

A large indoor gathering, likely a town council meeting or community event, held in a gymnasium. The room is filled with people of various ages and backgrounds. In the center, there is a stage area with a podium and a table covered with a white cloth. The walls are decorated with an American flag, blue and yellow balloons, and a large number '25' in gold. A sign on the wall reads 'FALL YOUTH BASKETBALL COURT 2'. The overall atmosphere is busy and social.

TOWN of CARY

TOWN COUNCIL QUARTERLY REPORT

TOWN OF CARY, NORTH CAROLINA
FY 2020 SECOND QUARTER

CARY MAYOR & TOWN COUNCIL MEMBERS

THANK YOU FOR YOUR CONTINUED LEADERSHIP, VISION AND SETTING THE CULTURE OF EXCELLENCE FOR OUR ORGANIZATION AND COMMUNITY. WE LOOK FORWARD TO WORKING WITH EACH OF YOU TO KEEP CARY GREAT.



Mayor
Harold Weinbrecht



Major Pro Tem
Don Frantz



Council Member
Lori Bush



Council Member
Ya Liu



Council Member
Jennifer Robinson



Council Member
Jack Smith



Council Member
Ed Yerha

ON THE COVER:
Cary employees celebrate at the
2019 Employee Recognition Event.

IN MOVING CARY FORWARD

I am excited and pleased to present the second quarter operational and financial report for FY 2020. As expected, the financial update covering the first half of the fiscal year demonstrates that Cary is in a very strong position to move forward with the many important projects that will continue to keep Cary a great place to live and work.

Cary citizens affirmed their confidence in the direction the community is heading with the tremendous support in the 2019 Shaping Cary's Tomorrow bond referendum. Working together, we will not disappoint them.

Our next quarterly meeting will be Council's annual retreat in March at which time we will have the opportunity to reflect on the progress we have made toward the vision of the Cary Community Plan as well as reaffirm our commitment to our vision and prioritize future action. I look forward to spending that time with you.

Sean R. Stegall

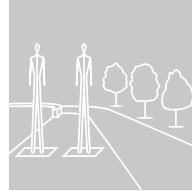
Sean R. Stegall
Town Manager



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FINANCIAL HIGHLIGHTS

The October 8 Shaping Cary's Tomorrow Bond Referendum was the highlight of Q2. Celebrated for its success, the \$112 million parks bond passed with 77 percent voter approval, and the \$113 million transportation bond passed with 80 percent approval. This voter authority confirms the community's values for capital investments and maintenance that contribute to Cary's quality of life. In November, Council appropriated \$78 million to initiate projects to fulfill the promises that voters supported.

The annual audit was finalized during Q2, explicitly demonstrating that Cary continues to sustain a strong financial position. The financial results included an increase in fund balance, which will support Council choices to address the vision and highest priorities in the Imagine Cary Community Plan.

Financial results through the first two quarters of the fiscal year are on track with budget expectations and consistent with prior years. High level excerpts of the Town's financial performance through Q2 comprise the majority of the financial highlights.

While the financial results of FY 2019 were wrapping up in Q2, financial plans and budgets were already underway for FY 2021. Members of Cary's leadership team continued to expand their understanding of Cary's holistic financial picture, which will strengthen their ability to develop a recommended budget for the town manager. Also in this quarter, the finance team developed new tools to strengthen long-term financial projections and consider the implications of various scenarios.

2020 SECOND QUARTER FINANCIAL RESULTS

GENERAL FUND

FY 2020 Q2 GENERAL FUND SUMMARY

	FY 2020 ADJ BUDGET	FY 2020 YTD ACTUAL	% OF BUDGET	FY 2019 YTD ACTUAL	FY 2019 VARIANCE	VARIANCE %
Revenues	\$ 195.1	\$ 109.9	56%	\$ 102.0	\$ 7.9	8%
Expenditures	195.1	86.7	44%	79.2	7.5	9%
TOTAL REVENUE OVER/ (UNDER) EXPENDITURES	\$ -	\$ 23.2	-	\$ 22.8	\$ 0.4	2%

*The above and following tables are represented in millions. Revenues, authorized expenditures and transfers between funds are classified and summarized differently for the Council budget ordinance and for accounting and reporting purposes. Individual line items are consistent. The annual budgets referred to throughout this report reflect the budget as of the quarter end as adjusted (ADJ) by Council action or staff action where authorized.

Overall net results for Q2 are relatively consistent with the prior year's second quarter, improving by two percent. Both revenues and expenditures have increased by less than 10 percent, and details on notable revenues and expenditures by category follow.

FY 2020 Q2 GENERAL FUND REVENUES

	FY 2020 YTD ADJ BUDGET	FY 2020 YTD ACTUAL	% OF BUDGET	FY 2019 YTD ACTUAL	FY 2019 VARIANCE	VARIANCE %
Property Taxes	\$ 96.2	\$ 82.2	85%	\$ 75.8	\$ 6.4	8%
Other Taxes & Licenses	38.8	10.6	27%	9.5	1.1	12%
Unrestricted Intergovernmental	10.9	2.9	27%	2.8	0.1	0%
Restricted Intergovernmental	0.3	0.3	100%	0.5	(0.2)	-40%
Permits & Fees	5.3	2.3	43%	2.4	(0.1)	-4%
Sales & Services	20.8	9.7	47%	8.9	0.8	9%
Miscellaneous Revenue	3.1	0.8	26%	1.2	(0.4)	-33%
OPERATING REVENUES	175.4	108.8	62%	101.1	7.7	8%
Non-Operating Revenues	19.7	1.1	6%	0.9	0.2	22%
TOTAL GENERAL FUND REVENUES	\$ 195.1	\$ 109.9	56%	\$ 102.0	\$ 7.9	8%

Overall, General Fund revenues have increased eight percent compared to the prior year.

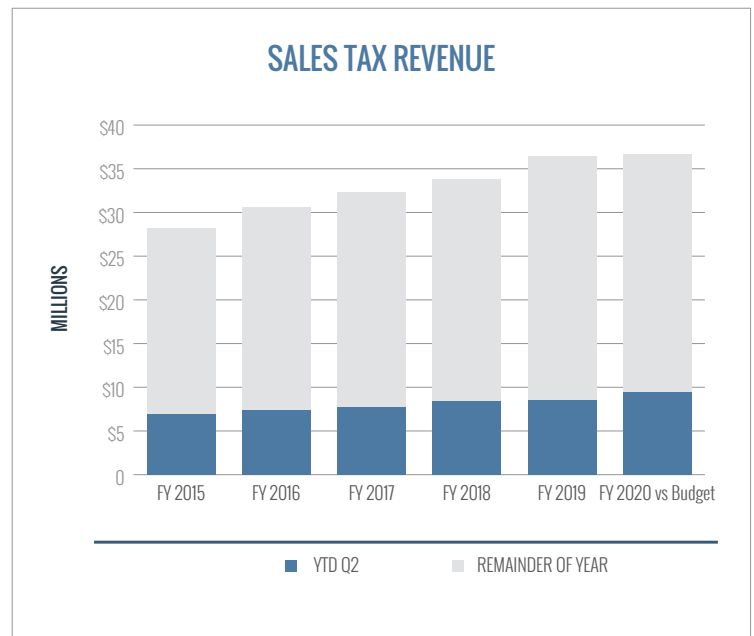
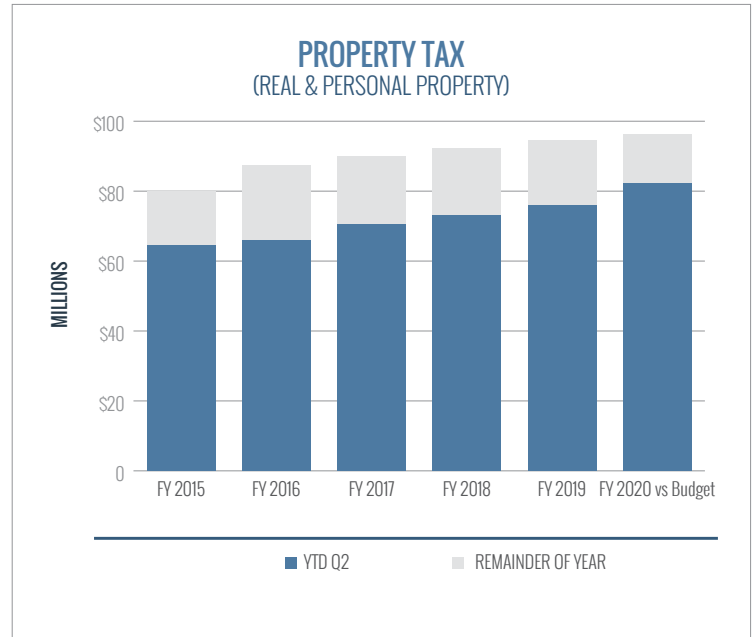
PROPERTY TAX

Property tax revenue is 54 percent of total budgeted operating revenues and is the largest single revenue source for the General Fund. Taxes are based on an ad valorem tax levy on real property and personal property. Real property includes land and buildings, and personal property primarily includes vehicles and commercial business equipment. Real property taxes were billed in July 2019 and were due no later than January 6, 2020. Most real property tax revenue is received during Q2. Conversely, most personal property tax revenue is collected throughout the year based on the State of North Carolina’s Tax and Tag program, which combines the vehicle ad valorem tax collection with the State’s vehicle license renewal process.

The FY 2020 budget for real property tax is \$90.1 million. As of Q2, Cary has received \$79.0 million, or 88 percent of the real property tax budget. Collections increased eight percent compared to the same period in FY 2019. The FY 2020 budget for personal property tax is \$6.1 million. As of Q2, Cary has received \$3.2 million or 53 percent of the personal property tax budget, a 17 percent increase from FY 2019. Property tax collections are sensitive to how the holidays fall near calendar year end, so the property tax collection increase compared to FY 2019 cannot yet be projected through fiscal year end. At a minimum, both real and personal property tax revenues are expected to meet budget which is three percent greater than the prior year budget.

SALES TAX

Sales tax makes up 21 percent of budgeted General Fund operating revenue and is a component of the category of Other Taxes & Licenses. Revenue in this category increased by 12 percent, or \$1.1 million, compared to the same time last year. Sales tax increases account for \$950,000 of the \$1.1 million change. This revenue stream is distributed



to municipalities by the NC Department of Revenue approximately two and a half months after the month when taxable sales occurred. Through Q2, Cary has received three distributions for July through September sales. As of Q2, Cary has received \$9.5 million in sales tax revenue, an 11 percent increase over the same time period in FY 2019. This increase is directly linked to the strong economy. In the prior two years at the end of Q2, sales tax revenue has represented approximately 24 percent of the total actual revenues. Actual Q2 sales tax revenues are consistent with past years' results, representing receipts at 26 percent of the budget.

INTERGOVERNMENTAL REVENUE

Intergovernmental revenue makes up six percent of total budgeted General Fund revenues. Sales taxes on electricity, natural gas and wireless communications comprise 91 percent of the budgeted revenue sources in this category. Utilities sales taxes are budgeted at \$10.2 million in FY 2020. The state distributes utility sales tax revenue in December, March, June and September. Cary received \$2.9 million during Q2, one percent more than the same distribution in FY 2019.

Revenues in the Restricted Intergovernmental category decreased 40 percent in Q2 FY 2020 compared to the same period in FY 2019. This decrease reflects a smaller allocation of Federal Forfeiture funds for the Police Department — \$100,000 in FY 2020 compared to \$300,000 in FY 2019.

SALES AND SERVICE

The increase in Sales and Service revenue is primarily the result of the sanitation fee increase of \$2.50 per month to help address recycling costs, which continue to increase. This increase is reflected in the FY 2020 budget.

OTHER REVENUE

Miscellaneous revenue declined 33 percent due to a difference in the timing of billing to NCDOT for traffic signal maintenance.

Non-operating revenues increased 22 percent in FY 2020 compared to FY 2019, due to an increase in bond proceeds and investment earnings.



