

CHARTER

Creating a
Community
Plan

TOWN OF

CARY

Proposed Approach and Process

July 25, 2012

# Town of Cary Community Plan Update

Phase I
Final
Recommendations:
A Charter To Create
The "Community
Plan"

Town Council Work Session July 31, 2012

## Purpose of Work Session

- Quick "Refresh"
- Conduct Last Step for Phase I
- Share Recommendations Of The Final Report – The Charter For Phase II
- Obtain Council Endorsement Of Recommended Scope & Approach

## Today's Agenda

#### **Presentation Of Final Phase I Report**

- Work Session Overview/Introduction
- Project Scope And Framework/Organization For Product
- Community Engagement And Outreach
- Funding The Process
- Next Steps
- Discussion & Wrap-Up

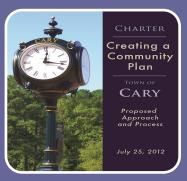
#### Introduction

- Phase I: Set Structure For Plan ("Design")
- Phase II: Prepare The Plan ("Construction")
- Key Phase I Events To Date:
  - January Town Council Retreat
  - ✓ March Stakeholder Meetings
  - ✓ Intercity Visit "Imagine Austin" Presentation
  - ✓ Planning & Zoning Board Meetings (2 X)
  - ✓ May 21 Planning Board Work Session
  - ✓ May 24 Town Council Work Session
  - ✓ July 19 Chamber of Commerce Planning Conference
  - ✓ July 30 P&Z Board Work Session

# 2012: The Comprehensive Plan

**Vision (2004)** Land Use (1996-2012) Parks & Recreation (2003) **Growth Management (2000) Affordable Housing (2010) Transportation (2008)** Open Space (2001) Historic Preservation (2010)

# 2014: The Cary Community Plan



Community Plan (2014)

- Built Environment
- Community Life
- Transportation & Mobility
- Natural Environment
- Economy & Fiscal Sustainability



Policy & Implementation Linkages Only

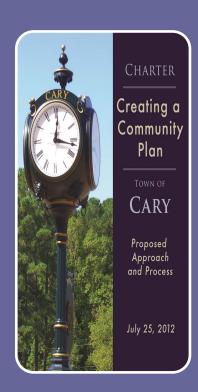


Parks, Recreation & Open Space (2012)

#### 2017:

## A Complete Comprehensive Plan

(Parks Plan Fully Integrated Into Plan At Its Next 5-Yr. Update)



**Built Environment** 

Community Life

**Transportation & Mobility** 

Natural Environment

Parks & Recreation

Economy & Fiscal Sustainability

## May 24 Work Session

- Obtained Council Direction
   On Two Main Questions:
  - Product Do You Agree With The New And Transformative Approach, The New Direction For Cary's Community Plan?
  - <u>Process</u> Do You Support The Community Outreach & Engagement Process?

#### Q1. Product

Which Is The Most
Appropriate
Option For
Cary To
Realize Its
Potential?

		Pla	n Upda	te Optio	ons
	Community Plan Topics	Α	В	С	D
	Community Vision		•	•	•
D.	Town-Wide Land Use Plan	•	•	•	•
esse	Parks and Recreation		0	0	•
t ddr	Public Art		0	0	•
ly A	Growth Management		•	•	•
Topics Currently Addressed in Some Document	Affordable Housing		•	•	•
Cur e Do	Transportation		•	•	•
oics	Open Space		0	0	•
Top in S	Historic Preservation		•	•	•
Planning	Water Distribution System			0	•
ann	Wastewater Collection System			0	•
₫	Reclaimed Water System			0	•
	Long Range Water Resources			0	•
	Redevelopment & Infill Strategies			•	•
s Not Yet	Sustainable Neighborhoods			•	•
Š p	Community Facilities and Infrastructure			•	•
pics	Energy Conservation, Renewable Energy			•	•
Planning Topic Address	Fiscal & Economic Sustainability			•	•
ning	Community Health and Safety				•
lan	Green Infrastructure, Green Building				•
L	Waste Stream Reduction, Re-use				•

