bill Comparison if Offered by Age.

Age	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
18-25	28	4.00	46.4	3.6	0.0	0.0	17.9	0.0	14.3	3.6	14.3	32.2
26-55	281	5.65	20.3	3.6	4.3	3.2	13.9	7.1	8.5	12.5	26.7	54.8
56-65	42	3.74	54.8	2.4	2.4	2.4	4.8	4.8	2.4	7.1	19.0	33.3
Over 65	42	2.24	76.2	0.0	4.8	2.4	2.4	2.4	2.4	4.8	4.8	14.4

Table B334. Usage of Online Bill Comparison if Offered by Education.

Education	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
HS/Some College	128	3.76	47.7	2.3	3.1	3.1	15.6	4.7	5.5	4.7	13.3	28.2
College Degree	241	5.49	25.3	3.3	4.1	2.9	9.5	6.2	8.3	12.0	28.2	54.7
PhD/JD/MD	27	5.63	22.2	0.0	3.7	0.0	14.8	11.1	11.1	22.2	14.8	59.2

Table B335. Usage of Online Bill Comparison if Offered by Housing Type.

Housing Type	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Single Family	344	5.16	29.4	2.9	4.4	2.3	11.3	6.4	7.3	11.6	24.4	49.7
Apartment	31	3.52	51.6	3.2	0.0	6.5	6.5	6.5	16.1	3.2	6.5	32.3
Townhouse/Condo	19	3.16	52.6	5.3	0.0	0.0	31.6	0.0	0.0	0.0	10.5	10.5

Table B336. Usage of Online Bill Comparison if Offered by Income.

Income	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
0-\$20,000	8	3.50	62.5	0.0	0.0	0.0	12.5	0.0	0.0	0.0	25.0	25.0
\$20,001-\$30,000	23	2.78	65.2	0.0	0.0	4.3	13.0	4.3	4.3	4.3	4.3	17.2
\$30,001-\$50,000	43	4.16	41.9	4.7	2.3	0.0	14.0	4.7	14.0	4.7	14.0	37.4
\$50,001-\$70,000	56	4.98	33.9	1.8	5.4	1.8	10.7	3.6	7.1	8.9	26.8	46.4
\$70,001-\$100,000	66	5.42	19.7	3.0	4.5	6.1	19.7	4.5	9.1	10.6	22.7	46.9
Over \$100,000	120	6.02	20.0	0.8	3.3	2.5	10.8	8.3	7.5	16.7	30.0	62.5

Table B337. Usage of Online Bill Comparison if Offered by Race.

Race	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
Caucasian	325	4.99	32.3	1.8	4.3	2.5	12.6	4.9	7.7	11.4	22.5	46.5
Asian	22	5.73	22.7	9.1	0.0	0.0	0.0	13.6	13.6	13.6	27.3	68.1
African-American	16	4.88	25.0	6.3	6.3	12.5	12.5	6.3	0.0	0.0	31.3	37.6
Hispanic	11	4.64	27.3	0.0	0.0	0.0	36.4	18.2	9.1	0.0	9.1	36.4
Other	16	4.44	37.5	12.5	0.0	6.3	0.0	6.3	6.3	6.3	25.0	43.9

Table B338. Usage of Online Bill Comparison if Offered by Years in Cary.

Years in Cary	n	Mean	Never Use 1	2	3	4	5	6	7	8	Frequently Use 9	% Above 5
0-1	24	4.33	33.3	4.2	8.3	8.3	16.7	0.0	4.2	4.2	20.8	29.2
2-5	85	5.38	21.2	2.4	5.9	3.5	18.8	7.1	8.2	10.6	22.4	48.3
6-10	93	5.09	28.0	4.3	3.2	2.2	14.0	7.5	8.6	11.8	20.4	48.3
Over 10	195	4.74	39.0	2.6	2.6	2.1	7.2	5.6	7.2	10.3	23.6	46.7

Viewership of 2009 Cary Community Candidate Forum Crosstabulations

Table B339. Watched the 2009 Cary Community Candidate Forum by Age.

Age	n	% Yes	% No
18-25	29	13.8	86.2
26-55	282	15.6	84.4
56-65	42	19.0	81.0
Over 65	42	28.6	71.4

Table B340. Watched the 2009 Cary Community Candidate Forum by Education.

Education	n	% Yes	% No
HS/Some College	130	18.5	81.5
College Degree	241	16.6	83.4
PhD/JD/MD	27	14.8	85.2

Table B341. Watched the 2009 Cary Community Candidate Forum by Gender.

Gender	n	% Yes	% No
Male	183	17.5	82.5
Female	217	16.6	83.4

Table B342. Watched the 2009 Cary Community Candidate Forum by Housing Type.

Housing Type	n	% Yes	% No
Single Family	346	17.3	82.7
Apartment	31	9.7	90.3
Townhouse/Condo	19	15.8	84.2

Table B343. Watched the 2009 Cary Community Candidate Forum by Income.

Income	n	% Yes	% No
0-\$20,000	8	12.5	87.5
\$20,001-\$30,000	23	21.7	78.3
\$30,001-\$50,000	43	18.6	81.4
\$50,001-\$70,000	56	25.0	75.0
\$70,001-\$100,000	67	13.4	86.6
Over \$100,000	120	10.8	89.2

Table B344. Watched the 2009 Cary Community Candidate Forum by Race.

Race	n	% Yes	% No
Caucasian	326	17.5	82.5
Asian	22	18.2	81.8
African-American	16	18.8	81.3
Hispanic	12	16.7	83.3
Other	16	12.5	87.5

Table B345. Watched the 2009 Cary Community Candidate Forum by Voter Status.

Voter Status	n	% Yes	% No
Registered	370	17.8	82.2
Not Registered	25	8.0	92.0

Table B346. Watched the 2009 Cary Community Candidate Forum by Voted in 2009 Local Elections.

Voting Action	n	% Yes	% No
Voter	239	23.0	77.0
Nonvoter	153	8.5	91.5

Table B347. Watched the 2009 Cary Community Candidate Forum by Years in Cary.

Years in Cary	n	% Yes	% No
0-1	24	12.5	87.5
2-5	86	9.3	90.7
6-10	94	18.1	81.9
Over 10	195	20.5	79.5

Cary's Efforts at Keeping Residents Informed Crosstabulations

Table B348. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Age.

Age	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
18-25	29	6.69	0.0	3.4	0.0	6.9	20.7	13.8	17.2	13.8	24.1	68.9
26-55	282	6.59	1.4	1.1	4.3	3.2	19.9	12.4	22.0	19.9	16.0	70.3
56-65	42	5.81	7.1	2.4	7.1	4.8	23.8	14.3	16.7	7.1	16.7	54.8
Over 65	42	7.02	0.0	0.0	4.8	4.8	19.0	7.1	11.9	23.8	28.6	71.4

Table B349. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Education.

Education	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
HS/Some College	130	6.73	2.3	1.5	3.1	3.8	20.0	6.2	20.0	21.5	21.5	69.2
College Degree	241	6.51	1.7	0.8	5.0	3.7	20.3	14.1	19.9	17.8	16.6	68.4
PhD/JD/MD	27	6.48	0.0	3.7	3.7	3.7	18.5	18.5	22.2	11.1	18.5	70.3

Table B350. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Housing Type.

Housing Type	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Single family	346	6.59	1.7	0.9	4.3	4.3	19.1	12.7	19.9	19.1	17.9	69.6
Apartment	31	6.55	3.2	3.2	3.2	0.0	25.8	6.5	22.6	9.7	25.8	64.6
Townhouse/Condo	19	6.58	0.0	5.3	5.3	0.0	21.1	10.5	21.1	15.8	21.1	68.5

Table B351. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Income.

Income	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
0-\$20,000	8	5.88	12.5	0.0	12.5	0.0	25.0	0.0	12.5	12.5	25.0	50.0
\$20,001-\$30,000	23	6.35	4.3	0.0	8.7	4.3	21.7	4.3	21.7	13.0	21.7	60.7
\$30,001-\$50,000	43	6.26	2.3	2.3	4.7	2.3	25.6	11.6	25.6	11.6	14.0	62.8
\$50,001-\$70,000	56	6.95	1.8	0.0	3.6	5.4	10.7	14.3	17.9	21.4	25.0	78.6
\$70,001-\$100,000	67	6.78	1.5	3.0	1.5	3.0	13.4	13.4	25.4	20.9	17.9	77.6
Over \$100,000	120	6.54	0.8	0.8	5.0	1.7	23.3	14.2	19.2	20.8	14.2	68.4

Table B352. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Race.

Race	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Caucasian	326	6.49	2.1	1.5	4.3	4.6	19.3	12.0	21.8	17.8	16.6	68.2
Asian	22	6.77	0.0	0.0	4.5	0.0	18.2	27.3	4.5	31.8	13.6	77.2
African-American	16	7.13	0.0	0.0	6.3	0.0	25.0	6.3	6.3	18.8	37.5	68.9
Hispanic	12	7.50	0.0	0.0	0.0	0.0	25.0	0.0	16.7	16.7	41.7	75.1
Other	16	6.88	0.0	0.0	6.3	0.0	18.8	6.3	31.3	18.8	18.8	75.2

Table B353. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Voter Status.

Voter Status	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Registered	370	6.55	1.9	1.4	4.6	3.8	19.7	12.4	20.0	17.6	18.6	68.6
Not Registered	25	6.96	0.0	0.0	0.0	4.0	24.0	8.0	20.0	24.0	20.0	72.0

Table B354. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Voted in 2009 Local Elections.

Voting Action	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
Voter	239	6.59	1.3	1.3	4.2	3.8	19.2	13.8	20.5	18.8	17.2	70.3
Nonvoter	153	6.52	2.6	1.3	4.6	3.9	21.6	9.8	19.6	16.3	20.3	66.0

Table B355. How Informed Respondents Feel About Government Services, Projects, Issues, and Programs That Affect Them by Years in Cary.

Years in Cary	n	Mean	Not at All Informed 1	2	3	4	Average 5	6	7	8	Very Well Informed 9	% Above 5
0-1	24	6.88	0.0	4.2	4.2	4.2	16.7	4.2	20.8	16.7	29.2	70.9
2-5	86	6.79	1.2	2.3	4.7	5.8	12.8	11.6	17.4	17.4	26.7	73.1
6-10	94	6.53	0.0	0.0	2.1	4.3	26.6	13.8	23.4	18.1	11.7	67.0
Over 10	195	6.49	3.1	1.0	5.1	2.6	20.0	12.3	19.5	19.5	16.9	68.2

Cary's Efforts at Making Information Available to Citizens Crosstabulations

Table B356. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	28	6.71	0.0	0.0	3.6	7.1	17.9	14.3	25.0	7.1	25.0	71.4
26-55	281	6.97	1.1	1.1	1.1	0.7	19.9	10.7	22.4	20.6	22.4	76.1
56-65	42	6.45	0.0	0.0	7.1	0.0	26.2	16.7	26.2	4.8	19.0	66.7
Over 65	42	7.26	0.0	0.0	2.4	0.0	19.0	9.5	14.3	26.2	28.6	78.6

Table B357. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	128	7.12	0.8	0.0	0.8	1.6	21.1	7.0	23.4	17.2	28.1	75.7
College Degree	241	6.86	0.8	0.8	2.5	0.8	19.9	13.7	20.7	20.3	20.3	75.0
PhD/JD/MD	27	7.00	0.0	3.7	3.7	0.0	14.8	7.4	29.6	11.1	29.6	77.7

Table B358. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	345	6.96	0.9	0.9	2.0	1.2	19.1	11.6	21.2	19.4	23.8	76.0
Apartment	30	6.93	0.0	0.0	0.0	0.0	30.0	3.3	33.3	10.0	23.3	69.9
Townhouse/Condo	19	6.90	0.0	0.0	5.3	0.0	15.8	15.8	26.3	15.8	21.1	79.0

Table B359. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	6.63	12.5	0.0	0.0	0.0	25.0	0.0	0.0	37.5	25.0	62.5
\$20,001-\$30,000	22	6.82	0.0	0.0	0.0	4.5	22.7	4.5	40.9	9.1	18.2	72.7
\$30,001-\$50,000	43	6.67	2.3	0.0	2.3	0.0	25.6	7.0	27.9	20.9	14.0	69.8
\$50,001-\$70,000	56	7.27	0.0	0.0	1.8	1.8	14.3	14.3	19.6	14.3	33.9	82.1
\$70,001-\$100,000	67	7.22	0.0	0.0	1.5	1.5	13.4	14.9	20.9	20.9	26.9	83.6
Over \$100,000	119	6.81	0.8	2.5	2.5	0.0	21.0	10.1	23.5	18.5	21.0	73.1

Table B360. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Race.

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	324	6.90	0.9	0.9	1.5	0.9	21.0	10.2	24.1	19.1	21.3	74.7
Asian	22	6.73	0.0	0.0	9.1	0.0	9.1	27.3	18.2	18.2	18.2	81.9
African-American	16	7.13	0.0	0.0	6.3	0.0	25.0	6.3	6.3	18.8	37.5	68.9
Hispanic	12	7.83	0.0	0.0	0.0	0.0	8.3	8.3	25.0	8.3	50.0	91.6
Other	16	7.13	0.0	0.0	0.0	6.3	18.8	12.5	12.5	18.8	31.3	75.1

Table B361. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Voter Status.

