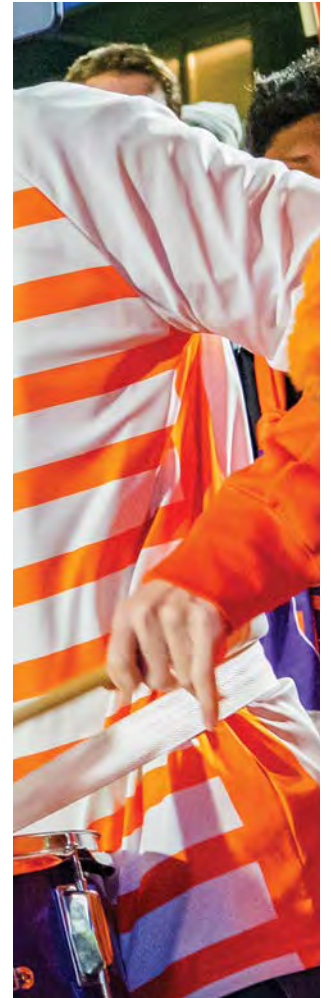


TOWN of CARY

TOWN OF CARY
NORTH CAROLINA



**BIENNIAL CITIZEN
SURVEY REPORT 2022**

2022 EXECUTIVE SUMMARY

THE RESULTS FOR THE TOWN OF CARY'S 2022 BIENNIAL CITIZEN SURVEY WERE VERY POSITIVE AGAIN THIS YEAR. THERE WAS A SLIGHT DECLINE FROM THE 2020 RESULTS.

A total of **400 residents** were surveyed and the resulting margin of error was $\pm 4.89\%$. The telephone survey methodology included listed, unlisted, and wireless numbers in the sampling frame with 94.0% of the numbers contacted being wireless.

The Town Government staff received very good marks for the seven service dimensions measured with grades ranging from A- to B-. There was a level of decline in the ratings compared to 2020.

The Town Government staff received very good marks for the seven service dimensions measured with grades ranging from A- to B-.

The grade remained unchanged for **professionalism** (A-), while the grades declined for **courteous** (A to A-), **knowledgeable** (A- to B+), **helpful** (A- to B), **fairness** (A- to B), and **promptness of response** (A- to B). The largest decline was for **quality of customer service** falling from A- to B- this year.

The cleanliness and appearance of public areas continued to earn exceptionally strong ratings from

the respondents. The grades remained very high and unchanged for **parks** (A), **greenways** (A), **streets** (A-), **median/roadsides** (A-), and **bus shelters** (A-).

The Town's grades were unchanged this year for how well they maintain **traffic signs** (A-), **traffic signals** (B+), and **street pavement markings** (B+). The grades improved for the **maintenance of sidewalks** (B to B+) and **streets** (B- to B). How well Cary maintains **accessibility for the disabled** earned a solid grade of B+ for its first time rated in the survey. The streets and roads mentioned most frequently as needing attention were Maynard Road and Cary Parkway.

The Cary Police Department continued to earn very good ratings this year but with a slight decline evident in three of the five service dimensions. The grades remained high and unchanged for **response time** (A) and **problem solving** (A-). However, there was a decline from A to A- in the grades for **courteous, fairness, and competence**. Even with the decline, the Police earned very solid A to A-level ratings. The Cary Fire Department continued to earn the best overall ratings for any department examined in the survey. The department earned A+ grades for **courteous, fairness, competence, problem solving, and response time**. The Parks, Recreation, and Cultural Resources Department continued to receive excellent ratings this year as well though showing a slight drop off from 2020. The grades fell from A to A- for **overall experience, facility quality, instructor/coach quality, program quality, and cost or fee**. There was a somewhat larger decline from A to B+ for **ease of registration**. The highest rated aspect was **inclusiveness** earning an A the first time rated in the survey.

The respondents were positive in their rating of **Cary as a place to live** giving the Town a mean score of 8.28 (8.30 in 2020) on the 9-point scale.



This would equate to a grade of A- which is the same as 2020. There were 97.6% of the responses on the “desirable” side of the scale and only 0.8% on the “undesirable” side. The grade (B+) was unchanged for the **overall quality of the services provided by Cary**. The **overall value of the services provided for the taxes and fees paid** earned a grade of B- improving from C+ in 2020. The respondents were also asked if they would **recommend Cary as a place to relocate**. There were 85.0% who would recommend Cary with 11.8% responding “maybe” and only 3.3% responding “no”. The 2020 percentages were 90% “yes” and 6.8% “maybe”, with 3.3% “no”. The major reasons given for not recommending Cary as a place to relocate were overcrowded, lack of affordable housing, and the cost of living.

When asked the most important issue facing Cary, the primary response was growth-related concerns with 134 comments. Other key issues were affordable housing (62 comments), traffic (26 comments), infrastructure (24 comments), cost of living (19 comments), schools (19 comments), and street/roads (19 comments). In 2020, the key issues were also growth-related concerns (132 comments), traffic (61 comments), affordable housing (23

comments), schools (21 comments), infrastructure (17 comments), and cutting down trees/greenspace (14 comments).

There was an exceptional perception of **feeling safe in Cary** overall this year. The mean was 8.25 (8.35 in 2020) with 99.0% answering on the “safe” side of the scale with only 0.3% on the unsafe side.

The top ten major information sources (in order) used by the respondents include **word-of-mouth, Cary’s website, television, BUD, Facebook, Cary email subscriptions, Nextdoor, Cary Magazine, radio, and Parks, Recreation, and Cultural Resources Brochure**. The biggest increases among sources in the top ten were **Cary email subscriptions** (11th to 6th) and **Cary Magazine**. The biggest decreases were **Raleigh News & Observer** (7th to 11th) and **Cary Citizen website** (9th to 13th). Besides **Cary Magazine**, two other new sources rated this year were **text/SMS** (14th) and **smart devices** (20th).

There has been a level of decline in the effectiveness of Cary’s communication efforts with citizens. The level of satisfaction fell for **Cary making information available to citizens about important services, projects, issues,**



and programs. This year's mean was 7.04 (7.69 in 2020) with 78.8% on the "satisfied" side of the scale compared to 91.2% in 2020. In addition, the respondents were also less satisfied with **the opportunities Cary gives citizens to participate in the decision-making process.** The mean decreased from 7.53 to 6.70 with 67.9% on the "satisfied" side of the scale down from 87.8% in 2020.

Solid Waste Services continued to receive very good marks this year for all the curbside collection services that were mostly unchanged from 2020. The grades remained the same for **garbage**

collection (A), yard waste collection (A-), and recycling collection (A-). There was one grade decline and that was for **loose leaf collection (A- to B+).** **Special collections** was included for the first time in the survey and earned an A-.

The Town Council focus areas earned solid ratings this year with somewhat mixed results. There were two grades that improved, two grades that declined, and one that was unchanged. The highest rated focus area with a mean of 8.04 (8.17 in 2020) was the job the Town does with **recreational facilities;** although, the grade fell from A- to B+. Even with the decline, there were 93.3% on the "satisfied" side of the scale. Rated second was the job the Town does with **environmental protection** with a mean of 7.56 (7.39 in 2020). The grade improved (B- to B) with 89.8% on the "satisfied" side of the scale. Rated third was **Town Council being effective in keeping Cary the best place to live, work, and enjoy** with a mean of 7.34 (7.80 in 2020). There was a larger decline in the grade (B+ to B-), but there was still a high percentage (82.4%) on the "satisfied" side of the scale which fell from 92.0% in 2020. The grade improved for the job the Town does with **transportation (C+ to B-)** which ranked fourth earning a mean of 7.18 (7.02 in 2020) with 84.1% on the "satisfied" side of the scale. Finally, the grade was unchanged for the job the Town does with **planning and development (C+)** with a mean of 6.72 (6.80 in 2020) and 74.5% on the "satisfied" side of the scale.

The respondents were asked to prioritize several environmental focus areas in terms of importance. The three highest priorities were **providing safe drinking water (8.58), controlling litter (8.09), and preserving open space/natural lands (8.06).** In addition, these focus areas earned relatively high means including **recycling/waste reduction (7.97), protecting/planting trees**

(7.95), and **mitigating stormwater/flooding impacts** (7.92). The somewhat lower rated priorities were helping address **food insecurity** (7.75), increasing **biodiverse wildlife habitats** (7.55), and promoting **solar/non-fossil energy** (7.16). In terms of neighborhood characteristics, the highest rated aspect was neighborhood safety which rated an A-, unchanged from 2020. This was followed by **neighborhood desirability** also remaining an A-. **Neighborhood strength** declined this year from a B+ to B as the mean fell from 7.96 to 7.63. Finally, **neighborhood community connection** also declined (B to B-) as the mean decreased from 7.71 to 7.21.

The respondents were again asked about the job the Town is doing in providing housing choices to accommodate different preferences. The mean fell for all the housing choices this year. The Town rated highest in **providing for households with children** with the grade falling from B- to C+. The grades also declined for the other housing choices (in order) for **households without children** (B- to C+), **young professionals** (C+ to C), **members of the local workforce** (C+ to C-), **seniors** (C to C-), and **multi-generational households** (C+ to D+).

In regards to bicycling in Cary, there were 51% of the respondents who ride bicycles at least sometime during the year. The most frequent was a **few times a year** (17.5%), followed by a **few times a month** (16.2%), and a **few times a week** (15.7%). Only 1.5% **ride their bicycle every day** in Cary. The respondents indicated adding greenways was the best possible action Cary could take that may increase how often they would ride their bicycles. Other possible actions (in order) were adding bike lanes physically separated from traffic, adding more sidewalks, adding painted lanes to more Cary streets, and adding more bike racks/lockers rated last.

In conclusion, there were two grades that improved this year, 16 grades that remained unchanged, and 15 grades that declined among the 33 common service dimensions (up from 30 in 2020 due to new questions).

Overall, the Town of Cary continues to receive an excellent report card from its citizens with 23 grades in the A range and 10 grades in the B range.

The common service dimensions include the core ratings for government staff, public areas, maintenance, police department, fire department, and parks, recreation, and cultural resources. In terms of means, there were 7 means that increased, 25 means that decreased, and 1 mean remained unchanged. The final average for the 33 graded Cary service dimensions was 8.21 which corresponds with a grade of A-. For comparison, the mean in 2020 was 8.43 (A), 2018 was 8.37 (A-), 2016 was 8.30 (A-), 2014 was 8.18 (A-), 2012 was 8.36 (A-), 2010 was 8.25 (A-), 2008 was 8.19 (A-), and in 2006 was 7.92 (B+). Due to the addition of new questions, these means reflect comparisons to the common service dimensions from the previous survey period. Overall, the Town of Cary continues to receive an excellent report card from its citizens with 23 grades in the A range and 10 grades in the B range. It was very impressive that the lowest grade was one B- this year among the common service dimensions.

400

CARY RESIDENTS
SURVEYED

94%

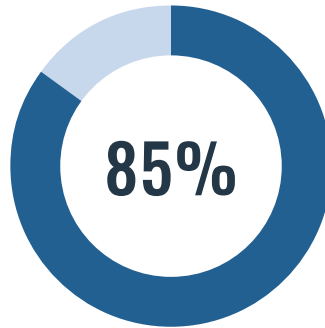
WIRELESS
CALLERS

6%

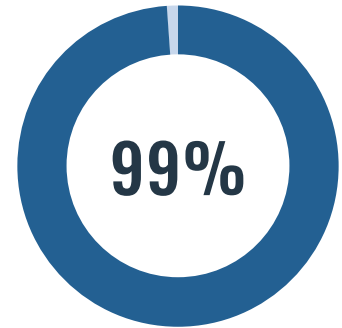
LANDLINE
CALLERS

A-

CARY OVERALL
AS A
PLACE TO LIVE



RECOMMEND CARY AS A
PLACE TO RELOCATE

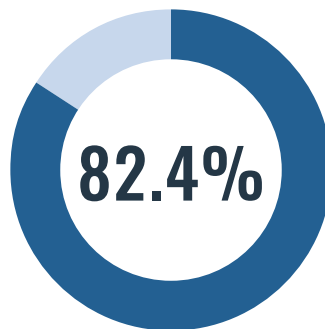


OF RESPONDENTS
FEEL SAFE IN CARY

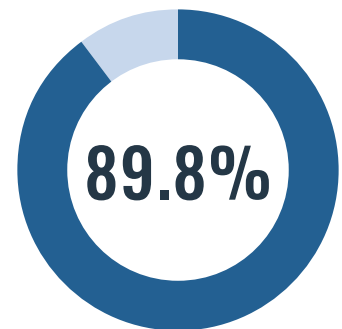
A

PARKS,
RECREATION
AND CULTURAL
RESOURCES
INCLUSIVENESS*

*First time asking
this question



EFFECTIVENESS OF TOWN
COUNCIL IN WORKING TO KEEP
CARY THE BEST PLACE TO LIVE,
WORK, AND ENJOY



RESPONDENTS SATISFIED WITH
THE JOB CARY IS DOING ON
ENVIRONMENTAL PROTECTION

EXECUTIVE SUMMARY

PUBLIC AREA CLEANLINESS AND APPEARANCE		PARKS, RECREATION AND CULTURAL RESOURCES PROGRAMS		NEIGHBORHOOD ASPECTS	
Parks	A	Overall Experience	A-	Safety	A-
Greenways	A	Facility Quality	A-	Desirability	A-
Streets	A-	Program Quality	A-	Strength	B
Median/Roadways	A-	Cost of Fee	A-	Community Connection	B-
Bus Shelters	A-	Ease of Registration	B+		

<p>A-</p> <p>OVERALL PROFESSIONALISM FOR GOVERNMENT STAFF</p>	<p>B+</p> <p>OVERALL QUALITY OF SERVICES PROVIDED</p>	<p>B-</p> <p>OVERALL QUALITY OF SERVICES PROVIDED BY CARY FOR TAXES PAID</p>
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	TOWN GOVERNMENT STAFF	POLICE DEPARTMENT	FIRE DEPARTMENT
Courteous	A-	A-	A+
Fairness	B	A-	A+
Response Time	B	A	A+

TOWN GOVERNMENT STAFF



THE PERFORMANCE OF THE TOWN GOVERNMENT STAFF WAS ASSESSED WITH A SET OF SEVEN QUESTIONS. THESE QUESTIONS WERE ONLY ADMINISTERED TO THOSE RESPONDENTS WHO HAD CONTACT WITH THE TOWN GOVERNMENT IN THE PAST TWO YEARS.

There were 21.3% (20.8% in 2020) or 85 respondents who indicated they had contact within that time frame. A 9-point grading scale from very poor (1) to excellent (9) was used to rate performance. The results of the 1998–2020 Cary Biennial Surveys will be included in the tables throughout the report when applicable. The incorporation of the previous survey results facilitates comparisons between survey periods to reveal the possible trends.

The results shown in order of ratings indicate continued high marks for the Town Government staff but the ratings have fallen off since 2020 (Tables 2–8). The grade remained at the A- level for

The Town Government staff continued to earn solid marks for their interaction with residents with a level of decline evident from 2020.

professionalism although the mean decreased from 8.29 to 8.11 this year. However, the grade declined from A to A- for **courteous** as the mean fell from 8.50 to 8.07. The grade also declined from A- to B+ for **knowledgeable** with the mean falling from 8.21 to 7.95. In addition, three other service dimensions for the Town Government that saw their grades decline from A- to B include **helpful**

(8.30 to 7.78), **fairness** (8.33 to 7.74), and **promptness** of response (8.20 to 7.63). The mean decline for **fairness** was the only one of these that was statistically significant.

The overall largest decline this year was for the **quality of customer service** with the mean decreasing from 8.16 to 7.40 and the corresponding grade from A- to B-. This level of decline also reached statistical significance.

In summary, the Town Government staff continued to earn solid marks for their interaction with residents with a level of decline evident from 2020. Keep in mind, the comparison base of 2020 represented an exceptional year for the Town. See Appendix B for selected Town Government cross tabulations (B1–B72).



TOWN GOVERNMENT STAFF

Table 2. Town Government Staff: Professionalism

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.11	2.4	0.0	2.4	1.2	3.7	0.0	11.0	12.2	67.1	A-
2020	8.29	2.4	0.0	0.0	0.0	6.0	0.0	4.8	19.0	67.9	A-
2018	8.34	4.2	1.1	0.0	0.0	0.0	1.1	2.1	17.9	73.7	A-
2016	8.13	1.3	1.3	0.0	0.0	1.3	6.5	10.4	22.1	57.1	A-
2014	7.97	3.2	2.1	0.0	1.1	2.1	2.1	9.6	23.4	56.4	B+
2012	8.02	2.4	0.0	1.2	1.2	3.6	6.0	6.0	21.4	58.3	B+
2010	7.99	2.9	0.0	0.0	1.0	3.8	6.7	6.7	24.8	54.3	B+
2008	8.14	0.0	0.0	2.2	0.0	4.4	4.4	11.1	18.9	58.9	A-
2006	7.57	2.0	1.0	1.0	2.0	6.9	3.9	22.5	20.6	40.2	B
2004	8.10	2.0	1.0	0.0	1.0	5.0	1.0	9.0	21.0	60.0	A-
2002	7.55	3.0	1.0	0.0	1.0	7.9	3.0	17.8	32.7	33.7	B
2000	7.73	1.2	2.3	1.2	0.0	3.5	7.0	19.8	19.8	45.3	B
1998	7.32	3.2	1.6	3.2	0.8	4.0	2.4	27.0	31.7	26.2	B-

Table 3. Town Government Staff: Courteous

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.07	2.4	0.0	2.4	1.2	3.6	0.0	10.8	16.9	62.7	A-
2020	8.50	1.2	0.0	0.0	0.0	2.4	1.2	2.4	22.6	70.2	A
2018	8.37	4.2	0.0	0.0	1.1	0.0	1.1	2.1	16.8	74.7	A-
2016	8.26	1.3	0.0	1.3	0.0	2.6	1.3	9.2	22.4	61.8	A-
2014	8.06	2.1	2.1	0.0	0.0	1.1	3.2	11.7	24.5	55.3	A-
2012	8.11	2.4	0.0	1.2	1.2	3.6	4.8	3.6	21.4	61.9	A-
2010	7.98	2.9	0.0	0.0	1.0	3.8	5.8	10.6	20.2	55.8	B+
2008	8.35	0.0	1.1	0.0	0.0	1.1	2.3	10.2	25.0	60.2	A-
2006	7.77	2.9	0.0	0.0	1.0	5.9	4.9	14.7	27.5	43.1	B
2004	8.33	1.0	0.0	0.0	0.0	2.0	5.1	5.1	25.3	61.6	A-
2002	7.81	3.0	0.0	1.0	0.0	6.9	1.0	8.9	35.6	43.6	B+
2000	7.98	1.2	2.3	1.2	1.2	3.5	3.5	8.1	23.3	55.8	B+
1998	7.63	2.4	0.8	0.0	2.4	4.0	1.6	19.8	39.7	29.4	B

TOWN GOVERNMENT STAFF

Table 4. Town Government Staff: Knowledgeable

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.95	2.4	0.0	2.4	1.2	6.0	2.4	8.4	16.9	60.2	B+
2020	8.21	2.4	0.0	2.4	0.0	3.6	0.0	6.0	19.0	66.7	A-
2018	8.23	3.2	1.1	1.1	1.1	0.0	0.0	7.4	17.9	68.4	A-
2016	8.12	1.4	0.0	0.0	1.4	2.7	4.1	12.2	23.0	55.4	A-
2014	7.77	3.2	1.1	0.0	2.1	5.3	5.3	8.5	25.5	48.9	B
2012	7.98	2.4	1.2	1.2	1.2	3.6	4.8	3.6	25.3	56.6	B+
2010	7.84	2.9	1.0	0.0	1.0	4.8	7.7	8.7	22.1	51.9	B+
2008	8.12	0.0	0.0	0.0	2.2	5.6	2.2	12.4	22.5	55.1	A-
2006	7.54	2.9	1.0	2.0	0.0	7.8	3.9	18.6	23.5	40.2	B
2004	7.95	2.0	1.0	0.0	0.0	4.1	4.1	15.3	22.4	51.0	B+
2002	7.44	4.0	0.0	0.0	3.0	10.1	2.0	17.2	27.3	36.4	B-
2000	7.70	2.4	1.2	1.2	2.4	2.4	2.4	21.2	24.7	42.4	B
1998	7.30	1.6	2.4	1.6	1.6	6.3	9.4	20.5	29.1	27.6	B-

Table 5. Town Government Staff: Helpful

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.78	2.4	0.0	2.4	3.6	7.2	0.0	10.8	19.3	54.2	B
2020	8.30	1.2	0.0	1.2	1.2	3.6	0.0	6.0	21.4	65.5	A-
2018	8.11	6.3	0.0	0.0	0.0	3.2	1.1	4.2	14.7	70.5	A-
2016	8.08	1.4	0.0	1.4	1.4	1.4	4.1	13.5	21.6	55.4	A-
2014	7.82	3.2	1.1	0.0	2.1	4.3	4.3	10.6	23.4	51.1	B+
2012	7.94	4.8	1.2	0.0	0.0	3.6	4.8	3.6	22.9	59.0	B+

Table 6. Town Government Staff: Fairness

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.78	2.4	0.0	2.4	3.6	7.2	0.0	10.8	19.3	54.2	B
2020	8.30	1.2	0.0	1.2	1.2	3.6	0.0	6.0	21.4	65.5	A-

TOWN GOVERNMENT STAFF

Table 7. Town Government Staff: Promptness of Response

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.63	2.4	2.4	2.4	4.9	3.7	3.7	11.0	13.4	56.1	B
2020	8.20	2.4	0.0	1.2	0.0	4.8	1.2	4.8	21.4	64.3	A-
2018	7.98	6.5	0.0	1.1	2.2	1.1	1.1	3.2	19.4	65.6	B+
2016	8.04	2.7	1.3	0.0	0.0	2.7	5.3	9.3	20.0	58.7	B+
2014	7.84	3.2	0.0	0.0	1.1	6.5	2.2	14.0	24.7	48.4	B+
2012	7.84	3.7	1.2	1.2	1.2	3.7	3.7	7.3	24.4	53.7	B+
2010	7.79	3.9	0.0	0.0	1.9	4.9	4.9	13.6	19.4	51.5	B+
2008	7.75	3.5	1.2	0.0	1.2	7.1	1.2	14.1	22.4	49.4	B
2006	7.27	2.9	2.0	2.0	2.0	9.8	3.9	19.6	24.5	33.3	B-
2004	7.79	2.1	1.0	2.1	2.1	7.2	3.1	5.2	25.8	51.5	B+
2002	7.32	4.9	1.0	0.0	1.0	8.8	1.0	21.6	35.3	26.5	B-
2000	7.45	3.6	3.6	1.2	0.0	3.6	6.0	18.1	25.3	38.6	B-
1998	7.26	4.8	0.0	0.8	1.6	4.0	8.0	24.0	35.2	21.6	B-

Table 8. Town Government Staff: Quality of Customer Service

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.40*	4.7	4.7	1.2	2.4	5.9	3.5	8.2	20.0	49.4	B-
2020	8.16	2.4	1.2	0.0	1.2	3.6	1.2	6.0	21.4	63.1	A-
2018	8.36	3.2	0.0	2.1	0.0	1.1	0.0	2.1	17.9	73.7	A-
2016	8.08	1.3	1.3	1.3	0.0	2.7	1.3	16.0	17.3	58.7	A-
2014	7.76	3.1	1.0	0.0	1.0	5.2	7.3	10.4	22.9	49.0	B
2012	8.01	2.4	0.0	1.2	1.2	4.8	4.8	3.6	25.3	56.6	B+

The respondents who gave lower scores (below 5) to any of the service dimensions were then asked about their concerns with the interaction. There were 12 total comments and the main concern was not responding or not responding in a timely manner mentioned in 3 of the comments. All the comments are shown in Appendix C.

CLEANLINESS AND APPEARANCE OF PUBLIC AREAS



THE CLEANLINESS AND APPEARANCE OF PUBLIC AREAS WAS ASSESSED BY A SET OF FIVE QUESTIONS. THE QUESTIONS EXAMINED THE CLEANLINESS AND APPEARANCE OF SEVERAL AREAS INCLUDING STREETS, MEDIAN/ROADSIDES, PARKS, GREENWAYS, AND BUS SHELTERS. THE SAME 9-POINT SCALE FROM VERY POOR (1) TO EXCELLENT (9) WAS USED.

The cleanliness and appearance of public areas continued to receive very high marks with the grades unchanged from 2020. The results shown in

Tables 9–13 (in descending mean order) indicated the respondents were very satisfied with the cleanliness and appearance of the public areas. The means were virtually unchanged for **parks** (8.52 to 8.50), **greenways** (8.49 to 8.45), and **median/roadsides** which was 8.10 for both years. There was a mean increase for **streets** going from 8.13 to 8.25 this year while the mean dropped for **bus shelters** from 8.18 to 8.08. In terms of **grades, parks and greenways** continued to earn a grade of A with **streets, median/roadsides, and bus shelters** remaining at the A- level. See Appendix B for selected cleanliness and appearance cross tabulations (B73–B117).

Table 9. Cleanliness and Appearance of Parks

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.50	0.0	0.0	0.0	0.0	0.8	1.5	7.4	27.6	62.8	A
2020	8.52	0.0	0.0	0.0	0.0	2.0	0.3	5.1	28.9	63.7	A
2018	8.52	0.3	0.0	0.0	0.3	1.5	0.3	5.6	27.2	65.0	A
2016	8.54	0.0	0.0	0.0	0.0	0.8	1.0	6.3	27.9	64.1	A
2014	8.41	0.0	0.0	0.0	0.0	2.0	1.5	9.3	27.6	59.6	A-
2012	8.47	0.0	0.0	0.0	0.0	1.6	0.5	7.5	30.2	60.2	A
2010	8.41	0.0	0.0	0.0	0.0	1.6	1.8	8.3	31.0	57.4	A-
2008	8.14	0.0	0.0	0.0	0.8	1.9	1.6	15.7	38.7	41.3	A-
2006	7.88	0.5	0.3	1.4	0.3	4.1	4.4	15.9	34.9	38.2	B+
2004	8.03	0.8	0.0	0.3	0.3	3.4	3.4	14.1	34.7	42.9	B+
2002	7.99	0.5	0.0	0.0	0.5	4.0	2.1	15.7	40.7	36.4	B+
2000	7.86	0.0	0.0	0.3	0.6	2.5	5.4	21.1	40.8	29.3	B+
1998	7.42	3.9	0.0	0.5	1.0	2.6	5.4	26.6	39.0	20.9	B-

CLEANLINESS AND APPEARANCE OF PUBLIC AREAS

Table 10. Cleanliness and Appearance of Greenways

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.45	0.0	0.0	0.0	0.5	1.0	2.0	7.7	27.3	61.5	A
2020	8.49	0.0	0.0	0.0	0.3	1.5	1.0	6.2	27.8	63.2	A
2018	8.50	0.0	0.0	0.0	0.3	1.5	1.3	5.7	27.6	63.7	A
2016	8.53	0.0	0.0	0.0	0.0	0.5	1.8	5.3	29.1	63.4	A
2014	8.37	0.3	0.0	0.0	0.0	2.6	1.8	7.4	30.9	57.0	A-
2012	8.38	0.0	0.0	0.3	0.3	1.8	1.6	6.6	33.9	55.6	A-
2010	8.34	0.0	0.3	0.0	0.0	1.3	2.4	9.0	33.8	53.3	A-
2008	8.05	0.3	0.0	0.0	0.3	3.3	2.2	15.2	41.0	37.7	B+
2006	7.78	0.6	0.3	1.4	0.3	4.9	4.3	17.3	37.9	32.9	B
2004	7.86	0.9	0.0	0.9	0.0	3.0	6.3	17.1	36.8	35.0	B+
2002	7.70	0.3	0.0	0.6	1.4	6.9	4.6	19.0	37.4	29.9	B
2000	7.64	0.6	1.2	0.3	0.3	4.0	7.4	21.9	36.7	27.5	B
1998	7.32	4.5	0.3	1.1	0.8	3.7	6.3	25.1	36.4	21.9	B-

Table 11. Cleanliness and Appearance of Streets

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.25	0.0	0.0	0.3	0.3	0.8	2.8	16.3	28.2	51.5	A-
2020	8.13	0.0	0.3	0.3	0.3	3.5	3.3	14.8	29.0	48.8	A-
2018	7.99	0.0	0.0	0.5	1.0	4.7	4.2	15.5	30.7	43.4	B+
2016	8.27	0.0	0.0	0.0	0.0	1.2	3.0	13.5	31.7	50.6	A-
2014	8.05	0.0	0.0	0.2	0.0	3.5	5.7	14.7	32.8	43.0	B+
2012	8.01	0.0	0.0	1.0	0.5	3.0	3.2	16.2	36.7	39.4	B+
2010	7.79	0.0	0.5	0.3	0.8	5.0	5.0	18.6	39.9	29.9	B+
2008	7.66	0.0	0.0	0.5	1.0	5.2	4.4	27.4	37.3	24.2	B
2006	7.35	0.7	0.7	1.2	1.2	9.7	6.5	22.6	37.1	20.1	B-
2004	7.44	0.7	0.7	1.7	1.0	6.5	9.5	21.9	30.9	26.9	B-
2002	7.28	1.5	0.0	1.0	2.0	6.5	7.7	30.8	33.3	17.2	B-
2000	7.43	0.8	0.0	0.5	0.5	4.8	8.8	30.5	39.8	14.5	B-
1998	7.45	0.0	0.2	0.5	1.0	4.7	10.9	29.4	34.6	18.7	B-

CLEANLINESS AND APPEARANCE OF PUBLIC AREAS

Table 12. Cleanliness and Appearance of Median/Roadsides

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.10	0.0	0.0	0.0	0.0	2.3	4.5	19.3	28.9	45.0	A-
2020	8.10	0.0	0.0	0.3	0.5	4.5	4.8	11.8	30.1	48.1	A-
2018	7.96	0.0	0.0	0.2	0.5	5.2	4.5	18.2	29.2	42.1	B+
2016	8.27	0.0	0.0	0.0	0.3	1.0	4.0	13.8	28.5	52.5	A-
2014	8.06	0.0	0.0	0.0	0.5	3.5	5.0	17.0	29.2	44.9	A-
2012	8.03	0.5	0.0	0.2	0.5	3.0	3.7	16.4	33.1	42.5	B+
2010	7.87	0.0	0.0	0.3	0.3	2.8	6.5	19.6	39.8	30.7	B+
2008	7.61	0.2	0.7	0.7	1.5	4.2	5.9	24.9	36.0	25.7	B
2006	7.31	1.3	0.5	2.0	2.0	7.3	7.0	23.6	36.1	20.3	B-
2004	7.48	1.0	0.3	1.5	1.0	6.3	7.3	25.6	30.3	26.8	B-
2002	7.16	1.0	0.3	2.3	2.5	8.3	9.3	28.0	31.3	17.3	B-
2000	7.30	1.0	1.0	0.8	0.8	5.0	11.0	29.6	34.8	16.0	B-
1998	7.16	0.5	1.0	0.2	2.0	7.7	13.2	31.3	28.6	15.4	B-

Table 13. Cleanliness and Appearance of Bus Shelters

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.08	0.0	0.4	0.0	0.0	7.6	4.0	11.2	25.3	51.6	A-
2020	8.18	0.0	0.0	0.0	0.0	6.0	3.6	10.1	27.5	52.8	A-
2018	7.79	0.4	0.8	0.4	0.4	13.3	6.3	9.8	17.2	51.6	B+

PUBLIC AREAS NEEDING ATTENTION

The respondents who gave ratings below 5 were asked to give specific examples of public areas needing attention. Appendix D shows the 12 comments for the areas that need attention.

MAINTENANCE OF STREETS, SIDEWALKS, TRAFFIC SIGNALS & SIGNS, PAVEMENT MARKINGS, DISABLED ACCESSIBILITY



A SET OF SIX QUESTIONS EXAMINED HOW WELL CARY MAINTAINS STREETS, SIDEWALKS, TRAFFIC SIGNALS, TRAFFIC SIGNS, STREET PAVEMENT MARKINGS, AND ACCESSIBILITY FOR THE DISABLED.

This was assessed using the same 9-point grading scale ranging from very poor (1) to excellent (9). The results (shown in order of ranking) indicated the means increased for all the areas examined this year (Tables 14–19). The grades were unchanged with the mean increasing for the maintenance of **traffic signs** (8.14 to 8.17), **street pavement markings** (7.85 to 8.04), **traffic signals** (7.85 to 8.03), and **sidewalks** (7.78 to 7.81). In addition, a slight increase in the mean (7.78 to 7.81) resulted in a grade improvement from

B to B+ for the **maintenance of sidewalks**. The largest increase came for **maintenance of streets** where the mean rose from 7.36 to 7.67 with the grade improving from B- to B. This is even more impressive considering that streets and roads can be a challenging area as the Town continues to experience elevated levels of growth and traffic. All of the means this year represent the highest means earned to date for the Town for the maintenance of these areas. In addition, three of the changes were statistically significant including **street pavement markings, traffic signals, and streets**. One new area assessed this year was the maintenance of **accessibility for the disabled** which earned an impressive mark of B+ with a mean of 7.86. See Appendix B for selected maintenance cross tabulations (B118–B171).

Table 14. How Well Cary Maintains Traffic Signs

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.17	0.3	0.0	0.8	0.8	2.8	2.0	10.1	35.0	48.4	A-
2020	8.14	0.3	0.0	0.3	0.5	2.5	3.0	12.8	35.4	45.2	A-

Table 15. How Well Cary Maintains Street Pavement Markings

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.04*	0.3	0.0	0.5	1.3	1.5	3.8	14.1	38.9	39.6	B+
2020	7.85	0.5	0.3	0.0	0.8	5.0	5.5	16.0	36.6	35.3	B+

Table 16. How Well Cary Maintains Traffic Signals

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.03*	0.3	0.0	0.0	1.0	4.1	4.1	13.9	33.4	43.3	B+
2020	7.85	0.5	0.5	0.3	0.8	4.8	5.0	18.8	30.6	38.8	B+
2018	7.63	0.5	0.0	1.0	0.5	6.3	8.3	21.1	32.2	30.2	B

MAINTENANCE OF STREETS, SIDEWALKS, TRAFFIC SIGNALS ETC.

Table 17. How Well Cary Maintains Accessibility for the Disabled

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.86	0.3	0.6	0.0	0.9	7.4	4.3	12.3	35.2	38.9	B+

Table 18. How Well Cary Maintains Sidewalks

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.81	0.8	0.0	0.3	0.3	4.8	6.6	19.3	33.0	35.0	B+
2020	7.78	0.3	0.3	0.3	1.5	4.0	7.0	16.1	39.4	31.2	B
2018	7.76	0.0	0.0	0.0	1.3	5.8	6.9	20.6	33.0	32.5	B

Table 19. How Well Cary Maintains Streets

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.67*	0.5	0.0	0.0	1.0	4.3	8.5	25.3	31.1	29.3	B
2020	7.36	0.5	0.0	0.3	2.3	7.8	12.5	25.8	27.1	23.8	B-
2018	7.09	0.5	1.0	1.5	2.8	11.5	13.0	23.8	24.5	21.5	C+
2016	6.95	1.0	1.5	0.7	3.5	9.5	12.5	33.7	21.7	16.0	C+
2014	6.83	0.5	1.0	2.0	3.2	11.9	15.3	30.4	24.0	11.9	C
2012	6.85	0.7	0.5	1.7	5.2	9.0	14.4	34.6	20.9	12.9	C
2010	6.58	2.5	2.0	2.8	7.0	12.3	10.1	27.1	22.4	13.8	C-
2008	6.61	1.7	2.0	2.7	4.0	14.8	11.4	30.1	22.0	11.4	C-
2006	6.55	2.0	0.7	3.7	4.5	16.9	12.9	27.0	19.4	12.9	C-
2004	6.66	1.7	2.7	3.5	3.0	11.4	13.7	28.1	22.1	13.7	C
2002	6.72	1.7	0.7	1.7	4.7	13.5	10.3	35.4	19.7	12.3	C
2000	6.50	3.0	1.5	2.2	4.0	15.2	11.5	32.4	22.4	7.7	C-
1998	6.04	2.2	2.7	4.7	9.0	15.5	17.7	27.9	15.0	5.2	D+

STREETS AND ROADS NEEDING ATTENTION

The respondents who rated the streets below 5 were asked to name specific streets/roads that need more attention and the problem(s) associated with that area. The streets/roads mentioned most often by the respondents were Maynard Road (7 comments) and Cary Parkway (4 comments). Several roads were mentioned twice including Kildaire Farm Road, Harrison Avenue, Pond Street, Tryon Road, High House Road, Walnut Street, and Academy Street. The respondents also made 14 comments citing road issues throughout Cary as well as numerous other roads mentioned only one time. See Appendix E for all the streets/roads mentioned and their associated problems.

POLICE DEPARTMENT



POLICE DEPARTMENT

The performance of the Cary Police Department was assessed with a set of six questions. These questions were only administered to those respondents who had contact with the Police Department in the past two years. In this case, it was 26.8% (20.0% in 2020) or 107 respondents. Table 20 indicates most of the respondents had contact with a police officer (65.0%) or dispatcher (18.7%). There was somewhat more limited contact with Animal Control (8.9%) or clerk (6.5%).

Table 20. Police Department: Person Contacted (Yes %)

PERSON CONTACTED	NUMBER	PERCENTAGE
Officer	80	65.0
Dispatcher	23	18.7
Animal Control	11	8.9
Clerk	8	6.5
Detective	1	0.8
District Commander	0	0.0

The Police Department was assessed on five service dimensions (**courteous, competence, response time, fairness, and problem solving**) on the same 9-point grading scale from very poor (1) to excellent (9) placed in descending mean order (Tables 21–25). The Police continued to have an excellent overall rating but with a small decline from 2020. The grades remained unchanged for two of the service dimensions and declined for three others. The grade remained at the A level for **response time** with the mean increasing (8.46 to 8.53) which represents the highest mean earned to date. In addition, the grade remained at the A- level for **problem solving** although the mean decreased (8.35 to 8.08). Three service dimensions saw grade declines this year from A to A- including **courteous** (8.58 to 8.39), **fairness** (8.58 to 8.26), and **competence** (8.53 to 8.20). Note that none of the changes reached statistical significance. Overall, very solid ratings for the Police with all the grades in the A to A- level. See Appendix B for selected Police cross tabulations (B172–B225).



POLICE DEPARTMENT

Table 21. Police Department: Response Time

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.53	1.2	0.0	0.0	0.0	2.4	1.2	5.9	12.9	76.5	A
2020	8.46	3.6	0.0	0.0	1.8	0.0	0.0	5.5	5.5	83.6	A
2018	7.82	9.3	0.0	1.9	1.9	0.0	1.9	1.9	14.8	68.5	B+
2016	8.40	1.4	1.4	1.4	1.4	0.0	4.3	2.9	4.3	82.9	A-
2014	8.01	3.9	0.0	1.3	1.3	5.2	1.3	5.2	18.2	63.6	B+
2012	8.36	2.6	0.0	1.3	1.3	1.3	1.3	5.3	9.2	77.6	A-
2010	8.31	1.1	0.0	1.1	2.1	2.1	1.1	8.4	15.8	68.4	A-
2008	8.18	1.1	0.0	1.1	1.1	1.1	4.4	14.3	15.4	61.5	A-
2006	7.75	1.9	2.9	1.0	1.9	5.8	5.8	9.7	13.6	57.3	B
2004	7.90	2.8	1.9	0.9	1.9	7.5	2.8	4.7	12.1	65.4	B+
2002	7.99	0.0	1.7	0.9	0.0	6.1	3.5	13.9	20.9	53.0	B+
2000	7.59	4.4	2.7	0.9	1.8	0.9	5.3	15.0	23.0	46.0	B
1998	7.30	5.4	2.4	2.4	3.6	4.2	2.4	14.3	25.6	39.9	B-

Table 22. Police Department: Courteous

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.39	0.9	0.9	0.9	0.0	2.8	1.9	4.7	15.0	72.9	A-
2020	8.58	1.3	0.0	0.0	2.5	2.5	0.0	2.5	5.0	86.3	A
2018	8.26	4.5	0.0	1.1	0.0	0.0	1.1	5.6	16.9	70.8	A-
2016	8.14	3.2	1.6	1.6	1.6	1.6	0.8	4.8	13.6	71.2	A-
2014	8.09	5.1	0.0	0.8	2.5	0.0	1.7	5.1	16.9	67.8	A-
2012	8.53	0.8	0.0	0.0	0.8	1.6	1.6	4.8	15.3	75.0	A
2010	8.40	1.7	0.8	1.7	0.8	0.8	0.0	3.4	16.8	73.9	A-
2008	8.43	1.0	0.0	0.0	1.0	0.0	2.9	9.8	15.7	69.6	A
2006	7.98	2.4	0.0	0.8	1.6	6.3	2.4	11.1	15.9	59.5	B+
2004	8.11	3.2	2.4	0.0	1.6	3.2	0.8	4.0	15.9	69.0	A-
2002	8.24	0.8	0.8	1.5	0.8	2.3	3.0	6.8	20.3	63.9	A-
2000	7.95	1.5	2.3	0.8	1.5	5.3	3.0	7.6	19.7	58.3	B+
1998	7.72	3.3	1.1	2.2	2.2	3.9	4.4	9.9	21.0	51.9	B

POLICE DEPARTMENT

Table 23. Police Department: Fairness

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.26	1.9	0.9	1.9	0.0	2.8	2.8	3.8	13.2	72.6	A-
2020	8.58	1.3	0.0	0.0	1.3	2.5	1.3	3.8	3.8	86.1	A
2018	8.17	4.5	0.0	1.1	0.0	2.2	2.2	4.5	15.7	69.7	A-
2016	8.06	3.2	1.6	2.4	0.8	3.2	0.0	7.2	11.2	70.2	A-
2014	7.89	5.1	0.9	0.9	3.4	0.9	6.0	3.4	13.7	65.8	B+
2012	8.39	1.7	0.0	0.9	0.0	1.7	3.4	5.1	14.5	72.6	A-
2010	8.19	3.4	1.7	0.8	0.8	2.5	0.0	4.2	15.1	71.4	A-
2008	8.32	1.1	0.0	2.2	1.1	0.0	1.1	11.0	15.4	68.1	A-
2006	7.87	1.7	0.9	0.9	2.6	6.9	1.7	11.2	19.8	54.3	B+
2004	8.10	3.5	1.7	2.6	0.0	1.7	0.9	4.3	15.7	69.6	A-
2002	8.18	0.8	1.6	0.8	1.6	3.1	3.1	4.7	21.1	63.3	A-
2000	7.74	3.9	3.1	2.4	1.6	3.9	1.6	4.7	20.5	58.3	B
1998	7.49	3.9	2.8	2.2	3.4	7.3	1.7	8.4	18.5	51.7	B-

Table 24. Police Department: Competence

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.20	1.9	1.9	2.8	0.0	1.9	0.9	5.6	14.0	71.0	A-
2020	8.53	1.3	1.3	0.0	1.3	2.5	0.0	2.5	6.3	84.8	A
2018	8.06	5.6	0.0	1.1	0.0	2.2	4.5	3.4	13.5	69.7	A-
2016	7.97	4.0	1.6	2.4	3.2	1.6	0.8	4.8	11.2	70.4	B+
2014	7.93	5.1	0.8	0.8	1.7	2.5	3.4	5.9	14.4	65.3	B+
2012	8.40	1.7	0.9	0.0	0.9	0.9	2.6	6.9	11.2	75.0	A-
2010	8.32	1.7	0.0	1.7	0.8	3.4	1.7	3.4	14.4	72.9	A-
2008	8.36	1.0	0.0	0.0	0.0	1.9	3.9	8.7	19.4	65.0	A-
2006	7.99	1.7	0.0	0.8	1.7	7.5	0.8	11.7	18.3	57.5	B+
2004	8.13	2.6	1.7	0.9	0.9	3.4	2.6	4.3	15.4	68.4	A-
2002	8.23	0.0	0.8	0.0	1.5	3.8	3.1	10.0	20.8	60.0	A-
2000	7.89	3.1	2.4	0.8	0.0	2.4	5.5	7.1	24.4	54.3	B+
1998	7.62	2.2	2.2	2.2	5.5	3.9	2.8	9.4	21.5	50.3	B

POLICE DEPARTMENT

Table 25. Police Department: Problem Solving

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.08	3.8	1.0	1.0	1.0	1.0	3.8	6.7	15.4	66.3	A-
2020	8.35	3.9	1.3	0.0	1.3	1.3	0.0	2.6	7.8	81.8	A-
2018	7.88	5.7	1.1	2.3	0.0	3.4	3.4	4.5	12.5	67.0	B+
2016	7.91	5.0	1.7	2.5	2.5	2.5	0.0	4.2	11.7	70.0	B+
2014	7.76	6.0	0.9	0.9	1.7	2.6	4.3	9.5	13.8	60.3	B
2012	8.38	1.8	0.9	0.9	0.0	0.9	2.7	5.5	12.7	74.5	A-
2010	8.09	3.6	0.0	0.9	0.9	2.7	0.9	10.8	17.1	63.1	A-
2008	7.83	5.6	2.2	0.0	0.0	2.2	6.7	6.7	13.5	62.9	B+
2006	7.70	1.0	1.9	0.0	4.8	10.6	3.8	7.7	15.4	54.8	B
2004	7.69	3.6	4.5	0.0	2.7	4.5	1.8	9.1	14.5	59.1	B
2002	7.79	3.3	0.0	0.8	1.7	3.3	6.6	14.9	18.2	51.2	B+
2000	7.56	4.2	4.2	0.8	0.8	2.5	4.2	14.4	19.5	49.2	B
1998	7.05	6.3	1.1	5.1	3.4	7.4	4.0	14.8	18.2	39.8	C+

The respondents who gave lower scores (below 5) to any of the service dimensions were then asked about their concerns with the interaction. There were 12 total comments and the main concern was not being able to resolve the issue with 4 comments. All the comments are shown in Appendix F.

FIRE DEPARTMENT





THE PERFORMANCE OF THE CARY FIRE DEPARTMENT WAS ASSESSED WITH A SET OF FIVE QUESTIONS RATING THEIR SERVICE DIMENSIONS.

These questions were only administered to those respondents who had contact with the Fire Department in the past two years. In this case, it was 13.3% (8.8% in 2020) or 53 respondents. The same 9-point grading scale from very poor (1) to excellent (9) was used.

The results shown in Tables 26–30 indicate the Fire Department continued to have superior ratings earning an A+ for all the service dimensions including courteous, fairness, competence, problem solving, and response time. All the means dropped slightly from 2020 but the grades remained unchanged with none of the mean declines reaching statistical significance. Overall, the Fire Department continues to earn the highest marks for any department in the Town. See Appendix B for selected Fire Department cross tabulations (B226–B279).

Table 26. Fire Department: Courteous

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.81	0.0	1.9	0.0	0.0	0.0	0.0	0.0	5.7	92.5	A+
2020	8.94	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.9	94.1	A+
2018	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2016	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.6	91.4	A+
2014	8.78	0.0	0.0	2.2	0.0	0.0	0.0	0.0	8.7	89.1	A+
2012	8.78	0.0	0.0	0.0	0.0	4.9	0.0	0.0	2.4	92.7	A+
2010	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.5	91.5	A+
2008	8.68	0.0	2.9	0.0	0.0	0.0	2.9	0.0	2.9	91.2	A
2006	8.68	0.0	0.0	0.0	0.0	0.0	0.0	8.1	16.2	75.7	A
2004	8.48	2.5	2.5	0.0	0.0	2.5	0.0	0.0	5.0	87.5	A
2002	8.61	0.0	1.9	0.0	0.0	1.9	0.0	1.9	13.5	80.8	A
2000	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

FIRE DEPARTMENT

Table 27. Fire Department: Fairness

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.81	0.0	1.9	0.0	0.0	0.0	0.0	0.0	5.7	92.5	A+
2020	8.94	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.9	94.1	A+
2018	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2016	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.6	91.4	A+
2014	8.76	0.0	2.2	0.0	0.0	0.0	0.0	0.0	8.7	89.1	A+
2012	8.78	0.0	0.0	0.0	0.0	5.0	0.0	0.0	2.5	92.5	A+
2010	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.4	88.6	A+
2008	8.84	0.0	0.0	0.0	0.0	0.0	3.2	0.0	6.5	90.3	A+
2006	8.71	0.0	0.0	0.0	0.0	0.0	0.0	3.2	22.6	74.2	A+
2004	8.54	0.0	0.0	2.9	0.0	5.7	0.0	0.0	5.7	85.7	A
2002	8.69	0.0	0.0	0.0	0.0	2.1	0.0	2.1	18.8	77.1	A+
2000	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	26.7	73.3	A+

Table 28. Fire Department: Competence

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.81	0.0	1.9	0.0	0.0	0.0	0.0	0.0	5.8	92.3	A+
2020	8.97	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.9	97.1	A+
2018	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2016	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.6	91.4	A+
2014	8.78	0.0	0.0	2.2	0.0	0.0	0.0	0.0	8.7	89.1	A+
2012	8.78	0.0	0.0	0.0	0.0	5.0	0.0	0.0	2.5	92.5	A+
2010	8.82	0.0	0.0	0.0	0.0	2.2	0.0	0.0	8.9	88.9	A+
2008	8.88	0.0	0.0	0.0	0.0	0.0	3.1	0.0	3.1	93.8	A+
2006	8.46	2.9	0.0	0.0	0.0	2.9	0.0	2.9	14.3	77.1	A
2004	8.64	0.0	0.0	0.0	0.0	8.3	0.0	0.0	2.8	88.9	A
2002	8.78	0.0	0.0	0.0	0.0	0.0	0.0	2.0	18.4	79.6	A+
2000	8.66	0.0	0.0	0.0	0.0	0.0	3.4	0.0	24.1	72.4	A

FIRE DEPARTMENT

Table 29. Fire Department: Problem Solving

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.79	0.0	1.9	0.0	0.0	0.0	0.0	0.0	7.5	90.6	A+
2020	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2018	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2016	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.8	91.2	A+
2014	8.76	0.0	2.2	0.0	0.0	0.0	0.0	0.0	8.7	89.1	A+
2012	8.86	0.0	0.0	0.0	0.0	2.8	0.0	0.0	2.8	94.4	A+
2010	8.86	0.0	0.0	0.0	0.0	0.0	0.0	2.3	9.1	88.6	A+
2008	8.87	0.0	0.0	0.0	0.0	0.0	3.3	0.0	3.3	93.3	A+
2006	8.31	3.1	0.0	0.0	0.0	3.1	0.0	6.3	18.8	68.8	A-
2004	8.39	3.0	0.0	3.0	0.0	3.0	0.0	0.0	6.1	84.8	A-
2002	8.67	0.0	0.0	0.0	0.0	0.0	0.0	6.1	20.4	73.5	A
2000	8.55	0.0	0.0	0.0	0.0	3.4	3.4	3.4	13.8	75.9	A

Table 30. Fire Department: Response Time

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.77	0.0	1.9	0.0	0.0	0.0	0.0	1.9	5.8	90.4	A+
2020	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2018	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2016	8.96	0.0	0.0	0.0	0.0	0.0	0.0	0.0	3.6	96.4	A+
2014	8.70	0.0	2.7	0.0	0.0	0.0	0.0	0.0	10.8	86.5	A+
2012	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2010	8.61	2.6	0.0	0.0	0.0	0.0	2.6	0.0	10.5	84.2	A
2008	8.87	0.0	0.0	0.0	0.0	0.0	3.3	0.0	3.3	93.3	A+
2006	8.50	3.1	0.0	0.0	0.0	0.0	0.0	6.3	12.5	78.1	A
2004	8.40	2.9	0.0	0.0	0.0	5.7	0.0	0.0	14.3	77.1	A-
2002	8.50	0.0	2.2	0.0	0.0	0.0	4.3	6.5	8.7	78.3	A
2000	8.56	0.0	0.0	3.7	0.0	0.0	0.0	0.0	22.2	74.1	A

The respondents who gave lower scores (below 5) to any of the service dimensions were then asked about their concerns with the interaction. There were 4 total comments with 3 of them positive ones. The only other comment concerned nobody answering the door at the fire station when a tree fell on the road. All the comments are shown in Appendix G.

PARKS & RECREATION AND CULTURAL RESOURCES





A SERIES OF SEVEN QUESTIONS EXAMINED THE PARKS & RECREATION AND CULTURAL RESOURCES.

Initially, the respondents were asked if they had participated in a Parks, Recreation, and Cultural Resources program and to name the program(s) and the location. The respondents were then asked to rate **program quality, facility quality, cost or fee, overall experience, ease of registration, instructor/coach quality, and inclusiveness** using the same 9-point grading scale from very poor (1) to excellent (9). There were 17.0% (24.0% in 2020) or 68 of the respondents who indicated someone in their household had participated in a program in the past two years. The programs they participated in and their locations are shown in Appendix H. The most commonly mentioned programs (in order) were basketball, baseball/t-ball/softball, camps, art/art classes, tennis, and Lazy Daze.

Tables 31-37 (in descending mean order) show the ratings for the seven service dimensions were excellent again this year though with a slight decline from 2020. The highest mean and grade was earned by inclusiveness with a grade of A and a mean of 8.57. This is the first time this service dimension has been rated. The grades fell from A to A- with statistically significant mean decreases for **overall experience** (8.62 to 8.37), **facility quality** (8.65 to 8.37), **program quality** (8.57 to 8.26), and **cost or fee** (8.65 to 8.19). The grade also declined from A to A- for **instructor/coach quality** (8.54 to 8.33) but the decline did not reach statistical significance. The biggest decrease was for **ease of registration** (8.50 to 8.02) where the grade fell from A to B+ and this was also statistically significant. Overall, Parks, Recreation, and Cultural Resources earned very good ratings again this year even with the level of decline. See Appendix B for selected Parks & Recreation cross tabulations (B280-B351).

PARKS, RECREATION, AND CULTURAL RESOURCES

Table 31. Parks, Recreation, and Cultural Resources: Inclusiveness

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.57	0.0	0.0	0.0	0.0	0.0	3.4	5.2	22.4	69.0	A

Table 32. Parks, Recreation, and Cultural Resources: Overall Experience

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.37*	0.0	0.0	0.0	0.0	0.0	0.0	14.9	32.8	52.2	A-
2020	8.62	0.0	0.0	0.0	0.0	1.1	0.0	7.6	18.5	72.8	A
2018	8.54	0.0	0.8	0.0	0.8	1.7	0.8	5.0	16.8	73.9	A
2016	8.37	0.0	0.0	0.9	0.0	0.9	2.6	10.4	25.2	60.0	A-
2014	8.41	0.0	0.0	0.9	0.0	2.7	0.0	8.1	26.1	62.2	A-
2012	8.68	0.0	0.0	0.0	0.0	0.0	1.1	7.5	14.0	77.4	A
2010	8.43	0.0	0.7	0.0	0.7	2.1	0.7	8.3	21.5	66.0	A
2008	8.21	0.0	0.0	0.8	0.0	1.6	3.2	13.5	31.0	50.0	A-
2006	8.14	0.0	0.0	0.0	0.0	0.9	6.6	14.2	34.0	44.3	A-
2004	8.30	0.0	0.0	0.7	0.7	0.0	2.8	12.5	29.2	54.2	A-
2002	8.11	0.0	0.0	0.0	2.0	3.9	1.3	13.7	32.7	46.4	A-
2000	8.11	0.0	0.0	0.0	0.0	5.3	2.6	13.2	33.3	45.6	A-



PARKS, RECREATION, AND CULTURAL RESOURCES

Table 33. Parks, Recreation, and Cultural Resources: Facility Quality

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.37*	0.0	0.0	0.0	0.0	0.0	1.6	12.7	33.3	52.4	A-
2020	8.65	0.0	0.0	0.0	0.0	0.0	1.1	7.6	16.3	75.0	A
2018	8.59	0.0	0.0	0.0	0.0	0.8	4.2	3.4	18.6	72.9	A
2016	8.36	0.0	0.0	0.0	0.0	1.8	2.6	12.3	24.6	58.8	A-
2014	8.44	0.0	0.0	0.0	0.0	0.9	0.9	12.6	24.3	61.3	A
2012	8.54	1.0	0.0	0.0	0.0	1.0	0.0	8.3	16.7	72.9	A
2010	8.44	0.0	0.7	0.0	0.0	1.4	2.1	8.3	22.2	65.3	A
2008	8.11	0.0	0.0	1.5	0.8	3.8	0.8	15.4	27.7	50.0	A-
2006	8.18	0.0	0.0	0.9	0.0	1.9	4.7	13.1	29.0	50.5	A-
2004	8.30	0.0	0.7	0.0	0.0	3.5	4.9	7.7	20.4	62.7	A-
2002	8.06	0.0	0.0	0.0	0.7	4.6	3.3	17.1	28.3	46.1	A-
2000	7.59	0.0	1.8	0.0	0.0	5.3	9.7	24.8	28.3	30.1	B
1998	7.72	0.7	0.0	0.7	0.7	2.2	7.4	27.2	28.7	32.4	B

Table 34. Parks, Recreation, and Cultural Resources: Instructor/Coach Quality

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.33	0.0	0.0	0.0	0.0	1.8	3.5	8.8	31.6	54.4	A-
2020	8.54	0.0	0.0	0.0	0.0	0.0	4.3	7.2	18.8	69.6	A
2018	8.56	0.0	0.0	0.0	0.0	2.6	1.3	6.4	16.7	73.1	A
2016	8.40	0.0	0.0	0.0	2.9	0.0	1.4	7.1	27.1	61.4	A-
2014	8.37	0.0	1.2	0.0	0.0	3.7	0.0	6.1	28.0	61.0	A-
2012	8.62	0.0	0.0	0.0	0.0	0.0	1.4	9.6	15.1	74.0	A
2010	8.30	0.9	0.9	0.0	1.7	1.7	0.9	10.4	18.3	65.2	A-
2008	8.31	0.0	0.0	1.9	0.0	0.9	0.9	15.0	21.5	59.8	A-
2006	8.22	1.1	0.0	0.0	0.0	2.1	2.1	12.8	28.7	53.2	A-
2004	8.21	0.9	0.0	0.9	0.0	2.7	1.8	14.3	22.3	57.1	A-

PARKS, RECREATION, AND CULTURAL RESOURCES

Table 35. Parks, Recreation, and Cultural Resources: Program Quality

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.26*	0.0	0.0	0.0	0.0	0.0	4.5	13.6	33.3	48.5	A-
2020	8.57	0.0	0.0	0.0	0.0	1.1	0.0	9.7	19.4	69.9	A
2018	8.56	0.0	0.8	0.0	0.8	0.8	0.0	6.7	17.5	73.3	A
2016	8.29	0.0	0.0	0.0	0.0	0.9	4.3	17.2	19.8	57.8	A-
2014	8.46	0.0	0.0	0.0	0.0	1.8	0.9	9.1	25.5	62.7	A
2012	8.62	0.0	0.0	0.0	0.0	0.0	1.1	12.1	11.0	75.8	A
2010	8.35	0.0	0.7	0.0	0.0	2.1	2.1	11.9	21.7	61.5	A-
2008	8.23	0.0	0.0	0.8	0.0	2.4	1.6	15.2	27.2	52.8	A-
2006	8.03	0.0	0.0	0.0	1.0	3.8	3.8	17.1	31.4	42.9	B+
2004	8.36	0.0	0.0	0.0	0.7	0.7	2.9	10.7	27.9	57.1	A-
2002	8.01	0.0	0.0	0.0	1.3	4.5	3.9	15.6	31.2	43.5	B+
2000	7.97	0.0	0.0	0.0	0.0	4.4	6.2	15.9	35.4	38.1	B+
1998	7.85	0.7	0.0	0.0	0.7	0.7	5.8	22.6	37.2	32.1	B+

Table 36. Parks, Recreation, and Cultural Resources: Cost or Amount of Fee

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.19*	0.0	1.6	0.0	0.0	3.2	3.2	8.1	30.6	53.2	A-
2020	8.65	0.0	0.0	0.0	0.0	1.3	1.3	3.8	18.8	75.0	A
2018	8.34	1.1	2.1	1.1	0.0	2.1	1.1	5.3	14.7	72.6	A-
2016	8.00	1.1	0.0	0.0	2.2	5.4	1.1	17.2	21.5	51.6	B+
2014	8.28	0.0	0.0	0.0	0.0	5.4	1.1	8.7	29.3	55.4	A-
2012	8.40	0.0	0.0	0.0	0.0	2.9	1.5	13.2	17.6	64.7	A-
2010	8.25	0.0	0.8	0.8	0.8	1.7	3.3	10.8	21.7	60.0	A-
2008	8.09	0.0	0.0	0.8	0.0	4.2	5.1	16.1	21.2	52.5	A-
2006	8.12	0.0	0.0	1.0	1.0	1.0	5.1	15.3	26.5	50.0	A-
2004	8.10	0.8	0.0	0.0	0.8	4.0	8.0	10.4	19.2	56.8	A-
2002	7.99	0.0	0.0	0.0	0.0	9.7	2.1	17.9	20.7	49.7	B+
2000	8.01	0.0	0.9	0.0	0.0	4.7	6.6	10.4	33.0	44.3	B+
1998	7.67	4.4	1.5	2.2	0.7	2.2	3.7	14.8	20.7	49.6	B

PARKS, RECREATION, AND CULTURAL RESOURCES

Table 37. Parks, Recreation, and Cultural Resources: Ease of Registration

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.02*	0.0	0.0	0.0	3.2	4.8	3.2	14.5	24.2	50.0	B+
2020	8.50	1.1	0.0	0.0	0.0	1.1	2.2	5.6	18.9	71.1	A
2018	8.63	0.0	0.0	0.0	0.0	1.8	0.0	7.1	16.1	75.0	A
2016	8.34	0.0	0.0	0.0	2.3	2.3	1.2	10.5	20.9	62.8	A-
2014	8.48	0.0	0.0	0.0	0.9	0.9	2.8	5.7	23.6	66.0	A
2012	8.64	0.0	0.0	0.0	0.0	0.0	2.2	6.6	16.5	74.7	A
2010	8.36	0.0	0.8	0.0	0.8	2.3	2.3	8.3	22.6	63.2	A-
2008	8.26	0.0	0.0	2.7	0.0	1.8	2.7	11.8	19.1	61.8	A-
2006	8.20	0.0	0.0	0.0	1.0	2.0	5.1	10.2	30.6	51.0	A-
2004	8.32	0.8	0.0	0.8	0.0	2.5	3.3	7.5	21.7	63.3	A-

The respondents who gave lower scores (below 5) to any of the service dimensions were then asked about their concerns with the interaction. There were 8 total comments with 2 of them focusing on coaching concerns. All the comments are shown in Appendix I.



CARY OVERALL

AS A PLACE TO LIVE



THE RESPONDENTS WERE ASKED TO RATE CARY OVERALL AS A PLACE TO LIVE USING A 9-POINT SCALE FROM VERY UNDESIRABLE (1) TO VERY DESIRABLE (9).

Table 38 indicates the Town of Cary was perceived as a very desirable place to live. The mean was approximately the same as in 2020 (8.30 to 8.28). Although not in a traditional grading scale format, if the mean (8.28) were converted to a grade, then the rating would remain a very strong A-. This year,

97.6% were on the “desirable” side of the scale (above 5). More telling was the fact that only 0.8% of the responses were on the “undesirable” side. To gather more insight into any lower ratings, the respondents who answered with a rating below 5 were asked the reason for the low rating (Appendix J). There were only six respondents who made comments with two comments each for growth issues and cost of living concerns. See Appendix B for selected Cary overall as a place to live cross tabulations (B352–B360).