FY 2020 Q2 GENERAL FUND EXPENDITURES

	FY 2020 YTD ADJ BUDGET	FY 2020 YTD ACTUAL	% OF BUDGET	FY 2019 YTD ACTUAL	FY 2019 VARIANCE	VARIANCE %
General Government	\$ 33.9	\$ 13.1	39%	\$ 11.6	\$ 1.5	13%
Public Safety	54.6	24.0	44%	22.1	1.9	9%
Operations (PW & PRCR)	54.0	23.6	44%	20.4	3.2	16%
Development & Infrastructure	17.5	6.8	39%	7.1	(0.3)	-4%
OPERATING EXPENDITURES	160.0	67.5	42%	61.2	6.3	10%
Non-Operating Expenditures	35.1	19.2	55%	18.0	1.2	7%
TOTAL GENERAL FUND EXPENDITURES	\$ 195.1	86.7	44%	\$ 79.2	7.5	9%

The 10 percent increase in operating expenditures reflects the timing of payments for technology and license agreements, the timing of payments for small projects across town facilities and expected increases in recycling expenditures. Additionally, the salaries and benefits for 12 firefighters hired in the second half of FY 2019 impacted this variance.

Encumbrances represent funds that have been reserved to satisfy a commitment to make a purchase. The table to the right shows the total outstanding encumbrances at the end of Q2. Considering these encumbrance amounts along with year-to-date spending amounts, the General Fund has over \$89 million available in the operating budget to cover expenditures for the remainder of the fiscal year.

GENERAL FUND OPERATIONS -
FY 2020 REMAINING ENCUMBRANCES (Q2)

General Government	\$ 5,783,066
Public Safety	1,429,524
Operations (PW & PRCR)	8,326,965
Development & Infrastructure	744,740
Debt Service	109,415
Contingencies & Reserves	2,716,253
TOTAL ENCUMBRANCES	\$ 19,109,963

UTILITY FUND

FY 2020 Q2 UTILITY FUND SUMMARY

	FY 2020 YTD ADJ BUDGET	FY 2020 YTD ACTUAL	% OF BUDGET	FY 2019 YTD ACTUAL	FY 2019 VARIANCE	VARIANCE %
Revenues	\$ 86.6	\$ 41.2	48%	\$ 37.4	\$ 3.8	10%
Expenditures	86.6	32.9	38%	47.3	(14.4)	-30%
TOTAL REVENUE OVER/ (UNDER) EXPENDITURES	\$ -	\$ 8.3	-	\$ (9.9)	\$ 18.2	-184%

* The above table is in millions. Revenues, authorized expenditures and transfers between funds are classified and summarized differently for the Council budget ordinance and for accounting and reporting purposes. Individual line items are consistent. The annual budgets referred to throughout this report reflect the budget as of the quarter end as adjusted (ADJ) by Council action or staff action where authorized.

The variance in total revenues over expenditures at the end of Q2 reflects the timing and amount of transfers to capital projects compared to the prior year, which is highlighted in non-operating expenditures in the Utility Fund Expenditure detail that follows.

FY 2020 Q2 UTILITY FUND REVENUES

	FY 2020 ADJ BUDGET	FY 2020 YTD ACTUAL	% OF BUDGET	FY 2019 YTD ACTUAL	FY 2019 VARIANCE	VARIANCE %
Water Service	\$ 31.2	\$ 16.4	53%	\$ 14.5	\$ 1.9	13%
Sewer Service	48.3	23.0	48%	21.0	2.0	10%
Permits & Fees	2.1	1.0	48%	1.3	(0.3)	-23%
OPERATING REVENUES	81.6	40.4	50%	36.8	3.6	10%
Non-Operating Revenues	5.0	0.8	16%	0.6	0.2	33%
TOTAL UTILITY FUND REVENUES	\$ 86.6	\$ 41.2	48%	\$ 37.4	\$ 3.8	10%

Utility operating revenues increased by \$3.6 million, or 10 percent, in FY 2020 compared to FY 2019 due to a 12 percent increase in water consumption and a two percent utility rate increase for FY 2020.

Permits and fees are down 23 percent compared to the same period in FY 2019, primarily due to a decline in connection fee revenue.

Non-operating revenues increased 33 percent during Q2 compared to the prior year due to an increase in investment earnings. More information on these revenues can be found in the Cash and Investment section.

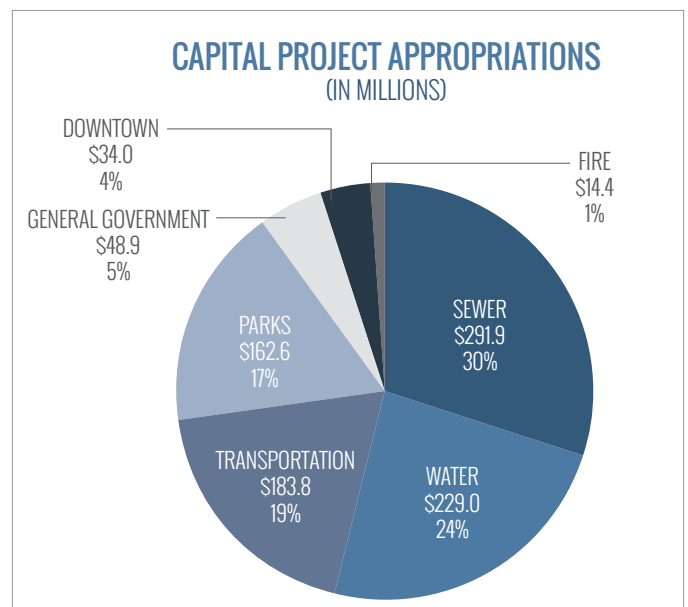
FY 2020 Q2 UTILITY FUND EXPENDITURES

	FY 2020 ADJ BUDGET	FY 2020 YTD ACTUAL	% OF BUDGET	FY 2019 YTD ACTUAL	FY 2019 VARIANCE	VARIANCE %
Administration	\$ 10.8	\$ 4.8	44%	\$ 4.6	\$ 0.2	4%
Field Operations	16.9	6.8	40%	6.5	0.3	5%
Wastewater (net of Apex)	11.0	4.8	44%	4.3	0.5	12%
Water Treatment Plant (net of Apex)	8.5	4.0	47%	4.4	(0.4)	-9%
OPERATING EXPENDITURES	47.2	20.4	43%	19.8	0.6	3%
Non-Operating Expenditures	39.4	12.5	32%	27.5	(15.0)	-55%
TOTAL UTILITY FUND EXPENDITURES	\$ 86.6	\$ 32.9	38%	\$ 47.3	\$ (14.4)	-30%

Operating expenditures are meeting expectations compared to budget and the prior year. Non-operating expenditures reflect the decrease in budgeted capital transfers in FY 2020 compared to FY 2019.

CAPITAL PROGRAM

Cary currently has 457 active capital projects with approximately \$965 million committed to those projects. Utility projects totaling \$521 million comprise 54 percent of the capital spending authorization while general capital projects total \$444 million, or 46 percent of the total \$965 million capital authorization. Total capital appropriations increased \$95 million in Q2, primarily due to the \$78 million Council appropriated for Shaping Cary’s Tomorrow Referendum projects. Details of these appropriations are provided in the Budget section of this report.



CAPITAL PROJECT SPENDING THROUGH Q2 (IN MILLIONS)

	FY 2016	FY 2017	FY 2018	FY 2019	FY 2020
Downtown	\$ 0.4	\$ 0.1	\$ 0.1	\$ 7.1	\$ 0.5
Fire	3.0	2.4	1.0	2.9	4.1
General Government	2.1	1.6	1.5	3.2	3.1
Parks	4.3	5.5	3.9	2.7	8.0
Streets	3.8	1.7	2.6	3.0	5.1
Sewer	8.4	7.1	14.3	8.0	12.0
Water	20.7	4.4	5.0	12.2	6.7
TOTAL	\$ 42.7	\$ 22.8	\$ 28.4	\$ 39.1	\$ 39.5

Capital project spending totaled \$39.5 million through Q2. Some of the largest investments in capital for the community in the quarter were \$3.9 million related to the Carpenter Fire Station and CSX Rail Grade project, \$3.2 million on construction of the White Oak Greenway, \$1 million related to Fire Station 9, \$1 million on the Cary/Apex Raw Water Pipeline and \$1 million on sewer system replacements and rehabilitation. Because the mix of capital projects changes over time, there are no discernable patterns in capital spending.

FY 2020 CAPITAL PROJECT SPENDING



BUDGET

MID-YEAR APPROPRIATIONS

Almost \$1.2 million was included in the FY 2020 operating budget to support emerging or unforeseen needs arising during the fiscal year. The following table lists mid-year appropriations from this resource through Q2.

GENERAL GOVERNMENT MID-YEAR APPROPRIATIONS

Available for Mid-Year Appropriations (7/1/2019)	\$	1,177,299
Appropriation from General Fund Balance		
Economic Development Expenses		(210,717)
Koka Booth Operations		(380,983)
Tree Canopy		(150,000)
REMAINING AVAILABLE FOR MID-YEAR APPROPRIATION	\$	435,599



In Q2, \$78.5 million was appropriated to projects associated with the successful passage of the Shaping Cary's Tomorrow Bond Referendum. Along with the bond referendum, other capital project budgets were adjusted through Council action on staff reports, as shown below.

GENERAL CAPITAL PROJECT FUND

FUNDING SOURCE	FUNDING USE	AMOUNT
Shaping Cary's Tomorrow Bond Referendum	Parks & Recreation Projects	74,200,000
Shaping Cary's Tomorrow Bond Referendum	Transportation Projects	4,300,000
ST1207 - Reedy Creek Road Improvement	General Capital Reserve Restricted Fund Balance	2,272,964
Developer Reimbursement	DT1131 - Developer Opportunities	6,415,506
Appropriation from General Fund Fund Balance	DT1131 - Developer Opportunities	2,404,494
Appropriation from General Fund Fund Balance	ST1290 - Chapel Hill ROW Acquisition	1,000,000
PR1251 - White Oak Greenway - MacArthur	General Capital Reserve Restricted Fund Balance	910,000
TOTAL 2ND QUARTER MID-YEAR APPROPRIATIONS		\$ 91,502,964

UTILITY CAPITAL PROJECT FUND

FUNDING SOURCE	FUNDING USE	AMOUNT
WT1242 Crossroads Storage Tank & PS	Utility Capital Reserve Unrestricted Fund Balance	178,393
TOTAL 2ND QUARTER MID-YEAR APPROPRIATIONS		\$ 178,393

Q2 DELEGATED BUDGET AUTHORITY ACTION

Throughout the fiscal year, challenges and opportunities develop that warrant financial resources that were not included in the original budget. Often staff can repurpose existing resources to address the highest priorities and initiatives. The budget ordinance authorizes the town manager to approve inter-functional budget adjustments and requires reporting to Council. There were no inter-functional budget adjustments approved during Q2 FY 2020.

BUDGET PUBLIC INPUT AND RECOMMENDATIONS

Citizens are invited to share their budget priorities throughout the year via social media, voicemail and email. There were seven budget public input comments in Q2.