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	369	6.94	0.8	0.8	1.9	1.1	20.3	11.1	22.2	18.2	23.6	75.1
Not Registered	24	7.00	0.0	0.0	4.2	0.0	16.7	16.7	20.8	16.7	25.0	79.2

Table B362. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	238	6.92	0.8	0.8	2.1	0.8	19.7	13.0	20.6	19.7	22.3	75.6
Nonvoter	152	6.95	0.7	0.7	2.0	1.3	21.1	9.2	25.0	15.1	25.0	74.3

Table B363. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	24	7.21	0.0	0.0	0.0	4.2	20.8	4.2	25.0	12.5	33.3	75.0
2-5	86	6.95	0.0	2.3	2.3	1.2	19.8	14.0	15.1	17.4	27.9	74.4
6-10	94	6.88	0.0	0.0	2.1	1.1	19.1	16.0	26.6	16.0	19.1	77.7
Over 10	193	6.95	1.6	0.5	2.1	0.5	20.2	8.8	22.8	21.2	22.3	75.1

Cary's Efforts at Involving Citizens in Decisions Crosstabulations

Table B364. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	29	6.66	0.0	0.0	0.0	6.9	31.0	6.9	24.1	6.9	24.1	62.0
26-55	278	6.62	2.2	1.4	3.2	2.2	23.0	9.4	20.5	19.8	18.3	68.0
56-65	42	6.19	0.0	4.8	7.1	0.0	38.1	9.5	4.8	14.3	21.4	50.0
Over 65	41	7.44	0.0	0.0	0.0	0.0	22.0	7.3	12.2	22.0	36.6	78.1

Table B365. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	129	7.02	0.0	0.0	3.1	2.3	24.0	6.2	17.8	17.8	28.7	70.5
College Degree	237	6.58	1.7	2.1	2.5	2.1	26.2	8.4	19.0	19.8	18.1	65.3
PhD/JD/MD	27	6.04	7.4	3.7	3.7	0.0	18.5	25.9	14.8	7.4	18.5	66.6

Table B366. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	341	6.65	1.8	1.8	3.2	2.3	23.8	8.2	19.1	19.9	19.9	67.1
Apartment	31	6.77	0.0	0.0	0.0	0.0	38.7	12.9	12.9	3.2	32.3	61.3
Townhouse/Condo	19	7.26	0.0	0.0	0.0	0.0	21.1	15.8	15.8	10.5	36.8	78.9

Table B367. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	6.88	0.0	0.0	0.0	0.0	37.5	12.5	0.0	25.0	25.0	62.5
\$20,001-\$30,000	23	6.91	0.0	0.0	0.0	4.3	34.8	0.0	17.4	13.0	30.4	60.8
\$30,001-\$50,000	43	6.77	0.0	0.0	2.3	0.0	30.2	9.3	25.6	9.3	23.3	67.5
\$50,001-\$70,000	56	7.11	0.0	0.0	5.4	1.8	19.6	3.6	19.6	19.6	30.4	73.2
\$70,001-\$100,000	66	6.91	1.5	1.5	1.5	3.0	19.7	7.6	18.2	24.2	22.7	72.7
Over \$100,000	118	6.49	3.4	2.5	2.5	0.0	21.2	16.1	18.6	20.3	15.3	70.3

Table B368. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Race.

Race	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Caucasian	322	6.76	1.6	1.6	1.6	1.9	24.8	7.8	19.6	20.5	20.8	68.7
Asian	22	5.82	0.0	4.5	9.1	4.5	31.8	13.6	18.2	4.5	13.6	49.9
African-American	15	6.07	6.7	0.0	13.3	0.0	20.0	20.0	6.7	6.7	26.7	60.1
Hispanic	12	7.25	0.0	0.0	0.0	0.0	25.0	16.7	8.3	8.3	41.7	75.0
Other	16	6.44	0.0	0.0	12.5	6.3	18.8	6.3	18.8	18.8	18.8	62.7

Table B369. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Voter Status.

Voting Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	365	6.69	1.6	1.6	3.0	1.9	24.4	9.0	17.8	18.4	22.2	67.4
Not Registered	25	6.44	0.0	0.0	4.0	4.0	32.0	8.0	24.0	12.0	16.0	60.0

Table B370. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	237	6.61	2.5	2.1	3.4	1.3	24.5	9.7	16.0	18.6	21.9	66.2
Nonvoter	150	6.74	0.0	0.7	2.7	3.3	26.0	8.0	22.0	16.7	20.7	67.4

Table B371. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	24	6.92	0.0	0.0	4.2	4.2	29.2	0.0	16.7	12.5	33.3	62.5
2-5	84	6.64	1.2	3.6	1.2	4.8	21.4	11.9	17.9	13.1	25.0	67.9
6-10	94	6.47	1.1	1.1	4.3	3.2	26.6	8.5	22.3	19.1	13.8	63.7
Over 10	192	6.78	2.1	1.0	3.1	0.0	24.5	8.9	16.7	21.4	22.4	69.4

Solid Waste: Curbside Garbage Collection Crosstabulations

Table B372. Satisfaction with Curbside Garbage Collection by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	25	8.56	0.0	0.0	0.0	0.0	4.0	0.0	8.0	12.0	76.0	96.0
26-55	267	8.57	0.0	0.0	0.0	0.0	2.2	1.9	4.9	18.4	72.7	97.9
56-65	40	8.73	0.0	0.0	0.0	0.0	0.0	0.0	5.0	17.5	77.5	100.0
Over 65	37	8.49	0.0	0.0	0.0	0.0	5.4	2.7	0.0	21.6	70.3	94.6

Table B373. Satisfaction with Curbside Garbage Collection by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	341	8.63	0.0	0.0	0.0	0.0	1.5	1.2	4.7	18.2	74.5	98.6
Apartment	12	7.33	0.0	0.0	0.0	0.0	25.0	16.7	8.3	0.0	50.0	75.0
Townhouse/Condo	17	8.47	0.0	0.0	0.0	0.0	5.9	0.0	0.0	29.4	64.7	94.1

Table B374. Satisfaction with Curbside Garbage Collection by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	7	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
\$20,001-\$30,000	19	8.37	0.0	0.0	0.0	0.0	5.3	5.3	0.0	26.3	63.2	94.8
\$30,001-\$50,000	31	8.13	0.0	0.0	0.0	0.0	9.7	6.5	3.2	22.6	58.1	90.4
\$50,001-\$70,000	53	8.70	0.0	0.0	0.0	0.0	0.0	0.0	7.5	15.1	77.4	100.0
\$70,001-\$100,000	66	8.67	0.0	0.0	0.0	0.0	0.0	3.0	4.5	15.2	77.3	100.0
Over \$100,000	118	8.59	0.0	0.0	0.0	0.0	1.7	0.8	5.9	20.3	71.2	98.2

Table B375. Satisfaction with Curbside Garbage Collection by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	16	8.38	0.0	0.0	0.0	0.0	6.3	0.0	6.3	25.0	62.5	93.8
2-5	75	8.55	0.0	0.0	0.0	0.0	4.0	1.3	4.0	17.3	73.3	95.9
6-10	91	8.70	0.0	0.0	0.0	0.0	0.0	1.1	4.4	17.6	76.9	100.0
Over 10	191	8.56	0.0	0.0	0.0	0.0	2.6	2.1	4.7	18.3	72.3	97.4

Solid Waste: Curbside Christmas Tree Collection Crosstabulations

Table B376. Satisfaction with Curbside Christmas Tree Collection by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	13	8.62	0.0	0.0	0.0	0.0	7.7	0.0	0.0	7.7	84.6	92.3
26-55	171	8.49	0.0	0.0	0.0	0.0	3.5	1.8	8.2	15.8	70.8	96.6
56-65	23	8.44	0.0	0.0	0.0	0.0	4.3	4.3	4.3	17.4	69.6	95.6
Over 65	14	8.57	0.0	0.0	0.0	0.0	0.0	7.1	7.1	7.1	78.6	99.9

Table B377. Satisfaction with Curbside Christmas Tree Collection by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	210	8.54	0.0	0.0	0.0	0.0	2.9	1.9	7.1	14.3	73.8	97.1
Apartment	7	7.14	0.0	0.0	0.0	0.0	28.6	14.3	14.3	0.0	42.9	71.5
Townhouse/Condo	7	8.57	0.0	0.0	0.0	0.0	0.0	0.0	0.0	42.9	57.1	100.0

Table B378. Satisfaction with Curbside Christmas Tree Collection by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
\$20,001-\$30,000	7	8.29	0.0	0.0	0.0	0.0	14.3	0.0	0.0	14.3	71.4	85.7
\$30,001-\$50,000	16	8.38	0.0	0.0	0.0	0.0	0.0	6.3	6.3	31.3	56.3	100.2
\$50,001-\$70,000	28	8.50	0.0	0.0	0.0	0.0	3.6	3.6	7.1	10.7	75.0	96.4
\$70,001-\$100,000	46	8.57	0.0	0.0	0.0	0.0	2.2	2.2	6.5	15.2	73.9	97.8
Over \$100,000	80	8.56	0.0	0.0	0.0	0.0	1.3	1.3	10.0	15.0	72.5	98.8

Table B379. Satisfaction with Curbside Christmas Tree Collection by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	11	8.36	0.0	0.0	0.0	0.0	9.1	0.0	9.1	9.1	72.7	90.9
2-5	52	8.42	0.0	0.0	0.0	0.0	3.8	3.8	9.6	11.5	71.2	96.1
6-10	45	8.58	0.0	0.0	0.0	0.0	4.4	2.2	4.4	8.9	80.0	95.5
Over 10	116	8.52	0.0	0.0	0.0	0.0	2.6	1.7	6.9	19.0	69.8	97.4

Solid Waste: Curbside Recycling Collection Crosstabulations

Table B380. Satisfaction with Curbside Recycling Collection by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	24	8.42	0.0	0.0	0.0	0.0	8.3	0.0	4.2	16.7	70.8	91.7
26-55	268	8.34	0.7	0.0	0.7	0.0	3.4	2.6	8.6	17.5	66.4	95.1
56-65	40	8.60	0.0	0.0	0.0	2.5	0.0	0.0	5.0	17.5	75.0	97.5
Over 65	37	8.27	0.0	0.0	0.0	0.0	8.1	5.4	2.7	18.9	64.9	91.9

Table B381. Satisfaction with Curbside Recycling Collection by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	340	8.45	0.3	0.0	0.6	0.3	2.6	1.8	7.1	17.9	69.4	96.2
Apartment	13	6.62	7.7	0.0	0.0	0.0	30.8	7.7	15.4	0.0	38.5	61.6
Townhouse/Condo	17	8.06	0.0	0.0	0.0	0.0	5.9	11.8	5.9	23.5	52.9	94.1

Table B382. Satisfaction with Curbside Recycling Collection by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
\$20,001-\$30,000	19	8.32	0.0	0.0	0.0	0.0	10.5	0.0	0.0	26.3	63.2	89.5
\$30,001-\$50,000	31	7.87	0.0	0.0	3.2	0.0	9.7	6.5	9.7	16.1	54.8	87.1
\$50,001-\$70,000	54	8.65	0.0	0.0	0.0	0.0	1.9	1.9	3.7	14.8	77.8	98.2
\$70,001-\$100,000	66	8.46	0.0	0.0	0.0	0.0	4.5	4.5	4.5	13.6	72.7	95.3
Over \$100,000	117	8.38	0.9	0.0	0.0	0.9	0.0	2.6	9.4	24.8	61.5	98.3

Table B383. Satisfaction with Curbside Recycling Collection by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	17	7.71	5.9	0.0	0.0	0.0	11.8	0.0	11.8	11.8	58.8	82.4
2-5	75	8.33	0.0	0.0	0.0	0.0	5.3	4.0	6.7	20.0	64.0	94.7
6-10	90	8.49	0.0	0.0	1.1	0.0	1.1	1.1	8.9	18.9	68.9	97.8
Over 10	191	8.38	0.5	0.0	0.5	0.5	3.7	2.6	6.3	16.8	69.1	94.8

Solid Waste: Curbside Yard Waste Collection Crosstabulations

Table B384. Satisfaction with Curbside Yard Waste Collection by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	24	8.42	0.0	0.0	0.0	0.0	4.2	4.2	4.2	20.8	66.7	95.9
26-55	248	8.33	0.0	1.2	0.0	0.4	4.0	2.0	8.9	16.5	66.9	94.3
56-65	36	8.56	0.0	0.0	0.0	0.0	2.8	0.0	8.3	16.7	72.2	97.2
Over 65	34	8.47	0.0	0.0	0.0	0.0	2.9	2.9	5.9	20.6	67.6	97.0

Table B385. Satisfaction with Curbside Yard Waste Collection by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	322	8.41	0.0	0.9	0.0	0.3	2.8	2.2	8.1	16.8	68.9	96.0
Apartment	10	7.30	0.0	0.0	0.0	0.0	30.0	10.0	10.0	0.0	50.0	70.0
Townhouse/Condo	13	8.23	0.0	0.0	0.0	0.0	7.7	0.0	7.7	30.8	53.8	92.3

Table B386. Satisfaction with Curbside Yard Waste Collection by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
\$20,001-\$30,000	17	8.47	0.0	0.0	0.0	0.0	5.9	0.0	0.0	29.4	64.7	94.1
\$30,001-\$50,000	28	8.21	0.0	0.0	0.0	0.0	7.1	3.6	10.7	17.9	60.7	92.9
\$50,001-\$70,000	50	8.16	0.0	4.0	0.0	0.0	4.0	6.0	6.0	10.0	70.0	92.0
\$70,001-\$100,000	62	8.47	0.0	1.6	0.0	1.6	0.0	1.6	8.1	12.9	74.2	96.8
Over \$100,000	110	8.42	0.0	0.0	0.0	0.0	3.6	1.8	9.1	20.0	65.5	96.4

Table B387. Satisfaction with Curbside Yard Waste Collection by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	14	7.93	0.0	0.0	0.0	0.0	21.4	0.0	0.0	21.4	57.1	78.5
2-5	69	8.36	0.0	0.0	0.0	0.0	5.8	1.4	8.7	18.8	65.2	94.1
6-10	87	8.43	0.0	1.1	0.0	0.0	1.1	3.4	8.0	18.4	67.8	97.6
Over 10	176	8.39	0.0	1.1	0.0	0.6	2.8	2.3	8.5	15.3	69.3	95.4

