

# TOWN of CARY



## TOWN COUNCIL QUARTERLY REPORT

TOWN OF CARY, NORTH CAROLINA  
FY 2022 FIRST QUARTER

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# CARY MAYOR & TOWN COUNCIL MEMBERS

THANK YOU FOR YOUR CONTINUED LEADERSHIP, VISION, AND SETTING THE CULTURE OF EXCELLENCE FOR OUR ORGANIZATION AND COMMUNITY. WE LOOK FORWARD TO WORKING WITH EACH OF YOU TO KEEP CARY CARY.



**Mayor**  
Harold Weinbrecht



**Mayor Pro Tem**  
Don Frantz



**Council Member**  
Lori Bush



**Council Member**  
Ya Liu



**Council Member**  
Jennifer Robinson



**Council Member**  
Jack Smith



**Council Member**  
Ed Yerha

## ON THE COVER:

Over two weekends in July, Cary hosted “Celebrate Cary,” a family-friendly outdoor celebration marking the Town’s sesquicentennial. Thousands of people attended these downtown events, which featured music, food trucks, local breweries, lawn games, street performers, cultural arts performances, and more.

# IN MOVING CARY FORWARD

It's a great feeling (and a relief) to have all Town of Cary facilities open for an entire quarter. From July to September, we saw more and more citizens return to our facilities for the Lazy Daze Arts and Crafts Festival, camps, and regular business. We even launched a centralized service desk near Council Chambers to serve as the first stop for citizens looking to engage with their local government. The initial feedback from our citizens has been very positive regarding this concierge-type service.

But that doesn't mean work related to COVID-19 is over. In fact, it is just as important as ever as we continue to ensure we keep our employees and citizens safe during the ongoing global pandemic. In response to an increase in COVID-19 cases and hospitalizations in the area, Mayor Harold Weinbrecht issued a mask mandate for all indoor spaces within Cary's town limits. The Town of Cary also hosted two COVID-19 vaccinations clinics for our employees, leading to another 82 people being fully vaccinated.

Another way we are working to care for our citizens and staff is by launching an Office of Diversity, Equity, and Inclusion this quarter in an effort to further promote these values. The creation of this office, within the Human Resources Department, will allow us to continue to learn, grow, and evolve in this area.

In addition, two major projects for our community — the Downtown Cary Park and Fenton — are making great strides. At the Downtown Cary Park, the walls of the Bark Bar went up, and down the street at Fenton, Cary issued building permits to allow well-known businesses like Sephora and Arhaus to move in.

We look forward to providing additional updates related to financials and development at our next Quarterly meeting on Nov. 19.

**#BeSafe**

**#BeKind**

**#BeCary**

*Sean R. Stegall*

Sean R. Stegall  
Town Manager



# TABLE OF CONTENTS

Q1

Q1

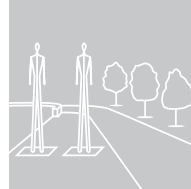
**FINANCIAL HIGHLIGHTS**  
PAGE 3



**SHAPE**  
PAGE 29



**LIVE**  
PAGE 15



**MOVE**  
PAGE 33



**WORK**  
PAGE 17



**SERVE**  
PAGE 37



**ENGAGE**  
PAGE 21



**ACT**  
PAGE 43

# FINANCIAL HIGHLIGHTS

## EXECUTIVE SUMMARY

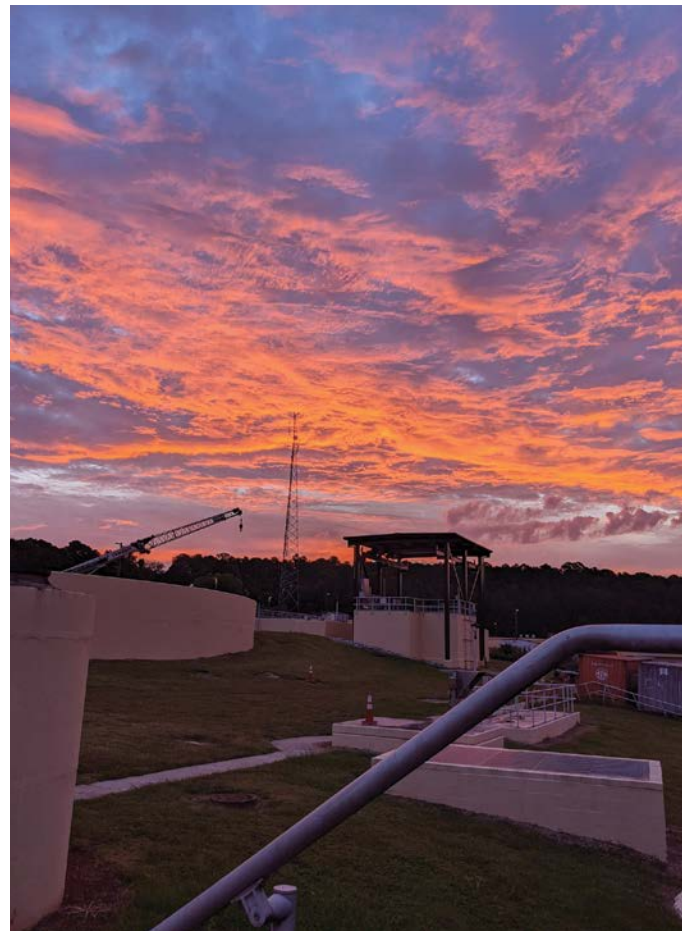
The impacts of returning to normal operations following the interruptions caused by the COVID-19 pandemic resonate throughout the financial results. The tax rate, solid waste fee rates, and utility rate changes associated with the FY 2022 budget also impacted this quarter.

The fiscal year began July 1 with an approved \$400 million budget supporting both operating and capital spending. In its budget, Cary reduced the property tax rate by a half-cent to \$0.345 per \$100 of assessed valuation. Cary could reduce the property tax rate due to strong sales tax performance during FY 2021 and increased property tax collection forecasts compared with FY 2021. Despite the decrease in the tax rate, these revenues increased 6% compared with the first quarter of FY 2021.

The utility base and volumetric rates for water, sewer, and irrigation increased by 2.5% for a typical ratepayer this fiscal year. Cary is committed to providing the highest quality, safest drinking water and utility services while keeping the financial impacts to consumers in mind. This commitment is evident in Cary's strategy for eliminating large utility rate spikes by implementing smaller, more frequent rate adjustments in accordance with Cary's 10-year financial forecasting model. The decision to slightly increase utility rates is in line with this forecasting model. More information can be found in the operating and capital budget at [townofcary.org](http://townofcary.org).

On Aug. 31, Cary sold \$125 million in general obligation bonds to finance the Downtown Cary Park and other park and transportation projects. This was Cary's largest bond sale for new projects to date, and it resulted in a record low average interest rate of 1.45% for the 20-year financing.

While the marginal revenue impact cannot be seen in Cary's financials, Cary was successful in Q1 in its request for exemption from the requirement to issue beer and wine licenses and collect the related fees. Just over \$8,000 in revenue was forgone to eliminate the previously mandated bureaucratic process to collect data and issue licenses to Cary businesses that sell beer and wine.



2022 FIRST QUARTER FINANCIAL RESULTS

GENERAL FUND

FY 2022 Q1 GENERAL FUND SUMMARY

	FY 2022 YTD ADJ BUDGET	FY 2022 YTD ACTUAL	% OF BUDGET	FY 2021 YTD ACTUAL	FY 2021 VARIANCE	VARIANCE %
Revenues	\$ 228.2	\$ 26.8	12%	\$ 23.9	\$ 2.9	12%
Expenditures	228.2	55.2	24%	58.8	(3.6)	-6%
<b>TOTAL REVENUE OVER/ (UNDER) EXPENDITURES</b>	<b>\$ -</b>	<b>\$ (28.4)</b>	<b>-</b>	<b>\$ (34.9)</b>	<b>\$ 6.5</b>	<b>-19%</b>

\* The above and following tables are represented in millions. Revenues, authorized expenditures, and transfers between funds are classified and summarized differently for the Council budget ordinance and for accounting and reporting purposes. Individual line items are consistent. The annual budgets referred to throughout this report reflect the budget as of the quarter end as adjusted (ADJ) by Council action or staff action where authorized.

Overall, expenditures surpassed revenues this quarter. This is expected and consistent with prior years as revenues are not received evenly over the year. Expenditures decreased overall by 6% due to a \$6 million decrease in non-operating expenditures.