Table 38. Cary Overall as a Place to Live

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.28	0.0	0.3	0.0	0.5	1.8	1.8	12.0	31.5	52.3	A-
2020	8.30	0.0	0.0	0.0	0.3	1.0	2.0	12.5	33.8	50.4	A-
2018	8.15	0.0	0.0	0.2	1.0	1.5	2.7	15.5	33.7	45.4	A-
2016	8.11	0.0	0.3	0.0	0.3	2.0	2.8	19.3	31.0	44.5	A-
2014	8.23	0.2	0.0	0.2	0.0	2.0	1.5	15.7	30.1	50.2	A-
2012	8.25	0.0	0.0	0.0	0.3	1.3	2.0	14.0	35.3	47.3	A-
2010	8.28	0.0	0.0	0.3	0.5	2.8	0.8	12.5	30.1	53.1	A-
2008	8.10	0.0	0.0	0.5	1.0	4.0	4.2	12.1	29.6	48.6	A-
2006	8.09	0.5	0.0	0.7	0.5	2.5	2.7	12.7	37.1	43.3	A-
2004	8.31	0.5	0.5	0.2	0.2	2.2	2.2	10.3	22.6	61.2	A-
2002	7.79	0.2	0.2	0.7	1.0	5.7	4.4	22.1	27.8	37.8	B+
2000	7.63	1.3	0.3	0.5	2.5	3.8	9.0	20.1	27.6	34.9	B
1998	7.61	0.0	0.3	0.8	1.0	3.0	8.0	30.6	30.3	26.1	B

QUALITY AND VALUE OF SERVICES PROVIDED



QUALITY AND VALUE OF SERVICES PROVIDED

THE QUALITY OF THE SERVICES PROVIDED BY THE TOWN OF CARY GOVERNMENT AND THE OVERALL VALUE OF THE SERVICES PROVIDED BY THE TOWN OF CARY GOVERNMENT FOR THE TAXES PAID WERE RATED USING THE 9-POINT SCALE FROM VERY POOR (1) TO EXCELLENT (9).

As for the overall quality of the services provided, the Town remained at the B+ level this year as the mean was generally unchanged from 7.94 to 7.92 (Table 39). There were 94.7% above the midpoint (5) versus only 1.1% below it.

Table 39. Overall Quality of the Services Provided by the Town of Cary Government

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.92	0.0	0.5	0.3	0.3	4.4	6.2	15.9	34.1	38.5	B+
2020	7.94	0.0	0.3	0.0	0.5	4.6	3.5	17.0	38.5	35.7	B+
2018	7.71	0.5	0.0	0.3	0.8	7.1	5.6	21.8	30.6	33.4	B

Table 40 indicates the **overall value of the services provided for the taxes paid** saw an increase in the grade from C+ to B- this year as the mean rose from 7.07 to 7.42 and this increase was statistically significant. There were 87.8% above the midpoint of 5 versus only 3.4% below it this year. See Appendix B for selected quality and value of services provided cross tabulations (B361–B378).

Table 40. Overall Value of the Services Provided by the Town of Cary Government for the Taxes Paid

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	7.42*	0.5	0.3	0.8	1.8	8.8	8.0	27.5	23.8	28.5	B-
2020	7.07	0.8	0.5	2.1	3.9	13.0	8.3	24.1	26.9	20.5	C+
2018	7.34	0.8	0.8	1.0	1.5	10.2	8.6	25.9	22.8	28.4	B-

RECOMMEND CARY

AS A PLACE TO RELOCATE

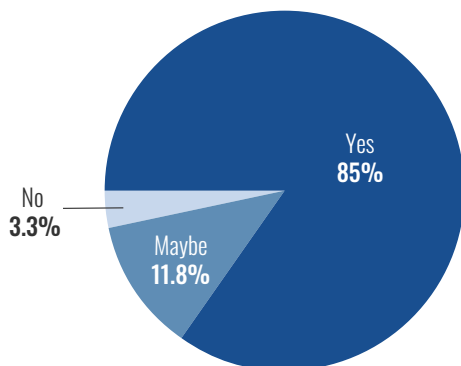


THE RESPONDENTS WERE NEXT ASKED IF THEY WOULD RECOMMEND CARY AS A PLACE TO RELOCATE.

There was overwhelming support for recommending Cary with 85.0% of the respondents answering “yes” and 11.8% answering “maybe” (Figure 7). More impressive was the fact that only 3.3% of the respondents answered “no”. Compared to 2020, there was a drop off in the “yes” percentages (90.0% to 85.0%) and an increase in the “maybe” percentages (6.8% to 11.8%), while the “no” percentages were unchanged at 3.3%. Overall, there is continued strong support for recommending Cary as a place to relocate. See Appendix B for selected cross tabulations for recommending Cary for relocation (B379–B387).

Those who responded “no” were subsequently asked the reason they would not **recommend Cary as a place to relocate** (Appendix K). There were 65 total comments and the primary reasons were overcrowded (13 comments), lack of affordable housing (12 comments), cost of living (8 comments), overdevelopment (5 comments), and schools (3 comments). These comments were similar to 2020 when the top four were overcrowded, cost of living, affordable housing, and high taxes.

Figure 7. Recommend Cary as a Place to Relocate



MOST IMPORTANT ISSUE FACING CARY





AN OPEN-ENDED QUESTION ASKED RESPONDENTS WHAT THEY FEEL IS THE MOST IMPORTANT ISSUE FACING CARY (APPENDIX L). THE RESPONSES SHOW THAT PROBLEMS RELATED TO GROWTH WERE AGAIN PERCEIVED AS THE KEY ISSUE IN 2022 (TABLE 41).

There were 106 comments concerning controlling growth/overdevelopment. In addition, there was also the growth-related issue of overpopulation with 28 comments. This resulted in 134 total comments directly related to concerns about growth.

The key issues besides growth were affordable housing (62 comments), traffic (26 comments), and infrastructure concerns (24 comments). Other important issues with 19 comments each were cost of living, schools, and streets/roads. There were also 63 can't think of any issues/none comments and 18 not sure comments. These responses have a positive component considering that major issues did not come to mind immediately.

For a comparison basis, the most important issues in 2020 were growth issues/overpopulation

(132 comments), traffic (61 comments), affordable housing (23 comments), schools (21 comments), infrastructure (17 comments), cutting down trees/greenspace (14 comments), streets/roads (13 comments), and high taxes (13 comments). Table 41 also shows the issues from 2020.

In terms of changes, growth/overpopulation continued to be the most important issue and remained virtually unchanged from 2020 (132 to 134 comments). However, there was an increase for affordable housing moving from 4th to 2nd (23 to 62 comments), cost of living from 10th to tied for 6th (11 to 19 comments), and streets/roads from 8th to tied for 6th (13 to 19 comments). Note that recycling needs to be weekly (10th), Covid issues (11th), and the need for housing (13th) were ranked after gathering no comments in 2020. Overall, these were the only issues that improved two or more spots in the rankings.

In terms of declines, there was a drop in importance for traffic falling from 2nd to 4th from 61 to only 26 comments this year. There was also a decline for cutting down trees/greenspace from 7th to 9th (14 to 10 comments) and high taxes from 8th to 14th (13 to 6 comments). Again, these were the only issues declining two or more spots in the rankings.

MOST IMPORTANT ISSUE FACING CARY

Table 41. Most Important Issue Facing Cary 2020 and 2022.

2020 MOST IMPORTANT ISSUE	#	2022 MOST IMPORTANT ISSUE	#
Growth	104	Growth	106
Traffic	61	Affordable housing	62
Overpopulation	28	Overpopulation	28
Affordable Housing	23	Traffic	26
Schools	21	Infrastructure	24
Infrastructure	17	Cost of Living	19
Cutting Down Trees/Greenspace	14	Schools	19
Street/Roads	13	Street/Roads	19
High Taxes	13	Cutting Down Trees/Greenspace	10
Cost of Living	11	Recycling Needs to be Weekly	8
Lack of Public Transportation	8	Covid Issues	7
High-Density Housing	7	Crime/Safety	6
Crime/Safety	7	Need for Housing	6
Construction	5	High Taxes	6



HOW SAFE RESIDENTS

FEEL IN CARY



HOW SAFE RESIDENTS FEEL IN CARY

THE SURVEY INCLUDED A QUESTION THAT EXAMINED THE RESPONDENT'S PERCEPTIONS OF SAFETY IN TOWN. THE RESPONDENTS WERE ASKED HOW SAFE THEY FEEL IN CARY OVERALL.

A 9-point scale that ranged from extremely unsafe (1) to extremely safe (9) was utilized. The results indicate the respondents perceived an exceptionally high level of safety overall (Table 42). The mean was 8.25 with an impressive 99.0% responding on the “safe” side (above 5) of the scale including 46.0% who answered they felt “extremely safe”. There were only 0.3% responses on the “unsafe” side of the scale (Figure 8). The mean has decreased from 8.35 in 2020 but this

decrease was not statistically significant. This also represents the third highest mean earned by the Town for feeling safe in Cary overall. See Appendix B for selected safe in Cary overall cross tabulations (B388–B396).

Figure 8. Safe in Cary Overall

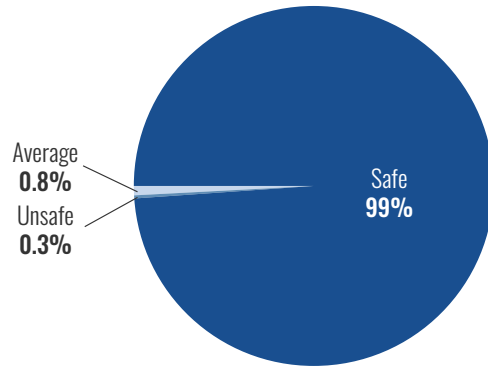


Table 42. How Safe Do You Feel in Cary Overall

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.25	0.0	0.0	0.0	0.3	0.8	1.8	14.1	37.1	46.0	99.0
2020	8.35	0.0	0.0	0.3	0.3	0.5	1.5	9.5	37.1	50.9	99.0
2018	8.22	0.0	0.0	0.0	0.0	2.2	3.0	14.2	31.9	48.6	97.7
2016	8.06	0.5	0.0	0.3	0.3	3.0	5.0	14.8	31.1	45.1	96.0
2014	8.15	0.3	0.0	0.5	0.0	2.5	2.0	12.6	39.2	43.0	96.8
2012	8.22	0.0	0.0	0.3	0.3	0.8	2.5	15.9	32.7	47.6	98.7
2010	8.29	0.0	0.0	0.0	0.0	1.2	0.7	12.0	39.4	46.6	98.7
2008	8.09	0.0	0.2	0.0	0.2	1.2	1.7	19.5	38.5	38.5	98.2
2006	8.10	0.0	0.0	0.0	0.5	2.0	2.2	17.3	38.6	39.4	97.5
2004	8.23	0.0	0.0	0.2	0.2	2.0	2.2	12.2	34.0	49.1	97.5
2002	7.99	0.0	0.2	0.2	0.0	4.7	2.7	17.0	37.3	37.8	94.8
2000	7.93	0.3	0.0	0.0	0.3	2.0	4.0	22.5	39.0	32.0	97.5
1998	7.55	0.0	0.0	1.0	0.8	2.5	8.8	30.7	37.5	18.6	95.6

INFORMATION SOURCES





THE SURVEY EXAMINED THE RESPONDENT’S USAGE OF 24 INFORMATION SOURCES THAT CARY EMPLOYS TO COMMUNICATE WITH ITS CITIZENS. A 9-POINT RATING SCALE WAS USED THAT RANGED FROM NEVER USE (1) TO FREQUENTLY USE (9).

Table 43 indicates the most frequently used information sources this year (in order) were **word-of-mouth** (5.73), **Cary’s website** (5.23), **television** (3.68), **BUD** (3.46), **Facebook** (3.35), **Cary email subscriptions** (3.24), **Nextdoor** (3.04), and **Cary Magazine** (3.01). These were the only information sources with a mean above 3.00.

The somewhat lesser used information sources with means between 2.00 and 3.00 were **radio** (2.48), **Parks, Recreation, and Cultural Resources Brochure** (2.41), **Raleigh News & Observer** (2.40), **Homeowners’ Association** (2.38), **Cary Citizen website** (2.27), and **Text/SMS** (2.26). The least used sources of those examined this year were **311** (1.16), **WAZE** (1.35), **YouTube** (1.46), and **Linkedin** (1.46).

There was only one change in the top five information sources in that **television** moved from 4th to 3rd swapping places with **BUD**. The only other increase (two spots or more) was for **Cary email subscriptions** (11th to 6th). There were three information sources rated for the first time showing varying levels of effectiveness including **Cary Magazine** (8th), **text/SMS** (14th), and **smart devices** (20th).

The larger decreases (two spots or more) among the information sources were for **Raleigh News & Observer** (7th to 11th), **Cary Citizen website** (9th to 13th), **Instagram** (15th to 18th), and **311** (20th to 24th). Falling exactly two spots were **Independent Weekly** (17th to 19th) and **YouTube** (19th to 21st). Finally, there was a very large decrease for **WAZE** (12th to 23rd) as an information source. Tables (44–55 show the most used information sources from 2020 back to 1998. See Appendix B for selected information sources cross tabulations (B397–B405).

INFORMATION SOURCES

Table 43. Most Used Information Sources in 2022 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Word-of-Mouth	5.73	11.6	3.6	6.2	5.9	14.7	7.8	23.3	13.4	13.4	57.9
Cary's website	5.23	20.4	3.8	9.7	4.1	9.2	10.7	14.0	11.7	16.3	52.7
Television	3.68	41.9	9.1	6.9	4.3	7.1	6.1	8.9	5.6	10.2	30.8
BUD	3.46	52.1	4.4	6.0	2.6	5.4	3.6	8.0	9.3	8.5	29.4
Facebook	3.35	56.0	2.6	3.6	2.8	6.6	4.9	7.4	7.2	9.0	28.5
Cary email subscriptions	3.24	57.1	4.1	3.1	2.3	6.9	3.6	8.7	5.4	8.9	26.6
Nextdoor	3.04	59.2	2.6	4.1	4.6	7.2	4.1	4.4	6.7	7.2	22.4
Cary Magazine	3.01	49.2	8.2	6.7	8.5	9.0	4.4	6.2	3.4	4.4	18.4
Radio	2.48	60.9	8.7	5.4	4.1	7.2	3.3	5.6	2.0	2.8	13.7
Parks & Rec. Brochure	2.41	69.3	4.1	4.3	2.3	3.3	2.3	6.9	4.3	3.1	16.6
Raleigh News & Observer	2.40	66.8	4.3	5.1	3.0	7.6	3.3	4.6	0.8	4.6	13.3
Homeowners' Association	2.38	71.2	3.6	2.8	3.3	2.8	2.3	5.7	4.1	4.1	16.2
Cary Citizen website	2.27	73.8	1.8	3.6	2.1	3.6	3.3	5.1	3.6	3.1	15.1
Text/SMS	2.26	72.6	3.8	2.8	3.1	3.8	2.8	3.6	3.3	4.1	13.8
Triangle Business Journal	1.99	72.8	6.4	6.2	2.1	3.1	2.1	2.6	2.8	2.1	9.6
Twitter	1.87	81.6	2.6	1.0	2.0	2.6	2.6	3.1	2.0	2.6	10.3
Cary TV Channel 11	1.71	82.6	3.3	1.5	2.8	2.0	1.8	3.1	1.8	1.0	7.7
Instagram	1.70	86.2	1.8	1.3	0.8	1.3	0.8	2.8	3.3	1.8	8.7
Independent Weekly	1.67	78.5	6.1	4.3	2.3	3.8	1.3	1.8	1.5	0.3	4.9
Smart devices	1.50	87.9	1.0	2.3	1.5	3.1	0.8	1.3	1.0	1.0	4.1
LinkedIn	1.46	88.9	1.8	2.1	1.0	1.0	1.0	1.5	2.1	0.5	5.1
YouTube	1.46	88.2	1.3	2.8	1.8	1.8	1.3	0.8	1.3	0.8	4.2
WAZE	1.35	90.5	2.6	1.0	1.5	0.8	1.3	0.5	0.8	1.0	3.6
311	1.16	94.9	2.1	1.0	0.5	0.3	0.3	0.0	0.5	0.5	1.3

INFORMATION SOURCES

Table 44. Most Used Information Sources in 2020 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Word-of-Mouth	6.11	4.0	1.5	6.3	5.5	25.9	11.8	14.8	12.1	18.1	56.8
Cary's website	4.83	20.9	4.8	9.3	9.3	15.3	6.8	11.8	9.5	12.3	40.4
BUD	4.42	35.4	3.0	6.1	3.8	12.4	5.8	11.1	9.1	13.4	39.4
Television	3.78	31.8	8.0	14.0	9.0	11.8	5.8	6.5	6.0	7.3	25.6
Facebook	3.53	48.9	3.8	5.5	3.8	9.8	8.6	7.8	4.5	7.3	28.2
Nextdoor	3.32	52.9	3.3	4.5	3.8	9.1	5.5	7.6	7.6	5.8	26.5
Raleigh News & Observer	2.80	60.2	3.5	3.8	5.5	9.8	3.8	4.8	3.0	5.5	17.1
Radio	2.60	49.1	13.1	12.1	7.8	6.0	2.5	4.5	2.8	2.0	11.8
Cary Citizen Website	2.56	65.2	3.3	4.5	3.8	6.3	4.0	5.5	4.3	3.0	16.8
Parks & Rec. Brochure	2.53	67.0	3.0	4.0	2.3	7.6	3.5	5.3	3.0	4.3	16.1
Cary Email List Services	2.36	70.1	3.8	5.3	2.5	4.0	2.3	3.5	3.0	5.5	14.3
Homeowners' Association	1.84	76.6	6.3	3.6	2.3	4.3	1.3	1.5	1.5	2.5	6.8
WAZE	1.84	81.1	2.8	2.3	1.5	2.8	3.0	2.3	1.5	2.8	9.6
Triangle Business Journal	1.83	73.5	4.8	8.1	3.8	4.8	2.0	1.0	0.8	1.3	5.1
Instagram	1.70	81.2	3.5	2.8	2.0	4.8	1.8	1.8	1.5	0.8	5.9
Twitter	1.68	79.7	4.1	3.5	3.0	5.1	1.5	1.8	0.8	0.5	4.6
Independent Weekly	1.48	84.4	3.3	3.5	4.3	1.8	0.0	2.3	0.3	0.3	2.9
Cary TV Channel 11	1.47	85.3	3.3	5.3	1.3	1.3	0.8	0.8	0.8	1.3	3.7
YouTube	1.40	83.6	5.8	4.8	2.3	1.8	0.5	0.5	0.5	0.3	1.8
311	1.33	88.4	2.3	3.0	3.0	2.0	0.8	0.3	0.3	0.0	1.4
Block Leader Program	1.26	91.2	1.5	2.8	1.8	1.5	0.3	0.8	0.3	0.0	1.4
LinkedIn	1.24	88.9	4.0	3.5	1.3	2.0	0.0	0.3	0.0	0.0	0.3
Snapchat	1.24	91.7	2.5	2.3	1.0	0.8	0.5	1.0	0.0	0.3	1.8

INFORMATION SOURCES

Table 45. Most Used Information Sources in 2018 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Word-of-Mouth	6.34	2.5	4.1	5.3	6.6	18.5	9.1	18.8	13.5	21.6	63.0
Cary's website	5.51	13.9	7.8	8.8	6.1	10.6	7.6	10.9	12.9	21.5	52.9
BUD	4.95	29.5	2.8	5.9	2.8	9.4	7.6	14.2	11.2	16.5	49.5
Television	3.71	36.9	9.8	10.1	6.3	9.6	7.1	4.8	4.0	11.4	27.3
Facebook	3.48	54.6	2.0	3.6	2.8	9.6	4.1	4.3	6.6	12.4	27.4
Cary Citizen website	3.22	55.8	5.1	5.3	2.0	6.3	4.1	5.3	5.8	10.2	25.4
Raleigh News & Observer	3.14	54.8	5.6	4.3	3.3	9.6	3.5	7.6	2.8	8.6	22.5
Parks & Rec. Brochure	3.03	52.3	7.4	6.3	4.6	9.6	4.8	4.6	3.8	6.6	19.8
Nextdoor	2.92	65.2	2.0	2.8	1.5	3.6	3.3	8.1	6.9	6.6	24.9
Radio	2.75	45.3	14.2	13.2	7.1	8.1	3.5	2.3	1.3	5.1	12.2
Cary email list services	2.67	64.6	5.1	5.1	2.8	4.6	2.3	4.1	2.3	9.2	17.9
Homeowners' Association	2.43	65.4	4.8	7.1	2.8	7.1	1.3	4.1	3.1	4.3	12.8
Triangle Business Journal	1.84	78.6	0.8	4.8	2.8	7.9	0.8	1.5	1.8	1.0	5.1
Cary TV Channel 11	1.79	81.7	3.0	2.5	1.0	3.3	2.0	2.5	1.5	2.3	8.3
Twitter	1.72	85.7	1.8	1.5	0.3	1.5	2.6	1.8	2.0	2.8	9.2
Independent Weekly	1.67	77.4	5.8	5.6	2.5	6.1	0.3	1.0	0.0	1.3	2.6
Instagram	1.61	86.3	1.5	1.3	1.5	3.8	1.0	1.3	2.3	1.0	5.6
YouTube	1.60	86.5	0.8	2.5	0.8	4.1	1.3	0.5	2.5	1.0	5.3
LinkedIn	1.45	87.8	1.0	3.6	1.3	3.8	0.5	0.3	0.8	1.0	2.6
Block Leader Program	1.37	89.8	0.8	2.0	1.5	4.1	1.0	0.0	0.3	0.5	1.8
Snapchat	1.31	92.4	0.5	1.8	0.5	2.3	0.8	0.5	1.3	0.0	2.6

INFORMATION SOURCES

Table 46. Most Used Information Sources in 2016 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Word-of-Mouth	6.63	2.3	2.3	4.3	5.6	17.0	12.2	17.7	9.9	28.9	68.7
BUD	5.30	29.6	3.3	3.8	3.0	5.5	6.0	12.3	8.8	27.8	54.9
Cary's website	5.27	25.6	5.0	5.5	5.5	7.0	5.3	9.8	9.0	27.3	51.4
Cary News	4.54	38.3	1.8	4.5	4.5	9.5	3.8	9.5	8.5	19.5	41.3
Television	4.18	33.9	8.3	9.3	5.0	9.8	3.8	8.0	5.0	16.8	33.6
Raleigh News & Observer	3.94	49.2	2.0	3.3	2.3	9.0	2.0	8.0	9.3	14.8	34.1
Cary Citizen website	3.54	55.0	2.6	4.3	1.8	6.1	4.6	5.6	3.8	16.1	30.1
Radio	3.10	48.4	14.9	4.6	3.5	7.6	3.3	5.1	3.5	9.1	21.0
Facebook	2.93	60.8	2.0	3.5	3.0	11.1	4.5	5.5	2.0	7.5	19.5
Cary email list services	2.67	71.6	0.8	1.8	1.5	7.1	0.3	2.5	2.0	12.4	17.2
Parks & Rec. Brochure	2.42	66.1	5.0	4.3	3.0	9.3	1.8	4.3	3.0	3.3	12.4
Cary TV Channel 11	2.34	67.4	8.7	4.9	2.6	3.8	1.8	1.0	1.0	8.7	12.5
Homeowners' Association	2.28	66.9	4.5	4.8	3.8	10.1	3.0	3.3	1.3	2.3	9.9
LinkedIn	1.87	83.8	0.8	1.0	0.0	6.1	1.3	1.0	1.0	5.1	8.4
Block Leader Program	1.80	81.3	2.8	1.0	0.8	8.3	1.0	1.5	0.5	2.8	5.8
Nextdoor	1.80	84.9	0.5	1.3	0.0	4.8	2.3	1.8	0.5	4.0	8.6
Twitter	1.74	83.5	1.8	1.3	0.8	6.6	2.0	1.0	0.3	2.8	6.1
Independent Weekly	1.66	79.8	4.8	4.8	1.3	4.8	1.8	1.0	0.8	1.0	4.6
YouTube	1.59	85.9	0.8	3.5	0.5	4.8	1.0	1.3	0.0	2.3	4.6
Instagram	1.57	88.4	0.8	0.5	0.3	4.5	1.8	1.3	0.0	2.5	5.6

INFORMATION SOURCES

Table 47. Most Used Information Sources in 2014 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Word-of-Mouth	6.14	5.5	1.3	6.5	10.6	16.4	10.1	15.9	13.6	20.2	59.8
Cary News	5.58	27.8	3.0	3.0	2.0	6.0	5.3	10.5	9.8	32.6	58.2
Television	5.08	17.5	13.3	8.5	3.5	9.8	6.3	12.0	8.5	20.6	47.4
BUD	4.78	32.6	5.0	3.0	4.5	8.5	7.5	9.5	9.5	19.8	46.3
Raleigh News & Observer	4.70	39.1	3.0	3.8	3.0	6.8	2.8	7.8	7.8	26.1	44.5
Cary's website	4.03	32.6	9.3	8.5	7.5	10.3	6.0	8.3	7.0	10.5	31.8
Radio	3.40	39.2	17.1	8.3	4.3	8.3	2.0	7.3	2.0	11.6	22.9
Parks & Rec. Brochure	3.07	51.4	10.0	7.0	2.0	8.5	4.3	5.0	3.3	8.5	21.1
Cary Citizen website	2.40	65.8	7.5	3.3	2.3	7.3	4.5	3.0	1.0	5.3	13.8
Cary TV Channel 11	2.32	65.1	10.1	5.3	2.0	5.0	2.5	3.5	0.8	5.8	12.6
Homeowners' Association	2.31	62.7	13.0	4.8	2.8	6.3	1.0	2.0	1.8	5.8	10.6
Facebook	2.24	75.2	3.5	2.3	2.3	3.3	2.5	1.3	1.8	8.0	13.6
Cary email list services	2.10	76.6	3.5	3.3	0.5	4.3	2.0	2.8	1.8	5.3	11.9
Independent Weekly	1.95	68.1	13.1	5.5	1.8	5.0	1.0	2.0	0.3	3.3	6.6
Block Leader Program	1.71	79.3	6.8	3.0	1.3	4.3	0.5	1.5	0.3	3.0	5.3
YouTube	1.58	89.2	0.8	0.8	0.8	2.3	1.3	0.5	0.5	4.0	6.3
Twitter	1.42	92.0	0.8	0.0	1.0	2.0	0.5	0.5	1.3	2.0	4.3

INFORMATION SOURCES

Table 48. Most Used Information Sources in 2012 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Cary News	5.97	19.6	5.5	3.0	3.0	7.5	6.0	7.8	11.1	36.4	61.3
Word-of-Mouth	5.67	6.6	4.6	8.9	6.1	22.3	15.2	11.4	7.1	17.8	51.5
BUD	5.59	24.9	2.8	5.0	3.0	7.1	6.8	7.3	13.6	29.5	57.2
Television	5.43	10.4	9.8	9.6	7.8	14.1	5.8	13.4	7.8	21.2	48.2
Raleigh News & Observer	5.03	30.7	5.0	5.3	3.8	6.5	4.3	8.5	9.8	26.1	48.7
Cary's website	5.02	24.7	6.8	7.3	5.0	9.3	6.5	10.1	7.1	23.2	46.9
Radio	3.69	25.6	16.2	11.4	10.4	14.9	5.3	6.8	3.3	6.1	21.5
Parks & Rec. Brochure	3.38	41.4	7.3	10.6	6.8	12.1	4.0	8.3	4.3	5.1	21.7
Cary email list services	2.90	59.1	6.6	5.6	3.5	6.1	2.3	2.8	3.3	10.9	19.3
Cary TV Channel 11	2.46	54.2	15.7	7.8	3.8	7.1	3.0	3.0	1.5	3.8	11.3
Cary Citizen website	2.44	68.9	4.8	4.3	1.8	5.1	2.0	4.3	1.3	7.4	15.0
Homeowners' Association	2.40	65.7	5.8	5.8	3.0	6.6	3.8	2.8	1.0	5.6	13.2
Independent Weekly	1.77	75.7	6.3	6.1	3.0	4.1	1.3	0.8	0.3	2.5	4.9
Block Leader Program	1.49	84.3	4.8	3.3	1.3	3.0	0.5	1.3	0.3	1.3	3.4
Twitter	1.45	90.2	1.3	0.8	1.0	2.8	0.8	1.0	0.3	2.0	4.1

INFORMATION SOURCES

Table 49. Most Used Information Sources in 2010 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Cary News	5.62	19.6	4.5	5.8	3.0	9.5	7.8	13.1	12.3	24.4	57.6
Word-of-Mouth	5.57	9.4	3.8	7.7	9.4	14.8	14.5	16.6	12.0	11.7	54.8
Raleigh News & Observer	5.54	22.5	3.8	5.5	3.3	10.0	5.5	11.0	12.0	26.5	55.0
BUD	5.47	24.4	2.0	5.5	2.3	9.3	7.8	12.1	13.6	22.9	56.4
Television	5.23	12.1	4.5	10.1	8.8	13.1	18.3	15.3	6.5	11.3	51.4
Cary's website	4.56	26.8	7.0	6.3	5.5	13.5	11.8	8.3	9.5	11.3	40.9
Radio	3.28	28.4	21.1	12.6	11.3	9.3	5.3	5.0	2.0	5.0	17.3
Parks & Rec. Brochure	3.12	51.6	7.8	6.5	5.0	5.8	4.8	6.8	5.5	6.3	23.4
Cary TV Channel 11	3.12	45.8	10.3	7.8	6.8	9.3	4.0	7.6	4.0	4.3	19.9
Cary email list services	2.68	62.9	6.5	3.5	2.0	6.5	5.5	2.5	4.3	6.3	18.6
Homeowners' Association	1.88	75.9	6.5	4.0	1.0	5.5	1.3	1.8	1.0	3.0	7.1
Independent Weekly	1.84	74.4	7.5	4.5	3.5	4.0	1.0	1.5	1.0	2.5	6.0
Block Leader Program	1.37	86.9	4.3	2.3	1.8	2.5	1.3	0.5	0.3	0.3	2.4

INFORMATION SOURCES

Table 50. Most Used Information Sources in 2008 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Raleigh News & Observer	6.41	14.2	3.5	3.0	1.7	10.4	5.7	12.4	10.7	38.3	67.1
Television	5.89	13.2	3.0	7.0	5.7	11.4	11.9	11.2	10.7	25.9	59.7
Word-of-Mouth	5.63	7.3	4.8	6.5	6.3	21.6	15.0	16.8	10.3	11.5	53.6
Cary News	5.33	23.1	5.2	4.2	3.5	12.9	6.7	11.9	7.2	25.1	50.9
BUD	5.02	21.9	7.0	5.5	7.2	12.7	8.5	11.9	5.2	20.1	45.7
Radio	4.09	24.1	14.4	12.4	5.2	12.2	6.0	12.4	5.2	8.0	31.6
Cary's Website	3.96	28.3	10.2	9.7	7.2	14.4	10.4	9.4	5.2	5.2	30.2
Parks & Rec. Brochure	3.17	48.8	6.2	8.0	4.2	11.4	4.2	7.7	6.5	3.0	21.4
Cary TV Channel 11	2.67	51.1	10.4	10.4	6.5	9.4	3.2	3.0	3.2	2.7	12.1
Internet Email with Cary	2.40	63.7	7.5	5.5	2.0	6.7	5.2	5.5	2.0	2.0	14.7
Blogs/Social Media	1.89	70.9	8.5	6.8	2.8	6.0	0.8	1.3	1.0	2.0	5.1
Independent Weekly	1.87	71.3	7.5	6.2	4.0	5.7	1.2	2.7	0.2	1.0	5.1
24-Hr. Phone Service	1.46	82.0	8.2	2.7	1.5	3.2	0.2	0.7	0.7	0.5	2.1
Block Leader Program	1.37	87.3	5.0	1.5	1.3	2.5	1.0	1.0	0.0	0.5	2.5

INFORMATION SOURCES

Table 51. Most Used Information Sources in 2006 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Raleigh News & Observer	6.10	13.1	4.1	7.5	3.9	12.1	5.9	7.7	10.1	35.6	59.3
Television	5.78	12.6	8.3	4.8	3.0	12.8	10.1	12.8	12.3	23.4	58.6
Cary News	5.40	17.9	5.9	6.4	4.9	15.6	8.2	9.0	7.7	24.6	49.5
Word-of-Mouth	5.27	9.0	10.0	7.7	6.4	19.2	11.3	15.1	12.1	9.2	47.7
BUD	5.19	23.8	5.3	4.8	5.9	8.8	7.8	12.8	10.7	20.1	51.4
Radio	4.53	20.4	13.4	10.2	7.9	9.9	8.6	8.4	7.1	14.1	38.2
Cary's website	4.07	28.7	9.8	11.4	7.0	11.1	7.2	9.0	7.2	8.5	31.9
Parks & Rec. Brochure	3.75	43.0	6.3	7.2	2.9	9.5	4.3	11.5	5.7	9.7	31.2
Direct mail	3.70	41.5	9.4	6.3	4.5	8.0	7.1	6.8	6.0	10.5	30.4
Cary TV Channel 11	3.06	46.1	10.1	9.0	4.1	13.7	3.9	4.9	3.9	4.4	17.1
Internet email with Cary	2.73	58.5	7.8	6.7	2.7	6.5	3.8	5.4	2.2	6.5	17.9
Independent Weekly	2.72	54.7	12.1	5.4	3.9	6.0	3.6	6.9	5.1	2.1	17.7
CaryNow.com	2.55	64.6	4.7	6.6	2.5	5.3	2.5	5.0	5.0	3.8	16.3
24-Hr. Phone Service	1.79	77.7	4.8	3.7	3.1	4.5	1.4	2.0	1.7	1.1	6.2
Block Leader Program	1.55	83.4	5.2	2.4	1.7	1.7	2.8	1.0	1.0	0.7	5.5

INFORMATION SOURCES

Table 52. Most Used Information Sources in 2004 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Raleigh News & Observer	6.54	11.8	5.7	3.2	2.2	10.3	5.7	7.4	8.1	45.6	66.8
Television	6.49	6.9	5.0	6.2	4.7	13.2	7.2	8.4	8.4	40.0	64.0
Word-of-Mouth	5.67	9.8	4.5	6.0	6.8	17.3	14.0	15.0	13.0	13.8	55.8
Radio	5.15	19.0	8.5	9.0	6.5	12.7	5.0	8.7	4.2	26.4	44.3
BUD	5.07	24.9	8.0	6.0	4.5	8.3	3.5	12.1	11.1	21.6	48.3
Cary News	4.64	34.3	6.4	5.7	3.2	8.4	2.7	7.4	10.1	21.7	41.9
Parks & Rec. Brochure	3.62	43.0	7.0	6.4	4.5	11.5	4.8	9.6	4.3	8.8	27.5
Internet email with Cary	3.53	50.4	5.8	4.3	4.8	5.6	5.1	5.3	4.8	13.9	29.1
Cary's website	3.52	42.9	7.7	9.5	3.7	8.2	6.7	7.5	7.0	6.7	27.9
Cary TV Channel 11	3.37	41.3	11.3	10.3	4.9	7.9	5.6	6.9	5.6	6.2	24.3
Direct mail	3.19	50.1	6.0	5.5	5.2	12.5	3.9	6.5	3.7	6.5	20.6
24-Hr. Phone Service	1.93	74.0	6.3	3.9	4.2	3.9	1.0	3.1	0.8	2.6	7.5
Block Leader Program	1.59	82.3	4.3	3.9	1.3	3.6	1.6	1.3	0.3	1.3	4.5

Table 53. Most Used Information Sources in 2002 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Raleigh News & Observer	6.47	12.8	2.2	4.0	2.5	13.3	5.2	10.9	8.1	41.0	65.2
Television	6.03	12.4	5.7	4.2	3.7	15.4	6.0	13.4	8.2	31.0	58.6
Word-of-Mouth	5.29	10.2	6.0	9.0	8.2	19.4	11.2	16.9	8.2	10.9	47.2
BUD	5.08	25.1	3.2	6.5	5.5	12.2	8.5	10.0	8.5	20.6	47.6
Radio	4.96	22.3	8.5	4.5	7.8	13.8	5.5	11.8	6.3	19.8	43.4
Cary News	4.56	34.0	6.7	6.7	2.0	10.8	4.2	7.6	4.2	23.9	39.9
Direct mail	3.87	37.0	4.8	8.6	7.6	14.7	4.8	7.6	5.3	9.6	27.3
Parks & Rec. Brochure	3.78	40.0	5.5	8.5	5.5	11.5	5.5	7.8	6.8	9.0	29.1
Internet email with Cary	3.06	56.4	5.8	5.0	4.8	6.8	2.8	5.3	3.0	10.3	21.4
Cary TV Channel 11	2.96	46.0	10.0	11.4	7.7	9.5	2.5	4.7	4.0	4.2	15.4
Cary's website	2.98	48.6	9.4	6.7	6.2	11.4	4.5	7.2	2.0	4.0	17.7
24-Hr. Phone Service	1.94	74.4	6.6	3.5	3.3	3.8	1.8	2.3	2.0	2.3	8.4
Block Leader Program	1.59	84.1	5.0	1.6	1.0	2.9	0.8	2.3	0.5	1.8	5.4

INFORMATION SOURCES

Table 54. Most Used Information Sources in 2000 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Raleigh News & Observer	6.87	8.6	3.3	3.8	2.8	10.1	5.3	8.6	10.9	46.6	71.4
Television	6.59	7.1	4.3	4.6	4.3	10.9	8.4	13.2	10.9	36.5	69.0
Water and Sewer Bills	5.73	16.9	4.1	4.4	3.3	15.6	6.9	12.8	11.3	24.6	55.6
Word-of-Mouth	5.54	9.0	3.6	6.4	6.7	25.9	11.8	13.8	11.0	11.8	48.4
Radio	5.36	15.7	5.3	9.9	5.3	14.2	7.1	14.2	8.6	19.5	49.4
Cary News	4.78	35.2	6.8	3.8	2.3	8.1	3.8	5.1	4.6	30.4	43.9
Direct Mail	4.64	30.4	6.5	5.2	3.1	14.1	5.5	9.7	8.1	17.3	40.6
Internet Email with Cary	2.78	67.6	3.1	2.6	2.0	3.8	2.0	3.8	5.1	9.9	20.8
Cary TV Channel 11	2.73	52.6	9.5	9.5	4.9	8.2	5.1	4.1	2.6	3.6	15.4
Cary's Website	2.30	64.1	9.9	5.9	4.1	4.1	2.3	3.3	2.5	3.8	11.9
24-Hr. Phone Service	1.91	75.6	5.4	4.9	1.0	4.6	2.8	1.5	2.1	2.1	8.5
Block Leader Program	1.66	83.8	3.8	2.7	0.8	3.0	0.5	0.8	1.3	3.2	5.8

Table 55. Most Used Information Sources in 1998 (In Order of Usage)

SOURCE	MEAN	1	2	3	4	5	6	7	8	9	%
Raleigh News & Observer	6.70	7.5	2.8	4.0	3.8	12.0	9.5	9.8	12.5	38.3	70.1
Television	6.16	9.2	4.7	3.7	5.5	13.9	9.5	14.9	13.9	24.6	62.9
Word-of-Mouth	5.33	6.0	4.2	10.7	10.0	27.6	10.7	14.2	5.2	11.4	41.5
Cary News	5.15	28.2	5.5	5.7	4.2	8.2	3.0	7.2	9.0	28.9	48.1
Water and Sewer Bills	5.06	23.1	5.8	5.3	5.3	12.0	9.3	12.3	10.5	16.5	48.6
Radio	4.92	19.9	7.5	6.7	7.7	14.7	8.0	12.9	9.2	13.4	43.5
Direct Mail	4.08	36.7	6.5	6.7	5.2	12.2	4.5	7.5	9.0	11.7	32.7
Internet Email with Cary	2.06	76.3	4.2	4.0	1.7	3.2	1.0	1.7	1.5	6.2	10.4
24-Hr. Phone Service	1.99	72.1	7.7	3.5	2.0	6.2	2.0	2.7	2.5	1.2	8.4
Cary TV Channel 11	1.92	69.9	10.7	4.7	2.5	5.7	1.2	2.5	1.2	1.5	6.4
Block Leader Program	1.59	82.3	5.3	3.3	1.0	3.0	2.5	0.5	1.3	1.0	5.3
Cary's Website	1.58	81.3	7.2	2.0	1.2	3.2	2.0	1.7	0.2	1.0	4.9

CARY'S EFFORTS AT MAKING INFORMATION AVAILABLE AND PARTICIPATE IN DECISIONS



A SET OF TWO QUESTIONS EXAMINED INFORMATION DISSEMINATION AND OPPORTUNITIES FOR INVOLVEMENT IN DECISION MAKING.

The respondents were first asked about **Cary making information available to citizens about Town services, projects, issues, and programs** using a 9-point rating scale ranging from very dissatisfied (1) to very satisfied (9). Table 56 indicates the respondents felt very satisfied with information availability. The mean was 7.04 with 78.8% on the “satisfied” side of the scale (above 5) versus only 7.2% on the “dissatisfied” side (Figure 9). However, the mean has fallen from 7.69 in 2020 with 91.2% on the “satisfied side” of the scale and this decrease was statistically significant. The respondent’s comments when deciding on their

rating are shown in Appendix M. There were 151 total comments with several focusing on not getting information, needing more information, and not looking for it. There were also many positive comments concerning BUD, Cary’s website, and the use of emails.

Figure 9. Cary Making Information Available

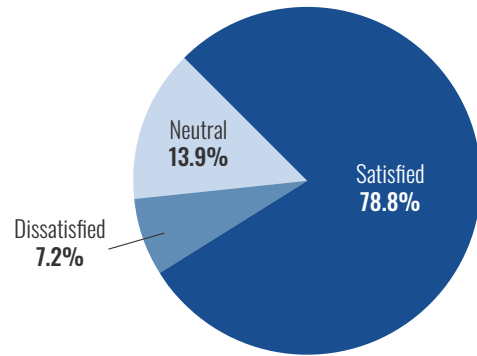


Table 56. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues, and Programs

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	7.04*	1.3	1.5	1.3	3.1	13.9	6.7	26.5	22.4	23.2	78.8
2020	7.69	0.0	0.3	1.0	1.0	6.5	3.5	23.2	35.0	29.5	91.2
2018	7.49	0.3	0.5	0.8	1.3	10.1	7.8	20.2	30.7	28.5	87.2
2016	7.33	1.0	1.0	0.0	1.0	13.5	6.5	22.0	29.3	25.8	83.6
2014	7.07	1.3	0.5	1.0	1.8	17.3	10.0	19.3	26.8	22.1	78.2
2012	7.33	0.5	0.3	1.8	2.5	14.5	5.0	19.0	27.3	29.1	80.4
2010	6.95	0.8	0.8	2.0	1.0	20.1	11.3	22.1	18.6	23.4	75.4
2008	6.87	0.7	0.0	2.7	2.7	15.9	12.9	27.1	20.4	17.4	77.8
2006	6.63	2.1	1.0	0.8	2.6	19.5	13.8	28.7	19.2	12.3	74.0
2004	7.15	0.8	1.0	2.1	2.1	14.1	12.6	18.7	17.4	31.3	80.0
2002	6.27	2.7	1.2	2.5	7.9	22.6	11.2	24.3	15.9	11.7	63.1

MAKING INFORMATION AVAILABLE & PARTICIPATE IN DECISIONS

The respondents were then asked to rate their satisfaction with the **opportunities the Town gives them to participate in the decision-making process**. The same 9-point satisfaction rating scale was used. Table 57 shows a mean of 6.70 this year with 67.9% on the “satisfied” side of the scale versus 10.0% on the “dissatisfied” side (Figure 10). However, the mean has fallen from 7.53 with 87.8% on the “satisfied” side of the scale in 2020. This level of decrease was also statistically significant. Appendix N shows the respondent’s comments when deciding on their rating. There were 71 total comments given by the respondents. The most frequent comments focused on not getting information, needing more information disseminated, and not knowing how to obtain the information. See Appendix B for selected cross

tabulations concerning Cary’s efforts at making information available to citizens and opportunities to participate in the decision-making process (B397–B414).

Figure 10. Opportunities to Participate in Decision Making

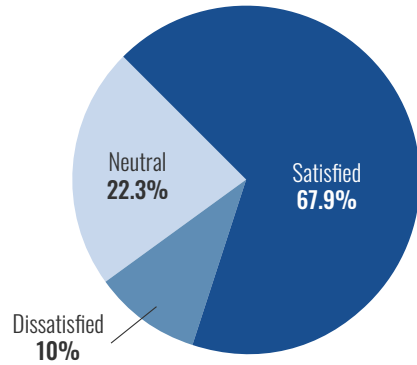


Table 57. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	6.70*	1.9	0.8	2.7	4.6	22.3	6.2	23.1	17.2	21.4	67.9
2020	7.53	0.5	0.3	0.3	2.1	9.1	6.0	21.2	32.6	28.0	87.8
2018	6.98	0.5	0.3	2.1	1.0	24.7	6.8	16.6	26.2	21.8	71.4
2016	6.67	3.3	0.8	1.3	0.8	24.8	8.5	24.1	17.3	19.3	69.2
2014	6.56	2.0	0.5	1.8	0.3	30.6	9.3	20.1	22.1	13.5	65.0
2012	7.01	1.3	0.3	1.0	1.5	20.5	6.8	24.2	23.2	21.2	75.4
2010	6.68	1.5	1.5	3.0	2.0	24.8	8.9	18.2	18.5	21.5	67.1
2008	6.36	2.0	1.3	2.5	4.6	23.2	12.0	28.5	15.0	10.9	66.4
2006	6.19	2.9	1.3	2.1	3.7	25.4	15.2	27.3	15.0	7.0	64.5
2004	6.62	4.0	2.9	4.3	1.6	18.2	9.7	18.0	13.7	27.6	69.0
2002	5.92	3.2	4.0	5.9	6.1	24.2	11.7	21.5	13.6	9.8	56.6

SOLID WASTE SERVICES



SOLID WASTE SERVICES

A SET OF QUESTIONS WAS INCLUDED IN THE SURVEY TO EXAMINE THE RESPONDENT'S SATISFACTION WITH FIVE CURBSIDE SOLID WASTE COLLECTION SERVICES.

The curbside services examined include **recycling collection, garbage collection, yard waste collection, loose leaf collection, and special collections**. A 9-point scale from very dissatisfied (1) to very satisfied (9) was used to rate these collection services. The solid waste services are discussed from highest to lowest ratings in order of means.

The results indicate the respondents continue to be very satisfied with **curbside garbage collection**. The mean this year was 8.55 which is unchanged from 2020 (Table 58). This represents the second highest rating earned by the department since 8.58 in 2010. Figure 11 shows the percentages on the “satisfied” side (above 5) of the scale were 98.1%

versus only 0.9% on the “dissatisfied” side. Note that 71.9% responded they were very satisfied with **curbside garbage collection** this year which is up from 70.2%. If this mean were converted into a grade, then **curbside garbage collection** would earn an impressive mark of A again.

Figure 11. Garbage Collection Satisfaction

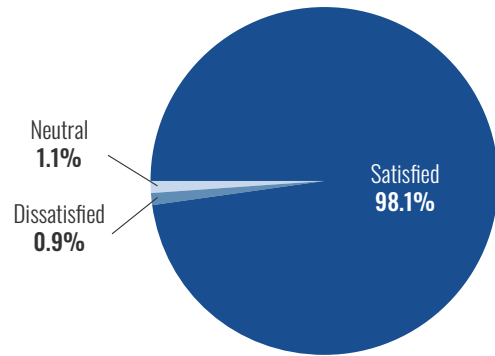


Table 58. Satisfaction with Curbside Garbage Collection

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	8.55	0.3	0.3	0.3	0.0	1.1	1.4	6.1	18.7	71.9	98.1
2020	8.55	0.3	0.0	0.3	0.0	1.1	1.6	5.2	21.3	70.2	98.3
2018	8.41	0.5	0.0	0.0	0.3	0.8	1.6	6.5	32.0	58.3	98.4
2016	8.38	0.0	0.5	0.5	0.3	1.6	1.4	6.8	29.6	59.2	97.0
2014	8.41	0.0	0.0	0.3	0.0	2.1	1.6	9.7	25.0	61.3	97.6
2012	8.46	0.3	0.3	0.3	0.0	0.8	2.9	6.7	23.5	65.3	98.4
2010	8.58	0.0	0.0	0.0	0.0	2.4	1.6	4.6	18.2	73.2	97.6
2008	8.19	0.5	0.5	0.0	0.5	3.7	3.4	8.4	28.2	54.6	94.6
2006	7.61	3.8	1.2	1.5	0.3	4.7	5.0	14.0	28.4	41.2	88.6
2004	7.91	1.2	1.8	1.5	1.8	4.6	2.1	8.3	26.3	52.3	89.0

SOLID WASTE SERVICES

The respondents indicated a continued high level of satisfaction with **curbside yard waste collection**. However, the mean has fallen slightly from 2020. This year’s mean was 8.27 versus 8.37 two years ago (Table 59). This decrease was not statistically significant. There were 95.4% of the responses on the “satisfied” side of the scale which is virtually unchanged from 95.6% in 2020. The “dissatisfied” side was also mostly unchanged going from 2.0% to 2.2% this year (Figure 12). The biggest difference was in the percentage of very satisfied respondents dropping from 68.5% to 63.5%. If converted to a grade, then the grade for **curbside yard waste collection** would equate to an A- unchanged from 2020.

Figure 12. Yard Waste Collection Satisfaction

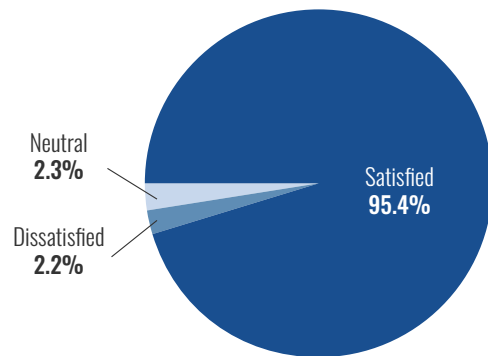


Table 59. Satisfaction with Curbside Yard Waste Collection

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	8.27	0.3	0.3	1.3	0.3	2.3	4.9	7.8	19.2	63.5	95.4
2020	8.37	0.4	0.8	0.4	0.4	2.4	3.1	7.1	16.9	68.5	95.6
2018	8.00	1.1	0.4	0.7	1.5	3.4	6.7	11.2	19.9	55.1	92.9
2016	8.32	0.3	0.6	0.3	0.3	2.5	0.9	9.4	25.7	59.9	95.9
2014	8.19	0.3	1.3	0.3	0.6	2.8	3.8	10.0	22.2	58.8	94.8
2012	8.25	0.0	0.3	0.0	0.3	3.0	3.4	11.1	26.9	54.9	96.3
2010	8.37	0.0	0.9	0.0	0.3	3.8	2.3	8.1	17.1	67.6	95.1
2008	-	-	-	-	-	-	-	-	-	-	-
2006	7.65	1.3	1.0	1.3	1.3	5.3	5.6	19.6	24.9	39.5	89.6
2004	7.72	1.4	0.6	1.4	2.0	5.2	8.0	12.9	23.2	45.3	89.4

SOLID WASTE SERVICES

Special collections service was included in the survey for the first time this year. This would include items such as bulky trash, white goods, and cooking oil. The initial rating for this service was very good. The mean was 8.27 with 92.4% of the respondents on the “satisfied” side of the scale (Table 60). There were only 2.8% on the “dissatisfied” side of the scale with 4.8% “neutral” shown in Figure 13. Driving the high rating was the 63.4% of the respondents who were very satisfied with this service. If the **special collections** mean was converted to a grade, then the grade would be an A-.

Figure 13. Special Collections Satisfaction

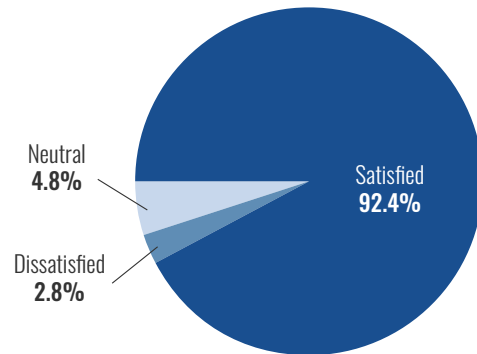
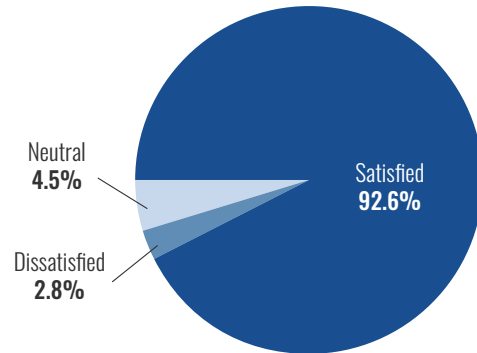


Table 60. Satisfaction with Special Collections — Bulky Trash, White Goods, Cooking Oil

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	8.27	0.0	0.0	1.4	1.4	4.8	2.1	5.5	21.4	63.4	92.4

Curbside recycling collection continued to earn a very good rating this year. The mean has fallen somewhat from 2020; however, the grade remained unchanged. The mean decreased from 8.33 to 8.22 this year but this level of decline was not statistically significant (Table 61). Figure 14 shows 92.6% of the respondents were on the “satisfied” side of the scale which is down from 96.2% in 2020. In addition, the percentages on the “dissatisfied” side increased slightly from 1.2% to 2.8% this year. Driving the solid rating was the 62.7% of the respondents who were very satisfied with the service (down from 64.2% in 2020). If the **curbside recycling collection** mean was converted to a grade, then the grade would remain a very solid A-.

Figure 14. Recycling Collection Satisfaction



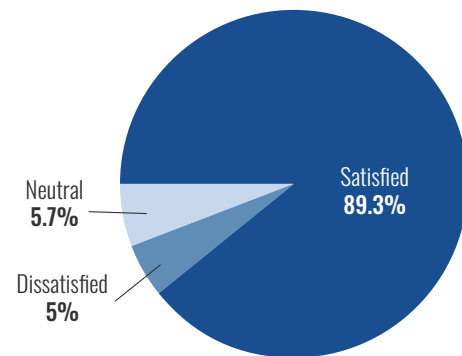
SOLID WASTE SERVICES

Table 61. Satisfaction with Curbside Recycling Collection

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	8.22	0.6	0.3	0.8	1.1	4.5	2.5	8.1	19.3	62.7	92.6
2020	8.33	0.0	0.3	0.6	0.3	2.6	3.8	10.3	17.9	64.2	96.2
2018	8.03	0.3	0.3	1.4	1.1	2.9	5.7	13.2	23.6	51.4	93.9
2016	8.11	0.3	0.6	1.8	0.6	3.6	3.6	9.8	24.3	55.6	93.3
2014	8.12	0.5	0.0	1.1	0.3	4.0	3.8	12.3	23.9	54.2	94.2
2012	8.24	0.3	0.8	0.3	0.5	3.5	2.7	10.4	21.1	60.4	94.6
2010	8.37	0.5	0.0	0.5	0.3	3.8	2.4	7.2	17.7	67.6	94.9
2008	7.74	0.8	1.6	1.3	1.9	4.3	5.1	16.7	24.7	43.5	90.0
2006	7.56	3.3	0.9	0.6	1.2	6.3	6.9	15.1	25.3	40.4	87.7
2004	7.88	1.8	0.9	1.2	0.6	4.9	5.2	12.5	20.2	52.6	90.5

Finally, the rating for **curbside loose leaf collection** has garnered the largest decline in the satisfaction ratings among any of the curbside services. The mean fell from 8.27 to 7.84 and this level of decline was statistically significant (Table 62). Figure 15 shows there were 89.3% on the “satisfied” side of the scale down from 96.5% in 2020. The percentages on the “dissatisfied” side increased from 1.6% to 5.0% this year. The respondents who answered they were very satisfied has also dropped sharply from 61.7% to 48.3%. If this mean were converted into a grade, then it would earn the mark of B+ this year down from A- in 2020.

Figure 15. Loose Leaf Collection Satisfaction



SOLID WASTE SERVICES

Table 62. Satisfaction with Curbside Loose Leaf Collection

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	7.84*	1.0	0.7	1.3	2.0	5.7	4.7	12.1	24.2	48.3	89.3
2020	8.27	0.4	0.0	1.2	0.0	2.0	5.1	10.3	19.4	61.7	96.5
2018	7.73	1.6	0.4	1.2	2.0	7.8	5.9	13.3	19.5	48.4	87.1
2016	8.24	0.3	0.7	0.3	1.3	2.7	2.0	8.6	25.9	58.1	94.6
2014	8.11	0.6	1.0	1.0	0.3	3.9	3.5	10.3	22.6	56.8	93.2
2012	7.95	0.4	0.7	0.4	1.4	5.1	5.8	12.6	24.9	48.7	92.0
2010	8.18	0.3	0.0	0.9	1.6	3.2	4.4	12.0	15.8	61.8	94.0
2008	-	-	-	-	-	-	-	-	-	-	-
2006	7.49	0.9	0.9	4.7	2.3	4.7	5.1	16.3	20.5	44.7	86.6
2004	7.40	1.9	1.9	1.6	2.3	6.1	9.4	16.2	24.6	35.9	86.1

In summary, the curbside collection of Solid Waste Services earned excellent marks with a small degree of decline. All the means remained at their high levels this year. The only grade to decline was for curbside loose leaf collection from A- to B+. See Appendix B for selected Solid Waste Services cross tabulations (B415–B444).



TOWN COUNCIL

FOCUS AREAS



Image Credit: Liz
Condo Photography

THE SURVEY INCLUDED SEVERAL QUESTIONS EXAMINING FIVE SPECIFIC FOCUS AREAS OF THE TOWN COUNCIL.

The respondents were asked to rate their satisfaction with the Town’s efforts on **environmental protection; keeping Cary the best place to live, work, and enjoy; transportation; planning & development; and recreational facilities**. A 9-point scale from very dissatisfied (1) to very satisfied (9) was used for all the areas examined with the exception of a separate 9-point effectiveness scale used only for **keeping Cary the best place to live, work, and enjoy**. The focus areas are listed in order of mean scores indicating higher levels of satisfaction and/or effectiveness from the respondents.

The job the Town is doing with **recreational facilities** continued to earn the highest rating of any of the focus areas. The respondents were asked to consider the overall job the Town is doing in terms of developing, managing, maintaining, and operating parks, greenways, and community centers. Table 63 shows the results for the job the Town is doing. The mean was 8.04 this year with

93.3% on the “satisfied” side of the scale (above 5). This represents a slight decline from 2020 when the mean was 8.17 with 96.7% on the “satisfied” side of the scale. There were only 0.8% of the responses on the “dissatisfied” side, unchanged from 2020 (Figure 16). Note that 44.1% of the respondents answered they were very satisfied with the Town’s performance. Overall, this ranks as the second highest rating the Town has earned to date for their efforts with **recreational facilities** eclipsed only by 8.17 in 2020. If this mean were converted into a grade, the Town would earn a B+ this year which is down from an A-. Although this year’s mean is borderline on remaining as an A-.

Figure 16. Satisfaction with Job Town is Doing on Recreational Facilities

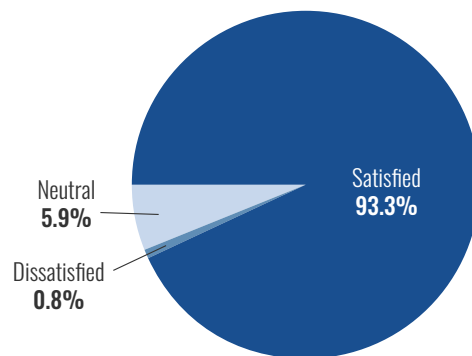


Table 63. Satisfaction with the Overall Job the Town is Doing of Developing, Managing, and Operating Recreational Facilities

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	8.04	0.0	0.0	0.0	0.8	5.9	1.8	16.0	31.4	44.1	93.3
2020	8.17	0.3	0.0	0.0	0.5	2.5	1.3	13.6	37.6	44.2	96.7
2018	8.02	0.3	0.8	0.3	0.0	5.0	3.3	10.8	38.2	41.5	93.8
2016	8.00	0.0	0.5	0.0	0.0	4.3	3.0	16.0	38.6	37.6	95.2
2014	7.61	0.2	0.5	0.0	0.5	8.2	6.0	21.9	35.9	26.7	90.5
2012	7.87	0.5	0.5	0.3	1.0	6.6	4.1	15.0	30.7	41.4	91.2
2010	7.68	0.0	0.0	0.3	1.3	9.8	4.0	21.0	31.5	32.3	88.8
2008	7.46	0.0	0.2	0.0	0.7	11.4	7.7	25.9	27.9	26.1	87.6

TOWN COUNCIL FOCUS AREAS

The suggestions made by the respondents who gave low scores (below the mean of 5) to improve their satisfaction for the focus areas are shown in Appendix O. They will be discussed at the end of this focus area section. See Appendix B for selected cross tabulations on the focus areas (B445–B489).

The respondents were generally satisfied with the job the Town is doing on **environmental protection** such as recycling, open space preservation, water conservation, sustainability, erosion control, stormwater, and litter reduction. The respondents gave the Town a solid rating with a mean of 7.56 (Table 64). The mean has improved from 7.39 in 2020, though not statistically significant. This rating stops a trend of mean declines from 2016 to 2020.

There were an impressive 89.8% of the responses on the “satisfied” side of the scale versus only 4.1% on the “dissatisfied” side (Figure 17). This would convert to a grade of B improving from B- in 2020.

Figure 17. Satisfaction with Job Town is Doing on Environmental Protection

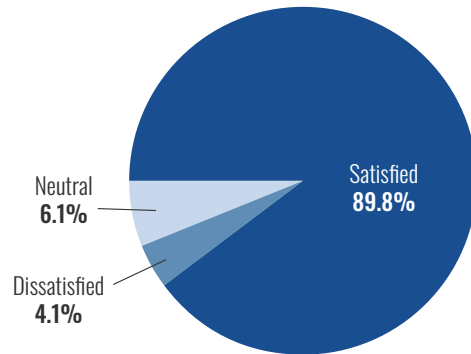


Table 64. Satisfaction with the Job the Town is Doing on Environmental Protection

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	7.56	0.3	1.0	0.5	2.3	6.1	5.9	25.6	27.4	30.9	89.8
2020	7.39	0.5	0.8	1.3	1.3	10.0	7.7	21.1	32.4	24.9	86.1
2018	7.64	0.0	0.5	0.5	0.8	8.2	6.4	18.8	36.0	28.8	90.0
2016	7.74	0.3	0.3	0.8	0.5	2.8	7.2	21.3	40.5	26.5	95.5
2014	7.53	0.5	0.5	0.5	1.0	8.5	5.3	22.0	37.5	24.3	89.1
2012	7.62	1.3	0.0	0.5	0.8	8.8	5.3	19.4	30.8	33.1	88.6
2010	7.67	0.5	0.0	0.8	0.5	7.0	5.3	19.5	39.8	26.8	91.4
2008	7.04	1.0	0.0	1.0	1.5	16.6	11.8	25.4	22.4	20.4	80.0

TOWN COUNCIL FOCUS AREAS

There was a large decline concerning how effective the Town Council was in **keeping Cary the best place to live, work, and enjoy**. This question used a 9-point effectiveness scale from very ineffective (1) to very effective (9). The mean fell from 7.80 to 7.34 this year and this was a statistically significant decline (Table 65). Even with the decline, the respondents were supportive of the Town’s efforts with 82.4% of the responses on the “effective” side of the scale versus only 3.6% on the “ineffective” side (Figure 18). Note the very effective responses fell from 32.2% to 26.1% this year. The mean would convert to a grade of B- falling from B+ in 2020.

