

# PARKS & RECREATION AND CULTURAL RESOURCES





## A SERIES OF SEVEN QUESTIONS EXAMINED THE PARKS & RECREATION AND CULTURAL RESOURCES.

Initially, the respondents were asked if they had participated in a Parks, Recreation, and Cultural Resources program and to name the program(s) and the location. The respondents were then asked to rate **program quality, facility quality, cost or fee, overall experience, ease of registration, instructor/coach quality, and inclusiveness** using the same 9-point grading scale from very poor (1) to excellent (9). There were 17.0% (24.0% in 2020) or 68 of the respondents who indicated someone in their household had participated in a program in the past two years. The programs they participated in and their locations are shown in Appendix H. The most commonly mentioned programs (in order) were basketball, baseball/t-ball/softball, camps, art/art classes, tennis, and Lazy Daze.

Tables 31-37 (in descending mean order) show the ratings for the seven service dimensions were excellent again this year though with a slight decline from 2020. The highest mean and grade was earned by inclusiveness with a grade of A and a mean of 8.57. This is the first time this service dimension has been rated. The grades fell from A to A- with statistically significant mean decreases for **overall experience** (8.62 to 8.37), **facility quality** (8.65 to 8.37), **program quality** (8.57 to 8.26), and **cost or fee** (8.65 to 8.19). The grade also declined from A to A- for **instructor/coach quality** (8.54 to 8.33) but the decline did not reach statistical significance. The biggest decrease was for **ease of registration** (8.50 to 8.02) where the grade fell from A to B+ and this was also statistically significant. Overall, Parks, Recreation, and Cultural Resources earned very good ratings again this year even with the level of decline. See Appendix B for selected Parks & Recreation cross tabulations (B280-B351).



## PARKS, RECREATION, AND CULTURAL RESOURCES

**Table 31. Parks, Recreation, and Cultural Resources: Inclusiveness**

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.57	0.0	0.0	0.0	0.0	0.0	3.4	5.2	22.4	69.0	A

**Table 32. Parks, Recreation, and Cultural Resources: Overall Experience**

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.37*	0.0	0.0	0.0	0.0	0.0	0.0	14.9	32.8	52.2	A-
2020	8.62	0.0	0.0	0.0	0.0	1.1	0.0	7.6	18.5	72.8	A
2018	8.54	0.0	0.8	0.0	0.8	1.7	0.8	5.0	16.8	73.9	A
2016	8.37	0.0	0.0	0.9	0.0	0.9	2.6	10.4	25.2	60.0	A-
2014	8.41	0.0	0.0	0.9	0.0	2.7	0.0	8.1	26.1	62.2	A-
2012	8.68	0.0	0.0	0.0	0.0	0.0	1.1	7.5	14.0	77.4	A
2010	8.43	0.0	0.7	0.0	0.7	2.1	0.7	8.3	21.5	66.0	A
2008	8.21	0.0	0.0	0.8	0.0	1.6	3.2	13.5	31.0	50.0	A-
2006	8.14	0.0	0.0	0.0	0.0	0.9	6.6	14.2	34.0	44.3	A-
2004	8.30	0.0	0.0	0.7	0.7	0.0	2.8	12.5	29.2	54.2	A-
2002	8.11	0.0	0.0	0.0	2.0	3.9	1.3	13.7	32.7	46.4	A-
2000	8.11	0.0	0.0	0.0	0.0	5.3	2.6	13.2	33.3	45.6	A-



## PARKS, RECREATION, AND CULTURAL RESOURCES

**Table 33. Parks, Recreation, and Cultural Resources: Facility Quality**

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.37*	0.0	0.0	0.0	0.0	0.0	1.6	12.7	33.3	52.4	A-
2020	8.65	0.0	0.0	0.0	0.0	0.0	1.1	7.6	16.3	75.0	A
2018	8.59	0.0	0.0	0.0	0.0	0.8	4.2	3.4	18.6	72.9	A
2016	8.36	0.0	0.0	0.0	0.0	1.8	2.6	12.3	24.6	58.8	A-
2014	8.44	0.0	0.0	0.0	0.0	0.9	0.9	12.6	24.3	61.3	A
2012	8.54	1.0	0.0	0.0	0.0	1.0	0.0	8.3	16.7	72.9	A
2010	8.44	0.0	0.7	0.0	0.0	1.4	2.1	8.3	22.2	65.3	A
2008	8.11	0.0	0.0	1.5	0.8	3.8	0.8	15.4	27.7	50.0	A-
2006	8.18	0.0	0.0	0.9	0.0	1.9	4.7	13.1	29.0	50.5	A-
2004	8.30	0.0	0.7	0.0	0.0	3.5	4.9	7.7	20.4	62.7	A-
2002	8.06	0.0	0.0	0.0	0.7	4.6	3.3	17.1	28.3	46.1	A-
2000	7.59	0.0	1.8	0.0	0.0	5.3	9.7	24.8	28.3	30.1	B
1998	7.72	0.7	0.0	0.7	0.7	2.2	7.4	27.2	28.7	32.4	B