FY 2022 Q1 GENERAL FUND REVENUES

	FY 2022 YTD ADJ BUDGET	FY 2022 YTD ACTUAL	% OF BUDGET	FY 2021 YTD ACTUAL	FY 2021 VARIANCE	VARIANCE %
Property Taxes	\$ 116.2	\$ 18.8	16%	\$ 17.7	\$ 1.1	6%
Sales Tax	43.6	-	0%	-	-	0%
Other Taxes & Licenses	2.2	0.5	23%	0.4	0.1	25%
Unrestricted Intergovernmental	10.4	-	0%	-	-	0%
Restricted Intergovernmental	0.3	0.2	67%	0.1	0.1	100%
Permits & Fees	5.3	1.3	25%	1.1	0.2	18%
PRCR Sales & Services	5.6	1.6	29%	0.2	1.4	700%
Solid Waste Sales & Services	12.9	3.2	25%	3.0	0.2	7%
Other Sales & Services	1.7	0.3	18%	0.3	-	0%
Miscellaneous	2.0	0.1	5%	0.8	(0.7)	-88%
<b>OPERATING REVENUES</b>	<b>200.2</b>	<b>26.0</b>	<b>13%</b>	<b>23.6</b>	<b>2.4</b>	<b>10%</b>
Non-Operating	28.0	0.8	3%	0.3	0.5	167%
<b>TOTAL GENERAL FUND REVENUES</b>	<b>\$ 228.2</b>	<b>\$ 26.8</b>	<b>12%</b>	<b>\$ 23.9</b>	<b>\$ 2.9</b>	<b>12%</b>

Overall, FY 2022 General Fund revenues increased 12% compared with the same period in FY 2021. Revenues often fluctuate year to year due to the timing of allocations from state and federal sources.

## OPERATING REVENUES

**Property Tax** revenue is 51% of total budgeted revenue and is the largest revenue source for the General Fund. Taxes are based on an ad valorem tax levy on real and personal property. Real property are items such as land and buildings, while personal property are items such as vehicles and commercial business equipment. Real property taxes were billed in July 2021 and are due no later than Jan. 5, 2022. Therefore, most real property tax revenue will be received during Q2. Conversely, personal property tax revenue is collected throughout the year based on the state of North Carolina's Tax and Tag program, which combines the vehicle ad valorem tax collection with the state's vehicle license renewal process. In FY 2022, the property tax rate decreased by a half-cent to \$0.345. Despite the reduction in the property tax rate, Cary received \$18.8 million in both real and personal property tax revenue this quarter, which is a 6% increase over the same period last year. In Q3 of FY 2022, Cary staff will know if this increase is due to timing of receipts or notable growth in the tax base.

The **Other Taxes and Licenses** category saw an increase of 25% compared with the prior year. This reflects an increase in occupancy tax revenue resulting from increased visitors to the area compared with reduced travel during the early pandemic in Q1 of FY 2021.

Although the revenue loss of about \$8,000 cannot be seen in the summarized quarterly results, in Q1 the North Carolina legislature granted Cary the authority to not levy beer and wine license fees. To reduce the burden on Cary businesses and administrative staff, Cary sought this permission to eliminate data gathering, licensure, and a bureaucratic mandated fee schedule that generated only marginal revenue and required duplicate information for businesses that sell beer and wine.

**Restricted intergovernmental** revenues increased 100% compared with the prior year due to the increase in school resource officer revenue. Due to the pandemic's impact on Wake County Public Schools in FY 2021, virtual learning replaced the need to have resource officers working at the schools; therefore, Wake County was not billed for these services. Since in-school instruction resumed, this revenue stream was restored.

The **PRCR sales and services** category increased well over 100% compared with Q1 of FY 2021, when the onset of the pandemic caused Parks, Recreation, and Cultural Resources (PRCR) to close facilities, rentals, and camps. Near the end of FY 2021, PRCR began to offer virtual camps and classes and started to safely reopen facilities, which led to a rebound in these revenues.

**Solid waste sales and services** increased slightly because the solid waste and recycling fees increased \$1 from \$19.50 to \$20.50 per month to cover a higher percentage of the cost of the service.

**Miscellaneous** revenues declined by 88% compared with FY 2021. The decline reflects the timing of receipts of revenue from N.C. Department of Transportation. Year-to-date totals are expected to return to normal in Q2.

**Non-operating** revenues increased by over 100% in Q1 of FY 2022 compared with the same period last year primarily due to bond proceeds. Cary received \$500,000 in bond premiums from the bond sale to cover the bond issuance expenditures in FY 2022.



FY 2022 Q1 GENERAL FUND EXPENDITURES

	FY 2022 YTD ADJ BUDGET	FY 2022 YTD ACTUAL	% OF BUDGET	FY 2021 YTD ACTUAL	FY 2021 VARIANCE	VARIANCE %
General Government	\$ 46.3	\$ 9.2	20%	\$ 8.4	\$ 0.8	10%
Public Safety	59.7	10.6	18%	10.2	0.4	4%
Operations (PW & PRCR)	56.3	8.7	15%	7.9	0.8	10%
Development & Infrastructure	18.5	2.9	16%	2.7	0.2	7%
<b>OPERATING EXPENDITURES</b>	<b>180.8</b>	<b>31.4</b>	<b>17%</b>	<b>29.2</b>	<b>2.2</b>	<b>8%</b>
Non-Operating	47.4	23.8	50%	29.6	(5.8)	-20%
<b>TOTAL GENERAL FUND EXPENDITURES</b>	<b>\$ 228.2</b>	<b>\$ 55.2</b>	<b>24%</b>	<b>\$ 58.8</b>	<b>\$ (3.6)</b>	<b>-6%</b>

General Fund operating spending trends are slightly higher than FY 2021 but are consistent with budgetary expectations. Although total General Fund expenditures decreased 6% compared with the prior year, operating expenditures increased by 8% primarily due to increases in both general government and PRCR expenditures. In Q1 of FY 2021, PRCR programming ran well below typical levels, as Cary’s facilities remained closed to ensure citizen and employee safety during the early phases of the COVID-19 pandemic. This year, Q1 spending reflects a more typical experience, as Cary’s facilities have reopened and in-person PRCR programming has returned. Non-operating expenditures decreased 20% as a result of smaller budgeted General Fund transfers for operating and capital needs.

Encumbrances represent funds that have been reserved in Cary’s financial reporting system to satisfy a commitment to make a purchase. The following table shows the total outstanding encumbrances in the financial system that are remaining at the end of Q1.

After accounting for year-to-date spending and the encumbrances listed below, the General Fund has nearly \$148 million of budgeted funds available for the remainder of the fiscal year.

**GENERAL FUND OPERATIONS -  
FY 2022 REMAINING ENCUMBRANCES (Q1)**

General Government	\$ 5,480,073
Public Safety	2,509,637
Operations (PW & PRCR)	12,382,022
Development & Infrastructure	753,382
Debt Service	198,898
Contingencies & Reserves	4,052,464
<b>TOTAL ENCUMBRANCES</b>	<b>\$ 25,376,476</b>

UTILITY FUND

FY 2022 Q1 UTILITY FUND SUMMARY

	FY 2022 YTD ADJ BUDGET	FY 2022 YTD ACTUAL	% OF BUDGET	FY 2021 YTD ACTUAL	FY 2021 VARIANCE	VARIANCE %
Revenues	\$ 99.2	\$ 18.2	18%	\$ 17.3	\$ 0.9	5%
Expenditures	99.2	25.1	25%	28.4	(3.3)	-12%
<b>TOTAL REVENUE OVER/ (UNDER) EXPENDITURES</b>	<b>\$ -</b>	<b>\$ (6.9)</b>	<b>-</b>	<b>\$ (11.1)</b>	<b>\$ 4.2</b>	<b>38%</b>

\* The above table is in millions. Revenues, authorized expenditures, and transfers between funds are classified and summarized differently for the Council budget ordinance and for accounting and reporting purposes. Individual line items are consistent. The annual budgets referred to throughout this report reflect the budget as of the quarter end as adjusted (ADJ) by Council action or staff action where authorized.

Utility Fund net results in FY 2022 improved 38% from FY 2021 due to decreases in non-operating expenditures. In FY 2021, non-operating expenditures reflected a \$5 million transfer into the Health Fund for the Utility Fund’s other post-employment benefits (OPEB) obligation and increases in transfers to capital projects.