Figure 18. Keeping Cary the Best Place to Live, Work, and Enjoy

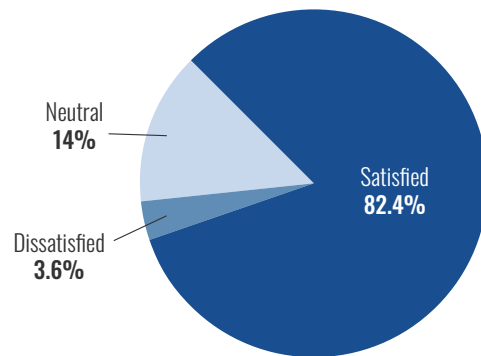


Table 65. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	7.34*	0.3	0.3	1.1	1.9	14.0	6.2	21.3	28.8	26.1	82.4
2020	7.80	0.3	0.0	0.8	0.5	6.4	2.3	20.1	37.4	32.2	92.0
2018	7.75	0.5	0.3	0.3	0.8	6.5	3.8	17.8	41.0	29.1	91.7
2016	7.72	0.3	0.3	1.3	0.8	5.3	3.5	20.0	41.3	27.5	92.3
2014	7.49	0.5	0.0	0.7	0.7	10.9	6.0	21.9	33.8	25.4	87.1
2012	7.83	0.8	0.3	0.5	0.5	4.9	3.9	17.0	38.8	33.4	93.1
2010	7.65	0.3	0.3	0.3	0.3	9.3	4.3	21.1	36.1	28.3	89.8
2008	6.85	1.3	0.3	0.5	2.0	19.0	12.3	28.8	20.1	15.8	77.0

TOWN COUNCIL FOCUS AREAS

The respondent’s level of satisfaction with the Town’s **transportation** efforts increased this year. The respondents were asked to consider issues like widening roads, GoCary, synchronizing signal lights, and adding bike lanes/greenways/sidewalks. The mean this year was 7.18 increasing from 7.02 in 2020 but this degree of increase did not reach statistical significance (Table 66). There were 84.1% on the “satisfied” side of the scale versus 7.9% on the “dissatisfied” side (Figure 19). Note the respondents who were very satisfied increased from 19.2% to 22.7% this year. This would convert to a grade of B- this year up from a C+ in 2020.

Figure 19. Satisfaction with Job Town is Doing on Transportation

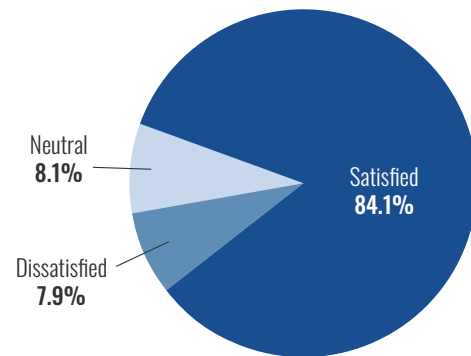


Table 66. Satisfaction with the Job the Town is Doing on Transportation

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	7.18	0.3	0.5	1.8	5.3	8.1	9.3	26.7	25.4	22.7	84.1
2020	7.02	0.3	1.0	1.5	3.3	12.4	14.2	23.3	24.8	19.2	81.5
2018	7.36	0.5	0.5	1.0	1.8	11.6	7.6	22.2	27.5	27.3	84.6
2016	7.20	0.8	0.3	1.8	3.0	10.1	9.8	25.7	24.9	23.7	84.1
2014	6.94	0.5	0.5	2.2	3.2	13.7	12.0	26.2	26.2	15.5	79.9
2012	7.07	1.3	0.8	1.8	3.0	12.4	9.8	22.0	28.5	20.5	80.8
2010	6.73	1.3	1.5	2.5	2.8	20.0	9.3	23.3	23.5	16.0	72.1
2008	6.66	0.7	0.5	1.7	8.2	15.9	12.2	24.1	24.9	11.7	72.9

TOWN COUNCIL FOCUS AREAS

Finally, the respondents rated the job the Town is doing with **planning & development** such as guiding growth, focusing on mixed-use development, and ensuring high-quality development compatible with existing development. This area earned the lowest rating for any of the focus areas. The results also show a slight decrease in the mean from 6.80 to 6.72 this year (Table 67). However, this mean decrease was not statistically significant. There were 74.5% on the “satisfied” side of the scale with 12.5% on the “dissatisfied” side (Figure 20). If this mean were converted into a grade, then the Town would earn a C which was unchanged from 2020.

Figure 20. Satisfaction with Job Town is Doing on Planning & Development

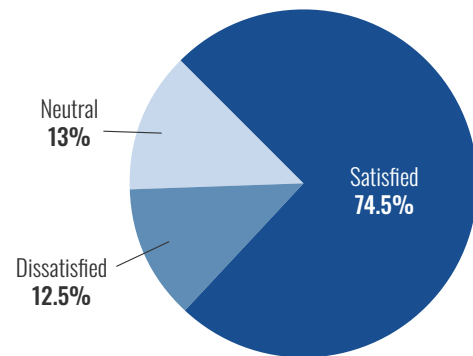


Table 67. Satisfaction with the Job the Town is Doing on Planning & Development

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	6.72	0.8	1.3	1.6	8.8	13.0	10.9	27.5	19.2	16.9	74.5
2020	6.80	2.1	1.5	3.6	2.1	12.3	12.3	25.1	24.4	16.7	78.5
2018	6.97	1.0	2.1	0.8	3.6	12.7	12.1	23.0	24.5	20.2	79.8
2016	7.16	1.0	1.3	1.5	0.8	12.0	12.2	22.4	24.9	23.9	83.4
2014	6.60	1.5	2.0	1.5	2.0	20.4	14.0	24.7	22.2	11.7	72.6
2012	6.82	1.0	1.8	2.0	2.8	16.6	11.7	22.4	24.2	17.3	75.6
2010	6.73	0.3	1.0	1.3	2.5	19.1	14.1	30.2	18.1	13.4	75.8
2008	5.93	3.1	2.6	3.8	8.9	20.4	18.1	24.2	12.2	6.6	61.1



THE RESPONDENTS WHO GAVE SCORES BELOW 5 FOR ANY OF THE FOCUS AREAS WERE ASKED ABOUT ANY SPECIFIC ACTION THE TOWN COULD TAKE TO MAKE THEM MORE SATISFIED (APPENDIX O). THE KEY ISSUES FOR EACH AREA WERE:

- **Planning and Development** — there were 31 total comments and the key issues were control growth/overdevelopment (12 comments), limit high-density housing/apartments (5 comments), preserving trees/greenspace (4 comments), and the availability of affordable housing (2 comments).
- **Transportation** — there were 12 total comments and the key issues centered on improving and publicizing public transportation (3 comments), adding more bus routes/stops (3 comments), and empty GoCary buses are a waste of money (2 comments).
- **Environmental Protection** — there was only 1 comment this year.
- **Keeping Cary the Best Place to Live, Work, and Enjoy** — there were only 3 comments with no theme evident.
- **Parks, Recreation, and Cultural Resources** — there were 9 total comments and the key issues were connectivity and extending the greenways in Town with 3 comments.



PRIORITIZING CARY ENVIRONMENTAL

FOCUS AREAS



PRIORITIZING CARY ENVIRONMENTAL FOCUS AREAS

THE SURVEY INCLUDED SEVERAL ENVIRONMENTAL FOCUS AREAS FOR THE TOWN AND ASKED THE RESPONDENTS TO RANK THEM IN TERMS OF PRIORITY.

A 9-point scale from very low priority (1) to very high priority (9) was utilized. There were three focus areas with means exceeding 8.00 and these were **providing safe drinking water** (8.58), **controlling litter** (8.09), and **preserving open space and natural lands** (8.06). Note that 76.1% of the respondents indicated providing safe drinking water should be a very high priority emphasizing its importance. Three other higher-

level priorities with similar means between 7.90–8.00 (in order) were **recycling and waste reduction** (7.97), **protecting and planting trees** (7.95), and **mitigating stormwater and flooding impacts** (7.92). The three lowest rated priority focus areas were helping address **food insecurity** (7.75), **increasing biodiverse wildlife habitats** (7.55), and **promoting solar and other non-fossil energy** (7.16). Keep in mind, all the nine environmental focus areas examined garnered means above 7.00 and had high percentages above 5 indicating a level of importance for each of them. See Appendix B for selected focus area priorities cross tabulations (B490–B498).

Table 68. Cary Environmental Focus Areas (In Order of Importance)

FOCUS AREA	MEAN	1	2	3	4	5	6	7	8	9	%
Providing Safe Drinking Water	8.58	0.5	0.0	0.5	0.3	1.3	0.8	6.1	14.5	76.1	97.5
Controlling Litter	8.09	0.3	0.3	0.0	1.3	3.6	4.8	15.0	22.1	52.7	94.6
Preserving Open Space and Natural Lands	8.06	0.3	0.3	1.5	0.8	4.1	4.3	14.0	20.1	54.8	93.2
Recycling and Waste Reduction	7.97	0.3	0.3	0.5	1.5	4.8	5.3	15.3	22.9	49.1	92.6
Protecting and Planting Trees	7.95	0.3	0.3	0.5	1.5	7.7	3.1	15.8	18.9	52.0	89.8
Mitigating Stormwater and Flooding Impacts	7.92	0.5	0.5	0.3	1.0	6.2	4.6	16.7	21.9	48.3	91.5
Helping Address Food Insecurity	7.75	1.0	0.8	1.3	1.3	10.9	3.6	11.9	18.9	50.3	84.7
Increasing Biodiverse Wildlife Habitats	7.55	0.8	0.5	0.8	2.9	9.0	8.2	17.2	20.6	39.9	85.9
Promoting Solar and other Non-Fossil Energy	7.16	2.1	1.5	1.5	3.1	10.6	11.9	19.6	14.9	34.8	81.2

HOME NEIGHBORHOOD

CHARACTERISTICS AND AVAILABLE HOME CHOICES



THE SURVEY INCLUDED FOUR QUESTIONS TO EXAMINE HOME NEIGHBORHOODS.

The respondents were asked to rate their neighborhoods on four characteristics. These were **desirability** (attractive, want to live there), **safety** (feel safe, presence of safety programs), **strength** (adapt to change, visually interesting), and **community connection** (I know people, there is social interaction). The respondents were given the definition of these concepts before answering the question. A 9-point grading scale from very poor (1) to excellent (9) was used to rate their neighborhoods.

The respondents rated all the characteristics positively again this year with **safety** being the highest rated of the four (Table 69). Comparing the results from 2020 shows a slight decline in all ratings with two being statistically significant

(Table 70). The mean for **safety** fell from 8.35 to 8.24 this year; although, the grade remained at the A- level. There were 98.0% who responded above the midpoint of 5 while only 0.3% responded below 5. **Desirability** rated second garnering a mean of 8.06 decreasing slightly from 8.18 in 2020 with the grade remaining an A-. There were 96.1% responding above the midpoint versus only 1.1% below it. **Strength** rated third with the mean falling from 7.96 to 7.63 this year and this decrease was statistically significant. The grade in this case declined from a B+ to B with 89.3% above 5 with only 3.7% below it. Finally, the lowest rating was for **community connection**. There has been a much larger decrease with the mean falling from 7.71 to 7.21 and the decline was also statistically significant. The grade fell from B to B- with 85.0% above the midpoint versus 8.6% below it. See Appendix B for selected home neighborhood characteristics cross tabulations (B499–B534).

Table 69. Ratings of Home Neighborhood Characteristics 2022 (In Order of Ratings)

NEIGHBORHOOD ASPECTS	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Safety	8.24	0.0	0.0	0.0	0.3	1.8	2.5	12.5	35.4	47.6	A-
Desirability	8.06	0.0	0.0	0.3	0.8	2.8	2.5	18.8	32.6	42.2	A-
Strength	7.63*	1.1	0.0	0.8	1.8	7.1	5.3	19.7	31.1	33.2	B
Community Connection	7.21*	1.3	2.0	2.0	3.3	6.4	8.4	26.8	21.7	28.1	B-

Table 70. Ratings of Home Neighborhood Characteristics 2020 (In Order of Ratings)

NEIGHBORHOOD ASPECTS	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Safety	8.35	0.0	0.0	0.0	0.3	2.3	2.0	8.3	32.6	54.6	A-
Desirability	8.18	0.0	0.0	0.3	0.0	2.8	3.3	16.0	27.6	50.1	A-
Strength	7.96	0.3	0.3	1.0	0.8	3.3	3.3	19.9	27.5	43.7	B+
Community Connection	7.71	0.0	0.5	0.8	1.8	7.1	9.4	16.5	22.3	41.8	B

HOME NEIGHBORHOOD CHARACTERISTICS & AVAILABLE HOME CHOICES

Table 71. Ratings of Home Neighborhood Characteristics 2018 (In Order of Ratings)

NEIGHBORHOOD ASPECTS	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Safety	8.21	0.0	0.3	0.3	0.5	2.3	3.8	11.6	29.6	51.8	A-
Desirability	7.92	0.0	0.0	0.5	1.0	5.6	4.5	18.7	26.8	42.9	B+
Strength	7.69	0.3	0.3	0.8	1.0	6.3	8.9	21.3	23.5	37.7	B
Community Connection	7.22	1.0	1.5	2.0	3.5	12.8	9.6	15.1	19.1	35.3	B-

In addition, the respondents were asked to rate how the Town has been doing in providing housing choices that can accommodate a variety of lifestyles, households, ages, cultures, and market preferences. The housing types examined were for **seniors, multi-generational households, households with children, households without children, young professionals, and members of the local workforce**. This year the ratings decreased for all the housing choices compared to 2020; although, the percentages above the midpoint of 5 remained generally high for all the housing choices. The respondents indicated the Town was doing the most effective job with housing for **households with children** (Table 72). However, the mean has fallen from 7.38 to 7.12 this year which was not statistically significant. This resulted in the grade falling from B- to C+ with 77.8% above the midpoint of 5 versus 10.4% below it. For comparison, the results from 2020 are shown in Table 73. Rated second was housing for **households without children** with a mean of 6.91. This mean has also fallen from 7.24 in 2020 and the grade declined from B- to C+ and this decline was statistically significant. There were 75.4% above the midpoint of 5 versus 9.5% below it.

Housing for **young professionals** moved up from ranking 4th to 3rd this year. The mean decreased from 7.08 to 6.67 as the grade also declined from C+ to C and this was also statistically significant. There were 69.5% of the responses above the midpoint of 5 versus 13.5% below it.

The mean for housing for **members of the local workforce** fell from 3rd to 4th as the mean decreased from 7.13 to 6.26. This resulted in the grade falling from C+ to C- and this was statistically significant. There were 62.0% above the midpoint of 5 versus 19.5% below it. Housing for **seniors** moved up from 6th to 5th this year. The mean rating decreased from 6.85 to 6.26 and this was statistically significant. This resulted in the grade declining from C to C- with 64.3% of the responses above the midpoint versus 17.6% below it. Finally, rated lowest by the respondents was housing for **multi-generational households** falling from 5th to 6th place. The mean decreased from 7.03 to 6.12 while the grade fell from C+ to D+ and this was statistically significant. In this instance, there were 58.5% above the midpoint with 17.7% below it. See Appendix B for selected housing choices cross tabulations (B535–B543).

HOME NEIGHBORHOOD CHARACTERISTICS & AVAILABLE HOME CHOICES

Table 72. Ratings of Available Housing Choices in Cary 2022 (In Order of Ratings)

HOUSING CHOICES	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Households with Children	7.12	0.5	1.4	4.1	4.4	11.8	8.0	17.6	21.2	31.0	C+
Households without Children	6.91*	0.6	1.4	2.8	4.7	15.1	10.3	20.4	22.1	22.6	C+
Young Professionals	6.67*	0.6	2.0	4.5	6.4	17.0	10.3	19.0	19.3	20.9	C
Members of Local Workforce	6.26*	0.6	2.6	6.3	10.0	18.6	11.1	21.4	12.9	16.6	C-
Seniors	6.26*	1.5	2.7	6.4	7.0	18.2	15.2	20.0	12.1	17.0	C-
Multi-generational Households	6.12*	2.6	1.7	6.4	7.0	23.8	13.4	17.2	12.2	15.7	D+

Table 73. Ratings of Available Housing Choices in Cary 2020 (In Order of Ratings)

HOUSING CHOICES	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Households with Children	7.38	2.7	0.3	1.9	1.6	14.4	4.1	13.0	23.1	38.9	B-
Households without Children	7.24	2.8	0.0	1.7	0.8	16.6	7.5	13.6	23.8	33.2	B-
Members of Local Workforce	7.13	1.6	1.1	2.5	2.2	16.8	5.5	16.5	23.9	29.9	C+
Young Professionals	7.08	3.5	0.3	1.9	2.2	17.1	6.8	14.4	22.0	31.8	C+
Multi-generational Households	7.03	2.2	1.1	2.0	2.0	20.2	6.2	13.4	23.5	29.4	C+
Seniors	6.85	2.5	0.8	3.6	3.3	18.2	8.8	17.7	16.6	28.5	C

HOME NEIGHBORHOOD CHARACTERISTICS & AVAILABLE HOME CHOICES

Table 74. Ratings of Available Housing Choices in Cary 2018 (In Order of Ratings)

HOUSING CHOICES	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Households with Children	7.73	0.8	0.3	1.6	1.1	10.0	4.0	12.1	28.2	42.0	B
Households without Children	7.42	0.5	0.3	1.9	1.6	15.6	6.3	14.0	23.8	36.0	B-
Members of Local Workforce	7.05	1.1	0.8	2.9	2.7	15.8	9.6	18.4	21.1	27.5	C+
Young Professionals	6.97	1.3	1.3	4.2	2.7	17.2	7.4	15.6	22.0	28.1	C+
Seniors	6.93	1.1	0.8	6.1	3.4	18.4	5.9	14.5	18.7	31.0	C+
Multi-generational Households	6.91	1.1	0.5	3.0	1.4	24.3	8.7	15.0	18.0	27.9	C+



BICYCLING

IN CARY



A FINAL SET OF QUESTIONS EXAMINED BICYCLING IN CARY.

The respondents were first asked how often they or those they live with ride bicycles on Cary streets, sidewalks, or greenways. The results show

that 51.0% of the respondents ride bicycles at sometime during the year (Table 75). In terms of frequency, only a very small percentage (1.5%) ride every day in Cary. There were 15.7% who ride a few times a week, 16.2% who ride a few times a month, and 17.5% only a few times a year.

Table 75. How Often Respondents Ride Bicycles in Cary

EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
1.5	15.7	16.2	17.5	49.0

The respondents were then asked what impact five possible actions the Town could take that would increase how often they would ride a bicycle. A five-point scale from no increase (1) to large increase (5) was utilized. Table 76 shows adding more greenways was the highest rated with a mean of 3.06 with 49.0% of the responses above the midpoint (3). Two other actions with higher ratings were adding bike lanes that are physically separated from traffic (2.78) and adding more sidewalks (2.77). The two lowest rated actions were adding painted

bike lanes to more Cary streets (2.22) and adding more bike racks and lockers (2.20). There were 32 comments made for other suggestions to impact bicycle ridership which are shown in Appendix P. There were suggestions for better connectivity of greenways (7 comments), separate bike lanes on the greenways (3 comments), better signage/mapping (3 comments), more paths/greenways around parks/lakes (2 comments), and facilitating electric bikes (2 comments). See Appendix B for selected bicycling cross tabulations (B544–B561).

Table 76. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle

HOUSING CHOICES	MEAN	1	2	3	4	5	%
Adding more Greenways	3.06	36.8	4.7	9.6	13.5	35.5	49.0
Adding Bike Lanes that are Physically Separated from Traffic	2.78	42.7	6.5	9.8	11.9	29.0	40.9
Adding more Sidewalks	2.77	41.7	6.7	10.4	15.3	25.9	41.2
Adding Painted Bike Lanes to more Cary Streets	2.22	53.4	10.1	12.7	9.3	14.5	23.8
Adding more Bike Racks and Lockers	2.20	53.2	10.9	13.2	8.3	14.3	22.6

TOWN METHODOLOGY





THE TOWN OF CARY'S 2022 BIENNIAL CITIZEN SURVEY WAS CONDUCTED FROM JANUARY 3 THROUGH FEBRUARY 26 OF 2022. BKL RESEARCH ADMINISTERED THE TELEPHONE SURVEY TO 400 RESIDENTS OF THE TOWN OF CARY.

This resulted in a $\pm 4.89\%$ margin of error. Both listed, unlisted, and wireless telephone numbers within Cary census tracts were included in the sampling frame and contacted using a random selection process. This year, 94.0% of the numbers contacted were wireless. A minimum of eight callbacks were attempted on each number not screened from the sampling frame. The potential respondents were screened with regards to Cary residence and over the age of 18. The average survey completion time was between 15–20 minutes and the refusal rate was 43.4%.

The survey instrument consisted of 33 core questions with related subparts to several of the questions (Appendix A). Respondents were asked to rate the Town Government staff, Police Department, Fire Department, Parks, Recreation,

and Cultural Resources programs, Solid Waste services, perceptions of safety, quality of life, service quality/value, and Cary as a place to live. The survey also examined information sources, information dissemination, and opportunities to participate in decision-making. Another series of questions examined Town Council focus areas such as keeping Cary the best place to live, environmental protection, transportation, planning & development, and recreational facilities. The respondents were also asked if they would recommend Cary as a place to relocate, bicycling in Town, and prioritizing selected environmental focus areas. Finally, questions were included to examine neighborhood strength and housing choices. The survey instrument primarily used a 9-point scale. There were also open-ended questions examining streets/roads and public areas needing attention and the most important issue facing Cary. The survey incorporated 9 demographic questions.

DEMOGRAPHIC CHARACTERISTICS OF THE SAMPLE



DEMOGRAPHIC CHARACTERISTICS OF THE SAMPLE

The demographic profiles of the sample are exhibited in Figures 1–6. The age profile of the sample is illustrated in Figure 1. A large percentage of the respondents (61.8%) fell between the ages of 25 to 54 with the largest portion in the 45–54 (24.4%) followed by the 35–44 (21.4%) and 25–34 (16.0%) age categories. Figure 2 shows the number of years the respondents had lived in Cary. There was a larger percentage living in Cary for 2–5 years (27.0%), over 20 years (26.0%), and 6–10 years (23.2%). In terms of education, a high percentage (66.2%) of the respondents graduated with a college degree including 37.6% with a bachelor’s degree, 23.7% with a master’s degree, and 4.9% with a PhD, JD, or MD degree (Figure 3).

The racial breakdown shown in Figure 4 illustrates 68.6% of the respondents were Caucasian, 11.1% were Asian (includes Native Hawaiian and Pacific Islander), 9.5% were African-American, and 6.5% were Hispanic. Figure 5 shows there were 23.7% of respondents earning between \$100,001–\$150,000, 20.7% earning over \$200,000, and another 20.7% earning between \$75,001–\$100,000. Figure 6 shows 52.1% of the sample were male, 47.4% were female, and 0.5% were non-binary. Most of the respondents (71.2%) resided in single-family homes, 12.7% in a townhouse/condominium, 14.0% in an apartment, and 2.0% in other housing. As to homeownership, 73.6% of the respondents own or have a mortgage, 22.5% pay rent/someone else owns, and 3.1% pay no rent/someone else owns. This year, there were 93.1% (87.2% in 2020) of the respondents who indicated they were registered voters. When asked if they wanted to be contacted by a staff person, 12.5% (12.0% in 2020) responded yes.

Figure 1. Sample: Age Distribution

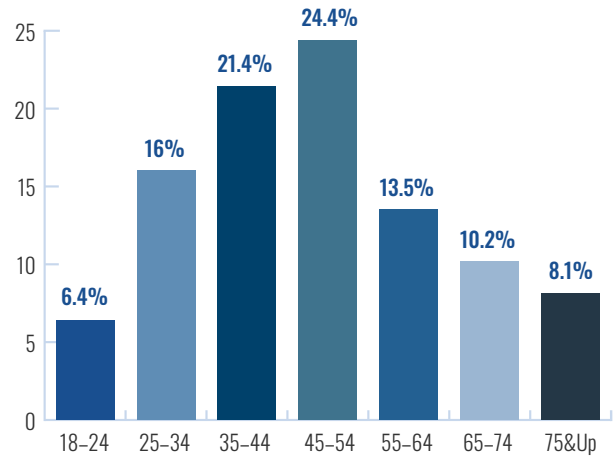


Figure 2. Sample: Years Lived in Cary

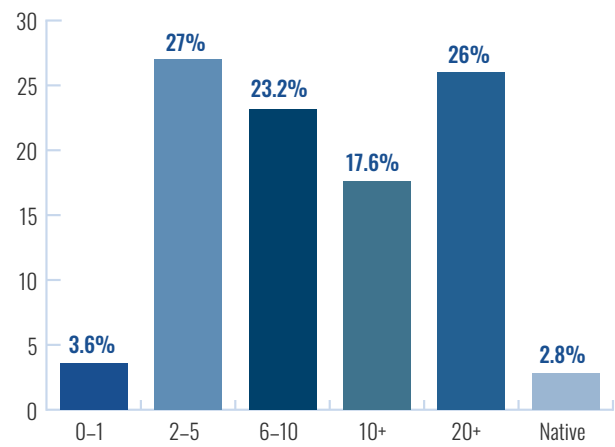
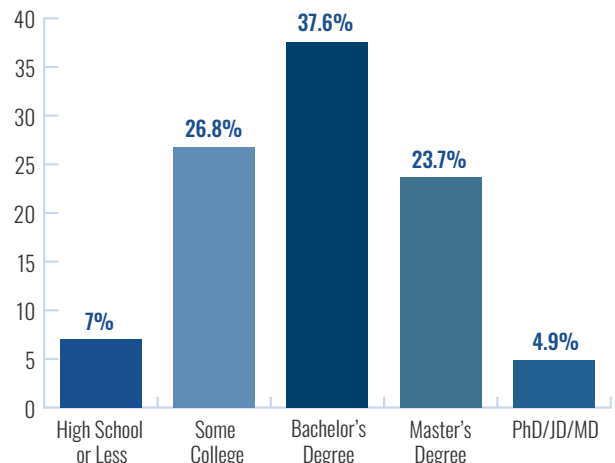


Figure 3. Sample: Educational Level



DEMOGRAPHIC CHARACTERISTICS OF THE SAMPLE

Figure 4. Sample: Race

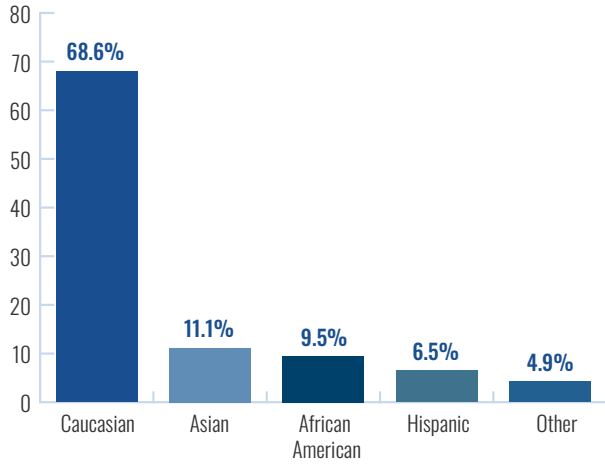


Figure 5. Sample: Income

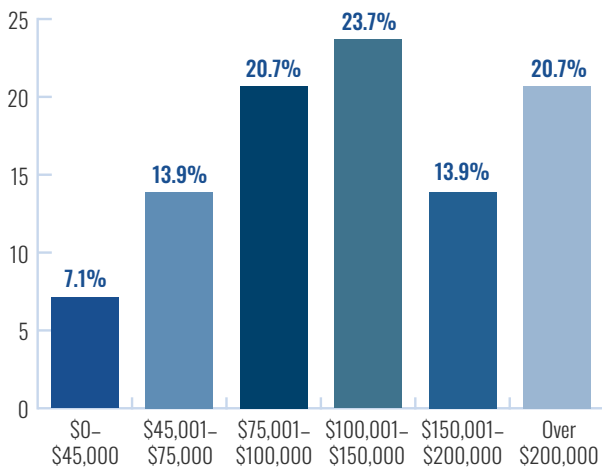
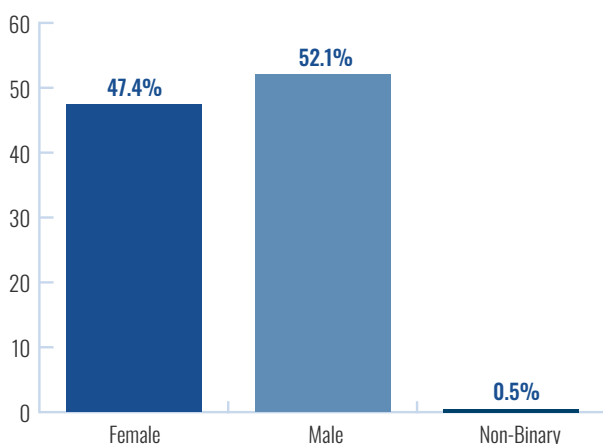


Figure 6. Sample: Gender



Selected demographic cross tabulations on age (B562–B569), education (B570–B576), home ownership (B577–B584), home type (B585–B592), income (B593–B599), race (B600–B607), voter status (B608–B615), and years in Cary (B616–B623) are included at the end of Appendix B.

Several of the means for the service dimensions in the survey were converted into grades. The mean score was changed into a percentage (using 9 as the denominator) and compared to the grading scale shown in Table 1. The respondents were also asked if they would agree to participate in a focus group session to gain even more insight into their opinions with 38.5% of the respondents agreeing to participate in a session.

Table 1. Grading Scale

RATING (%)	GRADE
97–100	A+
94–96	A
90–93	A-
87–89	B+
84–86	B
80–83	B-
77–79	C+
74–76	C
70–73	C-
67–69	D+
64–66	D
60–63	D-
Below 60	F

DEMOGRAPHIC CHARACTERISTICS OF THE SAMPLE

The report will include selected cross tabulations expressly chosen by the Town for specific questions in the survey (Appendix B). It is important to exercise a degree of caution in the interpretation of cross tabulations. They will act to segment or partition the sample size and in turn, increase the margin of error for a question. For that reason, it is difficult to generalize from cross tabulations with small sample sizes for a specific demographic subgrouping.

The percentages in the tables are rounded off to one decimal place. Due to rounding, this may result in row totals that do not always add up to exactly 100.0%. The demographic recodes for the cross tabulations were age (18–24, 25–54, 55–64, 65 and over), education (high school degree/some college, college degree, PhD/JD/MD), home type (single family, apartment, townhouse/ condo, other), income (0–\$45,000, \$45,001–\$100,000, \$100,001–\$150,000, \$150,001–\$200,000, over \$200,000), race (Caucasian, Asian, African-American, Hispanic, other), and years in Cary (0–1, 2–5, 6–10, over 10, native).

They will act to segment or partition the sample size and in turn, increase the margin of error for a question.

For clarification, other housing includes mobile homes, duplexes, and any other living arrangement such as assisted living. Other races include all respondents selecting other as to their race and Native Americans due to their limited number. All the tables are displayed in percentages unless otherwise stated.

The results between the survey periods may show an upward or downward trend between the survey periods. It is important to examine



DEMOGRAPHIC CHARACTERISTICS OF THE SAMPLE



these changes for statistical significance. For that reason, significance tests were conducted on the mean differences for the 2020 and 2022 surveys. Any question with a mean score which was measured in both years was compared with statistical analysis. No assumption of homogeneity of variance was assumed since the sample sizes for the service dimensions generally differed for the two measurement periods. For that reason, a Welch's t-test was utilized with a two-tailed test at the .05 significance level to determine significance. This statistical method will test the null hypothesis that the two population means are equal while correcting for unequal variances. A two-tailed test was employed due to the fact the mean difference could be higher or lower. A significant result would indicate the differences in the two means would be more (or less) than would be expected by chance. An asterisk will be placed after any means in the tables that are statistically significant such

as 8.50*. Appendix Q lists the significance tests for all the Town's service dimensions comparing changes from 2020 to 2022. This year, there were 22 statistically significant mean changes with 4 improving and 18 declining.

This year, the refusal rate increased from 17.5% to 43.4% resulting in significantly more calls to complete the survey. This is a very unusual refusal rate for Cary which normally has some of the lowest we encounter.

There are some additional notes to the 2022 Biennial Survey. The collection period was longer for this survey increasing from five to eight weeks compared to 2020. Several factors contributed

DEMOGRAPHIC CHARACTERISTICS OF THE SAMPLE

to this increase. Spam calls have influenced how often people answer calls and survey research firms have responded by increasing the number of callbacks and the interval between them. This is what we have done in this survey with the number of callbacks doubling. Along with spammers, Covid has also impacted survey response rates effectively lowering them. Research studies by Rothbaum & Bee (2021) and Villa Ross, Shin, & Marley (2021) have highlighted this impact. In addition, Covid had a direct impact on the survey team as several experienced members contracted the disease in January slowing down our progress. This year, the refusal rate increased from 17.5% to 43.4% resulting in significantly more calls to complete the survey. This is a very unusual refusal rate for Cary which normally has some of the lowest refusal rate. The higher percentage of cell phone numbers serves to limit calling times to nights and weekends and precludes daytime calls except on landlines (only 6% of the sample). Finally, the survey length increased from 13–17 minutes in 2020 to 15–20 this year slowing down the overall completion rate.

We ran a breakdown of the sample for January and February to see if there were any statistically significant differences between the two months and there were minimal differences. One of these was the cleanliness and appearance of streets which was statistically significant with higher scores in February. This may have been impacted by weather (snow) in January. In addition, the rating for the availability for multi-generational housing and five actions to increase bike ridership were lower in February than January. This was possibly related to our calling protocol in February. We switched to a stratified sampling method to reach underrepresented age groups as we neared the end of the survey. In this case, we called more in the 55–64 age group during February (16.4%

versus 10.1%) and this group gave lower ratings for both multi-generational housings and bike actions. The only other statistically significant difference was for the neighborhood characteristic of strength (adapt to change, visually interesting) and it would not seem this question would be impacted by calling month.

Besides response rate, Covid can have an impact on the ratings given by the respondents. As municipal departments temporarily close or have short-staffed situations due to outbreaks, this can directly influence respondent perceptions of the local government. This appears to be what has happened in Cary during this survey period. Other municipalities have delayed citizen surveys for these concerns while Cary kept on their same schedule.

It can be more difficult to match age distribution parameters with lower response rates due to the excessive number of calls required to locate respondents in the needed age groups. However, the age distribution (the primary screening method) of the sample distribution generally coincides with the 2020 US Census American Community Survey estimates in terms of the age distribution. Keep in mind, you must remove the under 18 population from the total population and then recalculate the population parameters. The Biennial results compared favorably to Census ACS including 18–24 (6.4% versus 8.1%), 25–34 (16.0% versus 15.5%), 35–44 (21.4% versus 21.5%), 45–54 (24.4% versus 21.3%), 55–64 (13.5% versus 16.7%), 65–74 (10.2% versus 10.6%), and 75 & Over (8.1% versus 6.2%). A check of the fit with a Goodness of Fit calculation by comparing the observed counts to what would be the expected ACS population counts resulted in a Chi-Square statistic ($\chi^2 = 8.36$, $p = .2127$) indicating a good fit at the .05 significance level.

APPENDIX

A



TOWN OF CARY 2022 BIENNIAL CITIZEN SURVEY INSTRUMENT

Hello, my name is _____ and I am calling for the Town of Cary. On a regular basis, Cary conducts a citizen survey so that we can improve the services that the Town offers you. Your opinion is very important to Cary.

Are you a resident of the Town of Cary?

- Yes (Continue) No (Stop and thank the respondent)

Are you over the age of 18?

- Yes (Continue) No (Ask politely to speak with someone over 18)

1. How would you rate Cary overall as a place to live? Use a 9-point scale where 1 is very undesirable and 9 is very desirable, 5 is average.

VERY UNDESIRABLE			AVERAGE			VERY DESIRABLE		
1	2	3	4	5	6	7	8	9

(For responses below 5) Please tell us specifically what about Cary you're finding undesirable?

2. Please rate the overall quality of the services provided by the Town of Cary government on a 9-point scale where 1 is very poor and 9 is excellent, 5 is average.

VERY POOR			AVERAGE			EXCELLENT		
1	2	3	4	5	6	7	8	9

3. Please rate the overall value of the services provided by the Town government for the taxes and fees that you have to pay to live in Cary using the same scale.

VERY POOR			AVERAGE			EXCELLENT		
1	2	3	4	5	6	7	8	9

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4. What do you feel is the one most important issue facing the Town of Cary?

5. Would you recommend Cary as a place to relocate – yes, no, or maybe?

Yes No Maybe

6. On a scale of 1 to 9 with 1 being very dissatisfied to 9 being very satisfied, rate your level of satisfaction with the following Town of Cary solid waste services. If you have not used any of the services respond with not applicable.

	VERY POOR		AVERAGE					EXCELLENT		
6a. Curbside recycling collection	1	2	3	4	5	6	7	8	9	N/A
6b. Curbside garbage collection	1	2	3	4	5	6	7	8	9	N/A
6c. Curbside yard waste collection	1	2	3	4	5	6	7	8	9	N/A
6d. Curbside loose leaf collection	1	2	3	4	5	6	7	8	9	N/A
6e. Special collections like bulky trash, white goods, and cooking oil	1	2	3	4	5	6	7	8	9	N/A

7. Please rate the cleanliness and appearance of the following public areas, again with the same 9-point scale.

	VERY POOR		AVERAGE					EXCELLENT		
7a. Streets	1	2	3	4	5	6	7	8	9	N/A
7b. Median and roadsides	1	2	3	4	5	6	7	8	9	N/A
7c. Parks	1	2	3	4	5	6	7	8	9	N/A
7d. Greenways	1	2	3	4	5	6	7	8	9	N/A
7e. Bus Shelters	1	2	3	4	5	6	7	8	9	N/A

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(For responses below 5) Can you provide specific examples of public areas that need more attention (ask to spell the name of the area and then ask the problem)?

Area _____ Problem _____

Area _____ Problem _____

8. How well does the Town of Cary maintain:

	VERY POOR			AVERAGE			EXCELLENT			
8a. Streets	1	2	3	4	5	6	7	8	9	N/A
8b. Sidewalks	1	2	3	4	5	6	7	8	9	N/A
8c. Traffic signals	1	2	3	4	5	6	7	8	9	N/A
8d. Traffic signs	1	2	3	4	5	6	7	8	9	N/A
8e. Street pavement markings	1	2	3	4	5	6	7	8	9	N/A
8f. Accessibility for the disabled	1	2	3	4	5	6	7	8	9	N/A

(For responses below 5) Can you provide specific examples of roads that need more attention (ask to spell street name and then ask the problem)?

Street _____ Problem _____

Street _____ Problem _____

9. How effectively do you feel the Cary Town Council is working together to keep Cary the best place to live, work, and enjoy? Use a 9-point scale where 1 is very ineffective and 9 is very effective.

VERY INEFFECTIVE		AVERAGE					VERY EFFECTIVE	
1	2	3	4	5	6	7	8	9

APPENDIX A

10. Thinking about the Town’s environmental efforts such as recycling, open space preservation, water conservation, sustainability, erosion control, stormwater, and litter reduction, how satisfied are you with the job the Town of Cary is doing with environmental protection? Use a 9-point satisfaction scale where 1 is very dissatisfied and 9 is very satisfied.

VERY DISSATISFIED	AVERAGE							VERY SATISFIED
1	2	3	4	5	6	7	8	9

11. Thinking more about the efforts, please tell us how important each of the following focus areas is to you in terms of how the Town prioritizes its work. Use a 1-9 point scale where 1 is very low priority for you and 9 is very high priority.

		VERY POOR	AVERAGE							EXCELLENT	
11a.	Providing safe drinking water	1	2	3	4	5	6	7	8	9	N/A
11b.	Preserving open space and natural lands	1	2	3	4	5	6	7	8	9	N/A
11c.	Protecting and planting trees	1	2	3	4	5	6	7	8	9	N/A
11d.	Controlling litter	1	2	3	4	5	6	7	8	9	N/A
11e.	Promoting solar and other non-fossil energymarkings	1	2	3	4	5	6	7	8	9	N/A
11f.	Mitigating stormwater and flooding impacts	1	2	3	4	5	6	7	8	9	N/A
11g.	Helping address food insecurities	1	2	3	4	5	6	7	8	9	N/A
11h.	Recycling and waste reduction	1	2	3	4	5	6	7	8	9	N/A
11i.	Increasing biodiverse wildlife habitats such as pollinator gardens	1	2	3	4	5	6	7	8	9	N/A

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12. Thinking now about the Town’s efforts with providing transportation choices like widening roads, offering GoCary bus service, synchronizing signal lights, adding bike lanes, greenways, and sidewalks. How satisfied would you say you are overall with the job the Town of Cary is doing with transportation? Use the same 9-point satisfaction scale.

VERY DISSATISFIED		AVERAGE					VERY SATISFIED	
1	2	3	4	5	6	7	8	9

13. Next we’d like your opinion on how the Town is doing with planning and development like shaping and guiding community growth for specific areas, focusing mixed-use development and supporting redevelopment in strategic locations, and ensuring that new development is high quality and compatible with existing development. Using the same 9-point satisfaction scale, how satisfied are you with the overall with the job the Town of Cary is doing with planning and development?

VERY DISSATISFIED		AVERAGE					VERY SATISFIED	
1	2	3	4	5	6	7	8	9

14. We’d like your opinion on recreational facilities, so please indicate how satisfied you are with the overall job the Town of Cary is doing in terms of developing, maintaining, and operating parks, greenways, and community centers using the same 9-point scale?

VERY DISSATISFIED		AVERAGE					VERY SATISFIED	
1	2	3	4	5	6	7	8	9

(For responses below 5) Please tell us specifically what about Cary you’re finding undesirable?

15. Have you had any direct contact with any Town Government staff in the past two years?

- Yes (Continue) No (Skip to #17)

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16. Please tell us your opinion regarding that contact with Town staff using a 9-point scale where 1 is very poor and 9 is excellent, 5 is average.

	VERY POOR					AVERAGE				EXCELLENT
12a. Overall quality of customer service	1	2	3	4	5	6	7	8	9	
12b. Promptness of response	1	2	3	4	5	6	7	8	9	
12c. Professionalism	1	2	3	4	5	6	7	8	9	
12d. Knowledgeable	1	2	3	4	5	6	7	8	9	
12e. Courteous	1	2	3	4	5	6	7	8	9	
12f. Helpful	1	2	3	4	5	6	7	8	9	

(For responses below 5) Please tell us specifically what you recall about this interaction.

17. Have you had any contact with the Cary Police Department in the past two years?

- Yes (Continue)
 No (Skip to #20)

18. Was the person you contacted at the Police Department?

- Police Officer
 Clerk
 Dispatcher
 Animal Control
 Detective
- District Commander
 Not Sure

APPENDIX A

19. Using the same 9-point scale from very poor to excellent, please tell us your opinion regarding that contact with Cary Police.

		VERY POOR			AVERAGE			EXCELLENT			
19a.	Courteous	1	2	3	4	5	6	7	8	9	N/A
19b.	Fairness	1	2	3	4	5	6	7	8	9	N/A
19c.	Competence	1	2	3	4	5	6	7	8	9	N/A
19d.	Problem solving	1	2	3	4	5	6	7	8	9	N/A
19e.	Response time	1	2	3	4	5	6	7	8	9	N/A

20. Have you had contact with the Cary Fire Department in the past two years?

- Yes (Continue) No (Skip to #22)

21. Using the same 9-point scale from very poor to excellent, please tell us your opinion regarding that contact with Cary Fire Department.

		VERY POOR			AVERAGE			EXCELLENT			
19a.	Courteous	1	2	3	4	5	6	7	8	9	N/A
19b.	Fairness	1	2	3	4	5	6	7	8	9	N/A
19c.	Competence	1	2	3	4	5	6	7	8	9	N/A
19d.	Problem solving	1	2	3	4	5	6	7	8	9	N/A
19e.	Response time	1	2	3	4	5	6	7	8	9	N/A

22. Have you or anyone in your household participated in a Town of Cary Parks, Recreation & Cultural Resources' Department Program in the past two years?

- Yes (Continue) No (Skip to #25)

APPENDIX A

23. Please tell me which program you or a member of your household most frequently participated in and where?

Program _____ Location _____

Program _____ Location _____

24. Using the 9-point scale from very poor to excellent, please give an overall rating to various aspects of the program.

	VERY POOR					AVERAGE				EXCELLENT	
24a. Program quality	1	2	3	4	5	6	7	8	9		N/A
24b. Facility quality	1	2	3	4	5	6	7	8	9		N/A
24c. Cost or amount of fee	1	2	3	4	5	6	7	8	9		N/A
24d. Overall experience	1	2	3	4	5	6	7	8	9		N/A
24e. Ease of registration	1	2	3	4	5	6	7	8	9		N/A
24f. Instructor or coach quality	1	2	3	4	5	6	7	8	9		N/A

25. How satisfied are you with the Town of Cary government making information available to citizens about important Town services, projects, issues, and programs? Use a 9-point scale where 1 is very dissatisfied and 9 is very satisfied, 5 is neutral.

VERY DISSATISFIED				AVERAGE					VERY SATISFIED
1	2	3	4	5	6	7	8	9	

What specific projects, services, or issues came to mind when you decided on that rating?

APPENDIX A

26. Using the same scale, how satisfied are you with the opportunities the Town gives you to participate in the decision-making process.

VERY DISSATISFIED		AVERAGE					VERY SATISFIED	
1	2	3	4	5	6	7	8	9

What specific projects, services, or issues came to mind when you decided on that rating?

27. Please indicate how much you use the following information sources that Cary uses to communicate with its citizens. Use a 9-point scale from 1 never use to 9 frequently use.

	NEVER USE			AVERAGE			FREQUENTLY USE		
	1	2	3	4	5	6	7	8	9
27a. Raleigh News & Observer	1	2	3	4	5	6	7	8	9
27b. Television	1	2	3	4	5	6	7	8	9
27c. Radio	1	2	3	4	5	6	7	8	9
27d. The Town's website	1	2	3	4	5	6	7	8	9
27e. The Town's email subscriptions	1	2	3	4	5	6	7	8	9
27f. Word of mouth (friends/neighbors)	1	2	3	4	5	6	7	8	9
27g. Cary TV 11, Cary's Govt Access Cable Channel	1	2	3	4	5	6	7	8	9
27h. BUD (Cary's water & sewer bill newsletter)	1	2	3	4	5	6	7	8	9
27i. Parks, Recreation, and Cultural Resources Program Brochure	1	2	3	4	5	6	7	8	9
27j. Independent Weekly/ Indy Week	1	2	3	4	5	6	7	8	9

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	NEVER USE							FREQUENTLY USE	
27k. Homeowner's Association	1	2	3	4	5	6	7	8	9
27l. Twitter subscriptions	1	2	3	4	5	6	7	8	9
27m. Cary Citizen website subscriptions	1	2	3	4	5	6	7	8	9
27n. Facebook subscriptions	1	2	3	4	5	6	7	8	9
27o. YouTube	1	2	3	4	5	6	7	8	9
27p. Next Door	1	2	3	4	5	6	7	8	9
27q. Instagram	1	2	3	4	5	6	7	8	9
27r. LinkedIn	1	2	3	4	5	6	7	8	9
27s. Triangle Business Journal	1	2	3	4	5	6	7	8	9
27t. 311 (not 911)	1	2	3	4	5	6	7	8	9
27u. WAZE	1	2	3	4	5	6	7	8	9
27v. Text/SMS	1	2	3	4	5	6	7	8	9
27w. Cary Magazine	1	2	3	4	5	6	7	8	9
27x. Smart devices like Alexa, Nest, Echo	1	2	3	4	5	6	7	8	9

28. Please tell us how safe you feel in Cary, overall. Use a 9-point scale where 1 is extremely unsafe and 9 is extremely safe, 5 is average.

VERY UNSAFE		AVERAGE					VERY SAFE	
1	2	3	4	5	6	7	8	9

APPENDIX A

29. Cary wants to help create and maintain strong neighborhoods. Thinking about your specific home neighborhood, please rate it on the following characteristics on a 9-point scale where 1 is very poor to 9 which is excellent, 5 is average.

	VERY POOR				AVERAGE				EXCELLENT
29a. Desirability (attractive, want to live there)	1	2	3	4	5	6	7	8	9
29b. Safety (feel safe, presence of safety programs)	1	2	3	4	5	6	7	8	9
29c. Strength (adapt to change, visually interesting)	1	2	3	4	5	6	7	8	9
29d. Community Connection (I know people, there is social interaction)	1	2	3	4	5	6	7	8	9

30. Thinking about how the Town is doing providing housing that can accommodate a variety of lifestyles, households, ages, cultures, and market preferences, please tell us your opinion regarding available housing choices using the same scale.

	VERY POOR				AVERAGE				EXCELLENT
30a. Seniors	1	2	3	4	5	6	7	8	9
30b. Multigenerational households	1	2	3	4	5	6	7	8	9
30c. Households with children	1	2	3	4	5	6	7	8	9
30d. Households without children	1	2	3	4	5	6	7	8	9
30e. Young professionals	1	2	3	4	5	6	7	8	9
30f. Members of the local workforce	1	2	3	4	5	6	7	8	9

APPENDIX A

31. On average, how often do you or those you live with ride bicycles on Cary streets, sidewalks, or greenways? (Read choices)

- Every day A Few Times a Week A Few Times a Month A Few Times a Year Never

32. Whether you currently ride a bicycle or not, please tell us what kind of impact each of the following actions would likely have on how often you'd ride a bike. Use a 1-5 scale where 1 is no increase in your bike riding and 5 is a large increase in how often you ride:

	NO INCREASE				LARGE INCREASE	
32a. Adding painted bike lanes to more Cary streets	1	2	3	4	5	
32b. Adding bike lanes that are physically separated from traffic	1	2	3	4	5	
32c. Adding more bike racks and lockers	1	2	3	4	5	
32d. Adding more sidewalks	1	2	3	4	5	
32e. Adding greenways	1	2	3	4	5	
32f. Other	1	2	3	4	5	

33. Are you a resident of the Town of Cary?

- Yes No

If YES, can I ask your first name and the best way to reach you? _____

THAT CONCLUDES OUR QUESTIONS ABOUT THE TOWN OF CARY. NOW TELL US A LITTLE ABOUT YOURSELF.

34. How many years have you lived in the Town of Cary?

- 0-1 2-5 6-10 11-20 More than 20 Cary Native

35. Which of the following best describes where you live?

- Single-family detached home Apartment Townhouse Condominium Mobile home
 Duplex Room Other _____

APPENDIX A

36. Which best describes your home's ownership?

- I own a place or have a bank mortgage I pay rent which someone else owns
 I pay no rent which someone else owns Other _____

37. Stop me when I reach the age group you fall in.

- 18-24 25-34 35-44 45-54 55-64 65-74 75 & Up

38. Please tell me the last grade or degree completed in school.

- High school or less Some college or Technical Bachelors Degree
 Masters Degree Doctorate: PhD, JD, MD

39. May I ask your race?

- White Black or African American Native-American
 Asian, Native Hawaiian and Pacific Islander Hispanic or Latino Other _____

40. Are you a registered voter?

- Yes No

41. Stop me when I reach your household income level?

- 0-\$45,000 \$45,001-\$75,000 \$75,001-\$100,000
 \$100,001-\$150,000 \$150,001-\$200,000 Over \$200,000

42. Which of the following best describes your current gender?

- Male Female Non-Binary Transgender Prefer Not to Answer

Thank you for participating in the survey. After we compile and analyze this survey, the Town of Cary will also be conducting focus groups to get an even better understanding of our citizen's feelings and concerns. Would you be willing to participate in one of our sessions that will last about an hour? You would be compensated for participation.

- Yes, can I ask your first name _____ No

APPENDIX B

CROSS TABULATIONS



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT: CONTACT CROSS TABULATIONS

Table B1. Contact with the Town Government by Age

AGE	N	YES	NO
18-24	25	12.0	88.0
25-54	242	19.0	81.0
55-64	53	17.0	83.0
65 & Over	72	30.6	69.4

Table B2. Contact with the Town Government by Education

EDUCATION	N	YES	NO
HS/Some College	131	12.2	87.8
College Degree	238	23.5	76.5
PhD/JD/MD	19	36.8	63.2

Table B3. Contact with the Town Government by Gender

GENDER	N	YES	NO
Male	202	21.8	78.2
Female	185	18.9	81.1
Non-Binary	2	0.0	100.0

Table B4. Contact with the Town Government by Home Ownership

OWNERSHIP	N	YES	NO
Own/Mortgage	213	25.3	74.7
Rent/Not Own	82	5.7	94.3
No Rent/Not Own	10	16.7	83.3
Other	3	0.0	100.0

Table B5. Contact with the Town Government by Home Type

HOUSE TYPE	N	YES	NO
Single Family	280	24.3	75.7
Apartment	55	12.7	87.3
Townhouse/Condo	50	10.0	90.0
Other	8	12.5	87.5

APPENDIX B: CROSS TABULATIONS

Table B6. Contact with the Town Government by Income

INCOME	N	YES	NO
0-\$45,000	19	10.5	89.5
\$45,001-\$100,000	92	21.7	78.3
\$100,001-\$150,000	63	22.2	77.8
\$150,001-\$200,000	37	24.3	75.7
Over \$200,000	55	29.1	70.9

Table B7. Contact with the Town Government by Race

RACE	N	YES	NO
Caucasian	253	24.1	75.9
Asian	41	17.1	82.9
African-American	35	8.6	91.4
Hispanic	24	4.2	95.8
Other	16	6.3	93.8

Table B8. Contact with the Town Government by Voter Status

VOTER STATUS	N	YES	NO
Registered	363	20.9	79.1
Not Registered	27	14.8	85.2

Table B9. Contact with the Town Government by Years in Cary

YEARS IN CARY	N	YES	NO
0-1	13	23.1	76.9
2-5	106	14.2	85.8
6-10	91	15.4	84.6
Over 10	171	26.9	73.1
Native	11	27.3	72.7



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT STAFF: PROFESSIONALISM CROSS TABULATIONS

Table B10. Opinion Regarding Contact with Town Government Staff — Professionalism by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	B+
25–54	47	8.19	2.1	0.0	2.1	2.1	2.1	0.0	12.8	6.4	72.3	A-
55–64	9	8.22	0.0	0.0	0.0	0.0	11.1	0.0	0.0	33.3	55.6	A-
65 & Over	22	7.96	4.5	0.0	4.5	0.0	4.5	0.0	4.5	13.6	68.2	B+

Table B11. Opinion Regarding Contact with Town Government Staff — Professionalism by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	19	7.26	10.5	0.0	5.3	5.3	0.0	0.0	10.5	10.5	57.9	B-
College Degree	54	8.33	0.0	0.0	1.9	0.0	5.6	0.0	9.3	14.8	68.5	A-
PhD/JD/MD	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	14.3	0.0	85.7	A+

Table B12. Opinion Regarding Contact with Town Government Staff — Professionalism by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	45	8.38	2.2	0.0	0.0	0.0	2.2	0.0	13.3	8.9	73.3	A-
Female	35	7.77	2.9	0.0	5.7	2.9	5.7	0.0	5.7	17.1	60.0	B
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B13. Opinion Regarding Contact with Town Government Staff — Professionalism by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	73	8.18	1.4	0.0	2.7	1.4	4.1	0.0	9.6	12.3	68.5	A-
Rent/Not Own	5	7.00	20.0	0.0	0.0	0.0	0.0	0.0	20.0	0.0	60.0	C+
No Rent/Not Own	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B14. Opinion Regarding Contact with Town Government Staff — Professionalism by Home Type

HOUSE TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	68	8.24	1.5	0.0	1.5	1.5	2.9	0.0	11.8	13.2	67.6	A-
Apartment	7	7.57	14.3	0.0	0.0	0.0	0.0	0.0	14.3	0.0	71.4	B
Townhouse/ Condo	6	7.17	0.0	0.0	16.7	0.0	16.7	0.0	0.0	16.7	50.0	B-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B15. Opinion Regarding Contact with Town Government Staff — Professionalism by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001- \$100,000	20	8.15	0.0	0.0	5.0	5.0	0.0	0.0	10.0	10.0	70.0	A-
\$100,001- \$150,000	15	8.20	6.7	0.0	0.0	0.0	0.0	0.0	13.3	0.0	80.0	A-
\$150,001- \$200,000	9	8.56	0.0	0.0	0.0	0.0	11.1	0.0	0.0	0.0	88.9	A
Over \$200,000	16	8.31	0.0	0.0	0.0	0.0	6.3	0.0	12.5	18.8	62.5	A-

Table B16. Opinion Regarding Contact with Town Government Staff — Professionalism by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	61	8.10	3.3	0.0	3.3	1.6	1.6	0.0	8.2	13.1	68.9	A-
Asian	8	8.00	0.0	0.0	0.0	0.0	12.5	0.0	25.0	0.0	62.5	B+
African-American	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B17. Opinion Regarding Contact with Town Government Staff —Professionalism by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	77	8.12	2.6	0.0	2.6	1.3	3.9	0.0	9.1	11.7	68.8	A-
Not Registered	4	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	A-

Table B18. Opinion Regarding Contact with Town Government Staff — Professionalism by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
2-5	14	8.21	7.1	0.0	0.0	0.0	0.0	0.0	0.0	21.4	71.4	A-
6-10	15	8.33	0.0	0.0	6.7	0.0	0.0	0.0	13.3	0.0	80.0	A-
Over 10	47	8.09	2.1	0.0	2.1	0.0	6.4	0.0	10.6	14.9	63.8	A-
Native	3	6.67	0.0	0.0	0.0	33.3	0.0	0.0	33.3	0.0	33.3	C



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT STAFF: COURTEOUS CROSS TABULATIONS

Table B19. Opinion Regarding Contact with Town Government Staff — Courteous by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	66.7	0.0	33.3	B
25–54	47	8.13	2.1	0.0	2.1	2.1	2.1	0.0	10.6	17.0	63.8	A-
55–64	9	8.44	0.0	0.0	0.0	0.0	11.1	0.0	0.0	11.1	77.8	A
65 & Over	23	7.91	4.3	0.0	4.3	0.0	4.3	0.0	4.3	21.7	60.9	B+
Native	3	6.67	0.0	0.0	0.0	33.3	0.0	0.0	33.3	0.0	33.3	C

Table B20. Opinion Regarding Contact with Town Government Staff — Courteous by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	19	7.32	10.5	0.0	5.3	5.3	0.0	0.0	10.5	5.3	63.2	B-
College Degree	55	8.27	0.0	0.0	1.8	0.0	5.5	0.0	9.1	21.8	61.8	A-
PhD/JD/MD	7	8.57	0.0	0.0	0.0	0.0	0.0	0.0	14.3	14.3	71.4	A

Table B21. Opinion Regarding Contact with Town Government Staff — Courteous by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	45	8.31	2.2	0.0	0.0	0.0	2.2	0.0	11.1	20.0	64.4	A-
Female	36	7.78	2.8	0.0	5.6	2.8	5.6	0.0	8.3	13.9	61.1	B
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B22. Opinion Regarding Contact with Town Government Staff — Courteous by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	73	8.15	1.4	0.0	2.7	1.4	4.1	0.0	8.2	17.8	64.4	A-
Rent/Not Own	6	7.00	16.7	0.0	0.0	0.0	0.0	0.0	33.3	0.0	50.0	C+
No Rent/Not Own	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B23. Opinion Regarding Contact with Town Government Staff — Courteous by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	68	8.22	1.5	0.0	1.5	1.5	2.9	0.0	10.3	17.6	64.7	A-
Apartment	8	7.38	12.5	0.0	0.0	0.0	0.0	0.0	25.0	12.5	50.0	B-
Townhouse/ Condo	6	7.17	0.0	0.0	16.7	0.0	16.7	0.0	0.0	16.7	50.0	B-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B24. Opinion Regarding Contact with Town Government Staff — Courteous by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-\$45,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$45,001-\$100,000	20	8.15	0.0	0.0	5.0	5.0	0.0	0.0	10.0	10.0	70.0	A-
\$100,001- \$150,000	15	8.27	6.7	0.0	0.0	0.0	0.0	0.0	6.7	6.7	80.0	A-
\$150,001- \$200,000	9	8.56	0.0	0.0	0.0	0.0	0.0	0.0	11.1	22.2	66.7	A
Over \$200,000	16	8.13	0.0	0.0	0.0	0.0	12.5	0.0	12.5	12.5	62.5	A-

Table B25. Opinion Regarding Contact with Town Government Staff — Courteous by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	61	8.07	3.3	0.0	3.3	1.6	1.6	0.0	8.2	16.4	65.6	A-
Asian	8	8.13	0.0	0.0	0.0	0.0	12.5	0.0	12.5	12.5	62.5	A-
African-American	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B26. Opinion Regarding Contact with Town Government Staff — Courteous by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	78	8.10	2.6	0.0	2.6	1.3	2.6	0.0	10.3	16.7	64.1	A-
Not Registered	4	7.75	0.0	0.0	0.0	0.0	25.0	0.0	0.0	25.0	50.0	B

Table B27. Opinion Regarding Contact with Town Government Staff — Courteous by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
2-5	15	7.93	6.7	0.0	0.0	0.0	0.0	0.0	13.3	26.7	53.3	B+
6-10	15	8.13	0.0	0.0	6.7	0.0	6.7	0.0	6.7	6.7	73.3	A-
Over 10	47	8.15	2.1	0.0	2.1	0.0	4.3	0.0	10.6	17.0	63.8	A-
Native	3	7.00	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	33.3	C+



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT STAFF: PROFESSIONALISM CROSS TABULATIONS

Table B28. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	66.7	0.0	33.3	B
25–54	47	7.98	2.1	0.0	2.1	2.1	6.4	2.1	8.5	12.8	63.8	B+
55–64	9	8.33	0.0	0.0	0.0	0.0	11.1	0.0	0.0	22.2	66.7	A-
65 & Over	23	7.83	4.3	0.0	4.3	0.0	4.3	4.3	0.0	26.1	56.5	B+

Table B29. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	19	7.21	10.5	0.0	5.3	5.3	0.0	0.0	10.5	15.8	52.6	B-
College Degree	55	8.18	0.0	0.0	1.8	0.0	9.1	1.8	5.5	18.2	63.6	A-
PhD/JD/MD	7	8.14	0.0	0.0	0.0	0.0	0.0	14.3	14.3	14.3	57.1	A-

Table B30. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	45	8.13	2.2	0.0	0.0	0.0	6.7	2.2	8.9	17.8	62.2	A-
Female	36	7.72	2.8	0.0	5.6	2.8	5.6	2.8	5.6	16.7	58.3	B
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B31. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	73	8.15	1.4	0.0	2.7	1.4	6.8	1.4	6.8	17.8	61.6	A-
Rent/Not Own	6	7.00	16.7	0.0	0.0	0.0	0.0	16.7	16.7	0.0	50.0	C+
No Rent/Not Own	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B32. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Home Type