CATEGORY	COMMENTS RECEIVED	PLATFORM	TYPE OF COMMENT
General	5	Budget Public Input (email); Twitter; Budget Public Input (email) Facebook; Facebook; Budget Public Input (Phone); Website Feedback Form; Nextdoor	Request for greater funding for environmental concerns and support of regenerative practices (e.g., composting) Request for curbside compost and use of compost in parks and green areas; less chemical usage on Town greens; include additional incentives for homeowners switching to solar; installation of solar roofs on all public buildings Request to restart mailing loose leaf and recycling schedules Request for curbside compost, greater commitment to recycling, efforts to curb single-use plastic and implementation of a textile recycling program Request for lighted pickleball courts
Streets	2	Budget Public Input (Email); Budget Public Input (Phone)	Request for lights on the walking bridge that crosses Highway US 1 near Cary Parkway Request to apply white lines on roads
TOTAL	7		

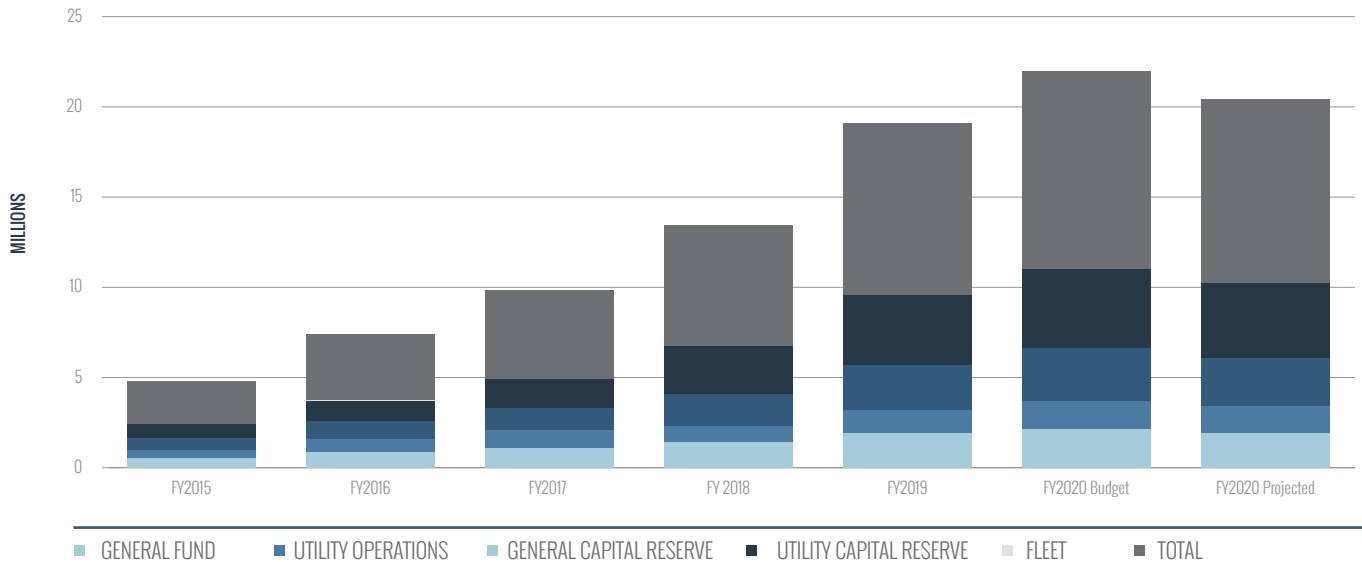


CASH AND INVESTMENTS

At the end of Q2, Cary's cash and investments totaled \$536 million. Cash balances increased in Q2 and will likely peak in Q3 due to the influx of property tax receipts, which are due in early January.

The Federal Reserve cut the federal funds rate three times in 2019 from 2.25 percent to 1.50 percent compared to four rate increases in 2018. The rate cut has resulted in a decline in the average yield earned on investments. Over \$67 million has been invested through FY 2020 Q2 at an average yield of 1.6 percent, whereas through Q2 in FY 2019 over \$73 million was invested at an average yield of 2.8 percent. Investment earnings are likely to fall short of budget and will be monitored for impact on the budget.

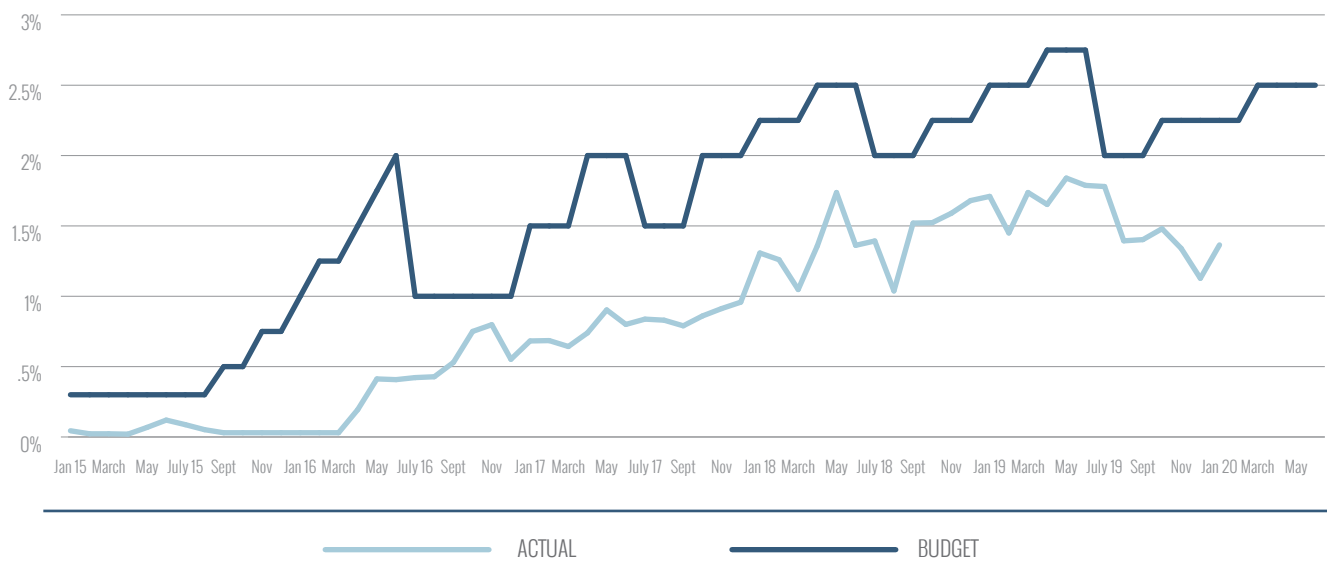
ANNUAL INTEREST EARNINGS BY FUND



DEBT

Cary has about \$27 million of variable rate, tax-supported debt. The interest rate on these bonds is reset on a weekly basis. Due to the low interest rate environment, the average interest rate paid during FY 2020 is currently 1.4 percent versus the average budgeted rate of 2.3 percent. As a result, actual debt service interest is approximately \$115,000 under budget through Q2.

2006 GO BONDS AVERAGE MONTHLY VARIABLE INTEREST RATE



ECONOMIC OUTLOOK

According to TD Bank’s December 2019 analysis, North Carolina’s economic performance has not only been solid throughout 2019 but will also likely outpace the national average in 2020. Expansion announcements from Research Triangle Park companies like Q2 Solutions, which recently announced a \$73 million operations expansion that will generate over 700 jobs, support this prediction.

National economic reports from Wells Fargo Bank are backing away from the theory that a recession looms in 2020 and now advise that it will likely be at least one year, likely two, before we can expect to see a meaningful economic downturn. Mark Vitner, Managing Director and Senior Economist at Wells Fargo, spoke in Raleigh on January 9 and observed that “there are very few excesses in the U.S. economy right now. It’s hard to find a place in the U.S. economy today that has gotten too far ahead of demand.” Vitner also commented that while the country is currently experiencing its longest growth period on record, it’s also been the slowest. Staff will take these economic outlooks into consideration when planning for the FY 2021 budget.





FOSTERING STRONG NEIGHBORHOODS





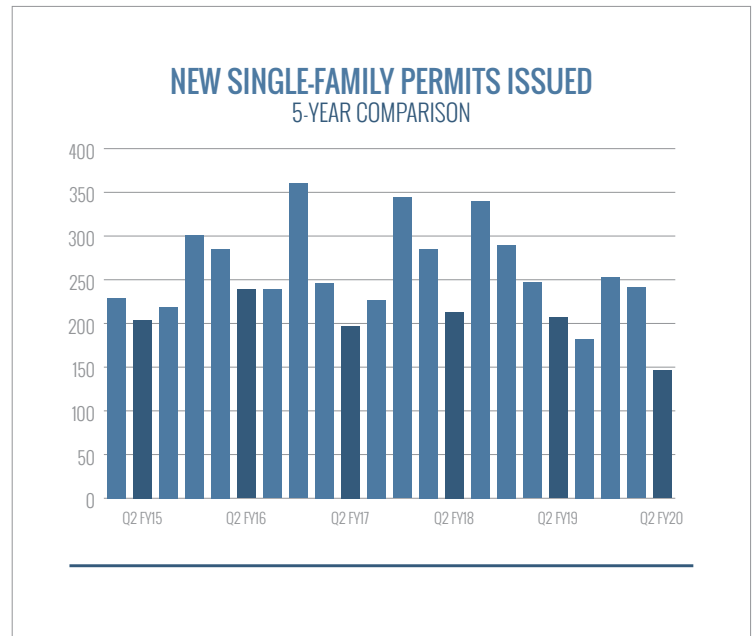
SINGLE-FAMILY PERMITS

New single-family permits for Q2 totaled 146. The top three subdivisions permitted were Savaan (22), Brickyard (13) and Amberly Glen (9).

There were 237 single-family certificate of occupancy (COs) issued in Q2, an average of 3.8 certificates per workday. The subdivisions receiving the most COs were Amberly Glen (36), Brickyard (26), Emory Springs (25) and Pipers Crossing (15).

HOUSING STUDY

Cary initiated a Housing Study with consulting services provided by HR&A Advisors. At the November quarterly meeting, HR&A and Cary staff provided an update on the initial work of the study. Council gave thoughtful input into four focus areas: Choice, Density, Character and Need. As a follow-up to the discussion, HR&A and staff will identify the role that the Town might have in the future.

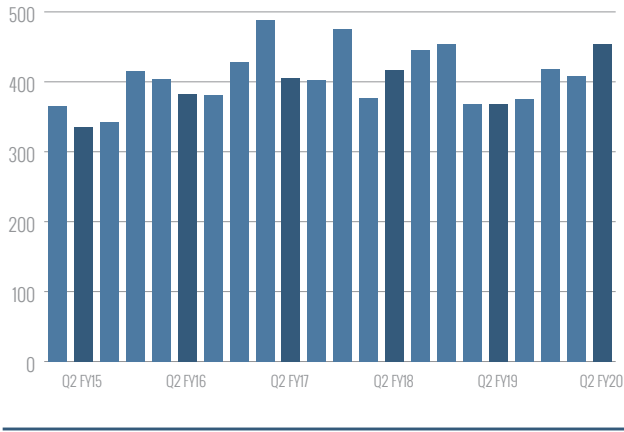


TOWN KUDOS

Fire Department Engine 4 B-shift (Captain Chad Godwin, Gary Baggett, Travis Hansen and Derek Gaster) did a great job taking care of a cancer patient who had been sent home with only a few days left. Her oxygen concentrator would not provide enough oxygen to keep her comfortable, and the FD personnel helped EMS work through the issues. They took care of her family while they were there, as well as the small kids that were in the home. They truly went above and beyond to solve the technical issues as well as make the family feel comfortable.



RESIDENTIAL ALTERATIONS & ADDITIONS 5-YEAR COMPARISON



RESIDENTIAL ALTERATIONS AND ADDITIONS PERMITS

In Q2, residential alterations and additions permits totaled 348. This gradual increase in permits for existing homes is consistent with the theme of reinvestment in existing properties contained in the Imagine Cary Community Plan.







EXPERIENCING THE CARY COMMUNITY





LAUNCHING MYCARY



The first phase of myCary, Cary's new recreation registration system, was launched in December. Over 1,400 program registrations were processed the first day, including online, in person, and by telephone. The new system provides a more intuitive, robust and mobile-friendly way to search and sign up for programs, classes and camps. Developers and staff devoted over 6,000 hours of time to create this system, the first recreation registration system in the country built on the Salesforce platform. This project is part of Cary's larger effort to move systems to a central platform, providing a 360 view of citizens and how we engage with them.

YOUTH BASKETBALL



Registration for youth winter basketball reached an all-time high for the 2020 season, totaling 1,675 youth from ages 9 to 18. This total represents an increase of 1.9 percent over last year's previous all-time high and a 14.4 percent over the 2015 season, which was the last year before the leagues were split into zones. Zone-based registration allows participants to practice and play closer to where they live and has been instrumental in the growth of the program, particularly in western Cary where over half of the participants play.

TOWN KUDOS

To: Bob Holden <Bob.Holden@townofcary.org>
Subject: Great thanks to our Solid Waste driver.

I was very touched by a small act that went a long way. I was hoping, in contacting you, you would realize you have some amazing people on the staff and could thank them for being who they are! In September there were birthday balloons flying on our mailbox.

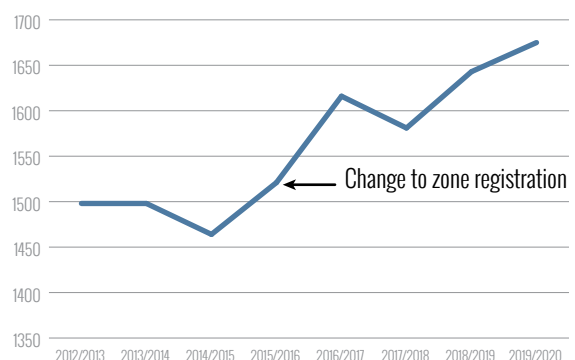
When I went to pull the trash can in later in the afternoon, I noticed a note sticking out of the lid. It said 'Happy Birthday to the Birthday person, wishing you many more. Your neighborhood solid waste person, Town of Cary Jimmie.'

