

CARY'S EFFORTS AT MAKING INFORMATION AVAILABLE AND PARTICIPATE IN DECISIONS



A SET OF TWO QUESTIONS EXAMINED INFORMATION DISSEMINATION AND OPPORTUNITIES FOR INVOLVEMENT IN DECISION MAKING.

The respondents were first asked about **Cary making information available to citizens about Town services, projects, issues, and programs** using a 9-point rating scale ranging from very dissatisfied (1) to very satisfied (9). Table 56 indicates the respondents felt very satisfied with information availability. The mean was 7.04 with 78.8% on the “satisfied” side of the scale (above 5) versus only 7.2% on the “dissatisfied” side (Figure 9). However, the mean has fallen from 7.69 in 2020 with 91.2% on the “satisfied side” of the scale and this decrease was statistically significant. The respondent’s comments when deciding on their

rating are shown in Appendix M. There were 151 total comments with several focusing on not getting information, needing more information, and not looking for it. There were also many positive comments concerning BUD, Cary’s website, and the use of emails.

Figure 9. Cary Making Information Available

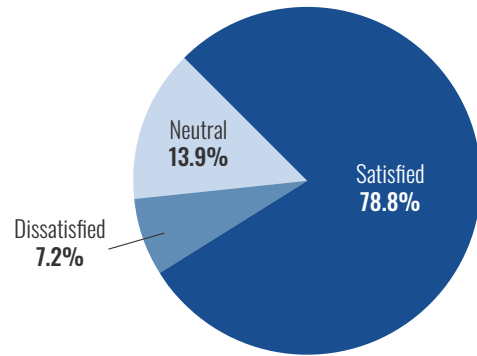


Table 56. Satisfaction with Cary Making Information Available to Citizens About Important Town Services, Projects, Issues, and Programs

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	7.04*	1.3	1.5	1.3	3.1	13.9	6.7	26.5	22.4	23.2	78.8
2020	7.69	0.0	0.3	1.0	1.0	6.5	3.5	23.2	35.0	29.5	91.2
2018	7.49	0.3	0.5	0.8	1.3	10.1	7.8	20.2	30.7	28.5	87.2
2016	7.33	1.0	1.0	0.0	1.0	13.5	6.5	22.0	29.3	25.8	83.6
2014	7.07	1.3	0.5	1.0	1.8	17.3	10.0	19.3	26.8	22.1	78.2
2012	7.33	0.5	0.3	1.8	2.5	14.5	5.0	19.0	27.3	29.1	80.4
2010	6.95	0.8	0.8	2.0	1.0	20.1	11.3	22.1	18.6	23.4	75.4
2008	6.87	0.7	0.0	2.7	2.7	15.9	12.9	27.1	20.4	17.4	77.8
2006	6.63	2.1	1.0	0.8	2.6	19.5	13.8	28.7	19.2	12.3	74.0
2004	7.15	0.8	1.0	2.1	2.1	14.1	12.6	18.7	17.4	31.3	80.0
2002	6.27	2.7	1.2	2.5	7.9	22.6	11.2	24.3	15.9	11.7	63.1

MAKING INFORMATION AVAILABLE & PARTICIPATE IN DECISIONS

The respondents were then asked to rate their satisfaction with the **opportunities the Town gives them to participate in the decision-making process**. The same 9-point satisfaction rating scale was used. Table 57 shows a mean of 6.70 this year with 67.9% on the “satisfied” side of the scale versus 10.0% on the “dissatisfied” side (Figure 10). However, the mean has fallen from 7.53 with 87.8% on the “satisfied” side of the scale in 2020. This level of decrease was also statistically significant. Appendix N shows the respondent’s comments when deciding on their rating. There were 71 total comments given by the respondents. The most frequent comments focused on not getting information, needing more information disseminated, and not knowing how to obtain the information. See Appendix B for selected cross

tabulations concerning Cary’s efforts at making information available to citizens and opportunities to participate in the decision-making process (B397–B414).

Figure 10. Opportunities to Participate in Decision Making

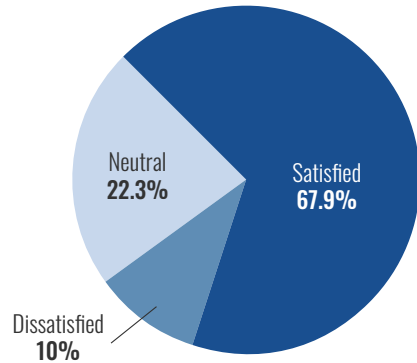


Table 57. Satisfaction with Opportunities the Town Gives to Participate in the Decision-Making Process

YEAR	MEAN	1	2	3	4	5	6	7	8	9	%
2022	6.70*	1.9	0.8	2.7	4.6	22.3	6.2	23.1	17.2	21.4	67.9
2020	7.53	0.5	0.3	0.3	2.1	9.1	6.0	21.2	32.6	28.0	87.8
2018	6.98	0.5	0.3	2.1	1.0	24.7	6.8	16.6	26.2	21.8	71.4
2016	6.67	3.3	0.8	1.3	0.8	24.8	8.5	24.1	17.3	19.3	69.2
2014	6.56	2.0	0.5	1.8	0.3	30.6	9.3	20.1	22.1	13.5	65.0
2012	7.01	1.3	0.3	1.0	1.5	20.5	6.8	24.2	23.2	21.2	75.4
2010	6.68	1.5	1.5	3.0	2.0	24.8	8.9	18.2	18.5	21.5	67.1
2008	6.36	2.0	1.3	2.5	4.6	23.2	12.0	28.5	15.0	10.9	66.4
2006	6.19	2.9	1.3	2.1	3.7	25.4	15.2	27.3	15.0	7.0	64.5
2004	6.62	4.0	2.9	4.3	1.6	18.2	9.7	18.0	13.7	27.6	69.0
2002	5.92	3.2	4.0	5.9	6.1	24.2	11.7	21.5	13.6	9.8	56.6