HOUSE TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	68	8.07	1.5	0.0	1.5	1.5	5.9	1.5	8.8	19.1	60.3	A-
Apartment	8	7.38	12.5	0.0	0.0	0.0	0.0	12.5	12.5	0.0	62.5	B-
Townhouse/ Condo	6	7.17	0.0	0.0	16.7	0.0	16.7	0.0	0.0	16.7	50.0	B-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B33. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	3	8.00	0.0	0.0	0.0	0.0	0.0	33.3	0.0	0.0	66.7	B+
\$45,001- \$100,000	20	8.00	0.0	0.0	5.0	5.0	0.0	0.0	10.0	25.0	55.0	B+
\$100,001- \$150,000	15	8.27	6.7	0.0	0.0	0.0	0.0	0.0	6.7	6.7	80.0	A-
\$150,001- \$200,000	9	8.44	0.0	0.0	0.0	0.0	11.1	0.0	0.0	11.1	77.8	A
Over \$200,000	16	7.81	0.0	0.0	0.0	0.0	18.8	0.0	18.8	6.3	56.3	B+

Table B34. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	61	7.97	3.3	0.0	3.3	1.6	3.3	1.6	8.2	14.8	63.9	B+
Asian	8	7.63	0.0	0.0	0.0	0.0	25.0	0.0	0.0	37.5	37.5	B
African-American	4	8.25	0.0	0.0	0.0	0.0	0.0	25.0	0.0	0.0	75.0	A-
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B35. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	78	7.97	2.6	0.0	2.6	1.3	5.1	2.6	7.7	16.7	61.5	B+
Not Registered	4	7.75	0.0	0.0	0.0	0.0	25.0	0.0	0.0	25.0	50.0	B

Table B36. Opinion Regarding Contact with Town Government Staff — Knowledgeable by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
2-5	15	7.73	6.7	0.0	0.0	0.0	6.7	6.7	6.7	13.3	60.0	B
6-10	15	8.07	0.0	0.0	6.7	0.0	6.7	0.0	6.7	13.3	66.7	A-
Over 10	47	8.02	2.1	0.0	2.1	0.0	6.4	2.1	8.5	19.1	59.6	B+
Native	3	7.00	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	33.3	C+



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT STAFF: HELPFUL CROSS TABULATIONS

Table B37. Opinion Regarding Contact with Town Government Staff — Helpful by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18-24	3	6.67	0.0	0.0	0.0	33.3	0.0	0.0	33.3	0.0	33.3	C
25-54	47	7.96	2.1	0.0	2.1	2.1	6.4	0.0	10.6	17.0	59.6	B+
55-64	9	8.22	0.0	0.0	0.0	0.0	11.1	0.0	11.1	11.1	66.7	A-
65 & Over	23	7.44	4.3	0.0	4.3	4.3	8.7	0.0	4.3	30.4	43.5	B-

Table B38. Opinion Regarding Contact with Town Government Staff — Helpful by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	19	7.32	10.5	0.0	5.3	0.0	5.3	0.0	10.5	10.5	57.9	B-
College Degree	55	7.87	0.0	0.0	1.8	5.5	9.1	0.0	9.1	20.0	54.5	B+
PhD/JD/MD	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	14.3	42.9	42.9	A-

Table B39. Opinion Regarding Contact with Town Government Staff — Helpful by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	45	8.04	2.2	0.0	0.0	4.4	4.4	0.0	8.9	20.0	60.0	B+
Female	36	7.44	2.8	0.0	5.6	2.8	11.1	0.0	11.1	19.4	47.2	B-
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B40. Opinion Regarding Contact with Town Government Staff — Helpful by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	73	7.89	1.4	0.0	2.7	2.7	6.8	0.0	11.0	20.5	54.8	B+
Rent/Not Own	6	6.17	16.7	0.0	0.0	16.7	16.7	0.0	0.0	0.0	50.0	D+
No Rent/Not Own	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B41. Opinion Regarding Contact with Town Government Staff — Helpful by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	68	7.97	1.5	0.0	1.5	2.9	5.9	0.0	11.8	20.6	55.9	B+
Apartment	8	6.75	12.5	0.0	0.0	12.5	12.5	0.0	0.0	12.5	50.0	C
Townhouse/ Condo	6	7.17	0.0	0.0	16.7	0.0	16.7	0.0	0.0	16.7	50.0	B-
Other	1	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	C+

Table B42. Opinion Regarding Contact with Town Government Staff — Helpful by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	3	7.67	0.0	0.0	0.0	0.0	33.3	0.0	0.0	0.0	66.7	B
\$45,001- \$100,000	20	7.75	0.0	0.0	5.0	5.0	10.0	0.0	5.0	20.0	55.0	B
\$100,001- \$150,000	15	8.20	6.7	0.0	0.0	0.0	0.0	0.0	6.7	13.3	73.3	A-
\$150,001- \$200,000	9	8.22	0.0	0.0	0.0	0.0	11.1	0.0	11.1	11.1	66.7	A-
Over \$200,000	16	7.63	0.0	0.0	0.0	12.5	6.3	0.0	18.8	12.5	50.0	B

Table B43. Opinion Regarding Contact with Town Government Staff — Helpful by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	61	7.82	3.3	0.0	3.3	3.3	4.9	0.0	8.2	19.7	57.4	B+
Asian	8	7.38	0.0	0.0	0.0	12.5	12.5	0.0	12.5	25.0	37.5	B-
African-American	4	8.00	0.0	0.0	0.0	0.0	25.0	0.0	0.0	0.0	75.0	B+
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B44. Opinion Regarding Contact with Town Government Staff — Helpful by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	76	7.83	2.6	0.0	2.6	2.6	7.7	0.0	9.0	19.2	56.4	B+
Not Registered	4	7.00	0.0	0.0	0.0	25.0	0.0	0.0	25.0	25.0	25.0	C+

Table B45. Opinion Regarding Contact with Town Government Staff — Helpful by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	6.67	0.0	0.0	0.0	33.3	0.0	0.0	33.3	0.0	33.3	C
2-5	15	7.60	6.7	0.0	0.0	0.0	13.3	0.0	6.7	20.0	53.3	B
6-10	15	8.00	0.0	0.0	6.7	6.7	0.0	0.0	6.7	13.3	66.7	B+
Over 10	47	7.89	2.1	0.0	2.1	2.1	6.4	0.0	10.6	23.4	53.2	B+
Native	3	7.00	0.0	0.0	0.0	0.0	33.3	0.0	33.3	0.0	33.3	C+



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT STAFF: FAIRNESS CROSS TABULATIONS

Table B46. Opinion Regarding Contact with Town Government Staff — Fairness by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	7.00	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	33.3	C+
25–54	47	7.81	4.3	2.1	2.1	2.1	4.3	0.0	10.6	8.5	66.0	B+
55–64	9	8.22	0.0	0.0	0.0	0.0	11.1	0.0	11.1	11.1	66.7	A-
65 & Over	23	7.52	4.3	0.0	4.3	4.3	4.3	0.0	13.0	21.7	47.8	B

Table B47. Opinion Regarding Contact with Town Government Staff — Fairness by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	19	7.21	10.5	5.3	5.3	0.0	0.0	0.0	10.5	5.3	63.2	B-
College Degree	55	7.87	1.8	0.0	1.8	5.5	5.5	0.0	10.9	16.4	58.2	B+
PhD/JD/MD	7	8.00	0.0	0.0	0.0	0.0	14.3	0.0	14.3	14.3	57.1	B+

Table B48. Opinion Regarding Contact with Town Government Staff — Fairness by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	45	7.84	4.4	0.0	0.0	4.4	4.4	0.0	15.6	8.9	62.2	B+
Female	36	7.58	2.8	2.8	5.6	2.8	5.6	0.0	5.6	19.4	55.6	B
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B49. Opinion Regarding Contact with Town Government Staff — Fairness by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	73	7.81	2.7	1.4	2.7	2.7	5.5	0.0	11.0	13.7	60.3	B+
Rent/Not Own	6	6.50	16.7	0.0	0.0	16.7	0.0	0.0	16.7	0.0	50.0	C-
No Rent/Not Own	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B50. Opinion Regarding Contact with Town Government Staff — Fairness by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	68	7.87	2.9	1.5	1.5	2.9	4.4	0.0	11.8	14.7	60.3	B+
Apartment	8	6.88	12.5	0.0	0.0	12.5	0.0	0.0	25.0	0.0	50.0	C
Townhouse/ Condo	6	7.17	0.0	0.0	16.7	0.0	16.7	0.0	0.0	16.7	50.0	B-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B51. Opinion Regarding Contact with Town Government Staff — Fairness by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
\$45,001- \$100,000	20	7.55	0.0	5.0	5.0	5.0	5.0	0.0	15.0	5.0	60.0	B
\$100,001- \$150,000	15	8.27	6.7	0.0	0.0	0.0	0.0	0.0	6.7	6.7	80.0	A-
\$150,001- \$200,000	9	8.33	0.0	0.0	0.0	0.0	11.1	0.0	11.1	0.0	77.8	A-
Over \$200,000	16	7.75	6.3	0.0	0.0	6.3	0.0	0.0	12.5	18.8	56.3	B

Table B52. Opinion Regarding Contact with Town Government Staff — Fairness by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	61	7.84	3.3	1.6	3.3	3.3	3.3	0.0	8.2	13.1	63.9	B+
Asian	8	6.50	12.5	0.0	0.0	12.5	12.5	0.0	12.5	12.5	37.5	C-
African-American	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B53. Opinion Regarding Contact with Town Government Staff — Fairness by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	78	7.82	2.6	1.3	2.6	3.8	5.1	0.0	10.3	12.8	61.5	B+
Not Registered	4	6.25	25.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	25.0	D+

Table B54. Opinion Regarding Contact with Town Government Staff — Fairness by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	7.33	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	66.7	B-
2-5	15	7.93	6.7	0.0	0.0	0.0	0.0	0.0	20.0	13.3	60.0	B+
6-10	15	7.87	6.7	0.0	6.7	0.0	0.0	0.0	6.7	6.7	73.3	B+
Over 10	47	7.83	2.1	0.0	2.1	2.1	8.5	0.0	12.8	17.0	55.3	B+
Native	3	5.00	0.0	33.3	0.0	33.3	0.0	0.0	0.0	0.0	33.3	F



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT STAFF: PROMPTNESS OF RESPONSE CROSS TABULATIONS

Table B55. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	5.67	0.0	33.3	0.0	0.0	0.0	33.3	0.0	0.0	33.3	D-
25–54	47	7.85	2.1	2.1	2.1	4.3	2.1	4.3	8.5	10.6	63.8	B+
55–64	9	8.11	0.0	0.0	0.0	0.0	11.1	0.0	11.1	22.2	55.6	A-
65 & Over	22	7.27	4.5	0.0	4.5	9.1	4.5	0.0	13.6	18.2	45.5	B-

Table B56. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	18	6.83	11.1	0.0	5.6	5.6	0.0	5.6	22.2	5.6	44.4	C
College Degree	55	7.78	0.0	3.6	1.8	5.5	5.5	1.8	7.3	16.4	58.2	B
PhD/JD/MD	7	8.43	0.0	0.0	0.0	0.0	0.0	14.3	0.0	14.3	71.4	A

Table B57. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	45	7.78	2.2	4.4	0.0	2.2	2.2	4.4	13.3	13.3	57.8	B
Female	35	7.43	2.9	0.0	5.7	8.6	5.7	2.9	5.7	14.3	54.3	B-
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B58. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	72	7.85	1.4	1.4	2.8	2.8	4.2	4.2	9.7	15.3	58.3	B+
Rent/Not Own	6	5.33	16.7	16.7	0.0	16.7	0.0	0.0	16.7	0.0	33.3	F
No Rent/Not Own	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B59. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	67	7.85	1.5	1.5	1.5	4.5	3.0	4.5	11.9	11.9	59.7	B+
Apartment	8	6.13	12.5	12.5	0.0	12.5	0.0	0.0	12.5	12.5	37.5	D+
Townhouse/ Condo	6	7.17	0.0	0.0	16.7	0.0	16.7	0.0	0.0	16.7	50.0	B-
Other	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B60. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	3	7.33	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	66.7	B-
\$45,001-\$100,000	20	7.55	0.0	5.0	5.0	5.0	0.0	5.0	15.0	10.0	55.0	B
\$100,001-\$150,000	15	8.00	6.7	0.0	0.0	0.0	0.0	0.0	20.0	6.7	66.7	B+
\$150,001-\$200,000	9	8.11	0.0	0.0	0.0	0.0	11.1	0.0	11.1	22.2	55.6	A-
Over \$200,000	16	7.88	0.0	6.3	0.0	0.0	6.3	6.3	6.3	12.5	62.5	B+

Table B61. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	61	7.69	3.3	1.6	3.3	3.3	1.6	4.9	11.5	13.1	57.4	B
Asian	8	7.38	0.0	12.5	0.0	0.0	12.5	0.0	0.0	25.0	50.0	B-
African-American	4	7.75	0.0	0.0	0.0	25.0	0.0	0.0	0.0	0.0	75.0	B
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B62. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	78	7.82	2.6	1.3	2.6	3.8	5.1	0.0	10.3	12.8	61.5	B+
Not Registered	4	6.25	25.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	25.0	D+

Table B63. Opinion Regarding Contact with Town Government Staff — Promptness of Response by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	7.33	0.0	0.0	0.0	33.3	0.0	0.0	0.0	0.0	66.7	B-
2-5	15	7.93	6.7	0.0	0.0	0.0	0.0	0.0	20.0	13.3	60.0	B+
6-10	15	7.87	6.7	0.0	6.7	0.0	0.0	0.0	6.7	6.7	73.3	B+
Over 10	47	7.83	2.1	0.0	2.1	2.1	8.5	0.0	12.8	17.0	55.3	B+
Native	3	5.00	0.0	33.3	0.0	33.3	0.0	0.0	0.0	0.0	33.3	F



APPENDIX B: CROSS TABULATIONS

TOWN GOVERNMENT STAFF: OVERALL QUALITY OF CUSTOMER SERVICE CROSS TABULATIONS

Table B64. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	5.33	33.3	0.0	0.0	0.0	0.0	33.3	0.0	0.0	33.3	F
25–54	50	7.54	4.0	6.0	0.0	4.0	2.0	4.0	6.0	20.0	54.0	B
55–64	10	7.60	0.0	10.0	0.0	0.0	10.0	0.0	10.0	10.0	60.0	B
65 & Over	21	7.29	4.8	0.0	4.8	0.0	14.3	0.0	9.5	28.6	38.1	B-

Table B65. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	21	6.10	14.3	14.3	0.0	4.8	0.0	4.8	14.3	9.5	38.1	D+
College Degree	55	7.75	1.8	1.8	1.8	1.8	9.1	3.6	5.5	20.0	54.5	B
PhD/JD/MD	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	0.0	57.1	42.9	A

Table B66. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	46	7.67	4.3	4.3	0.0	2.2	2.2	2.2	8.7	23.9	52.2	B
Female	37	7.03	5.4	5.4	2.7	2.7	10.8	5.4	5.4	16.2	45.9	C+
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B67. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	73	7.67	2.7	2.7	1.4	2.7	5.5	2.7	8.2	23.3	50.7	B
Rent/Not Own	8	4.75	25.0	25.0	0.0	0.0	12.5	0.0	0.0	0.0	37.5	F
No Rent/Not Own	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B68. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	70	7.61	2.9	4.3	1.4	1.4	4.3	4.3	10.0	20.0	51.4	B
Apartment	8	5.63	25.0	12.5	0.0	0.0	12.5	0.0	0.0	0.0	50.0	D-
Townhouse/ Condo	6	7.17	0.0	0.0	0.0	16.7	16.7	0.0	0.0	33.3	33.3	B-
Other	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

Table B69. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	3	7.33	0.0	0.0	0.0	0.0	33.3	0.0	0.0	33.3	33.3	B-
\$45,001- \$100,000	19	7.21	10.5	0.0	0.0	5.3	5.3	5.3	10.5	10.5	52.6	B-
\$100,001- \$150,000	16	7.81	6.3	6.3	0.0	0.0	0.0	0.0	12.5	0.0	75.0	B+
\$150,001- \$200,000	10	7.70	0.0	10.0	0.0	0.0	10.0	0.0	0.0	20.0	60.0	B
Over \$200,000	16	7.75	0.0	0.0	0.0	6.3	6.3	6.3	12.5	25.0	43.8	B

Table B70. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	62	7.52	6.5	3.2	1.6	1.6	3.2	3.2	8.1	17.7	54.8	B
Asian	8	7.38	0.0	0.0	0.0	12.5	12.5	0.0	0.0	50.0	25.0	B-
African-American	4	8.00	0.0	0.0	0.0	0.0	25.0	0.0	0.0	0.0	75.0	B+
Hispanic	2	5.50	0.0	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	D-
Other	2	5.50	0.0	50.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	D-

APPENDIX B: CROSS TABULATIONS

Table B71. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	78	7.54	5.1	2.6	1.3	1.3	6.4	3.8	7.7	20.5	51.3	B
Not Registered	6	5.67	0.0	33.3	0.0	16.7	0.0	0.0	0.0	16.7	33.3	D-

Table B72. Opinion Regarding Contact with Town Government Staff — Quality of Customer Service by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	6.00	33.3	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	D+
2-5	17	7.06	5.9	11.8	0.0	0.0	5.9	5.9	5.9	11.8	52.9	C+
6-10	16	7.56	0.0	6.3	0.0	12.5	0.0	0.0	6.3	25.0	50.0	B
Over 10	45	7.78	2.2	0.0	2.2	0.0	8.9	4.4	11.1	20.0	51.1	B
Native	4	5.00	25.0	25.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	F



CLEANLINESS AND APPEARANCE OF PARKS CROSS TABULATIONS

Table B73. Cleanliness and Appearance of Parks by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18-24	25	8.44	0.0	0.0	0.0	0.0	4.0	0.0	4.0	32.0	60.0	A
25-54	238	8.50	0.0	0.0	0.0	0.0	0.8	1.7	7.6	26.9	63.0	A
55-64	53	8.59	0.0	0.0	0.0	0.0	0.0	0.0	5.7	30.2	64.2	A
65 & Over	70	8.53	0.0	0.0	0.0	0.0	0.0	2.9	5.7	27.1	64.3	A

Table B74. Cleanliness and Appearance of Parks by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	129	8.50	0.0	0.0	0.0	0.0	1.6	1.6	7.0	24.8	65.1	A
College Degree	232	8.52	0.0	0.0	0.0	0.0	0.4	1.7	7.3	26.3	64.2	A
PhD/JD/MD	19	8.42	0.0	0.0	0.0	0.0	0.0	0.0	0.0	57.9	42.1	A

Table B75. Cleanliness and Appearance of Parks by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	197	8.41	0.0	0.0	0.0	0.0	1.0	2.0	8.1	32.5	56.3	A-
Female	184	8.60	0.0	0.0	0.0	0.0	0.5	1.1	6.0	22.8	69.6	A
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B76. Cleanliness and Appearance of Parks by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	280	8.48	0.0	0.0	0.0	0.0	0.7	1.1	7.9	30.0	60.4	A
Rent/Not Own	84	8.62	0.0	0.0	0.0	0.0	0.0	3.6	4.8	17.9	73.8	A
No Rent/Not Own	12	8.42	0.0	0.0	0.0	0.0	8.3	0.0	0.0	25.0	66.7	A
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-

APPENDIX B: CROSS TABULATIONS

Table B77. Cleanliness and Appearance of Parks by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	276	8.52	0.0	0.0	0.0	0.0	1.1	0.7	6.9	27.9	63.4	A
Apartment	53	8.45	0.0	0.0	0.0	0.0	0.0	5.7	5.7	26.4	62.3	A
Townhouse/ Condo	48	8.52	0.0	0.0	0.0	0.0	0.0	0.0	12.5	22.9	64.6	A
Other	8	8.25	0.0	0.0	0.0	0.0	0.0	12.5	0.0	37.5	50.0	A-

Table B78. Cleanliness and Appearance of Parks by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	8.44	0.0	0.0	0.0	0.0	0.0	5.6	5.6	27.8	61.1	A
\$45,001- \$100,000	92	8.52	0.0	0.0	0.0	0.0	0.0	1.1	9.8	25.0	64.1	A
\$100,001- \$150,000	62	8.71	0.0	0.0	0.0	0.0	0.0	0.0	3.2	22.6	74.2	A+
\$150,001- \$200,000	36	8.33	0.0	0.0	0.0	0.0	0.0	2.8	8.3	41.7	47.2	A-
Over \$200,000	54	8.57	0.0	0.0	0.0	0.0	0.0	0.0	7.4	27.8	64.8	A

Table B79. Cleanliness and Appearance of Parks by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	247	8.55	0.0	0.0	0.0	0.0	0.4	1.6	3.6	31.2	63.2	A
Asian	41	8.17	0.0	0.0	0.0	0.0	2.4	2.4	19.5	26.8	48.8	A-
African-American	35	8.54	0.0	0.0	0.0	0.0	0.0	2.9	11.4	14.3	71.4	A
Hispanic	24	8.67	0.0	0.0	0.0	0.0	0.0	0.0	8.3	16.7	75.0	A
Other	15	8.47	0.0	0.0	0.0	0.0	6.7	0.0	6.7	13.3	73.3	A

APPENDIX B: CROSS TABULATIONS

Table B80. Cleanliness and Appearance of Parks by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	356	8.51	0.0	0.0	0.0	0.0	0.8	1.7	6.5	27.8	63.2	A
Not Registered	26	8.50	0.0	0.0	0.0	0.0	0.0	0.0	15.4	19.2	65.4	A

Table B81. Cleanliness and Appearance of Parks by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.29	0.0	0.0	0.0	0.0	0.0	7.1	7.1	35.7	50.0	A-
2-5	102	8.53	0.0	0.0	0.0	0.0	2.0	2.0	4.9	23.5	67.6	A
6-10	90	8.50	0.0	0.0	0.0	0.0	0.0	1.1	10.0	26.7	62.2	A
Over 10	168	8.51	0.0	0.0	0.0	0.0	0.6	1.2	7.1	29.2	61.9	A
Native	11	8.73	0.0	0.0	0.0	0.0	0.0	0.0	0.0	27.3	72.7	A+



APPENDIX B: CROSS TABULATIONS

CLEANLINESS AND APPEARANCE OF GREENWAYS CROSS TABULATIONS

Table B82. Cleanliness and Appearance of Greenways by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.44	0.0	0.0	0.0	0.0	4.0	0.0	8.0	24.0	64.0	A
25–54	239	8.47	0.0	0.0	0.0	0.4	1.3	2.1	6.3	27.2	62.8	A
55–64	52	8.44	0.0	0.0	0.0	0.0	0.0	1.9	9.6	30.8	57.7	A
65 & Over	70	8.43	0.0	0.0	0.0	1.4	0.0	2.9	8.6	24.3	62.9	A

Table B83. Cleanliness and Appearance of Greenways by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	129	8.43	0.0	0.0	0.0	0.8	1.6	3.1	8.5	20.2	65.9	A
College Degree	232	8.46	0.0	0.0	0.0	0.4	0.9	1.7	7.3	28.4	61.2	A
PhD/JD/MD	19	8.47	0.0	0.0	0.0	0.0	0.0	0.0	0.0	52.6	47.4	A

Table B84. Cleanliness and Appearance of Greenways by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	198	8.32	0.0	0.0	0.0	0.5	1.5	3.0	9.1	31.8	54.0	A-
Female	183	8.58	0.0	0.0	0.0	0.5	0.5	1.1	6.0	21.9	69.9	A
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B85. Cleanliness and Appearance of Greenways by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	279	8.45	0.0	0.0	0.0	0.4	1.1	1.4	7.5	29.7	59.9	A
Rent/Not Own	85	8.46	0.0	0.0	0.0	1.2	0.0	4.7	8.2	17.6	68.2	A
No Rent/Not Own	12	8.50	0.0	0.0	0.0	0.0	8.3	0.0	0.0	16.7	75.0	A
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-

APPENDIX B: CROSS TABULATIONS

Table B86. Cleanliness and Appearance of Greenways by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	275	8.49	0.0	0.0	0.0	0.4	1.1	1.1	6.2	29.1	62.2	A
Apartment	53	8.38	0.0	0.0	0.0	0.0	0.0	5.7	11.3	22.6	60.4	A-
Townhouse/ Condo	49	8.41	0.0	0.0	0.0	0.0	2.0	2.0	12.2	20.4	63.3	A-
Other	8	7.75	0.0	0.0	0.0	12.5	0.0	12.5	0.0	25.0	50.0	B

Table B87. Cleanliness and Appearance of Greenways by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	8.47	0.0	0.0	0.0	0.0	0.0	5.3	15.8	5.3	73.7	A
\$45,001-\$100,000	92	8.53	0.0	0.0	0.0	0.0	0.0	2.2	8.7	22.8	66.3	A
\$100,001-\$150,000	60	8.53	0.0	0.0	0.0	1.7	1.7	0.0	3.3	25.0	68.3	A
\$150,001-\$200,000	35	8.37	0.0	0.0	0.0	0.0	0.0	2.9	2.9	48.6	45.7	A-
Over \$200,000	54	8.54	0.0	0.0	0.0	0.0	1.9	0.0	5.6	27.8	64.8	A

Table B88. Cleanliness and Appearance of Greenways by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	247	8.49	0.0	0.0	0.0	0.4	1.2	1.6	4.5	30.4	61.9	A
Asian	41	8.27	0.0	0.0	0.0	0.0	0.0	2.4	19.5	26.8	51.2	A-
African-American	35	8.49	0.0	0.0	0.0	0.0	0.0	2.9	14.3	14.3	68.6	A
Hispanic	24	8.58	0.0	0.0	0.0	0.0	0.0	8.3	0.0	16.7	75.0	A
Other	15	8.40	0.0	0.0	0.0	0.0	6.7	0.0	6.7	20.0	66.7	A-

APPENDIX B: CROSS TABULATIONS

Table B89. Cleanliness and Appearance of Greenways by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	356	8.45	0.0	0.0	0.0	0.6	1.1	2.0	7.0	27.5	61.8	A
Not Registered	26	8.42	0.0	0.0	0.0	0.0	0.0	3.8	15.4	15.4	65.4	A

Table B90. Cleanliness and Appearance of Greenways by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	7.93	0.0	0.0	0.0	7.1	0.0	7.1	7.1	35.7	42.9	B+
2-5	102	8.49	0.0	0.0	0.0	0.0	2.0	2.0	6.9	23.5	65.7	A
6-10	91	8.48	0.0	0.0	0.0	0.0	1.1	2.2	6.6	27.5	62.6	A
Over 10	167	8.45	0.0	0.0	0.0	0.6	0.6	1.8	7.8	28.7	60.5	A
Native	11	8.64	0.0	0.0	0.0	0.0	0.0	0.0	9.1	18.2	72.7	A



APPENDIX B: CROSS TABULATIONS

CLEANLINESS AND APPEARANCE OF STREETS CROSS TABULATIONS

Table B91. Cleanliness and Appearance of Streets by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.32	0.0	0.0	0.0	0.0	4.0	4.0	4.0	32.0	56.0	A-
25–54	243	8.25	0.0	0.0	0.0	0.4	0.0	2.9	19.8	25.1	51.9	A-
55–64	53	8.36	0.0	0.0	0.0	0.0	0.0	1.9	11.3	35.8	50.9	A-
65 & Over	72	8.24	0.0	0.0	1.4	0.0	1.4	2.8	9.7	34.7	50.0	A-

Table B92. Cleanliness and Appearance of Streets by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	131	8.35	0.0	0.0	0.8	0.0	1.5	2.3	11.5	24.4	59.5	A-
College Degree	238	8.22	0.0	0.0	0.0	0.4	0.0	3.4	18.1	29.4	48.7	A-
PhD/JD/MD	19	8.11	0.0	0.0	0.0	0.0	0.0	0.0	21.1	47.4	31.6	A-

Table B93. Cleanliness and Appearance of Streets by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	203	8.20	0.0	0.0	0.0	0.5	0.5	2.0	19.7	30.0	47.3	A-
Female	185	8.30	0.0	0.0	0.5	0.0	0.5	3.8	12.4	28.1	54.6	A-
Non-Binary	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B94. Cleanliness and Appearance of Streets by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	285	8.19	0.0	0.0	0.4	0.4	0.4	2.8	17.9	31.2	47.0	A-
Rent/Not Own	87	8.45	0.0	0.0	0.0	0.0	0.0	3.4	11.5	21.8	63.2	A
No Rent/Not Own	12	8.42	0.0	0.0	0.0	0.0	8.3	0.0	0.0	25.0	66.7	A
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B95. Cleanliness and Appearance of Streets by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	280	8.20	0.0	0.0	0.4	0.4	0.7	1.8	18.2	31.1	47.5	A-
Apartment	55	8.38	0.0	0.0	0.0	0.0	0.0	1.8	16.4	23.6	58.2	A-
Townhouse/ Condo	50	8.42	0.0	0.0	0.0	0.0	0.0	8.0	6.0	22.0	64.0	A
Other	8	8.00	0.0	0.0	0.0	0.0	12.5	12.5	0.0	12.5	62.5	B+

Table B96. Cleanliness and Appearance of Streets by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	8.47	0.0	0.0	0.0	0.0	0.0	0.0	10.5	31.6	57.9	A
\$45,001- \$100,000	92	8.27	0.0	0.0	1.1	0.0	1.1	2.2	12.0	31.5	52.2	A-
\$100,001- \$150,000	63	8.41	0.0	0.0	0.0	0.0	0.0	1.6	12.7	28.6	57.1	A-
\$150,001- \$200,000	37	7.81	0.0	0.0	0.0	0.0	0.0	8.1	27.0	40.5	24.3	B+
Over \$200,000	55	8.22	0.0	0.0	0.0	1.8	0.0	1.8	20.0	23.6	52.7	A-

Table B97. Cleanliness and Appearance of Streets by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	253	8.24	0.0	0.0	0.4	0.4	0.4	3.2	15.8	28.9	51.0	A-
Asian	41	8.05	0.0	0.0	0.0	0.0	0.0	4.9	26.8	26.8	41.5	B+
African-American	35	8.51	0.0	0.0	0.0	0.0	0.0	2.9	8.6	22.9	65.7	A
Hispanic	24	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	A
Other	16	8.38	0.0	0.0	0.0	0.0	6.3	0.0	0.0	37.5	56.3	A-

APPENDIX B: CROSS TABULATIONS

Table B98. Cleanliness and Appearance of Streets by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	363	8.25	0.0	0.0	0.3	0.3	0.6	2.8	16.3	29.2	50.7	A-
Not Registered	27	8.41	0.0	0.0	0.0	0.0	0.0	3.7	14.8	18.5	63.0	A-

Table B99. Cleanliness and Appearance of Streets by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.07	0.0	0.0	0.0	0.0	0.0	7.1	21.4	28.6	42.9	A-
2-5	106	8.26	0.0	0.0	0.0	0.9	0.9	1.9	17.9	23.6	54.7	A-
6-10	91	8.23	0.0	0.0	0.0	0.0	1.1	1.1	16.5	36.3	45.1	A-
Over 10	171	8.26	0.0	0.0	0.6	0.0	0.6	3.5	14.6	28.7	52.0	A-
Native	11	8.64	0.0	0.0	0.0	0.0	0.0	9.1	0.0	9.1	81.8	A



APPENDIX B: CROSS TABULATIONS

CLEANLINESS AND APPEARANCE OF MEDIAN AND ROADSIDES CROSS TABULATIONS

Table B100. Cleanliness and Appearance of Median and Roadsides by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.08	0.0	0.0	0.0	0.0	4.0	8.0	12.0	28.0	48.0	A-
25–54	241	8.12	0.0	0.0	0.0	0.0	1.2	5.0	20.7	26.1	46.9	A-
55–64	53	8.08	0.0	0.0	0.0	0.0	3.8	3.8	13.2	39.6	39.6	A-
65 & Over	72	8.11	0.0	0.0	0.0	0.0	2.8	2.8	19.4	30.6	44.4	A-

Table B101. Cleanliness and Appearance of Median and Roadsides by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	131	8.28	0.0	0.0	0.0	0.0	2.3	3.1	14.5	24.4	55.7	A-
College Degree	236	8.02	0.0	0.0	0.0	0.0	2.1	5.9	20.8	30.1	41.1	B+
PhD/JD/MD	19	8.05	0.0	0.0	0.0	0.0	0.0	0.0	26.3	42.1	31.6	B+

Table B102. Cleanliness and Appearance of Median and Roadsides by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	202	8.07	0.0	0.0	0.0	0.0	1.5	4.5	21.3	30.7	42.1	A-
Female	185	8.14	0.0	0.0	0.0	0.0	2.7	4.9	16.2	28.1	48.1	A-
Non-Binary	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B103. Cleanliness and Appearance of Median and Roadsides by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	283	8.01	0.0	0.0	0.0	0.0	2.1	5.3	21.6	31.4	39.6	B+
Rent/Not Own	87	8.37	0.0	0.0	0.0	0.0	1.1	3.4	12.6	23.0	59.8	A-
No Rent/Not Own	12	8.42	0.0	0.0	0.0	0.0	8.3	0.0	0.0	25.0	66.7	A
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B104. Cleanliness and Appearance of Median and Roadsides by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	279	8.07	0.0	0.0	0.0	0.0	2.2	3.9	21.1	30.8	41.9	A-
Apartment	55	8.22	0.0	0.0	0.0	0.0	1.8	5.5	16.4	21.8	54.5	A-
Townhouse/ Condo	49	8.20	0.0	0.0	0.0	0.0	2.0	8.2	10.2	26.5	53.1	A-
Other	8	8.00	0.0	0.0	0.0	0.0	12.5	0.0	12.5	25.0	50.0	B+

Table B105. Cleanliness and Appearance of Median and Roadsides by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	8.21	0.0	0.0	0.0	0.0	0.0	10.5	10.5	26.3	52.6	A-
\$45,001-\$100,000	92	8.15	0.0	0.0	0.0	0.0	2.2	4.3	15.2	32.6	45.7	A-
\$100,001-\$150,000	62	8.36	0.0	0.0	0.0	0.0	0.0	1.6	19.4	21.0	58.1	A-
\$150,001-\$200,000	37	7.73	0.0	0.0	0.0	0.0	2.7	10.8	21.6	40.5	24.3	B
Over \$200,000	55	8.16	0.0	0.0	0.0	0.0	1.8	3.6	18.2	29.1	47.3	A-

Table B106. Cleanliness and Appearance of Median and Roadsides by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	252	8.07	0.0	0.0	0.0	0.0	2.8	5.2	19.4	27.4	45.2	A-
Asian	41	7.90	0.0	0.0	0.0	0.0	0.0	4.9	31.7	31.7	31.7	B+
African-American	35	8.46	0.0	0.0	0.0	0.0	0.0	2.9	8.6	28.6	60.0	A
Hispanic	24	8.50	0.0	0.0	0.0	0.0	0.0	0.0	8.3	33.3	58.3	A
Other	15	8.27	0.0	0.0	0.0	0.0	6.7	0.0	0.0	46.7	46.7	A-

APPENDIX B: CROSS TABULATIONS

Table B107. Cleanliness and Appearance of Median and Roadsides by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	361	8.09	0.0	0.0	0.0	0.0	2.2	5.0	19.1	29.1	44.6	A-
Not Registered	27	8.37	0.0	0.0	0.0	0.0	0.0	0.0	18.5	25.9	55.6	A-

Table B108. Cleanliness and Appearance of Median and Roadsides by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.14	0.0	0.0	0.0	0.0	0.0	0.0	28.6	28.6	42.9	A-
2-5	106	8.15	0.0	0.0	0.0	0.0	2.8	2.8	19.8	25.5	49.1	A-
6-10	90	8.20	0.0	0.0	0.0	0.0	1.1	4.4	13.3	35.6	45.6	A-
Over 10	170	8.01	0.0	0.0	0.0	0.0	2.4	6.5	21.2	28.2	41.8	B+
Native	11	8.46	0.0	0.0	0.0	0.0	9.1	0.0	0.0	18.2	72.7	A



APPENDIX B: CROSS TABULATIONS

CLEANLINESS AND APPEARANCE OF BUS SHELTERS CROSS TABULATIONS

Table B109. Cleanliness and Appearance of Bus Shelters by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18-24	22	8.00	0.0	0.0	0.0	0.0	4.5	9.1	9.1	36.4	40.9	B+
25-54	168	8.19	0.0	0.0	0.0	0.0	5.4	3.6	11.9	25.0	54.2	A-
55-64	32	7.88	0.0	3.1	0.0	0.0	9.4	6.3	6.3	21.9	53.1	B+
65 & Over	52	7.94	0.0	0.0	0.0	0.0	13.5	1.9	11.5	23.1	50.0	B+

Table B110. Cleanliness and Appearance of Bus Shelters by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	94	8.30	0.0	0.0	0.0	0.0	5.3	4.3	7.4	21.3	61.7	A-
College Degree	165	8.04	0.0	0.6	0.0	0.0	7.3	3.6	12.7	26.7	49.1	B+
PhD/JD/MD	9	7.56	0.0	0.0	0.0	0.0	11.1	11.1	11.1	44.4	22.2	B

Table B111. Cleanliness and Appearance of Bus Shelters by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	142	7.99	0.0	0.0	0.0	0.0	9.9	2.8	12.7	27.5	47.2	B+
Female	130	8.19	0.0	0.8	0.0	0.0	4.6	5.4	9.2	22.3	57.7	A-
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B112. Cleanliness and Appearance of Bus Shelters by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	190	8.06	0.0	0.5	0.0	0.0	7.4	4.2	10.5	26.8	50.5	A-
Rent/Not Own	63	8.24	0.0	0.0	0.0	0.0	4.8	4.8	11.1	20.6	58.7	A-
No Rent/Not Own	12	8.08	0.0	0.0	0.0	0.0	16.7	0.0	8.3	8.3	66.7	A-
Other	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	0.0	B

APPENDIX B: CROSS TABULATIONS

Table B113. Cleanliness and Appearance of Bus Shelters by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	193	8.16	0.0	0.0	0.0	0.0	7.8	3.1	8.3	26.9	53.9	A-
Apartment	37	8.05	0.0	0.0	0.0	0.0	5.4	5.4	16.2	24.3	48.6	B+
Townhouse/ Condo	36	7.83	0.0	2.8	0.0	0.0	5.6	8.3	16.7	16.7	50.0	B+
Other	5	7.60	0.0	0.0	0.0	0.0	20.0	0.0	20.0	20.0	40.0	B

Table B114. Cleanliness and Appearance of Bus Shelters by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	17	7.71	0.0	0.0	0.0	0.0	5.9	23.5	11.8	11.8	47.1	B
\$45,001- \$100,000	70	8.04	0.0	0.0	0.0	0.0	10.0	4.3	8.6	25.7	51.4	B+
\$100,001- \$150,000	46	8.37	0.0	0.0	0.0	0.0	2.2	4.3	10.9	19.6	63.0	A-
\$150,001- \$200,000	24	7.75	0.0	0.0	0.0	0.0	16.7	0.0	8.3	41.7	33.3	B
Over \$200,000	34	8.38	0.0	0.0	0.0	0.0	2.9	0.0	11.8	26.5	58.8	A-

Table B115. Cleanliness and Appearance of Bus Shelters by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	171	8.17	0.0	0.0	0.0	0.0	7.6	3.5	9.9	22.2	56.7	A-
Asian	27	7.67	0.0	0.0	0.0	0.0	3.7	11.1	22.2	40.7	22.2	B
African-American	29	8.14	0.0	0.0	0.0	0.0	6.9	3.4	13.8	20.7	55.2	A-
Hispanic	21	8.62	0.0	0.0	0.0	0.0	0.0	0.0	4.8	28.6	66.7	A
Other	12	7.75	0.0	0.0	0.0	0.0	16.7	8.3	8.3	16.7	50.0	B

APPENDIX B: CROSS TABULATIONS

Table B116. Cleanliness and Appearance of Bus Shelters by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	250	8.07	0.0	0.4	0.0	0.0	7.6	4.4	11.2	24.4	52.0	A-
Not Registered	19	8.58	0.0	0.0	0.0	0.0	0.0	0.0	5.3	31.6	63.2	A

Table B117. Cleanliness and Appearance of Bus Shelters by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	10	7.60	0.0	0.0	0.0	0.0	20.0	0.0	10.0	40.0	30.0	B
2-5	74	8.27	0.0	0.0	0.0	0.0	4.1	2.7	14.9	18.9	59.5	A-
6-10	55	8.04	0.0	0.0	0.0	0.0	7.3	7.3	12.7	20.0	52.7	B+
Over 10	125	8.06	0.0	0.8	0.0	0.0	8.0	4.0	8.0	28.8	50.4	A-
Native	8	8.13	0.0	0.0	0.0	0.0	12.5	0.0	0.0	37.5	50.0	A-



APPENDIX B: CROSS TABULATIONS

MAINTENANCE OF TRAFFIC SIGNS CROSS TABULATIONS

Table B118. Maintenance of Traffic Signs by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.32	0.0	0.0	0.0	0.0	4.0	0.0	12.0	28.0	56.0	A-
25–54	242	8.25	0.4	0.0	0.0	0.0	2.1	3.3	9.5	34.3	50.4	A-
55–64	52	8.19	0.0	0.0	3.8	0.0	0.0	0.0	11.5	34.6	50.0	A-
65 & Over	72	7.94	0.0	0.0	1.4	2.8	5.6	0.0	11.1	38.9	40.3	B+

Table B119. Maintenance of Traffic Signs by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	130	8.28	0.0	0.0	0.8	0.0	2.3	0.8	12.3	31.5	52.3	A-
College Degree	236	8.14	0.4	0.0	0.8	0.8	3.0	3.0	8.5	35.6	47.9	A-
PhD/JD/MD	19	8.21	0.0	0.0	0.0	0.0	0.0	0.0	15.8	47.4	36.8	A-

Table B120. Maintenance of Traffic Signs by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	201	8.18	0.5	0.0	0.5	0.0	2.0	3.0	9.5	39.3	45.3	A-
Female	185	8.16	0.0	0.0	1.1	1.1	3.8	1.1	11.4	30.8	50.8	A-
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B121. Maintenance of Traffic Signs by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	282	8.20	0.0	0.0	0.7	0.4	3.2	1.4	10.3	36.9	47.2	A-
Rent/Not Own	87	8.26	0.0	0.0	1.1	1.1	0.0	3.4	11.5	27.6	55.2	A-
No Rent/Not Own	12	8.33	0.0	0.0	0.0	0.0	8.3	0.0	8.3	16.7	66.7	A-
Other	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

APPENDIX B: CROSS TABULATIONS

Table B122. Maintenance of Traffic Signs by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	277	8.17	0.0	0.0	1.1	0.7	3.2	1.8	9.4	35.7	48.0	A-
Apartment	55	8.11	1.8	0.0	0.0	1.8	0.0	5.5	9.1	30.9	50.9	A-
Townhouse/ Condo	50	8.28	0.0	0.0	0.0	0.0	2.0	0.0	16.0	32.0	50.0	A-
Other	8	8.38	0.0	0.0	0.0	0.0	0.0	0.0	12.5	37.5	50.0	A-

Table B123. Maintenance of Traffic Signs by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	8.32	0.0	0.0	0.0	0.0	5.3	0.0	10.5	26.3	57.9	A-
\$45,001- \$100,000	92	8.13	0.0	0.0	1.1	0.0	4.3	0.0	14.1	34.8	45.7	A-
\$100,001- \$150,000	63	8.22	0.0	0.0	0.0	1.6	1.6	3.2	12.7	28.6	52.4	A-
\$150,001- \$200,000	36	8.11	0.0	0.0	0.0	0.0	2.8	5.6	8.3	44.4	38.9	A-
Over \$200,000	54	8.30	0.0	0.0	0.0	1.9	1.9	0.0	7.4	38.9	50.0	A-

Table B124. Maintenance of Traffic Signs by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	252	8.27	0.0	0.0	0.8	0.8	2.4	0.8	9.1	34.5	51.6	A-
Asian	41	8.00	0.0	0.0	0.0	0.0	2.4	7.3	17.1	34.1	39.0	B+
African-American	35	8.31	0.0	0.0	0.0	0.0	0.0	2.9	11.4	37.1	48.6	A-
Hispanic	23	7.87	0.0	0.0	4.3	0.0	8.7	4.3	8.7	21.7	52.2	B+
Other	16	8.06	0.0	0.0	0.0	0.0	6.3	0.0	12.5	43.8	37.5	A-

APPENDIX B: CROSS TABULATIONS

Table B125. Maintenance of Traffic Signs by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	361	8.19	0.3	0.0	0.8	0.6	2.8	2.2	9.7	33.5	50.1	A-
Not Registered	26	8.12	0.0	0.0	0.0	0.0	0.0	0.0	19.2	50.0	30.8	A-

Table B126. Maintenance of Traffic Signs by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.43	0.0	0.0	0.0	0.0	0.0	7.1	7.1	21.4	64.3	A
2-5	105	8.25	0.0	0.0	0.0	1.0	1.9	2.9	10.5	33.3	50.5	A-
6-10	90	8.19	0.0	0.0	0.0	1.1	3.3	1.1	11.1	36.7	46.7	A-
Over 10	170	8.15	0.0	0.0	1.8	0.6	2.9	1.8	9.4	35.9	47.6	A-
Native	11	7.73	9.1	0.0	0.0	0.0	0.0	0.0	18.2	18.2	54.5	B



APPENDIX B: CROSS TABULATIONS

MAINTENANCE OF TRAFFIC SIGNALS CROSS TABULATIONS

Table B127. Maintenance of Traffic Signals by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.92	0.0	0.0	0.0	0.0	4.0	12.0	16.0	24.0	44.0	B+
25–54	242	8.07	0.4	0.0	0.0	0.4	3.7	5.0	13.2	31.0	46.3	A-
55–64	51	8.12	0.0	0.0	0.0	2.0	0.0	0.0	19.6	39.2	39.2	A-
65 & Over	71	7.97	0.0	0.0	0.0	0.0	8.5	1.4	12.7	39.4	38.0	B+

Table B128. Maintenance of Traffic Signals by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	129	8.18	0.0	0.0	0.0	0.0	3.9	1.6	17.8	26.4	50.4	A-
College Degree	235	7.99	0.4	0.0	0.0	0.9	4.3	6.0	11.5	35.7	41.3	B+
PhD/JD/MD	19	7.90	0.0	0.0	0.0	0.0	5.3	0.0	21.1	47.4	26.3	B+

Table B129. Maintenance of Traffic Signals by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	201	7.98	0.5	0.0	0.0	0.5	4.0	6.0	13.9	34.3	40.8	B+
Female	183	8.10	0.0	0.0	0.0	1.1	4.4	1.6	14.2	33.3	45.4	A-
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-

Table B130. Maintenance of Traffic Signals by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	281	8.04	0.0	0.0	0.0	0.4	5.3	3.2	13.9	35.9	41.3	B+
Rent/Not Own	86	8.17	0.0	0.0	0.0	1.2	0.0	5.8	17.4	24.4	51.2	A-
No Rent/Not Own	12	8.17	0.0	0.0	0.0	0.0	8.3	8.3	8.3	8.3	66.7	A-
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-

APPENDIX B: CROSS TABULATIONS

Table B131. Maintenance of Traffic Signals by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	276	8.03	0.0	0.0	0.0	0.7	5.4	4.0	12.0	35.5	42.4	B+
Apartment	55	7.89	1.8	0.0	0.0	1.8	0.0	9.1	16.4	27.3	43.6	B+
Townhouse/ Condo	49	8.16	0.0	0.0	0.0	0.0	2.0	0.0	26.5	22.4	49.0	A-
Other	8	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B132. Maintenance of Traffic Signals by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	8.16	0.0	0.0	0.0	0.0	5.3	0.0	21.1	21.1	52.6	A-
\$45,001- \$100,000	91	7.88	0.0	0.0	0.0	1.1	7.7	3.3	18.7	28.6	40.7	B+
\$100,001- \$150,000	62	8.21	0.0	0.0	0.0	0.0	1.6	6.5	11.3	30.6	50.0	A-
\$150,001- \$200,000	37	7.92	0.0	0.0	0.0	0.0	5.4	5.4	18.9	32.4	37.8	B+
Over \$200,000	54	8.11	0.0	0.0	0.0	0.0	3.7	3.7	9.3	44.4	38.9	A-

Table B133. Maintenance of Traffic Signals by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	250	8.10	0.0	0.0	0.0	0.0	5.2	2.8	14.0	33.2	44.8	A-
Asian	40	7.78	0.0	0.0	0.0	0.0	0.0	15.0	25.0	27.5	32.5	B
African-American	35	8.23	0.0	0.0	0.0	2.9	0.0	2.9	11.4	31.4	51.4	A-
Hispanic	24	7.96	0.0	0.0	0.0	4.2	8.3	4.2	4.2	29.2	50.0	B+
Other	16	7.94	0.0	0.0	0.0	0.0	6.3	0.0	18.8	43.8	31.3	B+

APPENDIX B: CROSS TABULATIONS

Table B134. Maintenance of Traffic Signals by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	359	8.05	0.3	0.0	0.0	0.6	4.5	4.2	13.6	32.0	44.8	B+
Not Registered	26	7.96	0.0	0.0	0.0	0.0	0.0	3.8	23.1	46.2	26.9	B+

Table B135. Maintenance of Traffic Signals by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.21	0.0	0.0	0.0	0.0	0.0	14.3	7.1	21.4	57.1	A-
2-5	106	8.14	0.0	0.0	0.0	0.0	3.8	5.7	12.3	29.2	49.1	A-
6-10	90	7.94	0.0	0.0	0.0	1.1	4.4	1.1	21.1	36.7	35.6	B+
Over 10	167	8.05	0.0	0.0	0.0	1.2	4.2	3.6	13.2	34.7	43.1	B+
Native	11	7.46	9.1	0.0	0.0	0.0	9.1	9.1	0.0	18.2	54.5	B-



APPENDIX B: CROSS TABULATIONS

MAINTENANCE OF ACCESSIBILITY FOR THE DISABLED CROSS TABULATIONS

Table B136. Maintenance of Accessibility for the Disabled by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	24	7.83	0.0	0.0	0.0	0.0	8.3	8.3	12.5	33.3	37.5	B+
25–54	189	7.88	0.5	0.0	0.0	1.1	7.9	4.2	11.6	34.4	40.2	B+
55–64	45	8.04	0.0	0.0	0.0	0.0	6.7	4.4	8.9	37.8	42.2	B+
65 & Over	62	7.84	0.0	1.6	0.0	1.6	4.8	1.6	17.7	37.1	35.5	B+

Table B137. Maintenance of Accessibility for the Disabled by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	105	8.04	0.0	1.0	0.0	0.0	6.7	1.9	14.3	28.6	47.6	B+
College Degree	195	7.84	0.5	0.0	0.0	1.5	7.2	4.6	10.3	41.0	34.9	B+
PhD/JD/MD	15	7.73	0.0	0.0	0.0	0.0	6.7	13.3	20.0	20.0	40.0	B

Table B138. Maintenance of Accessibility for the Disabled by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	165	7.99	0.6	0.0	0.0	0.0	5.5	4.2	12.7	35.8	41.2	B+
Female	151	7.74	0.0	1.3	0.0	2.0	9.3	3.3	11.9	35.8	36.4	B
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B139. Maintenance of Accessibility for the Disabled by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	228	7.90	0.0	0.0	0.0	1.3	6.6	3.9	14.0	37.7	36.4	B+
Rent/Not Own	71	8.06	0.0	1.4	0.0	0.0	5.6	5.6	5.6	33.8	47.9	A-
No Rent/Not Own	11	8.00	0.0	0.0	0.0	0.0	18.2	0.0	9.1	9.1	63.6	B+
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B140. Maintenance of Accessibility for the Disabled by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	231	7.87	0.0	0.4	0.0	0.9	7.4	4.8	13.0	35.5	38.1	B+
Apartment	44	7.77	2.3	0.0	0.0	0.0	9.1	4.5	6.8	40.9	36.4	B
Townhouse/ Condo	37	8.08	0.0	0.0	0.0	2.7	5.4	2.7	8.1	32.4	48.6	A-
Other	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	28.6	14.3	57.1	A-

Table B141. Maintenance of Accessibility for the Disabled by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	7.50	0.0	0.0	0.0	5.6	11.1	5.6	16.7	27.8	33.3	B-
\$45,001- \$100,000	79	7.71	0.0	1.3	0.0	1.3	7.6	6.3	12.7	39.2	31.6	B
\$100,001- \$150,000	49	8.25	0.0	0.0	0.0	0.0	4.1	0.0	8.2	42.9	44.9	A-
\$150,001- \$200,000	31	8.03	0.0	0.0	0.0	0.0	6.5	0.0	16.1	38.7	38.7	B+
Over \$200,000	39	8.31	0.0	0.0	0.0	0.0	2.6	0.0	12.8	33.3	51.3	A-

Table B142. Maintenance of Accessibility for the Disabled by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	201	7.88	0.0	0.5	0.0	1.5	6.5	5.5	12.4	34.3	39.3	B+
Asian	34	7.94	0.0	0.0	0.0	0.0	5.9	2.9	20.6	32.4	38.2	B+
African-American	30	8.07	0.0	0.0	0.0	0.0	10.0	3.3	3.3	36.7	46.7	A-
Hispanic	22	8.18	0.0	0.0	0.0	0.0	4.5	0.0	9.1	45.5	40.9	A-
Other	14	8.07	0.0	0.0	0.0	0.0	14.3	0.0	0.0	35.7	50.0	A-

APPENDIX B: CROSS TABULATIONS

Table B143. Maintenance of Accessibility for the Disabled by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	295	7.89	0.3	0.3	0.0	1.0	7.5	4.1	11.9	34.9	40.0	B+
Not Registered	22	8.05	0.0	0.0	0.0	0.0	0.0	9.1	13.6	40.9	36.4	B+

Table B144. Maintenance of Accessibility for the Disabled by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	12	8.33	0.0	0.0	0.0	0.0	0.0	8.3	0.0	41.7	50.0	A-
2-5	84	8.06	0.0	0.0	0.0	0.0	7.1	2.4	9.5	39.3	41.7	A-
6-10	71	8.00	0.0	0.0	0.0	1.4	7.0	4.2	5.6	40.8	40.8	B+
Over 10	143	7.76	0.0	0.7	0.0	1.4	8.4	4.9	16.8	30.8	37.1	B
Native	8	7.25	12.5	0.0	0.0	0.0	0.0	0.0	25.0	25.0	37.5	B-



APPENDIX B: CROSS TABULATIONS

MAINTENANCE OF STREET PAVEMENT MARKINGS CROSS TABULATIONS

Table B145. Maintenance of Street Pavement Markings by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.04	0.0	0.0	0.0	0.0	8.0	4.0	16.0	20.0	52.0	B+
25–54	241	8.07	0.4	0.0	0.0	0.8	1.7	4.6	13.7	37.8	41.1	A-
55–64	53	8.13	0.0	0.0	1.9	0.0	0.0	3.8	11.3	41.5	41.5	A-
65 & Over	71	8.01	0.0	0.0	0.0	2.8	0.0	1.4	16.9	46.5	32.4	B+

Table B146. Maintenance of Street Pavement Markings by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	129	8.14	0.0	0.0	0.0	0.8	2.3	3.9	12.4	36.4	44.2	A-
College Degree	236	8.03	0.4	0.0	0.4	1.3	1.3	3.8	13.6	41.1	38.1	B+
PhD/JD/MD	19	7.95	0.0	0.0	0.0	0.0	0.0	5.3	31.6	26.3	36.8	B+

Table B147. Maintenance of Street Pavement Markings by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	203	8.03	0.5	0.0	0.5	1.0	2.0	3.0	14.3	40.4	38.4	B+
Female	183	8.08	0.0	0.0	0.5	1.1	1.1	4.4	14.2	37.7	41.0	A-
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-

Table B148. Maintenance of Street Pavement Markings by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	282	8.02	0.0	0.0	0.4	1.4	1.4	4.3	14.2	41.8	36.5	B+
Rent/Not Own	86	8.26	0.0	0.0	0.0	0.0	1.2	2.3	17.4	27.9	51.2	A-
No Rent/Not Own	12	8.25	0.0	0.0	0.0	0.0	8.3	0.0	8.3	25.0	58.3	A-
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-

APPENDIX B: CROSS TABULATIONS

Table B149. Maintenance of Street Pavement Markings by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	277	8.01	0.0	0.0	0.4	1.8	1.8	4.7	13.4	40.1	37.9	B+
Apartment	54	8.07	1.9	0.0	0.0	0.0	0.0	3.7	14.8	37.0	42.6	A-
Townhouse/ Condo	50	8.22	0.0	0.0	0.0	0.0	2.0	0.0	18.0	34.0	46.0	A-
Other	8	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	A-

Table B150. Maintenance of Street Pavement Markings by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	8.16	0.0	0.0	0.0	0.0	0.0	5.3	10.5	47.4	36.8	A-
\$45,001-\$100,000	92	7.94	0.0	0.0	0.0	3.3	2.2	3.3	15.2	41.3	34.8	B+
\$100,001-\$150,000	63	8.30	0.0	0.0	0.0	0.0	1.6	1.6	12.7	33.3	50.8	A-
\$150,001-\$200,000	37	7.84	0.0	0.0	0.0	0.0	2.7	10.8	16.2	40.5	29.7	B+
Over \$200,000	54	7.98	0.0	0.0	1.9	1.9	0.0	3.7	14.8	40.7	37.0	B+

Table B151. Maintenance of Street Pavement Markings by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	252	8.15	0.0	0.0	0.0	1.2	0.8	3.6	13.9	37.7	42.9	A-
Asian	40	7.73	0.0	0.0	2.5	0.0	2.5	7.5	22.5	35.0	30.0	B
African-American	35	8.29	0.0	0.0	0.0	0.0	2.9	0.0	8.6	42.9	45.7	A-
Hispanic	24	7.88	0.0	0.0	0.0	4.2	4.2	4.2	12.5	37.5	37.5	B+
Other	16	8.06	0.0	0.0	0.0	0.0	6.3	0.0	6.3	56.3	31.3	A-

APPENDIX B: CROSS TABULATIONS

Table B152. Maintenance of Street Pavement Markings by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	359	8.07	0.3	0.0	0.3	1.1	1.4	4.2	13.9	37.9	40.9	A-
Not Registered	27	8.00	0.0	0.0	0.0	0.0	3.7	0.0	18.5	48.1	29.6	B+

Table B153. Maintenance of Street Pavement Markings by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.43	0.0	0.0	0.0	0.0	0.0	0.0	21.4	14.3	64.3	A
2-5	104	8.07	0.0	0.0	1.0	0.0	1.9	3.8	14.4	39.4	39.4	A-
6-10	91	7.98	0.0	0.0	0.0	2.2	2.2	4.4	14.3	40.7	36.3	B+
Over 10	169	8.07	0.0	0.0	0.0	1.8	1.2	3.6	14.8	39.1	39.6	A-
Native	11	7.73	9.1	0.0	0.0	0.0	0.0	9.1	0.0	27.3	54.5	B



APPENDIX B: CROSS TABULATIONS

MAINTENANCE OF ACCESSIBILITY FOR THE DISABLED CROSS TABULATIONS

Table B154. Maintenance of Sidewalks by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.92	0.0	0.0	0.0	0.0	8.0	8.0	8.0	36.0	40.0	B+
25–54	241	7.81	0.8	0.0	0.0	0.4	5.8	5.4	20.3	30.7	36.5	B+
55–64	51	7.96	0.0	0.0	0.0	0.0	0.0	7.8	21.6	37.3	33.3	B+
65 & Over	70	7.84	0.0	0.0	0.0	0.0	4.3	8.6	18.6	35.7	32.9	B+

Table B155. Maintenance of Sidewalks by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	128	7.93	0.0	0.0	0.0	0.8	4.7	7.0	14.8	33.6	39.1	B+
College Degree	235	7.77	1.3	0.0	0.0	0.0	4.7	6.8	20.4	32.8	34.0	B
PhD/JD/MD	19	7.79	0.0	0.0	0.0	0.0	5.3	0.0	36.8	26.3	31.6	B+

Table B156. Maintenance of Sidewalks by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	201	7.69	1.0	0.0	0.0	0.5	6.0	5.5	23.4	33.3	30.3	B
Female	181	7.95	0.0	0.0	0.6	0.0	3.9	7.7	16.0	31.5	40.3	B+
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B157. Maintenance of Sidewalks by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	280	7.78	0.7	0.0	0.0	0.4	5.4	7.1	18.6	35.0	32.9	B
Rent/Not Own	86	8.04	0.0	0.0	0.0	0.0	3.5	3.5	23.3	25.6	44.2	B+
No Rent/Not Own	12	7.92	0.0	0.0	0.0	0.0	8.3	16.7	0.0	25.0	50.0	B+
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-

APPENDIX B: CROSS TABULATIONS

Table B158. Maintenance of Sidewalks by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	275	7.81	0.7	0.0	0.0	0.4	4.7	6.9	17.8	36.0	33.5	B+
Apartment	54	7.87	1.9	0.0	0.0	0.0	1.9	5.6	22.2	29.6	38.9	B+
Townhouse/ Condo	50	7.80	0.0	0.0	0.0	0.0	8.0	6.0	26.0	18.0	42.0	B+
Other	8	8.00	0.0	0.0	0.0	0.0	12.5	0.0	0.0	50.0	37.5	B+

Table B159. Maintenance of Sidewalks by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	7.67	0.0	0.0	0.0	5.6	5.6	5.6	16.7	33.3	33.3	B
\$45,001- \$100,000	91	7.90	0.0	0.0	0.0	0.0	6.6	5.5	16.5	34.1	37.4	B+
\$100,001- \$150,000	61	8.07	0.0	0.0	0.0	0.0	3.3	6.6	9.8	41.0	39.3	A-
\$150,001- \$200,000	36	7.78	0.0	0.0	0.0	0.0	5.6	2.8	27.8	36.1	27.8	B
Over \$200,000	54	7.87	0.0	0.0	0.0	0.0	3.7	7.4	22.2	31.5	35.2	B+

Table B160. Maintenance of Sidewalks by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	247	7.87	0.0	0.0	0.0	0.0	4.9	7.3	20.6	30.0	37.2	B+
Asian	41	7.68	2.4	0.0	0.0	0.0	2.4	7.3	19.5	41.5	26.8	B
African-American	35	8.26	0.0	0.0	0.0	0.0	5.7	0.0	8.6	34.3	51.4	A-
Hispanic	24	7.83	0.0	0.0	0.0	0.0	4.2	12.5	12.5	37.5	33.3	B+
Other	16	7.56	0.0	0.0	0.0	0.0	12.5	0.0	25.0	43.8	18.8	B

APPENDIX B: CROSS TABULATIONS

Table B161. Maintenance of Sidewalks by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	359	7.81	0.8	0.0	0.0	0.3	5.3	6.7	18.9	31.8	36.2	B+
Not Registered	25	7.96	0.0	0.0	0.0	0.0	0.0	4.0	24.0	44.0	28.0	B+

Table B162. Maintenance of Sidewalks by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	7.71	0.0	0.0	0.0	0.0	14.3	14.3	0.0	28.6	42.9	B
2-5	106	7.93	0.0	0.0	0.0	0.9	3.8	2.8	23.6	31.1	37.7	B+
6-10	89	7.74	1.1	0.0	0.0	0.0	6.7	4.5	16.9	42.7	28.1	B
Over 10	168	7.83	0.6	0.0	0.0	0.0	4.2	9.5	19.0	29.2	37.5	B+
Native	10	7.50	10.0	0.0	0.0	0.0	0.0	0.0	20.0	30.0	40.0	B-