FY 2022 Q1 UTILITY FUND REVENUES

	FY 2022 ADJ BUDGET	FY 2022 YTD ACTUAL	% OF BUDGET	FY 2021 YTD ACTUAL	FY 2021 VARIANCE	VARIANCE %
Water Service	\$ 32.5	\$ 7.2	22%	\$ 6.8	\$ 0.4	6%
Sewer Service	49.1	10.0	20%	9.7	0.3	3%
Permits & Fees	1.4	0.7	50%	0.5	0.2	40%
<b>OPERATING REVENUES</b>	<b>83.0</b>	<b>17.9</b>	<b>22%</b>	<b>17.0</b>	<b>0.9</b>	<b>5%</b>
Non-Operating	16.2	0.3	2%	0.3	0.0	0%
<b>TOTAL UTILITY FUND REVENUES</b>	<b>\$ 99.2</b>	<b>\$ 18.2</b>	<b>18%</b>	<b>\$ 17.3</b>	<b>\$ 0.9</b>	<b>5%</b>

Utility revenues have seen nearly a \$1 million increase in FY 2022 compared with FY 2021. The marginal increases in water and sewer revenue are due in part to the small rate increases in the FY 2022 budget. The implications of these increases on a household using 5,000 gallons of water per month is a \$2.10 utility bill increase per month. Increased demand due to weather variations and customer growth account for the remainder of the revenue growth.

**Permit and fee** revenue increased as utility bill collection practices began to return to normal in FY 2022. In FY 2021, Cary paused late fee collections and disconnections to recognize the financial hardships imposed on citizens and businesses by the pandemic. As the economic effects from the pandemic began to improve, Cary restarted collecting these fees during Q4 of FY 2021, resulting in increases in fee revenue in the permits and fees category.

FY 2022 Q1 UTILITY FUND EXPENDITURES

	FY 2022 ADJ BUDGET	FY 2022 YTD ACTUAL	% OF BUDGET	FY 2021 YTD ACTUAL	FY 2021 VARIANCE	VARIANCE %
Administration	\$ 9.5	\$ 1.9	20%	\$ 2.1	\$ (0.2)	-10%
Field Operations	19.0	3.8	20%	3.3	0.5	15%
Wastewater (net of Apex)	11.7	2.3	20%	2.3	0.0	0%
Water Treatment Facility (net of Apex)	9.4	2.2	23%	2.0	0.2	10%
<b>OPERATING EXPENDITURES</b>	<b>49.6</b>	<b>10.2</b>	<b>21%</b>	<b>9.7</b>	<b>0.5</b>	<b>5%</b>
Non-Operating	49.6	14.9	30%	18.7	(3.8)	-20%
<b>TOTAL UTILITY FUND EXPENDITURES</b>	<b>\$ 99.2</b>	<b>\$ 25.1</b>	<b>25%</b>	<b>\$ 28.4</b>	<b>\$ (3.3)</b>	<b>-12%</b>

Utility operating spending trends are consistent with FY 2021 and within budgetary expectations. Non-operating expenditures decreased 20% compared with the prior year. This decrease was budgeted in contrast to the FY 2021 transfer to the Health Fund to reserve resources for the Utility Fund’s future retiree health obligations. Transfers from the Utility Fund to capital projects for FY 2022 increased more than \$500,000 compared with the transfers made in FY 2021.

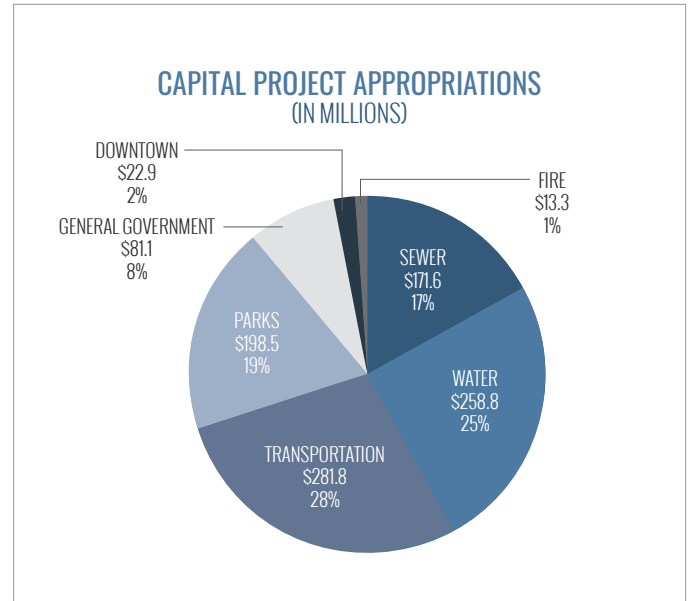
The following table shows the total outstanding encumbrances for the Utility Fund remaining at the end of Q1. After accounting for year-to-date spending and the encumbrances, the Utility Fund has approximately \$65 million in the budget for use for the remainder of the year.

UTILITY FUND OPERATIONS -  
FY 2022 REMAINING ENCUMBRANCES (Q1)

Administration	\$ 919,506
Field Operations	1,180,336
Wastewater (net of Apex)	2,472,435
Water Treatment Plant (net of Apex)	2,482,848
Debt Service	22,475
Contingencies & Reserves	2,013,188
<b>TOTAL ENCUMBRANCES</b>	<b>\$ 9,090,788</b>

**CAPITAL PROJECTS**

Cary has 492 active capital projects. Utility capital projects, with a total budget of \$430.4 million, constitute 42% of the capital budget authorization. General capital projects total \$597.6 million, or 58%, of the total \$1 billion capital budget authorization.



**CAPITAL PROJECT SPENDING THROUGH Q1 (IN MILLIONS)**

	FY 2018	FY 2019	FY 2020	FY 2021	FY 2022
Downtown	\$ 0.1	\$ 4.0	\$ 0.1	\$ 0.7	\$ -
Fire	0.8	-	1.6	-	0.1
General Government	0.8	1.6	1.6	1.3	1.2
Parks	0.5	0.5	2.3	15.4	4.2
Streets	0.8	1.3	1.4	5.1	2.1
Sewer	3.5	1.6	3.8	4.3	1.6
Water	1.9	5.4	2.1	2.6	2.8
<b>TOTAL</b>	<b>\$ 8.4</b>	<b>\$ 14.4</b>	<b>\$ 12.9</b>	<b>\$ 29.4</b>	<b>\$ 12.0</b>

Capital project spending totaled \$12 million in Q1 of FY 2022. The fluctuation in capital spending is due to the timing in which projects become active and those near completion. The three largest investments in capital for the community in Q1 were \$3 million for the Downtown Cary Park, \$900,000 for construction of a diffused air system at the North Cary Water Reclamation Facility, and \$800,000 for the Crossroads water storage tank and pump station. Because the mix of capital projects changes over time, there are no discernible patterns in capital spending.



**BUDGET**

**MID-YEAR APPROPRIATIONS**

One million dollars was included in the FY 2022 operating budget to support emerging or unforeseen needs arising during the fiscal year. There were no Q1 mid-year appropriations by Council, leaving the full \$1 million available for use during the remainder of the fiscal year. Additionally, there were no Q1 appropriations of general or utility capital reserve fund balance for capital needs.

**Q1 DELEGATED BUDGET AUTHORITY ACTION**

Throughout the fiscal year, challenges and opportunities develop that warrant financial resources not included in the original budget. Staff can often redirect existing resources to address the highest priorities and initiatives. The budget ordinance authorizes the town manager to approve inter-functional budget adjustments and requires reporting to Council. There were no inter-functional budget adjustments approved during Q1 of FY 2022. Council did approve movement of already appropriated capital funding dollars to several related capital projects as noted on the following table.



Q1 INTER-FUND AND INTER-FUNCTIONAL BUDGET ADJUSTMENTS

BUDGET TRANSFER FROM			BUDGET TRANSFER TO		
SW1320	Wastewater Pump Station Parallel Force Main - FY 2017	\$ (1,447,731)	SW1322	I-40 Pump Station Improvements	\$ 1,447,731
PR1289	Penny Road School Park Improvements	(210,000)	PR1269	Cary Tennis Park Lighting/ Bleacher Improvements	304,758
PR1182	Cary Tennis Park Court Renovations	(11,619)			
PR1193	Cary Tennis Park Expansion	(83,139)			
<b>TOTAL 1ST QUARTER INTER-FUND AND INTER-FUNCTIONAL TRANSFERS</b>		<b>\$ (1,752,489)</b>			<b>\$ 1,752,489</b>

BUDGET PUBLIC INPUT AND RECOMMENDATIONS

Citizens are invited to share their budget priorities throughout the year specifically via social media, voicemail, and email. There were no budget public input comments received via these channels in Q1.