**Table 34. Parks, Recreation, and Cultural Resources: Instructor/Coach Quality**

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.33	0.0	0.0	0.0	0.0	1.8	3.5	8.8	31.6	54.4	A-
2020	8.54	0.0	0.0	0.0	0.0	0.0	4.3	7.2	18.8	69.6	A
2018	8.56	0.0	0.0	0.0	0.0	2.6	1.3	6.4	16.7	73.1	A
2016	8.40	0.0	0.0	0.0	2.9	0.0	1.4	7.1	27.1	61.4	A-
2014	8.37	0.0	1.2	0.0	0.0	3.7	0.0	6.1	28.0	61.0	A-
2012	8.62	0.0	0.0	0.0	0.0	0.0	1.4	9.6	15.1	74.0	A
2010	8.30	0.9	0.9	0.0	1.7	1.7	0.9	10.4	18.3	65.2	A-
2008	8.31	0.0	0.0	1.9	0.0	0.9	0.9	15.0	21.5	59.8	A-
2006	8.22	1.1	0.0	0.0	0.0	2.1	2.1	12.8	28.7	53.2	A-
2004	8.21	0.9	0.0	0.9	0.0	2.7	1.8	14.3	22.3	57.1	A-

## PARKS, RECREATION, AND CULTURAL RESOURCES

**Table 35. Parks, Recreation, and Cultural Resources: Program Quality**

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.26*	0.0	0.0	0.0	0.0	0.0	4.5	13.6	33.3	48.5	A-
2020	8.57	0.0	0.0	0.0	0.0	1.1	0.0	9.7	19.4	69.9	A
2018	8.56	0.0	0.8	0.0	0.8	0.8	0.0	6.7	17.5	73.3	A
2016	8.29	0.0	0.0	0.0	0.0	0.9	4.3	17.2	19.8	57.8	A-
2014	8.46	0.0	0.0	0.0	0.0	1.8	0.9	9.1	25.5	62.7	A
2012	8.62	0.0	0.0	0.0	0.0	0.0	1.1	12.1	11.0	75.8	A
2010	8.35	0.0	0.7	0.0	0.0	2.1	2.1	11.9	21.7	61.5	A-
2008	8.23	0.0	0.0	0.8	0.0	2.4	1.6	15.2	27.2	52.8	A-
2006	8.03	0.0	0.0	0.0	1.0	3.8	3.8	17.1	31.4	42.9	B+
2004	8.36	0.0	0.0	0.0	0.7	0.7	2.9	10.7	27.9	57.1	A-
2002	8.01	0.0	0.0	0.0	1.3	4.5	3.9	15.6	31.2	43.5	B+
2000	7.97	0.0	0.0	0.0	0.0	4.4	6.2	15.9	35.4	38.1	B+
1998	7.85	0.7	0.0	0.0	0.7	0.7	5.8	22.6	37.2	32.1	B+

**Table 36. Parks, Recreation, and Cultural Resources: Cost or Amount of Fee**

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.19*	0.0	1.6	0.0	0.0	3.2	3.2	8.1	30.6	53.2	A-
2020	8.65	0.0	0.0	0.0	0.0	1.3	1.3	3.8	18.8	75.0	A
2018	8.34	1.1	2.1	1.1	0.0	2.1	1.1	5.3	14.7	72.6	A-
2016	8.00	1.1	0.0	0.0	2.2	5.4	1.1	17.2	21.5	51.6	B+
2014	8.28	0.0	0.0	0.0	0.0	5.4	1.1	8.7	29.3	55.4	A-
2012	8.40	0.0	0.0	0.0	0.0	2.9	1.5	13.2	17.6	64.7	A-
2010	8.25	0.0	0.8	0.8	0.8	1.7	3.3	10.8	21.7	60.0	A-
2008	8.09	0.0	0.0	0.8	0.0	4.2	5.1	16.1	21.2	52.5	A-
2006	8.12	0.0	0.0	1.0	1.0	1.0	5.1	15.3	26.5	50.0	A-
2004	8.10	0.8	0.0	0.0	0.8	4.0	8.0	10.4	19.2	56.8	A-
2002	7.99	0.0	0.0	0.0	0.0	9.7	2.1	17.9	20.7	49.7	B+
2000	8.01	0.0	0.9	0.0	0.0	4.7	6.6	10.4	33.0	44.3	B+
1998	7.67	4.4	1.5	2.2	0.7	2.2	3.7	14.8	20.7	49.6	B

## PARKS, RECREATION, AND CULTURAL RESOURCES

**Table 37. Parks, Recreation, and Cultural Resources: Ease of Registration**

YEAR	MEAN	1	2	3	4	5	6	7	8	9	GRADE
2022	8.02*	0.0	0.0	0.0	3.2	4.8	3.2	14.5	24.2	50.0	B+
2020	8.50	1.1	0.0	0.0	0.0	1.1	2.2	5.6	18.9	71.1	A
2018	8.63	0.0	0.0	0.0	0.0	1.8	0.0	7.1	16.1	75.0	A
2016	8.34	0.0	0.0	0.0	2.3	2.3	1.2	10.5	20.9	62.8	A-
2014	8.48	0.0	0.0	0.0	0.9	0.9	2.8	5.7	23.6	66.0	A
2012	8.64	0.0	0.0	0.0	0.0	0.0	2.2	6.6	16.5	74.7	A
2010	8.36	0.0	0.8	0.0	0.8	2.3	2.3	8.3	22.6	63.2	A-
2008	8.26	0.0	0.0	2.7	0.0	1.8	2.7	11.8	19.1	61.8	A-
2006	8.20	0.0	0.0	0.0	1.0	2.0	5.1	10.2	30.6	51.0	A-
2004	8.32	0.8	0.0	0.8	0.0	2.5	3.3	7.5	21.7	63.3	A-

The respondents who gave lower scores (below 5) to any of the service dimensions were then asked about their concerns with the interaction. There were 8 total comments with 2 of them focusing on coaching concerns. All the comments are shown in Appendix I.