Solid Waste: Curbside Leaf Collection Crosstabulations

Table B388. Satisfaction with Curbside Leaf Collection by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	21	8.14	0.0	0.0	0.0	0.0	9.5	4.8	9.5	14.3	61.9	90.5
26-55	230	8.20	0.0	0.0	0.9	0.9	3.5	4.3	13.5	16.1	60.9	94.8
56-65	32	8.22	0.0	0.0	3.1	6.3	0.0	0.0	9.4	9.4	71.9	90.7
Over 65	30	7.93	3.3	0.0	0.0	3.3	0.0	10.0	6.7	20.0	56.7	93.4

Table B389. Satisfaction with Curbside Leaf Collection by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	296	8.22	0.3	0.0	1.0	1.7	2.4	3.7	12.2	16.2	62.5	94.6
Apartment	10	7.30	0.0	0.0	0.0	0.0	30.0	10.0	10.0	0.0	50.0	70.0
Townhouse/Condo	10	8.10	0.0	0.0	0.0	0.0	0.0	20.0	10.0	10.0	60.0	100.0

Table B390. Satisfaction with Curbside Leaf Collection by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	100.0
\$20,001-\$30,000	16	8.13	0.0	0.0	0.0	0.0	6.3	0.0	18.8	25.0	50.0	93.8
\$30,001-\$50,000	26	7.58	3.8	0.0	0.0	7.7	0.0	7.7	15.4	19.2	46.2	88.5
\$50,001-\$70,000	43	8.30	0.0	0.0	2.3	0.0	0.0	7.0	9.3	16.3	65.1	97.7
\$70,001-\$100,000	57	8.30	0.0	0.0	0.0	3.5	1.8	1.8	14.0	12.3	66.7	94.8
Over \$100,000	105	8.28	0.0	0.0	1.0	0.0	3.8	3.8	12.4	15.2	63.8	95.2

Table B391. Satisfaction with Curbside Leaf Collection by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	10	7.40	0.0	0.0	0.0	0.0	30.0	10.0	0.0	10.0	50.0	70.0
2-5	66	8.21	0.0	0.0	0.0	1.5	4.5	6.1	12.1	10.6	65.2	94.0
6-10	79	8.23	0.0	0.0	3.8	0.0	1.3	5.1	7.6	19.0	63.3	95.0
Over 10	162	8.20	0.6	0.0	0.0	2.5	1.9	3.1	14.8	16.7	60.5	95.1

Acceptable Materials for Storm Drains Crosstabulations

Table B392. Acceptable Materials for Storm Drains by Age.

Materials	18-25 % Yes (n=29)	26-55 % Yes (n=281)	56-65 % Yes (n=42)	Over 65 % Yes (n=42)
Grass, leaves, natural vegetation	17.2	10.0	11.9	9.5
Paint	0.0	0.4	0.0	0.0
Grease and oil	0.0	0.7	0.0	0.0
Rainwater from gutters	69.0	72.2	69.0	61.0
Water from swimming pool	31.0	10.4	9.5	9.8

Table B393. Acceptable Materials for Storm Drains by Housing Type.

Materials	Single Family % Yes (n=345)	Apartment % Yes (n=31)	Townhouse/ Condo % Yes (n=19)
Grass, leaves, natural vegetation	10.1	12.9	10.5
Paint	0.3	0.0	0.0
Grease and oil	0.6	0.0	0.0
Rainwater from gutters	73.0	48.4	52.6
Water from swimming pool	10.8	12.9	15.8

Table B394. Acceptable Materials for Storm Drains by Income.

Materials	0-\$20,000 % Yes (n=8)	\$20,001-\$30,000 % Yes (n=23)	\$30,001-\$50,000 % Yes (n=43)	\$50,001-\$70,000 % Yes (n=56)	\$70,001-\$100,000 % Yes (n=67)	Over \$100,000 % Yes (n=119)
Grass, leaves, natural vegetation	12.5	8.7	18.6	12.5	9.0	10.9
Paint	0.0	0.0	0.0	1.8	0.0	0.0
Grease and oil	0.0	0.0	0.0	1.8	1.5	0.0
Rainwater from gutters	62.5	73.9	65.1	73.2	66.7	78.3
Water from swimming pool	0.0	8.7	11.6	21.4	9.2	10.0

Table B395. Acceptable Materials for Storm Drains by Years in Cary.

Materials	0-1 % Yes (n=24)	2-5 % Yes (n=86)	6-10 % Yes (n=93)	Over 10 % Yes (n=195)
Grass, leaves, natural vegetation	8.3	8.1	10.8	11.8
Paint	0.0	0.0	0.0	0.5
Grease and oil	0.0	0.0	0.0	1.0
Rainwater from gutters	58.3	67.1	70.2	73.2
Water from swimming pool	8.3	10.6	13.8	11.4

Disposal Methods for Used Household Cooking Oils and Grease Crosstabulations

Table B396. Proper Disposal Methods of Used Household Cooking Oil and Grease by Age.

Disposal Method	18-25 % Yes (n=29)	26-55 % Yes (n=281)	56-65 % Yes (n=42)	Over 65 % Yes (n=42)
Put it in your garbage cart for collection	51.7	52.8	59.5	50.0
Save it and call the Town to pick it up	24.1	29.4	33.3	19.0
Pour it down the kitchen sink drain	27.6	26.0	19.0	28.6
Pour it out in the yard	31.0	24.5	21.4	31.0
Put it in your recycling cart for collection	24.1	15.6	11.9	2.4
Flush it down the toilet	3.4	1.4	0.0	0.0
Pour it down the storm drain	0.0	0.0	0.0	0.0

Table B397. Proper Disposal Methods of Used Household Cooking Oil and Grease by Housing Type.

Disposal Method	Single Family % Yes (n=345)	Apartment % Yes (n=31)	Townhouse/ Condo % Yes (n=19)
Put it in your garbage cart for collection	52.9	54.8	57.9
Save it and call the Town to pick it up	28.0	29.0	36.8
Pour it down the kitchen sink drain	26.1	16.1	15.8
Pour it out in the yard	26.0	19.4	10.5
Put it in your recycling cart for collection	13.0	22.6	21.1
Flush it down the toilet	1.2	0.0	5.3
Pour it down the storm drain	0.0	0.0	0.0

Table B398. Proper Disposal Methods of Used Household Cooking Oil and Grease by Income.

Disposal Method	0-\$20,000 % Yes (n=8)	\$20,001-\$30,000 % Yes (n=23)	\$30,001-\$50,000 % Yes (n=43)	\$50,001-\$70,000 % Yes (n=56)	\$70,001-\$100,000 % Yes (n=66)	Over \$100,000 % Yes (n=120)
Put it in your garbage cart for collection	12.5	30.4	44.2	48.2	58.2	50.8
Save it and call the Town to pick it up	12.5	8.7	20.9	21.4	32.8	32.5
Pour it down the kitchen sink drain	50.0	47.8	34.9	42.9	21.2	21.7
Pour it out in the yard	50.0	47.8	34.9	37.5	20.9	15.8
Put it in your recycling cart for collection	0.0	4.3	18.6	14.3	11.9	15.0
Flush it down the toilet	0.0	0.0	4.7	0.0	1.5	0.8
Pour it down the storm drain	0.0	0.0	0.0	0.0	0.0	0.0

Table B399. Proper Disposal Methods of Used Household Cooking Oil and Grease by Years in Cary.

Disposal Method	0-1 % Yes (n=24)	2-5 % Yes (n=86)	6-10 % Yes (n=94)	Over 10 % Yes (n=194)
Put it in your garbage cart for collection	50.0	58.1	55.3	49.7
Save it and call the Town to pick it up	45.8	24.4	28.7	27.7
Pour it down the kitchen sink drain	20.8	24.4	18.1	29.9
Pour it out in the yard	16.7	19.8	22.3	29.7
Put it in your recycling cart for collection	33.3	17.4	13.8	10.8
Flush it down the toilet	0.0	2.3	1.1	1.0
Pour it down the storm drain	0.0	0.0	0.0	0.0

**Town Council Focus Areas: Satisfaction with Overall Job Town is Doing
with Parks, Recreation, and Cultural Programs Crosstabulations**

Table B400. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	29	8.24	0.0	0.0	0.0	0.0	3.4	0.0	24.1	13.8	58.6	96.5
26-55	282	7.69	0.0	0.0	0.4	1.4	9.2	3.9	18.4	36.2	30.5	89.0
56-65	42	7.21	0.0	0.0	0.0	2.4	16.7	7.1	26.2	26.2	21.4	80.9
Over 65	42	7.57	0.0	0.0	0.0	0.0	11.9	4.8	31.0	19.0	33.3	88.1

Table B401. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	130	7.79	0.0	0.0	0.0	1.5	7.7	3.1	23.1	27.7	36.9	90.8
College Degree	241	7.64	0.0	0.0	0.4	0.8	11.2	3.7	19.5	34.4	29.9	87.5
PhD/JD/MD	27	7.52	0.0	0.0	0.0	3.7	7.4	11.1	22.2	22.2	33.3	88.8

Table B402. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	346	7.70	0.0	0.0	0.3	1.2	9.5	3.8	19.9	32.9	32.4	89.0
Apartment	31	7.36	0.0	0.0	0.0	3.2	16.1	6.5	25.8	12.9	35.5	80.7
Townhouse/Condo	19	7.95	0.0	0.0	0.0	0.0	0.0	5.3	26.3	36.8	31.6	100.0

Table B403. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	7.25	0.0	0.0	0.0	0.0	25.0	0.0	25.0	25.0	25.0	75.0
\$20,001-\$30,000	23	7.09	0.0	0.0	0.0	4.3	21.7	0.0	30.4	21.7	21.7	73.8
\$30,001-\$50,000	43	7.79	0.0	0.0	0.0	0.0	7.0	9.3	20.9	23.3	39.5	93.0
\$50,001-\$70,000	56	8.07	0.0	0.0	0.0	0.0	8.9	0.0	10.7	35.7	44.6	91.0
\$70,001-\$100,000	67	7.63	0.0	0.0	0.0	3.0	11.9	0.0	19.4	35.8	29.9	85.1
Over \$100,000	120	7.59	0.0	0.0	0.8	1.7	5.8	7.5	25.8	30.0	28.3	91.6

Table B404. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues by Voter Status.

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	370	7.67	0.0	0.0	0.3	1.4	9.5	3.8	21.4	32.7	31.1	89.0
Not Registered	25	7.92	0.0	0.0	0.0	0.0	12.0	8.0	12.0	12.0	56.0	88.0

Table B405. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	239	7.65	0.0	0.0	0.4	1.7	8.8	5.0	19.7	34.3	30.1	89.1
Nonvoter	153	7.72	0.0	0.0	0.0	0.7	11.1	2.6	22.9	26.8	35.9	88.2

Table B406. Satisfaction with Overall Job the Town is Doing on Parks, Recreation, and Cultural Resources Issues by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	24	6.96	0.0	0.0	0.0	0.0	33.3	0.0	25.0	20.8	20.8	66.6
2-5	86	8.00	0.0	0.0	0.0	0.0	5.8	4.7	16.3	30.2	43.0	94.2
6-10	94	7.81	0.0	0.0	0.0	1.1	7.4	4.3	17.0	37.2	33.0	91.5
Over 10	195	7.55	0.0	0.0	0.5	2.1	9.7	4.1	24.6	30.8	28.2	87.7

Town Council Focus Areas: Satisfaction with Environment Protection Crosstabulations

Table B407. Satisfaction with the Job the Town is Doing on Environmental Protection by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	29	7.83	3.4	0.0	0.0	0.0	0.0	10.3	13.8	31.0	41.4	96.5
26-55	282	7.68	0.4	0.0	0.7	0.4	6.0	5.3	20.2	42.2	24.8	92.5
56-65	42	7.14	0.0	0.0	2.4	2.4	19.0	4.8	14.3	40.5	16.7	76.3
Over 65	42	7.86	0.0	0.0	0.0	0.0	7.1	2.4	23.8	31.0	35.7	92.9

Table B408. Satisfaction with the Job the Town is Doing on Environmental Protection by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	130	7.93	0.0	0.0	0.8	0.0	4.6	5.4	15.4	36.9	36.9	94.6
College Degree	241	7.57	0.8	0.0	0.8	0.8	7.9	5.0	19.1	42.7	22.8	89.6
PhD/JD/MD	27	7.30	0.0	0.0	0.0	0.0	11.1	7.4	37.0	29.6	14.8	88.8

Table B409. Satisfaction with the Job the Town is Doing on Environmental Protection by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	346	7.66	0.6	0.0	0.9	0.6	6.6	5.2	19.7	39.6	26.9	91.4
Apartment	31	7.81	0.0	0.0	0.0	0.0	9.7	6.5	12.9	35.5	35.5	90.4
Townhouse/Condo	19	7.42	0.0	0.0	0.0	0.0	10.5	5.3	31.6	36.8	15.8	89.5

Table B410. Satisfaction with the Job the Town is Doing on Environmental Protection by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	8.13	0.0	0.0	0.0	0.0	0.0	0.0	12.5	62.5	25.0	100.0
\$20,001-\$30,000	23	7.57	0.0	0.0	0.0	0.0	13.0	13.0	13.0	26.1	34.8	86.9
\$30,001-\$50,000	43	7.81	0.0	0.0	0.0	0.0	7.0	4.7	20.9	34.9	32.6	93.1
\$50,001-\$70,000	56	7.82	1.8	0.0	1.8	0.0	7.1	0.0	16.1	32.1	41.1	89.3
\$70,001-\$100,000	67	7.79	0.0	0.0	0.0	1.5	3.0	7.5	13.4	52.2	22.4	95.5
Over \$100,000	120	7.53	0.8	0.0	0.8	0.0	9.2	5.8	20.8	40.0	22.5	89.1

Table B411. Satisfaction with the Job the Town is Doing on Environmental Protection by Voter Status.