Writing this note meant stopping the truck, having paper and pen available, getting out and going through the steps for me to find this note. I do not often see the drivers, so I do not have a personal relationship with any of them. This act was above and beyond and he has no idea how much this meant to me. I have the note hanging up right now. I can't bring myself to throw it away.

Please let you staff know they are appreciated!

Thank you,
 Colette

WINTER BASKETBALL REGISTRATION





DISC GOLF TOURNAMENT



The Annual Downtown Urban Open Disc Golf Tournament held on Town Hall Campus sold out in 39 seconds. The event is the result of a partnership with Capital Area Disc League (CADL). Over its seven-year history, the event has raised more than \$15,000 for the Play It Forward Scholarship Fund, including \$3,100 in 2019.

TOWN KUDOS

Chief Dezomits,

I am the site supervisor for Early Voting at the Herb Young Center. I have had the pleasure of seeing the Cary Police Department at work through Officer O'Brien. His dedication and selfless acts have been countless during the years I have worked at the Herb Young Center. On two occasions, Artie borrowed the department wheelchair and pushed two of our voters to the train station so they could catch a bus home. He greets the voters, hands out coloring books and crayons, paper badges, and various items to the "younger voters". He is a calming presence in a world where unrest is the norm. By just being there he makes us all feel safe and looked after. His wit and quick smile are a welcome addition to any day, no matter how stressful. I know all of us that work this Early Voting Site are thankful for his presence.

Sincerely,
Peggy

WAKEMED SOCCER PARK



During the second quarter of 2019, WakeMed Soccer Park demonstrated why it is considered the premier soccer facility in the country. It started with the NC Courage and NCFC advancing through playoff action and then hosting the National Women's Soccer Championship with the Courage, winning for the second year in a row. WakeMed played host to the Women's International Champions Cup (ICC), which included professional teams from Europe competing head-to-head against the NC Courage. In November, Cary hosted the ACC women's and men's soccer championships with UNC Women and Virginia Men being crowned champions. These exciting championships were followed by the North Carolina High School Athletic Association (NCHSAA) state soccer championships. Finally, Cary hosted the NCAA Men's College Cup final four for the 13th time in which teams battled through one of the wettest nights the soccer park has ever seen. In the end, Georgetown raised the trophy after multiple rounds of penalty kicks.



BMX AT SK8 CARY



In early October, Cary hosted three BMX freestyle events: the USA Cycling BMX Freestyle National Championships, the COPACI Pan-American BMX Freestyle Continental Championships and the Cary BMX Freestyle Competition (international in scope). The US Cycling Federation's first-ever national championship for BMX was held at SK8 Cary. These events attracted top athletes from all over the world, including Mexico, Colombia, Costa Rica, Chile, Brazil, Ecuador, Venezuela and Australia. Athletes competing in Cary were in the top of their field, holding a combined 16 X-Games medals. An estimated 1,250 spectators visited Sk8-Cary during the three days, creating by far the largest event of this nature ever held in the Triangle area.

RECOGNIZING VETERANS



Council members Ed Yerha, Ken George and Don Frantz joined Council Member Jack Smith and nearly 400 veterans and guests for Cary's annual Veterans Day Lunch at Herb Young Community Center on Friday, November 8. Council Member Jack Smith introduced Congressman David Price and Paul S. Crews, Director of the Durham VA Health Care System, for comments and the keynote address. More than 60 volunteers served lunch while guests were entertained by the Cary Town Band and the Cary Christian School Concert Choir.

On November 11, approximately 300 people attended the Veterans Day observance at Veterans Freedom Park. Council Member Smith introduced The Old North State Brass Band and welcomed speakers Lt. Col. Bernardine Donato and Chaplain Carmen Battle. New in 2019 was a WWII display of vehicles, weaponry and artifacts.





HOLIDAY EVENTS

DIWALI



Nearly 13,000 people attended the 19th annual Cary Diwali Festival at Booth Amphitheatre on Saturday, October 12. Guests enjoyed music, dance, a bazaar featuring more than 30 businesses and sponsors, delicious food, a display on Indian literature and fireworks over Symphony Lake. A highlight of the event was the Town of Cary council/staff dance routine featuring Mayor Pro Tem Lori Bush, Assistant Attorney Matt Pentz, PRCR Director Doug McRaney, Project Manager Matt Wetherell, and General Manager Taylor Traversari.

HEART OF THE HOLIDAYS

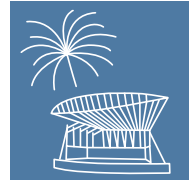


Heart of the Holidays was celebrated with numerous activities. The Gifting Tree Project returned to Academy Street with a record 66 trees supporting local charities. The Cary VFW post 7383 received the most votes. The Gingerbread House Competition also saw a record number of participants with 34 houses submitted that were hosted by 15 downtown businesses. Winners included judge's choice "Cute as a Button" by Lindsay Deibler. Hometown Spirit Award winner Anthony Blackmon flipped the switch at the official Cary Christmas Tree Lighting on Town Hall Campus, accompanied by Mayor Harold Weinbrecht and council members Ed Yerha, Jennifer Robinson, Don Frantz and Ken George. A crowd of over 300 enjoyed performances by more than 26 acts before heading inside Town Hall for a reception with hot chocolate and s'mores. Nearby, the Page-Walker hotel offered old-fashioned Christmas fun with a Holiday Open House featuring Victorian carolers, Father Christmas and carriage rides. Cary Teen Council hosted Santa's Workshop at Herb Young Community Center.

MENORAH LIGHTING



A Menorah Lighting was held at the Cary Arts Center on December 23 in observance of Hanukkah. Mayor Harold Weinbrecht attended while Mayor Pro Tem Lori Bush provided remarks highlighting her recent experiences in Israel. More than 100 people braved the rain and cold to join in the celebration of lights.



KWANZAA



The Cary Arts Center welcomed a capacity crowd for the 25th Annual Cary Kwanzaa Celebration. Marking this milestone year, the celebration welcomed Dr. Maulana Karenga, the creator of the pan-African cultural holiday Kwanzaa and the Nguzo Saba (The Seven Principles). The event is co-sponsored by Ujima Group Inc., which was honored at the event for its dedicated service. Highlights included cultural performances and the traditional Kwanzaa ceremony with libation, candle lighting and Harambee Circle.



GLOW RIDE



A rolling light parade made its way around Symphony Lake Greenway and surrounding streets on November 1. The Greenways Glow Ride was part of the schedule of events highlighting 40 Years of Cary Greenways. About 75 citizens participated by decorating bikes, scooters, strollers and helmets with lights for either a 1.3 or 6-mile ride. The ride finished with hot chocolate and cannoli. Many participants encouraged the Town to repeat the event in 2020.

FIRST CARY GREENWAY COMMEMORATED



Forty years ago, Cary built its first greenway, a 0.15-mile section between Tarbert Drive and Gatehouse Drive. This first greenway was commemorated on Saturday, November 2 with the installation of a new sign documenting its history and a fabulous piece of public art, a 2,000-pound stone sculpture by North Carolina artists



Carl and Ethan Peverall. This stone cairn marks Cary's first greenway in a similar way that Scottish and Native American cultures stacked stone cairns to mark special sites. Mayor Weinbrecht and Council Member Ken George spoke at the event, and Council Members Robinson and Yerha attended. The 0.15-mile section of greenway was the beginning of something big as Cary now has more than 80 miles of greenway.

THE CARY RECOGNIZED

The Cary Theater was recognized by the North Carolina Department of Health and Human Services Division of Services for the Deaf and Hard of Hearing for hosting the national premiere of the movie "Feeling Through," a groundbreaking film featuring a deaf-blind lead actor. This event was hosted in conjunction with the Helen Keller National Center and brought about 30 interpreters from all over the United States to provide specialized interpreting services for patrons with all levels of disability.

BOND PARK COMMUNITY CENTER



Renovation of the lobby at Bond Park Community Center has been completed. The lobby was completely redesigned, including accessibility modifications. Interior finishes were updated, and energy efficient lighting was installed. New sidewalk improvements enabled multi-purpose rooms to be fully utilized during the construction process.

SPECIALIZED RECREATION



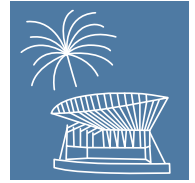
Staff and Specialized Recreation friends gathered for their annual Night of Giving and Service as part of Cary's annual Interact Holiday Toy Drive, collecting and donating backpacks, school supplies, art supplies and games, along with over \$400 in gift cards. Participants made holiday cards for the families, enjoying time together during an evening filled with the joy of serving others.

TOWN KUDOS

Good morning,

I wanted to reach out and compliment your staff and you for the job you all do, but specifically two of your officers on a call yesterday. A learner that we work with had a pretty aggressive episode that culminated in a call to 911. Officers Kenneth Hutchinson and Travis Moore were amazing and caring and went well above the call of duty in supporting that family in a tough time. As someone who works with a building full of learners on the spectrum, I really wanted to thank you. If there is ever anything I can do for you and your staff, whether it be special needs/autism trainings or information, please don't hesitate to contact me. Thank you again for all you do!

Chris Wensil, BCaBA
Executive Director
Mariposa School



COMMUNITY OF CARE



A recent community event at Good Hope Farm combined environmental service with opioid education. After a local family lost their child to an overdose, they wanted to create an event in honor of their daughter who loved the outdoors. With the help of Outreach Coordinator Sarah Justice, Corporal John Maia, Senior Officer Scott Schulz and Officer Andre Lopez, over 50 community members spent hours volunteering in a wildlife habitat. Police officers followed up with informative outreach about how the opioid epidemic is claiming lives in the community. A highlight of the event included a thoughtful Q&A session between local teens and police officers on navigating crucial conversations with their peers regarding addiction.

EVENTS AT MIDDLE CREEK



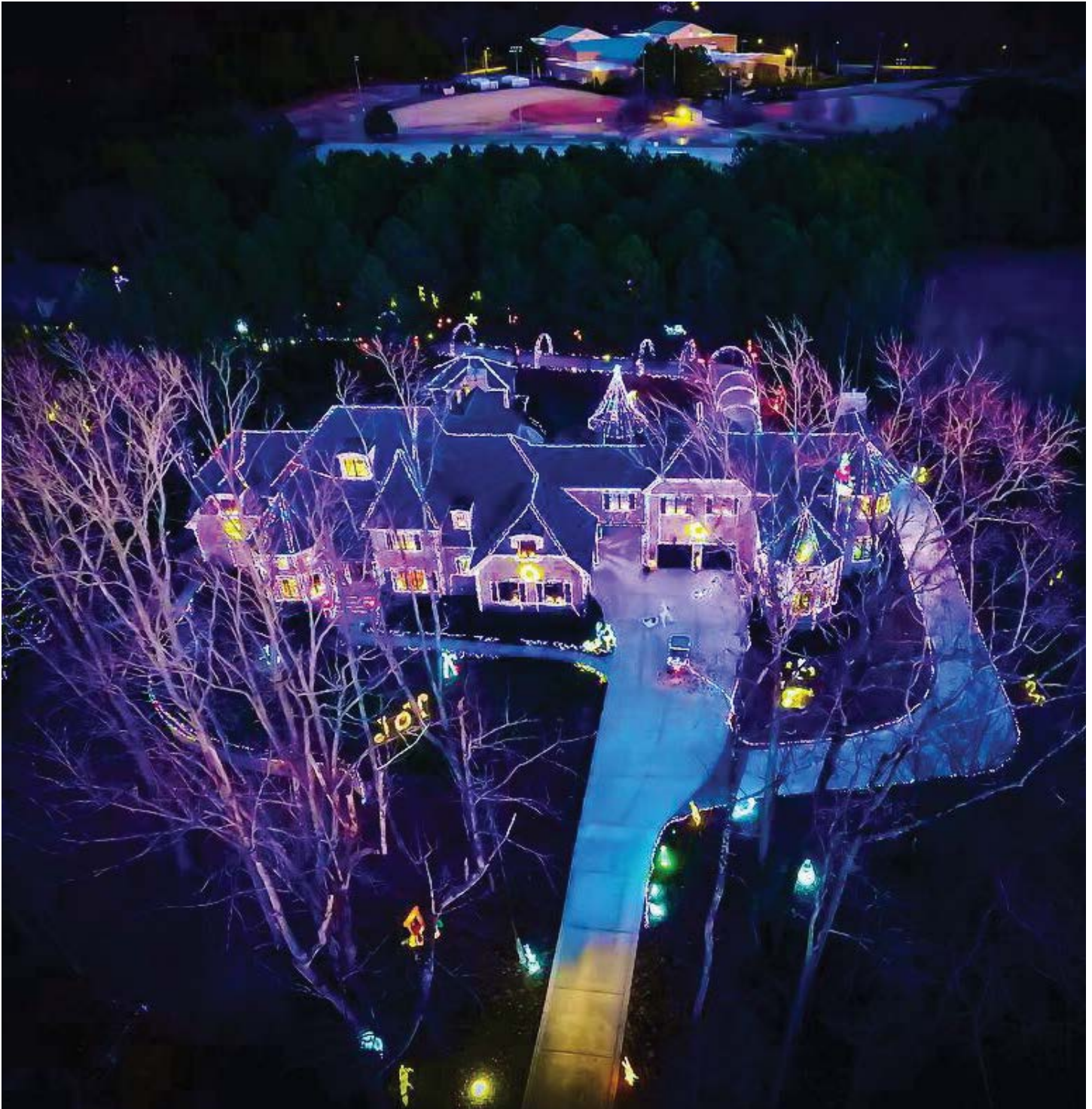
Thirty middle schoolers enjoyed pizza, music and glow-in-the-dark Cosmic Asteroids Dodgeball at Middle Creek Community Center. The event was so popular that adults are now requesting a session just for parents.

