

CLEANLINESS AND APPEARANCE OF PUBLIC AREAS

The cleanliness and appearance of public areas was assessed by a set of five questions. The questions examined the cleanliness and appearance of several public areas, including streets, median/roadsides, parks and greenways. This year a new public area was added to the survey for bus shelters. Again, the same 9-point scale from very poor (1) to excellent (9) was used.

The cleanliness and appearance of public areas continued to receive very high marks. The results shown in Tables 8-12 (in descending mean order) indicated the respondents were very satisfied with the cleanliness and appearance of parks, greenways, streets, median/roadsides and bus shelters. However, there was a slight decline from 2016 ratings. There were very small mean decreases for parks and greenways with the grades (A) remaining unchanged and this year’s means represent the second highest earned for both these areas. However, there was a somewhat larger mean decrease for streets (8.27 to 7.99) and median/roadsides (8.27 to 7.96) with both grades declining from A- to B+, and these declines were statistically significant. Even with the decline, the means were among some of the higher ones earned for these areas. Finally, the cleanliness and appearance of bus shelters was rated very high with a grade of B+. Overall, there was a slight decline this year for cleanliness and appearance of public areas. It is important to keep in mind that the grades remain very impressive. See Appendix B for selected cleanliness and appearance crosstabulations (B52-B81).



Table 8. Cleanliness and Appearance of Parks

| YEAR | MEAN | GRADE |
|------|------|-------|
| 18 | 8.52 | A |
| 16 | 8.54 | A |
| 14 | 8.41 | A- |
| 12 | 8.47 | A |
| 10 | 8.41 | A- |
| 08 | 8.14 | A- |
| 06 | 7.88 | B+ |
| 04 | 8.03 | B+ |
| 02 | 7.99 | B+ |
| 00 | 7.86 | B+ |

Table 9. Cleanliness and Appearance of Greenways

| YEAR | MEAN | GRADE |
|------|------|-------|
| 18 | 8.50 | A |
| 16 | 8.53 | A |
| 14 | 8.37 | A- |
| 12 | 8.38 | A- |
| 10 | 8.34 | A- |
| 08 | 8.05 | B+ |
| 06 | 7.78 | B |
| 04 | 7.86 | B+ |
| 02 | 7.70 | B |
| 00 | 7.64 | B |

Table 10. Cleanliness and Appearance of Streets

| YEAR | MEAN | GRADE |
|------|-------|-------|
| 18 | 7.99* | B+ |
| 16 | 8.27 | A- |
| 14 | 8.05 | B+ |
| 12 | 8.01 | B+ |
| 10 | 7.79 | B+ |
| 08 | 7.66 | B |
| 06 | 7.35 | B- |
| 04 | 7.44 | B- |
| 02 | 7.28 | B- |
| 00 | 7.43 | B- |

Public Areas Needing Attention

The respondents who gave ratings below 5 were asked to give specific examples of public areas needing attention. There were only 2 responses given (Appendix D).

Table 11. Cleanliness and Appearance of Medians/Roadsides

| YEAR | MEAN | GRADE |
|------|-------|-------|
| 18 | 7.96* | B+ |
| 16 | 8.27 | A- |
| 14 | 8.06 | A- |
| 12 | 8.03 | B+ |
| 10 | 7.87 | B+ |
| 08 | 7.61 | B |
| 06 | 7.31 | B- |
| 04 | 7.48 | B- |
| 02 | 7.16 | B- |
| 00 | 7.30 | B- |

Table 12. Cleanliness and Appearance of Bus Shelters

| YEAR | MEAN | GRADE |
|------|------|-------|
| 18 | 7.79 | B+ |