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	370	7.66	0.5	0.0	0.8	0.5	7.0	5.1	19.2	40.0	26.8	91.1
Not Registered	25	7.76	0.0	0.0	0.0	0.0	4.0	8.0	24.0	36.0	28.0	96.0

Table B412. Satisfaction with the Job the Town is Doing on Environmental Protection by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	239	7.64	0.4	0.0	0.8	0.4	6.3	5.9	20.9	41.0	24.3	92.1
Nonvoter	153	7.70	0.7	0.0	0.7	0.7	7.8	4.6	17.6	37.3	30.7	90.2

Table B413. Satisfaction with the Job the Town is Doing on Environmental Protection by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	24	7.54	0.0	0.0	0.0	0.0	20.8	4.2	12.5	25.0	37.5	79.2
2-5	86	7.80	0.0	0.0	0.0	1.2	4.7	5.8	22.1	33.7	32.6	94.2
6-10	94	7.65	0.0	0.0	1.1	0.0	5.3	6.4	19.1	50.0	18.1	93.6
Over 10	195	7.62	1.0	0.0	1.0	0.5	7.2	4.6	19.5	39.5	26.7	90.3

Town Council Focus Areas: Satisfaction with Keeping Cary the Best Place to Live, Work, and Raise a Family Crosstabulations

Table B414. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Age.

Age	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
18-25	29	8.10	0.0	0.0	0.0	0.0	6.9	3.4	13.8	24.1	51.7	93.0
26-55	281	7.63	0.0	0.4	0.4	0.4	8.9	4.6	20.6	40.2	24.6	90.0
56-65	42	7.26	2.4	0.0	0.0	0.0	14.3	4.8	26.2	31.0	21.4	83.4
Over 65	42	7.86	0.0	0.0	0.0	0.0	9.5	2.4	21.4	26.2	40.5	90.5

Table B415. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Education.

Education	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
HS/Some College	130	7.89	0.8	0.0	0.0	0.0	7.7	1.5	19.2	31.5	39.2	91.4
College Degree	240	7.58	0.0	0.4	0.4	0.0	9.6	5.0	21.3	40.4	22.9	89.6
PhD/JD/MD	27	7.22	0.0	0.0	0.0	3.7	14.8	11.1	22.2	22.2	25.9	81.4

Table B416. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Housing Type.

Housing Type	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Single family	345	7.63	0.3	0.3	0.0	0.3	9.3	4.6	22.0	35.9	27.2	89.7
Apartment	31	7.90	0.0	0.0	0.0	0.0	9.7	3.2	19.4	22.6	45.2	90.4
Townhouse/Condo	19	7.74	0.0	0.0	5.3	0.0	5.3	0.0	10.5	52.6	26.3	89.4

Table B417. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Income.

Income	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
0-\$20,000	8	7.88	0.0	0.0	0.0	0.0	12.5	0.0	0.0	62.5	25.0	87.5
\$20,001-\$30,000	23	7.39	4.3	0.0	0.0	0.0	13.0	4.3	17.4	26.1	34.8	82.6
\$30,001-\$50,000	43	7.88	0.0	0.0	0.0	0.0	7.0	4.7	16.3	37.2	34.9	93.1
\$50,001-\$70,000	56	7.95	0.0	0.0	0.0	0.0	8.9	1.8	16.1	32.1	41.1	91.1
\$70,001-\$100,000	67	7.43	0.0	0.0	1.5	0.0	10.4	4.5	25.4	41.8	16.4	88.1
Over \$100,000	119	7.60	0.0	0.8	0.0	0.8	7.6	6.7	22.7	34.5	26.9	90.8

Table B418. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Voter Status.

Voter Status	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Registered	369	7.62	0.3	0.3	0.3	0.3	9.5	4.6	21.4	36.6	26.8	89.4
Not Registered	25	8.24	0.0	0.0	0.0	0.0	4.0	0.0	16.0	28.0	52.0	96.0

Table B419. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
Voter	238	7.61	0.4	0.4	0.4	0.0	8.4	5.0	21.0	39.5	24.8	90.3
Nonvoter	153	7.72	0.0	0.0	0.0	0.7	10.5	3.3	20.9	31.4	33.3	88.9

Table B420. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Raise a Family by Years in Cary.

Years in Cary	n	Mean	Very Ineffective 1	2	3	4	Neutral 5	6	7	8	Very Effective 9	% Above 5
0-1	24	7.67	0.0	0.0	0.0	0.0	12.5	0.0	29.2	25.0	33.3	87.5
2-5	85	7.66	0.0	1.2	1.2	0.0	10.6	3.5	15.3	35.3	32.9	87.0
6-10	94	7.78	0.0	0.0	0.0	1.1	6.4	5.3	19.1	37.2	30.9	92.5
Over 10	195	7.59	0.5	0.0	0.0	0.0	9.7	4.6	23.6	37.4	24.1	89.7

Town Council Focus Areas: Satisfaction with Transportation Crosstabulations

Table B421. Satisfaction with the Job the Town is Doing on Transportation by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	29	7.52	0.0	0.0	0.0	0.0	13.8	10.3	20.7	20.7	34.5	86.2
26-55	282	6.71	0.7	2.1	2.5	2.8	18.4	10.3	24.5	25.5	13.1	73.4
56-65	42	6.26	4.8	0.0	4.8	4.8	28.6	0.0	26.2	16.7	14.3	57.2
Over 65	42	6.67	2.4	0.0	2.4	2.4	26.2	11.9	14.3	19.0	21.4	66.6

Table B422. Satisfaction with the Job the Town is Doing on Transportation by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	130	7.06	0.8	0.8	0.0	0.8	21.5	11.5	16.2	25.4	23.1	76.2
College Degree	241	6.66	1.7	1.7	3.3	3.3	17.4	8.3	27.4	23.7	13.3	72.7
PhD/JD/MD	27	6.04	0.0	3.7	3.7	3.7	37.0	7.4	22.2	14.8	7.4	51.8

Table B423. Satisfaction with the Job the Town is Doing on Transportation by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	346	6.68	1.4	1.7	2.9	2.9	19.9	9.0	22.5	24.6	15.0	71.1
Apartment	31	6.90	0.0	0.0	0.0	0.0	32.3	9.7	19.4	12.9	25.8	67.8
Townhouse/Condo	19	7.47	0.0	0.0	0.0	0.0	0.0	15.8	42.1	21.1	21.1	100.0

Table B424. Satisfaction with the Job the Town is Doing on Transportation by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	6.75	0.0	0.0	0.0	0.0	25.0	25.0	12.5	25.0	12.5	75.0
\$20,001-\$30,000	23	7.00	0.0	0.0	0.0	0.0	34.8	0.0	17.4	26.1	21.7	65.2
\$30,001-\$50,000	43	7.23	0.0	0.0	0.0	0.0	16.3	11.6	23.3	30.2	18.6	83.7
\$50,001-\$70,000	56	7.18	1.8	1.8	0.0	0.0	19.6	3.6	23.2	19.6	30.4	76.8
\$70,001-\$100,000	67	6.57	3.0	1.5	1.5	3.0	17.9	10.4	29.9	22.4	10.4	73.1
Over \$100,000	120	6.64	1.7	2.5	3.3	4.2	15.0	10.0	25.0	24.2	14.2	73.4

Table B425. Satisfaction with the Job the Town is Doing on Transportation by Voter Status.

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	370	6.69	1.4	1.6	2.7	2.7	20.3	8.9	23.8	23.5	15.1	71.3
Not Registered	25	7.52	0.0	0.0	0.0	4.0	8.0	12.0	16.0	28.0	32.0	88.0

Table B426. Satisfaction with the Job the Town is Doing on Transportation by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	239	6.50	2.1	2.5	3.8	2.5	18.8	9.6	26.4	23.4	10.9	70.3
Nonvoter	153	7.10	0.0	0.0	0.7	3.3	20.9	8.5	18.3	24.2	24.2	75.2

Table B427. Satisfaction with the Job the Town is Doing on Transportation by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	24	6.75	0.0	0.0	0.0	0.0	37.5	8.3	16.7	16.7	20.8	62.5
2-5	86	6.94	1.2	2.3	2.3	1.2	14.0	11.6	25.6	18.6	23.3	79.1
6-10	94	6.62	1.1	1.1	2.1	5.3	19.1	9.6	26.6	24.5	10.6	71.3
Over 10	195	6.68	1.5	1.5	3.1	2.6	21.0	8.2	21.5	26.2	14.4	70.3

Town Council Focus Areas: Satisfaction with Planning & Development Crosstabulations

Table B428. Satisfaction with the Job the Town is Doing on Planning & Development by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	28	6.96	0.0	0.0	0.0	3.6	21.4	14.3	21.4	14.3	25.0	75.0
26-55	281	6.76	0.4	1.4	1.8	1.8	15.3	15.7	32.0	19.6	12.1	79.4
56-65	42	6.36	0.0	0.0	0.0	7.1	31.0	11.9	26.2	16.7	7.1	61.9
Over 65	41	6.63	0.0	0.0	0.0	2.4	34.1	7.3	26.8	12.2	17.1	63.4

Table B429. Satisfaction with the Job the Town is Doing on Planning & Development by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	129	6.95	0.0	0.8	0.0	2.3	20.9	7.8	30.2	20.2	17.8	76.0
College Degree	239	6.68	0.4	0.4	2.1	2.5	18.8	15.1	31.4	17.6	11.7	75.8
PhD/JD/MD	27	6.30	0.0	7.4	0.0	0.0	14.8	33.3	22.2	14.8	7.4	77.7

Table B430. Satisfaction with the Job the Town is Doing on Planning & Development by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	344	6.70	0.3	1.2	1.5	2.9	18.9	13.7	30.8	18.0	12.8	75.3
Apartment	31	6.97	0.0	0.0	0.0	0.0	25.8	12.9	19.4	22.6	19.4	74.3
Townhouse/Condo	18	7.11	0.0	0.0	0.0	0.0	5.6	27.8	33.3	16.7	16.7	94.5

Table B431. Satisfaction with the Job the Town is Doing on Planning & Development by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	5.63	0.0	0.0	12.5	0.0	50.0	0.0	25.0	12.5	0.0	37.5
\$20,001-\$30,000	23	6.52	0.0	0.0	0.0	0.0	39.1	4.3	34.8	8.7	13.0	60.8
\$30,001-\$50,000	43	7.16	0.0	0.0	0.0	0.0	18.6	9.3	27.9	25.6	18.6	81.4
\$50,001-\$70,000	54	7.41	0.0	0.0	0.0	1.9	14.8	9.3	16.7	29.6	27.8	83.4
\$70,001-\$100,000	67	6.78	0.0	0.0	1.5	3.0	14.9	11.9	41.8	19.4	7.5	80.6
Over \$100,000	119	6.56	0.8	2.5	1.7	2.5	16.0	19.3	29.4	16.0	11.8	76.5

Table B432. Satisfaction with the Job the Town is Doing on Planning & Development by Voter Status.

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	368	6.70	0.3	1.1	1.4	2.7	19.0	14.9	29.9	18.2	12.5	75.5
Not Registered	24	7.50	0.0	0.0	0.0	0.0	12.5	4.2	33.3	20.8	29.2	87.5

Table B433. Satisfaction with the Job the Town is Doing on Planning & Development by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	239	6.52	0.4	1.3	1.7	4.2	20.1	15.9	29.7	17.6	9.2	72.4
Nonvoter	150	7.07	0.0	0.7	0.7	0.0	16.7	12.0	31.3	18.7	20.	82.0

Table B434. Satisfaction with the Job the Town is Doing on Planning & Development by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	24	6.54	0.0	0.0	0.0	4.2	37.5	8.3	16.7	16.7	16.7	58.4
2-5	85	7.04	0.0	1.2	2.4	0.0	11.8	15.3	32.9	15.3	21.2	84.7
6-10	94	6.73	1.1	1.1	1.1	0.0	19.1	13.8	34.0	18.1	11.7	77.6
Over 10	193	6.61	0.0	1.0	1.0	4.7	20.2	14.5	29.0	19.7	9.8	73.0

Town Council Focus Areas: Satisfaction with Downtown Revitalization Crosstabulations

Table B435. Satisfaction with the Job the Town is Doing on Downtown Revitalization by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	29	7.31	3.4	0.0	0.0	0.0	10.3	13.8	17.2	24.1	31.0	86.1
26-55	282	6.59	1.8	1.4	2.1	1.8	21.3	10.3	29.1	21.6	10.6	71.6
56-65	42	6.21	4.8	2.4	0.0	7.1	26.2	11.9	14.3	19.0	14.3	59.5
Over 65	42	6.81	0.0	0.0	0.0	4.8	28.6	4.8	21.4	23.8	16.7	66.7

Table B436. Satisfaction with the Job the Town is Doing on Downtown Revitalization by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	130	6.92	1.5	0.8	0.0	2.3	21.5	6.9	21.5	28.5	16.9	73.8
College Degree	241	6.52	2.1	1.7	1.7	2.5	21.6	12.9	27.0	18.7	12.0	70.6
PhD/JD/MD	27	6.56	3.7	0.0	3.7	0.0	22.2	3.7	37.0	18.5	11.1	70.3

Table B437. Satisfaction with the Job the Town is Doing on Downtown Revitalization by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	346	6.58	2.3	1.4	1.7	2.3	21.4	10.7	25.4	23.1	11.6	70.8
Apartment	31	7.07	0.0	0.0	0.0	3.2	25.8	6.5	22.6	9.7	32.3	71.1
Townhouse/Condo	19	7.16	0.0	0.0	0.0	5.3	10.5	5.3	42.1	15.8	21.1	84.3

Table B438. Satisfaction with the Job the Town is Doing on Downtown Revitalization by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	6.00	12.5	0.0	0.0	0.0	37.5	0.0	12.5	25.0	12.5	50.0
\$20,001-\$30,000	23	6.17	8.7	4.3	0.0	8.7	13.0	8.7	21.7	17.4	17.4	65.2
\$30,001-\$50,000	43	7.16	0.0	0.0	0.0	2.3	18.6	4.7	32.6	18.6	23.3	79.2
\$50,001-\$70,000	56	7.25	0.0	1.8	1.8	0.0	21.4	0.0	19.6	26.8	28.6	75.0
\$70,001-\$100,000	67	6.52	0.0	4.5	0.0	1.5	22.4	13.4	29.9	19.4	9.0	71.7
Over \$100,000	120	6.41	3.3	0.0	1.7	4.2	22.5	13.3	26.7	18.3	10.0	68.3

Table B439. Satisfaction with the Job the Town is Doing on Downtown Revitalization by Voter Status.

