

# TOWN of CARY



## TOWN COUNCIL QUARTERLY REPORT

TOWN OF CARY, NORTH CAROLINA  
FY 2021 THIRD QUARTER

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# CARY MAYOR & TOWN COUNCIL MEMBERS

THANK YOU FOR YOUR CONTINUED LEADERSHIP, VISION, AND SETTING THE CULTURE OF EXCELLENCE FOR OUR ORGANIZATION AND COMMUNITY. WE LOOK FORWARD TO WORKING WITH EACH OF YOU TO KEEP CARY CARY.



**Mayor**  
Harold Weinbrecht



**Mayor Pro Tem**  
Don Frantz



**Council Member**  
Lori Bush



**Council Member**  
Ya Liu



**Council Member**  
Jennifer Robinson



**Council Member**  
Jack Smith



**Council Member**  
Ed Yerha

## ON THE COVER:

On March 20, Cary relocated its oldest known residential structure, the Nancy Jones House. Meaningful work will continue on the house to ensure it can best serve the Cary community in the future.

# IN MOVING CARY FORWARD

The first few months of 2021 revolved around protecting the people that make our work worthwhile — our citizens, employees, and neighboring communities.

It meant working to keep our citizens safe wherever they went, whether that be by posting signs encouraging them to wear masks or reopening Sk8 Cary with new safety protocols.

It meant continuing to provide the services our citizens expect, such as loose leaf collection and water distribution, and it meant providing our hardworking employees the information they need to get vaccinated.

But it also meant stepping outside of Cary to ensure all Wake County residents receive the resources needed to be safe. This work included sending at least five firefighters every week to help staff the COVID-19 vaccination site at PNC Arena and participating in a vaccination clinic in Raleigh to serve the county's senior Hispanic population.

While COVID-19 changed our lives, it didn't stop us from looking ahead. We reached several major milestones this quarter in our journey toward Cary's future, including relocating the Nancy Jones House and hiring Cary's first urban forestry manager.

We look forward to providing additional updates related to financials and development at our next Quarterly Meeting on May 13. While safety has always been our top priority, living through a historic event like the pandemic reminds us why we do this work every day.

**#BeSafe**

**#BeKind**

**#BeCary**

*Sean R. Stegall*

Sean R. Stegall  
Town Manager



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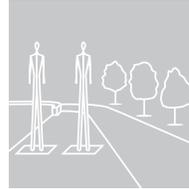
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# FINANCIAL HIGHLIGHTS

## EXECUTIVE SUMMARY

The end of the third quarter marks one year since the start of the COVID-19 pandemic. While the impacts of the pandemic were unpredictable, Cary's financial position remains solid. The FY 2021 budget reflects a culture of fiscal responsibility; the General Fund Operations actual performance is expected to exceed budget due in large part to increased sales tax revenues.

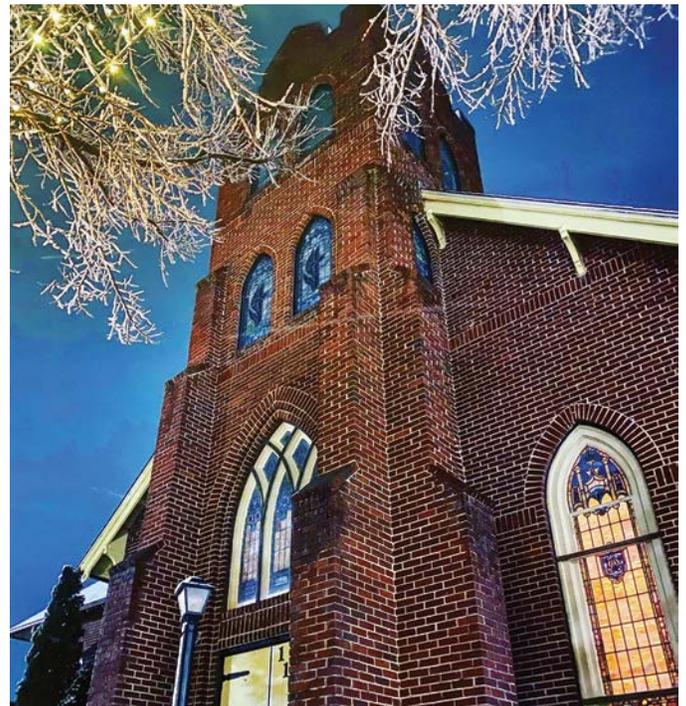
Another aspect of the pandemic's fiscal impact is reflected in the growth of utility operations accounts receivable balances. Throughout the year, Cary worked with its utility customers experiencing financial hardships. In Q3, Cary helped citizens via a campaign to personally call each utility customer with a payment plan to share information on financial assistance programs available to them. Due to this campaign, the number of customers on a payment plan decreased by 56% or 1,151 customers.

In addition to the call campaign, over the last year, Cary suspended disconnections for non-payment, late fees, and other fees in response to economic hardships imposed on Cary's ratepayers. Now that the economy is improving, plans are in place to restart disconnections for nonpayment during Q4 for those ratepayers who have not demonstrated any intention to make payments on their accounts.

This quarterly report reflects the results of successful debt refinancing transactions from earlier in the year of more than \$115 million in new bond proceeds from refinancing the 2014 general obligation bonds, state revolving loans, and revenue bonds. Over the next 23 years, this new debt will save taxpayers and ratepayers \$8.3 million in reduced interest expenditures. Most of the savings, about \$7 million, will benefit the Utility Fund based on the projects financed by the original debt.

The lower debt service payments will generate different savings each year, but the average interest savings will be more than \$300,000 per year.

Also during Q3, staff focused on compiling the FY 2022 budget as departments submitted detailed budget requests. A team of department directors, known as the Financial Foundations Team, analyzed these requests alongside revenue projections. This team submitted a recommended budget to the larger department director group that in turn considered and approved the recommendations. Staff presented this budget to the town manager following Q3, and the town manager will provide his recommended FY 2022 budget to Council in May. Following a public hearing, Council is scheduled to adopt the budget on June 24. State law requires local governments to adopt the next fiscal year's budget by June 30 of each year.



2021 THIRD QUARTER FINANCIAL RESULTS

GENERAL FUND

FY 2021 Q3 GENERAL FUND SUMMARY

	FY 2021 YTD ADJ BUDGET	FY 2021 YTD ACTUAL	% OF BUDGET	FY 2020 YTD ACTUAL	FY 2020 VARIANCE	VARIANCE %
Revenues	\$ 217.3	\$ 178.6	82%	\$ 143.8	\$ 34.8	24%
Expenditures	217.3	150.3	69%	122.5	27.8	23%
TOTAL REVENUE OVER/ (UNDER) EXPENDITURES	\$ -	\$ 28.3	-	\$ 21.3	\$ 7.0	33%

\*The above, and following tables are represented in millions. Revenues, authorized expenditures, and transfers between funds are classified and summarized differently for the Council budget ordinance and for accounting and reporting purposes. Individual line items are consistent. The annual budgets referred to throughout this report reflect the budget as of the quarter end as adjusted (ADJ) by Council action or staff action where authorized.

Overall, net results for the General Fund have rebounded significantly since Q3 of last year with an increase of 33%. Conversely, net results in Q3 of FY 2020 were down 9% compared to the same period in FY 2019. This increase in net results is directly related to the strengthening of the economy. Details on notable revenues and expenditures by category are listed in the following section.



## FY 2021 Q3 GENERAL FUND REVENUES

	FY 2021 YTD ADJ BUDGET	FY 2021 YTD ACTUAL	% OF BUDGET	FY 2020 YTD ACTUAL	FY 2020 VARIANCE	VARIANCE %
Property Taxes	\$ 114.3	\$ 113.9	100%	\$ 95.0	\$ 18.9	20%
Sales Tax	29.4	21.4	73%	19.6	1.8	9%
Other Taxes & Licenses	2.0	1.3	65%	1.8	(0.5)	-28%
Unrestricted Intergovernmental	10.9	4.9	45%	5.3	(0.4)	-8%
Restricted Intergovernmental	0.3	3.1	1033%	0.4	2.7	675%
Permits & Fees	4.2	3.6	86%	3.4	0.2	6%
PRCR Sales & Services	6.6	1.5	23%	5.3	(3.8)	-72%
Solid Waste Sales & Services	12.0	9.0	75%	8.9	0.1	1%
Other Sales & Services	1.7	1.9	112%	1.3	0.6	46%
Miscellaneous Revenue	2.1	1.3	62%	1.1	0.2	18%
<b>OPERATING REVENUES</b>	<b>183.5</b>	<b>161.9</b>	<b>88%</b>	<b>142.1</b>	<b>19.8</b>	<b>14%</b>
Non-Operating Revenues	33.8	16.7	49%	1.7	15.0	882%
<b>TOTAL GENERAL FUND REVENUES</b>	<b>\$ 217.3</b>	<b>\$ 178.6</b>	<b>82%</b>	<b>\$ 143.8</b>	<b>\$ 34.8</b>	<b>24%</b>

Overall, FY 2021 General Fund revenues are up \$34.8 million, or 24%, over the same period in FY 2020. This is primarily due to the property tax base growth of 20%, a result of Wake County property tax revaluation while maintaining Cary's \$0.35 tax rate this fiscal year. Additionally, there is a \$15 million increase in non-operating revenues due to the refinancing of the 2014 general obligation bonds. When debt is refinanced, new debt proceeds are reported as revenue. These new proceeds offset the use of funds to pay off the original debt. The payment toward the refinanced 2014 bonds is reported as additional debt expenditures in non-operating expenditures.