On Halloween, over 100 “mummies” and their sons participated in a costume contest, danced the Monster Mash, played spooky fun games and topped their ice cream with a variety of “creepy crawly” items at the Mummy and Son Ball.





GUIDING COMMUNITY GROWTH





CARY TOWNE CENTER

The Eastern Cary Gateway continues to take shape as a destination center and gateway to Cary, furthering the vision of the Imagine Cary Community Plan. One year after the rezoning approval for Fenton, Council approved the rezoning for Cary Towne Center on December 12, 2019. This 87-acre rezoning encompassed the entire mall site, including the existing mall building, parking and most of the outparcels. The rezoning approval for mixed-use redevelopment will allow up to 1.2 million square feet of office, 360,000 square feet of commercial, 450 hotel rooms and 1,800 residential units. The Preliminary Development Plan, approved with the rezoning, proposes a new street grid with 18 development blocks and will accommodate travel options for vehicles, pedestrians, bicyclists and transit users (both for local GoCary routes and a future Bus Rapid Transit route). The plan will also improve pedestrian and bicycle connectivity to nearby sites, such as Cary High School and Fenton, through the installation of a Pedestrian Hybrid Beacon across SE Maynard Road and additional crosswalks across Cary Towne Boulevard. Following rezoning approval, the developer may submit development plans.

EPIC GAMES

In October, Epic Games announced plans to expand its headquarters in Cary, utilizing eight acres of property the company already owns at the corner of Dillard Drive and Jones Franklin Road. The expansion proposes a new facility to accommodate up to 2,000 employees within a new office building and associated parking deck. Cary staff has been meeting regularly with members of Epic's development team to ensure concerns are addressed early in the process. In December, Epic submitted the first development plan for this multi-phase project.

PARKING DECK AND LIBRARY DEDICATION



The Downtown Cary Parking Deck and Library dedication and grand opening was held on November 3, 2019. The grand opening showcased the partnership between Cary and Wake County with speeches from members of Town Council, County Commissioners, and library officials, songs from a school group, and a ribbon cutting. According to data from Wake County, the total door count was 3,728, and first-day circulation was 3,971. Citizens were able to park in the seven-story, six-hundred-space parking deck.

The new 23,450-square-foot library, the largest in the county, holds 90,000 books, 32 public computers and numerous program spaces. The first floor features the children's collection and a large children's program room; the second floor features the Adult Services collection, a community meeting room and a quiet study. The Cary-owned lower level rooms provide restroom facilities for downtown park users and a shell space for future programming.

FENTON

Clearing and grading of the Fenton site continued through Q2. The developer expects to begin vertical construction in July 2020 with the first phase of the development, including Wegmans, opening in November 2021. The first phase of Fenton, approximately one million square feet, will include 365,000 square feet of retail (currently over 50 percent leased), 150,000 square feet of office space, 354 residential dwelling units and a 175-room boutique hotel.



REMOTE INSPECTIONS

Cary was one of the first jurisdictions in North Carolina to integrate live video technology with building code enforcement. After Cary staff worked with the NC Department of Insurance on a pilot to determine the best way to apply this approach while maintaining the integrity of the inspection process, the idea was adopted in July 2019 for all jurisdictions in North Carolina. In most cases, this process allows for the approval of inspections that were disapproved earlier in the day. Cary has performed 339 remote inspections since its inception, including 160 in Q2. These numbers represent approximately one percent of the total number of annual inspections. Our goal is to get closer to 5 percent, which would be the equivalent of the number of inspections performed by a full-time field inspector in a year.

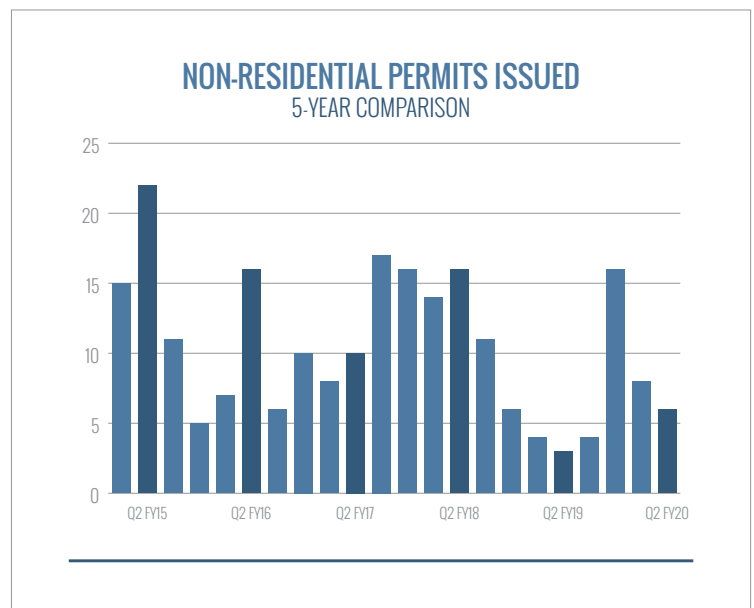
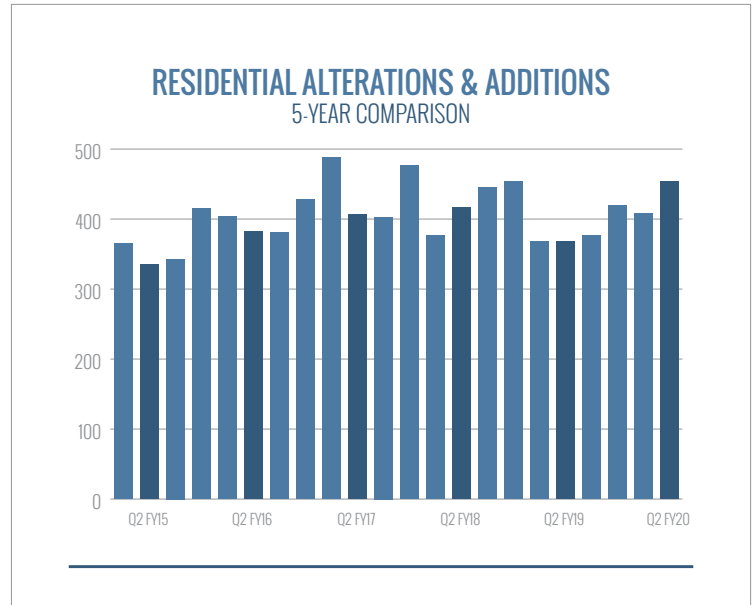
RESIDENTIAL ALTERATION AND ADDITION PERMITS

For Q2, residential alteration and addition permits totaled 348. This gradual increase in permits for existing homes is consistent with the theme of reinvestment in existing properties contained in the Imagine Cary Community Plan.

NON-RESIDENTIAL PERMITS

In Q2, six new non-residential permits were issued, for a total of 236,279 square feet. The three largest new non-residential permits issued were:

- Bee Safe Storage and Wines Cellar, 9021 Chapel Hill Road – a new 64,266 square-foot, three-story climate controlled self-storage and wine cellar facility.
- Pet Paradise, 8795 Holly Springs Road – a 19,522 square-foot indoor pet boarding facility, including indoor pool, play yards, kennels, grooming, veterinary services space, offices space and administrative space.



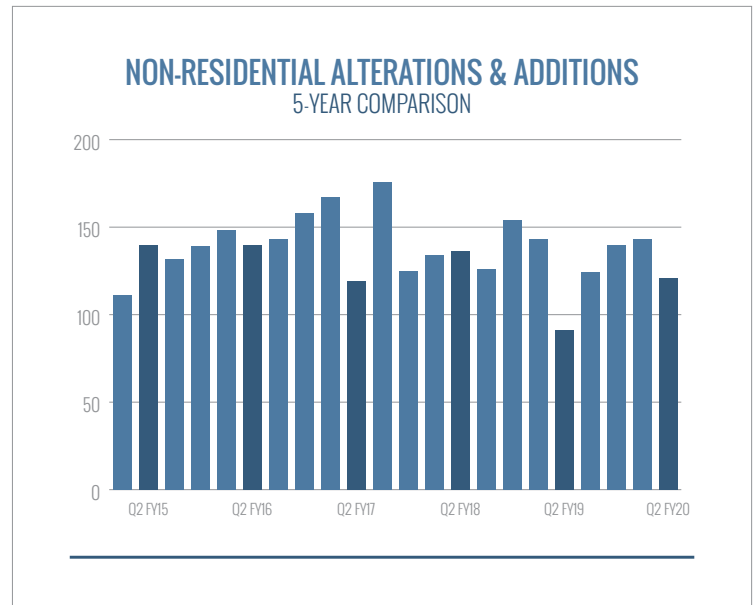
- Lowes Foods at Greystone Shopping Center, 687 Mills Park Drive – a new 49,773 square-foot grocery store. During Q2, all four retail buildings within the Greystone Shopping Center were also permitted.



NON-RESIDENTIAL ALTERATIONS AND ADDITIONS

In Q2, 121 non-residential alterations and additions permits were issued. The three largest projects were:

- WakeMed Cary Hospital, 1900 Kildare Farm Road – alterations to staff offices and conversion of break area into postpartum patient rooms.
- The Umstead Hotel interior renovation, 100 Woodland Pond Drive – minor electrical and mechanical modifications as part of a project to refresh existing guestrooms (carpet, wallcovering, paint).
- Crossroads Office Building Alteration, 2333 Walnut Street – conversion of the former Crossroads Ford building into an office building.



REZONINGS

During Q2, there were 24 cases in the rezoning process; the following six cases were approved.

1. Weston Planned Development District (PDD) O&I-2a Amendment – added hotel as a permitted use with zoning conditions related to building height, buffer width and traffic improvements.
2. Alston Avenue Preliminary Development Plan (PDP) – rezoning to MXD PDP for 330 multi-family and 50 townhomes.
3. Searstone Phase II PDD Amendment – PDD amendment to a portion of the previously-approved Searstone PDD located at 17001 Searstone Drive consisting of realigning a portion of the road network and reconfiguring building location and footprint. Removed the condition to build a conservatory and added a condition requiring additional community gathering space.
4. 9916 Morrisville Parkway Rezoning – request to apply initial Town of Cary zoning to approximately 2.53 acres located at 9916 Morrisville Parkway. The zoning request was for R-12-CU with zoning conditions that include limiting land use to a maximum of three detached dwellings.
5. Cary Town Center PDP – Mixed-Use Development with up to 1,200,000 sf of office, 1,800 multi-family units, 360,000 sf of commercial use and up to 450 hotel rooms.
6. Sri Venkateswara Temple of NC – O&I zoning accommodated the height of a new monument with lighting limitations on monument.