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	370	6.63	2.2	1.4	1.4	2.7	21.6	9.5	26.2	21.6	13.5	70.8
Not Registered	25	6.92	0.0	0.0	4.0	0.0	20.0	12.0	20.0	28.0	16.0	76.0

Table B440. Satisfaction with the Job the Town is Doing on Downtown Revitalization by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	239	6.60	1.7	1.7	2.1	3.3	20.1	9.6	26.4	23.8	11.3	71.1
Nonvoter	153	6.71	2.6	0.7	0.7	1.3	23.5	9.8	25.5	19.0	17.0	71.3

Table B441. Satisfaction with the Job the Town is Doing on Downtown Revitalization by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	24	6.79	0.0	0.0	0.0	0.0	33.3	8.3	20.8	20.8	16.7	66.6
2-5	86	6.83	1.2	1.2	0.0	2.3	22.1	9.3	26.7	18.6	18.6	73.2
6-10	94	6.60	3.2	2.1	2.1	2.1	18.1	6.4	29.8	25.5	10.6	72.3
Over 10	195	6.54	2.1	1.0	2.1	3.1	21.5	12.8	24.1	21.5	11.8	70.2

Town Council Focus Areas: Satisfaction with School Issues Crosstabulations

Table B442. Satisfaction with the Job the Town is Doing on School Issues Overall by Age.

Age	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
18-25	27	6.63	0.0	0.0	3.7	3.7	33.3	3.7	14.8	22.2	18.5	59.2
26-55	277	6.24	2.5	1.8	2.9	2.5	30.0	11.6	19.1	20.2	9.4	60.3
56-65	39	6.15	2.6	0.0	2.6	5.1	35.9	7.7	20.5	15.4	10.3	53.9
Over 65	40	6.15	5.0	0.0	2.5	2.5	32.5	7.5	25.0	15.0	10.0	57.5

Table B443. Satisfaction with the Job the Town is Doing on School Issues Overall by Education.

Education	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
HS/Some College	124	6.44	0.0	0.0	5.6	0.8	33.1	8.9	23.4	12.9	15.3	60.5
College Degree	235	6.28	3.8	1.7	1.3	3.8	28.1	9.8	19.1	23.0	9.4	61.3
PhD/JD/MD	27	5.48	3.7	3.7	3.7	3.7	44.4	14.8	7.4	18.5	0.0	40.7

Table B444. Satisfaction with the Job the Town is Doing on School Issues Overall by Housing Type.

Housing Type	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Single family	338	6.19	3.0	1.5	3.3	3.3	29.9	10.9	20.1	18.6	9.5	59.1
Apartment	30	6.63	0.0	0.0	0.0	0.0	46.7	0.0	16.7	16.7	20.0	53.4
Townhouse/Condo	17	7.35	0.0	0.0	0.0	0.0	17.6	5.9	17.6	41.2	17.6	82.3

Table B445. Satisfaction with the Job the Town is Doing on School Issues Overall by Income.

Income	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-\$20,000	8	5.63	12.5	0.0	0.0	0.0	50.0	0.0	0.0	37.5	0.0	37.5
\$20,001-\$30,000	21	6.38	4.8	0.0	0.0	4.8	33.3	4.8	19.0	14.3	19.0	57.1
\$30,001-\$50,000	43	6.81	2.3	0.0	2.3	0.0	25.6	4.7	23.3	23.3	18.6	69.9
\$50,001-\$70,000	53	6.87	0.0	0.0	1.9	1.9	32.1	3.8	17.0	18.9	24.5	64.2
\$70,001-\$100,000	65	6.31	1.5	0.0	1.5	1.5	33.8	13.8	21.5	20.0	6.2	61.5
Over \$100,000	118	5.96	4.2	2.5	4.2	4.2	28.8	12.7	16.1	20.3	6.8	55.9

Table B446. Satisfaction with the Job the Town is Doing on School Issues Overall by Voter Status.

Voter Status	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Registered	358	6.27	2.8	1.4	2.8	3.1	29.9	9.8	20.1	20.1	10.1	60.1
Not Registered	25	6.40	0.0	0.0	4.0	0.0	40.0	16.0	8.0	12.0	20.0	56.0

Table B447. Satisfaction with the Job the Town is Doing on School Issues Overall by Voted in 2009 Local Elections.

Voting Action	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
Voter	233	6.17	3.4	1.7	3.9	3.0	26.2	10.3	24.5	21.0	6.0	61.8
Nonvoter	147	6.44	1.4	0.0	1.4	2.7	38.1	10.2	11.6	17.0	17.7	56.5

Table B448. Satisfaction with the Job the Town is Doing on School Issues Overall by Years in Cary.

Years in Cary	n	Mean	Very Dissatisfied 1	2	3	4	Neutral 5	6	7	8	Very Satisfied 9	% Above 5
0-1	23	6.26	4.3	0.0	4.3	0.0	34.8	8.7	13.0	21.7	13.0	56.4
2-5	84	6.58	1.2	1.2	3.6	4.8	25.0	8.3	15.5	22.6	17.9	64.3
6-10	91	6.11	3.3	2.2	1.1	1.1	34.1	12.1	23.1	16.5	6.6	58.3
Over 10	189	6.19	2.6	1.1	3.2	3.2	31.7	10.1	20.6	19.0	8.5	58.2

Voter Status Crosstabulations

Table B449. Voter Status by Age.

Age	n	Registered	Not Registered
18-25	29	75.9	24.1
26-55	279	93.9	6.1
56-65	42	100.0	0.0
Over 65	42	97.6	2.4

Table B450. Voter Status by Education.

Education	n	Registered	Not Registered
HS/Some College	127	87.4	12.6
College Degree	239	96.2	3.8
PhD/JD/MD	27	100.0	0.0

Table B451. Voter Status by Gender.

Education	n	Registered	Not Registered
Male	181	93.9	6.1
Female	214	93.5	6.5

Table B452. Voter Status by Housing Type.

Housing Type	n	Registered	Not Registered
Single Family	341	95.0	5.0
Apartment	31	87.1	12.9
Townhouse/Condo	19	78.9	21.1

Table B453. Voter Status by Income.

Income	n	Registered	Not Registered
0-\$20,000	8	87.5	12.5
\$20,001-\$30,000	23	100.0	0.0
\$30,001-\$50,000	43	88.4	11.6
\$50,001-\$70,000	56	98.2	1.8
\$70,001-\$100,000	67	95.5	4.5
Over \$100,000	120	95.0	5.0

Table B454. Voter Status by Race.

Race	n	Registered	Not Registered
Caucasian	323	96.6	3.4
Asian	22	68.2	31.8
African-American	16	100.0	0.0
Hispanic	12	66.7	33.3
Other	16	81.3	18.8

**Table B455. Voter Status by Voted in 2009
Local Elections.**

Voting Action	n	Registered	Not Registered
Voter	239	100.0	0.0
Nonvoter	153	83.7	16.3

Table B456. Voter Status by Years in Cary.

Years in Cary	n	Registered	Not Registered
0-1	24	83.3	16.7
2-5	86	91.9	8.1
6-10	92	89.1	10.9
Over 10	192	97.9	2.1

Voted in 2009 Local Elections Crosstabulations

**Table B457. Voted in 2009 Local Elections
by Age.**

Age	n	Voter	Nonvoter
18-25	29	20.7	79.3
26-55	278	61.5	38.5
56-65	42	76.2	23.8
Over 65	42	71.4	28.6

**Table B458. Voted in 2009 Local Elections
by Education.**

Education	n	Voter	Nonvoter
HS/Some College	127	50.4	49.6
College Degree	236	64.8	35.2
PhD/JD/MD	27	74.1	25.9

**Table B459. Voted in 2009 Local Elections
by Gender.**

Education	n	Voter	Nonvoter
Male	180	61.1	38.9
Female	212	60.8	39.2

**Table B460. Voted in 2009 Local Elections
by Housing Type.**

Housing Type	n	Voter	Nonvoter
Single Family	338	64.8	35.2
Apartment	31	19.4	80.6
Townhouse/Condo	19	57.9	42.1

**Table B461. Voted in 2009 Local Elections
by Income.**

Income	n	Voter	Nonvoter
0-\$20,000	8	37.5	62.5
\$20,001-\$30,000	23	39.1	60.9
\$30,001-\$50,000	43	55.8	44.2
\$50,001-\$70,000	56	55.4	44.6
\$70,001-\$100,000	67	67.2	32.8
Over \$100,000	119	65.5	34.5

**Table B462. Voted in 2009 Local Elections
by Race.**

Race	n	Voter	Nonvoter
Caucasian	322	63.7	36.3
Asian	22	54.5	45.5
African-American	16	62.5	37.5
Hispanic	12	33.3	66.7
Other	16	37.5	62.5

**Table B463. Voted in 2009 Local Elections
by Voter Status.**

Voting Status	n	Voter	Nonvoter
Voter	367	65.1	34.9
Nonvoter	25	0.0	100.0

**Table B464. Voted in 2009 Local Elections
by Years in Cary.**

Years in Cary	n	Voter	Nonvoter
0-1	24	33.3	66.7
2-5	86	45.3	54.7
6-10	91	52.7	47.3
Over 10	190	75.8	24.2

Appendix C

Town Government Staff Interaction

6. Town Government Staff – Please tell us specifically what you recall about this interaction (for responses below 5).
 - Flooding issues; Cary blamed it on someone else and kept pushing it away
 - I was told the trees would decay eventually from the hurricane in the 90's, but it is still a mess
 - Inspectors – had to redo things because of regulations
 - Problem with water; no information on what to do except flush hydrants; someone came out and said what the problem was but nothing else was done
 - My problem is still not resolved
 - There was a code issue while selling a house; kept hearing different things from the staff
 - They don't listen and don't even care; they are not willing to change anything; they stick with anything they decide without citizen's input
 - No response back from highway department, Mayor, Police department in regards to speeders on my road
 - Didn't add a red light until something happened

Appendix D

Streets/Roads That Need Attention

7. Can you provide specific examples of streets and roads (# of times mentioned) that need more attention (for responses below 5)?
- Kildaire (34) – potholes, always constructions, needs to be resurfaced completely, needs work, needs repaving, right-hand lane heading out, water puddles
 - Maynard Road (23) – potholes, water puddles
 - Cary Parkway (11) – bumpy, potholes, needs repairing, road needs to be widened; took too long to fix
 - High House (6) – potholes and rough surface
 - Chatham Street (3) – paving and potholes
 - Evans Road (3)– bumpy, potholes, and road needs to be widened
 - A lot of roads need repaving and has potholes (3)
 - Walnut – potholes (3)
 - Academy Street (2) – paving and potholes
 - Fire Station Road – have lived here 1½ years and some of the potholes are still there (2)
 - Green Level Church – potholes (2)
 - Lake Pine (2) – potholes
 - Tryon Road (2) – potholes
 - Amberly – potholes
 - Beltline and Cary Town Boulevard – potholes
 - Buck Jones – potholes
 - Carpenter Church – potholes and bad patchwork
 - Chapel Hill Road – potholes and light cycles
 - Corner of Carpenter and Upchurch and Lewis Stevens – potholes and poor planning with pipe
 - Crossroads – drive the road, you’ll see the problems
 - Dabney – potholes
 - Downtown streets in the center – potholes
 - Dry Avenue – potholes
 - Elder drive – should be wider
 - Every work area – traffic and road work
 - Everything west to 55 – have to get my car aligned every time I drive these roads
 - Everywhere – sweeping streets is a waste of money
 - Fox View Place – drainage issues; rough patches
 - Harrison – potholes
 - James Jackson – potholes
 - Jenks Carpenter – repave
 - Morris Carpenter and Upchurch Road – looks unfinished
 - Near Apex border – potholes
 - North Harrison – paving
 - Off of 55 – potholes are never fixed
 - Secondary road off of Main Street – potholes
 - Silver Ridge Court – potholes not fixed or they keep coming back
 - Witherstone Way and James Jackson – potholes

Appendix E

Public Areas That Need Attention

9. Can you provide specific examples of places that need more attention (for responses below 5)?
- The mowed areas are not maintained frequently enough
 - Cary Parkway – potholes
 - Kildaire Farm Road – potholes
 - Maynard Road – potholes
 - Maynard Road, Kildaire Farm Road, and Walnut Street – potholes
 - Cary Parkway – potholes
 - Cary Parkway – all the work they did and there are still potholes

Appendix F

Name of District Command Team Captain or Lieutenant

14. Can you tell us the name of a captain or lieutenant on your District's command team?

- District 3 – it's a woman
- District 2 – Pearson
- Don't know district– Pat
- Don't know district – Kenny
- Don't know district – Dawn Hamilton

Appendix G

Town Parks & Recreation or Cultural Program Participation

18. Please tell me which program (# of comments) you or a member of your household most frequently participated in and where?