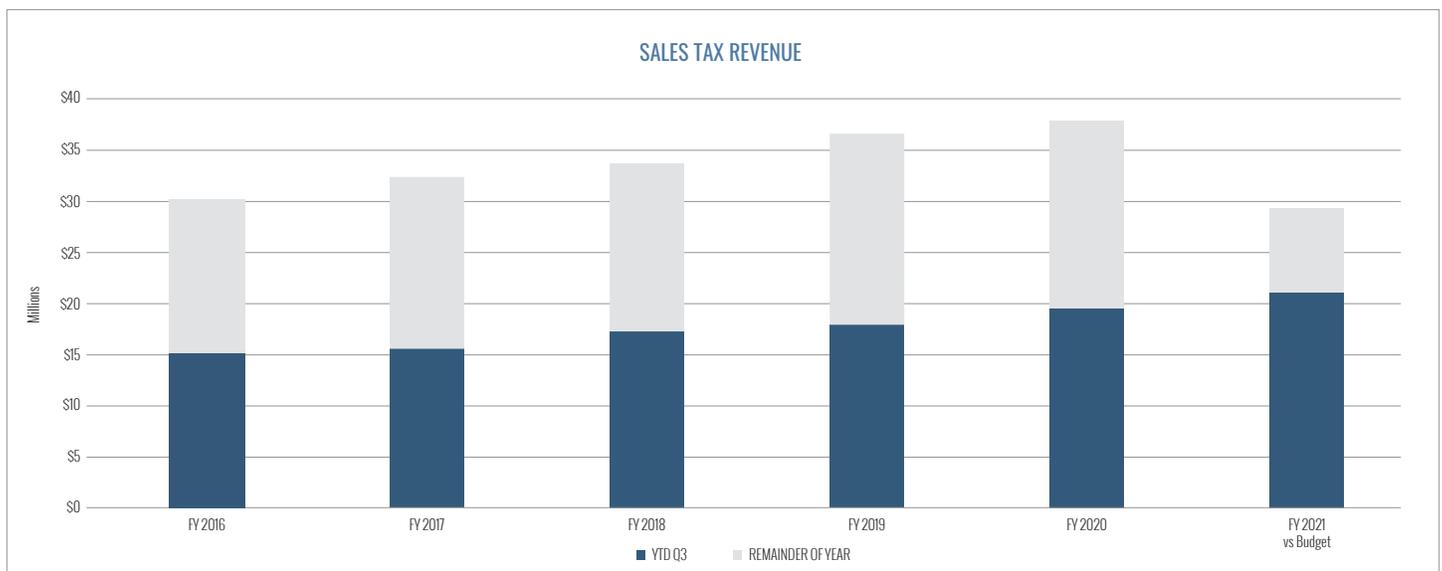
OPERATING REVENUES

**Property tax** revenue is 53% of total budgeted revenue and is the largest revenue source for the General Fund. Property taxes are based on an ad valorem tax levy on real and personal property. Real property are items such as land and buildings, while personal property are items such as vehicles and commercial business equipment. Real property taxes were billed in July 2020 and were due no later than January 5, 2021. Given this tax due date, most real property tax revenue is received in Q2. Personal property tax revenue, however, is collected throughout the year based on the State of North Carolina’s Tax and Tag program, which combines the vehicle ad valorem tax collection with the State’s vehicle license renewal process.

The FY 2021 budget for property tax is \$114.3 million, and as of Q3, Cary received \$113.9 million. This is a 20% increase from FY 2020, which is primarily due to the 20% growth in the Wake County tax base following the Wake County property tax revaluation while maintaining Cary’s \$0.35 tax rate. Based on historical trends, property tax is expected to meet or slightly exceed the property tax budget.

**Sales tax** revenue is 14% of total budgeted revenue and is the second largest revenue source for the General Fund. As of Q3, this revenue is \$1.8 million, or 9%, above Q3 of FY 2020. This revenue stream is distributed to municipalities by the North Carolina Department of Revenue about two and a half months after the month when taxable sales occurred. Cary received six distributions for July through December sales. The six sales tax distributions of FY 2021 are outpacing prior year’s Q3 results. This trend is not unique to Cary. The North Carolina League of Municipalities reported that total state sales tax distributions increased 6% compared to Q3 of FY 2020. This suggests that the COVID-19 pandemic has not impacted the buying power of residents as initially forecasted.

Current sales tax projections suggest this revenue will end the fiscal year at \$40.6 million, which would be a 49% increase over the FY 2021 budget for sales tax and a 7% increase over FY 2020 actual results. When Cary adopted the FY 2021 budget, the economic impacts of the pandemic could not be predicted, and the sales tax budget was set to accommodate a 20% decrease in sales tax revenue. Since this revenue did not decline as anticipated, the additional sales tax revenue will help offset other revenue shortfalls, primarily for Parks, Recreation, and Cultural Resources (PRCR), which has been more severely impacted by the pandemic.



Overall, **Other Taxes and Licenses** decreased 28% when compared to Q3 of the prior year. The COVID-19 pandemic significantly affected the tourism and travel industries. Due to this, the occupancy tax Cary receives from travelers renting hotel rooms decreased 59% compared to the prior year. While the FY 2021 budget accounted for a significant decrease in this revenue source, current occupancy tax projections suggest that this revenue will not meet reduced budget assumptions.

Combined **Restricted and Unrestricted Intergovernmental** revenues increased by 40%. Decreases in revenues associated with utility sales tax and electric and natural gas were offset by \$3 million in Coronavirus Aid, Relief, and Economic Security (CARES) Act funding received year-to-date.

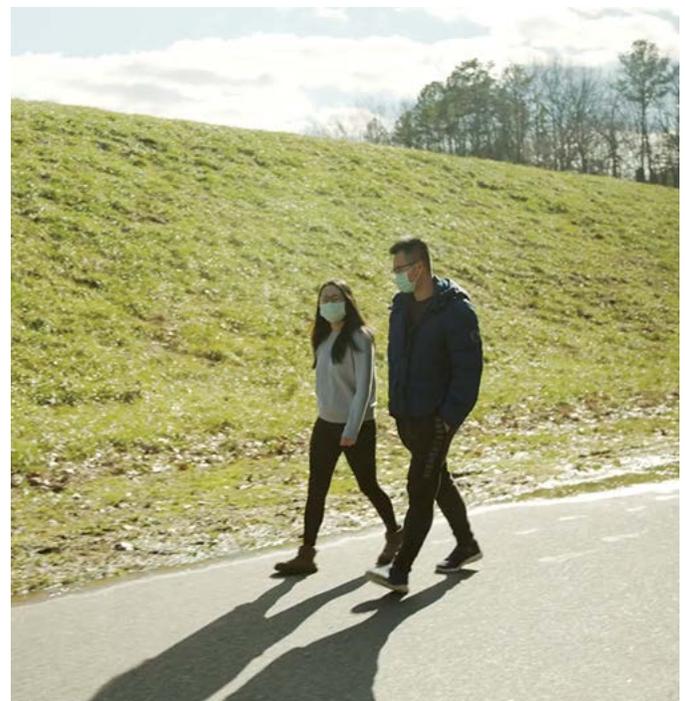
**Permits and Fees** revenue increased 6% compared to Q3 of the prior year. The growth seen in this revenue source could be interpreted as a positive effect of pandemic-driven lifestyle changes with citizens choosing to invest in home improvements. Permit activity increased significantly in March as year-to-date permits for all types of construction increased 4% compared to this same time last year. Multi-family permits, including those for the Glenaire expansion and portions of Novel Cary, a luxury multi-family community in western Cary, almost doubled through Q3 of FY 2021 compared to FY 2020.

A portion of permit fees are based on the square footage associated with the project. The overall revenue increase in this category is directly tied to the square footage with multi-family construction activity. With an increase in March's permitting activity, permits and fees revenue is now expected to meet or exceed budget.

The **Sales and Services** category is made up of PRCR programming revenues, Solid Waste Sales and Services, and Other Sales and Services. The combined Sales and Services category decreased 20%. Solid Waste revenue, the largest revenue in Sales and Services, is performing slightly above expectations with little or no impact from the pandemic. However, revenues declined by \$3.8 million in PRCR due to the closure of community centers and the cancelation of many camps and events in response to the pandemic. As COVID-19 cases decrease across the state, registrations for sports, shelter rentals, and outdoor in-person classes return. The decline in PRCR revenue is slightly offset by an increase in the Other Sales and Services category, which is mainly due to an increase in the sale of assets.

NON-OPERATING REVENUES

**Non-Operating** revenues through Q3 increased 882% compared to the same period in FY 2020. This increase reflects the use of \$15.3 million of bond proceeds to refinance Cary's 2014 general obligation bonds.



FY 2021 Q3 GENERAL FUND EXPENDITURES

	FY 2021 YTD ADJ BUDGET	FY 2021 YTD ACTUAL	% OF BUDGET	FY 2020 YTD ACTUAL	FY 2020 VARIANCE	VARIANCE %
General Government	\$ 39.7	\$ 21.7	55%	\$ 18.8	\$ 2.9	15%
Public Safety	55.0	36.5	66%	36.3	0.2	1%
Operations (PW & PRCR)	52.3	29.3	56%	34.7	(5.4)	-16%
Development & Infrastructure	16.8	9.6	57%	10.0	(0.4)	-4%
<b>OPERATING EXPENDITURES</b>	<b>163.8</b>	<b>97.1</b>	<b>59%</b>	<b>99.8</b>	<b>(2.7)</b>	<b>-3%</b>
Non-Operating Expenditures	53.5	53.2	99%	22.7	30.5	134%
<b>TOTAL GENERAL FUND EXPENDITURES</b>	<b>\$ 217.3</b>	<b>\$ 150.3</b>	<b>69%</b>	<b>\$ 122.5</b>	<b>\$ 27.8</b>	<b>23%</b>

Overall, General Fund expenditures increased 23%. This is primarily driven by the \$30.5 million increase in non-operating expenditures for transfers to capital project spending, as well as \$15.3 million in expenditures to refinance the 2014 general obligation bonds. A reduction in operational expenditures due to the pandemic slightly offset the increase in non-operating expenditures. More specifically, the 3% decrease in General Fund operating expenditures is primarily driven by a \$5.4 million decrease in operations, including Public Works and PRCR, spending. For the safety of our citizens, Town Hall and some recreational facilities remained closed to the public, limiting normal operations and decreasing the need for temporary salaries and overtime. Conversely, spending in General Government increased \$2.9 million due to the timing of payment for software maintenance, consulting services, and software licenses.

Encumbrances represent funds that have been reserved in Cary’s financial system to satisfy a commitment to make a purchase. The following table shows the total outstanding

encumbrances remaining in the financial system at the end of Q3. When these encumbrance amounts are combined with year-to-date spending, the General Fund has an adequate amount of \$52.9 million remaining in the operations budget for the remainder of the year.