APPENDIX B: CROSS TABULATIONS

MAINTENANCE OF STREETS CROSS TABULATIONS

Table B163. Maintenance of Streets by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	24	7.96	0.0	0.0	0.0	0.0	8.3	4.2	8.3	41.7	37.5	B+
25–54	243	7.66	0.4	0.0	0.0	0.8	4.9	7.8	26.3	30.9	28.8	B
55–64	53	7.70	0.0	0.0	0.0	1.9	0.0	11.3	32.1	22.6	32.1	B
65 & Over	72	7.74	0.0	0.0	0.0	1.4	2.8	8.3	25.0	33.3	29.2	B

Table B164. Maintenance of Streets by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	130	7.73	0.0	0.0	0.0	1.5	3.1	8.5	23.1	35.4	28.5	B
College Degree	238	7.64	0.8	0.0	0.0	0.8	4.6	8.0	27.7	26.9	31.1	B
PhD/JD/MD	19	7.68	0.0	0.0	0.0	0.0	5.3	10.5	15.8	47.4	21.1	B

Table B165. Maintenance of Streets by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	203	7.62	0.5	0.0	0.0	1.0	5.4	5.9	28.6	33.0	25.6	B
Female	184	7.77	0.0	0.0	0.0	1.1	2.7	10.9	22.3	29.3	33.7	B
Non-Binary	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B166. Maintenance of Streets by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	285	7.63	0.4	0.0	0.0	0.4	4.9	8.1	29.1	30.2	27.0	B
Rent/Not Own	86	7.90	0.0	0.0	0.0	2.3	1.2	9.3	17.4	31.4	38.4	B+
No Rent/Not Own	12	7.50	0.0	0.0	0.0	8.3	8.3	8.3	8.3	33.3	33.3	B-
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-

APPENDIX B: CROSS TABULATIONS

Table B167. Maintenance of Streets by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	280	7.65	0.4	0.0	0.0	0.7	5.0	7.1	28.6	29.6	28.6	B
Apartment	55	7.62	1.8	0.0	0.0	3.6	1.8	12.7	14.5	30.9	34.5	B
Townhouse/ Condo	50	7.72	0.0	0.0	0.0	0.0	4.0	10.0	24.0	34.0	28.0	B
Other	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	0.0	57.1	42.9	A

Table B168. Maintenance of Streets by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	7.42	0.0	0.0	0.0	10.5	5.3	5.3	10.5	47.4	21.1	B-
\$45,001-\$100,000	92	7.75	0.0	0.0	0.0	0.0	3.3	9.8	25.0	32.6	29.3	B
\$100,001-\$150,000	63	7.86	0.0	0.0	0.0	1.6	4.8	3.2	25.4	27.0	38.1	B+
\$150,001-\$200,000	37	7.49	0.0	0.0	0.0	0.0	8.1	10.8	27.0	32.4	21.6	B-
Over \$200,000	55	7.56	0.0	0.0	0.0	0.0	7.3	7.3	32.7	27.3	25.5	B

Table B169. Maintenance of Streets by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	252	7.73	0.0	0.0	0.0	1.2	2.8	8.7	28.2	27.8	31.3	B
Asian	41	7.63	0.0	0.0	0.0	0.0	4.9	7.3	29.3	36.6	22.0	B
African-American	35	7.91	0.0	0.0	0.0	2.9	5.7	8.6	8.6	28.6	45.7	B+
Hispanic	24	7.67	0.0	0.0	0.0	0.0	8.3	0.0	29.2	41.7	20.8	B
Other	16	7.63	0.0	0.0	0.0	0.0	12.5	0.0	18.8	50.0	18.8	B

APPENDIX B: CROSS TABULATIONS

Table B170. Maintenance of Streets by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	362	7.70	0.6	0.0	0.0	0.6	4.4	7.7	25.1	31.2	30.4	B
Not Registered	27	7.30	0.0	0.0	0.0	7.4	0.0	14.8	33.3	22.2	22.2	B-

Table B171. Maintenance of Streets by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	13	8.39	0.0	0.0	0.0	0.0	0.0	0.0	15.4	30.8	53.8	A-
2-5	106	7.66	0.0	0.0	0.0	0.9	3.8	10.4	26.4	30.2	28.3	B
6-10	91	7.66	0.0	0.0	0.0	0.0	4.4	7.7	29.7	34.1	24.2	B
Over 10	171	7.66	0.6	0.0	0.0	1.8	5.3	8.2	23.4	28.7	32.2	B
Native	11	7.36	9.1	0.0	0.0	0.0	0.0	0.0	27.3	36.4	27.3	B-



APPENDIX B: CROSS TABULATIONS

POLICE DEPARTMENT: CONTACT CROSS TABULATIONS

Table B172. Contact with the Police Department by Age

AGE	N	YES	NO
18-24	25	16.0	84.0
25-54	243	28.4	71.6
55-64	53	22.6	77.4
65 & Over	72	26.4	73.6

Table B173. Contact with the Police Department by Education

EDUCATION	N	YES	NO
HS/Some College	131	23.7	76.3
College Degree	238	26.1	73.9
PhD/JD/MD	19	42.1	57.9

Table B174. Contact with the Police Department by Gender

GENDER	N	YES	NO
Male	203	28.1	71.9
Female	185	24.3	75.7
Non-Binary	2	0.0	100.0

Table B175. Contact with the Police Department by Home Ownership

OWNERSHIP	N	YES	NO
Own/Mortgage	285	29.1	70.9
Rent/Not Own	87	17.2	82.8
No Rent/Not Own	12	8.3	91.7
Other	3	0	100.0

Table B176. Contact with the Police Department by Home Type

HOUSE TYPE	N	YES	NO
Single Family	280	26.4	73.6
Apartment	55	25.5	74.5
Townhouse/Condo	50	28.0	72.0
Other	8	12.5	87.5

APPENDIX B: CROSS TABULATIONS

Table B177. Contact with the Police Department by Income

INCOME	N	YES	NO
0-\$45,000	19	31.6	68.4
\$45,001-\$100,000	92	19.6	80.4
\$100,001-\$150,000	63	27.0	73.0
\$150,001-\$200,000	37	35.1	64.9
Over \$200,000	55	25.5	74.5

Table B178. Contact with the Police Department by Race

RACE	N	YES	NO
Caucasian	253	30.4	69.6
Asian	41	12.2	87.8
African-American	35	22.9	77.1
Hispanic	24	20.8	79.2
Other	16	12.5	87.5

Table B179. Contact with the Police Department by Voter Status

VOTER STATUS	N	YES	NO
Registered	363	27.0	73.0
Not Registered	27	14.8	85.2

Table B180. Contact with the Police Department by Years in Cary

YEARS IN CARY	N	YES	NO
0-1	14	7.1	92.9
2-5	106	25.5	74.5
6-10	91	25.3	74.7
Over 10	171	29.2	70.8
Native	11	27.3	72.7



APPENDIX B: CROSS TABULATIONS

POLICE DEPARTMENT: RESPONSE TIME CROSS TABULATIONS

Table B181. Police Department: Response Time by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	57	8.53	1.8	0.0	0.0	0.0	1.8	1.8	3.5	14.0	77.2	A
55–64	11	8.82	0.0	0.0	0.0	0.0	0.0	0.0	0.0	18.2	81.8	A+
65 & Over	12	8.33	0.0	0.0	0.0	0.0	8.3	0.0	16.7	0.0	75.0	A-

Table B182. Police Department: Response Time by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	25	8.28	4.0	0.0	0.0	0.0	4.0	0.0	8.0	8.0	76.0	A-
College Degree	48	8.73	0.0	0.0	0.0	0.0	2.1	2.1	2.1	8.3	85.4	A+
PhD/JD/MD	8	8.38	0.0	0.0	0.0	0.0	0.0	0.0	12.5	37.5	50.0	A-

Table B183. Police Department: Response Time by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	41	8.51	2.4	0.0	0.0	0.0	0.0	0.0	7.3	14.6	75.6	A
Female	41	8.56	0.0	0.0	0.0	0.0	4.9	2.4	4.9	7.3	80.5	A
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B184. Police Department: Response Time by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	69	8.52	1.4	0.0	0.0	0.0	2.9	1.4	4.3	11.6	78.3	A
Rent/Not Own	10	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	90.0	A+
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B185. Police Department: Response Time by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	61	8.49	1.6	0.0	0.0	0.0	1.6	1.6	6.6	13.1	75.4	A
Apartment	8	8.88	0.0	0.0	0.0	0.0	0.0	0.0	0.0	12.5	87.5	A+
Townhouse/ Condo	12	8.58	0.0	0.0	0.0	0.0	8.3	0.0	0.0	8.3	83.3	A
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B186. Police Department: Response Time by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
\$45,001-\$ \$100,000	14	8.64	0.0	0.0	0.0	0.0	7.1	0.0	0.0	7.1	85.7	A
\$100,001-\$ \$150,000	15	8.07	6.7	0.0	0.0	0.0	0.0	6.7	6.7	6.7	73.3	A-
\$150,001-\$ \$200,000	11	8.64	0.0	0.0	0.0	0.0	0.0	0.0	9.1	18.2	72.7	A
Over \$200,000	10	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+

Table B187. Police Department: Response Time by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	63	8.57	1.6	0.0	0.0	0.0	3.2	0.0	4.8	7.9	82.5	A
Asian	4	7.50	0.0	0.0	0.0	0.0	0.0	25.0	25.0	25.0	25.0	B-
African-American	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Hispanic	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

APPENDIX B: CROSS TABULATIONS

Table B188. Police Department: Response Time by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	78	8.54	1.3	0.0	0.0	0.0	2.6	1.3	5.1	11.5	78.2	A
Not Registered	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B189. Police Department: Response Time by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
2-5	19	8.21	5.3	0.0	0.0	0.0	0.0	5.3	5.3	10.5	73.7	A-
6-10	19	8.53	0.0	0.0	0.0	0.0	5.3	0.0	0.0	26.3	68.4	A
Over 10	40	8.68	0.0	0.0	0.0	0.0	2.5	0.0	7.5	7.5	82.5	A
Native	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

POLICE DEPARTMENT: COURTEOUS CROSS TABULATIONS

Table B190. Police Department: Courteous by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	4	7.25	0.0	25.0	0.0	0.0	0.0	0.0	0.0	0.0	75.0	B-
25–54	70	8.47	1.4	0.0	0.0	0.0	2.9	2.9	4.3	12.9	75.7	A
55–64	12	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
65 & Over	19	8.21	0.0	0.0	5.3	0.0	5.3	0.0	5.3	15.8	68.4	A-

Table B191. Police Department: Courteous by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	32	8.06	3.1	3.1	0.0	0.0	6.3	3.1	3.1	6.3	75.0	A-
College Degree	62	8.55	0.0	0.0	1.6	0.0	1.6	1.6	3.2	17.7	74.2	A
PhD/JD/MD	8	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	A

Table B192. Police Department: Courteous by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	57	8.30	1.8	1.8	1.8	0.0	1.8	1.8	3.5	14.0	73.7	A-
Female	46	8.52	0.0	0.0	0.0	0.0	4.3	2.2	6.5	10.9	76.1	A
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B193. Police Department: Courteous by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	84	8.41	1.2	1.2	1.2	0.0	2.4	1.2	2.4	15.5	75.0	A-
Rent/Not Own	15	8.27	0.0	0.0	0.0	0.0	6.7	6.7	6.7	13.3	66.7	A-
No Rent/Not Own	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B194. Police Department: Courteous by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	75	8.39	1.3	1.3	1.3	0.0	1.3	1.3	4.0	16.0	73.3	A-
Apartment	14	8.43	0.0	0.0	0.0	0.0	7.1	7.1	0.0	7.1	78.6	A
Townhouse/ Condo	14	8.36	0.0	0.0	0.0	0.0	7.1	0.0	7.1	21.4	64.3	A-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B195. Police Department: Courteous by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	8.50	0.0	0.0	0.0	0.0	0.0	16.7	0.0	0.0	83.3	A
\$45,001-\$100,000	19	8.37	0.0	0.0	0.0	0.0	10.5	0.0	0.0	21.1	68.4	A-
\$100,001-\$150,000	17	7.88	5.9	5.9	0.0	0.0	0.0	5.9	0.0	5.9	76.5	B+
\$150,001-\$200,000	13	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	7.7	92.3	A+
Over \$200,000	14	8.50	0.0	0.0	0.0	0.0	0.0	0.0	7.1	35.7	57.1	A

Table B196. Police Department: Courteous by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	78	8.45	1.3	0.0	1.3	0.0	2.6	1.3	3.8	15.4	74.4	A
Asian	5	7.80	0.0	0.0	0.0	0.0	0.0	20.0	20.0	20.0	40.0	B+
African-American	8	7.63	0.0	12.5	0.0	0.0	12.5	0.0	0.0	0.0	75.0	B
Hispanic	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

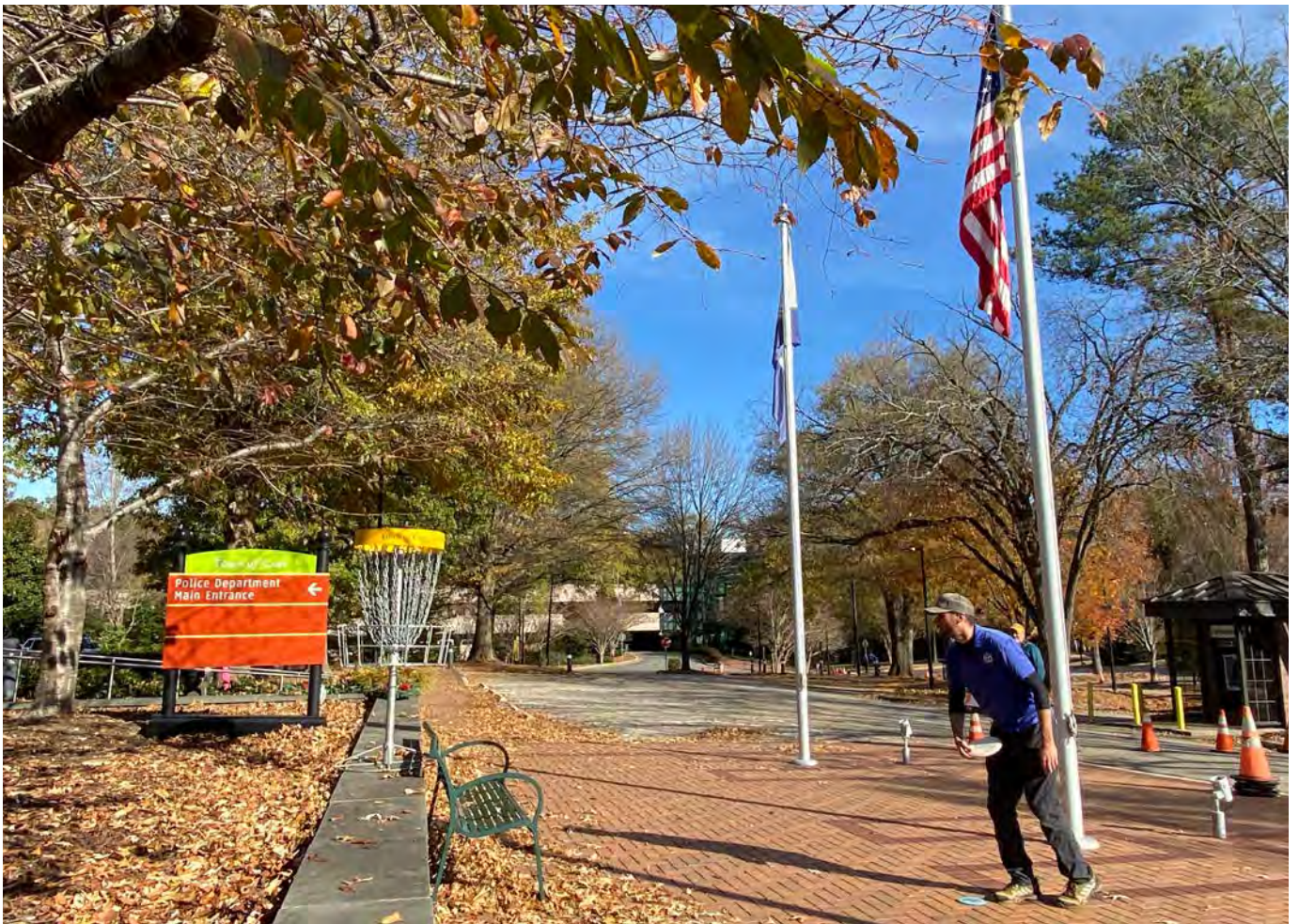
APPENDIX B: CROSS TABULATIONS

Table B197. Police Department: Courteous by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	99	8.44	1.0	1.0	0.0	0.0	3.0	2.0	4.0	14.1	74.7	A
Not Registered	4	7.25	0.0	0.0	25.0	0.0	0.0	0.0	0.0	25.0	50.0	B-

Table B198. Police Department: Courteous by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	27	8.15	3.7	0.0	0.0	0.0	3.7	3.7	3.7	22.2	63.0	A-
6-10	23	8.52	0.0	0.0	0.0	0.0	4.3	4.3	0.0	17.4	73.9	A
Over 10	50	8.42	0.0	2.0	2.0	0.0	2.0	0.0	6.0	12.0	76.0	A
Native	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

POLICE DEPARTMENT: FAIRNESS CROSS TABULATIONS

Table B199. Police Department: Fairness by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	4	7.00	25.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	75.0	C+
25–54	69	8.36	1.4	1.4	1.4	0.0	2.9	1.4	2.9	11.6	76.8	A-
55–64	12	8.58	0.0	0.0	0.0	0.0	0.0	8.3	0.0	16.7	75.0	A
65 & Over	19	8.05	0.0	0.0	5.3	0.0	5.3	5.3	5.3	15.8	63.2	B+

Table B200. Police Department: Fairness by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	32	7.91	6.3	0.0	3.1	0.0	6.3	0.0	3.1	9.4	71.9	B+
College Degree	61	8.41	0.0	1.6	1.6	0.0	1.6	4.9	1.6	13.1	75.4	A-
PhD/JD/MD	8	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	A

Table B201. Police Department: Fairness by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	56	8.13	3.6	1.8	3.6	0.0	1.8	0.0	1.8	14.3	73.2	A-
Female	46	8.46	0.0	0.0	0.0	0.0	4.3	4.3	6.5	10.9	73.9	A
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B202. Police Department: Fairness by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	83	8.21	2.4	1.2	2.4	0.0	2.4	3.6	1.2	14.5	72.3	A-
Rent/Not Own	15	8.60	0.0	0.0	0.0	0.0	6.7	0.0	6.7	0.0	86.7	A
No Rent/Not Own	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B203. Police Department: Fairness by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	74	8.16	2.7	1.4	2.7	0.0	1.4	4.1	2.7	13.5	71.6	A-
Apartment	14	8.64	0.0	0.0	0.0	0.0	7.1	0.0	0.0	7.1	85.7	A
Townhouse/ Condo	14	8.36	0.0	0.0	0.0	0.0	7.1	0.0	7.1	21.4	64.3	A-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B204. Police Department: Fairness by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	7.67	0.0	0.0	16.7	0.0	0.0	0.0	0.0	33.3	50.0	B
\$45,001-\$100,000	19	8.26	0.0	0.0	0.0	0.0	10.5	5.3	0.0	15.8	68.4	A-
\$100,001-\$150,000	17	7.71	11.8	0.0	0.0	0.0	0.0	11.8	0.0	0.0	76.5	B
\$150,001-\$200,000	12	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.3	91.7	A+
Over \$200,000	14	8.50	0.0	0.0	0.0	0.0	0.0	0.0	7.1	35.7	57.1	A

Table B205. Police Department: Fairness by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	77	8.39	1.3	1.3	1.3	0.0	2.6	1.3	2.6	14.3	75.3	A-
Asian	5	7.60	0.0	0.0	0.0	0.0	0.0	20.0	20.0	40.0	20.0	B
African-American	8	7.50	12.5	0.0	0.0	0.0	12.5	0.0	0.0	0.0	75.0	B-
Hispanic	5	8.40	0.0	0.0	0.0	0.0	0.0	20.0	0.0	0.0	80.0	A-
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B206. Police Department: Fairness by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	98	8.30	2.0	1.0	1.0	0.0	3.1	3.1	3.1	13.3	73.5	A-
Not Registered	4	7.50	0.0	0.0	25.0	0.0	0.0	0.0	0.0	0.0	75.0	B-

Table B207. Police Department: Fairness by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	27	7.96	3.7	0.0	3.7	0.0	3.7	3.7	3.7	18.5	63.0	B+
6-10	23	8.57	0.0	0.0	0.0	0.0	4.3	4.3	0.0	13.0	78.3	A
Over 10	49	8.22	2.0	2.0	2.0	0.0	2.0	2.0	4.1	12.2	73.5	A-
Native	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

POLICE DEPARTMENT: COMPETENCE CROSS TABULATIONS

Table B208. Police Department: Competence by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	4	7.25	0.0	25.0	0.0	0.0	0.0	0.0	0.0	0.0	75.0	B-
25–54	70	8.30	2.9	0.0	1.4	0.0	2.9	1.4	5.7	11.4	74.3	A-
55–64	12	8.25	0.0	8.3	0.0	0.0	0.0	0.0	0.0	16.7	75.0	A-
65 & Over	19	8.05	0.0	0.0	10.5	0.0	0.0	0.0	5.3	21.1	63.2	B+

Table B209. Police Department: Competence by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	32	7.91	3.1	3.1	3.1	0.0	3.1	3.1	6.3	9.4	68.8	B+
College Degree	62	8.29	1.6	1.6	3.2	0.0	1.6	0.0	3.2	14.5	74.2	A-
PhD/JD/MD	8	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	A

Table B210. Police Department: Competence by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	57	8.11	3.5	1.8	3.5	0.0	0.0	1.8	5.3	12.3	71.9	A-
Female	46	8.44	0.0	0.0	2.2	0.0	4.3	0.0	6.5	13.0	73.9	A
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B211. Police Department: Competence by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	84	8.12	2.4	2.4	3.6	0.0	2.4	0.0	3.6	14.3	71.4	A-
Rent/Not Own	15	8.60	0.0	0.0	0.0	0.0	0.0	6.7	6.7	6.7	80.0	A
No Rent/Not Own	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B212. Police Department: Competence by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	75	8.07	2.7	2.7	4.0	0.0	1.3	0.0	4.0	16.0	69.3	A-
Apartment	14	8.64	0.0	0.0	0.0	0.0	0.0	7.1	0.0	14.3	78.6	A
Townhouse/ Condo	14	8.36	0.0	0.0	0.0	0.0	7.1	0.0	14.3	7.1	71.4	A-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B213. Police Department: Competence by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	7.50	0.0	0.0	16.7	0.0	0.0	0.0	16.7	16.7	50.0	B-
\$45,001-\$100,000	19	8.47	0.0	0.0	0.0	0.0	5.3	5.3	0.0	15.8	73.7	A
\$100,001-\$150,000	17	7.47	5.9	11.8	0.0	0.0	5.9	0.0	0.0	0.0	76.5	B-
\$150,001-\$200,000	13	8.69	0.0	0.0	0.0	0.0	0.0	0.0	7.7	15.4	76.9	A+
Over \$200,000	14	8.50	0.0	0.0	0.0	0.0	0.0	0.0	7.1	35.7	57.1	A

Table B214. Police Department: Competence by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	78	8.28	2.6	1.3	2.6	0.0	1.3	0.0	3.8	14.1	74.4	A-
Asian	5	7.20	0.0	0.0	0.0	0.0	20.0	0.0	40.0	20.0	20.0	B-
African-American	8	7.75	0.0	12.5	0.0	0.0	0.0	12.5	0.0	0.0	75.0	B
Hispanic	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B215. Police Department: Competence by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	99	8.22	2.0	2.0	2.0	0.0	2.0	1.0	5.1	14.1	71.7	A-
Not Registered	4	7.50	0.0	0.0	25.0	0.0	0.0	0.0	0.0	0.0	75.0	B-

Table B216. Police Department: Competence by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	27	7.96	3.7	0.0	3.7	0.0	3.7	3.7	3.7	18.5	63.0	B+
6-10	23	8.35	0.0	4.3	0.0	0.0	4.3	0.0	4.3	8.7	78.3	A-
Over 10	50	8.18	2.0	2.0	4.0	0.0	0.0	0.0	6.0	16.0	70.0	A-
Native	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

POLICE DEPARTMENT: PROBLEM SOLVING CROSS TABULATIONS

Table B217. Police Department: Problem Solving by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	4	6.75	25.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	C
25–54	68	8.24	2.9	1.5	0.0	0.0	1.5	2.9	7.4	13.2	70.6	A-
55–64	12	8.25	0.0	0.0	0.0	8.3	0.0	0.0	0.0	33.3	58.3	A-
65 & Over	18	7.72	5.6	0.0	5.6	0.0	0.0	11.1	5.6	5.6	66.7	B

Table B218. Police Department: Problem Solving by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	30	7.80	6.7	3.3	0.0	0.0	3.3	3.3	6.7	6.7	70.0	B+
College Degree	61	8.15	3.3	0.0	1.6	1.6	0.0	4.9	4.9	16.4	67.2	A-
PhD/JD/MD	8	8.38	0.0	0.0	0.0	0.0	0.0	0.0	12.5	37.5	50.0	A-

Table B219. Police Department: Problem Solving by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	54	7.96	5.6	1.9	1.9	0.0	0.0	1.9	5.6	18.5	64.8	B+
Female	46	8.30	2.2	0.0	0.0	0.0	2.2	6.5	6.5	10.9	71.7	A-
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B220. Police Department: Problem Solving by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	81	7.95	4.9	1.2	1.2	1.2	1.2	3.7	4.9	17.3	64.2	B+
Rent/Not Own	15	8.80	0.0	0.0	0.0	0.0	0.0	0.0	6.7	6.7	86.7	A+
No Rent/Not Own	1	6.00	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	0.0	D+
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B221. Police Department: Problem Solving by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	72	7.88	5.6	1.4	1.4	1.4	0.0	4.2	5.6	19.4	61.1	B+
Apartment	14	8.71	0.0	0.0	0.0	0.0	0.0	7.1	0.0	7.1	85.7	A+
Townhouse/ Condo	14	8.36	0.0	0.0	0.0	0.0	7.1	0.0	14.3	7.1	71.4	A-
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B222. Police Department: Problem Solving by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	7.00	0.0	16.7	0.0	0.0	0.0	16.7	16.7	0.0	50.0	C+
\$45,001- \$100,000	18	8.44	0.0	0.0	0.0	0.0	5.6	5.6	0.0	16.7	72.2	A
\$100,001- \$150,000	17	7.47	11.8	0.0	0.0	5.9	0.0	5.9	5.9	0.0	70.6	B-
\$150,001- \$200,000	13	8.46	0.0	0.0	0.0	0.0	0.0	0.0	7.7	38.5	53.8	A
Over \$200,000	13	8.23	0.0	0.0	0.0	0.0	0.0	7.7	7.7	38.5	46.2	A-

Table B223. Police Department: Problem Solving by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	75	8.16	4.0	0.0	1.3	1.3	1.3	2.7	4.0	16.0	69.3	A-
Asian	5	7.40	0.0	0.0	0.0	0.0	0.0	20.0	40.0	20.0	20.0	B-
African-American	8	7.88	12.5	0.0	0.0	0.0	0.0	0.0	0.0	12.5	75.0	B+
Hispanic	5	8.20	0.0	0.0	0.0	0.0	0.0	20.0	0.0	20.0	60.0	A-
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

APPENDIX B: CROSS TABULATIONS

Table B224. Police Department: Problem Solving by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	96	8.09	4.2	1.0	0.0	1.0	1.0	4.2	6.3	15.6	66.7	A-
Not Registered	4	7.50	0.0	0.0	25.0	0.0	0.0	0.0	0.0	0.0	75.0	B-

Table B225. Police Department: Problem Solving by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
2-5	27	7.96	3.7	3.7	0.0	0.0	0.0	3.7	3.7	29.6	55.6	B+
6-10	22	8.27	0.0	0.0	0.0	4.5	4.5	0.0	9.1	13.6	68.2	A-
Over 10	48	7.96	6.3	0.0	2.1	0.0	0.0	6.3	6.3	10.4	68.8	B+
Native	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

FIRE DEPARTMENT: CONTACT CROSS TABULATIONS

Table B226. Contact with the Fire Department by Age

AGE	N	YES	NO
18-24	25	8.0	92.0
25-54	243	11.9	88.1
55-64	53	9.4	90.6
65 & Over	72	22.2	77.8

Table B227. Contact with the Fire Department by Education

EDUCATION	N	YES	NO
HS/Some College	131	12.2	87.8
College Degree	238	14.7	85.3
PhD/JD/MD	19	5.3	94.7

Table B228. Contact with the Fire Department by Gender

GENDER	N	YES	NO
Male	203	11.3	88.7
Female	185	15.7	84.3
Non-Binary	2	50.0	50.0

Table B229. Contact with the Fire Department by Home Ownership

OWNERSHIP	N	YES	NO
Own/Mortgage	285	14.0	86.0
Rent/Not Own	87	10.3	89.7
No Rent/Not Own	12	8.3	91.7
Other	3	33.3	66.7

Table B230. Contact with the Fire Department by Home Type

HOUSE TYPE	N	YES	NO
Single Family	280	13.9	86.1
Apartment	55	14.5	85.5
Townhouse/Condo	50	8.0	92.0
Other	8	12.5	87.5

APPENDIX B: CROSS TABULATIONS

Table B231. Contact with the Fire Department by Income

INCOME	N	YES	NO
0-\$45,000	19	31.6	68.4
\$45,001-\$100,000	92	13.0	87.0
\$100,001-\$150,000	63	9.5	90.5
\$150,001-\$200,000	37	16.2	83.8
Over \$200,000	55	10.9	89.1

Table B232. Contact with the Fire Department by Race

RACE	N	YES	NO
Caucasian	253	14.6	85.4
Asian	41	0.0	100.0
African-American	35	17.1	82.9
Hispanic	24	4.2	95.8
Other	16	12.5	87.5

Table B233. Contact with the Fire Department by Voter Status

VOTER STATUS	N	YES	NO
Registered	363	14.0	86.0
Not Registered	27	3.7	96.3

Table B234. Contact with the Fire Department by Years in Cary

YEARS IN CARY	N	YES	NO
0-1	14	0.0	100.0
2-5	106	9.4	90.6
6-10	91	9.9	90.1
Over 10	171	18.1	81.9
Native	11	18.2	81.8



APPENDIX B: CROSS TABULATIONS

FIRE DEPARTMENT: COURTEOUS CROSS TABULATIONS

Table B235. Fire Department: Courteous by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	29	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.3	89.7	A+
55–64	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B
65 & Over	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B236. Fire Department: Courteous by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	16	8.94	0.0	0.0	0.0	0.0	0.0	0.0	0.0	6.3	93.8	A+
College Degree	35	8.74	0.0	2.9	0.0	0.0	0.0	0.0	0.0	5.7	91.4	A+
PhD/JD/MD	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B237. Fire Department: Courteous by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	23	8.57	0.0	4.3	0.0	0.0	0.0	0.0	0.0	13.0	82.6	A
Female	29	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Non-Binary	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B238. Fire Department: Courteous by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	40	8.80	0.0	2.5	0.0	0.0	0.0	0.0	0.0	2.5	95.0	A+
Rent/Not Own	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	0.0	22.2	77.8	A+
No Rent/Not Own	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B239. Fire Department: Courteous by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	39	8.80	0.0	2.6	0.0	0.0	0.0	0.0	0.0	2.6	94.9	A+
Apartment	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
Townhouse/ Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B240. Fire Department: Courteous by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001-\$150,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$150,001-\$200,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
Over \$200,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B241. Fire Department: Courteous by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	37	8.97	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.7	97.3	A+
Asian	0	-	-	-	-	-	-	-	-	-	-	-
African-American	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Hispanic	1	2.00	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	F
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B242. Fire Department: Courteous by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	51	8.80	0.0	2.0	0.0	0.0	0.0	0.0	0.0	5.9	92.2	A+
Not Registered	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B243. Fire Department: Courteous by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	0	-	-	-	-	-	-	-	-	-	-	-
2-5	10	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	90.0	A+
6-10	9	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.1	88.9	A+
Over 10	31	8.74	0.0	3.2	0.0	0.0	0.0	0.0	0.0	3.2	93.5	A+
Native	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

FIRE DEPARTMENT: FAIRNESS CROSS TABULATIONS

Table B244. Fire Department: Fairness by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	29	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.3	89.7	A+
55–64	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B
65 & Over	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B245. Fire Department: Fairness by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	16	8.94	0.0	0.0	0.0	0.0	0.0	0.0	0.0	6.3	93.8	A+
College Degree	35	8.74	0.0	2.9	0.0	0.0	0.0	0.0	0.0	5.7	91.4	A+
PhD/JD/MD	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B246. Fire Department: Fairness by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	23	8.57	0.0	4.3	0.0	0.0	0.0	0.0	0.0	13.0	82.6	A
Female	29	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Non-Binary	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B247. Fire Department: Fairness by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	40	8.80	0.0	2.5	0.0	0.0	0.0	0.0	0.0	2.5	95.0	A+
Rent/Not Own	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	0.0	22.2	77.8	A+
No Rent/Not Own	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B248. Fire Department: Fairness by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	39	8.80	0.0	2.6	0.0	0.0	0.0	0.0	0.0	2.6	94.9	A+
Apartment	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
Townhouse/ Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B249. Fire Department: Fairness by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001-\$150,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$150,001-\$200,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
Over \$200,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B250. Fire Department: Fairness by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	37	8.97	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.7	97.3	A+
Asian	0	-	-	-	-	-	-	-	-	-	-	-
African-American	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Hispanic	1	2.00	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	F
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B251. Fire Department: Fairness by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	51	8.80	0.0	2.0	0.0	0.0	0.0	0.0	0.0	5.9	92.2	A+
Not Registered	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B252. Fire Department: Fairness by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	0	-	-	-	-	-	-	-	-	-	-	-
2-5	10	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	90.0	A+
6-10	9	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.1	88.9	A+
Over 10	31	8.74	0.0	3.2	0.0	0.0	0.0	0.0	0.0	3.2	93.5	A+
Native	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

FIRE DEPARTMENT: COMPETENCE CROSS TABULATIONS

Table B253. Fire Department: Competence by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	28	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.7	89.3	A+
55–64	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B
65 & Over	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B254. Fire Department: Competence by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	15	8.93	0.0	0.0	0.0	0.0	0.0	0.0	0.0	6.7	93.3	A+
College Degree	35	8.74	0.0	2.9	0.0	0.0	0.0	0.0	0.0	5.7	91.4	A+
PhD/JD/MD	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B255. Fire Department: Competence by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	23	8.57	0.0	4.3	0.0	0.0	0.0	0.0	0.0	13.0	82.6	A
Female	28	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Non-Binary	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B256. Fire Department: Competence by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	39	8.80	0.0	2.6	0.0	0.0	0.0	0.0	0.0	2.6	94.9	A+
Rent/Not Own	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	0.0	22.2	77.8	A+
No Rent/Not Own	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B257. Fire Department: Competence by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	38	8.80	0.0	2.6	0.0	0.0	0.0	0.0	0.0	2.6	94.7	A+
Apartment	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
Townhouse/ Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B258. Fire Department: Competence by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001-\$150,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$150,001-\$200,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
Over \$200,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B259. Fire Department: Competence by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	37	8.97	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.7	97.3	A+
Asian	0	-	-	-	-	-	-	-	-	-	-	-
African-American	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Hispanic	1	2.00	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	F
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B260. Fire Department: Competence by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	50	8.80	0.0	2.0	0.0	0.0	0.0	0.0	0.0	6.0	92.0	A+
Not Registered	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B261. Fire Department: Competence by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	0	-	-	-	-	-	-	-	-	-	-	-
2-5	10	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	90.0	A+
6-10	9	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.1	88.9	A+
Over 10	30	8.73	0.0	3.3	0.0	0.0	0.0	0.0	0.0	3.3	93.3	A+
Native	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

FIRE DEPARTMENT: PROBLEM SOLVING CROSS TABULATIONS

Table B262. Fire Department: Problem Solving by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	29	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	13.8	86.2	A+
55–64	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B
65 & Over	16	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B263. Fire Department: Problem Solving by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	16	8.94	0.0	0.0	0.0	0.0	0.0	0.0	0.0	6.3	93.8	A+
College Degree	35	8.71	0.0	2.9	0.0	0.0	0.0	0.0	0.0	8.6	88.6	A+
PhD/JD/MD	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B264. Fire Department: Problem Solving by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	23	8.52	0.0	4.3	0.0	0.0	0.0	0.0	0.0	17.4	78.3	A
Female	29	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Non-Binary	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B265. Fire Department: Problem Solving by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	40	8.78	0.0	2.5	0.0	0.0	0.0	0.0	0.0	5.0	92.5	A+
Rent/Not Own	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	0.0	22.2	77.8	A+
No Rent/Not Own	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B266. Fire Department: Problem Solving by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	39	8.77	0.0	2.6	0.0	0.0	0.0	0.0	0.0	5.1	92.3	A+
Apartment	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
Townhouse/ Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B267. Fire Department: Problem Solving by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001-\$150,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
\$150,001-\$200,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
Over \$200,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B268. Fire Department: Problem Solving by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	37	8.95	0.0	0.0	0.0	0.0	0.0	0.0	0.0	5.4	94.6	A+
Asian	0	-	-	-	-	-	-	-	-	-	-	-
African-American	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Hispanic	1	2.00	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	F
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B269. Fire Department: Problem Solving by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	51	8.78	0.0	2.0	0.0	0.0	0.0	0.0	0.0	7.8	90.2	A+
Not Registered	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B270. Fire Department: Problem Solving by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	0	-	-	-	-	-	-	-	-	-	-	-
2-5	10	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
6-10	9	8.89	0.0	0.0	0.0	0.0	0.0	0.0	0.0	11.1	88.9	A+
Over 10	31	8.74	0.0	3.2	0.0	0.0	0.0	0.0	0.0	3.2	93.5	A+
Native	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

FIRE DEPARTMENT: RESPONSE TIME CROSS TABULATIONS

Table B271. Fire Department: Response Time by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	29	8.86	0.0	0.0	0.0	0.0	0.0	0.0	3.4	6.9	89.7	A+
55–64	5	7.60	0.0	20.0	0.0	0.0	0.0	0.0	0.0	0.0	80.0	B
65 & Over	15	8.93	0.0	0.0	0.0	0.0	0.0	0.0	0.0	6.7	93.3	A+

Table B272. Fire Department: Response Time by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	15	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
College Degree	35	8.66	0.0	2.9	0.0	0.0	0.0	0.0	2.9	8.6	85.7	A
PhD/JD/MD	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B273. Fire Department: Response Time by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	23	8.48	0.0	4.3	0.0	0.0	0.0	0.0	4.3	13.0	78.3	A
Female	28	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Non-Binary	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B274. Fire Department: Response Time by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	39	8.74	0.0	2.6	0.0	0.0	0.0	0.0	0.0	7.7	89.7	A+
Rent/Not Own	9	8.78	0.0	0.0	0.0	0.0	0.0	0.0	11.1	0.0	88.9	A+
No Rent/Not Own	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B275. Fire Department: Response Time by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	38	8.74	0.0	2.6	0.0	0.0	0.0	0.0	0.0	7.9	89.5	A+
Apartment	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	12.5	0.0	87.5	A+
Townhouse/ Condo	4	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B276. Fire Department: Response Time by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	12	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$100,001-\$150,000	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
\$150,001-\$200,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over \$200,000	6	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B277. Fire Department: Response Time by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	37	8.92	0.0	0.0	0.0	0.0	0.0	0.0	0.0	8.1	91.9	A+
Asian	0	-	-	-	-	-	-	-	-	-	-	-
African-American	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	16.7	0.0	83.3	A
Hispanic	1	2.00	0.0	100.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	F
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B278. Fire Department: Response Time by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	50	8.76	0.0	2.0	0.0	0.0	0.0	0.0	2.0	6.0	90.0	A+
Not Registered	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B279. Fire Department: Response Time by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	0	-	-	-	-	-	-	-	-	-	-	-
2-5	10	8.70	0.0	0.0	0.0	0.0	0.0	0.0	10.0	10.0	80.0	A+
6-10	9	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Over 10	30	8.70	0.0	3.3	0.0	0.0	0.0	0.0	0.0	6.7	90.0	A+
Native	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+



APPENDIX B: CROSS TABULATIONS

PARTICIPATION IN PARKS & RECREATION PROGRAM: CONTACT CROSS TABULATIONS

Table B280. Participation in Parks & Recreation Program by Age

AGE	N	YES	NO
18-24	25	4.0	96.0
25-54	243	19.3	80.7
55-64	53	17.0	83.0
65 & Over	72	12.5	87.5

Table B281. Participation in Parks & Recreation Program by Education

EDUCATION	N	YES	NO
HS/Some College	131	9.2	90.8
College Degree	238	19.3	80.7
PhD/JD/MD	19	36.8	63.2

Table B282. Participation in Parks & Recreation Program by Gender

GENDER	N	YES	NO
Male	203	14.3	85.7
Female	185	20.0	80.0
Non-Binary	2	0.0	100.0

Table B283. Participation in Parks & Recreation Program by Home Ownership

OWNERSHIP	N	YES	NO
Own/Mortgage	285	20.4	79.6
Rent/Not Own	87	9.2	90.8
No Rent/Not Own	12	0.0	100.0
Other	3	0.0	100.0

Table B284. Participation in Parks & Recreation Program by Home Type

HOUSE TYPE	N	YES	NO
Single Family	280	18.2	81.8
Apartment	55	10.9	89.1
Townhouse/Condo	50	16.0	84.0
Other	8	25.0	75.0

APPENDIX B: CROSS TABULATIONS

Table B285. Participation in Parks & Recreation Program by Income

INCOME	N	YES	NO
0-\$45,000	19	0.0	100.0
\$45,001-\$100,000	92	15.2	84.8
\$100,001-\$150,000	63	19.0	81.0
\$150,001-\$200,000	37	16.2	83.8
Over \$200,000	55	23.6	76.4

Table B286. Participation in Parks & Recreation Program by Race

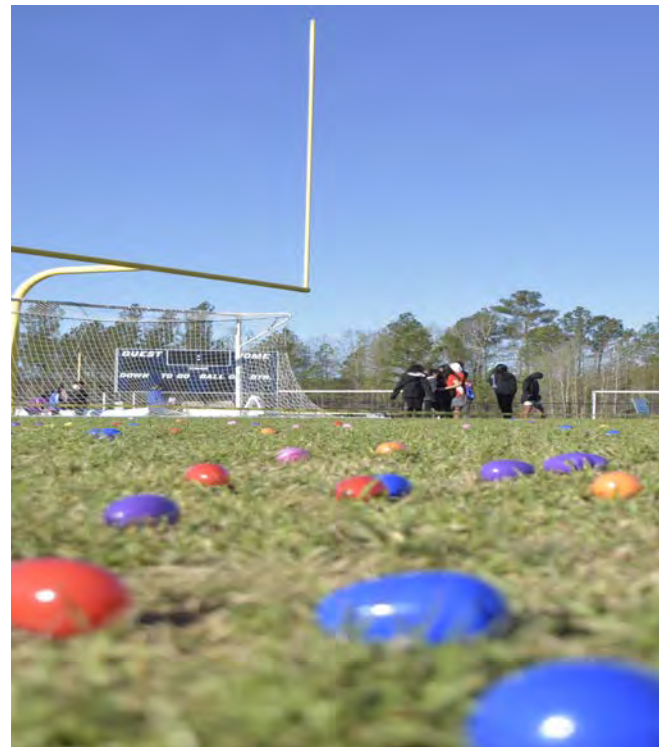
RACE	N	YES	NO
Caucasian	253	17.4	82.6
Asian	41	22.0	78.0
African-American	35	14.3	85.7
Hispanic	24	4.2	95.8
Other	16	12.5	87.5

Table B287. Participation in Parks & Recreation Program by Voter Status

VOTER STATUS	N	YES	NO
Registered	363	17.6	82.4
Not Registered	27	7.4	92.6

Table B288. Participation in Parks & Recreation Program by Years in Cary

YEARS IN CARY	N	YES	NO
0-1	14	21.4	78.6
2-5	106	14.2	85.8
6-10	91	14.3	85.7
Over 10	171	20.5	79.5
Native	11	9.1	90.9



APPENDIX B: CROSS TABULATIONS

PARKS & RECREATION: INCLUSIVENESS CROSS TABULATIONS

Table B289. Parks & Recreation: Inclusiveness by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	42	8.52	0.0	0.0	0.0	0.0	0.0	4.8	7.1	19.0	69.0	A
55–64	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
65 & Over	6	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

Table B290. Parks & Recreation: Inclusiveness by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	10	8.60	0.0	0.0	0.0	0.0	0.0	0.0	10.0	20.0	70.0	A
College Degree	40	8.53	0.0	0.0	0.0	0.0	0.0	5.0	5.0	22.5	67.5	A
PhD/JD/MD	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B291. Parks & Recreation: Inclusiveness by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	24	8.38	0.0	0.0	0.0	0.0	0.0	4.2	8.3	33.3	54.2	A-
Female	32	8.72	0.0	0.0	0.0	0.0	0.0	3.1	3.1	12.5	81.3	A+
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B292. Parks & Recreation: Inclusiveness by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	53	8.57	0.0	0.0	0.0	0.0	0.0	3.8	5.7	20.8	69.8	A
Rent/Not Own	4	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B293. Parks & Recreation: Inclusiveness by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	47	8.53	0.0	0.0	0.0	0.0	0.0	4.3	6.4	21.3	68.1	A
Apartment	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A
Townhouse/ Condo	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B294. Parks & Recreation: Inclusiveness by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	0	-	-	-	-	-	-	-	-	-	-	-
\$45,001-\$100,000	10	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+
\$100,001-\$150,000	10	8.50	0.0	0.0	0.0	0.0	0.0	10.0	0.0	20.0	70.0	A
\$150,001-\$200,000	7	8.29	0.0	0.0	0.0	0.0	0.0	14.3	14.3	0.0	71.4	A-
Over \$200,000	13	8.46	0.0	0.0	0.0	0.0	0.0	0.0	15.4	23.1	61.5	A

Table B295. Parks & Recreation: Inclusiveness by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	41	8.51	0.0	0.0	0.0	0.0	0.0	4.9	4.9	24.4	65.9	A
Asian	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+
African-American	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B296. Parks & Recreation: Inclusiveness by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	56	8.57	0.0	0.0	0.0	0.0	0.0	3.6	5.4	21.4	69.6	A
Not Registered	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B297. Parks & Recreation: Inclusiveness by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
2-5	11	8.55	0.0	0.0	0.0	0.0	0.0	0.0	18.2	9.1	72.7	A
6-10	12	8.42	0.0	0.0	0.0	0.0	0.0	0.0	0.0	58.3	41.7	A
Over 10	33	8.64	0.0	0.0	0.0	0.0	0.0	6.1	3.0	12.1	78.8	A
Native	0	-	-	-	-	-	-	-	-	-	-	-



APPENDIX B: CROSS TABULATIONS

PARKS & RECREATION: OVERALL EXPERIENCE CROSS TABULATIONS

Table B298. Parks & Recreation: Overall Experience by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	48	8.46	0.0	0.0	0.0	0.0	0.0	0.0	10.4	33.3	56.3	A
55–64	9	8.33	0.0	0.0	0.0	0.0	0.0	0.0	22.2	22.2	55.6	A-
65 & Over	7	8.00	0.0	0.0	0.0	0.0	0.0	0.0	28.6	42.9	28.6	B+

Table B299. Parks & Recreation: Overall Experience by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	12	8.42	0.0	0.0	0.0	0.0	0.0	0.0	0.0	58.3	41.7	A
College Degree	46	8.39	0.0	0.0	0.0	0.0	0.0	0.0	17.4	26.1	56.5	A-
PhD/JD/MD	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A

Table B300. Parks & Recreation: Overall Experience by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	28	8.36	0.0	0.0	0.0	0.0	0.0	0.0	10.7	42.9	46.4	A-
Female	37	8.38	0.0	0.0	0.0	0.0	0.0	0.0	18.9	24.3	56.8	A-
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B301. Parks & Recreation: Overall Experience by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	57	8.44	0.0	0.0	0.0	0.0	0.0	0.0	10.5	35.1	54.4	A
Rent/Not Own	8	8.13	0.0	0.0	0.0	0.0	0.0	0.0	37.5	12.5	50.0	A-
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B302. Parks & Recreation: Overall Experience by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	50	8.52	0.0	0.0	0.0	0.0	0.0	0.0	6.0	36.0	58.0	A
Apartment	6	8.17	0.0	0.0	0.0	0.0	0.0	0.0	33.3	16.7	50.0	A-
Townhouse/ Condo	8	8.00	0.0	0.0	0.0	0.0	0.0	0.0	37.5	25.0	37.5	B+
Other	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B303. Parks & Recreation: Overall Experience by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	0	-	-	-	-	-	-	-	-	-	-	-
\$45,001-\$100,000	13	8.46	0.0	0.0	0.0	0.0	0.0	0.0	7.7	38.5	53.8	A
\$100,001-\$150,000	12	8.42	0.0	0.0	0.0	0.0	0.0	0.0	16.7	25.0	58.3	A
\$150,001-\$200,000	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A
Over \$200,000	13	8.62	0.0	0.0	0.0	0.0	0.0	0.0	0.0	38.5	61.5	A

Table B304. Parks & Recreation: Overall Experience by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	44	8.43	0.0	0.0	0.0	0.0	0.0	0.0	11.4	34.1	54.5	A
Asian	9	8.33	0.0	0.0	0.0	0.0	0.0	0.0	22.2	22.2	55.6	A-
African-American	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	B+
Hispanic	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B305. Parks & Recreation: Overall Experience by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	63	8.38	0.0	0.0	0.0	0.0	0.0	0.0	14.3	33.3	52.4	A-
Not Registered	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B306. Parks & Recreation: Overall Experience by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	0.0	B
2-5	15	8.40	0.0	0.0	0.0	0.0	0.0	0.0	20.0	20.0	60.0	A-
6-10	13	8.15	0.0	0.0	0.0	0.0	0.0	0.0	15.4	53.8	30.8	A-
Over 10	34	8.56	0.0	0.0	0.0	0.0	0.0	0.0	8.8	26.5	64.7	A
Native	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+



APPENDIX B: CROSS TABULATIONS

PARKS & RECREATION: FACILITY QUALITY CROSS TABULATIONS

Table B307. Parks & Recreation: Facility Quality by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	47	8.32	0.0	0.0	0.0	0.0	0.0	0.0	17.0	34.0	48.9	A-
55–64	8	8.50	0.0	0.0	0.0	0.0	0.0	12.5	0.0	12.5	75.0	A
65 & Over	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B308. Parks & Recreation: Facility Quality by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	11	8.27	0.0	0.0	0.0	0.0	0.0	0.0	9.1	54.5	36.4	A-
College Degree	44	8.32	0.0	0.0	0.0	0.0	0.0	2.3	15.9	29.5	52.3	A-
PhD/JD/MD	7	8.86	0.0	0.0	0.0	0.0	0.0	0.0	0.0	14.3	85.7	A+

Table B309. Parks & Recreation: Facility Quality by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	27	8.30	0.0	0.0	0.0	0.0	0.0	0.0	14.8	40.7	44.4	A-
Female	34	8.41	0.0	0.0	0.0	0.0	0.0	2.9	11.8	26.5	58.8	A-
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B310. Parks & Recreation: Facility Quality by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	55	8.36	0.0	0.0	0.0	0.0	0.0	1.8	12.7	32.7	52.7	A-
Rent/Not Own	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B311. Parks & Recreation: Facility Quality by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	49	8.41	0.0	0.0	0.0	0.0	0.0	0.0	12.2	34.7	53.1	A-
Apartment	6	8.33	0.0	0.0	0.0	0.0	0.0	0.0	16.7	33.3	50.0	A-
Townhouse/ Condo	7	8.00	0.0	0.0	0.0	0.0	0.0	14.3	14.3	28.6	42.9	B+
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B312. Parks & Recreation: Facility Quality by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	0	-	-	-	-	-	-	-	-	-	-	-
\$45,001-\$100,000	12	8.33	0.0	0.0	0.0	0.0	0.0	0.0	8.3	50.0	41.7	A-
\$100,001-\$150,000	12	8.33	0.0	0.0	0.0	0.0	0.0	0.0	16.7	33.3	50.0	A-
\$150,001-\$200,000	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	28.6	14.3	57.1	A-
Over \$200,000	13	8.69	0.0	0.0	0.0	0.0	0.0	0.0	0.0	30.8	69.2	A+

Table B313. Parks & Recreation: Facility Quality by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	42	8.38	0.0	0.0	0.0	0.0	0.0	0.0	14.3	33.3	52.4	A-
Asian	8	8.25	0.0	0.0	0.0	0.0	0.0	0.0	12.5	50.0	37.5	A-
African-American	4	8.25	0.0	0.0	0.0	0.0	0.0	0.0	25.0	25.0	50.0	A-
Hispanic	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B314. Parks & Recreation: Facility Quality by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	60	8.37	0.0	0.0	0.0	0.0	0.0	1.7	13.3	31.7	53.3	A-
Not Registered	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B315. Parks & Recreation: Facility Quality by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
2-5	14	8.29	0.0	0.0	0.0	0.0	0.0	0.0	14.3	42.9	42.9	A-
6-10	13	8.23	0.0	0.0	0.0	0.0	0.0	0.0	15.4	46.2	38.5	A-
Over 10	34	8.44	0.0	0.0	0.0	0.0	0.0	2.9	11.8	23.5	61.8	A
Native	0	-	-	-	-	-	-	-	-	-	-	-



APPENDIX B: CROSS TABULATIONS

PARKS & RECREATION: INSTRUCTOR/COACH QUALITY CROSS TABULATIONS

Table B316. Parks & Recreation: Instructor/Coach Quality by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	41	8.42	0.0	0.0	0.0	0.0	0.0	2.4	9.8	31.7	56.1	A
55–64	7	8.29	0.0	0.0	0.0	0.0	14.3	0.0	0.0	14.3	71.4	A-
65 & Over	7	7.86	0.0	0.0	0.0	0.0	0.0	14.3	14.3	42.9	28.6	B+

Table B317. Parks & Recreation: Instructor/Coach Quality by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	10	8.20	0.0	0.0	0.0	0.0	0.0	0.0	20.0	40.0	40.0	A-
College Degree	39	8.31	0.0	0.0	0.0	0.0	2.6	5.1	7.7	28.2	56.4	A-
PhD/JD/MD	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+

Table B318. Parks & Recreation: Instructor/Coach Quality by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	25	8.08	0.0	0.0	0.0	0.0	0.0	8.0	12.0	44.0	36.0	A-
Female	30	8.53	0.0	0.0	0.0	0.0	3.3	0.0	6.7	20.0	70.0	A
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B319. Parks & Recreation: Instructor/Coach Quality by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	51	8.39	0.0	0.0	0.0	0.0	2.0	2.0	7.8	31.4	56.9	A-
Rent/Not Own	5	7.80	0.0	0.0	0.0	0.0	0.0	20.0	20.0	20.0	40.0	B+
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B320. Parks & Recreation: Instructor/Coach Quality by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	45	8.38	0.0	0.0	0.0	0.0	2.2	2.2	8.9	28.9	57.8	A-
Apartment	3	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	B+
Townhouse/ Condo	7	8.57	0.0	0.0	0.0	0.0	0.0	0.0	0.0	42.9	57.1	A
Other	2	7.00	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	0.0	C+

Table B321. Parks & Recreation: Instructor/Coach Quality by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	0	-	-	-	-	-	-	-	-	-	-	-
\$45,001-\$100,000	10	8.30	0.0	0.0	0.0	0.0	0.0	0.0	20.0	30.0	50.0	A-
\$100,001-\$150,000	10	8.50	0.0	0.0	0.0	0.0	0.0	0.0	10.0	30.0	60.0	A
\$150,001-\$200,000	6	8.00	0.0	0.0	0.0	0.0	0.0	16.7	16.7	16.7	50.0	B+
Over \$200,000	12	8.50	0.0	0.0	0.0	0.0	0.0	0.0	8.3	33.3	58.3	A

Table B322. Parks & Recreation: Instructor/Coach Quality by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	40	8.28	0.0	0.0	0.0	0.0	2.5	5.0	7.5	32.5	52.5	A-
Asian	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	16.7	16.7	66.7	A
African-American	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-
Hispanic	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B323. Parks & Recreation: Instructor/Coach Quality by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	54	8.32	0.0	0.0	0.0	0.0	1.9	3.7	9.3	31.5	53.7	A-
Not Registered	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B324. Parks & Recreation: Instructor/Coach Quality by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	7.33	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	0.0	B-
2-5	11	8.46	0.0	0.0	0.0	0.0	0.0	0.0	18.2	18.2	63.6	A
6-10	12	8.33	0.0	0.0	0.0	0.0	0.0	0.0	0.0	66.7	33.3	A-
Over 10	31	8.39	0.0	0.0	0.0	0.0	3.2	3.2	9.7	19.4	64.5	A-
Native	0	-	-	-	-	-	-	-	-	-	-	-



APPENDIX B: CROSS TABULATIONS

PARKS & RECREATION: PROGRAM QUALITY CROSS TABULATIONS

Table B325. Parks & Recreation: Program Quality by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	48	8.31	0.0	0.0	0.0	0.0	0.0	4.2	10.4	35.4	50.0	A-
55–64	9	8.33	0.0	0.0	0.0	0.0	0.0	0.0	22.2	22.2	55.6	A-
65 & Over	7	7.71	0.0	0.0	0.0	0.0	0.0	14.3	28.6	28.6	28.6	B

Table B326. Parks & Recreation: Program Quality by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	12	8.33	0.0	0.0	0.0	0.0	0.0	0.0	16.7	33.3	50.0	A-
College Degree	46	8.26	0.0	0.0	0.0	0.0	0.0	4.3	15.2	30.4	50.0	A-
PhD/JD/MD	7	8.14	0.0	0.0	0.0	0.0	0.0	14.3	0.0	42.9	42.9	A-

Table B327. Parks & Recreation: Program Quality by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	28	8.25	0.0	0.0	0.0	0.0	0.0	0.0	10.7	53.6	35.7	A-
Female	36	8.25	0.0	0.0	0.0	0.0	0.0	8.3	16.7	16.7	58.3	A-
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B328. Parks & Recreation: Program Quality by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	57	8.28	0.0	0.0	0.0	0.0	0.0	5.3	10.5	35.1	49.1	A-
Rent/Not Own	8	8.13	0.0	0.0	0.0	0.0	0.0	0.0	37.5	12.5	50.0	A-
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B329. Parks & Recreation: Program Quality by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	50	8.36	0.0	0.0	0.0	0.0	0.0	4.0	8.0	36.0	52.0	A-
Apartment	6	8.17	0.0	0.0	0.0	0.0	0.0	0.0	33.3	16.7	50.0	A-
Townhouse/ Condo	8	7.88	0.0	0.0	0.0	0.0	0.0	12.5	25.0	25.0	37.5	B+
Other	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B330. Parks & Recreation: Program Quality by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	0	-	-	-	-	-	-	-	-	-	-	-
\$45,001-\$100,000	13	8.31	0.0	0.0	0.0	0.0	0.0	0.0	23.1	23.1	53.8	A-
\$100,001-\$150,000	12	8.08	0.0	0.0	0.0	0.0	0.0	16.7	8.3	25.0	50.0	A-
\$150,001-\$200,000	7	8.29	0.0	0.0	0.0	0.0	0.0	0.0	14.3	42.9	42.9	A-
Over \$200,000	13	8.54	0.0	0.0	0.0	0.0	0.0	0.0	0.0	46.2	53.8	A

Table B331. Parks & Recreation: Program Quality by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	44	8.34	0.0	0.0	0.0	0.0	0.0	4.5	11.4	29.5	54.5	A-
Asian	9	7.78	0.0	0.0	0.0	0.0	0.0	11.1	22.2	44.4	22.2	B
African-American	4	8.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	B+
Hispanic	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B332. Parks & Recreation: Program Quality by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	63	8.25	0.0	0.0	0.0	0.0	0.0	4.8	14.3	31.7	49.2	A-
Not Registered	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B333. Parks & Recreation: Program Quality by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	7.67	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	0.0	B
2-5	15	8.20	0.0	0.0	0.0	0.0	0.0	6.7	13.3	33.3	46.7	A-
6-10	13	8.15	0.0	0.0	0.0	0.0	0.0	7.7	7.7	46.2	38.5	A-
Over 10	34	8.41	0.0	0.0	0.0	0.0	0.0	2.9	11.8	26.5	58.8	A-
Native	1	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	C+



APPENDIX B: CROSS TABULATIONS

PARKS & RECREATION: COST OR AMOUNT OF FEE CROSS TABULATIONS

Table B334. Parks & Recreation: Cost or Amount of Fee by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25–54	45	8.22	0.0	2.2	0.0	0.0	2.2	4.4	6.7	26.7	57.8	A-
55–64	8	7.88	0.0	0.0	0.0	0.0	12.5	0.0	12.5	37.5	37.5	B+
65 & Over	6	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B335. Parks & Recreation: Cost or Amount of Fee by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	11	7.82	0.0	9.1	0.0	0.0	0.0	0.0	0.0	54.5	36.4	B+
College Degree	42	8.24	0.0	0.0	0.0	0.0	4.8	4.8	9.5	23.8	57.1	A-
PhD/JD/MD	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+

Table B336. Parks & Recreation: Cost or Amount of Fee by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	27	7.93	0.0	3.7	0.0	0.0	3.7	7.4	11.1	22.2	51.9	B+
Female	33	8.39	0.0	0.0	0.0	0.0	3.0	0.0	6.1	36.4	54.5	A-
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B337. Parks & Recreation: Cost or Amount of Fee by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	54	8.30	0.0	0.0	0.0	0.0	3.7	3.7	5.6	33.3	53.7	A-
Rent/Not Own	6	7.50	0.0	16.7	0.0	0.0	0.0	0.0	16.7	0.0	66.7	B-
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B338. Parks & Recreation: Cost or Amount of Fee by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	48	8.27	0.0	0.0	0.0	0.0	4.2	4.2	4.2	35.4	52.1	A-
Apartment	5	7.20	0.0	20.0	0.0	0.0	0.0	0.0	20.0	0.0	60.0	B-
Townhouse/ Condo	7	8.43	0.0	0.0	0.0	0.0	0.0	0.0	14.3	28.6	57.1	A
Other	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B339. Parks & Recreation: Cost or Amount of Fee by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	0	-	-	-	-	-	-	-	-	-	-	-
\$45,001-\$100,000	11	8.18	0.0	9.1	0.0	0.0	0.0	0.0	0.0	18.2	72.7	A-
\$100,001-\$150,000	11	8.27	0.0	0.0	0.0	0.0	9.1	0.0	0.0	36.4	54.5	A-
\$150,001-\$200,000	7	8.14	0.0	0.0	0.0	0.0	0.0	14.3	14.3	14.3	57.1	A-
Over \$200,000	13	8.46	0.0	0.0	0.0	0.0	0.0	7.7	0.0	30.8	61.5	A