#### Q2. Process

# What Is The Right Level Of Outreach & Engagement For Cary?

	Engagement Task by Component and Part		5								
		_ A _	В	С	D*						
Component I	The Preparation Component										
Part 1	Establish Leadership										
1	Steering Committees	•	•	•	•						
2	Process Committees		•	•	•						
Part 2	Prepare and Execute Communication Plan										
1	Key Message Tactics			•	•						
2	Prepare the Overview	0	•	•	•						
3	Prepare Project Identity	•	•	•	•						
4	Design and Launch Project Web Site		•	•	•						
5	Create Social Media Platforms		•	•	•						
6	Prepare Base Print Material	0	0	•	•						
7	Prepare Media Plan		0	•	•						
8	Create and Produce a Project Newsletter		•	•	•						
9	Create and Produce Infomercials			•	•						
10	Consolidate Communications Plans across Depts.				•						
Part 3	Prepare and Execute Outreach Plan										
1	Affirm and Execute the Outreach Plan	0	0	•	•						
2	Create Speakers Bureau			•	•						
3	Attend Community Events		0	•	•						
4	•			•	•						
Component II:	CEO Roundtable  The Engagement Component										
Part 1	Gather Ideas - The Generative Process										
1	Conduct the Summit on the Future			•	•						
2	Conduct Area Conversations		•	•	•						
3			0	•	•						
	Deploy Meeting in a Box		0	•	•						
<u>4</u> 5	Facilitate Web Input  Conduct Town Council Work Session(s)	•	•	•	•						
Part 2	Analyze Input - The Analytical Process										
1	Conduct Conceptual Framework Meetings	•	•	•	•						
2	Conduct Stakeholder Interviews			•	•						
3			0	•	•						
	Facilitate Web Input	•		•	•						
4	Conduct Town Council Work Session(s)  Ratify Plan Recommendations - The Deliberative										
Part 3	Process										
1	Open House 1	•	•	•	•						
2	Open House 2		•	•	•						
3	Facilitate Web Input		0	•	•						

# What You Told Us At The May 24 Work Session:

Scope & Approach

+

Outreach & Engagement

"C+"

		Pla	an Upda	te Optio	7 /
	Community Plan Topics	A	В	c \	4
	Community Vision		•	•	•
-	Town-Wide Land Use Plan	•	•	•	•
esse	Parks and Recreation		0	0	•
ddre	Public Art		0	0	•
ly A	Growth Management		•	•	•
rent	Affordable Housing		•	•	•
Planning Topics Currently Addressed in Some Document	Transportation		•	•	•
ics	Open Space		0	0	•
Top in S	Historic Preservation		•	•	•
ing	Water Distribution System			0	•
au a	Wastewater Collection System			0	•
	Reclaimed Water System			0	•
	Long Range Water Resources			0	•
	Redevelopment			•	•
t Ye	Sustainable Neighborhoods			•	•
2°	Community Facilities and Infrastructure			•	•
pics	Energy Conservation, Renewable Energy			•	•
ng Topics N Addressed	Fiscal & Economic Sustainability			•	•
nin A	Community Health and Safety				•
Planning Topics Not Yet Addressed	Green Infrastructure, Green Building				•
	Waste Stream Reduction, Re-use				•

	Engagement Task by Component and Part		Update	Options									
Campananti		A	В	V /									
Component I	The Preparation Component			-									
Part 1	Establish Leadership	•	_										
1	Steering Committees	_											
2	Process Committees		•	• •									
Part 2	Prepare and Execute Communication Plan												
1	Key Message Tactics												
2	Prepare the Overview	0											
3	Prepare Project Identity	•	•	• •									
4	Design and Launch Project Web Site		•	• •									
5	Create Social Media Platforms		•	• •									
6	Prepare Base Print Material	0	0	• •									
7	Prepare Media Plan		0	• •									
8	Create and Produce a Project Newsletter		•	• •									
9	Create and Produce Infomercials			• •									
	Consolidate Communications Plans across			•									
Part 3	Depts.												
	Prepare and Execute Outreach Plan	0	0										
1	Affirm and Execute the Outreach Plan	0	0										
2	Create Speakers Bureau		0	•									
3	Attend Community Events		U										
4	CEO Roundtable			• •									
Component II:	The Engagement Component												
Part 1	Gather Ideas - The Generative Process												
1	Conduct the Summit on the Future			• •									
2	Conduct Area Conversations		•	• •									
3	Deploy Meeting in a Box		0	• •									
4	Facilitate Web Input		0	• •									
5	Conduct Town Council Work Session(s)	•	•	• •									
Part 2	Analyze Input - The Analytical Process												
1	Conduct Conceptual Framework Meetings	•	•	• •									
2	Conduct Stakeholder Interviews			• •									
3	Facilitate Web Input		0	• •									
4	Conduct Town Council Work Session(s)	•	•	• •									
Part 3	Ratify Plan Recommendations - The Deliberative												
1	Open House I	•	•										
2	Open House 2		•										
3	Facilitate Web Input		0										
3	rociniale web input												