**GENERAL FUND OPERATIONS -  
FY 2021 REMAINING ENCUMBRANCES (Q3)**

General Government	\$ 4,922,574
Public Safety	536,291
Operations (PW & PRCR)	6,258,972
Development & Infrastructure	454,455
Debt Service	57,552
Contingencies & Reserves	1,881,096
<b>TOTAL ENCUMBRANCES</b>	<b>\$ 14,110,940</b>

UTILITY FUND

FY 2021 Q3 UTILITY FUND SUMMARY

	FY 2021 YTD ADJ BUDGET	FY 2021 YTD ACTUAL	% OF BUDGET	FY 2020 YTD ACTUAL	FY 2020 VARIANCE	VARIANCE %
Revenues	\$ 201.2	\$ 156.9	78%	\$ 60.7	\$ 96.2	158%
Expenditures	201.2	168.9	84%	45.5	123.4	271%
TOTAL REVENUE OVER/ (UNDER) EXPENDITURES	\$ -	\$ (12.0)	-	\$ 15.2	\$ (27.2)	-179%

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Utility Fund net results through Q3 of FY 2021 decreased by more than 100% compared to FY 2020 due to increases in non-operating expenditures, which included transfers to capital projects and a contribution toward the Utility Fund's Other Post Employment Benefit obligation. For more detailed information see the Utility Fund expenditures section.

FY 2021 Q3 UTILITY FUND REVENUES

	FY 2021 ADJ BUDGET	FY 2021 YTD ACTUAL	% OF BUDGET	FY 2020 YTD ACTUAL	FY 2020 VARIANCE	VARIANCE %
Water Service	\$ 30.6	\$ 20.9	68%	\$ 23.1	\$ (2.2)	-10%
Sewer Service	47.2	33.3	71%	35.0	(1.7)	-5%
Permits & Fees	1.7	1.2	71%	1.4	(0.2)	-14%
OPERATING REVENUES	79.5	55.4	70%	59.5	(4.1)	-7%
Non-Operating Revenues	121.7	101.5	83%	1.2	100.3	8358%
TOTAL UTILITY FUND REVENUES	\$ 201.2	\$ 156.9	78%	\$ 60.7	\$ 96.2	158%

The Utility Fund's operating revenues decreased 7% through Q3 of FY 2021 compared to that same period in FY 2020. This decline reflects decreased demand for irrigation and commercial water use and is in line with weather variations and pandemic-related change in building use. This decline in demand and the 4% volumetric water and sewer rate decrease approved in the FY 2021 budget account for the majority of the decrease in revenue. The suspension of nonpayment and late payment fees during the pandemic also reduced revenue in FY 2021 compared to FY 2020.

Non-operating revenues increased \$100.3 million compared to Q3 of FY 2020. This increase is directly related to refinancing the Utility Fund’s portion of the 2014 general obligation bonds as well as refinancing revenue bonds and state revolving loans. Like the General Fund, the \$99.6 million in debt proceeds is offset by \$99.6 million in debt-related expenditures.

FY 2021 Q3 UTILITY FUND EXPENDITURES

	FY 2021 ADJ BUDGET	FY 2021 YTD ACTUAL	% OF BUDGET	FY 2020 YTD ACTUAL	FY 2020 VARIANCE	VARIANCE %
Administration	\$ 9.5	\$ 6.4	67%	\$ 7.0	\$ (0.6)	-9%
Field Operations	19.1	11.1	58%	10.1	1.0	10%
Wastewater (net of Apex)	11.4	7.3	64%	7.1	0.2	3%
Water Treatment Plant (net of Apex)	9.3	6.2	67%	5.6	0.6	11%
<b>OPERATING EXPENDITURES</b>	<b>49.3</b>	<b>31.0</b>	<b>63%</b>	<b>29.8</b>	<b>1.2</b>	<b>4%</b>
Non-Operating Expenditures	151.9	137.9	91%	15.7	122.2	778%
<b>TOTAL UTILITY FUND EXPENDITURES</b>	<b>\$ 201.2</b>	<b>\$ 168.9</b>	<b>84%</b>	<b>\$ 45.5</b>	<b>\$ 123.4</b>	<b>271%</b>

The COVID-19 pandemic has not impacted utility operational spending. Utility operations and spending trends are consistent with FY 2020 budgetary and service-level expectations. Non-operating expenditures increased more than \$100 million compared to FY 2020 primarily due to debt-related expenditures incurred by refinancing the 2014 general obligation bonds, revenue bonds, and state revolving loans. The remaining increase in non-operating expenditures includes a \$10.6 million increase in transfers to capital projects and a \$5 million contribution toward the Utility Fund’s Other Post Employment Benefit obligation.

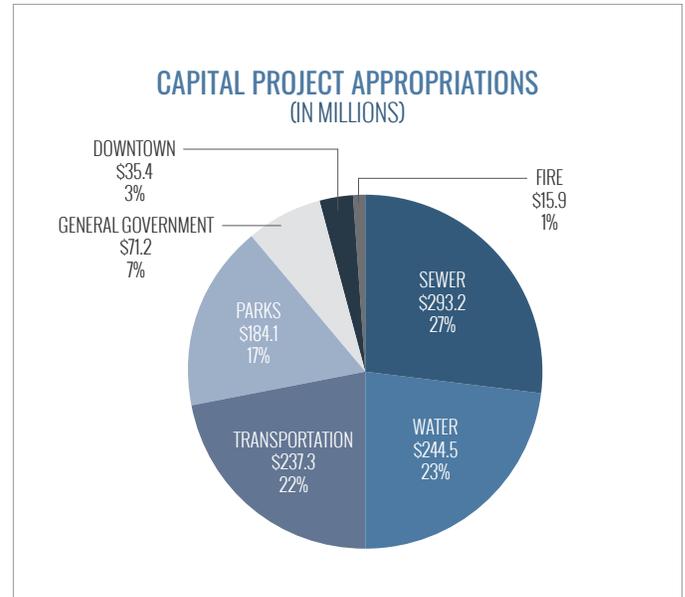
The following table shows the total outstanding encumbrances for the Utility Fund remaining at the end of Q3. When including these encumbrance amounts with year-to-date spending, the Utility Fund has adequate funds of \$26.6 million in the operating budget for use for the remainder of the year.

UTILITY FUND OPERATIONS -  
FY 2021 REMAINING ENCUMBRANCES (Q3)

Administration	\$ 751,680
Field Operations	774,019
Wastewater (net of Apex)	1,813,938
Water Treatment Plant (net of Apex)	1,645,680
Debt Service	12,012
Contingencies & Reserves	687,713
<b>TOTAL ENCUMBRANCES</b>	<b>\$ 5,685,042</b>

### CAPITAL PROGRAM

Cary has 499 active capital projects with about \$1.1 billion committed in resources. Utility and General capital projects each represent 50% of the capital authorizations, or \$537.7 million and \$543.9 million, respectively.



### CAPITAL PROJECT SPENDING THROUGH Q3 (IN MILLIONS)

	FY 2017		FY 2018		FY 2019		FY 2020		FY 2021	
Downtown	\$	0.9	\$	0.9	\$	7.2	\$	0.6	\$	1.0
Fire		2.6		1.1		3.6		5.1		1.6
General Government		3.5		3.5		6.6		4.6		5.4
Parks		8.2		7.5		4.2		13.2		21.4
Streets		14.8		20.9		14.1		16.7		13.8
Sewer		5.6		5.3		4.8		7.6		15.7
Water		8.1		12.1		22.4		10.7		10.9
<b>TOTAL</b>	<b>\$</b>	<b>43.7</b>	<b>\$</b>	<b>51.3</b>	<b>\$</b>	<b>62.9</b>	<b>\$</b>	<b>58.5</b>	<b>\$</b>	<b>69.8</b>

Capital project spending totaled \$69.8 million through Q3. A Q1 purchase of open space property in Chatham County is the primary reason for the increase in capital project spending in FY 2021 compared to FY 2020. Some of the largest investments during Q3 were \$1.7 million for construction of a diffused air system at the North Cary Water Reclamation Facility; \$1.6 million for construction on the Carpenter Fire Station Road bridge and intersection improvements project; and \$1.1 million for construction on the Reedy Creek Road improvement project.



**BUDGET**

**MID-YEAR APPROPRIATIONS**

The FY 2021 operating budget includes \$1 million to support emerging or unforeseen needs during the fiscal year. There has been only one appropriation through Q3 from these funds, leaving a remaining balance of \$935,000. There have been no general capital project appropriations from General Capital Fund balance since the first quarter of FY 2021. To date, Cary has appropriated \$1.4 million of General Capital Fund balance.



**Q3 GENERAL GOVERNMENT MID-YEAR APPROPRIATIONS**

**GENERAL FUND**

	QUARTER		AMOUNT
AVAILABLE FOR MID-YEAR APPROPRIATIONS (7/1/2020)			\$ 1,000,000
APPROPRIATION OF GENERAL FUND BALANCE	Q3	PennyMac Economic Development Incentive Grant	65,000
		REMAINING AVAILABLE FOR MID-YEAR APPROPRIATIONS	\$ 935,000

**GOVERNMENTAL GENERAL CAPITAL PROJECT FUND**

FUNDING SOURCE	QUARTER	FUNDING USE	AMOUNT
GENERAL CAPITAL RESERVE UNRESTRICTED FUND BALANCE	Q1	Purchase of Johnson Property	\$ 550,000
GENERAL CAPITAL RESERVE UNRESTRICTED FUND BALANCE	Q1	Additional Appropriations of Grant and Cary Dollars for White Oak, Black Creek, and Higgins Greenway Projects	910,000
		TOTAL MID-YEAR APPROPRIATIONS	\$ 1,460,000

BUDGET PUBLIC INPUT AND RECOMMENDATIONS

Citizens are invited to share their budget priorities throughout the year via social media, voicemail, and email. There were 103 budget public input comments in Q3.