Table B340. Parks & Recreation: Cost or Amount of Fee by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	41	8.29	0.0	0.0	0.0	0.0	4.9	2.4	4.9	34.1	53.7	A-
Asian	8	8.25	0.0	0.0	0.0	0.0	0.0	12.5	0.0	37.5	50.0	A-
African-American	3	6.67	0.0	33.3	0.0	0.0	0.0	0.0	0.0	0.0	66.7	C
Hispanic	1	7.00	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	0.0	C+
Other	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B341. Parks & Recreation: Cost or Amount of Fee by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	58	8.19	0.0	1.7	0.0	0.0	3.4	3.4	6.9	31.0	53.4	A-
Not Registered	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B342. Parks & Recreation: Cost or Amount of Fee by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A
2-5	13	8.23	0.0	7.7	0.0	0.0	0.0	0.0	7.7	7.7	76.9	A-
6-10	13	8.00	0.0	0.0	0.0	0.0	7.7	0.0	7.7	53.8	30.8	B+
Over 10	33	8.27	0.0	0.0	0.0	0.0	3.0	6.1	6.1	30.3	54.5	A-
Native	0	-	-	-	-	-	-	-	-	-	-	-



APPENDIX B: CROSS TABULATIONS

PARKS & RECREATION: EASE OF REGISTRATION CROSS TABULATIONS

Table B343. Parks & Recreation: Ease of Registration by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18-24	1	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
25-54	45	8.13	0.0	0.0	0.0	0.0	4.4	4.4	15.6	24.4	51.1	A-
55-64	8	7.88	0.0	0.0	0.0	0.0	12.5	0.0	25.0	12.5	50.0	B+
65 & Over	7	7.29	0.0	0.0	0.0	28.6	0.0	0.0	0.0	28.6	42.9	B-

Table B344. Parks & Recreation: Ease of Registration by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	9	8.44	0.0	0.0	0.0	0.0	0.0	0.0	22.2	11.1	66.7	A
College Degree	45	7.82	0.0	0.0	0.0	4.4	6.7	4.4	13.3	28.9	42.2	B+
PhD/JD/MD	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	14.3	0.0	85.7	A+

Table B345. Parks & Recreation: Ease of Registration by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	26	8.00	0.0	0.0	0.0	3.8	3.8	0.0	19.2	26.9	46.2	B+
Female	34	8.00	0.0	0.0	0.0	2.9	5.9	5.9	11.8	20.6	52.9	B+
Non-Binary	0	-	-	-	-	-	-	-	-	-	-	-

Table B346. Parks & Recreation: Ease of Registration by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	54	8.09	0.0	0.0	0.0	1.9	3.7	3.7	14.8	25.9	50.0	A-
Rent/Not Own	7	7.43	0.0	0.0	0.0	14.3	14.3	0.0	14.3	0.0	57.1	B-
No Rent/Not Own	0	-	-	-	-	-	-	-	-	-	-	-
Other	0	-	-	-	-	-	-	-	-	-	-	-

APPENDIX B: CROSS TABULATIONS

Table B347. Parks & Recreation: Ease of Registration by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	48	8.02	0.0	0.0	0.0	2.1	4.2	4.2	14.6	29.2	45.8	B+
Apartment	5	7.80	0.0	0.0	0.0	0.0	20.0	0.0	20.0	0.0	60.0	B+
Townhouse/ Condo	7	8.57	0.0	0.0	0.0	0.0	0.0	0.0	14.3	14.3	71.4	A
Other	2	6.50	0.0	0.0	0.0	50.0	0.0	0.0	0.0	0.0	50.0	C-

Table B348. Parks & Recreation: Ease of Registration by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	0	-	-	-	-	-	-	-	-	-	-	-
\$45,001-\$100,000	11	8.46	0.0	0.0	0.0	0.0	9.1	0.0	0.0	18.2	72.7	A
\$100,001-\$150,000	11	8.36	0.0	0.0	0.0	9.1	0.0	0.0	0.0	18.2	72.7	A-
\$150,001-\$200,000	7	7.43	0.0	0.0	0.0	0.0	14.3	14.3	14.3	28.6	28.6	B-
Over \$200,000	13	7.92	0.0	0.0	0.0	0.0	7.7	0.0	30.8	15.4	46.2	B+

Table B349. Parks & Recreation: Ease of Registration by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	42	8.02	0.0	0.0	0.0	4.8	4.8	2.4	9.5	28.6	50.0	B+
Asian	8	8.12	0.0	0.0	0.0	0.0	0.0	0.0	37.5	12.5	50.0	A-
African-American	3	7.67	0.0	0.0	0.0	0.0	33.3	0.0	0.0	0.0	66.7	B
Hispanic	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
Other	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-

APPENDIX B: CROSS TABULATIONS

Table B350. Parks & Recreation: Ease of Registration by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	59	7.98	0.0	0.0	0.0	3.4	5.1	3.4	15.3	23.7	49.2	B+
Not Registered	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B351. Parks & Recreation: Ease of Registration by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	7.00	0.0	0.0	0.0	33.3	0.0	0.0	0.0	33.3	33.3	C+
2-5	13	8.77	0.0	0.0	0.0	0.0	0.0	0.0	7.7	7.7	84.6	A+
6-10	12	8.00	0.0	0.0	0.0	0.0	0.0	0.0	25.0	50.0	25.0	B+
Over 10	34	7.82	0.0	0.0	0.0	2.9	8.8	5.9	14.7	20.6	47.1	B+-
Native	0	-	-	-	-	-	-	-	-	-	-	-



CARY AS A PLACE TO LIVE CROSS TABULATIONS

Table B352. Cary as a Place to Live by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.04	0.0	0.0	0.0	0.0	4.0	8.0	12.0	32.0	44.0	B+
25–54	243	8.25	0.0	0.4	0.0	0.4	1.2	1.2	14.4	32.5	49.8	A-
55–64	53	8.40	0.0	0.0	0.0	1.9	0.0	1.9	7.5	30.2	58.5	A-
65 & Over	72	8.42	0.0	0.0	0.0	0.0	4.2	0.0	5.6	30.6	59.7	A

Table B353. Cary as a Place to Live by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	131	8.23	0.0	0.8	0.0	0.0	2.3	2.3	13.0	29.8	51.9	A-
College Degree	238	8.32	0.0	0.0	0.0	0.4	1.7	1.3	11.3	32.8	52.5	A-
PhD/JD/MD	19	8.26	0.0	0.0	0.0	0.0	0.0	0.0	15.8	42.1	42.1	A-

Table B354. Cary as a Place to Live by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	203	8.32	0.0	0.0	0.0	0.0	1.5	1.5	12.3	33.0	51.7	A-
Female	185	8.27	0.0	0.5	0.0	1.1	2.2	1.6	10.3	30.3	54.1	A-
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B355. Cary as a Place to Live by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	285	8.30	0.0	0.4	0.0	0.4	2.1	0.7	12.3	30.5	53.7	A-
Rent/Not Own	87	8.32	0.0	0.0	0.0	0.0	0.0	2.3	11.5	37.9	48.3	A-
No Rent/Not Own	12	8.00	0.0	0.0	0.0	0.0	8.3	8.3	8.3	25.0	50.0	B+
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B356. Cary as a Place to Live by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	280	8.29	0.0	0.4	0.0	0.4	2.1	1.8	12.1	28.2	55.0	A-
Apartment	55	8.29	0.0	0.0	0.0	0.0	0.0	0.0	12.7	45.5	41.8	A-
Townhouse/ Condo	50	8.24	0.0	0.0	0.0	0.0	2.0	2.0	14.0	34.0	48.0	A-
Other	8	8.13	0.0	0.0	0.0	0.0	0.0	12.5	0.0	50.0	37.5	A-

Table B357. Cary as a Place to Live by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	7.90	0.0	0.0	0.0	0.0	5.3	0.0	26.3	36.8	31.6	B+
\$45,001- \$100,000	92	8.13	0.0	1.1	0.0	0.0	2.2	0.0	18.5	33.7	44.6	A-
\$100,001- \$150,000	63	8.37	0.0	0.0	0.0	1.6	0.0	3.2	6.3	33.3	55.6	A-
\$150,001- \$200,000	37	8.30	0.0	0.0	0.0	0.0	2.7	0.0	10.8	37.8	48.6	A-
Over \$200,000	55	8.47	0.0	0.0	0.0	0.0	0.0	0.0	12.7	27.3	60.0	A

Table B358. Cary as a Place to Live by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	253	8.30	0.0	0.4	0.0	0.0	1.2	1.2	13.4	32.4	51.4	A-
Asian	41	8.46	0.0	0.0	0.0	0.0	4.9	0.0	4.9	24.4	65.9	A
African-American	35	8.14	0.0	0.0	0.0	2.9	0.0	0.0	20.0	31.4	45.7	A-
Hispanic	24	8.38	0.0	0.0	0.0	0.0	4.2	0.0	4.2	37.5	54.2	A-
Other	16	8.13	0.0	0.0	0.0	0.0	6.3	6.3	6.3	31.3	50.0	A-

APPENDIX B: CROSS TABULATIONS

Table B359. Cary as a Place to Live by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	363	8.28	0.0	0.3	0.0	0.3	1.9	1.7	12.4	31.4	52.1	A-
Not Registered	27	8.37	0.0	0.0	0.0	0.0	0.0	3.7	7.4	37.0	51.9	A-

Table B360. Cary as a Place to Live by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.43	0.0	0.0	0.0	0.0	0.0	7.1	0.0	35.7	57.1	A
2-5	106	8.30	0.0	0.0	0.0	0.0	1.9	0.9	9.4	40.6	47.2	A-
6-10	91	8.28	0.0	0.0	0.0	0.0	1.1	2.2	14.3	33.0	49.5	A-
Over 10	171	8.30	0.0	0.0	0.0	0.6	1.8	1.2	14.6	26.9	55.0	A-
Native	11	7.91	0.0	9.1	0.0	0.0	9.1	0.0	0.0	9.1	72.7	B+



APPENDIX B: CROSS TABULATIONS

OVERALL QUALITY OF SERVICES PROVIDED BY THE TOWN OF CARY GOVERNMENT CROSS TABULATIONS

Table B361. Overall Quality of Services Provided by the Town of Cary Government by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.64	0.0	0.0	0.0	0.0	16.0	8.0	12.0	24.0	40.0	B
25–54	235	7.89	0.0	0.4	0.4	0.0	5.1	6.4	15.7	34.5	37.4	B+
55–64	52	7.96	0.0	1.9	0.0	0.0	1.9	5.8	13.5	38.5	38.5	B+
65 & Over	71	8.16	0.0	0.0	0.0	1.4	0.0	1.4	19.7	33.8	43.7	A-

Table B362. Overall Quality of Services Provided by the Town of Cary Government by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	128	7.74	0.0	0.8	0.0	0.0	10.9	7.0	14.1	27.3	39.8	B
College Degree	231	8.02	0.0	0.4	0.4	0.4	1.3	5.6	15.6	37.2	39.0	B+
PhD/JD/MD	19	8.00	0.0	0.0	0.0	0.0	0.0	0.0	26.3	47.4	26.3	B+

Table B363. Overall Quality of Services Provided by the Town of Cary Government by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	198	7.90	0.0	0.5	0.0	0.0	4.5	5.6	17.7	36.4	35.4	B+
Female	180	7.97	0.0	0.6	0.6	0.6	4.4	5.6	12.8	32.8	42.8	B+
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B364. Overall Quality of Services Provided by the Town of Cary Government by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	280	7.95	0.0	0.7	0.4	0.4	3.2	5.7	15.7	35.0	38.9	B+
Rent/Not Own	82	7.84	0.0	0.0	0.0	0.0	7.3	7.3	17.1	30.5	37.8	B+
No Rent/Not Own	12	7.92	0.0	0.0	0.0	0.0	16.7	0.0	0.0	41.7	41.7	B+
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B365. Overall Quality of Services Provided by the Town of Cary Government by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	278	7.95	0.0	0.7	0.4	0.4	3.6	5.8	14.7	34.5	39.9	B+
Apartment	52	7.81	0.0	0.0	0.0	0.0	7.7	3.8	21.2	34.6	32.7	B+
Townhouse/ Condo	45	8.00	0.0	0.0	0.0	0.0	2.2	8.9	17.8	28.9	42.2	B+
Other	8	7.25	0.0	0.0	0.0	0.0	25.0	12.5	0.0	37.5	25.0	B-

Table B366. Overall Quality of Services Provided by the Town of Cary Government by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	7.39	0.0	0.0	0.0	0.0	16.7	5.6	22.2	33.3	22.2	B-
\$45,001-\$100,000	88	7.74	0.0	1.1	0.0	0.0	6.8	9.1	18.2	27.3	37.5	B
\$100,001-\$150,000	62	7.94	0.0	1.6	0.0	0.0	3.2	6.5	12.9	37.1	38.7	B+
\$150,001-\$200,000	37	7.87	0.0	0.0	2.7	0.0	0.0	5.4	16.2	48.6	27.0	B+
Over \$200,000	55	8.02	0.0	0.0	0.0	1.8	5.5	1.8	14.5	32.7	43.6	B+

Table B367. Overall Quality of Services Provided by the Town of Cary Government by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	247	8.00	0.0	0.8	0.4	0.4	2.8	4.9	15.0	33.6	42.1	B+
Asian	40	8.08	0.0	0.0	0.0	0.0	2.5	10.0	7.5	37.5	42.5	A-
African-American	33	7.79	0.0	0.0	0.0	0.0	6.1	9.1	24.2	21.2	39.4	B+
Hispanic	24	7.46	0.0	0.0	0.0	0.0	20.8	0.0	16.7	37.5	25.0	B-
Other	16	7.25	0.0	0.0	0.0	0.0	12.5	12.5	25.0	37.5	12.5	B-

APPENDIX B: CROSS TABULATIONS

Table B368. Overall Quality of Services Provided by the Town of Cary Government by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	353	7.93	0.0	0.6	0.3	0.3	4.2	6.2	15.3	33.7	39.4	B+
Not Registered	27	7.85	0.0	0.0	0.0	0.0	7.4	0.0	22.2	40.7	29.6	B+

Table B369. Overall Quality of Services Provided by the Town of Cary Government by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.07	0.0	0.0	0.0	0.0	7.1	7.1	7.1	28.6	50.0	A-
2-5	99	7.99	0.0	0.0	0.0	0.0	6.1	4.0	15.2	34.3	40.4	B+
6-10	90	7.76	0.0	0.0	0.0	0.0	4.4	11.1	20.0	33.3	31.1	B
Over 10	169	7.98	0.0	0.6	0.6	0.6	3.6	4.1	14.8	35.5	40.2	B+
Native	11	7.91	0.0	9.1	0.0	0.0	0.0	9.1	0.0	18.2	63.6	B+



APPENDIX B: CROSS TABULATIONS

OVERALL VALUE OF SERVICES PROVIDED BY THE TOWN OF CARY GOVERNMENT FOR THE TAXES PAID CROSS TABULATIONS

Table B370. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.36	0.0	0.0	0.0	0.0	20.0	8.0	20.0	20.0	32.0	B-
25–54	235	7.41	0.4	0.0	0.9	0.9	9.8	6.8	31.5	23.4	26.4	B-
55–64	51	7.61	0.0	0.0	2.0	0.0	3.9	13.7	21.6	27.5	31.4	B
65 & Over	68	7.52	1.5	0.0	0.0	4.4	5.9	7.4	23.5	22.1	35.3	B

Table B371. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	123	7.24	0.0	0.0	2.4	0.8	15.4	8.1	25.2	20.3	27.6	B-
College Degree	232	7.54	0.9	0.0	0.0	2.2	6.0	7.8	28.0	25.0	30.2	B
PhD/JD/MD	19	7.58	0.0	0.0	0.0	0.0	0.0	10.5	42.1	26.3	21.1	B

Table B372. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	199	7.37	0.5	0.0	0.5	1.5	10.1	8.5	29.6	23.6	25.6	B-
Female	175	7.55	0.6	0.0	1.1	1.1	7.4	7.4	25.7	24.0	32.6	B
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B373. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	278	7.55	0.4	0.0	0.4	2.5	6.5	6.8	27.0	26.6	29.9	B
Rent/Not Own	80	7.08	0.0	0.0	2.5	0.0	15.0	12.5	33.8	12.5	23.8	C+
No Rent/Not Own	12	7.42	0.0	0.0	0.0	0.0	25.0	0.0	16.7	25.0	33.3	B-
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B374. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	272	7.54	0.4	0.4	0.4	2.6	7.4	7.0	25.7	23.9	32.4	B
Apartment	52	6.87	1.9	0.0	3.8	0.0	15.4	7.7	36.5	17.3	17.3	C
Townhouse/ Condo	47	7.32	0.0	0.0	0.0	0.0	8.5	14.9	29.8	29.8	17.0	B-
Other	8	7.63	0.0	0.0	0.0	0.0	25.0	0.0	12.5	12.5	50.0	B

Table B375. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	6.56	0.0	0.0	5.6	0.0	27.8	11.1	22.2	22.2	11.1	C-
\$45,001-\$100,000	89	7.35	0.0	0.0	1.1	1.1	14.6	9.0	25.8	15.7	32.6	B-
\$100,001-\$150,000	62	7.31	0.0	0.0	1.6	3.2	9.7	12.9	19.4	27.4	25.8	B-
\$150,001-\$200,000	37	7.65	0.0	0.0	0.0	0.0	2.7	8.1	40.5	18.9	29.7	B
Over \$200,000	55	7.87	0.0	0.0	0.0	1.8	3.6	5.5	21.8	29.1	38.2	B+

Table B376. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	242	7.58	0.4	0.0	0.8	1.2	6.6	8.3	27.3	21.5	33.9	B
Asian	39	7.54	0.0	0.0	0.0	0.0	7.7	10.3	28.2	28.2	25.6	B
African-American	35	7.03	0.0	0.0	2.9	0.0	20.0	5.7	31.4	20.0	20.0	C+
Hispanic	24	6.96	0.0	0.0	0.0	8.3	16.7	4.2	25.0	33.3	12.5	C+
Other	16	7.25	0.0	0.0	0.0	0.0	12.5	12.5	31.3	25.0	18.8	B-

APPENDIX B: CROSS TABULATIONS

Table B377. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	351	7.47	0.6	0.0	0.6	1.4	8.8	7.4	28.5	23.1	29.6	B-
Not Registered	25	6.96	0.0	0.0	4.0	4.0	12.0	16.0	16.0	32.0	16.0	C+

Table B378. Overall Value of Services Provided by the Town of Cary Government for the Taxes Paid by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	7.50	0.0	0.0	0.0	0.0	21.4	0.0	21.4	21.4	35.7	B-
2-5	100	7.35	0.0	0.0	1.0	2.0	10.0	9.0	29.0	24.0	25.0	B-
6-10	89	7.45	0.0	1.1	0.0	1.1	9.0	6.7	30.3	24.7	27.0	B-
Over 10	165	7.48	0.6	0.0	0.6	2.4	7.9	9.1	24.8	23.0	31.5	B-
Native	11	6.91	9.1	0.0	9.1	0.0	0.0	0.0	36.4	9.1	36.4	C+



APPENDIX B: CROSS TABULATIONS

RECOMMEND CARY AS A PLACE TO RELOCATE CROSS TABULATIONS

Table B379. Recommend Cary as a Place to Relocate by Age

AGE	N	YES	NO	MAYBE
18-24	25	80.0	4.0	16.0
25-54	243	86.4	2.9	10.7
55-64	53	88.7	3.8	7.5
65 & Over	72	81.9	4.2	13.9

Table B380. Recommend Cary as a Place to Relocate by Education

EDUCATION	N	YES	NO	MAYBE
HS/Some College	131	83.2	3.1	13.7
College Degree	238	86.1	3.8	10.1
PhD/JD/MD	19	89.5	0.0	10.5

Table B381. Recommend Cary as a Place to Relocate by Gender

GENDER	N	YES	NO	MAYBE
Male	203	86.7	3.4	9.9
Female	185	84.3	3.2	12.4
Non-Binary	2	100.0	0.0	0.0

Table B382. Recommend Cary as a Place to Relocate by Home Ownership

OWNERSHIP	N	YES	NO	MAYBE
Own/Mortgage	285	86.3	3.9	9.8
Rent/Not Own	87	82.8	0.0	17.2
No Rent/Not Own	12	83.3	8.3	8.3
Other	3	100.0	0.0	0.0

Table B383. Recommend Cary as a Place to Relocate by Home Type

HOUSE TYPE	N	YES	NO	MAYBE
Single Family	280	86.1	4.3	9.6
Apartment	55	81.8	1.8	16.4
Townhouse/Condo	50	84.0	0.0	16.0
Other	8	75.0	0.0	25.0

APPENDIX B: CROSS TABULATIONS

Table B384. Recommend Cary as a Place to Relocate by Income

INCOME	N	YES	NO	MAYBE
0-\$45,000	19	84.2	0.0	15.8
\$45,001-\$100,000	92	83.7	1.1	15.2
\$100,001-\$150,000	63	84.1	3.2	12.7
\$150,001-\$200,000	37	89.2	5.4	5.4
Over \$200,000	55	90.9	3.6	5.5

Table B385. Recommend Cary as a Place to Relocate by Race

RACE	N	YES	NO	MAYBE
Caucasian	253	84.2	4.0	11.9
Asian	41	92.7	0.0	7.3
African-American	35	80.0	2.9	17.1
Hispanic	24	100.0	0.0	0.0
Other	16	87.5	0.0	12.5

Table B386. Recommend Cary as a Place to Relocate by Voter Status

VOTER STATUS	N	YES	NO	MAYBE
Registered	363	84.8	3.6	11.6
Not Registered	27	88.9	0.0	11.1

Table B387. Recommend Cary as a Place to Relocate by Years in Cary

YEARS IN CARY	N	YES	NO	MAYBE
0-1	14	85.7	0.0	14.3
2-5	106	86.8	1.9	11.3
6-10	91	86.8	1.1	12.1
Over 10	171	84.2	4.1	11.7
Native	11	72.7	27.3	0.0



HOW SAFE RESPONDENTS FEEL IN CARY CROSS TABULATIONS

Table B388. How Safe Respondents Feel in Cary Overall by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.56	0.0	0.0	0.0	0.0	0.0	4.0	4.0	24.0	68.0	A
25–54	241	8.25	0.0	0.0	0.0	0.4	0.8	0.4	14.1	39.8	44.4	A-
55–64	52	8.15	0.0	0.0	0.0	0.0	1.9	3.8	13.5	38.5	42.3	A-
65 & Over	72	8.31	0.0	0.0	0.0	0.0	0.0	2.8	13.9	33.3	50.0	A-

Table B389. How Safe Respondents Feel in Cary Overall by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	130	8.25	0.0	0.0	0.0	0.0	0.8	3.1	14.6	33.8	47.7	A-
College Degree	237	8.27	0.0	0.0	0.0	0.4	0.4	0.8	13.1	40.1	45.1	A-
PhD/JD/MD	19	8.42	0.0	0.0	0.0	0.0	0.0	0.0	10.5	36.8	52.6	A

Table B390. How Safe Respondents Feel in Cary Overall by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	202	8.36	0.0	0.0	0.0	0.0	0.5	1.0	12.4	34.7	51.5	A-
Female	182	8.15	0.0	0.0	0.0	0.5	1.1	2.2	14.8	41.2	40.1	A-
Non-Binary	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B391. How Safe Respondents Feel in Cary Overall by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	283	8.27	0.0	0.0	0.0	0.4	0.4	1.1	13.4	39.9	44.9	A-
Rent/Not Own	87	8.29	0.0	0.0	0.0	0.0	0.0	2.3	17.2	29.9	50.6	A-
No Rent/Not Own	12	8.41	0.0	0.0	0.0	0.0	0.0	8.3	0.0	33.3	58.3	A-
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B392. How Safe Respondents Feel in Cary Overall by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	278	8.30	0.0	0.0	0.0	0.0	0.7	1.8	11.9	38.5	47.1	A-
Apartment	55	8.26	0.0	0.0	0.0	0.0	0.0	3.6	16.4	30.9	49.1	A-
Townhouse/ Condo	50	8.02	0.0	0.0	0.0	2.0	0.0	0.0	24.0	40.0	34.0	B+
Other	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+

Table B393. How Safe Respondents Feel in Cary Overall by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	7.84	0.0	0.0	0.0	5.3	0.0	0.0	26.3	36.8	31.6	B+
\$45,001- \$100,000	91	8.15	0.0	0.0	0.0	0.0	1.1	0.0	19.8	40.7	38.5	A-
\$100,001- \$150,000	63	8.44	0.0	0.0	0.0	0.0	0.0	3.2	7.9	30.2	58.7	A
\$150,001- \$200,000	37	8.19	0.0	0.0	0.0	0.0	0.0	2.7	13.5	45.9	37.8	A-
Over \$200,000	55	8.35	0.0	0.0	0.0	0.0	0.0	0.0	9.1	47.3	43.6	A-

Table B394. How Safe Respondents Feel in Cary Overall by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	253	8.27	0.0	0.0	0.0	0.4	0.4	2.0	12.3	38.7	46.2	A-
Asian	41	8.27	0.0	0.0	0.0	0.0	0.0	2.4	14.6	36.6	46.3	A-
African-American	35	8.46	0.0	0.0	0.0	0.0	0.0	0.0	14.3	25.7	60.0	A
Hispanic	22	8.41	0.0	0.0	0.0	0.0	0.0	0.0	4.5	50.0	45.5	A-
Other	16	8.00	0.0	0.0	0.0	0.0	0.0	0.0	37.5	25.0	37.5	B+

APPENDIX B: CROSS TABULATIONS

Table B395. How Safe Respondents Feel in Cary Overall by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	361	8.26	0.0	0.0	0.0	0.3	0.6	1.7	13.6	38.0	46.0	A-
Not Registered	27	8.37	0.0	0.0	0.0	0.0	0.0	3.7	11.1	29.6	55.6	A-

Table B396. How Safe Respondents Feel in Cary Overall by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.64	0.0	0.0	0.0	0.0	0.0	0.0	0.0	35.7	64.3	A
2-5	106	8.31	0.0	0.0	0.0	0.0	0.0	0.9	15.1	35.8	48.1	A-
6-10	90	8.13	0.0	0.0	0.0	1.1	0.0	0.0	20.0	41.1	37.8	A-
Over 10	170	8.27	0.0	0.0	0.0	0.0	1.2	2.9	11.2	37.1	47.6	A-
Native	11	8.55	0.0	0.0	0.0	0.0	0.0	0.0	9.1	27.3	63.6	A



CARY'S EFFORTS AT MAKING INFORMATION AVAILABLE TO CITIZENS CROSS TABULATIONS

Table B397. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	24	7.17	0.0	0.0	0.0	8.3	16.7	0.0	29.2	16.7	29.2	B-
25–54	237	7.03	1.7	0.8	1.3	2.5	13.1	7.6	30.0	22.4	20.7	C+
55–64	50	7.06	0.0	4.0	0.0	4.0	16.0	4.0	20.0	30.0	22.0	C+
65 & Over	71	7.18	1.4	1.4	1.4	2.8	12.7	8.5	21.1	19.7	31.0	B-

Table B398. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	125	7.30	1.6	0.8	0.0	1.6	14.4	8.0	19.2	24.0	30.4	B-
College Degree	233	7.00	1.3	2.1	1.7	3.9	10.7	6.4	30.5	22.3	21.0	C+
PhD/JD/MD	19	6.42	0.0	0.0	0.0	5.3	36.8	0.0	31.6	21.1	5.3	C-

Table B399. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	198	6.99	0.5	1.0	1.5	3.5	16.7	7.6	27.3	19.2	22.7	C+
Female	178	7.19	1.7	1.7	0.6	2.2	10.7	6.2	27.0	25.8	24.2	B-
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	0.0	B-

Table B400. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	280	7.11	1.8	1.8	1.1	2.5	11.4	5.7	26.8	26.4	22.5	C+
Rent/Not Own	82	6.95	0.0	1.2	1.2	6.1	18.3	8.5	24.4	11.0	29.3	C+
No Rent/Not Own	11	6.82	0.0	0.0	0.0	0.0	27.3	9.1	36.4	9.1	18.2	C
Other	3	7.33	0.0	0.0	0.0	0.0	33.3	0.0	0.0	33.3	33.3	B-

APPENDIX B: CROSS TABULATIONS

Table B401. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	273	7.14	1.5	1.8	1.5	1.1	12.1	7.0	27.5	23.4	24.2	C+
Apartment	52	7.14	0.0	0.0	1.9	5.8	13.5	7.7	26.9	15.4	28.8	C+
Townhouse/ Condo	49	6.76	2.0	0.0	0.0	10.2	18.4	4.1	22.4	26.5	16.3	C
Other	8	6.00	0.0	12.5	0.0	12.5	25.0	0.0	12.5	25.0	12.5	D+

Table B402. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	7.00	5.3	0.0	0.0	5.3	15.8	0.0	26.3	15.8	31.6	C+
\$45,001-\$100,000	89	7.21	1.1	1.1	1.1	2.2	12.4	9.0	22.5	22.5	28.1	B-
\$100,001-\$150,000	62	7.34	1.6	0.0	1.6	1.6	12.9	8.1	16.1	27.4	30.6	B-
\$150,001-\$200,000	37	6.54	0.0	5.4	2.7	8.1	16.2	2.7	29.7	18.9	16.2	C-
Over \$200,000	54	7.30	0.0	0.0	0.0	3.7	11.1	5.6	33.3	24.1	22.2	B-

Table B403. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	244	7.12	1.2	1.6	0.4	3.3	13.5	6.1	25.4	24.6	23.8	C+
Asian	41	6.76	0.0	0.0	2.4	7.3	14.6	7.3	39.0	14.6	14.6	C
African-American	35	7.46	2.9	0.0	2.9	2.9	8.6	0.0	25.7	14.3	42.9	B-
Hispanic	23	6.78	0.0	4.3	4.3	0.0	13.0	13.0	26.1	21.7	17.4	C
Other	16	6.38	6.3	0.0	0.0	0.0	31.3	12.5	12.5	25.0	12.5	C-

APPENDIX B: CROSS TABULATIONS

Table B404. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	353	7.06	1.4	1.7	0.8	2.8	13.6	7.1	26.6	22.4	23.5	C+
Not Registered	26	7.12	0.0	0.0	3.8	7.7	11.5	0.0	26.9	26.9	23.1	C+

Table B405. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues and Programs by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	6.29	0.0	7.1	0.0	14.3	21.4	7.1	14.3	14.3	21.4	C-
2-5	101	6.81	1.0	1.0	2.0	5.0	16.8	7.9	26.7	22.8	16.8	C
6-10	90	7.13	2.2	0.0	2.2	3.3	7.8	8.9	28.9	23.3	23.3	C+
Over 10	166	7.26	0.6	1.8	0.6	1.2	15.1	4.8	24.7	22.9	28.3	B-
Native	11	6.55	9.1	9.1	0.0	0.0	0.0	0.0	45.5	18.2	18.2	C-



CARY'S EFFORTS AT INVOLVING CITIZENS IN DECISIONS CROSS TABULATIONS

Table B406. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	23	7.44	0.0	0.0	0.0	4.3	17.4	8.7	8.7	21.7	39.1	B-
25–54	228	6.66	2.2	1.3	2.2	3.9	20.2	6.1	28.9	17.1	18.0	C
55–64	50	6.66	0.0	0.0	6.0	4.0	28.0	10.0	10.0	16.0	26.0	C
65 & Over	66	6.73	1.5	0.0	3.0	7.6	24.2	3.0	18.2	16.7	25.8	C

Table B407. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	122	6.76	1.6	1.6	0.0	4.9	24.6	8.2	19.7	12.3	27.0	C
College Degree	222	6.72	1.8	0.5	4.5	4.1	18.9	5.9	25.2	19.4	19.8	C
PhD/JD/MD	19	6.47	0.0	0.0	0.0	10.5	31.6	0.0	26.3	21.1	10.5	C-

Table B408. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	191	6.78	1.0	0.5	1.6	4.7	20.4	9.4	27.2	13.1	22.0	C
Female	171	6.68	1.8	1.2	3.5	4.7	24.0	2.9	19.3	22.2	20.5	C
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B409. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	268	6.71	2.2	1.1	3.4	4.9	19.0	5.6	23.1	19.8	20.9	C
Rent/Not Own	81	6.72	1.2	0.0	1.2	4.9	25.9	9.9	21.0	11.1	24.7	C
No Rent/Not Own	11	6.64	0.0	0.0	0.0	0.0	45.5	0.0	27.3	0.0	27.3	C
Other	2	7.00	0.0	0.0	0.0	0.0	50.0	0.0	0.0	0.0	50.0	C+

APPENDIX B: CROSS TABULATIONS

Table B410. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	263	6.68	2.3	1.1	3.4	4.2	21.7	4.9	23.2	16.7	22.4	C
Apartment	52	6.94	0.0	0.0	1.9	1.9	21.2	9.6	30.8	9.6	25.0	C+
Townhouse/ Condo	46	6.67	2.2	0.0	0.0	6.5	21.7	10.9	19.6	23.9	15.2	C
Other	7	6.14	0.0	0.0	0.0	28.6	28.6	0.0	0.0	28.6	14.3	D+

Table B411. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	6.44	0.0	5.6	0.0	0.0	27.8	16.7	22.2	11.1	16.7	C-
\$45,001-\$100,000	88	6.68	1.1	1.1	1.1	6.8	25.0	5.7	20.5	15.9	22.7	C
\$100,001-\$150,000	62	6.94	1.6	0.0	1.6	0.0	24.2	9.7	22.6	12.9	27.4	C+
\$150,001-\$200,000	37	6.30	0.0	2.7	10.8	10.8	16.2	2.7	18.9	21.6	16.2	C-
Over \$200,000	53	6.87	1.9	0.0	1.9	5.7	17.0	3.8	26.4	26.4	17.0	C

Table B412. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	236	6.60	1.7	0.8	2.5	5.9	24.6	5.1	22.9	16.5	19.9	C-
Asian	38	6.68	0.0	0.0	2.6	7.9	21.1	7.9	26.3	15.8	18.4	C
African-American	34	7.32	2.9	0.0	2.9	0.0	8.8	11.8	20.6	14.7	38.2	B-
Hispanic	23	6.87	0.0	0.0	8.7	0.0	17.4	8.7	21.7	21.7	21.7	C
Other	16	6.69	6.3	0.0	0.0	0.0	31.3	6.3	6.3	25.0	25.0	C

APPENDIX B: CROSS TABULATIONS

Table B413. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	341	6.73	1.5	0.9	2.9	4.4	21.1	6.2	24.3	17.6	21.1	C
Not Registered	25	6.60	4.0	0.0	0.0	8.0	28.0	8.0	12.0	8.0	32.0	C-

Table B414. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	12	6.33	0.0	0.0	0.0	16.7	25.0	8.3	25.0	8.3	16.7	C-
2-5	100	6.37	3.0	2.0	3.0	5.0	23.0	7.0	23.0	23.0	11.0	C-
6-10	86	6.76	2.3	0.0	3.5	0.0	20.9	8.1	31.4	14.0	19.8	C
Over 10	158	6.91	0.6	0.0	2.5	6.3	22.8	5.1	17.7	15.2	29.7	C+
Native	11	6.73	9.1	9.1	0.0	0.0	0.0	0.0	36.4	18.2	27.3	C



SOLID WASTE: CURBSIDE GARBAGE COLLECTION CROSS TABULATIONS

Table B415. Satisfaction with Curbside Garbage Collection by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.56	0.0	0.0	0.0	0.0	0.0	4.0	4.0	24.0	68.0	A
25–54	241	8.25	0.0	0.0	0.0	0.4	0.8	0.4	14.1	39.8	44.4	A-
55–64	52	8.15	0.0	0.0	0.0	0.0	1.9	3.8	13.5	38.5	42.3	A-
65 & Over	72	8.31	0.0	0.0	0.0	0.0	0.0	2.8	13.9	33.3	50.0	A-

Table B416. Satisfaction with Curbside Garbage Collection by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	130	8.25	0.0	0.0	0.0	0.0	0.8	3.1	14.6	33.8	47.7	A-
College Degree	237	8.27	0.0	0.0	0.0	0.4	0.4	0.8	13.1	40.1	45.1	A-
PhD/JD/MD	19	8.42	0.0	0.0	0.0	0.0	0.0	0.0	10.5	36.8	52.6	A

Table B417. Satisfaction with Curbside Garbage Collection by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	278	8.30	0.0	0.0	0.0	0.0	0.7	1.8	11.9	38.5	47.1	A-
Apartment	55	8.26	0.0	0.0	0.0	0.0	0.0	3.6	16.4	30.9	49.1	A-
Townhouse/ Condo	50	8.02	0.0	0.0	0.0	2.0	0.0	0.0	24.0	40.0	34.0	B+
Other	8	8.75	0.0	0.0	0.0	0.0	0.0	0.0	0.0	25.0	75.0	A+

APPENDIX B: CROSS TABULATIONS

Table B418. Satisfaction with Curbside Garbage Collection by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	14	8.64	0.0	0.0	0.0	0.0	0.0	0.0	7.1	21.4	71.4	A
\$45,001-\$100,000	84	8.54	0.0	1.2	0.0	0.0	1.2	1.2	7.1	15.5	73.8	A
\$100,001-\$150,000	56	8.48	1.8	0.0	0.0	0.0	1.8	1.8	5.4	14.3	75.0	A
\$150,001-\$200,000	35	8.66	0.0	0.0	0.0	0.0	0.0	0.0	5.7	22.9	71.4	A
Over \$200,000	55	8.80	0.0	0.0	0.0	0.0	0.0	0.0	1.8	16.4	81.8	A+

Table B419. Satisfaction with Curbside Garbage Collection by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	232	8.59	0.4	0.4	0.0	0.0	0.4	1.3	5.6	17.7	74.1	A
Asian	38	8.45	0.0	0.0	0.0	0.0	2.6	0.0	7.9	28.9	60.5	A
African-American	25	8.68	0.0	0.0	0.0	0.0	0.0	4.0	4.0	12.0	80.0	A
Hispanic	22	8.36	0.0	0.0	4.5	0.0	0.0	4.5	4.5	13.6	72.7	A-
Other	16	8.31	0.0	0.0	0.0	0.0	6.3	0.0	6.3	31.3	56.3	A-

Table B420. Satisfaction with Curbside Garbage Collection by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	10	8.90	0.0	0.0	0.0	0.0	0.0	0.0	0.0	10.0	90.0	A+
2-5	88	8.48	0.0	1.1	1.1	0.0	2.3	0.0	4.5	19.3	71.6	A
6-10	83	8.60	0.0	0.0	0.0	0.0	0.0	1.2	4.8	26.5	67.5	A
Over 10	164	8.54	0.6	0.0	0.0	0.0	0.6	2.4	7.9	15.9	72.6	A
Native	11	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	9.1	90.9	A+

SOLID WASTE: YARD WASTE COLLECTION CROSS TABULATIONS

Table B421. Satisfaction with Curbside Yard Waste Collection by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	14	8.21	0.0	0.0	0.0	0.0	7.1	7.1	0.0	28.6	57.1	A-
25–54	188	8.22	0.5	0.5	1.6	0.5	1.6	6.4	8.0	16.0	64.9	A-
55–64	43	8.63	0.0	0.0	0.0	0.0	0.0	2.3	2.3	25.6	69.8	A
65 & Over	56	8.23	0.0	0.0	1.8	0.0	5.4	1.8	8.9	21.4	60.7	A-

Table B422. Satisfaction with Curbside Yard Waste Collection by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	90	8.42	0.0	0.0	1.1	0.0	1.1	3.3	10.0	16.7	67.8	A
College Degree	189	8.22	0.5	0.5	1.6	0.5	2.1	5.8	5.8	20.6	62.4	A-
PhD/JD/MD	18	8.33	0.0	0.0	0.0	0.0	5.6	5.6	5.6	16.7	66.7	A-

Table B423. Satisfaction with Curbside Yard Waste Collection by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	250	8.28	0.0	0.4	1.6	0.4	2.0	6.0	6.8	18.4	64.4	A-
Apartment	19	8.47	0.0	0.0	0.0	0.0	5.3	0.0	0.0	31.6	63.2	A
Townhouse/ Condo	27	8.26	3.7	0.0	0.0	0.0	0.0	0.0	11.1	22.2	63.0	A-
Other	4	8.50	0.0	0.0	0.0	0.0	0.0	0.0	25.0	0.0	75.0	A

APPENDIX B: CROSS TABULATIONS

Table B424. Satisfaction with Curbside Yard Waste Collection by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	8	8.00	12.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	87.5	B+
\$45,001-\$100,000	71	8.37	0.0	0.0	2.8	0.0	1.4	0.0	12.7	15.5	67.6	A-
\$100,001-\$150,000	51	8.14	0.0	0.0	2.0	0.0	5.9	5.9	9.8	13.7	62.7	A-
\$150,001-\$200,000	31	7.90	0.0	3.2	0.0	3.2	0.0	16.1	3.2	16.1	58.1	B+
Over \$200,000	49	8.35	0.0	0.0	2.0	0.0	2.0	8.2	4.1	12.2	71.4	A-

Table B425. Satisfaction with Curbside Yard Waste Collection by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	199	8.30	0.5	0.0	1.5	0.5	2.0	4.5	7.0	18.6	65.3	A-
Asian	30	8.00	0.0	0.0	3.3	0.0	3.3	10.0	6.7	23.3	53.3	B+
African-American	19	8.79	0.0	0.0	0.0	0.0	0.0	0.0	0.0	21.1	78.9	A+
Hispanic	20	8.45	0.0	0.0	0.0	0.0	0.0	5.0	10.0	20.0	65.0	A
Other	14	8.07	0.0	0.0	0.0	0.0	7.1	7.1	7.1	28.6	50.0	A-

Table B426. Satisfaction with Curbside Yard Waste Collection by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	7	8.57	0.0	0.0	0.0	0.0	0.0	0.0	14.3	14.3	71.4	A
2-5	66	8.27	0.0	0.0	3.0	1.5	4.5	1.5	3.0	18.2	68.2	A-
6-10	68	8.12	1.5	1.5	0.0	0.0	1.5	7.4	7.4	23.5	57.4	A-
Over 10	149	8.36	0.0	0.0	1.3	0.0	1.3	5.4	8.7	17.4	65.8	A-
Native	10	8.40	0.0	0.0	0.0	0.0	0.0	10.0	0.0	30.0	60.0	A-

SOLID WASTE: SPECIAL COLLECTIONS CROSS TABULATIONS

Table B427. Satisfaction with Special Collections by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-
25–54	83	8.30	0.0	0.0	2.4	0.0	4.8	1.2	7.2	18.1	66.3	A-
55–64	26	8.58	0.0	0.0	0.0	0.0	0.0	0.0	3.8	34.6	61.5	A
65 & Over	31	8.00	0.0	0.0	0.0	6.5	9.7	3.2	0.0	19.4	61.3	B+

Table B428. Satisfaction with Special Collections by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	48	8.54	0.0	0.0	0.0	0.0	2.1	0.0	8.3	20.8	68.8	A
College Degree	83	8.23	0.0	0.0	1.2	1.2	7.2	2.4	2.4	22.9	62.7	A-
PhD/JD/MD	10	7.90	0.0	0.0	10.0	0.0	0.0	0.0	20.0	10.0	60.0	B+

Table B429. Satisfaction with Special Collections by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	117	8.31	0.0	0.0	1.7	0.9	4.3	1.7	5.1	22.2	64.1	A-
Apartment	12	8.42	0.0	0.0	0.0	0.0	8.3	0.0	8.3	8.3	75.0	A
Townhouse/ Condo	13	8.31	0.0	0.0	0.0	0.0	7.7	0.0	7.7	23.1	61.5	A-
Other	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+

APPENDIX B: CROSS TABULATIONS

Table B430. Satisfaction with Special Collections by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	5	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+
\$45,001-\$100,000	35	8.34	0.0	0.0	0.0	0.0	8.6	0.0	5.7	20.0	65.7	A-
\$100,001-\$150,000	29	8.41	0.0	0.0	0.0	0.0	6.9	0.0	3.4	24.1	65.5	A-
\$150,001-\$200,000	13	8.39	0.0	0.0	0.0	0.0	7.7	0.0	7.7	15.4	69.2	A-
Over \$200,000	22	8.00	0.0	0.0	9.1	0.0	4.5	0.0	9.1	9.1	68.2	B+

Table B431. Satisfaction with Special Collections by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	101	8.25	0.0	0.0	1.0	1.0	5.9	2.0	6.9	20.8	62.4	A-
Asian	12	8.33	0.0	0.0	0.0	0.0	8.3	0.0	0.0	33.3	58.3	A-
African-American	10	8.80	0.0	0.0	0.0	0.0	0.0	0.0	10.0	0.0	90.0	A+
Hispanic	7	8.71	0.0	0.0	0.0	0.0	0.0	0.0	0.0	28.6	71.4	A+
Other	7	7.86	0.0	0.0	14.3	0.0	0.0	0.0	0.0	28.6	57.1	B+

Table B432. Satisfaction with Special Collections by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	0.0	B+
2-5	28	8.43	0.0	0.0	0.0	0.0	7.1	0.0	7.1	14.3	71.4	A
6-10	32	7.91	0.0	0.0	6.3	0.0	9.4	0.0	3.1	28.1	53.1	B+
Over 10	77	8.42	0.0	0.0	0.0	1.3	2.6	2.6	6.5	20.8	66.2	A
Native	5	8.80	0.0	0.0	0.0	0.0	0.0	0.0	0.0	20.0	80.0	A+

SOLID WASTE: CURBSIDE RECYCLING CROSS TABULATIONS

Table B433. Satisfaction with Curbside Recycling Collection by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	19	8.21	0.0	0.0	0.0	0.0	5.3	5.3	15.8	10.5	63.2	A-
25–54	218	8.16	0.5	0.5	1.4	0.9	5.0	2.3	10.6	16.1	62.8	A-
55–64	49	8.25	2.0	0.0	0.0	2.0	4.1	2.0	0.0	26.5	63.3	A-
65 & Over	64	8.48	0.0	0.0	0.0	1.6	1.6	3.1	0.0	28.1	65.6	A

Table B434. Satisfaction with Curbside Recycling Collection by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	110	8.32	0.9	0.0	0.9	0.9	0.9	2.7	10.0	19.1	64.5	A-
College Degree	216	8.23	0.5	0.5	0.9	0.5	4.6	2.8	7.4	20.4	62.5	A-
PhD/JD/MD	19	7.74	0.0	0.0	0.0	5.3	21.1	0.0	0.0	15.8	57.9	B

Table B435. Satisfaction with Curbside Recycling Collection by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	275	8.30	0.4	0.0	1.1	1.1	3.6	2.2	7.3	20.0	64.4	A-
Apartment	27	7.67	3.7	0.0	0.0	0.0	14.8	3.7	7.4	18.5	51.9	B
Townhouse/ Condo	42	8.17	0.0	2.4	0.0	0.0	2.4	4.8	11.9	19.0	59.5	A-
Other	6	8.83	0.0	0.0	0.0	0.0	0.0	0.0	0.0	16.7	83.3	A+

APPENDIX B: CROSS TABULATIONS

Table B436. Satisfaction with Curbside Recycling Collection by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	13	8.23	7.7	0.0	0.0	0.0	0.0	0.0	7.7	0.0	84.6	A-
\$45,001-\$100,000	83	8.35	0.0	1.2	0.0	0.0	4.8	2.4	8.4	13.3	69.9	A-
\$100,001-\$150,000	54	8.32	1.9	0.0	0.0	1.9	1.9	3.7	5.6	14.8	70.4	A-
\$150,001-\$200,000	34	8.06	0.0	0.0	2.9	2.9	0.0	0.0	17.6	26.5	50.0	A-
Over \$200,000	54	8.19	0.0	0.0	1.9	0.0	11.1	0.0	5.6	14.8	66.7	A-

Table B437. Satisfaction with Curbside Recycling Collection by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	230	8.32	0.9	0.4	0.9	0.9	2.6	3.0	5.7	17.8	67.8	A-
Asian	35	7.80	0.0	0.0	0.0	2.9	11.4	0.0	14.3	31.4	40.0	B+
African-American	23	8.30	0.0	0.0	0.0	0.0	13.0	0.0	4.3	8.7	73.9	A-
Hispanic	23	8.22	0.0	0.0	4.3	0.0	0.0	4.3	8.7	21.7	60.9	A-
Other	15	7.87	0.0	0.0	0.0	0.0	13.3	0.0	13.3	33.3	40.0	B+

Table B438. Satisfaction with Curbside Recycling Collection by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	10	8.70	0.0	0.0	0.0	0.0	0.0	10.0	0.0	0.0	90.0	A+
2-5	82	8.06	0.0	1.2	1.2	2.4	7.3	1.2	8.5	15.9	62.2	A-
6-10	83	7.99	1.2	0.0	2.4	0.0	7.2	0.0	10.8	26.5	51.8	B+
Over 10	164	8.38	0.6	0.0	0.0	0.6	1.8	4.3	6.7	20.1	65.9	A-
Native	11	8.91	0.0	0.0	0.0	0.0	0.0	0.0	0.0	9.1	90.9	A+

SOLID WASTE: LOOSE LEAF CROSS TABULATIONS

Table B439. Satisfaction with Loose Leaf Collection by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	15	8.40	0.0	0.0	0.0	0.0	0.0	0.0	6.7	46.7	46.7	A-
25–54	181	7.76	1.7	0.6	1.7	2.2	6.6	5.5	11.0	20.4	50.3	B
55–64	40	8.13	0.0	0.0	0.0	0.0	2.5	5.0	15.0	32.5	45.0	A-
65 & Over	56	7.86	0.0	1.8	1.8	1.8	5.4	3.6	12.5	25.0	48.2	B+

Table B440. Satisfaction with Loose Leaf Collection by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	87	8.17	0.0	1.1	1.1	1.1	1.1	2.3	11.5	27.6	54.0	A-
College Degree	183	7.74	1.6	0.5	1.1	1.6	7.1	6.0	12.0	24.0	45.9	B
PhD/JD/MD	18	7.67	0.0	0.0	5.6	5.6	11.1	0.0	5.6	16.7	55.6	B

Table B441. Satisfaction with Loose Leaf Collection by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	243	7.82	0.8	0.8	1.6	2.1	5.8	4.9	11.9	24.3	47.7	B+
Apartment	20	8.25	0.0	0.0	0.0	0.0	5.0	5.0	5.0	30.0	55.0	A-
Townhouse/ Condo	23	8.00	4.3	0.0	0.0	0.0	4.3	0.0	13.0	21.7	56.5	B+
Other	5	8.60	0.0	0.0	0.0	0.0	0.0	0.0	0.0	40.0	60.0	A

APPENDIX B: CROSS TABULATIONS

Table B442. Satisfaction with Loose Leaf Collection by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	8	8.00	12.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	87.5	B+
\$45,001-\$100,000	67	7.75	0.0	1.5	3.0	3.0	4.5	3.0	16.4	22.4	46.3	B
\$100,001-\$150,000	51	8.02	0.0	0.0	0.0	2.0	7.8	2.0	15.7	19.6	52.9	B+
\$150,001-\$200,000	29	7.55	3.4	0.0	0.0	0.0	6.9	13.8	17.2	13.8	44.8	B
Over \$200,000	45	7.67	2.2	0.0	4.4	2.2	4.4	6.7	13.3	13.3	53.3	B

Table B443. Satisfaction with Loose Leaf Collection by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	194	7.84	1.5	0.5	1.5	1.5	5.7	4.6	11.9	23.2	49.5	B+
Asian	29	7.76	0.0	0.0	0.0	3.4	10.3	0.0	17.2	31.0	37.9	B
African-American	18	8.61	0.0	0.0	0.0	0.0	0.0	0.0	11.1	16.7	72.2	A
Hispanic	19	7.90	0.0	0.0	0.0	5.3	5.3	10.5	0.0	31.6	47.4	B+
Other	14	7.43	0.0	7.1	7.1	0.0	0.0	0.0	14.3	35.7	35.7	B-

Table B444. Satisfaction with Loose Leaf Collection by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	8	8.13	0.0	0.0	0.0	0.0	0.0	12.5	12.5	25.0	50.0	A-
2-5	62	7.81	3.2	0.0	0.0	4.8	4.8	3.2	11.3	17.7	54.8	B+
6-10	66	7.85	1.5	0.0	3.0	1.5	4.5	4.5	7.6	30.3	47.0	B+
Over 10	145	7.84	0.0	1.4	1.4	0.7	6.9	4.8	13.8	24.8	46.2	B+
Native	10	8.40	0.0	0.0	0.0	0.0	0.0	10.0	0.0	30.0	60.0	A-

APPENDIX B: CROSS TABULATIONS

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH THE JOB THE TOWN IS DOING ON RECREATIONAL FACILITIES CROSS TABULATIONS

Table B445. Satisfaction with the Job the Town is Doing on Recreational Facilities by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.12	0.0	0.0	0.0	0.0	12.0	0.0	16.0	8.0	64.0	A-
25–54	234	8.05	0.0	0.0	0.0	1.3	3.0	2.6	16.7	35.5	41.0	B+
55–64	52	8.17	0.0	0.0	0.0	0.0	5.8	0.0	9.6	40.4	44.2	A-
65 & Over	71	7.92	0.0	0.0	0.0	0.0	14.1	1.4	14.1	19.7	50.7	B+

Table B446. Satisfaction with the Job the Town is Doing on Recreational Facilities by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	126	8.02	0.0	0.0	0.0	0.8	8.7	1.6	15.1	23.8	50.0	B+
College Degree	231	8.07	0.0	0.0	0.0	0.9	4.8	2.2	14.7	34.2	43.3	A-
PhD/JD/MD	19	8.05	0.0	0.0	0.0	0.0	0.0	0.0	21.1	52.6	26.3	B+

Table B447. Satisfaction with the Job the Town is Doing on Recreational Facilities by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	199	7.90	0.0	0.0	0.0	1.0	7.0	2.0	19.1	32.7	38.2	B+
Female	179	8.20	0.0	0.0	0.0	0.6	5.0	1.7	11.2	29.6	52.0	A-
Non-Binary	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B448. Satisfaction with the Job the Town is Doing on Recreational Facilities by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	279	8.04	0.0	0.0	0.0	0.7	5.7	1.4	15.8	33.7	42.7	B+
Rent/Not Own	81	8.12	0.0	0.0	0.0	1.2	3.7	3.7	13.6	28.4	49.4	A-
No Rent/Not Own	12	7.50	0.0	0.0	0.0	0.0	25.0	0.0	16.7	16.7	41.7	B-
Other	3	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

APPENDIX B: CROSS TABULATIONS

Table B449. Satisfaction with the Job the Town is Doing on Recreational Facilities by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	278	8.02	0.0	0.0	0.0	0.7	6.8	1.4	14.4	33.8	42.8	B+
Apartment	52	8.08	0.0	0.0	0.0	1.9	1.9	5.8	17.3	23.1	50.0	A-
Townhouse/ Condo	43	8.12	0.0	0.0	0.0	0.0	4.7	0.0	18.6	32.6	44.2	A-
Other	8	8.00	0.0	0.0	0.0	0.0	12.5	0.0	25.0	0.0	62.5	B+

Table B450. Satisfaction with the Job the Town is Doing on Recreational Facilities by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	7.67	0.0	0.0	0.0	0.0	11.1	0.0	33.3	22.2	33.3	B
\$45,001- \$100,000	90	8.04	0.0	0.0	0.0	0.0	6.7	2.2	14.4	33.3	43.3	B+
\$100,001- \$150,000	61	8.12	0.0	0.0	0.0	3.3	3.3	0.0	9.8	39.3	44.3	A-
\$150,001- \$200,000	37	8.00	0.0	0.0	0.0	0.0	2.7	10.8	21.6	13.5	51.4	B+
Over \$200,000	55	8.22	0.0	0.0	0.0	1.8	1.8	0.0	16.4	29.1	50.9	A-

Table B451. Satisfaction with the Job the Town is Doing on Recreational Facilities by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	246	8.07	0.0	0.0	0.0	0.0	7.3	1.2	15.4	29.3	46.7	A-
Asian	38	7.68	0.0	0.0	0.0	5.3	2.6	5.3	26.3	26.3	34.2	B
African-American	35	8.26	0.0	0.0	0.0	0.0	2.9	5.7	5.7	34.3	51.4	A-
Hispanic	24	8.04	0.0	0.0	0.0	0.0	8.3	0.0	12.5	37.5	41.7	B+
Other	16	8.19	0.0	0.0	0.0	0.0	6.3	0.0	6.3	43.8	43.8	A-

APPENDIX B: CROSS TABULATIONS

Table B452. Satisfaction with the Job the Town is Doing on Recreational Facilities by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	352	8.06	0.0	0.0	0.0	0.3	6.3	2.0	15.6	30.4	45.5	A-
Not Registered	26	7.77	0.0	0.0	0.0	7.7	3.8	0.0	11.5	46.2	30.8	B

Table B453. Satisfaction with the Job the Town is Doing on Recreational Facilities by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	7.93	0.0	0.0	0.0	0.0	14.3	0.0	21.4	7.1	57.1	B+
2-5	100	7.99	0.0	0.0	0.0	2.0	5.0	2.0	15.0	35.0	41.0	B+
6-10	90	8.07	0.0	0.0	0.0	0.0	4.4	2.2	15.6	37.8	40.0	A-
Over 10	166	8.07	0.0	0.0	0.0	0.6	7.2	1.2	14.5	28.9	47.6	A-
Native	11	8.18	0.0	0.0	0.0	0.0	0.0	9.1	18.2	18.2	54.5	A-



APPENDIX B: CROSS TABULATIONS

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH THE JOB THE TOWN IS DOING ON ENVIRONMENTAL PROTECTION CROSS TABULATIONS

Table B454. Satisfaction with the Job the Town is Doing on Environmental Protection by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.76	0.0	0.0	0.0	0.0	12.0	8.0	16.0	20.0	44.0	B
25–54	237	7.49	0.4	1.3	0.8	3.0	6.3	6.3	23.2	28.3	30.4	B-
55–64	52	7.58	0.0	0.0	0.0	1.9	5.8	5.8	30.8	30.8	25.0	B
65 & Over	71	7.78	0.0	0.0	0.0	1.4	4.2	4.2	31.0	23.9	35.2	B

Table B455. Satisfaction with the Job the Town is Doing on Environmental Protection by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	127	7.57	0.8	0.8	0.8	1.6	8.7	3.9	24.4	23.6	35.4	B
College Degree	233	7.58	0.0	0.9	0.4	3.0	5.2	6.4	24.5	29.6	30.0	B
PhD/JD/MD	19	7.42	0.0	0.0	0.0	0.0	5.3	10.5	36.8	31.6	15.8	B-

Table B456. Satisfaction with the Job the Town is Doing on Environmental Protection by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	67	7.71	0.0	0.0	1.0	1.0	6.6	4.0	26.3	27.3	33.8	B
Female	51	7.41	0.5	1.6	0.0	3.8	6.0	7.7	24.7	27.5	28.0	B-
Non-Binary	1	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-

Table B457. Satisfaction with the Job the Town is Doing on Environmental Protection by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	279	7.52	0.0	1.1	0.4	2.5	5.7	6.8	26.5	29.4	27.6	B
Rent/Not Own	84	7.69	1.2	0.0	1.2	2.4	7.1	3.6	20.2	22.6	41.7	B
No Rent/Not Own	12	7.67	0.0	0.0	0.0	0.0	16.7	0.0	25.0	16.7	41.7	B
Other	1	8.00	0.0	0.0	0.0	0.0	0.0	0.0	33.3	33.3	33.3	B+

APPENDIX B: CROSS TABULATIONS

Table B458. Satisfaction with the Job the Town is Doing on Environmental Protection by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	274	7.53	0.0	1.5	0.4	2.2	6.6	5.8	24.8	29.9	28.8	B
Apartment	54	7.50	1.9	0.0	1.9	3.7	7.4	5.6	20.4	18.5	40.7	B-
Townhouse/ Condo	48	7.83	0.0	0.0	0.0	0.0	2.1	6.3	31.3	27.1	33.3	B+
Other	8	7.00	0.0	0.0	0.0	12.5	12.5	0.0	37.5	12.5	25.0	C+

Table B459. Satisfaction with the Job the Town is Doing on Environmental Protection by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	6.79	5.3	0.0	5.3	0.0	21.1	0.0	21.1	21.1	26.3	C
\$45,001-\$100,000	89	7.52	0.0	1.1	0.0	3.4	9.0	5.6	21.3	28.1	31.5	B
\$100,001-\$150,000	63	7.76	0.0	0.0	0.0	0.0	6.3	1.6	30.2	33.3	28.6	B
\$150,001-\$200,000	37	7.22	0.0	5.4	0.0	2.7	10.8	2.7	27.0	21.6	29.7	B-
Over \$200,000	55	7.58	0.0	0.0	0.0	3.6	1.8	12.7	21.8	34.5	25.5	B

Table B460. Satisfaction with the Job the Town is Doing on Environmental Protection by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	247	7.54	0.4	1.2	0.0	1.6	6.9	7.7	23.9	27.9	30.4	B
Asian	41	7.34	0.0	0.0	0.0	7.3	2.4	4.9	43.9	17.1	24.4	B-
African-American	34	7.77	0.0	0.0	2.9	2.9	8.8	0.0	14.7	26.5	44.1	B
Hispanic	24	7.88	0.0	0.0	0.0	0.0	8.3	0.0	29.2	20.8	41.7	B+
Other	16	7.75	0.0	0.0	0.0	0.0	6.3	6.3	18.8	43.8	25.0	B

APPENDIX B: CROSS TABULATIONS

Table B461. Satisfaction with the Job the Town is Doing on Environmental Protection by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	354	7.60	0.0	0.8	0.6	2.0	6.2	6.2	24.6	28.0	31.6	B
Not Registered	27	7.11	3.7	0.0	0.0	7.4	7.4	0.0	37.0	18.5	25.9	C+

Table B462. Satisfaction with the Job the Town is Doing on Environmental Protection by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	7.64	0.0	0.0	0.0	0.0	7.1	7.1	35.7	14.3	35.7	B
2-5	103	7.45	0.0	0.0	1.9	3.9	7.8	5.8	21.4	33.0	26.2	B-
6-10	89	7.44	1.1	2.2	0.0	1.1	5.6	7.9	27.0	25.8	29.2	B-
Over 10	167	7.71	0.0	0.0	0.0	2.4	6.0	4.8	25.7	27.5	33.5	B
Native	11	7.27	0.0	18.2	0.0	0.0	0.0	0.0	18.2	9.1	54.5	B-



APPENDIX B: CROSS TABULATIONS

TOWN COUNCIL FOCUS AREAS: EFFECTIVENESS IN KEEPING CARY THE BEST PLACE TO LIVE, WORK, AND ENJOY CROSS TABULATIONS

Table B463. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	24	7.83	0.0	0.0	0.0	0.0	16.7	0.0	8.3	33.3	41.7	B+
25–54	224	7.28	0.4	0.4	0.9	1.8	13.8	5.4	24.6	30.4	22.3	B-
55–64	51	7.31	0.0	0.0	2.0	0.0	15.7	9.8	19.6	25.5	27.5	B-
65 & Over	66	7.47	0.0	0.0	1.5	1.5	13.6	9.1	15.2	24.2	34.8	B-

Table B464. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	124	7.35	0.0	0.8	0.0	1.6	17.7	7.3	15.3	28.2	29.0	B-
College Degree	219	7.43	0.5	0.0	1.8	1.8	10.5	4.6	23.7	30.6	26.5	B-
PhD/JD/MD	17	6.35	0.0	0.0	0.0	0.0	35.3	17.6	29.4	11.8	5.9	C-