- Sports/Athletics (19)
Location: Bon Park, Middle Creek, numerous locations
- Art and Art class (15)
Location: Jordan Hall, Bon Park, Amphitheatre, numerous locations
- Baseball/T-Ball (11)
Location: Bon Park, Herb Young, Thomas Brook
- Basketball (11)
Location: Bon Park, Middle Creek, Herb Young, numerous locations
- Tennis (10)
Location: Cary Tennis Center
- Concerts (9)
Location: Amphitheatre, Bon Park, Regency Park, Koka Booth
- Lazy Days (9)
- Can't remember (9)
Location: Bon Park, Cary Tennis Center, Jordan Hall
- Senior Citizen Activities (8)
Location: Senior Center, Bon Park
- Summer Camp (8)
Locations: Cary Park, Bon Park, Harrison, Maynard, Bon Park, Jordan Hall, Hemlock Bluff
- Numerous events (6)
Location: Koka Booth, Jordan Art Hall, Bon Park, Herb Young
- Children's Programs (5)
Location: Bon Park, numerous locations, Jordan Hall
- Easter Egg Hunt (5)
Location: Bon Park
- Fitness/Exercise (4)
Location: Bon Park, Herb Young
- Ballet (3)
Location: Community Center, Bon Park, Senior Center
- Dance (3)
Location: Bon Park, Jordan Hall, Cary Community Center
- Volleyball (3)
Location: Bon Park, Cary Community Center, YMCA
- Yoga (3)
Location: Bon Park
- Craft Show (2)
Location: Bon Park
- Classes (2)
Location: Jordan Hall, Senior Center
- Nature programs (2)
Location: Hemlock Bluff
- Karate (2)
Location: Cary Park, Senior Center

- Recreation Programs (2)
Location: Bon Park
- Soccer (2)
Location: Bon Park, numerous locations
- Spring Days (2)
Location: Regency Park, Bon Park
- Stretch and Grow (2)
Location: Bon Park
- Bark in the Park
Location: Bon Park
- Cary Players
Location: Page Walker House
- Children's Choir
- Christmas event
Location: Herb Young
- Gymnastics
- Home School
Location: Bon Community Center
- Hula Hoops
Location: Hubert Community Center
- Kwanza Celebration
Location: Hubert Community Center
- Piano
Location: Senior Center
- Plays
- Presentations
Location: Town Hall
- Princess Tea Party
Location: Art Center
- Safety Town
Location: Downtown
- Softball
- Space Camp
- Swimming
Location: TRAC
- Trash pickup in park
Location: numerous locations
- Veteran's luncheon
Location: Herb Young
- Volunteer races
Location: Bon Park

Appendix H

Reasons for Low Ratings (Below 5) for Cary Overall as a Place to Live

20. Please tell us specifically what about Cary you're finding undesirable?

- Lacks character
- School system

Appendix I

Reasons for Low Ratings (Below 3) for Quality of Life in Cary

21. Please tell us which aspects of the quality of life in Cary seem worse?

- Too many new people and projects
- More and more traffic and expansion of roads makes it worse because construction takes so long
- School systems
- Restriction on appearance should be enforced; lose the tacky neon signs
- Safety has subtly declined
- Too much growth
- Potholes and fixing them in a timely manner
- Crime
- Bad aggressive drivers; there's more traffic
- All businesses are chains; Waverly Place is a missed opportunity
- Murders; cultural changes
- Overcrowding; overdevelopment
- Roads are not maintained; too many shopping centers
- Break-ins
- Congestion; population
- Lack of revenue
- Clear cutting – removing woods
- Too much happening
- Year-round school
- Traffic and road conditions
- Growth
- Crime
- Undesirable things happening

Appendix J

What Respondents Liked Best About Cary

4. What do you like best about Cary? (# of times mentioned)

- Safety (56)
- Small town feel/sense of community (52)
- Convenient (50)
- Family friendly (49)
- Friendly people (34)
- Clean (28)
- Everything (28)
- Well organized/planned (26)
- Parks (25)
- Quiet (20)
- Appearance (19)
- Quality of life/amenities (17)
- Schools (13)
- Greenways/paths/trails (12)
- Good services (11)
- Diversity (9)
- It is home/I was raised in Cary (9)
- Plenty of places to shop (9)
- Town is well run (9)
- Nice place to live (7)
- Not overcrowded (7)
- Sense of community (7)
- Zoning/signage regulation (6)
- Neighborhoods (5)
- Athletic facilities/recreation (4)
- Natural spaces (4)
- Places to eat (4)
- Weather/climate (4)
- Comfortable (3)
- Arts (2)
- My kids/parents are here (2)
- Roads (2)
- Senior citizens/retirement community (2)
- Churches
- Downtown
- Lifetime fitness
- Affordable living
- It could all be a little better
- Leaf collection is great
- Lots of sidewalks
- Medical health

Appendix K

What Respondents Liked Least About Cary

5. What do you like least about Cary? (# of times mentioned)

- Traffic (44)
- Growth issues (29)
- Too many regulations/restrictions (28)
- Roads/streets (26)
- Crowded/overpopulated (17)
- Cost of living (15)
- School issues (12)
- High taxes (11)
- Overdevelopment (10)
- Need more nightlife (8)
- Too quiet (8)
- Enforce sign regulations (7)
- Improve shopping (7)
- Improve downtown (6)
- No entertainment/things to do (6)
- Need more restaurants (4)
- Poor snow removal (4)
- Annexation (3)
- Closeness of houses (3)
- Construction (3)
- Improve sidewalks (3)
- Poor planning (3)
- Too many immigrants (3)
- Bureaucracy at the Town Hall (2)
- Have to drive to get places (2)
- Too many northerners (2)
- Water bill (2)
- More fun activities for young adults and singles (2)
- Increasing distance from the countryside
- Need more for the retired people; more facilities for seniors
- Lack of cultural events
- No smoking regulations
- New townhouses
- Unpleasant residents
- People trying to change it so much
- Middle of the Piedmont
- New people coming in trying to change it
- Sameness of it all; uniformity
- Trees block views on corner streets
- Need to be more family oriented
- How busy it is
- Public transportation
- Business aspect
- Contractors add surcharge
- Need to cleanup up more in areas that are not million dollars homes

- Proximity centrally located; park was never built in neighborhood; pedestrian parkway – nothing to enhance
- Layout
- Kildaire buses need to run more routes
- Haven't lived here long enough to answer
- Too suburban
- Very autonomous
- Try to get hi-fi wireless free television
- Miss small village atmosphere
- Redo Waverly Place like North Hill
- Not enough dog parks
- Car break-ins
- Kildaire Farm Lake has been drained
- Reputation
- Turnover of families and residents in neighborhoods
- Perception of Town from surrounding areas
- Too expensive rent for small businesses
- Attitude
- Infrastructure needs to be updated to the growth
- Need bulky pickup
- Leaf pickup takes too long to be collected
- Little too homogenous
- Very pretty; roads change names
- Higher services; upscale community
- Not a lot of culture
- The way money is being spent – sidewalks not being used
- Lack of stimulus and historical area
- Too many Police on street
- Need more bicycle routes without traffic
- Shopping mall parking lot
- Need more black and white people group events
- Should not charge per household; should be per person instead
- The political system
- Speeders; Police need to enforce more; McCrimmon is 35 mph and people are doing 65 and 75 mph
- Understands not to use the bulky signs but should allow more advertisement; sign ordinance is really bad; makes people unaware of local companies and restaurants; local businesses lose customers because they don't know they're even in the Town
- Humidity in the summer
- Safe
- Proximity to the mountains and coast
- Prejudice Police department

Appendix L

Most Important Issue Facing the Town

22. What do you feel is the one most important issue facing the Town of Cary? (# of comments)

- Managing growth (124)
- Schools (53)
- Traffic (25)
- Overdevelopment (17)
- Overpopulation (16)
- Attracting businesses/jobs (12)
- Budget/spending (11)
- Roads/streets (10)
- Safety/crime (10)
- Economic conditions (6)
- Improving downtown (6)
- Planning (6)
- High taxes (5)
- Construction (4)
- Maintaining greenspace (4)
- Maintaining small town feel (4)
- Annexation (3)
- High utility bills (3)
- Water issues (3)
- Harsh sign rules (2)
- Local transportation (2)
- Maintaining home values (2)
- Maintaining quality of life (2)
- Storm water runoff
- Achieving proper mix of commercial and residential and compensating the traffic patterns
- Fairness
- Gangs in schools seem to be on the rise
- Unhappy about the Community tree becoming Christmas tree
- Activities available
- Interest groups make a lot of noise; they're getting noticed above average opinions
- Nothing
- Depends on what I read in the Cary News
- Snobbery
- More medical facilities
- Like urban sprawl; big yards; don't like living so close to neighbors
- Stepping on people they shouldn't
- Too many rules
- Development at High House Road
- The Town seems to close down when it snows
- Maintaining level of services without raising taxes
- No shopping; separate independent city from Raleigh
- Having to pay \$40 permit to take dog to Bon Park
- Need wireless zone
- Being politically correct about everything
- Houses are too expensive

- Need to have more facilities
- More variety in shops and restaurants
- Lack of nightlife
- Meeting the needs of the community
- Need a public swimming facility
- Resources
- Shopping centers look boring because of the signs; all need to be the same
- Small business operations
- Public works
- Slow moving town
- Would like to know more about recycling
- Old feed store being made into a development with houses looking like the store but no feeling of progress
- Other cities saying we are conceited
- Water pollution
- Too much commercial development
- Sign on a guy's house on Maynard Road (screwed by the Town of Cary)
- More events; old Cary theme should stay
- Public transit
- Focus on helping lower income housing areas; not too low but more middleclass
- Keep family first
- Price of housing keeps going up
- The impact of 540
- Maintaining high expectations set for the Town

Appendix M

Voting Explanation for Adding Five Cents on the Current Tax Rate

41a. Support for adding five cents on the current tax rate. Would you vote in favor of this? (Please explain)

Vote Against Five Cent Increase Reasons

- Taxes too high/already pay enough (69)
- Depends on the project (36)
- Economic conditions (34)
- Budget better/spend wisely (21)
- Fixed income (9)
- Don't own (8 comments)
- Pay off debt first (7)
- Growth should pay for it (4)
- Lost job (4 comments)
- Things are fine now (4)
- I'm new here (3)
- Cost of living is high enough (2)
- Property evaluations down (2)
- Would rather only raise it three cents (2)
- Should charge the new builders
- If we can't afford it, then don't bother
- The Town has enough greenways and parks
- Taxes should already fund everything
- Five cents is more than needed
- If it included education, I would vote for it
- Obama will raise the taxes
- Growth can be done that is necessary with three cents; growth seems to continue and five cents would probably not be needed
- Most of the money we pay for taxes go to schools and the schools are not showing improvements based on what we pay
- The bonds were bought so they wouldn't raise taxes
- We need to fix the job issues before adding any tax hike
- Only interested if the Town would put in a rail transportation system with the tax money

Vote For Five Cent Increase Reasons

- Benefit the Town/needs to be done (51)
- Small increase (16)
- It would depend on the project (9)
- Use bonds (3)
- Use toward things that are of the utmost importance
- It's better than the Town going into further debt
- We need to address growth
- Would vote for projects like greenways, parks and roads
- Traffic is getting worse
- Growth is important
- If it gets the work done
- Cheaper now than in the future
- This would get us out of debt faster
- Don't think they would raise taxes this much

No Answer For Five Cent Increase Reasons

- It depends on the projects (18)

Appendix N

Voting Explanation for Adding Three Cents on the Current Tax Rate

41b. Adding three cents on the current tax rate. Would you vote in favor of this? (Please explain)

Vote Against Three Cent Increase Reasons

- Taxes too high/already pay enough (61)
- Depends on the project/need more information (24)
- Economic conditions (23)
- Budget better/spend wisely (20)
- Fixed income (9)
- Don't own (8)
- Pay off debt first (7)
- Lost job (4)
- Things are fine now (4)
- Property evaluations down (3)
- I'm new here (3)
- Three cents is a lot over a year
- I don't get the services that Cary offers but I have to pay the taxes anyway
- Police have their own cars; if they shared vehicles, they could save thousands
- Taxes should already fund everything
- Cost of living is high enough
- Unless the need helps the greater good
- If it included education, I would vote for it
- Small increase; wouldn't have issues if not annexing
- Obama will raise the taxes
- Maybe in five years
- Cost of living is high enough and people are having a hard enough time paying bills now without making it more
- Most of the money we pay for taxes go to schools and the schools are not showing improvements based on what we pay
- The bonds were bought so they wouldn't raise taxes
- We need to fix the job issues before adding any tax hike
- Only interested if the Town would put in a rail transportation system with the tax money

Vote For Three Cent Increase Reasons

- Benefit the Town/needs to be done (51)
- Small increase compared to five cents (35)
- It would depend on the project (13)
- Use bonds (2)
- It's better than the Town going into further debt
- We need to address growth
- Growth can be done that is necessary with three cents; growth seems to continue and five cents would probably not be needed
- Firemen, Police and teachers don't make enough and extra money should go to them
- Not sure I'd vote for the bond
- Don't understand; with more growth there is more people to pay
- I don't want to price myself out
- Either option is fine
- Bond projects have been worthy in the past
- Cheaper now than in the future
- Wouldn't mind if it takes care of the debt
- Most others will probably vote for this just because it is less
- If it was for a good reason; if it was for the general government, then no

No Answer For Three Cent Increase Reasons

- It depends on the projects (18)

Appendix O

Well Informed on Town Government Aspects Services, Projects, Issues, and Programs That Come to Mind