CATEGORY	COMMENTS RECEIVED	PLATFORM RECEIVED	TYPE OF COMMENT
Cary Regional Library	1	Email	Request for a cover to be added between the parking lot and the Cary Regional Library
Cleanup and Maintenance	1	Email	Request to clean the dirt and grass from the bridge walkway on Green Level Church Road and consider closing off original dirt lot due to paved parking nearby
Election	1	Email	Request to spend money to lobby the State of North Carolina to allow instant run-off and educate constituency on how run-off voting works
Greenway	1	Email	Request to include funding for a short extension of the Bishops Gate Greenway from its eastern end to Cary Parkway
Lily Atkins Sidewalk	97	Voicemail, Email(s) with signed petition	Request to include a sidewalk along Lily Atkins Road at the intersection of Maltland Drive and Lochmere Drive
Morrisville Parkway	1	Email	Request to budget for more police presence and allow them to issue more traffic violations along Morrisville Parkway
Pickleball	1	Email	Request to add new outdoor pickleball courts or add lines of different colors on tennis courts so pickleball can be played
<b>TOTAL</b>	<b>103</b>		

### CASH AND INVESTMENTS

At the end of Q3, Cary's cash and investments totaled \$538 million. Cash balances generally peak in Q3 due to the influx of property tax receipts, which are due in early January. Interest rates have fallen during the pandemic and are not expected to increase until late 2023 or early 2024. Staff expects interest earnings to fall slightly below budget for FY 2022. However, the impact will not impair the overall financial position of Cary.

### DEBT

Planning for the first issuance of \$100 million of Shaping Cary's Tomorrow bonds began this quarter. Council will be asked to take formal action in July, and the sale is scheduled to take place August 31. The first issuance will primarily fund the construction of the Downtown Park.







# FOSTERING STRONG NEIGHBORHOODS

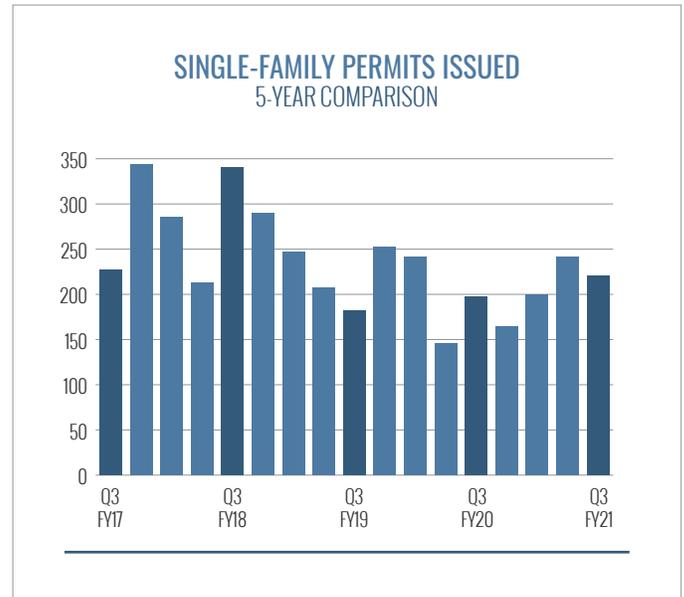




## SINGLE-FAMILY PERMITS

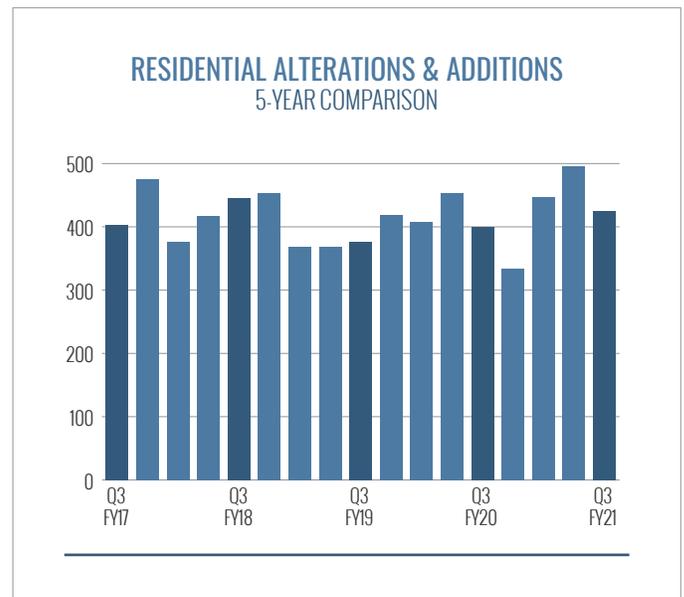
In Q3, Cary issued 221 single-family permits. The top three subdivisions permitted were Brickyard (51), Savaan (35), and Reserve at Wackena (18). Overall, permits for new single-family homes increased 11% in comparison to the same period last year.

Cary also issued 192 single-family certificates of occupancy (COs), an average of 3.2 certificates per workday. This is a 9% decrease in comparison to the COs issued during the same period last year and a 14% decrease from the average issued in FY 2020. The subdivisions issued the most COs were Savaan (31), Brickyard (28), and Channing Park (25).



## RESIDENTIAL ALTERATION AND ADDITION PERMITS

In Q3, Cary issued 425 residential alteration and addition permits. This is a 6% increase from the same period last year. However, it is a 16.5% decrease from last quarter, potentially due to rising construction costs and an increase in COVID-19 cases this winter.





# ASSURING CONTINUED PROSPERITY





## PENNYMAC

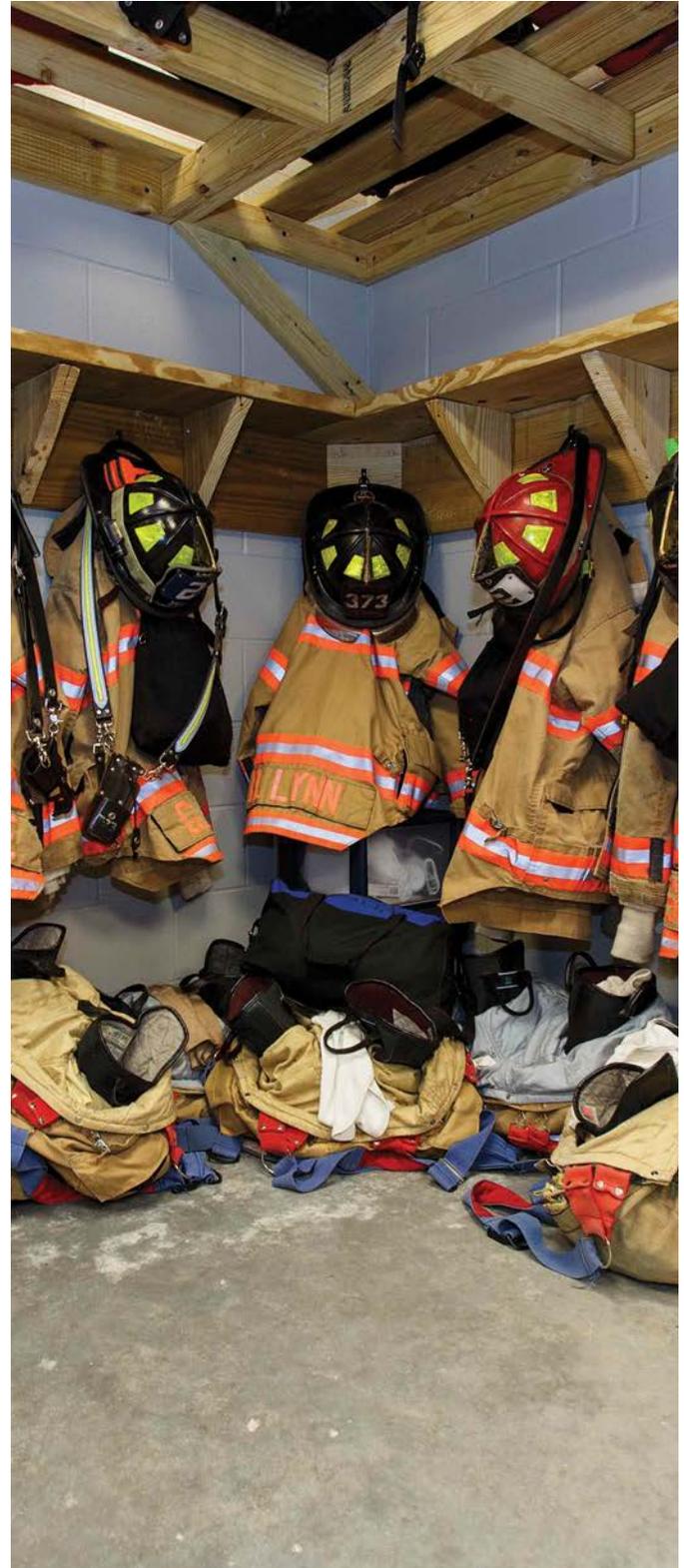


On January 26, Gov. Roy Cooper announced PennyMac will establish a mortgage fulfillment production center in Cary. The announcement was the culmination of months of negotiations between PennyMac and the North Carolina Department of Commerce, North Carolina Economic Development Partnership, North Carolina Community College System, Wake County Economic Development, Wake County, Cary Chamber of Commerce, and the Town of Cary.

The North Carolina Economic Investment Committee approved the PennyMac project for a Job Development Investment Grant. To receive the incentives, PennyMac agreed to make a \$4.3 million capital investment and create 322 jobs with an average salary of \$64,567. Per the grant, Cary must also provide an incentive, so Council approved an incentive of \$65,000 over five years.

## MERRITT PROPERTIES

Merritt Properties of Baltimore filed plans for 142 acres across from the Raleigh-Durham International Airport. The project, called Brier Creek Industrial, plans for 13 single-story flex buildings. The buildings will range in size from 8,400 square feet to more than 100,000 square feet, and the project will total more than 700,000 square feet at buildout. Merritt is relatively new to the Triangle market, and these plans represent their largest project to date.





## TAKING CARE OF EMPLOYEES

Throughout the pandemic, Cary monitored and evaluated new and changing regulations and best practices to adapt existing employee benefits when needed. Although some changes were mandatory, Cary implemented other innovative changes that supported employees with minimal- to no-cost implications. Changes included extending the period to use Flexible Spending Account (FSA) funds, increasing the FSA rollover amount, allowing for more flexibility with mid-year changes, and continuing coverage of COVID-19 treatment free-of-charge.

## VIRTUAL HEALTH AND WELL-BEING OPPORTUNITIES

Providing ongoing health and well-being opportunities is paramount to taking care of employees. From the virtual Choose to Lose Challenge focused primarily on physical activity and nutrition to the Mind Body Challenge centered on mental and emotional well-being, nearly 150 employees took advantage of virtual challenges this quarter.

## MULTI-HAZARD GUIDE

This quarter, staff designed a comprehensive multi-hazard guide, providing employees preparedness information for responding to emergency situations. The guide, which was distributed to all facilities, bolsters Cary's health and safety initiatives and culture while allowing compliance with Occupational Health and Safety Administration regulations.