## CASH AND INVESTMENTS

At the beginning of Q1, Cary's cash and investments totaled about \$507 million and grew to more than \$600 million by the end of the quarter because of the bond sale. About \$40 million is maintained in bank accounts to ensure that Cary has immediate access to funds. In addition, the bond proceeds are maintained in bank accounts so they are available for large capital expenditures to support bond projects. The remainder is invested in securities that, first, ensure the safety of the principal; second, provide quick access to additional funds for any unforeseen needs (liquidity); and finally, earn the maximum interest income. At any one time, Cary holds about 150 different investments that are scheduled to mature about every three to seven days over the next three to four years to match projected disbursements for payroll and expenditures. Cary earned just over \$1 million in interest income in the first quarter. Interest earnings have dropped because of lower market interest rates; the FY 2022 budget anticipated this decrease in investment income.

Cary's cash and investment program is overseen by a fixed-fee independent consultant. The financial advisors compile the weekly cash flow forecast and provide market insights, advice, and reporting on a quarterly basis.

## DEBT

On Aug. 31, Cary issued \$125 million of Shaping Cary's Tomorrow bonds at record low interest rates. Ten different financial institutions bid on the bonds with Wells Fargo bidding the lowest rate of 1.45% for this financing over 20 years. This sale was Cary's largest to date for new projects and was the first debt issuance of the \$225 million authorized by voters in 2019. The bond proceeds flowed into the capital funds to finance the construction of the Downtown Cary Park as well as other parks and transportation projects.

As part of the competitive sale process, Cary received confirmation of its existing top AAA general obligation bond ratings from the three primary credit rating agencies: Moody's, Fitch, and Standard & Poor's. These independent ratings are the highest possible and reflect Cary's strong financial position. The ratings earn the trust and interest of the investment markets, leading to multiple bids at the lowest possible interest rates at the time of the bond sale. Low interest rates minimize Cary's debt interest expenditures, which minimizes the requirements for tax revenues for Cary taxpayers.







# FOSTERING STRONG NEIGHBORHOODS





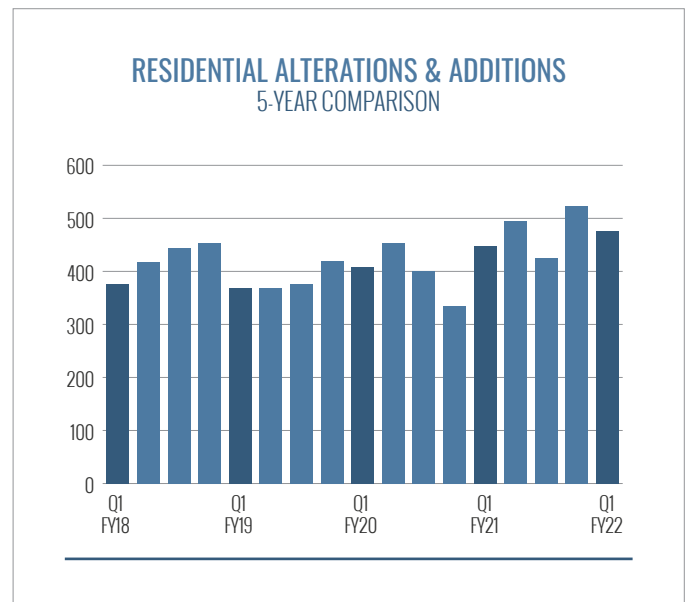
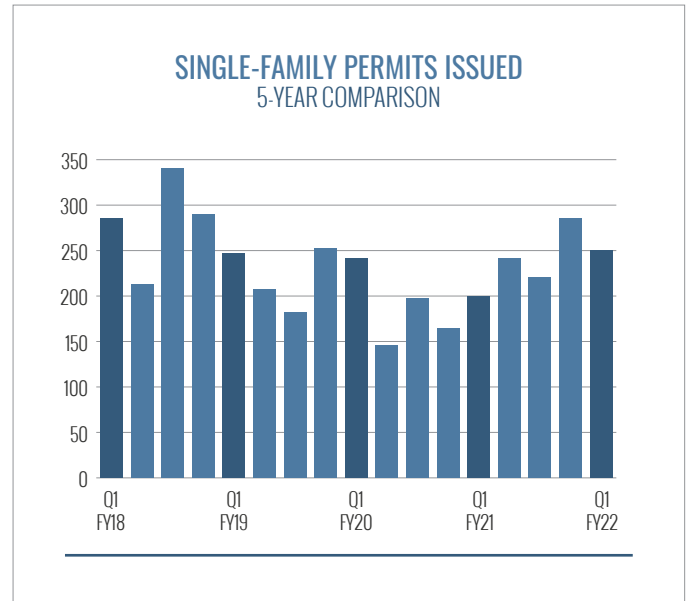
## SINGLE-FAMILY PERMITS

Cary issued 250 single-family permits this quarter. The top three subdivisions permitted were Alston (51), Savaan (50), and Cornerstone Townes (27). Overall, permits for new single-family homes increased 25% in comparison with the same period last year.

In addition, Cary issued 193 single-family certificates of occupancy (COs), an average of 3 certificates per workday. This is a 7% decrease compared with the COs issued in the same period last year and a 15% increase from last quarter. The subdivisions receiving the most COs were Brickyard (36), Channing Park (27), and Savaan (24).

## RESIDENTIAL ALTERATION AND ADDITION PERMITS

This quarter, Cary issued 477 residential alteration and addition permits. This is a 7% increase from the same period last year and a 9% decrease from last quarter.





# ASSURING CONTINUED PROSPERITY





## COVID-19 VACCINATION CLINICS



Cary hosted two on-site vaccine clinics this fall. WakeMed staff provided 82 employees their shots on Sept. 21 and Oct. 6. Cary coordinated the vaccine clinics to protect employees, their loved ones, and colleagues while contributing to a safer workplace.

## DEVELOPING LEADERS



This quarter, Town Clerk Virginia Johnson completed the UNC School of Government Public Executive Leadership Academy. This course provides participants with the opportunity to gain skills to manage change in their organization and community while learning more about themselves as leaders. Presentations included modules from local government experts such as John Nalbandian and Willow Jacobson, as well as trends that governments face in the future. As part of a leadership development project, Johnson explored increasing applicant diversity in Cary's advisory volunteer recruitment.



## OFFICE OF DIVERSITY, EQUITY, AND INCLUSION



TOWN OF CARY  
DIVERSITY, EQUITY  
& INCLUSION

Cary officially launched its Office of Diversity, Equity, and Inclusion on July 1. The launch of this office underscores Cary's commitment to promoting an organization that is diverse, equitable, and inclusive in alignment with the organization's values. Having an Office of Diversity, Equity, and Inclusion and team leading the work will play a major role in building on a legacy of excellence as Cary continues to grow, learn, and evolve in this area.

## EMPLOYEE TRAINING

This quarter, Cary partnered with Wake Technical Community College to train and certify more than 50 employees in CPR, first aid, and AED with additional classes scheduled in the coming months. More than 100 employees are also being educated in bloodborne pathogen awareness to minimize their risk and exposure. Providing safety training and certifications to employees is just one way Cary keeps its employees and citizens safe.







# EXPERIENCING THE CARY COMMUNITY





## SHAPING CARY'S TOMORROW BOND PROJECTS

This section offers Cary citizens an update on the projects funded by the Shaping Cary's Tomorrow Parks and Transportation Bonds overwhelmingly approved in a 2019 referendum.



### DOWNTOWN CARY PARK TAKES SHAPE



This quarter, permits were issued for buildings and elevated structures in the Downtown Cary Park, including the Bark Bar, Academy Plaza, Gathering House, Performance Pavilion, Academy Pavilion, Canopy Walk, and Nest Bridge. The Bark Bar is the first structure to be erected, with walls going up in August 2021. The next structures to be constructed are the Academy Plaza building and the Pavilion.

### PENNY ROAD ELEMENTARY SCHOOL PARK RENOVATIONS COMPLETE



In August, Cary completed renovations of the Penny Road Elementary School Park under budget. These bond-funded project renovations included a lighted baseball field, a multi-purpose field, playgrounds, a pond with outdoor classroom, bathrooms, picnic shelter, and walking trails. Youth baseball leagues began playing at the park in September.