DEVELOPMENT PLANS

Twenty-six development plans were approved in Q2, with over 142,000 square feet of non-residential use. The expansion of a medical office with lower-level parking under the building, the plan for a new preschool and a new office building accounted for most of the nonresidential projects. In addition to the non-residential use, development plans were also approved for 641 multi-family units and 52 single-family lots. Cary Solis and Lafayette Park accounted for most of multi-family units while Carpenters Pointe Townhomes accounted for most of the single-family units.

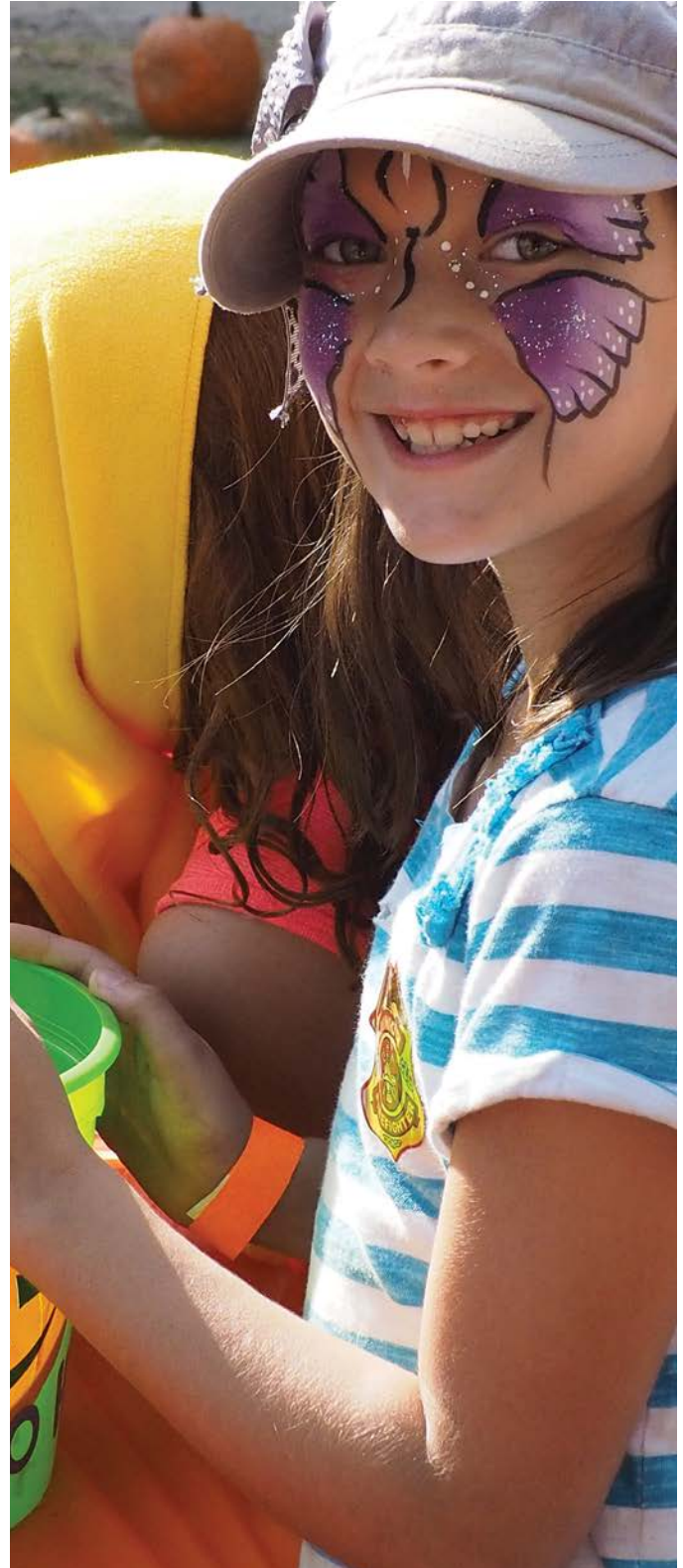
TOWN KUDOS

Good evening Sergeant,

I don't know if you remember me, but my name is Katie. Unfortunately, back in 2009-2011, I caused a lot of trouble for your and your officers. Multiple arrests, felony convictions, and a chapter in my life I'm not too proud of. For some reason your name has stuck out to me, so I figured I could write you a message that you can share with your department. I wanted to let you know I've stayed completely out of trouble since our run-ins and got out of an abusive relationship that caused me to get into trouble with the law. I'm married and have a beautiful baby boy and have been clean for almost five years. I want to say thank you (and sorry) to you and your staff. I don't know how you all do what you do, especially dealing with people like my old self and the dark place I was in. I have a new life now and I sometimes think back to my run-ins with you guys and it made my life better.

Stay safe out there. And thank you.

Kind regards,
Katie







PROVIDING TRANSPORTATION CHOICES





WALKER STREET IMPROVEMENTS



The Walker Street project continues to make significant progress. On November 20, the intersection of Walker Street at East Chatham Street was re-opened. This milestone allows Duke Energy, AT&T and Spectrum to begin relocating their aerial utilities to underground conduits, which will help transform the project footprint into our signature Downtown streetscape appearance. The contractor has completed 60 percent of the contract, which includes water line improvements, storm drainage improvements, temporary signals and underground utilities. The contractor continues to work on the curb and gutter, brick and concrete sidewalks, driveway aprons, decorative traffic signals, sewer rehabilitation and paving. As work continues, citizens can expect to see immediate changes that will transform this intersection into an accessible and multi-activity destination that will accommodate future live, work, play and civic opportunities while also supporting storm drainage improvements. The project is expected to be complete in summer 2020.

MORRISVILLE PARKWAY EXTENSION AND NC540 INTERCHANGE



On October 18, several Cary staff along with Council Member Ken George and representatives from CAMPO and NCDOT met to celebrate substantial completion of this project and participate in a bike ride through the project in advance of opening it to traffic.



The NC 540 interchange at Morrisville Parkway is scheduled to open in the first quarter of 2020.



CARPENTER FIRE STATION ROAD CORRIDOR

CARPENTER FIRE STATION ROAD WIDENING WEST OF NC 55



Feedback from the community in western Cary, including Cameron Pond residents, helped staff shape and develop design plans and concepts for a multi-modal transportation facility. Public feedback centered around implementing bicycle and pedestrian connectivity in and around the Cameron Pond subdivision and in western Cary. Based on the feedback, the design plans now include:

- A 10-foot-wide street side trail on the south side of Carpenter Fire Station Road from Cameron Pond Drive to NC 55. The street side trail will eventually link to the future neighborhood park at the corner of Highcroft Drive and Carpenter Fire Station Road.
- Installation of two traffic signals, including pedestrian signals and crosswalks, at Cameron Pond Drive and Highcroft Drive.

- Wide outside lanes to support experienced bike riders.

A second public workshop was held on November 12 with staff from Transportation and Facilities, Planning and Development Services, Fire and Police. Staff addressed questions and shared design plans that incorporated public comments from the initial public workshop. Staff received additional comments that will be used to further transform and shape the final design and right-of-way plans.

Carpenter Fire Station Road will be widened west of NC 55 to a four-lane, median-divided thoroughfare tying to existing widening. Designs are substantially complete with right-of-way negotiations scheduled to begin in fall 2020. Construction is scheduled to begin in winter 2022. Design and right-of-way plans must be reviewed and approved by NCDOT since Carpenter Fire Station Road is a state-maintained road.

This project was approved by Town of Cary voters as part of the 2019 Bond Referendum. Cary has also received over \$2.5 million in federal funding for this project.

CARPENTER FIRE STATION ROAD BRIDGE AND INTERSECTION IMPROVEMENTS EAST OF NC 55



Through collaboration with CSX, NCDOT and the contractor, bridge construction to support the existing railroad tracks over the new east-west connector roadway east of NC 55 started this fall. In early December, the contractor completed the drilled piers that will support the new bridge. At the same time, construction is underway on the new east-west roadway connector that will go under the railroad bridge and link Carpenter Fire Station Road at NC 55 with Morrisville Carpenter Road. The project is approximately 45 percent complete. Ongoing construction operations include storm drainage, earthwork, bridge construction and testing, utility construction and erosion control. Construction is scheduled to be complete in 2022.



TRAFFIC SIGNALS

WEATHERSTONE WAY

The installation of two traffic signals on Olde Weatherstone Way was completed in October. Signals at both termini of Olde Weatherstone Way, Maynard Road and Cary Parkway, provide better access and safety to pedestrians and motorists, especially in accessing Weatherstone Elementary School.

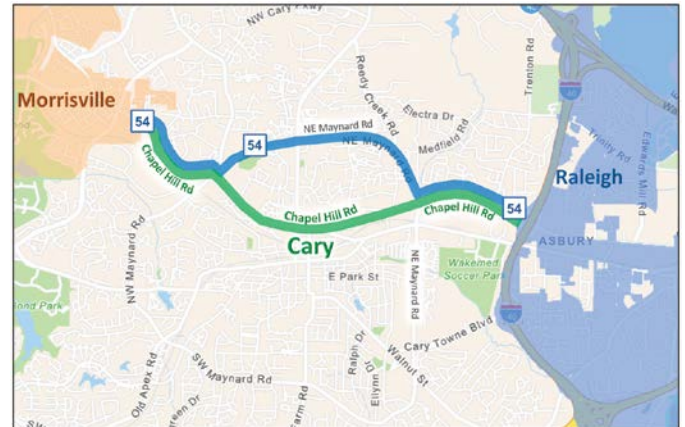
WESTON PARKWAY

Work on the traffic signal at Weston Parkway and Sheldon Drive/Weston Estates Way is well underway. The new traffic signal at this intersection will include mast arm poles, a CCTV camera for remote monitoring and fiber optic cable connectivity to the Traffic Management System. Signal design will accommodate future pedestrian crosswalks and signals, but the actual installation will not feature those items initially since there is currently no sidewalk at the intersection.

HOLLY SPRINGS

As the Town of Holly Springs embarked on growing their downtown district along South Main Street, they ran into an issue with one intersection in particular — Main and Ballentine. While a traffic signal was needed for this intersection, it was not cost-effective to create a traffic signal maintenance program for one signal. Holly Springs staff contacted Town of Cary staff, and a subsequent agreement culminated in the first Cary-maintained traffic signal owned by Holly Springs. The traffic signal went into operation in December with a CCTV camera and fiber connection.

CHAPEL HILL ROAD STUDY



In early 2020, Cary will begin a complete street study of Chapel Hill Road inside the Maynard Road loop. This unique corridor serves as a gateway into the Downtown Special Planning Area. Currently, the majority of Chapel Hill Road is a two-lane road, typically without curb and gutter or pedestrian and bike facilities. The Cary Community Plan (CCP) currently proposes to widen Chapel Hill Road inside the Maynard loop to a four-lane, median-divided street.

The CCP identified a major action item in the Act chapter to “Balance Transportation Investments to Support All Modes.” Given that Maynard Road (NC 54) is an alternate route with available capacity and that the existing Chapel Hill Road corridor is home to two elementary schools, the Black Creek greenway trail, residences and businesses, the complete streets study will re-evaluate this corridor to determine a “right-sized” cross-section and a preferred alignment that will accommodate future transportation needs, serve all users and provide certainty to property owners. The study will take approximately a year and will include extensive public engagement.

MOVE PROVIDING TRANSPORTATION CHOICES



BIKE CARY

As the Town's bike system expands, Cary continues to see increased demand from the community for additional safe and comfortable bicycle facilities for users of all ages and abilities. This demand supports the Cary Community Plan's MOVE goal to close gaps and connect people to places. This movement is aligning with shifts in national guidance toward a context-based approach to bicycle facility design. This contextual assessment guides a design that more accurately responds to the specific needs of the community based on the context of a street versus a "one size fits all" approach to bicycle planning.

Staff is currently working on a new context-based Bike Design Manual specific to Cary. Staff will be launching this effort in early 2020 with the unveiling of a new Bike Cary website, extensive community engagement, implementation of separated bike facilities in capital and development projects and bike "pop-up" projects to explore new facility types.