32. What specific projects, activities, or issues came to mind why you decided on that rating?
(Rating)

- Newspaper (rated 7)
- I think about the water problem we use to have and now we are number one (rated 7)
- Park and greenway projects (rated 8)
- Expansion of 540 and McCrimmon Parkway (rated 5)
- Emails (rated 7)
- It's my own fault (rated 3)
- Parks and greenways (rated 7)
- Well informed (rated 8)
- Road projects (rated 5)
- Would be more informed if the Town tuned in more (rated 5)
- Replacing lights (rated 6)
- Don't involve myself (rated 2)
- Big 540 expansion; hard to find information (rated 5)
- House rates are going up (rated 7)
- Schools (rated 5)
- Don't pay much attention to this (rated 5)
- Don't look for information (rated 6)
- Crossroads and mall – would like more services (rated 7)
- Volunteer work (rated 8)
- They try to keep you informed; Board of Education (rated 9)
- All (rated 9)
- Don't follow through with new information about delays and new done date (rated 3)
- All (rated 8)
- Need more information all around (rated 5)
- Lack of information about all government related issues (rated 3)
- No specific projects; anything that has been out lately; don't really look into information; don't have time, but I know it's available (rated 9)
- Unaware of most government information (rated 1)
- Need more on-hand information and time and dates of meetings (rated 3)
- New neighborhood construction (rated 9)
- Four leaf clover project and Cary Parkway and High House Road (rated 8)
- New parks (rated 6)
- New subdivision; noise ordinance enforcement (rated 9)
- High House Road and Davis Drive project (rated 7)
- Kildaire Farm Road being widened (rated 6)
- I try to be on top of things (rated 8)
- 540 build-out/Morrisville Parkway (rated 6)
- Sign ordinances (rated 7)
- Religious structures around home going up (rated 3)
- Trash collection (rated 7)
- Davis Drive and High House Road (rated 4)
- Downtown redevelopment (rated 6)

- High House Road and Davis Drive that was leveled; adult daycare was in rule of radius because of kids daycare (rated 3)
- Roads (rated 8)
- Very open with us (rated 9)
- Emails (rated 9)
- I try to stay up with everything (rated 7)
- I have access if I want to (rated 7)
- Neighbor is very active and keeps us informed (rated 5)
- Traffic intersections (rated 6)
- I look online at the Council meetings (rated 8)
- Road widening (rated 6)
- New water treatment plant (rated 5)
- The way they communicate not by newspaper (rated 6)
- I don't seek out info (rated 7)
- School Board issues (rated 5)
- I read the newspaper (rated 5)
- Intersection of Cary Parkway and High House Road (rated 5)
- Davis Drive and High House Road project; electronic billboards (rated 6)
- I am informed by news and TV; I was informed about the retirement home being built (rated 9)
- What I read in the newspaper (rated 7)
- I am on Cary's alert person (rated 9)
- Waste services (rated 5)
- I do read emails from the Town (rated 8)
- Middle-age group gets lost in the mix (rated 6)
- Not sure I know what is going on (rated 6)
- I read the paper daily (rated 9)
- I get emails from seniors (rated 9)
- Knows someone in Cary government (rated 6)
- Confused about how C-Tran works (rated 3)
- Cary does a good job of making information available (rated 8)
- I think Cary does a good job (rated 9)
- Election of mayor (rated 4)
- I am not very informed (rated 3)
- Just don't look for it (rated 5)
- Don't tell you enough (rated 1)
- I don't always do what I could do (rated 9)
- I read the newspaper, television; try to stay informed (rated 7)
- Cary News, no development plans and then it happens (rated 7)
- I personally am not paying attention (rated 4)
- I could be more informed if I used the tools and took the time (rated 7)
- Construction (rated 6)
- Development at High House Road (rated 6)
- Good communication on road widening and amphitheatre (rated 6)
- High House Road/Cary Parkway (rated 8)
- Read news online (rated 9)
- The Council's deliberation over budget (rated 8)
- Town development at High House Road and Davis Drive (rated 7)
- I am informed as I want to be (rated 8)
- My lack of me getting info (rated 6)
- I would find it if I needed it (rated 5)

- 540 expansion (rated 5)
- Television news (rated 5)
- Growth overall (rated 8)
- New signage (rated 9)
- Subdivision off of High House Road (rated 7)
- Signage; traffic circles; roundabouts (rated 5)
- Sidewalk addition and taking land for widening (rated 8)
- Sign painted on his house; citizen feels Cary gave him a raw deal (rated 5)
- Developments (rated 8)
- Debt (rated 7)
- Development (rated 7)
- Storm debris collection (rated 7)
- Cary magazine (rated 7)
- Tree clause; Christmas tree; community tree (rated 6)
- Clearing land for a path through Town (rated 8)
- Downtown events and projects (rated 7)
- Newspaper (rated 5)
- Schools; newspaper (rated 5)
- Aquatic center (rated 5)
- Cary News (rated 8)
- Trees cut down in backyard without knowing about it (rated 4)
- Year-round school (rated 6)
- Ordinances (rated 7)
- Taxes (rated 8)
- New construction taking forever (rated 6)
- Road repairs (rated 4)
- Mail; website (rated 9)
- School; population; construction (rated 9)
- Transportation (rated 5)
- Things just happen and I want to know how it is paid for (rated 3)
- Downtown (rated 8)
- Government issues (rated 8)
- The opportunity is there, I just do not get involved (rated 7)
- Schools – expansion of Cary (rated 7)
- Development of schools (rated 6)
- Local politics (rated 8)
- Not being able to obtain information on zoning (rated 6)
- Neighborhood projects are delayed for long periods of time; flood control (rated 5)
- Streetscape (rated 7)
- Road construction (rated 3)
- I don't bother to find out (rated 5)
- I don't keep up with it like I should (rated 6)
- Just not informed (rated 3)
- Development in general (rated 7)
- Have more jobs posted (rated 1)
- I need to seek out (rated 5)
- Called about a stop light at my daughter's school and it was fixed (rated 9)
- My own fault (rated 6)
- I don't pay as much attention as I should (rated 5)
- I read the newspaper; I don't get enough out of it (rated 5)

- Neighborhood roads not finished (rated 6)
- Roads; potholes (rated 3)
- My fault (rated 6)
- It's a need to know basis (rated 6)
- Just don't pay much attention to it (rated 3)
- It's my own fault (rated 4)
- Just things in general (rated 7)
- Neighborhood issues (rated 5)
- Development (rated 7)
- Road construction (rated 4)
- Don't look for any information (rated 5)
- Widening of the roads; activities of Town services (rated 8)
- Downtown revitalization (rated 9)
- Unaware of exactly what's going on; own choice not to view information (rated 5)
- More development information would be nice (rated 8)
- All (rated 7)
- Hard to find information; you've have to go out and look for it; should mail more things (rated 3)
- All (rated 9)
- Sometimes it's hard to find information about almost anything (rated 6)
- All (rated 8)
- Do a great job at making information available in all areas (rated 9)
- Don't look for information (rated 5)
- Newsletter in the bill (rated 7)
- Knows the information is available (rated 5)
- I know the information is available if I need it (rated 8)
- School projects; things that families are worried about (rated 5)
- Most Town developments such as downtown (rated 7)
- Everything (rated 8)
- All; should make all information big and bold so people don't miss it (rated 5)
- All (rated 8)
- More information on all (rated 5)
- All (rated 9)
- Not interested; too old (rated 9)
- Widening of roads; downtown work park events (rated 7)
- Information is available; just not interested (rated 8)
- Downtown work (rated 9)
- All (rated 9)
- Could definitely put more information out about everything (rated 5)
- Too busy to look over what's going on in the Town; not interested (rated 9)
- Information is available, but nothing interests me (rated 9)
- I am just not very well informed (rated 2)
- I know the information is available but just don't keep up with anything (rated 9)
- All (rated 9)
- Unaware of most things due to lack of available information; should use email to get more information out to the residents of the Town (rated 3)
- Downtown revitalization (rated 9)
- Parks and Recreation (rated 7)
- Website has lots of information (rated 6)
- Website (rated 8)
- Sent out emails about specific agendas (rated 8)

Appendix P

Satisfaction With Making Information Available to Citizens Services, Projects, Issues, and Programs That Come to Mind

34. What specific projects, activities, or issues came to mind why you decided on that rating?
(Rating)

- Senior Center gives information (rated 7)
- Number of ways they distribute information (rated 8)
- Watch on television (rated 7)
- Just looked at the recycling collection schedule (rated 9)
- McCrimmon Parkway (rated 5)
- Local issues (rated 9)
- Website and info line (rated 8)
- Several ways to obtain the information (rated 8)
- Newspaper (rated 6)
- Don't know when the Town meetings are (rated 5)
- Local news; information is out there but I just don't look for it (rated 5)
- Zoning issues; homeowners (rated 6)
- Reclaimed water and leaf pickup (rated 6)
- I'm sure the information is there; I don't look for it (rated 5)
- Town meetings (rated 6)
- 540 expansion; can't find information; seems like it is a secret (rated 2)
- Newspaper (rated 7)
- Don't look for it (rated 4)
- No cable (rated 5)
- Just see things as they are happening (rated 6)
- Don't know about a lot of it (rated 5)
- Don't look for the information (rated 7)
- Meetings you can attend (rated 8)
- All (rated 9)
- Need to keep all project information up-to-date and current (rated 3)
- All (rated 8)
- Need more information all around (rated 5)
- Hard to find any information on all of the issues (rated 3)
- No specific projects; anything that has been out lately; don't really look into information; don't have time but I know it's available (rated 9)
- Very little information available; hard to find (rated 1)
- Not enough information (rated 3)
- Recycling could be made more clear or easier so it doesn't feel like a burden; need to give good directions on how and what to recycle (rated 8)
- Articles are in the paper about everything (rated 9)
- It's available online (rated 8)
- Newsletter in the water bill (rated 9)
- Newsletter in the utility bill (rated 8)
- Fixing potholes after the weather clears up (rated 9)
- Signs and billboards (rated 8)
- Schools (rated 9)
- Signage (rated 9)
- School issues (rated 9)

- Always in the newspaper (rated 9)
- It's available if you look (rated 9)
- Newspaper information (rated 8)
- Greenway expansion (rated 6)
- Schools (rated 7)
- Flashing signs (rated 7)
- Newsletters (rated 7)
- Park West Village (rated 6)
- Road projects (rated 8)
- Changed recycling bins (rated 9)
- More vibrant downtown (rated 8)
- Signage at businesses prevents fair representation to all businesses (rated 2)
- 540 development (rated 2)
- Emails (rated 9)
- I am generally well informed (rated 8)
- I have access if I want to (rated 7)
- Neighbor is very active and keeps us informed (rated 5)
- Not much Town communication (rated 5)
- Would like to hear more about the status before it has happened (rated 8)
- BUD (rated 7)
- The information is available (rated 7)
- The Town government people come to the retirement home (rated 8)
- My own lack of resource (rated 7)
- Waste services (rated 5)
- Loves the emails – traffic issues, sewer problems, trees down (rated 9)
- Programs are for the young or elderly (rated 6)
- Not sure I know what is going on (rated 6)
- Website, paper, television (rated 9)
- Knows someone in Cary government (rated 6)
- No bus stops near my house (rated 3)
- Cary does a good job of making information available (rated 8)
- I need to use the tools more (rated 9)
- Easy access to Cary information (rated 8)
- I am not very informed (rated 3)
- Just don't look for it (rated 5)
- Need a Cary book of things available (rated 1)
- Don't make myself available (rated 9)
- The information that is available through paper and television (rated 9)
- Development (rated 7)
- It's made available; I just have to utilize it (rated 5)
- Program guides online (rated 9)
- Good communication with road widening and amphitheatre (rated 5)
- Information is available (rated 9)
- Cary keeps us informed (rated 8)
- Website is good (rated 8)
- It's available; you just have to use it (rated 7)
- 540 going through (rated 4)
- I would find it if I needed it (rated 5)
- 540 expansion (rated 5)
- Need to access myself (rated 7)

- Potholes after weather (rated 9)
- Activities for children (rated 7)
- Debt (rated 3)
- Website (rated 7)
- Taxes (rated 7)
- Website (rated 7)
- Taxes; bonds (rated 9)
- Storm debris (rated 7)
- Schools (rated 7)
- Website (rated 9)
- Leaf collection, when are they coming (rated 7)
- Website (rated 7)
- HOA (rated 8)
- BUD (rated 7)
- Roads; construction (rated 8)
- Newspaper (rated 7)
- Cary News (rated 9)
- Cary Parkway and High House Road; no smoking in bars and restaurants (rated 9)
- Television (rated 7)
- Year-round school (rated 5)
- Road construction (rated 6)
- Construction (rated 7)
- Website (rated 8)
- New construction (rated 6)
- Website; newspaper (rated 9)
- Amtrak station (rated 9)
- Newspaper (rated 5)
- School system (rated 6)
- Roads (rated 5)
- Roads; new developments (rated 5)
- Activities (rated 4)
- Youth programs (rated 7)
- Growth (rated 9)
- Usually know what's going on so they must get it out there somehow (rated 8)
- Website (rated 6)
- Zoning – if you call, they say to check the internet (rated 6)
- Deeds (rated 7)
- Delay in projects (rated 7)
- Signs go up the day of construction (rated 4)
- I don't bother to find out (rated 5)
- I don't keep up with it like I should (rated 6)
- Have been seeking information (rated 5)
- I applied for a job and never heard a word (rated 1)
- I need to make myself more informed (rated 6)
- Town's website (rated 9)
- My fault (rated 6)
- I don't pay as much attention as I should (rated 5)
- It's available (rated 6)
- Town meetings (rated 7)
- Housing value (rated 6)

- Road construction (rated 7)
- Just don't look for it (rated 6)
- It's probably there; just not looking for it (rated 5)
- Not interested in information (rated 5)
- Downtown family activities (rated 9)
- Mainly downtown work (rated 9)
- Don't look for information (rated 7)
- Not really interested in any at this time; too busy to view information (rated 5)
- All (rated 8)
- Hard to find information; you've have to go out and look for it; should mail more things (rated 3)
- All (rated 9)
- Town does a pretty good job at keeping information easily available (rated 7)
- All (rated 9)
- Do a great job at making information available in all areas (rated 9)
- Don't look for information (rated 5)
- The construction around Turner Creek (rated 8)
- Newsletter in the bill (rated 7)
- Know the information is available (rated 5)
- Know the information is available if I need it (rated 8)
- Schools (rated 5)
- Most Town developments (rated 8)
- Everything (rated 9)
- All (rated 5)
- All (rated 8)
- More information on all (rated 5)
- All (rated 9)
- Not interested; too old (rated 9)
- Widening of roads; downtown work park events (rated 7)
- Not interested (rated 8)
- Downtown projects (rated 9)
- All (rated 9)
- More information about all (rated 5)
- Information is available; just not interested (rated 9)
- Don't look at any information (rated 9)
- Television (rated 5)
- All (rated 9)
- Website (rated 6)
- Sewer and water (rated 8)
- Website; Town Hall meetings (rated 8)
- Emails (rated 8)
- Website (rated 6)
- Road work (rated 8)