### IMPROVEMENTS AT ANNIE JONES PARK

The Annie Jones Park is about to look a little different when it gets new tennis courts and other upgrades. Demolition of existing tennis courts began in August. Other renovations to come include play equipment replacement and restroom replacement. All of the improvements are expected to be complete by summer 2022.





## LAZY DAZE RETURNS IN 2021



The 45th annual Lazy Daze Arts and Crafts Festival returned to downtown Cary this quarter. After being canceled in 2020 for only the second time in its history, Lazy Daze welcomed more than 200 vendors and an estimated 25,000 attendees to Town Hall campus on Aug. 28 and 29. This year's event was scaled down compared with past festivals by eliminating indoor programming and spacing out the booths to provide for social distancing. Although attendance was about half of normal years, attendee feedback was overwhelmingly positive: 92% of participating artists reported being satisfied with the event, with many reporting brisk sales. An artist from Wilmington reported having her best sales in six appearances at the festival.

## CARY'S 150TH BIRTHDAY



Over two weekends in July, Cary hosted "Celebrate Cary," a family-friendly outdoor celebration marking the Town's sesquicentennial. Thousands of people attended these downtown events, which featured music, food trucks, local breweries, lawn games, street performers, cultural arts performances, and more. Each evening was capped off by a 10-minute, large-scale outdoor light show projected onto the facade of the Cary Arts Center. In addition, Kindervillage and Cary hosted a birthday party for Cary on Sept. 12 at Sertoma Amphitheater. Families in attendance enjoyed singing, birthday treats, and an original birthday song.





## FOURTH OF JULY CELEBRATION



Patriotic music and fireworks have never been sweeter. With 10,000 people passing through the gates of Koka Booth Amphitheatre and thousands more lining the adjacent streets and parking lots, 2021's Independence Day celebration marked Cary's largest in-person event in nearly two years. A cross-departmental team serving as unified command provided support to the operations team on the ground. Cary tested its new SMS text option, providing revelers with real-time event alerts, and Old North State Medical Society was on-site administering COVID-19 vaccines. Mayor Weinbrecht provided a warm welcome, while Council members Jennifer Robinson, Jack Smith, and Ya Liu attended with family and friends, including N.C. Rep. Gale Adcock and U.S. Rep. Deborah Ross.

## DIAVOLO @ NEW HOPE DEDICATION AND ART



On Sept. 25, Council member Ya Liu, Council member Jennifer Robinson, and others celebrated the dedication of the Diavolo @ New Hope Disc Golf Course. The course opened in October 2020 and has been recognized by industry website **Udisc.com** as one of the best public disc golf courses in the world. The dedication was one of several events held as part of the Diavolo Disc Golf Festival, including Glow Doubles, a putting tournament, and the Devil's Challenge, touted as the "longest hole in the world," extending across the farthest two points on the course.

In addition, two new pieces of art by John Merigan are now on permanent display as part of the disc golf course. The sculptures are made of weathering steel, and their patina will change over time to a rusty red, like their companion sculptures across the street at New Hope Trailhead Park adjacent to the American Tobacco Trail. The sculptures help tell the story of the history of the ATT, as they are reminiscent of the train rails that once lay beside the new park.



## 2021 USA BASEBALL ENDS 15TH SEASON



USA Baseball wrapped up its 15th season in Cary in early September. The season consisted of 14 major USA Baseball events, including the first Major League Draft Combine. A total of 3,380 participants called the National Training Complex home this summer, competing in USA Baseball events that provided an estimated \$6.5 million in economic impact.

In July, the U.S. Olympic Team played three exhibition games against the Collegiate National Team before heading to Tokyo to compete in the Olympic baseball competition. The teams played two of those exhibition games at the USA Baseball National Training Complex at Thomas Brooks Park. The game on July 18 featured a military recognition and an Apache helicopter. Cary's Mayor Harold Weinbrecht threw out the first pitch before an exciting 8-3 win by Team USA in front of 2,217 fans.

## ATLANTIC TIRE CHAMPIONSHIPS SUMMER SERIES



The Atlantic Tire Championships returned to Cary Tennis Park with men's professional tennis tournaments in July and September. The Association of Tennis Professionals events feature the rising stars of tennis and showcase players ranked just outside the top 50 in the world. It was the seventh year Cary hosted the September event and the first time hosting the July event. The United States Tennis Association asked Cary Tennis Park to host the July event based on its success hosting its previous professional tournaments, and the new tournament posted record ticket sales and attendance. Mitchell Krueger made tournament history by capturing back-to-back titles. Krueger commented on the beautiful facility and attentive staff and remarked that playing in Cary feels like home.



## FULL DAY SUMMER CAMPS COME TO A FUN CONCLUSION



Full day summer camps concluded this quarter after 10 weeks at Bond Park Community Center and Herb Young Community Center. About 375 participants ages 5 to 11 participated in more than 9,000 hours of summer camp activities. The camps generated \$128,000 in program fees. Campers participated in a variety of unique experiences, such as history tours, riding scooters around Town Hall campus, outdoor recreation, nature hikes, drums, art, sports, and more. One parent commented that what they liked the most about sending their child to camp this summer was the “attention to detail, organization, and care/concern for my daughter and her experience.” Another parent said, “My kids had fun and didn’t want to leave.”

## GOOD HOPE FARM’S SUMMER PRODUCE BOX SERVICE



The farmers at Good Hope Farm offer an annual summer produce box service, commonly known as a community-supported agriculture program. The 2021 program fed 25 families through subscriptions that generated \$6,140 in revenue. It also fed about 40 families with 381 pounds of produce donated to Dorcas Ministries. The Good Hope Farm program provides community members picking up their weekly produce boxes with a unique opportunity to visit the historic farm and to connect with the farmers and the land that produced their food.

## APPLAUSE! AND DORCAS MINISTRIES PARTNERSHIP

“Speak Out!” is an outreach partnership created as an out of the box way to serve the community during the pandemic and beyond. The program was designed with Dorcas Ministries as a public-speaking class for adults that could also provide connection and friendships after a year of isolation. “Speak Out” uses improv, scene work, and breathing and voice exercises to help participants gain confidence when speaking out around others and to build connection in a trust-based, laid-back environment. Applause! hosted the first classes in September.



## MAKING A DIFFERENCE



Many volunteer programs, including Adopt a Spot, Spruce, and more have relaunched since Cary restarted in-person programming this summer. With the help of 259 volunteers who logged 574 hours performing a variety of environmental efforts, staff completed 35 projects and removed more than 1,760 pounds of litter from Cary parks, streets, and trails. Cary Teen Council also returned to group volunteering for the first time in 18 months, assisting at Lazy Daze, Bond Park, local races, and many other outdoor events.

## ARE YOU FOLLOWING CARY IT GREEN?

The Cary It Green Facebook group continues to educate and engage the community about important environmental topics and meaningful opportunities for citizens to get involved with protecting and preserving our natural resources. In the first quarter of FY 2022, Cary It Green posts reached more than 43,000 people about volunteer work days, tips for waste reduction, compost education, opportunities for free native trees, and more.