# Project Scope and Framework/Organization for Product

- Direction from January Retreat
  - Strategic, Overarching, Clear, & Flexible
- Direction from May Work Session
  - Integrated Policy Document
  - Incorporate Most Existing Comprehensive Plan Components
- Two Main Changes Since May
  - Merge with Transportation Plan (CTP) Update
  - Add Economic Development & Fiscal Sustainability

#### Plan Framework And Organization

# Option C+: All Topics Except Parks & Recreation; Adds New Key Topics

#### Be Prepared For Potential Additional Topics, Such As...

- Redevelopment & Infill
- Sustainable Neighborhoods
- Community Facilities And Infrastructure (Policy Level)
- Energy Conservation / Renewable Energy

# Some Topics Remain In Separate Plans, But Are Cross-Referenced, With Placeholders For Later Inclusion, e.g.:

- Parks And Recreation Master Plan
- Water, Reclaimed Water, & Wastewater System Master Plans
- Long-Range Water Supply Master Plans

# Plan Framework And Organization

Pro	posed Structure for the New Comm	nunity Plan
	Plan Name, Element, or Topic	Approach to Incorporating Topic into new Community Plan
Vol. 1	Vision Element (2004)	•
	Town-Wide Land Use Plan (1996)	•
Vol. 2	Area Plans: 1. Southeast Area Plan (2004) 2. Town Center Area Plan (2001) 3. Northwest Area Plan (2002) 4. NW Maynard Area Plan (2003) 5. Southwest Area Plan (2004) 6. Walnut Street Corridor Plan (2002) 7. Carpenter Community Plan (2005)	•
	8. Chatham-Cary Joint Land Use Plan (2012)	
	Parks, Rec., and Cult. Resources Master Plan (2012)	0
Vol. 3	Public Art Master Plan (2012)	0
Vol. 4	Growth Management Plan (2000)	•
Vol. 5	Affordable Housing Plan (2010)	•
Vol. 6	Comprehensive Transportation Plan (2008)	•
Vol. 7	Open Space Plan (2001); To be deleted in 2012	
Vol. 8	Historic Preservation Master Plan (2010)	•
Additional Plan	is Already Adopted by Cary:	
Vol. 9	Water Distribution System Plan (2009)	0
Vol. 10	Wastewater Collection System Plan (2012)	0
Vol. 11	Reclaimed Water System Master Plan (2012)	0
Vol. 12	Long Range Water Resources Plan (2012)	0
Comprehensive	Plan Topics Not Yet Addressed by Cary:	
	Community Facilities / Waste Reduction	•
	Redevelopment & Infill	•
	Energy Efficiency and Innovation	•
	Sustainable Neighborhoods	•
	Economic / Fiscal Resiliency	•
Key:		
•	Incorporate and update entire plan element into the nev case of the Affordable Housing Plan and Historic Preser recently adopted, only targeted and strategic updates a	vation Master Plan, both
0	Do not incorporate existing document, but cite by refere goals, policies, and strategies, for integration with other	

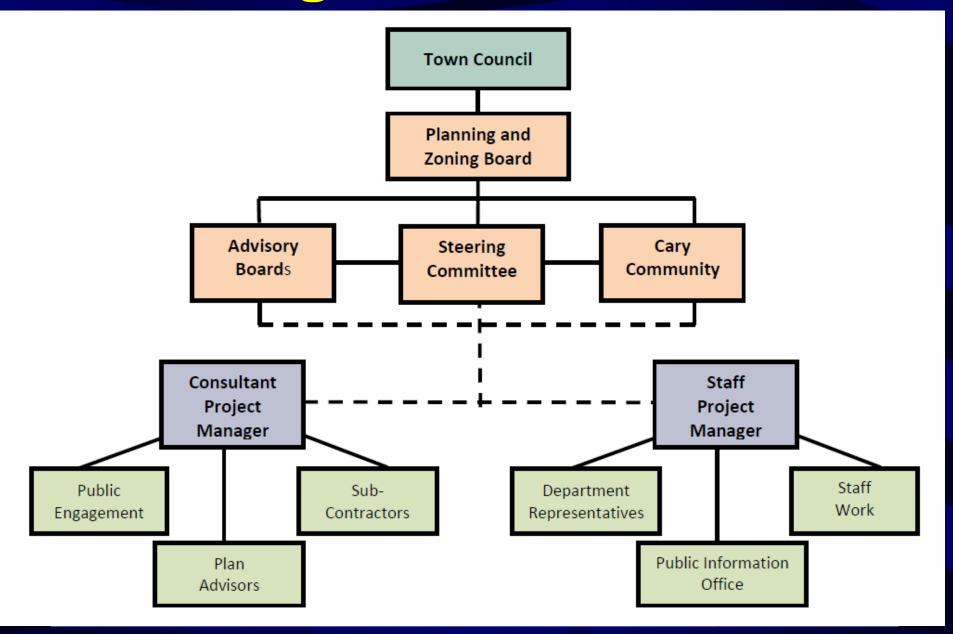
# **Key Recommendation: Coordinate With Scheduled 2013 CTP Update**