## GOING PAPERLESS IN HR

Human Resources launched its "Go Paperless" initiative to digitize all personnel records. Concurrently, transformation of internal employee forms to digital workflows is underway, utilizing electronic signature capability. Cary is also converting all existing hard-copy personnel paperwork into a digital files. The combination of these initiatives increases ease of storage, ability to search, and accessibility of information.







# EXPERIENCING THE CARY COMMUNITY





## SHAPING CARY'S TOMORROW BOND PROJECTS

This section offers Cary citizens an update on the projects funded by the Shaping Cary's Tomorrow Parks and Transportation Bonds overwhelmingly approved in a 2019 referendum.



### ANNIE JONES, R.S. DUNHAM, AND WALNUT STREET PARKS COURT IMPROVEMENTS

Construction is expected to begin on the renovation of Annie Jones Park, R.S. Dunham Park, and Walnut Street Park this spring. Work at Annie Jones Park includes renovating the six tennis courts and upgrading court lighting, utilities, sidewalks, and landscaping. At the R.S. Dunham Park, Cary will replace the existing five tennis courts with six new asphalt tennis courts, a practice wall, LED court lighting, landscaping, and a shelter. These upgrades will provide Cary tennis players, including students from the local schools, upgraded courts to host tournaments and practice for years to come. Finally, improvements at the Walnut Street Park include the addition of two pickleball courts and a small basketball court with upgraded LED lighting. The Annie Jones Park and R.S. Dunham Park renovations are funded by the 2019 bonds.

## CARY FIRST CHRISTIAN CHURCH CEMETERY RESTORATION PROJECT

This quarter, Cary completed a headstone restoration project at the Cary First Christian Church Cemetery, a local landmark that is historically significant because of its association with Cary's first African American religious congregation. In addition, Cary assisted in beautification work, including planting trees that are complementary to the historic context. Staff continue to work with the church to ensure preservation of the cemetery, including pursuing additional historic designations and looking at options to better recognize unknown persons buried within the cemetery.

## NANCY JONES HOUSE FINDS A NEW HOME



Cary reached a key milestone this quarter in the important work to preserve its oldest known residential structure, the Nancy Jones House. After years of careful planning, the historic house was successfully relocated March 20. Meaningful work will continue on the house to ensure it can best serve the Cary community in the future. Next steps include establishing the Nancy Jones House on its new site; completing the new foundation; beginning the process for rehabilitation, including asbestos removal, siding repair, and replacement of damaged structural elements; and pursuing final approval to keep the house listed in the National Register of Historic Places.



## PARKS, RECREATION, AND CULTURAL RESOURCES REOPENING



Throughout the third quarter, staff continued to produce successful virtual programs while planning for facility reopening and in-person, outdoor programs. On March 17, PRCR held an in-person, community-based recreation program for the first time in more than a year. The first program to roll out with limited participation was a wildflower nature hike at Hemlock Bluffs. Spring programs are following new safety protocols, including a contactless program check-in feature.

Sk8 Cary reopened on February 17 with scheduled open skate/bike/scooter sessions. The first two weekends the park hosted 104 participants. Several families shared feedback on the reopening, including one father who shared a story about his teenage son who struggled during the pandemic. As soon as they heard Sk8 Cary was opening, the situation improved for his son. The dad wished he had known just how important the park was to his son. With a tear in his eye, he turned to staff and said softly, "I have my son back. Thank you."

## INCREASED PRODUCTION AT GOOD HOPE FARM



Now in its fifth year of production, Good Hope Farm adapted to COVID-19 while furthering the mission of supporting beginning farmers and connecting the community to local food. Good Hope Farm increased food production by more than 60% in the last year by selling at the Downtown Cary and Western Wake Farmer's Markets and at separate farm stands off-site. A grant of nearly \$25,000 is funding the opening of additional acreage on the property to farmers. In addition, managers of the farm successfully pivoted to online educational programming during the pandemic.

## CREATIVE PLACEMAKING AWARD

The Public Art Advisory Board approved the creation of a Creative Placemaking Award starting this year. This biennial award recognizes exceptional public art commissioned by private developers in their projects. Memorable public art contributes to a sense of place and exemplifies creative placemaking qualities that help define Cary by adding character and identity that make it appealing to residents and visitors alike. In addition, the advisory board approved eight projects created over the last 20 years to receive the first awards.



## HOPPIN' AROUND CARY EASTER EGG HUNT



Cary held its first-ever Hoppin' Around Cary Easter Egg Hunt March 19 through March 21 in parks throughout Cary. Citizens followed clues posted on Cary's website to the location of nine giant Easter eggs. More than 300 participants entered into a drawing to win a prize by finding at least one egg.

## BLACK HISTORY MONTH PROGRAMS

Throughout February, Cary celebrated the contributions of African Americans with a variety of programs. First, Tru Access, in collaboration with Cary Parks, Recreation, and Cultural Resources, presented the fourth annual Future of Black History Month Celebration: An Online Experience. The event celebrated and connected the contributions of African Americans across diverse cultures and generations. Next, the African American Celebration returned for the 26th year with virtual cinema screenings of "River City Drumbeat," exploring the culture of a black drum corps in Louisville, Kentucky, and "Through the Night," examining the dedication and struggles of America's childcare providers. Cary also shined a light on its community with the program "Backyard History: Cary's African American Community."

## MLK DREAMFEST CELEBRATION



Cary honored the life and work of Martin Luther King, Jr. during the MLK Dreamfest Celebration from January 16 to January 18. Award-winning storytellers Willa Brigham and Janice Greene shared tales highlighting fairness, equality, and the story of Harriet Tubman's work on the Underground Railroad. Actor Mike Wiley brought the story of baseball legend Jackie Robinson to life in "A Game Apart." The Cary Theater showed the award-winning documentary "John Lewis: Good Trouble" about the life and work of the great congressman and civil rights activist. The Cary Area Ministerial Alliance, Christ the King Lutheran Church, and other faith organizations partnered with Cary to present the Martin Luther King Interfaith Celebration.

The weekend wrapped up with a virtual food drive benefitting Dorcas Ministries. As part of the drive, interested parties could register to host a "contactless" donation station from the safety of their front porches. More than 55 participants, including families, churches, and businesses, participated, collecting more than 2,880 pounds of food that went to support an estimated 400 community members. In advance of the Dreamfest Food Drive, the North Carolina Volunteer Service Lead with the Biden-Harris Inaugural Committee reached out regarding efforts to organize a national Day of Service on Inauguration Day. They heard about Cary's MLK Dreamfest Food Drive and replicated Cary's program around the state with other food bank partners. Additionally, they extended the program concepts to their national group as a model for safe, meaningful, and successful service.



## A ROUND OF APPLAUSE! AT CARY ELEMENTARY SCHOOL

On March 25, Applause! Cary Youth Theatre hosted “A Round of Applause!” after-school workshops for students at Cary Elementary School in response to PTA concerns of student social isolation. Twenty students enjoyed an afternoon of theater games and activities rooted in collaboration, teamwork, and play.

## NEW YEAR/NEW YOU



This year’s annual New Year/New You campaign focused on promoting physical and mental health, engaging the community, and caring for the planet. Throughout the month of January, social media posts, motivational signs in Cary parks, and use of the hashtag #CaryCares encouraged citizens to

safely explore new health and wellness routines, learn something new, “go green,” and nurture relationships with others. Cary staff hosted or suggested for citizens to pursue on their own a variety of virtual and outdoor programs. Nearly 800 people engaged with the social media posts, resulting in more than 550 visits to the CaryCares page on Cary’s website.

### CARY KUDOS

#### AWARDS AND RECOGNITIONS

From January to March, Cary received several recognitions for its programs and facilities.

- Applause! Cary Youth Theatre received the 2021 Sara Spencer Child Drama Award from the Southeastern Theatre Conference, the broadest network of theatre practitioners in the United States. Unanimously selected from among 11 organizations, Applause! was recognized for inclusive, innovative, student-centered programming that promotes social connection, self-awareness, empathy, and personal resilience in participants.
- UDisc.com recognized Cary’s New Hope Disc Golf course as the seventh best course in the world.







# GUIDING COMMUNITY GROWTH





## FENTON GROWS UPWARD



Construction at Fenton continued to progress upward with building framing for the mixed-use office buildings, the mixed-use residential buildings, and the four small, “jewel box” retail spaces on Fenton Main Street. The contractor also completed the sewer connection to Walnut Creek, pending final testing. This quarter, Cary approved 10 building permits and three development plans for the site.

## BULL CITY CIDERWORKS AT WILLIAMS HOUSE



Bull City Ciderworks announced it will open a new location in the Williams House in downtown Cary. The Williams House development is a project of Chatham Street Commercial, involving the relocation of a portion of the house and incorporating it into a modern office addition. The downtown Cary location will be Bull City Ciderworks’s fourth location, where they will offer cider and cider cocktails. This is the first announced tenant in the Williams House development.