# GUIDING COMMUNITY GROWTH





## NON-RESIDENTIAL PERMITS

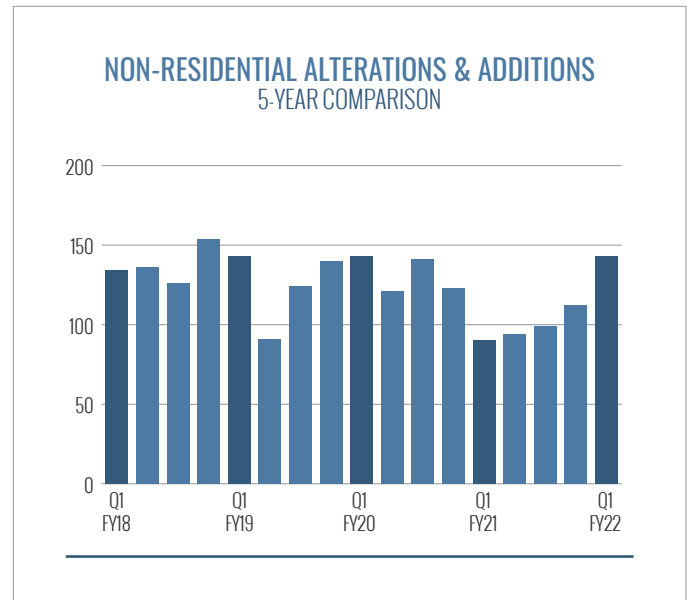
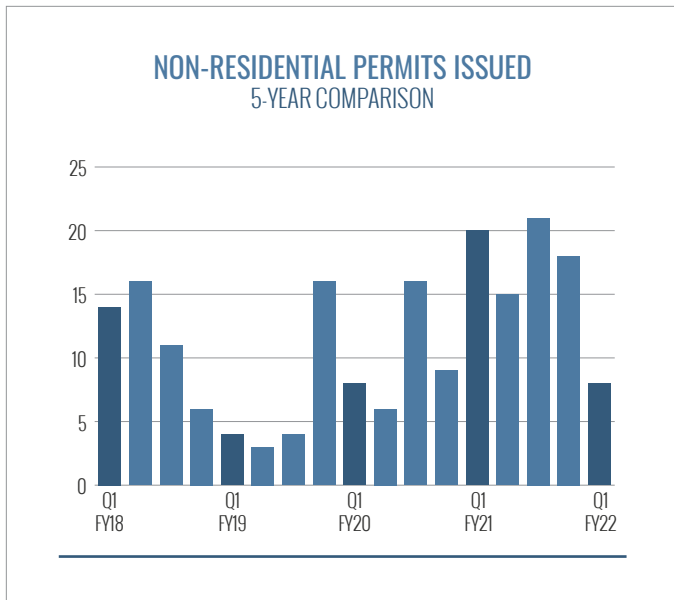
This quarter, Cary issued eight non-residential permits for a total of 41,161 square feet. Some projects of note include:

- Mother Teresa Catholic Church, 1120 Yates Store Road: Construction of a 13,045-square-foot worship center and multi-purpose space.
- Downtown Cary Park Phase 2, 317 S. Academy St.: Building permits were approved for the Academy Pavilion (12,619 square feet), the Performance Pavilion (3,390 square feet), the Gathering House (1,665 square feet), and the Nest Restroom (398 square feet).
- Eagles Convenience Store and Gas Station, 3920 N.C. 55: The building permit was approved for a 9,804-square-foot convenience store and gas station.

## NON-RESIDENTIAL ALTERATIONS AND ADDITIONS

Cary issued 143 non-residential alteration and addition permits this quarter. Projects of note include:

- Long Beverage Warehouse, 10500 World Trade Blvd.: A warehouse addition for a new automated storage and retrieval system.
- Paragon Theater, 21 Fenton Main St.: Interior construction for a new dine-in movie theater as part of the Fenton development.
- MetLife, 301 MetLife Way: Interior alterations of three floors to accommodate a new building tenant.







## REZONING

This quarter, 18 cases were in the rezoning process with four cases approved. Those cases include:

- **Towerview Court PDD Rezoning, 330 Towerview Court:** Rezoning from Industrial to Planned Development District Major and limiting the use to a maximum of 150 townhouses, 450 multi-family dwellings, and up to 10,000 square feet of commercial uses.
- **Echo Park Car Dealership, 2333 Walnut St.:** Rezoning to allow additional permitted uses, including new or used car and truck sales, vehicle service (light), and indoor drive-thru car wash.
- **Roberts Road Residential, 7436 Roberts Road:** Rezoning from Wake County Residential 40 Watershed to Transitional Residential Conditional Use and Watershed Protection Overlay District (Jordan Lake Subdistrict). Proposed zoning conditions include limiting the uses to townhouses, neighborhood recreation center, and associated accessory uses. Additional conditions limit the property to a maximum of 16 dwelling units and a maximum of two units per dwelling.
- **Dellinger PDD Amendment, 1901 Piney Plains Road:** Rezoning to amend the previously approved Dellinger Planned Development District to allow up to 285 multi-family residential units, 20 townhomes, and 50,000 square feet of office space. The development includes a commitment to use of solar panels and will include at least 15 workforce housing units.

## DEVELOPMENT PLANS

This quarter, Cary approved 34 development projects. Notable plans include:

- **Carpenter Fire Station Road Park, 7117 Carpenter Fire Station Road:** Creation of a 20-acre neighborhood park located at the southwest corner of Carpenter Fire Station Road and Highcroft Drive. Plans for the new park include parking, park shelters, a central open lawn area with a playground, a misting feature, fitness elements, and lighted baseball fields.
- **McCrimmon Parkway Park, 3800 Cary Glen Blvd.:** Creation of a 21-acre neighborhood park. Plans for the new park include parking, park shelters, a ninja course, six tennis courts, and six pickleball courts.
- **Searstone Phase 2, 17001 Searstone Drive:** Expansion of the existing Searstone retirement community, including a health-care building and an independent living building. Site improvements also include roads, walkways, community gathering spaces, and site utilities.
- **Abberly Alston, 2132 Alston Ave.:** Construction of a multi-family complex with 330 units, 41 townhouses, a clubhouse, and amenities.
- **Bainbridge Cary, 9263 Chapel Hill Road:** Construction of a four-building, multi-family complex with 260 units at the corner of Chapel Hill Road and Northwest Maynard Road.
- **Weston Parkway Hotel, 1000 Winstead Drive:** Development plan for the construction of a seven-story hotel with 246 rooms and a three-story parking deck within the Weston Planned Development District.



## FENTON GETS READY FOR TENANTS

Fenton continues to take shape with the installation of the first water meters and the issuance of the first building permits. The first two building permits went to Sephora and Arhaus, which can begin completing the space interiors and storefront facades. A total of 10 other retail tenants (Athleta, Coletta, Dram & Draught, Free People, Lululemon, Nike Live, One Medical, Pottery Barn, Superica, and Williams Sonoma) also have building permits under review as the project continues working toward an April 2022 grand opening.





# PROVIDING TRANSPORTATION CHOICES





## SHAPING CARY'S TOMORROW BOND PROJECTS

This section offers Cary citizens an update on the projects funded by the Shaping Cary's Tomorrow Parks and Transportation Bonds overwhelmingly approved in a 2019 referendum.



### INTERSECTION IMPROVEMENTS



Intersection improvements at High House Road at Jenks Carpenter Road, Southwest Cary Parkway at Waldo Rood Boulevard, Waldo Rood Boulevard at MacArthur Drive, and Kildaire Farm Road at Advent Court are substantially complete. Improvements include new traffic signals, turn lanes, and ADA-compliant curb ramps, all of which will improve safety for street users.

Design efforts are also underway for several other intersection improvements, including two downtown intersections that require coordination with ongoing private development.

At the intersection of Walnut Street and South Walker Street, One Walker and One Walnut is under construction. Construction drawings for improvements at the intersection, including a new decorative traffic signal, are nearing completion. Staff is working with the developers to integrate the signal installation into their project to help expedite construction and minimize delays. The preliminary schedule anticipates signal installation next spring.

At the intersection of Walnut Street and Kildaire Farm Road, Lee & Associates regional headquarters is progressing through the development review process. Staff is working with Lee & Associates to coordinate design and construction for the intersection, including traffic and pedestrian plans, burying utilities along Kildaire Farm Road between Walnut Street and Pleasants Avenue, and installing new decorative street lights. If approved, the Lee & Associates headquarters will break ground by early 2022, and Cary will begin its intersection improvements in summer 2022.

## REBOUNDED RIDERSHIP AND ACCESSIBLE BOARDING

GoCary returned to a regular schedule in August after reducing bus service due to a national shortage of qualified drivers. Responding to the increasingly competitive market with a wage boost in July, GoCary became the only fully staffed transit system in the region, while other transit partners continue to experience driver shortages of greater than 25%. Even with the reduced service at the beginning of the quarter, fixed route ridership increased 45% compared with this time last year, nearly matching pre-COVID numbers. In addition, work on accessibility improvements for 55 bus stops began in September. When the work is complete later this year, more than 75% of bus stops will have ADA-compliant boarding areas.



## ELECTRIC BIKES AND RENTALS ON GREENWAYS



As part of the effort to further activate Cary greenways, Cary partnered with Raleigh in July to offer 12 Citrix bikes as rentals at Bond Park. The success of this demo has prompted pursuit of an extended bike rental pilot this spring. Allowing electric bikes on greenways and offering electric bike rentals will be explored as part of this pilot.