- One Steering Committee, A Unified Management Structure, & Coordinated Consultant Activities
- Opportunities For Shared Outreach Strategies
- Cost Savings, Elimination Of Community Confusion, And Better-Coordinated Policy Formulation
- A Single, Integrated Discussion With The Public On Topics That Are Inseparable

# Key Recommendation: Economic Development and Economic & Fiscal Sustainability

- Thoroughly Consider Long-range Fiscal & Economic Resiliency/Sustainability
- Economic Development & Redevelopment Policy
- Study Economic And Fiscal Impacts
  Before & After Redevelopment For Older,
  Underutilized Sites:
  - Neighborhood Shopping Center
  - Large Community Or Regional Shopping Center
  - Housing Site
  - Apartment Site

## Management Structure



## Schedule & Timeframe

#### Cary Community Plan – Draft Project Schedule

•																										
	:	2012	2		2013												2014									
TASKS	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jol	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep		
Task 1: Project Initiation																										
Task 2: Evaluation of Existing Plans																										
Task 3: Data Update																										
Task 4: Affirm Values, Principles, Goals, Objectives																										
Task 5: Prepare Draft Plan Components																										
Task 6: Transportation Modeling & Analysis																										
Task 7: Feedback on Draft Document – Make Revisions																										
Task 8: Community Review and Adoption																										
Steering Committee Meetings	•		•		٠		•		•		٠		•		•		•		•		•		•			
Active Public Engagement Periods						*	•	•				•	•	+				•	•	•						

# Schedule & Timeframe Public Engagement Timed To Seasons...

Cary Community Plan – Draft Project Schedule

<u> </u>																									
	:	2012	2		2013											2014									
TASKS	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Мау	unr	Jul	Say	Sep	Oct	Nov	Dec	Jan	A A	Mar	Apr	Мау	Jun	Jul	Aug	Sep	
Task 1: Project Initiation																									
Task 2: Evaluation of Existing Plans																									
Task 3: Data Update																									
Task 4: Affirm Values, Principles, Goals, Objectives																									
Task 5: Prepare Draft Plan Components																									
Task 6: Transportation Modeling & Analysis																									
Task 7: Feedback on Draft Document – Make Revisions																									
Task 8: Community Review and Adoption																									
Steering Committee Meetings	•		•		•		•		•		•		•		•		•		•		•		•		
Active Public Engagement Periods	•				• • •	<b></b>	<b></b>	<b>-</b>			••	<b></b>	<b>\rightarrow</b>	<b></b>	•••			<b>\rightarrow</b>	<b></b>	<b>•</b>	••		•		

# Community Engagement and Outreach

#### PROPOSED PUBLIC ENGAGEMENT PROCESS

#### Component I – The Preparation Component

- Part 1 Establish Leadership
- Part 2 Prepare and Execute Communication Plan
- Part 3 Prepare and Execute Outreach Plan

#### Component II – The Engagement Component

- Part 1 Gather Ideas The Generative Process
- Part 2 Analyze Input The Analytical Process
- Part 3 Ratify Plan The Deliberative Process

## **Engagement Philosophy**

At The Retreat, Council Members Also Emphasized The Importance Of Making Sure That The Planning Process Used In The Creating The New Plan Is:

- Inclusive
- Focused
- Inspirational and Unique
- Sustainable

## Community Engagement Process

#### Component I: Preparation

1. Establish Leadership

Parts

- 2. Prepare/Execute Communication Plan
- 3. Prepare/Execute Outreach Plan
- 4. Branding the Project

#### Part 1: Establish Leadership

- 1. Steering Committee
- 2. Process Committees
- 3. Staff
- 4. Consulting Team
- 5. Town Council, Planning & Zoning Board
- 6. Other Boards & Commissions

# Part 2: Communications Plan Objectives

- 1. Participation Matching Town Demographics
- 2. Participation Representing Town Geography
- 3. Solid Technical Research (Connect The Issues, Be Clear About Consequences)
- 4. Increase Pride That Participants Have For Cary

# Part 2: Communications Plan Tactics

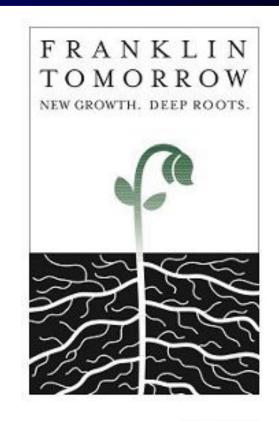
- 1. Overview and Project Identity
- 2. Project Web Site
- 3. Social Media Platforms
- 4. Base Print Material
- 5. Media Plan
- 6. Project Newsletter
- 7. Infomercials

#### Developing an Identity



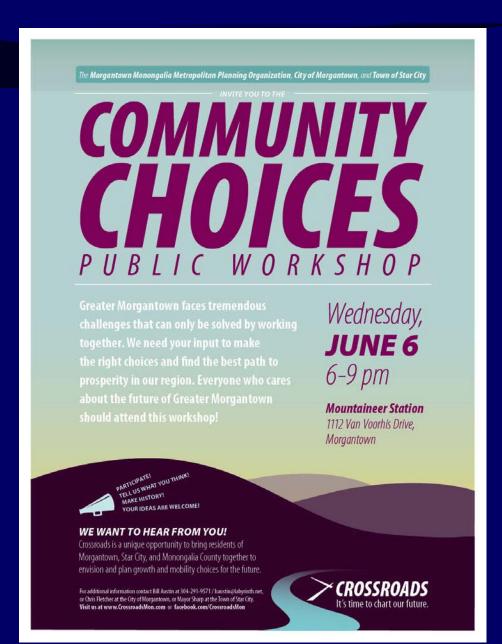








#### Developing Collateral





#### Media and Public Relations

You can help create goals for Nashville's economic future. Join your neighbors on Thursday, December 2nd, as you set goals for economic development, job training, tourism, downtown and healthcare-as well as the overall image of Nashville. Meet us at the Nashville Convention Center, 601 Commerce Street. For more information, call 321-0300. Your 2 Cents Are Worth A Fortune.

All meetings begin at 6:45 p.m. at the Nashville Convention Center. 11/29-Education • 11/30-Arts & Recreation • 12/2-Work • 12/6-Environment • 12/7-People + 12/9-Crime, Transportation & Government

On Monday, December 6th, we're taking your ideas about Nashville's environment and turning them into goals for the future. Ideas like preserving greenways and creating parks. Ideas about riverfront and urban development, Ideas for improving our waste management system. Come meet with us at 6:45 p.m. at the Nashville

Convention Center, 601 Commerce Street. For more information about any or all of our meetings, call 321-0300. Your 2 Cents Are Worth A Fortune.

All meetings begin at 6:45 p.m. at the Nashville Convention Center. 12/6-Environment · 12/7-People · 12/9-Crime, Transportation & Government to otal t by dollaring important topico in your community.

Each topic can go through a variety of stages.



#### **COMING SOON**



You have time to review the selected topics before submitting ideas.

# LET THE IDEAS BEGIN!



#### **OPEN SUBMISSION**

We're looking for practical and resourceful ideas.

GET ON THE LEADERBOARD

12345

What's Your Idea?

Submit Ideas

More Points means better chances at

rewards.

What if...

Give Feedback

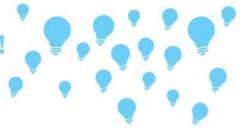
3 I Seconded!

Support Good Ideas +2 Points



#### **OR PRIORITIZE!**

Help the best ideas float their way to the top.



Sometimes we'll put a topic into Voting so you can help us pick the best ideas.



LOVE IT!

Like It! +2 Points It's OK

Neutral.