Table B465. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	186	7.39	0.0	0.0	0.5	1.1	14.5	7.5	23.1	25.8	27.4	B-
Female	175	7.32	0.6	0.6	1.7	1.7	13.7	5.1	19.4	31.4	25.7	B-
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B466. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	265	7.25	0.4	0.4	1.5	1.5	14.0	7.5	23.4	27.9	23.4	B-
Rent/Not Own	79	7.65	0.0	0.0	0.0	2.5	13.9	1.3	13.9	35.4	32.9	B
No Rent/Not Own	12	7.58	0.0	0.0	0.0	0.0	25.0	0.0	16.7	8.3	50.0	B
Other	3	7.33	0.0	0.0	0.0	0.0	33.3	0.0	0.0	33.3	33.3	B-

APPENDIX B: CROSS TABULATIONS

Table B467. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	261	7.26	0.4	0.4	1.5	1.9	14.6	6.1	23.0	27.2	24.9	B-
Apartment	54	7.65	0.0	0.0	0.0	1.9	13.0	1.9	16.7	35.2	31.5	B
Townhouse/ Condo	43	7.44	0.0	0.0	0.0	2.3	14.0	7.0	18.6	30.2	27.9	B-
Other	7	7.29	0.0	0.0	0.0	0.0	14.3	28.6	0.0	28.6	28.6	B-

Table B468. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	7.39	0.0	0.0	0.0	0.0	22.2	11.1	5.6	27.8	33.3	B-
\$45,001-\$100,000	86	7.21	0.0	1.2	0.0	2.3	17.4	7.0	18.6	31.4	22.1	B-
\$100,001-\$150,000	61	7.23	0.0	0.0	1.6	1.6	14.8	3.3	32.8	24.6	21.3	B-
\$150,001-\$200,000	36	6.97	2.8	0.0	0.0	0.0	19.4	11.1	22.2	25.0	19.4	C+
Over \$200,000	50	7.36	0.0	0.0	2.0	2.0	12.0	6.0	26.0	24.0	28.0	B-

Table B469. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	238	7.27	0.4	0.4	0.8	1.3	16.0	6.7	22.3	26.5	25.6	B-
Asian	40	7.55	0.0	0.0	0.0	0.0	10.0	5.0	25.0	40.0	20.0	B
African-American	31	7.65	0.0	0.0	6.5	3.2	3.2	3.2	9.7	38.7	35.5	B
Hispanic	22	7.55	0.0	0.0	0.0	0.0	18.2	4.5	22.7	13.6	40.9	B
Other	15	7.40	0.0	0.0	0.0	0.0	20.0	0.0	26.7	26.7	26.7	B-

APPENDIX B: CROSS TABULATIONS

Table B470. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	336	7.30	0.3	0.3	1.2	1.8	14.9	6.3	22.0	27.1	26.2	B-
Not Registered	26	7.89	0.0	0.0	0.0	0.0	7.7	3.8	11.5	46.2	30.8	B+

Table B471. Effectiveness of Town Council in Working to Keep Cary the Best Place to Live, Work, and Enjoy by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	13	7.31	0.0	0.0	0.0	0.0	23.1	7.7	15.4	23.1	30.8	B-
2-5	92	7.46	0.0	0.0	1.1	1.1	10.9	3.3	27.2	34.8	21.7	B-
6-10	89	7.37	0.0	0.0	0.0	2.2	15.7	5.6	19.1	33.7	23.6	B-
Over 10	161	7.27	0.0	0.0	1.9	2.5	15.5	8.1	19.3	24.2	28.6	B-
Native	10	7.20	10.0	10.0	0.0	0.0	0.0	0.0	10.0	10.0	60.0	B-



APPENDIX B: CROSS TABULATIONS

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH THE JOB THE TOWN IS DOING ON TRANSPORTATION CROSS TABULATIONS

Table B472. Satisfaction with the Job the Town is Doing on Transportation by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.48	0.0	0.0	0.0	0.0	20.0	8.0	12.0	24.0	36.0	B-
25–54	240	7.15	0.0	0.8	1.7	5.4	7.5	10.4	27.9	25.0	21.3	C+
55–64	53	7.17	0.0	0.0	1.9	9.4	1.9	11.3	24.5	34.0	17.0	B-
65 & Over	72	7.35	0.0	0.0	2.8	2.8	11.1	4.2	27.8	22.2	29.2	B-

Table B473. Satisfaction with the Job the Town is Doing on Transportation by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	129	7.28	0.0	1.6	1.6	3.9	11.6	7.0	19.4	26.4	28.7	B-
College Degree	237	7.15	0.4	0.0	2.1	6.3	5.5	10.5	29.1	25.3	20.7	C+
PhD/JD/MD	19	7.05	0.0	0.0	0.0	0.0	15.8	10.5	36.8	26.3	10.5	C+

Table B474. Satisfaction with the Job the Town is Doing on Transportation by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	203	7.12	0.0	0.5	2.0	5.9	9.9	9.4	26.6	22.7	23.2	C+
Female	182	7.29	0.0	0.5	1.6	4.4	6.6	9.3	25.8	29.7	22.0	B-
Non-Binary	2	7.50	0.0	0.0	0.0	0.0	0.0	50.0	0.0	0.0	50.0	B-

Table B475. Satisfaction with the Job the Town is Doing on Transportation by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	283	7.09	0.4	0.7	2.5	5.7	7.1	9.9	28.3	25.8	19.8	C+
Rent/Not Own	86	7.45	0.0	0.0	0.0	3.5	10.5	9.3	22.1	23.3	31.4	B-
No Rent/Not Own	12	7.50	0.0	0.0	0.0	0.0	25.0	0.0	8.3	33.3	33.3	B-
Other	3	8.33	0.0	0.0	0.0	0.0	0.0	0.0	33.3	0.0	66.7	A-

APPENDIX B: CROSS TABULATIONS

Table B476. Satisfaction with the Job the Town is Doing on Transportation by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	279	7.13	0.4	0.7	2.5	5.4	7.9	8.2	28.0	25.1	21.9	C+
Apartment	55	7.33	0.0	0.0	0.0	5.5	9.1	9.1	29.1	18.2	29.1	B-
Townhouse/ Condo	48	7.33	0.0	0.0	0.0	6.3	6.3	16.7	12.5	35.4	22.9	B-
Other	8	7.00	0.0	0.0	0.0	0.0	25.0	0.0	37.5	25.0	12.5	C+

Table B477. Satisfaction with the Job the Town is Doing on Transportation by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	18	7.33	0.0	0.0	0.0	5.6	16.7	0.0	22.2	27.8	27.8	B-
\$45,001-\$100,000	92	7.20	0.0	1.1	3.3	4.3	7.6	8.7	21.7	31.5	21.7	B-
\$100,001-\$150,000	63	7.24	0.0	0.0	1.6	3.2	9.5	9.5	31.7	20.6	23.8	B-
\$150,001-\$200,000	37	6.62	0.0	0.0	2.7	8.1	8.1	18.9	37.8	16.2	8.1	C
Over \$200,000	55	7.18	0.0	1.8	0.0	3.6	9.1	10.9	32.7	16.4	25.5	B-

Table B478. Satisfaction with the Job the Town is Doing on Transportation by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	250	7.09	0.0	0.8	2.0	5.6	8.8	9.2	28.4	25.6	19.6	C+
Asian	41	7.12	0.0	0.0	2.4	4.9	7.3	14.6	26.8	22.0	22.0	C+
African-American	35	7.80	0.0	0.0	0.0	2.9	5.7	2.9	25.7	22.9	40.0	B+
Hispanic	24	7.25	0.0	0.0	4.2	0.0	12.5	16.7	8.3	33.3	25.0	B-
Other	16	7.50	0.0	0.0	0.0	0.0	12.5	12.5	18.8	25.0	31.3	B-

APPENDIX B: CROSS TABULATIONS

Table B479. Satisfaction with the Job the Town is Doing on Transportation by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	360	7.22	0.3	0.3	1.7	4.4	8.6	9.4	26.9	25.3	23.1	B-
Not Registered	27	6.74	0.0	3.7	3.7	14.8	3.7	7.4	18.5	29.6	18.5	C

Table B480. Satisfaction with the Job the Town is Doing on Transportation by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	7.36	0.0	0.0	0.0	7.1	7.1	0.0	42.9	14.3	28.6	B-
2-5	104	7.39	0.0	0.0	1.0	1.9	7.7	8.7	28.8	31.7	20.2	B-
6-10	90	6.93	0.0	1.1	3.3	7.8	5.6	15.6	23.3	24.4	18.9	C+
Over 10	171	7.20	0.6	0.0	1.8	5.3	10.5	7.0	25.7	24.0	25.1	B-
Native	11	6.91	0.0	9.1	0.0	18.2	0.0	9.1	9.1	9.1	45.5	C+



APPENDIX B: CROSS TABULATIONS

TOWN COUNCIL FOCUS AREAS: SATISFACTION WITH THE JOB THE TOWN IS DOING ON PLANNING & DEVELOPMENT CROSS TABULATIONS

Table B481. Satisfaction with the Job the Town is Doing on Planning & Development by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	24	7.63	0.0	0.0	0.0	0.0	12.5	8.3	16.7	29.2	33.3	B
25–54	233	6.65	0.9	0.4	2.1	9.4	13.7	13.3	25.8	18.9	15.5	C
55–64	52	6.60	1.9	3.8	0.0	9.6	11.5	7.7	30.8	19.2	15.4	C-
65 & Over	70	6.77	0.0	2.9	1.4	8.6	12.9	5.7	32.9	17.1	18.6	C

Table B482. Satisfaction with the Job the Town is Doing on Planning & Development by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	125	6.74	0.8	1.6	1.6	9.6	16.8	8.0	18.4	22.4	20.8	C
College Degree	231	6.73	0.9	1.3	1.7	9.1	9.5	12.6	30.3	18.6	16.0	C
PhD/JD/MD	18	6.56	0.0	0.0	0.0	0.0	27.8	11.1	44.4	11.1	5.6	C-

Table B483. Satisfaction with the Job the Town is Doing on Planning & Development by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	198	6.69	0.0	1.5	2.0	8.6	13.6	12.1	27.8	18.7	15.7	C
Female	177	6.74	1.7	1.1	1.1	9.0	11.9	10.2	27.1	20.3	17.5	C
Non-Binary	2	7.00	0.0	0.0	0.0	0.0	50.0	0.0	0.0	0.0	50.0	C+

Table B484. Satisfaction with the Job the Town is Doing on Planning & Development by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	279	6.55	1.1	1.8	1.8	10.4	13.6	11.1	27.6	17.9	14.7	C-
Rent/Not Own	80	7.21	0.0	0.0	1.3	5.0	11.3	10.0	23.8	23.8	25.0	B-
No Rent/Not Own	12	7.42	0.0	0.0	0.0	0.0	16.7	8.3	16.7	33.3	25.0	B-
Other	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

APPENDIX B: CROSS TABULATIONS

Table B485. Satisfaction with the Job the Town is Doing on Planning & Development by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	273	6.64	1.1	1.8	1.5	9.9	13.2	10.6	26.0	19.4	16.5	C
Apartment	53	7.17	0.0	0.0	1.9	1.9	13.2	11.3	26.4	22.6	22.6	B-
Townhouse/ Condo	45	6.62	0.0	0.0	2.2	13.3	11.1	13.3	28.9	15.6	15.6	C
Other	8	7.25	0.0	0.0	0.0	0.0	12.5	0.0	50.0	25.0	12.5	B-

Table B486. Satisfaction with the Job the Town is Doing on Planning & Development by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	17	6.59	0.0	0.0	5.9	11.8	11.8	11.8	17.6	29.4	11.8	C-
\$45,001-\$100,000	88	6.76	1.1	2.3	0.0	8.0	15.9	9.1	22.7	22.7	18.2	C
\$100,001-\$150,000	62	6.86	1.6	1.6	0.0	4.8	16.1	9.7	27.4	17.7	21.0	C
\$150,001-\$200,000	37	6.35	2.7	0.0	2.7	10.8	8.1	27.0	21.6	16.2	10.8	C-
Over \$200,000	55	6.64	0.0	0.0	3.6	9.1	10.9	14.5	32.7	16.4	12.7	C

Table B487. Satisfaction with the Job the Town is Doing on Planning & Development by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	245	6.63	0.8	1.6	2.0	9.4	14.3	11.8	24.9	17.6	17.6	C
Asian	39	6.56	0.0	0.0	2.6	15.4	10.3	12.8	28.2	15.4	15.4	C-
African-American	34	7.12	2.9	2.9	0.0	0.0	8.8	11.8	23.5	26.5	23.5	C+
Hispanic	24	7.25	0.0	0.0	0.0	0.0	16.7	4.2	37.5	20.8	20.8	B-
Other	16	7.19	0.0	0.0	0.0	6.3	6.3	12.5	25.0	37.5	12.5	B-

APPENDIX B: CROSS TABULATIONS

Table B488. Satisfaction with the Job the Town is Doing on Planning & Development by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	350	6.71	0.9	1.4	1.1	8.9	13.4	11.4	26.9	18.9	17.1	C
Not Registered	27	6.93	0.0	0.0	7.4	7.4	7.4	3.7	29.6	25.9	18.5	C+

Table B489. Satisfaction with the Job the Town is Doing on Planning & Development by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	3	7.15	0.0	0.0	0.0	7.7	7.7	7.7	38.5	15.4	23.1	C+
2-5	16	6.85	0.0	0.0	1.0	7.1	15.3	13.3	25.5	21.4	16.3	C
6-10	12	6.67	0.0	0.0	2.2	11.2	11.2	14.6	27.0	20.2	13.5	C
Over 10	30	6.67	0.6	3.0	1.8	9.0	13.8	8.4	26.3	19.2	18.0	C
Native	4	6.46	18.2	0.0	0.0	9.1	0.0	0.0	27.3	9.1	36.4	C-



CARY ENVIRONMENTAL FOCUS AREAS CROSS TABULATIONS

Table B490. Cary Environmental Focus Areas (In Order of Importance) by Age

18–24	25–54	55–64	65 & OVER
Safe drinking water 8.67	Safe drinking water 8.56	Safe drinking water 8.64	Safe drinking water 8.59
Address food insecurity 8.46	Control litter 8.16	Control litter 7.92	Recycle/waste reduction 8.24
Recycle/waste reduction 8.21	Preserve open space 8.15	Preserve open space 7.87	Preserve open space 8.09
Protect/plant trees 8.17	Mitigate flooding impact 8.01	Protect/plant trees 7.77	Protect/plant trees 8.09
Solar/non-fossil energy 8.17	Protect/plant trees 7.99	Recycle/waste reduction 7.67	Control litter 8.09
Control litter 8.13	Recycle/waste reduction 7.99	Mitigate flooding impact 7.43	Mitigate flooding impact 8.07
Preserve open space 7.96	Address food insecurity 7.89	Address food insecurity 7.16	Increase wildlife habitats 7.73
Increase wildlife habitats 7.96	Increase wildlife habitats 7.66	Increase wildlife habitats 6.85	Address food insecurity 7.70
Mitigate flooding impact 7.88	Solar/non-fossil energy 7.18	Solar/non-fossil energy 6.76	Solar/non-fossil energy 7.29

Table B491. Cary Environmental Focus Areas (In Order of Importance) by Education

HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
Safe drinking water 8.60	Safe drinking water 8.55	Safe drinking water 8.74
Control litter 8.14	Preserve open space 8.13	Preserve open space 8.05
Recycle/waste reduction 8.10	Control litter 8.10	Recycle/waste reduction 7.90
Address food insecurity 8.07	Protect/plant trees 7.97	Control litter 7.84
Protect/plant trees 8.02	Mitigate flooding impact 7.95	Increase wildlife habitats 7.74
Preserve open space 7.97	Recycle/waste reduction 7.94	Protect/plant trees 7.58
Mitigate flooding impact 7.94	Address food insecurity 7.65	Mitigate flooding impact 7.58
Increase wildlife habitats 7.82	Increase wildlife habitats 7.38	Address food insecurity 7.21
Solar/non-fossil energy 7.31	Solar/non-fossil energy 7.17	Solar/non-fossil energy 6.58

APPENDIX B: CROSS TABULATIONS

Table B492. Cary Environmental Focus Areas (In Order of Importance) by Gender

MALE	FEMALE	NON-BINARY
Safe drinking water 8.50	Safe drinking water 8.67	Safe drinking water 9.00
Control litter 7.98	Protect/plant trees 8.24	Preserve open space 9.00
Preserve open space 7.95	Control litter 8.24	Protect/plant trees 9.00
Recycle/waste reduction 7.81	Preserve open space 8.21	Solar/non-fossil energy 9.00
Mitigate flooding impact 7.77	Recycle/waste reduction 8.20	Address food insecurity 9.00
Protect/plant trees 7.73	Mitigate flooding impact 8.08	Increase wildlife habitats 9.00
Address food insecurity 7.55	Address food insecurity 7.99	Control litter 8.50
Increase wildlife habitats 7.36	Increase wildlife habitats 7.76	Recycle/waste reduction 8.50
Solar/non-fossil energy 6.87	Solar/non-fossil energy 7.51	Mitigate flooding impact 8.00

Table B493. Cary Environmental Focus Areas (In Order of Importance) by Home Ownership

OWN/MORTGAGE	RENT/NOT OWN	NO RENT/NOT OWN	OTHER
Safe drinking water 8.59	Safe drinking water 8.58	Safe drinking water 8.42	Solar/non-fossil energy 8.67
Preserve open space 8.04	Control litter 8.41	Address food insecurity 8.17	Safe drinking water 8.33
Control litter 8.03	Preserve open space 8.30	Protect/plant trees 8.00	Recycle/waste reduction 8.33
Protect/plant trees 7.92	Recycle/waste reduction 8.29	Control litter 8.00	Address food insecurity 8.00
Mitigate flooding impact 7.91	Address food insecurity 8.24	Recycle/waste reduction 8.00	Preserve open space 7.67
Recycle/waste reduction 7.89	Protect/plant trees 8.20	Preserve open space 7.92	Mitigate flooding impact 7.33
Address food insecurity 7.60	Mitigate flooding impact 8.05	Solar/non-fossil energy 7.92	Protect/plant trees 6.67
Increase wildlife habitats 7.44	Increase wildlife habitats 7.94	Increase wildlife habitats 7.83	Increase wildlife habitats 6.67
Solar/non-fossil energy 7.00	Solar/non-fossil energy 7.55	Mitigate flooding impact 7.67	Control litter 6.33

APPENDIX B: CROSS TABULATIONS

Table B494. Cary Environmental Focus Areas (In Order of Importance) by Home Type

SINGLE FAMILY	APARTMENT	TOWNHOUSE/CONDO	OTHER
Safe drinking water 8.59	Safe drinking water 8.60	Safe drinking water 8.37	Safe drinking water 8.88
Control litter 8.06	Control litter 8.36	Control litter 8.02	Preserve open space 8.38
Preserve open space 8.00	Preserve open space 8.35	Preserve open space 8.00	Mitigate flooding impact 8.38
Mitigate flooding impact 7.95	Recycle/waste reduction 8.22	Protect/plant trees 8.00	Recycle/waste reduction 8.13
Recycle/waste reduction 7.94	Address food insecurity 8.20	Recycle/waste reduction 7.92	Control litter 7.88
Protect/plant trees 7.92	Protect/plant trees 8.15	Address food insecurity 7.80	Increase wildlife habitats 7.88
Address food insecurity 7.65	Mitigate flooding impact 8.02	Mitigate flooding impact 7.63	Address food insecurity 7.63
Increase wildlife habitats 7.53	Increase wildlife habitats 7.71	Increase wildlife habitats 7.43	Protect/plant trees 7.50
Solar/non-fossil energy 7.09	Solar/non-fossil energy 7.32	Solar/non-fossil energy 7.31	Solar/non-fossil energy 7.50

APPENDIX B: CROSS TABULATIONS

Table B495. Cary Environmental Focus Areas (In Order of Importance) by Income

0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	\$150,001-\$200,000	OVER \$200,000
Safe drinking water 8.53	Safe drinking water 8.75	Safe drinking water 8.57	Safe drinking water 8.49	Safe drinking water 8.80
Control litter 8.44	Preserve open space 8.23	Preserve open space 8.25	Preserve open space 8.05	Control litter 8.27
Protect/plant trees 8.42	Recycle/waste reduction 8.22	Control litter 8.08	Protect/plant trees 7.78	Mitigate flooding impact 8.18
Address food insecurity 8.26	Control litter 8.21	Protect/plant trees 7.98	Mitigate flooding impact 7.72	Preserve open space 8.11
Preserve open space 8.21	Protect/plant trees 8.20	Mitigate flooding impact 7.94	Control litter 7.65	Recycle/waste reduction 8.04
Mitigate flooding impact 8.05	Address food insecurity 8.02	Recycle/waste reduction 7.91	Recycle/waste reduction 7.57	Protect/plant trees 7.96
Recycle/waste reduction 8.00	Mitigate flooding impact 7.91	Address food insecurity 7.84	Increase wildlife habitats 7.19	Address food insecurity 7.85
Increase wildlife habitats 7.44	Increase wildlife habitats 7.83	Increase wildlife habitats 7.48	Address food insecurity 7.16	Increase wildlife habitats 7.74
Solar/non-fossil energy 7.00	Solar/non-fossil energy 7.60	Solar/non-fossil energy 7.14	Solar/non-fossil energy 6.68	Solar/non-fossil energy 7.13

APPENDIX B: CROSS TABULATIONS

Table B496. Cary Environmental Focus Areas (In Order of Importance) by Race

CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
Safe drinking water 8.63	Safe drinking water 8.45	Safe drinking water 8.63	Safe drinking water 8.38	Safe drinking water 8.56
Preserve open space 8.08	Control litter 8.23	Recycle/waste reduction 8.46	Mitigate flooding impact 8.24	Control litter 8.44
Control litter 8.06	Preserve open space 8.13	Control litter 8.40	Address food insecurity 8.10	Preserve open space 8.31
Protect/plant trees 8.00	Mitigate flooding impact 8.08	Preserve open space 8.37	Recycle/waste reduction 8.10	Address food insecurity 8.31
Recycle/waste reduction 7.94	Recycle/waste reduction 8.05	Protect/plant trees 8.14	Increase wildlife habitats 7.96	Protect/plant trees 8.19
Mitigate flooding impact 7.90	Protect/plant trees 7.92	Mitigate flooding impact 8.03	Control litter 7.95	Mitigate flooding impact 8.19
Address food insecurity 7.72	Address food insecurity 7.76	Address food insecurity 7.94	Protect/plant trees 7.86	Recycle/waste reduction 8.19
Increase wildlife habitats 7.53	Increase wildlife habitats 7.66	Increase wildlife habitats 7.85	Solar/non-fossil energy 7.71	Solar/non-fossil energy 8.07
Solar/non-fossil energy 7.07	Solar/non-fossil energy 7.33	Solar/non-fossil energy 7.40	Preserve open space 7.67	Increase wildlife habitats 7.75

Table B497. Cary Environmental Focus Areas (In Order of Importance) by Voter Status

REGISTERED	NOT REGISTERED
Safe drinking water 8.59	Recycle/waste reduction 8.48
Control litter 8.08	Protect/plant trees 8.44
Preserve open space 8.06	Control litter 8.36
Recycle/waste reduction 7.96	Preserve open space 8.32
Protect/plant trees 7.94	Mitigate flooding impact 8.32
Mitigate flooding impact 7.91	Increase wildlife habitats 8.29
Address food insecurity 7.74	Safe drinking water 8.28
Increase wildlife habitats 7.51	Address food insecurity 8.16
Solar/non-fossil energy 7.14	Solar/non-fossil energy 7.80

APPENDIX B: CROSS TABULATIONS

Table B498. Cary Environmental Focus Areas (In Order of Importance) by Years in Cary

0-1	2-5	6-10	OVER 10	NATIVE
Safe drinking water 8.64	Safe drinking water 8.58	Safe drinking water 8.46	Safe drinking water 8.61	Safe drinking water 8.82
Control litter 8.50	Preserve open space 8.14	Control litter 8.03	Control litter 8.08	Protect/plant trees 8.73
Protect/plant trees 8.36	Control litter 8.09	Address food insecurity 8.02	Recycle/waste reduction 8.02	Mitigate flooding impact 8.55
Recycle/waste reduction 8.36	Protect/plant trees 8.04	Preserve open space 7.98	Preserve open space 7.99	Preserve open space 8.46
Preserve open space 8.29	Recycle/waste reduction 7.94	Protect/plant trees 7.94	Mitigate flooding impact 7.88	Control litter 8.36
Mitigate flooding impact 8.29	Mitigate flooding impact 7.87	Mitigate flooding impact 7.93	Protect/plant trees 7.81	Recycle/waste reduction 8.09
Address food insecurity 8.29	Address food insecurity 7.77	Recycle/waste reduction 7.85	Address food insecurity 7.54	Address food insecurity 7.91
Solar/non-fossil energy 7.93	Increase wildlife habitats 7.53	Increase wildlife habitats 7.57	Increase wildlife habitats 7.48	Increase wildlife habitats 7.91
Increase wildlife habitats 7.92	Solar/non-fossil energy 7.20	Solar/non-fossil energy 7.24	Solar/non-fossil energy 7.00	Solar/non-fossil energy 7.46

APPENDIX B: CROSS TABULATIONS

HOME NEIGHBORHOOD CHARACTERISTICS: SAFETY CROSS TABULATIONS

Table B499. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.40	0.0	0.0	0.0	0.0	4.0	4.0	0.0	32.0	60.0	A-
25–54	239	8.22	0.0	0.0	0.0	0.4	2.1	1.7	13.4	35.6	46.9	A-
55–64	52	8.27	0.0	0.0	0.0	0.0	0.0	3.8	9.6	42.3	44.2	A-
65 & Over	71	8.34	0.0	0.0	0.0	0.0	0.0	1.4	15.5	31.0	52.1	A-

Table B500. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	128	8.20	0.0	0.0	0.0	0.0	1.6	3.1	16.4	31.3	47.7	A-
College Degree	237	8.28	0.0	0.0	0.0	0.4	1.3	2.1	10.5	37.1	48.5	A-
PhD/JD/MD	19	8.37	0.0	0.0	0.0	0.0	0.0	0.0	10.5	42.1	47.4	A-

Table B501. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	201	8.24	0.0	0.0	0.0	0.0	2.0	2.0	12.9	36.3	46.8	A-
Female	180	8.25	0.0	0.0	0.0	0.6	1.7	2.2	12.2	34.4	48.9	A-
Non-Binary	2	9.00	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	100.0	A+

Table B502. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	282	8.30	0.0	0.0	0.0	0.4	0.7	2.1	10.3	38.7	47.9	A-
Rent/Not Own	86	8.21	0.0	0.0	0.0	0.0	1.2	2.3	20.9	25.6	50.0	A-
No Rent/Not Own	12	8.00	0.0	0.0	0.0	0.0	8.3	8.3	0.0	41.7	41.7	B+
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

**Table B503. Ratings of Home Neighborhood Safety
(Feel Safe, Presence of Safety Programs) by Home Type**

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	276	8.29	0.0	0.0	0.0	0.4	1.4	2.5	9.8	36.2	49.6	A-
Apartment	55	8.09	0.0	0.0	0.0	0.0	1.8	3.6	23.6	25.5	45.5	A-
Townhouse/ Condo	50	8.18	0.0	0.0	0.0	0.0	0.0	2.0	16.0	44.0	38.0	A-
Other	8	8.50	0.0	0.0	0.0	0.0	0.0	0.0	12.5	25.0	62.5	A

**Table B504. Ratings of Home Neighborhood Safety
(Feel Safe, Presence of Safety Programs) by Income**

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	7.53	0.0	0.0	0.0	0.0	0.0	21.1	31.6	21.1	26.3	B
\$45,001- \$100,000	91	8.15	0.0	0.0	0.0	1.1	1.1	1.1	16.5	38.5	41.8	A-
\$100,001- \$150,000	63	8.33	0.0	0.0	0.0	0.0	3.2	0.0	9.5	34.9	52.4	A-
\$150,001- \$200,000	37	8.24	0.0	0.0	0.0	0.0	0.0	0.0	16.2	43.2	40.5	A-
Over \$200,000	54	8.35	0.0	0.0	0.0	0.0	1.9	0.0	9.3	38.9	50.0	A-

Table B505. Ratings of Home Neighborhood Safety (Feel Safe, Presence of Safety Programs) by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	252	8.27	0.0	0.0	0.0	0.4	1.2	2.8	11.5	34.5	49.6	A-
Asian	41	8.32	0.0	0.0	0.0	0.0	0.0	0.0	17.1	34.1	48.8	A-
African-American	35	8.40	0.0	0.0	0.0	0.0	0.0	0.0	17.1	25.7	57.1	A-
Hispanic	21	8.10	0.0	0.0	0.0	0.0	4.8	0.0	9.5	52.4	33.3	A-
Other	16	8.19	0.0	0.0	0.0	0.0	0.0	0.0	18.8	43.8	37.5	A-

APPENDIX B: CROSS TABULATIONS

**Table B506. Ratings of Home Neighborhood Safety
(Feel Safe, Presence of Safety Programs) by Voter Status**

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	361	8.25	0.0	0.0	0.0	0.3	1.4	2.5	13.0	34.9	47.9	A-
Not Registered	25	8.40	0.0	0.0	0.0	0.0	0.0	4.0	4.0	40.0	52.0	A-

**Table B507. Ratings of Home Neighborhood Safety
(Feel Safe, Presence of Safety Programs) by Years in Cary**

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.64	0.0	0.0	0.0	0.0	0.0	0.0	0.0	35.7	64.3	A
2-5	105	8.34	0.0	0.0	0.0	0.0	1.0	1.0	10.5	38.1	49.5	A-
6-10	88	8.14	0.0	0.0	0.0	1.1	1.1	2.3	14.8	39.8	40.9	A-
Over 10	171	8.23	0.0	0.0	0.0	0.0	1.8	3.5	13.5	32.2	49.1	A-
Native	11	8.36	0.0	0.0	0.0	0.0	0.0	0.0	18.2	27.3	54.5	A-



APPENDIX B: CROSS TABULATIONS

HOME NEIGHBORHOOD CHARACTERISTICS: DESIRABILITY CROSS TABULATIONS

Table B508. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	8.24	0.0	0.0	4.0	0.0	0.0	0.0	12.0	28.0	56.0	A-
25–54	240	7.98	0.0	0.0	0.0	0.8	3.3	2.9	21.7	32.9	38.3	B+
55–64	52	8.17	0.0	0.0	0.0	1.9	0.0	1.9	13.5	40.4	42.3	A-
65 & Over	71	8.20	0.0	0.0	0.0	0.0	4.2	2.8	14.1	26.8	52.1	A-

Table B509. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	128	7.94	0.0	0.0	0.8	1.6	2.3	4.7	21.9	26.6	42.2	B+
College Degree	237	8.11	0.0	0.0	0.0	0.4	3.0	1.7	16.9	36.3	41.8	A-
PhD/JD/MD	19	8.37	0.0	0.0	0.0	0.0	0.0	0.0	15.8	31.6	52.6	A-

Table B510. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	201	7.92	0.0	0.0	0.5	1.0	4.0	2.5	20.9	35.3	35.8	B+
Female	181	8.19	0.0	0.0	0.0	0.6	1.7	2.8	17.1	28.7	49.2	A-
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B511. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	282	8.12	0.0	0.0	0.0	0.7	2.5	1.8	17.4	34.4	43.3	A-
Rent/Not Own	86	7.98	0.0	0.0	0.0	1.2	3.5	3.5	22.1	27.9	41.9	B+
No Rent/Not Own	12	7.50	0.0	0.0	8.3	0.0	0.0	16.7	16.7	16.7	41.7	B-
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B512. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	276	8.13	0.0	0.0	0.4	0.7	2.2	2.5	15.2	34.8	44.2	A-
Apartment	55	7.95	0.0	0.0	0.0	0.0	1.8	3.6	27.3	32.7	34.5	B+
Townhouse/ Condo	50	7.80	0.0	0.0	0.0	2.0	4.0	2.0	32.0	24.0	36.0	B+
Other	8	8.38	0.0	0.0	0.0	0.0	12.5	0.0	0.0	12.5	75.0	A-

Table B513. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	7.53	0.0	0.0	0.0	0.0	10.5	15.8	21.1	15.8	36.8	B
\$45,001-\$100,000	91	7.89	0.0	0.0	0.0	1.1	4.4	3.3	25.3	27.5	38.5	B+
\$100,001-\$150,000	63	7.78	0.0	0.0	0.0	3.2	3.2	3.2	25.4	33.3	31.7	B
\$150,001-\$200,000	37	8.14	0.0	0.0	0.0	0.0	0.0	5.4	13.5	43.2	37.8	A-
Over \$200,000	55	8.31	0.0	0.0	0.0	0.0	3.6	0.0	14.5	25.5	56.4	A-

Table B514. Ratings of Home Neighborhood Desirability (Attractive, Want to Live There) by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	253	8.12	0.0	0.0	0.0	0.8	2.4	2.4	18.6	30.8	45.1	A-
Asian	41	8.17	0.0	0.0	0.0	0.0	0.0	4.9	17.1	34.1	43.9	A-
African-American	35	8.03	0.0	0.0	0.0	0.0	0.0	2.9	28.6	31.4	37.1	B+
Hispanic	21	7.76	0.0	0.0	0.0	0.0	14.3	4.8	9.5	33.3	38.1	B
Other	16	7.69	0.0	0.0	6.3	6.3	6.3	0.0	0.0	37.5	43.8	B

APPENDIX B: CROSS TABULATIONS

**Table B515. Ratings of Home Neighborhood Desirability
(Attractive, Want to Live There) by Voter Status**

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	360	8.04	0.0	0.0	0.3	0.8	2.8	2.5	19.7	31.9	41.9	B+
Not Registered	26	8.35	0.0	0.0	0.0	0.0	0.0	3.8	7.7	38.5	50.0	A-

**Table B516. Ratings of Home Neighborhood Desirability
(Attractive, Want to Live There) by Years in Cary**

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	14	8.36	0.0	0.0	0.0	0.0	0.0	0.0	14.3	35.7	50.0	A-
2-5	105	7.91	0.0	0.0	1.0	1.0	3.8	2.9	21.9	30.5	39.0	B+
6-10	89	7.97	0.0	0.0	0.0	2.2	1.1	4.5	16.9	40.4	34.8	B+
Over 10	170	8.21	0.0	0.0	0.0	0.0	2.4	1.8	17.1	30.6	48.2	A-
Native	11	7.91	0.0	0.0	0.0	0.0	9.1	0.0	27.3	18.2	45.5	B+



APPENDIX B: CROSS TABULATIONS

HOME NEIGHBORHOOD CHARACTERISTICS: STRENGTH CROSS TABULATIONS

Table B517. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.72	4.0	0.0	0.0	0.0	4.0	0.0	24.0	32.0	36.0	B
25–54	232	7.58	1.3	0.0	1.3	1.7	6.5	6.0	21.1	29.3	32.8	B
55–64	50	7.54	0.0	0.0	0.0	6.0	8.0	4.0	14.0	44.0	24.0	B
65 & Over	68	7.91	0.0	0.0	0.0	0.0	8.8	2.9	19.1	26.5	42.6	B+

Table B518. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	125	7.74	1.6	0.0	0.0	0.8	4.0	5.6	24.0	28.0	36.0	B
College Degree	228	7.60	0.4	0.0	1.3	2.2	9.2	4.4	18.4	31.1	32.9	B
PhD/JD/MD	19	7.79	0.0	0.0	0.0	5.3	0.0	5.3	15.8	47.4	26.3	B+

Table B519. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	194	7.52	1.0	0.0	0.5	3.1	8.2	5.7	20.6	30.4	30.4	B
Female	176	7.75	1.1	0.0	1.1	0.6	5.7	4.5	19.3	31.3	36.4	B
Non-Binary	2	8.50	0.0	0.0	0.0	0.0	0.0	0.0	0.0	50.0	50.0	A

Table B520. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	273	7.67	0.7	0.0	0.7	2.2	6.6	4.8	18.7	33.7	32.6	B
Rent/Not Own	83	7.66	0.0	0.0	1.2	1.2	8.4	4.8	25.3	21.7	37.3	B
No Rent/Not Own	12	7.33	8.3	0.0	0.0	0.0	8.3	0.0	16.7	33.3	33.3	B-
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B521. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	268	7.67	1.1	0.0	0.7	1.9	6.7	4.5	18.3	33.2	33.6	B
Apartment	52	7.64	0.0	0.0	0.0	0.0	11.5	3.8	28.8	21.2	34.6	B
Townhouse/ Condo	49	7.55	0.0	0.0	2.0	4.1	4.1	8.2	20.4	30.6	30.6	B
Other	8	7.63	0.0	0.0	0.0	0.0	12.5	12.5	12.5	25.0	37.5	B

Table B522. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	7.00	5.3	0.0	0.0	0.0	10.5	15.8	26.3	15.8	26.3	C+
\$45,001-\$100,000	90	7.59	0.0	0.0	0.0	2.2	8.9	4.4	24.4	32.2	27.8	B
\$100,001-\$150,000	63	7.62	0.0	0.0	0.0	3.2	6.3	4.8	28.6	25.4	31.7	B
\$150,001-\$200,000	35	7.66	0.0	0.0	2.9	0.0	8.6	5.7	14.3	37.1	31.4	B
Over \$200,000	54	7.93	0.0	0.0	3.7	1.9	1.9	5.6	7.4	37.0	42.6	B+

Table B523. Ratings of Home Neighborhood Strength (Adapt to Change, Visually Interesting) by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	244	7.71	0.4	0.0	0.4	2.0	6.6	4.1	21.7	31.1	33.6	B
Asian	40	7.68	0.0	0.0	2.5	0.0	7.5	2.5	22.5	35.0	30.0	B
African-American	34	7.44	0.0	0.0	2.9	5.9	5.9	14.7	14.7	11.8	44.1	B-
Hispanic	21	7.91	0.0	0.0	0.0	0.0	9.5	0.0	14.3	42.9	33.3	B+
Other	16	7.38	6.3	0.0	0.0	0.0	6.3	6.3	18.8	31.3	31.3	B-

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**Table B524. Ratings of Home Neighborhood Strength
(Adapt to Change, Visually Interesting) by Voter Status**

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	349	7.63	0.9	0.0	0.9	2.0	7.2	4.9	20.9	30.1	33.2	B
Not Registered	25	8.04	0.0	0.0	0.0	0.0	4.0	8.0	8.0	40.0	40.0	B+

**Table B525. Ratings of Home Neighborhood Strength
(Adapt to Change, Visually Interesting) by Years in Cary**

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	13	8.00	0.0	0.0	0.0	0.0	7.7	0.0	23.1	23.1	46.2	B+
2-5	102	7.53	2.0	0.0	1.0	2.9	7.8	3.9	18.6	30.4	33.3	B
6-10	87	7.61	0.0	0.0	1.1	1.1	5.7	2.3	29.9	36.8	23.0	B
Over 10	164	7.72	0.6	0.0	0.6	1.8	7.3	7.3	15.2	28.7	38.4	B
Native	10	7.80	0.0	0.0	0.0	0.0	10.0	0.0	20.0	40.0	30.0	B+



APPENDIX B: CROSS TABULATIONS

HOME NEIGHBORHOOD CHARACTERISTICS: COMMUNITY CONNECTION CROSS TABULATIONS

Table B526. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Age

AGE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
18–24	25	7.36	0.0	8.0	4.0	0.0	0.0	8.0	20.0	20.0	40.0	B-
25–54	238	7.12	1.7	2.5	1.7	4.2	5.9	7.1	29.0	22.7	25.2	C+
55–64	52	7.29	0.0	0.0	1.9	1.9	13.5	13.5	15.4	25.0	28.8	B-
65 & Over	71	7.51	0.0	0.0	2.8	2.8	4.2	8.5	29.6	16.9	35.2	B-

Table B527. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Education

EDUCATION	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
HS/Some College	128	7.16	1.6	3.1	2.3	3.1	8.6	8.6	21.9	15.6	35.2	B-
College Degree	237	7.26	0.8	1.7	2.1	3.8	4.6	8.0	28.3	24.9	25.7	B-
PhD/JD/MD	19	7.05	5.3	0.0	0.0	0.0	5.3	10.5	36.8	26.3	15.8	C+

Table B528. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Gender

GENDER	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Male	200	7.09	1.5	2.0	2.0	4.5	6.5	10.0	26.5	21.5	25.5	C+
Female	180	7.37	0.6	2.2	2.2	2.2	6.1	6.7	26.1	22.2	31.7	B-
Non-Binary	2	8.00	0.0	0.0	0.0	0.0	0.0	0.0	50.0	0.0	50.0	B+

Table B529. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Home Ownership

OWNERSHIP	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Own/Mortgage	282	7.29	1.1	1.4	1.8	3.5	6.0	7.8	25.9	25.2	27.3	B-
Rent/Not Own	86	6.97	2.3	3.5	3.5	3.5	7.0	10.5	25.6	11.6	32.6	C+
No Rent/Not Own	12	6.92	0.0	8.3	0.0	0.0	8.3	8.3	41.7	8.3	25.0	C+
Other	3	8.67	0.0	0.0	0.0	0.0	0.0	0.0	0.0	33.3	66.7	A

APPENDIX B: CROSS TABULATIONS

Table B530. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Home Type

HOME TYPE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Single Family	276	7.36	1.1	1.4	1.8	2.2	6.2	6.9	27.2	24.3	29.0	B-
Apartment	55	7.02	3.6	0.0	3.6	3.6	7.3	9.1	29.1	14.5	29.1	C+
Townhouse/ Condo	50	6.66	0.0	6.0	2.0	10.0	8.0	14.0	20.0	16.0	24.0	C
Other	8	7.00	0.0	12.5	0.0	0.0	0.0	12.5	25.0	25.0	25.0	C+

Table B531. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Income

INCOME	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
\$0-\$45,000	19	6.42	0.0	5.3	5.3	10.5	10.5	10.5	26.3	10.5	21.1	C-
\$45,001-\$100,000	91	7.07	1.1	0.0	3.3	4.4	7.7	13.2	29.7	13.2	27.5	C+
\$100,001-\$150,000	63	6.98	3.2	1.6	1.6	3.2	9.5	9.5	23.8	25.4	22.2	C+
\$150,001-\$200,000	37	7.41	0.0	0.0	2.7	5.4	5.4	2.7	18.9	48.6	16.2	B-
Over \$200,000	54	7.63	0.0	1.9	0.0	1.9	7.4	7.4	18.5	25.9	37.0	B

Table B532. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Race

RACE	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Caucasian	252	7.28	1.2	1.2	2.0	3.2	6.3	8.7	26.2	22.2	29.0	B-
Asian	41	7.17	2.4	2.4	2.4	2.4	7.3	4.9	24.4	26.8	26.8	B-
African-American	35	6.94	0.0	5.7	5.7	2.9	5.7	14.3	14.3	22.9	28.6	C+
Hispanic	21	7.52	0.0	0.0	0.0	4.8	4.8	4.8	33.3	23.8	28.6	B
Other	16	6.94	0.0	6.3	0.0	6.3	6.3	6.3	43.8	0.0	31.3	C+

APPENDIX B: CROSS TABULATIONS

Table B533. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Voter Status

VOTER STATUS	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
Registered	361	7.17	1.4	2.2	2.2	3.6	6.4	8.0	27.1	21.6	27.4	B-
Not Registered	25	7.76	0.0	0.0	0.0	0.0	8.0	12.0	16.0	24.0	40.0	B

Table B534. Ratings of Home Neighborhood Community Connection (I Know People, There is Social Interaction) by Years in Cary

YEARS IN CARY	N	MEAN	1	2	3	4	5	6	7	8	9	GRADE
0-1	13	6.54	7.7	7.7	0.0	0.0	7.7	15.4	15.4	23.1	23.1	C-
2-5	105	7.06	1.0	2.9	2.9	3.8	4.8	12.4	28.6	17.1	26.7	C+
6-10	88	7.30	0.0	2.3	1.1	4.5	4.5	8.0	29.5	23.9	26.1	B-
Over 10	171	7.33	1.2	1.2	2.3	2.3	8.2	5.8	25.1	22.8	31.0	B-
Native	11	7.09	9.1	0.0	0.0	9.1	0.0	0.0	18.2	36.4	27.3	C+



APPENDIX B: CROSS TABULATIONS

HOW WELL THE TOWN IS DOING ON HOUSING CHOICES CROSS TABULATIONS

Table B535. Ratings of Available Housing Choices by Age (In Order of Ratings)

18–24	25–54	55–64	65 & OVER
Households with Children 7.17	Households with Children 7.18	Households with Children 7.11	Young Professionals 6.98
Households No Children 6.79	Households No Children 6.99	Young Professionals 6.68	Households with Children 6.97
Local Workforce 6.38	Young Professionals 6.62	Households No Children 6.61	Households No Children 6.95
Seniors 6.36	Local Workforce 6.35	Multigenerational 6.15	Seniors 6.49
Young Professionals 6.29	Seniors 6.27	Local Workforce 6.13	Local Workforce 5.98
Multigenerational 6.14	Multigenerational 6.18	Seniors 5.85	Multigenerational 5.88

Table B536. Ratings of Available Housing Choices by Education (In Order of Ratings)

HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
Households with Children 7.08	Households with Children 7.21	Households No Children 6.88
Households No Children 6.94	Households No Children 6.91	Households with Children 6.71
Young Professionals 6.88	Young Professionals 6.59	Multigenerational 6.56
Local Workforce 6.63	Seniors 6.19	Young Professionals 6.53
Seniors 6.41	Local Workforce 6.05	Local Workforce 6.44
Multigenerational 6.34	Multigenerational 5.99	Seniors 6.07

APPENDIX B: CROSS TABULATIONS

Table B537. Ratings of Available Housing Choices by Gender (In Order of Ratings)

MALE	FEMALE	NON-BINARY
Households with Children 7.22	Households with Children 7.01	Households with Children 7.50
Households No Children 7.03	Households No Children 6.77	Households No Children 7.00
Young Professionals 6.75	Young Professionals 6.56	Seniors 6.50
Seniors 6.47	Local Workforce 6.01	Local Workforce 6.00
Local Workforce 6.43	Seniors 5.99	Multigenerational 6.00
Multigenerational 6.31	Multigenerational 5.88	Young Professionals 4.00

Table B538. Ratings of Available Housing Choices by Home Ownership (In Order of Ratings)

OWN/MORTGAGE	RENT/NOT OWN	NO RENT/NOT OWN	OTHER
Households with Children 7.20	Households with Children 7.06	Households with Children 6.42	Seniors 8.50
Households No Children 6.93	Households No Children 6.99	Seniors 6.42	Households with Children 8.33
Young Professionals 6.72	Young Professionals 6.68	Households No Children 6.25	Local Workforce 8.00
Local Workforce 6.23	Multigenerational 6.42	Local Workforce 6.25	Multigenerational 8.00
Seniors 6.20	Seniors 6.41	Multigenerational 6.25	Households No Children 7.67
Multigenerational 6.03	Local Workforce 6.40	Young Professionals 6.08	Young Professionals 7.67

APPENDIX B: CROSS TABULATIONS

Table B539. Ratings of Available Housing Choices by Home Type (In Order of Ratings)

SINGLE FAMILY	APARTMENT	TOWNHOUSE/CONDO	OTHER
Households with Children 7.20	Households with Children 7.10	Households with Children 7.09	Households No Children 7.14
Households No Children 6.88	Households No Children 7.00	Households No Children 6.98	Young Professionals 7.14
Young Professionals 6.66	Young Professionals 6.59	Young Professionals 6.79	Local Workforce 6.86
Seniors 6.21	Seniors 6.58	Multigenerational 6.51	Seniors 6.75
Local Workforce 6.19	Local Workforce 6.47	Local Workforce 6.41	Households with Children 5.63
Multigenerational 6.03	Multigenerational 6.39	Seniors 6.12	Multigenerational 5.43

Table B540. Ratings of Available Housing Choices by Income (In Order of Ratings)

0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	\$150,001-\$200,000	OVER \$200,000
Households with Children 6.79	Households with Children 7.11	Households with Children 7.36	Households with Children 7.38	Households with Children 7.32
Seniors 6.33	Households No Children 6.99	Households No Children 7.11	Households No Children 7.24	Households No Children 6.85
Households No Children 6.32	Young Professionals 6.80	Young Professionals 6.84	Young Professionals 6.94	Young Professionals 6.61
Young Professionals 6.00	Local Workforce 6.42	Local Workforce 6.23	Local Workforce 6.66	Seniors 6.02
Local Workforce 5.79	Seniors 6.40	Multigenerational 6.21	Multigenerational 6.55	Local Workforce 5.98
Multigenerational 5.40	Multigenerational 6.24	Seniors 6.12	Seniors 6.53	Multigenerational 5.94

APPENDIX B: CROSS TABULATIONS

Table B541. Ratings of Available Housing Choices by Race (In Order of Ratings)

CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
Households with Children 7.08	Households with Children 7.19	Households with Children 7.62	Households with Children 7.14	Households No Children 7.27
Households No Children 6.89	Households No Children 7.09	Households No Children 7.00	Households No Children 6.81	Young Professionals 7.20
Young Professionals 6.63	Young Professionals 6.82	Multigenerational 6.97	Seniors 6.75	Households with Children 6.93
Seniors 6.17	Multigenerational 6.73	Young Professionals 6.94	Young Professionals 6.48	Local Workforce 6.62
Local Workforce 6.10	Local Workforce 6.61	Local Workforce 6.77	Multigenerational 6.43	Seniors 6.43
Multigenerational 5.95	Seniors 6.32	Seniors 6.75	Local Workforce 6.30	Multigenerational 6.27

Table B542. Ratings of Available Housing Choices by Voter Status (In Order of Ratings)

REGISTERED	NOT REGISTERED
Households with Children 7.15	Households with Children 7.00
Households No Children 6.96	Seniors 6.70
Young Professionals 6.70	Multigenerational 6.50
Local Workforce 6.27	Young Professionals 6.32
Seniors 6.24	Households No Children 6.27
Multigenerational 6.12	Local Workforce 6.20

APPENDIX B: CROSS TABULATIONS

Table B543. Ratings of Available Housing Choices by Years in Cary (In Order of Ratings)

0-1	2-5	6-10	OVER 10	NATIVE
Young Professionals 7.42	Households with Children 6.94	Households with Children 7.13	Households with Children 7.23	Households with Children 7.82
Households No Children 7.36	Households No Children 6.94	Households No Children 6.86	Households No Children 6.83	Households No Children 7.73
Households with Children 7.00	Young Professionals 6.57	Young Professionals 6.57	Young Professionals 6.72	Seniors 7.36
Local Workforce 6.73	Local Workforce 6.32	Seniors 6.38	Seniors 6.13	Local Workforce 7.27
Seniors 6.46	Seniors 6.22	Local Workforce 6.28	Local Workforce 6.12	Multigenerational 7.27
Multigenerational 6.46	Multigenerational 5.87	Multigenerational 6.24	Multigenerational 6.12	Young Professionals 7.18



APPENDIX B: CROSS TABULATIONS

HOW OFTEN RESPONDENTS RIDE BICYCLES IN CARY CROSS TABULATIONS

Table B544. How Often Respondents Ride Bicycles in Cary by Age

AGE	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
18–24	25	0.0	12.0	20.0	12.0	56.0
25–54	240	2.1	18.8	21.7	22.1	35.4
55–64	53	1.9	18.9	7.5	15.1	56.6
65 & Over	71	0.0	4.2	2.8	7.0	85.9

Table B545. How Often Respondents Ride Bicycles in Cary by Education

EDUCATION	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
HS/Some College	131	1.5	11.5	11.5	12.2	63.4
College Degree	236	1.3	16.9	17.8	22.5	41.5
PhD/JD/MD	19	5.3	31.6	26.3	0.0	36.8

Table B546. How Often Respondents Ride Bicycles in Cary by Gender

GENDER	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
Male	200	1.5	17.0	18.0	15.5	48.0
Female	183	1.6	14.2	13.7	20.8	49.7
Non-Binary	2	0.0	0.0	50.0	0.0	50.0

Table B547. How Often Respondents Ride Bicycles in Cary by Home Ownership

OWNERSHIP	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
Own/Mortgage	283	1.8	18.0	17.3	18.7	44.2
Rent/Not Own	86	1.2	9.3	12.8	15.1	61.6
No Rent/Not Own	12	0.0	8.3	8.3	25.0	58.3
Other	3	0.0	0.0	0.0	0.0	100.0

APPENDIX B: CROSS TABULATIONS

Table B548. How Often Respondents Ride Bicycles in Cary by Home Type

HOME TYPE	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
Single Family	278	1.8	18.7	17.6	19.8	42.1
Apartment	54	1.9	11.1	9.3	13.0	64.8
Townhouse/ Condo	50	0.0	8.0	14.0	14.0	64.0
Other	8	0.0	0.0	12.5	0.0	87.5

Table B549. How Often Respondents Ride Bicycles in Cary by Income

INCOME	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
\$0-\$45,000	19	0.0	0.0	5.3	5.3	89.5
\$45,001-\$100,000	92	2.2	10.9	10.9	15.2	60.9
\$100,001-\$150,000	63	1.6	11.1	23.8	17.5	46.0
\$150,001-\$200,000	37	2.7	18.9	13.5	37.8	27.0
Over \$200,000	55	3.6	21.8	21.8	23.6	29.1

Table B550. How Often Respondents Ride Bicycles in Cary by Race

RACE	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
Caucasian	251	1.6	15.5	15.5	16.7	50.6
Asian	41	0.0	24.4	19.5	22.0	34.1
African-American	35	2.9	5.7	11.4	22.9	57.1
Hispanic	24	0.0	25.0	12.5	16.7	45.8
Other	16	6.3	6.3	18.8	18.8	50.0

APPENDIX B: CROSS TABULATIONS

Table B551. How Often Respondents Ride Bicycles in Cary by Voter Status

VOTER STATUS	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
Registered	361	1.4	15.2	15.5	17.2	50.7
Not Registered	27	3.7	22.2	22.2	25.9	25.9

Table B552. How Often Respondents Ride Bicycles in Cary by Years in Cary

YEARS IN CARY	N	EVERY DAY	A FEW TIMES A WEEK	A FEW TIMES A MONTH	A FEW TIMES A YEAR	NEVER
0-1	13	0.0	15.4	7.7	7.7	69.2
2-5	105	0.0	15.2	18.1	17.1	49.5
6-10	89	4.5	18.0	19.1	22.5	36.0
Over 10	171	1.2	15.2	14.0	16.4	53.2
Native	11	0.0	18.2	9.1	18.2	54.5



APPENDIX B: CROSS TABULATIONS

ACTIONS TO INCREASE BICYCLE RIDERSHIP IN CARY CROSS TABULATIONS

Table B553. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Age (In Order of Ratings)

18–24	25–54	55–64	65 & OVER
Add sidewalks 2.83	Add greenways 3.46	Add greenways 2.85	Add greenways 2.10
Add greenways 2.63	Add sidewalks 3.07	Separated bike lanes 2.67	Separated bike lanes 2.09
Separated bike lanes 2.54	Separated bike lanes 3.05	Add sidewalks 2.60	Add sidewalks 1.90
Add bike racks/lockers 2.25	Add bike racks/lockers 2.39	Add more painted lanes 2.21	Add more painted lanes 1.65
Add more painted lanes 2.21	Add more painted lanes 2.38	Add bike racks/lockers 2.15	Add bike racks/lockers 1.55

Table B554. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Education (In Order of Ratings)

HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
Add greenways 2.31	Add greenways 3.44	Add greenways 3.84
Separated bike lanes 2.27	Add sidewalks 3.10	Separated bike lanes 3.47
Add sidewalks 2.12	Separated bike lanes 3.03	Add sidewalks 3.32
Add more painted lanes 1.92	Add bike racks/lockers 2.36	Add more painted lanes 2.68
Add bike racks/lockers 1.84	Add more painted lanes 2.34	Add bike racks/lockers 2.63

Table B555. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Gender (In Order of Ratings)

MALE	FEMALE	NON-BINARY
Add greenways 3.11	Add greenways 2.99	Add greenways 5.00
Separated bike lanes 2.83	Add sidewalks 2.82	Add sidewalks 5.00
Add sidewalks 2.69	Separated bike lanes 2.69	Separated bike lanes 4.50
Add bike racks/lockers 2.29	Add more painted lanes 2.09	Add more painted lanes 3.50
Add more painted lanes 2.28	Add bike racks/lockers 2.07	Add bike racks/lockers 2.50

APPENDIX B: CROSS TABULATIONS

Table B556. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Home Ownership (In Order of Ratings)

OWN/MORTGAGE	RENT/NOT OWN	NO RENT/NOT OWN	OTHER
Add greenways 3.20	Add greenways 2.74	Separated bike lanes 2.33	Add more painted lanes 2.67
Separated bike lanes 2.87	Add sidewalks 2.64	Add greenways 2.25	Add greenways 2.33
Add sidewalks 2.84	Separated bike lanes 2.55	Add sidewalks 2.17	Separated bike lanes 2.33
Add bike racks/ lockers 2.22	Add more painted lanes 2.29	Add more painted lanes 2.08	Add sidewalks 2.33
Add more painted lanes 2.19	Add bike racks/ lockers 2.27	Add bike racks/ lockers 1.50	Add bike racks/ lockers 1.00

Table B557. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Home Type (In Order of Ratings)

SINGLE FAMILY	APARTMENT	TOWNHOUSE/CONDO	OTHER
Add greenways 3.21	Add greenways 2.96	Add greenways 2.47	Add greenways 2.13
Add sidewalks 2.89	Separated bike lanes 2.76	Separated bike lanes 2.47	Add sidewalks 2.13
Separated bike lanes 2.87	Add sidewalks 2.70	Add sidewalks 2.28	Add more painted lanes 1.75
Add more painted lanes 2.21	Add more painted lanes 2.40	Add more painted lanes 2.15	Separated bike lanes 1.63
Add bike racks/ lockers 2.21	Add bike racks/ lockers 2.34	Add bike racks/ lockers 1.98	Add bike racks/ lockers 1.63

APPENDIX B: CROSS TABULATIONS

Table B558. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Income (In Order of Ratings)

0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	\$150,001-\$200,000	OVER \$200,000
Add greenways 2.26	Separated bike lanes 2.66	Add greenways 3.37	Add greenways 3.46	Add greenways 3.77
Separated bike lanes 2.26	Add greenways 2.63	Separated bike lanes 2.98	Add sidewalks 3.16	Add sidewalks 3.38
Add more painted lanes 2.21	Add sidewalks 2.56	Add sidewalks 2.84	Separated bike lanes 3.08	Separated bike lanes 3.21
Add bike racks/ lockers 1.84	Add bike racks/ lockers 2.20	Add more painted lanes 2.33	Add more painted lanes 2.43	Add bike racks/ lockers 2.56
Add sidewalks 1.74	Add more painted lanes 2.14	Add bike racks/ lockers 2.18	Add bike racks/ lockers 2.35	Add more painted lanes 2.25

Table B559. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Race (In Order of Ratings)

CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
Add greenways 3.00	Add greenways 3.92	Add greenways 2.59	Add greenways 2.83	Add greenways 3.13
Separated bike lanes 2.78	Add sidewalks 3.87	Add sidewalks 2.35	Add sidewalks 2.74	Separated bike lanes 3.13
Add sidewalks 2.68	Separated bike lanes 3.37	Separated bike lanes 2.29	Separated bike lanes 2.65	Add more painted lanes 2.56
Add more painted lanes 2.14	Add bike racks/ lockers 2.84	Add bike racks/ lockers 2.15	Add more painted lanes 2.48	Add sidewalks 2.44
Add bike racks/ lockers 2.09	Add more painted lanes 2.63	Add more painted lanes 2.03	Add bike racks/ lockers 2.09	Add bike racks/ lockers 2.44

APPENDIX B: CROSS TABULATIONS

Table B560. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle Ratings by Voter Status (In Order of Ratings)

REGISTERED	NOT REGISTERED
Add greenways 3.06	Add greenways 3.28
Separated bike lanes 2.78	Add sidewalks 3.16
Add sidewalks 2.75	Separated bike lanes 2.92
Add more painted lanes 2.18	Add more painted lanes 2.76
Add bike racks/lockers 2.16	Add bike racks/lockers 2.72

Table B561. Impact of Actions to Increase How Often Respondents Would Ride a Bicycle by Years in Cary (In Order of Ratings)

0-1	2-5	6-10	OVER 10	NATIVE
Add sidewalks 2.62	Add greenways 3.33	Add greenways 3.18	Add greenways 2.90	Add greenways 2.91
Add greenways 2.46	Separated bike lanes 2.99	Add sidewalks 2.96	Separated bike lanes 2.64	Separated bike lanes 2.46
Separated bike lanes 2.15	Add sidewalks 2.99	Separated bike lanes 2.93	Add sidewalks 2.58	Add sidewalks 2.46
Add bike racks/lockers 2.08	Add more painted lanes 2.45	Add bike racks/lockers 2.48	Add more painted lanes 2.09	Add bike racks/lockers 1.55
Add more painted lanes 2.00	Add bike racks/lockers 2.42	Add more painted lanes 2.31	Add bike racks/lockers 1.95	Add more painted lanes 1.46

AGE CROSS TABULATIONS

Table B562. Age by Education

EDUCATION	N	18–24	25–54	55–64	65 & OVER
HS/Some College	131	13.0	51.1	16.0	19.8
College Degree	237	3.4	67.9	12.7	16.0
PhD/JD/MD	19	0.0	63.2	10.5	26.3

Table B563. Age by Gender

GENDER	N	18–24	25–54	55–64	65 & OVER
Male	203	5.9	63.1	13.8	17.2
Female	183	5.5	61.2	13.1	20.2
Non-Binary	2	100.0	0.0	0.0	0.0

Table B564. Age by Home Ownership

OWNERSHIP	N	18–24	25–54	55–64	65 & OVER
Own/Mortgage	283	2.5	62.5	15.2	19.8
Rent/Not Own	87	11.5	64.4	11.5	12.6
No Rent/Not Own	12	58.3	25.0	0.0	16.7
Other	3	33.3	33.3	0.0	33.3

Table B565. Age by Home Type

HOME TYPE	N	18–24	25–54	55–64	65 & OVER
Single Family	276	6.5	59.8	14.5	19.2
Apartment	55	7.3	72.7	7.3	12.7
Townhouse/Condo	50	4.0	66.0	18.0	12.0
Other	8	12.5	25.0	0.0	62.5

APPENDIX B: CROSS TABULATIONS

Table B566. Age by Income

INCOME	N	18–24	25–54	55–64	65 & OVER
0–\$45,000	19	5.3	73.7	0.0	21.1
\$45,001–\$100,000	92	6.5	54.3	10.9	28.3
\$100,001–\$150,000	63	4.8	68.3	15.9	11.1
\$150,001–\$200,000	37	0.0	81.1	13.5	5.4
Over \$200,000	55	1.8	76.4	12.7	9.1

Table B567. Age by Race

RACE	N	18–24	25–54	55–64	65 & OVER
Caucasian	253	6.3	54.9	15.0	23.7
Asian	41	2.4	80.5	9.8	7.3
African-American	35	5.7	71.4	11.4	11.4
Hispanic	24	12.5	70.8	12.5	4.2
Other	16	12.5	62.5	12.5	12.5

Table B568. Age by Voter Status

VOTER STATUS	N	18–24	25–54	55–64	65 & OVER
Registered	362	5.2	61.9	13.5	19.3
Not Registered	26	19.2	61.5	15.4	3.8

Table B569. Age by Years in Cary

YEARS IN CARY	N	18–24	25–54	55–64	65 & OVER
0–1	14	21.4	50.0	7.1	21.4
2–5	105	5.7	76.2	10.5	7.6
6--0	90	4.4	78.9	8.9	7.8
Over 10	170	5.3	45.3	18.8	30.6
Native	11	27.3	54.5	9.1	9.1