## NCDOT REPAVING

This quarter, N.C. Department of Transportation completed repaving on North Harrison Avenue, Morrisville Parkway, Regency Parkway/Ederlee Drive, and Aviation Parkway. NCDOT continues street maintenance and resurfacing on other major roads in Cary, including High House Road from Old Apex Road to Davis Drive and Penny Road from Kildaire Farm Road to Lake Wheeler Road. Cary staff are collaborating with NCDOT on multiple projects in the area, including pedestrian improvements at Old Apex Road, a new traffic signal at Bond Park, and new sidewalk and sharrow markings along Cary Parkway. NCDOT also plans to repave sections of Kit Creek Road, Davis Drive, and Beaver Dam Road by the end of 2021.





## COMPLETE 540 ONLINE TOOLS



N.C. Turnpike Authority continues construction of the southern portion of the Complete 540 project, which will extend N.C. 540 from N.C. 55 bypass to Interstate 40. N.C. Department of Transportation created two online tools to view and tour the project. The interactive map illustrates the project's path and interchanges, highlighting municipalities and property lines. A virtual tour of the project's first phase from U.S. 401 to Interstate 40 can be found at [nc540.meetsyou.online](https://nc540.meetsyou.online).

## ANNUAL ADA-COMPLIANT CURB RAMP AUDIT

In January 2020, Cary completed a curb ramp inventory as part its ADA transition plan. At that time, there were 500 miles of Cary-maintained streets with 6,610 curb ramps. Prior to completing the inventory, Cary proactively repaired nearly 800 curb ramps as part of its annual Street Improvements Program. Since January of 2020, Cary added 513 ADA-compliant curb ramps to its inventory. Of these, 162 were installed through capital improvement projects and 351 were added with new development projects.

## FARMINGTON WOODS ELEMENTARY SCHOOL SAFETY PROJECT

Last school year, Cary Police witnessed queued drivers on Hampton Valley Way at Farmington Woods Elementary School crossing the double yellow line to pass parents and children waiting for school drop-off. Over the summer, staff installed physical devices to encourage drivers to wait in the queue until they pass the school's driveway. The devices, known as Zicla delineators, are most commonly used for bike lanes, but Cary's engineers saw them as a way to keep vehicles in their lane at low maintenance costs. A post-project assessment found the project to be very successful at reducing, and nearly eliminating, the desire for drivers to pass the school traffic.





# MEETING COMMUNITY NEEDS





## MASK UP



In response to an increase in COVID-19 cases and hospitalizations in the area, Mayor Harold Weinbrecht issued a mask mandate for all indoor spaces within Cary's town limits, regardless of vaccination status. This move, effective August 18, aligns Cary more closely with neighboring municipalities and CDC guidance on masking to stop the spread of COVID-19. Masks were not required in outdoor settings.



## NEW CENTRALIZED INFORMATION DESK

After being closed to the public for more than 15 months, Cary welcomed citizens back to Town Hall with a new and safer citizen experience, complete with a centralized consolidated services desk in the atrium near Council Chambers. Known as The Hub, the new desk is the first stop for citizens looking to engage with the Town of Cary in person. It's an extension of 311 and offers services previously provided at departmental service desks in Finance; Planning, Inspections, and Development Services; Transportation; Parks, Recreation, and Cultural Resources; Human Resources; and Administration. In concert with reopening Town Hall, select exterior doors were labeled for public use and hours of in-person operations for citizens were modified. Since reopening in July, Cary is seeing about 25 people visit Town Hall per day for various business needs, including package deliveries, payment processing, and meetings.

## TOWN HALL ROOF REPLACEMENT COMPLETE

The Cary Town Hall roof replacement project wrapped up this quarter. This replacement comes with a 20-year warranty and leaves the roof solar ready. Cary's next roof project will be the replacement of the roof at the Garmon Operations Center.

## NEW ADVISORY BOARD APPOINTMENTS

At its Sept. 23 meeting, Council appointed new members to Cary's advisory boards, including 17 new volunteers and 11 returning members. A complete list of the appointments can be found at [townofcary.org/2021CaryBoardRecs](https://townofcary.org/2021CaryBoardRecs).





## K9 NITRO



Officer Matt Berl and K9 Nitro are the newest additions to Cary's K9 Unit. K9 Nitro is Cary's first explosive detection capable police canine. He was born in Bogotá, Colombia, and was transferred to the United States by Orchard Knolls Kennels in Angier. Before Officer Berl and his K9 partner begin their patrols in the spring, they'll spend three months learning how to work

together as a K9 team. Upon completion of their training, Officer Berl and K9 Nitro will be able to sniff for explosive materials as well as track missing persons.

## EMERGENCY COMMUNICATIONS CENTER RENOVATION



Cary's Emergency 911 Communications Center renovation project is complete. This project added square footage and office space, upgraded lighting, sound-absorbing ceiling tiles, new flooring, and state-of-the-art console furniture.

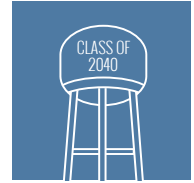
## FIRE STATION CERTIFIED HEALTHY



This quarter, Cary participated in a pilot project to study the air quality in its Fire Station 4, resulting in the station being the first in the world to earn the UL Verified Healthy Building distinction. UL conducted site visits and performance testing as well as reviewed related

documentation to verify that the building air meets rigorous standards. UL introduced the program to meet the rapidly growing demand for buildings that prioritize occupant health and wellness.





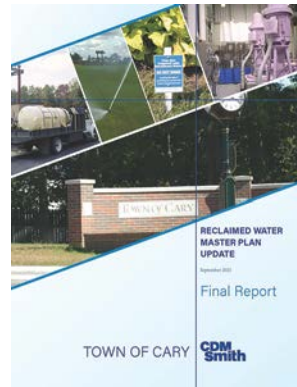
## FIRE DEPLOYS SWIFT WATER RESCUE TEAM

In August, Cary sent 13 members of its swift water rescue team to support search, rescue, and recovery efforts in Haywood County, N.C., following Tropical Storm Fred. Emergency Management deployments typically last approximately 72 hours, but the state extended the deployment to five days due to the widespread damage and destruction left behind from flooding and mudslides. The team focused on search and recovery efforts, working an average of 14 to 16 hours per day.

## TRIANGLE REGION SOLID WASTE CONSORTIUM TAKES OFF

After nearly a year of discussion under the guidance of Triangle J Council of Governments, Cary and area governments developed the Triangle Region Solid Waste Consortium. This quarter, members gathered for the first official meeting to begin formulating objectives and a work plan. The consortium will strategize on a regional approach to a variety of waste and recycling contracts, services, and program partnerships.

## RECLAIMED WATER MASTER PLAN UPDATE



Cary utilizes up to 1 million gallons of reclaimed water each day during the summer. This environmentally friendly resource reduces discharges to streams, lessens the amount of drinking water used on lawns, and reduces the water production demand on the Cary/Apex Water Treatment Facility.

The reclaimed water system is guided by a master plan, which is periodically updated to ensure that future infrastructure is aligned with current demand and growth forecasts. This summer, the latest update was completed to reflect revised reclaimed water demands as well as adjustments to the service area. This reclaimed master plan update is part of the larger vision for Cary's water resource management planning, with updates to the water and wastewater master plans on the near horizon. The Reclaimed Water Distribution System Master Plan is available at [townofcary.org/ReclaimedWaterMasterPlan](https://townofcary.org/ReclaimedWaterMasterPlan).





## 2020-2021 ANNUAL WASTEWATER REPORT



In August, Cary released its 2020–2021 Annual Wastewater Report. The annual report is created to keep citizens and customers informed of programs related to the operation, maintenance, and performance of the wastewater collection and treatment systems. The report is also a regulatory requirement of Cary’s state-

issued wastewater system operating permits. Cary is thrilled to once again report that there were no permit compliance violations at the water reclamation facilities, and of the 7.3 billion gallons of wastewater transported and treated for the year, only 2,245 gallons escaped the system from backups and overflows. This year was the lowest number and volume of sewer spilled in Cary’s recorded history. The report can be found at [townofcary.org/wastewaterreport](https://townofcary.org/wastewaterreport).