+1 Points

0 Points

CARY

Tools

#### Part 3: Prepare & Execute Outreach Plan

- Affirm and Execute the Outreach Plan
  - Geographic
  - Civic
  - Demographic
- Create Speakers Bureau
- Attend Community Events
- CEO Roundtable

## **Community Engagement Process**

#### Component I: Preparation

- 1. Establish Leadership
- 2. Prepare/Execute Communication Plan
  - 3. Prepare/Execute Outreach Plan
  - 4. Branding the Project

#### Component II: Engagement

- 1. Gather Ideas *The Generative Process*
- 2. Analyze Input The Analytical Process
- 3. Ratify Plan The Deliberative Process

#### Generating...Ideas and excitement

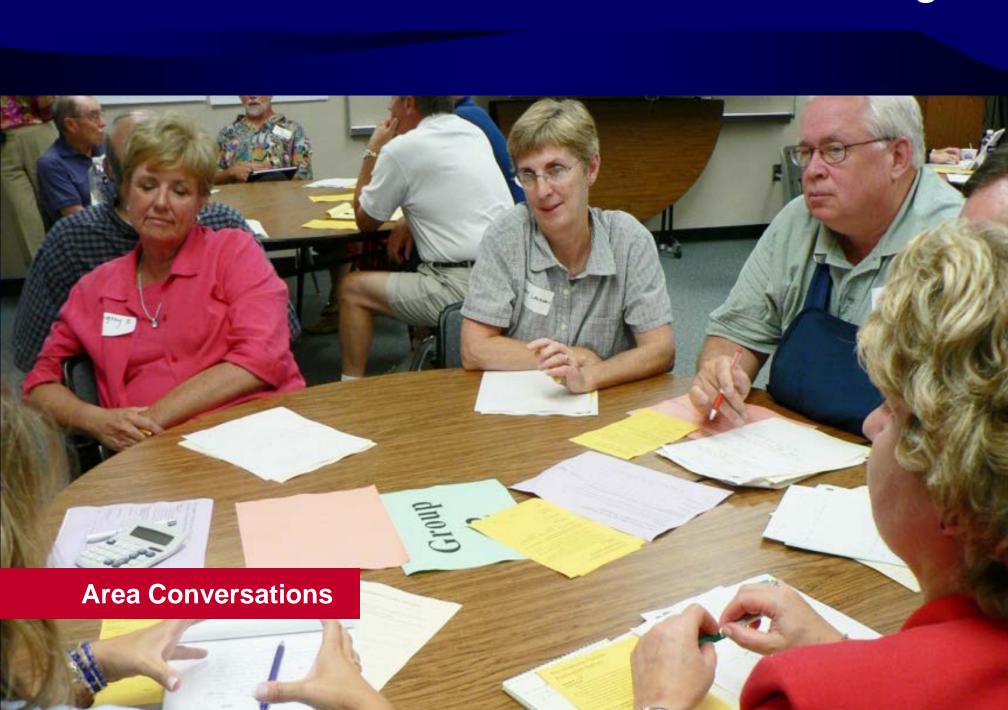




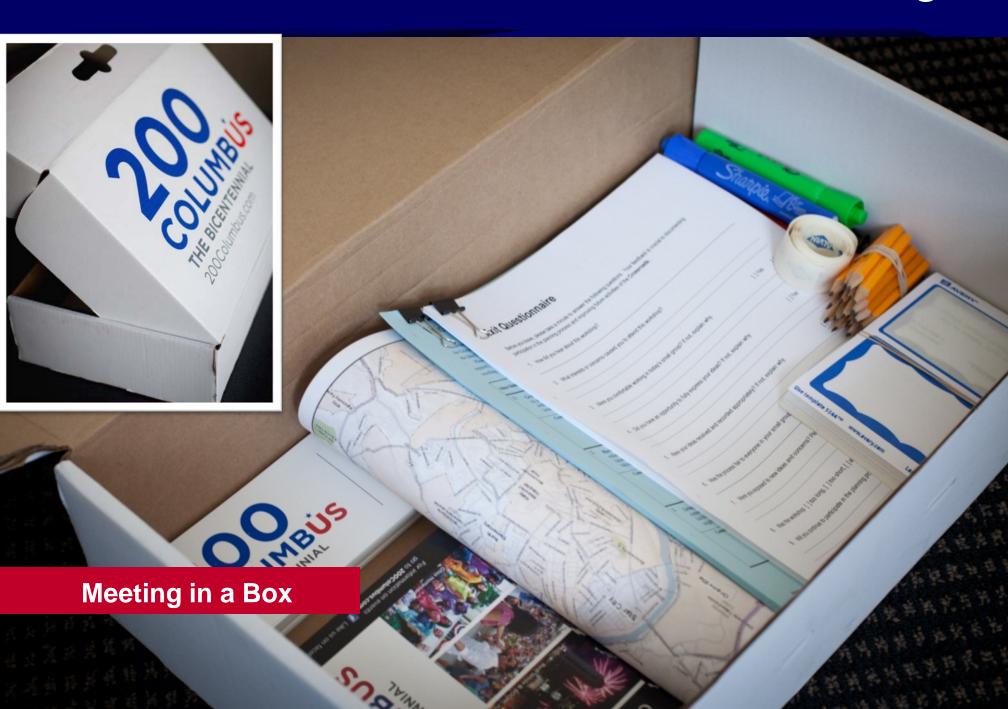
#### Listening



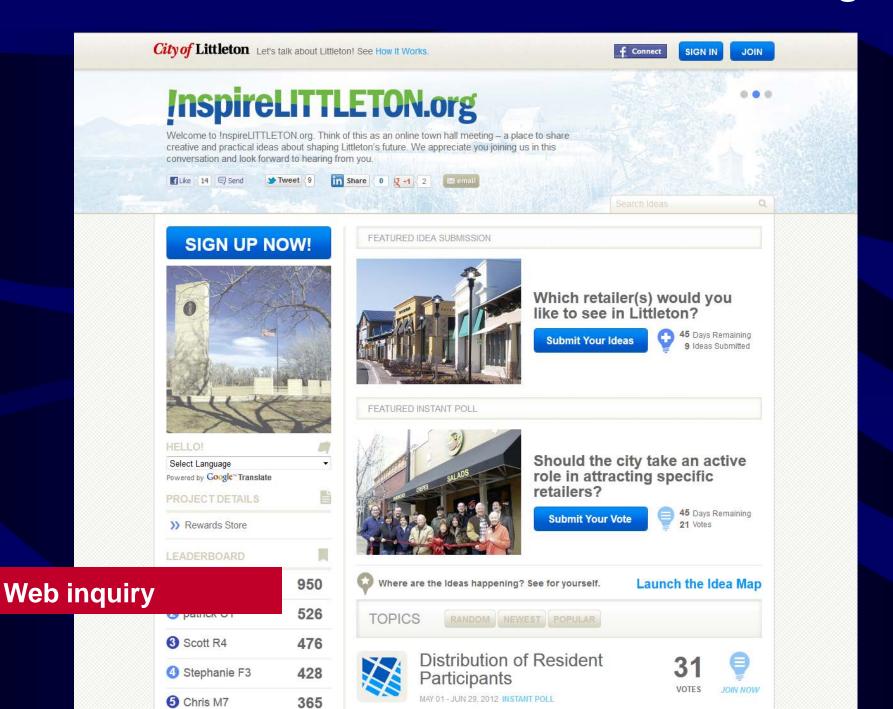
#### Listening



#### Listening



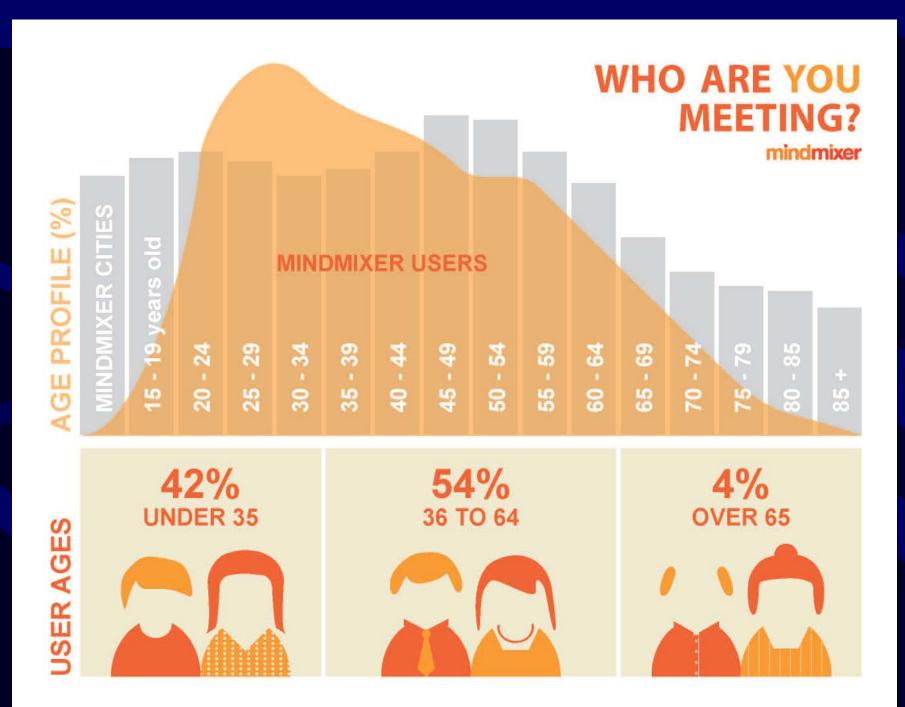
#### Listening



#### Analyzing



#### Analyzing



### Deliberating



# Resources for the Project

#### **Board Leadership**

- Town Council
- Planning and Zoning
- Other Advisory Boards
- Steering Committee

Staff Resources

**Consultant Resources** 

# **Anticipated Project Budget**

Community Plan (\$290K)

**Transportation (\$300K)** 

Public Engagement (\$269K)

**Economic Analysis (\$50K)** 

Total Cost Estimate: \$909,000