EDUCATION CROSS TABULATIONS

Table B570. Education by Age

AGE	N	HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
18-24	25	68.0	32.0	0.0
25-54	240	27.9	67.1	5.0
55-64	53	39.6	56.6	3.8
65 & Over	69	37.7	55.1	7.2

Table B571. Education by Gender

GENDER	N	HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
Male	199	35.7	59.8	4.5
Female	181	31.5	63.5	5.0
Non-Binary	2	50.0	50.0	0.0

Table B572. Education by Home Ownership

OWNERSHIP	N	HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
Own/Mortgage	283	26.5	67.5	6.0
Rent/Not Own	86	51.2	46.5	2.3
No Rent/Not Own	12	83.3	16.7	0.0
Other	3	33.3	66.7	0.0

Table B573. Education by Home Type

OWNERSHIP	N	HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
Single Family	276	29.0	65.6	5.4
Apartment	55	49.1	50.9	0.0
Townhouse/Condo	49	40.8	55.1	4.1
Other	8	50.0	25.0	25.0

APPENDIX B: CROSS TABULATIONS

Table B574. Education by Income

INCOME	N	HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
0-\$45,000	19	73.7	26.3	0.0
\$45,001-\$100,000	90	50.0	46.7	3.3
\$100,001-\$150,000	63	36.5	61.9	1.6
\$150,001-\$200,000	37	13.5	81.1	5.4
Over \$200,000	55	9.1	76.4	14.5

Table B575. Education by Voter Status

VOTER STATUS	N	HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
Registered	361	33.2	61.5	5.3
Non-Registered	26	38.5	61.5	0.0

Table B576. Education by Years in Cary

YEARS IN CARY	N	HS/SOME COLLEGE	COLLEGE DEGREE	PHD/JD/MD
0-1	12	25.0	66.7	8.3
2-5	105	31.4	65.7	2.9
6-10	90	33.3	62.2	4.4
Over 10	170	35.3	58.8	5.9
Native	11	45.5	45.5	9.1

HOME OWNERSHIP CROSS TABULATIONS

Table B577. Home Ownership by Age

AGE	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
18–24	25	28.0	40.0	28.0	4.0
25–54	237	74.7	23.6	1.3	0.4
55–64	53	81.1	18.9	0.0	0.0
65 & Over	70	80.0	15.7	2.9	1.4

Table B578. Home Ownership by Education

EDUCATION	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
HS/Some College	130	57.7	33.8	7.7	0.8
College Degree	235	81.3	17.0	0.9	0.9
PhD/JD/MD	19	89.5	10.5	0.0	0.0

Table B579. Home Ownership by Gender

GENDER	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
Male	198	70.2	25.8	3.5	0.5
Female	180	77.8	18.3	2.8	1.1
Non-Binary	2	100.0	0.0	0.0	0.0

Table B580. Home Ownership by Home Type

HOME TYPE	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
Single Family	275	90.9	4.4	4.0	0.7
Apartment	54	5.6	92.6	1.9	0.0
Townhouse/Condo	50	58.0	42.0	0.0	0.0
Other	8	37.5	50.0	0.0	12.5

APPENDIX B: CROSS TABULATIONS

Table B581. Home Ownership by Income

INCOME	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
0-\$45,000	19	26.3	57.9	15.8	0.0
\$45,001-\$100,000	91	67.0	31.9	1.1	0.0
\$100,001-\$150,000	63	79.4	17.5	3.2	0.0
\$150,001-\$200,000	37	94.6	5.4	0.0	0.0
Over \$200,000	55	92.7	5.5	0.0	1.8

Table B582. Home Ownership by Race

RACE	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
Caucasian	252	76.6	19.4	3.2	0.8
Asian	41	87.8	12.2	0.0	0.0
African-American	35	37.1	62.9	0.0	0.0
Hispanic	23	60.9	30.4	8.7	0.0
Other	16	68.8	18.8	12.5	0.0

Table B583. Home Ownership by Voter Status

VOTER STATUS	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
Registered	359	75.5	21.2	2.8	0.6
Not Registered	26	50.0	42.3	7.7	0.0

Table B584. Home Ownership by Years in Cary

YEARS IN CARY	N	OWN/ MORTGAGE	RENT/ NOT OWN	NO RENT/ NOT OWN	OTHER
0-1	13	30.8	69.2	0.0	0.0
2-5	105	58.1	40.0	1.9	0.0
6-10	90	77.8	20.0	1.1	1.1
Over 10	169	84.6	10.1	4.1	1.2
Native	10	70.0	10.0	20.0	0.0

HOME TYPE CROSS TABULATIONS

Table B585. Home Type by Age

AGE	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
18–24	25	72.0	16.0	8.0	4.0
25–54	240	68.8	16.7	13.8	0.8
55–64	53	75.5	7.5	17.0	0.0
65 & Over	71	74.6	9.9	8.5	7.0

Table B586. Home Type by Education

EDUCATION	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
HS/Some College	131	61.1	20.6	15.3	3.1
College Degree	238	76.1	11.8	11.3	0.8
PhD/JD/MD	19	78.9	0.0	10.5	10.5

Table B587. Home Type by Gender

GENDER	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
Male	201	67.2	18.4	12.4	2.0
Female	181	75.1	9.4	13.3	2.2
Non-Binary	2	100.0	0.0	0.0	0.0

Table B588. Home Type by Home Ownership

OWNERSHIP	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
Own/Mortgage	285	87.7	1.1	10.2	1.1
Rent/Not Own	87	13.8	57.5	24.1	4.6
No Rent/Not Own	12	91.7	8.3	0.0	0.0
Other	3	66.7	0.0	0.0	33.3

APPENDIX B: CROSS TABULATIONS

Table B589. Home Type by Income

INCOME	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
0-\$45,000	19	21.1	52.6	21.1	5.3
\$45,001-\$100,000	92	63.0	15.2	19.6	2.2
\$100,001-\$150,000	63	77.8	14.3	7.9	0.0
\$150,001-\$200,000	37	83.8	5.4	8.1	2.7
Over \$200,000	55	90.9	1.8	7.3	0.0

Table B590. Home Type by Race

RACE	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
Caucasian	253	75.1	11.9	10.7	2.4
Asian	41	70.7	12.2	17.1	0.0
African-American	35	34.3	48.6	17.1	0.0
Hispanic	24	75.0	0.0	16.7	8.3
Other	16	68.8	6.3	25.0	0.0

Table B591. Home Type by Voter Status

VOTER STATUS	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
Registered	363	71.6	14.0	12.1	2.2
Not Registered	27	63.0	14.8	22.2	0.0

Table B592. Home Type by Years in Cary

YEARS IN CARY	N	SINGLE FAMILY	APARTMENT	TOWNHOUSE/ CONDO	OTHER
0-1	13	23.1	38.5	15.4	23.1
2-5	106	51.9	24.5	22.6	0.9
6-10	91	73.6	14.3	12.1	0.0
Over 10	171	85.4	5.3	7.0	2.3
Native	11	72.7	18.2	9.1	0.0

APPENDIX B: CROSS TABULATIONS

INCOME CROSS TABULATIONS

Table B593. Income by Age

AGE	N	0–\$45,000	\$45,001–\$100,000	\$100,001–\$150,000	\$150,001–\$200,000	OVER \$200,000
18–24	11	9.1	54.5	27.3	0.0	9.1
25–54	179	7.8	27.9	24.0	16.8	23.5
55–64	32	0.0	31.3	31.3	15.6	21.9
65 & Over	44	9.1	59.1	15.9	4.5	11.4

Table B594. Income by Education

EDUCATION	N	0–\$45,000	\$45,001–\$100,000	\$100,001–\$150,000	\$150,001–\$200,000	OVER \$200,000
HS/Some College	92	15.2	48.9	25.0	5.4	5.4
College Degree	158	3.2	26.6	24.7	19.0	26.6
PhD/JD/MD	14	0.0	21.4	7.1	14.3	57.1

Table B595. Income by Gender

GENDER	N	0–\$45,000	\$45,001–\$100,000	\$100,001–\$150,000	\$150,001–\$200,000	OVER \$200,000
Male	136	6.6	32.4	26.5	16.9	17.6
Female	126	7.9	36.5	19.8	11.1	24.6
Non-Binary	0	–	–	–	–	–

Table B596. Income by Home Ownership

OWNERSHIP	N	0–\$45,000	\$45,001–\$100,000	\$100,001–\$150,000	\$150,001–\$200,000	OVER \$200,000
Own/Mortgage	202	2.5	30.2	24.8	17.3	25.2
Rent/Not Own	56	19.6	51.8	19.6	3.6	5.4
No Rent/Not Own	6	50.0	16.7	33.3	0.0	0.0
Other	1	0.0	0.0	0.0	0.0	100.0

APPENDIX B: CROSS TABULATIONS

Table B597. Income by Home Type

HOME TYPE	N	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	\$150,001-\$200,000	OVER \$200,000
Single Family	192	2.1	30.2	25.5	16.1	26.0
Apartment	36	27.8	38.9	25.0	5.6	2.8
Townhouse/Condo	34	11.8	52.9	14.7	8.8	11.8
Other	4	25.0	50.0	0.0	25.0	0.0

Table B598. Income by Race

RACE	N	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	\$150,001-\$200,000	OVER \$200,000
Caucasian	187	5.9	36.4	21.4	13.4	23.0
Asian	25	4.0	12.0	32.0	32.0	20.0
African-American	24	16.7	45.8	25.0	4.2	8.3
Hispanic	14	7.1	64.3	14.3	7.1	7.1
Other	10	10.0	10.0	60.0	0.0	20.0

Table B599. Income by Years in Cary

YEARS IN CARY	N	0-\$45,000	\$45,001-\$100,000	\$100,001-\$150,000	\$150,001-\$200,000	OVER \$200,000
0-1	9	11.1	44.4	11.1	22.2	11.1
2-5	76	6.6	31.6	27.6	11.8	22.4
6-10	68	7.4	32.4	19.1	14.7	26.5
Over 10	108	7.4	36.1	25.9	13.9	16.7
Native	5	0.0	60.0	0.0	20.0	20.0

RACE CROSS TABULATIONS

Table B600. Race by Age

AGE	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
18–24	24	66.7	4.2	8.3	12.5	8.3
25–54	224	62.1	14.7	11.2	7.6	4.5
55–64	51	74.5	7.8	7.8	5.9	3.9
65 & Over	70	85.7	4.3	5.7	1.4	2.9

Table B601. Race by Education

EDUCATION	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
HS/Some College	125	68.8	6.4	12.0	8.0	4.8
College Degree	224	67.4	13.8	8.9	6.3	3.6
PhD/JD/MD	18	77.8	11.1	0.0	0.0	11.1

Table B602. Race by Gender

GENDER	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
Male	190	62.1	13.7	11.6	7.9	4.7
Female	173	75.7	8.7	7.5	4.6	3.5
Non-Binary	2	50.0	0.0	0.0	50.0	0.0

Table B603. Race by Home Ownership

OWNERSHIP	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
Own/Mortgage	267	72.3	13.5	4.9	5.2	4.1
Rent/Not Own	86	57.0	5.8	25.6	8.1	3.5
No Rent/Not Own	12	66.7	0.0	0.0	16.7	16.7
Other	2	100.0	0.0	0.0	0.0	0.0

APPENDIX B: CROSS TABULATIONS

Table B604. Race by Home Type

HOME TYPE	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
Single Family	260	73.1	11.2	4.6	6.9	4.2
Apartment	53	56.6	9.4	32.1	0.0	1.9
Townhouse/Condo	48	56.3	14.6	12.5	8.3	8.3
Other	8	75.0	0.0	0.0	25.0	0.0

Table B605. Race by Income

INCOME	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
0-\$45,000	18	61.1	5.6	22.2	5.6	5.6
\$45,001-\$100,000	92	73.9	3.3	12.0	9.8	1.1
\$100,001-\$150,000	62	64.5	12.9	9.7	3.2	9.7
\$150,001-\$200,000	35	71.4	22.9	2.9	2.9	0.0
Over \$200,000	53	81.1	9.4	3.8	1.9	3.8

Table B606. Race by Voter Status

VOTER STATUS	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
Registered	344	71.5	9.6	9.3	5.5	4.1
Not Registered	25	28.0	32.0	12.0	20.0	8.0

Table B607. Race by Years in Cary

YEARS IN CARY	N	CAUCASIAN	ASIAN	AFRICAN-AMERICAN	HISPANIC	OTHER
0-1	13	76.9	15.4	7.7	0.0	0.0
2-5	100	65.0	14.0	13.0	6.0	2.0
6-10	85	57.6	14.1	8.2	9.4	10.6
Over 10	161	75.8	7.5	8.7	5.6	2.5
Native	10	70.0	10.0	0.0	10.0	10.0

APPENDIX B: CROSS TABULATIONS

REGISTERED VOTER CROSS TABULATIONS

Table B608. Registered Voter by Age

AGE	N	REGISTERED	NOT REGISTERED
18–24	24	79.2	20.8
25–54	240	93.3	6.7
55–64	53	92.5	7.5
65 & Over	71	98.6	1.4

Table B609. Registered Voter by Education

EDUCATION	N	REGISTERED	NOT REGISTERED
HS/Some College	130	92.3	7.7
College Degree	238	93.3	6.7
PhD/JD/MD	19	100.0	0.0

Table B610. Registered Voter by Gender

GENDER	N	REGISTERED	NOT REGISTERED
Male	201	91.5	8.5
Female	180	95.0	5.0
Non-Binary	2	100.0	0.0

Table B611. Registered Voter by Home Ownership

OWNERSHIP	N	REGISTERED	NOT REGISTERED
Own/Mortgage	264	95.4	4.6
Rent/Not Own	87	87.4	12.6
No Rent/Not Own	12	83.3	16.7
Other	2	100.0	0.0

APPENDIX B: CROSS TABULATIONS

Table B612. Registered Voter by Home Type

HOME TYPE	N	REGISTERED	NOT REGISTERED
Single Family	277	93.9	6.1
Apartment	55	92.7	7.3
Townhouse/Condo	50	88.0	12.0
Other	8	100.0	0.0

Table B613. Registered Voter by Income

INCOME	N	REGISTERED	NOT REGISTERED
0-\$45,000	19	89.5	10.5
\$45,001-\$100,000	92	96.7	3.3
\$100,001-\$150,000	63	96.8	3.2
\$150,001-\$200,000	37	97.3	2.7
Over \$200,000	55	90.9	9.1

Table B614. Registered Voter by Race

RACE	N	REGISTERED	NOT REGISTERED
Caucasian	253	97.2	2.8
Asian	41	80.5	19.5
African-American	35	91.4	8.6
Hispanic	24	79.2	20.8
Other	16	87.5	12.5

Table B615. Registered Voter by Years in Cary

YEARS IN CARY	N	REGISTERED	NOT REGISTERED
0-1	13	100.0	0.0
2-5	105	91.4	8.6
6-10	89	89.9	10.1
Over 10	171	95.9	4.1
Native	11	90.9	9.1

APPENDIX B: CROSS TABULATIONS

YEARS IN CARY CROSS TABULATIONS

Table B616. Years in Cary by Age

AGE	N	0-1	2-5	6-10	OVER 10	NATIVE
18-24	25	12.0	24.0	16.0	36.0	12.0
25-54	241	2.9	33.2	29.5	32.0	2.5
55-64	53	1.9	20.8	15.1	60.4	1.9
65 & Over	71	4.2	11.3	9.9	73.2	1.4

Table B617. Years in Cary by Education

EDUCATION	N	0-1	2-5	6-10	OVER 10	NATIVE
HS/Some College	131	2.3	25.2	22.9	45.8	3.8
College Degree	238	3.4	29.0	23.5	42.0	2.1
PhD/JD/MD	19	5.3	15.8	21.1	52.6	5.3

Table B618. Years in Cary by Gender

GENDER	N	0-1	2-5	6-10	OVER 10	NATIVE
Male	202	4.5	27.7	25.2	40.1	2.5
Female	181	2.8	25.4	20.4	48.6	2.8
Non-Binary	2	0.0	0.0	0.0	50.0	50.0

Table B619. Years in Cary by Home Ownership

OWNERSHIP	N	0-1	2-5	6-10	OVER 10	NATIVE
Own/Mortgage	285	1.4	21.4	24.6	50.2	2.5
Rent/Not Own	87	10.3	48.3	20.7	19.5	1.1
No Rent/Not Own	12	0.0	16.7	8.3	58.3	16.7
Other	3	0.0	0.0	33.3	66.7	0.0

APPENDIX B: CROSS TABULATIONS

Table B620. Years in Cary by Home Type

HOME TYPE	N	0-1	2-5	6-10	OVER 10	NATIVE
Single Family	279	1.1	19.7	24.0	52.3	2.9
Apartment	55	9.1	47.3	23.6	16.4	3.6
Townhouse/Condo	50	4.0	48.0	22.0	24.0	2.0
Other	8	37.5	12.5	0.0	50.0	0.0

Table B621. Years in Cary by Income

INCOME	N	0-1	2-5	6-10	OVER 10	NATIVE
0-\$45,000	19	5.3	26.3	26.3	42.1	0.0
\$45,001-\$100,000	92	4.3	26.1	23.9	42.4	3.3
\$100,001-\$150,000	63	1.6	33.3	20.6	44.4	0.0
\$150,001-\$200,000	37	5.4	24.3	27.0	40.5	2.7
Over \$200,000	55	1.8	30.9	32.7	32.7	1.8

Table B622. Years in Cary by Voter Status

VOTER STATUS	N	0-1	2-5	6-10	OVER 10	NATIVE
Registered	363	3.6	26.4	22.0	45.2	2.8
Not Registered	26	0.0	34.6	34.6	26.9	3.8

Table B623. Years in Cary by Race

RACE	N	0-1	2-5	6-10	OVER 10	NATIVE
Caucasian	253	4.0	25.7	19.4	48.2	2.8
Asian	41	4.9	34.1	29.3	29.3	2.4
African-American	35	2.9	37.1	20.0	40.0	0.0
Hispanic	24	0.0	25.0	33.3	37.5	4.2
Other	16	0.0	12.5	56.3	25.0	6.3

APPENDIX C

TOWN GOVERNMENT STAFF INTERACTION



**TOWN GOVERNMENT STAFF –
PLEASE TELL US SPECIFICALLY WHAT
YOU RECALL ABOUT THIS INTERACTION
(FOR RESPONSES BELOW 5).**

- They disconnected my water and it was the Town’s mistake. They did not apologize for it.
- They don’t listen and are not knowledgeable enough on the topics.
- The courts have a different set of rules than what the books show.
- I had a huge water bill for 2 months (\$1,000) and I called many times and no one returned my calls. There was a similar incident with my coworker and they called them back and got it resolved — less apt to call back people of color.
- Not enough workers.
- Very satisfied with interactions.
- I had a busted gas line and was forced to miss work. The truck blocked my driveway.
- I got an answer in a timely manner.
- They never emailed back or responded.
- I had mold in my apartment and was redirected to bylaws.
- They would not approve roof over the porch and the issue was only inches.
- I have contacted them in regards to traffic issues on my road with no response.



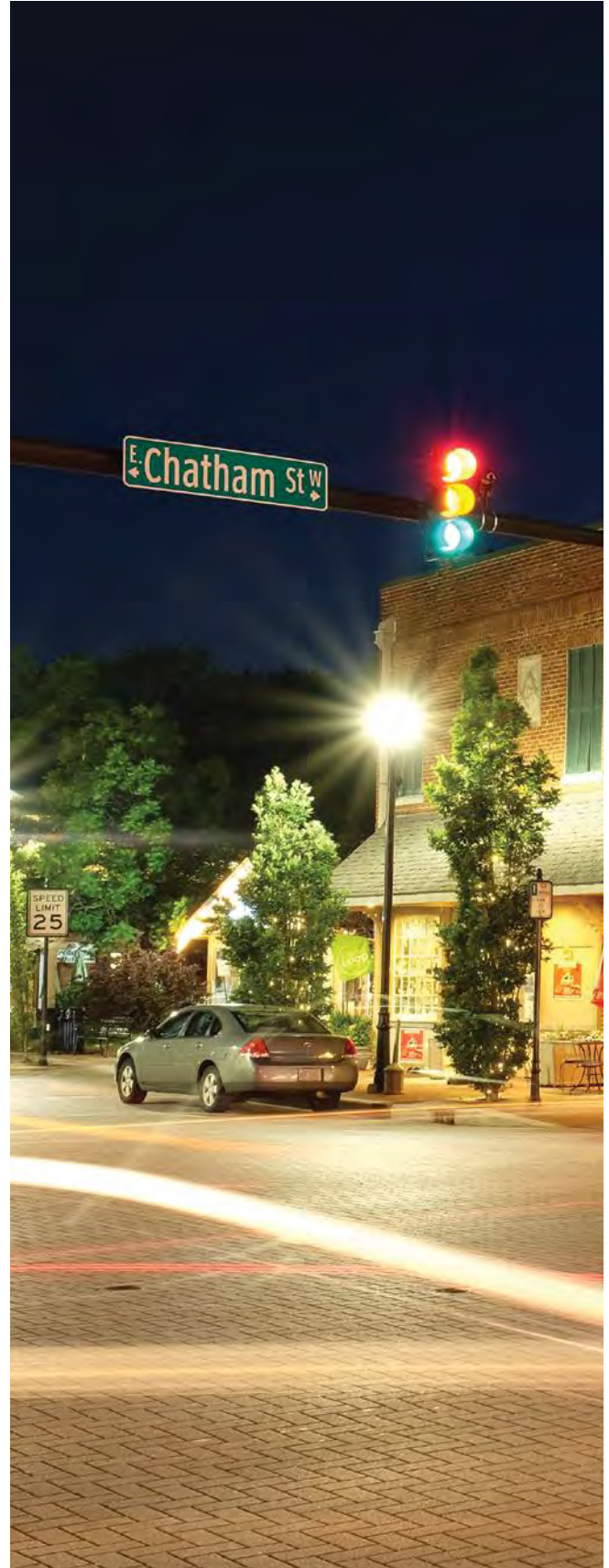
APPENDIX D

PUBLIC AREAS THAT NEED ATTENTION



CAN YOU PROVIDE SPECIFIC EXAMPLES OF PUBLIC AREAS (# OF TIMES MENTIONED) THAT NEED MORE ATTENTION (FOR RESPONSES BELOW 5)?

- **Academy Street** — needs to be more appealing during construction
- **Bond Park** — needs cleaning up
- **Maynard Road** — bushes from residents are blocking the sidewalk
- **Greenwood Forest** — needs cleaning up near the school
- **Chapel Hill Road** — trash
- **Speight Branch Greenway** — stream cleanup and fallen trees
- **Joseph Pond Lane** — street cleaning does not clean the street
- **Greenways** — broken pavement beside Crabtree Creek
- **Tryon Road** — bus shelter full of trash and shopping carts near Walmart
- Outskirts of Town need more help
- Beggars on roadsides
- The medians have trash



APPENDIX E

STREETS/ROADS THAT NEED ATTENTION



CAN YOU PROVIDE SPECIFIC EXAMPLES OF STREETS AND ROADS (# OF TIMES MENTIONED) THAT NEED MORE ATTENTION (FOR RESPONSES BELOW 5)?

- **Throughout Cary (14)** — older sidewalks not ADA compliant/not retrofitted, poor markings, no crosswalks, poor signage, needs new coatings and reflective markings, needs more sidewalks, more traffic lights and less four ways, needs smart signals, uneven pavement, too much on-street parking, potholes, signs are difficult to see
- **Maynard Road (7)** — potholes, bushes need cutting, should not give the whole lane to bikers, have developers put in an extra lane, needs left-hand turn lights, lights only turn green in one direction, uneven sidewalks, street patching is terrible, needs sidewalks, traffic light too long at Caldwell Avenue
- **Cary Parkway (4)** — needs signs, potholes near High House, the traffic lights are confusing and should be redone at Tryon Road, the timing of lights is slow
- **Kildaire Farm Road (2)** — needs crosswalks that make noise or sounds for disabled to cross, potholes at Tryon, potholes at Cary Parkway, potholes throughout
- **Harrison Avenue (2)** — sidewalks are not consistent, potholes, uneven sidewalks, poor exit ramps
- **Pond Street (2)** — needs more street lighting at Maynard Road, not treated before snowstorm at Rose Street
- **Tryon Road (2)** — traffic light does not stay green long for left turns
- **High House Road (2)** — road lines need to be bolder, the left turn signal is too fast or skips cycles at Cary Parkway
- **Walnut Street (2)** — curb barrier does not have a reflector at 64 South, repaved and dug up again for water line and did not repair it
- **Academy Street (2)** — needs the lines repainted and gets shut down too much
- **Greenwood Circle** — gaps in sidewalks and don't connect to next sidewalk
- **Crossroads** — potholes
- **Davis Drive** — the turn is not a control left but a flashing sign at Morrisville Carpenter
- **Presidents Walk Lane** — trees are overgrown with roots buckling the sidewalks
- **Chapel Hill Road** — turning is difficult at Harrison Avenue
- **Highway 40** — potholes and construction
- **Castalia Drive** — curb to driveway sticking out
- **Highway 54** — needs signs
- **Cornwall Road and Ralph Street** — need a four-way stop
- **Chatham Street** — paving is patchwork like all of downtown
- **Griffith Street** — uneven sidewalks in Russell Hills area
- **Cary Arts Center intersection** — traffic too high for the street to handle

APPENDIX E: STREETS/ROADS THAT NEED ATTENTION

- **Green Level** — potholes
- **Highway 55** — lacks sidewalks and people walking too close to the street, potholes going to Apex
- **Brookstone neighborhood** — sidewalks need work
- **Northwoods Drive** — the sidewalks need work in the older end
- **Bebington Drive** — no need for no turn on red across from Fresh Market
- **Downtown area** — needs work
- **Highway 64** — needs traffic lights
- **Green Level Road** — red light stays red too long at school even if no one is there
- **Lochmere Drive** — trees block view at Cary Parkway
- **Lilly Atkins Road** — took 20 minutes to make a turn at Holly Springs Road
- **Panda Creek area** — potholes



APPENDIX F

POLICE DEPARTMENT INTERACTIONS



POLICE DEPARTMENT – PLEASE TELL US SPECIFICALLY WHAT YOU RECALL ABOUT THIS INTERACTION (FOR RESPONSES BELOW 5)?

- A cop followed me to my house with no lights for 10 minutes and then got out of the car and asked if I lived there and then got back in his car and sped off. He never said why he followed me.
- I called about a stray animal and was told they don't deal with that and to call Animal Control. Animal Control was closed so the issue wasn't resolved.
- I called and they said it was a civil issue and they did not show up. An attorney said it was not and they should have come.
- Police officer was unprofessional.
- Very nice, generally pleased.
- Good overall.
- They ignored my calls and could not help with fence problems.
- Need more availability.
- I called about someone on the greenway with drugs and in a private area. It was a month-long issue and I called once a week. One officer was great the other one poor.
- Had no understanding and lacked effort to educate themselves.
- They did nothing to help when my account was hacked. Air tagged and tracked my daughter on cell phone and they did not know what to do and did nothing.
- People speed on Wicklow Drive and police never do anything.



APPENDIX G

FIRE DEPARTMENT INTERACTIONS



FIRE DEPARTMENT — PLEASE TELL US SPECIFICALLY WHAT YOU RECALL ABOUT THIS INTERACTION (FOR RESPONSES BELOW 5).

- A tree fell in the road and I drove to the Fire Station and nobody answered the door and the tree was not taken care of until the next day.
- They were helpful.
- They came to an event for children and they were very nice.
- Very nice.



APPENDIX H

TOWN PARKS & RECREATION OR CULTURAL PROGRAM PARTICIPATION



PLEASE TELL ME WHICH PROGRAM (# OF COMMENTS) YOU OR A MEMBER OF YOUR HOUSEHOLD MOST FREQUENTLY PARTICIPATED IN AND WHERE?

- **BASKETBALL (10)**
Location: Bond Park, Thomas Brooks, Middle Creek, Herbert Young, West Cary Middle School, multiple locations
- **BASEBALL/T-BALL/SOFTBALL (10)**
Location: Bond Park, Davis Drive, Ritter Park, Thomas Brooks, Middle Creek, Annie Jones Park, multiple locations
- **CAMPS (9)**
Location: Herbert Young, Bond Park
- **ART AND ART CLASS (6)**
Location: Cary Art Center
- **TENNIS (5)**
Location: Cary Tennis Park, Herbert Young
- **LAZY DAZE (4)**
Location: Downtown
- **CLASSES (3)**
Location: Senior Center, virtual
- **MY TREE, OUR TREE GIVEAWAY (3)**
Location: Gorman Operations Center
- **FESTIVALS/EVENTS (2)**
Location: Downtown
- **FOOD TRUCK (2)**
Location: Bond Park, downtown
- **LINE DANCING (2)**
Location: Herbert Young
- **YOGA (2)**
Location: Herbert Young, virtual
- **YOUTH SPORTS (2)**
Location: Andy Jones, multiple parks
- **DANCE/SHAG**
Location: Senior Center
- **CHINESE NEW YEAR**
Location: Koka Booth
- **TEEN COUNCIL**
Location: Multiple locations
- **SOCCER**
Location: Soccer Center
- **MARTIAL ARTS**
Location: Page Walker
- **DRAWING**
Location: The Hive
- **POTTERY**
Location: Arts Center
- **PILATES**
Location: Herbert Young

APPENDIX H: TOWN PARKS & RECREATION OR CULTURAL PROGRAM PARTICIPATION

- **EXERCISE PROGRAM**

Location: The Hive

- **SPORTS**

Location: Multiple locations

- **JULY 4TH**

Location: New Veteran Memorial

- **PICKLEBALL**

Location: Cary Swim Club

- **ACTING**

Location: Arts Center

- **MUSIC PROGRAMS**

Location: Cary Arts Center

- **DOG PARK**

Location: Godbold Park

- **SAILING LESSONS**

Location: Bond Park

- **SEWING CLASS**

Location: Cary Arts Center



APPENDIX I

PARKS & RECREATION DEPARTMENT INTERACTIONS



PARKS & RECREATION DEPARTMENT — PLEASE TELL US SPECIFICALLY WHAT YOU RECALL ABOUT THIS INTERACTION (FOR RESPONSES BELOW 5).

- Need funding for better equipment.
- I signed up for a class on a certain date but when the email was sent out the start date was changed. The online system was difficult.
- More instruction from Cary would be helpful; coaches should have more of a coaching guideline.
- I would like to see a program that teaches kids to raise chickens, collect eggs, harvest nuts and veggies.
- Miss Maggie was wonderful and very well prepared for dance.
- Not a friendly experience.
- My partner had a horrible coach. It was second level but the coach was entry level.
- Could not do as much as I used to because of Covid.



APPENDIX J

REASONS FOR LOW RATINGS FOR CARY OVERALL



PLEASE TELL US SPECIFICALLY WHAT ABOUT CARY YOU'RE FINDING UNDESIRABLE?

- Construction issues, downtown not set up well, no crosswalks or flashing lights, speeding.
- Not affordable to people and rent is going up.
- Too much growth, traffic, new buildings are not attractive.
- You don't find many parks and more sidewalks to connect neighborhoods.
- It costs too much, too many fees, taxes raised.
- Too much growth, lost friendliness and small-town feel. I feel like a foreigner and I am a native.



BIGGEST REASONS FOR NOT RECOMMENDING CARY AS A PLACE TO RELOCATE



PLEASE TELL US THE BIGGEST REASON YOU WOULD NOT RECOMMEND CARY AS A PLACE TO RELOCATE? (# OF COMMENTS)

- Overcrowded (13)
- Lack of affordable housing (12)
- Cost of living (8)
- Over-development (5)
- Schools (3)
- Crime is rising (2)
- Traffic (2)
- Access to shopping and restaurants
- A little bit quiet – not a big nightlife scene
- Lifestyle fit – for some it works but if looking for an urban lifestyle, it is not a fit
- It is a little duller than Manhattan
- Depends on the salary you are looking for
- Lack of diversity, culturally sensitive thinking
- Politics
- Bringing in people who don't understand the history of Cary and what Cary is about and bringing outside beliefs I don't agree with
- Lack of suburban splendor, great for suburbanites, not for adventurous
- Depends on their finances
- Explosive growth is not for everyone
- Depends on what you are looking for
- Need for housing
- Poor Cary services

- I would say Asheville first then Cary, but Cary has good medical
- Depends on who can fit into social and business dynamics
- Liberal yes, conservative no
- Great place to live
- Losing small-town feel
- Good for young families, schools are good



APPENDIX L

MOST IMPORTANT ISSUE FACING THE TOWN OF CARY



WHAT DO YOU FEEL IS THE ONE MOST IMPORTANT ISSUE FACING THE TOWN OF CARY? # OF COMMENTS)

- Growth / managing growth / over-development (106)
- Can't think of anything / none/no issues (63)
- Housing prices / affordable housing (62)
- Overpopulation / overcrowded (28)
- Traffic (26)
- Infrastructure issues with growth (24)
- Streets / roads (19)
- Cost of living (19)
- Schools (19)
- Not sure (18)
- Cutting down trees / losing greenspace (10)
- Recycling needs to be every week (8)
- Covid issues (7)
- Crime/safety (6)
- Need for housing (6)
- Building too many townhome / apartment complexes (5)
- High taxes (5)
- Improving public transportation (4)
- Need more leaf collection times (4)
- Losing Cary's charm/small-town feel (3)
- Lack of diversity (3)
- More greenways (3)
- Improve downtown (3)
- Flooding (2)
- Parking (2)
- Construction (2)
- Lack of entertainment (2)
- Satisfied with Cary/doing a fine job (2)
- Homeless (2)
- Road construction
- More sidewalks are needed
- Senior housing cost
- Almost hit in the crosswalks many times while biking because people don't pay attention
- Lack of street lighting
- Hard to find phone numbers to contact the Town
- Some areas of greenways are not maintained, pavement cracking, and edges go off in the dirt; creeks are eroding
- Not business-friendly
- More restaurants closer to Kildaire Farm Road and the downtown area
- Intersections and roundabouts are not being used correctly and accidents happen all the time
- Hard to see signage with white letters on green, should be black; need more and larger signs informing of upcoming turns and streets

APPENDIX L: MOST IMPORTANT ISSUE FACING THE TOWN OF CARY

- Light pollution
- Housing density with squeezing in apartments wherever they can
- The Town is not staffed well – as the Town grows, the staff should grow as well
- Transitioning from a town to a larger city
- Services for the economically disadvantaged
- Businesses close too early during the pandemic
- Zoning changes
- City planning
- More hospital staff needed
- Gun control
- All the new houses look the same and are unattractive in white, gray, beige with not a lot of green space between them; lack of creativity in housing
- Staying environmentally friendly
- Construction dirt on the street
- I would like to see more dense development instead of urban sprawl
- Building homes so fast, I am concerned about the quality of the homes
- Keeping people healthy
- I would like Cary to add a bow hunting season
- I don't like the police clocking speed in the Chesterfield neighborhood
- Wokeness crowd and becoming too progressive
- Power cables
- Mask mandate
- Sustainability
- Tax dollars being spent on things I don't support but what the government supports
- Improvements in recycling
- Running stop signs
- Zoning issues to slow growth
- Speeding
- Accessibility to parks
- The Town is too strict about building ordinances
- Overgrown trees causing powerlines to fall
- Mall closing
- New traffic lights
- Staying within the budget
- Hard to find single homes
- Dog poop is not being picked up in parks and greenways
- No recycling at my apartment
- Developing parks and greenways
- Community engagement
- Mental health
- Quality and services
- We need a park at the outskirts of Town
- Community communications and figuring out how to co-exist with fellow citizens

APPENDIX L: MOST IMPORTANT ISSUE FACING THE TOWN OF CARY

- Community upkeep
- Compost pick up should be an option
- Improving utilities and fees
- Uncooperative Town Council
- Not focused on seniors and lower income, only the rich
- Tearing down historical buildings
- Supporting the police and fire departments with more money spent
- Water bills are high and not sure why
- Not a big issue, but why does a fire truck come when only an ambulance is needed, it wastes taxpayer's money
- They changed the price on bulky trash once they got on the scene because it was three items instead of two
- Bring more to the Northwest part of Cary like a movie theater and recreational things
- I don't like the new library
- Walkability
- No service stations
- High rent
- Need more jobs
- The illegals coming into Town
- Responsiveness of police patrolling in problem areas



APPENDIX M

MAKING INFORMATION AVAILABLE TO CITIZENS



HOW SATISFIED ARE YOU WITH THE TOWN OF CARY MAKING INFORMATION AVAILABLE TO CITIZENS ABOUT IMPORTANT TOWN SERVICES, PROJECTS, ISSUES, AND PROGRAMS? WHAT SPECIFIC PROJECTS, ACTIVITIES, OR ISSUES CAME TO MIND WHY YOU DECIDED ON THAT RATING? (RATING)

- I get the Town of Cary email updates — they are not detailed but are clear and concise and easy to understand and must be written by someone with a communication degree. (Rated 4)
- There is limited information in flyers and the website is clunky from a design perspective. (Rated 7)
- There is information in the utility bills and there are resources available for activities in downtown. (Rated 7)
- Not looking for it. (Rated 6)
- I just get information in the water bill and on the website. (Rated 8)
- Different projects like the mall and some projects downtown — there have been no updates since the announcements. (Rated 5)
- I am not subscribed to anything. I am not sure what is available. It is my fault for not reaching out to locate it. (Not rated)
- I get BUD every month and you can go to the website. (Rated 8)
- They put everything on the website. (Rated 7)
- Trying to find phone numbers to contact the Town is hard. (Rated 8)
- I can find it online. (Rated 8)
- I have not sought out and am unaware of outreach. (Rated 5)
- Send more in the mail. (Rated 9)
- Good signage in Town. (Rated 9)
- I like the information available on the website and Facebook groups. (Rated 7)
- I don't get the information. (Rated 5)
- I have not looked for it. (Rated 9)
- I have not seen anything in the mail to know what is going on. (Rated 7)
- No information on how to find out. (Rated 4)
- Don't know. (Not rated)
- I don't hear about anything. (Rated 2)
- They don't inform enough. (Rated 1)
- They don't advertise and I don't get anything in the mail. (Rated 1)
- Morrisville does a much better job. (Rated 7)
- I don't come across, not looking for it. (Rated 7)
- Not sure how to do this. (Rated 4)
- They could do better, not a lot of communication. (Rated 5)
- I don't get much information. Would like it emailed. (Rated 1)
- I read BUD. (Rated 9)
- There should be a better way to get information to residents and a better way to find information. (Rated 1)

APPENDIX M: SATISFACTION WITH MAKING INFORMATION AVAILABLE TO CITIZENS

- I would like to see more information made available on the new park renovation on Academy Street. (Rated 7)
- Information on the new shopping center being built. (Rated 9)
- The new park being torn down. (Rated 7)
- Citizens are not informed enough. (Rated 3)
- Habitat for Humanity homes being added to the neighborhood. (Rated 7)
- Recycling information could be more available and rezoning meetings. (Rated 6)
- Roadwork and closing intersections. (Rated 9)
- Downtown construction with models that are available online are helpful. (Rated 9)
- Camping and greenway maps. (Rated 8)
- I cannot think of any, which is the problem, not much information available. (Rated 4)
- Entertainment going on in downtown and theater events. (Rated 7)
- Highway 54, rezoning, new buildings, park closures, affordable housing. (Rated 5)
- Development. (Rated 8)
- Not sure where to get information, not easily available. (Rated 6)
- Need more postings other than the website such as postings in the Art Center and other community centers. (Rated 7)
- The new bridge at 55/Carpenter Fire Station Road — it has been two years since any activity on the bridge. (Rated 5)
- Sports programs and what programs are available. (Rated 8)
- School Board committee. (Rated 9)
- Communication is mainly done through the website and you have to sign up for emails, no newspaper. (Rated 4)
- Downtown park and development at East Cary Middle School. (Rated 8)
- The maintenance of sidewalks. (Rated 9)
- It could be a little bit better and need more things posted. (Rated 6)
- We get a flyer in the mail and follow on Facebook and different avenues. (Rated 8)
- They do a good job with emails, newsletters, and Nextdoor. (Rated 7)
- There is a lot on social media and website. (Rated 8)
- Everything can be found online. (Rated 8)
- So much is online. (Rated 9)
- There is no information on the new project on Morrisville Parkway and 55. (Rated 7)
- They need to send something like a monthly bulletin/news. I need to somehow know they are sending me something important. I am inundated with emails, it needs to stand out. (Not rated)
- I am not aware of where to find information. (Rated 4)
- When I seek it, it is there. (Rated 7)
- I am not getting any communication. (Rated 5)

APPENDIX M: SATISFACTION WITH MAKING INFORMATION AVAILABLE TO CITIZENS

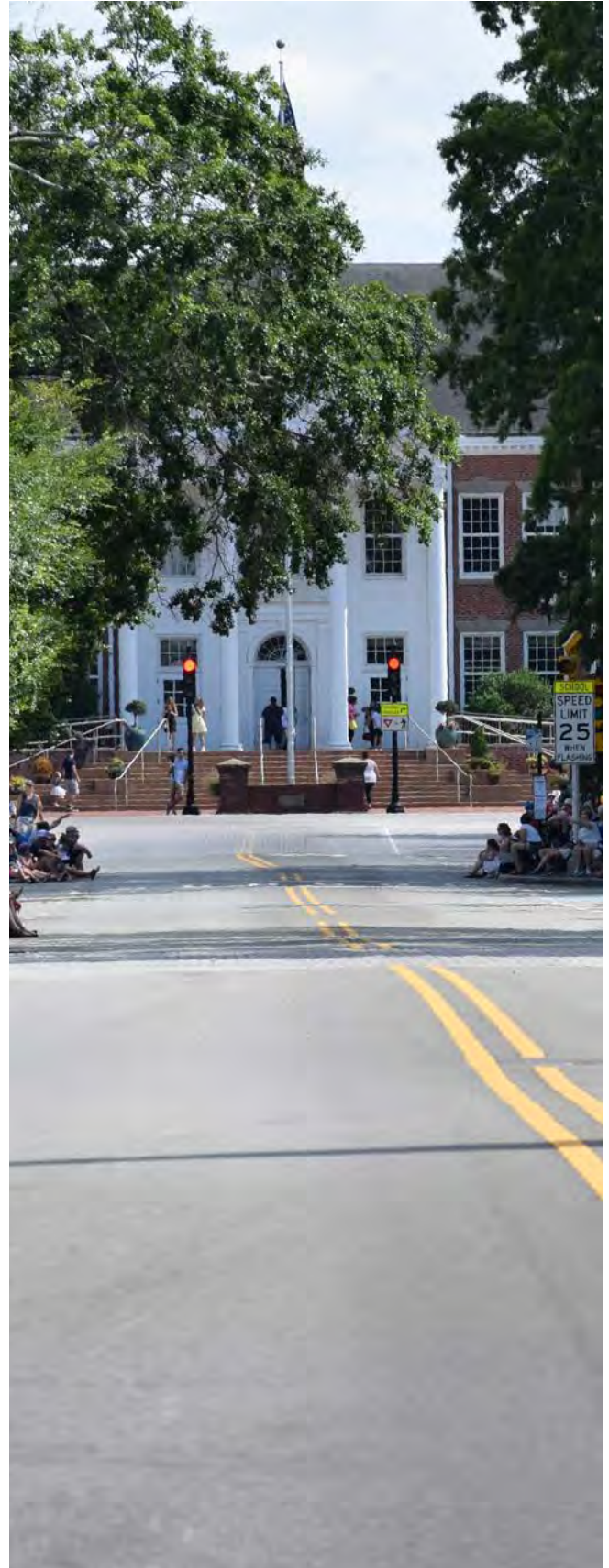
- The information is on the website. (Rated 9)
- I get emails all the time. (Rated 9)
- I receive information via Facebook. (Rated 8)
- It is difficult to find updates on parks and when things will be open and completed on the website. (Rated 7)
- I never look for it. (Rated 5)
- Waste collection app. (Rated 9)
- Need more information on battery recycling. (Rated 8)
- Everything is listed on the website. (Rated 9)
- Shred Day, medical drops, new park downtown, and baseball reminders. (Rated 9)
- Waste reduction updated scheduling. (Rated 8)
- Greenway improvements. (Rated 8)
- Traffic. (Rated 7)
- BUD. (Rated 9)
- Public transportation and light rail. (Rated 9)
- Epic Games headquarters. (Rated 7)
- Widening of roads and roundabouts. (Rated 6)
- Environmental issues. (Rated 4)
- Information needs to be available. (Rated 7)
- I cannot find Wink cameras on Cary's website. (Rated 6)
- We don't receive anything. (Rated 4)
- I have not heard of anything. (Rated 7)
- If it does not come by mail, we will not hear about it. (Rated 2)
- I just get information in BUD and it is limited. (Rated 2)
- I would like more information sent to residents, advertise more. (Rated 7)
- I signed up for emails from the Town departments, all electronic based and all citizens may not know this. (Rated 7)
- What are the future projects? (Rated 4)
- I have not received anything. (Rated 5)
- Ability to search and find information online, you need specific information to find information such as construction. (Rated 7)
- Downtown park renovations. (Rated 4)
- Website and BUD. (Rated 8)
- I just don't know where to go to find information. (Not rated)
- You can go to the website and find information. (Rated 9)
- Most of the information comes through billing, but if you are not the one who pays the bills you will not see it. (Rated 7)
- I just don't see information unless I search for it. (Rated 5)
- Downtown park expansion. (Rated 7)
- Adding greenways and park infrastructure. (Rated 7)
- School zoning issues. (Rated 9)
- Downtown park. (Rated 8)
- Zoning issues, mixed-use development. (Rated 6)

APPENDIX M: SATISFACTION WITH MAKING INFORMATION AVAILABLE TO CITIZENS

- Parks & Recreation programs. (Rated 7)
- Food insecurity. (Rated 8)
- YMCA, water bill. (Rated 9)
- BUD Newsletter. (Rated 8)
- Road issues and recycling. (Rated 8)
- This call. (Rated 9)
- I don't know how to get the information. (Rated 2)
- Emails through website and recycling issues. (Rated 8)
- I never receive information on anything. (Rated 5)
- I have to search it out. Generally, I get no communication but registered for email. I don't get enough. (Rated 3)
- Current administration regarding uncontrolled growth. (Rated 7)
- I do not get emails. (Rated 7)
- Need wider spread communication. (Rated 6)
- Composting, recycling, greenway progress, and parks. (Rated 6)
- Very satisfied. (Rated 9)
- It is there if I want it. (Rated 5)
- I get emails. (Rated 7)
- It is up to the citizen if they want information. (Rated 8)
- They should share it more easily with details. (Rated 6)
- They are not fully transparent and the planning and development of roads was bad at one time. (Rated 3)
- Prioritizing projects. (Rated 8)
- Not a big effort. (Rated 5)
- I use the website. (Rated 8)
- Not much feedback from homeowners was used. (Rated 3)
- I see it on Twitter. (Rated 9)
- The website is easy to use. (Rated 8)
- Water issues. (Rated 8)
- I read BUD. (Rated 7)
- Just look for it — announcements, planning, etc. (Rated 9)
- Could make it easier like phone calls for important things. (Rated 5)
- More flyers and ads. (Rated 5)
- I get weekly email. (Rated 8)
- BUD works. I got banned for my opinion on building, it is hit or miss. (Rated 5)
- They do the best they can putting it online. (Rated 7)
- Not searching. (Rated 5)
- It may be available but they do what they want. People throw money at them and they do for that person. (Rated 2)
- Rezoning issues. (Rated 7)

APPENDIX M: SATISFACTION WITH MAKING INFORMATION AVAILABLE TO CITIZENS

- They are easy to contact and helpful in any situation. (Rated 9)
- Hard to see information easily. (Rated 4)
- Need to promote better. (Rated 7)
- Nothing specific comes to mind. (Rated 2)
- They have not made anything available to me. (Rated 5)
- I have not seen much information and not readily available to me. (Rated 4)
- They created the Town of Cary app and noticed more information on social media. (Rated 8)
- Transportation service and road renovations. (Rated 8)
- New downtown park and transit station. (Rated 9)
- Need to do better with more local news. (Rated 5)
- Solid waste schedule. (Rated 9)
- Need more sent to residents about what is going on with development plans. (Rated 6)
- Parks & Recreation. (Rated 8)



APPENDIX N

SATISFACTION WITH OPPORTUNITIES TO PARTICIPATE IN DECISIONS



HOW SATISFIED ARE YOU WITH THE OPPORTUNITIES THE TOWN GIVES YOU TO PARTICIPATE IN THE DECISION-MAKING PROCESS? WHAT SPECIFIC PROJECTS, ACTIVITIES, OR ISSUES CAME TO MIND WHY YOU DECIDED ON THAT RATING? (RATING)

- I don't see how to participate or where to go. (Rated 4)
- I have not sought it out. (Rated 5)
- Not much input was collected from citizens. (Rated 7)
- I don't participate. (Rated 4)
- I have not looked for it. (Rated 9)
- They use a high-tech approach that misses older people and those with limited English language skills. (Rated 5)
- I don't hear about anything. (Rated 3)
- They don't ask you to be a part of it. (Rated 1)
- If the decision has already been decided, then you don't have a voice. (Rated 5)
- I don't get much information, would like it emailed. (Rated 1)
- There should be a better way to get information to residents and a better way to find information. (Rated 1)
- The new park being torn down, a new building built, historic house torn down near library. (Rated 5)
- Give more information on rezoning meetings. (Rated 7)
- Downtown reconstruction. (Rated 7)
- Seniors are not always computer savvy and would like more information available at the Senior Center. (Rated 8)
- Highway 54, rezoning, new buildings, park closures, affordable housing. (Rated 5)
- Town Hall meetings take place during working hours when most people are at work. (Rated 6)
- The Parks & Recreation program – we give feedback that goes unnoticed or unaddressed. (Rated 7)
- School Board committee. (Rated 9)
- I do not get enough information about things going on in the community. (Rated 4)
- Downtown park and development at East Cary Middle School. (Rated 8)
- They send out on Nextdoor when they hold meetings to invite the public. (Rated 7)
- The method by which a citizen can request a new ordinance is not clear. (Rated 7)
- I don't hear about it and didn't know you could voice your opinion. (Rated 7)
- They need to send something like a monthly bulletin/news. I need to somehow know they are sending me something important. I am inundated with emails, it needs to stand out. (Not rated)
- I am aware of where to go and when to go, not sure it matters. (Rated 8)
- I am not aware of where to find information. (Rated 4)

APPENDIX N: SATISFACTION WITH OPPORTUNITIES TO PARTICIPATE IN DECISIONS

- When I seek it, it is there. (Rated 7)
- I am not getting any communication. (Rated 5)
- I have to go look for it. (Rated 6)
- They need a much more open and transparent government and encourage more support for things. (Rated 2)
- I don't get notified on anything. (Rated 6)
- I never look for it. (Rated 5)
- Speaking to Council about development on roadways, not enough roads for the amount of traffic. (Rated 3)
- Redoing downtown Cary Park. (Rated 7)
- I don't feel enough information is made available on how to get involved. (Rated 1)
- Citizen's group. (Rated 9)
- I have been given no opportunities. (Rated 1)
- I get no information. (Rated 7)
- Well posted and documented. (Rated 8)
- Neighborhood development. (Rated 8)
- What taxes are going up to and why they increase. (Rated 1)
- Voting on parks. (Rated 7)
- Zoning issues, Town Council meetings. (Rated 9)
- It is all paperless. I don't know about Town meetings. (Rated 4)
- Town meetings. (Rated 9)
- This call. (Rated 9)
- It is available but I don't use it. (Rated 8)
- Not sure how to participate. (Rated 6)
- Open meetings and forums. (Rated 9)
- People who want to do it have the option. (Rated 7)
- Citizen Board Meetings if I wanted to go it would be easy. (Rated 8)
- Make more publicly available. (Rated 8)
- Do better on how to get involved. (Rated 5)
- Not enough information, make it easier. (Rated 4)
- If you want to get involved, you can. (Rated 9)
- More available times. (Rated 6)
- Make it easier. (Rated 4)
- Greenway meetings. (Rated 7)
- Include it with BUD. I do not feel well informed and make it more available. (Rated 3)
- Never looked into it. (Rated 5)
- They just agreed to build on wetlands next door to me and just annexed my friend's land for a road. (Rated 2)
- It is easy to call and be involved. (Rated 9)
- Personally, unaware of anything. (Rated 3)
- Nothing specific comes to mind. (Rated 2)

APPENDIX N: SATISFACTION WITH OPPORTUNITIES TO PARTICIPATE IN DECISIONS

- I don't see where they have involved us in decision making. (Rated 7)
- I have not tried to participate. (Rated 5)
- I wanted to be a part of the Senior Advisory Board but was not accepted. (Rated 5)
- Affordable housing projects. (Rated 7)
- No one knows what they are doing and always have to ask someone else. (Rated 4)
- Lack of knowledge of opportunities until after it is completed or already started. (Rated 4)



APPENDIX 0

SPECIFIC ACTIONS THE TOWN COULD TAKE TO IMPROVE SATISFACTION



COULD YOU PLEASE TELL US SPECIFIC ACTIONS THE TOWN COULD TAKE TO MAKE YOU MORE SATISFIED WITH THE FIVE FOCUS AREAS (FOR RESPONSES BELOW 5).

PLANNING & DEVELOPMENT

- No real control going on — builders and realtors are clear cutting with no consideration.
- New communities are going up too fast and below quality. Need to maintain trees and signage and no high buildings. They are letting developers take advantage of things.
- Not keeping up with the growth of Cary and surrounding towns, too much traffic.
- Look at equity from the get-go and affordable housing.
- Need to do more to protect greenspaces.
- The Town should never have approved Glenaire Retirement Community on Kildaire Farms — it is too big and architecturally ugly and looks like the Soviet Union.
- The Town of Cary does not enforce tree and limb removal for HOAs.
- Sanitation Department no longer does backyard pickup due to Covid with no reduction in price.
- Stop overdeveloping, too many buildings sitting vacant.
- Need to look at restrained development. There is overbuilding and infrastructure can't handle it. There is no affordable housing regarding new development.
- Luxury apartments being built and trying to cram them in small spaces.
- Do not overload with more and more apartments.
- The Town did not make any effort to reach out to diverse groups to accommodate them and include them.
- Promote more dense development, not urban sprawl.
- I went to many zoning meetings for overdevelopment and the Town got a lot of push back, yet it still happened. They don't seem to care.
- More vegetation to control runoff instead of retention ponds.
- The decline in multi-tenant housing other than apartments.
- Need to preserve more greenspace rather than allow development to continue to grow and spread.
- No affordable housing.
- Adding too many townhomes and apartments, not enough single-family homes.
- Growth is uncontrolled.
- Slow down growth.
- Uncontrolled growth.
- Consider slowing down growth.
- Do more public space.
- Slow down development.

APPENDIX O: SPECIFIC ACTIONS THE TOWN COULD TAKE TO IMPROVE SATISFACTION

- Slow down growth if possible.
- Older Cary is being forgotten.
- Need to hold people accountable.
- Too many apartments and high housing density.
- Too much growth.

TRANSPORTATION

- Widen roads, traffic comes to a dead halt when a train comes and blocks the intersection and traffic backs up.
- You could add more bus stops in the Southeast section of Cary Parkway.
- Need more bus routes.
- I see a lot of empty GoCary buses. They have fixed routes with empty buses. They should take a look at door-to-door services instead of empty buses. They need a lot more pedestrian awareness where greenways cross streets.
- We need more sidewalks.
- More people would use public transportation if they knew about it.
- Quit wasting money on GoCary buses.
- Add bike lanes.
- More bus routes.
- Too many potholes.
- Could do more.
- Invest more in public transportation.

ENVIRONMENTAL PROTECTION

- Lake Crabtree has poor water.

KEEPING CARY BEST PLACE TO LIVE, WORK, AND ENJOY

- Loose leaf collection never comes when they are supposed to and should follow their calendar.
- Wish I could take special solid waste collections to drop off somewhere myself.
- Crime has increased.

PARKS & RECREATION

- Greenways do not go all the way.
- Could add more community centers in Cary or a boys & girls club in downtown or East Cary in a low-income area.
- I am a little concerned about the safety on greenways.
- Trees are down in streams which causes flooding.
- Some greenways end and there is a disconnect – starts on Union and ends on Maynard.
- Compared to Raleigh it needs help, greenways not invigorating.
- I have not used them but they seem okay.
- Extend greenways to the outskirts of Town.
- Could improve pickleball courts at Carpenter Park.

APPENDIX P

OTHER BIKE ACTIONS TO INCREASE RIDERSHIP



OTHER RESPONSES FOR ACTIONS TO INCREASE BIKE RIDERSHIP IN CARY.

- Add signs to say share the road or bike-friendly as a reminder to drivers we are a bike friendly town.
- Charging stations for electric bikes.
- Buses with bike carriers.
- Traffic calming and complete streets.
- Just more availability.
- More lighting on greenways, maybe solar.
- It would not increase my biking but it would make it easier for drivers, not just a biker.
- Traffic control and not pedestrian control to allow you to cross.
- They need a way to ensure the safety of individuals riding by themselves to not get mugged, being separate from traffic is not the only risk.
- Bike lanes on the greenway.
- Weston Parkway has no walkway for walking.
- We ride our bikes in Raleigh, they have more continuous greenways.
- If they would design bike riding where people could use electric bikes, more people would do this and fewer cars on the road.
- Better signage where bike lanes exist.
- Where to put your bikes when you get to your location.
- More paths around the lakes.
- Some striping to separate walkers from bikers on greenways.
- Add more greenways around lakes and parks.
- Connectivity of the systems.
- Connecting trails where they no longer connect.
- It would not impact me but would make roads safer for drivers.
- I don't bike but I would like to see more bike lanes.
- Create a bike club.
- Connection of greenways to avoid main roads.
- Best to connect greenways to shopping centers, businesses, and groceries, etc.
- Some sidewalks abruptly end.
- Need bike racks in public spaces.
- Connecting more sidewalks.
- Widen greenways so people can walk and ride.
- Better connectivity.
- Better connectivity of greenways to other towns and a bike mapping system to show paths.
- Wider sidewalks.

APPENDIX Q

STATISTICAL SIGNIFICANCE OF SERVICE DIMENSIONS



APPENDIX Q: STATISTICAL SIGNIFICANCE OF THE TOWN'S SERVICE DIMENSIONS

STATISTICAL SIGNIFICANCE OF THE TOWN'S SERVICE DIMENSIONS

SERVICE DIMENSION	SAMPLE SIZE 2022/2020	T-VALUE	STATISTICAL SIGNIFICANCE
Town Government: Professionalism	82/84	.68	No
Town Government: Courteous	83/84	1.86	No
Town Government: Knowledgeable	83/84	.97	No
Town Government: Helpful	83/84	1.97	No
Town Government: Fairness	83/84	2.17	Yes
Town Government: Promptness of Response	82/84	1.93	No
Town Government: Overall Quality of Customer Service	85/84	2.39	Yes
Cleanliness and Appearance of Parks	392/391	.35	No
Cleanliness and Appearance of Greenways	392/389	.79	No
Cleanliness and Appearance of Streets	400/400	1.64	No
Cleanliness and Appearance of Median/Roadsides	398/399	.03	No
Cleanliness and Appearance of Bus Shelters	277/335	1.02	No
How Well Cary Maintains Streets	399/399	3.28	Yes
How Well Cary Maintains Sidewalks	394/398	.23	No

APPENDIX Q: STATISTICAL SIGNIFICANCE OF THE TOWN'S SERVICE DIMENSIONS

SERVICE DIMENSION	SAMPLE SIZE 2022/2020	T-VALUE	STATISTICAL SIGNIFICANCE
How Well Cary Maintains Traffic Signals	395/399	2.05	Yes
How Well Cary Maintains Traffic Signs	397/398	.45	No
How Well Cary Maintains Street Pavement Markings	396/399	2.20	Yes
How Well Cary Maintains Accessibility for the Disabled	-	-	-
Police Department: Response Time	85/55	.29	No
Police Department: Courteous	107/80	.89	No
Police Department: Fairness	106/79	1.45	No
Police Department: Competence	107/79	1.40	No
Police Department: Problem Solving	104/77	.97	No
Fire Department: Courteous	53/34	.92	No
Fire Department: Fairness	53/34	.92	No
Fire Department: Competence	52/34	1.16	No
Fire Department: Problem Solving	53/32	1.53	No
Fire Department: Response Time	52/26	1.63	No
Parks & Recreation: Inclusiveness	-	-	-

APPENDIX Q: STATISTICAL SIGNIFICANCE OF THE TOWN'S SERVICE DIMENSIONS

SERVICE DIMENSION	SAMPLE SIZE 2022/2020	T-VALUE	STATISTICAL SIGNIFICANCE
Parks & Recreation: Overall Experience	67/92	2.10	Yes
Parks & Recreation: Facility Quality	63/92	2.41	Yes
Parks & Recreation: Instructor/Coach Quality	57/69	1.31	No
Parks & Recreation: Program Quality	66/93	2.36	Yes
Parks & Recreation: Cost or Amount of Fee	62/80	2.53	Yes
Parks & Recreation: Ease of Registration	62/90	2.35	Yes
Overall Quality of the Services Provided by Cary	390/395	.32	No
Overall Value of the Services Provided by Cary for the Taxes Paid	386/386	3.15	Yes
Cary Overall as a Place to Live	400/399	.28	No
How Safe Do You Feel in Cary Overall	396/399	1.61	No
Satisfaction with Cary Making Information Available to Citizens	388/397	5.84	Yes
Satisfaction with Opportunities to Participate in Decision Making	373/386	6.78	Yes
Solid Waste Services: Curbside Garbage Collection	363/366	.06	No
Solid Waste Services: Curbside Yard Waste Collection	307/254	.92	No
Solid Waste Services: Special Collections	-	-	-

APPENDIX Q: STATISTICAL SIGNIFICANCE OF THE TOWN'S SERVICE DIMENSIONS

SERVICE DIMENSION	SAMPLE SIZE 2022/2020	T-VALUE	STATISTICAL SIGNIFICANCE
Solid Waste Services: Curbside Recycling Collection	357/341	1.11	No
Solid Waste Services: Curbside Loose Leaf Collection	298/253	3.47	Yes
Focus Area: Parks, Recreation, and Cultural Resources	388/396	1.68	No
Focus Area: Environmental Protection	391/389	1.58	No
Focus Area: Best Place to Live, Work, and Enjoy	371/388	4.56	Yes
Focus Area: Transportation	397/395	1.47	No
Focus Area: Planning & Development	385/390	.62	No
Home Neighborhood: Safety	393/399	1.67	No
Home Neighborhood: Desirability	393/399	1.66	No
Home Neighborhood: Strength	380/396	3.29	Yes
Home Neighborhood: Community Connection	392/395	4.32	Yes
Housing Choices: Households with Children	364/368	1.83	No
Housing Choices: Households without Children	358/361	2.37	Yes
Housing Choices: Young Professionals	358/368	2.83	Yes

APPENDIX Q: STATISTICAL SIGNIFICANCE OF THE TOWN'S SERVICE DIMENSIONS

SERVICE DIMENSION	SAMPLE SIZE 2022/2020	T-VALUE	STATISTICAL SIGNIFICANCE
Housing Choices: Members of the Local Workforce	350/364	5.98	Yes
Housing Choices: Seniors	330/362	3.87	Yes
Housing Choices: Multigenerational Households	344/357	6.07	Yes

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