GREENWAYS

WHITE OAK CREEK GREENWAY

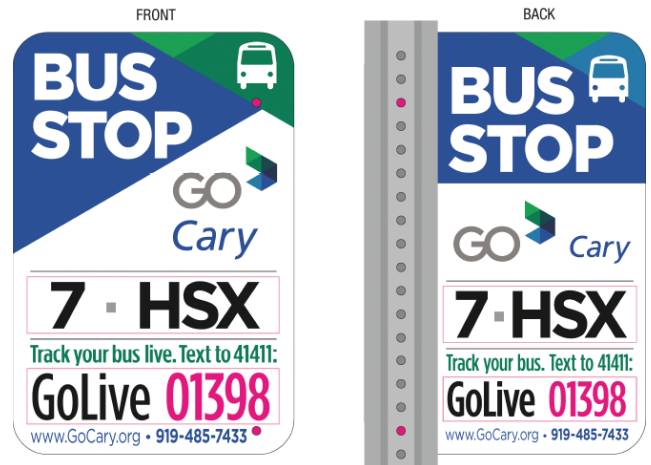


Work proceeded on the construction of the last remaining segment of the White Oak Creek Greenway. When completed, there will be a continuous greenway trail from Umstead State Park to the American Tobacco Trail, a distance of 15 miles.

HIGGINS GREENWAY

A second public meeting on Higgins Greenway Phase 3 was held in December with over 50 citizens participating. Attendees viewed plans and examples of the future greenway. Over a dozen staff were in attendance to answer questions regarding Hillcrest Cemetery, traffic and public safety, public art, historic preservation and greenways. Staff is reviewing the comment cards and will begin to stake easements. To meet LAPP funding deadlines, easement acquisition will occur in 2020.

GOCARY SERVICE CHANGES



Bus stop improvements are underway as transit staff prepares for GoCary fixed route service changes. Design work for bus stops and sidewalks is almost complete with Phase 1 construction of 57 new stops expected to begin soon. New GoCary bus stop signs have been delivered, and installation will begin next month, along with fresh paint and new solar lights on all bus shelters. Transit staff is working with focus groups to develop easy-to-follow Ride Guides with updated maps and schedules. A marketing consultant has been retained to develop a plan to ensure customers are fully aware of changes in advance of implementation later in 2020.





MEETING COMMUNITY NEEDS





MOBILE COMMAND CENTER



The Fire Department entered into an agreement with Wake County to house its communications truck which can serve as a remote command post. The department's responsibilities will include deploying the truck for both planned and emergency incidents. The truck will be an asset for the entire Town, as it can be used for Fire Department and Cary events as well.

NEW FIRE STATION 9



Fire Station 9 is nearing completion and will be placed into service in winter 2020. This facility replaces the current Station 9, built in 1974. Relocating this station will help meet response time goals in the Crossroads/US 1 area. Station 9 is nearly 18,000 square feet and features a kitchen, day room, multipurpose room, office space and a three-bay apparatus bay on the first floor with dormitory space on the second floor. The multipurpose room will provide meeting space for all Cary staff and will also be equipped to serve as the Town's Emergency Operations Center.

RAW WATER TRANSMISSION PIPELINE



Now that construction is complete on the Raw Water Transmission Pipeline project, US 64 has been quieter between the Cary-Apex Water Treatment Facility and the Raw Water Pump Station at Jordan Lake. The six-mile, welded steel pipeline conveys sufficient raw water from the lake for treatment at the Water Treatment Facility to meet capacity needs well into the future. This is the third and final raw water transmission line in the water system.

In addition to capacity, the project increases the flexibility and resiliency of the water system through the addition of multiple new interconnects with the two existing raw water transmission lines. This allows for different flow configurations in case any portion of the pipelines needs to be taken out of service for repairs. It also provides an additional interconnection with Chatham County, which receives a portion of the water.

Working collaboratively with many stakeholders across two counties helped make this project successful. All businesses remained open during construction, and the line crossed the American Tobacco Trail twice with minimal impact to the public. The new pipeline started carrying flow ahead of schedule in spring 2019 with final construction and restoration of the easement area completed in October.



GOOD HOPE WATER TANK



The Good Hope Elevated Water Storage Tank and Pump Station were put into service in the fall. The two million gallon tank doubles the amount of storage in the Western Pressure Zone. Located near the corner of NC 55 and Good Hope Church Road, the tank is strategically positioned along the border of the Central Pressure Zone so that water can be moved between zones to supplement demand as needed. The piping, valves and pumps necessary to implement these transfers make the Good Hope Tank Cary's most complex water storage tank. It also means that it is the most versatile, providing operational flexibility not found in most water systems.

With the Good Hope Tank complete, attention will now turn to the Carpenter Tank located a mile to the south. Constructed in 2002, its coating system is reaching the end of its useful life. Since the Good Hope Tank can currently satisfy the demands of the Western Pressure Zone on its own, the maintenance needs of the Carpenter Tank will be performed with no impact to citizens. Proactively addressing aging infrastructure reduces service disruptions, extends the life of assets and generates confidence in Cary's ability to serve its citizens. Today, the water system has never been in a better position to meet water demand with total storage within the distribution system exceeding 13 million gallons.

CHANEY'S CHAMPIONS



On December 20, the Police Department received a donation of 100 new teddy bears from Chaney's Champions, a non-profit that was founded by the family of Chaney James Corcoran who passed away in 2016 at the age of 10 weeks. Chaney's family was so moved by the care and compassion they were shown by the responding public safety agencies that they decided to honor his memory by donating teddy bears to first responders who subsequently give them to children who are witness to or are struggling with their own traumatic incident. Chaney's Champions has partnered with law enforcement, fire departments and children's hospice in North Carolina, Virginia and Michigan.



ESINET INSTALLATION

October 31, 2019 marked the implementation of the Emergency Services IP Network (ESInet) and associated Hosted Call Handling Service, which allows conversion of 911 Calls to Internet Protocol (IP). This technology supports growing demands such as true Text to 911 and, after carriers upgrade their systems, will have the capability of retrieving photo and videos. The Vesta 911 hosted solution for the phone system allows for an upgrade to Cary's phone equipment that is architected with no single point of failure, utilizing a fully-integrated Internet Protocol (IP) soft-switch that incorporates automatic service switchover with no loss of calls.

OPERATION BLACKJACK



Leveraging the unique relationships that School Resource Officers (SROs) share with the students they work with every day, they partnered with student volunteers for Operation Blackjack. With blackjack being 21 and 21 being the legal age to purchase alcohol, Operation Blackjack is a campaign to remind businesses to check ID cards before selling alcohol. On December 20, 2019, high school student volunteers paired up with SRO's and attempted to purchase alcohol from various establishments. Operation Blackjack tested 33 locations; only six clerks were cited for selling to minors.

WINTER WONDERLAND



On December 14, 2019, the Cary Police Department, with support from the Citizen's Assisting Police (CAP) Team and several community partners, hosted its annual "Shop with a Cop" Winter Wonderland. Forty-one children from 19 families came together to celebrate the holidays. The families were greeted by Santa and Mrs. Claus on the candy cane path and then enjoyed a meal together. After dinner, families entered the Winter Wonderland where a keepsake photo with the Clauses was taken, and they were able to "shop" for gifts with officers. The night ended with a surprise of an additional \$200 gift card and a bicycle for each child, all donated by Cary's CAP Team.



SOLID WASTE

In December, Wake County released the FY 2019 South Wake Landfill Partnership (SWLP) rebate. The Town receives two rebate payments per fiscal year, distributed based on tons of waste disposed. Cary received \$611,000 for FY 2019.

The current tipping fee at the landfill is \$32 per ton which includes the \$2 per ton NC Solid Waste Disposal Tax. Fifty percent of this tax funds the Inactive Hazardous Sites Cleanup Fund. Twelve percent goes to the General Fund, and the remaining 38 percent is distributed to cities and counties on a per capita basis. The State encourages local governments to use disposal tax proceeds for investing in recycling and waste reduction programs and services; therefore, these funds are not considered when calculating the net cost of disposal. Cary has always received 100 percent of this tax back, and sometimes more. Not including the tax, but accounting for the SWLP rebate, Cary paid an effective rate of \$12.55 per ton of garbage taken to the landfill. As a comparison, the net cost to process recyclables at the material recovery facilities in FY 2019 averaged \$46.34 per ton although the current fee is \$73 per ton. Cary also paid an average of \$25.41 per ton of yard waste and \$17.92 per ton for loose leaves.

The South Wake Landfill has a current life expectancy of 20 years, or until 2040. Since it can take 15 to 20 years to site, permit and construct a landfill, it will be important for Wake County and its partners to develop and fund a sound solid waste disposal plan. Cary continues to be a leader in working with Wake County in initiating this conversation.

DISPOSAL COST COMPARISON BY MATERIAL (OPERATIONS COSTS NOT INCLUDED)

FY 2019	Tons Managed by Cary	Cost to Dispose/Process	Net Cost to Dispose
Waste	35,029	\$32/ton	\$12.55/ton
Recycling	10,904	\$75/ton– \$135/ton	\$73/ton
Yard Waste	14,953	\$25.41/ton	
Loose Leaves	3,424	\$17.92/ton	

CARY COLLECTS APP

After only three months, the *Cary Collects* app continues to be adopted by Cary citizens with 44 percent of households now accessing their solid waste collection schedules through the app. ReCollect’s Medium-Sized Municipal category (20–80K households) includes 136 customers across Canada and the United States, nine of which are in North Carolina. Within this cohort, Cary ranks second in Mobile App installs, third for Addresses Searched and in the Top 5 for Waste Wizard searches.





AWARDS AND RECOGNITION

STATE WATER CONFERENCE

More than 1,500 water professionals from around the state gathered in November for the NC American Water Works and NC Water Environment Association Conference (NC AWWA/WEA) at the Raleigh Convention Center. The annual conference provides an opportunity to learn best practices, network with colleagues and share experiences with peers throughout the state. This year's conference theme was "Game On — Moving Forward in the Water Game." The annual conference also provides several opportunities for awards and honors among water service providers and staff throughout the state. The Town of Cary and staff brought home multiple awards.

- Large Water System of the Year
- Overall Water System of the Year
- Large Wastewater Collection System of the Year
- Water Distribution Operator of the Year – Davis Reynolds, Water Distribution System Operator
- Wastewater Collections Operator of the Year – Donald Smith, Wastewater Collection System Manager
- William D. Hatfield Award for career achievement – Damon Forney, Plant Manager, Western Wake Regional Water Reclamation Facility
- Wilbur E. Long Operator of the Year Award – Paul Ray, Plant Manager, North Cary Water Reclamation Facility





POLICE RE-ACCREDITATION

On November 15, 2019, the Cary Police Department received its ninth consecutive accreditation from the Commission on Accreditation for Law Enforcement Agencies (CALEA). Awarded at CALEA's annual conference, accreditation recognizes the police department's commitment to meeting almost 400 standards for public safety professional excellence. CALEA first accredited the Cary Police Department in 1992.

PD AWARDS CEREMONY

On December 3, the Police Department held a Promotion, Pinning, Oath and Awards Ceremony. The 21 new sworn and civilian employees were recognized, and the 20 sworn and civilian staff who were promoted were celebrated after receiving their Oath and Affirmation from Judge Reuben F. Young of the North Carolina Court of Appeals. The touchpoint of the event was the honor and distinction detailed through the reading of nominations and the awards presented to both sworn and civilian staff for acts of Merit, Distinguished Service, and Lifesaving. The Police Department's executive team was joined by Town Manager Sean Stegall, who served as the keynote speaker, Town Council members and other dignitaries, including Colonel Glenn McNeil of the North Carolina State Highway Patrol and Sergeant Frank Reidenbach, who served as a radio operator with the 4th Marines and fought during the Invasion of the Marshall Islands and the Battle of Iwo Jima.

LEADERSHIP TRAINING

On December 3, 2019, Corporal Dustin Wright and Corporal John Maia completed the West Point Leadership Course through Methodist University. This course is adapted from the Military Leadership Course required of cadets at the United States Military Academy for use in non-military organizations. This academically-rigorous course relies heavily on case-based learning, examining and integrating leadership in organizations from four perspectives: the individual, the group, the leader and the organization.



On November 3, 2019, Sergeant Chris Redig graduated from the 85th Session of the Administrative Officers Management Program (AOMP) through North Carolina State University's School of Public and International Affairs.