Appendix Q

Satisfaction With Opportunities to Participate in Decision Making Services, Projects, Issues, and Programs That Come to Mind

36. What specific projects, activities, or issues came to mind why you decided on that rating?
(Rating)

- Don't know about opportunities, but I am sure they are probably available (rated 5)
- This survey (rated 6)
- New recycling carts (rated 8)
- Able to vote for leaders and be involved in forums (rated 5)
- Storm water runoff and traffic (rated 1)
- Road projects (rated 8)
- Road projects (rated 6)
- This survey (rated 7)
- Downtown services (rated 6)
- Not really aware (rated 3)
- Town meetings (rated 6)
- Sign ordinances (rated 5)
- Transportation to opportunities (rated 7)
- Not familiar with opportunities (rated 5)
- Know the opportunity is there but just don't look into them (rated 5)
- This survey is nice (rated 7)
- Don't know of opportunities (rated 3)
- Volunteer and meetings (rated 7)
- All (rated 9)
- Unaware of most opportunities (rated 3)
- All (rated 8)
- Need more information all around (rated 5)
- Don't know of any opportunities (rated 3)
- No specific projects; anything that has been out lately; don't really look into information; don't have time but I know it's available (rated 9)
- Don't know of any opportunities (rated 1)
- Unaware of any opportunities; sees very little information (rated 1)
- Redistricting (rated 9)
- High House Road, left turn removal at Cary Parkway (rated 9)
- Advisory board for the disabled is needed (rated 9)
- Sears Stone development (rated 8)
- Billboard postings (rated 8)
- Opportunity is there if you're interested (rated 8)
- Rezoning – it's done before they ask for input (rated 2)
- Display boards (rated 9)
- Reorganizing sign ordinance program (rated 7)
- Public meeting signs (rated 7)
- Recycle water; schools; system pumps to collect water for lawns and car washing (rated 1)
- It's available but I have a busy schedule (rated 9)
- High House Road traffic (rated 7)
- 540 development (rated 2)
- Not aware of opportunity (rated 5)
- I don't go to Town meetings (rated 3)

- I always vote (rated 8)
- I have access if I want to (rated 7)
- Would like more detail (rated 8)
- I do vote (rated 7)
- Candidates come to the retirement home (rated 8)
- Land behind my house; have asked to be cleaned up (rated 5)
- I don't always participate (rated 9)
- It's up to me to take advantage (rated 8)
- Voting (rated 9)
- I read and vote (rated 9)
- I don't know my options (rated 1)
- I just don't make choices (rated 9)
- I just need to take the time (rated 9)
- My language can be a barrier (rated 5)
- Notices about rezoning (rated 8)
- There may be more available than I realize (rated 6)
- I don't go and voice opinions (rated 5)
- I don't make myself available (rated 7)
- Intersection of Cary Parkway and High House Road; not feasible (rated 5)
- Whether your representative hears you; Stonehedge, Davis Drive, and High House Road (rated 7)
- I have to participate (rated 5)
- Meetings at Town Hall; voting (rated 9)
- Widening Maynard Road (rated 6)
- Town Council meetings happen at odd times (rated 6)
- Weeknight meetings are not convenient (rated 7)
- Emails; Town Forums (rated 7)
- Town Hall community input; cultural arts (rated 9)
- You can attend the meetings (rated 8)
- I don't know where the polling stations were (rated 4)
- Experience with annexation (rated 9)
- I don't use the website or read the newspaper (rated 6)
- My own lack of doing (rated 5)
- Just me participating more (rated 7)
- Newspaper (rated 8)
- Greenway behind my home being delayed (rated 8)
- Sewer connections in Cary are outside neighborhoods in many areas (rated 9)
- Extended growth (rated 8)
- Money spent (rated 5)
- Growth management (rated 7)
- Roads (rated 6)
- Clearing trees (rated 6)
- Road maintenance (rated 6)
- High House Road and Cary Parkway (rated 8)
- Signage (rated 8)
- Schools (rated 7)
- Road construction (rated 4)
- Taxes; cost of living (rated 5)
- New construction; removing tree/landscaping (rated 2)
- Small businesses (rated 5)
- Schools (rated 2)

- Continued development (rated 3)
- Young adult programs (rated 4)
- Just don't get involved (rated 7)
- Cary Parkway and High House Road construction (rated 5)
- Growth (rated 5)
- Development of surroundings like the mall area (rated 4)
- Don't pay much attention to opportunities (rated 7)
- Streetscape (rated 7)
- I am not very well informed (rated 5)
- I do write letters on what my concerns are but haven't gotten any feedback (rated 5)
- I am not happy with my Town Council representative (rated 6)
- I need to be more informed (rated 7)
- Called about a stop light at my daughter's school and it was fixed (rated 9)
- Requesting a survey for signs; good for asking input (rated 7)
- Don't like all their regulations (rated 6)
- They do give me every opportunity (rated 9)
- From what I have observed (rated 7)
- Need awareness program (rated 5)
- Haven't asked us to participate except to vote (rated 3)
- Ways to obtain it requires my participation (rated 6)
- They don't listen to people (rated 7)
- Good response from Town Council about neighborhood problem (rated 7)
- Town meetings (rated 4)
- Population growth (rated 7)
- Not involved enough to know about the opportunities (rated 3)
- Not interested in participating (rated 5)
- Don't use opportunity (rated 7)
- Opportunities are available; just too busy to add opinion (rated 8)
- All (rated 7)
- It shouldn't be called opportunities because they don't really listen to your opinion; the decisions are made before they even talk to residents (rated 1)
- All (rated 9)
- Plenty of opportunities to voice opinion; just don't take advantage (rated 8)
- All (rated 9)
- All (rated 7)
- Just don't participate (rated 5)
- The opportunities are there if wanted (rated 5)
- Not sure of any opportunities but I don't look to participate (rated 5)
- Need more information about the opportunities; not aware of any (rated 3)
- Schools; taxes; budgeting (rated 2)
- Most Town development; not really aware of opportunities (rated 5)
- Everything (rated 8)
- All (rated 5)
- All (rated 5)
- More information on opportunities (rated 5)
- All (rated 9)
- Not interested; too old (rated 9)
- Not interested (rated 7)
- Not interested (rated 8)
- I know I can be apart of the decision making but I'm not interested (rated 9)

- All (rated 9)
- Not interested (rated 9)
- Don't look for information (rated 9)
- All (rated 9)
- Don't know of any (rated 2)
- Sanitation (rated 7)
- Don't know about the opportunities (rated 5)
- Not sure there is much of a difference when people give input (rated 5)
- Schools (rated 7)
- Parents talks about it (rated 7)

Appendix R

Specific Actions to Improve Satisfaction with Parks, Recreation, and Cultural Resource Issues

48. Could you please tell us specific actions the Town could take to make you more satisfied with parks, recreation, and cultural resource issues?

- There should be more to do for young adults
- Really need to upgrade parks; better paths
- Southside of Town is limited; they need more and better parks; no park connections
- Can't have enough parks
- Aquatic Center a problem
- Drop the Aquatic Center

Appendix S

Specific Actions to Improve Satisfaction with Environmental Protection

42. Could you please tell us specific actions the Town could take to make you more satisfied with environmental protection?
- Could do more pickup of more recyclable items
 - Recycling should be picked up at least once a week even with the new bigger bins
 - Should make information more clear for recycling
 - Erosion; new construction barriers between new construction and the existing areas like trees or shrubs so it isn't seen
 - Cary did plans for subdivisions and erosion in my backyard yet no one considers new building developments of existing surrounding homes
 - There was a rat running around my yard and they did nothing
 - Bigger buffer zones
 - More people need to be informed about what can be recycled

Appendix T

Specific Actions the Town Could Take to be More Effective with Keeping Cary the Best Place to Live, Work, and Raise a Family

43. Could you please tell us specific actions the Town could take to be more effective with keeping Cary the best place to live, work, and raise a family?
- They keep bringing more in rather than making what we already have better; you can't maintain when you are overwhelmed
 - Issue about the Christmas Tree
 - Clean house
 - Not impressed

Appendix U

Specific Actions to Improve Satisfaction with Transportation Issues

46. Could you please tell us specific actions the Town could take to make you more satisfied with transportation?

- C-Tran is a mistake; should allow taxi service instead
- Lose the C-Tran; it's a waste of money
- Different colored lights for turning is confusing – red arrow, yellow arrow, and green arrow
- Need something for the elderly; the C-Tran is horrible; doesn't pick people up where it should; it drops off in wrong places; needs to be improved
- Need more bike lanes; it's too dangerous
- Improve transportations options; add sidewalks
- Results are good, but the process is way too disruptive and confusing especially Cary Parkway
- Widening roads; quicker synchronizing of lights
- More education about C-Tran
- Need more bike lanes; don't see much bus services
- Need more sidewalks, bike lanes, buses, lack of getting somewhere without driving
- More frequent bus stops for users; every hour stops are an inconvenience
- C-Tran isn't really a benefit anymore; too many lights make traffic waves
- Light synchronization at Maynard Road and Chatham Street
- The turn signals at intersections could be designed better
- Too much limited hours for C-Tran
- Traffic lights are not synchronized; poor planning
- Didn't vote on the bicycle friendly; get them off the road
- This is a lot of talk
- No more road widening; slow down growth
- They start repairs but they never seem to finish
- Very confusing because roads go in circles and it's hard to know which way to go
- Lights are not synchronized
- Davis Drive, High House Road, and Crossroads are very dangerous; lights are too short
- Not good public transportation
- Plan is good; haven't seen it played out
- Roundabouts; the sidewalks don't connect well or go many places
- Roads need repaired; they've been letting them fall apart in areas
- It takes too long for the work to be done and it's low quality work
- Traffic control by actually synchronizing signal lights on all main streets
- Bikes should not be on the road if the speed limit is over 35 mph; make all roads wide not narrow then wide; more mass transit

Appendix V

Specific Actions to Improve Satisfaction with Planning & Development

47. Could you please tell us specific actions the Town could take to make you more satisfied with planning & development?

- Don't feel like they are doing much
- They don't plan for the future, just for current population
- Plan ahead for population growth or don't add more homes
- Cary school system should be separate
- Advisory Board for the disabled for transportation and other things for the disabled
- Maintain rural areas; don't develop them
- Involuntarily annexed to Cary; it took five years to sell some of my property because of the laws in Cary
- Intersection of Davis Drive and High House Road – Sears Farm
- Slow development
- Needs to be more responsibility with developers
- Fence around the Town to stop growth
- Needs to focus on the next 20-30 years so construction is not constant
- Hodgepodge of things –zoning
- Don't plan well; waste money on unnecessary things
- Listen to current residents about the impact of infill development in certain neighborhoods
- Annexing too much
- Construction is out of control
- They are not thinking of the schools during these developments
- Too much removal of greenspace

Appendix W

Specific Actions to Improve Satisfaction with Downtown Revitalization

45. Could you please tell us specific actions the Town could take to make you more satisfied with downtown revitalization?

- Haven't seen much being done
- Slow development
- Progress is too slow
- What revitalization?
- Haven't noticed any changes
- A total waste; needs to be redone
- Too slow and there is no charm
- Too slow
- More businesses downtown
- Need more activities for young adults
- More nightlife for middle-aged adults
- Downtown is sad; lack of information available to the citizens; no progress showing
- Not much you can do downtown
- Not much change yet
- Not much has happened
- They have talked about this for 10 years
- School was historic; needed no changes; hated to see it
- Things move too slowly; finish current projects and don't start more until finances are available
- Have not seen any improvements
- Don't need more art space; Cloverleaf is a waste of money
- Stop revitalization
- Waste of money
- Haven't seen any revitalization
- Need to try to speed things up; I know the slow issues are related to the bad economy
- Create a downtown like Apex with better restaurants and shopping
- Don't like the way they are handling revitalization

Appendix X

Specific Actions to Improve Satisfaction with School Issues

44. Could you please tell us specific actions the Town could take to make you more satisfied with school issues?

- Stay out of it
- Town School Board hasn't been laying the law down; won't let the parents give input
- Don't think the Town has much control of this
- The schools are too small for the number of students
- Work more closely with the county, look at each school individually
- Too much switching kids around to different schools
- Turn it over to the Town
- Cary should buyout the schools and have their own
- Advocate more for neighborhood schools
- Just disappointed in the county
- Schools needs to function on a yearly basis; why fund new schools; need better utilization; use for summer
- Food is terrible at Davis School
- Terrible public schools; my kids go to private schools
- Get rid of year-round school
- Cary needs to change the system; maybe segregate the males and females and wear uniforms
- Districting
- Too many problems with Wake County
- Year-round school is horrible; Cary needs to step in
- Parents are being forced to do things they don't want to do; they should be given a choice
- Support the current diversity policy
- Shouldn't be changing school districts
- The busing of kids around for hours at a time; kids should be in schools close to their home
- Stop busing kids in and out; Cary should only have local kids and stop busing kids into Cary
- Cary is doing fine; not happy with Wake County
- Should have own school system; too many kids in one school; need to think about schooling to keep up with growth
- Build more schools; stop all the busing
- Cary needs to take over the schools
- Be more vocal; Cary has a lot of power if they would get involved more
- Year-round school is awful