## CARY HOSTS AUGMENTED REALITY CHALLENGE

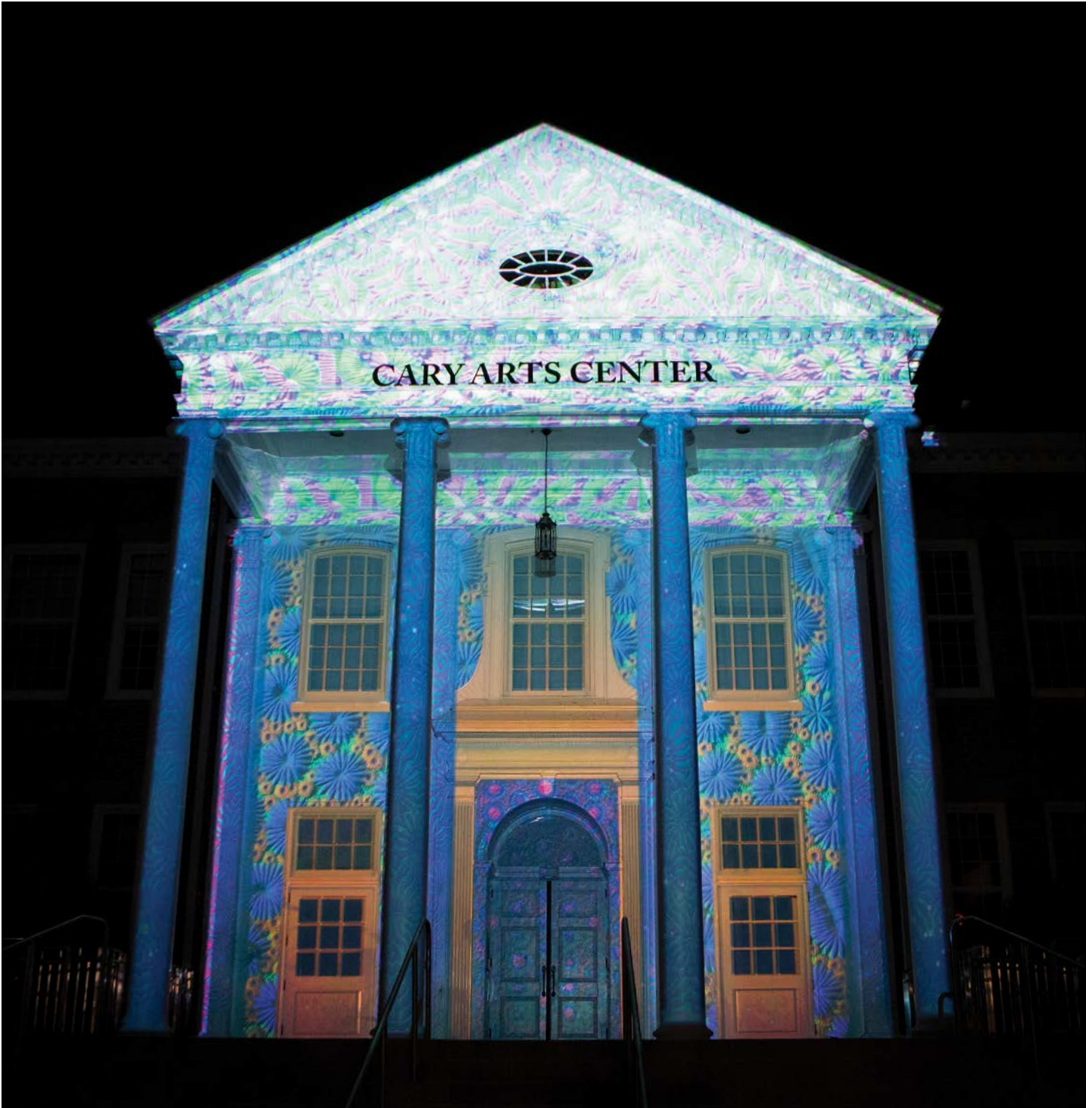
In July, RIoT, the City of Raleigh, and Town of Cary, in partnership with US Ignite and Facebook Labs, hosted the final “RIoT Your Reality AR Challenge” pitch. RIoT stands for Regional Internet of Things and is a users group and technology organization based in Raleigh. As part of this challenge, five innovators, entrepreneurs, and companies over 16 weeks developed augmented reality, or AR, solutions to several questions, including “Using AR, how can we make our communities more inclusive and accessible?” and “How can AR help drive employee growth?” City of Raleigh Mayor Mary Ann Baldwin and Cary Council member Lori Bush both gave speeches on innovation and AR to presenters, judges, and attendees. Demonstrations can be found at [bit.ly/ARRIoTcary](https://bit.ly/ARRIoTcary).







# MOVING FROM VISION TO REALITY





## ADAPTIVE STORMWATER APPROACH FLOWS TO THE SWIFT CREEK BASIN



In 2018, Cary implemented an adaptive stormwater management process to monitor and mitigate stormwater and flood impacts in the Walnut Creek basin. This approach relies on citizen engagement and sensor and modeling data to help prioritize capital projects and target infrastructure maintenance needs. It is now being implemented in the Swift Creek basin, where it has facilitated partnerships with developers to mitigate existing issues downstream.

Cary brought forth the basin modeling data and reimbursed the engineer and the developer for the additional design fees and construction costs in the Northwoods Jordan mixed-use and First Baptist Church parking lot projects. Using the partnership strategy, the time and cost for Cary to complete an eventual project was significantly reduced, and structural flooding issues downstream will be resolved simultaneously with the redevelopment project.

In addition, staff launched the maintenance program in the Swift Creek basin, starting in the downtown area. Maintenance work includes inspecting the storm drainpipes in the right-of-way and, where necessary, cleaning the lines. Data derived from the work further enhances Cary's ability to plan future improvements and maintenance.

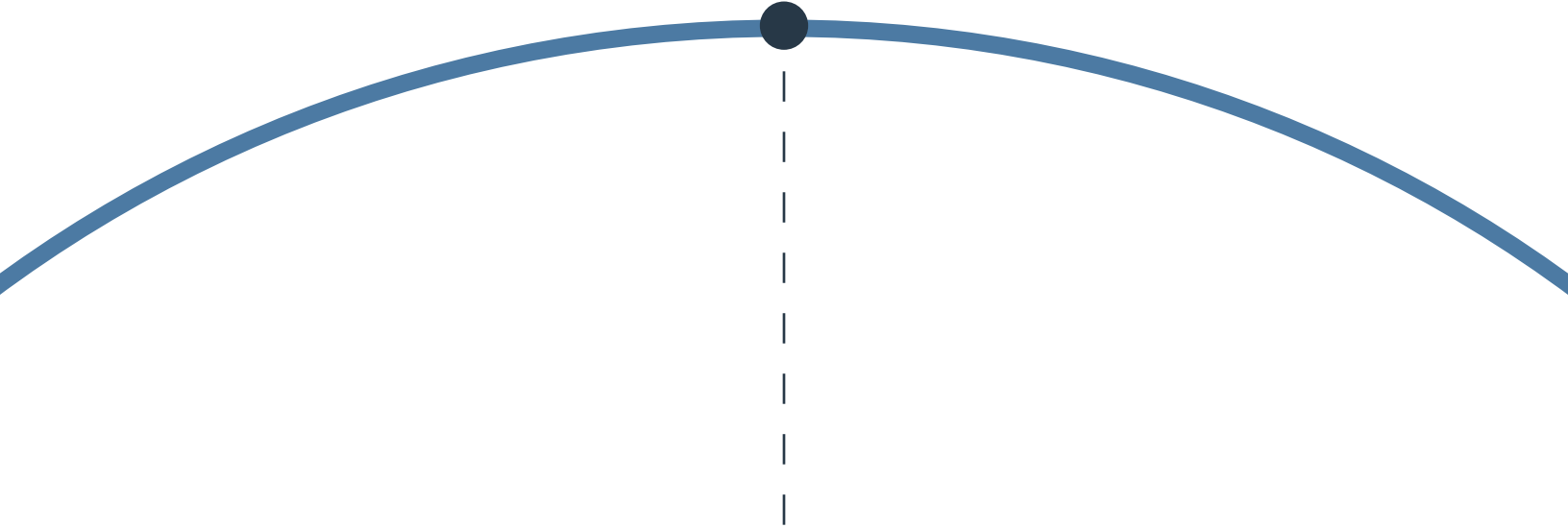
## CARY LEARNS FROM GENERAL MAGIC



Many people may be unfamiliar with General Magic, but some of the first smartphones, social media, e-commerce, eBay, and emojis were all ideas born at the 1989 Silicon Valley start-up. At General Magic, employees dared to dream big and push the envelope, but at the time, the rest of the world wasn't ready for the innovation. In August, the General Magic story came to Cary in the form of a documentary screening and virtual panel. Assistant Town Manager/Chief Innovation Officer Dan Ault hosted the panel with the filmmakers and people who lived the General Magic story. Cary staff had the opportunity to learn from the story of innovative experimentation, success, failure, and reinvention.



KEEPING CARY CARY



**TOWN of CARY**

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