



CLEANLINESS AND APPEARANCE OF PUBLIC AREAS

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The cleanliness and appearance of public areas was assessed by a set of five questions. The questions examined the cleanliness and appearance of several public areas including streets, median/roadsides, parks, greenways, and bus shelters. Again, the same 9-point scale from very poor (1) to excellent (9) was used.

The cleanliness and appearance of public areas continued to receive very high marks with a level of improvement from 2018. The results shown in Tables 9-13 (in descending mean order) indicated the respondents were very satisfied with the cleanliness and appearance of public areas. The means increased for bus shelters (7.79 to 8.18), streets (7.99 to 8.13), and median/roadsides (7.96 to 8.10). The grades for these three areas all improved from B+ to A- this year with the increase for bus shelters being statistically significant. The means and grades for parks and greenways remained virtually unchanged with the grade continuing at the A level. Overall, the cleanliness and appearance of public areas improved from 2018 with three grades increasing this year. See Appendix B for selected cleanliness and appearance crosstabulations (B52-B81).

Table 9. Cleanliness and Appearance of Parks

YEAR	MEAN	GRADE
20	8.52	A
18	8.52	A
16	8.54	A
14	8.41	A-
12	8.47	A
10	8.41	A-
08	8.14	A-
06	7.88	B+
04	8.03	B+
02	7.99	B+
00	7.86	B+
98	7.42	B-

Table 10. Cleanliness and Appearance of Greenways

YEAR	MEAN	GRADE
20	8.49	A
18	8.50	A
16	8.53	A
14	8.37	A-
12	8.38	A-
10	8.34	A-
08	8.05	B+
06	7.78	B
04	7.86	B+
02	7.70	B
00	7.64	B
98	7.32	B-



Table 11. Cleanliness and Appearance of Bus Shelters

YEAR	MEAN	GRADE
20	8.18*	A-
18	7.79	B+

Table 12. Cleanliness and Appearance of Streets

YEAR	MEAN	GRADE
20	8.13	A-
18	7.99	B+
16	8.27	A-
14	8.05	B+
12	8.01	B+
10	7.79	B+
08	7.66	B
06	7.35	B-
04	7.44	B-
02	7.28	B-
00	7.43	B-
98	7.45	B-

Table 13. Cleanliness and Appearance of Medians/Roadsides

YEAR	MEAN	GRADE
20	8.10	A-
18	7.96	B+
16	8.27	A-
14	8.06	A-
12	8.03	B+
10	7.87	B+
08	7.61	B
06	7.31	B-
04	7.48	B-
02	7.16	B-
00	7.30	B-
98	7.16	B-

Public Areas Needing Attention

The respondents who gave ratings below 5 were asked to give specific examples of public areas needing attention. There were no comments given this year.