## **Scale of Effort: Other Communities**

Community	Population	Project Year	ar Plan Budget	
Austin, TX	790,000	2012	\$1,340,000	
Dublin, OH	40,000	2008	\$1,460,000	
Cheyenne, WY	60,000	2007	\$420,000	
Ft. Collins, CO	143,000	2011	\$951,000	
Morrisville, NC	18,500	2009	\$252,000	
Boise, ID	205,000	2011	\$499,000 (Limited Transportation)	
Carson City, NV	55,000	2006	\$376,000 (No Transportation)	
Cary	142,000	2014	\$909,000 (Proposed)	

# **Anticipated Project Budget**

 Comparison With Independent Planning Efforts Over Next Several Years: \$896,000+

- 6 Area Plans = \$546,000

- CTP = \$350,000

## **Estimated Phase II Costs and Funding**

Type of Consulting Service	FY13	FY14	FY15	Total
General Comprehensive & Community Planning	\$109,000	\$145,000	\$36,000	\$290,000
Community Outreach and Engagement	\$125,000	\$134,000	\$10,000	\$269,000
Transportation Consulting & Engineering	\$50,000	\$200,000	\$50,000	\$300,000
Economic Development and Fiscal Sustainability	\$15,000	\$30,000	\$5,000	\$50,000
TOTAL COSTS-Phase Two	\$299,000	\$509,000	\$101,000	\$909,000
Currently Appropriated	\$150,000			\$150,000
Anticipated from FY 2014 CIP (CTP Update)		\$350,000		\$350,000
Amount to be Requested*	\$149,000	\$159,000	\$101,000	\$409,000
TOTAL FUNDING—Phase Two	\$299,000	\$509,000	\$101,000	\$909,000

<sup>\*</sup>The Planning Department typically requests and receives funding for planning projects annually through the budget process. Average annual funding over past five (5) years is \$192,725.

# P&Z Board Comments July 30, 2012

- Unanimous Board Endorsement
- Discussion:
  - Inclusion Of Economic Development Strategy/Vision
  - All May 2012 Board Input Was Addressed
  - Reiteration Of Board's Desire For An Integrated, Complete Plan
  - Role Of PZ Board In Phase 2
  - Future Plan Update Schedules

## Some Next Steps

- Professional Services Contract
  - Develop Detailed Scope For Transportation Services Component
  - Develop Detailed Scope For Economic
     Development/ Fiscal Resiliency Component
  - Produce Detailed Workplan For Each Of The Eight Major Project Tasks
- Appointments To The Steering And Process Committees
- Mid-Year Budget Appropriation

#### **Discussion & Direction**

Sustainable Economy Community Health and SafetyWater Resources **Growth Management** COMMUNITY VISION Growth Managem Greenways Open Space Veighborhoods Public Art

Land Use Historic Preservation

Affordable Housing Redevelopment Transportation
Parks & Recreation Energy Public Water System FISCAL HEALTH Public Wastewater System Reclaimed Water System Environmental Management