Offered through NCSU's nationally-accredited public administration program, AOMP is an intensive, 12-week academic program for law enforcement professionals. Participants enroll in five three-hour academic courses, each of which provide upper-level undergraduate or graduate credits. Courses are taught by faculty who hold the highest academic credentials in their field. The intensive course is a partnership that brings together the theoretical perspective of the faculty and the practical experience of police officers to produce effective public management techniques that are demanded in increasingly complex environments. With this partnership, the most up-to-date management and leadership research is placed into a law enforcement context. This "theory into practice" perspective gives participants the opportunity to make meaningful change in their organizations.



LOCAL GOVERNMENT FELLOW



Ashley Lategan, Senior Human Resources Manager, Total Employee Health, successfully completed the Leading for Results program at the UNC School of Government as a Local Government Federal Credit Union (LGFCU) Fellow. Ashley was one of 26 individuals selected to the program in a competitive process from among 150 NC applicants. Those chosen were identified as critical leaders who are committed to developing knowledge and skills to help both their organization and community. Ashley's nomination emphasized her strengths in strategic thinking and communication along with her ability to turn thoughts into action through her passion for helping employees while developing relationships with cohorts. The program focuses on personal and organizational growth by introducing participants to models of leadership as well as management and leadership tools and strategies. Local Government Fellows gained insight into their individual leadership styles and strengths and practiced ways to increase their effectiveness within their organizations.

FONTEVA SUPERHERO

Congratulations to Luke Guthrie for winning the Fonteva Superhero award at the Fonteva Annual Conference in DC in recognition of his work on the development of the Parks, Recreation & Cultural Resources system. The Superhero award is presented to a Fonteva customer, or member of a customer team, who is just that — a superhero. This award recognizes the impact that the person has on their organization and well as the Fonteva platform. Luke was one of three recipients of this year's award.

HOMETOWN HERO AWARD

On December 10, 2019, Emergency Communications Supervisor Karen Smith received the Hometown Hero Award on behalf of the North Carolina Automobile Dealers Association (NCADA). This Hometown Hero Award Program recognizes first responders who go above and beyond the call of duty. Karen Smith was among 30 first responders in the state who received their recognition award from Governor Cooper.

CULTIVATING CARY'S CULTURE

CELEBRATE THE BEST



Hundreds of colleagues gathered at the Herb Young Community Center on December 4 to Celebrate the Best at a reimagined annual event that recognized all employees in a casual atmosphere of food and fun. Through a Town-wide effort, employees representing all departments contributed countless hours and extensive expertise to planning and rejuvenating the various aspects of this event: coordinating the Employee of the Year nomination and selection process; developing, planning and executing the program; communicating and marketing the event; coordinating, purchasing and distributing gifts and prizes; feeding hundreds of hungry employees; recruiting and overseeing volunteers; setting up the space; and overseeing technical details. Many dedicated and talented Town employees helped breathe new life into one of the Town's most cherished traditions.



EMPOWER YOU



Before the holidays, 26 employees enjoyed a fun morning of networking that created a lot of conversation and inspiration. With themes centering around Connection, Communication and Confidence, the “Empower You” event was comprised of servant leaders who do great work every day across our organization but rarely take time out of their busy workdays for team building. Headlined by a keynote address from Paula Henderson, SAS Senior Vice President, US and Commercial Public Sector, the group expressed motivation to keep the vibe going in their work. Comments included, “It was inspiring to be noticed and valued as a TOC employee,” “I was glad to have the opportunity to learn and share with my peers, and officially meet employees I didn’t know,” and “It confirmed my personal and professional goal to connect in an effort to grow together.”

TOWN KUDOS

To: Mike Cooper <Mike.Cooper@townofcary.org>
Subject: Just a note of thanks

Dear Chief Cooper,

Just wanted to take a moment to recognize the fire fighters from Engine 3 that wasted no time jumping out of their truck to assist stranded motorists during rush hour tonight (around 5:30 PM) at the busy intersection of Kildaire Farm and Tryon roads. They all unselfishly pushed the stalled pickup truck across three lanes of traffic to the bank parking lot nearby to free the bottleneck that was quickly forming due to the time of day.

No, they weren’t called to the scene but rather recognized fellow citizens in need and made quick use of their big red traffic barricade to allow them to safely move the car off the road.

Good deeds are hard to come by these days and when they do happen, they need to be recognized. These fire fighters exemplify the meaning of public service, even when they weren’t called to do so.

Please extend my thanks to all of them in case no one else took the time to recognize their actions.

Regards,
Clark





TAKING CARE OF EMPLOYEES

BENEFITS AND SUPPORT

Taking care of employees is fundamental to our success, and various holistic health, benefits and well-being initiatives offered through Human Resources highlight this commitment.



In October, nearly 60 employees attended a pre-retirement seminar, learning and exploring options in group and individual sessions. This semi-annual event builds financial well-being by helping employees better understand when they may be eligible for retirement, their retirement benefits and retirement preparation strategies.



Partnering with WakeMed to host the annual on-site flu shot clinic supports the physical well-being of employees and their families, and nearly 25 percent of staff were inoculated at Town Hall, Public Works or one of the utility plants or fire stations.

To further support physical well-being, the Town's Tobacco Cessation Program and Diabetes Awareness initiative attracted over 120 employees and led to a handful of employees engaging in health coaching.

The Town also realizes the importance of focusing on our employees' mental and emotional well-being, and the first Self-Care Series help employees become self-aware and mindful through weekly meditation at Town Hall and Public Works along with seminars such as "Resiliency: Bouncing Back after a Setback," "Mindfulness: Being 'Present' in your Work and Life" and "How to Manage Holiday Stress."

SAFETY



Employee safety is also paramount to our success, and the relaunch of the 23-member Safety Committee is helping support Cary's safety culture and initiatives. By developing a collaborative mission to create a world-class safety vision, the committee is helping instill a behavioral mindset that enables employees to make safe decisions that protect their health and well-being.



MOVING FROM VISION TO REALITY





NANCY JONES HOUSE

The Town took ownership of the Nancy Jones House in October and immediately began working to identify a site to relocate the structure. The Nancy Jones House, currently located on Chapel Hill Road, is the oldest remaining residential structure in the Town of Cary.

2019 ACCOMPLISHMENTS

Posters in Town facilities encouraged employees to share their proudest accomplishments of 2019 with their colleagues. As can be seen by the pictures below, it was an impressive list!



STORMWATER ORDINANCE REVISION

As part of the Cary's Adaptive Stormwater initiative and in collaboration with our Stormwater Citizen Working Group, Council passed a revision to the floodplain ordinance requiring new development to mitigate or model the 100-year storm to demonstrate no adverse impact on existing citizens. Over 60 percent of the Town was developed prior to implementation of stormwater regulations. This revision will give Council and citizens assurance that potential stormwater impacts from new development will be analyzed and fully mitigated.



WALDO STREET OPEN SPACE ACQUISITION

On December 13, the Town purchased a portion of 328 Waldo Street. This was an important first step in Cary’s efforts to convert flood-prone corridors from developed areas to more suitable uses such as recreation and natural open space. Continued acquisition of areas in these corridors will allow for increased tree canopy and a reduction in private property flooding.

AN ADAPTIVE STORMWATER SOLUTION

The Warren and Pleasants intersection has a history of flooding during intense rainfall. Numerous assessments of this issue have estimated a \$1.6 million cost to resolve this situation based on new development design standards. This costly solution is further complicated by the fact that a significant portion of the work would have to be done on private property — a conflict with our long-standing practices. For years, the solution to this problem was to post “high water” signs at the intersection during heavy rainfall.

New possibilities emerged about a year ago when the Adaptive Stormwater Walnut Creek Basin Model pilot revealed that the infrastructure at Warren and Pleasants has adequate capacity to accommodate existing conditions if the system is maintained. Evaluating real-life existing conditions verses new development design standards represents a shift from standard engineering practices and provides a new perspective to address stormwater issues.

After completing an assessment of the system’s condition, staff cleaned 400 feet of pipe that had roots and other obstructions, repaired parts of the system that were failing and corrected the inadequacies of the open channel conveyance downstream. We combined work done through our Pilot Maintenance Program, results from the dynamic Basin Model, a partnership with citizens and a consensus to use Public Works staff and not a contractor to manage this legacy problem. Work that was estimated to cost the Town \$1.6 million was done for less than \$50,000. By employing our adaptive approach, we will reduce the frequency

and severity of flooding at nearby properties and streets, improve public safety and protect Town infrastructure within and beyond the right-of-way.

TOWN KUDOS

To: Toni Dezomits <Toni.Dezomits@townofcary.org>
Subject: Officer Nolan Coffey

Dear Chief Dezomits,

It is with heartfelt gratitude that I write on behalf of my family. We recently had a situation that needed a responding Cary Police Officer. Nolan Coffey came into our home where concerned family members hovered anxiously around my daughter.

The situation was defused almost instantly when Officer Coffey cautiously walked in and made an immediate connection with my daughter. She went from hysterical to quietly crying to laughing in a blink of an eye. A moment I will never forget.

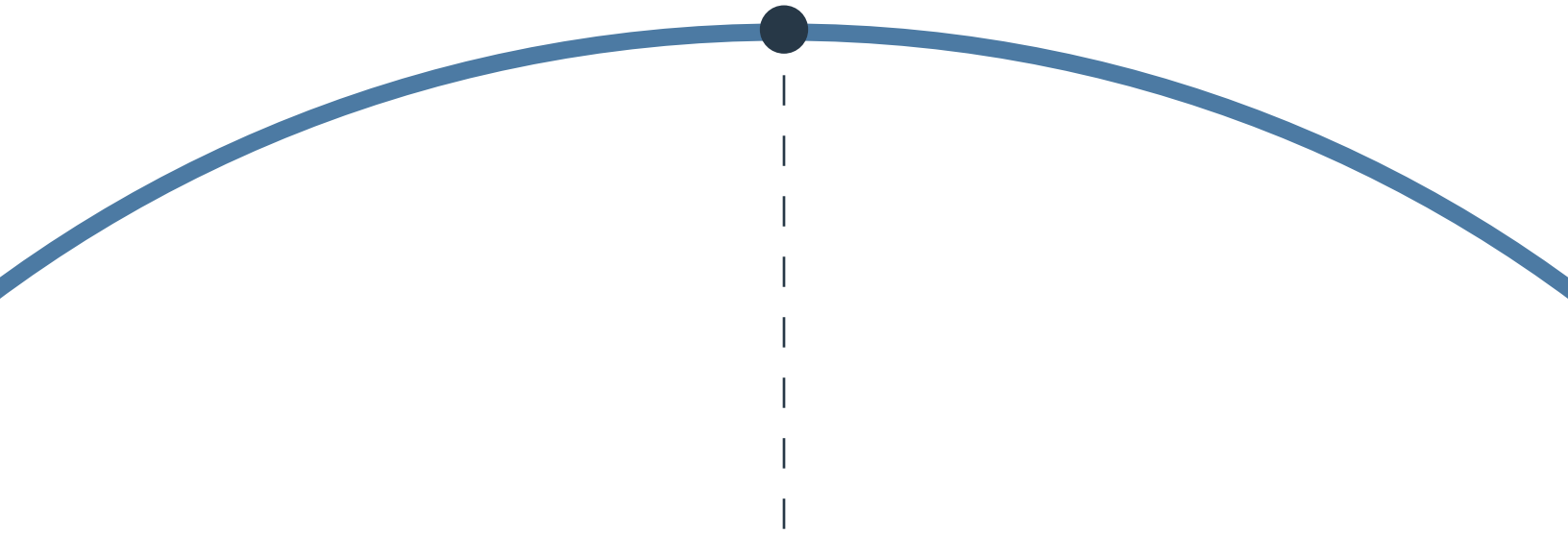
What kept me from collapsing? I received an email from Officer Coffey. It was so surreal and unexpected. It literally saved me that day. An officer I didn’t know sent me an email expressing genuine concern and to let us know he was always available to listen. Tears are flowing now as they were when I read it.

My gratitude and thanks to Officer Coffey, his humanity, courage and his devotion to families in this community. That day, we were blessed with an angel in a police uniform.

With deepest respect,
Marianne



KEEPING CARY GREAT



TOWN of CARY

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