## NON-RESIDENTIAL PERMITS

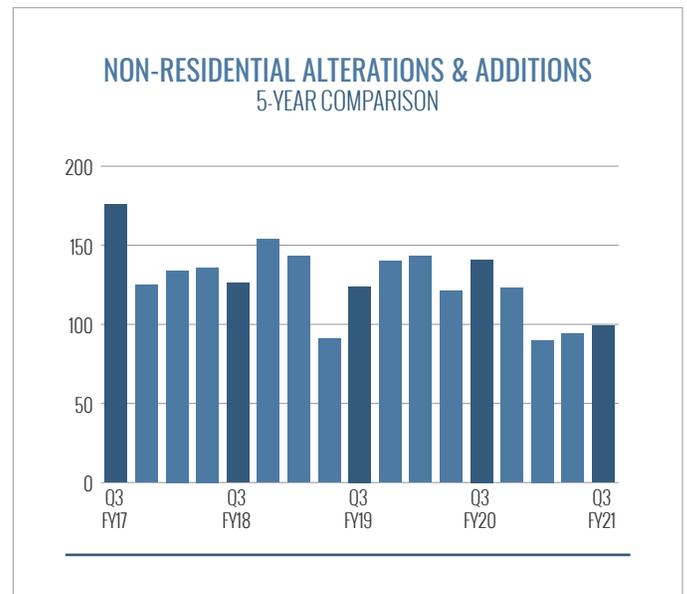
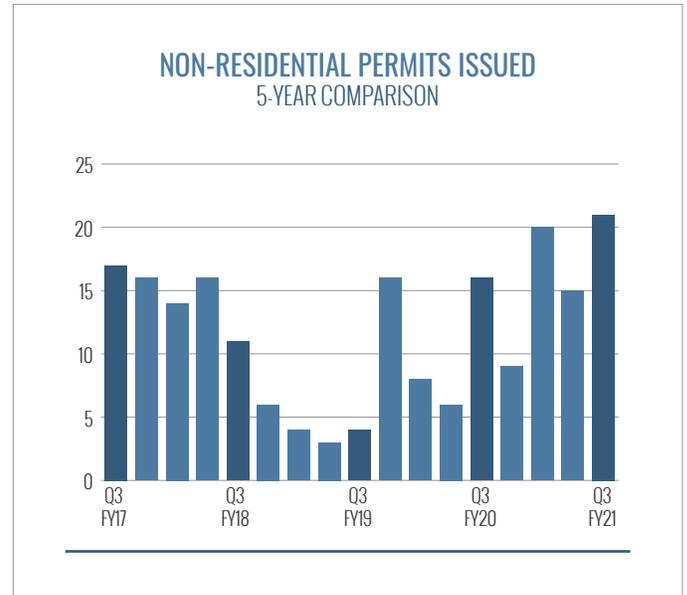
In Q3, Cary issued 21 non-residential permits for 1.2 million square feet of office, retail, and multi-family projects. Some notable projects are:

- **Glenaire Expansion, 6000 Glenview Garden Place:** Construction of a 658,100-square-foot, six-story building with 192 independent living units, 37 multi-family units, as well as service, adult daycare, and amenity spaces.
- **Bee Safe Storage, 2500 Campbell Road:** Construction of a three-story, climate-controlled, self-storage facility.

## NON-RESIDENTIAL ALTERATIONS & ADDITIONS

In Q3, Cary issued 99 non-residential alteration and addition permits. Notable projects are:

- **Cary Town Hall, 316 N. Academy Street:** The replacement of the 52,200-square-foot roof.
- **Cary Private School, 1120 Buck Jones Road:** Renovation of an existing indoor recreation facility to a K-8 private school for 500 students and 45 staff. The project also contains associated parking, pedestrian access, and a playground area.
- **Golden Hex Grocery, 1246 N.W. Maynard Road:** Expansion of an existing grocery store. Construction work will include combining two tenant spaces and adding two walk-in freezer and cooler units.
- **Scratch Kitchen & Taproom, 160 E. Cedar Street:** Alteration and expansion of the former Postmasters restaurant. The project includes relocating ADA-compliant restrooms, reworking kitchen equipment, and adding new seating.





## REZONING

In Q3, there were 19 cases in the rezoning process with two cases approved:

- 6012 Farmpond Road: Rezoning and annexation request for about 5.36 acres. The property owner requested to rezone the property from a Wake County designation of Residential 40 Watershed (R-40 W) to Town of Cary Residential 40 (R-40) and Watershed Protection Overlay District (Jordan Lake Sub-district).
- Long Beverage, 10500 World Trade Boulevard: Rezoning request for about 5.29 acres at 10500 and 3815 World Trade Boulevard and 3723, 3809, and 3805 Page Road. The applicant, ROCRO, LLC, requested to rezone the properties from a Wake County designation of Office Research and Development and Durham County designation of Industrial Light to Town of Cary Office Research and Development Conditional Use (ORD-CU).

## DEVELOPMENT PLANS

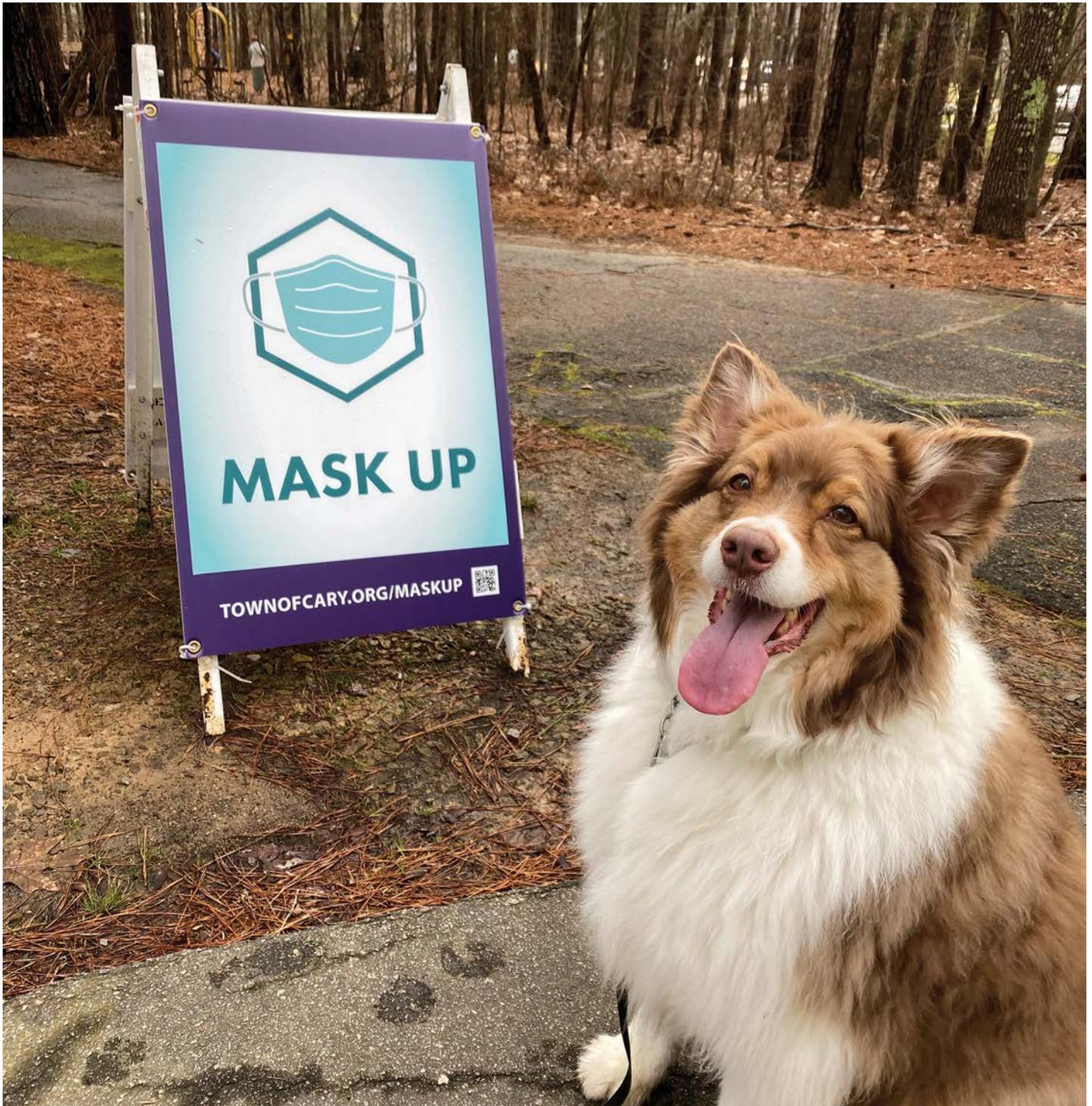
In Q3, Cary approved 36 development plans. Notable plans include:

- Downtown Cary Park, 338 S. Walker Street: Construction of the Downtown Cary Park infrastructure.
- North Harrison Hotels, 1623 N. Harrison Avenue: Construction of a 160,719-square-foot, seven-story, dual-branded hotel and necessary site improvements.
- WCPSS STEM Early College, 2205 Walnut Street: Redevelopment of the existing Miller-Motte facility into a Wake County Public School System STEM Early College. The project will reuse the existing building and proposes reducing impervious surface on site.
- Buck Jones School Conversion, 1120 Buck Jones Road: Renovation of an existing indoor recreation facility to a K-8 private school for 500 students and 45 staff. The project also contains associated parking, pedestrian access, and playground area.
- Bee Safe Storage, 2500 Campbell Road: Construction of an 84,000-square-foot mini-storage facility.





# PROVIDING TRANSPORTATION CHOICES





## SHAPING CARY'S TOMORROW BOND PROJECTS

This section offers Cary citizens an update on the projects funded by the Shaping Cary's Tomorrow Parks and Transportation Bonds overwhelmingly approved in a 2019 referendum.



### CARPENTER FIRE STATION ROAD BRIDGE AND INTERSECTION IMPROVEMENTS PROJECT UPDATE



Work is complete on the textured architectural concrete walls for the bridge overpass that supports the CSX railroad over Carpenter Fire Station Road. The textured walls are reminiscent of the architectural features located within and adjacent to the Carpenter Historic District. Work on this project is 65% complete. In February, staff hosted a public listening meeting to share project progress and seek feedback on the project's potential roadway connections, street closures, and street renaming.

## INTERSECTION IMPROVEMENTS



This quarter, work to improve several intersections along High House Road near Jenks Carpenter Road continued. This included installation of a new landscaped median and signal at the intersection of Carpenter Upchurch Road and a new left turn lane at the intersection of Widdington Lane. To the east, Cary completed and opened new and extended turn lanes at Cary Parkway and Waldo Road Boulevard. These improvements are already making a noticeable impact in terms of safety and traffic flow. New traffic signals at these intersections and construction at the intersections of Waldo Road Boulevard at MacArthur Drive and Kildaire Farm Road at Advent Court are anticipated in Q4.





## DOWNTOWN PAVEMENT MARKING PROJECTS

At the request of downtown visitors, contractors installed white crosswalk lines along the outside of the brick crosswalk on South Academy Street at Charlie Gaddy Lane. When originally installed, white brick marked the crosswalks along South Academy Street. Frequent foot traffic between the Downtown Park and adjacent parking lot increased the need to improve crosswalk visibility. In addition, contractors installed a double yellow centerline on Mayton View Lane, and Public Works installed “No Parking” signs along this street. This work will help facilitate construction on the Downtown Park, allows the street to become reconfigured, and improves delivery service and trash pickup access to the Mayton Inn.

Finally, a contractor installed pavement markings next to the railroad tracks on North Harrison Avenue north of the Cary Depot to help drivers avoid turning onto the tracks, particularly at night. Since 2014, an increasing number of drivers have turned onto the railroad tracks and gotten stuck. Cary has been working with the North Carolina Department of Transportation and Norfolk Southern to find solutions to this challenge, and Cary and NCDOT will continue to monitor this crossing.

## PINEY PLAINS ROAD SURVEY

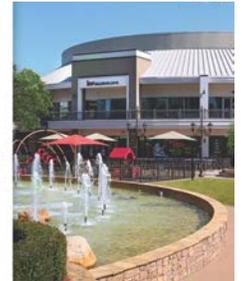
As Piney Plains Road continues to redevelop, it provides an opportunity to evaluate the existing transportation network. The Piney Plains corridor from Southeast Cary Parkway to Dillard Drive transitions from a three-lane to five-lane street as it continues north. Cary is exploring ways to right-size and improve the road, including number of lanes, bike facilities, pedestrian facilities, access, and aesthetics. This quarter, staff surveyed area neighborhoods on two street design options and received overwhelming support from more than 500 people. Project commencement is contingent on the impacts of a nearby North Carolina Department of Transportation project near Crossroads; therefore, Cary will continue to partner with NCDOT through project design. Full survey results can be found at [bit.ly/pineyplains](http://bit.ly/pineyplains).

## GOCARY SERVICE CHANGES



**Better  
transit.  
More  
connections.**

[GoCary.org/BetterTransit](http://GoCary.org/BetterTransit)



GoCary added three new routes in January, completing its first major service expansion since 2007. GoCary Routes 1 through 7 now meet at the Cary Depot, making it easier for passengers to connect to other local and regional transit services. Route 7 provides new daily service to Weston Parkway via Park West Village. The new Route 8 operates Mondays and Thursdays, connecting senior living communities with medical and recreational facilities, grocery stores, and other shopping options. The Apex-Cary Express (ACX) offers a new connection between downtown Cary and downtown Apex during the morning and evening commute. In addition, a new GoCary Ride Guide, which can be found at [www.GoCary.org](http://www.GoCary.org), provides detailed route maps and schedules in both English and Spanish. This information has been shared with the community through the GoCary “Better transit. More connections.” marketing campaign.





## PARTNERING TO BUILD CAPITAL PROJECTS

Cary's Spot Improvement Projects are intended to be small projects that can be delivered quickly to benefit residents. In recent years, staff in Traffic Engineering designed several projects to improve vehicular and pedestrian safety but have struggled to find private contractors to complete them. Due to an influx of regional projects, many contractors have not been interested in smaller projects, leaving many construction-ready projects sitting on shelves. In response, Traffic Engineering partnered with Public Works to utilize existing relationships with local contractors. By designing and managing projects in house, Cary can be more agile in project delivery.

Current Spot Improvement Projects under construction include a greenway trail crossing on Green Hope School Road with a median pedestrian refuge and flashing beacons, a median refuge for pedestrians crossing Louis Stephens Road near Heritage Pines, and a new crosswalk for students traveling to Turner Creek Elementary School.

## TRANSPORTATION WORKING GROUP KICKS OFF

Cary's newly-established Transportation Working Group held a kick-off meeting March 16. The group, which includes nine members, spent time learning about the group's mission and focus areas, including advocacy, planning, policy, and engagement in emerging technology, for future discussion topics. Moving forward, the group plans to meet monthly.

## NCDOT FINANCIAL UPDATE

Last year, when the North Carolina Department of Transportation fell below its state-mandated cash floor, many state and federally-funded projects paused. Now that NCDOT is above its cash floor, all Cary's LAPP projects are proceeding, including the redesign of Crossroads Junction, or the Interstate 40/Interstate 440/U.S. 1/U.S. 64 interchange. However, there may be some schedule impacts moving forward.

## SAS MACHINE VISION LEARNING PROJECT

Cary's Traffic Management Center partnered with SAS in a machine learning exploratory project. The goal is to analyze high-definition video feeds and turn raw data into useful intelligence. Video analytics will provide real-time traffic statistics, traffic efficiency, and incident management thus enhancing mobility. During the initial meeting, Cary shared traffic camera locations from the Traffic Management System that allowed SAS to select locations for an optimal outcome. Ten locations were chosen and programmed to record for 30 hours of high-definition video. Cary submitted the video to SAS for analysis and is awaiting results.

### CARY KUDOS

#### WHITE OAK CREEK GREENWAY BOARDWALK REDECKING PROJECT

I have to let you know what a wonderful job you and your TEAM at TOC have done on this project.

We have lived here 22 years and have so enjoyed the last 12 years (I think) this bridge has been open! We use the greenway daily on bikes or running, walking, etc.

Please pass along how nice and polite your crew is when we pass them during construction and or maintenance on the greenways!! Share this information as it is so important!!!

Stay well and THANK YOU AGAIN!

- From Citizens Sheila and Doug Augustine



# MEETING COMMUNITY NEEDS





## LEAF COLLECTION PROGRAM CELEBRATES 30 YEARS

March 31 marked the end of Cary's 30th annual curbside leaf collection program. Public Works completed town-wide sweeps in November, December, and January, finishing off the season with two months of collection by request at no charge. This year, Cary collected 8,400 tons of loose leaves, which was 600 tons more than last year.

## CARY COLLECTS SETTING NATIONAL RECORD

For the first time, loose leaf collection schedules were available exclusively through Cary Collects online and the mobile app. Cary saved trees, as well as printing and postage costs by discontinuing the annually mailed schedule to its nearly 55,000 households. In the first 18 months of the Cary Collects app, citizens searched 70% of Cary addresses to access collection schedules. The community is exceeding all of the 147 medium-size, municipal ReCollect customers in the United States and Canada for this time period in terms of app usage. With 11,000 mobile app downloads, Cary Collects is rated an average of 4.9 out of 5 stars based on hundreds of reviews.



## EL CENTRO COVID-19 VACCINE CLINIC



Project PHOENIX partnered with El Centro de Hispania on a COVID-19 vaccine clinic at El Centro in Raleigh to serve the 65 years and older Hispanic/Latinx community members in Wake County. In addition, Savanna Click, Cary's community engagement coordinator, participated in a county-wide COVID-19 Hispanic/Latinx Workplace Response Task Force aimed at decreasing the effects of the virus on the population by educating people on the need for the vaccine, resources available, and preventative measures recommended by the Centers for Disease Control and Prevention.

## POLICE TO CITIZEN PORTAL

Need a copy of a police report? Citizens can now save themselves a trip or a call to the police department. A new feature allows users to conveniently research and obtain copies of police incident and accident reports by visiting Cary's online Police to Citizen (P2C) portal at <https://townofcary.policetocitizen.com>.



## CARY FIRE ASSISTS WITH COVID-19 MASS VACCINATION SITE



In February, Fire personnel began assisting Wake County Public Health, Wake County Emergency Management, and area healthcare providers with a drive-thru COVID-19 mass vaccination site at PNC Arena. Although other Wake County fire departments also provided personnel, Cary shouldered a proportionately heavier load, consistently sending five or more employees to four events per week and earning rave reviews for reliability and quality work. Work included administering COVID-19 vaccinations and assisting citizens with scheduling their second vaccination. The site operates by appointment only and provides vaccinations to more than 1,000 people per day.



## FIRE CFAI REACCREDITATION

Fire received its fifth accreditation from the Commission on Fire Accreditation International (CFAI) at a virtual commission hearing in January. A team of peer reviewers performed a virtual site visit in December, during which they verified and validated the department's self-assessment manual, Community Risk Assessment: Standards of Cover, and strategic plan. CFAI accreditation is an international recognition of achievement that demonstrates to the community that the fire department continually self-assesses, looks for opportunities to improve, and is transparent and accountable through third-party verification and validation. The Cary Fire Department was first accredited in 1999, and the accreditation cycle lasts five years.



## SEWER SYSTEM REHABILITATION PROGRAM



The ongoing sewer rehabilitation program is steadily making headway on improving Cary's sewer system infrastructure. The current phase of sewer rehabilitation is nearing completion with more than seven miles of cured-in-place pipe liner installed and more than 100 manholes rehabilitated. The modern technique of cured-in-place pipe liner used to rehabilitate the sewer system significantly reduces the amount of disruption compared to digging and replacing sewer lines. Cary's proactive sewer cleaning and inspection program identifies needed improvements early to help avoid more disruptive and costly repairs. Cary's next major sewer rehabilitation project will include rehabilitation of the Crabtree Creek sewer line located adjacent to Lake Crabtree and the Black Creek sewer line located along the Black Creek Greenway from West Dynasty Drive to the Old Reedy Creek Road Greenway Trailhead.



## CARPENTER TANK REHABILITATION PROJECT

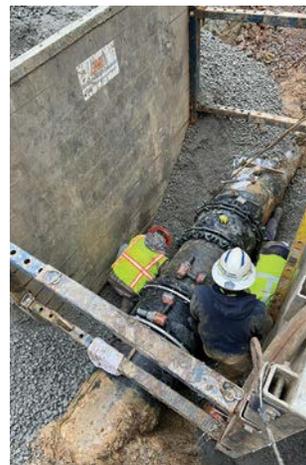


Rehabilitation of the two-million-gallon Carpenter elevated water storage tank is substantially complete. The exterior and interior of the 20-year-old tank received fresh coats of paint with a new perimeter fence and entry gate added on the property. The interior of the tank will be cleaned, disinfected, and placed back into service in early spring, ready to serve the citizens of Cary and maintain reliable water service for another 20 years.

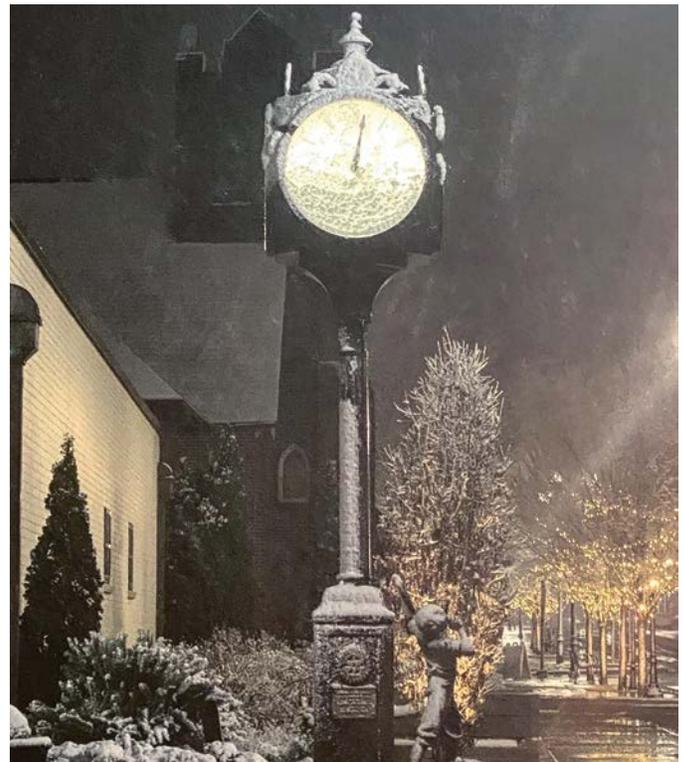
## WATER MAIN REPLACEMENT PROGRAM

This quarter, Cary completed phase 3 and 4 of its annual water main replacement project. Water main replacement occurred along Pond Street, Rose Street, and Gordon Street in the Burtrose neighborhood, as well as Griffis Street in the Russell Hills neighborhood. The water mains in these areas previously experienced issues, such as water main breaks and leaks, due to age. The new water mains have an estimated service life of 100 years. The final phase of the annual project in the Walnut Hills neighborhood will be complete by the end of the fiscal year.

## HOLT ROAD WATER LINE COMPLETE

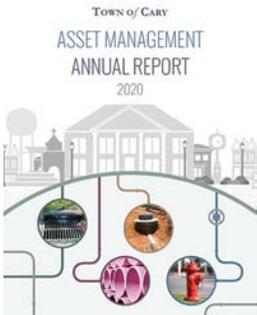


Cary installed and placed into service nearly a mile of water line along the Cary-Apex line. Designed, managed, and inspected by Cary staff, the water line closed a gap in the water distribution system on Holt Road, Howell Drive, Kenneth Ridge Court, Farm Pond Road and West High Street. The new water line increases resiliency in the water system by providing another large feed coming from the water treatment facility directly into the central pressure zone. Additionally, it is available to serve residents in the area that were without access to Cary water. One voluntary annexation request and numerous inquiries have been made as a direct result of the project.





## 2020 ASSET MANAGEMENT ANNUAL REPORT

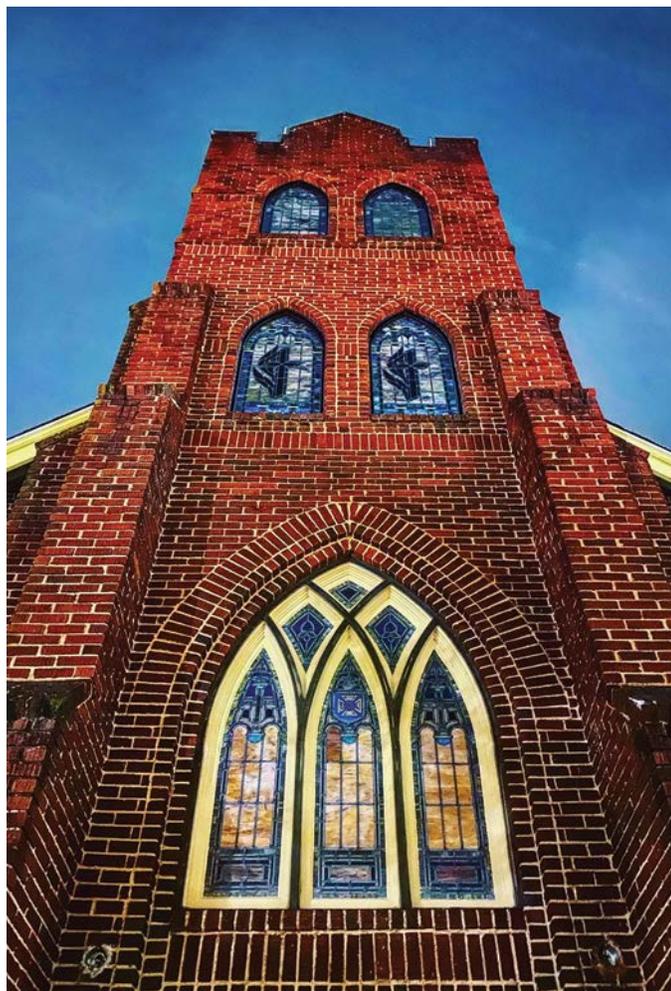


This quarter, Cary completed the 2020 Asset Management Annual Report, which provides a dashboard view of the state of Cary's water, wastewater, and reclaimed water infrastructure. The report identifies key performance targets, such as number of line breaks, sewer spills, and miles of pipe replaced. Those key performance indicators are used to help determine future maintenance needs of assets. The report can be found at [bit.ly/CaryAssets2020](https://bit.ly/CaryAssets2020).

## CARY LAUNCHES URBAN FORESTRY PROGRAM



The seeds of an urban forestry program were sown last year, but with the hiring of Cary's first urban forestry manager this quarter, initiatives started to flower, and plans for a comprehensive urban forestry program began. Cary planted nearly 300 native trees across Dorothy, Heater, and Carpenter parks; the North Cary Water Reclamation Facility; and the Cary First Christian Church Cemetery. In addition, 300 more native trees took root in citizen yards through the inaugural My Tree, Our Tree Program. Tree preservation and species selection at the Downtown Park were also a focus this quarter, setting the stage for a diverse and tree-filled future park.



## SENIOR ADVISORY BOARD RECRUITMENT

This quarter, recruitment for Council's newly-created Senior Advisory Board brought in applications from 49 interested individuals. The Senior Advisory Board will collaborate with staff to advise Council in the creation of an inclusive and connected environment to support senior services in Cary. Through advocacy, policy, planning, and engagement in emerging issues, members will serve to promote the advancement of a safe, inclusive, and diverse senior network.



# MOVING FROM VISION TO REALITY





## MASK UP, CARY!



Citizens and visitors could see the Mask Up, Cary! campaign all over town this quarter. This multimedia campaign, which encompassed social media, TV, streaming video, digital advertising, and printed signs along greenways, in parks, at facilities, and at local businesses, encouraged the public to remember their masks and keep them up when they are out and about to help slow the spread of COVID-19. Mask Up, Cary! debuted its first TV commercial, which can be viewed at [www.townofcary.org/maskup](http://www.townofcary.org/maskup), in January, featuring Council Member Jennifer Robinson and Mayor Harold Weinbrecht. Cary also partnered with the Cary Chamber of Commerce to provide materials to local businesses. As the governor's executive order mandates mask wearing, signs in and around Cary parks, greenways, and facilities remain in place and online messaging continues.

## CARY150 HISTORY MOMENT



Council Member Ed Yerha kicked off the sesquicentennial anniversary year for Cary by presenting the first of monthly "History Moments" at the January 28 Council meeting. During the "History Moment" in March, the Town of Cary honored Mayor Weinbrecht with a plaque for being the longest serving mayor in Cary's history. This historic moment and all "History Moments" are available at [www.Cary150.org](http://www.Cary150.org).

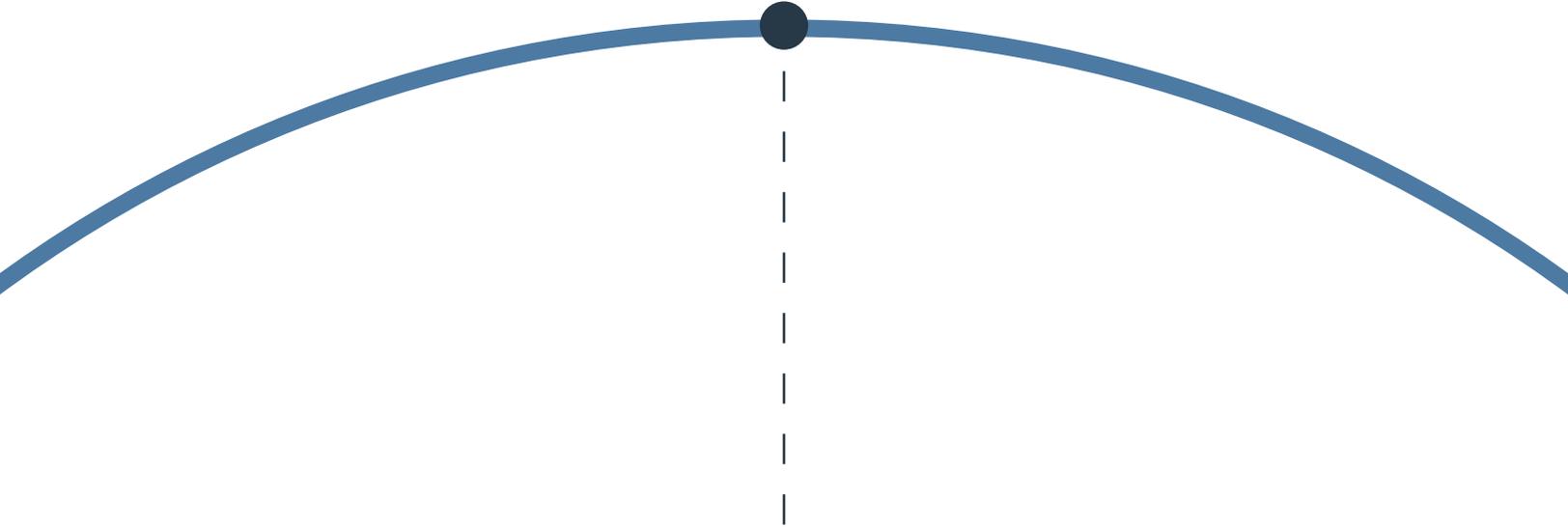
## STATE OF CARY

More than 200 people tuned into Mayor Harold Weinbrecht's State of Cary address at the Chamber of Commerce on January 27. During his presentation, the mayor recapped impacts of COVID-19 on the community, accomplishments of 2020, and expanded on his vision for Cary in 2021. This year's State of Cary is available at [bit.ly/StateOfCary2021](https://bit.ly/StateOfCary2021).

BOND LAKE  
BOAT HOUSE



KEEPING CARY CARY



**TOWN of CARY**

[WWW.TOWNOFCARY.ORG/QUARTERLY](http://WWW.TOWNOFCARY.ORG/QUARTERLY)